Additional License Authorizations

for HP Service Management Center Software products and for HP Release Control Software

Product use authorizations

This document provides Additional License Authorizations for the following Software products and suites in the Service Management Center of HP's Business Technology Optimization Software:

Products	Suites
HP AssetCenter	HP Asset Tracking Suite
HP Asset Manager	HP Client Asset & Configuration Management Suite
HP Connect-It	HP IT Service Performance Suite 6.2
HP DecisionCenter	HP IT Service Performance Suite 7.x
HP Discovery & Dependency Mapping Inventory	HP IT Change Management Suite
HP Executive Scorecard	HP Service Manager Starter Suite
HP IT Analytics	HP Service Manager Enterprise Suite
HP ServiceCenter	HP Service Manager Enterprise Suite without Connect-It
HP ServiceCenter Automation	
HP Service Desk	
HP Service Manager	

and for HP Release Control in the UCMDB/Discovery & Dependency Mapping Center of HP's Business Technology Optimization Software.

Definitions

Capitalized terms not otherwise defined in this Additional License Authorizations document are defined in the governing Agreement.

Term	Definition
Bundle or *Bdl*	means an offering which includes a Term LTU, Term Support and SaaS.
Connector or *Conn*	means an integration element to a certain software, format or function through use of the HP Software Product.
Connect-It Database Device License	means the right to expose data in one database to another database when the originating database is licensed by number of Devices. One license is required for each 100 managed Devices.
Connect-It Server License	means the right to use the respective Connector without Connect-It Device License, Connect-It User License or Instance restrictions.

Term	Definition
Connect-It User License	means one Named User or Floating User in an AssetCenter or Asset Manager Instance or oneNamed User or Floating User in a ServiceCenter or Service Manager Instance or one Named User or Floating User in a Service Desk Instance in any Scenario with a respective Connector.
Device	means an addressable entity including but not limited to router, switch, bridge, hub, server, PC, laptop, handheld device or printer that resides within the range defined for interrogation and asset tracking.
E-LTU and E-Media	means products which are electronically delivered only, and as such any references to FOB Destination or delivery methods that are stated on Your purchase order other than electronic shall be null and void with respect to these E-LTU or E-Media products.
Floating Users or *Flt Users*	means the maximum number of individuals out of a total user population, authorized by the Licensee to access the Software at a given point in time.
Guest Users	means a specific individual authorized by the Licensee to have access to the Software.
Instance	means each implementation of the application installed on a Server.
IT Employees	means those personnel employed by Licensee within Licensee's IT department.
IT Headcount	means one user employed or contracted by licensee's IT department.
LTU	means License To Use.
Managed Configuration Item (CI)	means a component of an IT Infrastructure, including a documentary item such as a Service Level Agreement or a Request for Change which is (or is to be) under the control of Configuration and therefore subject to formal change control.
Named User or *Nmd User*	means a specific individual authorized by Licensee to access the Software regardless of whether they are actively using the Software.
SaaS	means Software as a Service which is a service which allows access to the Software, support and related professional services, as described in an order document, datasheet or a Statement of Work (SOW).
Scenario	means configuration sets within Connect-It that define data exchanges between multiple endpoints, using a Connector to each endpoint.
Server	means any designated computer system in which an Instance or Instances of the Software is installed.
Suite	means two or more software products combined into a single license offering. The specific software products included in a Suite are specified in the Software Specific License Terms below. Software products included in a Suite are governed by the individual authorizations and use restrictions associated with each Software Product.
Term License to Use or *Term LTU*	means a Software license to use (LTU) which indicates in its license description that the license is valid for a specific period of time such as One Month(1M), One Year(1Y) etc. Term LTU's are not perpetual licenses.
Term Support	means a fixed period support offering that is only valid during the time period of the associated Term LTU.

Software specific license terms

For Software Products with software specific license terms, these terms are described below. Software Products covered by this additional license authorization (as listed on the first page under Product use authorizations) and not covered in this section do not have software specific license terms.

