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# HP Operations Smart Plug-in for HP Storage Essentials SRM

for HP Operations Manager on Linux

## Release Notes

Software version: 2.01/ April 2010

This document provides an overview of the changes made to the Smart Plug-in for HP Storage Essentials SRM. It contains important information not included in the manuals or in online help. This guide contains SPI information for HP Operations Manager for UNIX version 9.00 and HP Operations Manager for Linux version 9.01.

### [In This Version](#)

[Documentation Updates](#)

[Installation Notes](#)

[Upgrade Notes](#)

[Enhancements and Fixes](#)

[Known Problems, Limitations, and Workarounds](#)

[Documentation Errata](#)

[Local Language Support](#)

[Support](#)

[Legal Notices](#)

## In This Version

This version of HP SE SRM SPI includes the following features:

- The HP SE SRM SPI is now independent of HP System Insight Manager (HP SIM). The HP SE SRM does not require the presence of HP SIM for its functionality unlike the earlier releases.
- The HP Storage Essential SRM Infrastructure can be uploaded to the HPOM with a tool and all the events are mapped correctly to the originating device. The events are not mapped to HP CMS. A new node group HP SE SRM Infra is created and the corresponding map assists in getting the snapshot of events.
- Support for HP Operations Manager on Linux 9.0x.
- The upgrade from previous version of HP SE SRM is not supported. You must uninstall the previous version before you install the new version of HP SE SRM.

## Documentation Updates

The first page of this release notes document contains the following identifying information:

- Version number, which indicates the software version.
- Publish date, which changes each time the document is updated.

To check for recent updates or to verify that you are using the most recent edition, visit the following URL:

**<http://h20230.www2.hp.com/selfsolve/manuals>**

This site requires that you register for an HP Passport and sign-in. To register for an HP Passport ID, go to:

**<http://h20229.www2.hp.com/passport-registration.html>**

Or click the **New users - please register** link on the HP Passport login page.

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HP sales representative for details.

**NOTE:** To view files in PDF format (\*.pdf), Adobe Acrobat Reader must be installed on your system. To download Adobe Acrobat Reader, go to the following web site:

**<http://www.adobe.com/>**

## Installation Notes

### Supported Platforms

Refer to the Support Matrix (SUMA) link for the supported HP Operations Manager, Databases applications, HP Performance Agent, HP Performance Manager, and HP Reporter version.

**<http://support.openview.hp.com/selfsolve/document/KM323488>**

For information on the archived obsolescence programs, refer to the Obsolescence Archive link

**[http://support.openview.hp.com/encore/om\\_spis\\_2009.jsp](http://support.openview.hp.com/encore/om_spis_2009.jsp)**

## Enhancements and Fixes

To display details about each software enhancement or fix, click the reference number link to go to the HP Software Support web site. The first time you click a link, you must enter your HP passport information. To set up your passport profile, go to **<http://h20229.www2.hp.com/passport-registration.html>**

## Known Problems, Limitations, and Workarounds

This release contains certain unresolved problems and some limitation as follows:

**Problem:** The Service Discovery tool fails with message "Error:Service HP SESPI:HPStorageEssentials doesn't exist".

**Workaround:** On the management server, make sure the service "HPSESPI:HPStorageEssentials" exists and manually assign the operator opc\_adm using the command:

```
/usr/bin/opcservice -assign opc_adm HPSESPI:HPStorageEssentials
```

**Limitations:** The SPI for HP Storage Essentials SRM is not I18 compliant.

## Known Issues

When duplicate message suppression is enabled on HPOM, all the policy manager generated SE events originated from the same device would get suppressed on OM.

Bi-directional event acknowledgement from HPOM to SESRM SPI would not clear all the relevant events for Windows SESRM CMS.

## Support

You can visit the HP Software support web site at:

**[www.hp.com/go/hpsoftwaresupport](http://www.hp.com/go/hpsoftwaresupport)**

This web site provides contact information and details about the products, services, and support that HP Software offers.

HP Software online software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to the following URL:

**[http://h20230.www2.hp.com/new\\_access\\_levels.jsp](http://h20230.www2.hp.com/new_access_levels.jsp)**

To register for an HP Passport ID, go to the following URL:

**<http://h20229.www2.hp.com/passport-registration.html>**

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