

HP Operations Smart Plug-in for JBoss Application Server

for the Linux operating system

Software Version: 7.00

Installation and Configuration Guide

Document Release Date: December 2009

Software Release Date: December 2009



Legal Notices

Warranty

The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

The information contained herein is subject to change without notice.

Restricted Rights Legend

Confidential computer software. Valid license from HP required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

Copyright Notices

© Copyright 2009 Hewlett-Packard Development Company, L.P.

Trademark Notices

UNIX® is a registered trademark of The Open Group.

Windows® is a US registered trademarks of Microsoft Corporation.

Java™ is a US trademark of Sun Microsystems, Inc.

Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for recent updates or to verify that you are using the most recent edition of a document, go to:

<http://h20230.www2.hp.com/selfsolve/manuals>

This site requires that you register for an HP Passport and sign in. To register for an HP Passport ID, go to:

<http://h20229.www2.hp.com/passport-registration.html>

Or click the **New users - please register** link on the HP Passport login page.

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HP sales representative for details.

Support

Visit the HP Software Support web site at:

www.hp.com/go/hpsoftwaresupport

This web site provides contact information and details about the products, services, and support that HP Software offers.

HP Software online support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support web site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to:

<http://h20229.www2.hp.com/passport-registration.html>

To find more information about access levels, go to:

http://h20230.www2.hp.com/new_access_levels.jsp

Contents

| | | |
|----------|---|-----------|
| 1 | Introduction to HP Operations Smart Plug-in for JBoss Application Server | 11 |
| | Components of the JBoss AS SPI | 11 |
| | Policies | 11 |
| | Tools | 12 |
| | Graphs | 12 |
| | Functions of the JBoss AS SPI | 12 |
| | Server Performance and Logs | 12 |
| | Display Information | 13 |
| | Graphs Data with HP Performance Manager | 14 |
| 2 | Installing the JBoss AS SPI | 15 |
| | Installation Packages | 16 |
| | SPI Package | 16 |
| | Installation Environments | 16 |
| | Standard Installation of SPI Components on the HPOM Server | 16 |
| | Standalone HP Performance Manager | 16 |
| | Installation Prerequisites | 17 |
| | Hardware Requirements | 17 |
| | Software Requirements | 17 |
| | Installing the JBoss AS SPI | 17 |
| | On a Local Management Server | 17 |
| | Installing the SPI through Graphical User Interface | 18 |
| | Installing the SPI through Command Line Interface | 19 |
| | Verifying the Installation | 20 |
| 3 | Configuring the JBoss AS SPI | 21 |
| | Prerequisite | 21 |
| | Assign Operator Responsibilities (Optional) | 21 |
| | Assign Tools to the Operator | 22 |
| | Configuring the JBoss AS SPI | 24 |
| | Add Nodes to the JBoss Node Group | 24 |
| | Assign Categories to the Managed Node | 26 |
| | Deploy Instrumentation on the Managed Node | 27 |
| | Launch Discover Tool | 28 |
| | Verify the Discovery Process | 30 |
| | Assign Policies to the Managed Node | 31 |
| | Deploy the JBoss AS SPI Policies | 31 |
| | Launch Configure Tool | 32 |
| | JBoss AS SPI in High Availability Environments | 34 |
| | Configuration Prerequisites | 34 |

| | |
|--|-----------|
| Configuring the JBoss AS SPI for High Availability Environments | 34 |
| Create the JBoss AS SPI monitoring configuration file | 34 |
| Create the clustered application configuration file | 35 |
| Configure the JBoss AS SPI | 36 |
| 4 Using Tools | 37 |
| SPI Admin Tools Group | 37 |
| Discover or Configure JBSSPI | 38 |
| Self-Healing Info | 39 |
| Start Monitoring | 39 |
| Stop Monitoring | 39 |
| Start Tracing | 39 |
| Stop Tracing | 40 |
| Verify | 40 |
| View Error Files. | 40 |
| JBoss Server Admin Tools Group | 40 |
| Start JBoss Server | 41 |
| JBoss Server Status. | 41 |
| Stop JBoss Server | 41 |
| View JBoss Logs | 41 |
| Launching Tools | 41 |
| Launching Discover or Configure JBSSPI Tool | 42 |
| Launching All Tools | 42 |
| 5 Customizing the JBoss AS SPI Policies | 43 |
| Basic Policy Customizations | 44 |
| Modifying Monitor Policies. | 44 |
| Advanced Policy Customizations. | 45 |
| Choosing Metrics to Customize | 45 |
| Using the JBoss AS SPI Collector/Analyzer Command with Parameters. | 46 |
| JBoss Application Server Command Parameters | 46 |
| Changing the Collection Interval for All Monitored Metrics | 48 |
| Changing the Collection Interval for Selected Metrics. | 48 |
| Policy Variables. | 49 |
| 6 Integrating the JBoss AS SPI with HP Graphing Solutions. | 51 |
| Using Graphs | 51 |
| JBoss AS SPI Graphs | 51 |
| Integrating with HP Performance Manager. | 51 |
| Viewing Graphs that Show Alarm Conditions | 52 |
| Viewing Graphs from the HP Performance Manager Console. | 53 |
| 7 Troubleshooting | 55 |
| Self-Healing Info Tool | 55 |
| Logging | 55 |
| Management Server | 55 |
| Managed Nodes. | 56 |
| Troubleshooting Discovery Process. | 57 |

| | |
|---|-----------|
| Troubleshooting Configuration | 60 |
| Troubleshooting Collection | 60 |
| Troubleshooting Tools | 61 |
| Overview of Error Messages | 63 |
| 8 Removing the JBoss AS SPI | 65 |
| Removing the SPI through the Graphical User Interface | 65 |
| Removal of the SPI through the Command Line Interface | 66 |
| A File Locations | 69 |
| HPOM Management Server File Locations | 69 |
| Managed Node File Locations | 69 |
| B The Configuration | 71 |
| Structure | 71 |
| Global Properties | 71 |
| GROUP Block | 71 |
| NODE Block | 72 |
| Server-Specific Properties | 72 |
| Property Precedence | 72 |
| The Configuration Editor | 73 |
| Discover or Configure JBSSPI - Tree | 73 |
| Discover or Configure JBSSPI - Buttons | 74 |
| Discover or Configure JBSSPI - Actions | 75 |
| Add Application Server | 76 |
| Remove Application Server/Remove ALL Servers | 76 |
| Set Configuration Settings Tab | 77 |
| View Current Configuration Tab | 78 |
| Configuration Properties | 79 |
| C Error Messages | 81 |
| WASSPI-1 | 82 |
| WASSPI-2 | 82 |
| WASSPI-3 | 83 |
| WASSPI-4 | 83 |
| WASSPI-5 | 84 |
| WASSPI-6 | 84 |
| WASSPI-7 | 85 |
| WASSPI-8 | 85 |
| WASSPI-9 | 86 |
| WASSPI-10 | 86 |
| WASSPI-11 | 87 |
| WASSPI-12 | 87 |
| WASSPI-13 | 88 |
| WASSPI-14 | 88 |
| WASSPI-15 | 89 |
| WASSPI-16 | 89 |

| | |
|------------|-----|
| WASSPI-17 | 90 |
| WASSPI-18 | 90 |
| WASSPI-19 | 91 |
| WASSPI-20 | 91 |
| WASSPI-21 | 91 |
| WASSPI-23 | 92 |
| WASSPI-24 | 92 |
| WASSPI-26 | 92 |
| WASSPI-27 | 93 |
| WASSPI-28 | 93 |
| WASSPI-29 | 93 |
| WASSPI-30 | 93 |
| WASSPI-31 | 94 |
| WASSPI-32 | 94 |
| WASSPI-33 | 94 |
| WASSPI-34 | 94 |
| WASSPI-35 | 95 |
| WASSPI-36 | 95 |
| WASSPI-37 | 95 |
| WASSPI-38 | 96 |
| WASSPI-39 | 96 |
| WASSPI-40 | 96 |
| WASSPI-41 | 97 |
| WASSPI-42 | 97 |
| WASSPI-43 | 97 |
| WASSPI-201 | 98 |
| WASSPI-202 | 98 |
| WASSPI-203 | 98 |
| WASSPI-204 | 99 |
| WASSPI-205 | 99 |
| WASSPI-206 | 99 |
| WASSPI-207 | 100 |
| WASSPI-208 | 100 |
| WASSPI-209 | 100 |
| WASSPI-210 | 101 |
| WASSPI-211 | 101 |
| WASSPI-213 | 101 |
| WASSPI-214 | 102 |
| WASSPI-215 | 102 |
| WASSPI-216 | 102 |
| WASSPI-218 | 103 |
| WASSPI-219 | 103 |
| WASSPI-221 | 103 |
| WASSPI-222 | 104 |

| | |
|------------------|-----|
| WASSPI-223 | 104 |
| WASSPI-224 | 104 |
| WASSPI-225 | 105 |
| WASSPI-226 | 105 |
| WASSPI-227 | 105 |
| WASSPI-228 | 106 |
| WASSPI-229 | 106 |
| WASSPI-230 | 106 |
| WASSPI-231 | 107 |
| WASSPI-232 | 107 |
| WASSPI-234 | 107 |
| WASSPI-235 | 108 |
| WASSPI-236 | 108 |
| WASSPI-237 | 108 |
| WASSPI-238 | 109 |
| WASSPI-241 | 109 |
| WASSPI-245 | 109 |
| WASSPI-248 | 110 |
| WASSPI-249 | 110 |
| WASSPI-254 | 110 |
| Others | 111 |

| | |
|-------------|-----|
| Index | 113 |
|-------------|-----|

1 Introduction to HP Operations Smart Plug-in for JBoss Application Server

This chapter provides an overview of the basic concepts necessary to understand the HP Operations Smart Plug-in for JBoss Application Server SPI (JBoss AS SPI). The JBoss AS SPI enables you to manage the JBoss Application Servers from an HP Operations Manager (HPOM) for UNIX console. From the HPOM for UNIX console, you can monitor the availability, use, and performance of the JBoss Application Servers running on HPOM managed nodes. You can integrate the JBoss AS SPI with other HP Software products like HP Performance Manager (the product must be purchased separately) to get consolidated graphs. The graphs help you analyze trends in server usage, availability, and performance. For details on integrating the JBoss AS SPI with other HP products, see [Chapter 6, Integrating the JBoss AS SPI with HP Graphing Solutions](#). The JBoss AS SPI extends the capabilities of HPOM by adding the following monitoring capabilities to HPOM:

- Availability Monitoring
- Resource Monitoring
- Process Monitoring

For more information on HPOM, see *HP Operations Manager for UNIX Concepts Guide*.

Components of the JBoss AS SPI

The JBoss AS SPI consists of the following components.

Policies

The JBoss AS SPI consists of policies that monitor the JBoss Application Server. The policies contain settings that enable incoming data to be measured against predefined rules. These rules generate useful information in the form of messages. The messages have color-coding to indicate the severity level. You can review these messages to analyze and resolve the problem. There are several pre-defined corrective actions for specific events or threshold violations. These corrective actions can be triggered automatically or operator-initiated. When you double-click a message text, corrective actions appear within the **Instructions** tab and automatically generated metric reports appear within the **Annotations** tab in the Message Properties window. Monitoring consists of generating alarms related to critical events of the tool, and logging important performance metrics of the application server. You can create graphs using the metrics that are logged. For more information on policies, see [Customizing the JBoss AS SPI Policies](#) on page 43.

Tools

In conjunction with HPOM, the JBoss AS SPI offers centralized tools that help you monitor and manage systems using the JBoss Application Server (AS). The JBoss AS SPI tools enable you to configure the management server's connection to selected server instances on specific managed nodes. The JBoss AS SPI tools include the tools for administrating and operating the JBoss AS and the JBoss AS SPI. The JBoss AS SPI tools consists of two tool groups:

- JBoss Server Admin
- SPI Admin

For more information on tools, see [Chapter 4, Using Tools](#).

Graphs

The SPI package contains the default graphing policies provided by the SPI. Graphs are drawn from metrics that are logged in the datasources created by the SPI. The graphs help you analyze trends in server usage, availability, and performance. For details on integrating the JBoss AS SPI with HP Performance Manager to get consolidated graphs, see [Chapter 6, Integrating the JBoss AS SPI with HP Graphing Solutions](#).

Functions of the JBoss AS SPI

The JBoss AS SPI messaging and action-executing capabilities are based on the HPOM concept of policies. The settings within these policies define various conditions that might occur within the JBoss AS, and enable information to be sent back to the HPOM management server. As a result, you can address potential or existing problems proactively and avoid serious disruptions to web transaction processing.

Server Performance and Logs

The JBoss AS SPI has several server-related metrics that collect and interpret data about the following:

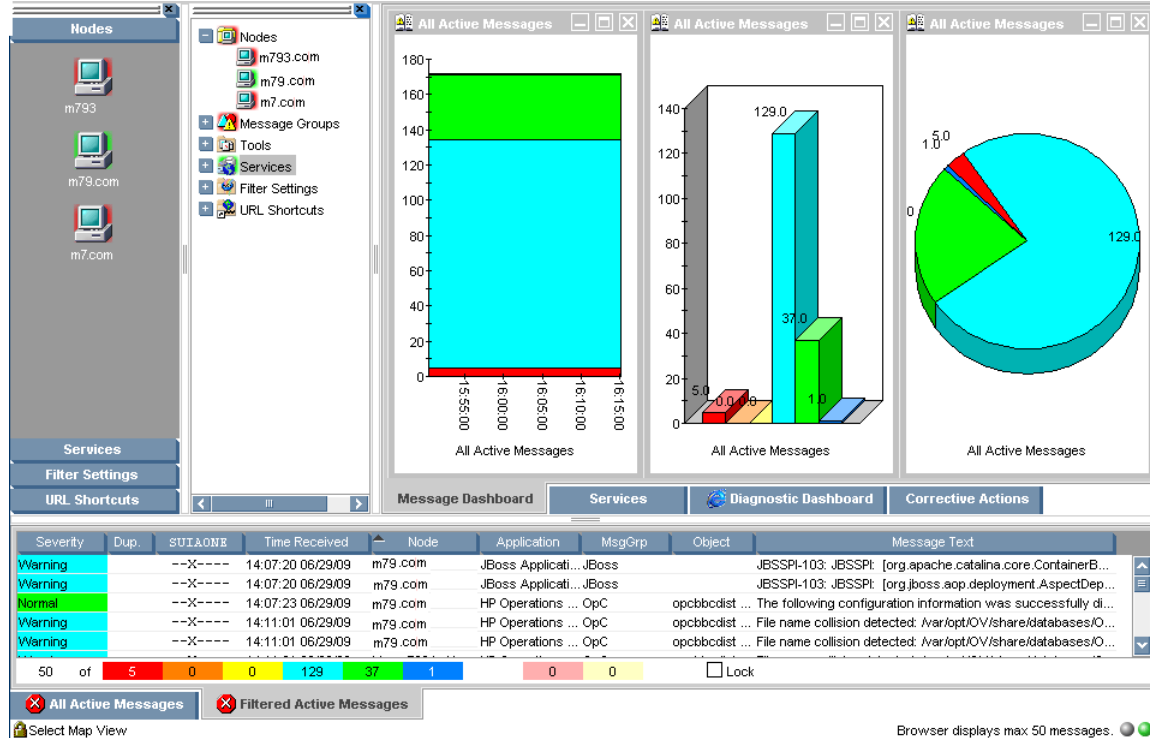
- Server performance
 - JVM
 - Thread Pools
 - Transactions (JTA)
 - EJBs
 - Servlets
 - JCA/JDBC Connections
 - JMS
- JBoss AS logs

Display Information

The JBoss AS SPI policies generate messages when a threshold is exceeded. These messages can appear as:

Messages in the Message Browser – HP Operations Agent software compares the values gathered for the JBoss Application Server performance and availability against the settings in the monitor policy related to those specific areas. The agent software then forwards appropriate messages to the HPOM console. These messages appear with color-coded severity levels in the HPOM message browser. To access the message browser, select **Integrations** → **HPOM for Unix Operational UI**.

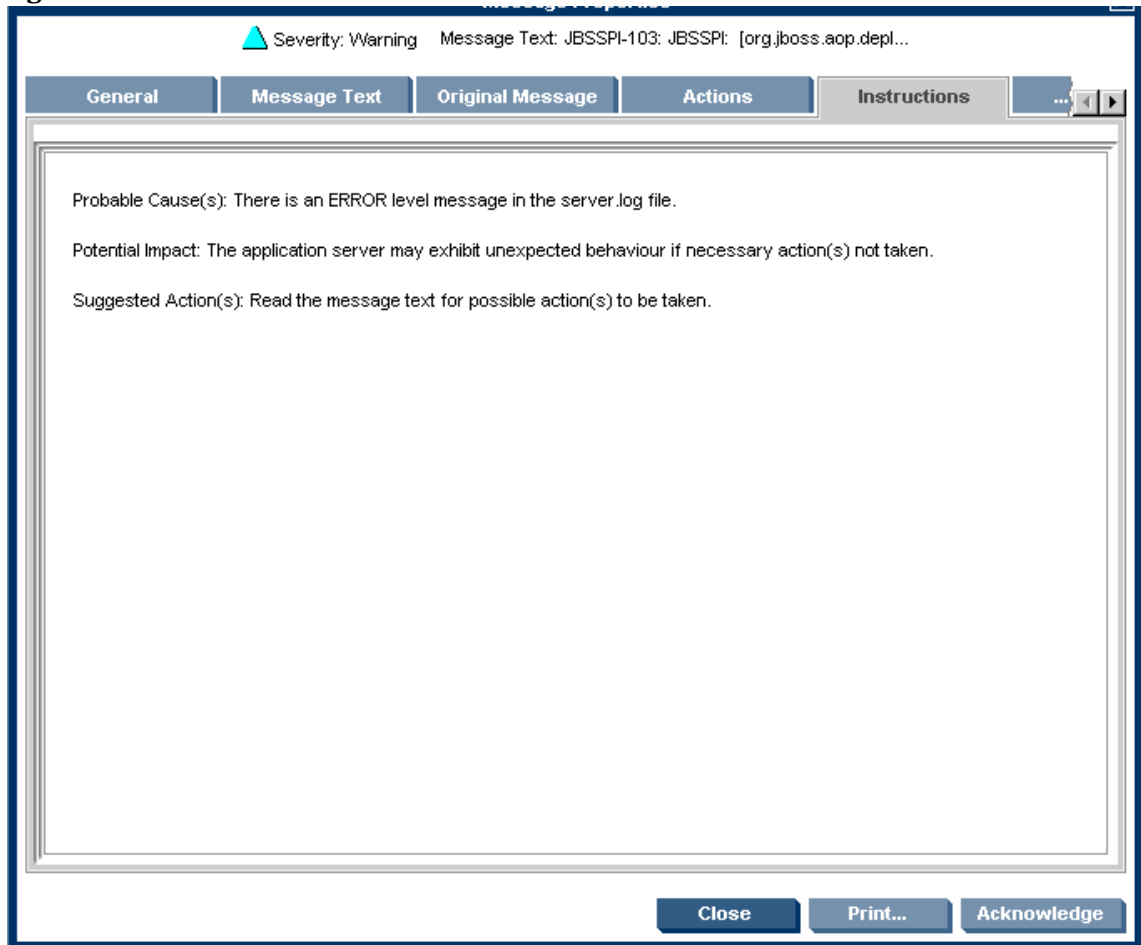
Figure 1 Message Browser



Instruction Text – Messages generated by the JBoss AS SPI programs contain instruction text to help analyze and solve problems. You can perform corrective actions preassigned to the events manually or trigger the actions automatically.

Instruction text usually appears in the Message Properties window under the **Instructions** tab. Double-click the message text in the Message Browser to view the Message Properties window. Click the **Instructions** tab. Instruction text is also available in the *HP Operations Smart Plug-in for JBoss Application Server Reference Guide*.

Figure 2 Instruction Text



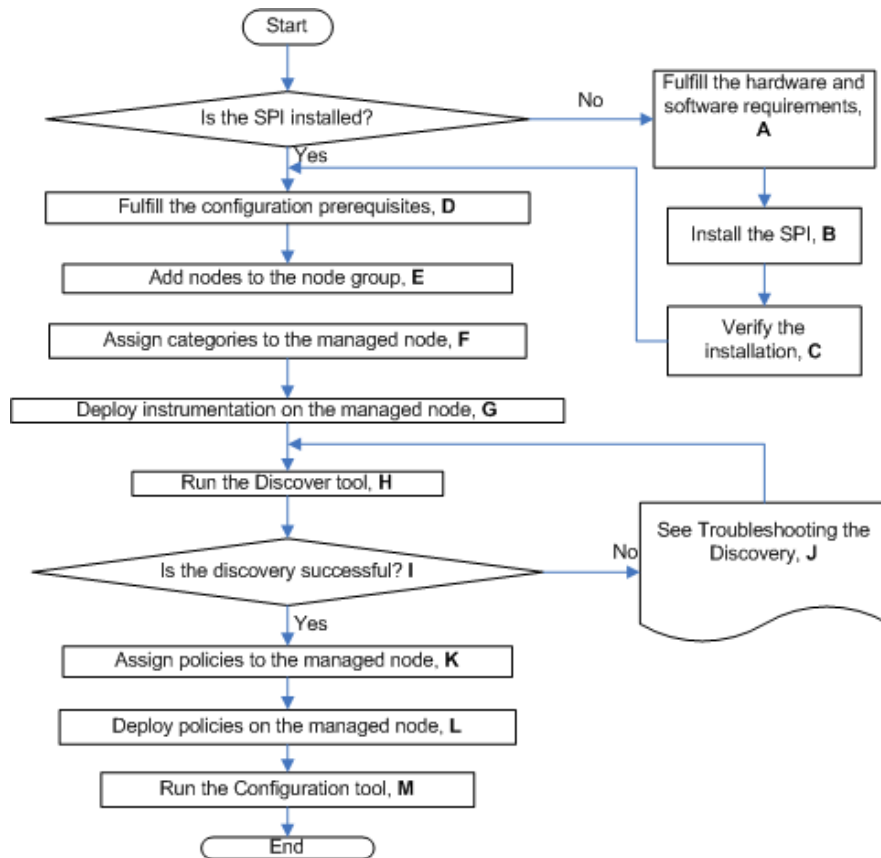
Graphs Data with HP Performance Manager

You can create graphs using the metrics collected by the JBoss AS SPI. The values can then be viewed for analyzing the trend. You can integrate the JBoss AS SPI with HP Performance Manager to generate and view graphs. These graphs show the values of the metrics collected by the JBoss AS SPI.

