## кимтлмл<sup>™</sup> Time Management User Guide

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# Chapter Kintana Time Management Solution User's Guide

## Introduction

This document is a guide for end users of the Kintana Time Management Solution for Kintana Release 5.0. This document describes the process of budgeting, entering and approving time using this solution. It describes the main Kintana screens for Time Management and goes through the detailed use of each of these screens. This User's Guide also details the reports and Dashboard components available for tracking time allocation and actual time information.

The Kintana Time Management Solution allows you to budget time against bodies of work within the rest of the Kintana Product Suite, enter actual time worked for these bodies of work, and then review, approve, and report on these actuals.

The solution allows you to integrate information from your Requests, Packages, Tasks and Projects and quickly determine if estimated time and costs associated with these Kintana entities relates to actual time and costs.

This provides the type of management information needed to pinpoint troublespots in your organization and make necessary corrections, such as when Projects are over their budgeted time allocation or have unplanned overtime for certain Requests.

The following sections provide an overview of Kintana's Time Management Solution and provide user instructions:

- Key Terms
- Time Management Process Overview
- Entering and Updating Work Allocations

- Entering and Releasing Time Sheets
- *Reviewing and Approving Time Sheets*
- Time Management and the Kintana Dashboard
- Time Management Reports

## **Key Terms**

The following sections define the key terms used in the Kintana Time Management Solution:

- Work Item
- Work Allocation
- Resource
- Time Sheet
- Activity
- Charge Code
- Period Types and Periods
- Delegations
- Override Rules

## Work Item

When budgeting and entering time, you need an entity to budget and enter time against. The Kintana Time Management Solution refers to this entity as a Work Item. A Work Item can be a:

- Request in Kintana Create
- Package in Kintana Deliver
- Project or Subproject in Kintana Drive
- Task in Kintana Drive

These entities involve one or more Resources that usually span multiple process steps, and require significant time and effort. The Kintana Time Management Solution allows both an individual Project Task and a Project/Subproject to be a Work Item. This allows you to track time spent at a granular Task level or at a higher level Project bucket.

Work Items for each Work Item Type are shown in *Figure 1-1*.

📕 Time	e Sheet Detai	ls				
and a second	Work Item Type	Work Item	Work Item Set	Description	Current Bdgt (hrs)	Actuals To date (hrs)
[	Request 💌	30009 📃	Bug	VPN isn't working on Win2K Dell laptop		
] [	Package 💌	30003 📕	JF-WF- Deliver	New Release of eCommerce site	125	0
]	Task 💌	Complete 🔝	Enterprise Initiatives	Enterprise Initiatives > Phase I > Complete Gartner IS*I ROI study for Applied		
[	Project 💌	Analysis S 🔝	BL_Project	BL_Project > Analysis Stage		
[	Request 💌			,		

Figure 1-1 Work Items

## **Work Allocation**

In addition to reactively tracking work performed against a Work Item, you can proactively budget or allocate the time that can be spent on the Work Item. This Work Allocation allows Managers and Planners to specify the time that should be spent on any given Task and allows Resources to see how much time they have been allocated to get the job done. A Work Allocation can also be used to indicate the Charge Codes to charge back the time spent on the Work Item.

#### Resource

A Resource is an individual user who performs work in Kintana. Resources are assigned to specific Work Items and have attributes such as Manager, Approver(s), and Cost Rate. Managers and Planners enter Work Allocations, as they have been granted access for this activity based on their attributes. Resources enter actual time spent using Time Sheets. A Resource must be a valid User in the Kintana system.



Resources used in the Time Management Solution are defined by the Resource Management and Project Costing functionality in Kintana. Time Management-specific features of Resources are configured in the TIME MANAGEMENT SETTINGS screen in the Kintana Workbench.

## **Time Sheet**

A basic entity in Time Management systems, a Time Sheet is an aggregation of the time worked for several Work Items by a specific Resource for a specific time period. A Resource enters time details at granular levels such as Work Item, Activity, and Day. The review and approval process is performed at the Time Sheet level. A blank Time Sheet is shown in *Figure 1-2*.

Enter Time							
esource: John Smith	Period: 06/	16/03 - 06/30/03	Time Sheet #:	1			
tatus: Active	Description: Nohr	nsmith - 06/16/03 - 06/30/	03				
Notes     Transaction History	Approval Details						Cancel Time She
ime Sheet Details							
				All Tim	es are in Hours		
Work Item Work Item Type		Work Item Current Ac Description Budget To		riod Mon otal 6/1			ri Sat ( 0 6/21 6,
Request 💌 🔝	J		+ 🗆 🖩	•			
Request 💌 📃	J		<b>+</b> 🗆 🖩	•			
Request 💌 🔝	J		포 므 표	0			
Remove Lines R	leset to Saved	New Lines: Add		0 0	0 0		0 0
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_	ieset to Saved		ave Reli		Cancel	e Closed?	
Vork Item Filters General Filters fodified in Last x	isset to Saved	Created in Last :	ave Reli		Cancel		O O
Vork Item Filters General Filters oddfied in Last x ays: Request Filters icquest Type:		Created in Last :	ave Reli		Cancel	e Closed?	CYes Ch
Vork Item Filters General Filters Jodffod in Lost x ays: Request Filters equest Type:		Created in Last a days: Request Assigned To:	ave Reli		Cancel Includ Request Assigned Gr	e Closed?	Oyes ON
Vork Item Filters General Filters Joidfied in Lost x ays: Request Filters Requ		Created in Last r days: Request	ave Reli		Cancel Includ Request	e Closed?	
Vork Itom Filters General Filters Request Filters Request Filters Request Filters Request Filters Request Filters Request Filters		Created in Last : days: Request Assigned To:	ave Rele		Cancel Includ Request Assigned Gr Package Assigned To	e Closed?	Oyes On
Vork Item Filters General Filters Jodffod in Lost x ays: Request Filters equest Type:		Created in Last a days: Request Assigned To:	ave Reli		Cancel Includ Request Assigned Gr	e Closed?	

Figure 1-2 Sample Time Sheet

## Activity

An activity is a categorization of the type of work performed against a Work Item. In addition to tracking the total time spent on a given Item, you might want to track how much of that time was spent performing design work, and how much was spent in development or testing. When using the Kintana Time Management Solution, your Kintana Administrator will set up lists of Activities that your organization can use to categorize actual time.

## **Charge Code**

In some organizations, actual time is used as information for charge backs or billing. After the Work Item is entered, actual time is entered against it. This generates a cost which is billed to the internal or external customer/requestor.

While the Kintana Time Management Solution does not explicitly perform this charge back or billing function, it does allow you to specify information such as Charge Codes. This enables you to create links between Work Items and your charge accounts, allowing you to easily extract time information for use by your billing systems. *Figure 1-3* shows a sample Charge Code where 100% of the Work Allocation is charged to the Finance Department.

Wo	rk Allocation Charge (	Code Information			
Wo	ork Item Type:	Package			
	ork Item Set:	Kintana Migrator	Workflow		
	ork Item:	30015			
De	scription:				
	n User Update Charge des ?				
Are	e Charge Codes Requi	red ?			
Add	New Charge Codes				
	Charge Code:			Add	
Cha	rge Codes				
×	Charge Code Name	Description		Charge Percent	
V	Department = Finance	Finance		100	
			Total	100	
			Update	ОК	Cancel

Figure 1-3 Sample Charge Code

## Period Types and Periods

Period Types specify the different types of intervals for which Time Sheets record information. Supported Period Types include:

- Weekly A start date must be specified for this Period Type.
- Bi-Weekly A start date must be specified for this Period Type.
- Semi-Monthly Breaks the month into two halves:
  - o 1st 15th
  - o 16th end of month
- Monthly

A Period (or Time Period) is an instance of the Period Type specified for your installation such as "05/01/02 - 05/15/02" and "06/16/02 - 06/23/02." A Time Sheet will have days for each day in the Time Period for which it is associated. *Figure 1-4* shows an example of a Time Sheet using a Semi-Monthly Time Period.

Period:	6/16/0	02 - 6/	30/02	.∎ .	• •	►	••	M
Details	Total	6/16	6/17	6/18	6/19		6/21	
+ = \$	20.0	0.0	4.0	4.0	4.0	4.0	4.0	

Figure 1-4 Semi-Monthly Time Period

## Delegations

Resources can assign other Resources (referred to as "delegatees") to manage Time Sheets for them.

Example

A Manager who normally approves Time Sheets is going on vacation for a week. That Manager can assign someone as a "delegatee" to approve or reject Time Sheets while the Manager is gone.

A delegatee can perform the following actions on behalf of the delegator:

- Approve/reject Time Sheets
- Freeze/close Time Sheets
- Edit and submit Time Sheets

To perform these operations, the delegatee must have the proper Access Grants. The Access Grants are not inherited when the delegation is made. Charge Codes also appear based on the delegatee's level of access, and are not transferred from the delegator.

A Resource designated as a Manager can also perform implicit delegations. Managers are able to edit Time Sheets of their direct reports (provided they have the proper Access Grants).

## **Override Rules**

When tracking costs, you can use default cost rates associated with Resources and Activities. However, you can define Override Rules that will supersede these rates based on specific Time Sheet line information such as Work Item Type and Work Item. For example, you might chose to use a non-standard rate for a specific Project. This can be accomplished with an Override Rule. Override Rules can also be used to override Approver information.

## **Time Management Process Overview**

The Kintana Time Management process consists of the following steps:

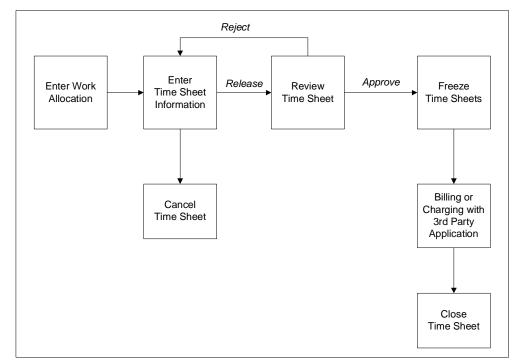


Figure 1-5 Time Management Process Overview

1. Entering and Updating Work Allocations - Managers or Planners enter the budgeted time that can be spent for specific Work Items. They also specify information such as which Resources can be allocated to the specific Item as well as where to charge the actual time worked.

Based on your system configurations, you may or may not use Work Allocations. If allocations are not used and you are using the Kintana Time Management Solution to simply track actual time worked, this process step is not used. See "*Entering and Updating Work Allocations*" on page 11 for more information.

- 2. Entering and Releasing Time Sheets Individual Resources enter and update Time Sheets. They specify what they worked on in a given time period, how much they spent on each item every day, and (optionally) what types of activities they performed. See "*Entering and Releasing Time Sheets*" on page 25 for more information.
- 3. **Reviewing and Approving Time Sheets** Once a user has entered and released a Time Sheet, other individuals need to review and approve it. If rejected, Time Sheets go back to the original Resource for update or additional justification. If approved, Time Sheets move forward to the final

steps in the process. See *"Reviewing and Approving Time Sheets"* on page 36 for more information.

- 4. **Freezing Time Sheets** Even after a Time Sheet is approved, you might allow a period of time for additional updates and re-approvals. At some point in time, you will want to 'freeze' the Time Sheet so that you can report on its information or extract the information into your billing and financial systems. See "*Freezing and Closing Time Sheets*" on page 39 for more information.
- 5. **Billing or Charging with 3rd Party Application** After the Time Sheet is frozen, it generates a cost which is billed to an internal or external customer/requestor. While the Kintana Time Management Solution does not explicitly perform the billing function, it does let you to create links between Work Items and your charge accounts, allowing you to extract time information for use by your third party financial application.
- 6. **Closing Time Sheets -** Once a Time Sheet has been frozen and any data extraction or other external activity performed, you can then 'close' the Time Sheet, updating its status for reporting purposes. See *"Freezing and Closing Time Sheets"* on page 39 for more information.
- Cancelling Time Sheets Only "Active" Time Sheets can be cancelled. Once a Time Sheet has been cancelled, it cannot be reopened or updated. See "*Cancelling Time Sheets*" on page 36 for more information.

