

# HP LoadRunner

for the Windows operating systems

Software Version: 9.10

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## Analysis User's Guide

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# Welcome to This Guide

Welcome to the *HP LoadRunner Analysis User's Guide*. This guide describes how to use the LoadRunner Analysis graphs and reports in order to analyze system performance.

You use Analysis after running a load test scenario in the HP LoadRunner Controller or HP Performance Center.

*HP LoadRunner*, a tool for performance testing, stresses your entire application to isolate and identify potential client, network, and server bottlenecks.

*HP Performance Center* implements the capabilities of LoadRunner on an enterprise level.

## **This chapter includes:**

- How This Guide Is Organized on page 14
- Who Should Read This Guide on page 14
- LoadRunner Online Documentation on page 15
- Additional Online Resources on page 15
- Typographical Conventions on page 17

## How This Guide Is Organized

This guide contains the following parts:

**Part I    Working with Analysis**

Introduces LoadRunner Analysis, and describes how you work with Analysis graphs.

**Part II    Analysis Graphs**

Lists the different types of Analysis graphs and explains how to interpret them.

**Part III    Analysis Reports**

Explains Analysis reports and describes how create a report in Word.

**Part IV    Working with Diagnostics**

Explains how to use the Analysis graphs to identify and pinpoint performance problems in Siebel, Oracle, SAP, J2EE, and .NET environments.

**Part V    Appendixes**

Contains additional information about using HP LoadRunner Analysis.

## Who Should Read This Guide

This guide is for the following users of LoadRunner:

- Performance Engineers
- Project Manager

Readers of this guide should be moderately knowledgeable about enterprise application development and highly skilled in enterprise system and database administration.

## LoadRunner Online Documentation

LoadRunner includes the following online documentation:

- **Readme.** Provides last-minute news and information about LoadRunner. You access the Readme from the **Start** menu.
- **Books Online/Printer-Friendly Documentation.** Includes PDF versions of the guides. Select **Help > Books Online**.
- **Online Help.** Available from specific LoadRunner windows by clicking in the window and pressing **F1** or clicking the **Help** button.
- **LoadRunner Online Help** includes:
  - **Error Codes Troubleshooting.** Provides clear explanations and troubleshooting tips for Controller connectivity and Web protocol errors. It also provides general troubleshooting tips for Winsock, SAPGUI, and Citrix protocols.
  - **LoadRunner Agent Configuration Tool Online Help.** Provides help on the Agent Configuration Tool, accessed by clicking the **Help** button in the Agent Configuration dialog box (**Start > LoadRunner > Advanced Settings > Agent Configuration**).
  - **LoadRunner Controller Automation COM and Monitor Automation Reference.** An interface with which you can write programs to run the LoadRunner Controller and perform most of the actions available in the Controller user interface. You access the reference from the LoadRunner online documentation.
- **LoadRunner Function Reference.** Gives you online access to all of LoadRunner's functions that you can use when creating Vuser scripts, including examples of how to use the functions. Check HP's Customer Support Web site for updates to the *HP LoadRunner Online Function Reference*.

## Additional Online Resources

**HP Software Self-solve knowledge base.** This link enables you to browse the HP Software Self-solve knowledge base and add your own articles. The URL for this Web site is <http://h20230.www2.hp.com/selfsolve/documents>.

**HP Software Support Web site.** This site enables you to access the HP Software Self-solve knowledge base, post to and search user discussion forums, submit support requests, download patches and updated documentation, and more. The URL for this Web site is <http://www.hp.com/go/hpsoftwaresupport>. You can also access this Web site from the **Help** menu.

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## Typographical Conventions

This guide uses the following typographical conventions:

<b>UI Elements and Function Names</b>	This style indicates the names of interface elements on which you perform actions, file names or paths, and other items that require emphasis. For example, “Click the <b>Save</b> button.” It also indicates method or function names. For example, “The <b>wait_window</b> statement has the following parameters:”
<i>Arguments</i>	This style indicates method, property, or function arguments and book titles. For example, “Refer to the <i>HP User’s Guide</i> .”
<b>&lt;Replace Value&gt;</b>	Angle brackets enclose a part of a file path or URL address that should be replaced with an actual value. For example, <b>&lt;MyProduct installation folder&gt;\bin</b> .
Example	This style is used for examples and text that is to be typed literally. For example, “Type <b>Hello</b> in the edit box.”
CTRL+C	This style indicates keyboard keys. For example, “Press <b>ENTER</b> .”
[ ]	Square brackets enclose optional arguments.
{ }	Curly brackets indicate that one of the enclosed values must be assigned to the current argument.
...	In a line of syntax, an ellipsis indicates that more items of the same format may be included. In a programming example, an ellipsis is used to indicate lines of a program that were intentionally omitted.
	A vertical bar indicates that one of the options separated by the bar should be selected.



# Part I

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## Working with Analysis



# 1

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## Introducing Analysis

HP LoadRunner is HP's tool for application performance testing. LoadRunner stresses your entire application to isolate and identify potential client, network, and server bottlenecks. LoadRunner enables you to test your system under controlled and peak load conditions.

HP LoadRunner Analysis in-depth reports and graphs provide the information that you need to evaluate the performance of your application.

**This chapter includes:**

- About Analysis on page 22
- Analysis Basics on page 23
- Analysis Graphs on page 25
- Accessing and Opening Graphs and Reports on page 28
- Printing Graphs or Reports on page 32
- Using Analysis Toolbars on page 33
- Customizing the Layout of Analysis Windows on page 35

## About Analysis

During load test scenario execution, Vusers generate result data as they perform their transactions. To monitor the scenario performance *during* test execution, use the online monitoring tools described in the *HP LoadRunner Controller User's Guide*. To view a summary of the results *after* test execution, you can use one or more of the following tools:

- The **Vuser log files** contain a full trace of the load test scenario run for each Vuser. These files are located in the scenario results directory. (When you run a Vuser script in standalone mode, these files are placed in the Vuser script directory.) For more information on Vuser log files, refer to the *HP Virtual User Generator User's Guide*.
- The **Controller Output window** displays information about the load test scenario run. If your scenario run fails, look for debug information in this window. For more information, see “Viewing Load Test Scenario Output Messages” on page 119.
- The **Analysis graphs** help you determine system performance and provide information about transactions and Vusers. You can compare multiple graphs by combining results from several load test scenarios or merging several graphs into one.
- The **Graph Data** and **Raw Data** views display the actual data used to generate the graph in a spreadsheet format. You can copy this data into external spreadsheet applications for further processing.
- The **Report** utilities enable you to view a Summary HTML report for each graph or a variety of Performance and Activity reports. You can create a report as a Microsoft Word document, which automatically summarizes and displays the test's significant data in graphical and tabular format.

This chapter provides an overview of the graphs and reports that can be generated through Analysis.

## Analysis Basics

This section describes basic concepts that will enhance your understanding of how to work with Analysis.

### Creating Analysis Sessions

When you run a load test scenario, data is stored in a result file with an **.lrr** extension. Analysis is the utility that processes the gathered result information and generates graphs and reports.

When you work with the Analysis utility, you work within a *session*. An Analysis session contains at least one set of scenario results (**.lrr** file). Analysis stores the display information and layout settings for the active graphs in a file with an **.lra** extension.

### Starting Analysis

You can open Analysis as an independent application or directly from the Controller. To open Analysis as an independent application, choose one of the following:

- **Start > Programs > LoadRunner > Applications > Analysis**
- **Start > Programs > LoadRunner > LoadRunner**, select the **Load Testing** tab, and then click **Analyze Load Tests**.

To open Analysis directly from the Controller, select **Results > Analyze Results**. This option is only available after running a load test scenario. Analysis takes the latest result file from the current scenario, and opens a new session using these results. You can also instruct the Controller to automatically open Analysis after it completes scenario execution by selecting **Results > Auto Load Analysis**.

When creating a new session, Analysis prompts you for the scenario result file (**.lrr** extension) to include in the session. To open an existing Analysis session, you specify an Analysis Session file (**.lra** extension).

## Collating Execution Results

When you run a load test scenario, by default all Vuser information is stored locally on each Vuser host. After scenario execution, the results are automatically *collated* or consolidated—results from all of the hosts are transferred to the results directory. You disable automatic collation by choosing **Results > Auto Collate Results** from the Controller window, and clearing the check mark adjacent to the option. To manually collate results, choose **Results > Collate Results**. If your results have not been collated, Analysis will automatically collate the results before generating the analysis data. For more information about collating results, refer to the *HP LoadRunner Controller User's Guide*.

## Viewing Summary Data

In large load test scenarios, with results exceeding 100 MB, it can take a long time for Analysis to process the data. While LoadRunner is processing the complete data, you can view a summary of the data.

To view the summary data, choose **Tools > Options**, and select the **Result Collection** tab. To process the complete data graphs while you view the summary data, select **Display summary data while generating complete data**, or select **Generate summary data only** if you do not want LoadRunner to process the complete Analysis data.

The following graphs are not available when viewing summary data only:

- Data Point (Sum)
- Error
- Network Monitor
- Rendezvous
- Siebel DB Side Transactions
- Siebel DB Side Transactions by SQL Stage
- SQL Average Execution Time
- Web Page Diagnostics



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**Note:** Some fields are not available for filtering when you work with summary graphs.

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## Analysis Graphs

Analysis graphs are divided into the following categories:

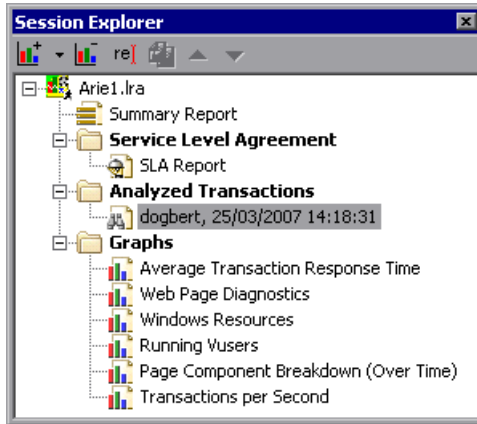
- **Vuser Graphs.** Provide information about Vuser states and other Vuser statistics. For more information, see Chapter 12, “Vuser Graphs.”
- **Error Graphs.** Provide information about the errors that occurred during the load test scenario. For more information, see Chapter 13, “Error Graphs.”
- **Transaction Graphs.** Provide information about transaction performance and response time. For more information, see Chapter 14, “Transaction Graphs.”
- **Web Resource Graphs.** Provide information about the throughput, hits per second, HTTP responses per second, number of retries per second, and downloaded pages per second for Web Vusers. For more information, see Chapter 15, “Web Resource Graphs.”
- **Web Page Diagnostics Graphs.** Provide information about the size and download time of each Web page component. For more information, see Chapter 16, “Web Page Diagnostics Graphs.”
- **User-Defined Data Point Graphs.** Provide information about the custom data points that were gathered by the online monitor. For more information, see Chapter 17, “User-Defined Data Point Graphs.”
- **System Resource Graphs.** Provide statistics relating to the system resources that were monitored during the load test scenario using the online monitor. This category also includes graphs for SNMP monitoring. For more information, see Chapter 18, “System Resource Graphs.”
- **Network Monitor Graphs.** Provide information about the network delays. For more information, see Chapter 19, “Network Monitor Graphs.”

- **Firewall Server Monitor Graphs.** Provide information about firewall server resource usage. For more information, see Chapter 20, “Firewall Server Monitor Graphs.”
- **Web Server Resource Graphs.** Provide information about the resource usage for the Apache, iPlanet/Netscape, iPlanet(SNMP), and MS IIS Web servers. For more information see Chapter 21, “Web Server Resource Graphs.”
- **Web Application Server Resource Graphs.** Provide information about the resource usage for various Web application servers. For more information see Chapter 22, “Web Application Server Resource Graphs.”
- **Database Server Resource Graphs.** Provide information about database resources. For more information, see Chapter 23, “Database Server Resource Graphs.”
- **Streaming Media Graphs.** Provide information about resource usage of streaming media. For more information, see Chapter 24, “Streaming Media Graphs.”
- **ERP/CRM Server Resource Graphs.** Provide information about ERP/CRM server resource usage. For more information, see Chapter 25, “ERP/CRM Server Resource Graphs.”
- **Java Performance Graphs.** Provide information about resource usage of Java-based applications. For more information, see Chapter 26, “Java Performance Graphs.”
- **Application Component Graphs.** Provide information about resource usage of the Microsoft COM+ server and the Microsoft NET CLR server. For more information, see Chapter 27, “Application Component Graphs.”
- **Application Deployment Solutions Graphs.** Provide information about resource usage of the Citrix MetaFrame and 1.8 servers. For more information, see Chapter 28, “Application Deployment Solutions Graphs.”
- **Middleware Performance Graphs.** Provide information about resource usage of the Tuxedo and IBM WebSphere MQ servers. For more information, see Chapter 29, “Middleware Performance Graphs.”

- Infrastructure Resources Graphs. Provide information about resource usage of FTP, POP3, SMTP, IMAP, and DNS Vusers on the network client. For more information, see Chapter 30, “Infrastructure Resources Graphs.”
- Siebel Diagnostics Graphs. Provide detailed breakdown diagnostics for transactions generated on Siebel Web, Siebel App, and Siebel Database servers. For more information, see Chapter 33, “Siebel Diagnostics Graphs.”
- Siebel DB Diagnostics Graphs. Provide detailed breakdown diagnostics for SQLs generated by transactions on the Siebel system. For more information, see Chapter 34, “Siebel DB Diagnostics Graphs.”
- Oracle 11i Diagnostics Graphs. Provide detailed breakdown diagnostics for SQLs generated by transactions on the Oracle NCA system. For more information, see Chapter 35, “Oracle 11i Diagnostics Graphs.”
- SAP Diagnostics Graphs. Provide detailed breakdown diagnostics for SAP data generated by transactions on the SAP Server. For more information, see Chapter 36, “SAP Diagnostics Graphs.”
- J2EE & .NET Diagnostics Graphs. Provide information to trace, time, and troubleshoot individual transactions through J2EE & .NET Web, application, and database servers. For more information, see Chapter 37, “J2EE & .NET Diagnostics Graphs.”

## Accessing and Opening Graphs and Reports

You access Analysis graphs and reports from the Session Explorer Window (**Windows > Session Explorer**).



You add graphs to the Session Explorer using the Open a New Graph dialog box. This section includes the following topics:

- “Understanding the Session Explorer Window” below
- “Opening Analysis Graphs” on page 30
- “Understanding the Open a New Graph Dialog Box” on page 31

### Understanding the Session Explorer Window





The Session Explorer (**Windows > Session Explorer**) displays a tree view of the items (graphs and reports) that are open in the current session. When you click an item in the Session Explorer, it is activated in the main Analysis window.

The Session Explorer is divided into the following categories.

- **Summary Report.** Click this node to access the Summary report (where available). For more information, see “Viewing Summary Reports” on page 479.
- **Service Level Agreement.** Expand this node to access the SLA (Service Level Agreement) reports. For more information, see “SLA Reports” on page 486.

- **Analyzed Transactions.** Expand this node to access the Transaction Analysis reports. For more information, see “Analyzing Transactions” on page 489.
- **Graphs.** Expand this node to access the Analysis graphs. To open another graph or create a duplicate of an existing one, choose **Graph > Add New Graph**.

The following options are available from the Session Explorer toolbar (or by right-clicking an item in the Session Explorer):

Function	Button	Enables You To
Add New Item		Add a new graph or report to the current Analysis session.
Delete Item		Delete the selected graph or report.
Rename Item		Rename the selected graph or report.
Duplicate Item		Create a copy of the selected graph.

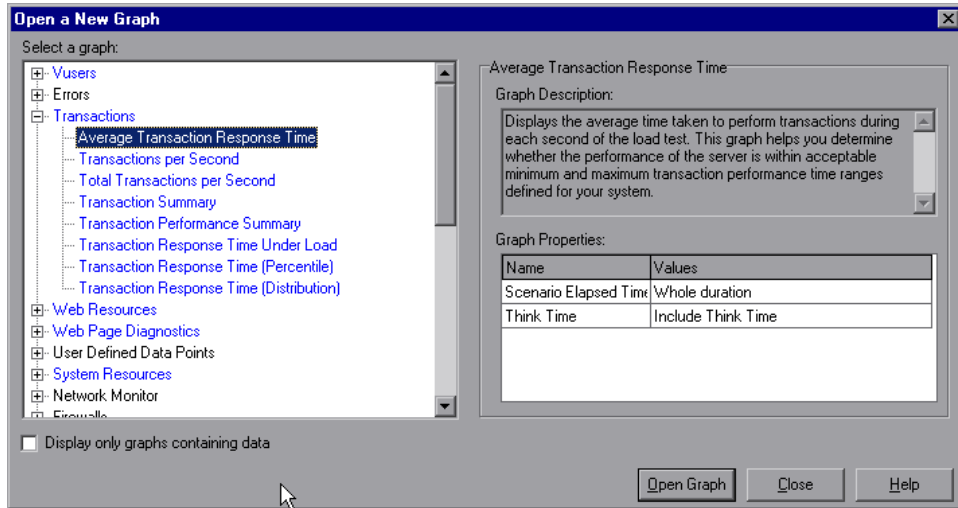
## Opening Analysis Graphs

You can add graphs to the Session Explorer (**Windows > Session Explorer**) using the Open a New Graph dialog box.

To open a new graph:



- 1 Select **Graph > Add New Graph**, or click the **Add New Graph** button in the Session Explorer window. The Open a New Graph dialog box opens.



- 2 Expand the graph tree and select a graph from the list. By default, only graphs that contain data are listed (in blue). To view the entire list of LoadRunner graphs, clear the **Display only graphs containing data** check box.

You can view a description of the graph in the Graph Description box.

- 3 You can pre-filter the graph data using the fields in the **Graph Properties** box. For example, use the **Scenario Elapsed Time** field to limit the time range for which graph data is displayed. The filter options displayed are a subset of the most commonly used filter options.

For more information on filtering graphs, see “About Filtering Graph Data” on page 77.

- 4 Click **Open Graph**. Analysis generates the selected graph and adds it to the Session Explorer. The graph is displayed in the main Analysis window.

To display an existing graph in the right pane of the Analysis window, select the graph in the Session Explorer.

For more information see “Understanding the Open a New Graph Dialog Box” below

## Understanding the Open a New Graph Dialog Box

The Open a New Graph dialog box enables you to open a new graph and view its description.

**Select a graph.** Click the "+" to the left of each category to expand the tree view. Select a graph. By default, only graphs that contain data are listed and appear in blue.

---

**Note:** You can only open one graph at a time.

---

**Display only graphs containing data.** By default, only graphs which contain data are listed. To view the entire list of LoadRunner Analysis graphs, clear this option. Available graphs appear in blue. Unavailable graphs appear in black.

**Graph Description.** Displays the selected graph's description.

**Graph Properties.** Displays the most commonly used graph filter fields. Set the values of the graph properties fields to filter the graph data displayed. For more information on filtering graph data, see “Filtering and Sorting Graph Data” on page 77.

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**Note:** For more information about setting the J2EE & .NET graph properties, see “Setting Graph Filter Properties” on page 624.

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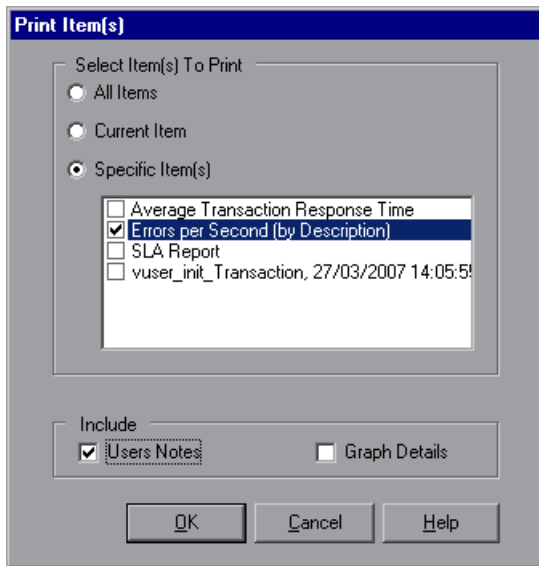
**Open Graph.** Opens the selected graph and displays it in the Session Explorer.

## Printing Graphs or Reports

You can print all or selected displayed graphs or reports.

**To print graphs or reports:**

- 1 Choose **File > Print**. The Print Item(s) dialog box opens.



- 2 Choose the graphs or reports to print by selecting the relevant option in the **Select Item(s) To Print** area.
  - **All Items.** Prints all graphs and reports in the current session.
  - **Current Item.** Prints the graph or report currently selected in the Session Explorer.
  - **Specific Item(s).** Select the graphs or reports to print.











- 3 Choose what you want to include in the print job by selecting the relevant option in the **Include** area.
  - **Users Notes.** Prints the notes in the User Notes window.
  - **Graph Details.** Prints details such as graph filters and granularity settings.
- 4 Click **OK**.




## Using Analysis Toolbars

This section describes the buttons that you access from the main Analysis toolbars.

### Common Toolbar











This toolbar is always accessible from the toolbar at top of the page and includes the following buttons.

Toolbar Button	Enables You To	Shortcut Keys
	Create a new session.	Ctrl + N
	Open an existing session.	Ctrl + O
	Generate a Cross Result graph.	
	Save a session.	Ctrl + S
	Print item.	Ctrl + P
	Create an HTML report.	
	View runtime settings	
	Set global filter options	Ctrl + B

Toolbar Button	Enables You To	Shortcut Keys
	Analyze a transaction	
	Undo the most recent action	Ctrl + Z
	Reapply the last action that was undone	Ctrl + Y

**Graph Toolbar**

This toolbar is accessible from the top of the page when you have a graph open and includes the following buttons.

Toolbar Button	Enables You To	Shortcut Keys
	Set filter settings	Ctrl + T
	Clear filter settings	Ctrl + E
	Set granularity settings	Ctrl + G
	Merge graphs	Ctrl + M
	Configure autocorrelation settings	Ctrl + R
	View raw data	
	Add comments to a graph	Ctrl + D
	Add arrows to a graph	
	Set display options	Ctrl + I
	Go back to the Transaction Analysis report	

## Customizing the Layout of Analysis Windows

You can customize the layout of the Analysis session by repositioning and rearranging the different windows to suit your needs.

### Opening Windows

You can open a window or restore a window that was closed, by selecting the name of the relevant window from the **Windows** menu.

### Locking/Unlocking the Layout of the Screen

Select **Windows > Layout locked** to lock or unlock the layout of the screen.

### Restoring the Window Placement to the Default Layout

Select **Windows > Restore Default Layout** to restore the placement of the Analysis windows to their default layout.

---

**Note:** This option is available only when no Analysis session is open.

---

### Restoring the Window Placement to the Classic Layout

Select **Windows > Restore Classic Layout** to restore the placement of the Analysis windows to their classic layout. The classic layout resembles the layout of earlier versions of Analysis.

---

**Note:** This option is available only when no Analysis session is open.

---

### Repositioning and Docking Windows

You can reposition any window by dragging it to the desired position on the screen. You can dock a window by dragging the window and using the arrows of the guide diamond to dock the window in the desired position.

---

**Note:** Only document windows (graphs or reports) can be docked in the center portion of the screen.

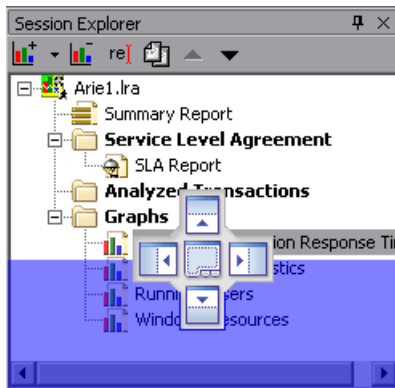
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**To dock a window:**

Assume, for example, that you want to dock the Legend window so that it is displayed below the Session Explorer window.

- 1 Ensure that **Windows > Layout locked** is not selected.
- 2 Select the Legend window and drag it to the Session Explorer window.

A guide diamond opens in the middle of the Session Explorer. Each arrow on the guide diamond represents the position of the Legend window on the screen, relative to the Session Explorer.



- 3 Place the Legend window on the bottom arrow of the guide diamond.
- The Legend window appears below the Session Explorer.

---



**Note:** You can set a window to floating mode by double-clicking the window's title bar. The window undocks and floats above all the other windows. To dock the window back into position, double-click the title bar again.

---

## Using Auto Hide

You can use the Auto Hide feature to minimize open windows that are not in use. The window is minimized along the edges of the screen.

Click the **Auto Hide** button on the title bar of the window to enable or disable Auto Hide, as illustrated in the following table.

Icon	Description
	<b>Auto Hide Enabled.</b> When not in use, window is minimized along the edges of the screen.
	<b>Auto Hide Disabled.</b> Window is always displayed, whether or not it is in use.



# 2

---

## Configuring Analysis

You configure the main Analysis settings in the Options dialog box (**Tools > Options**). This chapter describes how to configure Analysis using the tabs in the Options dialog box.

### **This chapter includes:**

- Setting Data Options on page 39
- Setting General Options on page 46
- Setting Database Options on page 49
- Setting Web Page Breakdown Options on page 53
- Setting Analyze Transaction Options on page 54
- Viewing Session Properties on page 55

### **Setting Data Options**

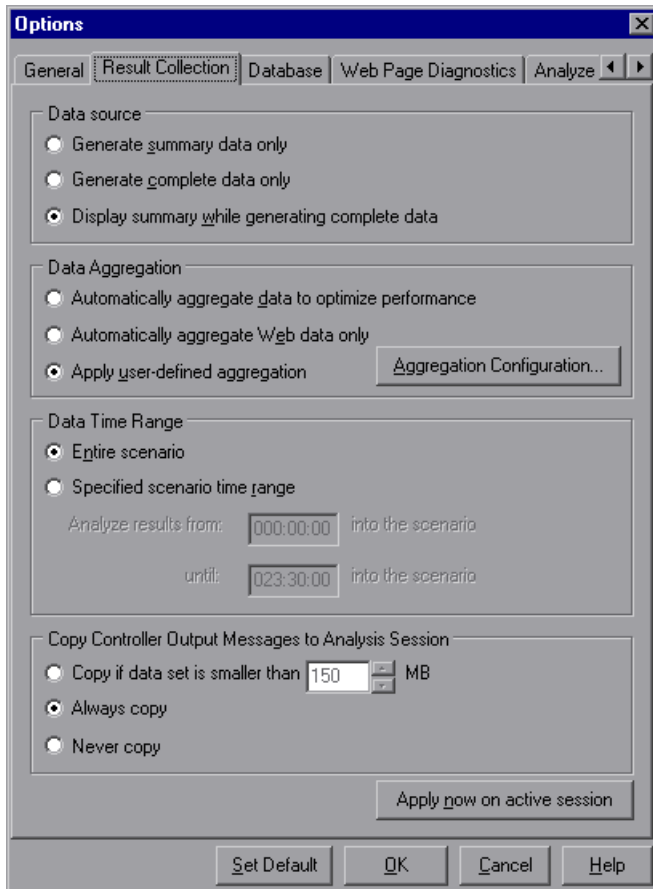
You can configure Analysis to generate and display summary or complete data. When you choose to generate the complete Analysis data, Analysis aggregates the data. Aggregation reduces the size of the database and decreases processing time in large load test scenarios.

You can also configure Analysis to store and display data for the complete duration of the scenario, or for a specified time range only. This decreases the size of the database and thereby decreases processing time.

You use the Result Collection tab of the Options dialog box to configure data options.

To configure data aggregation:

- 1 Select **Tools > Options**, and select the **Result Collection** tab.



- 2 Select data source, data aggregation, and data time range options, as described in “Understanding the Options Dialog Box—Result Collection Tab” on page 41.
- 3 To configure custom aggregation, click **Aggregation Configuration** and set the options as described in “Understanding the Data Aggregation Configuration Dialog Box” on page 45.



---

**Note:** All graphs except the Connections and Running Vusers graph will be affected by the time range settings, in both the Summary and Complete Data Analysis modes.

---

**4** Click **OK**.

To apply the changes to the active session, click **Apply now on active session**.

## **Understanding the Options Dialog Box—Result Collection Tab**

In large load test scenarios, with results exceeding 100 MB, it will take several minutes for Analysis to process the data. The Result Collection tab of the Options dialog box enables you to indicate to LoadRunner to display a summary of the data, while you wait for the complete data to be processed.

The *complete* data refers to the result data after it has been processed for use within Analysis. The graphs can be sorted, filtered, and manipulated. The *summary* data refers to the raw, unprocessed data. The summary graphs contain general information such as transaction names and times, and not all filtering options are available.

If you choose to generate the complete data, Analysis aggregates the data being generated using either built-in data aggregation formulas, or aggregation settings that you define. Data aggregation is necessary in order to reduce the size of the database and decrease processing time in large scenarios.

You can instruct Analysis to display data for the complete duration of the scenario, or for a specified time range only.

You can also choose different options for copying output messages generated by the Controller to the Analysis session.

You can use this tab to configure the following options:

### Data Source

- **Generate summary data only.** View the summary data only. If this option is selected, Analysis will not process the data for advanced use with filtration and grouping.
- **Generate complete data only.** View only the complete data after it has been processed. Do not display the summary data.
- **Display summary data while generating complete data.** View summary data while the complete data is being processed. After the processing, view the complete data. A bar below the graph indicates the complete data generation progress.

For more information about summary data, see “Viewing Summary Data” on page 24

### Data Aggregation

- **Automatically aggregate data to optimize performance.** Aggregates data using built-in data aggregation formulas.
- **Automatically aggregate Web data only.** Aggregates Web data only using built-in data aggregation formulas.
- **Apply user-defined aggregation.** Aggregates data using settings you define. Selecting this enables the **Aggregation Configuration** button. Click this button to define your custom aggregation settings. For more information on user-defined aggregation settings, see “Configuring User-Defined Data Aggregation” on page 44.

### Data Time Range

- **Entire scenario.** Displays data for the complete duration of the load test scenario.
- **Specified scenario time range.** Displays data only for the specified time range of the scenario.
  - **Analyze results from X into the scenario.** Enter the amount of scenario time you want to elapse (in hh:mm:ss format) before Analysis begins displaying data.

- **until X into the scenario.** Enter the point in the scenario (in hh:mm:ss format) at which you want Analysis to stop displaying data.

### **Copy Controller Output Messages to Analysis Session**

Choose the relevant option for copying output messages generated by the Controller to the Analysis session. These output messages are displayed in Analysis in the Controller Output Messages window.

- **Copy if data set is smaller than X MB.** Copies the Controller output data to the Analysis session if the data set is smaller than the amount you specify.
- **Always Copy.** Always copies the Controller output data to the Analysis session.
- **Never Copy.** Never copies the Controller output data to the Analysis session.

To apply the settings in the Result Collection tab to the current session, click **Apply now to active session**. The Controller output data is copied when the Analysis session is saved.

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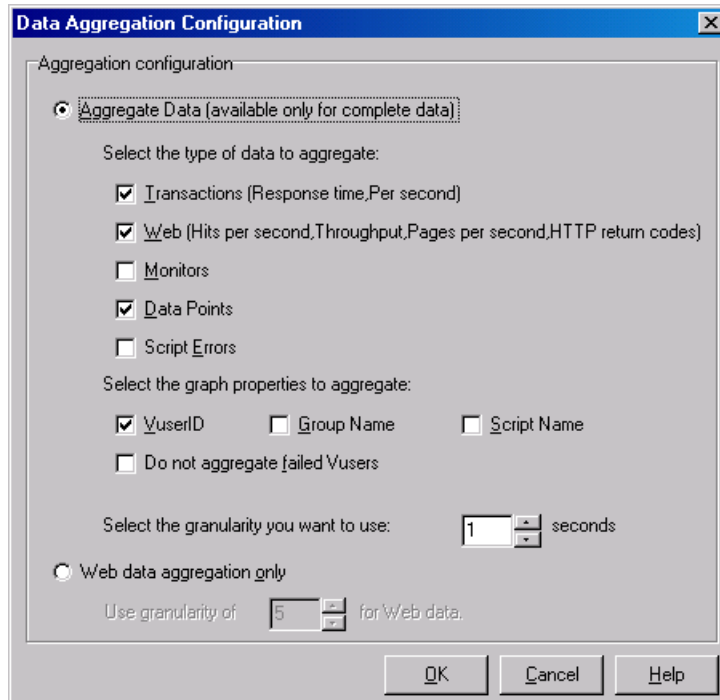
#### **Notes:**

- It is not recommended to use the Data Time Range feature when analyzing the Oracle 11i and Siebel DB Diagnostics graphs, since the data may be incomplete.
  - The Data Time Range settings are not applied to the Connections and Running Vusers graphs.
-

## Configuring User-Defined Data Aggregation

To configure user-defined aggregation settings:

- 1 Select **Tools > Options**, and select the **Result Collection** tab.
- 2 Click **Aggregation Configuration**. The Data Aggregation Configuration dialog box opens.



- 3 Customize the data aggregation and granularity settings as described in "Understanding the Data Aggregation Configuration Dialog Box" on page 45.

---

**Note:** You will not be able to drill down on the graph properties you select to aggregate.

---

**4** Click **OK**.

## **Understanding the Data Aggregation Configuration Dialog Box**

You can use the Data Aggregation Configuration dialog box to define custom aggregation and granularity settings.

- **Aggregate Data.** Specify the data you want to aggregate in order to reduce the size of the database.
  - **Select the type of data to aggregate.** Specify the type(s) of graphs for which you want to aggregate data.
  - **Select the graph properties to aggregate.** Specify the graph properties—Vuser ID, Group Name, and Script Name—you want to aggregate. If you do not want to aggregate the failed Vuser data, select **Do not aggregate failed Vusers**.
  - **Select the granularity you want to use: X seconds.** Specify a custom granularity for the data. To reduce the size of the database, increase the granularity. To focus on more detailed results, decrease the granularity.

---

**Note:** The minimum granularity is 1 second.

---

- **Web data aggregation only.** Specify a custom granularity for Web data.

- **Use granularity of X for Web data.** By default, Analysis summarizes Web measurements every 5 seconds. To reduce the size of the database, increase the granularity. To focus on more detailed results, decrease the granularity.

## Setting General Options

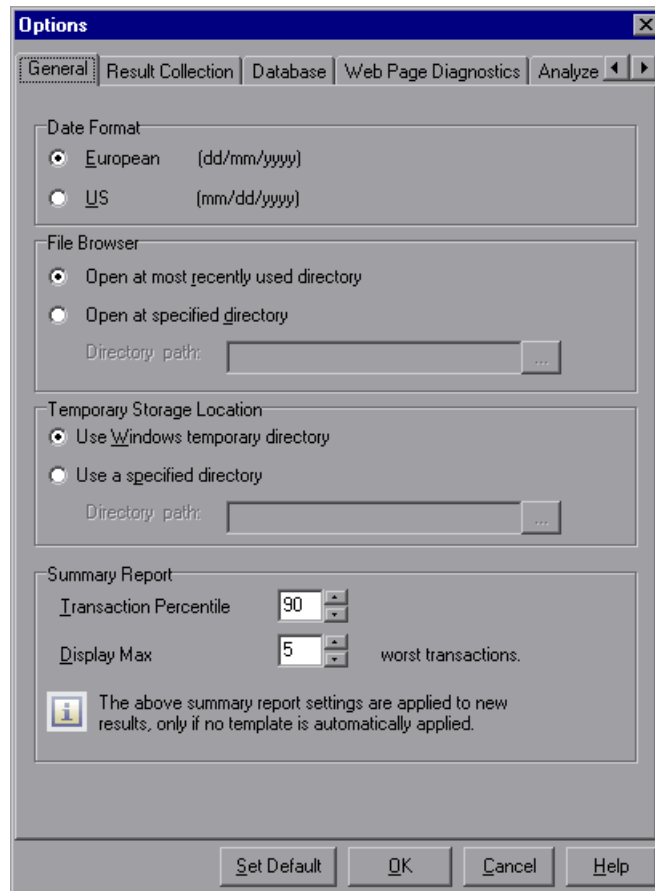
You can configure the following general options:

- Date storage and display format
- File browser directory locations
- Temporary file locations
- Summary report transaction reporting

You use the General tab of the Options dialog box to set general options.

To configure general options:

- 1 Select **Tools > Options**. The Options dialog box opens displaying the General tab.



- 2 Set the general options as described in “Understanding the Options Dialog Box—General Tab” on page 48.
- 3 Click **OK**.

## Understanding the Options Dialog Box—General Tab

You can use the General tab of the Options dialog box to set the following options:

### Date Format

Select a date format for storage and display.

- **European.** Displays the European date format.
- **US.** Displays the U.S. date format.

### File Browser

Select the directory location at which you want the file browser to open.

- **Open at most recently used directory.** Opens the file browser at the previously used directory location.
- **Open at specified directory.** Opens the file browser at a specified directory. In the **Directory path** box, enter the directory location where you want the file browser to open.

### Temporary Storage Location

Select the directory location in which you want to save temporary files.

- **Use Windows temporary directory.** Saves temporary files in your Windows temp directory.
- **Use a specified directory.** Saves temporary files in a specified directory. In the **Directory path** box, enter the directory location in which you want to save temporary files.

### Summary Report

Set the following transaction settings in the Summary Report:

- **Transaction Percentile.** The Summary Report contains a percentile column showing the response time of 90% of transactions (90% of transactions that fall within this amount of time). To change the value of the default 90 percentile, enter a new figure in the **Transaction Percentile** box.



Since this is an application level setting, the new value is only applied the next time you analyze a result file (**File > New**).

- **Display Max.** Where a Service Level Agreement (SLA) has been defined, the Summary Report contains the Worst Transactions table that displays the transactions that most exceeded the SLA boundary. The setting here defines how many transactions are displayed in that table. To change this number (for example, to **6**), enter a new figure in the **Display Max** box.

Since this is an application level setting, the new value is only applied the next time you analyze a result file (**File > New**).

---

**Note:** If a template is automatically applied to new sessions, the transaction settings are defined according to the definitions in the template, and not according to those in the Options dialog box. You define template settings in the Template dialog box (**Tools > Templates > Apply/Edit Template**).

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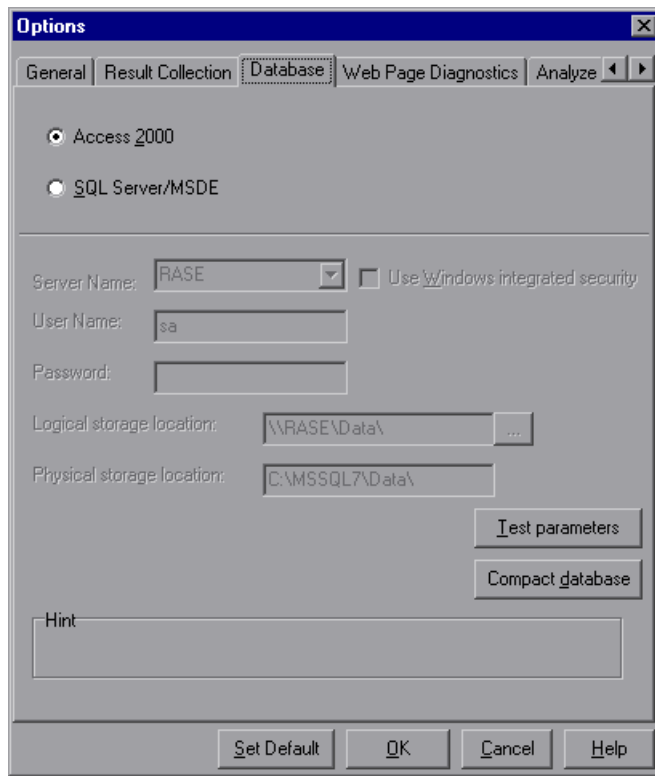
## Setting Database Options

You can choose the database in which to store Analysis session result data and you can repair and compress your Analysis results and optimize the database that may have become fragmented.

By default, LoadRunner stores Analysis result data in an Access 2000 database. If your Analysis result data exceeds two gigabytes, it is recommended that you store it on an SQL server or MSDE machine.

## Configuring Database Format Options

- 1 Select **Tools > Options**, and select the **Database** tab.



- 2 Choose database format options, as described in “Understanding the Options Dialog Box—Database Tab” on page 51.
- 3 To verify that the "list separator" registry options on your machine are the same as those on the database machine, click **Test parameters**.
- 4 To repair and compress results that may have become fragmented, and to prevent the use of excessive disk space, click **Compact database**.

---

**Note:** Long load test scenarios (duration of two hours or more) will require more time for compacting.

---

## Understanding the Options Dialog Box—Database Tab

The Database tab of the Options dialog box enables you to specify the database in which to store Analysis session result data. If your Analysis result data exceeds two gigabytes, it is recommended that you store it on an SQL server or MSDE machine.