2 Installing the JBoss AS SPI

The chapter discusses all the required prerequisites and steps for installing the JBoss AS SPI. The following flowchart summarizes the steps for installing and configuring the JBoss AS SPI.

Figure 3 Flowchart on steps for installing and configuring the SPI



Click a hyperlink below to find the detailed information.

Table 1 References of the legends in the flowchart

| Legend | Location |
|--------|--|
| A | Installation Prerequisites on page 17 |
| B | Installing the JBoss AS SPI on page 17 |
| C | Verifying the Installation on page 20 |
| D | Prerequisite on page 21 |
| E | Add Nodes to the JBoss Node Group on page 24 |

Table 1 References of the legends in the flowchart

| Legend | Location |
|--------|---|
| F | Assign Categories to the Managed Node on page 26 |
| G | Deploy Instrumentation on the Managed Node on page 27 |
| H | Launch Discover Tool on page 28 |
| I | Verify the Discovery Process on page 30 |
| J | Troubleshooting Discovery Process on page 57 |
| K | Assign Policies to the Managed Node on page 31 |
| L | Deploy the JBoss AS SPI Policies on page 31 |
| M | Launch Configure Tool on page 32 |

Installation Packages

SPI Package

The corepackage is the `HP_Operations_Smart_Plug-ins_Linux_setup.bin`, which contains all the SPI functionality. The package must be installed on a server managed by HPOM. The SPIs consists of policies and instrumentation (binaries or scripts) that monitor the application server. Monitoring consists of alarms related to critical events of the application, and the logging of important performance metrics of the application server. The metrics that are logged can be used to create graphs.

Installation Environments

Standard Installation of SPI Components on the HPOM Server

You can install the full version of HP Performance Manager on the HPOM server. You can select to install only the SPI packages and not the graphing packages through the HP Operations Smart Plug-Ins DVD. However, if the full version of Performance Manager is installed on the same machine, the corresponding packages can be installed or uninstalled on the HPOM server.

Standalone HP Performance Manager

For a standalone machine, only the corresponding package of the JBoss AS SPI is enabled and available for selection from the HP Operations Smart Plug-Ins DVD. For example, if a system has only HP Performance Manager installed, the graphing package of the JBoss AS SPI can be installed on the system.

Installation Prerequisites

Fulfill the hardware and software requirements before installing the SPI. Install the HPOM server and discovery package before installing the JBoss AS SPI. It is not necessary to stop HPOM sessions before beginning the JBoss AS SPI installation.

Hardware Requirements

See the *HP Operations Manager for* documents for information on hardware requirements for the management server and managed nodes. See the Support Matrix (SUMA) link <http://support.openview.hp.com/selfsolve/document/KM323488> for information on hardware requirements for the managed nodes.

Software Requirements

Make sure that the following software requirements are completed prior to the installation of the JBoss AS SPI:

On the Management Server:

- HP Operations Manager for Linux: 9.0x
- HP Performance Manager (Linux): 8.21 (required if you want to generate graphs)
- HP Reporter: 3.80 (required if you want to generate web-based reports)
- HP Operations SPI Data Collector (DSI2DDF): 2.40
- HP SPI Self-Healing Services (SPI-SHS-OVO): 3.00
- JMX Component (JMXSPI): 7.00

On the Managed Node:

- HP Performance Agent: 5.00 (required if you want to use HP Performance Agent for data logging)
- HP Operations Agent (version 8.60 must be installed and configured)

Installing the JBoss AS SPI

Follow the instructions provided in the sections given below to install the JBoss AS SPI on a local management server.

On a Local Management Server

To install the SPI on the Linux management server, perform any of the following procedures:

- Installing the SPI through Graphical User Interface
- Installing the SPI through Command Line Interface

Installing the SPI through Graphical User Interface

To install the JBoss AS SPI using X-Windows client software, perform the following steps:

- 1 Login as a **root** user.
- 2 Insert the HP Operations Smart Plug-ins DVD into the DVD drive of the Linux management server. Mount the DVD if necessary.
- 3 Start the X-windows client software and export the DISPLAY variable by typing the following command:

```
export DISPLAY=<ip address>:0.0
```

- 4 To start the installation, type the following command:

```
./HP_Operations_Smart_Plug-ins_Linux_setup.bin
```

The introductory window opens.

- 5 Select the language from the drop-down list and click **OK**.

The Introduction(Install) window opens.

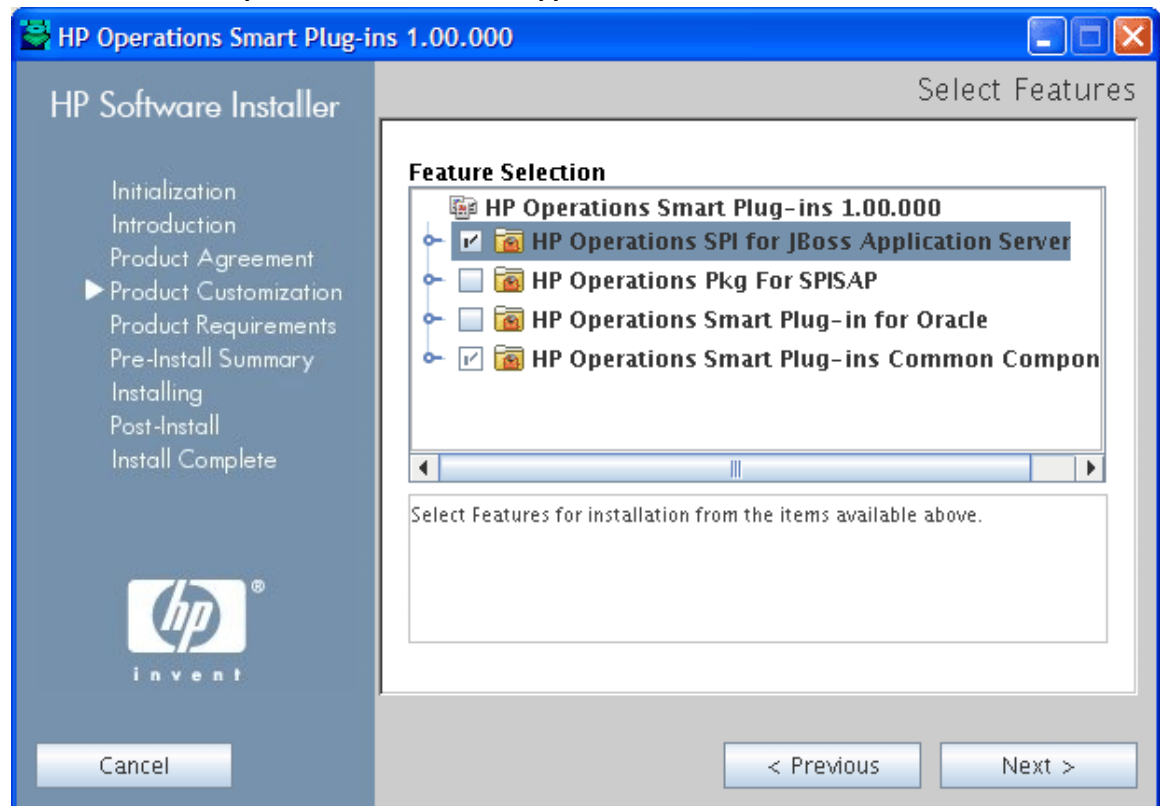
- 6 Click **Next**.

The License Agreement window opens.

- 7 Select **I accept the terms of the License Agreement** radio button and click **Next**.

The Select Features window opens.

- 8 Select the **HP Operations SPI for JBoss Application Server** check box and click **Next**.



By default, the HP Operations Smart Plug-in Common Components is selected.

The Pre-Install Summary window opens.

9 Click **Install**.

While installing, you might see the Force reinstallation of already installed component packages check box. You can use either of the following options:

- Select the Force reinstallation of already installed component packages check box to reinstall the selected components, as applicable.
- Clear the Force reinstallation of already installed component packages check box to prevent reinstallation of the selected HP Software components, as applicable.
Clearing the check box does not change the currently installed software components.

If the installation fails, you can quit installation. Clicking **Quit** stops the installation, but does not uninstall the components installed till then.

The Installing window opens. The Install Complete window opens once the SPI is uninstalled.

10 Click **Done** to complete the installation.

Installing the SPI through Command Line Interface

To install the JBoss AS SPI through command line interface, perform the following steps:

- 1 Login as a **root** user.
- 2 Insert the HP Operations Smart Plug-ins DVD into the DVD drive of the Linux management server. Mount the DVD if necessary.
- 3 To start the installation, type the following command:

```
./HP_Operations_Smart_Plug-ins_Linux_setup.bin -i console
```
- 4 When the prompt, 'Choose Locale...' appears, press the number corresponding to the language you want to choose.
- 5 Press **Enter** to continue.
The Introduction screen appears.
- 6 Press **Enter** to continue.
- 7 When the prompt, 'I accept the terms of the License Agreement' for the License information appears, press **Y** to accept the terms and continue installation.

- 8 When the prompt, 'Please select Features' for the selection of the feature appears, press the number corresponding to the feature you want to install.

```
root@rootm558:/
documentation by the applicable FAR or DFARS clause or the HP standard
software agreement for the product involved.

I accept the terms of the License Agreement (Y/N): Y

=====
Select Features
-----

Install Features represent a group of functionality
If you want to change something on a previous step, type 'back'.
You may cancel this installation at any time by typing 'quit'.

    1- HP Operations SPI for JBoss Application Server(Optional)
    2- HP Operations Pkg For SPISAP(Optional)
    3- HP Operations Smart Plug-in for Oracle(Optional)
->4- HP Operations Smart Plug-ins Common Components(Required)

Please Select Features(Use a comma to separate your choices)
: █
```

▶ When you have installed one SPI on the Linux management server and want to install another SPI on the server, you have to reselect the previously installed SPI and select the required SPI from the Modify option. If you do not reselect the previously installed SPI, it removes the previously installed SPI and installs the selected SPI on the Linux management server.

- 9 Press **Enter**.

A series of message appears. Follow the instructions as displayed in the message.

When the installation is complete, you will receive a message which states that the installation is completed successfully.

Verifying the Installation

Verify the log files to verify the installation.

3 Configuring the JBoss AS SPI

Prerequisite

Before launching the Discover or Configure JBSSPI tool, make sure that the `jmx-remoting.sar` file (version 5.0.0.GA or below) is present within the deploy directory of the configuration because the instances of only those JBoss Application Servers can be identified for which the JSR 160 SAR has been specified. For example, `$JBOSS_HOME\server\<ServerName>\deploy\jmx-remoting.sar`.

Log on to HPOM as an administrator. The Administration UI window opens. Complete the following tasks before configuring the JBoss AS SPI:

Assign Operator Responsibilities (Optional)

- 1 Select **All Users** → **<Operator name>**. For example, `opc_op`.

The User “opc_op” window opens.



The screenshot shows the HPOM Administration UI for the user "opc_op". At the top, there are navigation icons and a title "User 'opc_op'". Below the title, there are two links: "Capabilities" and "Responsibilities". A table lists the user's attributes and their values:

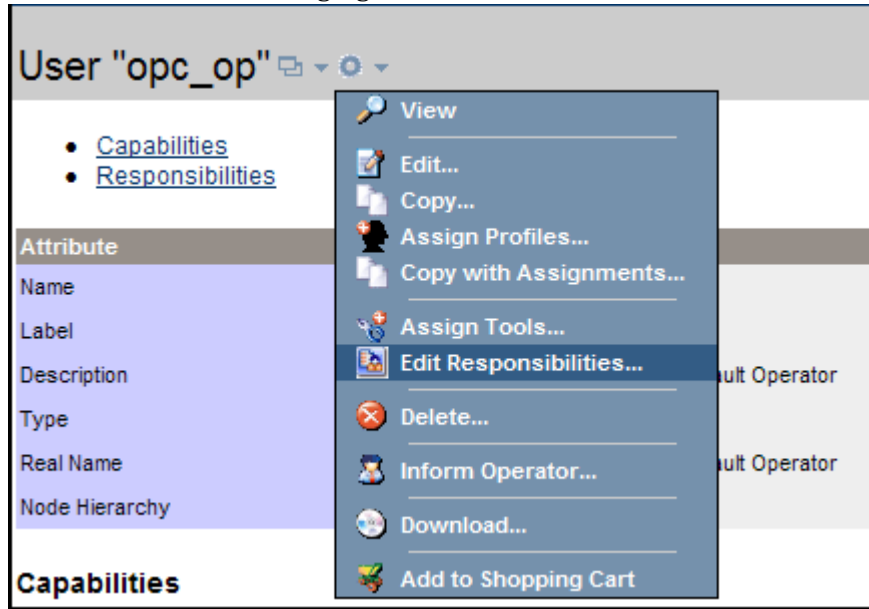
| Attribute | Value |
|----------------|--------------------------|
| Name | opc_op |
| Label | opc_op |
| Description | HPOM Default Operator |
| Type | Operator |
| Real Name | HPOM Default Operator |
| Node Hierarchy | NodeBank |

Below the table, there are sections for "Capabilities" and "Responsibilities". The "Capabilities" section lists:

- Acknowledge
- Modify Message Attributes
- Perform actions
- Own messages


The "Responsibilities" section is currently empty.

- 2 To change a User's responsibility, select **Edit Responsibilities...** from the drop-down list as shown in the following figure.



- 3 For JBSSPI and JBoss Message Groups, make sure all check boxes are selected.
- 4 Assign the JBSSPI Node or Message Groups to any other appropriate operators.
- 5 Click **Close**.

Assign Tools to the Operator

- 1 Open the Tool Bank window and select the SPI for JBoss Application Server tool group.
- 2 Select **Assign to User/Profile...** from the **Choose an Action** drop-down list and click  to submit.

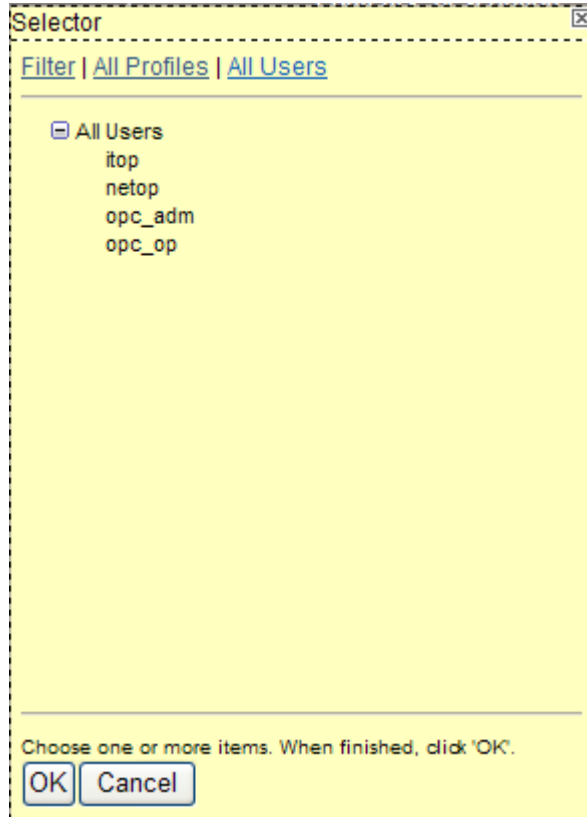
The Selector window opens.

The screenshot shows the 'Tool Bank' application window. At the top, there is a 'Filter' dropdown and a status bar indicating 'Showing 1 - 20 of 31 (Show all)'. Below this is a navigation bar with letters A through R. The main area is a table of tools. The tool 'SPI for JBoss Application Server' is selected, and a 'Selector' dialog box is overlaid on it. The dialog has a title bar 'Selector' and a close button. It contains a filter section with 'Filter | All Profiles | All Users' and a 'Filter' button. Below this, there are three input fields: 'Locate' with a dropdown set to 'Users', 'Name' with a dropdown set to 'contains' and an empty text box, and 'Label' with a dropdown set to 'contains' and an empty text box. A 'Filter' button is positioned below these fields. The main content area of the dialog shows a checked checkbox for 'Filtered User Profiles' and the text 'No matches. Please change filter.' At the bottom of the dialog, there is a message 'Choose one or more items. When finished, click 'OK'.' and two buttons: 'OK' and 'Cancel'. The bottom of the Tool Bank window shows an 'Assign to User/Profile...' dropdown and a right-pointing arrow button.

| Type | Label | Name | Contents | Description |
|-------------------------------------|----------------------------------|----------------------|----------|----------------|
| <input type="checkbox"/> | Certificate Tools | Certificate Tools | 0 / 3 | Application Gr |
| <input type="checkbox"/> | OV Composer | Correlation Composer | 0 / 3 | HP OpenView |
| <input type="checkbox"/> | Distr NNM Admin Tools | Distr NNM Admin | | |
| <input checked="" type="checkbox"/> | SPI for JBoss Application Server | JBSSPI:TOOLS | | |
| <input type="checkbox"/> | Jovw (old) | Jovw (old) | | |
| <input type="checkbox"/> | Launch SiteScope Dashboard | Launch SiteSco | | |
| <input type="checkbox"/> | OMU Administration UI | midas_apps | | |
| <input type="checkbox"/> | Net Diag | Net Diag | | |
| <input type="checkbox"/> | NNM Admin Tools | NNM Admin Too | | |
| <input type="checkbox"/> | NNM-ET Views | NNM-ET Views | | |
| <input type="checkbox"/> | NNMi | NNMi | | |
| <input type="checkbox"/> | NNMi Int-Admin | NNMiIntAdmin | | |
| <input type="checkbox"/> | NNM Views | NNM Views | | |
| <input type="checkbox"/> | NT Tools | NT Tools | | |
| <input type="checkbox"/> | OM License Tools | OMU License To | | |
| <input type="checkbox"/> | SiteScope Adapter | SiteScope Adap | | |
| <input type="checkbox"/> | SiteScope SAM ADMIN | SiteScope SAM | | |
| <input type="checkbox"/> | SPI for Web Servers | SPI for Web S | | |
| <input type="checkbox"/> | SSP Tools | SSP Tools | | |
| <input type="checkbox"/> | UN*X Tools | UN*X Tools | | |

- 3 Click **All Users**.

- 4 Select the operator to which you want to assign the tools.



- 5 Click **OK**.


The JBoss AS SPI tools are assigned to the operator.

Configuring the JBoss AS SPI

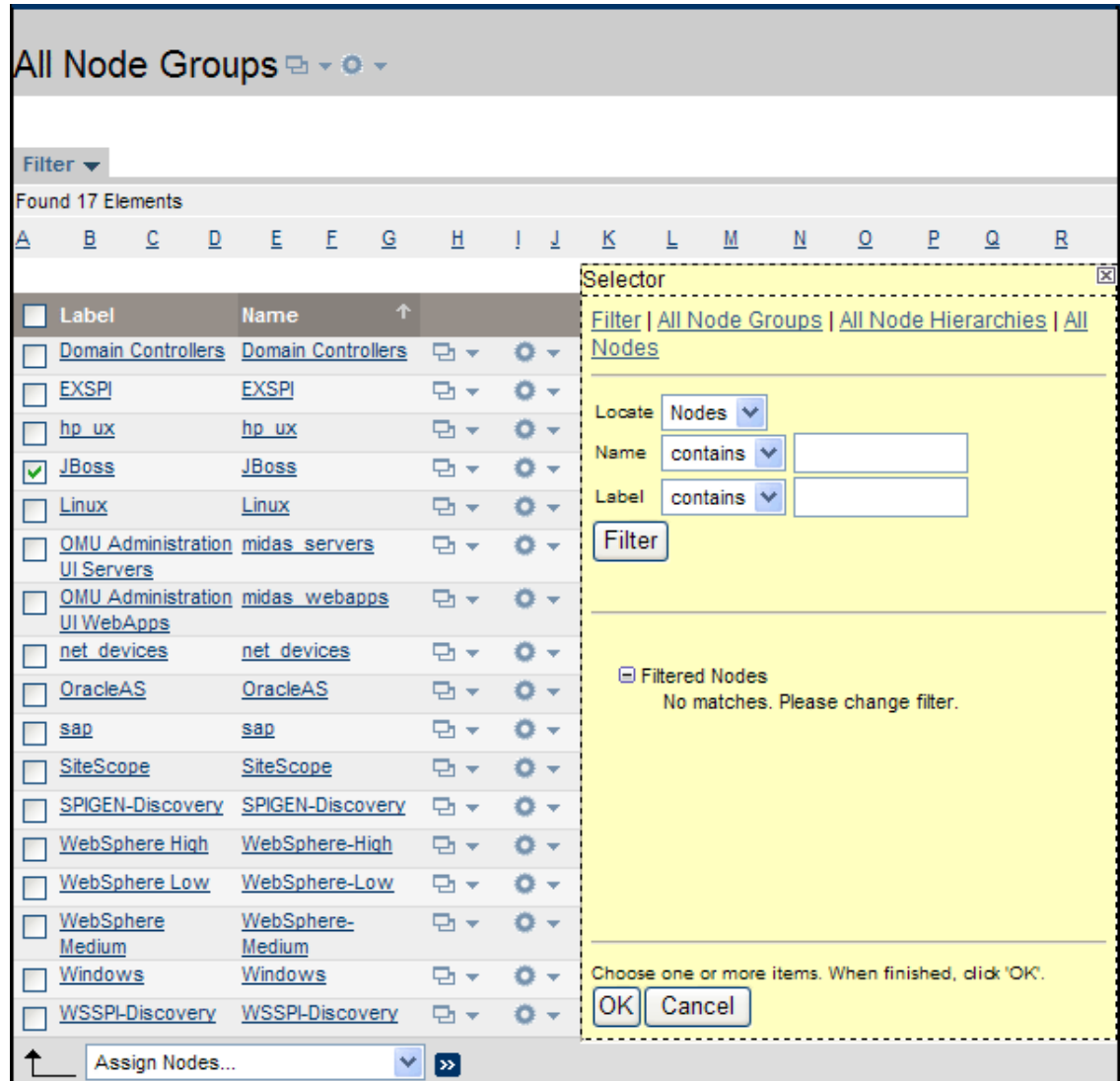
Complete the following tasks from the management server:

Add Nodes to the JBoss Node Group

The JBoss AS SPI automatically creates the JBoss node group with preassigned policy groups. To place all nodes running the JBoss Application Server in this node group, follow these steps:

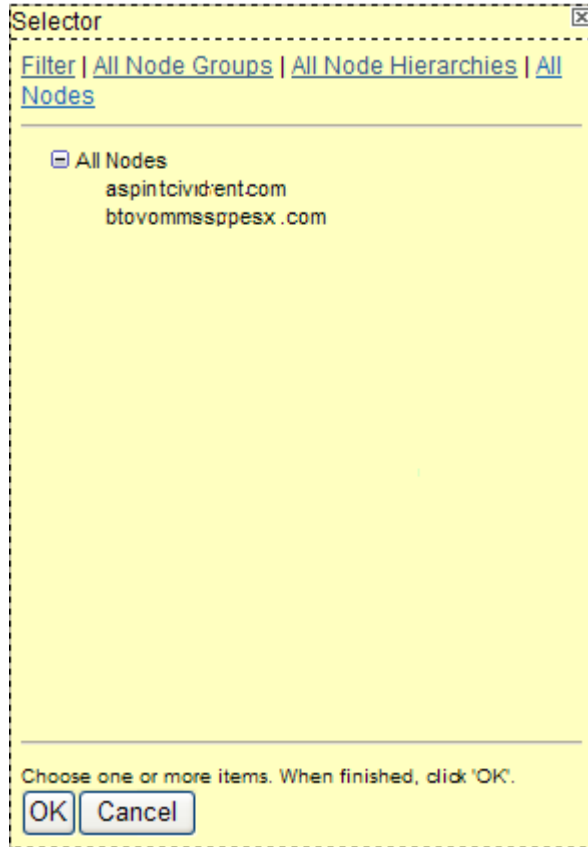
- 1 Open the All Node Groups window and select the JBoss Node Group.
- 2 Select **Assign Nodes...** from the **Choose an Action** drop-down list and click  to submit.