HP AssetCenter Web Tailoring Kit
For each license purchased, Licensee shall have the right to Use one copy of the Software in a development environment only, for the sole purpose of developing enhancements to the HP AssetCenter Software.

HP AssetCenter 5.0 plus HP Asset Manager 5.10 and later releases
Each Guest User will have the ability to log into AssetCenter / Asset Manager but use of the Software is restricted to the following activities:

- View assets
- View requested items for the licensed individual or the licensed users defined workgroup
- View and update tickets in AC/AM helpdesk
- View employees, departments, locations and tax tables
- View workflows as they apply to the licensed user (such as tasks and phases)
- Review departmental budgets and cost centers
- Approve and view requests
- Submit requests

hp ®

HP Asset Manager 5.10

The "HP Asset Manager Service Catalog Foundation" limits production use of Service Manager to five (5) Named Users for the sole purpose of Service Catalog administration, including:

- management of Operator Profiles
- synchronization of reference data to/from Asset Manager
- back-office management of the Service Catalog
- support of Guest User client sessions initiated from Asset Manager
- automated submission of Service Catalog Requests to Asset Manager
- enables Asset Manager Guest Users access to Service Manager's Service Catalog and Shopping Cart functionality through the Asset Manager web client. Self-service access is limited by the quantity of Asset Manager Guest Users licensed by the customer.

HP Asset Manager 5.20 and later releases

Administration of the HP Asset Manager Procurement module Self-Service Catalog is limited to five (5) Named Users of Service Manager Foundation for the sole purpose of administration of this module. Authorized Service Manager administration functions include:

- management of operator profiles
- synchronization of reference data to/from HP Asset Manager
- back-office management of the Self-Service Catalog
- support of Guest User client sessions initiated from HP Asset Manager
- automated submission of Self-Service Catalog Requests to HP Asset Manager
- enables HP Asset Manager Guest Users access to HP Service Manager's Self-Service Catalog and shopping cart functionality through the HP Asset Manager web client. Self-service access is limited by the quantity of HP Asset Manager Guest Users licensed by the Licensee.

HP Connect-It

Licensee shall not be limited s to the number of Instances of the Software licensed provided Licensee does not exceed the number of Connect-It Database Device Licenses or Connect-It user licenses required in each Scenario. For example, a Scenario exposing 700 Devices through HP UCMDB, Enterprise Discovery or HP DDM Inventory to a non-HP product requires 7 Connect-It Device licenses. Further, a HP Connect-It Connector being used where there is one Instance of HP AssetCenter and/or HP Asset Manager with 20 total Named Users and Floating Users and one Instance of HP ServiceCenter and/or HP Service Manager with 80 total Named Users and Floating Users requires 100 Connect-It User Licenses for each licensed HP Connect-It Connector. There are no restrictions on the number of data sources a specific HP Connect-It Connector can integrate with provided the   Licensee does not exceed the number of HP Connect-It Database Device licenses or Connect-It User Licenses required in each Scenario. There are no Instance or user restrictions on Connect-It Server Licenses.

HP Enterprise Discovery and HP DDM Inventory

The Software shall be restricted to monitoring the number of Devices for the licenses purchased.

The Enterprise Discovery and DDM Inventory Linux Scanner and Agent link to a version of the Linux libc library which is licensed under the Lesser Gnu Public License (LGPL). As required by the LGPL, HP provides Licensee with the right to re-link the scanner and agent object code with a different version of the libc library. As a specific exception to the general restriction on "reverse engineering" of HP's Products as described in the Agreement, the supplied object files ("scanner.a" and "agent.a") may be reverse engineered using object code inspection and modified to the extent necessary to make the process of linking against a different version of the libc library possible. Versions of the Enterprise Discovery and DDM Inventory scanners and agents that have been linked with an alternate version of libc may behave differently than the version provided by HP and will not be covered by HP's standard support and maintenance terms.

