

Client Automation v7.9 Enterprise, Standard, Starter			post-release update 3/19/13		Core Installation	Satellite Installation	Application Management	Application Self Service Management	Application Management Profiles	Patch Management	Security And Compliance Management	OS Management	Out-of-Band Management	Inventory Management	Application Usage Management	Extensions for Windows Installer	WTS & Citrix Support	Administrator	Batch Publisher	AMPs Editor	Extensions for Windows Installer	Configuration Analyzer	Application Usage Administrator	
Vendor	OS Name	OS Version	CA Agents														CA Admin							
Microsoft	Windows XP	Professional SP3	N	Y*	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
Microsoft	Windows Vista	Business/Ent. SP2	N	Y*	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	Y	Y	
Microsoft	Windows 7	Business/Ent.	N	Y*	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	Y	Y	
Microsoft	Windows 8	Enterprise/Pro	N	Y*	Y	Y	Y	Y*	Y	N	N	Y	Y	Y	Y	N	N	Y	Y	Y	N	N	N	
Microsoft	Windows 2003	Server SP2	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
Microsoft	Windows 2003	Server R2 SP2	Y	Y	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
Microsoft	Windows 2008	Server SP2	Y	Y	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
Microsoft	Windows 2008	Server R2 SP1	Y	Y	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
Microsoft	Windows 2012	Server	Y	Y	Y	Y	Y*	Y	Y	N	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	N	N	
Novell	SuSE Linux Entrprise	10 SP3, 11	N	N	Y	Y	Y	Y	N	Y	N	Y	N	Y	N	N	N	N	Y	Y	N	N	N	N
Novell	SuSE Linux Entrprise	11 SP 1	N	N	N	N	N	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N
Red Hat	Enterprise Linux	5, 5.5	N	N	Y	Y	Y	Y	N	Y	N	Y	N	Y	N	N	N	N	Y	Y	N	N	N	N
Red Hat	Enterprise Linux	6, 6.3	N	N	Y	Y	Y	Y	N	Y	N	Y	N	Y	N	N	N	N	Y	Y	N	N	N	N
Apple	Mac OS X	10.6	N	N	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N	Y	N	N	N	N	N
Apple	Mac OS X	10.7	N	N	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N	Y	N	N	N	N	N

NOTE: Windows 8 RT is not a supported platform.

Y*= Running an HPCA satellite on a "desktop" class operating system will impose the operating system's limitations upon the HPCA product and is recommended only when the satellite is in the streamlined mode.

*Standard, Starter are available ONLY on Windows

Y**= Patch Manager Server side requires updating the ZSTOP manually post every acquisition. Also, latest patch agent acquired and distributed.

Notes:

HPCA supports the major releases of the listed Operating Systems (such as Windows 7, SUSE 10, RedHat 6) and all of the support packs and minor releases up to and including the most recent version available at the time of this HPCA release. Listed above are the major versions and most recent SP or minor versions available when HPCA version 7.9 is released. SP and minor versions that are released after HPCA 7.9 will be supported by HPCA 7.9 within a reasonable timeframe to provide for QA testing by HP.

As per HP policy, HPCA no longer supports OS versions (majors versions, SP or minor releases) that are no longer supported by the OS vendor.

For example, HPCA 7.9 supports RedHat 4, including all minor releases up to 4.9, as long they are supported by RedHat. HPCA supports **Remote proxy support using Integration Server on Linux:**

The Linux-based Proxy Server remains supported in a Core-Satellite environment for customers who require proxy services running on a Linux host OS. This support uses the Integration Server-based Proxy Server, and not an Apache-based Satellite Server. Note that the Integration Server-based Proxy Server is not managed in the Core-Satellite Console.

