

# Additional License Authorizations

for HP Performance Center Software products



## Product use authorizations

This document provides Additional License Authorizations for the following Software products in the Performance Center of HP's Business Technology Optimization Software:

- HP Center Management for Performance Center
- HP LoadRunner/Performance Center Diagnostics
- HP LoadRunner
- HP Performance Center

## Definitions

Capitalized terms not otherwise defined in this Additional License Authorizations document are defined in the governing Agreement.

| Term  | Definition   |
|---|--|
| <i>Application Instance or ApplInstance</i> | <p>means a monitored environment running an instance of an application</p> <ul style="list-style-type: none"><li>▪ For Java based applications, ApplInstance is one JVM.</li><li>▪ For Web Application Servers, ApplInstance is one Server that runs on a Java Virtual Machine (JVM) and has its own configuration.</li><li>▪ For .NET based application, ApplInstance is one windows process that runs .net (one worker processes).</li><li>▪ For Microsoft Enterprise Servers (e.g., Exchange, Active Directory, Office Communications Server, Sharepoint, Biztalk, ISA etc.) ApplInstance is any monitored installation of any of the Servers.</li><li>▪ For WMQ ApplInstance is one MQ Queue Manager instance. For CICS and IMS applications, ApplInstance is one CICS/IMS region that the monitored application (or part of it) is being hosted in.</li><li>▪ For SAP Netweaver ABAP stack, ApplInstance is one Dialog or Central Instance. For Netweaver Java stack, ApplInstance is one JVM. Technically, for SAP Netweaver ApplInstance is the unique combination of the hostname, System ID of the SAP system and System Number of the SAP system (two-digit numeric value) to identify an instance.</li><li>▪ For Tuxedo servers, ApplInstance is one Tuxedo instance.</li><li>▪ For Siebel, ApplInstance is one database instance, one application server or one web server.</li><li>▪ For an Oracle database, ApplInstance is one SID (Oracle system ID) in a database environment, including the RDBMS software, table structure, stored procedures and other functionality.</li><li>▪ For Microsoft SQL Server, ApplInstance is one SQL Server service with its own port, logins and set of system and user databases.</li></ul> <p>For Sybase and Informix Server, ApplInstance is one Server with its own logins and set of system and user databases.</p> |
| <i>Application Under Test or AUT</i>        | <p>means a software application being tested by Software.</p>  |
| <i>Area</i>                                 | <p>means a license allowing the Software to be used in a single region, defined as the Americas (North, Central and South America and Mexico) or EMEA (Europe, Middle East and Africa) or JAPAC (Japan, Asia, Pacific Rim and Australia); Area cannot be global or multiple regions. Area is determined where the order for the license is placed, unless the applicable Transaction Documents indicate otherwise. Area licenses cannot be moved to an alternate Area from where the original order was placed, without paying to HP a geographic relocation fee.</p>  |