- **Access 2000.** Saves Analysis result data in an Access 2000 database format. This setting is the default.
- **SQL Server/MSDE.** Instructs LoadRunner to save Analysis result data on an SQL server or MSDE machine.

---

**Note:** You can install MSDE from the **Additional Components** link on the product installation CD.

---

If you choose to store Analysis result data on an SQL server or MSDE machine, you need to complete the following information:

- **Server Name.** Select or enter the name of the machine on which the SQL server or MSDE is running.
- **Use Windows integrated security.** Enables you to use your Windows login, instead of specifying a user name and password. By default, the user name "sa" and no password are used for the SQL server.
- **User Name.** Enter the user name for the master database.
- **Password.** Enter the password for the master database.
- **Logical storage location.** Enter a shared directory on the SQL server/MSDE machine in which you want permanent and temporary database files to be stored. For example, if your SQL server's name is fly, enter \\fly\<Analysis Database>\.

Analysis results stored on an SQL server/MSDE machine can only be viewed on the machine's local LAN.

- **Physical storage location.** Enter the real drive and directory path on the SQL server/MSDE machine that correspond to the logical storage location. For example, if the Analysis database is mapped to an SQL server named fly, and fly is mapped to drive D, enter D:\<Analysis Database>.

If the SQL server/MSDE and Analysis are on the same machine, the logical storage location and physical storage location are identical.

➤ **Test parameters**

- **For Access.** Lets you connect to the Access database and verify that the "list separator" registry options on your machine are the same as those on the database machine.
- **For SQL server/MSDE.** Lets you connect to the SQL server/MSDE machine and see that the shared directory you specified exists on the server, and that you have write permissions on the shared server directory. If so, Analysis synchronizes the shared and physical server directories.
- **Compact Database.** When you configure and set up your Analysis session, the database containing the results may become fragmented. As a result, it will use excessive disk space. The Compact Database button enables you to repair and compress your results and optimize your Access database.

---

**Note:** If you store Analysis result data on an SQL server/MSDE machine, you must select **File > Save As** in order to save your Analysis session. To delete your Analysis session, select **File > Delete Current Session**.

To open a session stored on an SQL server/MSDE machine, the machine must be running and the directory you defined must exist as a shared directory.

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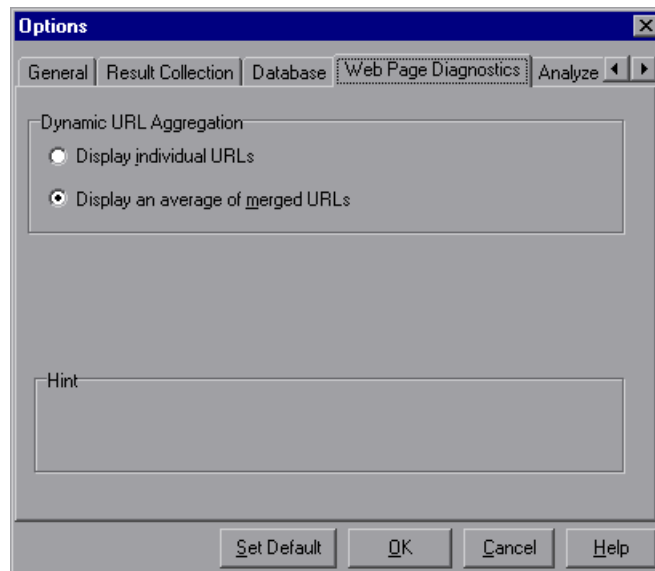
## Setting Web Page Breakdown Options

You can choose how to aggregate the display of URLs that include dynamic information, such as a session ID. You can display these URLs individually, or you can unify them and display them as one line with merged data points.

You use the Web Page Diagnostics tab of the Options dialog box to set Web page breakdown options.

**To set the display of URLs with dynamic data:**

- 1 Select **Tools > Options**, and select the **Web Page Diagnostics** tab.



- 2 Select one of the following URL aggregation options:
  - **Display individual URLs.** Displays each URL individually.
  - **Display an average of merged URLs.** Merges URLs from the same script step into one URL, and displays it with merged (average) data points.
- 3 Click **OK**.

## Setting Analyze Transaction Options

Analysis enables you to analyze a transaction in more detail using the Analyze Transaction tool . The tool produces a report for a specific transaction over a specified time period.

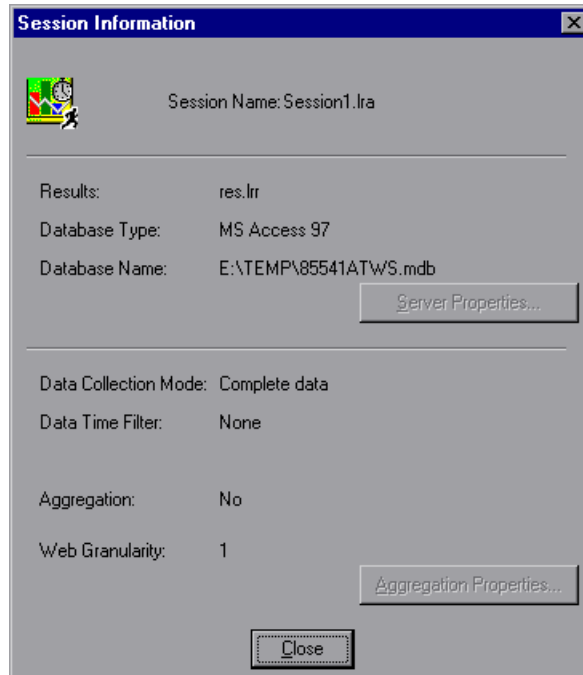
You use the Analyze Transaction Settings tab of the Options dialog box to set the Analyze Transaction options.

- For more information about setting the Analyze Transaction options, see “Understanding the Analyze Transaction Settings” on page 493.
- For more information about the Analyze Transaction tool, see “Analyzing Transactions” on page 489.

## Viewing Session Properties

You can view a summary the configuration properties of the current Analysis session in the Session Information dialog box.

Choose **File > Session Information**. The Session Information dialog box opens.



### Understanding the Session Information Dialog Box

The Session Information dialog box enables you to view the configuration properties of the current Analysis session.

- **Session Name.** Displays the name of the current session.
- **Results.** Displays the name of the LoadRunner result file.
- **Database Type.** Displays the type of database used to store the load test scenario data.
- **Database Name.** Displays the name and directory path of the database.

- **Server Properties.** Displays the properties of the SQL server and MSDE databases.
- **Data Collection Mode.** Indicates whether the session displays complete data or summary data.
- **Data Time Filter.** Indicates whether a time filter has been applied to the session.
- **Aggregation.** Indicates whether the session data has been aggregated.
- **Web Granularity.** Displays the Web granularity used in the session.
- **Aggregation Properties.** Displays the type of data aggregated, the criteria according to which it is aggregated, and the time granularity of the aggregated data.



# 3

---

## Configuring Graph Display

Analysis allows you to customize the display of the graphs and measurements in your session so that you can view the data displayed in the most effective way possible.

### **This chapter includes:**

- Enlarging a Section of a Graph on page 57
- Configuring Display Options on page 58
- Using the Legend to Configure Display on page 64
- Configuring Measurement Options on page 66
- Configuring Columns on page 68
- Adding Comments, Notes, and Symbols on page 69
- Using Templates on page 73

### **Enlarging a Section of a Graph**

Graphs initially display data representing the entire duration of the load test scenario. You can enlarge any section of a graph to zoom in on a specific period of the scenario run. For example, if a scenario ran for ten minutes, you can enlarge and focus on the scenario events that occurred between the second and fifth minutes.

#### **To zoom in on a section of the graph:**

- 1** Click inside a graph.
- 2** Move the mouse pointer to the beginning of the section you want to enlarge, but not over a line of the graph.

- 3 Hold down the left mouse button and draw a box around the section you want to enlarge.
- 4 Release the left mouse button. The section is enlarged.
- 5 To restore the original view, choose **Clear Display Option** from the right-click menu.

## Configuring Display Options

You can configure graph display options at the following levels:

- **Basic.** Enables you to select the type of graph and the time settings.
- **Advanced.** Enables you to modify the scale and format of each graph.

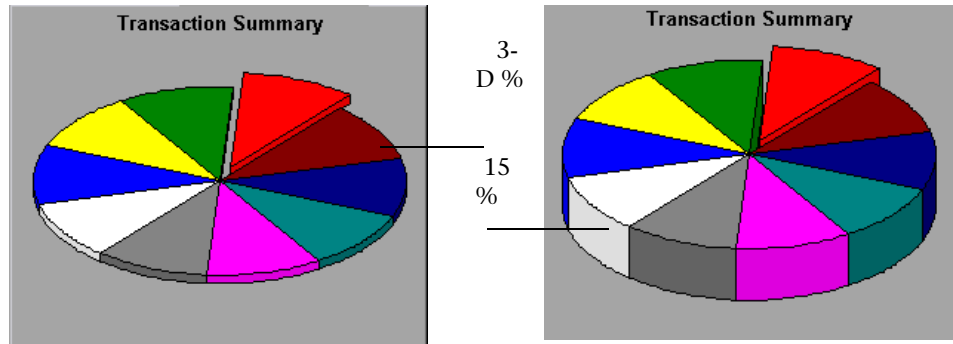
This section includes the following topics:

- “Configuring Basic Display Options” on page 58
- “Understanding the Display Options Dialog Box” on page 60
- “Configuring Advanced Graph Display Options” on page 62
- “Understanding the Editing MainChart Dialog Box—Chart Tab” on page 63
- “Understanding the Editing MainChart Dialog Box—Series Tab” on page 63

### Configuring Basic Display Options

The basic display options enable you to choose the graph type and the way certain graph elements are displayed. You can choose from the following graph types: line, point, bar, pie, or area graph. Not all options are available for all graphs. You can set the grouping along the x-axis and the way that load test scenario time is displayed.

In addition, you can indicate whether the graph should be displayed with a three-dimensional look, and specify the percent for the three-dimensional graphs. This percentage indicates the thickness of the bar, grid, or pie chart.

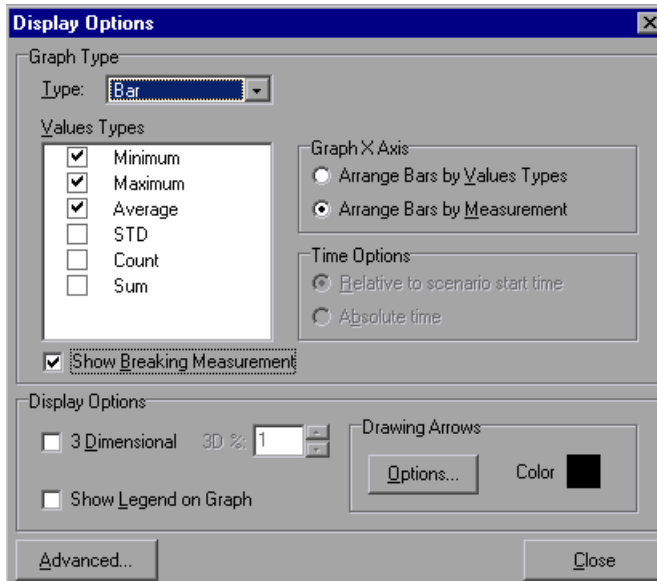


The basic display options also let you indicate how to plot the results that are time-based: relative to the beginning of the scenario (default), or absolute time, based on the system clock of the machine.

To configure graph display options:



- 1 Choose **View > Display Options** or click the **Display Options** button on the toolbar. The Display Options dialog box opens.



- 2 Set graph and display options, as described in “Understanding the Display Options Dialog Box” on page 60.

**To set advanced options, click Advanced. For more information on advanced options, see “Configuring Advanced Graph Display Options” on page 62.**

- 3 Click Close.

## Understanding the Display Options Dialog Box

The Display Options dialog box enables you to specify display and time options for the graph and to access the advanced display options.

### Graph Type Options

- **Type.** Select the type of graph: line, point, bar, pie, or area.

- **Values Types.** Select the type of display information from the list of available values. For example, a bar graph displaying Average Transaction Response Time can be configured to display minimum, maximum, average, STD, count, and sum averages.
- **Graph X Axis (Bar graphs only).** Select the bar arrangement along the x-axis. You can arrange the bars by value types or measurement.
- **Time Options.** Select the way in which the graph shows the Elapsed Scenario Time on the x-axis. You can choose an elapsed time relative to the beginning of the scenario or an elapsed time from the absolute time of the machine's system clock.
- **Show Breaking Measurement.** Select this check box to display the name and properties of the breaking measurement at the top of the graph (enabled by default).

### Display Options

- **3 Dimensional.** Select this check box to enable a 3-dimensional display of the graph.
- **3D %.** Specify a percentage for the 3-dimensional aspect of lines in the graph.
- **Show Legend on Graph.** Select this check box to display a legend at the bottom of the graph.
- **Drawing Arrows.** Allows you to configure the style, color, and width of arrows you draw to highlight graph information.



Click the **Draw Arrow** button on the toolbar to create display arrows on graphs.

- **Advanced.** Opens the Editing MainChart dialog box, enabling you to configure the look and feel of your graph as well as its title and the format of the data.

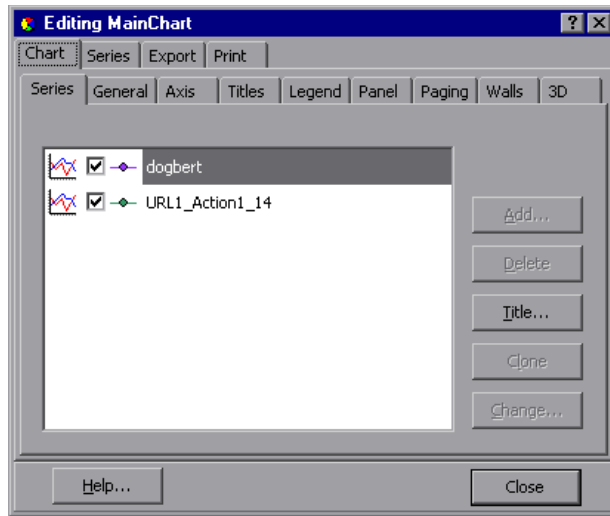
## Configuring Advanced Graph Display Options

Advanced options let you configure the look and feel of your graph as well as its title and the format of the data.

To configure advanced graph display options:



- 1 Choose **View > Display Options** or click the **Display Options** button on the toolbar. The Display Options dialog box opens.
- 2 Click **Advanced**. The Editing MainChart dialog box opens.



- 3 Set the desired advanced display options, as described in the following sections, and click **Close**.
  - You can customize the graph layout by setting the **Chart** and **Series** preferences. Select the appropriate tab and sub-tab to configure your graph.
  - The **Export** tab enables you to store the current graph to an image file in the format of your choice—BMP, JPG, or EMF. You can also export the graph's data to HTML, Excel or XML.
  - The **Print** tab enables you to print only the graph itself without the legend and other data such as the User Notes.

## Understanding the Editing MainChart Dialog Box—Chart Tab

The Chart tab of the Editing MainChart dialog box enables you to configure the look and feel of your entire graph. You set Chart preferences using the following tabs:

- **Series.** Select the graph style (bar, line, etc.), the hide/show settings, line and fill color, and the title of the series.
- **General.** Select options for print preview, export, margins, scrolling, and magnification.
- **Axis.** Select which axes to show, as well as their scales, titles, ticks, and position.
- **Titles.** Set the title of the graph, its font, background color, border, and alignment.
- **Legend.** Set all legend related settings, such as position, fonts, and divider lines.
- **Panel.** Shows the background panel layout of the graph. You can modify its color, set a gradient option, or specify a background image.
- **Paging.** Set all page related settings, such as amount of data per page, scale, and page numbering. These settings are relevant when the graph data exceeds a single page.
- **Walls.** Set colors for the walls of 3-dimensional graphs.
- **3D.** Select the 3-dimensional settings, offset, magnification, and rotation angle for the active graph.

## Understanding the Editing MainChart Dialog Box—Series Tab

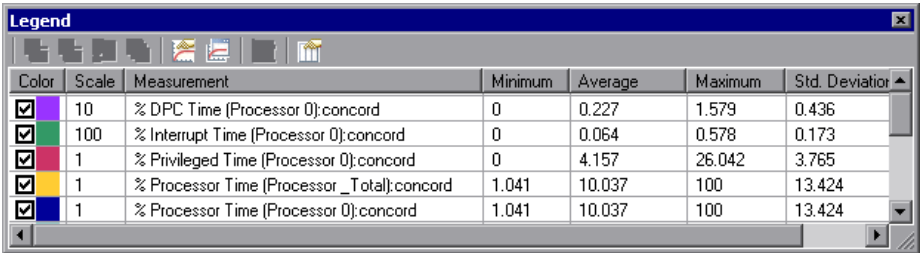
The Series tab of the Editing MainChart dialog box enables you to control the appearance of the individual points plotted in the graph. You set Series preferences using the following tabs:

- **Format.** Set the border color, line color, pattern, and invert property for the lines or bars in your graph.

- **Point.** Set the size, color and shape of the points that appear within your line graph.
- **General.** Select the type of cursor, the format of the axis values, and show/hide settings for the horizontal and vertical axes.
- **Marks.** Configure the format for each point in the graph.

## Using the Legend to Configure Display





You can use the Legend window to configure the color, scale, minimum, maximum, average, median, and standard deviation of each measurement appearing in the graph.



The following options are available from the Legend window toolbar (or by right-clicking a measurement in the Legend Window).

Function	Button	Enables You To
Show		Display a measurement in the graph.
Hide		Hide a measurement in the graph.
Show only selected		Display the highlighted measurement only.
Show all		Display all the available measurements in the graph.



Function	Button	Enables You To
<b>Configure measurements</b>		Opens the Measurement Options dialog box that enables you to configure measurement options (for example, set color and measurement scale). For more information, see “Configuring Measurement Options” on page 66.
<b>Show measurement description</b>		Opens the Measurement Description dialog box that displays the name, monitor type, and description of the selected measurement. For more information, see “Understanding the Measurement Description Dialog Box” on page 66.
<b>Animate selected line</b>		Displays the selected measurement as a flashing line.
<b>Configure columns</b>		Opens the Legend Columns Options dialog box that enables you to configure the columns displayed in the Legend window. For more information, see “Configuring Columns” on page 68.

The following additional options are accessed by right-clicking a measurement in the Legend Window:

- **Auto Correlate.** Opens the Auto Correlate dialog box that enables you to correlate the selected measurement with other monitor measurements in the load test scenario. For more information on auto correlation, see “Auto Correlating Measurements” on page 106.
- **Web Page Diagnostics for <selected measurement>** (appears for measurements in the Average Transaction Response Time and Transaction Performance Summary graphs): Displays a Web Page Diagnostics graph for the selected transaction measurement.
- **Sort by measurement column.** Sorts the measurements according to the selected column, in ascending or descending order.
- **Break down** (appears for measurements in the Web Page Diagnostics graphs). Displays a graph with a breakdown of the selected page.

## Understanding the Measurement Description Dialog Box

The Measurement Description dialog box shows you additional information about the selected measurement.

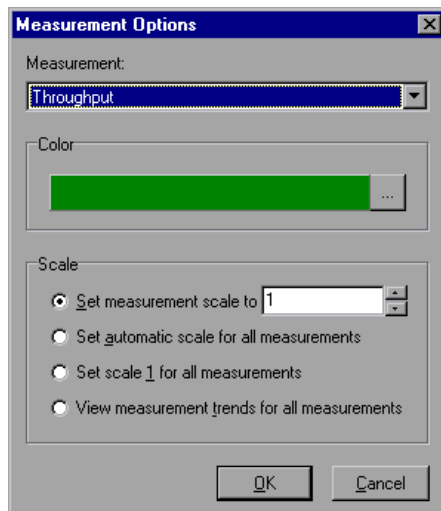
- **Measurement.** Displays the name of the selected measurement. Click the drop-down arrow to select a different measurement.
- **Monitor Type.** Displays the type of monitor used to obtain the selected measurement.
- **Description.** Displays a description of the selected monitored measurement.
- **SQL.** If an SQL logical name is in use, displays the full SQL statement.

## Configuring Measurement Options

You can configure measurement options using the Measurements Options dialog box.

**To configure measurement options:**

- 1 In the Legends tab, right-click and choose **Configure measurements**. The Measurement Options dialog box opens.



- 2 Select a measurement to configure.
- 3 Select color and scale options and click **OK**.

### Understanding the Measurement Options Dialog Box

The Measurement Options dialog box enables you to set the color and scale of the measurement you selected.

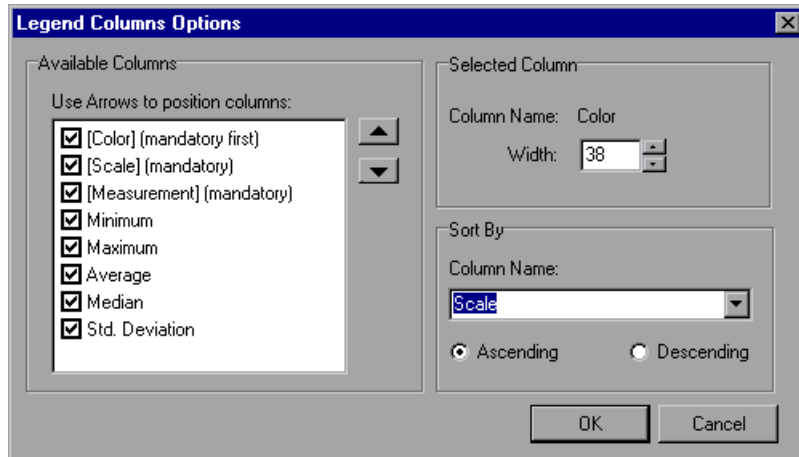
- **Measurement.** Select a measurement from the drop-down list.
- **Color.** Select the color bar and choose a color for the selected measurement.
- **Scale**
  - **Set measurement scale to x.** Select the scale with which you want to view the selected measurement.
  - **Set automatic scale for all measurements.** Uses an automatic scale optimized to display each measurement in the graph.
  - **Set scale 1 for all measurements.** Sets the scale to one for all measurements in the graph.
  - **View measurement trends for all measurements.** Standardizes the y-axis values in the graph, according to the following formula:  $\text{New Y value} = (\text{Previous Y Value} - \text{Average of previous values}) / \text{STD of previous values}$ . For more information on standardizing graph values, see “Viewing Measurement Trends” on page 105.

## Configuring Columns

You can use the Legend Columns Options dialog box to select the columns to be displayed and to configure their position, width, and sort order.

To configure columns:

- 1 In the Legends tab, right-click and choose **Configure columns**. The Legend Columns Options dialog box opens.



- 2 Configure the columns to be displayed, their position, width, and sort order, as described in “Understanding the Legend Columns Options Dialog Box” on page 68.
- 3 Click **OK**.

### Understanding the Legend Columns Options Dialog Box

The Legend Columns Options dialog box enables you to select the columns you want to view, the width of each column, and the method by which to sort the columns.

**Available Columns.** Displays the columns available for the selected measurement. By default, all of the available columns are displayed. To hide a column, clear the check box to the left of the column name. To show it, select the check box.

---

**Note:** Several columns are mandatory and cannot be hidden, such as Measurement Name, Color, and Scale.

---

You can rearrange the order in which the columns appear (from left to right), by using the vertical arrows to position the columns in the desired order.

#### **Selected Column**

- **Column Name.** Displays the name of the selected column (read-only)
- **Width.** Displays the width of the column in pixels. You can also modify a column's width by dragging its border in the Legend window.

#### **Sort By**

- **Column Name.** Select the column by which to sort the measurement data.
- **Ascending.** Sort the measurement data in ascending order.
- **Descending.** Sort the measurement data in descending order.

## **Adding Comments, Notes, and Symbols**

You can tailor your graph by adding comments and arrows to clarify graphical data and specify significant points or areas. You can also enter user notes about specific graphs or reports.

This section includes the following topics:

- “Using Comments in a Graph” on page 70
- “Understanding the Add/Edit Comments Dialog Box - Options Tab” on page 71
- “Using Arrows in a Graph” on page 72
- “Understanding the User Notes Window” on page 72

## Using Comments in a Graph

You can add and delete comments in a graph.

### To add a comment:

- 1 To add a comment, perform either of the following:
  - Right-click in the graph at the location where you want to add the comment, and choose **Comments > Add**.
  - Click the **Add Comments** button on the toolbar. The cursor changes to a drag icon. Click in the graph where you want to position the comment.



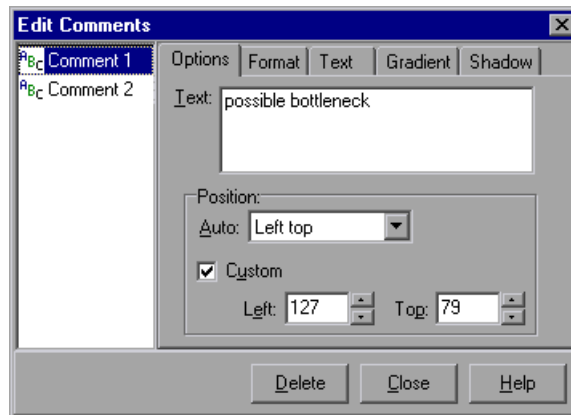
The Add Comment dialog box opens.

- 2 Type a comment in the **Text** box and format it as desired.
- 3 Click **OK**.

### To edit, format, or delete a comment:

- 1 To edit a comment, do one of the following:
  - Click on the comment.
  - Right-click in the graph, and choose **Comments > Edit**.

The Edit Comments dialog box opens.



- 2 Choose the comment you want to edit in the left frame. In the example above, "Comment 1" is selected. Edit the text.

To format a comment, select the **Format**, **Text**, **Gradient**, and **Shadow** tabs.

To delete a comment, select the comment and click **Delete**, and then **Yes**.

- 3 Click **Close**.

## Understanding the Add/Edit Comments Dialog Box - Options Tab

The Add Comment dialog box enables you to add comments a graph. The Edit Comments dialog box enables you to edit and format comments, and delete comments from the current graph.

**Text.** Type the text of your comment, or edit the text of an existing comment.

**Position.** Select an automatic or a custom position.

- **Auto.** You can select a defined location for your comment:
  - **Left top.** Positions the comment at the top left corner of the graph.
  - **Left bottom.** Positions the comment at the lower left corner of the graph.
  - **Right top.** Positions the comment at the top right corner of the graph.
  - **Right bottom.** Positions the comment at the lower right corner of the graph.
- **Custom.** Select this to position the comment in a custom location.
  - **Left.** Set the position of the comment from the left of the graph.
  - **Top.** Set the position of the comment from the top of the graph.

## Using Arrows in a Graph

You can add and delete arrows in a graph.

### To add an arrow to a graph:



- 1 Click **Draw Arrow**. The cursor changes to a hairline icon.
- 2 Click the mouse button within the graph to position the base of the arrow.
- 3 While holding the mouse button down, drag the mouse cursor to position the head of the arrow. Release the mouse button.
- 4 The arrow's position can be changed by selecting the arrow itself. Positional boxes appear at the base and head which can be dragged to alternate positions.

### To delete an arrow from a graph:

- 1 Select the arrow by clicking on it. Positional boxes appear at the base and head of the arrow.
- 2 Press **Delete**.

## Understanding the User Notes Window

In the User Notes window (**Windows > User Notes**), you can enter text about the graph or report that is currently open. The text in the User Notes window is saved with the session.

To view the text that you entered for a specific graph or report, select the relevant graph or report and open the User Notes window (**Windows > User Notes**).

The information in this window can be displayed in Microsoft Word reports. For more information, see “Creating Microsoft Word Reports” on page 508.



## Using Templates

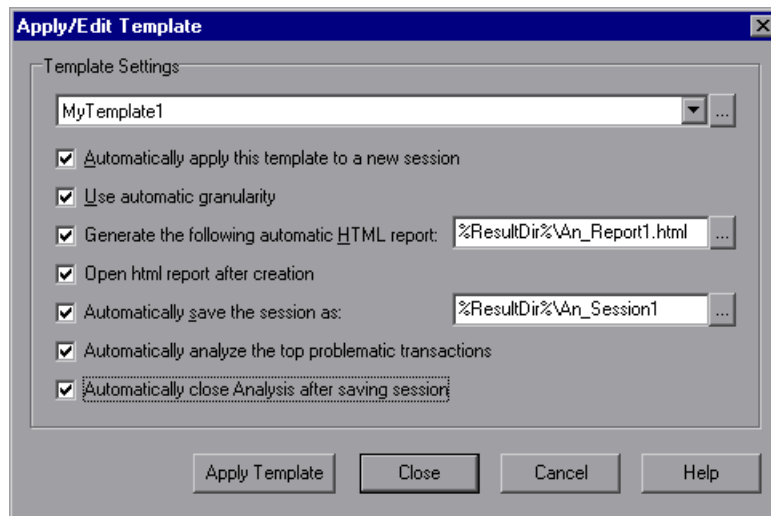
Templates enable you to save the current filter and display options and use them in another session.

You save, apply, and edit templates using the Template dialog box. Its title changes depending on the action being performed.

**To apply/edit a template:**

- 1 Choose **Tools > Templates > Apply/Edit Template**.

The Apply/Edit Template dialog box opens.

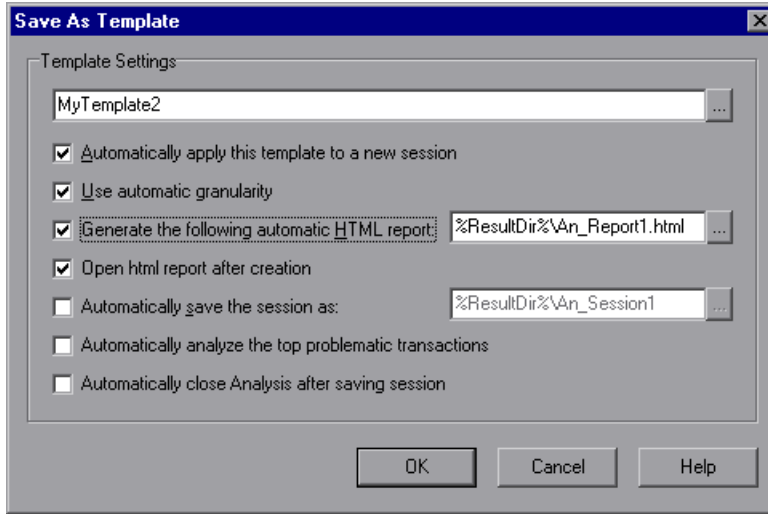


- 2 Enter template options, as described in “Understanding the Template Dialog Box” on page 75.
- 3 Click **Apply Template** to apply the template settings to the current session and close the dialog box, or click **Close** to save the template settings without applying them to the current session.

**To save a template:**

- 1** Choose **Tools > Templates > Save as Template**.

The Save As Template dialog box opens.



- 2** Enter template options, as described in “Understanding the Template Dialog Box” on page 75.
- 3** Click **OK**.

## Understanding the Template Dialog Box

The Template dialog box enables you to set template settings and automatic activity options.

- **Template Settings.** Enter the name of the template you want to create, use, or edit, or click **Browse** to select a template.
- **Automatically apply this template to a new session.** Applies the template to any new session you create.
- **Use automatic granularity.** Applies the default Analysis granularity (one second) to the template. For information about setting Analysis granularity, see “Changing the Granularity of the Data” on page 103.
- **Generate the following automatic HTML report.** Generates an HTML report using the template. Specify or select a report name. For information about generating HTML reports, see “Creating HTML Reports” on page 497.
- **Open html report after creation.** If you selected the option of generating an automatic HTML report, select this option to automatically open the HTML report after it is created.
- **Automatically save the session as.** Automatically saves the session using the template you specify. Specify or select a file name.
- **Automatically analyze the top problematic transactions.** Automatically generates Transaction Analysis reports for the transactions with the worst SLA violations. Reports are generated for a maximum of five transactions. For more information about Transaction Analysis reports, see “Analyzing Transactions” on page 489.
- **Automatically close Analysis after saving session.** Automatically closes Analysis after a session is automatically saved (using the previous option). This prevents the running of multiple instances of Analysis.



# 4

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## Filtering and Sorting Graph Data

You can filter and sort data that is displayed in a graph. You sort and filter graph data using the same dialog box, as described in this chapter.

### **This chapter includes:**

- About Filtering Graph Data on page 77
- About Sorting Graph Data on page 78
- Applying Filter and Sort Criteria to Graphs on page 79
- Filter Conditions on page 81
- Understanding the Filter Dialog Boxes on page 92
- Additional Filtering Dialog Boxes on page 94

### **About Filtering Graph Data**

You can filter graph data to show fewer transactions for a specific segment of the load test scenario. More specifically, you can display four transactions beginning from five minutes into the scenario and ending three minutes before the end of the scenario.

You can filter for a single graph, in all graphs in a load test scenario, or in the summary graph.

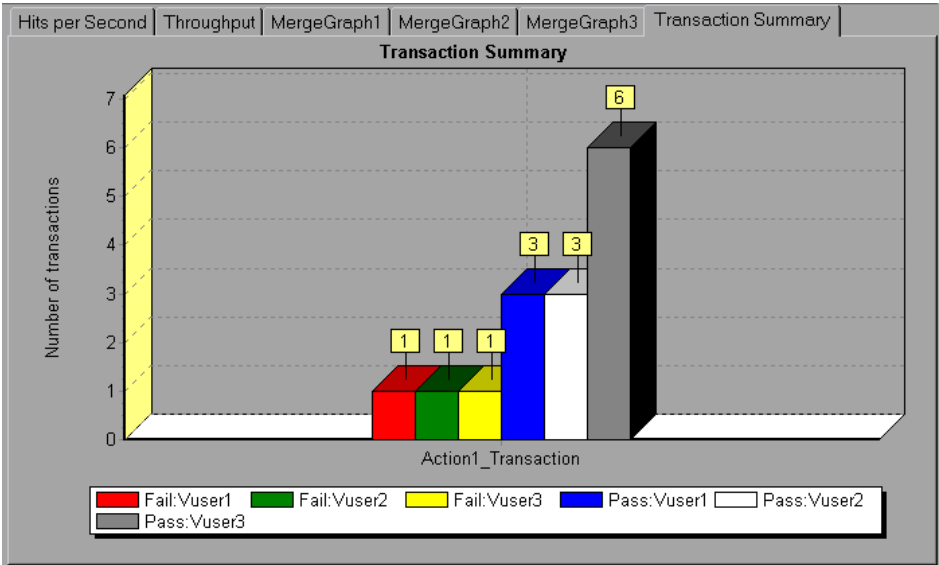
The available filter conditions differ for each type of graph. The filter conditions also depend on your scenario. For example, if you only had one group or one load generator machine in your scenario, the Group Name and Load Generator Name filter conditions do not apply.

**Note:** You can also filter merged graphs. The filter conditions for each graph are displayed on separate tabs.

## About Sorting Graph Data

You can sort graph data to show the data in more relevant ways. For example, Transaction graphs can be grouped by the Transaction End Status, and Vuser graphs can be grouped by Scenario Elapsed Time, Vuser End Status, Vuser Status, and VuserID.

You can sort by one or several groups—for example by Vuser ID and then Vuser status. The results are displayed in the order in which the groups are listed. You can change the grouping order by rearranging the list. The following graph shows the Transaction Summary grouped according to Vusers.



For more information on sorting by group, see “Understanding the Filter Dialog Boxes” on page 92.

## Applying Filter and Sort Criteria to Graphs

You apply filter and sort criteria to graphs using the following dialog boxes:

To Filter....	Use This Dialog Box
A single graph	Graph Settings dialog box (or, for a subset of the filter options, use the Open a New Graph dialog box)
All graphs in a load test scenario	Global Filter dialog box
Summary Report	Analysis Summary Filter dialog box

These dialog boxes are all similar, but the name and some of the options differ depending on its use.

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### Notes:

- You can only sort a single graph at a time. Sort settings are only included in the Graph Settings dialog box.
  - SAP Diagnostics has its own filtering options. For more information, see Chapter 36, “SAP Diagnostics Graphs.”
- 

### To set filter conditions:

- 1 Open the appropriate dialog box by performing one of the following:



- To set filter conditions for a single graph, select a graph to filter by clicking the graph tab or clicking the graph name in the Session Explorer, and choose **View > Set Filter/Group By** or click **Set Filter**.



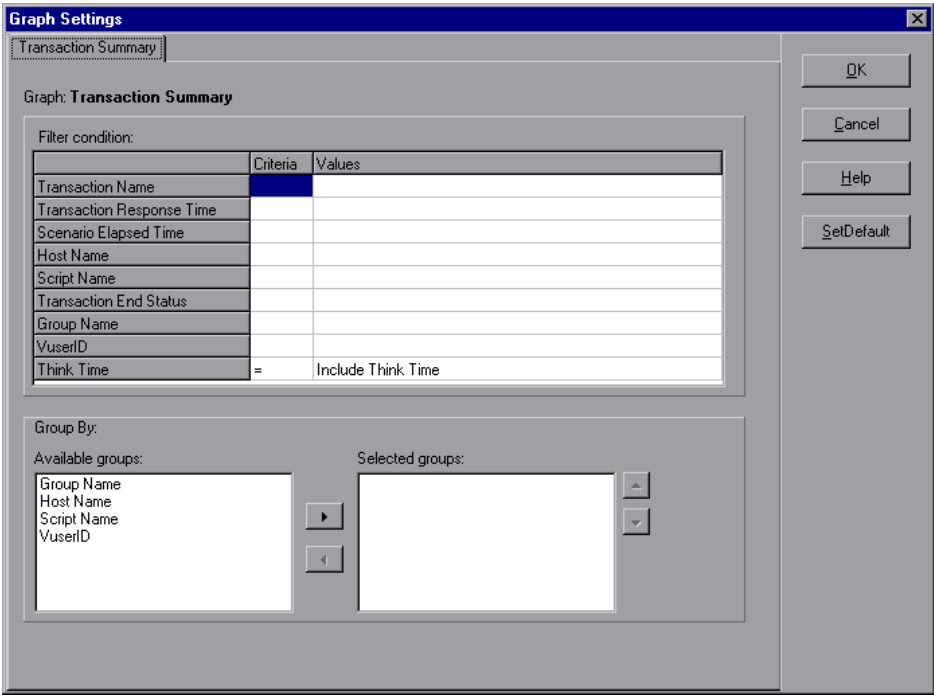
- To set filter conditions for all the graphs in a load test scenario (both those displayed and those that have not yet been opened), choose **File > Set Global Filter** or click **Set Global Filter**.



- To set filter conditions for the Summary Report, choose **View > Summary Filter**.

**Note:** Data (for example, transactions) that is not selected in the Summary Filter will not be available for analysis in the SLA report or the Transaction Analysis report. For more information, see Chapter 31, “Understanding Analysis Reports.”

A graph filter dialog box opens.



**2** Select values for the **Criteria** and **Values** fields.

For some filter conditions, one of the following dialog boxes opens, enabling you to specify further filtering details.

- Set Dimension Information Dialog Box (described on page 95)
- Vuser ID Dialog Box (described on page 96)



- Scenario Elapsed Time Dialog Box (described on page 97)
- Hierarchical Path Dialog Box (described on page 98)

Set the conditions in the additional dialog box, as described for each dialog box.

- 3** To sort the graph display by group, select the Group By settings, as described in “Understanding the Filter Dialog Boxes” on page 92.
- 4** Click **OK**. The graph dialog box closes and the settings are applied.

## Filter Conditions

The available filter conditions differ for each type of graph.

### Common Filter Condition Options

The following filter conditions are common to many graphs:

Filter Condition	Filters the graph according to...
Host Name	The name of the Host machine. Select one or more hosts from the drop down list.
Transaction End Status	The end status of a transaction: <i>pass, fail, stop</i> .
Scenario Elapsed Time	The time that elapsed from the beginning to the end of the load test scenario. For more information about setting the time range, see “Scenario Elapsed Time Dialog Box” on page 97.
Vuser ID	The Vuser ID. For more information, see “Vuser ID Dialog Box” on page 96.
Script Name	The name of the script.
Group Name	The name of the group to filter by.

## Vuser Graphs

You can apply the following filter conditions to Vuser graphs:

Filter Condition	Filters the graph according to...
<b>Vuser Status</b>	The Vuser status: <i>load, pause, quit, ready, run</i>
<b>Vuser End Status</b>	The status of the Vuser at the end of the transaction: <i>error, failed, passed, stopped.</i>
<b>Number of Released Vusers</b>	The number of Vusers that were released.
<b>Rendezvous Name</b>	The name of the rendezvous point.

## Error Graphs

You can apply the following filter conditions to Error graphs:

Filter Condition	Filters the graph according to...
<b>Error Type</b>	The type of error (per error number).
<b>Parent Transaction</b>	The parent transaction.
<b>Line Number in Script</b>	The line number in the script.