## Time Management Menu Group

The Time Management process steps are performed using the **TIME** menu group in the Kintana interface.



Figure 1-6 Time Management Menu Group

If you have a license for the Time Management Solution, the **TIME** menu group appears on the navigation bar automatically.

## **Time Management Dashboard Page**

To display the TIME MANAGEMENT Dashboard page on your Dashboard:

1. Logon to your Kintana Dashboard.

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2. Click **Personalize This Page**. The Personalize: Dashboard page opens.

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Personalize: Dasiboard			
	Done		?
Add a Dashboard Page			
Front Page			
Page Name: Front Page			
My Tasks	Edit 🗙	Move Portlet:	
Resource Pool List	Edit X		
Staffing Profile List	Edit 🗙	Copy Portlet	
Analyze Resource Pools	Edit 🗙	Move Portlet To Page:	
Analyze Assignment Load	Edit 🗙	Move	
	Add a Portlet		
	Dona		

3. Click ADD A DASHBOARD PAGE. The ADD DASHBOARD PAGE window opens.

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Add Dashboard Page	
Add a single blank Dashboard Page, or	a pre-defined Dashboard Template which may contain multiple pages.
Dashboard Pages	
C Blank Dashboard Page *Page Name:	With a blank dashboard page, you can create a page that has a unique collection of portlets suited to your needs.
C Demand Manager	This page template contains the default set of portlets for an organization's Demand Manager.
C Program Manager	This page template contains a list of portlets useful to a Program Manager.
C Team Manager	This page template contains the default set of portlets for a manager of a team's demand.
C Time Management	This page template contains portlets for a new Time Management user.
	Add Cancel
	Close Window 🗷

4. Select the TIME MANAGEMENT template and click **ADD**. The PERSONALIZE: DASHBOARD page reloads with a new Dashboard page appearing to the right of the other pages.

	Personalize: Dashboard	Done	?	
	Add a Dashboard Page			
New template is - selected.	Front Page Program Manager Time Management			
	Page Name: Time Management	Save		
	My Work Items	Edit 🗙	Move Portlet:	
	My Time Sheets	Edit X		
		Add a Portlet	Copy Portlet	
			Move Portlet To Page: Front Page	
		Done		

- 5. Move the page to the left by clicking the enabled left arrow button above the page name. You can also delete the template by clicking the x button.
- 6. Click Done.

The template is added as a new page on your Dashboard.

Front Page	<u>Program Manager</u>	Time Management
Dashbo	oard - Time M	anagement

## **Entering and Updating Work Allocations**

An individual Manager or Planner can enter budgeted time for specific Work Items in the Create Allocations page. Each row in the Work Allocation Details section is a unique Work Allocation. You can only have one Work Allocation for a given Work Item.

Create W	ork Allocatio	ons					
Work Allocati	ion Details						
Work Item Type	Work Item	Work Item Set	Description	Original Bdgt (Hrs)	Current Bdgt (Hrs)	Standard Discount %	Billing Discount %
Request 🔹	<b>I</b>				,-,-,-,		
Request 💌							
Request 💌							
Request -							
Request 💌							
New Allocatio	ns: Add						
				Create	Cancel		
Work Item Fi							
😑 General F	ilters						
Modified in Last x Days:			ated in t x days:			nclude losed?	O Yes O No
		Las				luseui	~ 165 ~ NG
🗧 Request F	ilters						
Request		Reque			Request Assigne		
Type:		E Assign	ed To:	13	Group:		8
🗕 Package I	Filters						
- Fuckage i		Packa					
Package		Assign	ed		Package		
Workflow:		Group:	I	<u>.=</u>	Assigne	d To:	<u>-</u>
😑 🛛 Project Fi	ilters						
		Pro	ject			aster	
Master Project			igned iource:			rojects nly?	O Yes O No
Project							
Manager:							

Figure 1-7 Sample Create Allocations Page

The following sections provide additional details and instructions for setting Work Allocations:

- Creating New Work Allocations
- Updating Existing Work Allocations
- Deleting Existing Work Allocations
- Closing Existing Work Allocations
- Using Filters in the Create Allocations Page
- Searching for Existing Work Allocations

## **Creating New Work Allocations**

To enter a new Work Allocation:

- 1. Log onto the Kintana interface.
- 2. Select **CREATE -> ALLOCATIONS** OF **TIME -> ALLOCATIONS -> CREATE ALLOCATIONS** from the navigation bar. The CREATE WORK ALLOCATIONS page opens.

Work Allocat	ion Details							
Work Item Type	Work Item	Work Iten	n Set Des	ription	Original Bdgt (Hrs)	Current Bdgt (Hrs)	Standard Discount %	Bill Discount
Request -								
Request 💌								i i i
Request 💌	<u> </u>							
Request 💌	E							
Request 💌								
New Allocatio	ns: Add	1						
				-	reate	Cancel		
Work Item Fi	Iters				reate	Lancer		
😑 General F	ilters							
Modified in			Created in				nclude	
Last x Days:			Last x da	ys:		c	losed?	O Yes O
🗧 Request F	ilters							
						Reques		
Request Type:			Request Assigned To:		E	Assigne Group:	•d	
		_	····,					
= Package	Filters							
B			Package			Bardana.		
Package Workflow:			Assigned Group:		ΙΞ	Packag Assigne	d To:	
Durinet D	14							
Project Fi	nters							
Master			Project Assigned				laster roiects	
Project		12	Resource				nly?	O Yes O
Project								

- 3. Navigate to a blank row at the top of the WORK ALLOCATION DETAILS section. Five blank rows will always exist in the WORK ALLOCATION DETAILS section. If blank rows exist in insufficient quantity, enter the number of blank lines you want to add in the NEW ALLOCATIONS field and click ADD. This adds the specified number of new rows to the section.
- 4. Select a WORK ITEM TYPE from the drop down list. The available Work Item Types are **REQUEST**, **PACKAGE**, **TASK**, **PROJECT**, and **MISC**.

This narrows down the available list of Work Items. You can use the WORK ITEM FILTERS section to further narrow the list. This is useful if you do not know the exact Work Item for which you are creating a Work Allocation. The following sections describe setting Filters.

- o "General Filters" on page 22
- o "Request Filters" on page 23
- o "Package Filters" on page 23

"Project Filters" on page 23

- 5. Select a specific Work Item from the WORK ITEM auto-complete list. The set of Work Items that displays in the auto-complete window depends on your selection in the WORK ITEM TYPE drop down list, as shown below:
  - **REQUEST** A list of open Requests in Kintana Create, identified by the Request Numbers.

- O **PACKAGE** A list of open Packages in Kintana Deliver, identified by the Package Numbers.
- o **TASK** A list of Project Tasks in Kintana Drive, identified by the Task Names.
- **PROJECT** A list of open Master Projects or Subprojects in Kintana Drive, identified by the Project Names.
- o Misc A list of miscellaneous Work Items set by your company.
- 6. The following information-only columns are automatically updated based on your selection in the WORK ITEM auto-complete list.
  - WORK ITEM SET displays the Work Item Set of the Work Item you selected.
    - o For Request Work Items, this column shows the specific Request Type.
    - o For Package Work Items, this column shows the Workflow used by the Package.
    - o For Project and Task Work Items, this column shows the Master Project.
  - DESCRIPTION displays the value in the Description field for the given Work Item, truncated to 50 characters.
- 7. Enter the original budget in the ORIGINAL BDGT (HRS) field. When entering a new allocation, enter the budgeted time in hours in this field. You can enter values up to one-tenth of an hour.

The CURRENT BDGT (HRS) field defaults based on the value provided in the ORIGINAL BDGT (HRS) field. During the life cycle of this allocation, make any changes to the budgeted time needed for the Work Item in the CURRENT BDGT (HRS) field. Changes to the ORIGINAL BDGT (HRS) field, which gives you visibility to changes in budget from initiation, are restricted because it's an important metric when examining planning and estimation accuracy.

The ACTUALS TO DATE (HRS) column is automatically updated. If work has already been performed and time entered against the specific Work Item, this non-editable field displays the total amount entered across all Resources and all time periods for non-cancelled Time Sheets.

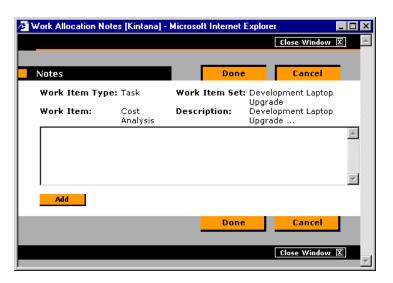
8. Enter the STANDARD DISCOUNT %.

If you are using the Kintana Time Management Solution to gather information used to charge back for work performed for certain Work Items, you might have negotiated a different cost rate than the standard rates for your Resources. In this case, you can enter the pre-negotiated discount percentage. Kintana will use this discount when calculating total costs from actual time worked and Resource cost rates. Note that normally, this field will either be 0% (to indicate use of standard cost rates or that billing is not being performed) or 100% (to indicate no charge for this Work Item).

9. Enter the BILLING DISCOUNT %.

Sometimes after work is performed, you might need to re-negotiate charges because of overruns. For example, if the costs of a given Project went over by 20%, you might only charge for an additional 10%. This field allows you to indicate a post-work, pre-billing discount for all work performed for the Work Item. When calculating the total costs for a Work Item, Kintana will apply both the STANDARD DISCOUNT % as well as the BILLING DISCOUNT % (for example, if both fields had a value of 10%, the end discount would be 19% (100% - 100%\*90%\*90%)).

- 10. Click **CREATE**. The CREATED WORK ALLOCATIONS page opens, displaying the Allocations you have created.
- 11. Enter any additional Details. You can enter detailed information regarding the new Work Allocation by clicking the various available icons.
  - (Notes) Clicking this icon opens the WORK ALLOCATION NOTES page and lets you add free form notes to the allocation.



Enter Notes information in the text area. Click **ADD** for each new Note. Click **DONE** to close the WORK ALLOCATION NOTES page.

o (Resource Access)- Rather than allowing any user to put actual time against the specific Work Item, you can limit the budgeted time to a specific set of Resources.

Work Allocation Res	urce Access Information [Kintana] - Microsoft Internet Explorer	
		Close Window 🗶 📥
Work Allocation I	Resource Access Information	
Work Item Type:	Task	
Work Item Set:	Development Laptop Upgrade	
Work Item:	Cost Analysis	
Description:	Development Laptop Upgrade > Initial Assessment > Cost Analysis	
Restrict Acce	ss to Resources and Groups listed below:	
Add New Allowed	Resources and Groups	
Resource:		
Group:	<u>II</u>	
Add		
Existing and New	Allowed Resources and Groups	
Resource Type:	Name	
No Allowed Resourc	e and Groups.	
	Done Cancel	
		Close Window 🗶 🗸
e Done		

To add to the list of Resources for the given Work Allocation, select the individual Resource or Resource Group from the appropriate autocomplete list in the ADD NEW ALLOWED RESOURCES AND GROUPS section and click ADD. This adds the Resource/Resource Group to the list in the EXISTING AND NEW ALLOWED RESOURCES AND GROUPS section. Click **Done** to save the selection and close the window.

o (Charge Codes) - Click this icon to specify the Charge Codes to use when charging back work done on this Work Item as well as the percentage breakdown to use to distribute the total calculated cost to the various Charge Codes.

#ork Allocation Char	ge Code Information [Kintana]	- Microsoft Internet Explorer		
				Close Window 🗵
Work Allocation (	Charge Code Information	1		
Work Item Type:	Task			
Work Item Set:	Development Laptop Upgrade			
Work Item:	Cost Analysis			
Description:	Development Laptop Upgrade	> Initial Assessment > Cost	Analysis	
Allow User to	Update Charge Codes			
	are Required on Time She	et		
-	-			
Add New Charge	Codes	l		
Charge Code: 🗌		Add		
Charge Codes				
Charge Code Nai	ne Description	- Charge Per	cent	
No Work Allocation	•			
		Done	Cancel	
				Close Window 🗵
Done				The Local intranet

To add to the list of Charge Codes for the given Work Allocation, select the code from the CHARGE CODE auto-complete list and click ADD. This adds the Charge Code to the list in the CHARGE CODEs section. Within this section, specify the percentage allocations for each code. You can specify percentages to a tenth of a percent but the values must total 100%. Click **OK** to save the selection and close the window.



