
HP OpenView Service Desk 4.5 Mathilde Client 2008

Supported Platforms List

Software version: Major Release

This list specifies the software versions certified by Hewlett-Packard for HP OpenView Service Desk 4.5 Mathilde Client 2008. In general, combinations not listed in this document are unsupported until they have been tested and appear in this list. Hewlett-Packard will continue to accept requests for support for other combinations; however, if we are unable to reproduce your problem in a supported configuration, you may be required to migrate to a supported configuration to correct the symptoms of your problem. Hewlett-Packard can neither guarantee the reliability nor solve issues inherent in third-party software; for support for this software, please contact the manufacturer.

Hewlett-Packard will continue to test combinations of software versions, and these will be supported when testing has been successfully completed. The latest information about supported software versions will be published on the Internet, in the *HP OpenView Service Desk 4.5 Mathilde Client 2008: Supported Platforms List* (this document).

Service Desk 4.5 Mathilde Client 2008

- Microsoft Windows 2000 Professional Service Pack 4
- Windows 2000 Terminal Services (W2K Advanced Server only)
- Microsoft Windows XP Professional Service Pack 2
- Citrix Access Suite 4.0
- Windows Server 2003 R2
- Windows Server 2003 R2 Terminal Services
- Windows Vista Enterprise 32-bit Edition