| <b>Term</b>                                    | <b>Definition</b>   |
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| <i>Bundle or Bdl</i>                           | means an offering which includes a Term LTU, Term Support and SaaS.   |
| <i>Cold Standby System</i>                     | means a standby non-production system which is NOT up and running. If the production system breaks down or needs to be brought out of service, Licensee is required to switch on and start the Cold System Standby in order to take over for the production system.   |
| <i>Controller</i>                              | means the interface by which a load test is managed and executed. The Controller is used to execute multiple, simultaneous Virtual Users per the scheduler in the Controller.   |
| <i>CPU</i>                                     | means a system that contains a single central processing unit with a single integrated circuit package with a single discrete processing core.  |
| <i>Dedicated or D</i>                          | means when sold with a SaaS Performance Center offering, a dedicated infrastructure provided by SaaS.   |
| <i>Development and Test Systems</i>            | means a non-production system to be used only for a) developing Licensee add-on applications in order to access the licensed Software b) migration testing c) pre-production staging or (d) version upgrades/configuration and transition purposes for HP testing products such as Quality Center, Functional Testing, Service Test, LoadRunner and Performance Center (including Diagnostics module).  |
| <i>Device</i>                                  | means an addressable item including but not limited to router, switch, bridge, hub, server, PC, laptop, handheld device or printer that resides within the range defined for interrogation and asset tracking.  |
| <i>E-LTU and E-Media</i>                       | means products which are electronically delivered only, and as such any references to FOB Destination or delivery methods that are stated on Your purchase order other than electronic shall be null and void with respect to these E-LTU or E-Media products.  |
| <i>Elastic Test Virtual User Day or ET VUD</i> | means VU's that may be executed in an unlimited number of runs against a single AUT within a single day from first execution. VUD licenses are considered Term Licenses valid for 1 day after the first execution. VUDS expire one (1) month after the date of purchase.  |
| <i>Global or Gbl</i>                           | means the right to use Software worldwide as specified in the Software License Information.   |
| <i>Hot Standby System</i>                      | means a non-production system which is up and running, ready to take over from the production system if the production system breaks down or needs to be taken out of service.  |
| <i>Instance</i>                                | is defined as each implementation of the application installed on a server.   |
| <i>LTU</i>                                     | means License To Use.   |
| <i>Managed Server</i>                          | means a computer system or computer system partition for which a bootable program is installed. Personal computers, primarily serving the use of a single individual are not considered to be a Managed Server.   |
| <i>Monitored CPU</i>                           | means a CPU operating on Licensee's network that is monitored by Software.  |
| <i>Multiprotocol Virtual User or MVU</i>       | means Virtual Users that combine 2 or more protocols into a single Virtual User script.   |
| <i>Non-Production or NP</i>                    | means internal use which is limited to Use on a Development and Test Systems and Hot and Cold Standby Systems. This NP license requires the previous purchase of the equivalent or greater production licenses. Support for NP licenses is restricted to the period of and current status of the equivalent production license.   |
| <i>Remote Access</i>                           | means the act of accessing a computer over the network from an originating location remotely removed from the Site or the location of the computer being accessed or controlled.  |
| <i>SaaS</i>                                    | means Software as a Service which is a service which allows access to the Software, support and related professional services as described in an order document, datasheet or a Statement of Work (SOW).  |
| <i>Seat</i>                                    | means only one device is authorized to use the Software within the designated Site at a time.   |
| <i>Site</i>                                    | means a license allowing the Software to be used at an address (e.g., room number, department number, building number, street address, campus etc.) or a group of addresses specified in the applicable Transaction Document. Site cannot include multiple addresses or addresses in multiple countries or states. Site licenses cannot be moved to an alternate Site after the original purchase without paying to HP a geographic relocation fee. |
| <i>Suite</i>                                   | means two or more software products combined into a single license offering. The specific software products included in a Suite are specified in the Software Specific License Terms below. Software products included in a Suite are governed by the individual authorizations and use restrictions associated with each software product.   |



| <b>Term</b>                            | <b>Definition</b>  |
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| <i>Term License to Use or Term LTU</i> | means a Software license to use (LTU) which indicates in its license description that the license is valid for a specific period of time such as One Month( 1M) , One Year(1Y) etc. Term LTU's are not perpetual licenses.   |
| <i>Term Support</i>                    | means a fixed period support offering that is only valid during the time period of the associated Term LTU.  |
| <i>Third Party</i>                     | means an external entity that is contractually engaged by License to provide services to Licensee, such as consulting or outsourcing services, which require access or use of the Software by such entity.   |
| <i>Third Party Location</i>            | means a location leased or owned by the Third Party.   |
| <i>Third Party Use</i>                 | means as authorized in the Software Specific License Terms, Licensee may permit a Third Party to access and use the Software on Licensee's behalf for the sole purpose of providing services to Licensee, provided that; (i) If Licensee has a Site License then a Third Party may use the Software only at Licensee's site (ii) for geographically restricted licenses Licensee has purchased the required Area or Global license for use at Third Party's Location,(iii) Licensee designates Third Party as Licensee's designated personnel under HP's support and maintenance services, (iv) Licensee is responsible and directly liable to HP for the use of the Software by the Third Party. Third Party may not use the Software for their own internal business purposes, nor permit any other third party to access the Software (v) Licensee shall provide written notice to HP of the Third Party's name and the address of Third Party's Location and (vi) Upon the termination or expiration of Third Party's services to Licensee, Licensee shall promptly instruct the Third Party to remove and return all Software in its possession to Licensee. Licensee shall promptly notify HP of such termination or expiration. |
| <i>Virtual Machine(s) or VM(s)</i>     | means a computer that does not physically exist but is simulated by another computer.  |
| <i>Virtual User or VU or Vuser</i>     | means a software process emulating users executing a use case interaction against an AUT.  |
| <i>Virtual User Days or VUDS</i>       | means VU's that may be executed in an unlimited number of runs against a single AUT within a single twenty four (24) hour period from first execution. VUD licenses are considered Term Licenses valid for 24 hours after the first execution. VUDS expire one (1) year after the date of purchase.  |
| <i>Virtual User Generator or VUGen</i> | means a utility in the Software to create test scripts.  |