When selecting a value for the Work Item field from a list of values in the Create Allocations page, it is important to filter the list to a manageable number. To do this, enter values in the Work Item Filters section. The Work Item Filters fields will limit the list to any fields in the section with values entered for them. The various kinds of filters are listed below:

- o "General Filters" on page 22
- o "Request Filters" on page 23
- o "Package Filters" on page 23
- o "Project Filters" on page 23
- 12. Click Done.

## Updating Existing Work Allocations

To update Work Allocations:

- 1. Log onto the Kintana interface.
- 2. Select **SEARCH -> ALLOCATIONS** from the navigation bar. The SEARCH WORK ALLOCATIONS page opens.

Search Work Allocations		
Search Information	Search	Cancel
Work Item Type:		
		Clear Fields
Result Display Options		
Sort By: Work Item Type  C Ascending C Descending *Maximum Lines Displayed: 50		
	Search	Cancel

3. Enter any necessary criteria to search for the desired Work Allocation and click **SEARCH**. Any Work Allocations that match the criteria display on the WORK ALLOCATION SEARCH RESULTS page.

			rch Result	ts							
Work Work Item Type	Work Item	Work Item Set	Description	Original Bdgt (Hrs)	Current Bdgt (Hrs)	Actuals To date (hrs)	Standard Discount %	Billing Discount %	Delete	Close	Details
🗖 Task	<u>Cost</u>	Devel	Developme			0.0					□ 🔒 \$
🗖 Task	Image	Devel	Developme			0.0					□ 🔒 \$
🗖 Task	Discu	Sales	Sales Ser			0.0					□ 🔒 \$
🗖 Task	<u>Vet P</u>	Sales	Sales Ser			0.0					□ 🔒 \$
Check All	Clear All	Edit	Create Allo	cations					Delete	Close	I
💐 🖲 Export	Data to Ex	cel									
							Done				

4. Click **CHECK ALL** and **EDIT**. This reloads the screen with all allocations in Update mode.

Edit Worl	k Allocatio	ons						
Work Allocat Work Item Type		Work Item Set	Description	Original Bdgt (Hrs)		Actuals To date (hrs) D	Standard Discount %	Billing Details Discount %
Task 💌		Development Laptop Upgrade Development	Development Development			0.0		
Task 💽	Image Old 🔢 Discuss Fir 🔢	Lanton Ungrade	Sales Server			0.0		
Task 💽	Vec Possib	Sales Server Upgrade	Sales Server			0.0		
	_	_		D	one	Cancel		
Work Item Fi General F				_			-	
Modified in Last x Days:			Created in Last x days:				include Closed?	CYes CNo
– Request F	liters					_		
Request Type:			Request Assigned To:		II	Reques Assign Group:		I
– Package I	Filters							
Package Workflow:			Package Assigned Group:		II	Packag Assigne		E
– Project Fi	ilters							
Master Project		II	Project Assigned Resource:		8	-1 F	Master Projects Only?	Oyes ONo
Project Manager:		I						
_								Clear Filters
💐 🖲 <u>Export Da</u>	ata to Excel							

- 5. Make any necessary updates to the information.
- 6. Click **DONE** to save the changes.

## **Deleting Existing Work Allocations**

To delete existing Work Allocations:

- 1. Log onto the Kintana interface.
- 2. Select **SEARCH -> ALLOCATIONS** from the navigation bar. The SEARCH WORK ALLOCATIONS page opens.
- 3. Enter any necessary criteria to search for the desired Work Allocation and click **SEARCH**. Any Work Allocations that match the criteria display on the WORK ALLOCATION SEARCH RESULTS page.

Work Alloc	ation Det	ails									
Work Item Type	Work Item	Work Item Set	Description	Original Bdgt (Hrs)	Current Bdgt (Hrs)	Actuals To date Di (hrs)	Standard iscount %	Billing Discount %	Delete	Close	Details
Task	<u>Cost</u>	Devel	Developme			0.0					□ 🛍 \$
🗖 Task	Image	Devel	Developme			0.0					
🗖 Task	Discu	Sales	Sales Ser			0.0					□≞
🗖 Task	<u>Vet P</u>	Sales	Sales Ser			0.0					□ 🔒 \$
Check All	Clear All	Edit	Create Allo	ocations					Delete	Close	I
M. Export	Data to Ex	rcel									

4. Select the checkbox under the DELETE column (at the far right end of the row) for the appropriate Work Allocation.

Delete

5. Click DELETE. The Work Allocation is deleted.



Work allocations that have time logged against them can not be deleted. Also, users can only delete work allocations that they created (unless they have the TIME MGMT: MANAGE WORK ALLOCATIONS Access Grant).

## **Closing Existing Work Allocations**

To close existing Work Allocations:

1. Log onto the Kintana interface.

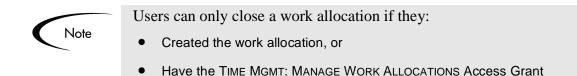
- 2. Select **SEARCH -> ALLOCATIONS** from the navigation bar. The SEARCH WORK ALLOCATIONS page opens.
- 3. Enter any necessary criteria to search for the desired Work Allocation and click **SEARCH**. Any Work Allocations that match the criteria display on the WORK ALLOCATION SEARCH RESULTS page.

Wo		ation Det		rch Result								
	Work Item Type	Work Item	Work Item Set	Description	Original Bdgt (Hrs)	Current Bdgt (Hrs)	Actuals To date (hrs)	Standard Discount %	Billing Discount %	Delete	Close	Details
	Task	<u>Cost</u>	Devel	Developme			0.0					
	Task	Image	Devel	Developme			0.0					
	Task	Discu	Sales	Sales Ser			0.0					
	Task	<u>Vet P</u>	Sales	Sales Ser			0.0					
_		Clear All	Edit	Create Allo	ocations					Delete	Close	
×.	Export	Data to Ex	cel									
								Done				

4. Select the checkbox under the CLOSE column (at the far right end of the row) for the appropriate Work Allocation.

Close

5. Click **CLOSE**. After the Work Allocation is closed, the Work Item can no longer be entered on a new Time Sheet.



## Using Filters in the Create Allocations Page

When selecting a value for the Work Item field from a list of values in the Create Allocations page, it is important to filter the list to a manageable number. To do this, enter values in the Work Item Filters section. The Work Item Filters fields will limit the list to any fields in the section with values entered for them. The various kinds of filters are listed below:

• General Filters

- Request Filters
- Package Filters
- Project Filters



The Work Item Filters are configurable. The Filters described below may be different for your installation.

Create Work Allocati	ons				
Work Allocation Details					
Work Item Work Item Type	Work Item Set	Description	Original Bdgt (Hrs)	Current Bdgt (Hrs) Di	Standard Billing scount % Discount %
Request -					
Request •					
Request -					
New Allocations: Add					
Work Item Filters			Create	Cancel	
– General Filters					
Modified in Last x Days:		eated in st x days:		Inclu Close	
🗕 Request Filters					
Request Type:	Reque	st ned To:	II	Request Assigned Group:	
Package Filters				are apr	
	Packa	ge			
Package Workflow:	🗏 Assigr Group		i	Package Assigned T	p: 📃 🔝
Project Filters					
Master Project	As As	oject signed source:	i	Mast Proje Only	cts
Project Manager:	E				
					Clear Filters

Figure 1-8 Create Allocations Page with Filter Information

## **General Filters**

- MODIFIED IN LAST X DAYS Limit the list of Work Items to those that have been modified in the specified number of days.
- CREATED IN LAST X DAYS Limit the list of Work Items to those that have been created in the specified number of days.
- INCLUDE CLOSED? Determines whether to include closed Work Items in the list of returned Work Items.

#### **Request Filters**

- REQUEST TYPE Limit the list of Requests to those with a specified set of Request Types.
- REQUEST ASSIGNED TO Limit the list of Requests to those assigned to a specified set of Users.
- REQUEST ASSIGNED GROUP Limit the list of Requests to those with the Assigned Group field value in a specified set of Security Groups.

## Package Filters

- PACKAGE WORKFLOWS Limit the list of Packages to those with a specified set of Workflows.
- PACKAGE ASSIGNED GROUP Limit the list of Packages to those with the Assigned Group field value in a specified set of Security Groups.
- PACKAGE ASSIGNED TO Limit the list of Packages to those assigned to a specified set of Users.

## **Project Filters**

- MASTER PROJECT Limit the list of Tasks or Subprojects to a specified set of Master Projects.
- PROJECT ASSIGNED RESOURCE Limit the list of Tasks to those with an Assigned Resource in a specified list of Users.
- MASTER PROJECTS ONLY? Determines whether or not to query Subprojects.
- PROJECT MANAGER Limit the list of Tasks to those with a Project Manager identified in a specific list of Project Managers. Limit the list of Projects/Subprojects with a Project Manager in the specified list of Project Managers.

## Searching for Existing Work Allocations

In addition to entering new Work Allocations, you can search for existing Work Allocations.

To locate existing Work Allocations:

- 1. Log onto the Kintana interface.
- 2. Select **SEARCH -> ALLOCATIONS** from the navigation bar. The SEARCH WORK ALLOCATIONS page opens.

Search Work Allocations		
Search Information	Search	Cancel
Work Item Type:		
Work Item Set:		
Work Item:	:=	
Restricted To:		
Charge Code:	:=	
Creation Date From: 🛛 🖄 To: 🔄 😫		
Actual/Budget Over:%		
Include Closed? O Yes 💿 No		
		Clear Fields
Result Display Options		
Sort By: Work Item Type 💽 🖸 Ascending		
⊙ Descending		
*Maximum Lines Displayed: 50		
	Search	Cancel

Figure 1-9 Search Allocations Page

3. Enter criteria in the search fields for Work Allocations using the parameters listed in *Table 1-1*.

Parameter	Description
WORK ITEM TYPE	Limit Work Allocations to allocations for a single type of Work Item (Requests, Packages, Projects, or Tasks).
WORK ITEM SET	Limit Allocations for a specific Request Type, a specific Master Project, or a specific Package Workflow.
WORK ITEM	Limit Allocations to a specific Work Item. This will at most return a single Work Allocation.
RESTRICTED TO	Limit Allocations to those that have been restricted to a specific Resource.
CHARGE CODE	Limit Allocations to those that have been linked to a specific Charge Code.
CREATION DATE FROM/TO	Limit Allocations created within a specific date range.
ACTUAL/BUDGET OVER	Limit Allocations to those where the Actual Hours divided by the Current Budgeted Hours is greater than a specified percentage.
INCLUDE CLOSED	Include Closed Allocations as well as Open Allocations.

Table 1-1. Search Allocations Page Parameters

4. Enter any necessary criteria to search for the desired Work Allocation and click **SEARCH**. Any Work Allocations that match the criteria display on the WORK ALLOCATION SEARCH RESULTS page.

Work Al	location Det	ails									
Worl Item Type	Item	Work Item Set	Description	Original Bdgt (Hrs)	Current Bdgt (Hrs)	Actuals To date (hrs)	Standard Discount %	Billing Discount %	Delete	Close	Detail
🗖 Task	<u>Cost</u>	Devel	Developme			0.0					□≞≸
🗖 Task	Image	Devel	Developme			0.0					
🗖 Task	Discu	Sales	Sales Ser			0.0					
🗖 Task	<u>Vet P</u>	Sales	Sales Ser			0.0					
Check All	Clear All	Edit	Create Allo	ocations					Delete	Close	1
N <sub>e</sub> Exp	ort Data to E>	(cel									
							Done				

5. Click the hyperlinked Work Item to open the appropriate Kintana entity.

## **Entering and Releasing Time Sheets**

Individuals can create or update their Time Sheets in the Enter Time page. Select **CREATE -> TIME SHEET** or **TIME -> TIME SHEETS -> CREATE A TIME SHEET** from the navigation bar in the Kintana interface to access this page. Each line in the Time Sheet Details section identifies work against a single Work Item for the given time period. The Work Item may or may not be tied to a Work Allocation.