HP Executive Scorecard

HP Executive Scorecard includes a license to use Antivia Xcelsius™ Web Intelligence Suite ("XWIS"). Use of XWIS is limited solely to connecting to data, universes, and Web Intelligence reports containing IT management data defined by HP Executive Scorecard. The Use of XWIS to connect to any content, report, or universe which contains any data other than that described above is strictly prohibited. Without limiting the generality of the foregoing, You may not Use XWIS to connect to: any Business Objects ™ universes other than the universes supplied with the HP Executive Scorecard or Web Intelligence reports containing any data not related to HP Executive Scorecard. When Using XWIS You will be prompted to confirm in a user interface Your compliance with this license requirement.

HP IT Analytics

HP IT Analytics includes a license to use Antivia Xcelsius™ Web Intelligence Suite ("XWIS"). Use of XWIS is limited solely to connecting to data, universes, and Web Intelligence reports containing IT management data defined by HPIT Analytics. The Use of XWIS to connect to any content, report, or universe which contains any data other than that described above is strictly prohibited. Without limiting the generality of the foregoing, You may not Use XWIS to connect to: any Business Objects ™ universes other than the universes supplied with the HP IT Analytics or Web Intelligence reports containing any data not related to HP IT Analytics. When Using XWIS You will be prompted to confirm in a user interface Your compliance with this license requirement.

HP ServiceCenter

The Self-Service Ticketing module is licensed as part of HP Software ServiceCenter, licensee has the additional right for all employees of licensee to open, monitor, update and close self service tickets. If Service Catalog or Knowledge Mgmt software is licensed as part of HP Service Manager Enterprise Self Service (ESS) Users are based on the number of authorized users indicated in the Software License. Users accessing the Self Service Ticketing capabilities of HP ServiceCenter are only authorized to access the ITIL Service Desk functions within HP Software ServiceCenter. Licensed users cannot open an incident or change or request directly from Self-Service Ticketing. Self-service approvals can only be setup via the Service Catalog module's enterprise self service access using the self service functions via the catalog.

The Web Control module of ServiceCenter is for internal and private website use only and is not authorized for any use on any public websites or internet services.

HP Service Manager

The Self Service Ticketing module is licensed as part of HP Software Service Manager, licensee has the additional right for all employees of licensee to open, monitor, update and close self service tickets. If Service Catalog or Knowledge Mgmt software is licensed as part of HP Service Manager Enterprise Self Service (ESS) Users are based on the number of authorized users indicated in the Software License. Users accessing the Self Service Ticketing capabilities of HP Service Manager are only authorized to access the ITIL Service Desk functions within HP Software Service Manager. Licensed users cannot open an incident or change or request directly from Self-Service Ticketing. Self-service approvals can only be setup via the Service Catalog module's enterprise self service access using the self service functions via the catalog.

The Web Control module of Service Manager is for internal and private website use only and is not authorized for any use on any public websites or internet services.

HP SC SOAP API SDK is included with the Service Manager Foundation license. licensee shall not have the right to use the SOAP API SDK to replicate any existing HP Service Manager functionality or to circumvent licensing of such Software.

HP SC SOAP API SDK

 Licensee shall not have the right to use the SOAP API SDK to replicate any existing HP Software or to circumvent licensing usage of such Software.