## Software specific license terms

For Software Products with software specific license terms, these terms are described below. Software Products covered by this additional license authorization (as listed on the first page under Product use authorizations) and not covered in this section do not have software specific license terms.

### HP LoadRunner

The HP LoadRunner Controller and AUT must reside at the same Site, but the Virtual User Generator, Analysis and Load Generators may be installed anywhere. Remote Access to the Controller is limited to users who are regularly employed and located at the same Site as the Controller.. HP LoadRunner Controller & Monitors Software includes unlimited Virtual User Generator development licenses which may not be used: (i) stand-alone; (ii) with other HP products; or (iii) with any other product without HP's prior written consent. HP Diagnostics licensed for use with HP LoadRunner may only be used with a licensed HP LoadRunner Controller. The HP LoadRunner Controller includes a license for 500 HP SiteScope Points. HP SiteScope Software that is bundled as part of the functionality within another HP Software product must be used only with the Software originally licensed, and cannot be used as a stand-alone product, or with other third party software or other HP Software without HP's prior written consent. Third Party access and use is permitted in accordance with the Third Party Use. HP Software licensed for load testing or functional testing purposes may be used only for the testing (load or functional) function originally licensed. For example, the HP Functional Testing license provided with HP LoadRunner may be only used for testing-related activities and functions; the HP LoadRunner license may not be used for automating operational tasks such as backup, synchronization or migration of data in production environments. HP is not liable for any consequences and or damages resulting from Use of the software to perform any functions for which it was not originally licensed. The HP LoadRunner demonstration tutorial Software included with HP LoadRunner may be used only for used for demonstration purposes. HP LoadRunner GUI is licensed per Virtual User and includes a single HP Functional Testing Seat license. The HP Functional Testing Seat license for use with HP LoadRunner GUI Virtual User license is restricted (i) not to be used for functional testing and (ii) only to be Used in conjunction with HP LoadRunner for performance testing purposes and (iii) shall not be installed on virtualized operating systems such as VMware or Citrix. The Virtual User licenses are grouped in bundles, which are collections of virtual users that support similar technologies, environments or protocols.

Virtual User licenses are Used per each Virtual User type included in an individual Virtual User script. For example, a single protocol Virtual User script which includes the Web (HTTP/HTML) Virtual User type will Use a single license from the HP LoadRunner Web & Multimedia license bundle. A Multiprotocol Virtual User script will Use one Virtual User license from the license bundle for each Virtual User type included in the Virtual User script. For example, a Multiprotocol Virtual User script which includes both Web (HTTP/HTML) Virtual User type from the HP LoadRunner Web and Multimedia Bundle and the Web Services Virtual User type from the HP LoadRunner SOA bundle will Use two licenses; one each from the two separate license bundles.