The following sections provide instructions:

- Creating a New Time Sheet
- Searching for Existing Time Sheets
- Deleting Existing Time Sheet Lines
- Using Filters in the Enter Time Page
- Releasing Time Sheets
- Cancelling Time Sheets

Enter Time				
Resource: John Smith Status: Active	-	16/03 - 06/30/03	Time Sheet #: 1	
Notes     Transaction Histor		ismith - 06/16/03 - 06/30,	/03	Cancel Time Shee
Time Sheet Details				
Work Item Work Item Type	Work Item Set	Work Item Current A Description Budget T		
Request 🔹	<b>II</b>		<b>+</b> 🗆 🖻	
Request 💌	H			
Request 🔹	<u>=</u>		<u>+</u> 🗆 🖻	
Remove Lines	Reset to Saved	New Lines: Add	Totals:	
Work Item Filters – General Filters			Save Releas	e Cancel
Modified in Last x Days:		Created in Last days:	*	Include Closed? C Yes O No
Request Filters  Request Type:		Request Assigned To:		Request Assigned Group:
– Package Filters		-		
Package Workflow:		Package Assigned Group:	<u>II</u>	Package Assigned To:
Master Project		Project Assigne Resource:	ed	Master Projects Only? O Yes O No
Project Manager:				

Figure 1-10 Sample Enter Time Page

## **Creating a New Time Sheet**

To create a new Time Sheet:

- 1. Log onto the Kintana interface.
- 2. Select **CREATE -> TIME SHEET** or **TIME -> TIME SHEETS -> CREATE A TIME SHEET** from the navigation bar. The Create Time Sheet page opens.

Create Time S	Sheet		
*Time Period:	06/01/03 - 06/15/03 💌		
*Resource:	johnsmith 🔢		
*Description:	johnsmith - 06/01/03 - 06/15/03		
		Create	Cancel

3. Enter the specific TIME PERIOD, the RESOURCE (usually yourself unless you have delegation authority to create other users' Time Sheets), and the Time Sheet DESCRIPTION.



The TIME PERIOD may vary depending on your individual Time Management setting.

4. Click **CREATE**. The ENTER TIME page opens.

	ime							
Resource:	John Smith	Period: 06	6/16/03 - 06/30/03	Time Sheet #: 1				
Status:	Active	Description: 📷	hnsmith - 06/16/03 - 06/30/0	13				
Notes	Transaction Histo	Approval Detail	<u>s</u>					Cancel Time Shee
Time Shee	et Details							
					All Times	are in Hours		
Work I Type	item Work Iten	n Work Item Se	et Work Item Current Act Description Budget To			Tue Wed 6/17 6/18	Thu F 6/19 6/3	=ri Sat S 20 6/21 6/
□ Reque	st 🗸	Ħ		+ 🗆 📓	0			
□ Reque	st 💌	Ħ		+ 🗆 🖻	0			
□ Reque	st 💌	Ħ		+ 🗆 🛎	0			
Remove Lin	es	Reset to Saved	New Lines: Add	Totals:	0 0	0 0	0 0	0 0
					4			
Work Iten Gener	al Filters							
Modified in Days:			Created in Last x days:	۰ [		Include	Closed?	O Yes O No
Days:	st Filters					Include	e Closed?	O Yes O No
Days: - Reque Request T	st Filters				<b>=</b>	Include Request Assigned Gre		O Yes O No
Days: - Reque Request T	st Filters ype: ge Filters		days: Request —		1	Request	oup:	
Days: Request T Packa Package Workflow:	st Filters ype: ge Filters		days: Request Assigned To: Package		-	Request Assigned Gro Package	oup:	

- 5. Navigate to a blank row at the top of the TIME SHEET DETAILS section. To add additional blank rows, enter the number of blank lines you want to add in the NEW LINES field and click ADD. This adds the specified number of new rows to the TIME SHEET DETAILS section.
  - **REQUEST** A list of open Requests in Kintana Create, identified by the Request Numbers.
  - о **Раскаде** A list of open Packages in Kintana Deliver, identified by the Package Numbers.
  - ο **TASK** A list of Project Tasks in Kintana Drive, identified by the Task Names.
  - **PROJECT** A list of open Master Projects or Subprojects in Kintana Drive, identified by the Project Names.

o Misc - A list of miscellaneous Work Items set by your company.

This narrows down the available list of Work Items. You can use the WORK ITEM FILTERS section to further narrow the list. This is useful if you do not know the exact Work Item for which you are creating a Time Sheet line.

- 6. Select a Work Item by clicking on the Work Item column's auto-complete list. The following information-only columns are automatically updated.
  - WORK ITEM SET displays the context of the Work Item you have identified.
    - o For Request Work Items, this column shows the specific Request Type
    - o For Package Work Items, this column shows the Workflow used by the Package
    - o For Project and Task Work Items, this column shows the Master Project
  - WORK ITEM DESCRIPTION displays the value in the DESCRIPTION field for the given Work Item, truncated to 50 characters. Holding the cursor over the text displays the full Description.
  - CURRENT BUDGET displays the current total budgeted hours for all Resources for this Work Item as specified on the Work Allocation for this item, if the Work Allocation exists.
  - ACTUALS TO DATE If work has already been performed and time entered against the specific Work Item, this non-updateable field will display the total amount entered across all Resources and all time periods on non-cancelled Time Sheets.
- 7. Enter your time worked.

Note

The values entered into the time sheet may be different depending on your Resource settings. Kintana's Time Management Solution can be configured to accept time values in:

- hours per day
- hours per period
- percent per period

In this example, the time is specified in hours per day. For the given period, the ENTER TIME page has a column for every day. For each day, you can enter the time worked in hours, to the tenth of an hour. You can navigate to different days in the period using the navigation arrows at the top of the period section. If a field is blank in this section, it is assumed to be 0. You can also enter negative numbers in this section.

Contact your Kintana Administrator for more information on Resource Time Sheet settings.

The PERIOD TOTAL field is calculated. This shows the total for all the daily entries for the Time Sheet line.

- 1. Enter any additional Details. You can enter detailed information regarding the new Time Sheet line by clicking the various available icons.
  - o (Activity Details) Rather than entering time information at the totals for specific days, for each Time Sheet line, you can break down the daily time worked into pre-defined activities. This can be useful for activity reporting and future estimation of work.

To enter activity detailed time information in this screen, enter the appropriate time worked for each activity for each day. You can navigate to different days using the navigation arrows at the top of the screen. If you enter values in the daily fields in the main Enter Time form, any existing activity detail information will be erased for the specific day for the specific line.

- o 🔲 (Note) You can enter free form notes for the specific Time Sheet.
- o **S** (Charge Code) Add additional Charge Codes to the Time Sheet.
- 2. In the WORK ITEM FILTERS section, you can limit the values for the Work Items by entering information in the GENERAL FILTERS, REQUEST FILTERS, PACKAGE FILTERS and PROJECT FILTERS fields. See "Using Filters in the Enter

*Time Page*" on page 34 for more detailed information about limiting values for Work Items.

3. Click SAVE.

A new Time Sheet has been created.

#### Viewing/Updating the Time Sheet Header Information

After creating a Time Sheet, you can view and update various details of the Time Sheet using the buttons at the top of the Enter Time page.

□ Notes Transaction History Approval Details Figure 1-11 Time Sheet Page Detail Buttons

• Notes - You can enter free form notes for the specific Time Sheet.

me Sheet Note:	s [Kintana] - Mi	crosoft Interr	iet Explorer		
				Close Win	idow 🗶
					_
Notes			Done	Cancel	
Resource:	John Smith	Time Per	riod: 06/16/0	13 - 06/30/03	
Time Sheet #	:1	Status:	Active		
Description:	johnsmith - 0	6/16/03 - 06	/30/03		
					100
					<u></u>
					A
Add					×
Add					
Add			Done	Cancel	
Add		_	Done	Cancel	
Add			Done	Cancel	dow X

Figure 1-12 Time Sheet Notes Page

• **TRANSACTION HISTORY** - This page shows the status history of the Time Sheet: when it was released, approved or rejected, frozen, and closed. For each status change, it also shows the user who performed the action.

				Close Window 🗵
lime Sheet Status Transactions				
Date	Resource	Full Name	Original Status	<b>Resulting Status</b>
une 3, 2003 04:59:17 PM PDT	johnsmith	John Smith		Active
				Close Window 🗶

Figure 1-13 Time Sheet Transaction History Page

• **APPROVAL DETAILS** - You can view the approver or approval group for the specific Time Sheet. This value controls who can approve the Time Sheet once it has been released.

Time Sheet Approval Detai	ls [Kintana] - Microsoft Internet Explorer			
				Close Window 🗶
Time Sheet Approval [	Details			
Resource:	John Smith	Time Period:	06/16/03 - 06/30/03	
Time Sheet #:	1	Status:	Active	
Description:	johnsmith - 06/16/03 - 06/30/03			
Time Sheet Approver:	Resource:			
Billing Approver:	Resource:			
runned ditting object				
Expanded Time Sheet				
Resource	Relationship			
No Approvers.				
e 1.1690 1				
Expanded Billing Appr	overs			
Resource	Relationship			
No Approvers.				
				Close Window 🗶
Done				📇 Local intranet

Figure 1-14 Time Sheet Approval Details Page

## Searching for Existing Time Sheets

In addition to creating new Time Sheets, you can view and update existing Time Sheets.

To locate and open an existing Time Sheet:

- 1. Log onto the Kintana interface.
- 2. Select **SEARCH -> TIME SHEETS** from the navigation bar. The SEARCH TIME SHEETS page opens.

Search Time Sheets		
Search Information	Search	Cancel
Period Type: Semi-Monthly 💌		
Time Period: 06/01/03 - 06/15/03 -		
Resource: johnsmith		
Status:		
Description:		
Include Frozen and Closed? O Yes © No		Clear Fields
Result Display Options		
Sort By: Resource 🔽 O Ascending		
Descending     Maximum Lines Displayed: 50		
Maximum Lines Displayed: 190		
	Search	Cancel

3. Enter search criteria in the SEARCH INFORMATION section. You can search using any of the criteria described in *Table 1-2*:

Table 1-2. Search Time Sheets Parameters

Parameter	Description
PERIOD TYPE	Limit Time Sheets to those of a specific period type.
TIME PERIOD	Limit Time Sheets to those of a specific time period.
RESOURCE	Limit Time Sheets for a specific user.
STATUS	Limit Time Sheets to those of a specific status (Active, Released, or Rejected).
DESCRIPTION	Limit to Time Sheets that contain a specific text string in its description.
INCLUDE FROZEN AND CLOSED?	Include Frozen/Closed Time Sheets as well as active Time Sheets.

