

# Compatibility Matrix for ServiceCenter 5.1

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## SC Server and Database

Server Platform	Operating System	Database Support
PC Compatibles (Intel)	MS Windows NT 4.0 Server, Windows 2000 Server, Windows 2000 Advanced Server, Windows Server 2003***	Peregrine P4 MS SQL 7.0, SQL 2000 Oracle 8.1.7, 9.0.1, 9.2.0 IBM DB2 7.2, 8.1 Sybase 12.0, 12.5 Informix 7.31, 9.2.1, 9.3, 9.4
HP 9000/7xx HP 9000/8xx	HP-UX 11.0	Peregrine P4 Oracle 8.1.7, 9.0.1, 9.2.0 Sybase 12.0, 12.5 Informix 7.31, 9.2.1, 9.3, 9.4
Linux	Red Hat 7.3, 8.0 (kernel 2.4.18), Red Hat 9.0 (kernel 2.4.20)	Peregrine P4 Oracle 8.1.7, 9.0.1, 9.2.0 Sybase 12.0, 12.5 IBM DB2 7.2, 8.1
Sun SPARC	Solaris 2.6, 7, 8, 9	Peregrine P4 Oracle 8.1.7, 9.0.1, 9.2.0 IBM DB2 7.2, 8.1 Sybase 12.0, 12.5 Informix 7.31, 9.2.1, 9.3, 9.4
IBM RS/6000	AIX 4.3, 4.3.3, 4.3.4, 5.1, 5.2	Peregrine P4 Oracle 8.1.7, 9.0.1, 9.2.0 IBM DB2 7.2, 8.1 Sybase 12.0, 12.5
IBM Multiprise 30000, zseries/800, zseries/900, G5/G6 compatibles	OS/390 2.09, 2.10 z/OS 1.2, 1.3, 1.4	Peregrine P4 IBM DB2 7.2, 8.1

## Module: ServiceCenter Clients

Client O/S	Windows Client	Java Standalone	Netscape 4.75, 4.78, 6.1	Internet Explorer 5.5, 6.0	Text Client	SC 3270 Client
MS Windows 98	X	X	X	X		
MS Windows NT 4.0	X	X	X	X		
MS Windows 2000	X	X	X	X		
MS Windows XP Professional****	X	X	X	X		
Solaris 2.6, 7, 8, 9		X	X		X	
AIX 4.3, 4.3.3, 4.3.4, 5.2		X	X		X	
HP-UX 11.0		X	X		X	
Red Hat 7.3, 8.0 (kernel 2.4.18) Red Hat 9.0 (kernel		X	X		X	

2.4.20)

Mac OS 9.1, 10.1	X	X		
IBM OS/390 2.09, 2.10 z/OS 1.2, 1.3, 1.4			X	X

Java Standalone supported JRE versions are 1.3.1 and 1.4.2

Client Browser supported JRE versions for Netscape 4.x and IE 5.x are 1.3.1 and 1.4.2

Client Browser supported JRE versions for Netscape 6.x and IE 6.x are 1.3.1 and 1.4.2

### Module: Language Support

Languages Supported by the SC system on specific Operation Systems:

E= English

L1 = Languages Enabled: English, French, German, Spanish, Italian, Portuguese, Basque, Catalan, Dutch Danish, Finnish, Norwegian, Swedish, Icelandic

L2 = Languages Enabled: Polish, Bosnian, Croatian, Hungarian, Slovak, Slovenian, Czech

L3 = Languages Enabled: Japanese, Chinese (Simplified and Traditional), Korean

L4 = Languages Enabled: Bulgarian, Russian, Ukrainian

L5 = Languages Enabled: Estonian, Latvian, Lithuanian

L6 = Languages Enabled: Greek

L7 = Languages Enabled: Turkish

L8 = Languages Enabled: Thai\* (\* not supported on Java Client)

Server O/S	Java Client	Windows Client
MS Windows NT 4.0 Server,	E L1, L2, L3, L4,	E L1, L2, L3, L4, L5,
MS Windows 2000 Server, Windows Server 2003***	L5, L6, L7	L6, L7, L8
Solaris 2.6, 7, 8, 9	E L1, L2,L3, L4, L5, L6, L7	E L1, L2, L3, L4, L5, L6, L7, L8
AIX 4.3, 4.3.4, 5.2	E L1, L2,L3, L4, L5, L6, L7	E L1, L2, L3, L4, L5, L6, L7, L8
HP-UX 11.0	E L1, L2,L3, L4, L5, L6, L7	E L1, L2, L3, L4, L5, L6, L7, L8
Red Hat 7.3, 8.0 (kernel 2.4.18) Red Hat 9.0 (kernel 2.4.20)	E L1, L2,L3, L4, L5, L6, L7	E L1, L2, L3, L4, L5, L6, L7, L8
OS/390 2.09, 2.10 z/OS 1.2, 1.3, 1.4	E L1, L2,L3, L4, L5, L6, L7	E L1, L2, L3, L4, L5, L6, L7, L8

Note: Localized versions of ServiceCenter will be released at a later date.

### SC Peregrine Cross Compatibility

Product	Connecting Software
AssetCenter 4.3	Connect-It 3.2.1
Network Discovery 5.1*	Connect-It 3.2.1

Desktop Inventory 7.2*	Connect-It 3.2.1
Mobile 4.1*	OAA 4.1
Get-Services 4.1*	OAA 4.1
Get-Resources 4.1*	OAA 4.1
Get-Answers 4.0.1	OAA 4.0
Get-Answers 4.1*	OAA 4.1
Desktop Administration 6.1*	
ReportCenter 5.1**	
Dashboard 2.2, 4.0, 4.1*	

\*Support upon the general availability of above products

\*\*ReportCenter 5.1 supports Crystal Reports 9.0

\*\*\*Windows Server 2003 support available with ServiceCenter 5.1.1.0

\*\*\*\*Windows XP Professional Service Pack 2 support available with ServiceCenter 5.1.4.0