## Transaction Graphs

You can apply the following filter conditions to Transaction graphs:

Filter Condition	Filters the graph according to...
<b>Transaction Name</b>	The name of the transaction.
<b>Transaction Response Time</b>	The response time of the transaction.
<b>Transaction Hierarchical Path</b>	The hierarchical path of the transaction. For more information on setting this condition, see “Hierarchical Path Dialog Box” on page 98.

## Web Resource Graphs

You can apply the following filter conditions to Web Resources graphs:

Filter Condition	Filters the graph according to...
Web Resource Name	The name of the Web resource.
Web Resource Value	The value of the Web resource.
Web Server Resource Name	The name of the Web Server resource.
Web Server Resource Value	The value of the Web Server resource.

## Web Page Diagnostics Graphs

You can apply the following filter conditions to Web Page Diagnostics graphs:

Filter Condition	Filters the graph according to...
Component Name	The name of the component.
Component Response Time	The response time of the component.
Component DNS Resolution Time	The amount of time the component needs to resolve the DNS name to an IP address, using the closest DNS server.
Component Connection Time	The time taken for the component to establish an initial connection with the Web server hosting the specified URL.
Component First Buffer Time	The time that passes from the component's initial HTTP request (usually GET) until the first buffer is successfully received back from the Web server.
Component Receive Time	The time that passes until the component's last byte arrives from the server and the downloading is complete.

Filter Condition	Filters the graph according to...
<b>Component SSL Handshaking Time</b>	The time take for the component to establish an SSL connection. (Applicable to HTTPS communication only.)
<b>Component FTP Authentication Time</b>	The time taken for the component to authenticate the client. (Applicable to FTP protocol communication only).
<b>Component Error Time</b>	The average amount of time that passes from the moment a component's HTTP request is sent until the moment an error message (HTTP errors only) is returned.
<b>Component Size (KB)</b>	The size of the component (in kilobytes).
<b>Component Type</b>	The type of component: <i>Application; Image; Page; Text</i>
<b>Component Hierarchical Path</b>	The hierarchical path of the component. For more information on setting this condition, see "Hierarchical Path Dialog Box" on page 98.
<b>Component Network Time</b>	The amount of time from the component's first HTTP request, until receipt of ACK.
<b>Component Server Time</b>	The amount of time from when the component receives of ACK, until the first buffer is successfully received back from the Web server.
<b>Component Client Time</b>	The average amount of time that passes while a component request is delayed on the client machine due to browser think time or other client-related delays.

## User Defined Data Point Graphs

You can apply the following filter conditions to User-Defined Data Point graphs:

Filter Condition	Filters the graph according to...
Datapoint Name	The name of the data point.
Datapoint Value	The value of the data point.

## System Resources Graphs

You can apply the following filter conditions to System Resource graphs:

Filter Condition	Filters the graph according to...
System Resource Name	The name of the system resource.
System Resource Value	The value of the system resource. See “Set Dimension Information Dialog Box” on page 95.

## Network Monitor Graphs

You can apply the following filter conditions to Network Monitor graphs:

Filter Condition	Filters the graph according to...
Network Path Name	The name of the network path.
Network Path Delay	The delay of the network path.
Network Path Father	The father of the network path.
Network SubPath Name	The name of the network subpath.
Network SubPath Delay	The delay of the network subpath.
Network Full Path	The full network path.
Network Segment Name	The name of the network segment.
Network Segment Delay	The delay of the network segment.
Network Segment Full Path	The full network segment path.

**Firewall Graphs**

You can apply the following filter conditions to Firewall graphs:

Filter Condition	Filters the graph according to...
Firewall Resource Name	The name of the Firewall resource.
Firewall Resource Value	The value of the firewall resource. See “Set Dimension Information Dialog Box” on page 95.

**Web Server Resource Graphs**

You can apply the following filter conditions to Web Server Resource graphs:

Filter Condition	Filters the graph according to...
Measurement Name	The name of the measurement.
Measurement Value	The measurement value. See “Set Dimension Information Dialog Box” on page 95.

**Web Application Server Resource Graphs**

You can apply the following filter conditions to Web Application Server Resource graphs:

Filter Condition	Filters the graph according to...
Resource Name	The name of the resource.
Resource Value	The value of the resource. See “Set Dimension Information Dialog Box” on page 95.

## Database Server Resource Graphs

You can apply the following filter conditions to Database Server Resource graphs:

Filter Condition	Filters the graph according to...
Database Resource Name	The name of the database resource.
Database Resource Value	The value of the database resource. See “Set Dimension Information Dialog Box” on page 95.

## Streaming Media Graphs

You can apply the following filter conditions to Streaming Media graphs:

Filter Condition	Filters the graph according to...
Streaming Media Name	The name of the streaming media.
Streaming Media Value	The value of the streaming media. See “Set Dimension Information Dialog Box” on page 95.

## ERP/CRM Server Resource Graphs

You can apply the following filter conditions to ERP/CRM Server Resource graphs:

Filter Condition	Filters the graph according to...
ERP/CRM Server Resource Name	The name of the ERP/CRM server resource.
ERP/CRM Server Resource Value	The value of the ERP/CRM Server resource. See “Set Dimension Information Dialog Box” on page 95.
ERP Server Resource Name	The name of the ERP server resource.
ERP Server Resource Value	The value of the ERP server resource. See “Set Dimension Information Dialog Box” on page 95.

## Siebel Diagnostics Graphs

You can apply the following filter conditions to Siebel Diagnostics graphs:

Filter Condition	Filters the graph according to...
<b>Siebel Transaction Name</b>	The name of the Siebel transaction.
<b>Siebel Request Name</b>	The name of the Siebel request.
<b>Siebel Layer Name</b>	The name of the Siebel layer.
<b>Siebel Area Name</b>	The name of the Siebel area.
<b>Siebel Sub-Area Name</b>	The name of the Siebel sub-area.
<b>Siebel Server Name</b>	The name of the Siebel server.
<b>Siebel Script Name</b>	The name of the Siebel script.
<b>Response Time</b>	The response time of the Siebel transaction.
<b>Siebel Chain of Calls</b>	The chain of calls for the Siebel transaction.

## Siebel DB Diagnostics Graphs

You can apply the following filter conditions to Siebel DB Diagnostics graphs:

Filter Condition	Filters the graph according to...
<b>Transaction Name - SIEBEL</b>	The name of the Siebel DB transaction.
<b>SQL Chain of Calls</b>	The SQL chain of calls for the Siebel DB transaction.
<b>SQL Alias Name</b>	The SQL alias name for the Siebel DB transaction.
<b>SQL Response Time</b>	The SQL response time of the Siebel DB transaction.



## Oracle 11i Diagnostics Graphs

You can apply the following filter conditions to Oracle 11i Diagnostics graphs:

Filter Condition	Filters the graph according to...
<b>Transaction Name - ORACLE</b>	The name of the Oracle transaction.
<b>SQL Chain of Calls</b>	The SQL chain of calls for the Oracle transaction.
<b>SQL Alias Name - Oracle</b>	The SQL alias name for the Oracle transaction.
<b>SQL Response Time</b>	The SQL response time of the Oracle transaction.
<b>Oracle SQL Parse Time</b>	The SQL parse time of the Oracle transaction.
<b>Oracle SQL Execute Time</b>	The SQL execute time of the Oracle transaction.
<b>Oracle SQL Fetch Time</b>	The SQL fetch time of the Oracle transaction.
<b>Oracle SQL Other Time</b>	Other SQL time for the Oracle transaction.

## Java Performance Graphs

You can apply the following filter conditions to Java Performance graphs:

Filter Condition	Filters the graph according to...
<b>Java Performance Resource Name</b>	The name of the Java performance resource.
<b>Java Performance Resource Value</b>	The value of the Java performance resource.

## J2EE & .NET Diagnostics Graphs

You can apply the following filter conditions to J2EE & .NET Diagnostics graphs:

Filter Condition	Filters the graph according to...
Transaction Name	The name of the Java transaction.
Method Chain of Calls	The chain of calls for the Java method.
Layer Name	The name of the layer.
Class Name	The name of the class.
Method Name	The name of the method.
SQL Logical Name	The SQL logical name for the Java transaction.
Response Time	The response time of the Java transaction.
Host Name - J2EE/.NET	The name of the host for the J2EE & .NET transaction.
Application Host Name - (VM)	The name of the application host for the VM.
Transaction Request	The request for the transaction.
Transaction Hierarchical Path	The hierarchical path of the transaction. For more information on setting this condition, see “Hierarchical Path Dialog Box” on page 98.

## Application Component Graphs

You can apply the following filter conditions to Application Component graphs:

Filter Condition	Filters the graph according to...
Component Resource Name	The resource name of the component.
Component Resource Value	The value of the component resource. See “Set Dimension Information Dialog Box” on page 95.
COM+ Interface	The interface of the COM+ component.

Filter Condition	Filters the graph according to...
COM+ Response Time	The response time of the COM+ component.
COM+ Call Count	The call count of the COM+ component.
COM+ Method	The method of the COM+ component.
.Net Resource Name	The resource name of the .NET component.
.Net Value	The .NET resource value. See “Set Dimension Information Dialog Box” on page 95.
.Net Class	The class of the .NET component.
.Net Response Time	The response time of the .NET component.
.Net Call Count	The call count of the .NET component.
.Net Method	The method of the .NET component.

### Application Deployment Graphs

You can apply the following filter conditions to Application Deployment graphs:

Filter Condition	Filters the graph according to...
Citrix Resource Name	The name of the Citrix resource.
Citrix Resource Value	The value of the Citrix resource. See “Set Dimension Information Dialog Box” on page 95.

### Middleware Performance Graphs

You can apply the following filter conditions to Middleware Performance graphs:

Filter Condition	Filters the graph according to...
Message Queue Resource Name	The name of the message queue resource.
Message Queue Resource Value	The value of the Message Queue resource. See “Set Dimension Information Dialog Box” on page 95.

Infrastructure Resource Graphs

You can apply the following filter conditions to Infrastructure Resource graphs:

Filter Condition	Filters the graph according to...
Network Client	The name of the network client.
Network Client Value	The value of the network client. See “Set Dimension Information Dialog Box” on page 95.

External Monitor Graphs

You can apply the following filter conditions to External Monitor graphs

Filter Condition	Filters the graph according to...
External Monitor Resource Name	The name of the external monitor resource.
External Monitor Resource Value	The value of the external monitor resource. See “Set Dimension Information Dialog Box” on page 95.

Understanding the Filter Dialog Boxes

The filter dialog boxes (Graph Settings, Global Filter, and Analysis Summary Filter) enable you to filter the data that is displayed in the graph or report. Some of the following fields are not displayed in all of the filter boxes:

**Filter Condition.** Select criteria and values for each filter condition that you want to employ. The applicable filter conditions are displayed for each graph.

- **Criteria.** Select "=" (equals) or "<>" (does not equal).
- **Values.** Select a value from the **Values** list. The filter conditions are grouped into three value types (discrete, continuous, and time-based).

A discrete value is a distinct integer (whole number) value such as Transaction Name or Vuser ID. Select the check box(es) of the value(s) that you want to include in your filter.

---

**Note:** You can filter sub-transactions using the Transaction Hierarchical Path condition. Select "<Transaction\_name>" to filter the parent's sub-transactions; "NONE" to filter for parent transactions; or "Unknown" to filter for sub-transactions whose parents are unknown (usually caused by nesting errors during the session).

---

---

**Note:** Analysis does not support a transaction with character "." as a valid transaction name for J2EE & .NET Diagnostics graphs. (This character is sometimes used as a delimiter in the transaction hierarchy for sub-transactions.) In such cases, Analysis displays the transaction as two separate transactions in the J2EE & .NET Diagnostics graph filter.

---

A continuous value is a variable dimension that can take any value within the minimum and maximum range limits, such as Transaction Response Time. You set the dimension information for each measurement in the Set Dimension Information Dialog Box.

A time-based value is a value that is based on time relative to the start of the load test scenario. Scenario Elapsed Time is the only condition that uses time-based values. You specify time-based values in the Scenario Elapsed Time Dialog Box.

**Group By.** Use these settings to sort the graph display by grouping the data. You can group the data by:

- **Available groups.** Select the group by which you want to sort the results, and click the right arrow.
- **Selected groups.** Displays a list of all the selected groups by which the results will be sorted. To remove a value, select it and click the left arrow.

To change the order in which the results are grouped, select the group and click the up or down arrow until the groups are in the desired order.

**Transaction Percentile.** The Summary Report contains a percentile column showing the response time of 90% of transactions (90% of transactions that fall within this amount of time). To change the value of the default 90 percentile, enter a new figure in the **Transaction Percentile** box.

**Set Default.** Displays the default criteria and values for each filter condition.

**Clear All.** Deletes all of the information you entered in the dialog box.

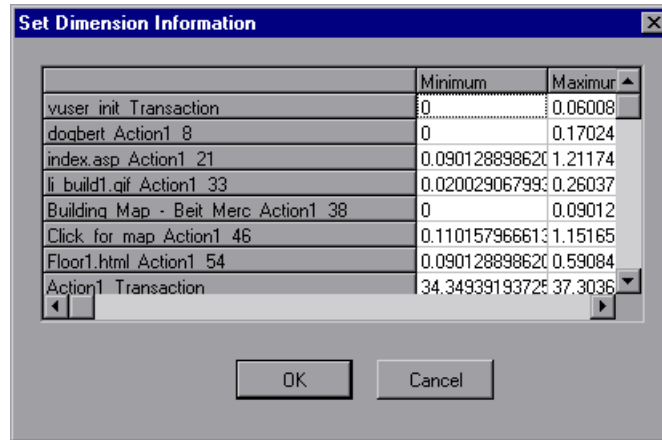
## Additional Filtering Dialog Boxes

For some filter conditions, one of the following dialog boxes opens to enable you to additional filtering details.

- Set Dimension Information Dialog Box (described on page 95)
- Vuser ID Dialog Box (described on page 96)
- Scenario Elapsed Time Dialog Box (described on page 97)
- Hierarchical Path Dialog Box (described on page 98)

## Set Dimension Information Dialog Box

The Set Dimension Information dialog box enables you to set the dimension information for each measurement (transaction, number of released Vusers, resource) in the result set. You specify the minimum and maximum values for each measurement you want in the analysis. By default, the full range of values for each measurement is displayed.



**Minimum.** Specify a minimum value for the measurement.

**Maximum.** Specify a maximum value for the measurement.

---

**Note:** If you are specifying the start and end time for a transaction (in minutes:seconds format), the time is relative to the beginning of the load test scenario.

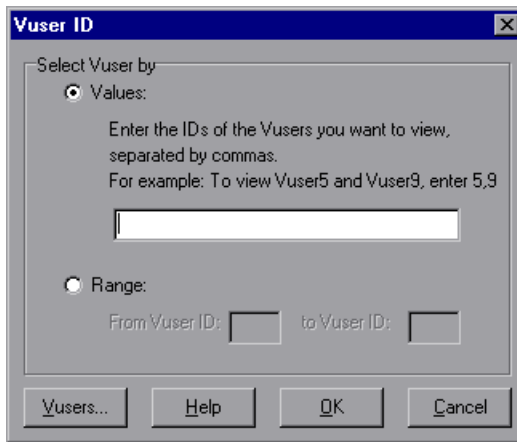
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The Set Dimension Information dialog box opens to enable the entering of additional filter information in the following cases:

- For the Transaction Response Time filter condition.
- For Rendezvous graphs, while setting the **Number of Released Vusers** condition. Specify a minimum and maximum number of released Vusers.
- For all graphs that measure resources (Web Server, Database Server, etc.), when you set the **Resource Value** condition. The dialog box opens displaying a full range of values for each resource. Specify a minimum and maximum value for the resource. Specify a minimum and maximum transaction response time for each transaction.

## Vuser ID Dialog Box

The Vuser ID dialog box opens to enable the entering of additional filter information for the Vuser ID filter condition.



### Select Vuser by

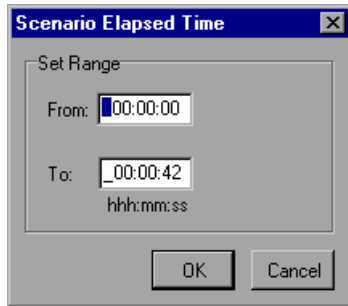
- **Value.** Enter the Vuser IDs of the Vusers you want the graph(s) to display, separated by commas.
- **Range.** Specify the beginning and end of the desired range of Vusers you want the graph(s) to display.

**Vusers.** Displays the existing Vuser IDs from which you can choose.



## Scenario Elapsed Time Dialog Box

The Scenario Elapsed Time dialog box opens to enable you to specify the start and end time range for the graph's x-axis.



Specify the start and end time for the graph in hours:minutes:seconds format. The time is relative to the start of the load test scenario.

### Set Range

- **From.** Specify a start value for the desired range.
- **To.** Specify an end value for the desired range.

---

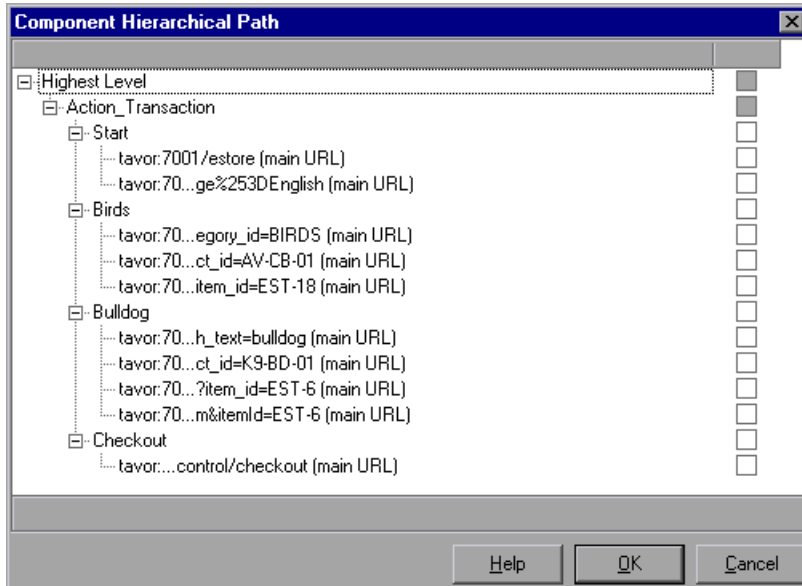
**Note:** The time is relative to the start of the scenario.

---

## Hierarchical Path Dialog Box

The Hierarchical Path dialog box opens to enable you to display the hierarchical path of a transaction or component, or a method chain of calls.

The following figure illustrates the Component Hierarchical Path dialog box. The other boxes are used in the same way.



Select the box for the path where you want to start to see results. Only the selected path and its immediate sub-nodes will be displayed.

# 5

---

## Working with Analysis Graph Data

Analysis contains several utilities that enable you to manage graph data to most effectively view the displayed data.

**This chapter includes:**

- Determining a Point's Coordinates on page 100
- Drilling Down in a Graph on page 100
- Changing the Granularity of the Data on page 103
- Viewing Measurement Trends on page 105
- Auto Correlating Measurements on page 106
- Viewing Graph Data on page 112
- Viewing and Editing Graph Properties on page 115

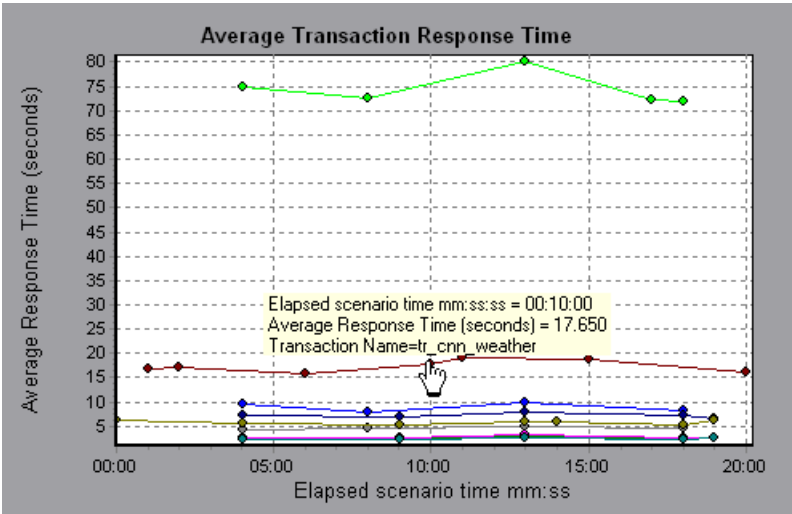
---

**Note:** The graph data is accurate up to the third decimal place.

---

## Determining a Point's Coordinates

You can determine the coordinates and values at any point in a graph. Place the cursor over the point you want to evaluate and Analysis displays the axis values and other grouping information.



## Drilling Down in a Graph

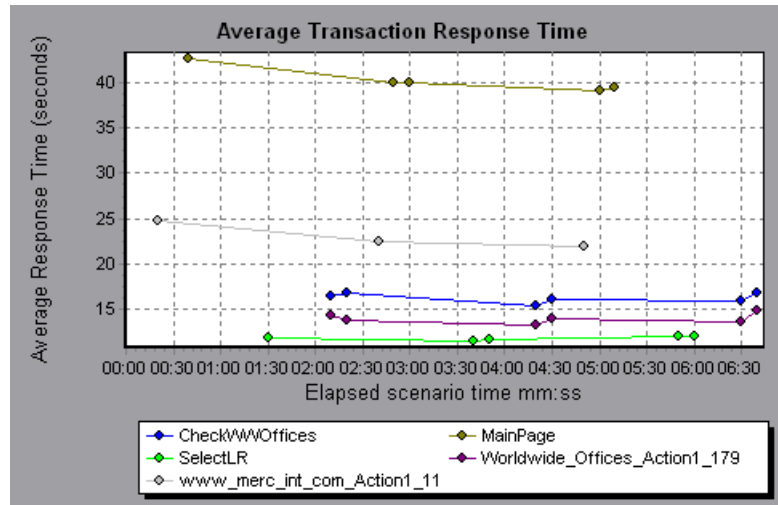
*Drill down* enables you to focus on a specific measurement within your graph and display it according to a desired grouping. The available groupings depend on the graph. For example, the Average Transaction Response Time graph shows one line per transaction. To determine the response time for each Vuser, you drill down on one transaction and sort it according to Vuser ID. The graph displays a separate line for each Vuser's transaction response time.

---

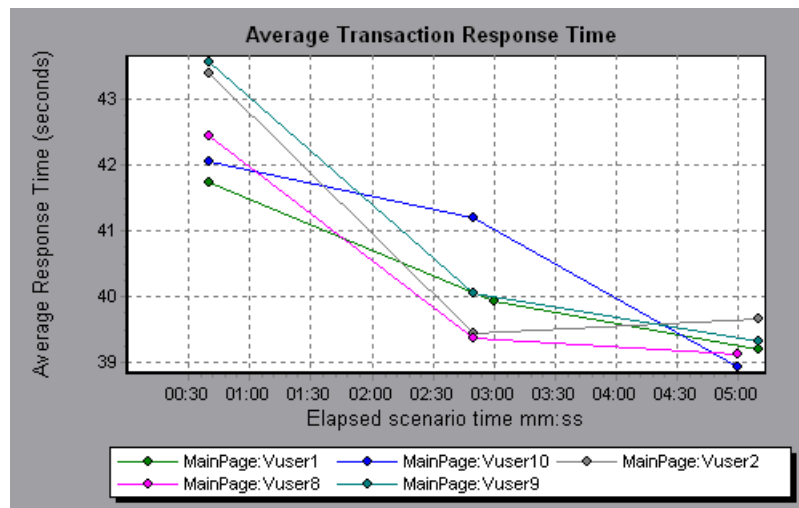
**Note:** The drill down feature is not available for the Web Page Diagnostics graph.

---

The following graph shows a line for each of five transactions.



When you drill down on the MainPage transaction, grouped by Vuser ID, the graph displays the response time only for the MainPage transaction, one line per Vuser.



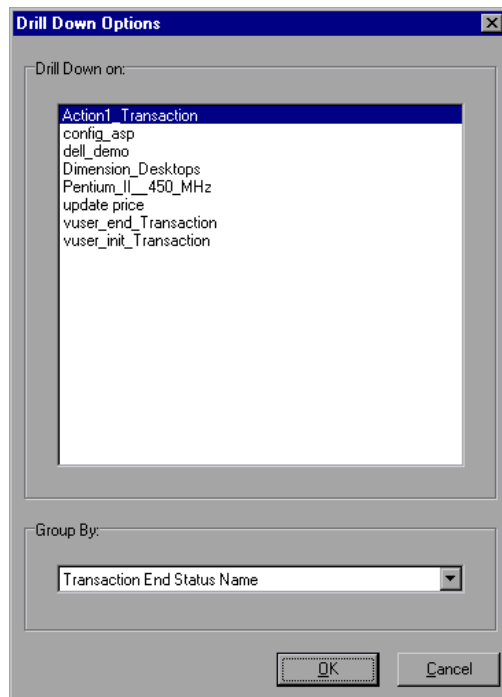
You can see from the graph that the response time was longer for some Vusers than for others.

To determine the response time for each host, you drill down on one transaction and sort it according to host. The graph displays a separate line for the transaction response time on each host.

## Performing a Drill Down in a Graph

To drill down in a graph:

- 1 Right-click on a line, bar, or segment within the graph, and select **Drill Down**. The Drill Down Options dialog box opens, listing all of the measurements in the graph.



- 2 Select a measurement for drill down.
- 3 From the **Group By** box, select a group by which to sort.
- 4 Click **OK**. Analysis drills down and displays the new graph.

To undo the last drill down settings, choose **Undo Set Filter/Group By** from the right-click menu.

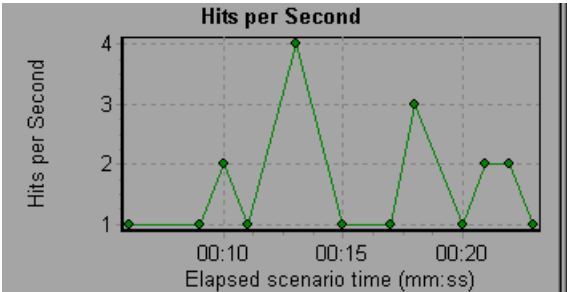
- To perform additional drill downs, repeat steps 1 to 4.
- To clear all filter and drill down settings, choose **Clear Filter/Group By** from the right-click menu.

## Changing the Granularity of the Data

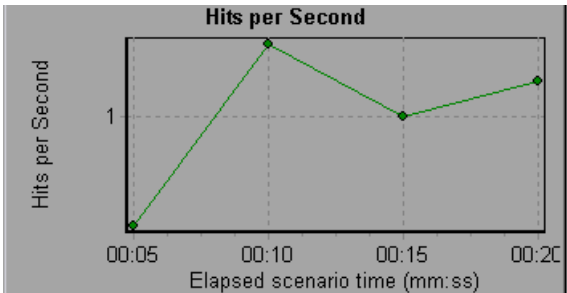
You can make the graphs easier to read and analyze by changing the granularity (scale) of the *x-axis*. The maximum granularity is half of the graph's time range. To ensure readability and clarity, Analysis automatically adjusts the minimum granularity of graphs with ranges of 500 seconds or more.

In the following example, the Hits per Second graph is displayed using different granularities. The y-axis represents the number of hits per second within the granularity interval. For a granularity of 1, the y-axis shows the number of hits per second for each one second period of the load test scenario.

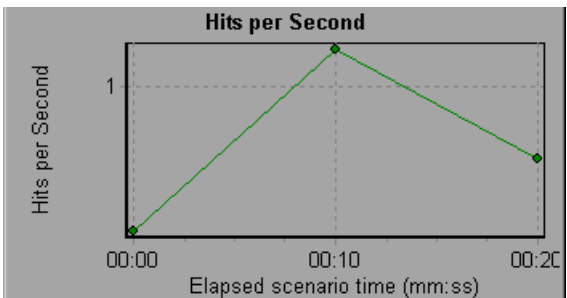
For a granularity of 5, the y-axis shows the number of hits per second for every five-second period of the scenario.



GRANULARITY=1



GRANULARITY=5



GRANULARITY=10

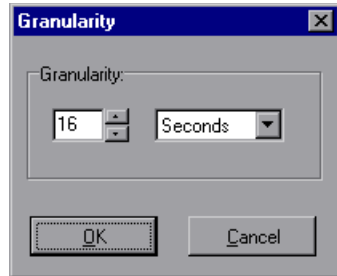
In the above graphs, the same load test scenario results are displayed in a granularity of 1, 5, and 10. The lower the granularity, the more detailed the results. For example, using a low granularity as in the upper graph, you see the intervals in which no hits occurred. It is useful to use a higher granularity to study the overall Vuser behavior throughout the scenario.

By viewing the same graph with a higher granularity, you can easily see that overall, there was an average of approximately 1 hit per second.



**To change the granularity of a graph:**

- 1 Click inside a graph.
- 2 Select **View > Set Granularity**, or click **Set Granularity**. The Granularity dialog box opens.



- 3 Enter the granularity of the x-axis and select a time measurement. The maximum granularity is half of the graph's time range.

To ensure readability and clarity, LoadRunner automatically adjusts the minimum granularity of graphs with ranges of 500 seconds or more.

- 4 Click **OK**.

## Viewing Measurement Trends

You can view the pattern of a line graph more effectively by standardizing the graph's y-axis values. Standardizing a graph causes the graph's y-axis values to converge around zero. This cancels the measurements' actual values and allows you to focus on the behavior pattern of the graph during the course of the load test scenario.

Analysis standardizes the y-axis values in a graph according to the following formula:

New Y value = (Previous Y Value - Average of previous values) / STD of previous values

**To view a line graph as a standardized graph:**

- 1 Select **View > View Measurement Trends**, or right-click the graph and choose **View Measurement Trends**. Alternatively, you can select **View > Configure Measurements** and check the View measurement trends for all measurements box.

---

**Note:** The standardization feature can be applied to all line graphs except the Web Page Diagnostics graph.

---

- 2 View the standardized values for the line graph you selected. The values in the Minimum, Average, Maximum, and Std. Deviation legend columns are real values.

To undo the standardization of a graph, repeat step 1.

---

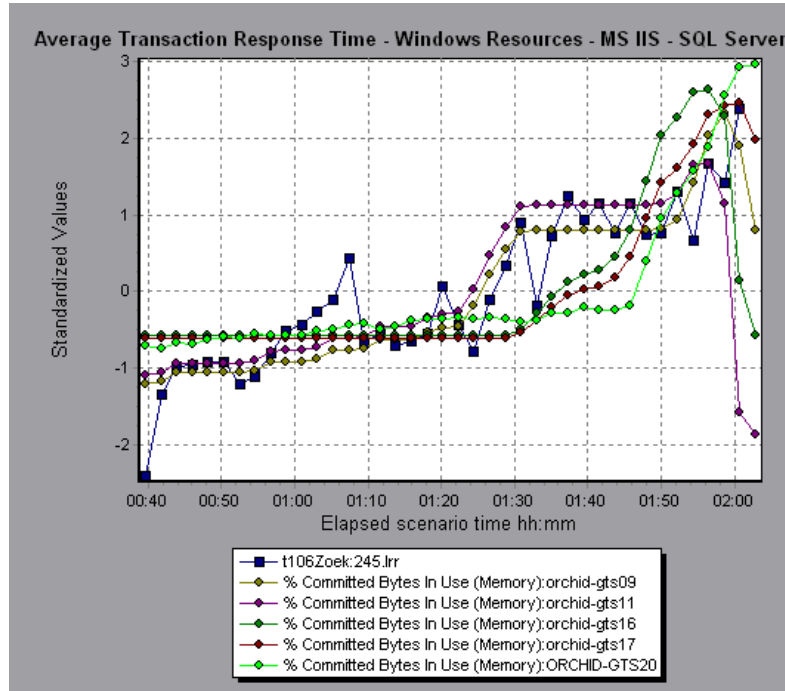
**Note:** If you standardize two line graphs, the two y-axes merge into one y-axis.

---

## Auto Correlating Measurements

You can detect similar trends among measurements by correlating a measurement in one graph with measurements in other graphs. Correlation cancels the measurements' actual values and allows you to focus on the behavior pattern of the measurements during a specified time range of the load test scenario.

In the following example, the **t106Zoek:245.lrr** measurement in the Average Transaction Response Time graph is correlated with the measurements in the Windows Resources, Microsoft IIS, and SQL Server graphs. The five measurements most closely correlated with **t106Zoek:245.lrr** are displayed in the graph below.




---

**Note:** This feature can be applied to all line graphs except the Web Page Diagnostics graph.

---

For more information on auto correlation, see Appendix A, “Interpreting Analysis Graphs.”

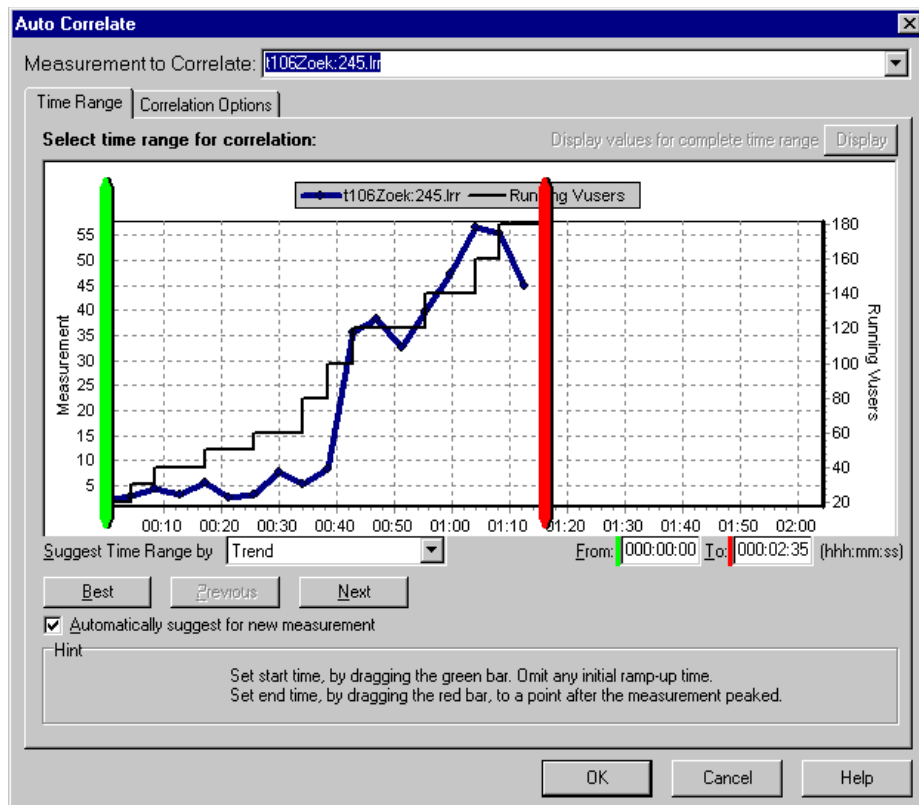
This section includes the following topics:

- “Correlating Graph Measurements Automatically” on page 108
- “Understanding the Auto Correlate Dialog Box—Time Range Tab” on page 111
- “Understanding the Auto Correlate Dialog Box—Correlation Options Tab” on page 112

## Correlating Graph Measurements Automatically

To correlate graph measurements automatically:

- 1 From a graph or legend, right-click the measurement you want to correlate and choose **Auto Correlate**. The Auto Correlate dialog box opens with the selected measurement displayed in the graph.



The following settings configure the Auto Correlate tool to automatically demarcate the most significant time period for the measurement in the load test scenario. For more information, see “Understanding the Auto Correlate Dialog Box—Time Range Tab” on page 111.

---

**Note:** The Running Vusers graph is superimposed on the selected measurement graph only to assist you in selecting an appropriate time range. The left y-axis shows the measurement's values. The right y-axis shows the number of Running Vusers.

---

- 2 Select a suggested time range method and time range.
- 3 If you applied a time filter to your graph, you can correlate values for the complete scenario time range by clicking the **Display** button in the upper right-hand corner of the dialog box.

---

**Note:** The granularity of the correlated measurements graph may differ from that of the original graph, depending on the scenario time range defined.

---

- 4 To specify the graphs you want to correlate with a selected measurement and the type of graph output to be displayed, perform the following:
  - Select the **Correlation Options** tab.

- Select the graphs to correlate, the data interval, and output options, as described in “Understanding the Auto Correlate Dialog Box—Time Range Tab” on page 111.

The screenshot shows the 'Auto Correlate Dialog Box' with the 'Time Range' tab selected. The 'Correlation Options' tab is also visible. The 'Select Graphs for Correlation' section lists several measurement categories, with 'EJB Call Count per Second' checked. The 'Data Interval' section has 'Automatic' selected. The 'Output' section has 'Show the 5 most closely correlated measurements' selected. The 'Hint' section provides instructions for using the dialog.

- 5 On the **Time Range** tab, click **OK**. Analysis generates the correlated graph you specified. Note the two new columns—**Correlation Match** and **Correlation**—that appear in the Legend window below the graph.

To specify another measurement to correlate, select the measurement from the Measurement to Correlate box at the top of the Auto Correlate dialog box.

The minimum time range should be more than 5% of the total time range of the measurement. Trends which are smaller than 5% of the whole measurement will be contained in other larger segments.

Sometimes, very strong changes in a measurement can hide smaller changes. In cases like these, only the strong change is suggested, and the **Next** button will be disabled.

## Understanding the Auto Correlate Dialog Box—Time Range Tab

The Time Range tab of the Auto Correlate dialog box enables you to specify a load test scenario time range for the correlated measurement graph.

- **Measurement to Correlate.** Select the measurement you want to correlate.
- **Display values for complete time range.** Click **Display** to correlate values for the complete scenario time range. This option is available only if you applied a time filter to your graph.
- **Suggest Time Range By.** Analysis automatically demarcates the most significant time period for the measurement in the scenario.
  - **Trend.** Demarcates an extended time segment which contains the most significant changes.
  - **Feature.** Demarcates a smaller dimension segment which forms the trend.
- **Best.** Choose the time segment most dissimilar to its adjacent segments.
- **Next.** Suggest the next time segment for auto correlation. Each suggestion is successively less dissimilar.
- **Previous.** Return to the previous suggestion of a time segment.
- **Automatically suggest for new measurement.** Generates new suggestions each time that the Measurement to Correlate item changes.
- **From.** Specify a start value (in hh:mm:ss format) for the desired scenario time range.
- **To.** Specify an end value (in hh:mm:ss format) for the desired scenario time range.

You can also use the green and red vertical drag bars to specify the start and end values for the scenario time range.

---

**Note:** The granularity of the correlated measurements graph may differ from that of the original graph, depending on the scenario time range defined.

---

## Understanding the Auto Correlate Dialog Box— Correlation Options Tab

You use the Correlation Options tab of the Auto Correlate dialog box to set the graphs to correlate, the data interval, and the output options.

- **Select Graphs for Correlation.** Select the graphs whose measurements you want to correlate with your selected measurement.
- **Data Interval.** Calculate the interval between correlation measurement polls.
  - **Automatic.** Uses an automatic value, determined by the time range.
  - **Correlate data based on X second intervals.** Enter a fixed value.
- **Output.** Choose the level of output displayed.
  - **Show the X most closely correlated measurements.** Displays only the specified number of measurements most closely related to the selected measurement. The default setting is 5.
  - **Show measurements with an influence factor of at least X%.** Displays only those measurements that converge to the specified percent with the selected measurement. The default setting is 50%.

## Viewing Graph Data

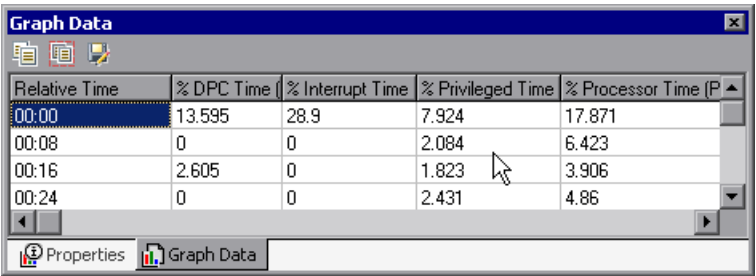
Analysis allows you to view graph data in the following ways.

- **Spreadsheet View.** View the graph values displayed in the Graph Data window. (**Windows > Graph Data**)
- **Raw Data View.** View the actual raw data collected during the load test scenario, displayed in the Raw Data window (**Windows > Raw Data**).






## Spreadsheet View

You can view the graph in spreadsheet format using the Graph Data window. (**Windows > Graph Data**)



The first column, **Relative Time**, displays the elapsed scenario time (the x-axis values). The following columns displays the relative y-axis values for each measurement represented on the graph.