The Selector window opens.




- 3 Click **All Nodes**.

- 4 Select the nodes running the JBoss Application Server.

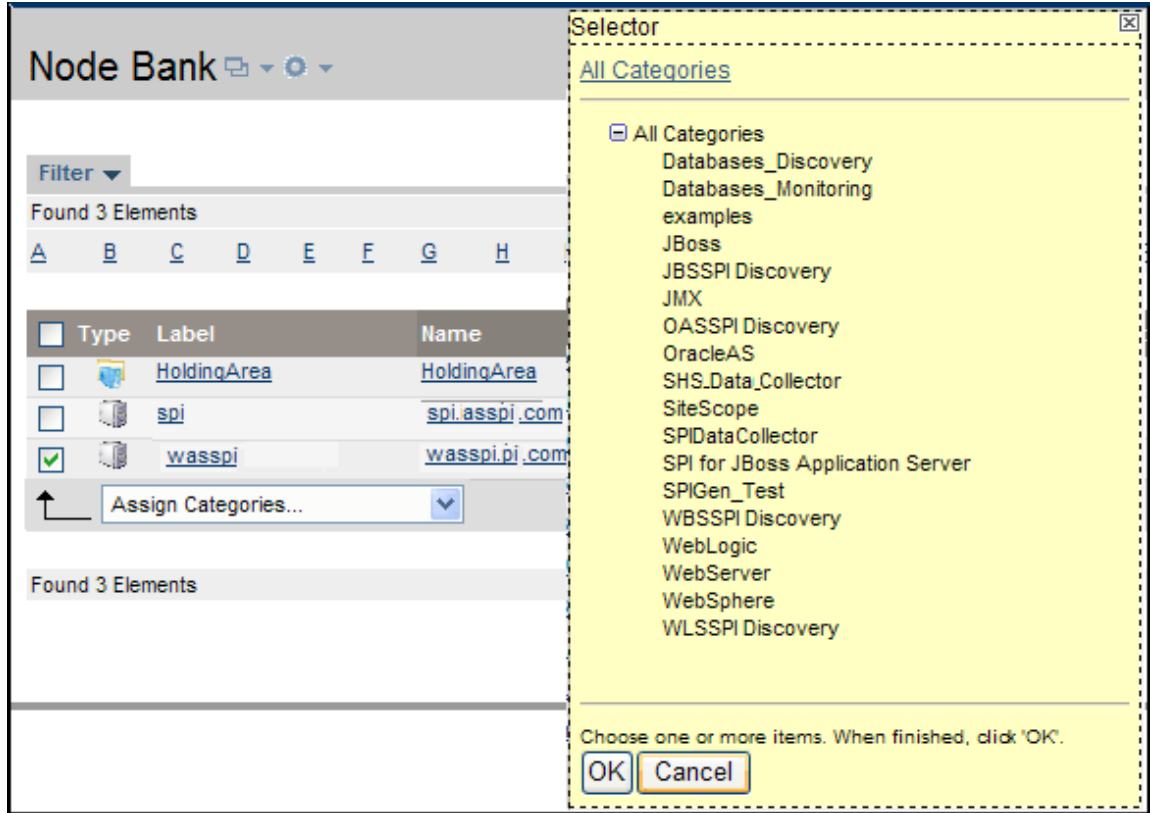


- 5 Click **OK**.

Assign Categories to the Managed Node


- 1 Open the Node Bank window and select the managed nodes.
- 2 Select **Assign Categories...** from the **Choose an Action** drop-down list and click  to submit.

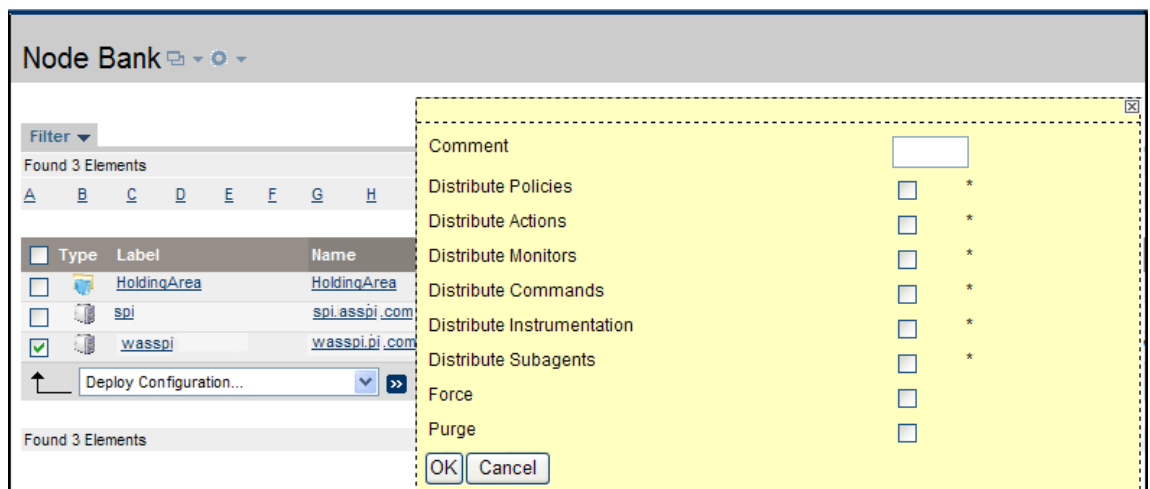
The Selector window opens.



- 3 Select the **JBoss**, **JBSSPI Discovery** (optional), **JMX**, **SHS_Data_Collector**, and **SPIDataCollector** categories.
- 4 Click **OK**.

Deploy Instrumentation on the Managed Node

- 1 Open the Node Bank window and select the management server.
- 2 Select **Deploy Configuration...** from the **Choose an Action** drop-down list and click  to submit.



- 3 Select **Distribute Instrumentation** by selecting the corresponding check box.



| | |
|----------------------------|---------------------------------------|
| Comment | <input type="text"/> |
| Distribute Policies | <input type="checkbox"/> * |
| Distribute Actions | <input type="checkbox"/> * |
| Distribute Monitors | <input type="checkbox"/> * |
| Distribute Commands | <input type="checkbox"/> * |
| Distribute Instrumentation | <input checked="" type="checkbox"/> * |
| Distribute Subagents | <input type="checkbox"/> * |
| Force | <input type="checkbox"/> |
| Purge | <input type="checkbox"/> |

OK Cancel

- 4 Click **OK**.

Launch Discover Tool

- 1 Select **Integrations** → **HPOM for Unix Operational UI**. See [Important](#) on page 42 for the information on how to invoke GUIs.
- 2 Select the node on which you want to launch the tool.
- 3 Right-click the node and select **Start** → **SPI for JBoss Application Server** → **SPI Admin** → **Discover or Configure JBSSPI**.

The Tool Selector window opens.

- 4 Select the Launch Discover Tool radio button and click **OK**. By default, the Launch Configure Tool radio button is selected.

The first page of the Introduction window opens.

- 5 Click **Next**.

The next page of Introduction window opens.

- 6 Click **Next**.

The Configuration Editor opens.

If you have already set the LOGIN, PASSWORD, JAVA_HOME, and JBOSS_HOME_LIST, proceed to [step 8](#).

If you have not set the LOGIN, PASSWORD, JAVA_HOME, and JBOSS_HOME_LIST, proceed to the next step.

- 7 Perform the following steps to set the required properties.



Make sure that the LOGIN, PASSWORD, JAVA_HOME, and JBOSS_HOME_LIST properties are set since these are mandatory properties. In earlier versions of the SPI, only LOGIN and PASSWORD were required properties.

- Select default properties for all groups and nodes from the left-hand pane. Select LOGIN/PASSWORD from the **Select a Property to Set...** drop-down list.

The Set Access Info for Default Properties window opens. The LOGIN and PASSWORD properties set in this window are used as the default JBoss Admin Server login and password (they are set at the global properties level). If no NODE level or server-specific LOGIN and PASSWORD properties are set, this JBoss AS LOGIN and PASSWORD are used by the JBoss AS SPI to log on to all JBoss Admin Servers. For more information about the configuration structure, see [Structure](#) on page 71.

Case 1

If the JBoss Admin Server login and password are the same for all instances of the JBoss Application Servers on all HPOM managed nodes:

Set the LOGIN and PASSWORD properties in the Set Access Info for Default Properties window and click **OK**.

Case 2

If the JBoss Admin Server login and password are different for different instances of the JBoss Application Server, you must customize the JBoss AS SPI configuration by setting the LOGIN and PASSWORD properties at the NODE or server-specific level (for more information about the configuration structure, see [Structure](#) on page 71):

Set the LOGIN and PASSWORD properties to the most commonly used JBoss login and password in the Set Access Info for Default Properties window and click **OK**.

- b Select JBOSS_HOME_LIST from the **Select a Property to Set...** drop-down list and click **Set Property**. Set the value for JBOSS_HOME_LIST.
 - c Select JAVA_HOME from the **Select a Property to Set...** drop-down list and click **Set Property**. Set the value for JAVA_HOME.
- 8 Perform the following steps if you have bound any instance of JBoss AS (using the **-b** option) to an address which is not accessible as “localhost”. If you did not bind any instance of JBoss AS (using the **-b** option), proceed to the next step.
 - a Right-click the managed node and click **Add Application Server**.
 - b Enter the name of the application server which you have binded (using the **-b** option).
 - c Enter the port number specified in the `jboss-service.xml` present in the following directory:

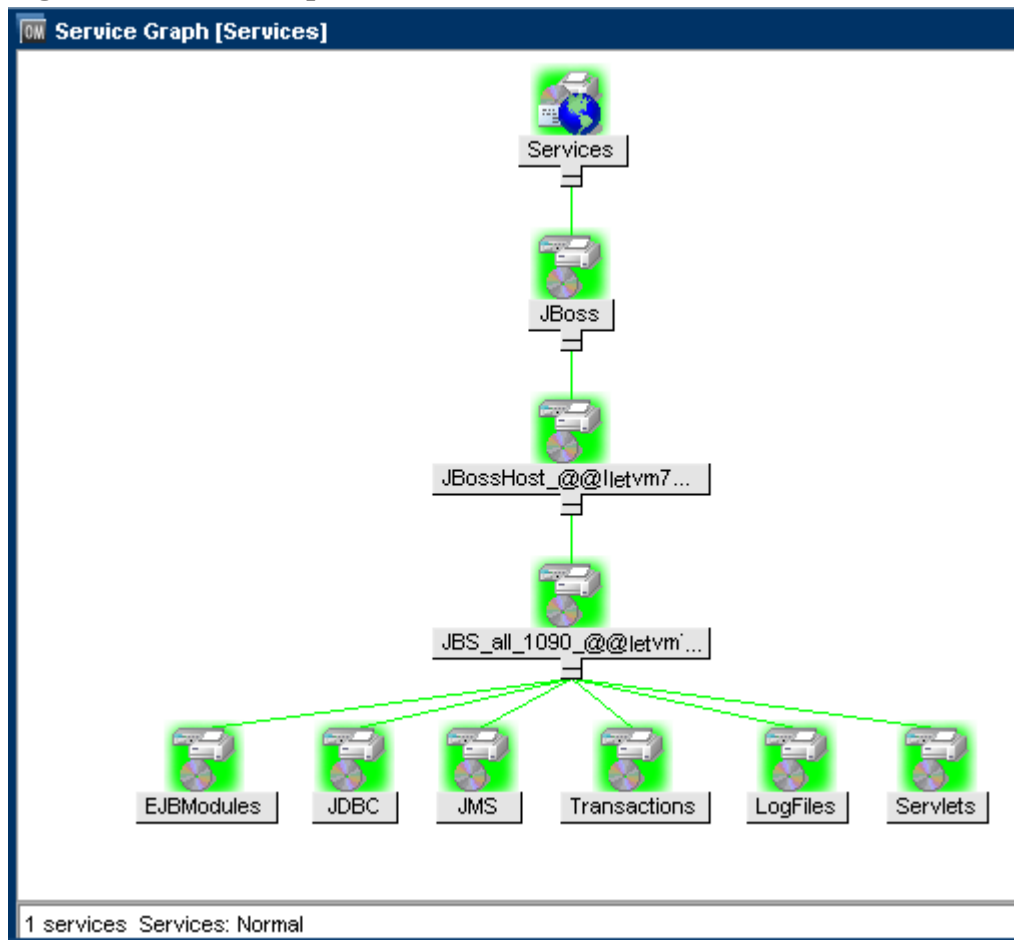
```
JBOSS_HOME/server/<configuration>/deploy/JMX-remoting.SAR/META-INF.
```
 - d For the selected instance of JBoss AS, select **ADDRESS** from the **Select a Property to Set** drop-down list.
 - e Click **Set Property**.
The ADDRESS property is set.
 - f Set the value that is the bind address.
- 9 Click **Next** to save the changes.
The Confirm Operation window opens.
- 10 Verify that the tool is launched on the selected node(s) and click **OK**.

Verify the Discovery Process

- 1 Verify that the following message appears in the message browser for each managed node.
WASSPI-701 JBoss Discovery is successful

Depending on the number of managed nodes in your environment, it might take several minutes for these messages to display for all managed nodes.
- 2 Select **File** → **Reload Configurations**. In the Services tree on the left-hand pane in the message browser, open the Application node and look for the JBoss service.
- 3 Click the **Services** tab in the message browser to view the service map. Using the Service Map, you can find out the application/services that have a problem (if any). The lines in the Service Map are coded with different colors to show various levels of severity. For example, red lines show that the application has critical problems.

Figure 4 Service Map



If you have problems with the discovery process, see [Troubleshooting Discovery Process](#) on page 57.




If the service map is not displayed in the Operational UI, type the following command to assign the services to the operator:

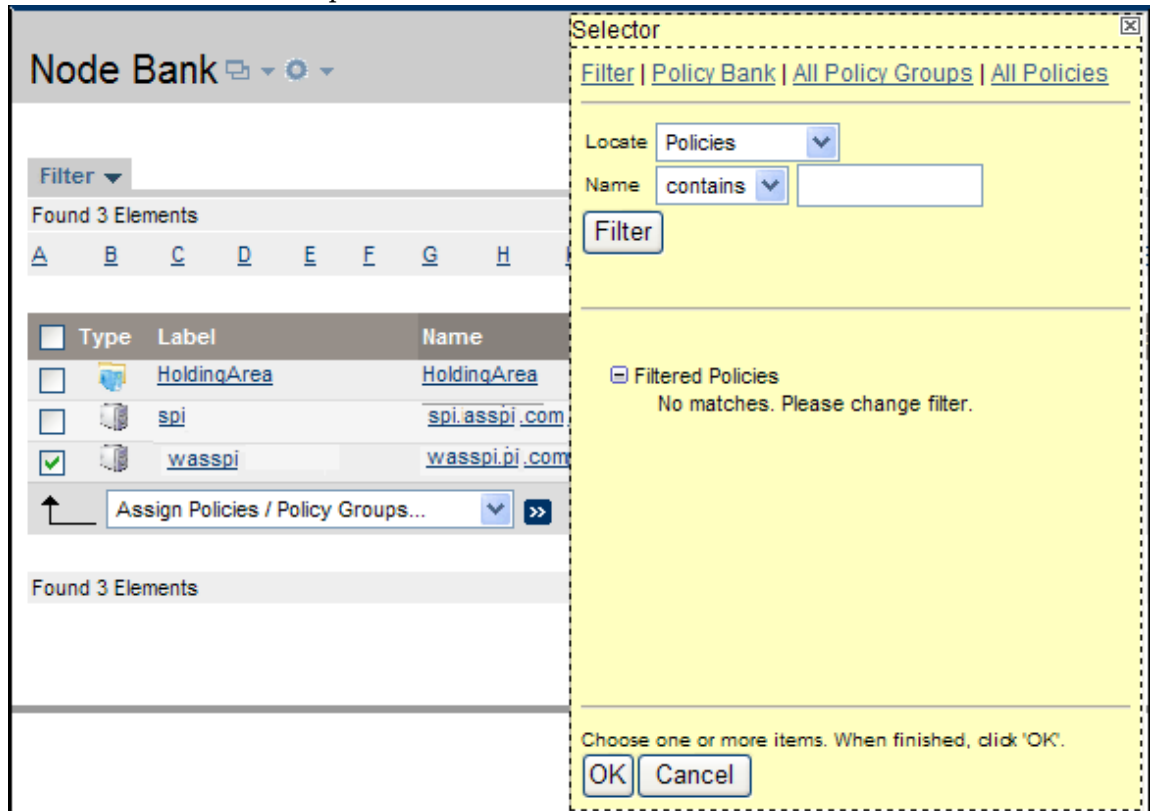
```
opcservice -assign <operator> <service>
```

For example: **opcservice -assign opc_adm <service>**

Assign Policies to the Managed Node

- 1 Open the Node Bank window and select the managed nodes.
- 2 Select **Assign Policies / Policy Groups...** from the **Choose an Action** drop-down list and click  to submit.

The Selector window opens.

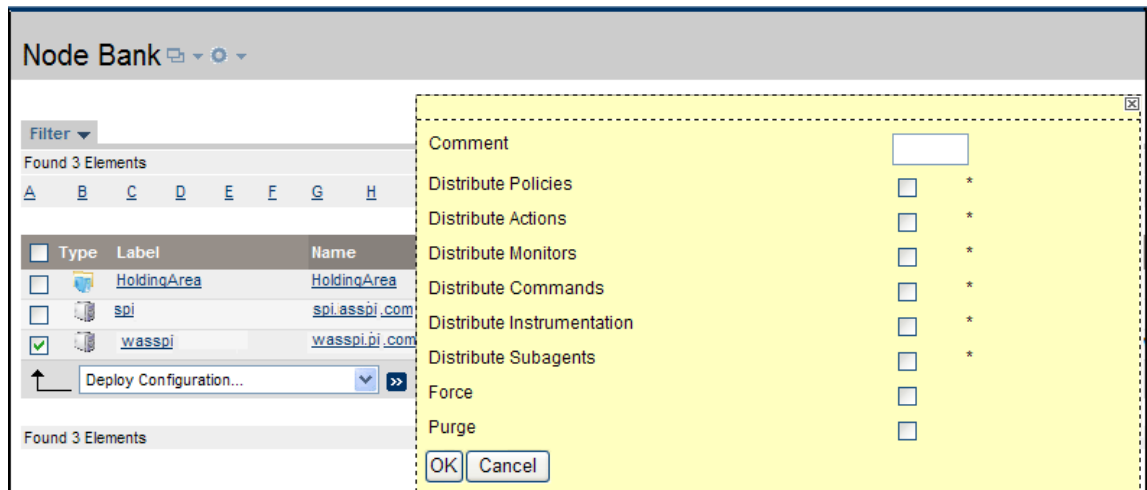


- 3 Click **Policy Bank**.
- 4 Select the policies you want to assign to the managed node from the **SPI for JBoss Application Server** policy group.
- 5 Click **OK**.

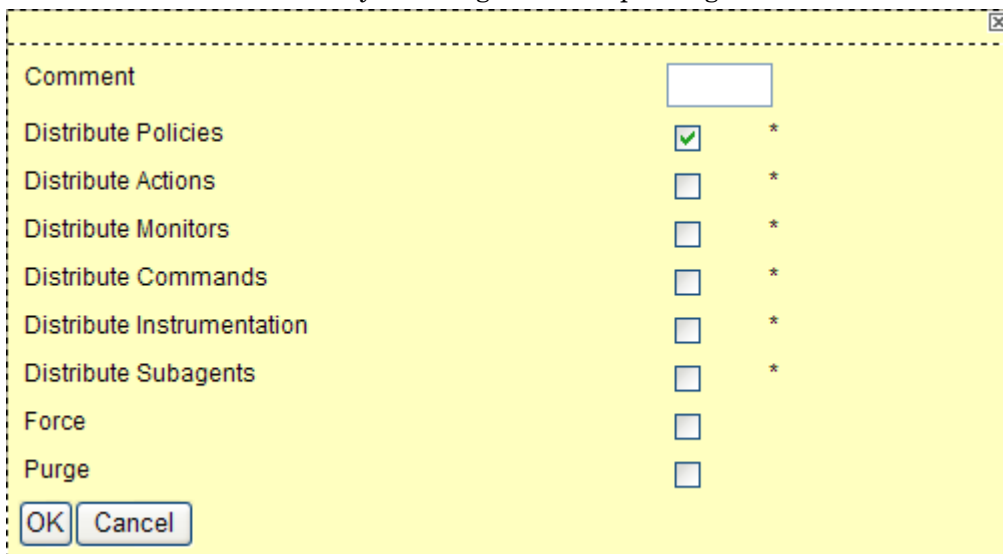
Deploy the JBoss AS SPI Policies

- 1 Open the Node Bank window and select the managed nodes.