HP IT Service Delivery Suite and HP Service Manager Suite offerings

Suite	Offering includes
HP Asset Tracking Suite	▪ 1 HP Asset Manager Server ▪ 10 HP Asset Manager Portfolio Named Users ▪ 2,000 DDM Inventory Devices
HP IT Service Performance Suite Floating User 6.2 LTU	▪ 1 HP ServiceCenter Service Support Foundation Floating User ▪ 1 HP ServiceCenter Windows Client Floating User ▪ 1 HP ServiceCenter Web Client Floating User ▪ 1 HP ServiceCenter Problem Management Floating User ▪ 1 HP ServiceCenter Scheduled Maintenance Floating User ▪ 1 HP Connector for Email User ▪ 1 HP Connector for LDAP User ▪ 1 HP Connector for Web Service User ▪ 1 HP DecisionCenter IT Performance Analytics Named User
HP IT Service Performance Suite Named User 6.2 LTU	▪ 1 HP ServiceCenter Service Support Foundation Named User ▪ 1 HP ServiceCenter Windows Client Named User ▪ 1 HP ServiceCenter Web Client Named User ▪ 1 HP ServiceCenter Problem Management Named User ▪ 1 HP ServiceCenter Scheduled Maintenance Named User ▪ 1 HP Connector for Email User ▪ 1 HP Connector for LDAP User ▪ 1 HP Connector for Web Service User ▪ 1 HP DecisionCenter IT Performance Analytics Named User
HP IT Service Performance Suite Floating User 7.x LTU	▪ 1 HP Service Manager Server ▪ 1 HP Service Manager Foundation Floating User ▪ 1 HP Service Manager Help Desk Floating User ▪ 1 HP DecisionCenter IT Performance Analytics Named User
HP IT Service Performance Suite Named User 7.x LTU	▪ 1 HP Service Manager Server ▪ 1 HP Service Manager Foundation Named User ▪ 1 HP Service Manager Help Desk Named User ▪ 1 HP DecisionCenter IT Performance Analytics Named User
HP IT Change Management Suite Floating User	▪ 1 HP Service Manager Change Management Floating User ▪ 1 HP Release Control Change Edition Floating User
HP IT Change Management Suite Named User	▪ 1 HP Service Manager Change Management Named User ▪ 1 HP Release Control Change Edition Named User
HP SM Starter Suite Named User LTU	▪ 1 HP Service Manager Server ▪ 25 HP Service Manager Foundation Named User ▪ 25 HP Service Manager Help Desk Named User ▪ 25 HP Service Manager Change Management Named User ▪ 25 HP Service Manager Service Level Management Named User

Suite	Offering includes
HP SM Enterprise Suite Named User LTU	▪ 1 HP Service Manager Server ▪ 1 HP Service Manager Foundation Named User ▪ 1 HP Service Manager Help Desk Named User ▪ 1 HP IT Change Management Suite Named User ▪ 1 HP Service Manager Service Level Management Named User ▪ 1 HP Service Manager Request Management Named User ▪ 1,000 HP Service Manager Catalog Enterprise Self Service Users ▪ 1 HP Connector for Database User ▪ 1 HP Connector for Email User ▪ 1 HP Connector for LDAP User
HP SM Enterprise Suite without Connect-It Named User LTU	▪ 1 HP Service Manager Server ▪ 1 HP Service Manager Foundation Named User ▪ 1 HP Service Manager Help Desk Named User ▪ 1 HP IT Change Management Suite Named User ▪ 1 HP Service Manager Service Level Management Named User ▪ 1 HP Service Manager Request Management Named User ▪ 1,000 HP Service Manager Catalog Enterprise Self Service Users

HP Client Asset & Configuration Management Suite offerings

Suite	Offering includes
HP Client Asset & Configuration Management Suite LTU	▪ 1,000 HP Configuration Management Application Manager PC ▪ 1,000 HP Configuration Management Application Self-Service Manager PC ▪ 1,000 HP Configuration Management Patch Manager PC ▪ 1,000 HP Configuration Management Application Usage PC ▪ 1,000 HP Configuration Management OS Manager PC ▪ 1 HP Enterprise Discovery Auto Inventory for 1,000 Devices ▪ 100 HP Configuration Management Settings Migration Manager 10 Pk. PC ▪ 2 HP AssetCenter Base Floating Users ▪ 1 HP AssetCenter Base Named User ▪ 2 HP AssetCenter Portfolio Floating Users ▪ 1 HP AssetCenter Portfolio Named User ▪ 2 HP AssetCenter Financial Mgmt. Floating Users ▪ 1 HP AssetCenter Financial Mgmt. Named User ▪ 2 HP AssetCenter Chargebacks Floating Users ▪ 1 HP AssetCenter Chargebacks Named User ▪ 2 HP AssetCenter Contracts Floating Users ▪ 1 HP AssetCenter Contracts Named User ▪ 1 HP AssetCenter Software Asset Management Named User

Technology for better business outcomes