4. Click **SEARCH**. The results are displayed on the TIME SHEET SEARCH RESULTS page.

Time	Time Sheet Search Results					
					Showing 1 Results	
	Resource	Time Sheet # - Time Period	Status	Description		
0	John Smith	<u>1 - 06/01/03 - 06/15/03</u>	Active	johnsmith - 06/01/03 - 06/15/03		
C	opy					
					Showing 1 Results	
<b>X</b> 6	Export Data	to Excel				

5. Click the hyperlinked TIME SHEET # and TIME PERIOD to open the Time Sheet.

Resource: John Smith	Period: 06	101100 0111100	Time She			
		/01/03 - 06/15/03		9et #: 1		
Status: Active	Description: [jo	hnsmith - 06/01/03 - 0	16/15/03			
Notes     Transaction Histo	ory Approval Detail	5				Cancel Time She
Time Sheet Details						
				All Tir	nes are in Hours	
Work Item Work Item Type		ork Item Current # escription Budget T			un Mon Tue /1 6/2 6/3	Wed Thu Fri 9 6/4 6/5 6/6 6
🗖 Task <u>Asses</u>	Sales Si	ales Se 0.0	0.0 🛨 🗖 💲	0		
Remove Lines R	eset to Saved	ew Lines: Add	Totals:	0 0	0 0	0 0 0 0
				•		
Work Item Filters		_	Save	Release	Cancel	
General Filters						
		Created in I	ast v			
Modified in Last x		Created in L days:	ast x		Inclue	de Closed? O Yes O N
			ast x		Inclue	de Closed? Ciyes CiN
Days:			ast x			de Closed? O Yes O N
Days:		days: Request	ast x		Request Assigned	
Days: Request Filters Request Type:		days:	.ast ×		Request	de Closed? O Yes O N
Days:		days: Request	.ast x		Request Assigned	
Days: Request Filters Request Type: Package Filters		days: Request Assigned To: Package	.ast ×		Request Assigned Group:	[] I
Days: Request Filters Request Type:		days: Request Assigned To:	.ast ×		Request Assigned	
Days:		days: Request Assigned To: Package Assigned	.ast ×		Request Assigned Group: Package	
Days:		days: Request Assigned To: Package Assigned			Request Assigned Group: Package Assigned To	s:
Days:		days: Request Assigned To: Package Assigned Group:			Request Assigned Group: Package Assigned To	p: I

# **Updating Existing Time Sheet Lines**

To update an existing Time Sheet line:

1. Locate and open the Time Sheet. See "*Searching for Existing Time Sheets*" on page 31 for instructions.

Resource: John Sn	nith Per	riod: 0	6/01/03 - 06.	/15/03	Time S	eet #: 1							
Status: Active	De	scription: 🕞	ohnsmith - 06/0	1/03 - 0	6/15/03								
O Notes Transac		Approval Detai									Car	ncel Time	She
Time Sheet Detail	s												
							All Time	s are in ⊦	lours				
Work Item Wo Type	ork Item Work		Work Item Cu Description Bu			Period Total	Sun 6/1	Mon 6/2	Tue 6/3	Wed 6/4	Thu 6/5	Fri 6/6	6 6
□ Task Ass	es Sales	s	Gales Se	0.0	0.0 🛨 🗆 S	0							_
Remove Lines	Reset to 5	iaved	New Lines:	Add	Totals:	0	0	0	0	0	0	0	0
							•						
Work Item Filters General Filter Modified in Last x Days:	s		Crea days	ted in L	ast x		_		Includ	le Clos	ed? (	Yes (	No
General Filter Modified in Last x	s		Crea days Request Assigne	: t	.ast ×		_	Requ Assig Grou	est	le Clos	ed? (	Oyes (	) NG
<ul> <li>General Filter.</li> <li>Modified in Last x Days:</li> <li>Request Filter</li> </ul>	s s		days Request Assigne	t d To:	.ast ×		_	Assie	est	le Close	ed? (	)Yes (	
<ul> <li>General Filter</li> <li>Modified in Last × Days:</li> <li>Request Filter</li> <li>Request Type:</li> </ul>	s s		days Request	t d To:				Assig Grou Pack	est jned p:		ed? (	Dyes (	] 🏼
General Filter Modified in Last x Days:     Request Filter Request Type:     Package Filter Package	s s		days Request Assigne Packagı Assigne Group:	: d To: e d				Assig Grou Pack	est jned p: age jned To	: [		Yes (	
General Filter Modified in Last × Days:     Request Filter Request Type:     Package Filter Package Workflow:	s s		days Request Assigne Packagg Assigne Group: Proji	t d To:				Assig Grou Pack	est jned p: age jned To		cts	Dyes (	

- 2. Update any desired fields.
- 3. Click SAVE.

#### **Deleting Existing Time Sheet Lines**

To delete existing Time Sheet lines:

- 1. Locate and open the Time Sheet. See "*Searching for Existing Time Sheets*" on page 31 for instructions.
- 2. Select the check box next to the WORK ITEM TYPE (as shown in the figure below) that corresponds to the Time Sheet line you want to delete

Tin	ie Sheet Di	etails	
	Work Item Type	n Work Item	Work Item Set
◄	Task	Asses	Sales
Re	move Lines	R	eset to Saved

3. Click **REMOVE LINES**. The Time Sheet line is deleted.

#### Using Filters in the Enter Time Page

When selecting a value for the WORK ITEM field from a list of values, it is important to filter the list to a manageable number. To do this, enter values in the WORK ITEM FILTERS section to limit the values displayed. The WORK ITEM field limits the list to any fields in the section with values entered for them. The various kinds of filters are listed below:

- General Filters
- Request Filters
- Package Filters
- Project Filters



The Work Item Filters are configurable. The Filters described below may be different for your installation.

#### **General Filters**

- MODIFIED IN LAST X DAYS Limit the list of Work Items to those that have been modified in the specified number of days.
- CREATED IN LAST X DAYS Limit the list of Work Items to those that have been created in the specified number of days.
- INCLUDE CLOSED? Determines whether to include closed Work Items in the list of returned Work Items.

#### **Request Filters**

- REQUEST TYPE Limit the list of Requests to those with a specified set of Request Types.
- REQUEST ASSIGNED TO Limit the list of Requests to those assigned to a specified set of Users.
- REQUEST ASSIGNED GROUP Limit the list of Requests to those with the Assigned Group field value in a specified set of Security Groups.

#### Package Filters

- PACKAGE WORKFLOWS Limit the list of Packages to those with a specified set of Workflows.
- PACKAGE ASSIGNED GROUP Limit the list of Packages to those with the Assigned Group field value in a specified set of Security Groups.
- PACKAGE ASSIGNED TO Limit the list of Packages to Packages assigned to a specified set of Users.

#### **Project Filters**

- MASTER PROJECT Limit the list of Tasks or Subprojects to a specified set of Master Projects.
- PROJECT ASSIGNED RESOURCE Limit the list of Tasks to those with an Assigned Resource in a specified list of Users.
- MASTER PROJECTS ONLY? Determines whether or not to query Subprojects.
- PROJECT MANAGER Limit the list of Tasks to those with a Project Manager identified in a specific list of Project Managers. Limit the list of Projects/Subprojects with a Project Manager in the specified list of Project Managers.

#### **Releasing Time Sheets**

Once you are finished entering Time Sheet information, you can release it to the review and approval cycle by clicking the **SUBMIT** button. This action saves any changes and sets the Time Sheet to a status of **RELEASED**. You can still update the Time Sheet when it is in the **RELEASED** state. If new changes are made, it will revert back to the Active state upon save and will need to be rereleased.

## **Cancelling Time Sheets**

Only **ACTIVE** Time Sheets can be cancelled or released. Cancelled Time Sheets are moved to **CANCELLED** status and cannot be reopened or updated.

# **Reviewing and Approving Time Sheets**

Managers and Auditors can review Released Time Sheets and either Approve or Reject them in the Approve Time page. Each row in the Time Sheet Approval Details section is a unique Time Sheet ready for approval. Note that there can be multiple Time Sheets per Resource for a given time period. To approve Time Sheets, Managers perform the following actions:

- Searching for Existing Time Sheets to Review/Approve
- Reviewing Time Sheets
- Approving or Rejecting Time Sheets

## Searching for Existing Time Sheets to Review/Approve

To review and eventually approve Time Sheets, you first need to search for Time Sheets ready for approval.

To locate Time Sheets that are ready for approval:

- 1. Log onto the Kintana interface.
- 2. Select **TIME -> TIME SHEETS -> APPROVE TIME SHEETS** from the navigation bar. The Approve Time page opens.

Approve Time			
Search Information		Search	Cancel
*Period Type:	Semi-Monthly 💌		
*Time Period:	06/01/03 - 06/15/03 💌		
Resource:			
Manager:			
Resource Group:			
Time Sheet Status:	Released		
Include Frozen and	Closed? Cires 🖲 No		
			Clear Fields
Result Display Optic	ons		
Sort By: Resource	C Ascending		
	O Descending		
*Maximum Lines Disp	blayed: 50		
		Search	Cancel

3. Enter search criteria in the SEARCH INFORMATION section. You can search using any of the criteria described in *Table 1-3*:

#### Table 1-3. Approve Time Parameters

Parameter	Description
PERIOD TYPE	Limit Time Sheets to those of a specific period type.
TIME PERIOD	Limit Time Sheets to those of a specific time period.
RESOURCE	Limit Time Sheets for a specific user.
Manager	Limit Time Sheets to those of a user with a specific manager.
RESOURCE GROUP	Limit Time Sheets to those of a particular Security Group with Time Management enabled.
TIME SHEET STATUS	Limit Time Sheets to those of a specific status (ACTIVE, RELEASED, APPROVED, FROZEN, CLOSED, CANCELLED, or REJECTED).
INCLUDE FROZEN AND CLOSED?	Include Frozen/Closed Time Sheets as well as active Time Sheets.

4. Click **SEARCH**. The TIME SHEET APPROVAL DETAILS page opens.

<mark>-</mark> Ti	me Shee	et Appr	oval Details												
				Showing 1 F								1 Results			
								All Time	es are in	n Hours					
	Reso	urce	Time Sheet #	Manager	Status	Total Charge (\$)	Period Totals	Sun 6/1	Mon 6/2	Tue 6/3	Wed 6/4	Thu 6/5	Fri 6/6	Sat 6/7	Notes
	John S	Smith	<u>1 - johnsmith - 06/01/03 - 06/1</u>		Released	400	20	5.0	7.0	8.0					▣
					Totals:	400	20	5	7	8	0	0	0	0	
								4						Þ	
C	neck All	Clear	All Approve Reject												
						Done									

The TIME SHEET APPROVAL DETAILS page cannot be used to search for Time Sheets where the user does not have the authority to approve the specific Time Sheet.

#### **Reviewing Time Sheets**

Once you have located and opened the appropriate Time Sheets, review their details and then either approve or reject the Time Sheets. You can review the following details.

- RESOURCE The Resource/User assigned to the Time Sheet.
- TIME SHEET # This sequence number for the Time Sheet. This will usually be '1' unless there are multiple Time Sheets for the specific Resource for the same time period. You can select the hyperlink here to get a view-only picture of the Time Sheet details.
- MANAGER The Manager for the Resource as defined in the system.
- STATUS The current status of the Time Sheet, usually **Released** or **REJECTED**. Any Time Sheets in the **OPEN** state will not be shown.
- TOTAL CHARGE (\$) A field which adds up all time entered on the Time Sheet multiplied by the adjusted hourly rates (based on source rates, defined discounts, and any override rate rules).
- PERIOD TOTALS The total hours entered on the Time Sheet.
- (DAILY INFORMATION) The total hours entered for every day in the given time period. You can navigate to different days in the period using the scroll bar at the bottom of the section.
- NOTES You can view detailed information regarding the Time Sheet and the individual lines on the Time Sheet. Only Time Sheet Notes are shown here, as opposed to Notes for Work Allocations.

#### **Approving or Rejecting Time Sheets**

Once you have reviewed a Time Sheet, you can either approve it or reject it. This is performed in the TIME SHEET APPROVAL DETAILS page.

Time Sheet Approval	Details												
											s	howing 1	l Results
All Times are in Hours													
Resource Time	e Sheet #	Manager	Status	Total Charge (\$)	Period Totals	Sun 6/1	Mon 6/2	Tue 6/3	Wed 6/4	Thu 6/5	Fri 6/6	Sat 6/7	Notes
🔲 John Smith <u>1 - jo</u>	ohnsmith - 06/01/03 - 06/1		Released	400	20	5.0	7.0	8.0					
			Totals:	400	20	5	7	8	0	0	0	0	
						4							
Check All Clear All	Approve Reject												
				Done									

To approve a Time Sheet:

- 1. Locate, open and review the Time Sheet. See "Searching for Existing Time Sheets to Freeze/Close" on page 40 for details.
- 2. Check the box to the left of the Resource.
- 3. Click Approve.

