

HP Business Service Management

BSM-UCMDB Content Pack Support Matrix

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BSM-UCMDB Content Pack Support Matrix

	CP 10.01	CP 10 (requires patch for BSM*)	CP 9.01	CP 9	CP 8
BSM 9.12, 9.13	X	√	√ Limitation: There are incompatibility issues between LyncServer model provided by OMi 9.12 and CP 9.01. The following errors can appear while deploying the CP on top of BSM: "Action is not allowed, cannot update anything in class created by user but updated by factory". If the errors are related to classes that are part of LyncServer package or Exchange package, they can be ignored and OMi content packs continue working correctly after CP deployment.	X	√
BSM 9.10	X	√ Limitation: Sometimes J2EE topology is discovered partially.	√ Limitations: <ul style="list-style-type: none"> • Sometimes J2EE topology is discovered 	X	√ Limitation: Sometimes J2EE topology is discovered partially.

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CP 10.01	CP 10 (requires patch for BSM*)	CP 9.01	CP 9	CP 8
		partially		
		<ul style="list-style-type: none">There are incompatibility issues between LyncServer model provided by OMi 9.10 and CP 9.01. The following errors can appear while deploying the CP on top of BSM: "Action is not allowed, cannot update anything in class created by user but updated by factory". If the errors are related to classes that are part of LyncServer package or Exchange package, they can be ignored and OMi content packs continue working correctly after CP deployment.		

* **CP 10 patch for BSM** is available on the HP Software Support patches download site, accessed from the [HP Software Support](http://www.hp.com/go/hpssoftwaresupport) web site (<http://www.hp.com/go/hpssoftwaresupport>). Search for: **UCMDB 9.04 CP10 Patch** (file name **BAC_00777.zip**)

Note: Future Content Pack versions may also be supported. See the relevant Content Pack documentation for details, or check the SSO site for updated [support matrix information](#).