- 2 Select **Deploy Configuration...** from the **Choose an Action** drop-down list and click  to submit.



- 3 Select **Distribute Policies** by selecting the corresponding check box.



- 4 Click **OK**.

After the policies are deployed, the monitors can now run according to their specific collection interval.

Launch Configure Tool

- 1 Select **Integrations** → **HPOM for Unix Operational UI**.
- 2 Select the node on which you want to launch the tool.
- 3 Right-click the node and select **Start** → **SPI for JBoss Application Server** → **SPI Admin** → **Discover or Configure JBSSPI**.

The Tool Selector window opens.

- 4 Click **OK**. By default, the Launch Configure Tool radio button is selected.

The Introduction window opens.

- 5 Click **Next**.

The Configuration Editor opens.



Make sure that the LOGIN, PASSWORD, JAVA_HOME, and JBOSS_HOME_LIST properties are set. You cannot proceed to the next window if the required properties are not set. See [step 7](#) on page 28 for information on how to set the properties.

- 6 Set the configuration properties at the global or server specific level. For more information on the usage of configuration editor, see [Appendix B, The Configuration](#).
- 7 Click **Save** to save any changes made to the configuration. After you save the changes, you cannot undo the changes automatically.
- 8 Click **Finish** to exit the editor and start configuring the JBoss AS SPI on the managed node.



If you click **Cancel**, the changes made by you are not saved to the selected managed nodes' configuration and remain in the configuration on the management server.

Configuring creates data sources for datalogging (graphing) and sets up the JBoss AS log files and the JBoss AS SPI error log file for monitoring.

For more information about the configuration structure, see [Structure](#) on page 71.

JBoss AS SPI in High Availability Environments

High availability is a general term used to characterize environments that are business critical and therefore are protected against downtime through redundant resources. Very often, cluster systems are used to reach high availability.

You can configure the JBoss AS SPI to accommodate cluster environments where failovers allow uninterrupted availability of JBoss AS. The JBoss AS SPI monitoring, when synchronized with the cluster environment, can switch off from the failed node to the active node.

Configuration Prerequisites

The prerequisites for using the JBoss AS SPI in high availability environments are:

- Management Server: HPOM for Linux9.10
- Node: Veritas cluster
- HPOM 8.x HTTPS Agent version (for details see Agent cluster support matrix)

Configuring the JBoss AS SPI for High Availability Environments

To configure the JBoss AS SPI for use in high availability environments complete the following tasks:

Create the JBoss AS SPI monitoring configuration file

The JBoss AS SPI uses a monitoring configuration file `<appl_name>.apm.xml` that works in conjunction with the clustered application configuration file.



`<appl_name>` is the namespace_name. For more information, see *HP Operations Manager for UNIX HTTPS Agent Concepts and Configuration Guide*.

The `<appl_name>.apm.xml` file lists all the JBoss AS SPI templates on the managed node so that you can disable or enable these templates as appropriate, for inactive and active managed nodes.

To create this clustered application configuration file for your JBoss AS environment, follow these steps:

- 1 Use the following syntax to create the `<appl_name>.apm.xml` file:

```
<?xml version="1.0"?>
<APMApplicationConfiguration>
  <Application>
    <Name> ... </Name>
    <Template> ... </Template>
    <StartCommand>wasspi_perl -S wasspi_clusterSvrApp -opt startMonitor
    $instancename</StartCommand>
    <StopCommand>wasspi_perl -S wasspi_clusterSvrApp -opt stopMonitor
    $instancename</StopCommand>
  </Application>
</APMApplicationConfiguration>
```

- 2 Enter the namespace_name within the `<Name></Name>` tag.

- 3 After the file is created, save it in the `$OvDataDir/bin/instrumentation/conf` directory.

Sample `jbsspi.apm.xml` file

```
<?xml version="1.0"?>
<APMApplicationConfiguration>
  <Application>
    <Name>jbsspi</Name>
    <Template>JBSSPI Java Discovery Error Log</Template>
    <Template>JBSSPI Java Collector Error Log</Template>
    <Template>JBoss Server Log Monitor</Template>
    <Template>JBoss Error Log</Template>
    <Template>JBSSPI-05min</Template>
    <Template>JBSSPI-Performance</Template>
    <StartCommand>wasspi_perl -S wasspi_clusterSvrApp -opt startMonitor
$instanceName</StartCommand>
    <StopCommand>wasspi_perl -S wasspi_clusterSvrApp -opt stopMonitor
$instanceName</StopCommand>
  </Application>
</APMApplicationConfiguration>
```

To prevent the agent from running the policies on a passive node, you must mention the policy names within the `<template></template>` tag.



`<appl_name>.apm.xml` is dependent on the application namespace. It is not dependent on the instance level. Therefore, the start and stop actions are provided with the associated instance name as their first parameter when they are executed at package switch time. The environment variable `$instanceName` is set by CIAW when start or stop tasks are performed.

Create the clustered application configuration file

The clustered application configuration file `apminfo.xml`, working in conjunction with the `<appl_name>.apm.xml` file of the JBoss AS SPI, allows you to associate the JBoss AS SPI monitored instances with cluster resource groups. As a result, when you move a resource group from one node to another, in the same cluster, monitoring stops on the failed node and starts on the new node.

To create the clustered application configuration file `apminfo.xml` follow these steps:

- 1 Use a text editor to create the file. The syntax is:

```
<?xml version="1.0" ?>
<APMClusterConfiguration>
  <Application>
    <Name>namespace_name</Name>
    <Instance>
      <Name><Instance Name></Name>
      <Package><Package Name></Package>
    </Instance>
  </Application>
</APMClusterConfiguration>
```

- 2 Enter `namespace_name` within the `<Name></Name>` tag.
- 3 Save the `apminfo.xml` file in the `$OvDataDir/conf/OpC` directory.

Sample apminfo.xml file

```
<?xml version="1.0" ?>
  <APMClusterConfiguration>
    <Application>
      <Name>jbsspi</Name>
      <Instance>
        <Name>all</Name>
        <Package>ClusterService</Package>
      </Instance>
    </Application>
  </APMClusterConfiguration>
```

Configure the JBoss AS SPI

To configure the JBoss AS SPI, follow these steps:

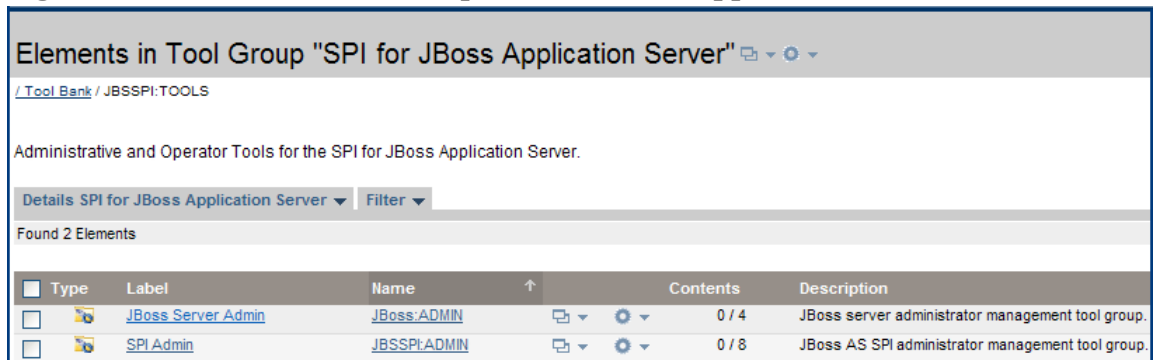
- 1 Deploy the instrumentation files on the target cluster nodes.
- 2 Launch the Discover or Configure JBSSPI tool with the active cluster node as the target. For details about launching the discovery tool, see [Launch Discover Tool](#) on page 28.
- 3 Launch the Discover or Configure JBSSPI tool with the active cluster node as the target. For details about launching the configure tool, see [Launch Configure Tool](#) on page 32.
- 4 Deploy all the required policies on the active node. For details about deploying the policies, see [Deploy the JBoss AS SPI Policies](#) on page 31.
- 5 Repeat the steps 2, 3 and 4 on the passive node. To perform these steps on the passive node, you must failover to the passive node (for JBoss AS to be available).

4 Using Tools

The JBoss AS SPI offers centralized tools that help you monitor and manage systems using the JBoss Application Server. The JBoss AS SPI tools enable you to configure the management server's connection to selected server instances on specific managed nodes. The JBoss AS SPI tools include the tools for administrating and operating the SPI for JBoss Application Server.

To access the JBoss AS SPI tools, open the Tool Bank window and click **SPI for JBoss Application Server (JBSSPI:Tools)**.

Figure 5 Elements in Tool Group “SPI for JBoss Application Server”



The screenshot shows a web interface titled "Elements in Tool Group 'SPI for JBoss Application Server'". It includes a breadcrumb path "/ Tool Bank / JBSSPI:TOOLS", a description "Administrative and Operator Tools for the SPI for JBoss Application Server.", and a filter section. Below the filter, it states "Found 2 Elements" and displays a table with the following data:

| Type | Label | Name | Contents | Description |
|--------------------------|------------------------------------|--------------|----------|---|
| <input type="checkbox"/> | JBoss Server Admin | JBoss:ADMIN | 0 / 4 | JBoss server administrator management tool group. |
| <input type="checkbox"/> | SPI Admin | JBSSPI:ADMIN | 0 / 8 | JBoss AS SPI administrator management tool group. |

The JBoss AS SPI tools contain the following two tool groups:

- JBoss Server Admin
- SPI Admin

SPI Admin Tools Group

The SPI Admin tools group consists of the following tools that enable you to perform the tasks related to the JBoss AS SPI. To access the SPI Admin tools, click **Tool Bank** → **JBSSPI:TOOLS** → **SPI Admin**.

- **Self-Healing Info** – Gathers data that you can send to your HP support representative.
- **Discover or Configure JBSSPI** – Enables you to identify instances of a JBoss Application Server on a managed node monitored by the JBoss AS SPI and displays the status in the HPOM console Service map or enables you to maintain the JBoss AS SPI configuration by viewing, editing, or setting configuration properties in the configuration editor.
- **Start Monitoring**– Starts the collection of metrics for one application server or all application servers on a managed node. By default, monitoring is on.
- **Stop Monitoring**– Stops the collection of metrics for one application server or all application servers on a managed node.

- **Start Tracing**– Starts logging the information about each of the activities performed by the SPI on the managed node. Launch this tool only when instructed by your HP support representative.
- **Stop Tracing**– Stops saving the information about each of the activities performed by the SPI on the managed node into a file. Run this tool only when instructed by your HP support representative.
- **Verify**– Verifies that the JBoss AS SPI is properly installed on the server or managed node.
- **View Error Files**– Enables you to view the contents of the JBoss AS SPI internal log files.

Discover or Configure JBSSPI

You can run either the Configure or the Discover tool using Discover or Configure JBSSPI tool.

The tool Discover or Configure JBSSPI tool launches the configuration editor. The tool Discover or Configure JBSSPI allows you to either identify instances of a JBoss Application Server on a managed node from the HPOM console or maintain the JBoss AS SPI configuration by viewing, editing, or setting configuration properties in the configuration editor.

Function

The following functions are performed by running the Discover tool:

- Identifies instances of a JBoss Application Server on a managed node.
- Enables the JBoss AS SPI to detect the servers hosted on a managed node.
- Displays the following information for the different instances of JBoss Application Server in the HPOM console Service map:
 - J2EE components hosted on the server
 - Version
 - Port number
 - Name of the server
- Deploys the JBSSPI-Service Discovery and JBSSPI-Messages policies and JBOSS instrumentation file on the selected managed node(s).

The following functions are performed by running the Configure tool:

- Updates the configuration on the HPOM management server and selected managed nodes.
- Creates the directories and files required by the JBoss AS SPI on the selected managed nodes.
- Sets up data sources for graphing.
- Sets up the JBoss AS log files and the JBoss AS SPI error log file for monitoring.

Configuration information for all JBoss AS instances on all HPOM managed nodes is maintained on the HPOM management server. In addition, every managed node maintains information about the JBoss Application Servers running on that node.

When you make changes using the configuration editor, the changes are saved on the HPOM management server. However, if you select a node and launch the tool, the changes affecting the selected node are saved on that node itself.

To save any changes on a managed node, you must select the node before launching the Configure JBSSPI tool. By default, the changes are saved on the management server if the node is not selected.

Self-Healing Info

The tool Self-Healing Info gathers SPI troubleshooting data and stores the information in a file which you can submit to HP support for assistance.

Function

The tool Self-Healing Info performs the following functions:

- Saves the data in the following file:
 - On a UNIX managed node: `/tmp/JBossEAP_support.tar`
 - On a Windows managed node: `JBossEAP_support.zip` in `%TEMP%` directory

Start Monitoring

The tool Start Monitoring enables you to start the collection of metrics for the JBoss Application Server(s) on a managed node only if the monitoring has been stopped using the Stop Monitoring tool.

Function

The Start Monitoring tool starts the collection of metrics for the JBoss Application Server(s) on a managed node. By default, monitoring is on.

Stop Monitoring

The tool Stop Monitoring enables you to stop the collection of metrics for the JBoss Application Server(s) on a managed node.

Function

The Stop Monitoring tool stops the collection of metrics for the JBoss Application Server(s) on a managed node. By default, monitoring is on.

Start Tracing

The tool Start Tracing starts logging the information about each of the activity performed by the SPI on the managed node. Launch this tool only when instructed by your HP support representative.

Function

Start Tracing tool saves information about each of the activity performed by the SPI on the managed node into a file.

Stop Tracing

The tool Stop Tracing stops logging the information about each of the activity performed by the SPI on the managed node. Launch this tool only when instructed by your HP support representative.

Function

Stop Tracing tool stops saving information about each of the activity performed by the SPI on the managed node into a file.

Verify

The tool Verify enables you to verify whether all the instrumentation files are properly deployed.

Function

The Verify tool verifies whether all the instrumentation files are deployed properly. The tool gives a list of missing instrumentation files.

View Error Files

The tool View Error Files enables you to view the contents of the JBoss AS SPI internal log files.

Function

View Error Files displays the contents of the JBoss AS SPI internal log file <Agent_Dir>/wasspi/jbs/log/errorlog, where <Agent_Dir> typically is:

- On UNIX managed nodes: /var/opt/OV
- On Windows Managed Nodes: \Program Files\HP\HP BTO Software\ (for HTTPS managed nodes)

JBoss Server Admin Tools Group

The JBoss Server Admin tools group consists of the following tools that enable you to perform the tasks related to the JBoss Application Server. To access the JBoss Server Admin tools, click **Tool Bank** → **JBSSPI:TOOLS** → **JBoss Server Admin**.

- **Start JBoss Server** – Enables you to start one or more JBoss Application Servers on the selected managed nodes from the HPOM console.
- **JBoss Server Status**– Enables you to find the status of the JBoss Application Servers (server name, server state, start date) from the HPOM console.
- **Stop JBoss Server**– Enables you to stop one or more JBoss Application Servers on the selected managed nodes from the HPOM console.
- **View JBoss Logs**– Enables you to select a JBoss Application Server log file for viewing without logging in to the system on which the JBoss Application Server is running.

Start JBoss Server

The tool Start JBoss Server allows you to start the JBoss Application Servers from the HPOM console.

Function

The tool Start JBoss Server starts the JBoss Application Servers on the selected managed nodes.

JBoss Server Status

The tool JBoss Server Status allows you to find the status of the JBoss Application Servers from the HPOM console.

Function

The tool JBoss Server Status finds the following information for each JBoss Application Server on the selected managed nodes:

| | |
|---------------------|--|
| Server Name | The server name as defined in the JBoss Application Server |
| Server State | The status of the JBoss Application Server |
| Start Date | The date when the JBoss Application Server was started |

Stop JBoss Server

The tool Stop JBoss Server allows you to stop the JBoss Application Servers from the HPOM console.

Function

The tool Stop JBoss Server stops one or more JBoss Application Servers on the selected managed nodes.

View JBoss Logs

The tool View JBoss Logs allows you to select a JBoss Application Server log file for viewing without logging in to the system on which the JBoss Application Server is running.

Function

The tool View JBoss Logs displays the content of the log file (server.log) for all the application servers running on the selected managed nodes.

Launching Tools

This section describes how you can launch the tools for the JBoss AS SPI. The steps in [Launching Discover or Configure JBSSPI Tool](#) and [Launching All Tools](#) describes how you can launch the Discover or Configure JBSSPI tool and all the tools (excluding Discover or Configure JBSSPI) respectively.

Important

To invoke the GUIs related to the JBoss AS SPI, perform the following steps:

- 1 Install X-windows client software on the machine from which you will launch the HPOM for UNIX 9.0x server Operator GUI.
- 2 Start the X-windows client software.

Launching Discover or Configure JBSSPI Tool

See [Launch Discover Tool](#) on page 28 and [Launch Configure Tool](#) on page 32.

Launching All Tools

- 1 From the Administration UI, select **Integrations** → **HPOM for Unix Operational UI**.
- 2 Select the node on which you want to launch the tool.
- 3 Right-click the node and select **Start** → **SPI for JBoss Application Server** → **<Tool Group>** → **<Name of the Tool>**.

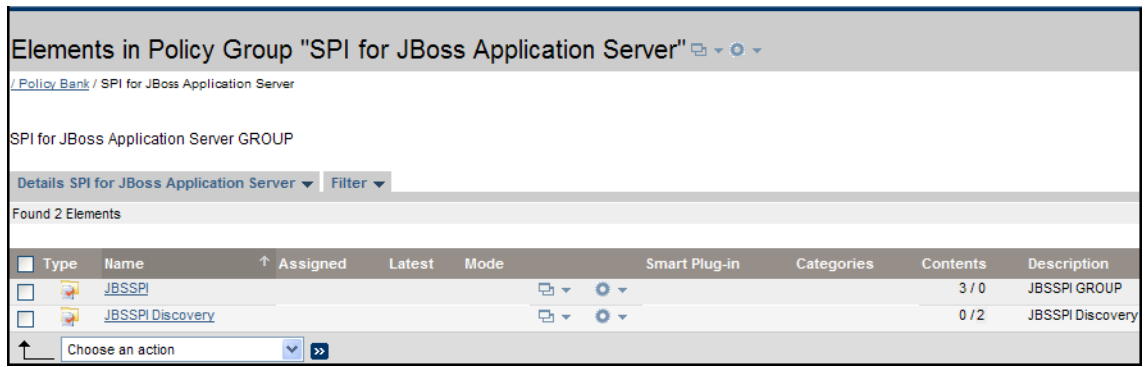
The *<Name of the Tool>* Output window opens.

5 Customizing the JBoss AS SPI Policies

The JBoss AS SPI consists of policies that monitor the JBoss Application Server. In the Policy Bank window, the SPI for JBoss Application Server policy group two broad categories of policies:

- JBSSPI
- JBSSPI Discovery

Figure 6 Elements in Policy Group “SPI for JBoss Application Server”



The JBSSPI policy group contains the following policy sub-groups and individual policies.

- **JBSSPI-Logfiles** – Contains policies that monitor the information logged in the JBoss Application Server log file and generates messages based on the information.
- **JBSSPI-Metrics** – Contains metric policies that monitor the performance levels and availability of a JBoss Application Server.

Each metric policy determines the threshold conditions for the monitored metric, the message text that is sent to the HPOM message browser when the threshold is exceeded, the actions to execute, and instructions that appear.

- **JBSSPI-Monitors** – Contains collector policies that specify the collection interval of metric policies. Within the name of each collector policy is its collection interval.

Each collector policy controls when and what metrics are collected. The collector policy performs the following actions:

- Runs the collector or analyzer at each collection interval
- Specifies which metrics are collected


For more information on policies, see *HP Operations Smart Plug-in for JBoss Application Server Reference Guide*.

Basic Policy Customizations

This section covers basic policy customizations like modifying metric policies and alarm generation.

Modifying Monitor Policies

To modify the metric attributes for a metric policy, follow these steps:

- 1 Open the Policy Bank window.
- 2 Click **SPI for JBoss Application Server** → **JBSSPI** → **JBSSPI-Metrics** policy group.
- 3 Select a metric and click **Edit** from the drop-down list .

The Edit Measurement_Threshold Policy “Metric Name” window opens.



The screenshot shows a web-based configuration window titled "Edit Measurement_Threshold Policy 'JBSSPI_0001'". The window has a tabbed interface with five tabs: "Properties", "Source", "Message Defaults", "Thresholds", and "Options". The "Properties" tab is currently selected. The form contains the following fields:

- Name:** JBSSPI_0001 (with a search icon)
- Type:** advmonitor (with a required field asterisk)
- Version:** 7.0 (with a dropdown menu set to "Auto-increment on save")
- Description:** JBoss Server Status (with a search icon)
- Information:** (empty field with a search icon)

- 4 Click the **Thresholds** tab.

- Click the condition you want to modify.

- Click the different tabs (**Threshold**, **Start Actions**, **Continue Actions**, and **End Actions**) and modify the attributes. See [Table 2](#) for a list of attributes that you can modify.
- Click **Save** to save the changes.
- Deploy the modified policy as described in [Deploy the JBoss AS SPI Policies](#) on page 31.

Table 2 Metric Attributes

| Attributes | Description |
|---------------------|--|
| Threshold | Enter a value for the metric data that when exceeded, would signify a problem either about to occur or already occurring. |
| Duration | Enter a value for the length of time that the incoming data values for a metric can exceed the established threshold before an alarm is generated. |
| Severity | Click the Start Actions tab and then the Message tab. Select the desired severity setting from the Severity drop-down list. |
| Message Text | Be careful not to modify any of the parameters that are enclosed within <> brackets and beginning with \$, in a message. |

Advanced Policy Customizations



Advanced policy customizations range from making copies of default policy groups in order to customize a few settings, to deleting whole groups of metrics within a policy's command line.

Choosing Metrics to Customize

Determine which metrics you want to customize and what policies within the group you want to use.

To customize the metrics follow these steps:

- Open the **Policy Bank** window and click SPI for JBoss Application Server.

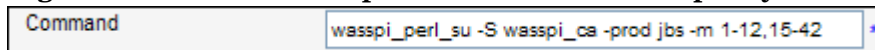
- 2 Select the policy group you want to use and click **Copy...** from the drop-down list . The Copy Policy Group window opens.
- 3 Rename the group, select the parent group and click **Save** to save.
- 4 Within the renamed policy group, copy each original policy and rename the policy (follow the steps 2 and 3).
- 5 Delete the original policies within the renamed policy group by selecting **Delete...** from the **Choose an Action** drop-down list and clicking  to submit.
- 6 Customize the renamed policies within the group as necessary.