To reject a Time Sheet:

- 1. Locate, open and review the Time Sheet. See "Searching for Existing Time Sheets to Freeze/Close" on page 40 for details.
- 2. Check the box to the left of the Resource.
- 3. Click Reject.

When a Time Sheet is rejected, it is automatically routed back to the Resource for review and re-submission.

# **Freezing and Closing Time Sheets**

After a Time Sheet is approved, it can still be updated by the original Resource and then go through a re-approval cycle. This situation can happen if the Resource submitted the Time Sheet prematurely and needs to add additional time to it. At some point, the Time Sheet needs to be frozen so no more changes can be made to it. This is required so that the information can be processed for billing and other similar actions.

Using the Close Time Sheets page, Managers and auditors can review approved Time Sheets and freeze them. Once any external actions are performed (such as billing and other charge backs) the Time Sheet can be closed. Each row in the Time Sheet Closure Details page is a unique Time Sheet ready for freezing or closure. There can be multiple Time Sheets per Resource for a given time period.

The following sections provide instructions for:

- Searching for Existing Time Sheets to Freeze/Close
- *Reviewing Time Sheets to Freeze/Close*
- Freezing and Closing Time Sheets

## Searching for Existing Time Sheets to Freeze/Close

To review and eventually approve Time Sheets, you first need to search for Time Sheets ready for freezing or closure.

To locate Time Sheets ready for freezing or closure:

- 1. Log onto the Kintana interface.
- 2. Select **TIME -> TIME SHEETS -> CLOSE TIME SHEETS** from the navigation bar. The CLOSE TIME SHEETS page opens.

Close Time Sheets		
Search Information	Search	Cancel
*Period Type: Semi-Monthly 💌		
*Time Period: 05/16/03 - 05/31/03 •		
Resource:		
Manager:		
Resource Group:		
Time Sheet Status: Approved		
Include Closed? C Yes 💿 No		
		Clear Fields
Result Display Options		
Sort By: Resource 💌 🔿 Ascending		
O Descending		
*Maximum Lines Displayed: 50		
	Search	Cancel

3. Enter search criteria in the SEARCH INFORMATION section. You can search based on any of the following criteria described in *Table 1-4*:

Table 1-4. Close Time Sheets Parameters

Parameter	Description
PERIOD TYPE	Limit Time Sheets to those of a specific period type.

Parameter	Description
TIME PERIOD	Limit Time Sheets to those of a specific time period.
RESOURCE	Limit Time Sheets for a specific user.
MANAGER	Limit Time Sheets to those of a user with a specific manager.
RESOURCE GROUP	Limit Time Sheets to those of a particular Security Group with Time Management enabled.
TIME SHEET STATUS	Limit Time Sheets to those of a specific status (ACTIVE, RELEASED, APPROVED, FROZEN, CLOSED, CANCELLED, or REJECTED).
INCLUDE CLOSED?	Include Closed Time Sheets as well as active Time Sheets.

Table 1-4. Close Time Sheets Parameters

4. Click **SEARCH**. The TIME SHEETS CLOSURE DETAILS page opens.

Time Sheet Clo	sure Details												
Showing								1 Results					
All Times are in Hours													
Resource	Time Sheet #	Manager	Status	Total Charge (\$)	Period Totals	Sun 6/1	Mon 6/2	Tue 6/3	₩ed 6/4	Thu 6/5	Fri 6/6	Sat 6/7	Notes
🗖 John Smith	<u>1 - johnsmith - 06/01/03 - 06/1</u>		Approved	400	20	5.0	7.0	8.0					
			Totals:	400	20	5	7	8	0	0	0	0	
						4						Þ	
Check All Clear	All Freeze Close												
				Done									

This search will only locate Time Sheets where the user has the authority to freeze or close the specific Time Sheet.

# **Reviewing Time Sheets to Freeze/Close**

Once you have located the appropriate Time Sheets, review their details and then either freeze or close them. You can review the following details.

- RESOURCE The Resource/User assigned to the Time Sheet.
- TIME SHEET # This sequence number for the Time Sheet. This will usually be '1' unless there are multiple Time Sheets for the specific Resource for the same time period. You can select the hyperlink here to get a view-only picture of the Time Sheet details.
- MANAGER The Manager for the Resource as defined in the system.
- STATUS The current status of the Time Sheet, usually **Released** or **Rejected**. Any Time Sheets in the **OPEN** state will not be shown.

- TOTAL CHARGE (\$) A field which adds up all time entered on the Time Sheet multiplied by the adjusted hourly rates (based on source rates, defined discounts, and any override rate rules).
- PERIOD TOTALS The total hours entered on the Time Sheet.
- (DAILY INFORMATION) The total hours entered for every day in the given time period. You can navigate to different days in the period using the scroll bar at the bottom of the section.
- NOTES You can view detailed information regarding the Time Sheet and the individual lines on the Time Sheet.

## Freezing and Closing Time Sheets

Once you have reviewed a Time Sheet in the TIME SHEET CLOSURE DETAILS page, you can either freeze it or close it.

Time Sheet Closure Details												
					Showing 1						1 Results	
					All Time	s are ir	n Hours					
Resource Time Sheet #	Manager	Status	Total Charge (\$)	Period Totals	Sun 6/1	Mon 6/2	Tue 6/3	Wed 6/4	Thu 6/5	Fri 6/6	Sat 6/7	Notes
☐ John Smith <u>1 - johnsmith - 06/01/03 - 06/1</u>		Approved	400	20	5.0	7.0	8.0					
		Totals:	400	20	5	7	8	0	0	0	0	
					4						•	
Check All Clear All Freeze Close												
			Done									

To freeze a Time Sheet:

- 1. Check the box to the left of the Resource.
- 2. Click Freeze.

To close a Time Sheet:

- 1. Check the box to the left of the Resource.
- 2. Click CLOSE.

# Time Management and the Kintana Dashboard

In addition to participating in the Time Management process through the Work Allocation and Time Sheet screens, you can see Time Management information in real-time through the Kintana Dashboard. You can personalize your Dashboard with Time Management specific portlets to see actions you need to take as well as actual versus budgeted time information.

You can filter these portlets to see time information for specific Resources or Work Items and can aggregate information in a variety of combinations. You can drill down from these portlets to specific allocations and Time Sheets. The following portlets are available with a Kintana Time Management Solution and a Kintana Dashboard license. *Table 1-5* lists and describes the available Time Management portlets. Detailed descriptions of each portlet are provided in the sections following the table.

Kintana Time Management Portlet	Description
TMG - Actuals for Direct Reports	The TMG - Actuals for Direct Reports portlet shows a Manager the time charged by their direct reports, allowing them to see what their team has been working on.
My Time Sheets	The My Time Sheets portlet is similar to the My Requests and My Packages portlets but does not have any parameters. It lists all the open Time Sheets for the user, and can list frozen or closed Time Sheets as well.
My Work Items	The My Work Items portlet is similar to the My Requests and My Packages portlets but does not have any parameters. It lists all the Work Items on open Time Sheets for the user.
	This portlet gives users a quick snapshot of what they have been working on and to which they are currently charging time.
TMG - Resource Group Total by Work Item	The TMG - Resource Group Total by Work Item portlet shows the time charged by Resource Groups. It summarizes the totals of all the Resources in those groups, but segments this information by each specific Work Item.
TMG - Resource Group Totals	The TMG - Resource Group Totals portlet shows the time charged by Resource Groups. It summarizes the totals of all the Resources in those groups, and lets you see the level of activity (by time) in the current and previous periods for these groups.
TMG - Resource Totals	The TMG - Resource Totals portlet shows the time charged by a set of Resources, letting you see the level of activity (by time) in the current and previous period for these users.

Table 1-5. Kintana Time Management Portlets

Kintana Time Management Portlet	Description
TMG - Total Hrs by Work Item	The TMG - Total Hrs by Work Item portlet gives detail information on the time allocated to and the time charged for specific Work Items (Requests, Projects, Tasks or Packages).
TMG - Work Allocation Details	The TMG - Work Allocation Details portlet lets you list summary information on the Work Allocations defined in the system. This portlet lets you see which allocations are close to being used up or actually are over budget.
TMG - Work Item Set Budgets and Actuals	The TMG - Work Item Set Budgets and Actuals portlet lets you list summary information at the Work Item Set level (such as a Request Type, Master Project or Package Workflow.) This portlet is useful for getting a snapshot of which Projects or types of activities you are spending the most time on, as well as where you have budgeted the most time.

Table 1-5. Kintana Time Management Portlets

# TMG - Actuals for Direct Reports Portlet

The TMG - Actuals for Direct Reports portlet shows a Manager the time charged by their direct reports, allowing them to see what their team has been working on. It can be filtered by Manager.

This portlet shows the following information:

- The names of the Resources under the Manager
- The Period Type for each Resource under the Manager
- The time charged by each Resource's Time Sheets in the current Time Period
- The unreleased Time Sheet totals for each Resource
- The time charged by each Resource's Time Sheets in the previous Time Period

Name	Period Type	Current Period (hrs)	UnReleased Time (hrs)	Previous Perios (hrs
Jake Smith	SM	40	24	•
Jose Smith	SM	40		
Jenny Smith	SM		40	

Figure 1-15 TMG - Actuals for Direct Reports portlet

## My Time Sheets Portlet

The My Time Sheets portlet is similar to the My Requests and My Packages portlets but does not have any parameters. It lists all the open Time Sheets for the user, and can list frozen or closed Time Sheets as well.

You can create a new Time Sheet or copy an existing listed Time Sheet from the My Time Sheets portlet.

My Time Sheets			? _ Edit _ + >	
Time Sheet # - Period	Description	Status	<u>Create New</u>	
<u>1 - 06/16/03 - 06/30/03</u>	johnsmith - 06/16/03 - 06/30/03	Active	<u>Сору</u>	
1 - 06/01/03 - 06/15/03	johnsmith - 06/01/03 - 06/15/03	Approved	<u>Сору</u>	
			wing 1 to 2 of 2 · Mayimiz	

Figure 1-16 My Time Sheets portlet

## My Work Items Portlet

The My Work Items portlet is similar to the My Requests and My Packages portlets and does not have any parameters. It lists all the Work Items on open Time Sheets for the user.

This portlet gives users a quick snapshot of what they have been working on and to which they are currently charging time. Items on the portlet list the Work Item information, as well as:

- Current Budget (Hrs): the time budgeted for the work item (if a Work Allocation exists).
- Current Period (Hrs): the total time charged to this Work Item in the current period by the logged-on user.
- All Periods (Hrs): the total time that the logged-on user has charged to date for this item.

Item Type	Item Set	Work Item	Description	Period Type	Current Period (Hrs)	Current Budget (Hrs)	Ali Periods (Hrs)
Task	Sales Ser	Assess Cu	Sales Server Upgrade > Asse	Semi-Monthly	20	(	20

Figure 1-17 My Work Items Portlet

## TMG - Resource Group Total by Work Item Portlet

The TMG - Resource Group Total by Work Item portlet shows the time charged by Resource Groups. It summarizes the totals of all the Resources in those groups, but segments this information by each specific Work Item.

The portlet shows the following information:

- Resource Group
- Work Item information
- Total time entered by the Resources in the group for that item in the current period
- Current budget for the Work Item. This is the allocated budget for all work items that the Resource Group has on their Time Sheets for the *current and previous* time periods.
- Total Actuals to Date for the item. This includes all items for the resource in the Resource Group in the *current and previous* time periods.

This portlet is useful when looking at the work being done by a specific Resource Group.

