HP Operations Smart Plug-in for Web Servers

for HP Operations Manager for UNIX®

Release Notes

Software version: 6.00 / December 2009

This document provides an overview of the changes made to HP Operations Smart Plug-in for Web Servers (Web Servers SPI) 6.00. It contains important information not included in the manuals or in online help.

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The new features added are as follows:

Support for HP Operations Manager for Unix 9.0x

Documentation Updates

The first page of this release notes document contains the following identifying information:

- Version number, which indicates the software version.
- Publish date, which changes each time the document is updated.

To check for recent updates or to verify that you are using the most recent edition, visit the following URL:

http://ovweb.external.hp.com/lpe/doc_serv/

In the Product list, click the product name.

In the Version list, click the version number.

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To retrieve the document, click Open or Download.

NOTE: To view files in PDF format (*.pdf), Adobe Acrobat Reader must be installed on your system. To download Adobe Acrobat Reader, go to the following URL:

http://www.adobe.com

Installation Notes

Installation requirements, as well as instructions for installing the Web Servers SPI are documented in the HP Operations Smart Plug-ins for Web Servers Installation and Configuration Guide provided in Adobe Acrobat (.pdf) format.

Verified Environments

This release of Web Servers SPI supports HP Operations Manager on UNIX management server versions 9.0x. Refer to the Support Matrix (SUMA) link

http://support.openview.hp.com/selfsolve/document/KM323488 for the supported operating systems, platforms, and web servers. For information on the archived obsolescence programs, refer to the Obsolescence Archive link

http://intranet.hp.com/tsg/WW2/SWObsoMigrations/ObsoArchive/Pages/ArchivedObsoPrograms.aspx.

Documentation Errata

 The information in the WSSPI 6.00 documentation is applicable only to the HP Operations Manager for HP-UX 9.00.

Local Language Support

The SPI installers obtain the HPOM for UNIX locale from the ctrl.env namespace before proceeding with the SPI installation. Verify if the namespace has been set using the following command:

/opt/OV/bin/ovconfget ctrl.env LANG

If the ctrl.env namespace is not set by the HPOM, run the following command on the HPOM Server before starting the SPI installation:

ovconfchg -ns ctrl.env -set LANG <HPOM locale> where <HPOM locale> could be C, ja_JP, ko_KR, or zh_CN

Example: ovconfchg -ns ctrl.env -set LANG ja_JP

Depending on the *HPOM locale*> value, the LANG variable in the ctrl.env namespace will be set to C.utf8, ja_JP.utf8, ko_KR.utf8, or zh_CN.utf8.

Support

This web site provides contact information and details about the products, services, and support that HP Software offers. For more information, visit the HP Support web site at:
HP Software Support Online">HP Software Support Online.

HP Software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by being able to:

- Search for knowledge documents of interest
- Submit and track progress on support cases
- Submit enhancement requests online
- Download software patches

- Manage a support contract
- Look up HP support contacts
- Review information about available services
- Enter discussions with other software customers
- Research and register for software training

To access the Self-solve knowledge base, visit the Self-solve knowledge search home page.

Note: Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to: <u>Access levels</u>.

To register for an HP Passport ID, go to: HP Passport Registration.

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