Creating a new policy group enables you to keep custom policies separate from the original default policies, which you copy and place within the new group.

Using the JBoss AS SPI Collector/Analyzer Command with Parameters

The `wasspi_perl_su -S wasspi_ca -prod jbs` command is used in every collector policy. The collector policy is named according to its collection interval. You can view the default command line parameters in the Edit Scheduled_Task Policy “Policy name” window under the **Scheduled Task** tab within the Command text box. To open the Edit Scheduled_Task Policy “Policy name” window, select the collector policy and click **Edit...** from the drop-down list.

Figure 7 Command line parameters in collector policy



JBoss Application Server Command Parameters

The `wasspi_ca` command is required to start the JBoss AS SPI data collections. You can add other parameters to this command. The following table lists the parameters used by the default collector policies.

Table 3 List of JBoss Application Server Command Parameters

| Parameter | Description | Syntax with Example |
|-----------------|---|--|
| -e (exclude) | Enables you to exclude specific servers. This option should not be used with -i option. | Syntax: -e <server_name> Example: -e server1,server4 |
| -i (include) | Enables you to list specific servers to monitor. This option should not be used with -e option. | Syntax: -i <server_name> Example: -i server2,server3 |
| -m (metric) | Specifies the metric numbers or number ranges on which to collect data. | Syntax: -m <metric_number,metric_number_range> Example: -m 1,3-6,9-11,17 |

Table 3 List of JBoss Application Server Command Parameters

| Parameter | Description | Syntax with Example |
|------------------------------|--|---|
| -matchver (match version) | Specifies the exact JBoss Application Server version to monitor. This option should not be used with the -minver nor -maxver options. If no matching versions are found, the command does not run. | Syntax: -matchver <version_number> Example: -matchver 4.3 |
| -maxver (maximum version) | Specifies the highest JBoss Application Server version to monitor. Use with -minver to specify a range of versions. If no versions are found, the command does not run. | Syntax: -maxver <version_number> Example: -matchver 4.3 |
| -minver (minimum version) | Specifies the lowest JBoss Application Server version to monitor. Use with -maxver to specify a range of versions. If no matching versions are found, the command does not run. | Syntax: -minver <version_number> Example: -matchver 4.2 |
| -prod | (production) Identifies the SPI(s) on which the command is run on the node. | Syntax: -prod <Name of the SPI>- Example: wasspi_perl -S wasspi_ca -prod jbs -m 10-13 -t DEV- |
| -x | Enables you to specify the following property and value: <ul style="list-style-type: none"> alarm: When off, overrides any alarming condition as set up in the metric policy. prefix: Default: JMXUDM_. Specify the prefix of the metric ID. print: When on, prints the metric name, instance name, and metric value to STDOUT in addition to any configured alarming or logging. graph: When off, prevents graphing function. | Syntax: -x <property>=<property_value>\ Example: -x alarm=off -x prefix=SALES_ -x print=on -x graph=off |

Examples

- To collect specific data on all configured servers:

```
wasspi_ca -prod jbs -m 10-13,25,26
```

- To collect data from specific servers only:


```
wasspi_ca -prod jbs -m 245,246,260 -i all,production
```

- To not collect data from specific servers:

```
wasspi_ca -prod jbs -m 220-223 -e all,production
```


Changing the Collection Interval for All Monitored Metrics


To change the metric collection interval, simply change the Polling Interval in the appropriate collector policy. For example, to change the collection of default metrics from 5 minutes to 10 minutes for the JBSSPI-Monitors policy group, follow these steps:

- 1 Open the Policy Bank window and click SPI for JBoss Application Server policy group.
- 2 Click **JBSSPI** → **JBSSPI-Monitors**.
- 3 Select the collector policy JBSSPI-05 min and click **Edit...** from the drop-down list  .
The Edit Scheduled_Task Policy “JBSSPI-05min” window opens.
- 4 Change the Name to JBSSPI-10min and the description accordingly.
- 5 Click the **Scheduled Task** tab.
- 6 In the Minute box, change the polling interval from 5 minute to 10 minutes. For example, 0, 10, 20,....
- 7 Click the **Message Failed** tab.
- 8 Change the message text and Object.
- 9 Click **Save**.
- 10 Distribute the new policies (described in [Deploy the JBoss AS SPI Policies](#) on page 31).

Changing the Collection Interval for Selected Metrics

To change the collection interval for selected metrics, copy the appropriate collector policy. Rename the policy with a name reflecting the new interval, deleting all but the metrics you are changing. Set the new interval. Edit the original policy to remove the changing metrics. For example, to change the collection interval to 10 minutes for metrics 5-8, follow these steps:

- 1 Open the Policy Bank window and click SPI for JBoss Application Server policy group.
- 2 Click **JBSSPI** → **JBSSPI-Monitors**.
- 3 Select the policy JBSSPI-05min and click **Copy...** from the drop-down list  .
The Copy Policy JBSSPI-05min window opens.
- 4 Change the Name to JBSSPI-10min and the description accordingly.
- 5 Click the **Scheduled Task** tab.
- 6 In the Command text box, delete all metrics after the `-m` except 5-8.
- 7 In the Minute box, change the polling interval from 5 minute to 10 minutes. For example, 0, 10, 20....
- 8 Click **Save** to save the changes.
- 9 In the JBSSPI-Monitor policy group, select the JBSSPI-05min policy.

- 10 Click **Edit...** from the drop-down list  .
The Edit Scheduled_Task Policy “JBSSPI-05min” window opens.
- 11 Click the **Scheduled Task** tab and delete 5-8 from the Command text box.
- 12 Click **Save** to save the changes.
- 13 Redistribute the modified policies as described in [Deploy the JBoss AS SPI Policies](#) on page 31.

Policy Variables

If you are creating your own JBoss AS SPI policies, you can use the following variables. These variables are used by the JBoss AS SPI policies.

Table 4 Policy Variables for the JBoss AS SPI

| Name | Description |
|----------------|--|
| instancename | The instance for which the metric is being reported for multi-instance metrics. |
| map_port | See port. This variable could be deprecated in future releases. |
| map_servername | The application server name with spaces replaced with underscores (“_”). Used for service map keys where spaces are prohibited. Example: production |
| node | The node on which the application server is running. Example: node1.hp.com |
| port | The port on which the application server is listening. Corresponds to the PORT configuration property. Example: 1090 |
| servername | The application server name. Corresponds to the NAME configuration property. Example: production |

6 Integrating the JBoss AS SPI with HP Graphing Solutions

This chapter provides information on the integration of the JBoss AS SPI with different HP graphing products which help in performance and analyzing the trend.

Using Graphs

The JBoss AS SPI can be integrated with the following HP graphing products (these products must be purchased separately):

- **HP Performance Agent:** HP Performance Agent collects, summarizes, time stamps, and detects alarm conditions on current and historical resource data across your system. HP Performance Agent provides performance, resource, and end-to-end transaction response time measurements, and supports network and database measurement information. See the *HP Performance Agent for UNIX User's Manual* for more information about HP Performance Agent. If you are using HP Performance Agent, the JBoss AS SPI automatically uses HP Performance Agent. If you want to use the HP Operations subagent—CODA that is included with HPOM (does not support HP Performance Agent), you must configure your managed nodes to do so. See *HP Performance Agent for UNIX Users Guide* for more information.
- **HP Performance Manager:** HP Performance Manager is a web-based analysis tool that helps you to evaluate system performance, look at usage trends, and compare performance between systems. You can create graphs using the JBoss AS SPI metrics on integrating with the HP Performance Manager. This is not the version of HP Performance Manager that is included with HPOM. For more information on how to integrate the JBoss AS SPI with HP Performance Manager, see [Integrating with HP Performance Manager](#) on page 51. After integrating the JBoss AS SPI with HP Performance Manager, graphs are available the following day.

JBoss AS SPI Graphs

Metrics collected by the JBoss AS SPI can be used to create graphs. The values can then be viewed for analyzing the trend. You can integrate the JBoss AS SPI with HP Performance Manager to generate and view graphs. These graphs show the values of the metrics collected by the JBoss AS SPI.

Integrating with HP Performance Manager

To integrate the JBoss AS SPI with HP Performance Manager, follow these steps:

- 1 Install and configure the JBoss AS SPI.

2 Install the graph package.

On a Windows system running HP Performance Manager, follow these steps:

- a Insert the Smart Plug-ins DVD-ROM (that contains the graphing packages) into the DVD-ROM drive, and in Windows Explorer, double-click `\WINDOWS\IOV_PM\JBoss_SPI\HPOvSpiJbsGc.msi`.
- b Follow the instructions as they appear.

On an HP-UX system running HP Performance Manager which is not the HPOM management server, follow the step (if HP Performance Manager is installed on the HPOM management server, the files are already swinstalled when you install the SPI software):

- Mount the Smart Plug-ins DVD-ROM (that contains the graphing packages) and type:

```
swinstall -s <mount_point>/HPUX/  
HP_Operations_Smart_Plug-ins_HPUX.depot JBSSPI-GRAPHS
```

On a Solaris system running HP Performance Manager which is not the HPOM management server, follow the step (if HP Performance Manager is installed on the HPOM management server, the files are already installed when you install the SPI software):

- Mount the Smart Plug-ins DVD-ROM (that contains the graphing packages) and type:

```
/usr/sbin/pkgadd -d <mount_point>/SOLARIS/  
HP_Operations_Smart_Plug-ins_SOLARIS.sparc HPOvSpiJbsG
```

3 To create graphs using JBoss AS metric, use the data source name `JBSSPI_METRICS`.

For information on how to view the graphs, see the HP Performance Manager documentation. Graphs are available the day following integration.

Viewing Graphs that Show Alarm Conditions

For graphing purposes, the JBoss AS SPI organizes metrics according to type. When a message is generated for any metric (listed in the *HP Operations Smart Plug-in for JBoss Application Server Reference Guide*), you can view a chart of that metric along with other metric values.

To view a graph associated with an alarm condition (operator-initiated action has been defined with the JBoss AS SPI policy), follow these steps:

- 1 In the HPOM message browser, double-click the message for which you want to view the graph.

The Message Properties window opens.

- 2 Click the **Actions** tab.

- 3 Click **Perform** in the section Operator Initiated to start the operator-initiated command.

The operator action launches your web browser, where you can view the graph.

Viewing Graphs from the HP Performance Manager Console

If you did not install HP Performance Manager on the same system as HPOM management server, you can view the JBoss AS SPI Graphs from the HP Performance Manager console. Follow these steps:

- 1 Click **Start** → **All Programs** → **HP** → **HP BTO Software** → **Performance Manager** → **Performance Manager**.

The Performance Manager console opens.

- 2 From the Select Nodes pane, select the node for which you want to see graph. If the node is not listed in the list, add the node:

- a Click **Admin** in the menu bar.

The Manage Nodes window opens.

- b Click the **Add a Node**  icon.

The Add a Node window opens.

- c Type the node name and click **Add**.

- d Click **Home** on the menu bar.

- 3 From the Select a Graph pane, select **SPI for JBoss Application Server**.
- 4 Select the graph you want to view and click **Draw**.

7 Troubleshooting

This chapter provides information on basic troubleshooting and overview on error messages for the JBoss AS SPI.

Self-Healing Info Tool

The Self-Healing Info tool gathers SPI troubleshooting data and stores the data in a file that you can submit to HP support for assistance. For more information about using this tool, see [Self-Healing Info](#) on page 39.



The file created by the Self-Healing Info tool might be hidden on some Windows managed nodes. If you do not see the file, open Windows Explorer and, from the **Tools** menu, select **Folder Options**. Click the **View** tab. Under Hidden files and folders, select **Show hidden files and folders**.

Logging

This section discusses the files required for logging on the management server and managed nodes and their respective locations.

Management Server

The following log file is found on the management server (typically, `<OvInstallDir%>/var/opt/OV`)

| | |
|--------------------|--|
| File Type | Log |
| Filename | <code><OvInstallDir%>/WASSPI/jbs/log/<managed_node>_disc_server.log</code> |
| Description | Records the updates done by the JBSSPI Service Discovery policy to the management server's configuration for each managed node. Log files are overwritten each time the discovery policy is run on the managed node. Logging to this file is always enabled. |

Managed Nodes

The following files for logging are found on the managed nodes running on UNIX or Windows (typically, `<Agent_Dir>/is/var/opt/OV/` for UNIX and `\Documents and Settings\All Users\Application Data\HP\HP BTO Software\` for Windows):

| | |
|--------------------|---|
| Directory | <code><Agent_Dir>/wasspi/jbs/log/wasspi_perl.log</code> (archived files have a one digit number appended to the filename) |
| Description | File used by your HP support representative for debugging. This file gives you information about the Perl logging (configuration, discovery, and collection). By default, you can only view the error messages. To view all types of messages (info, warn, and error), run the Start Tracing tool. To stop the tracing, run the Stop Tracing tool. For more information on how to run these tools, see Start Tracing on page 39 and Stop Tracing on page 40. Three archived versions of the size 10MB are kept. |
| Directory | <code><Agent_Dir>/wasspi/jbs/log/Discovery.log</code> (archived files have a one digit number appended to the filename) |
| Description | File used by your HP support representative for debugging. This file gives you information about the Java discovery logging. By default, you can only view the error messages. To view all types of messages (info, warn, and error), run the Start Tracing tool. To stop the tracing, run the Stop Tracing tool. For more information on how to run these tools, see Start Tracing on page 39 and Stop Tracing on page 40. Three archived versions of the size 10MB are kept. |
| Directory | <code><Agent_Dir>/wasspi/jbs/log/Collector.log</code> (archived files have a one digit number appended to the filename) |
| Description | File used by your HP support representative for debugging. This file gives you information about the Java Collector logging for the CollectorServer. By default, you can only view the error messages. To view all types of messages (info, warn, and error), run the Start Tracing tool. To stop the tracing, run the Stop Tracing tool. For more information on how to run these tools, see Start Tracing on page 39 and Stop Tracing on page 40. Three archived versions of the size 10MB are kept. |

| | |
|--------------------|--|
| Directory | <Agent_Dir>/wasspi/jbs/log/CollectorClient.log (archived files have a one digit number appended to the filename) |
| Description | File used by your HP support representative for debugging. This file gives you information about the Java Collector logging for the CollectorClient. By default, you can only view the error messages. To view all types of messages (info, warn, and error), run the Start Tracing tool. To stop the tracing, run the Stop Tracing tool. For more information on how to run these tools, see Start Tracing on page 39 and Stop Tracing on page 40. Three archived versions of the size 10MB are kept. |

Troubleshooting Discovery Process

| | |
|-----------------|---|
| Problem | On launching the Discover or Configure JBSSPI tool, NoClassDefinitionFoundError message appears in the Tool Output window. |
| Solution | Deploy the JMX and JBoss instrumentation categories on the node. |
| Problem | On completing the discovery, the success message appears in the message browser but the service map for JBoss is empty. |
| Solution | <ul style="list-style-type: none"> • Make sure that the instance(s) of JBoss EAP are running on the node. • Verify that you have entered the correct value for JBOSS_HOME_LIST in the configuration editor. |
| Problem | On completing the discovery, the success message appears in the message browser but the service map does not appear. |
| Solution | <ul style="list-style-type: none"> • Publish the service XML by running the <code>agtrep -publish</code> command on the node. • Verify whether the JMX and JBoss instrumentation categories are deployed on the node. If no, deploy the JMX and JBoss instrumentation categories on the node and run the discovery. |

| | |
|-----------------|--|
| Problem | The instance(s) of JBoss EAP are running and all the required instrumentation is deployed but the discovery is still failing. |
| Solution | <ul style="list-style-type: none">• Verify that the <code>jmx-remoting.sar</code> is copied to the <code>deploy</code> directory of all the running instances of JBoss EAP.• If the running instance of JBoss EAP is bound to an IP address or hostname using <code>-b</code> option, refer step8 in Launch Discover Tool on page 28. |

| | |
|-----------------|--|
| Problem | The discovery is successful even if you have entered the incorrect LOGIN and PASSWORD. |
| Solution | This is a limitation with JSR-160 implementation of JBoss Inc. |

| | |
|-----------------|---|
| Problem | The JBSSPI Discovery policy does not automatically discover and update the JBoss AS SPI configuration. |
| Solution | <ol style="list-style-type: none"> 1 Verify that the Discover or Configure JBSSPI tool is not running or a configuration is not open in the configuration editor. Only one process can access a configuration at a time. If a configuration is open, other processes that must access that file (like the discovery policy) hang until the file becomes available. 2 Check for any error in the message browser for the managed nodes which have not been discovered. Follow the instruction text of any error messages displayed. 3 Check for errors in the <code><Agent_Dir>/wasspi/jbs/log/wasspi_perl.log</code> and <code><Agent_Dir>/wasspi/jbs/log/Discovery.log</code> file on the managed node. 4 If there are multiple instances of <code>JBOSS_HOME</code> on the managed node, set the <code>JBOSS_HOME_LIST</code> property correctly in the configuration editor. 5 Check if the JBSSPI Discovery policies are being deployed. 6 If the state of a JBSSPI Discovery policy is Active, the policy is still being deployed. Wait for the deployment of the policy to complete. 7 If the state of a JBSSPI Discovery policy is Suspended or Error, then check for any error messages in the message browser and continue to troubleshoot the problem by reading the rest of this section. 8 If the JBSSPI Discovery policies are not listed, check the message browser for the following message: <code>JBSSPI-131: JBoss Discovery is Successful</code>. If this message is present, the JBSSPI Discovery policies are successfully deployed. If this message is not present, the policies were not successfully deployed. Continue to troubleshoot the problem by reading the rest of this section. 9 Verify that an instance of JBoss EAP is installed on the managed node. If the JBoss AS is not installed, uninstall the JBSSPI Discovery policy group from the managed node, install an application server, and perform the steps for configuring the JBoss AS SPI in Chapter 3, Configuring the JBoss AS SPI. 10 Verify the status of the JBoss Application Server. The application server must be running. 11 Verify that the discovery agent is running on the managed node: <ol style="list-style-type: none"> a Run the command <code>opcagt -status</code>. b Search for the following message: <code>Service Discovery Agent OvSvcDiscAgent.cmd (1084) is Running</code>. <p>If the agent is not running, start it by running the command <code>opcagt -start -id 13</code>.</p> |

Troubleshooting Configuration

| | |
|-----------------|--|
| Problem | JBSSPI configuration does not write complete or accurate information on the managed node. |
| Solution | <ul style="list-style-type: none">• Verify if the discovery was successful for this node.• Verify if the SPIDataCollector instrumentation category was deployed on this node. |
| Problem | The message: JBoss Server is not running is appearing in the message browser but the server is running. |
| Solution | Run the Verify tool to check if there are any missing files on the node. |

Troubleshooting Collection

| | |
|-----------------|---|
| Problem | Following message is appearing in the message browser repeatedly: JBSSPI: Task failed for "wasspi_perl_su -S wasspi_ca -prod jbs -m 1-12,15-42" and user "\$AGENT_USER". [Policy: JBSSPI-05min] |
| Solution | <ul style="list-style-type: none">• Make sure all the discovered instances of JBoss EAP are running.• Redeploy JBSSPI-05min scheduled policy to the node.• Check for errors in the files <code>Collector.log</code> and <code>CollectorClient.log</code> located in the <code><Agent_Dir>/wasspi/jbs/log/</code> directory. |
| Problem | No alarms are received for a metric |
| Solution | <ul style="list-style-type: none">• Verify that the monitor policy corresponding to the metric is deployed on the node.• Verify that alarm=yes is specified in the <code><Agent_Dir>/wasspi/jbs/conf/MetricDefinitions.xml</code> file for the metric. |
| Problem | On manually running the collector command on the managed node, the value of the metric is printed as <code>No instance, No data on STDOUT</code> |
| Solution | Check the JBoss JMX-Console for the presence of corresponding MBeans. |

| | |
|-----------------|---|
| Problem | Data is not getting logged |
| Solution | <ul style="list-style-type: none"> • Verify that the SPIDataCollector instrumentation category is deployed on the managed node. This is required to create the datasource JBSSPI_METRICS. • Verify that the JBSSPI-Performance policy is deployed on the node. • Check if the <servername>.dat file is created in <Agent_Dir>/wasspi/jbs/datalog. • Check if the datasource JBSSPI_METRICS is created. • Verify that graph=yes is specified in the <Agent_Dir>/wasspi/jbs/conf/MetricDefinitions.xml for the metrics which are being monitored. Only the metrics which are specified as graph=yes in the MetricDefinitions.xml get logged. The default value is no. |

Troubleshooting Tools

| | |
|-----------------|--|
| Problem | When launched, the JBoss Server Status tool gives incorrect or no output. |
| Solution | <ul style="list-style-type: none"> • Make sure all the discovered instances of JBoss EAP are running. • Verify that the configuration of the JBoss AS SPI is completed without any error(s). |

| | |
|-----------------|--|
| Problem | When launched, the Start JBoss Server tool gives incorrect or no output. |
| Solution | <ul style="list-style-type: none"> • Make sure the values of JBOSS_HOME_LIST and JAVA_HOME are unchanged since last discovery. If these are changed, run Discovery and Configuration again. • Verify that the configuration of the JBoss AS SPI is completed without any error(s). |

| | |
|-----------------|--|
| Problem | When the Start JBoss Server tool is launched, the message JBoss server started appears in the Tool Output window but the JBoss Application Server is not started. |
| Solution | <ul style="list-style-type: none"> • Make sure the values of JBOSS_HOME_LIST and JAVA_HOME are unchanged since last discovery. If these are changed, run Discovery and Configuration again. • Verify that the configuration of the JBoss AS SPI is completed without any error(s). |

| | |
|-----------------|---|
| Problem | When launched, the Stop JBoss Server tool gives incorrect or no output. |
| Solution | <ul style="list-style-type: none"> • Make sure all the discovered instances of JBoss EAP are running. • Verify that the configuration of the JBoss AS SPI is completed without any error(s). • Verify that the LOGIN/PASSWORD entered during discovery and configuration are still valid. If not, run configuration again. |

| | |
|-----------------|--|
| Problem | When launched, the View JBoss Logs tool gives incorrect or no output. |
| Solution | <ul style="list-style-type: none"> • Make sure the values of JBOSS_HOME_LIST and JAVA_HOME are unchanged since last discovery. If these are changed, run Discovery and Configuration again. • Verify that the configuration of the JBoss AS SPI is completed without any error(s). |

| | |
|-----------------|--|
| Problem | When launched, the Self-Healing Info tool gives improper output. |
| Solution | <ul style="list-style-type: none"> • Make sure SHS_Data_Collector instrumentation category is deployed on the node. • Run the Verify tool to check for missing files (if any). • Verify that the configuration of the JBoss AS SPI is completed without any error(s). |

| | |
|-----------------|--|
| Problem | When launched, the Start/Stop Monitoring tool gives improper output. |
| Solution | Verify that the configuration of the JBoss AS SPI is completed without any error(s). |

| | |
|-----------------|--|
| Problem | When launched, the Start/Stop Tracing tool gives improper output. |
| Solution | Verify that the configuration of the JBoss AS SPI is completed without any error(s). |

| | |
|-----------------|--|
| Problem | When launched, the Verify tool gives improper output. |
| Solution | <ul style="list-style-type: none"> • Make sure SHS_Data_Collector instrumentation category is deployed on the node. • Verify that the configuration of the JBoss AS SPI is completed without any error(s). |

Overview of Error Messages

The JBoss AS SPI error messages contains the following information:

- Error Message Number
- Description
- Severity
- Help Text (Probable Cause and Suggested Action)

Error messages can be viewed from the HPOM Message Browser. Double-click the error message to open the message. The Message Properties window opens. Click the Message Text tab to view the error message.