The following copying and saving options are available from the Graph Data window toolbar (or by right-clicking in the window):

Function	Button	Enables You To
Copy		Copies the data that you have selected.
Copy All		Copies the spreadsheet to the clipboard. You can paste it to a spreadsheet.
Save As		Saves the spreadsheet data to an Excel file. Once you have the data in Excel, you can generate your own customized graphs.

## Viewing Raw Data

You can view the actual raw data collected during test execution for the active graph. The Raw Data view is not available for all graphs.

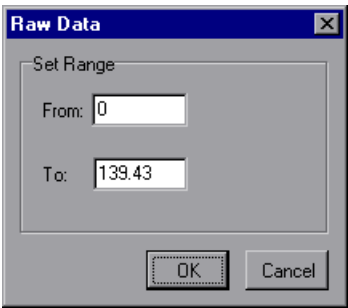
Viewing the raw data can be especially useful in the following cases:

- To determine specific details about a peak—for example, which Vuser was running the transaction that caused the peak value(s).
- To perform a complete export of unprocessed data for your own spreadsheet application.

**To display a graph's Raw Data view:**



- 1 Choose **View > View Raw Data** or click the **Raw Data** button. The Raw Data dialog box opens.






- 2 Specify a time range, and click **OK**.
- 3 The data is displayed in the **Raw Data** window (**Windows > Raw Data**).

Raw Data					
	VuserID	Group Name	Transaction End	Script Name	Transa
	Vuser11	dogbert	Pass	dogbert_1	Highes
	Vuser20	dogbert	Pass	dogbert_1	dogber
	Vuser4	dogbert	Pass	dogbert_1	Highes
	Vuser4	dogbert	Pass	dogbert_1	dogber
	Vuser28	dogbert	Pass	dogbert_1	Highes
	Vuser28	dogbert	Pass	dogbert_1	dogber

## Understanding the Raw Data Window

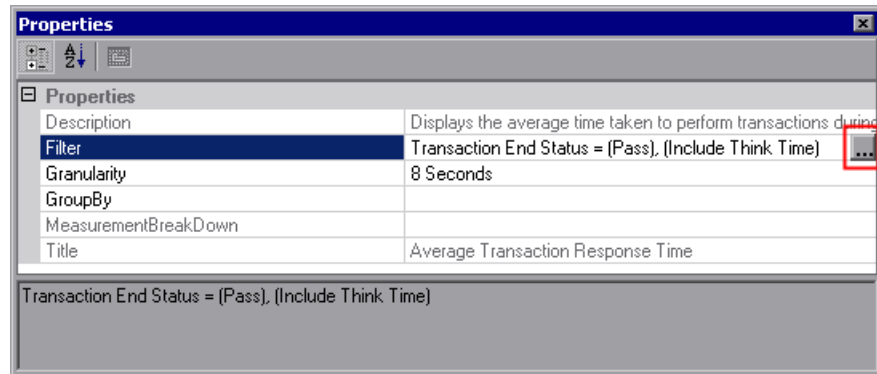
The Raw Data window displays the raw data appearing in the active graph.

The following copying and saving options are available from the Raw Data window toolbar (or by right-clicking in the window):

Function	Button	Enables You To
Copy		Copies the data that you have selected.
Copy All		Copies all the raw data from the active graph.
Save As		Saves the raw data as an Excel file.

## Viewing and Editing Graph Properties

The Properties window (**Windows > Properties**) displays the details of the graph or report selected in the Session Explorer. Fields that appear in black are editable. When you select an editable field, an edit button is displayed next to the selected field value.



When you click the edit button, a dialog box opens, enabling you to edit the value for the selected field.

Depending on the type of item that is selected (graphs, Summary report, or Transaction Analysis report) different fields are editable in the Properties Window.

### **Editable Fields for Graphs**

When a graph is selected, the following fields are editable in the Properties Window.

- **Filter.** See, “Understanding the Filter Dialog Boxes” on page 92.
- **Granularity.** See, “Changing the Granularity of the Data” on page 103
- **Group By.** See, “Understanding the Filter Dialog Boxes” on page 92.

### **Editable Fields for Summary Report**

When the Summary report is selected, the following fields are editable in the Properties Window.

- **Filter.** See, “Understanding the Filter Dialog Boxes” on page 92.
- **Percentile.** The Summary Report contains a percentile column showing the response time of 90% of transactions (90% of transactions that fall within this amount of time). To change the value of the default 90 percentile, enter a new figure in the **Transaction Percentile** box.

### **Editable Fields for Transaction Analysis Report**

When the Transaction Analysis report is selected, certain fields are editable in the Properties Window.

When you click the edit button next to those fields, the Analyze transaction Settings dialog box opens, allowing you to edit some of the Analyze Transaction settings. For more information see, “Understanding the Analyze Transaction Settings” on page 493.

# 6

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## Viewing Load Test Scenario Information

In Analysis, you can view information about the load test scenario which you are analyzing. You can view the scenario run time settings and output messages that were generated by the Controller during the scenario.

### **This chapter includes:**

- Viewing the Load Test Scenario Run Time Settings on page 117
- Viewing Load Test Scenario Output Messages on page 119

## Viewing the Load Test Scenario Run Time Settings

You can view information about the Vuser groups and scripts that were run in each load test scenario, as well as the run time settings for each script in a scenario, in the Scenario Run Time Settings dialog box.

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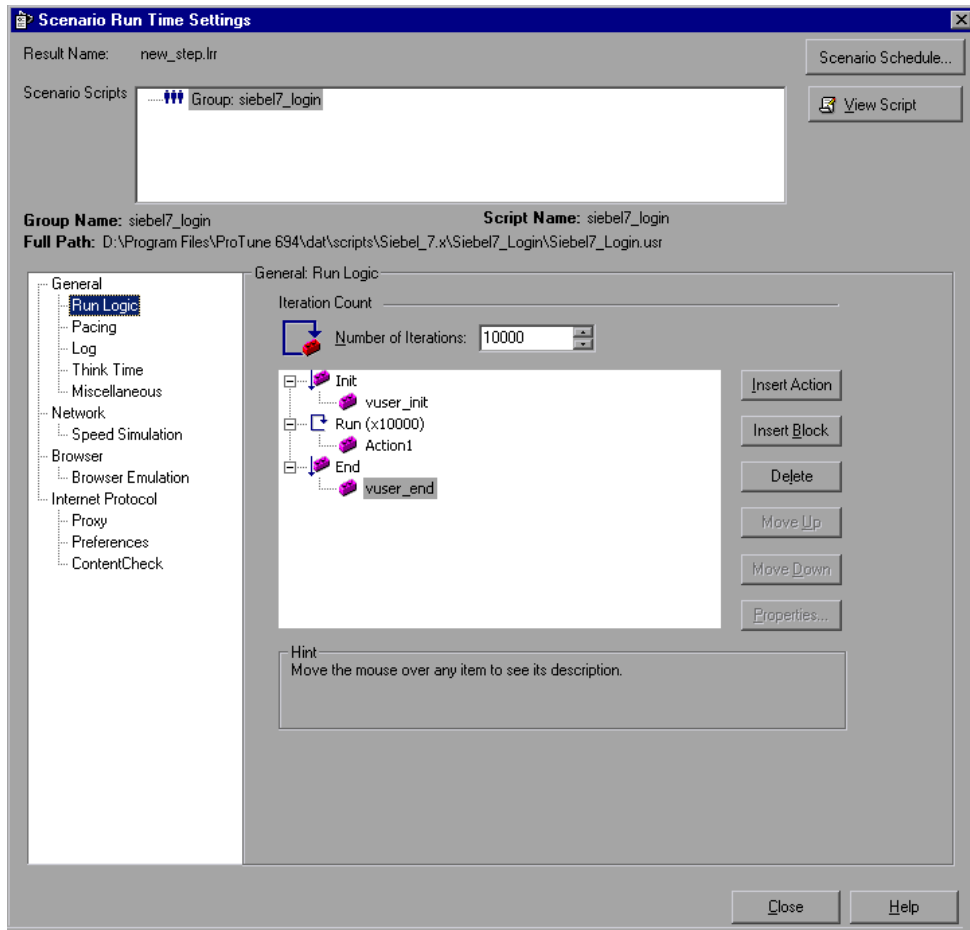
**Note:** The run time settings allow you to customize the way a Vuser script is executed. You configure the run time settings from the Controller or Virtual User Generator (*VuGen*) before running a scenario. For information on configuring the run time settings, refer to the *HP Virtual User Generator User's Guide*.

---



Choose **File > Scenario Run Time Settings**, or click **View Run Time Settings** on the toolbar.

The Scenario Run Time Settings dialog box opens, displaying the Vuser groups, scripts, and scheduling information for each scenario. For each script in a scenario, you can view the run time settings that were configured in the Controller or VuGen before scenario execution.



## Understanding the Scenario Run Time Settings Dialog Box

The Scenario Run Time Settings dialog box enables you to view information about executed load test scenarios, as well as the run time settings for each script in a scenario.

- **Result Name.** The name of the result file.
- **Scenario Scripts.** Displays the result set for each executed scenario, as well as the Vuser groups and scripts that were run in the scenario.
- **Group Name.** Displays the name of the group to which the selected script belongs.
- **Full Path.** Displays the script's full directory path.
- **Script Name.** Displays the name of the selected script.
- **Scenario Schedule.** Displays goal-oriented or manual scenario scheduling information for the selected scenario.
- **View Script.** Opens the Virtual User Generator, so that you can edit the script. For more information on editing scripts, refer to the *HP Virtual User Generator User's Guide*.

The options in the lower half of the screen are described in full in the *HP Virtual User Generator User's Guide*.

## Viewing Load Test Scenario Output Messages

When the load test scenario runs, the Vusers and load generators send error, notification, warning, debug, and batch messages to the Controller.

In Analysis, you can view these output messages in the Controller Output Messages window (**Windows > Controller Output Messages**).

This section includes the following topics:

- “Configuring Controller Output Messages Settings” on page 120
- “Viewing messages in the Controller Output Messages window” on page 121
- “Viewing Log Information Details” on page 122

- “Understanding the Controller Output Messages Window” on page 122

## Configuring Controller Output Messages Settings

When you choose to display Controller output messages in Analysis, Analysis searches for the output data in the current Analysis session. If the data is not found, it searches in the scenario results directory. If Analysis cannot locate the results directory, no messages are displayed.

You can choose to copy the output messages generated by the Controller to the Analysis session so that this data is always available to Analysis, even if the scenario results directory cannot be located.

**To copy Controller output messages to the Analysis session:**

- 1** Choose **Tools > Options** and select the **Result Collection** tab.
- 2** In the **Copy Controller Output Messages to Analysis Session** area, choose one of the following options:
  - **Copy if data set is smaller than X MB.** Copies the Controller output data to the Analysis session if the data set is smaller than the amount you specify.
  - **Always Copy.** Always copies the Controller output data to the Analysis session.
  - **Never Copy.** Never copies the Controller output data to the Analysis session.
- 3** Apply your settings.
  - To apply these settings to the current session, click **Apply now to active session.**
  - To apply these settings after the current session is saved, click **OK.**

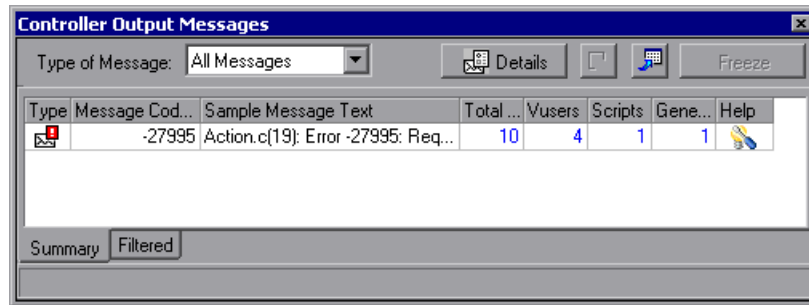


## Viewing messages in the Controller Output Messages window

You view load test scenario output messages in the Controller Output Messages window.

To view messages in the Controller Output Messages window:

- 1 Choose **Windows > Controller Output Messages**. The Controller Output Messages window opens.



- 2 In the **Type of Message** box, select a message type to filter.
- 3 To view a message in detail, select the message and click **Details**. The Detailed Message Text box opens in the Controller Output Messages window displaying the complete sample message text.
- 4 To view details of the log information by message, Vuser, script, or load generator, click the blue link in the respective column.
- 5 To troubleshoot the error, click the link in the Help column.

For more information, see “Viewing Log Information Details” below

## Viewing Log Information Details

You can view details of each message, Vuser, script, and load generator associated with an error code by clicking the blue link in the respective column. The Controller Output Messages window displays a drilled-down view by Vuser, message, script, or load generator in the Filtered tab.

For example, if you drill down on the Vusers column, the Controller Output Messages window displays all the messages with the code you selected, grouped by the Vusers that sent the messages.

The message type, the message code, and the column that you selected to drill down on, are displayed above the grid.

You can drill down further on the entries displayed in blue. When you drill down on a Vuser, the Vuser log opens.



To move between the various drill down levels, click the **Previous view** and **Next view** buttons in the upper-left corner of the Controller Output Messages window.






## Understanding the Controller Output Messages Window


The Controller Output Messages window displays information about the error, notification, warning, debug, and batch messages that Vusers and load generators send to the Controller during scenario execution.

### Summary Tab

The Summary tab displays summary information about the messages sent during scenario execution. To view details of each message, Vuser, script, and load generator associated with an error code, click the blue link in the respective column.

- **Type of Message.** Filters the output messages to display only certain message types. Select one of the following filters:

Icon	Message Type	Description
	All Messages	Displays all message types.
	Notifications	Provides run-time information, such as messages sent using <code>lr_output_message</code> .
	Errors	Usually indicate that the script failed.
	Warnings	Indicates that the Vuser encountered a problem, but test execution continued.
	Debug	Will be sent only if you enable the debugging feature in Controller.
	Batch	Sent instead of message boxes appearing in the Controller, if you are using automation.

- **Details.** Displays the full text of the selected output message in the Controller Output Messages window.
-  ➤ **Export the view:** Saves the Output view to a specified file.
- **Message Code.** Displays the code assigned to all similar messages. The number in parentheses indicates the number of different codes displayed in the Controller Output Messages window.
- **Sample Message Text.** Displays an example of the text of a message with the specified code.
- **Total Messages.** Displays the total number of sent messages with the specified code.
- **Vusers.** Displays the number of Vusers that generated messages with the specified code.

- **Scripts.** Displays the number of scripts whose execution caused messages with the specified code to be generated.
- **Generators.** Displays the number of load generators from which messages with the specified code were generated.
- **Help.** Displays an icon if there is a link to troubleshooting for this message.

---

**Note:** To sort the log information, click the appropriate column header. The messages are sorted in descending/ascending order.

---

### Filtered Tab

The Filtered tab displays a drilled down view by Vuser, message, script, or load generator. For example, if you drill down on the Vusers column, the Filtered tab displays all the messages with the code you selected, grouped by the Vusers that sent the messages.



- **Previous view/Next view.** Enables you to move between the various drill down levels.



- **<Type of Message> Icon.** Displays an icon indicating the type of message by which the current Output view is filtered.
- **Active Filter.** Displays the category or categories by which the current Output view is filtered.
- **Viewed by.** Displays the name of the column on which you selected to drill down.



- **Export the view.** Saves the Output view to a specified file.

# 7

---

## Cross Result and Merged Graphs

The Analysis utility lets you compare results and graphs to determine the source of a problem.

**This chapter includes:**

- About Cross Result and Merged Graphs on page 125
- Cross Result Graphs on page 126
- Generating Cross Result Graphs on page 128
- Merging Graphs on page 129

### About Cross Result and Merged Graphs

Comparing results is essential for determining bottlenecks and problems. You use Cross Result graphs to compare the results of multiple load test scenario runs. You create Merged graphs to compare results from different graphs within the same scenario run.

## Cross Result Graphs

Cross Result graphs are useful for:

- benchmarking hardware
- testing software versions
- determining system capacity

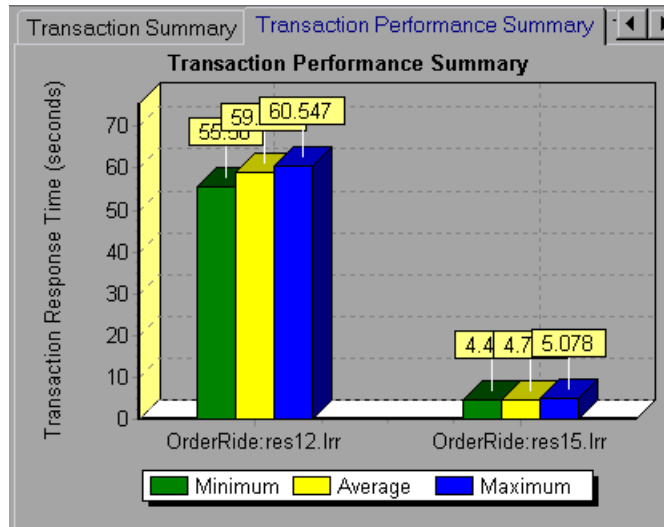
If you want to benchmark two hardware configurations, you run the same load test scenario with both configurations and compare the transaction response times using a single Cross Result graph.

Suppose that your vendor claims that a new software version is optimized to run quicker than a previous version. You can verify this claim by running the same scenario on both versions of the software, and comparing the scenario results.

You can also use Cross Result graphs to determine your system's capacity. You run scenarios using different numbers of Vusers running the same script. By analyzing Cross Result graphs, you can determine the number of users that cause unacceptable response times.

In the following example, two scenario runs are compared by crossing their results, **res12**, and **res15**. The same script was executed twice—first with 100 Vusers and then with 50 Vusers.

In the first run, the average transaction time was approximately 59 seconds. In the second run, the average time was 4.7 seconds. It is apparent that the system works much slower with a greater load.



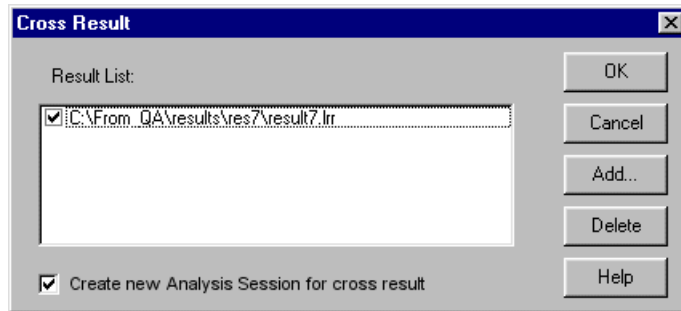
The Cross Result graphs have an additional filter and group by category: **Result Name**. The above graph is filtered to the **OrderRide** transaction for results **res12**, and **res15**, grouped by **Result Name**.

## Generating Cross Result Graphs

You can create a Cross Result graph for two or more result sets. The Cross Result dialog box enables you to compare the results of multiple load test scenario runs.

To generate a Cross Result graph:

- 1 Choose **File > Cross With Result**. The Cross Results dialog box opens.



- 2 Click **Add** to add an additional result set to the **Result List**. The Select Result Files for Cross Results dialog box opens.
- 3 Locate a results directory and select its result file (.lrr). Click **OK**. The scenario is added to the Result List.
- 4 Repeat steps 2 and 3 until all the results you want to compare are in the Result List.
- 5 When you generate a Cross Result graph, by default it is saved as a new Analysis session. To save it in an existing session, clear the **Create New Analysis Session for Cross Result** box.
- 6 Click **OK**. Analysis processes the result data and asks for a confirmation to open the default graphs.

After you generate a Cross Result graph, you can filter it to display specific scenarios and transactions. You can also manipulate the graph by changing the granularity, zoom, and scale. For more information, see Chapter 5, “Working with Analysis Graph Data.”



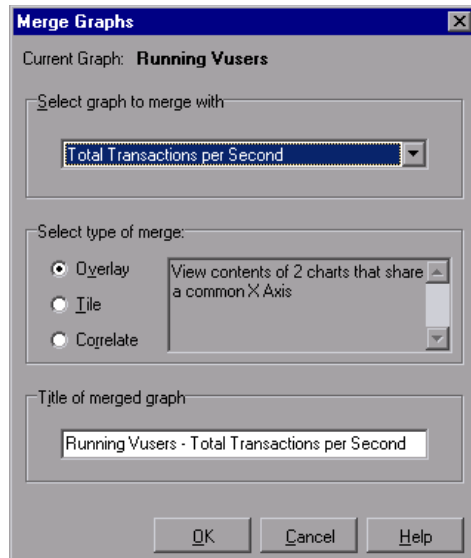
## Merging Graphs

Analysis lets you merge the results of two graphs from the same load test scenario into a single graph. The merging allows you to compare several different measurements at once. For example, you can make a merged graph to display the network delay and number of running Vusers, as a function of the elapsed time.

You can merge all graphs with a common x-axis.

### To create a merged graph:

- 1 Select a graph in the Session Explorer or select its tab to make it active.
- 2 Choose **View > Merge Graphs** or click **Merge Graphs**. The Merge Graphs dialog box opens and displays the name of the active graph.



- 3 Select a graph with which you want to merge your active graph. Only the graphs with a common x-axis to the active graph are available.

- 4 Select the merge type and a title for the merged graph. By default, Analysis combines the titles of the two graphs being merged. For more information, see “Understanding the Merge Graphs Dialog Box” on page 130.
- 5 Click **OK**.
- 6 Filter the graph just as you would filter any ordinary graph.

## Understanding the Merge Graphs Dialog Box

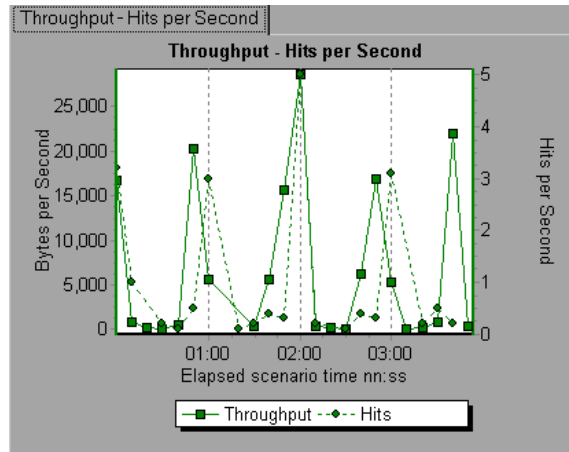
The Merge Graphs dialog box enables you to merge two graphs into a single graph. In order to merge graphs, the graphs' x-axes must be the same measurement. For example, you can merge Web Throughput and Hits per Second graphs, because their x-axes are Scenario Elapsed Time.

Analysis provides three types of merging:

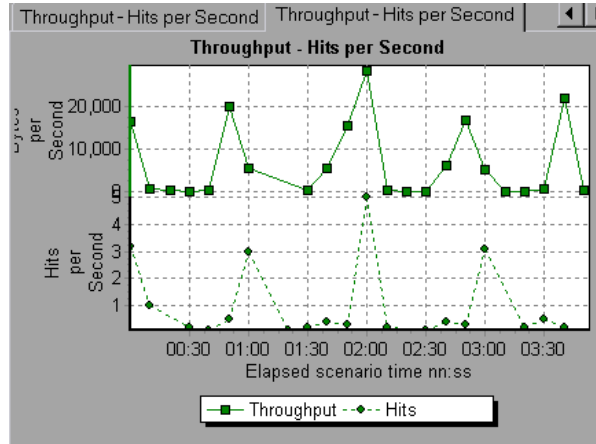
- Overlay
- Tile
- Correlate

**Overlay.** Superimpose the contents of two graphs that share a common x- axis. The left y-axis on the merged graph shows the current graph's values. The right y-axis shows the values of the graph that was merged. There is no limit to the number of graphs that you can overlay. When you overlay two graphs, the y-axis for each graph is displayed separately to the right and left of the graph. When you overlay more than two graphs, Analysis displays a single y-axis, scaling the different measurements accordingly.

In the following example, the Throughput and Hits per Second graph are overlaid with one another.

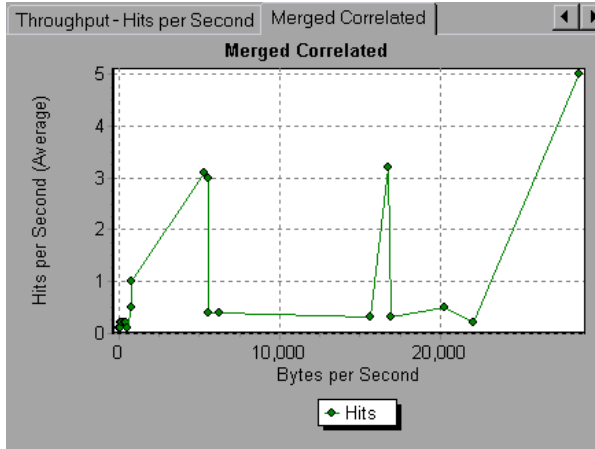


**Tile.** View contents of two graphs that share a common x-axis in a tiled layout, one above the other. In the following example the Throughput and Hits per Second graph are tiled one above the other.



**Correlate.** Plot the y-axis of two graphs against each other. The active graph's y-axis becomes the x-axis of the merged graph. The y-axis of the graph that was merged, becomes the merged graph's y-axis.

In the following example, the Throughput and Hits per Second graph are correlated with one another. The x-axis displays the bytes per second (the Throughput measurement) and the y-axis shows the average hits per second.



**Select Graph to merge with.** The drop-down list shows all of the open graphs that share a common x-axis measurement with the current graph. Select one of the graphs in the list.

**Select type of merge.** Select one of the following options:

- **Overlay.** View contents of two graphs that share a common x-axis. The left y-axis on the merged graph shows the current graph's values. The right y-axis shows the values of the graph that was merged with the current graph.
- **Tile.** View contents of two graphs that share a common x-axis in a tiled layout, one above the other.
- **Correlate.** Plot the y-axes of two graphs against each other. The active graph's y-axis becomes the x-axis of the merged graph. The y-axis of the graph that was merged, becomes the merged graph's y-axis.

**Title of Merged Graph.** Enter a title for the merged graph. This title will appear in the Session Explorer (**Windows > Session Explorer**).

# 8

---

## Defining Service Level Agreements

Service level agreements (SLAs) enable you to define goals for your load test scenario. During a scenario run, the Controller measures the performance and collects data. Analysis compares this data against thresholds defined in the SLAs.

**This chapter includes:**

- About Defining Service Level Agreements on page 134
- Defining an SLA Goal Measured Per Time Interval on page 135
- Defining an SLA Goal Measured Over the Whole Run on page 143
- Understanding the Service Level Agreement Dialog Box on page 145

## About Defining Service Level Agreements

When you design a load test scenario, you can define goals or **service level agreements** (SLAs) for the performance metrics. When you run the scenario, LoadRunner gathers and stores performance-related data. When you analyze the run, Analysis compares this data against the SLAs and determines SLA statuses for the defined measurements.

Depending on the measurements that you are evaluating, LoadRunner determines SLA statuses in one of the following ways:

- **SLA status determined per time interval within the run.** Analysis displays SLA statuses at set time intervals—for example, every 10 seconds—over a timeline within the run. For more information, see “Defining an SLA Goal Measured Per Time Interval” on page 135.
- **SLA status determined over the whole run.** Analysis displays a single SLA status for the whole scenario run. For more information, see “Defining an SLA Goal Measured Over the Whole Run” on page 143.

---

**Note:** You can define and edit SLAs in the Controller or in Analysis.

For details about viewing SLA information in Analysis reports, see Chapter 31, “Understanding Analysis Reports.”

---

## Defining an SLA Goal Measured Per Time Interval

For the **Average Transaction Response Time** and **Errors per Second** measurements, Analysis displays SLA statuses at set time intervals over a timeline within the run.

That is, at each time interval in the timeline—for example, every 10 seconds—Analysis checks to see if the measurement's performance has deviated from the threshold defined in the SLA.

When creating SLAs for these measurements, you can also specify load criteria to take into account when comparing the data.

- To define SLAs for Average Transaction Response Time, see “SLAs for Average Transaction Response Time” below.
- To define SLAs for Errors per Second, see “SLAs for Errors Per Second” on page 139.
- To set the time intervals which Analysis uses for evaluating the SLA, see “Selecting a Tracking Period” on page 142.

### SLAs for Average Transaction Response Time

This section explains how to define an SLA for evaluating the status of Average Transaction Response Time during the run. For Average Transaction Response Time, LoadRunner evaluates SLA statuses at set time intervals within the run.

---

**Note:** To set the time intervals that Analysis uses for evaluating the SLA, see “Selecting a Tracking Period” on page 142.

---

**To define an SLA for Average Transaction Response Time:**

- 1** Open the Service Level Agreement Wizard.
  - **If you are working in Analysis:** Select **Tools > Configure SLA Rules** to open the Service Level Agreement dialog box. Click **New**.
  - **If you are working in the Controller:** In the Design tab, in the Service Level Agreement pane, click **New**.The Service Level Agreement wizard opens.
- 2** Complete the SLA Wizard steps, as described in the following sections.

**Measurement—Select a Measurement for Your Goal**

For Average Transaction Response Time, LoadRunner evaluates SLA statuses at set time intervals within the run.

Under **SLA status determined per time intervals over a timeline**, select **Average Transaction Response Time**.

**Transactions—Select Transactions**

From the **Available Transactions** list, select the transactions that you want to evaluate as part of your SLA and click **Add**.

---

**Note:** You can select multiple transactions using the CTRL key.

---

The transactions you selected are displayed in the **Selected Transactions** list.

**Load Criteria—Set Load Criteria**

Select load criteria for your goal and define appropriate load value ranges.

---

**Note:** In the next wizard step (Thresholds page), you will set different thresholds per each of these load value ranges.

---



- In the **Load Criteria** box, select the relevant load criteria that you want to use—for example, **Running Vusers**.

To define an SLA without load criteria, select **None** in the **Load Criteria** box.

- In the **Less than** box, set the lower load value range by entering a maximum value for this range. This range is between 0 and the maximum value you entered, but does not include the maximum value.
- To set in-between load value ranges, select **Between** from the **Greater than or equal to/Between** combo box and enter minimum and maximum values for the range. The minimum value is included in the range and the maximum value is not.

Load Criteria: Running Vusers

Load Values:

- ☒ Less than 5
- ☒ Between 5 10
- ☒ Between 10
- ☐ Greater than or equal to

---

**Note:** You can set up to three in-between ranges.

---

- To set the upper load value range, select **Greater than or equal to** from the **Greater than or equal to/Between** combo box and enter the minimum value for this range. The minimum value is included in this range.

---

**Note:** Valid load value ranges are consecutive—there are no gaps in the range—and span all values from zero to infinity.

---

**Thresholds—Set Threshold Values**

Set maximum thresholds for each transaction that you are evaluating.

- If you defined load criteria in the previous step, you set thresholds for each transaction per the defined load value ranges.
- If you did not define load criteria, you set a single threshold for each transaction.

Enter the relevant thresholds (per load criteria, if defined) in the table displayed at the top the page.

Running Vusers			
Transaction Name	<5	≥5 and <10	≥10
Action_Transaction	0	0	0
vuser_end_Transact...	0	0	0

---

**Note:** If Average Transaction Response Time exceeds the maximum threshold value during a particular time interval during the run, LoadRunner Analysis displays an SLA status of **Failed** for that time interval.

---

If you want to apply one set of threshold values to all transactions, enter the threshold values in the table displayed at the bottom of the page and click **Apply to all transactions**. These values are applied to all the transactions in the table at the top of the page.

---

**Tip:** After you apply one set of threshold values to all transactions, you can manually modify the thresholds of individual transactions in the table at the top of the page.

---

## Finish

If you want to define another SLA after you save the current one, select **Define another SLA**.

Click **Finish** to save the SLA.

In Analysis, when you click **Close** in the Service Level Agreement dialog box, the Analysis reports are updated with these new SLA definitions.

---

**Note:** For details about viewing SLA information in Analysis reports, see Chapter 31, “Understanding Analysis Reports”.

---

## SLAs for Errors Per Second

This section explains how to define an SLA for evaluating the status of Errors per Second during the run. For Errors per Second, LoadRunner evaluates SLA statuses at set time intervals within the run.

---

**Note:** To set the time intervals that Analysis uses for evaluating the SLA, see “Selecting a Tracking Period” on page 142.

---

### To define an SLA for Errors per Second:

- 1** Open the Service Level Agreement Wizard.
  - **If you are working in Analysis:** Select **Tools > Configure SLA Rules** to open the Service Level Agreement dialog box. Click **New**.
  - **If you are working in the Controller:** In the Design tab, in the Service Level Agreement pane, click **New**.

The Service Level Agreement wizard opens.

- 2** Complete the SLA Wizard steps, as described in the following sections.

**Measurement—Select a Measurement for Your Goal**

For Errors per Second, LoadRunner evaluates SLA statuses at set time intervals within the run.

Under **SLA status determined per time interval within the run**, select **Errors per Second**.

**Load Criteria—Set Load Criteria**

Select load criteria for your goal and define appropriate load value ranges.

---

**Note:** In the next wizard step (Thresholds page), you will set different thresholds per each of these load value ranges.

---

- In the **Load Criteria** box, select the relevant load criteria that you want to use—for example, **Running Vusers**.

To define an SLA without load criteria, select **None** in the **Load Criteria** box.

- In the **Less than** box, set the lower load value range by entering a maximum value for this range. This range is between 0 and the maximum value you entered, but does not include the maximum value.
- To set in-between load value ranges, select **Between** from the **Greater than or equal to/Between** combo box and enter minimum and maximum values for the range. The minimum value is included in the range and the maximum value is not.

Load Criteria: Running Vusers

Load Values:

- ☒ Less than 5
- ☒ Between 5 - 10
- ☒ Greater than or equal to 10

---

**Note:** You can set up to three in-between ranges.

---

- To set the upper load value range, select **Greater than or equal to** from the **Greater than or equal to/Between** combo box and enter the minimum value for this range. The minimum value is included in this range.

---

**Note:** Valid load value ranges are consecutive—there are no gaps in the range—and span all values from zero to infinity.

---

### Thresholds—Set Threshold Values

In the Thresholds page you set a maximum threshold value for Errors per Second.

- If you defined load criteria in the previous step, enter threshold values per the defined load value ranges, in the table provided.
- If you did not define load criteria, enter the maximum threshold value in the **Threshold** box.

---

**Note:** If Errors per Second exceeded the maximum threshold value during a particular time interval during the run, LoadRunner Analysis displays an SLA status of **Failed** for that time interval.

---

## Finish

If you want to define another SLA after you save the current one, select **Define another SLA**.

Click **Finish** to save the SLA.

In Analysis, when you click **Close** in the Service Level Agreement dialog box, the Analysis reports are updated with these new SLA definitions.

---

**Note:** For details about viewing SLA information in Analysis reports, see Chapter 31, “Understanding Analysis Reports”.

---

## Selecting a Tracking Period

When you define a service level agreement for measurements that are evaluated over a timeline, LoadRunner determines SLA statuses at specified time intervals within that timeline. These time intervals are known as the **tracking period** of the load test scenario.

**To define the tracking period for the scenario:**



- 1 In the Design tab, in the Service Level Agreement pane, click the **Advanced** button. The Advanced Options window opens.
- 2 Select one of the following methods to determine the tracking period for the scenario.

➤ **Internally calculated tracking period.**

Analysis sets the tracking period to the minimum value possible, taking into account the aggregation granularity defined for the scenario. This value is at least 5 seconds. It uses the following formula:

Tracking Period = Max (5 seconds, aggregation granularity)

➤ **Tracking period of at least X seconds.**

Select a value (X) to determine the minimum amount of time for the tracking period. This value can never be less than 5 seconds.

Analysis sets the tracking period to the nearest multiple of the scenario's aggregation granularity that is greater than or equal to the value (X) that you selected.

Assume for example that you select a tracking period of  $X=10$ , and assume that the aggregation granularity for the scenario is 6. The tracking period is set to the nearest multiple of 6 that is greater than or equal to 10, that is, Tracking Period = 12.

For this option, Analysis uses the following formula:

$$\text{Tracking Period} = \text{Max}(5 \text{ seconds}, m(\text{Aggregation Granularity}))$$

where  $m$  is a multiple of the scenario's aggregation granularity such that  $m(\text{Aggregation Granularity}) \geq X$

- 3 Click **OK**.

## Defining an SLA Goal Measured Over the Whole Run

For certain measurements—Total Hits, Average Hits, Total Throughput, and Average Throughput—Analysis displays a single SLA status for the whole load test scenario run. This section explains how to define an SLA for these measurements.

**To define an SLA that evaluates the status over a whole run:**

- 1 Open the Service Level Agreement Wizard.
  - **If you are working in Analysis:** Select **Tools > Configure SLA Rules** to open the Service Level Agreement dialog box. Click **New**.
  - **If you are working in the Controller:** In the Design tab, in the Service Level Agreement pane, click **New**.

The Service Level Agreement wizard opens.

- 2 Complete the SLA Wizard steps, as described in the following sections.

### **Measurement—Select a Measurement for Your Goal**

For the following measurements, Analysis displays a single SLA status for the whole scenario run:

- Total Hits
- Average Hits (Hits per second)
- Total Throughput
- Average Throughput (Bytes per second)

Under **SLA status determined over the whole run**, select the relevant measurement.

### **Thresholds—Set Threshold Values**

The measurement that you selected in the previous step is displayed in the **Measurement** box.

In the **Threshold** box, enter the minimum threshold value for your measurement.

---

**Note:** If the measurement value fell below this minimum threshold value during the run, LoadRunner Analysis displays an SLA status of **Failed** for the entire run.

---



**Finish**

If you want to define another SLA after you save the current one, select **Define another SLA**.

Click **Finish** to save the SLA.

In Analysis, when you click **Close** in the Service Level Agreement dialog box, the Analysis reports are updated with these new SLA definitions.




---



**Note:** For details about viewing SLA information in Analysis reports, see Chapter 31, “Understanding Analysis Reports”.

---

**Understanding the Service Level Agreement Dialog Box**

The Service Level Agreement dialog box includes the following options:

Function	Button	Enables You To
New		Define a new SLA. See: <ul style="list-style-type: none"><li>► “Defining an SLA Goal Measured Per Time Interval” on page 135</li><li>► “Defining an SLA Goal Measured Over the Whole Run” on page 143</li></ul>
Details		View the details of the SLA selected in the Service Level Agreement dialog box. The Service Level Agreement - details dialog box opens, displaying a summary of the details for the selected SLA.
Edit		Edit the definitions of the SLA selected in the Service Level Agreement dialog box. The SLA wizard opens with the details of the selected SLA.

Function	Button	Enables You To
Delete		Delete the SLA selected in the Service Level Agreement dialog box.
Advanced		Adjust the tracking period for SLAs that are evaluated per time interval over a timeline. See “Selecting a Tracking Period” on page 142.

# 9

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## Managing Results Using Quality Center

LoadRunner's integration with Quality Center lets you manage Analysis result sessions using Quality Center, HP's test management tool.

**This chapter includes:**

- About Managing Results Using Quality Center on page 147
- Connecting to and Disconnecting from Quality Center on page 148
- Opening or Creating a Session Using Quality Center on page 152
- Saving Sessions to a Quality Center Project on page 154

### About Managing Results Using Quality Center

Analysis works together with Quality Center, HP's Web-based test management tool. HP Quality Center provides an efficient method for storing and retrieving Vuser scripts, scenarios, and results. You store sessions in a Quality Center project and organize them into unique groups.

In order for Analysis to access a Quality Center project, you must connect it to the Web server on which Quality Center is installed. You can connect to either a local or remote Web server.

For more information on working with Quality Center, refer to the *Quality Center User's Guide*.

## Connecting to and Disconnecting from Quality Center

To store and retrieve sessions from Quality Center, you need to connect to a Quality Center project. You can connect or disconnect from a Quality Center project at any time during the testing process.

### Connecting to Quality Center

The connection process has two stages. First, you connect to a local or remote Quality Center Web server. This server handles the connections between Analysis and the Quality Center project.

Next, you choose the project you want to access. The project stores the sessions that you created in Analysis.

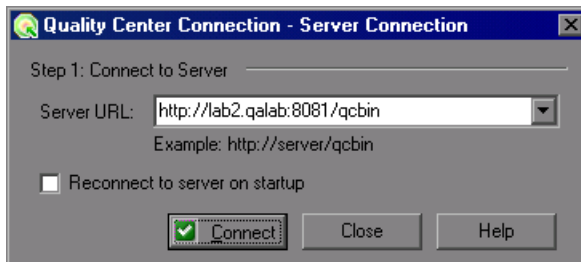
---

**Note:** Quality Center projects are password protected, so you must provide a user name and a password.

---

**To connect to Quality Center:**

- 1** Select **Tools > Quality Center Connection**.
- 2** The Quality Center Connection - Server Connection dialog box opens.