Resource Group	Item Type	Work Item	Description	Period Type	Current Period (Hrs)	Current Tota Budget Actual (Hrs) (Hrs
Kintana Administrator	Request	30006	Need new financial reportin	Semi-Monthly	24	24
Kintana Administrator	Request	30000	CRM Implementation	Semi-Monthly	16	10
Kintana Administrator	Request	30001	Customer Connect	Semi-Monthly	17	17
Kintana Administrator	Request	30007	test	Semi-Monthly	16	10
Kintana Administrator	Request	30008	Update financial system.	Semi-Monthly	12	12

Figure 1-18 TMG - Resource Group Total by Work Item Portlet Parameters

Parameter	Description
Resource Group	Shows only specific Resource Groups.
Work Item Type	Limits items to those of a specific Work Item Type (Package, Request, Project or Task).
Work Item Set	Limits items to those of a specific Work Item Set (Request Type, Master Project or Package Workflow). The Work Item Type parameter must be filled in for this parameter to be active.
Work Item	Limits results of a specific Work Item (Request, Project, Task or Package). The Work Item Set parameter must be filled in for this parameter to be active.
Actual/Budget Over	Only show items where the Actuals to Date/Current Budget ratio is over the specific percentage. This parameter is useful to see items that are over budget.
Current Time Over (Hrs)	Only show items with time charged in the current period over a specific number of hours. Use this parameter to see the items with the most current activity.
Budget Over (Hrs)	Only show items with Current Budgets over a specific number of hours.
Actuals to Date Over (Hrs)	Only show items with Actuals to Date over a specific number of hours.

.

Table 1-6. TMG - Resource Group Total by Work Item Portlet Parameters

## TMG - Resource Group Totals Portlet

The TMG - Resource Group Totals portlet shows the time charged by Resource Groups. It summarizes the totals of all the Resources in those groups, and lets you see the level of activity (by time) in the current and previous periods for these groups.

The portlet shows the following information:

- Resource Group
- Total time entered by the Resources in the group for the current and previous period
- Current budget for the Work Items used by Resources in the group. This is the allocated budget for the *current and previous* time periods.
- Total Actuals to Date for the Work Items used by Resources in the group. This includes all items in the *current and previous* time periods.

TMG - Resource Group Totals				?	
Resource Group	Period Type	Current Period (Hrs)	Previous Period (Hrs)	Current Budget (Hrs)	Total Actuals (Hrs)
Kintana Administrator	Semi-Monthly	164	Ó		164
			Sh	owing <b>1</b> to <b>1</b> of	1 : <u>Maximize</u>

Figure 1-19 TMG - Resource Group Totals Portlet Parameters

Parameter	Description
Resource Groups	Limit the results to a set of Resource Groups.

#### TMG - Resource Totals Portlet

The TMG - Resource Totals portlet shows the time charged by a set of Resources, letting you see the level of activity (by time) in the current and previous period for these users.

The portlet shows the following information:

- Resource name
- Total time entered by the Resource in the current and previous period

- Total budget for the Work Items used by the Resource. This is the allocated budget for the *current and previous* time periods.
- Total Actuals to Date for the Work Items used by the Resource. This includes all items in the *current and previous* time periods.

Resource Name	Period Type	Current Period (Hrs)	Previous Period (Hrs)	Current Budget (Hrs)	Tota Actuals (Hrs)
Jake Smith	Semi-Monthly	64	Ó		64
Jenny Smith	Semi-Monthly	40	0		41
John Smith	Semi-Monthly	20	0		2
Jose Smith	Semi-Monthly	40	0		4(

Figure 1-20 TMG - Resource Totals Portlet Parameters

Parameters	Description
Resource Groups	Limits the results to Resources in a set of Resource Groups. This parameter is useful to create a portlet to show the time activity for a specific team of users.
Resource	Limits the results to the set of specified Resources.

# TMG - Total Hrs by Work Item Portlet

The TMG - Total Hrs by Work Item portlet gives detail information on the time allocated to and the time charged for specific Work Items (Requests, Projects, Tasks or Packages).

The portlet shows the following information:

- Work Item Type
- Item name
- Item description
- Current budget (if a Work Allocation exists). This is the allocated budget for the *current and previous* time periods.
- Total time charged to this Work Item in the current period by all users. This includes all items in the *current and previous* time periods.
- Total time charged to date for this item

This portlet should not be used to display time information for all Work Items, but for a set of items based on criteria such as type of item, amount of time, or Actuals versus budget.

Item Type	Item Set	Work Item	Description	Period Type		Current Budget (Hrs)	Total Actuals (Hrs)
Request	DEM - Initia	30006	Need new fin	Semi-Monthly	24		24
Package	Dev -> Test	30004	Patching the	Semi-Monthly	7		7
Package	Dev -> Test	30018	Production U	Semi-Monthly	10		10
Project	Kintana Port	Business	Kintana Port	Semi-Monthly	5		5
Task	Kintana Port	Analyze d	Kintana Port	Semi-Monthly	11		11

Figure 1-21 TMG - Total Hours By Work Item Portlet Parameters

Parameters	Description
Resource	Only show Work Items that display on Time Sheets of one or more users. This parameter is useful to see the Work Items being worked on by a specific team of Resources.
Work Item Type	Limits items to those of a specific Work Item Type (Package, Request, Project or Task).
Work Item Set	Limits items to those of a specific Work Item Set (Request Type, Master Project or Package Workflow). The Work Item Type parameter must be filled in for this parameter to be active.
Work Item	Limits results of a specific Work Item (Request, Project, Task or Package). A maximum of one row is returned when this parameter is used. The Work Item Set parameter must be filled in for this parameter to be active.
Actual/Budget Over	Only show items where the Actuals to Date/Current Budget ratio is over the specific percentage. This parameter is useful to see items that are over budget.
Current Time Over (Hrs)	Only show items with time charged in the current period over a specific number of hours. Use this parameter to see the items with the most current activity.
Budget Over (Hrs)	Only show items with Current Budgets over a specific number of hours.

Table 1-9. TMG - Total Hours By Work Item Portlet Parameters

	-
	Only show with Actuals to Date over a specific number of hours.

Table 1-9. TMG - Total Hours By Work Item Portlet Parameters

# TMG - Work Allocation Details Portlet

The TMG - Work Allocation Details portlet lets you list summary information on the Work Allocations defined in the system. This portlet lets you see which allocations are close to being used up or actually are over budget.

The portlet shows the following information:

- Work Item Type
- Work Item Set
- Specific Work Item
- Work item description for the Allocation
- Current allocation budget
- Total actuals against this Work Item
- Real-time percentage of Actuals to budget

A hyperlink on the Work Item Type lets you navigate directly to the specific Work Allocation in the Work Allocation Details screen. This portlet does not show Allocations that have already been Closed.

Item Type	Item Set	Work Item	Description	Current Budget (Hrs)	Total Actuals (Hrs)	Actual / Budget %
<u>Task</u>	Develop	Cost An	Development Lapto		Ó	
<u>Task</u>	Develop	Image O	Development Lapto		0	
<u>Task</u>	Sales S	Vet Pos	Sales Server Upgr		0	
<u>Task</u>	Sales S	Discuss	Sales Server Upgr		0	

Figure 1-22 TMG - Work Allocation Details Portlet Parameters

Table 1-10. TMG - Work Allocation Details Portlet Parameters

Parameters Description
------------------------

Deserves Ones	
Resource Group	Only show Work Allocations with Resource restrictions that have one or more of the selected Resource Groups.
Resource	Only show Work Allocations with Resource restrictions with one or more of the selected Resources.
Work Item Type	Limits Allocations to those of a specific Work Item Type (Package, Request, Project or Task).
Work Item Set	Limits Allocations to those of a specific Work Item Set (Request Type, Master Project or Package Workflow). The Work Item Type parameter must be filled in for this parameter to be active.
Work Item	Limits Allocations to those of a specific Work Item (Request, Project, Task or Package). The maximum number of allocations returned is one when this parameter is used. The Work Item Set parameter must be filled in for this parameter to be active.
Actual/Budget Over	Only show Allocations where the Actuals to Date/Current Budget ratio is over the specific percentage. This parameter is useful to see Allocations that are close to being fully used or are over budget. Note: When this parameter is used, Allocations
	with 0 Current Budget are ignored.
Budget Over (Hrs)	Only show Allocations with Current Budgets over a specific number of hours. Use this parameter to see just the larger items.

Table 1-10. TMG - Work Allocation Details Portlet Parameters

## TMG - Work Item Set Budgets and Actuals Portlet

The TMG - Work Item Set Budgets and Actuals portlet lets you list summary information at the Work Item Set level (such as a Request Type, Master Project or Package Workflow.) A Work Item Set can be a Request Type, a Master Project, or a Package Workflow.

This portlet is useful for getting a snapshot of which Projects or types of activities (such as Enhancement Requests or Bug Fixes) you are spending the most time on, as well as where you have budgeted the most time.

The portlet shows the following information:

- All Work Item Sets meeting the selection criteria and that have time charged against them in the current period or the previous period
- Work Item Type
- Work Item Set name
- Number of specific Work items that are in the Work Item Set and have had time charged to them in the current or previous periods
  - o Total budget (from defined Work Allocations) for those items
  - o Total Actuals to Date for those items. This lists only the items included in the *current and previous* time periods.
  - o The time charged against those items in the current period
  - o The amount charged against those items in the previous period

Item Type	Item Set	Period Type	# of Items	Current Budget (Hrs)	Total Actuals (Hrs)	Current Period (Hrs)	Previous Period (Hrs)
Misc	Misc. Items	Semi-Monthly	2		14	14	Ċ
Package	Dev -> Test -> Prod	Semi-Monthly	2		17	17	(
Project	Kintana Portfolio Management Pilot	Semi-Monthly	1		5	5	(
Request	DEM - Initiative	Semi-Monthly	1		24	24	0
Request	PFM - Project Request	Semi-Monthly	4		61	61	0

Figure 1-23 TMG - Work Item Set Budgets and Actuals Portlet Parameters

Parameters	Description
Work Item Type	Limits results to those of a specific Work Item Type (Package, Request, Project or Task).
Work Item Set	Limits results to those of a specific Work Item Set (Request Type, Master Project or Package Workflow). The maximum number of rows returned is one when this parameter is used. The Work Item Type parameter must be filled in for this parameter to be active.

Table 1-11. TMG - Work Item Set Budgets and Actuals Portlet Parameters

Count Over	Limits results to Work Item Sets with more than the specific Work Items that have time charged against them in the current or previous period. Use this portlet to filter for high volume Work Item Sets (in terms of individual items).
Budget Over (hrs)	Limits results to only those Work Item Sets with Work Items whose budget totals over the specified value.
Actuals Over (hrs)	Limits results to only those Work Item Sets with Work Items totaling Actuals to Date over the specified value.
Actual/Budget Over (%)	Limits results to only those Work Item Sets where the total Actuals to Date/Total Current Budget is over a given percentage. This restriction is for the total values and not the actuals to budget percentages of the individual items.

Table 1-11. TMG - Work Item Set Budgets and Actuals Portlet Parameters

# **Time Management Reports**

This section lists all of the standard reports that are available in Kintana Time Management Solution. All of these reports are database-based programs that create a textual report viewed through a Web browser. For each report listed below, this section lists and describes the screen parameters.

- TMG Time Sheet Details Report
- TMG Time Sheet Summary Report
- TMG Actual Time Summary Report
- TMG Actual Time/Cost Summary Report
- TMG Work Allocation Details Report

# TMG - Time Sheet Details Report

The TMG - Time Sheet Details Report lets you report on multiple Time Sheets at once and view their details.

The report displays the following information:

- Header information
- Daily time information

- Line information, such as:
  - o Work Item
  - o Actuals to date
  - o Charge Code
  - o Activity information
  - o Notes details

👰 New Report Sub	mission			_	×
Parameters Sched	uling Notifications				
Status:	Report Number:	Requested By	/: johnsmith	1	
Report Type: TMG -	Time Sheet Details				▦
Time Period:		Include Closed Time Sheets:	Yes	O No	
Resource:		Include Cancelled Time Sheets:	C Yes	• No	
Resource Group:					
Time Sheet #:		Show Time Sheet Notes:	C Yes	No	
Time Sheet Status:	•	Show Line Notes:	C Yes	No	
Order By:	Time Period, Resource	Show Activity Details:	C Yes	€ No	
		Show Charge Codes:	C Yes	No	
<u> </u>					
View Report	View Log	ок	Submit	Can	cel
Report type loaded.					