Software Support

Databases

Oracle	10.2
	11.2
	11g Rel 2

SQL Server	2005 SP3
	2008 SP2

SQL Server Express	2005
	2008

Browsers

Internet Explorer	7
	8

Firefox	3.5	Not supported by OOBM
	3.6	Not supported by OOBM

Hardware Support

HP Thin Clients	All managed models supported
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Intel 32-bit (x86) 4-bit (x86-64)	Supported
AMD 32 bit (x86) 64-bit (AMD64)	Supported

Itanium Processor	Agent support on Windows
	No Server support; No Linux support

CA 7.9 Backward Compatibility

Table 1 Agent Backward Compatibility

Description	CA 7.9 Agent
CM 4.x	Y**
CM 5.x	Y**
CM 7.x	Y

Table 2 Infrastructure Backward Compatibility

Description	CA 7.9 Infrastructure
CM 4.x	N
CM 4.x Agent	Y**
CM 5.x	N
CM 5.x Agent	Y**
CA 7.x	N*

* Components of the HP CA Infrastructure must be at the same version level.

** Customers may choose to upgrade their HPCA environment in phases and may have different versions of the HPCA infrastructure and agent installed during migration. When operating against older versions of the infrastructure or agent, all features may not be available.

For Windows 7 Clients, the table below illustrates which HPCA features are supported against different versions of the HPCA infrastructure. This also applies to managed devices running the Windows 2008 Server R2 operating system.

HPCA Enterprise capabilities for a managed PC running Windows 7 and HPCA v7.90								
		Application Deployment	Self-Service Manager	Win 7 OS Deployment	Patch	Inventory	Usage	Security & Compliance
HPCA Infrastructure*	5.11	Y	Y			Y	Y	
	7.2	Y	Y			Y	Y	Y
	7.5	Y	Y			Y	Y	Y
	7.8	Y	Y	Y	Y	Y	Y	Y
	7.9	Y	Y	Y	Y	Y	Y	Y

HPCA Support for Windows 8 and Windows 2012

For Windows 8 and Windows 2012 clients, the tables below illustrates which HPCA features are supported against different versions of the HPCA

HPCA Enterprise capabilities for a managed PC running Windows 8 and HPCA 7.9 Agent								
		Application Deployment	Self-Service Manager	Win 8 OS Deployment	Patch	Inventory	Usage	Security & Compliance
HPCA Infrastructure*	7.8	Y	Y	N	Y*	Y	Y	Y
	7.9	Y	Y	N	Y*	Y	Y	Y

HPCA Enterprise capabilities for a managed PC running Windows 2012 and HPCA 7.9 Agent							
		Application Deployment	Self-Service Manager	Win 2012 OS Deployment	Patch	Inventory	Usage
HPCA Infrastructure*	7.8	Y	Y	N	Y*	Y	N
	7.9	Y	Y	N	Y*	Y	N

Y* = Patch Manager Server side requires updating the ZSTOP manually post every acquisition. Also, latest patch agent acquired and distributed.

HP Client Automation Support for alternate Operating Environments May-10

HP Client Automation lists several operating systems in the support matrix to indicate which operating systems are fully tested and therefore are considered “supported” for use with HPCA. Customers can be confident that HP tests these operating systems to provide a reliable and stable operating environment for our product.

Several of the operating systems that we test have different installation modes for limiting the functionality of the operating system. Microsoft Windows Server 2008 is an example, offering a “core installation option” with six different roles. This is the same operating system, but installed with a different set of options than the normal Windows Server 2008 operating system. Another example is Oracle Enterprise Linux, which is a derivative of Red Hat Enterprise Linux. Oracle claims full and complete compatibility between OEL and RHEL. While Oracle does list a few small differences, it is expected to be functionally the same as RHEL.

Based on the respective vendors’ statements about compatibility, HP is confident that HPCA will operate without problems on these alternate operating systems. However, HP does not perform any testing of HPCA on these other operating systems or installation modes, and therefore can not guarantee it will work.

The HP support organization will provide support for HPCA running on these alternative operating systems, to answer questions, and to troubleshoot and identify any problems customers may encounter while operating these alternate operating environments. HP Support will provide best-effort support in these cases to determine if there are any defects in the HPCA product. HP reserves the right to request that a customer attempt to duplicate any issues or problems on a fully supported platform, if practical.

HP does not guarantee to repair or correct any product issues that are caused by differences in the supported operating systems, as listed in the support matrix, and these alternative operating environments.

The alternative operating environments referenced in this statement are:

Windows Server 2008 Core Installation option,
roles: Enterprise, Datacenter, Standard, Web, Foundation
Oracle Enterprise Linux (based on Red Hat Enterprise Linux)