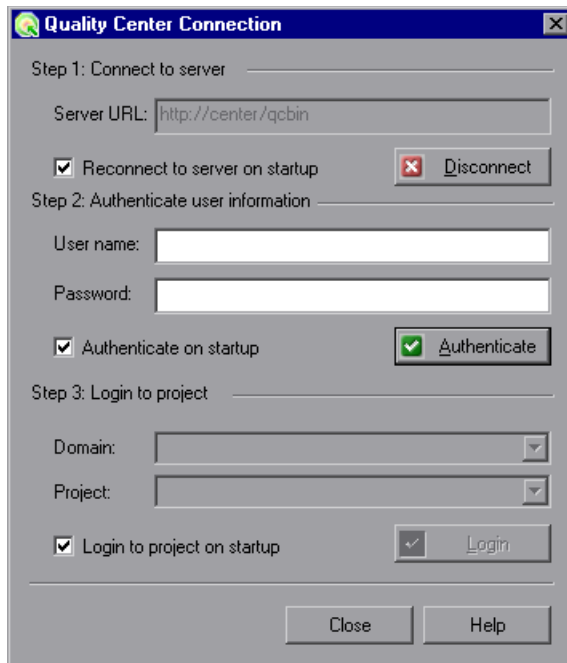
- 3 In the **Server URL** box, type the URL address of the Web server where Quality Center is installed.

---

**Note:** You can choose a Web server accessible via a Local Area Network (LAN) or a Wide Area Network (WAN).

---

- 4 To automatically reconnect to the Quality Center server the next time you open Analysis, select the **Reconnect to server on startup** check box.
- 5 Click **Connect**. The Quality Center Connection dialog box opens.



The image shows a Windows-style dialog box titled "Quality Center Connection". It is divided into three sections: "Step 1: Connect to server", "Step 2: Authenticate user information", and "Step 3: Login to project".

- Step 1: Connect to server**
  - Server URL:
  - ☒ Reconnect to server on startup
  -
- Step 2: Authenticate user information**
  - User name:
  - Password:
  - ☒ Authenticate on startup
  -
- Step 3: Login to project**
  - Domain:
  - Project:
  - ☒ Login to project on startup
  -

At the bottom of the dialog are two buttons: "Close" and "Help".

After the connection to the server is established, the server's name is displayed in read-only format in the Server box.

- 6 Authenticate your user information:
  - a In the **User name** box, type your Quality Center user name.
  - b In the **Password** box, type your Quality Center password.

- c** Click **Authenticate** to authenticate your user information against the Quality Center server.

After your user information has been authenticated, the fields in the Authenticate user information area are displayed in read-only format. The **Authenticate** button changes to a **Change User** button.

You can log in to the same Quality Center server using a different user name by clicking **Change User**, entering a new user name and password, and then clicking **Authenticate** again.

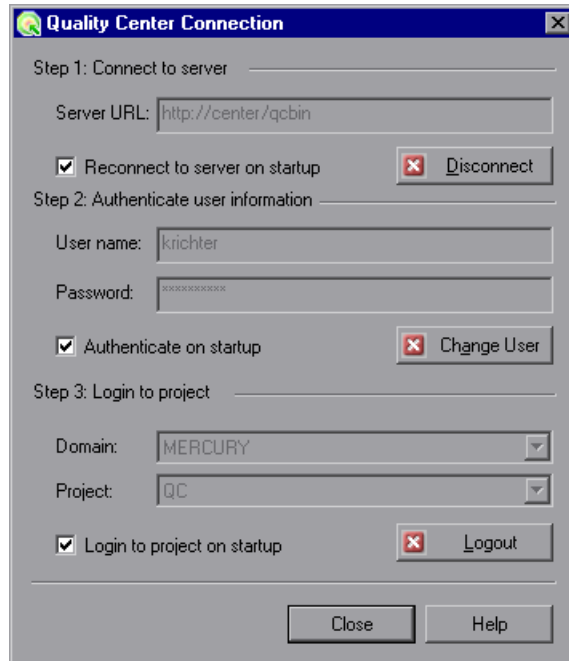
- 7** If you selected **Reconnect to server on startup** above, the **Authenticate on startup** option is enabled. To authenticate your user information automatically, the next time you open Analysis, select **Authenticate on startup**.
- 8** Enter the details for logging in to the project:
  - a** In the **Domain** box, select the domain that contains the Quality Center project. Only those domains containing projects to which you have permission to connect to are displayed. (If you are working with a project in versions of TestDirector earlier than version 7.5, the **Domain** box is not relevant. Proceed to the next step.)
  - b** In the **Project** box, enter the Quality Center project name or select a project from the list. Only those projects that you have permission to connect to are displayed.
  - c** Click **Login**.
- 9** To log in to the selected project on startup, select **Login to project on startup**. This option is only enabled when the **Authenticate on startup** check box is selected.
- 10** Click **Close** to close the Quality Center Connection dialog box.

## Disconnecting LoadRunner from Quality Center

You can disconnect Analysis from a selected Quality Center project and Web server.

**To disconnect from Quality Center:**

- 1 Select **Tools > Quality Center Connection**. The Quality Center Connection dialog box opens.



- 2 To disconnect from the selected project, under **Login to project**, click **Logout**. If you want to open a different project while using the same server, enter the Quality Center project name in the **Project** box or select a project from the list.
- 3 To disconnect from the Quality Center server, under **Connect to server**, click **Disconnect**.
- 4 Click **Close** to close the Quality Center Connection dialog box.

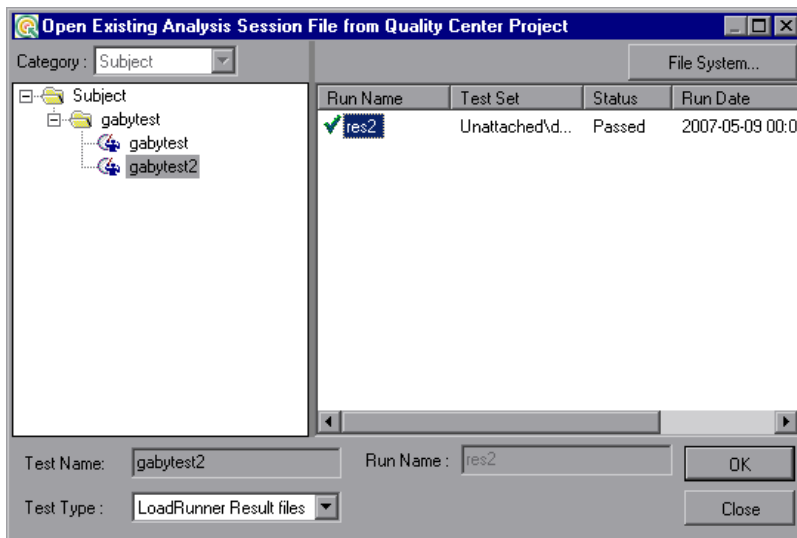
## Opening or Creating a Session Using Quality Center

When connected to a Quality Center project, you can open your sessions from Quality Center. Existing sessions appears under the name of the results file which was analyzed to create the session. You locate tests according to their position in the test plan tree, rather than a location in the file system.

You can create a new Analysis session using a result file (.lrr extension) stored in Quality Center.

**To open a session or create a new session using results from a Quality Center project:**

- 1** Connect to the Quality Center server. (**Tools > Quality Center Connection**)
- 2** Choose **File > Open** to open an existing Analysis session. Choose **File > New** to create a new Analysis session. The Open File from Quality Center Project dialog box opens and displays the test plan tree.





---

**Note:** To open a session/result directly from the file system, click the **File System** button. (To return to the Open from Quality Center Project dialog box, click the **Quality Center** button.)

---

- 3** Click the relevant subject in the test plan tree. To expand the tree and view sublevels, double-click closed folders. To collapse the tree, double-click open folders.

Note that when you select a subject, the sessions/results that belong to the subject appear in the Run Name list.

- 4** Select a session/result from the Run Name list. The session appears under the name of the results file which was analyzed to create the session.
- 5** Click **OK**. If you are opening an existing session, Analysis loads the session and displays its name in the title bar. If you are creating a new session, Analysis analyzes the results file and creates a new session.

## Saving Sessions to a Quality Center Project

When Analysis is connected to a Quality Center project, you can create new sessions in Analysis and save them directly to your project.

---

**Important:** You can save Analysis sessions to Quality Center only when the session was created from a results file that was stored in Quality Center.

---

**To save a session to a Quality Center project:**

- 1** Connect to the Quality Center server. For more information, see “Connecting to Quality Center” on page 148.
- 2** Select **File > Save** and save the session in the Quality Center data directory.

# 10

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## Using Analysis with Performance Center

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**Note:** This chapter is intended specifically for Performance Center users who are using the Analysis Standalone application to analyze load test results.

---

When a load test is finished, Performance Center automatically organizes the load test data. Using LoadRunner Analysis, the data generated during the load test can be analyzed, and placed into various graphs and reports, or downloaded to a local machine for analysis, and then uploaded back to Performance Center.

**This chapter includes:**

- About Using Analysis with Performance Center on page 156
- Connecting Analysis to Performance Center on page 157
- Downloading Result and Session Files on page 160
- Uploading Session Files and Reports on page 163

## About Using Analysis with Performance Center

LoadRunner Analysis enables you to analyze load test data off-line, from any computer on which Analysis is installed.

LoadRunner Analysis integrates with Performance Center to let you quickly and easily analyze data collected during a Performance Center run. You download result and session files for analysis on a local Analysis machine. After analyzing the data, you can upload the session files and reports (HTML and Word) to Performance Center to share the results with other users. The files and reports are available from the Load Test Results page.

In order for Analysis to access a Performance Center project, your version of Analysis must be properly configured so that you can connect Analysis to Performance Center.

---

**Note:** You must have the latest Standalone Analysis installation of Analysis to use this feature.

---

### To check for proper upload/download configuration in Analysis:

- 1** Start Analysis.
- 2** Select **Tools**.

If the menu item **Performance Center Connection** is available on the drop-down menu, your version of Analysis is enabled to upload/download Analysis files.

If your version of Analysis is not enabled to do uploads/downloads, or if you do not have Analysis installed on your machine, you need to install the latest version of Analysis.

---

**Note:** It is recommended that you first uninstall your older version. To uninstall Analysis, choose the uninstall option under Analysis from the **Start** menu.

---

**To install a newer version of Analysis in Performance Center:**

- 1** From the **Miscellaneous** menu, select **Downloads**.
- 2** Install the **Standalone Analysis** download.
- 3** Follow the download instructions.

Once you have a version of Analysis that is enabled, you can connect Analysis to Performance Center and upload/download files.

## **Connecting Analysis to Performance Center**

You can connect or disconnect Analysis from a Performance Center project at any time during an Analysis session.

The connection process has two stages. First, you connect Analysis to a local or remote Performance Center Web server. This server handles the connections between Analysis and the Performance Center project. You connect to Performance Center from the Configure Performance Center Connection dialog box.

Next, you choose the Performance Center project, load test, and run folder from or to which you want Analysis to download or upload files.

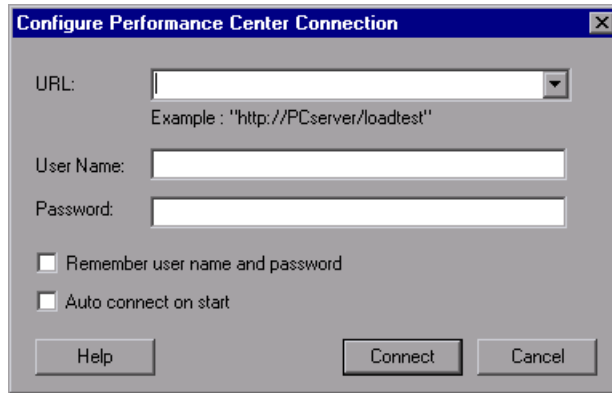
---

**Note:** Performance Center projects are password protected, so you must provide a user name and a password.

---

**To connect Analysis to Performance Center:**

- 1 In Analysis, choose **Tools > Performance Center Connection**. The Configure Performance Center Connection dialog box opens.



- 2 In the **URL** box, type the URL address of the Web server on which Performance Center is installed. The URL address should be in the format: `http://<Performance_Center_server_name>/loadtest`

Enter your user name and password. Contact your HP Performance Center administrator if you need assistance.

To automate the login process, select **Remember user name and password**. The specified username and password are saved to the registry, and displayed each time you open this dialog box.

To automatically open the connection to the Performance Center server when you start Analysis, select **Auto connect on start**. Analysis attempts to connect to Performance Center using the configuration information displayed.

- 3 Click **Connect** to connect to Performance Center.

The Performance Center Connection dialog box displays the connection status. That is, once the connection is established, all the fields are displayed in read-only format, and the **Connect** button changes to **Disconnect**. If you want to disconnect Analysis from Performance Center, click **Disconnect**.

---

**Note:** You cannot be connected to Performance Center and TestDirector at the same time.

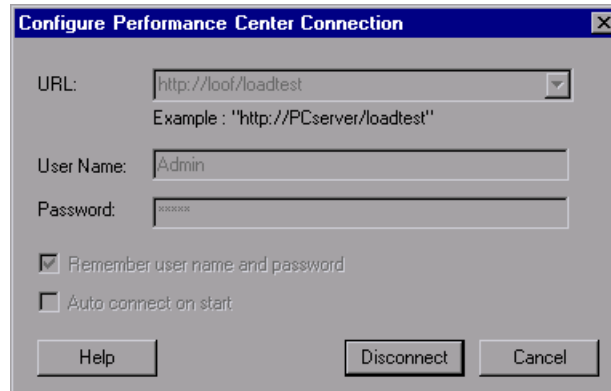
---

### Disconnecting Analysis from Performance Center

You disconnect Analysis from the Performance Center Web server using the Configure Performance Center Connection dialog box.

**To disconnect Analysis from Performance Center:**

- 1 In Analysis, choose **Tools > Performance Center Connection**. The Configure Performance Center Connection dialog box opens.



- 2 Click **Disconnect**. Analysis disconnects from Performance Center, and the dialog box closes.

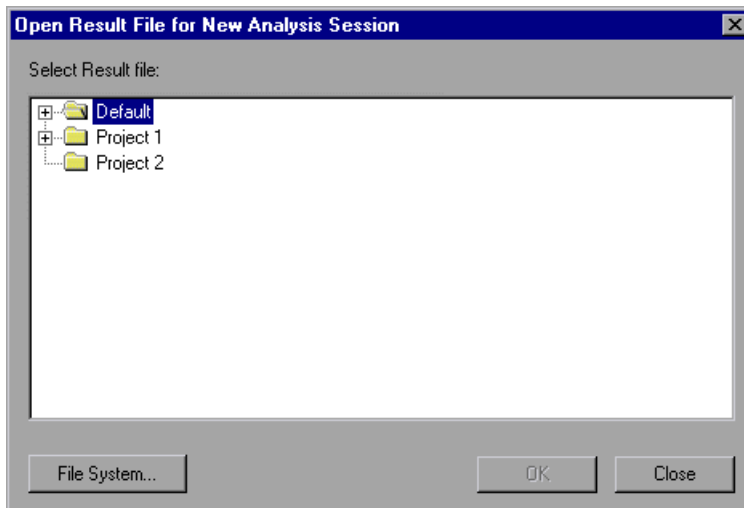
## Downloading Result and Session Files

When Analysis is connected to a Performance Center project, you can download Analysis result and session files stored on the Performance Center server. You locate result and session files according to their position in the projects tree.

When downloading a new session, Analysis prompts you for the load test scenario result file (.lrr extension) to include in the download. To download an existing Analysis session with display information and layout settings for the active graphs, you specify an Analysis Session file (.lra extension).

### To download a results file to Analysis:

- 1 Connect to the Performance Center server. For more information, see “Connecting Analysis to Performance Center” on page 157.
- 2 In Analysis, choose **File > New**. The Open Result File for New Analysis Session dialog box opens and displays the load test project tree on the Performance Center server.





---

**Note:** Performance Center displays only those projects that the user has permission to access.

---



- 3** Select the relevant result file by browsing the project, test, and run folders in the projects tree. Result files are identified by a result icon.

To expand the tree and view sublevels, double-click closed folders. To collapse the tree, double-click open folders.

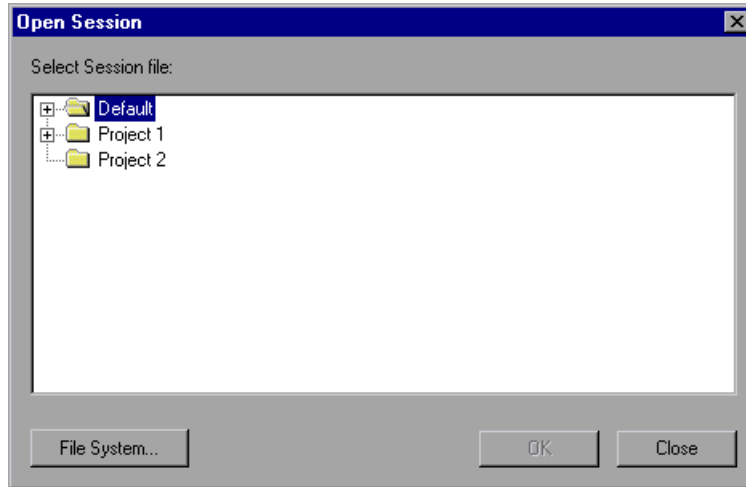
If you want to open a result file from the file system (while connected to Performance Center), click **File System**. The Open Result File for New Analysis Session dialog box opens displaying the file system. Browse to the directory of the file that you want to open, and click **Open**.

- 4** Click **OK** to download the file and analyze the results. A progress indicator displays the progress of the download.

The downloaded result file is saved to your **temp** directory. If the download fails, an informative error message is displayed.

**To download a session file to Analysis:**

- 1 Connect to the Performance Center server. For more information, see “Connecting Analysis to Performance Center” on page 157.
- 2 In Analysis, choose **File > Open**. The Open Session dialog box opens and displays the load test project tree on the Performance Center server.



---

**Note:** Performance Center displays only those projects that the user has permission to access.

---

- 3 Select the relevant session file by browsing the project, test, and run folders in the projects tree. Session files are identified by a session icon.



To expand the tree and view sublevels, double-click closed folders. To collapse the tree, double-click open folders.

If you want to open a session file from the file system (while connected to Performance Center), click **File System**. The Open Existing Analysis Session File dialog box opens displaying the file system. Browse to the directory of the file that you want to open, and click **Open**.

- 4 Click **OK** to download the file and open the session. A progress indicator displays the progress of the download.

The downloaded session file is saved to your **temp** directory. If the download fails, an informative error message is displayed.

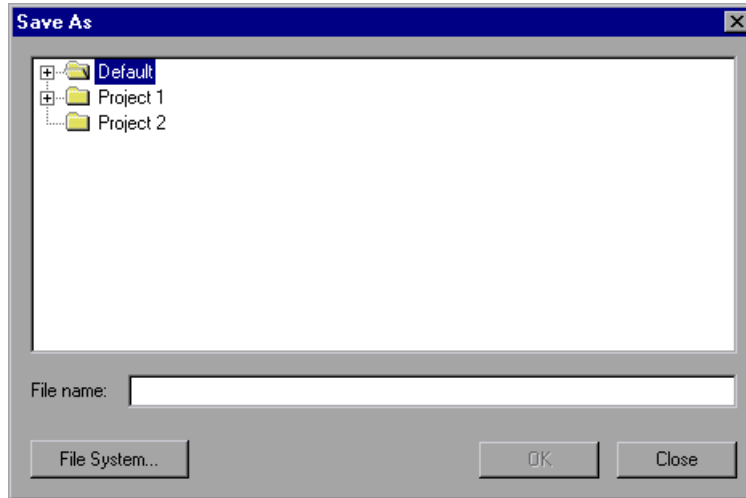
## Uploading Session Files and Reports

When Analysis is connected to Performance Center, you can upload Analysis session files and save them to a Performance Center project, or to the local file system. To save a session file to a Performance Center project, you give it a descriptive name and specify the project, test, and run folder in the projects tree. If Analysis is not connected to Performance Center, you can save the session file to your local file system. Later, when Analysis is connected to Performance Center, you can upload the file to Performance Center.

You can also upload Analysis HTML and Word reports and save them to a Performance Center project.

**To upload an Analysis session file to a Performance Center project:**

- 1 Connect to the Performance Center server. For more information, see “Connecting Analysis to Performance Center” on page 157.
- 2 In Analysis, select **File > Save**. The Performance Center Save As dialog box opens displaying the load test project tree on the Performance Center server.



---

**Note:** Performance Center displays only those projects that the user has permission to access.

---

- 3 Select the Performance Center project, load test, and run folder to which you want to upload the file.

To expand the tree and view sublevels, double-click closed folders. To collapse the tree, double-click open folders. When you select a run, the sessions that belong to the run are displayed in the tree.

If you want to save the session to the file system, click **File System**. Browse to the folder where you want to save the files, and click **Save**.

---

**Note:** You must disconnect from Performance Center before you can save a session on the file system.

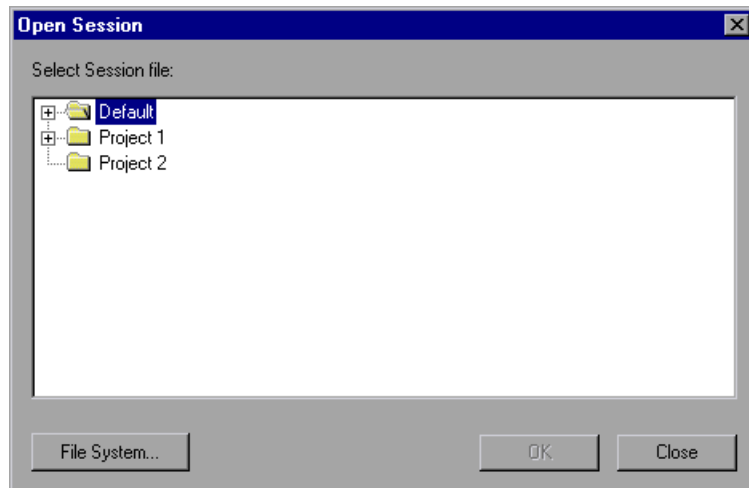
---

- 4** Enter a name for the session in the **File name** box. File names can only consist of English letters, digits, or the underscore character, and must not exceed 250 characters.
- 5** Click **OK** to upload the session to Performance Center. A progress indicator displays the progress of the upload.

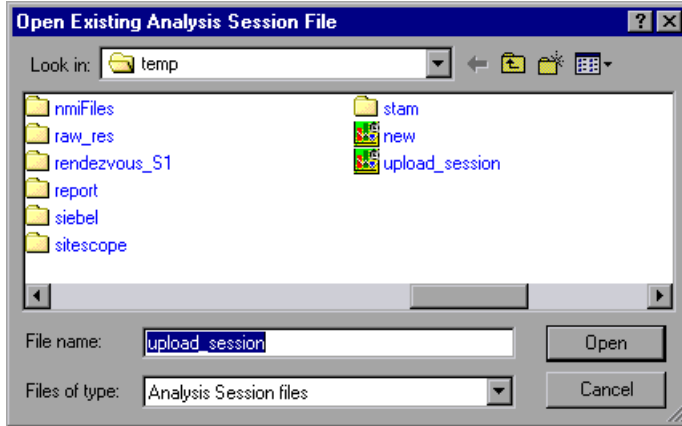
If the upload fails, an informative error message is displayed.

**To upload a session file from the file system:**

- 1** Connect to the Performance Center server. For more information, see “Connecting Analysis to Performance Center” on page 157.
- 2** In Analysis, select **File > Open**. The Performance Center Open Session dialog box opens displaying the load test project tree on the Performance Center server.



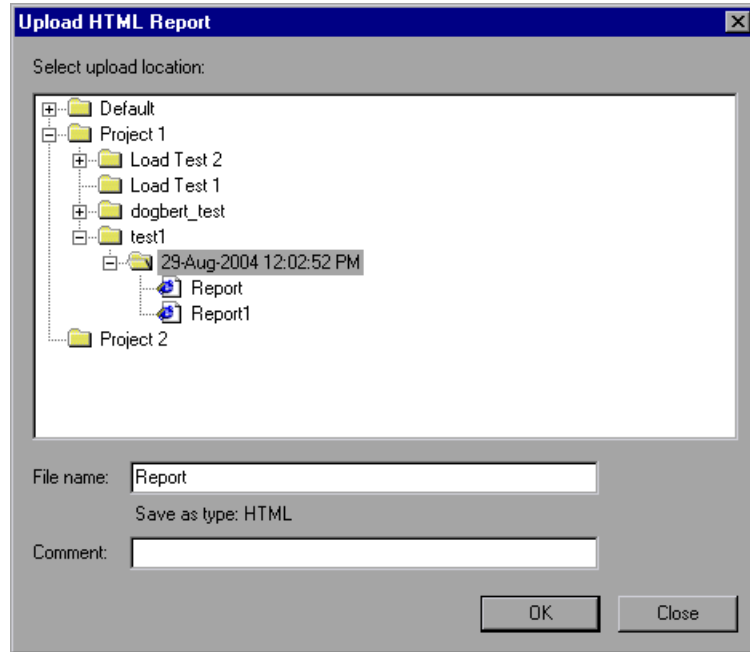
- 3 Click **File System**. The Open Existing Analysis Session File dialog box opens.



- 4 Browse to the folder where the session file is saved, and click **Open**. The session opens in Analysis.
- 5 Select **File > Save As**. The Performance Center Save As dialog box opens displaying the load test project tree on the Performance Center server.
- 6 Continue with the upload procedures from step 3 of “Uploading Session Files and Reports” on page 163.

**To upload an HTML Report:**

- 1 Connect to the Performance Center server. For more information, see “Connecting Analysis to Performance Center” on page 157.
- 2 In Analysis, select **File > Upload to Performance Center > New HTML Report**. The Upload HTML Report dialog box opens.



---

**Note:** If you are not connected to Performance Center, the Configure Performance Center Connection dialog box opens, and prompts you to configure the connection.

---

- 3 In the Upload HTML Report dialog box, select the project, load test, and run folder to which you want to upload the HTML report.

- 4 Enter a name for the report in the **File name** box. By default, the file name **Report** is displayed. The report name can only consist of English letters, digits, or the underscore character, and must not exceed 250 characters.

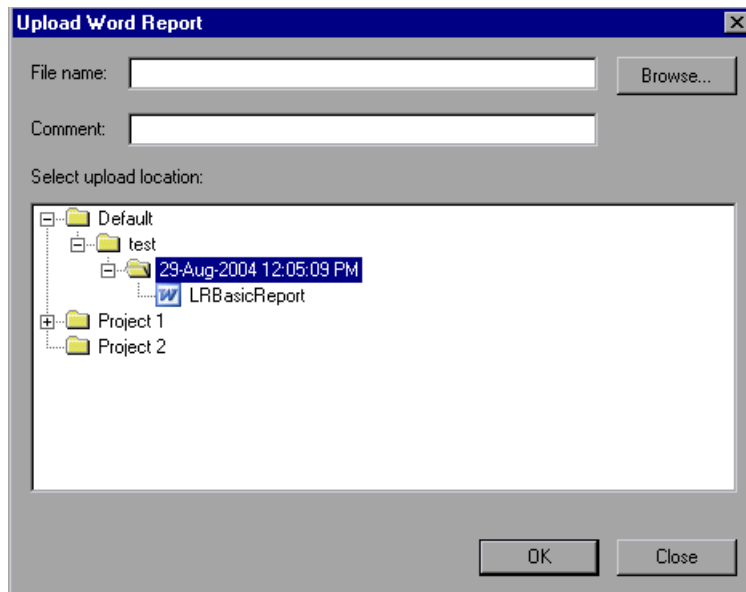
You can enter a description of the report in the **Comment** field.

- 5 Click **OK** to create the HTML report and upload it to Performance Center. A progress indicator displays the progress of the upload.

If the upload fails, an informative error message is displayed.

#### To upload a Word Report:

- 1 Connect to the Performance Center server. For more information, see “Connecting Analysis to Performance Center” on page 157.
- 2 In Analysis, select **File > Upload to Performance Center > Existing Microsoft Word Report**. The Upload Word Report dialog box opens.





---

**Note:** If you are not connected to Performance Center, the Configure Performance Center Connection dialog box opens, and prompts you to configure the connection.

---

- 3** Click the **Browse** button, and navigate to the Word report that you want to upload. The path of the selected report is displayed in the **File name** box.

You can add a description of the report in the **Comment** box.

- 4** In the **Select upload location** section, select the project, load test, and run folder to which you want to upload the report.

- 5** Click **OK**. Analysis uploads the Word report to Performance Center. A progress indicator displays the progress of the upload.

If the upload fails, an informative error message is displayed.



# 11

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## Importing External Data

The LoadRunner Analysis Import Data tool enables you to import and integrate non-HP data into a LoadRunner Analysis session. After the import procedure, you can view the data files as graphs within the session, using all the capabilities of the Analysis tool.

### **This chapter includes:**

- About the Import Data Tool on page 171
- Using the Import Data Tool on page 172
- Supported File Types on page 176
- Defining Custom File Formats on page 179
- Defining Custom Monitor Types for Import on page 182

### **About the Import Data Tool**

Suppose an NT Performance Monitor runs on a server and measures its behavior. Following a LoadRunner scenario on the server, you can retrieve the results of the Performance Monitor, and integrate the data into LoadRunner's results. This enables you to correlate trends and relationships between the two sets of data: LoadRunner's and the Performance Monitor's.

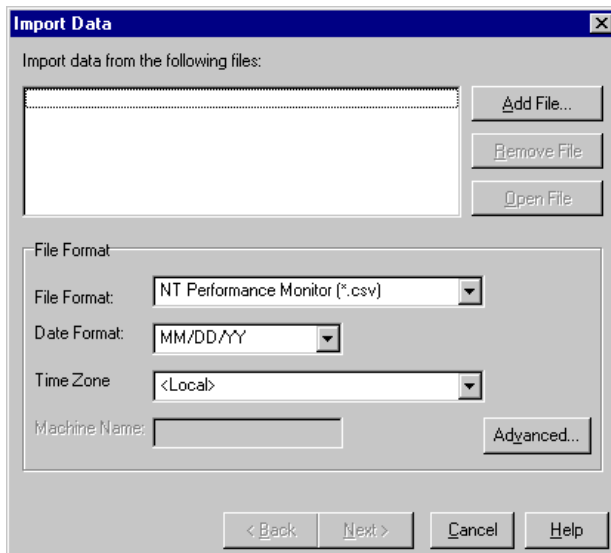
In this case, the results of the NT Performance Monitor are saved as a **.csv** file. You launch the Import Data tool, direct it to the **.csv** file, and specify its format. LoadRunner reads the file and integrates the results into its own Analysis session.

For a list of data formats that are supported, see “Supported File Types” on page 176. To define your own custom data files, see “Defining Custom File Formats” on page 179.

## Using the Import Data Tool

To use the Import Data tool:

- 1 Choose **Tools > External Monitors > Import Data**. The Import Data dialog box opens.



- 2 Select the format of the external data file from the **File format** list box.
- 3 Click **Add File**. In the **Select File to Import** dialog box that opens, the **Files of type** list box shows the type chosen in step 2.
- 4 Set other file format options, as described in “Understanding the Import Data Dialog Box” on page 173. You must enter a machine name.
- 5 To specify character separators and symbols, click **Advanced**. For more information, see “Understanding the Advanced Settings Dialog Box” on page 175.
- 6 Click **Next**. The Import Data dialog box opens.

- 7 Select the type of monitor that generated the external data file. If your monitor type does not exist, you can add it, as described in “Defining Custom Monitor Types for Import” on page 182.

When opening a new graph, you will see your monitor added to the list of available graphs under this particular category. (See “Accessing and Opening Graphs and Reports” on page 28.)

- 8 Click **Finish**. LoadRunner Analysis imports the data file or files, and refreshes all graphs currently displayed in the session.

---

**Note:** When importing data into a scenario with two or more cross results, the imported data will be integrated into the last set of results listed in the **File > Cross with Result** dialog box. For more information, see “Generating Cross Result Graphs” on page 128.

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## Understanding the Import Data Dialog Box

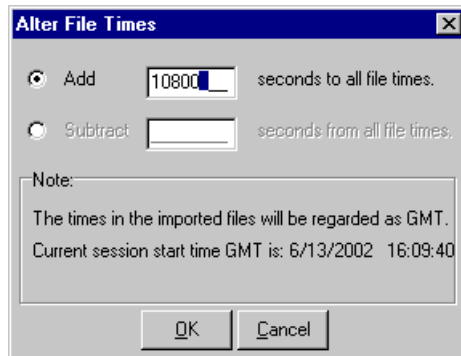
You use the Import Data dialog box to import and integrate non-HP data files into a Analysis session.

- **Import data from the following files.** Displays the files that you selected for import.
- **Add File.** Select an external data file to import. A dialog box opens to enable you to select files.
- **Remove File.** Delete an external data file from the list.
- **Open File.** Open an external data file using the associated application.
- **File Format.** Set the file format options.
  - **File Format.** Choose the format of the external data file. For an explanation of available formats, see “Supported File Types” on page 176.
  - **Date Format.** Specify the format of the date in the imported data file. For example, for European dates with a 4 digit year, choose **DD/MM/YYYY**.

- **Time Zone.** Select the time zone where the external data file was recorded. LoadRunner Analysis compensates for the various international time zones and aligns the times in the file with local time zone settings in order to match LoadRunner results. If the times in the imported file are erroneous by a constant offset, you can synchronize the time, as described in “Synchronizing Erroneous Time” on page 174.
- Time Zone also contains the option <**Synchronize with scenario start time**>. Choose this to align the earliest measurement found in the data file to the start time of the LoadRunner scenario.
- **Machine Name.** Specify the machine name the monitor runs on. This associates the machine name with the measurement. For example, a file IO rate on the machine fender will be named File IO Rate:fender. This enables you to apply Graph settings by the machine name. For more information, see “Filtering and Sorting Graph Data” on page 77.

## Synchronizing Erroneous Time

If the times within the imported file are erroneous by a constant offset, select the **Time Zone** option <**User Defined**> to correct the error and synchronize with LoadRunner’s results. The **Alter File Times** dialog box opens, where you specify the amount of time to add or subtract from all time measurements in the imported file.



The example above adds 3 hours (10,800 seconds) to all times taken from the imported data file.

---

**Note:** When doing this, you should synchronize the time to GMT (and not to Local Time). To help you with this alignment, the dialog displays the scenario start time in GMT.

---

In the example above, the start time is 16:09:40. Since the clock on the server machine was running slow and produced measurements in the data file beginning at 13:09, 3 hours are added to all time measurements in the file.

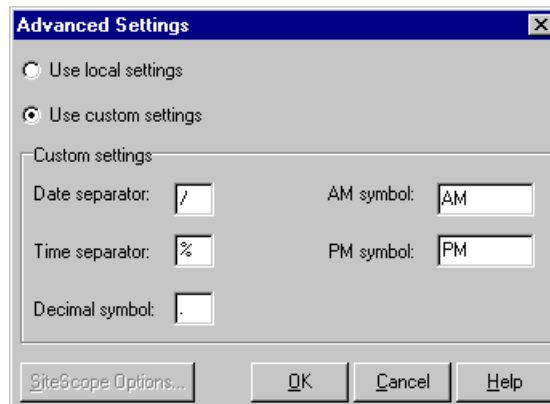
---

**Note:** When importing data into a scenario with two or more cross results, the imported data will be integrated into the last set of results listed in the **File > Cross with Result** dialog box.

---

## Understanding the Advanced Settings Dialog Box

You can use the Advanced Settings Dialog Box to define the data format of the imported file to settings other than of the regional configuration.



The above example shows a non-standard time separator, the character ‘%’, substituted for the standard ‘:’ separator.

**Use local settings.** Keep default settings of the regional configuration. Disables the **Custom Settings** area of the dialog box.

**Use custom settings.** Define your own settings. Enables the **Custom Settings** area of the dialog box.

- **Date Separator.** Enter a custom symbol, for example, the slash ('/') character in 11/10/02
- **Time Separator.** Enter a custom symbol, for example, the colon ':' character in 9:54:19
- **Decimal symbol.** Enter a custom symbol, for example, the '.' character in the number 2.5
- **AM symbol.** Enter a custom symbol for the hours between midnight and noon.
- **PM symbol.** Enter a custom symbol for the hours between noon and midnight.

## Supported File Types

The following file types are supported:

- NT Performance Monitor (.csv)
- Windows 2000 Performance Monitor (.csv)
- Standard Comma Separated File (.csv)
- Master-Detail Comma Separated File (.csv)
- Microsoft Excel File (.xls)
- Master-Detail Microsoft Excel file (.xls)



## NT Performance Monitor (.csv)

Default file type of NT Performance monitor, in comma separated value (CSV) format.

For example:

```
Reported on \\WINTER
Date: 10/23/01
Time: 10:08:39 AM
Data: Current Activity
Interval: 1.000 seconds

,,,% Privileged Time,% Processor Time,% User Time,
,,0,0,0,
,,,
,,,Processor,Processor,Processor,
Date,Time,\\WINTER,\\WINTER,\\WINTER,
10/23/01,10:07:00 AM ,      0.998,      1.174,      0.000,
10/23/01,10:07:01 AM ,      0.000,      0.275,      0.000,
```

## Windows 2000 Performance Monitor (.csv)

Default file type of Windows 2000 Performance monitor, but incompatible with NT Performance monitor. In comma separated value (CSV) format.

For example:

```
"(PDH-CSV 4.0)","\\MACRON\Processor(_Total)\% Processor Time","\\MACRON\Processor(_Total)\% User
Time","\\MACRON\Processor(_Total)\Interrupts/sec","\\MACRON\System\File Control Bytes/sec"
"10/29/2001
13:09:33.746","99.999148401465547","0.0021716772078191897","997.21487008127474","488.53479318892:
"10/29/2001
13:09:48.747","18.157543391188248","8.4112149532710276","1116.5859176246415","9843.2933303122791"
"10/29/2001
13:10:03.749","5.941255006675572","1.5353805073431241","1100.9651204860379","623.18277489319848"
```

### Standard Comma Separated File (.csv)

This file type has the following format:

Date,Time,Measurement\_1,Measurement\_2, ...

where fields are comma separated and first row contains column titles.

The following example from a standard CSV file shows 3 measurements: an interrupt rate, a file IO rate and a CPU usage. The first row shows an interrupt rate of 1122.19 and an IO rate of 4.18:

```
date, time, interrupt rate, File IO rate, CPU bust percent
25/05/01,10:09:01,1122.19,4.18,1.59
25/05/01,10:10:01,1123.7,6.43,1.42
```

### Master-Detail Comma Separated File (.csv)

This file type is identical to Standard Comma Separated Files except for an additional **Master** column which specifies that row's particular breakdown of a more general measurement. For example, a Standard CSV file may contain data points of a machine's total CPU usage at a given moment:

Date,Time,CPU\_Usage

However, if the total CPU usage can be further broken up into CPU time per-process, then a Master-Detail CSV file can be created with an extra column **ProcessName**, containing the name of a process.

Each row contains the measurement of a specific process's CPU usage only. The format will be the following:

Date,Time,ProcessName,CPU\_Usage

as in the following example:

```
date, time, process name, CPU used, elapsed time used
25/05/01,10:06:01,edaSend,0.1,47981.36
25/05/01,10:06:01,PDS,0,47981.17
```

## Microsoft Excel File (.xls)

Created by the Microsoft Excel application. The first row contains column titles.

	A	B	C	D	E
1	date	time	interrupt rate	File IO rate	CPU bust percent
2	25/05/01	10:09:01	1122.19	4.18	1.59
3	25/05/01	10:10:01	1123.7	6.43	1.42
4	25/05/01	10:11:01	1103.62	5.33	1.17
5	25/05/01	10:12:01	1118.89	12.18	2.37
6	25/05/01	10:13:01	1116.89	19.85	3.87
7	25/05/01	10:14:01	1128.12	19.9	4.15
8	25/05/01	10:15:01	1151.98	20.82	4.25
9	25/05/01	10:16:01	1110.1	4.83	1.34

## Master-Detail Microsoft Excel file (.xls)

Created by Microsoft's Excel application. The first row contains column titles. It contains an extra **Master** column. For an explanation of this column, see “Master-Detail Comma Separated File (.csv)” on page 178.

	A	B	C	D	E
1	date	time	process name	CPU used	elapsed time used
2	25/05/01	10:06:01	edaSend	0.1	47981.36
3	25/05/01	10:06:01	PDS	0	47981.17
4					

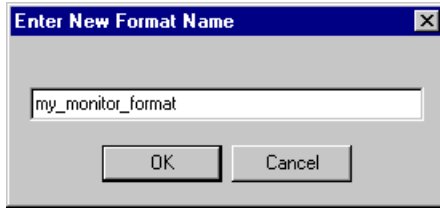
## Defining Custom File Formats

If the file format of your import file is not supported, you can define a custom format.