Figure 1-24 TMG - Time Sheet Details Report Parameters

Table 1-12. TMG -	Time Sheet Details	<b>Report Parameters</b>
-------------------	--------------------	--------------------------

Fields	Description
TIME PERIOD	Shows Time Sheets for a specific set of time periods.
RESOURCE	Only show Time Sheets for a specific set of users.
RESOURCE GROUP	Only show Time Sheets for Resources in a set of Resource Groups.
TIME SHEET #	Only show Time Sheets with a specific number.
	A unique sequence number is assigned when there are multiple Time Sheets for a Resource in the same time period.
TIME SHEET STATUS	Only show Time Sheets currently at a specific status.

Order By	Determines how to order the list of Time Sheets if the parameters result in more than one Time Sheet.
INCLUDE CLOSED TIME SHEETS	Closed Time Sheets are excluded unless this parameter is set to <b>Yes</b> .
INCLUDE CANCELLED TIME SHEETS	Cancelled Time Sheets are excluded unless this parameter is set to <b>YES</b> .
SHOW TIME SHEET NOTES	Shows the Header Notes of the queried Time Sheets.
SHOW LINE NOTES	Shows the detailed Notes attached to each Time Sheet line.
SHOW ACTIVITY DETAILS	Shows the detailed time entered for the Time Sheet line by each activity.
SHOW CHARGE CODES	Shows the Charge Code Allocations for each Time Sheet line.

Table 1-12. TMG - Time Sheet Details Report Parameters

## TMG - Time Sheet Summary Report

The TMG - Time Sheet Summary Report lets you summarize time information entered in non-cancelled Time Sheets. You can narrow the information you are looking for and interpret the results in many ways. For example, you can see the total time entered per Resource for time period, the total time per Project versus the budget for that Project, or the total time entered in each given time period. This report is similar to the Actual Time Summary report except that it shows Work Allocation budget information.

🙋 New Rep	ort Submission				_ 🗆 ×
Parameters	Scheduling Not	ifications			
Status:		📑 Report Number:	Requested E	By: johnsmith	
Report Type	TMG - Time Sr	ieet Summary			II
	Group By:				I
Start	ting Time Period:		Resource:		II
End	ling Time Period:		Resource Group:		<b>I</b>
Current Plus	Last X Periods:				
1	Work Item Type:	-	Time Sheet #:		
	Work Item Set:		Include Closed Time Sheets:	Yes	C No
	Work Item:		Include Unreleased Time Sheets:	Yes	C No
	Activity:				
	Charge Code:				
View Rep	ort View Lo	g	ок	Submit	Cancel
Report type lo	aded.				

Figure 1-25 TMG - Time Sheet Summary Report Parameters

Fields	Description
GROUP BY	Determines how to group the totals information. An example would be by Resource and then Time Period.
STARTING TIME PERIOD	Only show time entered on Time Sheets on or after a specific time period.
ENDING TIME PERIOD	Only show time entered on Time Sheets on or before a specific time period.
CURRENT LAST X PERIODS	Only show Time Sheets in the current period and a given number of previous periods. If 0 is entered, the report only shows Time Sheets in the current time period.
WORK ITEM TYPE	Only show Time Sheet lines for a given Work Item Type.
WORK ITEM SET	Only show Time Sheet lines for a given set of Work Item sets (Request Types, Master Projects or Package Workflows).
Work Item	Only show Time Sheet lines for a given set of Work Items (Package, Request, Project or Task).
ACTIVITY	Only use time entered against a specific activity.
CHARGE CODE	Only use time entered on lines charged to a specific Charge Code and use the Charge Code percentage to calculate the time against the Charge Code.
RESOURCE	Only show Time Sheets for a specific set of users.

Resource Group	Only show Time Sheets for Resources in a set of Resource Groups.
TIME SHEET #	Only show Time Sheets of a specific number. A unique sequence number is assigned when there are multiple Time Sheets for a Resource in the same time period.
INCLUDE CLOSED TIME SHEETS	Closed Time Sheets are excluded unless this parameter is set to <b>YES</b> .
INCLUDE UNRELEASED TIME SHEETS	Active Time Sheets are excluded unless this parameter is set to <b>YES</b> .

Table 1-13. TMG - Time Sheet Summary Report Parameters

# TMG - Actual Time Summary Report

The TMG - Actual Time Summary Report lets you summarize actual time information entered in non-cancelled Time Sheets. You can narrow the information you are looking for and interpret the results many ways. For example, you can see the total time entered per Resource for each time period, the total time per Project, or the total time entered in each given time period. This report is similar to the Time Sheet Summary Report except that it does not show Work Allocation budget information.

🩋 New Report Subr	nission			_ 🗆 ×
Parameters Schedul	ing Notifications			
Status:	Report Number:	Request	ed By: johnsmith	h 🎛
Report Type: TMG - /	Actual Time Summary			I
Group By:				
Starting Time Period:		Resource:		II
Ending Time Period:		Resource Group:		I
Work Item Type:	•			
Work Item Set:		Group Total Above X Hours:		
Work Item:		Include Unreleased Time Sheets:	• Yes	O No
Activity:				
Charge Code:		Show Sub Totals:	C Yes (	No
<u>)</u> []			1	1
View Report	View Log	0ł	K Submit	Cancel

Figure 1-26 TMG - Actual Time Summary Report Parameters

Table 1-14. IMG	- Actual Time	Summary H	Report F	'aramet	ers

Fields	Description
GROUP BY	Determines how to group the totals information. For example, grouping by Resource and then Time Period.
STARTING TIME PERIOD	Only show time entered on Time Sheets on or after a specific time period.
ENDING TIME PERIOD	Only show time entered on Time Sheets on or before a specific time period.
WORK ITEM TYPE	Only show Time Sheet lines for a given Work Item Type.
WORK ITEM SET	Only show Time Sheet lines for a given set of Work Item Sets (Request Types, Master Projects, or Package Workflows).
Work Item	Only show Time Sheet lines for a given set of Work Items (Package, Request, Project or Task).
ACTIVITY	Only use time entered against a specific activity.
CHARGE CODE	Only use time entered on lines charged to a specific Charge Code and use the Charge Code percentage to calculate the time against the Charge Code.
RESOURCE	Only show Time Sheets for a specific set of users.
RESOURCE GROUP	Only show Time Sheets for Resources in a set of Resource Groups.

GROUP TOTAL ABOVE X HOURS	Only show the combinations where the total actual hours are above the given number. This lets you filter for the areas with large time charges.
INCLUDE UNRELEASED TIME SHEETS	Active Time Sheets are excluded unless this parameter is set to <b>YES</b> .
SHOW SUB TOTALS	If set to <b>YES</b> , the report shows time totals for the first column selected in the grouping.

Table 1-14. TMG - Actual Time Summary Report Parameters

## TMG - Actual Time/Cost Summary Report

The TMG - Actual Time/Cost Summary Report is identical to the Actual Time Summary Report except that it also displays the calculated charge dollar totals for each grouping. This report is usually restricted to a smaller group of users than the Actual Time Summary Report.

Status:		Report Number:	Requeste	d By: johnsm	nith 🔳
Report Type:	TMG - Actu	al Time/Cost Summary		,	
Gro	up By:				
Starting Time F	Period:	<b>I</b>	Resource:		
Ending Time F	Period:	II	Resource Group:		<b>I</b>
Work Item	Type:	-	Group Total Above X Hours:		
Work Ite	m Set:	E	Group Total Above X Dollars:		
Wor	k Item:		Include Unreleased Time Sheets:	Yes	C No
А	ctivity:	<b>I</b>			
Charge	Code:		Show Sub Totals:	C Yes	No

Figure 1-27 TMG - Actual Time/Cost Summary Report Parameters

Table 1-15. TMG - Actual Time/Cost Summary Report Parameters	Table 1-15.	TMG - Actual	l Time/Cosi	t Summary	Report	<b>Parameters</b>
--------------------------------------------------------------	-------------	--------------	-------------	-----------	--------	-------------------

Fields	Description
GROUP BY	Determines how to group the totals information (for example, by Resource and then Time Period).
STARTING TIME PERIOD	Only show time entered on Time Sheets on or after a specific time period.

ENDING TIME PERIOD	Only show time entered on Time Sheets on or before a specific time period.
WORK ITEM TYPE	Only show Time Sheet lines for a given Work Item Type.
WORK ITEM SET	Only show Time Sheet lines for a given set of Work Item Sets (Request Types, Master Projects, Packages or Workflows).
WORK ITEM	Only show Time Sheet lines for a given set of Work Items (Package, Request, Project or Task).
ACTIVITY	Only use time entered against a specific activity.
CHARGE CODE	Only use time entered on lines charged to a specific Charge Code and use the Charge Code percentage to calculate the time against the Charge Code.
RESOURCE	Only show Time Sheets for a specific set of users.
Resource Group	Only show Time Sheets for Resources in a set of Resource Groups.
GROUP TOTAL ABOVE X HOURS	Only show the combinations where the total Actual hours are above the given number. This lets you filter for the areas with large time charges.
GROUP TOTAL ABOVE X DOLLARS	Only show the combinations where the total Actual hours are above the given number. This lets you filter for the areas with large time charges.
INCLUDE UNRELEASED TIME SHEETS	Active Time Sheets are excluded unless this parameter is set to <b>YES</b> .
SHOW SUB TOTALS	If set to <b>YES</b> , the report shows time totals for the first column selected in the grouping.

Table 1-15. TMG - Actual Time/Cost Summary Report Parameters

# TMG - Work Allocation Details Report

The TMG - Work Allocation Details Report shows much of the same information shown on the Work Allocation definition screen. This includes the Allocation Work Item information, the budget and Actuals to date, Charge Code Allocations, and Resource restrictions. The report also has hyperlinks allowing you to modify the allocation (if you have the proper Access Grant).

🙋 New Report Submission 📃 🗖				
Parameters Scheduling Notifications				
Status:	Report Number:	Requested By: johnsmith		
Report Type: TMG - Work All	ocation Details			
Work Item Type:			•	
Work Item Set:			I	
Work Item:			I	
Charge Code:			I	
Creation Date From:			17	
Creation Date To:			17	
Actuals/Budget Over X%:				
Include Closed:	C Yes	No		
Show Resource Restrictions:	C Yes	No		
Show Detailed Actuals:	C Yes	No		
Show Discounts:	C Yes	No		
Sort By:	Work Item Type		•	
View Report View Lo	g	OK Submit	Cancel	
Report type loaded.				

Figure 1-28 TMG - Work Allocation Details Report Parameters

Fields	Description
WORK ITEM TYPE	Only show allocations for a given Work Item Type.
WORK ITEM SET	Only show allocations for a specific Work Item Set (such as a specific Request Type, Master Project or Package Workflow).
Work Item	Only show the allocation for a specific Work Item.
CHARGE CODE	Only show allocations with a Charge Code Allocation against a specific Charge Code. This allows you to see all the allocations/budgets being charged to a specific department or cost center.
CREATION DATE FROM	Only show allocations created on or after a specific date.
CREATION DATE TO	Only show allocations created on or before a specific date.
ACTUALS/BUDGET OVER X%	Only show allocations where the Actuals to date are over a certain percentage of the current budget. This parameter lets you report on the allocations close to or over budget.
INCLUDE CLOSED	Closed allocations are excluded unless this parameter is set to <b>YES</b> .

Table 1-16. TMG - Work Allocation Details Report Parameters

SHOW RESOURCE RESTRICTIONS	For each allocation, show the Resources and Resource Groups to which the allocation is restricted.
SHOW DETAILED ACTUALS	Show the total Actuals to date for the Work Item, as well as the breakdown of the Actuals entered by each specific Resource.
SHOW DISCOUNTS	Show the standard and billing discount numbers.
SORT BY	Sort the report by the Work Item Type, Work Item Set, Work Item Name, the Original Budget or the Current Budget.

Table 1-16. TMG - Work Allocation Details Report Parameters

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