HP OpenView GlancePlus Pak Release Notes

C.03.72.00

HP-UX 11.0 and 11.11

Legal Notices

Warranty.

Hewlett-Packard makes no warranty of any kind with regard to this document, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Hewlett-Packard shall not be held liable for errors contained herein or direct, indirect, special, incidental or consequential damages in connection with the furnishing, performance, or use of this material.

A copy of the specific warranty terms applicable to your Hewlett-Packard product can be obtained from your local Sales and Service Office.

Restricted Rights Legend.

Use, duplication or disclosure by the U.S. Government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause in DFARS 252.227-7013.

Hewlett-Packard Company
United States of America

Rights for non-DOD U.S. Government Departments and Agencies are as set forth in FAR 52.227-19(c)(1,2).

Copyright Notices.

©Copyright 1990-2003 Hewlett-Packard Development Company, L.P.

No part of this document may be copied, reproduced, or translated to another language without the prior written consent of Hewlett-Packard Company. The information contained in this material is subject to change without notice.

Trademark Notices.

Microsoft® and Windows® are U.S. registered trademarks of Microsoft Corporation.

UNIX® is a registered trademark of The Open Group.

Support

Please visit the HP OpenView web site at:

`http://openview.hp.com/`

There you will find contact information and details about the products, services, and support that HP OpenView offers.

You can go directly to the HP OpenView support web site at:

`http://support.openview.hp.com/`

The support site includes:

- Downloadable documentation
- Troubleshooting information
- Patches and updates
- Problem reporting
- Training information
- Support program information

HP OpenView GlancePlus Pak Release Notes

Announcements

This document contains information about HP OpenView GlancePlus Pak for the HP-UX Application Release in the Winter of 2003. This release of GlancePlus Pak is supported on the 11.0 and 11.11 releases of HP-UX.

NOTE	The name MeasureWare Agent for UNIX has been replaced with HP OpenView Performance Agent (OV Performance Agent or OVPA) for UNIX throughout this document. However, the process names and software components operationally remain MeasureWare Agent (MWA).

Refer to each product's Release Notes for system patch requirements. The Release Notes documents are in `/opt/perf/ReleaseNotes/`. Their filenames are:

- GlancePlus Release Notes: `Glance`
- HP OpenView Performance Agent Release Notes: `Mwa`

Refer to each product's documentation for information about the functionality of each product.

NOTE	This release is not for use on 11.2x — different revisions of this product are built specifically for IPF/IA64.

This document contains important information that is not included in other printed materials or in online help.

What's New in This Version?

This release provides C.03.72.00 defect repairs. Please see the Release Notes for each product in `/opt/perf/ReleaseNotes/`.

Known Problems and Workarounds

The following requests remain open in this release. Refer to the "Patches and Fixes in This Version" section of this document for information about requests that have been fixed or addressed with patches.

To see the status of open requests, see "Online Documentation and Support" in the "Software Version Information and File Placement Plan" section of these Release Notes.

Request ID   Description

None.

Compatibility Information and Installation Requirements

- **Installation Requirements**

  Before installing GlancePlus Pak, be sure that your system meets these minimum requirements.

  System Requirements

  — HP Integrity servers and workstations
  — HP 9000 Series 700 or 800
  — 32 MB RAM, 64MB virtual memory

  Display Requirements

  The following is required for running the GlancePlus Motif interface (gpm):

  — HP X-terminal or X-workstation display, minimum of 1280 x 1024 resolution and 8-color planes

  The following is required for running the GlancePlus character mode interface (glance):

  — Terminals: HP 2392A, HP 700/44, HP 700/92, HP 700/94, VT100, or compatible terminal emulators, such as xterm, dtterm, or hpterm, under the X-Window system

  Disk Requirements — Total of 100 MB

  — 50 MB in the `/opt/perf/` directory for first-time installations of GlancePlus and OV Performance Agent

  — 50 MB in the `/var/opt/perf/` directory for OV Performance Server Agent

  Software Requirements

  — HP-UX 11.0 and beyond with X-Windows libraries X11R6 and Motif libraries 2.1.

- **Installation**

  Installation requirements as well as instructions for installation are documented in the *GlancePlus Pak Installation Guide*, located on the Web at:

  > `http://ovweb.external.hp.com/lpe/doc_serv/`

  Select `glanceplus pak`, the release version, `c.03.72`, `installation guide`, and click **Open** to view the document online, or click **Download** to place the file on your computer.

- **Related Documentation**

  — Refer to the following documents for additional information about how to use
  GlancePlus Pak:

  Access the following man pages by typing **man <*man_page*>**, such as **man midaemon**:

      arm, midaemon, perfstat, ttd, ttd.conf

  — For information on accessing the documentation on the web, see "Online
  Documentation and Support" in the "Software Version Information and File
  Placement Plan" section in these Release Notes.

  — To print an ASCII file, type:

      lp -d<printer_name> filename

  For example:

  lp -dros1234 metrics.txt

Patches and Fixes in This Version

The following major requests were fixed in this release.

Request ID   Description

None

Software Availability in Native Languages

GlancePlus and OV Performance Agent are localized into Japanese (ja_JP.SJIS). Refer to each product's Release Notes in `/opt/perf/ReleaseNotes/` for more information.

Software Version Information and File Placement Plan

Version Information

For a summary of version strings for installed performance tools, enter the command:

```
/opt/perf/bin/perfstat -v
```

File Placement Plan

The following is a list of directory locations for product files.

For a list of all files in the product, enter the command:

```
/usr/sbin/swlist -l file <bundle_name>
```

<bundle_name> = GlancePlus Pak bundle name on your system

Release Notes:

```
/opt/perf/ReleaseNotes/Glancepak
```

Executables including UI programs, daemons, and scripts:

```
/opt/perf/bin/
/opt/OV/bin/OpC/
/var/opt/OV/bin/OpC/GlancePak/
/var/opt/OV/conf/OpC/GlancePak/
```

Man pages:

```
/opt/perf/man/man1/
```

Default configuration and template files:

```
/opt/perf/newconfig/
```

Online Documentation and Support

Go to the HP OpenView eCare web site to access interactive technical support tools. The same information and tools used by HP OpenView phone support experts are now available at:

> `http://support.openview.hp.com/`

- To view the status of customer requests:

  1. Click `technical knowledge base` under the blue `troubleshooting` label.

  2. You can search for documents, known problems or patches in one of two ways:

     a. Search by keyword by selecting the `keyword search` tab (selected by default), filling in the pertinent product information (`performance agent`, version and OS), checking one or more document types, and clicking **search**.

        OR

     b. Search by document ID number, by selecting the `document id lookup` tab, entering the document ID number and clicking **view document**.

- To view these or archived Release Notes and other documentation:

  1. Click `using hp software` in the menu column on the left side of the page and select `product manuals`. This displays the `HP OpenView manuals` web site:

     `http://ovweb.external.hp.com/lpe/doc_serv/`

  2. Select `glanceplus pak` in the `product` list box and the version, such as c.03.72 for this release. You will see the OS associated with the release version in the `os` list box.

  3. Select the document you want to view and click **Open** to view the document online, or click **Download** to place the file on your computer.