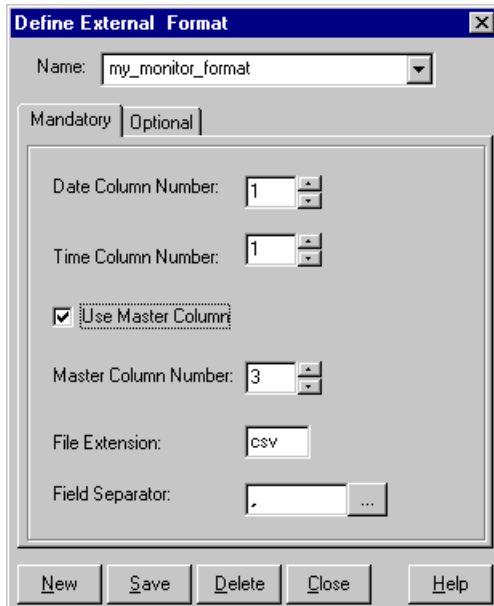
**To define a data format of an import file:**

- 1 Choose **Tools > External Monitors > Import Data**. The Import Data dialog box opens.
- 2 From the **File Format** list, select **<Custom File Format>**. The Enter New Format Name dialog box opens.

- 3 Enter a name for the new format (in this case, `my_monitor_format`):



- 4 Click **OK**. The Define External Format dialog box opens.



- 5 Specify the mandatory and optional data, as described in “Understanding the Define External Format Dialog Box” on page 181.
- 6 Click **Save**.

## Understanding the Define External Format Dialog Box

You use the Define External Format dialog box to define a new file format for external data files not supported by Analysis.

The Define External Format dialog box is divided into mandatory and optional information.

### The Mandatory tab

The Mandatory tab contains the following fields:

- **Date Column Number.** Enter the column that contains the date. If there is a master column (see “Master-Detail Comma Separated File (.csv)” on page 178), specify its number.
- **Time Column Number.** Enter the column that contains the time.
- **Use Master Column.** Select this if the data file contains a master column. A master column specifies the row’s particular breakdown of a more general measurement.
- **File Extension.** Enter the file suffix.
- **Field Separator.** Enter the character that separates a field in a row from its neighbor. To select a field separator character, click **Browse** and select a character from the define Field Separator dialog box.

### The Optional tab

The Optional tab contains the following fields:

- **Date Format.** Specify the format of the date in the imported data file. For example, for European dates with a 4 digit year, choose **DD/MM/YYYY**.
- **Time Zone.** Select the time zone where the external data file was recorded. LoadRunner Analysis aligns the times in the file with local time zone settings to match LoadRunner results. (LoadRunner does not alter the file itself).
- **Machine Name.** Specify the machine name the monitor runs on. This associates the machine name with the measurement.

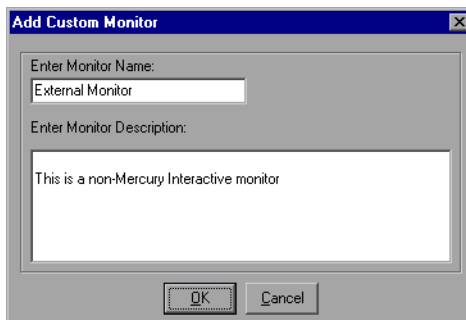
- **Exclude Columns.** Indicate which columns are to be excluded from the data import, such as columns containing descriptive comments. When there is more than one column to be excluded, specify the columns in a comma-separated list. For example, 1,3,8.
- **Convert file from UNIX to DOS format.** Monitors often run on UNIX machines. Check this option to convert data files to Windows format. A carriage return (Ascii character 13) is appended to all line feed characters (Ascii character 10) in the UNIX file.
- **Skip the first [ ] lines.** Specify the number of lines at the start of the file to ignore before reading in data. Typically, the first few lines in a file contain headings and sub-headings.

## Defining Custom Monitor Types for Import

If your monitor is not included in any of the categories found in the **Monitor Type** list, you can define a new monitor type.

**To define a new monitor type:**

- 1** Choose **Tools > External Monitors > Import Data**. The Import Data dialog box opens. Follow step 2 through 6, as described in “Understanding the Import Data Dialog Box” on page 173.
- 2** In the **Import Data** dialog box, select **External Monitors > Add Custom Monitor**. The Add Custom Monitor dialog box opens.



- 3** Enter a monitor name and description and click **OK**.

The new monitor can now be selected in the list of available monitors.

# Part II

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## Analysis Graphs





# 12

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## Vuser Graphs

After running a load test scenario, you can check the behavior of the Vusers that participated in the scenario using the Vuser graphs.

### **This chapter includes:**

- About Vuser Graphs on page 185
- Running Vusers Graph on page 186
- Vuser Summary Graph on page 187
- Rendezvous Graph on page 188

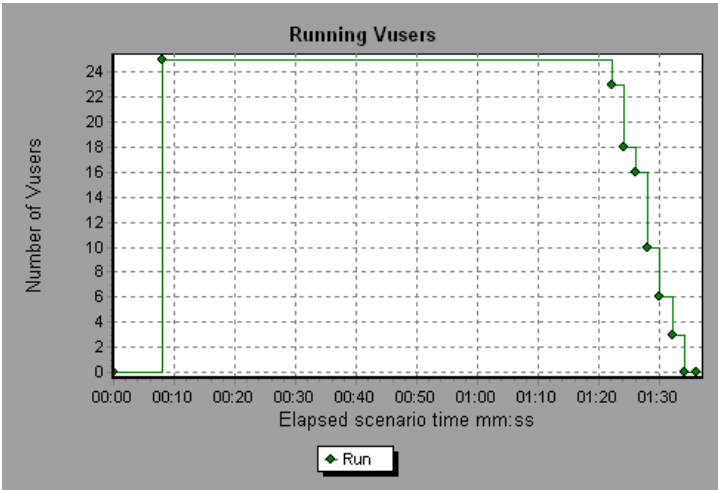
## About Vuser Graphs

During load test scenario execution, Vusers generate data as they perform transactions. The Vuser graphs let you determine the overall behavior of Vusers during the scenario. They display the Vuser states, the number of Vusers that completed the script, and rendezvous statistics. Use these graphs in conjunction with Transaction graphs to determine the effect of the number of Vusers on transaction response time.

# Running Vusers Graph

The Running Vusers graph displays the number of Vusers that executed Vuser scripts and their status during each second of the test. This graph is useful for determining the Vuser load on your server at any given moment. By default, this graph only shows the Vusers with a **Run** status. To view another Vuser status, set the filter conditions to the desired status. For more information, see “Filtering and Sorting Graph Data” on page 77

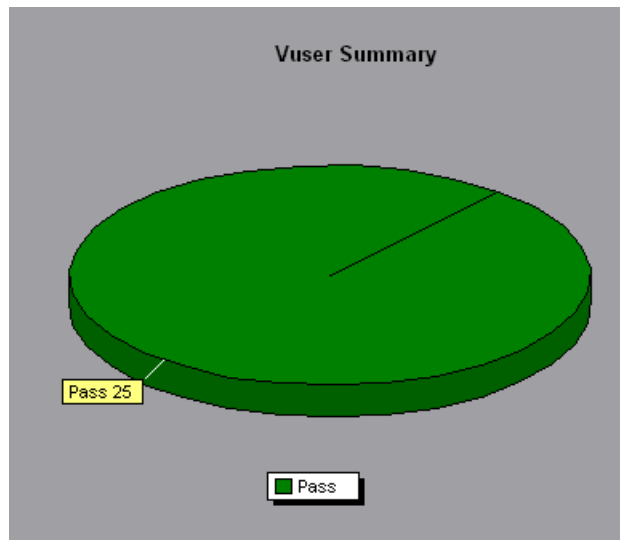
The x-axis represents the elapsed time from the beginning of the load test scenario run. The y-axis represents the number of Vusers in the scenario.



## Vuser Summary Graph

The Vuser Summary graph displays a summary of Vuser performance. It lets you view the number of Vusers that successfully completed the load test scenario run relative to those that did not.

This graph may only be viewed as a pie.

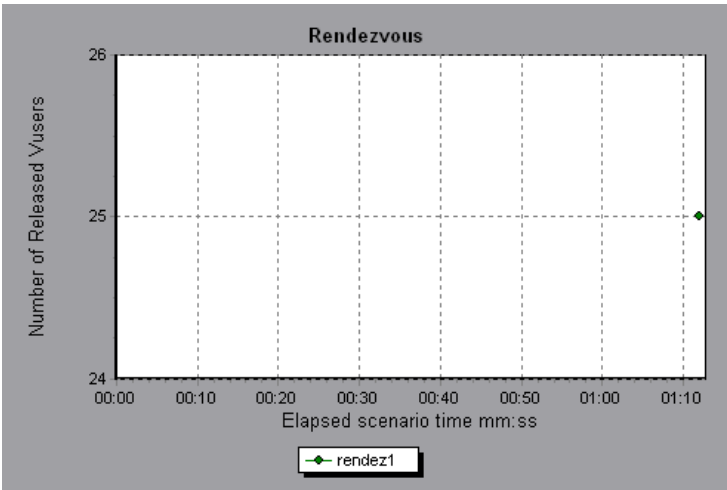


## Rendezvous Graph

The Rendezvous graph indicates when Vusers were released from rendezvous points, and how many Vusers were released at each point.

This graph helps you understand transaction performance times. If you compare the Rendezvous graph to the Average Transaction Response Time graph, you can see how the load peak created by a rendezvous influences transaction times.

On the Rendezvous graph, the x-axis indicates the time that elapsed since the beginning of the load test scenario. The y-axis indicates the number of Vusers that were released from the rendezvous. If you set a rendezvous for 60 Vusers, and the graph indicates that only 25 were released, you can see that the rendezvous ended when the timeout expired because all of the Vusers did not arrive.



# 13

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## Error Graphs

After a load test scenario run, you can use the Error graphs to analyze the errors that occurred during the load test.

**This chapter includes:**

- About Error Graphs on page 189
- Error Statistics Graph on page 190
- Error Statistics (by Description) Graph on page 191
- Total Errors per Second Graph on page 192
- Errors per Second Graph on page 193
- Errors per Second (by Description) Graph on page 194

### About Error Graphs

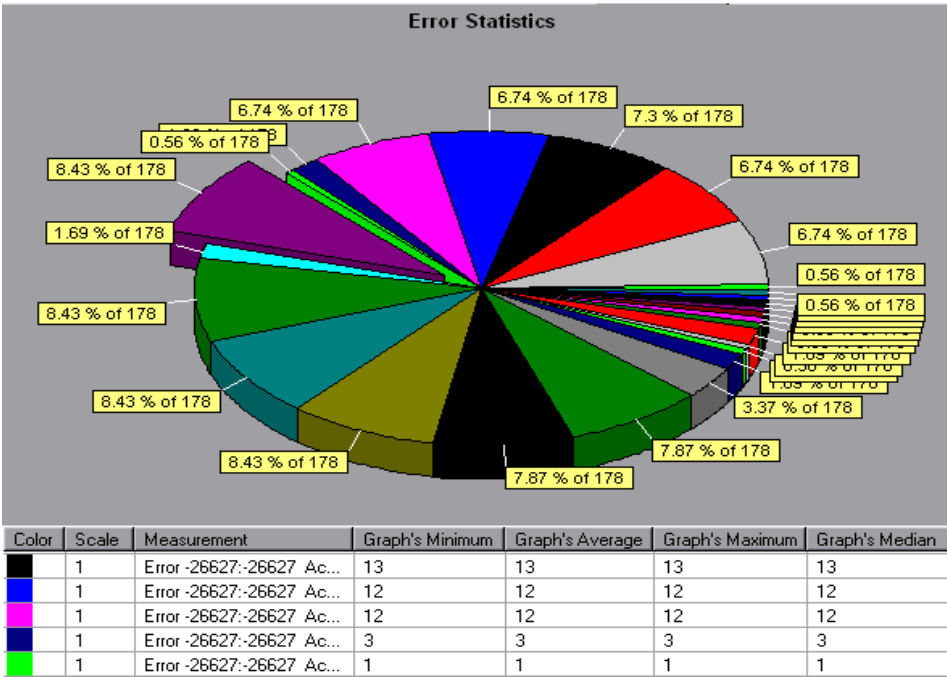
During load test scenario execution, Users may not complete all transactions successfully. The Error graphs let you view information about the transactions that failed, stopped, or ended in errors. Using the Error graphs, you can view a summary of errors that occurred during the scenario and the average number of errors that occurred per second.

## Error Statistics Graph

The Error Statistics graph displays the number of errors that accrued during load test scenario execution, grouped by error code.

In the graph below, out of a total of 178 errors that occurred during the scenario run, the second error code displayed in the legend occurred twelve times, comprising 6.74% the errors.

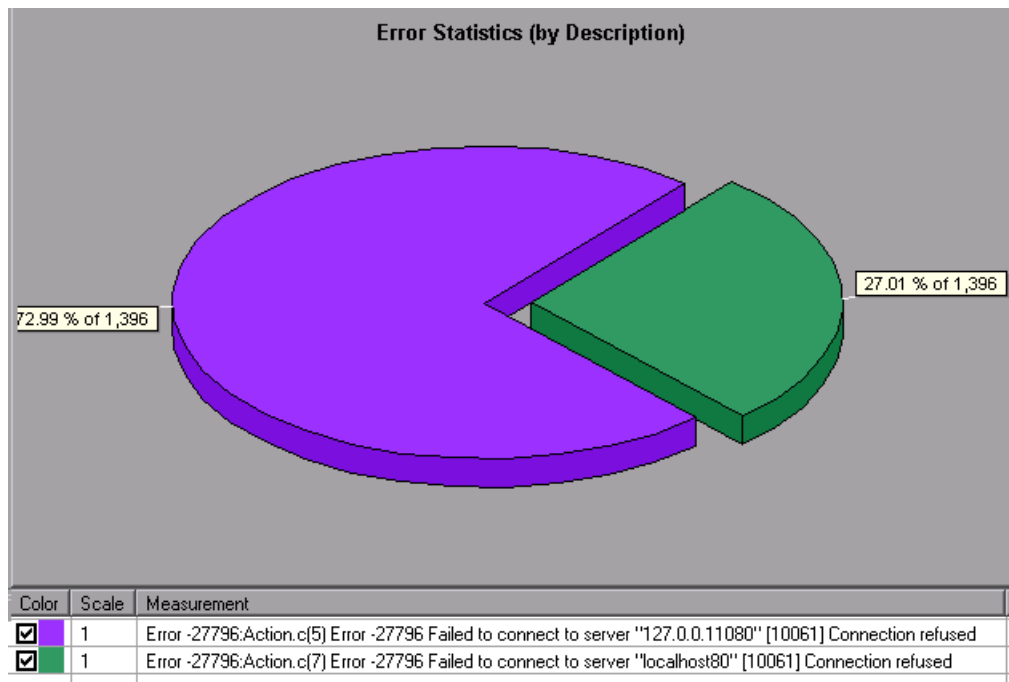
This graph may only be viewed as a pie.



## Error Statistics (by Description) Graph

The Error Statistics (by Description) graph displays the number of errors that accrued during load test scenario execution, grouped by error description. The error description is displayed in the legend.

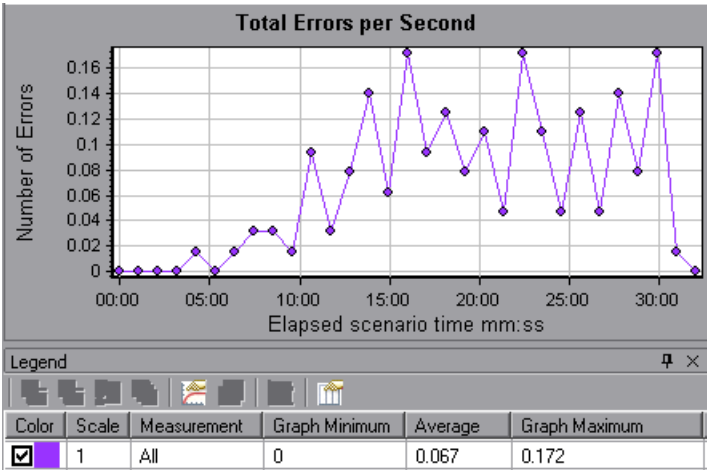
This graph may only be viewed as a pie.



# Total Errors per Second Graph

The Total Errors per Second graph displays the average number of errors that occurred during each second of the load test scenario run.

The x-axis represents the elapsed time from the beginning of the scenario run. The y-axis represents the number of errors.

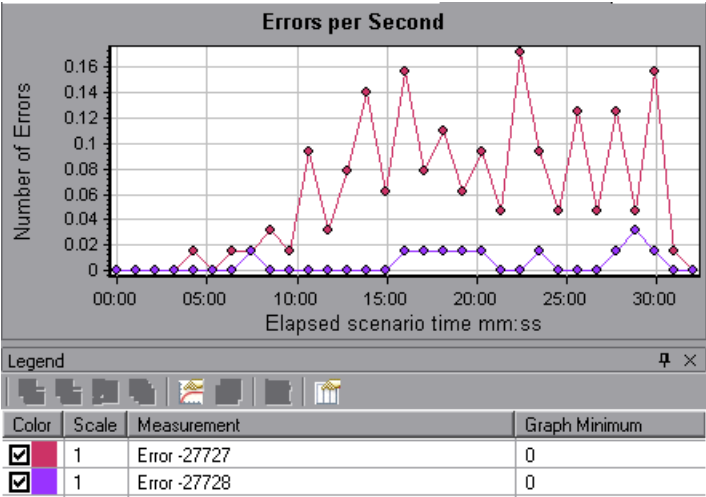




# Errors per Second Graph

The Errors per Second graph displays the average number of errors that occurred during each second of the load test scenario run, grouped by error code.

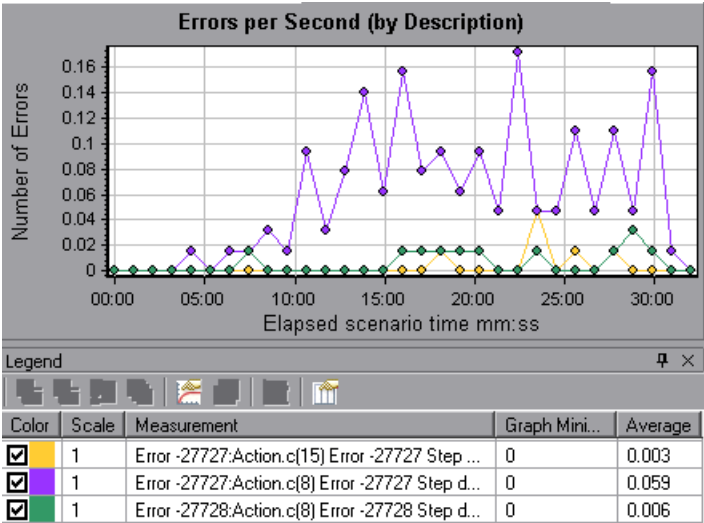
The x-axis represents the elapsed time from the beginning of the scenario run. The y-axis represents the number of errors.



## Errors per Second (by Description) Graph

The Errors per Second (by Description) graph displays the average number of errors that occurred during each second of the load test scenario run, grouped by error description. The error description is displayed in the legend.

The x-axis represents the elapsed time from the beginning of the scenario run. The y-axis represents the number of errors.



# 14

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## Transaction Graphs

After running a load test scenario, you can analyze the transactions that were executed during the test using the Transaction graphs.

### **This chapter includes:**

- About Transaction Graphs on page 195
- Average Transaction Response Time Graph on page 196
- Transactions per Second Graph on page 199
- Total Transactions per Second Graph on page 200
- Transaction Summary Graph on page 201
- Transaction Performance Summary Graph on page 202
- Transaction Response Time (Under Load) Graph on page 203
- Transaction Response Time (Percentile) Graph on page 204
- Transaction Response Time (Distribution) Graph on page 206

### **About Transaction Graphs**

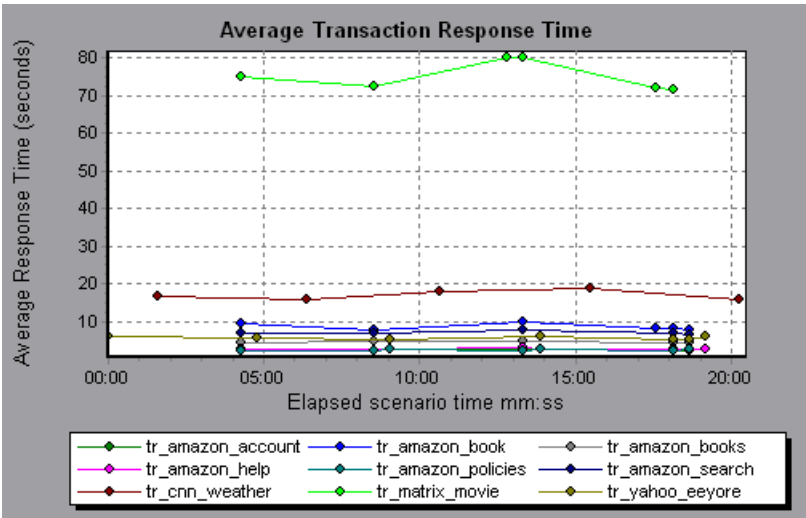
During load test scenario execution, Vusers generate data as they perform transactions. Analysis enables you to generate graphs that show the transaction performance and status throughout script execution.

You can use additional Analysis tools such as merging and crossing results to understand your transaction performance graphs. You can also sort the graph information by transactions. For more information about working with Analysis, see Part I, “Working with Analysis”

## Average Transaction Response Time Graph

The Average Transaction Response Time graph displays the average time taken to perform transactions during each second of the load test scenario run.

The x-axis represents the elapsed time from the beginning of the scenario run. The y-axis represents the average response time (in seconds) of each transaction.



This graph is displayed differently for each granularity. The lower the granularity, the more detailed the results. However, it may be useful to view the results with a higher granularity to study the overall Vuser behavior throughout the scenario. For example, using a low granularity, you may see intervals when no transactions were performed. However, by viewing the same graph with a higher granularity, you will see the graph for the overall transaction response time. For more information on setting the granularity, see “Changing the Granularity of the Data” on page 103.

---

**Note:** By default, only transactions that passed are displayed.

---

You can view breakdown of a transaction in the Average Transaction Response Time graph by selecting **View > Show Transaction Breakdown Tree**, or right-clicking the transaction in the graph and selecting **Show Transaction Breakdown Tree**. In the Transaction Breakdown Tree, right-click the transaction you want to break down, and select **Break Down <transaction name>**. The Average Transaction Response Time graph displays data for the sub-transactions.

To view breakdown of the Web page(s) included in a transaction or sub-transaction, right-click it and select **Web Page Diagnostics for <transaction name>**. For more information on the Web Page Diagnostics graphs, see Chapter 16, “Web Page Diagnostics Graphs.”

You can compare the Average Transaction Response Time graph to the Running Vusers graph to see how the number of running Vusers affects the transaction performance time.

For example, if the Average Transaction Response Time graph shows that performance time gradually improved, you can compare it to the Running Vusers graph to see whether the performance time improved due to a decrease in the Vuser load.

If you have defined acceptable minimum and maximum transaction performance times, you can use this graph to determine whether the performance of the server is within the acceptable range.

## Understanding the Transaction Breakdown Tree

The Transaction Breakdown Tree displays a tree view of the transactions and sub-transactions in the current session.

To expand the view and drill down to the transactions and sub-transactions, click the "+" sign.

To collapse the view, click the "-" sign.

To view breakdown of a transaction, right-click it and select **Break Down <transaction name>**. The Average Transaction Response Time or Transaction Performance Summary graph displays data for the sub-transactions. To view data only for the selected transaction/sub-transaction, right-click it and choose **Show Only <transaction name>**.

To view breakdown of the Web page(s) included in a transaction or sub-transaction, right-click the transaction/sub-transaction, and select **Web Page Diagnostics for <page name>**.

## Understanding the Web Page Diagnostics Tree View

The Web Page Diagnostics tree view displays a tree view of the transactions, sub-transactions, and Web pages for which you can view Web Page Diagnostics graphs. For more information about Web Page Diagnostics graphs, see Chapter 16, “Web Page Diagnostics Graphs.”

To expand the view and drill down to the transactions, sub-transactions, Web pages, and page components, click the "+" sign.

To collapse the view, click the "-" sign.

To view breakdown of a transaction or sub-transaction, right-click it and select **Web Page Diagnostics for <transaction name>**. The Web Page Diagnostics graph opens in the right pane. To view breakdown of a specific Web page, right-click the page and select **Break Down <page name>**.

---

**Note:** You can open a browser displaying the problematic page by right-clicking the page in the Web Page Diagnostics tree and selecting **View page in browser**.

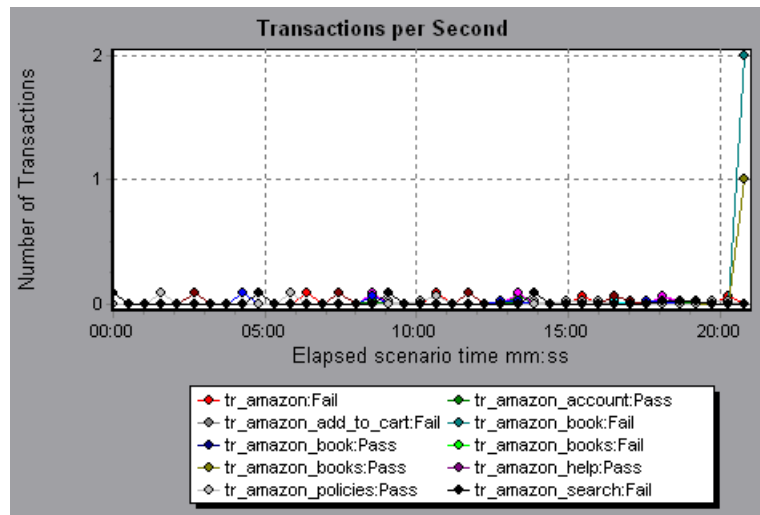
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You can also open a Web Page Diagnostics graph by choosing **Graph > Add New Graph > Web Page Diagnostics**, and selecting one of the Web Page Diagnostics graphs.

## Transactions per Second Graph

The Transactions per Second graph displays, for each transaction, the number of times it passed, failed, and stopped during each second of a load test scenario run. This graph helps you determine the actual transaction load on your system at any given moment. You can compare this graph to the Average Transaction Response Time graph in order to analyze the effect of the number of transactions on the performance time.

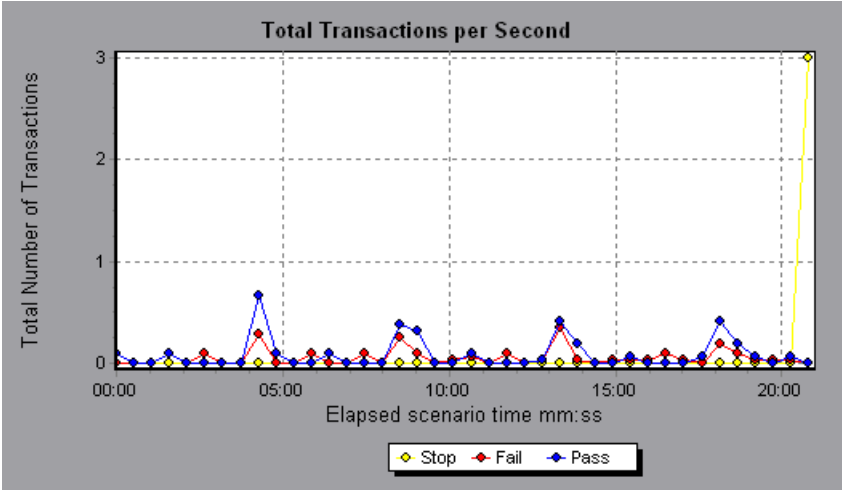
The x-axis represents the elapsed time from the beginning of the scenario run. The y-axis represents the number of transactions performed during the scenario run.



## Total Transactions per Second Graph

The Total Transactions per Second graph displays the total number of transactions that passed, the total number of transactions that failed, and the total number of transactions that were stopped, during each second of a load test scenario run.

The x-axis represents the elapsed time (in seconds) since the start of the scenario run. The y-axis represents the total number of transactions performed during the scenario run.

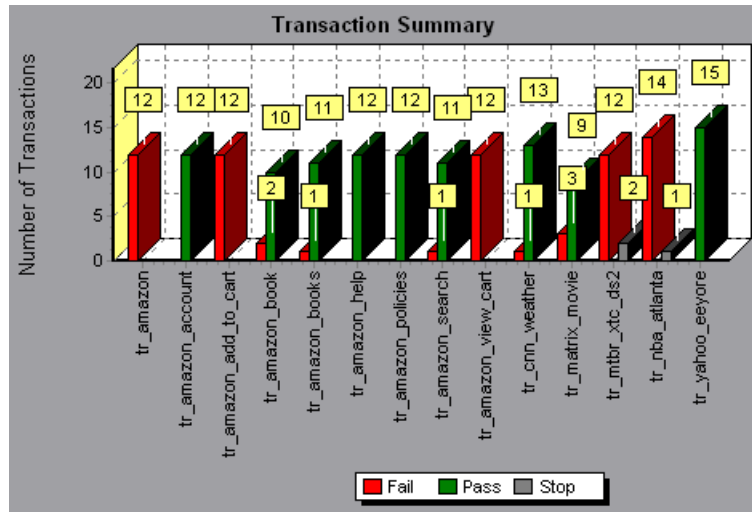




## Transaction Summary Graph

The Transaction Summary graph summarizes the number of transactions in the load test scenario that failed, passed, and ended in error.

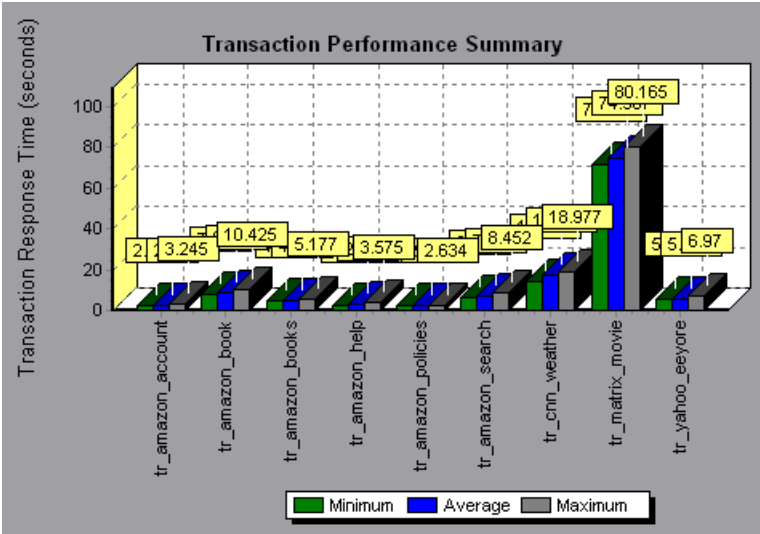
The x-axis specifies the name of the transaction. The y-axis shows the number of transactions performed during the scenario run.



# Transaction Performance Summary Graph

The Transaction Performance Summary graph displays the minimum, maximum and average performance time for all the transactions in the load test scenario.

The x-axis specifies the name of the transaction. The y-axis shows the response time—rounded off to the nearest second—of each transaction.



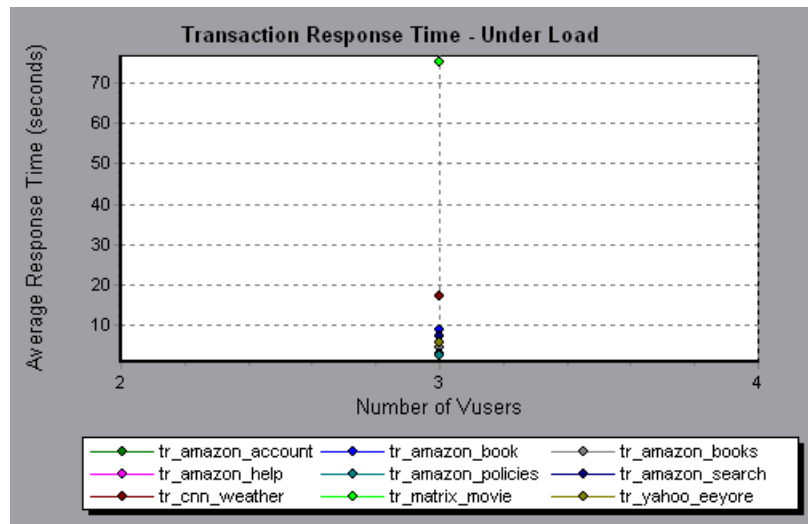
You can view breakdown of a transaction in the Transaction Performance Summary graph by selecting **View > Show Transaction Breakdown Tree**, or right-clicking the transaction in the graph and selecting **Show Transaction Breakdown Tree**. In the Transaction Breakdown Tree, right-click the transaction you want to break down, and select **Break Down <transaction name>**. The Transaction Performance Summary graph displays data for the sub-transactions.

To view breakdown of the Web page(s) included in a transaction or sub-transaction, right-click it and select **Web Page Diagnostics for <transaction name>**. For more information on the Web Page Diagnostics graphs, see Chapter 16, "Web Page Diagnostics Graphs."

## Transaction Response Time (Under Load) Graph

The Transaction Response Time (Under Load) graph is a combination of the Running Vusers and Average Transaction Response Time graphs and indicates transaction times relative to the number of Vusers running at any given point during the load test scenario. This graph helps you view the general impact of Vuser load on performance time and is most useful when analyzing a scenario with a gradual load. For information about creating a gradual load for a scenario, refer to the *HP LoadRunner Controller User's Guide*.

The x-axis indicates the number of running Vusers, and the y-axis indicates the average response time (in seconds) of each transaction.



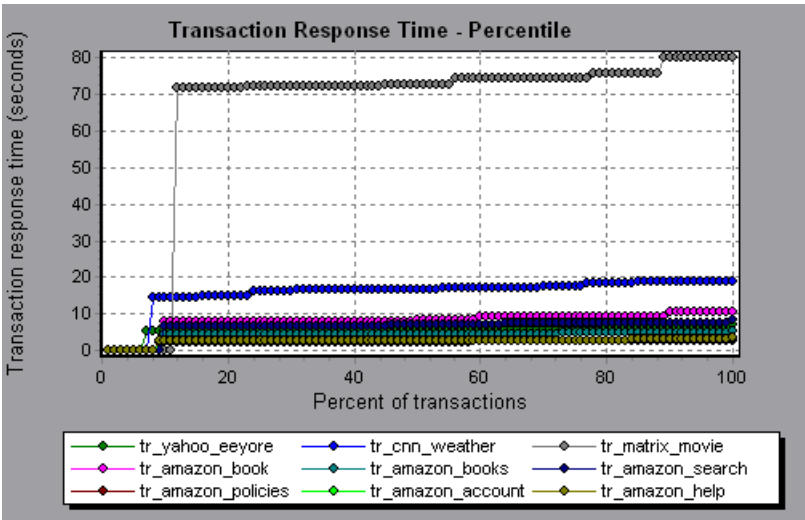
# Transaction Response Time (Percentile) Graph

The Transaction Response Time (Percentile) graph analyzes the percentage of transactions that were performed within a given time range. This graph helps you determine the percentage of transactions that met the performance criteria defined for your system. In many instances, you need to determine the percent of transactions with an acceptable response time. The maximum response time may be exceptionally long, but if most transactions have acceptable response times, the overall system is suitable for your needs.

The x-axis represents the percentage of the total number of transactions measured during the load test scenario run. The y-axis represents the maximum transaction response time (in seconds).

**Note:** Analysis approximates the transaction response time for each available percentage of transactions. The y-axis values, therefore, may not be exact.

In the following graph, fewer than 20 percent of the **tr\_matrix\_movie** transactions had a response time less than 70 seconds:



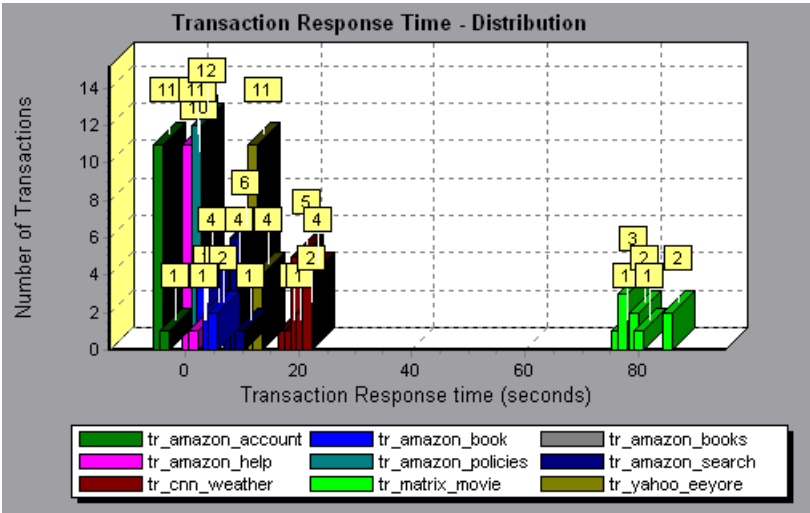
It is recommended to compare the Percentile graph with a graph indicating average response time such as the Average Transaction Response Time graph. A high response time for several transactions may raise the overall average. However, if the transactions with a high response time occurred less than five percent of the time, that factor may be insignificant.

## Transaction Response Time (Distribution) Graph

The Transaction Response Time (Distribution) graph displays the distribution of the time taken to perform transactions in a load test scenario. If you compare it with the Transaction Performance Summary graph, you can see how the average performance was calculated.

The x-axis represents the transaction response time (rounded down to the nearest second). The y-axis represents the number of transactions executed during the scenario.

In the following graph, most of the transactions had a response time of less than 20 seconds:



**Note:** This graph can only be displayed as a bar graph.

If you have defined acceptable minimum and maximum transaction performance times, you can use this graph to determine whether the performance of the server is within the acceptable range.

# 15

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## Web Resource Graphs

After a load test scenario run, you can use the Web Resource graphs to analyze Web server performance.

**This chapter includes:**

- About Web Resource Graphs on page 208
- Hits per Second Graph on page 209
- Throughput Graph on page 210
- HTTP Status Code Summary Graph on page 211
- HTTP Responses per Second Graph on page 212
- Pages Downloaded per Second Graph on page 215
- Retries per Second Graph on page 217
- Retries Summary Graph on page 218
- Connections Graph on page 219
- Connections per Second Graph on page 220
- SSLs per Second Graph on page 221

## About Web Resource Graphs

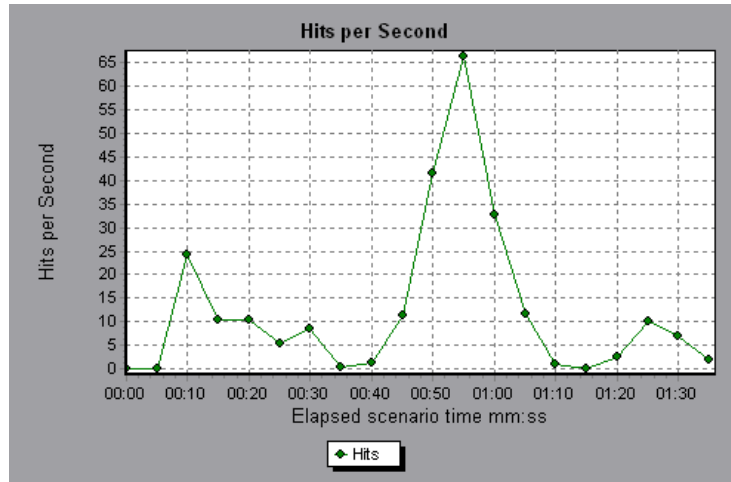
Web Resource graphs provide you with information about the performance of your Web server. You use the Web Resource graphs to analyze the following data:

- Throughput on the Web server
- The number of hits per second
- The number of HTTP responses per second
- The HTTP status codes returned from the Web server
- The number of downloaded pages per second
- The number of server retries per second
- A summary of the server retries during the load test scenario
- The number of open TCP/IP connections
- The number of new TCP/IP connections opened
- The number of connections that are shut down
- The number of new and reused SSL connections opened



## Hits per Second Graph

The Hits per Second graph shows the number of HTTP requests made by Users to the Web server during each second of the load test scenario run. This graph helps you evaluate the amount of load Users generate, in terms of the number of hits. You can compare this graph to the Average Transaction Response Time graph to see how the number of hits affects transaction performance.



The x-axis represents the elapsed time since the start of the scenario run. The y-axis represents the number of hits on the server. For example, the graph above shows that the most hits per second took place during the fifty-fifth second of the scenario.