For more information on error messages, see *HP Operations Smart Plug-in for JBoss Application Server Reference Guide*.

8 Removing the JBoss AS SPI

Removing the SPI through the Graphical User Interface

To remove the JBoss AS SPI using X-Windows client software, perform the following steps:

- 1 Login as a **root** user.
- 2 Insert the HP Operations Smart Plug-ins DVD into the DVD drive of the Linux management server. Mount the DVD if necessary.
- 3 Start the X-windows client software and export the DISPLAY variable by typing the following command:

```
export DISPLAY=<ip address>:0.0
```

- 4 To start the removal of the SPI, type the following command:

```
./HP_Operations_Smart_Plug-ins_Linux_setup.bin
```

The introductory window opens.

- 5 Select the language from the drop-down list and click **OK**.

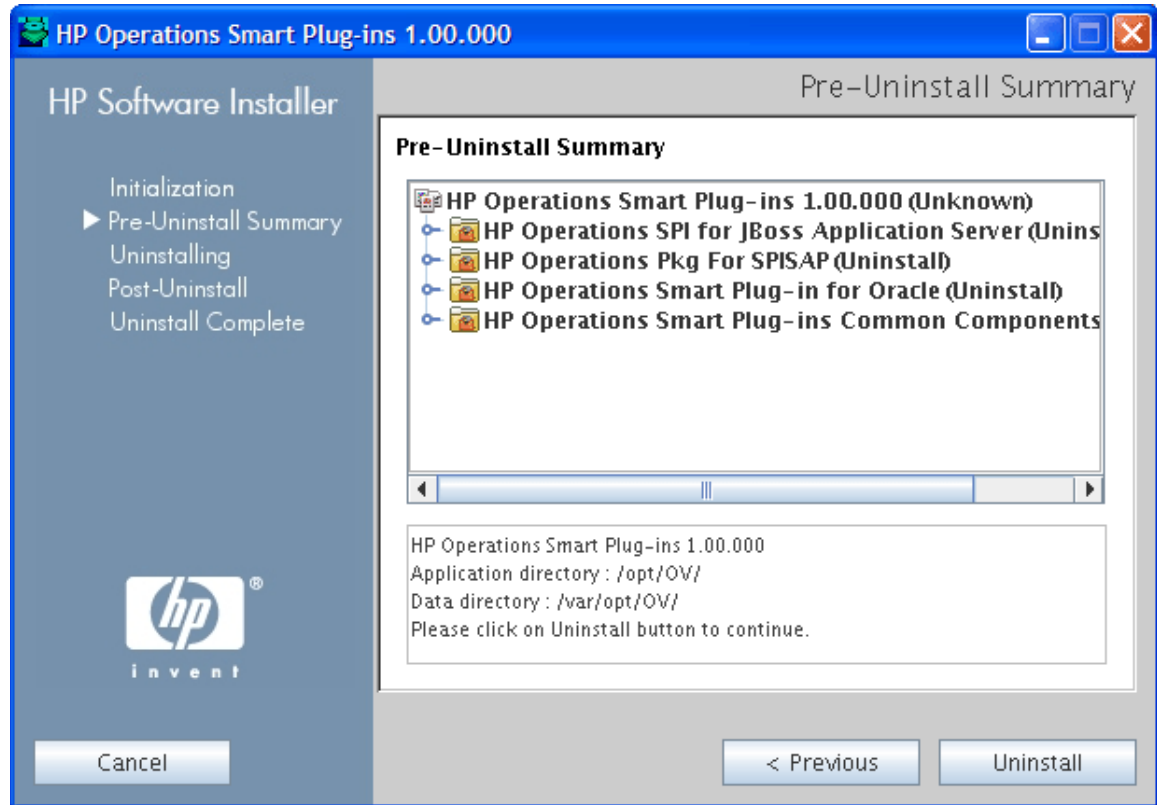
The Application Maintenance window opens.

- 6 Select **Uninstall** radio button and click **Next**.



When you have two SPIs installed on the Linux management server and you want to remove one SPI out of the two installed SPIs, select Modify option and then the SPI you want to retain. Do not select the SPI which you want to remove.

The Pre-Uninstall Summary window opens.



- 7 Click **Uninstall**.

The Uninstalling window opens. The Uninstall Complete window opens once the SPI is uninstalled.

- 8 Click **Done** to complete the removal of the SPI.

Removal of the SPI through the Command Line Interface

To remove the JBoss AS SPI through command line interface, perform the following steps:

- 1 Login as a **root** user.
- 2 Insert the HP Operations Smart Plug-ins DVD into the DVD drive of the Linux management server. Mount the DVD if necessary.
- 3 To start the removal of the SPI, type the following command:

```
./HP_Operations_Smart_Plug-ins_Linux_setup.bin -i console
```
- 4 When the prompt, 'Choose Locale...' appears, press the number corresponding to the language you want to choose.
- 5 Press **Enter** to continue.

The Maintenance Selection screen appears.

6 Press the appropriate option (number) to start the removal of the SPI.



When you have two SPIs installed on the Linux management server and you want to remove one SPI out of the two installed SPIs, select Modify (1) option and then the SPI you want to retain. Do not select the SPI which you want to remove.

7 Press **Enter** to continue.

When the removal is complete, you will receive a message which states that the removal is completed successfully.

A File Locations

The JBoss AS SPI configuration files and error logs are present in the following directories.

HPOM Management Server File Locations

| Operating System | File | File Location |
|-------------------------|---------------|-------------------------|
| HP-UX and Linux | Configuration | /opt/OV/wasspi/jbs/conf |

Managed Node File Locations

| Operating System | File | File Location |
|-------------------------|---------------|---|
| HP-UX and Linux | Configuration | /var/opt/OV/wasspi/jbs/conf |
| HP-UX and Linux | Error Logs | /var/opt/OV/wasspi/jbs/log |
| AIX | Configuration | /usr/lpp/OV/wasspi/jbs/conf |
| AIX | Error Logs | /usr/lpp/OV/wasspi/jbs/log |
| Windows (HTTPS) | Configuration | \Documents and Settings\All Users\Application Data\HP\HP BTO Software\wasspi\jbs\conf |
| Windows (HTTPS) | Error Logs | \Documents and Settings\All Users\Application Data\HP\HP BTO Software\wasspi\jbs\log |

B The Configuration

This appendix contains information about the configuration structure, how to use the configuration editor and descriptions of the configuration properties.

Structure

The basic structure of the configuration is (lines preceded by # are treated as comments and are ignored):

```
# Global Properties
<property>=<value> ...

# GROUP Block
GROUP <group_name>
{
  <node_name> ...
}

# NODE Block
NODE <node_name | group_name>
{
  <property>=<value> ...
}
```

Global Properties

```
# Global Properties
<property>=<value> ...
```

Properties defined at the global level apply to all nodes. However, these global properties can be overridden by properties set within a GROUP or NODE block or by server-specific properties.

GROUP Block

```
# GROUP Block
GROUP <group_name>
{
  <node_name> ...
}
```

GROUP blocks are used to group nodes that have common properties.

<group_name> identifies the group of nodes with common properties. If a GROUP block <group_name> is repeated within the configuration, the last definition takes precedence.

<node_name> lists the nodes in the group and is the primary node name configured in HPOM.



The node name specified in a GROUP block matches the value returned by the HPOM variable \$OPC_NODES, which is the primary node name configured in HPOM.

Set the common properties of the group using the NODE block.

Using the configuration editor, view, set, or edit GROUP block properties by selecting the Default Properties item in the <Group_Name> folder.

NODE Block

```
# NODE Block
NODE <node_name | group_name>
{
  <property>=<value> ...
}
```

Properties set in a NODE block apply to nodes that belong to the group defined by <group_name> (to set common properties for a group) or to the specified <node_name> (to set properties for a single node).

For a group, enter the <group_name> defined by the GROUP block and define the group's common properties.

For a single node, enter the <node_name> and define the properties.

If a property definition is repeated within the NODE block, the last definition takes precedence.

To view, set, or edit NODE block properties using the configuration editor, select the Default Properties item in the <Node_Name> folder.

Server-Specific Properties

Each property specified as *SERVER<n>_property* refers to a specific JBoss Application Server instance. When more than one JBoss Application Server instance is running on a given managed node, the number <n> differentiates the servers. Numbering begins at “1” and each JBoss Application Server instance is assigned a unique number.

Property Precedence

The order of precedence (highest to lowest) of properties defined in the configuration are:

- 1 SERVER<n>_property (server-specific)
- 2 NODE <node_name> {<property>} (property defined for a node)
- 3 NODE <group_name> {<property>} (property defined for a group)
- 4 <property> (global property)

The Configuration Editor

Use the configuration editor to view, set, and edit the configuration. You must update the configuration using this editor only.

The main features of the configuration editor are the following:

Discover or Configure JBSSPI - Tree

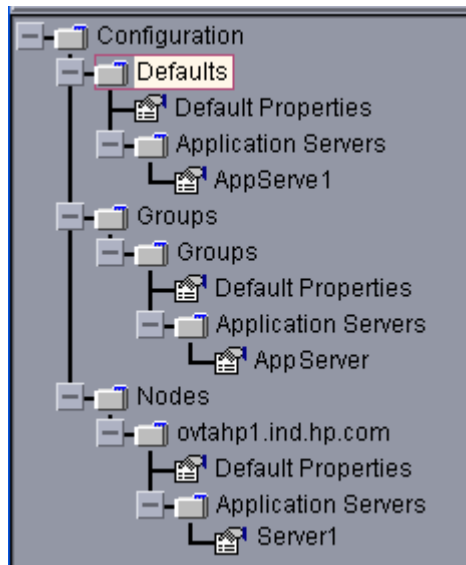
The Discover or Configure JBSSPI tree appears in the left pane of the Configuration Editor window. The tree shows the JBoss AS SPI configuration in a tree structure.

The following is an example of the tree:



If no application servers or groups are configured, the “Application Servers” and “Groups” folders are not displayed. If you are running the Discover or Configure JBSSPI tool for the first time and you have not selected any node before you launched the tool, the “Nodes” folder is not listed.

Figure 1 Discover or Configure JBSSPI tree



The icons are defined as follows:



The configuration properties can be viewed.



The configuration properties can be viewed and set.

The following table lists each item in the tree:

Table 1 Description of items in the Configuration tree

| Item Name | Description |
|---------------------------|--|
| Application Servers | A folder that contains a list of all the application servers. This folder can appear under Defaults (global properties), Group_Names (GROUP block), or Node_Names (NODE block). |
| <Application_Server_Name> | The server name as defined in JBoss AS. |
| Configuration | A folder that contains all the JBoss AS SPI configuration information for the JBoss AS environment. |
| Default Properties | Lists the configuration properties that were set. This item appears under Defaults (global properties), Group_Names (GROUP block), or Node_Names (NODE block). |
| Defaults | A folder that represents the global properties. Default properties set at this level apply to all nodes. However, these properties can be overridden by properties set under the GroupName and Node_Name folders (see Property Precedence on page 72). |
| Groups | A folder that represents the GROUP block. |
| <Group_Name> | A folder that identifies the name of a group of nodes with common properties. Default properties set at this level apply to all nodes that belong to the specified group. These properties can be overridden by properties set under the Node_Name folders (see Property Precedence on page 72). |
| Nodes | A folder that represents the NODE block. |
| <Node_Name> | A folder that represents a single node whose name matches the value returned by the HPOM variable \$OPC_NODES, which is the primary node name configured in HPOM. Default properties set at this level apply to the specified node only (see Property Precedence on page 72). |

Discover or Configure JBSSPI - Buttons

The following buttons are available in Discover or Configure JBSSPI- Configuration Editor window:















Table 2 Buttons in the Configuration Editor

| Button | Description |
|--------|---|
| Cancel | Exit Discover or Configure JBSSPI. If you set configuration properties without saving them, these changes are not saved. If you added or removed an application server, node, or group without saving the change or if you modified a configuration property, a Confirm Cancel window appears. Click Save and Exit to save the changes before exiting, Exit without Save to exit without saving the changes, or Return to Editing to continue editing the configuration (changes are not saved). |
| Finish | Exit Discover or Configure JBSSPI and start configuring. |
| Save | Save changes to the HPOM management server's configuration and continue editing the configuration. You can also select File → Save to save your changes. |

Discover or Configure JBSSPI - Actions

Actions that you can perform depend upon the item that is selected in the tree and from where you access the action. The following actions can be accessed from the Actions menu, File menu, or by right-clicking an item in the tree.

Table 3 Actions performed using Discover or Configure JBSSPI

| Action | Description | Selected Tree Item |
|--|---|--|
| Add Application Server | Add an application server. See Add Application Server on page 76. This action is performed only during discovery and not during configuration. |  Application Servers  Defaults  <Group_Name>  <Node_Name> |
| Exit | Exit the Discover or Configure JBSSPI tool. This action is available from the File menu. If any changes were made that were not saved, the Confirm Cancel window appears. |  Any item in the tree  Any item in the tree |
| Remove Application Server/Remove ALL App Servers | Remove an application server or all listed application servers. See Remove Application Server/Remove ALL Servers on page 76. |  Application Servers  <Application_Server_Name> |
| Save | Save changes to the configuration. This action is available from the File menu only if changes were made to the configuration. |  Any item in the tree  Any item in the tree |
| Set Configuration Properties tab | Set the JBoss AS SPI configuration properties. See Set Configuration Settings Tab on page 77. |  <Application_Server_Name>  Default Properties |
| View Configuration Settings tab | View the JBoss AS SPI configuration properties. See View Current Configuration Tab on page 78. |  Any item in the tree  Any item in the tree |

Add Application Server

Add an application server at the global properties, GROUP, or NODE level in the JBoss AS SPI configuration.



This action is performed only during discovery and not during configuration.

To add an application server, follow these steps:

- 1 Right-click one of the following items in the tree: Defaults (global properties level), Application Servers (global properties level), *<Group_Name>* (GROUP level), or *<Node_Name>* (NODE level) and select **Add Application Server**.

The Discover or Configure JBSSPI tool: Add App Server window appears.

- 2 Enter the name in the **Application Server Name** text field. This is the name of the application server as defined in JBoss AS and is case-sensitive.
- 3 Enter the port number in the **Application Server Port** text field.
- 4 Click **OK**.

The NAME and PORT properties are set.

The application server is added and its properties are displayed. You can also set additional configuration properties for this server. [Set Configuration Settings Tab](#) on page 77 for more information.

- 5 Click **Save** to save your changes.

If you do not want to add this application server, right-click the application server name, select **Remove Application Server**, and click **Save**.

Remove Application Server/Remove ALL Servers

Remove a JBoss Application Server or all listed JBoss Application Servers from the JBoss AS SPI configuration.

To remove an application server, follow these steps:

- 1 Right-click the application server name and select **Remove Application Server**.

The selected application server name is removed from the list and its configuration properties are removed from the configuration.

- 2 Click **Save** to permanently remove the application server.

Click **Cancel** to cancel the removal of the application server (the application server name appears the next time you run Discover or Configure JBSSPI). In the “Confirm Cancel” window, click **Exit without Save**.

To remove ALL application servers, follow these steps:

- 1 Right-click the Application Servers folder and select **Remove ALL Servers**.


The selected Application Servers folder and all application servers listed in the selected folder are removed (all configuration properties for the listed application servers are removed from the configuration).

- 2 Click **Save** to permanently remove the application servers.

Click **Cancel** to cancel the removal of all application servers (the Application Servers folder and all application server names listed in the folder appear the next time you run Discover or Configure JBSSPI). In the Confirm Cancel window, click **Exit without Save**.

Set Configuration Settings Tab

Set the JBoss AS SPI configuration properties at the global properties level or for the selected application servers, groups (GROUP level), or nodes (NODE level).

Items with the  icon are the only items for which you can set configuration properties (Default Properties and `<Application_Server_Name>`).

To set the configuration properties of an item, select the item and click the **Set Configuration Properties** tab in the right pane.

Setting a Property

To set a property in the configuration, follow these steps:

- 1 Select a property from the **Select a Property to Set** drop-down list.
- 2 Select **Set Property**. The property and an empty value filled appear in the table.
- 3 Click the empty value field and enter a value.
- 4 Repeat steps 1 through 3 for each property to set.
- 5 Click **Save**.



For the LOGIN and PASSWORD properties, when you select **Set Property**, a separate window opens. Enter the login and password values in this window.

For more information about individual properties, see [Configuration Properties](#) on page 79.

Modifying a Property

To modify a property (except LOGIN) in the configuration, follow these steps:

- 1 Select the property from the table.
- 2 Double-click the **Value** field.
- 3 Edit the value.
- 4 Repeat steps 1 through 3 for each property to modify.
- 5 Click **Save**.

To modify the LOGIN property in the configuration, follow these steps:

- 1 Select **LOGIN/PASSWORD** from the **Select a Property to add** pull-down menu.
- 2 Select **Set Property**.
The Set Access Info for Default Properties window opens.
- 3 Enter the new password and verify password.
- 4 Click **OK**.
- 5 Click **Save**.

Removing a Property

To remove a property from the configuration, follow these steps:

- 1 Select the property from the table.
- 2 Click **Remove Property**.
- 3 Repeat steps 1 and 2 for each property to remove.

- 4 Click **Save**.

View Current Configuration Tab

The options under this tab enable you to view all the JBoss AS SPI configuration properties set in the configuration on the HPOM management server or the JBoss AS SPI configuration properties for the selected application servers, groups, or nodes.

To view the configuration properties of an item, select the item and click the **View Current Configuration** tab in the right pane.

The following table describes the view when the specified item is selected.

Table 4 Description of View corresponding to each item

| Item Name | Description of View |
|---------------------------|---|
| Application Servers | View all configuration properties set for all the listed application servers. |
| <Application_Server_Name> | View all configuration properties set for the application server (these properties can be modified by selecting the Set Configuration Properties tab). |
| Configurations | View all configuration properties saved in the configuration on the HPOM management server. |
| Default Properties | View all configuration properties that are set (these properties can be modified by selecting the Set Configuration Properties tab). |
| Defaults | View all configuration properties set at the global properties level. |
| Groups | View all configuration properties set for all the listed groups. |
| <Group_Name> | View all configuration properties set for the specific group. |
| Nodes | View all configuration properties set for the listed nodes. |
| <Node_Name> | View all configuration properties set for the specific node. |

View Inherited Properties

A **View Inherited Properties** check box appears near the bottom of the window. By selecting this check box, the view of the configuration properties changes to show all inherited properties (those properties defined at a global properties level or GROUP level) that affect the selected item. Inherited properties are denoted by “<*>” appearing after the property.

By clearing this check box, the view shows only the configuration properties set at that level for the selected item.

You can modify the inherited properties at the level they are set. If “<*>” appears after the property, the property cannot be modified at that level. For example, if the property JAVA_HOME is set at the global properties level (under the Defaults folder), the property can only be modified in the Default Properties listed under the Defaults folder. Although JAVA_HOME appears (with “<*>” after it) in a <Group_Name>’s Default Properties view, JAVA_HOME cannot be modified at this level.

Properties set lower in the tree take precedence over those properties set higher in the tree. For example, if the property `JAVA_HOME` is set at the global properties level (under the Defaults folder) and the property `JAVA_HOME` is set at the GROUP level, the GROUP level property value takes precedence.

Configuration property precedence is as follows (listed from highest to lowest):

- 1 Server-specific
- 2 NODE level
- 3 GROUP level
- 4 Global properties level

Configuration Properties

[Table 5](#) on page 80 lists all properties by the JBoss AS SPI requirements, where:

| | |
|------------------------|---|
| Property | Name of the property. |
| Requirements | Lists the property requirements for specific components where: <ul style="list-style-type: none"> R - Required: the property must be set. C - Conditional: the property might need to be set if certain conditions are met. O - Optional: the property is not required for the component to work. blank - Not Applicable: the property does not affect this component. |
| JBoss AS SPI | Configuration requirements for the JBoss AS SPI to work. |
| Discovery Process | Requirements for the discovery process to work. |
| Auto-Discovered | The property is automatically set by the discovery process. |
| Level of Configuration | The level at which this property can be set within the configuration structure. |
| Default Properties | The global, group, or node level within the configuration structure. |
| Application Server | The server-specific level within the configuration structure. |

For a description of the property, see [Property Definitions](#) on page 80.

