HP OpenView
Reporting and Network Solutions

Event Classifier Correlator
Release Notes

Software Version: 2.0

for HP-UX, Solaris, and Windows® operating systems

Manufacturing Part Number: **None**

August 2004

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Welcome to the 2.0 release of the Event Classifier Correlator of HP OpenView Reporting and Network Solutions. This document explains the software's new features, system requirements, documentation and support options, and known problems, limitations, and suggested workarounds.

New In This Version

This release of the Event Classifier Correlator (ECC) has been tested with the active problem analyzer (APA) functionality of Network Node Manager (NNM). It performs well when the APA functionality is enabled.

System Requirements

Supported Operating Systems

The following operating systems are supported:

- HP-UX 11.0 or 11i

- Solaris 2.8 or 2.9

- Microsoft® Windows® 2000 with service pack 3.0, Windows XP, or Windows 2003

Supported OpenView Software

The Event Classifier Correlator requires the following HP OpenView software:

- HP OpenView Network Node Manager, version 7.5
  Standard Edition or Advanced Edition

Ensure that all its prerequisites and patches are installed on all systems in the management environment prior to installing the Event Classifier Correlator.

Documentation

The user manual for the Event Classifier Correlator, *Event Classifier Correlator User's Guide*, is available in PDF format on the Reporting and Network Solutions CD-ROM in the `Docs` directory. It is also available under the "Reporting and Network Solutions" product category in PDF format on the Web at:

http://ovweb.external.hp.com/lpe/doc_serv

Support

Visit the HP OpenView support web site at:

http://support.openview.hp.com/

There you will find contact information and details about the support that HP OpenView offers.

The support site includes:

- Downloadable documentation

- Troubleshooting information

- Patches and updates

- Problem reporting

- Training information

- Support program information

Known Problems, Limitations, and Workarounds

General Information

- The Event Classifier Correlator keeps backup files for the following important NNM configuration files: `trapd.conf`, and `dedup.conf`. The backup files are named `trapd.conf.org`, and `dedup.conf.org`.

Limitations

- The NNM event database stores a maximum size of 16 MB by default. If you expect many duplicate traps to be emitted from your devices, increase the event database size. Refer to the *Event Classifier Correlator User's Guide* for instructions on increasing the NNM event database size.

Known Problems

- There is a known problem in ECS on the Windows operating systems such that loading or unloading the Event Classifier Correlator occasionally causes the PMD process to stop running. After installing the Event Classifier Correlator, and after loading or unloading the Event Classifier Correlator, perform the following steps:

  1. Verify the state of the PMD process by typing:

     o **`ovstatus –c`**

  2. If the PMD process is not running, stop and restart all NNM processes by typing:

     o **`ovstop –c`**

     o **`ovstart –c`**

- Correlated events in the event sub-window may not be displayed in the correct time-based order, due to a current limitation of the event system.

- Due to compatibility issues, it is not possible in this release to use ECC for event classification with OVO as the alarm browser.