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**Note:** You cannot change the granularity of the x-axis to a value that is less than the Web granularity you defined in the General tab of the Options dialog box.

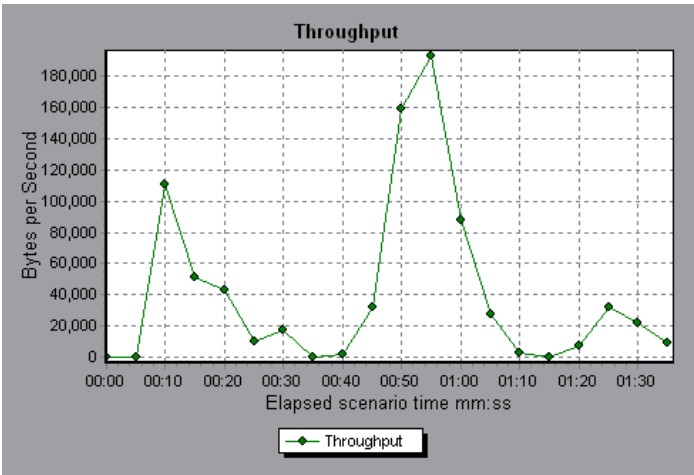
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# Throughput Graph

The Throughput graph shows the amount of throughput on the server during each second of the load test scenario run. Throughput is measured in bytes and represents the amount of data that the Vusers received from the server at any given second. This graph helps you evaluate the amount of load that Vusers generate, in terms of server throughput. You can compare this graph with the Average Transaction Response Time graph to see how the throughput affects transaction performance.

The x-axis represents the elapsed time since the start of the scenario run. The y-axis represents the throughput of the server, in bytes.

The following graph shows the highest throughput to be 193,242 bytes during the fifty-fifth second of the scenario:



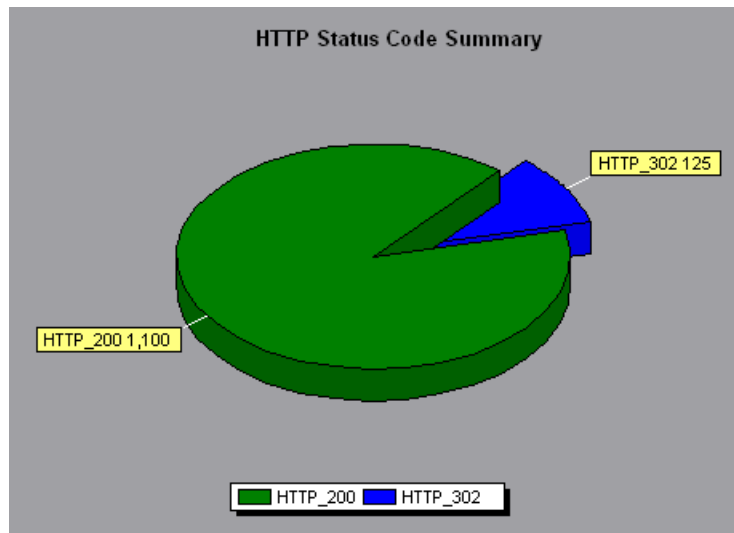
**Note:** You cannot change the granularity of the x-axis to a value that is less than the Web granularity you defined in the General tab of the Options dialog box.

## HTTP Status Code Summary Graph

The HTTP Status Code Summary graph shows the number of HTTP status codes returned from the Web server during the load test scenario run, grouped by status code. HTTP status codes indicate the status of HTTP requests, for example, "the request was successful," "the page was not found". Use this graph together with the HTTP Responses per Second graph to locate those scripts which generated error codes.

This graph can only be viewed as a pie.

The following graph shows that only the HTTP status codes **200** and **302** were generated. Status code **200** was generated 1,100 times, and status code **302** was generated 125 times.



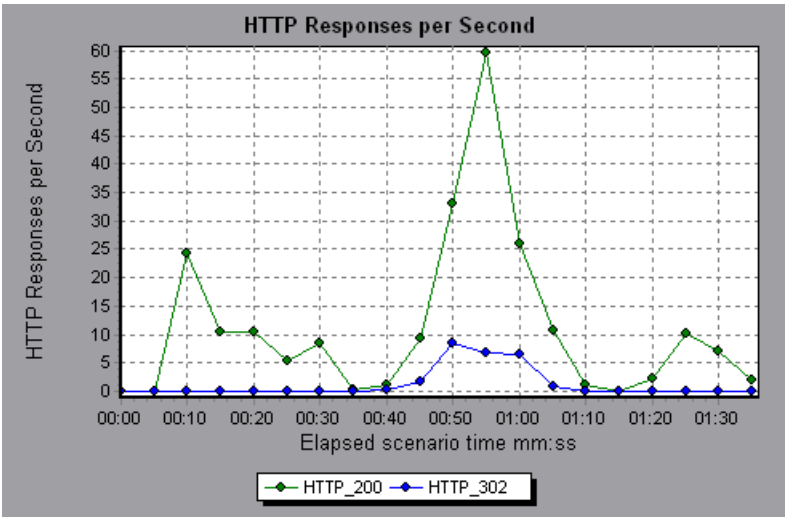
## HTTP Responses per Second Graph

The HTTP Responses per Second graph shows the number of HTTP status codes returned from the Web server during each second of the load test scenario run, grouped by status code. HTTP status codes indicate the status of HTTP requests, for example, "the request was successful," "the page was not found".

You can group the results shown in this graph by script (using the "Group By" function) to locate scripts which generated error codes. For more information on the "Group By" function, see "Filtering and Sorting Graph Data" on page 77.

The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the number of HTTP responses per second.

The following graph shows that the greatest number of **200** status codes, 60, was generated in the fifty-fifth second of the scenario run. The greatest number of **302** codes, 8.5, was generated in the fiftieth second of the scenario run.



The following table displays a list of HTTP status codes:

Code	Description
200	OK
201	Created
202	Accepted
203	Non-Authoritative Information
204	No Content
205	Reset Content
206	Partial Content
300	Multiple Choices
301	Moved Permanently
302	Found
303	See Other
304	Not Modified
305	Use Proxy
307	Temporary Redirect
400	Bad Request
401	Unauthorized
402	Payment Required
403	Forbidden
404	Not Found
405	Method Not Allowed
406	Not Acceptable
407	Proxy Authentication Required
408	Request Timeout
409	Conflict

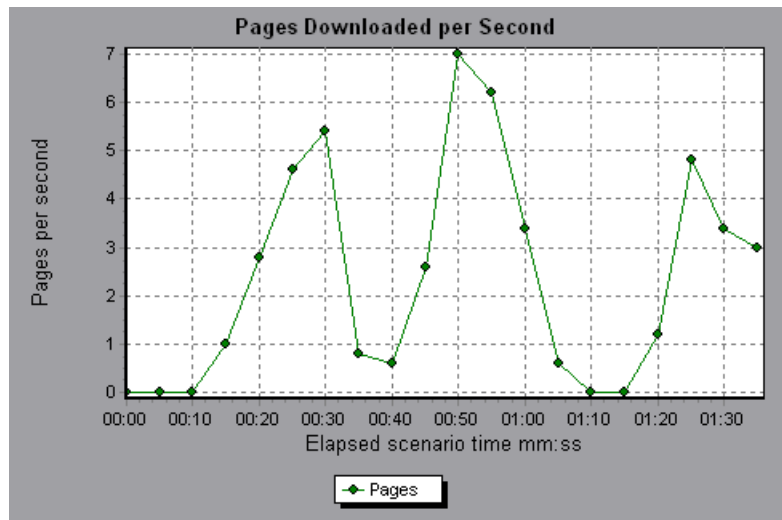
Code	Description
410	Gone
411	Length Required
412	Precondition Failed
413	Request Entity Too Large
414	Request - URI Too Large
415	Unsupported Media Type
416	Requested range not satisfiable
417	Expectation Failed
500	Internal Server Error
501	Not Implemented
502	Bad Gateway
503	Service Unavailable
504	Gateway Timeout
505	HTTP Version not supported

For more information on the above status codes and their descriptions, see <http://www.w3.org/Protocols/rfc2616/rfc2616-sec10.html#sec10>.

## Pages Downloaded per Second Graph

The Pages Downloaded per Second graph shows the number of Web pages (y-axis) downloaded from the server during each second of the load test scenario run (x-axis). This graph helps you evaluate the amount of load Vusers generate, in terms of the number of pages downloaded.

The following graph shows that the greatest number of pages downloaded per second, about 7, occurred in the fiftieth second of the scenario run.



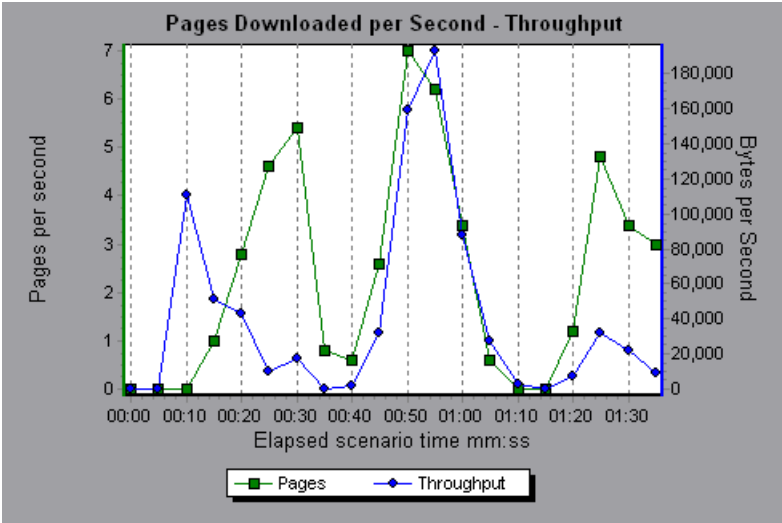
Like the Throughput graph, the Pages Downloaded per Second graph represents the amount of data that the Vusers received from the server at any given second. However, the Throughput graph takes into account each resource and its size (for example, the size of each **.gif** file, the size of each Web page). The Pages Downloaded per Second graph takes into account only the number of pages.

---

**Note:** To view the Pages Downloaded per Second graph, you must select **Pages per second (HTML Mode only)** from the run time settings Preferences tab before running your scenario.

---

In the following example, the Throughput graph is merged with the Pages Downloaded per Second graph. It is apparent from the graph that throughput is not completely proportional to the number of pages downloaded per second. For example, between 10 and 25 seconds into the scenario run, the number of pages downloaded per second increased while the throughput decreased.





## Retries per Second Graph

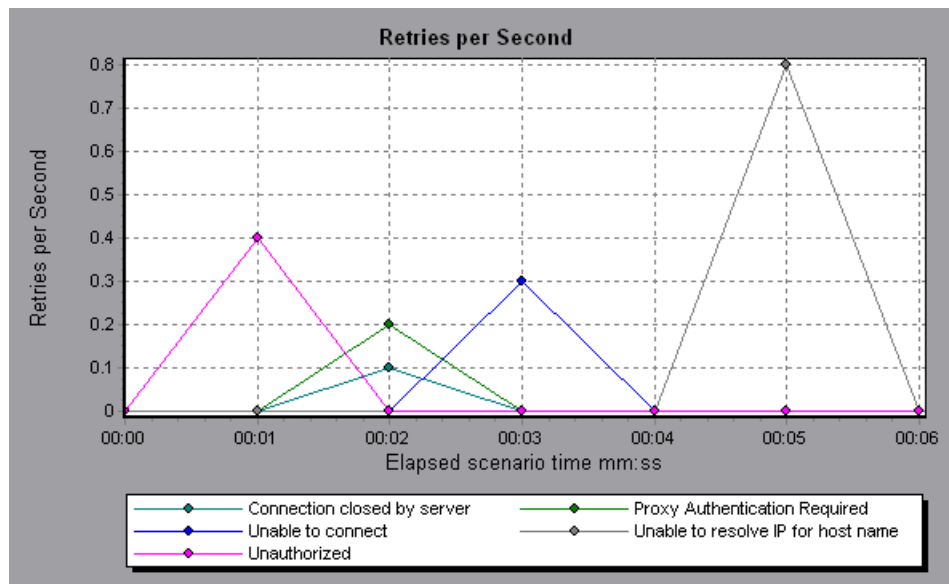
The Retries per Second graph displays the number of attempted server connections during each second of the load test scenario run.

A server connection is retried when:

- the initial connection was unauthorized
- proxy authentication is required
- the initial connection was closed by the server
- the initial connection to the server could not be made
- when the server was initially unable to resolve the load generator's IP address

The x-axis displays the time that has elapsed since the start of the scenario run. The y-axis displays the number of server retries per second.

The following graph shows that during the first second of the scenario, the number of retries was 0.4, whereas in the fifth second of the scenario, the number of retries per second rose to 0.8.

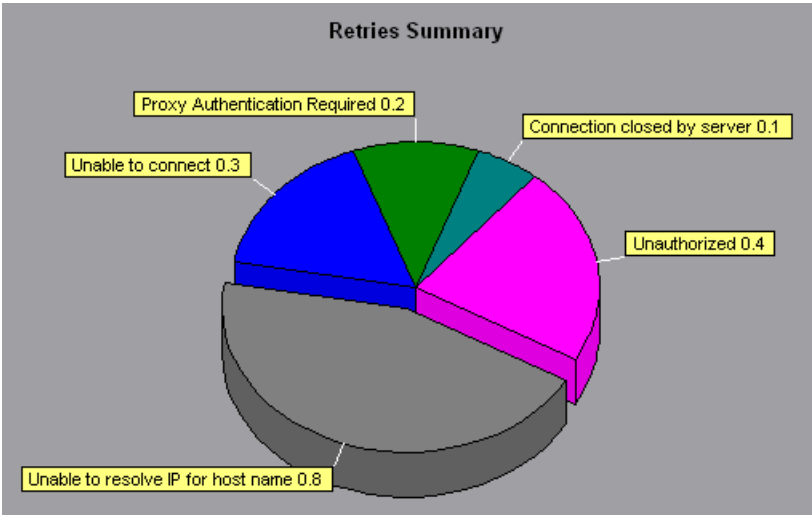


## Retries Summary Graph

The Retries Summary graph shows the number of attempted server connections during the load test scenario run, grouped by the cause of the retry. Use this graph together with the Retries per Second graph to determine at what point during the scenario the server retries were attempted.

This graph may only be viewed as a pie.

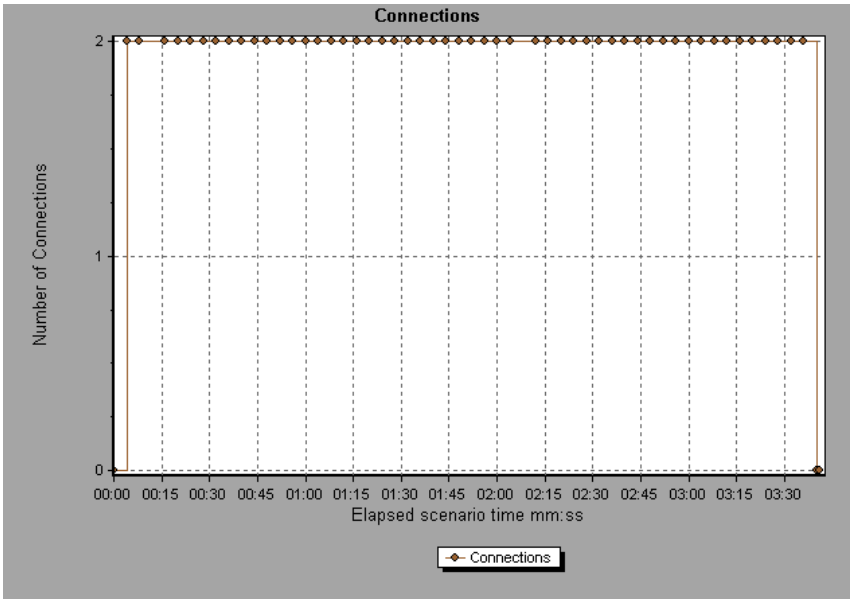
The following graph shows that the server’s inability to resolve the load generator’s IP address was the leading cause of server retries during the scenario run.



# Connections Graph

The Connections graph shows the number of open TCP/IP connections (y-axis) at each point in time of the load test scenario (x-axis). One HTML page may cause the browser to open several connections, when links on the page go to different Web addresses. Two connections are opened for each Web server.

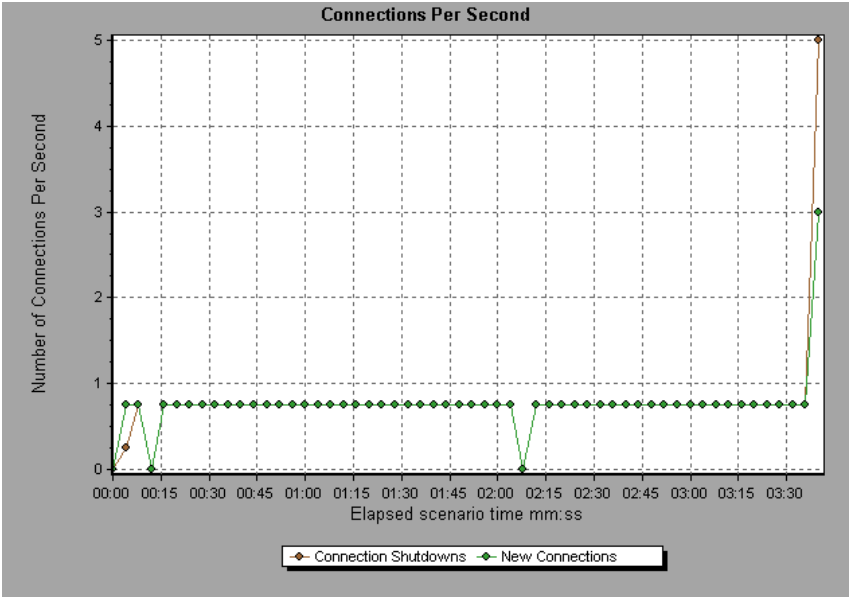
This graph is useful in indicating when additional connections are needed. For example, if the number of connections reaches a plateau, and the transaction response time increases sharply, adding connections would probably cause a dramatic improvement in performance (reduction in the transaction response time).



# Connections per Second Graph

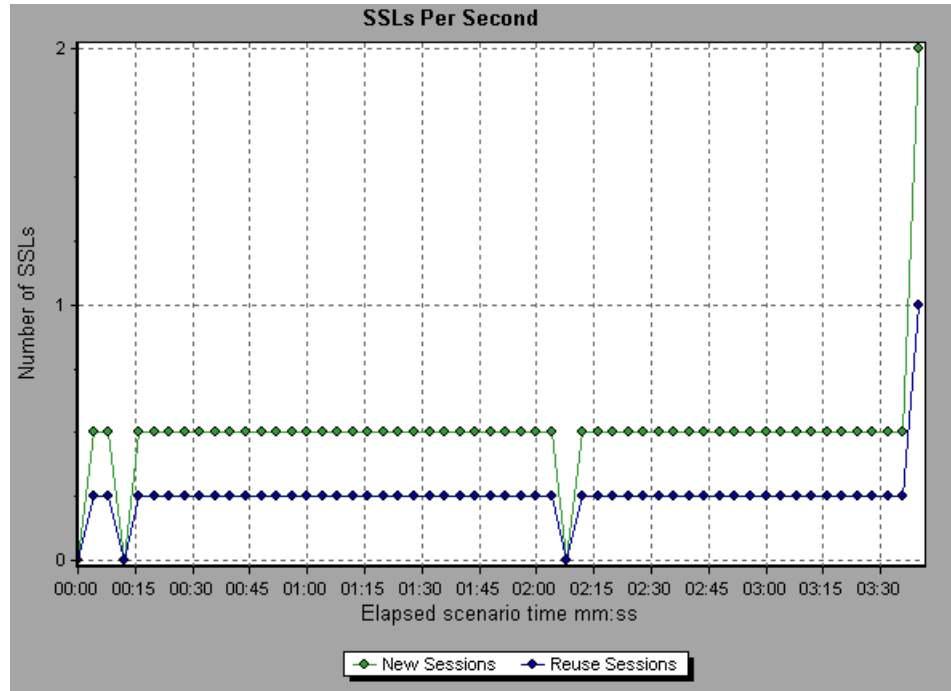
The Connections Per Second graph shows the number of new TCP/IP connections (y-axis) opened and the number of connections that are shut down for each second of the load test scenario (x-axis).

The number of new connections should be a small fraction of the number of hits per second, because new TCP/IP connections are very expensive in terms of server, router and network resource consumption. Ideally, many HTTP requests should use the same connection, instead of opening a new connection for each request.



## SSLs per Second Graph

The SSLs per Second graph shows the number of new and reused SSL Connections (y-axis) opened in each second of the load test scenario (x-axis). An SSL connection is opened by the browser after a TCP/IP connection has been opened to a secure server.



Because creating a new SSL connection entails heavy resource consumption, you should try to open as few new SSL connections as possible; once you've established an SSL connection, you should reuse it. There should be no more than one new SSL connection per Vuser. If you set your run-time settings to simulate a new Vuser at each iteration (via the Browser Emulation tab in the Run-Time Settings menu), you should have no more than one new SSL connection per Vuser per iteration. Ideally, you should have very few new TCP/IP and SSL connections each second.



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## Web Page Diagnostics Graphs

The Web Page Diagnostics graphs enable you to assess whether transaction response times were affected by page content. Using the Web Page Diagnostics graphs, you can analyze problematic elements—for example, images that download slowly, or broken links—of a Web site.

**This chapter includes:**

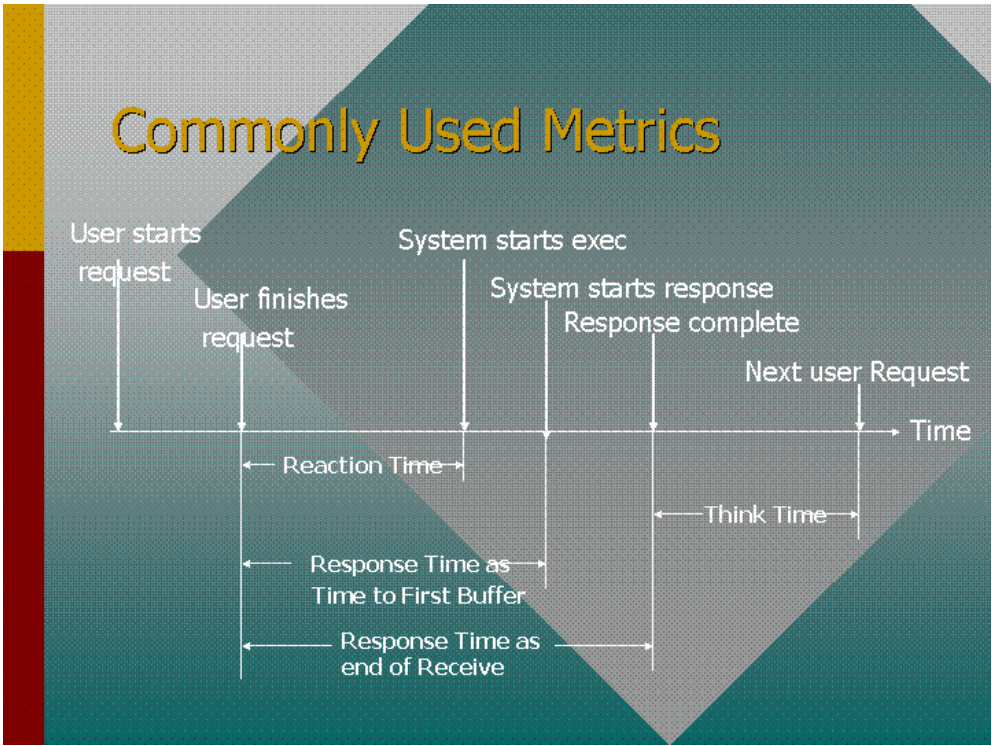
- About Web Page Diagnostics Graphs on page 224
- Activating the Web Page Diagnostics Graphs on page 226
- Page Component Breakdown Graph on page 229
- Page Component Breakdown (Over Time) Graph on page 231
- Page Download Time Breakdown Graph on page 233
- Page Download Time Breakdown (Over Time) Graph on page 237
- Time to First Buffer Breakdown Graph on page 239
- Time to First Buffer Breakdown (Over Time) Graph on page 241
- Downloaded Component Size Graph on page 243

# About Web Page Diagnostics Graphs

Web Page Diagnostics graphs provide you with performance information for each monitored Web page in your script. You can view the download time of each page in the script and its components, and identify at what point during download time problems occurred. In addition, you can view the relative download time and size of each page and its components. Analysis displays both average download time and download time over time data.

You correlate the data in the Web Page Diagnostics graphs with data in the Transaction Performance Summary and Average Transaction Response Time graphs in order to analyze why and where problems are occurring, and whether the problems are network- or server-related.

The following diagram illustrates the sequence of events from the time an HTTP request is sent:





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**Note:** Because server time is being measured from the client, network time may influence this measurement if there is a change in network performance from the time the initial HTTP request is sent until the time the first buffer is sent. The server time displayed, therefore, is estimated server time and may be slightly inaccurate.

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You begin analyzing the Transaction Performance Summary and Average Transaction Response Time graphs with the Web Page Diagnostics graph, which displays the average download time (in seconds) for each monitored Web page during each second of the load test scenario run. The x-axis represents the elapsed time from the beginning of the scenario run. The y-axis represents the average download time (in seconds) for each Web page.

In order for Analysis to generate Web Page Diagnostics graphs, you must enable the Web Page Diagnostics feature in the Controller before recording your script.

**To enable the Web Page Diagnostics feature in the Controller:**

- 1** From the Controller menu, choose **Diagnostics > Configuration**.
- 2** Select the **Enable the following diagnostics** check box.
- 3** Next to **Web Page Diagnostics (Max. Vuser Sampling: 10%)** click **Enable**.
- 4** Click **OK**.

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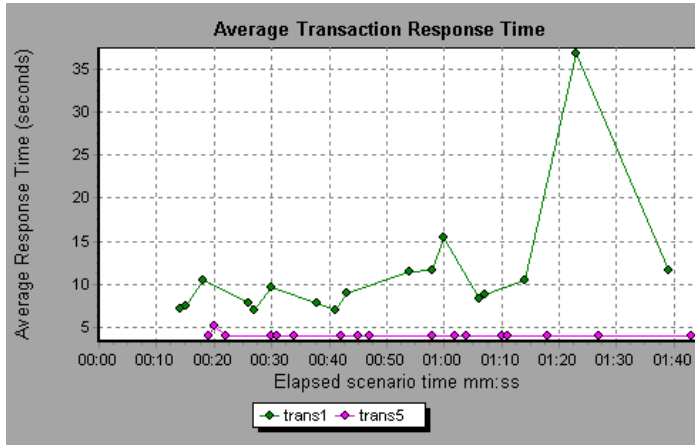
**Note:** It is recommended that, in VuGen, you select **HTML-based script** in the Recording tab of the Recording Options dialog box.

---

For more information on recording Web Vuser scripts, refer to the *HP Virtual User Generator User's Guide*.

## Activating the Web Page Diagnostics Graphs

The Web Page Diagnostics graphs are most commonly used to analyze a problem detected in the Transaction Performance Summary or Average Transaction Response Time graphs. For example, the Average Transaction Response Time graph below demonstrates that the average transaction response time for the trans1 transaction was high.



Using the Web Page Diagnostics graphs, you can pinpoint the cause of the delay in response time for the trans1 transaction.

**To view breakdown of a transaction:**

- 1 Right-click **trans1** and select **Web Page Diagnostics for trans1**. The Web Page Diagnostics graph opens and the Web Page Diagnostics tree appear. An icon appears next to the page name indicating the page content. See “Web Page Diagnostics Content Icons” on page 227.

- 2 In the Web Page Diagnostics tree, right-click the problematic page you want to break down, and select **Break Down <component name>**. Alternatively, select a page in the **Select Page to Break Down** box that appears under the Web Page Diagnostics graph. The Web Page Diagnostics graph for that page appears.

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**Note:** You can open a browser displaying the problematic page by right-clicking the page in the Web Page Diagnostics tree and selecting **View page in browser**.

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- 3 Select one of the following available breakdown options:
  - **Download Time.** Displays a table with a breakdown of the selected page's download time. The size of each page component (including the component's header) is displayed. See the "Page Download Time Breakdown Graph" on page 233 for more information about this display.
  - **Component (Over Time).** Displays the Page Component Breakdown (Over Time) Graph for the selected Web page.
  - **Download Time (Over Time).** Displays the Page Download Time Breakdown (Over Time) Graph for the selected Web page.
  - **Time to First Buffer (Over Time).** Displays the Time to First Buffer Breakdown (Over Time) Graph for the selected Web page.



To display the graphs in full view, click the **Enlarge Graph** button. You can also access these graphs, as well as additional Web Page Diagnostics graphs, from the Open a New Graph dialog box.

## Web Page Diagnostics Content Icons

The following icons appear in the Web Page Diagnostics tree. They indicate the HTTP content of the page.



**Transaction.** Specifies that the ensuing content is part of the transaction.



**Page content.** Specifies that the ensuing content, which may include text, images, and so on, is all part of one logical page.



**Text content.** Textual information. Plain text is intended to be displayed as-is. Includes HTML text and style sheets.



**Multipart content.** Data consisting of multiple entities of independent data types.



**Message content.** An encapsulated message. Common subtypes are news, or external-body which specifies large bodies by reference to an external data source.



**Application content.** Some other kind of data, typically either uninterpreted binary data or information to be processed by an application. An example subtype is Postscript data.



**Image content.** Image data. Two common subtypes are the jpeg and gif format.



**Video content.** A time-varying picture image. A common subtype is the mpeg format.



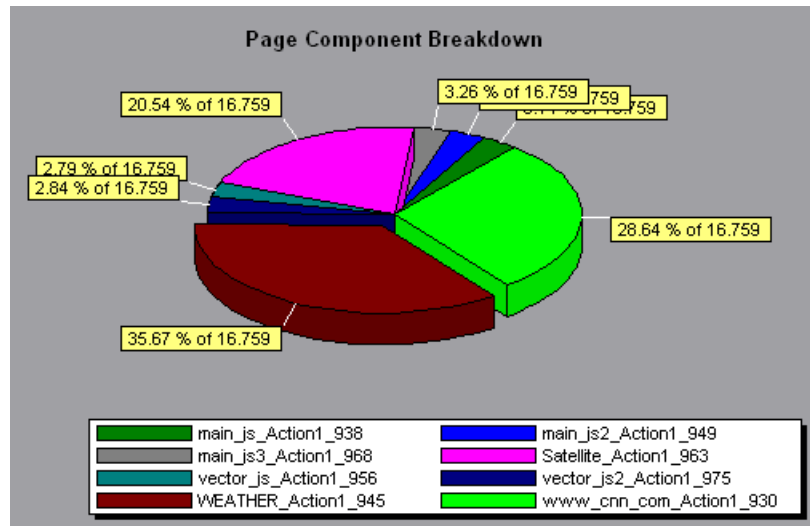
**Resource content.** Other resources not listed above. Also, content that is defined as "not available" are likewise included.

## Page Component Breakdown Graph

The Page Component Breakdown graph displays the average download time (in seconds) for each Web page and its components.

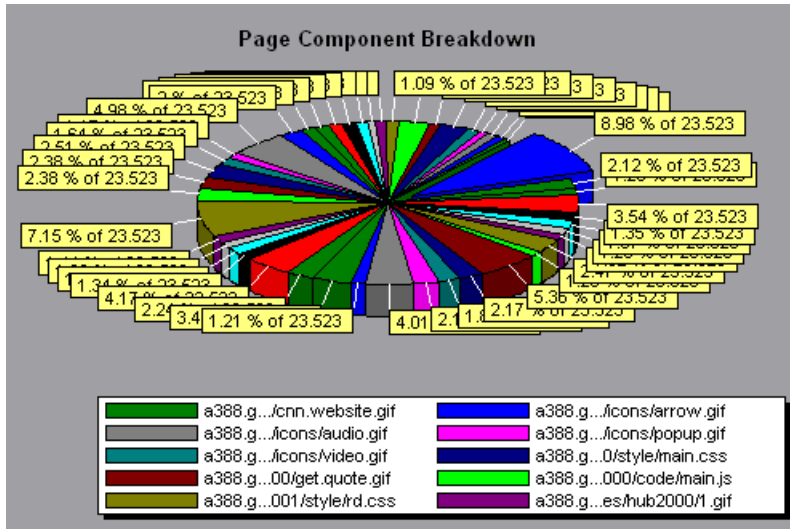
To isolate problematic components, it may be helpful to sort the legend according to the average number of seconds taken to download a component. To sort the legend by average, click the **Graph's Average** column.

The following graph demonstrates that the main cnn.com URL took 28.64% of the total download time, compared to 35.67% for the www.cnn.com/WEATHER component.



The graph can only be viewed as a pie.

To ascertain which components caused the delay in download time, you can break down the problematic URL by double-clicking it in the Web Page Diagnostics tree. In the following example, the `cnn.com/WEATHER` component is broken down.



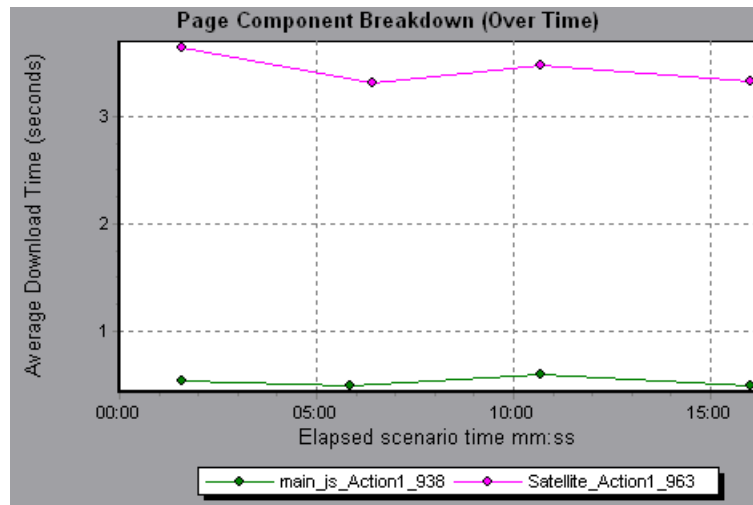
The above graph shows that the main cnn.com/WEATHER component took the longest time to download (8.98% of the total download time). To isolate other problematic components of the URL, it may be helpful to sort the legend according to the average number of seconds taken to download a component. To sort the legend by average, click the **Graph's Average** column heading.

## Page Component Breakdown (Over Time) Graph

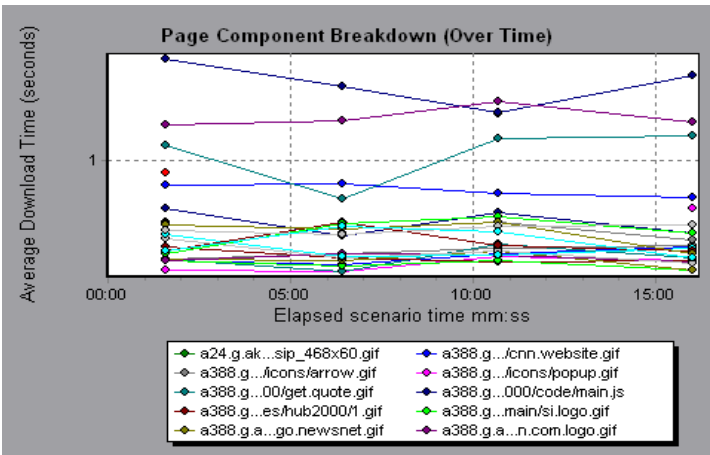
The Page Component Breakdown (Over Time) graph displays the average response time (in seconds) for each Web page and its components during each second of the load test scenario run.

The x-axis represents the elapsed time from the beginning of the scenario run. The y-axis represents the average response time (in seconds) for each component.

For example, the following graph demonstrates that the response time for Satellite\_Action1\_963 was significantly greater, throughout the scenario, than the response time for main\_js\_Action1\_938.



To ascertain which components were responsible for the delay in response time, you can break down the problematic component by double-clicking it in the Web Page Diagnostics tree.



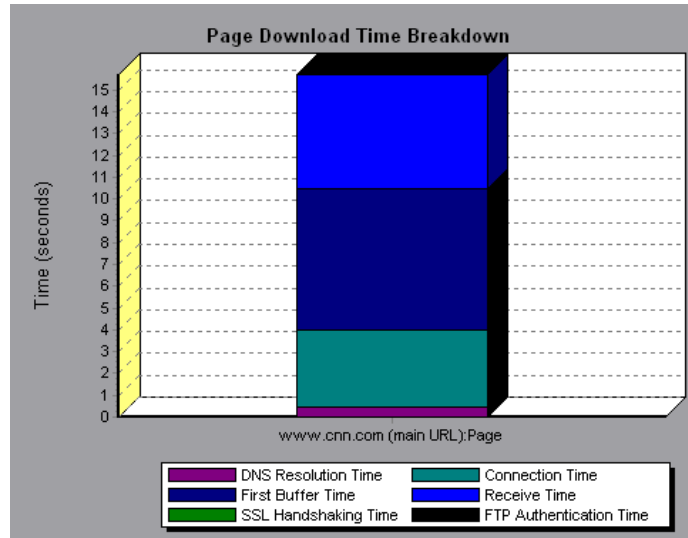
Using the above graph, you can track which components of the main component were most problematic, and at which point(s) during the scenario the problem(s) occurred. To isolate the most problematic components, it may be helpful to sort the legend window according to the average number of seconds taken to download a component. To sort the legend by average, double-click the **Average** column heading.

To identify a component in the graph, you can select it. The corresponding line in the legend window is selected.



## Page Download Time Breakdown Graph

The Page Download Time Breakdown graph displays a breakdown of each page component's download time, enabling you to determine whether slow response times are being caused by network or server errors during Web page download.



The Page Download Time Breakdown graph breaks down each component by DNS resolution time, connection time, time to first buffer, SSL handshaking time, receive time, FTP authentication time, client time, and error time.

These breakdowns are described below:

Name	Description
DNS Resolution	Displays the amount of time needed to resolve the DNS name to an IP address, using the closest DNS server. The DNS Lookup measurement is a good indicator of problems in DNS resolution, or problems with the DNS server.
Connection	Displays the amount of time needed to establish an initial connection with the Web server hosting the specified URL. The connection measurement is a good indicator of problems along the network. It also indicates whether the server is responsive to requests.
First Buffer	<p>Displays the amount of time that passes from the initial HTTP request (usually GET) until the first buffer is successfully received back from the Web server. The first buffer measurement is a good indicator of Web server delay as well as network latency.</p> <p><b>Note:</b> Since the buffer size may be up to 8K, the first buffer might also be the time it takes to completely download the element.</p>
SSL Handshaking	<p>Displays the amount of time taken to establish an SSL connection (includes the client hello, server hello, client public key transfer, server certificate transfer, and other—partially optional—stages). After this point, all the communication between the client and server is encrypted.</p> <p>The SSL Handshaking measurement is only applicable for HTTPS communications.</p>
Receive	<p>Displays the amount of time that passes until the last byte arrives from the server and the downloading is complete.</p> <p>The Receive measurement is a good indicator of network quality (look at the time/size ratio to calculate receive rate).</p>

Name	Description
FTP Authentication	Displays the time taken to authenticate the client. With FTP, a server must authenticate a client before it starts processing the client's commands.  The FTP Authentication measurement is only applicable for FTP protocol communications.
Client Time	Displays the average amount of time that passes while a request is delayed on the client machine due to browser think time or other client-related delays.
Error Time	Displays the average amount of time that passes from the moment an HTTP request is sent until the moment an error message (HTTP errors only) is returned.

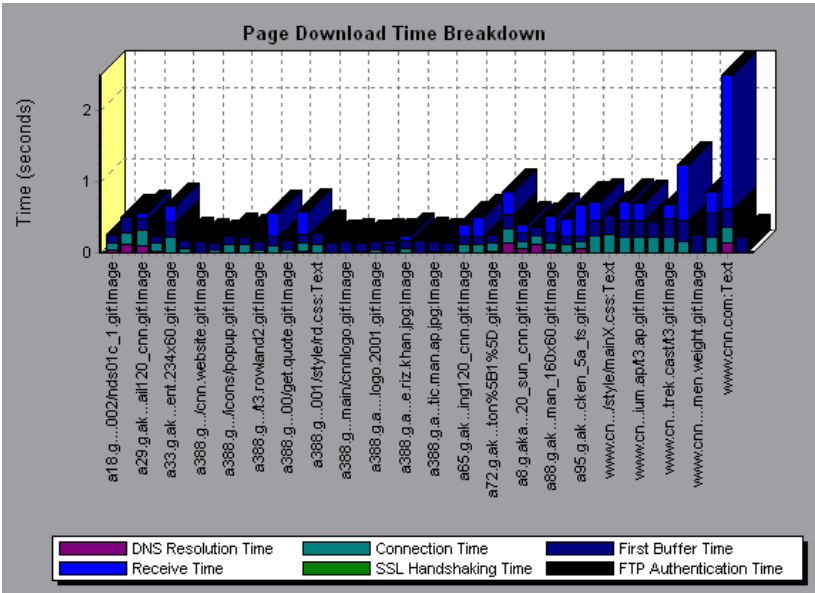
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**Note:** Each measurement displayed on the page level is the sum of that measurement recorded for each page component. For example, the Connection Time for [www.cnn.com](http://www.cnn.com) is the sum of the Connection Time for each of the page's components.