Table 5 Properties Listed by the JBoss AS SPI Requirements

| Property | Requirements | | Auto-Discovered | Level of Configuration | |
|-----------------|--------------|-------------------|-----------------|------------------------|--------------------|
| | JBoss AS SPI | Discovery Process | | Default Properties | Application Server |
| JAVA_HOME | R | R | | ✓ | ✓ |
| LOGIN | R | R | | ✓ | ✓ |
| PASSWORD | R | R | | ✓ | ✓ |
| JBOSS_HOME_LIST | R | R | | ✓ | ✓ |
| ADDRESS | C | C | | | ✓ |

Table 6 Property Definitions

| Property | JBoss AS SPI Requirements | Description |
|-----------------|--|---|
| ADDRESS | Conditional Required if the server is running on a virtual IP address or is on a remote node | The domain name or IP address where the server is listening. If not specified, the server is listening on the primary IP of the node on which the server is running. Example: SERVER1_ADDRESS = server.hp.com |
| JAVA_HOME | Required | The directory where the JDK/JRE is installed. The java engine is expected to be \$JAVA_HOME/bin/java. Example: JAVA_HOME = /opt/jboss/jdk130 |
| JBOSS_HOME_LIST | Required | This is the directory where all the JBOSS_HOME locations are present separated by; |
| LOGIN | Required Required if security is enabled on JBoss AS | A JBoss-defined user (not a system user) that is used to monitor a JBoss Application Server. Example: SERVER1_LOGIN = jbossadmin |
| PASSWORD | Required Required if security is enabled on JBoss AS | The password for the JBoss-defined user (USER or SERVER<n>_USER). Example: SERVER1_PASSWORD = jboss274admin |

C Error Messages

The JBoss AS SPI error messages contains the following information:

- Error Message Number
- Description
- Severity
- Help Text (Probable Cause and Suggested Action)

Error messages can be viewed from the HPOM Message Browser. Double-click the error message to open the message. The Message Properties Window opens. Click the Message Text tab to view the error message.

WASSPI-1

| | |
|--------------------|--|
| Description | Unable to create the lock file <filename>. File already exists. |
| Severity | Critical |
| Help Text | <p>Probable Cause: Temporary lock files are used to avoid collisions when multiple JBoss AS SPI data collector processes attempt to access the same data file. This error occurs when the lock file cannot be created after several attempts because it already exists.</p> <p>Suggested Action: If a file by the same name already exists, it might not have been deleted by a previous run of the JBoss AS SPI data collector. You should delete this file manually.</p> |

WASSPI-2

| | |
|--------------------|---|
| Description | Cannot access the SPI configuration. |
| Severity | Critical |
| Help Text | <p>Probable Cause: A JBoss AS SPI configuration file could not be located or accessed. Either the file does not exist or there was a problem reading the file.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Verify that the JBoss AS SPI has been configured correctly by running the SPI Admin → Verify tool. If the configuration is not correct, run the Discover or Configure tool to reinstall the files.2 Refer to the text following the error message in the JBoss AS SPI error log to help identify the underlying cause of the problem, for example, an I/O exception. You can view the SPI error log for a managed node by using the SPI Admin → View Error Files tool. The error message can be identified by the date/time stamp. |

WASSPI-3

| | |
|--------------------|--|
| Description | Error parsing command line. |
| Severity | Critical |
| Help Text | <p>Probable Cause: The JBoss AS SPI data collector command line is incorrectly specified in a schedule policy.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Refer to the text following the error message in the JBoss AS SPI error log to help identify the data collector command line syntax error. You can view the SPI error log for a managed node by using the SPI Admin → View Error Files tool. The error message can be identified by the date/time stamp.2 Correct the policy that contains the incorrect command line and redeploy. Refer the <i>HP Operations Smart Plug-in for JBoss Application Server Configuration Guide</i> for more information on the JBoss AS SPI data collector command line. |

WASSPI-4

| | |
|--------------------|--|
| Description | Error getting the metric definitions. |
| Severity | Critical |
| Help Text | <p>Probable Cause: The JBoss AS SPI data collector could not read the metric definitions XML document. This error can be caused by a missing configuration property, an I/O error, an XML parsing error, a missing file, or a corrupted serialized data file.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Refer to the text following the error message in the JBoss AS SPI error log to help identify the underlying cause of the problem. You can view the SPI error log for a managed node by using the SPI Admin → View Error Files tool. The error message can be identified by the date/time stamp.2 If the UDM_DEFINITIONS_FILE property is missing from the JBoss AS SPI configuration, run the SPI Admin → Discover or Configure JBSSPI tool with the managed node selected.3 If the problem is with the metric definitions file (MetricDefinitions.xml) that is shipped with the JBoss AS SPI, run the SPI Admin → Discover or Configure JBSSPI tool with the managed node selected.4 If the problem is with a user-defined metric definitions file that is not shipped with the JBoss AS SPI, verify that this XML file adheres to the MetricDefinitions.dtd specification. Refer to the <i>HP Operations Smart Plug-in for JBoss Application Server Configuration Guide</i> for more information on writing user-defined metrics. Reinstall your user-defined metric definition file. Run the SPI Admin → Discover or Configure JBSSPI tool and verify that the UDM_DEFINITIONS_FILE property in the SPI configuration is specified correctly.5 If the underlying error is <code>ClassNotFoundException</code>, this is an internal error. Report this to HP Support. |

WASSPI-5

| | |
|--------------------|---|
| Description | Error processing metric <i><metric_number></i> . |
| Severity | Major |
| Help Text | <p>Probable Cause: An error occurred while trying to collect data or perform calculations for the specified metric.</p> <p>Suggested Action: Refer to the text following the error message in the JBoss AS SPI error log to help identify the underlying cause of the problem. The error messages previous to this one may also provide more information about the problem. You can view the SPI error log for a managed node by using the SPI Admin → View Error Files tool. The error message can be identified by the date/time stamp.</p> |

WASSPI-6

| | |
|--------------------|--|
| Description | Required property <i><property_name></i> is missing from the JBoss AS SPI configuration. |
| Severity | Major |
| Help Text | <p>Probable Cause: The specified required property is missing from the JBoss AS SPI configuration file.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Run the SPI Admin → Discover or Configure JBSSPI tool. Verify that the correct server information have been set for the JBoss servers on this managed node.2 Verify the property is specified correctly in the JBoss AS SPI configuration file (<code>/var/opt/OV/wasspi/jbs/conf/SiteConfig</code> on Unix platforms or <code>%OvAgentDir%\wasspi\jbs\conf\SiteConfig</code> on Windows platforms) on the managed node in question. |

WASSPI-7

| | |
|--------------------|---|
| Description | Unable to contact server <server_name> at url=<URL>, port=<port>. |
| Severity | Critical |
| Help Text | <p>Probable Cause: The specified server is not running at the specified port.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Run the SPI Admin → Discover or Configure JBSSPI tool. Verify that you have specified the correct server name and port information for the JBoss servers on this managed node.2 Verify that the properties, SERVERx_NAME and SERVERx_PORT, are specified correctly in the JBoss AS SPI configuration file /var/opt/OV/wasspi/jbs/conf/SiteConfig on Unix platforms or %OvAgentDir%\wasspi\jbs\conf\SiteConfig on Windows platforms) on the managed node in question.3 Verify that the JBoss Server is running on the managed node. |

WASSPI-8

| | |
|--------------------|--|
| Description | Error saving graphing or reporting data to file <file_name>. |
| Severity | Critical |
| Help Text | <p>Probable Cause: The specified graphing or reporting data file could not be found or an I/O error occurred when trying to access the file.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Refer to the text following the error message in the JBoss AS SPI error log to help identify the underlying cause of the problem. You can view the SPI error log for a managed node by using the SPI Admin → View Error Files tool. The error message can be identified by the date/time stamp.2 Identify the steps to reproduce the problem.3 Run the SPI Admin → Start Tracing tool to turn on tracing. Try to reproduce the problem.4 Run the SPI Admin → Self-Healing Info tool. Contact HP support with the information gathered by this tool. |

WASSPI-9

| | |
|--------------------|---|
| Description | Unable to retrieve property <i><property_name></i> . |
| Severity | Critical |
| Help Text | <p>Probable Cause: A required property is missing from one of the JBoss AS SPI configuration files.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Refer to the text following the error message in the JBoss AS SPI error log to help identify the missing property. You can view the SPI error log for a managed node by using the SPI Admin → View Error Files tool. The error message can be identified by the date/time stamp.2 Run the SPI Admin → Discover or Configure JBSSPI tool. Verify that you have specified the correct information for the JBoss servers on the managed node in question.3 Verify that the missing property is now specified in the JBoss AS SPI configuration file (/var/opt/OV/wasspi/jbs/conf/SiteConfig on Unix platforms or %OvAgentDir%\wasspi\jbs\conf\SiteConfig on Windows platforms) on the managed node in question. |

WASSPI-10

| | |
|--------------------|--|
| Description | Encountered problem accessing file <i><filename></i> . |
| Severity | Critical |
| Help Text | <p>Probable Cause: The specified file could not be found, created, or accessed. This file could be a temporary file.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Refer to the text following the error message in the JBoss AS SPI error log to help identify the file in question and the underlying cause of the problem. You can view the SPI error log for a managed node by using the SPI Admin → View Error Files tool. The error message can be identified by the date/time stamp.2 Verify that you have enough disk space to create temporary files. |

WASSPI-11

| | |
|--------------------|--|
| Description | No servers have been specified in the JBoss AS SPI configuration file. |
| Severity | Critical |
| Help Text | <p>Probable Cause:</p> <p>The number of JBoss servers specified in the JBoss AS SPI configuration for the managed node in question is 0.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Run the SPI Admin → Discover or Configure JBSSPI tool. Verify that you have specified the correct server name and port information for the JBoss servers on this managed node.2 Verify that the property, NUM_SERVERS, in the JBoss AS SPI configuration file (/var/opt/OV/wasspi/jbs/conf/SiteConfig on Unix platforms or %OvAgentDir%\wasspi\jbs\conf\SiteConfig on Windows platforms) is set to the number of JBoss servers on this managed node. |

WASSPI-12

| | |
|--------------------|---|
| Description | Command <i><command></i> returned error exit code <i><exit code></i> . |
| Severity | Critical |
| Help Text | <p>Probable Cause:</p> <p>A command started by the JBoss AS SPI collector has returned an error (non-zero) exit code.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Identify the steps to reproduce the problem.2 Run the SPI Admin → Start Tracing tool to turn on tracing.3 Reproduce the problem.4 Run the SPI Admin → StopTracing tool to turn off tracing.5 Run the SPI Admin → Self-Healing Info tool. Contact HP support with the information gathered by this tool. |

WASSPI-13

| | |
|--------------------|--|
| Description | Exception occurred while running an <code>opcmon</code> process. |
| Severity | Critical |
| Help Text | <p>Probable Cause:</p> <p>The JBoss AS SPI data collector attempted to run a process to execute an <code>opcmon</code> call. Either the process could not be created or was interrupted.</p> <p>Suggested Action:</p> <p>For UNIX systems, make sure the kernel configurable parameters <code>NPROC</code> and <code>MAXUPRC</code> are set high enough to allow process creation.</p> |

WASSPI-14

| | |
|--------------------|--|
| Description | Unable to find file <code><file_name></code> . |
| Severity | Critical |
| Help Text | <p>Probable Cause:</p> <p>A file required by the JBoss AS SPI data collector could not be found.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Refer to the text following the error message in the JBoss AS SPI error log to help identify the file in question and the underlying cause of the problem. You can view the SPI error log for a managed node by using the SPI Admin → View Error Files tool. The error message can be identified by the date/time stamp.2 Run the SPI Admin → Discover or Configure JBSSPI tool with the managed node selected. |

WASSPI-15

| | |
|--------------------|--|
| Description | Error parsing XML document <i><file_name></i> . |
| Severity | Critical |
| Help Text | <p>Probable Cause: An error occurred while parsing the specified XML document.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Refer to the text following the error message in the JBoss AS SPI error log to help identify the underlying cause of the problem. You can view the SPI error log for a managed node by using the SPI Admin → View Error Files tool. The error message can be identified by the date/time stamp.2 If the XML document was provided by the user, correct the document. See the <i>HP Operations Manager Smart Plug-in for JBoss Application Server Configuration Guide</i> for more information about the correct format for a user-defined metric definition document.3 If the XML document is a document that is shipped with the JBoss AS SPI, run the SPI Admin → Discover or Configure JBSSPI tool to reinstall the JBoss AS SPI configuration files. |

WASSPI-16

| | |
|--------------------|--|
| Description | A bad filter (<i><filter_value></i>) was specified for metric <i><metric_number></i> . |
| Severity | Major |
| Help Text | <p>Probable Cause: A metric filter is incorrectly specified in the metric definitions XML document.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 If the metric is specified in an XML document that was provided by the user, correct the document. See the <i>HP Operations Manager Smart Plug-in for JBoss Application Server Configuration Guide</i> for more information about the correct format for a user-defined metric definition document.2 If the metric is a pre-defined metric that is shipped with the JBoss AS SPI, run the SPI Admin → Discover or Configure JBSSPI tool to reinstall the JBoss AS SPI configuration files. |

WASSPI-17

| | |
|--------------------|---|
| Description | Could not access MBean server on server '<server name>' at url=<url>, port=<port>. |
| Severity | Critical |
| Help Text | <p>Probable Cause:</p> <p>A problem occurred while the JBoss AS SPI data collector was requesting access to the JMX MBean server on the JBoss server. This could be caused by:</p> <ol style="list-style-type: none">1 The JNDI lookup to find the JMX MBean server in the application server failed.2 The LOGIN name specified in the JBoss AS SPI configuration does not have the correct permissions in the application server.3 The PASSWORD specified in the JBoss AS SPI configuration is incorrect. <p>Suggested Action:</p> <ol style="list-style-type: none">1 Refer to the text following the error message in the JBoss AS SPI error log to help identify the underlying cause of the problem. You can view the SPI error log for a managed node by using the SPI Admin → View Error Files tool. The error message can be identified by the date/time stamp.2 Run the SPI Admin → Discover or Configure JBSSPI tool. Verify that the LOGIN and PASSWORD properties are correct for the server in question.3 In the JBoss Administration Console, verify that the user is a valid JBoss user and has the correct permissions. To set the correct permissions, refer to the <i>HP Operations Smart Plug-in for JBoss Application Server Configuration Guide</i>. |

WASSPI-18

| | |
|--------------------|---|
| Description | Error logging to datasource <datasource_class_name>. Logging process returned exit code <exit_code>. |
| Severity | Warning |
| Help Text | <p>Probable Cause:</p> <p>The ddflog process started by the JBoss AS SPI data collector returned a non-zero error code.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Identify the steps to reproduce the problem.2 Run the SPI Admin → Start Tracing tool to turn on tracing. Try to reproduce the problem.3 Run the SPI Admin → Self-Healing Info tool. Contact HP support with the information gathered by this tool. |

WASSPI-19

| | |
|--------------------|---|
| Description | Encountered problem instantiating XSLT transformer with <i><file_name></i> . |
| Severity | Major |
| Help Text | Probable Cause: The XSL document that specifies the auto action report output contains errors. Suggested Action: Run the SPI Admin → Discover or Configure JBSSPI tool with the managed node selected. |

WASSPI-20

| | |
|--------------------|--|
| Description | Encountered problem creating report for metric <i><metric_number></i> . |
| Severity | Major |
| Help Text | Probable Cause: An error occurred while producing a text report for the specified metric. Suggested Action: Run the SPI Admin → Discover or Configure JBSSPI tool with the managed node selected. |

WASSPI-21

| | |
|--------------------|---|
| Description | Encountered problem instantiating factory implementation <i><class name></i> . |
| Severity | Critical |
| Help Text | Probable Cause: The java property specifying the class name is incorrect or the class does not implement the AppServerFactory interface. Suggested Action: Verify that the java property <code>appserver.implementation</code> is set to the fully qualified name of the class which implements the AppServerFactory interface. For example, if set on the java command-line: <code>-Dappserver.implementation=com.hp.openview.wasspi.WLSAppServerFactory</code> |

WASSPI-23

| | |
|--------------------|---|
| Description | Error initializing collector analyzer for server <i><server_name></i> . |
| Severity | Critical |
| Help Text | <p>Probable Cause An exception was encountered while preparing to monitor server <i><server_name></i>.</p> <p>Suggested Action</p> <ol style="list-style-type: none">1 Refer to the text following the error message in the JBoss AS SPI error log to help identify the underlying cause of the problem. You can view the SPI error log for a managed node by using the SPI Admin → View Error Files tool. The error message can be identified by the date/time stamp.2 Identify the steps to reproduce the problem.3 Run the SPI Admin → Start Tracing tool to turn on tracing. Try to reproduce the problem.4 Run the SPI Admin → Self-Healing Info tool. Contact HP support with the information gathered by this tool. |

WASSPI-24

| | |
|--------------------|---|
| Description | Error logging in to server <i><server_name></i> with login <i><login></i> . |
| Severity | Critical |
| Help Text | <p>Probable Cause: A security exception occurred while logging in to server <i><server_name></i>.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Run the SPI Admin → Discover or Configure JBSSPI tool on the managed node on which the error occurred and verify that you have specified the correct login and password properties.2 Verify that the login has appropriate permissions. |

WASSPI-26

| | |
|--------------------|--|
| Description | The data logging process for server <i><server_name></i> timed-out. |
| Severity | Major |
| Help Text | <p>Probable Cause Depending on your configuration, either HP Performance Agent or CODA failed to exit before the time-out.</p> <p>Suggested Action</p> <ol style="list-style-type: none">1 Restart CODA using command opcagt -start.2 Restart HP Performance Agent using command mwa restart. |

WASSPI-27

| | |
|--------------------|---|
| Description | RMI collector unable to process <i><command></i> . |
| Severity | Warning |
| Help Text | <p>Probable Cause An exception was encountered while performing an rmid related operation.</p> <p>Suggested Action</p> <ol style="list-style-type: none">1 Refer to the text following the error message in the JBoss AS SPI error log to help identify the underlying cause of the problem. You can view the SPI error log for a managed node by using the SPI Admin →View Error Files tool. The error message can be identified by the date/time stamp.2 Identify the steps to reproduce the problem.3 Run the SPI Admin →Start Tracing tool to turn on tracing. Try to reproduce the problem.4 Run the SPI Admin →Self-Healing Info tool. Contact HP support with the information gathered by this tool. |

WASSPI-28

| | |
|--------------------|--|
| Description | RMID on port ' <i><port></i> ' has been ' <i><status></i> '. |
| Severity | Normal |

WASSPI-29

| | |
|--------------------|---|
| Description | Collector server ' <i><server id></i> ' for Java Home ' <i><path></i> ' has been started. |
| Severity | Normal |

WASSPI-30

| | |
|--------------------|---|
| Description | Failed to start <i><rmid_path></i> on port <i><port></i> . |
| Severity | Critical |
| Help Text | <p>Probable Cause: The specified path is already in use.</p> <p>Suggested Action: Run the SPI Admin →Discover or Configure JBSSPI tool. Set the RMID_PORT property to a port number which is not currently in use.</p> |

WASSPI-31

| | |
|--------------------|--|
| Description | Lost connection to RMI collector while processing <i><command></i> . |
| Severity | Warning |

WASSPI-32

| | |
|--------------------|---|
| Description | Unable to retrieve metadata for mbean <i><JMX-ObjectName></i> . |
| Severity | Warning |

WASSPI-33

| | |
|--------------------|---|
| Description | No actions matched server <i><server name></i> , version <i><version></i> . |
| Severity | Warning |
| Help Text | <p>Probable Cause: JMXAction elements define FromVersion and ToVersion tags which do not match the server version.</p> <p>Suggested Action: If the action is valid on the server, adjust either the JMXAction definition's FromVersion/ToVersion elements or the server's VERSION property.</p> |

WASSPI-34

| | |
|--------------------|--|
| Description | Metric <i><metric id></i> does not define any actions. |
| Severity | Warning |
| Help Text | <p>Probable Cause: The metric ID specified with the action <i>-m</i> option does not define a JMXActions element.</p> <p>Suggested Action: Correct the action <i>-m</i> option if an incorrect metric ID was specified. Otherwise, add a JMXActions definition to the metric definition.</p> |

WASSPI-35

| | |
|--------------------|---|
| Description | Error executing action <i><action command-line></i> . |
| Severity | Major |
| Help Text | Probable Cause: An unexpected error occurred while executing the action. Suggested Action: View the managed node's errorlog to determine the root cause which is logged following the error message. |

WASSPI-36

| | |
|--------------------|---|
| Description | MBean <i><JMX objectname></i> on server <i><server name></i> , does not expose operation <i><operation name></i> . |
| Severity | Warning |
| Help Text | Probable Cause: An action's JMXCalls element defines an operation not exposed by the specified MBean. Suggested Action: Correct the JMXCalls element or remove the operation from the element. |

WASSPI-37

| | |
|--------------------|---|
| Description | MBean <i><JMX objectname></i> on server <i><server name></i> , does not expose attribute <i><attribute name></i> for write. |
| Severity | Warning |
| Help Text | Probable Cause: An action's JMXCalls element defines a write attribute exposed by the specified MBean as read-only. Suggested Action: If it is a custom MBean, update the MBean's management interface so the attribute is writable. Otherwise, remove the attribute definition from the JMXCalls element. |

WASSPI-38

| | |
|--------------------|--|
| Description | MBean <i><JMX objectname></i> on server <i><server name></i> , does not expose attribute <i><attribute name></i> . |
| Severity | Warning |
| Help Text | Probable Cause: An action's JMXCalls element defines an attribute not exposed by the specified MBean ObjectName. Suggested Action: Correct the JMXCalls element or remove the attribute from the element. |

WASSPI-39

| | |
|--------------------|--|
| Description | Error invoking operation <i><operation name></i> on MBean <i><JMX objectname></i> . |
| Severity | Major |
| Help Text | Probable Cause: An unexpected error occurred while invoking an operation on the specified MBean. The managed resource might have thrown an exception. Suggested Action: View the managed node's errorlog to determine the root cause which is logged following the error message. |

WASSPI-40

| | |
|--------------------|---|
| Description | Error setting attribute <i><attribute name></i> on MBean <i><JMX objectname></i> . |
| Severity | Major |
| Help Text | Probable Cause: An unexpected error occurred while setting an attribute on the specified MBean. The managed resource might have thrown an exception. Suggested Action: View the managed node's errorlog to determine the root cause which is logged following the error message. |

WASSPI-41

| | |
|--------------------|--|
| Description | Error getting attribute <i><attribute name></i> from MBean <i><JMX objectname></i> . |
| Severity | Major |
| Help Text | <p>Probable Cause: An unexpected error occurred while getting an attribute from the specified MBean. The managed resource might have thrown an exception.</p> <p>Suggested Action: View the managed node's errorlog to determine the root cause which is logged following the error message.</p> |

WASSPI-42

| | |
|--------------------|---|
| Description | Error running command <i><command></i> . |
| Severity | Critical |
| Help Text | <p>Probable Cause A command started by the JBoss AS SPI collector reported an error.</p> <p>Suggested Action</p> <ol style="list-style-type: none">1 Identify the steps to reproduce the problem.2 Run the SPI Admin → Start Tracing tool to turn on tracing.3 Reproduce the problem.4 Run the SPI Admin → Stop Tracing tool to turn off tracing.5 Run the SPI Admin → Self-Healing Info tool. Contact HP support with the information gathered by this tool. |

