BSA Essentials 2.0 Platform Support

The following section lists all supported platforms for the BSA Essentials 2.0 release.

Supported Operating Systems for BSA Essentials Core Server

Table 13 lists the supported operating systems for the BSA Essentials Core components.

Table 13   BSA Essentials Core Supported Operating Systems

Supported OS	Versions	Architecture
Sun Solaris	Solaris 10	Sun SPARC
Red Hat Linux	Red Hat Enterprise Linux AS 4 (Note: BSA Essentials 2.0 is not supported on Red Hat Enterprise Linux AS 4 Update 7 or Update 8)	64 bit x86
Red Hat Linux	Red Hat Enterprise Linux AS 5	64 bit x86

Supported Databases for BSA Essentials Database Servers

The following table lists supported version of Oracle for BSA Essentials 2.0.

Table 14   BSA Essentials Web Client Oracle Database Support

Vendor	Versions	Notes
Oracle	10.2.0.2	Both Enterprise and Standard Editions supported.
Oracle	10.2.0.4	Both Enterprise and Standard Editions supported.

Supported Browsers for BSA Essentials Web Client

The following tables lists supported browsers for the BSA Essentials Web Client

Table 15 BSA Essentials Web Client Supported Browser

Browser	Versions	Notes
Firefox	2.x, 3.0	Tested on WinXP SP2 and Vista.
Microsoft Internet Explorer	6.x	Tested on WinXP SP2. SP2 is required for BSA Essentials Web Client.
Microsoft Internet Explorer	7.0	(Recommended) Tested on WinXP SP2 and Vista.

Supported Operating Systems for the BSA Essentials Client

The following table lists the operating systems supported for the BSA Essentials Client (previously named the SAR Client).

Table 16 BSA Essentials Client (SAR Client) Supported Operating Systems

Supported OS	Versions	Architecture
Windows	Windows XP Windows 2003 Windows 2000 Windows Vista	32 bit x86 32 bit x86 32 bit x86 32 bit x86 and 64 bit x86

Supported Data Sources for BSA Essentials Dataminers

The following list of data sources are supported for BSA Essentials Data Miners:

- SA 7.5, SA 7.80
- ASAS 1,0, 7.50 ("Storage Visibility and Automation" — part of the Server Automation base product)
- NAS 6.2.1, NA 7.0, NA 7.20, NA 7.50
    - Oracle 9i (9.2.0.7)
    - Oracle 10g (10.2.0.2)
    - SQL Server 2005
- PAS 7.0, OO 7.20
    - Oracle 10g (10.2.0.2)
    - SQL Server 2005

► If you are installing a data miner on NA 7.0, PAS 7.0 or OO 7.20, Java J2SE 1.4.2_15 JRE must be installed on the system that the BSA Essentials data miner is installed. To download this version of Java, go to `http://java.sun.com/products/archive/j2se/1.4.2_15/index.html`.

BSA Product Compatibility Matrix

BSA Essentials 2.0 is compatible with the following BSA products, listed in Table 17

Table 17   BSA Essentials Product Compatibility Support

Vendor	Versions	Notes
Server Automation (SA)	7.5, 7.8, 7.81, 7.82	
Network Automation (NA)	7.5, 7.6	
Operations Orchestration (OO)	7.5, 7.5.1	Dataminer & non-BO reporting only