

HP Client Automation

Reporting Server

for Windows operating systems

Software Version: 7.50

Migration Guide

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1 Upgrading the HPCA Reporting Server



If you are migrating from a version 7.20 HPCA Core and Satellite environment, refer first to the *HPCA Core and Satellite Migration Guide* as the instructions in that guide may override the migration steps contained within this guide.

Use the information in this guide to upgrade your 4.2x, 5.xx, or 7.20 HP Client Automation Reporting Server (HPCA Reporting Server) to version 7.50.

Based on your current Reporting Server version, see the following:

- To Migrate from Version 7.20 Core and Satellite on page 4
- To Migrate from Version 5.x and 7.20 Classic on page 4
- To Migrate from Version 4.2x on page 5

To Migrate from Version 7.20 Core and Satellite

The migration of the HPCA Core Server upgrades all version 7.20 Reporting Server settings from a 7.20 Core and Satellite environment. No manual steps are required. Refer to the *HPCA Core and Satellite Migration Guide* for details.

To Migrate from Version 5.x and 7.20 Classic

Before upgrading your Reporting Server, first migrate the Messaging Server to the latest version to ensure the database is prepared correctly.

- 1 Backup any existing customized report directories and files. By default, these are located:
C:\Program Files\Hewlett-Packard\CM\ReportingServer\reportpacks



Backup only the sub-directories within the reportpacks folder. Do not back any *.kit files or you will overwrite the updated reportpacks when you restore your files.

- 2 Use the Reporting Server configuration file Web page, `setup.tcl`, and make note of the ODBC configuration settings and which reportpacks are enabled. To access the configuration web page use a web browser and go to:

`http://localhost/reportingserver/setup.tcl`

- 3 Remove the existing Reporting Server by deleting the folder where it was installed:

Default is C:\Program Files\Hewlett-Packard\CM\ReportingServer

- 4 Use the latest installation media and install the 7.50 Reporting Server.
- 5 Run the appropriate database PREREQ scripts (in the Reporting Server's \Prereq directory. Refer to the *Reporting Server Installation and Configuration Guide* for details.
- 6 Use the Reporting Server configuration file Web page, `setup.tcl` and configure the reportpack enablement and ODBC information based on your 5.x or 7.20 settings.

- 7 Copy any customized report directories and files to the newly installed `\reportpack` directory.

To Migrate from Version 4.2x

Before upgrading your Reporting Server, first migrate the Messaging Server to the latest version to ensure the database is prepared correctly.

- 1 Backup any existing customized report directories and files. By default, these are located:
`C:\Program Files\Novadigm\ReportingServer\objects`
Copy only the custom files you will need to restore later.
- 2 Use the Reporting Server configuration file Web page, `setup.tcl`, and make note of the ODBC configuration settings and which reportpacks are enabled. To access the configuration web page use a web browser and go to:
`http://localhost/reportingserver/setup.tcl`
- 3 Remove the existing Reporting Server by deleting the folder where it was installed:
Default is `C:\Program Files\Novadigm\ReportingServer`
- 4 Use the latest installation media and install the 7.50 Reporting Server.
- 5 Use the Reporting Server configuration file Web page, `setup.tcl` and configure the reportpack enablement and ODBC information based on your 4.2x settings.
- 6 Run the appropriate database PREREQ scripts (in the Reporting Server's `\Prereq` directory. Refer to the *Reporting Server Installation and Configuration Guide* for details.
- 7 Copy any customized report directories and files to the newly installed `\reportpack` directory. Some editing may be required to apply all customizations to the reportpack files.