WASSPI-43

| | |
|--------------------|--|
| Description | Error publishing event <i><event-type></i> . |
| Severity | Major |
| Help Text | <p>Probable Cause An unexpected error occurred while a publisher was handling a metric or collect event.</p> <p>Suggested Action View the managed node's error log to determine the cause which is logged following the error message.</p> |

WASSPI-201

| | |
|--------------------|---|
| Description | File <filename> not found. |
| Severity | Critical |
| Help Text | <p>Probable Cause: A configuration file could not be found.</p> <p>Suggested Action: Run the SPI Admin → Discover or Configure JBSSPI tool. Verify that the correct information has been specified for the JBoss servers on the managed node on which the error occurred.</p> |

WASSPI-202

| | |
|--------------------|---|
| Description | Cannot read file <filename>. |
| Severity | Critical |
| Help Text | <p>Probable Cause:</p> <ul style="list-style-type: none">• A file could not be opened or it could not be found.• Permissions might be incorrect or a directory might be corrupt. <p>Suggested Action:</p> <ol style="list-style-type: none">1 Run the SPI Admin → Discover or Configure JBSSPI tool. Verify that the correct information has been specified for the JBoss servers on the managed node on which the error occurred.2 Verify that the permissions are correct for the HP Operations agent user to read this file. |

WASSPI-203

| | |
|--------------------|--|
| Description | Cannot write file <filename>. |
| Severity | Critical |
| Help Text | <p>Probable Cause: Permissions might be incorrect, or a file or directory might be corrupt.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Run the SPI Admin → Discover or Configure JBSSPI tool. Verify that the correct information has been specified for the JBoss servers on the managed node on which the error occurred.2 Verify that the permissions are correct for the HP Operations agent user to write this file. |

WASSPI-204

| | |
|--------------------|--|
| Description | Error sending opcmshg <message>. |
| Severity | Critical |
| Help Text | <p>Probable Cause: There was a problem running opcmshg. opcmshg may be missing or not have permissions to execute.</p> <p>Suggested Action: Confirm that the JBSSPI-Messages policy has been deployed.</p> |

WASSPI-205

| | |
|--------------------|---|
| Description | Error sending opcmshg <command>. |
| Severity | Critical |
| Help Text | <p>Probable Cause: There was a problem running opcmshg. opcmshg may be missing or not have permissions to execute (HPOM installation errors) or the system process table may be full.</p> <p>Suggested Action: Confirm that HPOM is properly installed and deployed to the managed node. Ensure that the process table is not full. If it is, consider having the system administrator increase it.</p> |

WASSPI-206

| | |
|--------------------|---|
| Description | Cannot read directory <directory>. |
| Severity | Critical |
| Help Text | <p>Probable Cause: The permissions on the directory prevent the HP Operations agent user from reading it or the directory is corrupt.</p> <p>Suggested Action: Verify that the permissions are correct for the HP Operations agent user for this directory.</p> |

WASSPI-207

| | |
|--------------------|--|
| Description | Cannot move <filename> to <filename>. |
| Severity | Critical |
| Help Text | <p>Probable Cause:</p> <ol style="list-style-type: none">1 Insufficient permissions.2 Insufficient disk space.3 File table problems. <p>Suggested Action:</p> <ol style="list-style-type: none">1 Verify that the permissions are correct for the HP Operations agent user.2 Verify that there is enough disk space to create files.3 Run the SPI Admin → Discover or Configure JBSSPI tool. |

WASSPI-208

| | |
|--------------------|---|
| Description | The SPI must be Discover or Configured before it can be used. |
| Severity | Critical |
| Help Text | <p>Probable Cause:</p> <p>The SPI has not been configured on this node.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Run the SPI Admin → Discover or Configure JBSSPI tool. Verify that the correct information has been specified for the JBoss servers on the managed node on which the error occurred.2 Run the SPI Admin → Verify tool on the managed node to confirm that the SPI has been successfully configured. |

WASSPI-209

| | |
|--------------------|---|
| Description | Cannot contact JBoss Server. |
| Severity | Critical |
| Help Text | <p>Probable Cause:</p> <ul style="list-style-type: none">• The server could be down or not responding.• The SPI might be configured incorrectly. <p>Suggested Action:</p> <ol style="list-style-type: none">1 Run the SPI Admin → Discover or Configure JBSSPI tool.2 Run the SPI Admin → Verify tool on the managed node to confirm that the SPI has been successfully configured. |

WASSPI-210

| | |
|--------------------|--|
| Description | Cannot configure the SPI. |
| Severity | Critical |
| Help Text | <p>Probable Cause: The SPI configuration process failed.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Refer to the text following the error message in the JBoss AS SPI error log to help identify the underlying cause of the problem. You can view the SPI error log for a managed node by using the SPI Admin → View Error Files tool. The error message can be identified by the date/time stamp.2 Run the SPI Admin → Discover or Configure JBSSPI tool on the managed node. |

WASSPI-211

| | |
|--------------------|---|
| Description | Cannot create directory <directory>. |
| Severity | Critical |
| Help Text | <p>Probable Cause: There are insufficient permissions for the HP Operations agent user to create the directory or there is insufficient disk space.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Verify that the permissions are correct for the HP Operations agent user for this directory.2 Verify that there is enough disk space. |

WASSPI-213

| | |
|--------------------|--|
| Description | Improper parameters to program <name>. Usage: <usage>. |
| Severity | Critical |
| Help Text | <p>Probable Cause: The parameters to the program are incorrect.</p> <p>Suggested Action: Correct the parameters.</p> |

WASSPI-214

| | |
|--------------------|--|
| Description | Cannot run program <i><program name></i> . |
| Severity | Critical |
| Help Text | <p>Probable Cause: The program failed to run. It might be missing, permissions might be incorrect, the process table might be full.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Verify that the file exists. If it is a SPI program and the file is missing, run the SPI Admin →Discover or Configure JBSSPI tool again on the managed node.2 Verify that the permissions are correct for the HP Operations agent user. |

WASSPI-215

| | |
|--------------------|--|
| Description | A JBoss server was not found in <i><directory></i> . |
| Severity | Critical |
| Help Text | <p>Probable Cause: The directory specified as HOME in the SPI configuration does not exist on the managed node.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Verify that JBoss is installed on the managed node.2 Run the SPI Admin →Discover or Configure JBSSPI tool. Verify that the correct information has been specified HOME on the managed node on which the error occurred. |

WASSPI-216

| | |
|--------------------|---|
| Description | Configuration variable <i><name></i> missing for server <i><server_name></i> . |
| Severity | Critical |
| Help Text | <p>Probable Cause: A required SPI configuration variable was not found.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Run the SPI Admin →Discover or Configure JBSSPI tool.2 Verify that the correct information has been specified in the configuration for the managed node on which the error occurred. |

WASSPI-218

| | |
|--------------------|---|
| Description | JBoss monitoring has been turned OFF for <server_name>. |
| Severity | Warning |
| Help Text | Probable Cause: Collection has been turned off for the specified server. Suggested Action: If desired, collection can be turned on by running the SPI Admin → Start Monitoring tool. |

WASSPI-219

| | |
|--------------------|--|
| Description | JBoss monitoring has been turned ON for <server_name>. |
| Severity | Critical |
| Help Text | Probable Cause: Collection has been turned on for the specified server. Suggested Action: If desired, collection can be turned off by running the SPI Admin → Stop Monitoring tool. |

WASSPI-221

| | |
|--------------------|---|
| Description | <file_name> does not exist. |
| Severity | Critical |
| Help Text | Probable Cause: The specified file does not exist. If it is a log file, no entries were ever logged to it. If it is a property file, it has not been configured. Suggested Action: Log files: If there have never been any entries written to the file, no action is necessary. Otherwise, run the SPI Admin → Discover or Configure JBSSPI tool. Property files: Run the SPI Admin → Discover or Configure JBSSPI tool. |

WASSPI-222

| | |
|--------------------|---|
| Description | <file_name> is empty. |
| Severity | Critical |
| Help Text | <p>Probable Cause: The specified file is empty. If it is a log file, no entries were ever logged to it, or the entries were cleaned out. If it is a property file, it is not properly configured.</p> <p>Suggested Action: If the file is a configuration file, run the SPI Admin → Discover or Configure JBSSPI tool.</p> |

WASSPI-223

| | |
|--------------------|--|
| Description | Cannot read <file_name>. |
| Severity | Critical |
| Help Text | <p>Probable Cause:</p> <ol style="list-style-type: none">1 A file could not be opened or it could not be found.2 Permissions might be incorrect or a directory might be corrupt. <p>Suggested Action:</p> <ol style="list-style-type: none">1 Run the SPI Admin → Discover or Configure JBSSPI tool. Verify that you have specified the correct information for the JBoss servers on the managed node on which the error occurred.2 Verify that the permissions are correct for the HP Operations agent user to read this file. |

WASSPI-224

| | |
|--------------------|---|
| Description | ddfcomp returned an error configuring <name>. |
| Severity | Critical |
| Help Text | <p>Probable Cause: ddfcomp returned an error. This could be because neither OVPA nor CODA is installed on the system or because of an error occurred while configuring the HP Performance Agent.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 If the performance agent is not installed, this error can be ignored.2 Otherwise, identify the steps to reproduce the problem.3 Run the SPI Admin → Start Tracing tool to turn on tracing. Try to reproduce the problem.4 Run the SPI Admin → Self-Healing Info tool. Contact HP support with the information gathered by this tool. |

WASSPI-225

| | |
|--------------------|---|
| Description | No logfiles were found. Did you run Discover or Configure JBSSPI? |
| Severity | Critical |
| Help Text | Probable Cause: The logfile list is empty. Suggested Action: Run the SPI Admin → Discover or Configure JBSSPI tool with the managed node selected. |

WASSPI-226

| | |
|--------------------|---|
| Description | Cannot read file <file_name>. |
| Severity | Critical |
| Help Text | Probable Cause: <ul style="list-style-type: none">• A file could not be opened or it could not be found.• Permissions might be incorrect or a directory might be corrupt. Suggested Action: <ol style="list-style-type: none">1 Run the SPI Admin → Discover or Configure JBSSPI tool.2 Verify that you have specified the correct information for the JBoss servers on the managed node on which the error occurred.3 Verify that the permissions are correct for the HP Operations agent user to read this file. |

WASSPI-227

| | |
|--------------------|---|
| Description | No HP performance agent is installed. Data source will not be configured. |
| Severity | Warning |
| Help Text | Probable Cause: If a performance application is available, the SPI integrates with it. This warning indicates that none is available. Suggested Action: If you must have a performance agent installed, verify that it is installed correctly and is running; reinstall it if necessary. Otherwise, this message can be ignored. |

WASSPI-228

| | |
|--------------------|---|
| Description | ddflog returned an error logging <logfile-name>: <system-error-msg> |
| Severity | Critical |
| Help Text | <p>Probable Cause: ddflog returned an error. This could be because the SPI was not properly configured to support logging performance data.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Redeploy SPI for JBoss Application Server and SPI Data Collector instrumentation on the node having the problem.2 Examine the system error message, if any, for clues to the problem.3 Run the SPI Admin → Start Tracing tool to turn on tracing. Try to reproduce the problem.4 Run the SPI Admin → Self-Healing Info tool. Contact HP support with the information gathered by this tool. |

WASSPI-229

| | |
|--------------------|--|
| Description | Cannot connect to directory <directory-name> |
| Severity | Critical |
| Help Text | <p>Probable Cause: The directory does not exist, or the user the agent is running under does not have appropriate permissions to the directory.</p> <p>Suggested Action: Run the SPI Admin → Discover or Configure JBSSPI tool with the managed node selected.</p> |

WASSPI-230

| | |
|--------------------|--|
| Description | Cannot get lock <file> after <time> |
| Severity | Critical |
| Help Text | <p>Probable Cause: The lock file <file> was not cleared in the <time> indicated. This could be due to a very slow running or hung SPI process. Possibly a SPI process that had a lock was killed before the lock it had open had been cleared.</p> <p>Suggested Action: Make sure no SPI processes are running. Manually remove the lock file.</p> |

WASSPI-231

| | |
|--------------------|---|
| Description | Error starting JRE <JVM_file>: <message> |
| Severity | Critical |
| Help Text | <p>Probable Cause: Some error occurred starting Java. This could be that the specified JVM does not exist, has bad permissions, or that there are system resource limitations such as process table entries or memory, or that the JAVA_HOME variable in the SPI SiteConfig file is not set correctly.</p> <p>Suggested Action:</p> <p>Check for other errors generated at the same time, they might indicate the real cause. If the specified file does not exist, check the JAVA_HOME or HOME variables in the SPI configuration file by running the SPI Admin → Discover or Configure JBSSPI tool.</p> |

WASSPI-232

| | |
|--------------------|--|
| Description | Server <name> specified on command line, but not in configuration |
| Severity | Critical |
| Help Text | <p>Probable Cause: There was a -i or -e specified on the collector command line which specified a server name that was not listed in the SPI configuration. The collector only knows about servers listed in the configuration.</p> <p>Suggested Action:</p> <ol style="list-style-type: none">1 Specify a correct server name on the command line.2 Run the SPI Admin → Discover or Configure JBSSPI tool.3 Verify the JBoss Server names are correctly listed and spelled in the SPI configuration file. |

WASSPI-234

| | |
|--------------------|--|
| Description | Error running program <file>, return value: <n> |
| Severity | Critical |
| Help Text | <p>Probable Cause:</p> <p>The SPI attempted to run some application or auxiliary program and encountered an error doing so. The application or program is shown in the message as <file> and the return code from attempting to run it is shown as <n>.</p> <p>Suggested Action:</p> <p>If the tool is a SPI tool, make sure the SPI has been installed and configured correctly. If not, reinstall or reconfigure. If it is a system tool, make sure there are no system problems that prevent the tool from running.</p> |

WASSPI-235

| | |
|--------------------|--|
| Description | Restart of OVPA agent failed |
| Severity | Warning |
| Help Text | <p>Probable Cause: The SPI attempted to automatically restart the OVPA agent and the automatic attempt failed.</p> <p>Suggested Action: Restart the OVPA agent manually using the <code>mwa restart server</code> command.</p> |

WASSPI-236

| | |
|--------------------|---|
| Description | Failure when running XSLT on <code><xml></code> with stylesheet <code><xsl></code> : <code><message></code> |
| Severity | Critical |
| Help Text | <p>Probable Cause: As part of setting up graphing for user defined metrics, a translation of the UDM XML is done. This message indicated that the translation failed for some reason.</p> <p>Suggested Action: Review the message shown. It is most likely that there is an error in the XML.</p> |

WASSPI-237

| | |
|--------------------|---|
| Description | Setting up Data Source <code><datasource></code> |
| Severity | Normal |
| Help Text | This is an informational message that a HP Performance Manager or OVPA was setup. |

WASSPI-238

| | |
|--------------------|--|
| Description | No User Defined Metrics found |
| Severity | Warning |
| Help Text | <p>Probable Cause: The JMX Metric Builder → JBSSPI → UDM Graph Enable tool was run, but no UDM metrics had been defined.</p> <p>Suggested Action: Check that the UDM XML file has been named correctly.</p> |

WASSPI-241

| | |
|--------------------|--|
| Description | Cannot delete file <file> |
| Severity | Critical |
| Help Text | <p>Probable Cause: The SPI attempted to delete a file, but was unable to do so. It might be that the protection of the file is set so that the HP Operations agent user cannot delete it, or that there is some system problem preventing the file from being deleted.</p> <p>Suggested Action: Make sure the protection of the file is correct.</p> |

WASSPI-245

| | |
|--------------------|---|
| Description | Unrecognized variable <var> is configured for node <node> |
| Severity | Critical |
| Help Text | <p>Probable Cause: An unexpected variable was configured for the node</p> <p>Suggested Action: Launch the SPI Admin → Discover or Configure JBSSPI tool from the HP Operations console and select the node from the list. Look for the variable <var> included in the message and make sure that it is valid. Re-initiate the Discovery process by selecting OK on the Confirm Operation window.</p> |

WASSPI-248

| | |
|--------------------|--|
| Description | Cannot deploy <policy> policy group to <node> |
| Severity | Warning |
| Help Text | Suggested Action: Refer the information on policy deployment in the HP Operations Manager for Windows online help. If the problem still persists, call HP Support. |

WASSPI-249

| | |
|--------------------|---|
| Description | Cannot get the agent installation directory for <node> |
| Severity | Critical |
| Help Text | Suggested Action: Redeploy the JBSSPI discovery policy on the managed node. Make sure to uncheck the deploy policy only if version is newer check box if selected. If the problem still persists, call HP Support and provide the support representative with the following: <ul style="list-style-type: none">• The steps and other information on reproducing the problem• The trace files which are located in %OvInstallDir%\install\WASSPI\JBSSPI\English\Discovery\log directory |

WASSPI-254

| | |
|--------------------|--|
| Description | Java exited with an error |
| Severity | Critical |
| Help Text | Probable Cause: While running the collector or other java application, either Java encountered an error of some kind, or the Java application exited with an error exit. Suggested Action: Check for other errors generated at the same time, they might indicate the real cause. Review the SPI's error log, it might give some other clues. |

Others

| | |
|--------------------|--|
| Description | An unknown error appears in the JBoss AS SPI error log. |
| Severity | Warning |
| Help Text | <p>Suggested Action:</p> <ol style="list-style-type: none">1 Refer to the text following the error message in the JBoss AS SPI error log to help identify the underlying cause of the problem. You can view the SPI error log for a managed node by using the SPI Admin →View Error Files tool. The error message can be identified by the date/time stamp.2 Identify the steps to reproduce the problem.3 Run the SPI Admin →Start Tracing tool to turn on tracing. Try to reproduce the problem.4 Run the SPI Admin →Self-Healing Info tool. Contact HP support with the information gathered by this tool. |

Index

A

- Add Application Server action, 75, 76
- Add Group action, 76
- Add Node action, 76
- Application Servers tree item, 74
- Application Servers view, 78

C

- Cancel button, 75
- command parameters
 - JBoss, 46
- Config JBSSPI tool
 - Add Application Server action, 75, 76
 - Add Group action, 76
 - Add Node action, 76
 - Application Servers tree item, 74
 - Application Servers view, 78
 - Cancel button, 75
 - Configurations view, 78
 - Configuration tree item, 74
 - Default Properties tree item, 74
 - Default Properties view, 78
 - Defaults tree item, 74
 - Defaults view, 78
 - Exit action, 75
 - Finish button, 75
 - Groups tree item, 74
 - Groups view, 78
 - modifying a property, 77
 - Nodes tree item, 74
 - Nodes view, 78
 - Remove ALL App Servers action, 75, 76
 - Remove Application Server action, 75, 76
 - removing a property, 77
 - Save action, 75
 - Save button, 75
 - Set Configuration Properties tab, 75, 77
 - setting a property, 77
 - View Configuration Settings tab, 75
 - View Current Configuration tab, 78
 - View Inherited Properties, 78

- configuration
 - completing, 32
 - properties, 79
- Configuration Editor, 73
 - Structure, 71
 - Global Properties, 71
 - GROUP Block, 71
 - NODE Block, 72
- Configurations view, 78
- Configuration tree item, 74

D

- Default Properties tree item, 74
- Default Properties view, 78
- Defaults tree item, 74
- Defaults view, 78
- Discover or Configure JBSSPI tool
 - actions, 75
 - buttons, 74
- Discover or Configure tool
 - Discover or Configure JBSSPI - Tree, 73
- duration
 - customizing, 45

E

- error messages, 82 to 111
- Exit action, 75

F

- files, locations on management server/managed nodes, 55, 56
- Finish button, 75

G

- graphs, 12
 - showing alarm conditions, 52
- Groups tree item, 74
- Groups view, 78

I

- Installing SPI
 - Management Server, 17
- Instruction Text, 13
- instrumentation
 - deploying, 27

J

- JAVA_HOME property, 80
- JBOSS_HOME_LIST property, 80
- JBoss AS SPI
 - components, 11
 - functions, 12
- JBoss Server Admin tool group, 40

L

- LOGIN property, 80

M

- Message Browser, 13
- message text
 - customizing, 45
- metric attributes, 45
- modifying
 - collection interval for all monitored metrics, 48
 - collection interval for selected metrics, 48
 - metrics policies, 44
- modifying a property, 77

N

- Nodes tree item, 74
- Nodes view, 78

O

- operator actions
 - graphs generated from, 52

P

- PASSWORD property, 80

- policies, 11
 - customizing
 - duration, 45
 - message text, 45
 - severity, 45
 - thresholds, 45
 - deploying, 31
 - JBSSPI Discovery policy group, 43
 - JBSSPI policy group, 43
 - JBSSPI-Logfiles, 43
 - JBSSPI-Metrics, 43
 - JBSSPI-Monitors, 43
- properties, 79
 - listed by JBoss AS SPI requirements, 80

R

- Remove ALL App Servers action, 75, 76
- Remove Application Server action, 75, 76
- removing a property, 77

S

- Save action, 75
- Save button, 75
- Set Configuration Properties tab, 75, 77
- Set Configuration Settings tab
 - modifying a property, 77
 - removing a property, 77
 - setting a property, 77
- setting a property, 77
- severity
 - customizing, 45
- SPI Admin tool group, 37

T

- thresholds
 - customizing, 45
 - exceeded
 - viewing graphs resulting from, 52

tools, 12

- JBoss Server Admin tool group, 12, 37

 - JBoss Server Status, 40

 - Start JBoss Server, 40

 - Stop JBoss Server, 40

 - View JBoss Logs, 40

- SPI Admin tool group, 12, 37

 - Discover or Configure JBSSPI, 37, 38

 - JBoss Server Status, 41

 - Self-Healing Info, 37, 39

 - Start JBoss Server, 41

 - Start Monitoring, 37, 39

 - Start Tracing, 38, 39

 - Stop JBoss Server, 41

 - Stop Monitoring, 37, 39

 - Stop Tracing, 38, 40

 - Verify, 38, 40

 - View Error File, 38

 - View Error Files, 40

 - View JBoss Logs, 41

V

- View Configuration Settings tab, 75

 - View Inherited Properties, 78

- View Current Configuration tab, 78

- View Inherited Properties, 78

We appreciate your feedback!

If an email client is configured on this system, by default an email window opens when you click on the bookmark “Comments”.

In case you do not have the email client configured, copy the information below to a web mail client, and send this email to **docfeedback@hp.com**

Product name:

Document title:

Version number:

Feedback:

