# HP SCAuto for Operations Manager for Windows

# for the Windows Operating System

### Release Notes

Software version: 1.40 / June 2009

This document provides an overview of the changes in HP SCAuto for Operations Manager for Windows version 1.40. It contains important information not included in the manual.

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### In This Version

This version adds support of Custom Message Attributes (CMA's), an OM feature through which customers can add extra message attributes for OM messages. Besides, it also fixed some issues in the previous version. For detailed information about the known issues, refer to the Known Problems, Limitations, and Workarounds section.

# **Documentation Updates**

The first page of this release notes document contains the following identifying information:

- Version number, which indicates the software version.
- Publish date, which changes each time the document is updated.

To check for recent updates or to verify that you are using the most recent edition, visit the following URL:

### http://h20230.www2.hp.com/new\_access\_levels.jsp

This site requires that you register for an HP Passport and sign-in. To register for an HP Passport ID, go to:

#### http://h20229.www2.hp.com/passport-registration.html

Or click the New users - please register link on the HP Passport login page.

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HP sales representative for details.

**NOTE:** To view files in PDF format (\*.pdf), Adobe Acrobat Reader must be installed on your system. To download Adobe Acrobat Reader, go to the following web site:

http://www.adobe.com/

### Installation Notes

Installation requirements, as well as instructions for installing this product, are documented in the *Installation and Configuration Guide for HP SCAuto for Operations Manager for Windows* provided in Adobe Acrobat (.pdf) format. This document is included in the product's release package.

# Known Problems, Limitations, and Workarounds

This version provides workarounds for the following Software Change Requests (SCRs).

SCR	Description	Workaround
41670	Core dumps generated by the archive logfile name exceeding the variable length.	Now a new archive log file is created with a timestamp (yyyymmddhhmmss) appended to the file name. For example, scito.log.archve.20080529152559.
41678	SCtoOMW crashes if an eventout record contains more than 99 delimited values.	Now SCtoOMW supports 999 values.

# Support

You can visit the HP Software support web site at:

#### http://support.openview.hp.com/

This web site provides contact information and details about the products, services, and support that HP Software offers.

HP Software online software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to the following URL:

### http://h20230.www2.hp.com/new\_access\_levels.jsp

To register for an HP Passport ID, go to the following URL:

#### http://h20229.www2.hp.com/passport-registration.html

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