ADDITIONAL LICENSE RESTRICTIONS
Version dated 2-11-09

In addition to HP's standard terms and conditions or a separate Agreement between Licensee and HP or its Suppliers   (the "Agreement") the following license restrictions are applicable:

DEFINITIONS:
Capitalized terms not otherwise defined in this Additional License Restrictions document are defined in the governing Agreement.

"Connector" shall mean an integration element to a certain software, format or function through use of the HP Connect-It product.

"**Connect-It Device License**" shall mean the right to expose one Device through Enterprise Discovery or DDM Inventory to non-HP endpoints in any Scenario.

"**Connect- It Server License**" shall mean the right to use the respective Connector without Connect-It Device License, Connect-It User License or Instance restrictions.

"**Connect It User License**" shall mean one user in an AssetCenter, Asset Manager, ServiceCenter, Service Manager or Service Desk Instance in any Scenario with a respective Connector.

"Device" shall be defined as an addressable entity including but not limited to router, switch, bridge, hub, server, PC, laptop, handheld device or printer that resides within the range defined for interrogation and asset tracking.

"**IT Employees**" shall mean those personnel employed by Customer within customer's IT department.

"Floating Users" shall mean the maximum number of individuals out of a total user population, authorized by the Customer to access the Software at a given point in time**.**

"Guest Users" shall mean a specific individual authorized by the Customer to have access to the Software.

"Instance" shall mean each implementation of the application installed on a Server.

"Managed Configuration Item (CI)" shall mean a component of an IT Infrastructure, including a documentary item such as a Service Level Agreement or a Request for Change which is (or is to be) under the control of Configuration and therefore subject to formal change control.

"Named Users" shall mean a specific individual authorized by Customer to access the Software, regardless of whether they are actively using the Software.

"Scenario" shall mean configuration sets within Connect-It that define data exchanges between multiple endpoints, using a Connector to each endpoint.

"**Server**" shall mean any designated computer system in which an Instance or Instances of the Software is installed.

"Suite" shall mean two or more software products combined into a single license offering.   The specific software products included in a Suite are specified in the Software Specific License Terms below. Software products included in a Suite are governed by the individual authorizations and use restrictions associated with each software product.

SOFTWARE SPECIFIC LICENSE TERMS

HP AssetCenter Web Tailoring Kit

For each license purchased, Licensee shall have the right to Use one copy of the Software in a development environment only, for the sole purpose of developing enhancements to the HP AssetCenter Software.

HP AssetCenter 5.0 plus HP Asset Manager 5.10 and later releases.

Each Guest User will have the ability to log into AssetCenter but use of the Software is restricted to the following activities:
   ➢   View assets
   ➢   View requested items for the licensed individual or the licensed users defined workgroup

1

- ➢ View and update tickets in AC helpdesk
- ➢ View employees, departments, locations and tax tables
- ➢ View workflows as they apply to the licensed user (such as tasks and phases)
- ➢ Review departmental budgets and cost centers
- ➢ Approve and view requests
- ➢ Submit requests

HP Asset Manager 5.10 and later releases

The "HP Asset Manager Service Catalog Foundation limits production use of Service Manager to five (5) Named Users for the sole purpose of Service Catalog administration, including:
- ➢ management of Operator Profiles
- ➢ synchronization of reference data to/from Asset Manager
- ➢ back-office management of the Service Catalog
- ➢ support of Guest User client sessions initiated from Asset Manager
- ➢ automated submission of Service Catalog Requests to Asset Manager
- ➢ enables Asset Manager Guest Users access to Service Manager's Service Catalog and Shopping Cart functionality through the Asset Manager web client. Self-service access is limited by the quantity of Asset Manager Guest Users licensed by the customer.

HP Asset Tracking Suite
Includes a license to use for the following quantities of the following:
1 Asset Management Server
10 Asset Manager Portfolio Named Users
2000 DDM Inventory

HP Connect-It

Customer shall not be limited as to the number of Instances of the Software provided Customer does not exceed the number of Connect-It Device Licenses or Connect-It User Licenses required in each Scenario. For example, a Scenario exposing 1250 Devices through Enterprise Discovery or DDM Inventory to a non-HP endpoint requires 1250 Connect-It Device Licenses. Further, a Scenario involving one instance of AssetCenter with 20 users and one instance of ServiceCenter or Service Manager with 80 users requires 100 Connect-It User Licenses. There are no Instance restrictions on Connect-It Server Licenses.

HP Enterprise Discovery and HP DDM Inventory

The Software shall be restricted to monitoring the number of Devices for the licenses purchased.

The Enterprise Discovery and DDM Inventory Linux Scanner and Agent link to a version of the Linux libc library which is licensed under the Lesser Gnu Public License (LGPL). As required by the LGPL, HP provides Licensee with the right to re-link the scanner and agent object code with a different version of the libc library. As a specific exception to the general restriction on "reverse engineering" of HP's Products as described in the Agreement, the supplied object files ("scanner.a" and "agent.a") may be reverse engineered using object code inspection and modified to the extent necessary to make the process of linking against a different version of the libc library possible. Versions of the Enterprise Discovery and DDM Inventory scanners and agents that have been linked with an alternate version of libc may behave differently than the version provided by HP and will not be covered by HP's standard support and maintenance terms.
.
HP Desktop Inventory
Customer's Use of the Software shall be restricted to monitoring the number of Devices for the licenses purchased.

HP IT Service Delivery Suites

HP IT Service Performance Suite Floating User LTU includes a license to use the following :
1 HP ServiceCenter Service Support Foundation Floating User
1 HP ServiceCenter Windows Client Floating User
1 HP ServiceCenter Web Client Floating User
1 HP ServiceCenter Problem Management Floating User
1 HP ServiceCenter Scheduled Maintenance Floating User
1 HP Connector for Email User
1 HP Connector for LDAP User
1 HP Connector for Web Service User
1 HP DecisionCenter IT Performance Analytics Named User

HP IT Service Performance Suite Named User LTU includes a license to use the following modules:
1 HP ServiceCenter Service Support Foundation Named User
1 HP ServiceCenter Windows Client Named User
1 HP ServiceCenter Web Client Named User
1 HP ServiceCenter Problem Management Named User
1 HP ServiceCenter Scheduled Maintenance Named User
1 HP Connector for Email User
1 HP Connector for LDAP User
1 HP Connector for Web Service User
1 HP DecisionCenter IT Performance Analytics Named User

HP IT Service Performance Suite Floating User 7.00 LTU includes a license to use the following
        modules :
1 HP Service Manager Server
1 HP Service Manager Foundation Floating User
1 HP Service Manager Help Desk Floating User
1 HP DecisionCenter IT Performance Analytics Named User

HP IT Service Performance Suite Named User 7.00 LTU includes a license to use the following
        modules:
1 HP Service Manager Server
1 HP Service Manager Foundation Named User
1 HP Service Manager Help Desk Named User
1 HP DecisionCenter IT Performance Analytics Named User

HP IT Change Management Suite Floating User LTU includes a license to use the following modules :
1 HP Service Manager Change Management Floating User
1 HP Release Control Change Edition Floating User

HP IT Change Management Suite Named User LTU includes a license to use the following modules :
1 HP Service Manager Change Management Named User
1 HP Release Control Change Edition Named User

HP SM Starter Suite Named User LTU includes a license to use the following modules:
1 HP Service Manager Server
25 HP Service Manager Foundation Named User
25 HP Service Manager Help Desk Named User
25 HP Service Manager Change Management Named User
25 HP Service Manager Service Level Management Named User

HP Client Asset & Configuration Management Suite

HP Client Asset & Configuration Management Suite LTU includes a license to use the following:
1,000 HP Configuration Management Application Manager PC
1,000 HP Configuration Management Application Self-Service Manager PC
1,000 HP Configuration Management Patch Manager PC
1,000 HP Configuration Management Application Usage PC
1,000 HP Configuration Management OS Manager PC
1 HP Enterprise Discovery Auto Inventory for 1000 Devices
100 HP Configuration Management Settings Migration Manager 10 Pk. PC
2 HP AssetCenter Base Floating Users
1 HP AssetCenter Base Named User
2 HP AssetCenter Portfolio Floating Users
1 HP AssetCenter Portfolio Named User
2 HP AssetCenter Financial Mgmt. Floating Users
1 HP AssetCenter Financial Mgmt. Named User
2 HP AssetCenter Chargebacks Floating Users
1 HP AssetCenter Chargebacks Named User
2 HP AssetCenter Contracts Floating Users
1 HP AssetCenter Contracts Named User
1 HP AssetCenter Software Asset Management Named User

HP Network Discovery

Customer's Use of the Software shall be restricted to monitoring the number of Devices for the licenses purchased.

HP Get-Resources Tailoring Kit

Customer shall have the right to Use one copy of the Software, in a development environment only, for the sole purpose of developing enhancements to the Get-Resources Software.

HP ServiceCenter

The Self-Service Ticketing module is licensed as part of HP Software ServiceCenter, Customer has the additional right for all employees of Customer to open, monitor, update and close self service tickets. If Service Catalog or Knowledge Mgmt software is licensed as part of HP Service Manager Enterprise Self Service (ESS) Users are based on the number of authorized users indicated in the Software License. Users accessing the Self Service Ticketing capabilities of HP ServiceCenter are only authorized to access the ITIL Service Desk functions within HP Software ServiceCenter. Licensed users cannot open an incident or change or request directly from Self-Service Ticketing. Self-service approvals can only be setup via the Service Catalog module's enterprise self service access using the self service functions via the catalog.

The Web Control module of ServiceCenter is for internal and private website use only and is not authorized for any use on any public websites or internet services.

HP Service Manager

The Self Service Ticketing module is licensed as part of HP Software Service Manager, Customer has the additional right for all employees of Customer to open, monitor, update and close self service tickets. If Service Catalog or Knowledge Mgmt software is licensed as part of HP Service Manager Enterprise Self Service (ESS) Users are based on the number of authorized users indicated in the Software License. Users accessing the Self Service Ticketing capabilities of HP Service Manager are only authorized to access the ITIL Service Desk functions within HP Software Service Manager. Licensed users cannot open an incident or change or request directly from Self-Service Ticketing. Self-

service approvals can only be setup via the Service Catalog module's enterprise self service access using the self service functions via the catalog.

The Web Control module of Service Manager is for internal and private website use only and is not authorized for any use on any public websites or internet services.

HP SC SOAP API SDK is now included with the Service Manager Foundation license. Customer shall not have the right to use the SOAP API SDK to replicate any existing HP Service Manager functionality or to circumvent licensing of such Software.

HP SC SOAP API SDK

Customer shall not have the right to use the SOAP API SDK to replicate any existing HP Software or to circumvent licensing usage of such Software.