

HP Cloud Service Automation for Matrix – Software System and Device Support

Software Version: 2010, September

This document provides an overview of the system requirements and supported devices for HP Software Cloud Services Automation (CSA) for Matrix September, 2010:

- [Support for Products in CSA for Matrix](#)
- [Specific Support Constraints for CSA for Matrix](#)

Support for Products in CSA for Matrix

IMPORTANT: Support for CSA for Matrix is aligned to support for component products. For the performance and stability of the Cloud Service Automation for Matrix environment, it is very important to meet the **minimum requirements** for main memory, disk space and processors for each of the following component products:

- HP Server Automation, 7.83
- HP Insight Software, 6.1 Update 1
- HP Software SiteScope, 10.11

Before installation, carefully review the requirements and guidance provided in each product support matrix. Then refer to the product manuals for more information concerning installation and end-use. The table below provides links to each product support matrix, and to product installation guides or other relevant manuals.

Product	Go to...
HP Server Automation, 7.83	Support matrix: http://support.openview.hp.com/selfsolve/manuals NOTE: Search on Server Automation ; select Version 7.83 along with the target operating system.
	Manuals: http://support.openview.hp.com/selfsolve/manuals
HP Insight Software, 6.1 Update 1	Support Matrix: http://www.hp.com/go/insightsoftware/docs IMPORTANT: Go to <i>Chapter 3: Managed system requirements</i> . <ul style="list-style-type: none"> • CSA for Matrix supports the detail associated with the Insight Dynamics column in Table 3-1, which is further constrained by any requirements noted for Insight Orchestration 6.1.1 • CSA for Matrix requires the support packs listed in Table 3-2.
	Manuals: http://h18013.www1.hp.com/products/servers/management/hpsim/techsupport.html NOTE: Select Installation and technical documentation
HP Software SiteScope, 10.11	Support matrix: http://support.openview.hp.com/sc/support_matrices.jsp NOTE: Check Support matrices short-cuts to find HP SiteScope. Make sure you select version 10.11.
	Manuals: http://support.openview.hp.com/selfsolve/manuals

Specific Support Constraints for CSA for Matrix

The tables below identify constraints beyond those in the product-specific support matrices listed above.

IMPORTANT: CSA for Matrix requires the following for successful installation and use:

Managed Server Hardware Constraints
Physical hardware support for provisioned server targets is limited to x86 architectures (32/64 bit).
Support for SAN is limited to EVA models supported by Insight Dynamics. Access must be configured as single-path.
Support for non-Virtual Connect HP ProLiant server models listed in the Insight Dynamics support matrix is provided by utilizing the supplied Operations Orchestration reference workflows. Utilizing the supplied flows on non-HP servers may be possible, but is not supported by HP in this version of CSA for Matrix.

Central Management Server Operating System Constraints	
Product	Constrained To
SiteScope 10.11	Support is limited to the Windows Operating Systems listed in the SiteScope support matrix.

Managed Server Operating System Constraints	
Physical Provisioning	Red Hat Enterprise Linux (RHEL) 4.7 or higher (32-64 bit) Red Hat Enterprise Linux (RHEL) 5.3 or higher (32-64 bit) Microsoft® Windows 2003 sp2r2 (32-64 bit) Microsoft® Windows 2008 (32-64 bit) Suse Linux 10 (32-64 bit)
Virtual Provisioning: Hyper-V	All Windows operating systems listed in Physical Provisioning.
Virtual Provisioning: ESX 3.5	All operating systems listed in Physical Provisioning (linked clones not supported)
Virtual Provisioning: ESX 4.0	All operating systems listed in Physical Provisioning