## HP Performance Center

Remote Access is permitted where users are regularly employed and located at the Site or within the same Area. Remote Access by users located outside of the Area requires a Global license. The AUT may be located anywhere but the Virtual User Generator, Analysis and Load Generators may be installed anywhere. With an Area license users of HP Performance Center must reside within the same Area to which HP Performance Center is licensed. Only with a Global license may users of HP Performance Center reside anywhere worldwide. HP Performance includes an unlimited VuGen license which may not be used: (i) stand-alone; (ii) with other HP products; or (iii) with any other product without HP's prior written consent. HP Performance Center includes a license for 500 HP SiteScope points. HP SiteScope Software that is bundled as part of the functionality within another HP Software product must be used only with the Software originally licensed, and cannot be used as a stand-alone product, or with other third party software or other HP Software without HP's prior written consent. Third Party access and use at the Third Party Location is permitted in accordance with Third Party Use. Third Party Use requires an Area or a Global license. If the Third Party Location is outside of the Area licensed by Licensee, then Licensee must obtain a Global license. HP Software licensed for load testing or functional testing purposes may be used only for the testing (load or functional) function originally licensed. For example, the HP Functional Testing license provided with HP Performance Center may only be used for testing-related activities and functions; the HP Performance Center license and may not be used for automating operational tasks such as backup, synchronization or migration of data in production environments. HP is not liable for any consequences and or damages resulting from Use of the Software to perform any functions for which it was not originally licensed. The HP Performance Center demonstration tutorial Software included with HP Performance Center may be used only for demonstration purposes. HP Performance Center GUI is licensed per Virtual User and includes a single HP Functional Testing Seat License. The HP Functional Testing Seat license for use with HP Performance Center GUI Virtual User license is restricted (i) not to be used for functional testing and (ii) only to be Used in conjunction with HP Performance Center for performance testing purposes and (iii) shall not be installed on virtualized operating systems such as VMware or Citrix.

The Virtual User licenses are grouped in bundles, which are collections of virtual users that support similar technologies, environments or protocols. Virtual User licenses are Used per each Virtual User type included in an individual Virtual User script. For example, a single protocol Virtual User script which includes the Web (HTTP/HTML) Virtual User type will Use a single license from the HP Performance Center Web & Multimedia license bundle. A multi-protocol Virtual User script will Use one Virtual User license from the license bundle for each Virtual User type included in the Virtual User script. For example, a multi-protocol Virtual User script which includes both Web (HTTP/HTML) Virtual User type from the HP LoadRunner Web and Multimedia Bundle and the Web Services Virtual User type from the HP Performance Center SOA bundle will Use 2 licenses; one each from the two separate license bundles.

HP Performance Center Enterprise Protocol Suite licenses include all protocols supported by Performance Center, excluding the DCOM/COM protocol. HP Performance Center Enterprise Protocol Suite licenses also include 5 HP Performance Center GUI Virtual User licenses and 5 HP Functional Testing seat license to be used with Performance Center for Performance Testing only.

## HP SaaS for Performance Center

HP SaaS for Performance Center is offered under two service models: 1) Shared Model includes the ability to run a limited number of tests per week while sharing the resources of SaaS with other Performance Center Users and 2) Dedicated Model includes the ability to run an unlimited number of tests.

## General software license terms

| Term | Definition   |
|------|--|
| A.   | Software contains Software and associated Specifications licensed from third parties that are confidential to, and trade secrets of, such parties. Licensee will not take any action other than to Use it as authorized under the Agreement as part of the Software Products and will not disclose it to third parties.  |
| B.   | Licensee shall install and use the Software as authorized in the applicable Agreement only as a complete product and may not use portions of such Software on a stand alone basis separate from the complete Software unless expressly authorized in the Transaction Documents, Specifications or an applicable Agreement.   |
| C.   | To the extent this restriction is not prohibited under applicable law, Licensee shall not disclose to any third party the results of (i) any performance benchmarks Licensee runs on Software Products themselves, or any portion thereof, or (ii) specific detailed comparisons Licensee makes between Software Products, or any portion thereof, and any Licensee or third-party product, in each case under (i) and (ii) without the prior written consent of HP. |

## Technology for better business outcomes

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