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The Page Download Time Breakdown graph on page 233 demonstrates that receive time, connection time, and first buffer time accounted for a large portion of the time taken to download the main [cnn.com](http://cnn.com) URL.

If you break the cnn.com URL down further, you can isolate the components with the longest download time, and analyze the network or server problems that contributed to the delay in response time.



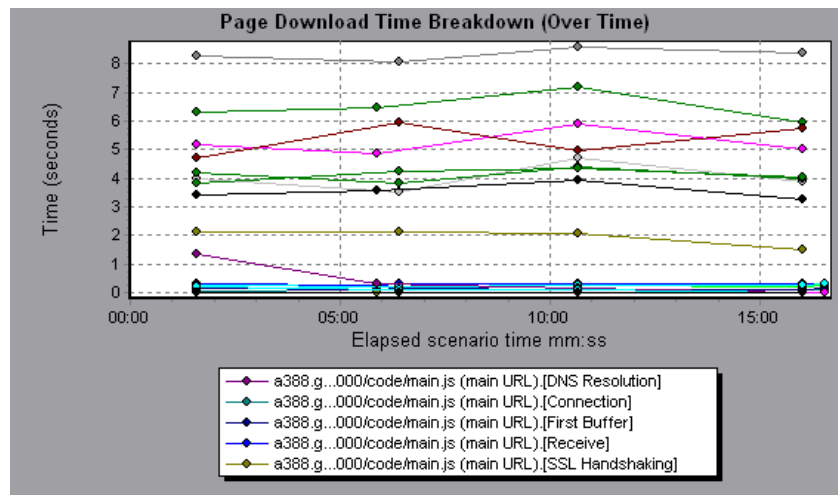
Breaking down the cnn.com URL demonstrates that for the component with the longest download time (the www.cnn.com component), the receive time accounted for a large portion of the download time.

## Page Download Time Breakdown (Over Time) Graph

The Page Download Time Breakdown (Over Time) graph displays a breakdown of each page component's download time during each second of the load test scenario run.

The x-axis represents the elapsed time from the beginning of the scenario run. The y-axis represents the time (in seconds) taken for each step in the download process.

This graph enables you to determine at what point during scenario execution network or server problems occurred.

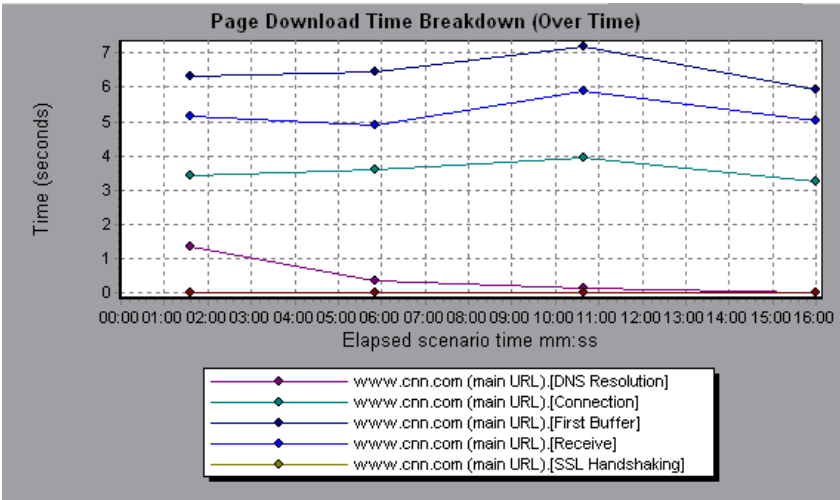


**Note:** Each measurement displayed on the page level is the sum of that measurement recorded for each page component. For example, the Connection Time for www.cnn.com is the sum of the Connection Time for each of the page's components.

To isolate the most problematic components, you can sort the legend window according to the average number of seconds taken to download a component. To sort the legend by average, double-click the **Average** column heading.

To identify a component in the graph, select it. The corresponding line in the legend window is selected.

In the example in the previous section, it is apparent that cnn.com was the most problematic component. If you examine the cnn.com component, the Page Download Time Breakdown (Over Time) graph demonstrates that **First Buffer** and **Receive** time remained high throughout the scenario, and that **DNS Resolution** time decreased during the scenario.

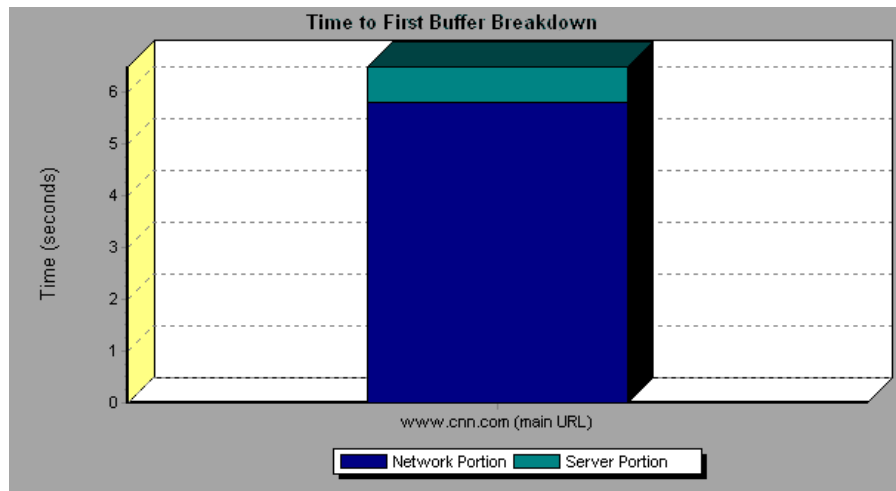


**Note:** When the Page Download Time Breakdown (Over Time) graph is selected from the Web Page Diagnostics graph, it appears as an area graph.

## Time to First Buffer Breakdown Graph

The Time to First Buffer Breakdown graph displays each Web page component's relative server/network time (in seconds) for the period of time until the first buffer is successfully received back from the Web server. If the download time for a component is high, you can use this graph to determine whether the problem is server- or network-related.

The x-axis specifies the name of the component. The y-axis shows the average network/server time (in seconds) for each component.




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**Note:** Each measurement displayed on the page level is the sum of that measurement recorded for each page component. For example, the network time for [www.cnn.com](http://www.cnn.com) is the sum of the network time for each of the page's components.

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Network time is defined as the average amount of time that passes from the moment the first HTTP request is sent until receipt of ACK.

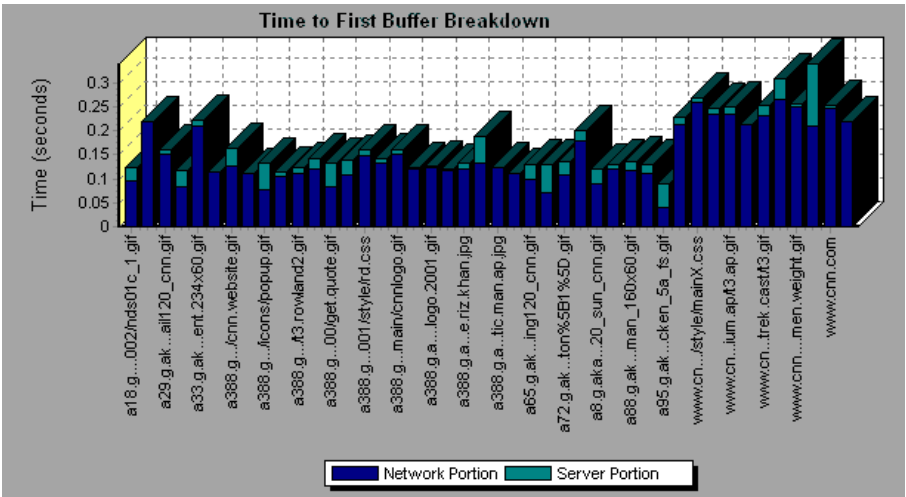
Server time is defined as the average amount of time that passes from the receipt of ACK of the initial HTTP request (usually GET) until the first buffer is successfully received back from the Web server.

In the above graph, it is apparent that network time is greater than server time.

**Note:** Because server time is being measured from the client, network time may influence this measurement if there is a change in network performance from the time the initial HTTP request is sent until the time the first buffer is sent. The server time displayed, therefore, is estimated server time and may be slightly inaccurate.

The graph can only be viewed as a bar graph.

You can break the main cnn.com URL down further to view the time to first buffer breakdown for each of its components.



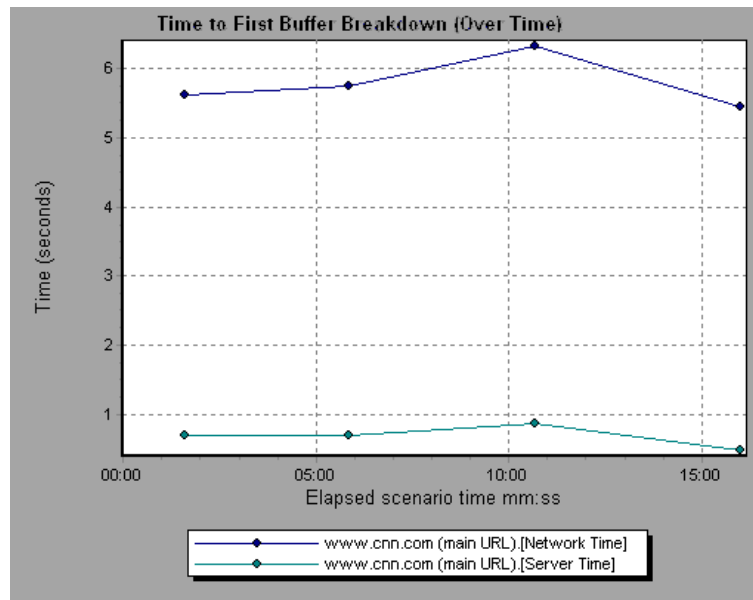
It is apparent that for the main cnn.com component (the first component on the right), the time to first buffer breakdown is almost all network time.



## Time to First Buffer Breakdown (Over Time) Graph

The Time to First Buffer Breakdown (Over Time) graph displays each Web page component's server and network time (in seconds) during each second of the load test scenario run, for the period of time until the first buffer is successfully received back from the Web server. You can use this graph to determine when during the scenario run a server- or network-related problem occurred.

The x-axis represents the elapsed time from the beginning of the scenario run. The y-axis represents the average network or server time (in seconds) for each component.



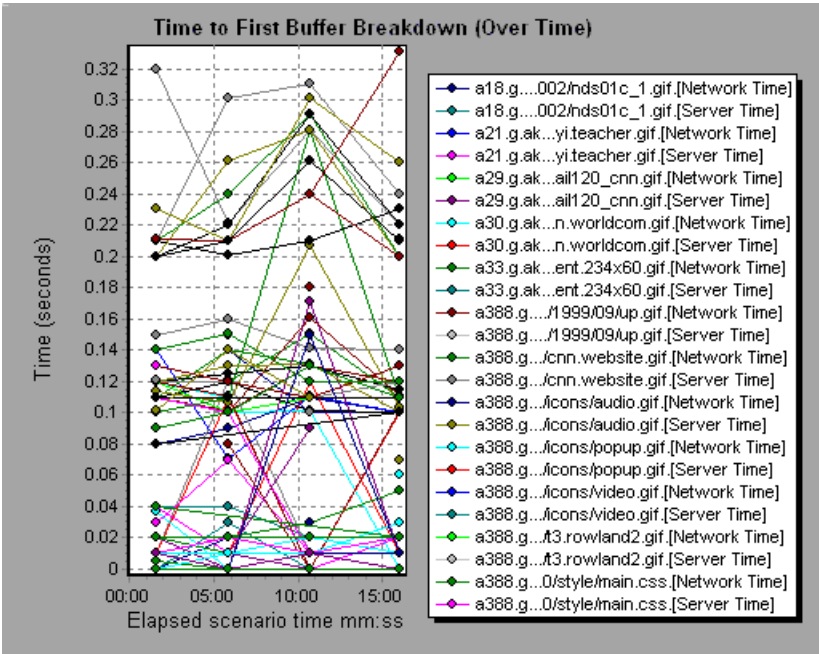
Network time is defined as the average amount of time that passes from the moment the first HTTP request is sent until receipt of ACK.

Server time is defined as the average amount of time that passes from the receipt of ACK of the initial HTTP request (usually GET) until the first buffer is successfully received back from the Web server.

Because server time is being measured from the client, network time may influence this measurement if there is a change in network performance from the time the initial HTTP request is sent until the time the first buffer is sent. The server time displayed, therefore, is estimated server time and may be slightly inaccurate.

**Note:** Each measurement displayed on the page level is the sum of that measurement recorded for each page component. For example, the network time for [www.cnn.com](http://www.cnn.com) is the sum of the network time for each of the page's components.

You can break the main [cnn.com](http://www.cnn.com) URL down further to view the time to first buffer breakdown for each of its components.



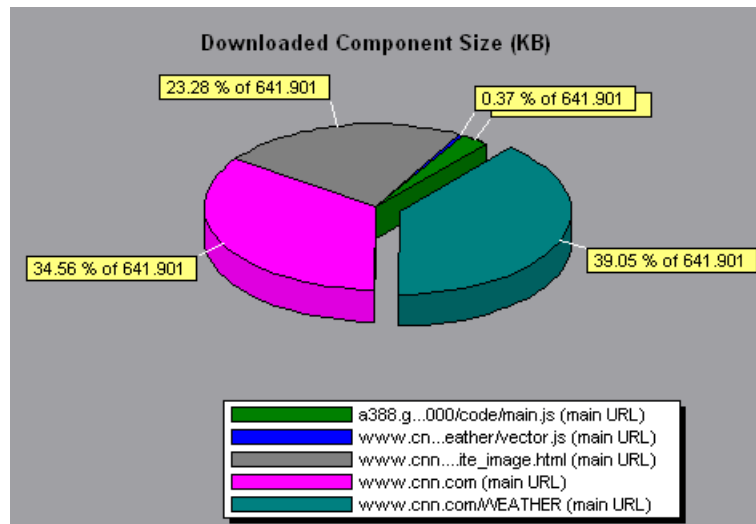
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**Note:** When the Time to First Buffer Breakdown (Over Time) graph is selected from the Web Page Diagnostics graph, it appears as an area graph.

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## Downloaded Component Size Graph

The Downloaded Component Size graph displays the size of each Web page component. For example, the following graph shows that the `www.cnn.com/WEATHER` component is 39.05% of the total size, whereas the main `cnn.com` component is 34.56% of the total size.

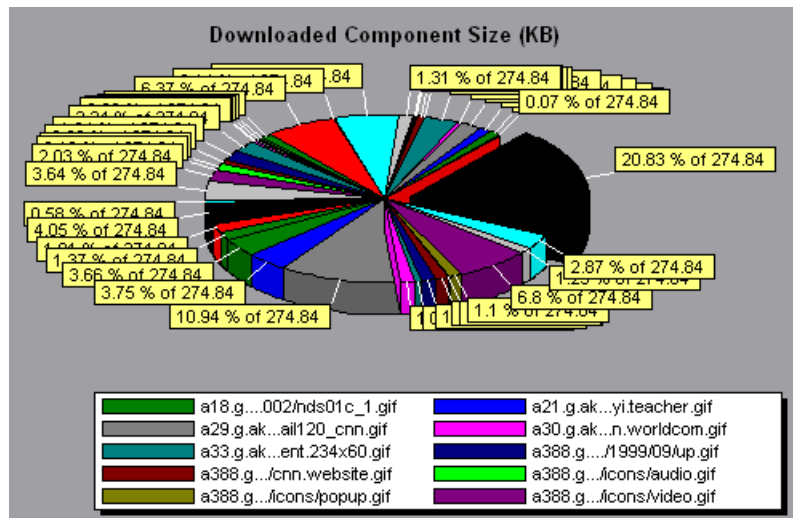


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**Note:** The Web page size is a sum of the sizes of each of its components.

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You can break the main `cnn.com` URL down further to view the size of each of its components.



In the above example, the cnn.com component's size (20.83% of the total size) may have contributed to the delay in its downloading. To reduce download time, it may help to reduce the size of this component.

**Note:** The Downloaded Component Size graph can only be viewed as a pie graph.

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## User-Defined Data Point Graphs

After a load test scenario run, you can use the User-Defined Data Point graphs to display the values of user-defined data points in the Vuser script.

### **This chapter includes:**

- About User-Defined Data Point Graphs on page 245
- Data Points (Sum) Graph on page 246
- Data Points (Average) Graph on page 248

### **About User-Defined Data Point Graphs**

The User-Defined Data Point graphs display the values of user-defined data points. You define a data point in your Vuser script by inserting an **lr\_user\_data\_point** function at the appropriate place (**user\_data\_point** for GUI Vusers and **lr.user\_data\_point** for Java Vusers).

```
Action1()
{
    lr_think_time(1);
    lr_user_data_point ("data_point_1",1);
    lr_user_data_point ("data_point_2",2);
    return 0;
}
```

For Vuser protocols that support the graphical script representations such as Web and Oracle NCA, you insert a data point as a User Defined step. Data point information is gathered each time the script executes the function or step. For more information about data points, refer to the online *HP LoadRunner Online Function Reference*.

Data points, like other Analysis data, are aggregated every few seconds, resulting in less data points shown on the graph than actually recorded. For more information see, “Changing the Granularity of the Data” on page 103.

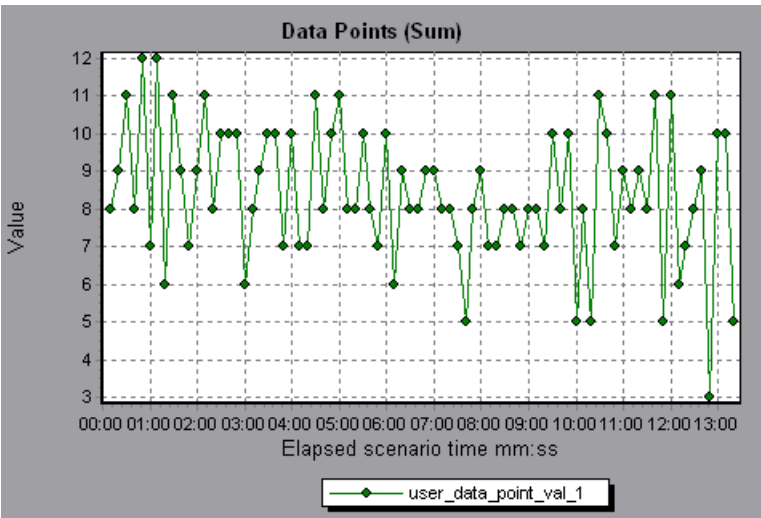
## Data Points (Sum) Graph

The Data Points (Sum) graph shows the sum of the values for user-defined data points throughout the load test scenario run.

The x-axis represents the number of seconds that elapsed since the start time of the run. The y-axis displays the sum of the recorded data point values.

This graph typically indicates the total amount of measurements which all Virtual Users are able to generate. For example, suppose only a certain set of circumstances allow a Vuser to call a server. Each time it does, a data point is recorded. In this case, the Sum graph displays the total number of times that Vusers call the function.

In the following example, the call to the server is recorded as the data point **user\_data\_point\_val\_1**. It is shown as a function of the elapsed scenario time.



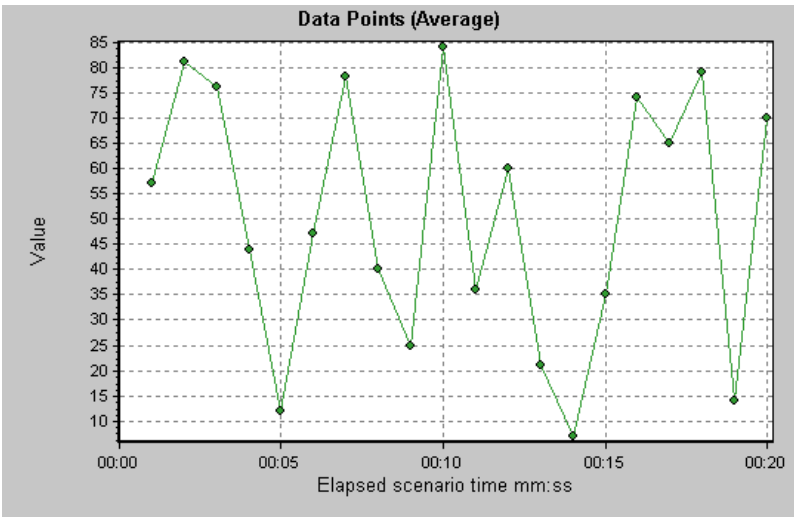
## Data Points (Average) Graph

The Data Points (Average) graph shows the average values that were recorded for user-defined data points during the load test scenario run.

The x-axis represents the number of seconds that elapsed since the start time of the run. The y-axis displays the average values of the recorded data point statements.

This graph is typically used in cases where the actual value of the measurement is required. Suppose that each Vuser monitors CPU utilization on its machine and records it as a data point. In this case, the actual recorded value of CPU utilization is required. The Average graph displays the average value recorded throughout the scenario.

In the following example, the CPU utilization is recorded as the data point `user_data_point_val_1`. It is shown as a function of the elapsed scenario time:





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## System Resource Graphs

After running a load test scenario, you can check the various system resources that were monitored during the scenario.

**This chapter includes:**

- About System Resource Graphs on page 249
- Windows Resources Graph on page 250
- UNIX Resources Graph on page 254
- Server Resources Graph on page 256
- SNMP Resources Graph on page 258
- Antara FlameThrower Resources Graph on page 259
- SiteScope Graph on page 271

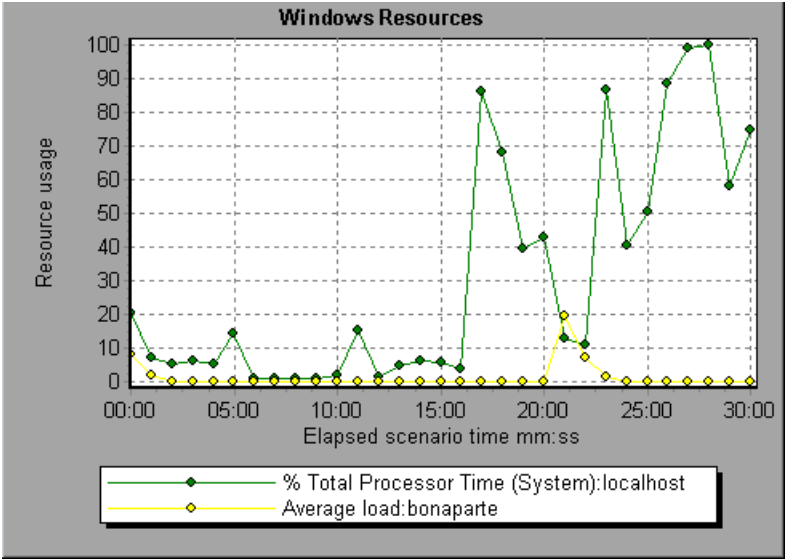
### About System Resource Graphs

System Resource graphs display the system resource usage measured by the online monitors during the load test scenario run. These graphs require that you specify the resources you want to measure *before* running the scenario. For more information, refer to the section on online monitors in the *HP LoadRunner Controller User's Guide*.

# Windows Resources Graph

The Windows Resources graph shows the NT and Windows 2000 resources measured during the load test scenario. The NT and Windows 2000 measurements correspond to the built-in counters available from the Windows Performance Monitor.

This graph helps you determine the impact of Vuser load on the various system resources. The x-axis represents the elapsed time. The y-axis represents the resource usage.



**Note:** To obtain data for this graph, you need to select the desired measurements for the online monitor (from the Controller) before running the scenario.

The following default measurements are available for Windows Resources:

Object	Measurement	Description
System	% Total Processor Time	The average percentage of time that all the processors on the system are busy executing non-idle threads. On a multi-processor system, if all processors are always busy, this is 100%, if all processors are 50% busy this is 50% and if 1/4 of the processors are 100% busy this is 25%. It can be viewed as the fraction of the time spent doing useful work. Each processor is assigned an Idle thread in the Idle process which consumes those unproductive processor cycles not used by any other threads.
Processor	% Processor Time (Windows 2000)	The percentage of time that the processor is executing a non-idle thread. This counter was designed as a primary indicator of processor activity. It is calculated by measuring the time that the processor spends executing the thread of the idle process in each sample interval, and subtracting that value from 100%. (Each processor has an idle thread which consumes cycles when no other threads are ready to run.) It can be viewed as the percentage of the sample interval spent doing useful work. This counter displays the average percentage of busy time observed during the sample interval. It is calculated by monitoring the time the service was inactive, and then subtracting that value from 100%.
System	File Data Operations/sec	The rate at which the computer issues read and write operations to file system devices. This does not include File Control Operations.

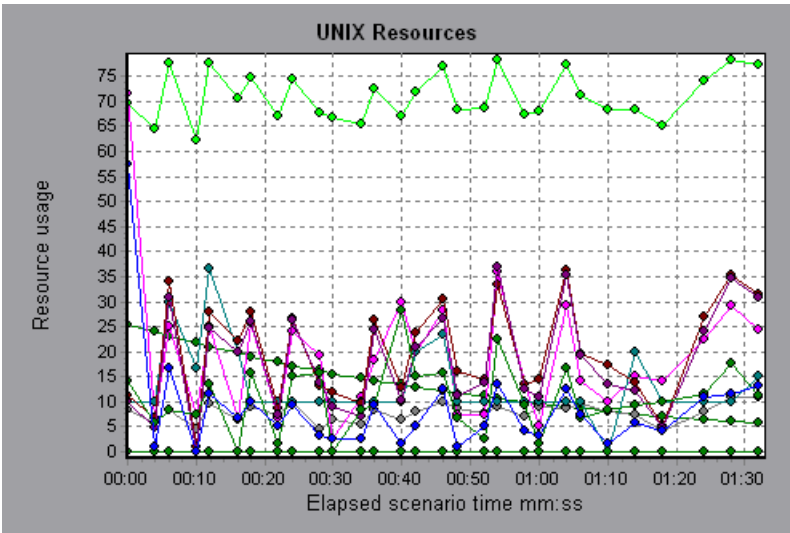
Object	Measurement	Description
System	Processor Queue Length	The instantaneous length of the processor queue in units of threads. This counter is always 0 unless you are also monitoring a thread counter. All processors use a single queue in which threads wait for processor cycles. This length does not include the threads that are currently executing. A sustained processor queue length greater than two generally indicates processor congestion. This is an instantaneous count, not an average over the time interval.
Memory	Page Faults/sec	This is a count of the page faults in the processor. A page fault occurs when a process refers to a virtual memory page that is not in its Working Set in the main memory. A page fault will not cause the page to be fetched from disk if that page is on the standby list (and hence already in main memory), or if it is in use by another process with which the page is shared.
PhysicalDisk	% Disk Time	The percentage of elapsed time that the selected disk drive is busy servicing read or write requests.
Memory	Pool Nonpaged Bytes	The number of bytes in the nonpaged pool, a system memory area where space is acquired by operating system components as they accomplish their appointed tasks. Nonpaged pool pages cannot be paged out to the paging file. They remain in main memory as long as they are allocated.

Object	Measurement	Description
Memory	Pages/sec	The number of pages read from the disk or written to the disk to resolve memory references to pages that were not in memory at the time of the reference. This is the sum of Pages Input/sec and Pages Output/sec. This counter includes paging traffic on behalf of the system cache to access file data for applications. This value also includes the pages to/from non-cached mapped memory files. This is the primary counter to observe if you are concerned about excessive memory pressure (that is, thrashing), and the excessive paging that may result.
System	Total Interrupts/sec	The rate at which the computer is receiving and servicing hardware interrupts. The devices that can generate interrupts are the system timer, the mouse, data communication lines, network interface cards, and other peripheral devices. This counter provides an indication of how busy these devices are on a computer-wide basis. See also <b>Processor:Interrupts/sec</b> .
Objects	Threads	The number of threads in the computer at the time of data collection. Notice that this is an instantaneous count, not an average over the time interval. A thread is the basic executable entity that can execute instructions in a processor.
Process	Private Bytes	The current number of bytes that the process has allocated that cannot be shared with other processes.

# UNIX Resources Graph

The UNIX Resources graph shows the UNIX resources measured during the load test scenario. The UNIX measurements include those available by the **rsstatd** daemon: average load, collision rate, context switch rate, CPU utilization, incoming packets error rate, incoming packets rate, interrupt rate, outgoing packets error rate, outgoing packets rate, page-in rate, page-out rate, paging rate, swap-in rate, swap-out rate, system mode CPU utilization, and user mode CPU utilization.

This graph helps you determine the impact of Vuser load on the various system resources. The x-axis represents the elapsed time. The y-axis represents the resource usage.



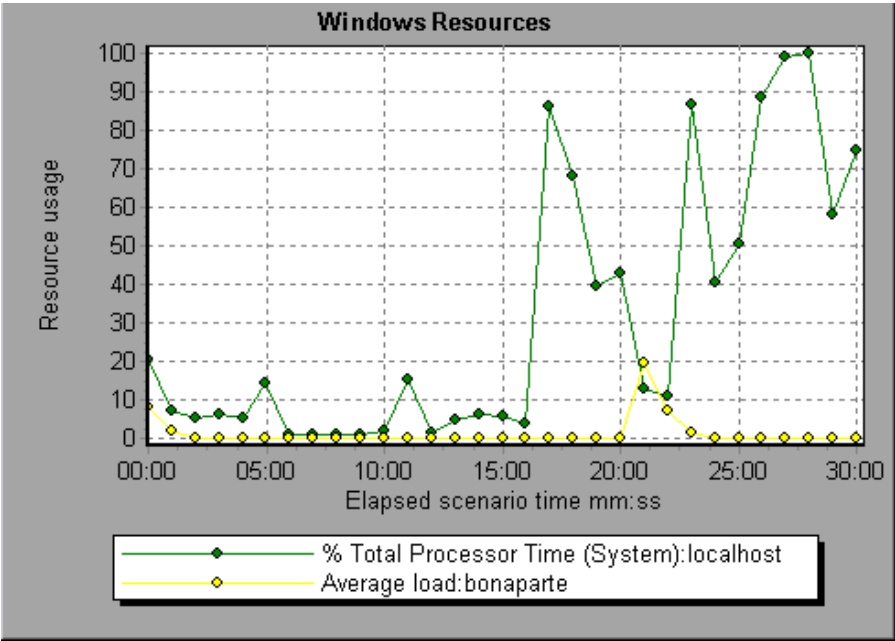
**Note:** To obtain data for this graph, you need to select the desired measurements for the online monitor (from the Controller) before running the scenario.

The following default measurements are available for UNIX machines:

Measurement	Description
<b>Average load</b>	Average number of processes simultaneously in 'Ready' state during the last minute
<b>Collision rate</b>	Collisions per second detected on the Ethernet
<b>Context switches rate</b>	Number of switches between processes or threads, per second
<b>CPU utilization</b>	Percent of time that the CPU is utilized
<b>Disk rate</b>	Rate of disk transfers
<b>Incoming packets error rate</b>	Errors per second while receiving Ethernet packets
<b>Incoming packets rate</b>	Incoming Ethernet packets per second
<b>Interrupt rate</b>	Number of device interrupts per second
<b>Outgoing packets errors rate</b>	Errors per second while sending Ethernet packets
<b>Outgoing packets rate</b>	Outgoing Ethernet packets per second
<b>Page-in rate</b>	Number of pages read to physical memory, per second
<b>Page-out rate</b>	Number of pages written to pagefile(s) and removed from physical memory, per second
<b>Paging rate</b>	Number of pages read to physical memory or written to pagefile(s), per second
<b>Swap-in rate</b>	Number of processes being swapped
<b>Swap-out rate</b>	Number of processes being swapped
<b>System mode CPU utilization</b>	Percent of time that the CPU is utilized in system mode
<b>User mode CPU utilization</b>	Percent of time that the CPU is utilized in user mode

## Server Resources Graph

The Server Resources monitor shows the resources (CPU, disk space, memory, or services) used on remote Unix servers measured during the load test scenario. This helps you determine the impact of Vuser load on the various system resources. The x-axis represents the elapsed time. The y-axis represents the resource usage.





## Server Resources Performance Counters

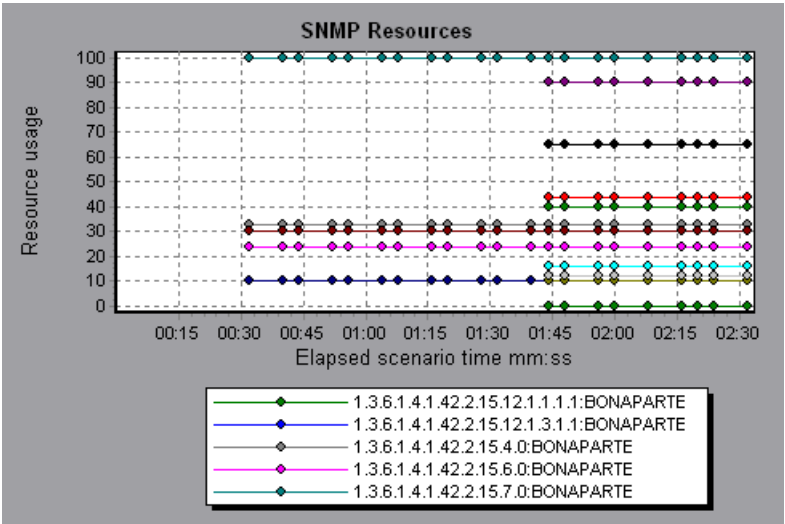
The following table describes the available counters:

Monitor	Measurements	Description
<b>CPU Monitor</b>	Utilization	Measures CPU utilization.
<b>Disk Space Monitor</b>	Disk space	Measures the MB free and percentage of disk space used.
<b>Memory Monitor</b>	MB free	Measures the amount of free disk space free (in MB).
	Pages/sec	Measures the number of virtual memory pages that are moved between main memory and disk storage.
	Percent used	Measures the percentage of memory and paging file space used.
<b>Services Monitor</b>		Monitors processes locally or on remote systems. Can be used to verify that specific processes are running.

# SNMP Resources Graph

The SNMP Resources graph shows statistics for machines running an SNMP agent, using the Simple Network Management Protocol (SNMP).

The following graph displays SNMP measurements for a machine called bonaparte:



**Note:** To obtain data for this graph, you need to enable the SNMP monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

## Antara FlameThrower Resources Graph

The Antara FlameThrower graph displays statistics about the resource usage on the Antara FlameThrower server during the load test scenario run.

The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

---

**Note:** To obtain data for this graph, you need to enable the iPlanet/Netscape online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

---

The following default measurements are available for the Antara FlameThrower server:

### Layer Performance Counters

The following counters measure Layer performance:

Measurement	Description
<b>TxBytes</b>	The total number of Layer 2 data bytes transmitted.
<b>TxByteRate(/sec)</b>	The number of Layer 2 data bytes transmitted per second.
<b>TxFrames</b>	The total number of packets transmitted.
<b>TxFrameRate(/sec)</b>	The number of packets transmitted per second.
<b>RxBytes</b>	The total number of Layer 2 data bytes received.
<b>RxByteRate(/sec)</b>	The number of Layer 2 data bytes received per second.
<b>RxFrames</b>	The total number of packets received.
<b>RxFrameRate(/sec)</b>	The number of packets received per second.

## TCP Performance Counters

The following counters measure TCP performance:

Measurement	Description
<b>ActiveTCPConns</b>	Total number of currently active TCP connections.
<b>SuccTCPConns</b>	Total number of SYN ACK packets received.
<b>SuccTCPConn Rate(/sec)</b>	Number of SYN ACK packets received per second.
<b>TCPConnLatency (milisec)</b>	Interval between transmitting a SYN packet and receiving a SYN ACK reply packet in msec.
<b>MinTCPConn Latency(milisec)</b>	Minimum TCPConnectionLatency in msec.
<b>MaxTCPConn Latency(milisec)</b>	Maximum TCPConnectionLatency in msec.
<b>TCPStdConnClose</b>	Total number of FIN or FIN ACK packets transmitted (Client).
<b>TCPStdConnClose</b>	Total number of FIN or FIN ACK packets received (Client).
<b>TCPStdResets</b>	Total number of RST packets transmitted.
<b>TCPStdResets</b>	Total number of RST packets received.
<b>SYNSent</b>	Total number of SYN packets transmitted.
<b>SYNSentRate(/sec)</b>	Number of SYN packets transmitted per second.
<b>SYNAckSent</b>	Total number of SYN ACK packets transmitted.
<b>SYNAckRate(/sec)</b>	Number of SYN ACK packets transmitted per second.

## HTTP Performance Counters

The following counters measure HTTP performance:

Measurement	Description
<b>HTTPRequests</b>	Total number of HTTP Request command packets transmitted.
<b>HTTPRequestRate (/sec)</b>	Number of HTTP Request packets transmitted per second.
<b>AvgHTTPData Latency(miliseconds)</b>	The average HTTP Data Latency over the past second in msec.
<b>HTTPData Latency(miliseconds)</b>	Interval between transmitting a Request packet and receiving a response in msec.
<b>DataThroughput (bytes/sec)</b>	The number of data bytes received from the HTTP server per second.
<b>MinHTTPData Latency(miliseconds)</b>	Minimum HTTPDataLatency in msec.
<b>MaxHTTPData Latency(miliseconds)</b>	Maximum HTTPDataLatency in msec.
<b>MinData Throughput (bytes/sec)</b>	Minimum HTTPDataThroughput in seconds.
<b>MaxData Throughput (bytes/sec)</b>	Maximum HTTPDataThroughput in seconds.
<b>SuccHTTPRequests</b>	Total number of successful HTTP Request Replies (200 OK) received.
<b>SuccHTTPRequest Rate(/sec)</b>	Number of successful HTTP Request Replies (200 OK) received per second.
<b>UnSuccHTTP Requests</b>	Number of unsuccessful HTTP Requests.

## SSL/HTTPS Performance Counters

The following counters measure SSL/HTTPS performance:

Measurement	Description
<b>SSLConnections</b>	Number of ClientHello messages sent by the Client.
<b>SSLConnection Rate(/sec)</b>	Number of ClientHello messages sent per second.
<b>SuccSSL Connections</b>	Number of successful SSL Connections. A successful connection is one in which the Client receives the Server's finished handshake message without any errors.
<b>SuccSSLConnection Rate(/sec)</b>	Number of successful SSL connections established per second.
<b>SSLAlertErrors</b>	Number of SSL alert messages received by the client (e.g. bad_record_mac, decryption_failed, handshake_failure, etc.)
<b>SuccSSLResumed Sessions</b>	Number of SSL Sessions that were successfully resumed.
<b>FailedSSLResumed Sessions</b>	Number of SSL Sessions that were unable to be resumed.

## Sticky SLB Performance Counters

The following counters measure Sticky SLB performance:

Measurement	Description
<b>Cookie AuthenticationFail</b>	The number of Cookie's that were not authenticated by the Server.
<b>SuccCookie Authentication</b>	The number of Cookie's authenticated by the server.
<b>SSLClientHellos</b>	The number of Client Hello packets sent to the server.
<b>SSLServerHellos</b>	The number of Server Hello packets sent to back to the client.

Measurement	Description
<b>SSLSessionsFailed</b>	The number of Session ID's that were not authenticated by the server.
<b>SSLSessions Resumed</b>	The number of Session ID's authenticated by the server.
<b>succSSLClientHellos</b>	The number of Client Hello replies received by the client or packets received by the server.
<b>succSSLServerHellos</b>	The number of Server Hello's received by the client.

### FTP Performance Counters

The following counters measure FTP performance:

Measurement	Description
<b>TPUsers</b>	Total number of FTP User command packets transmitted.
<b>FTPUserRate(/sec)</b>	Number of FTP User command packets transmitted per second.
<b>FTPUserLatency (milisecs)</b>	Interval between transmitting a FTP USER command packet and receiving a response in msec.
<b>MinFTPUserLatency (milisecs)</b>	Minimum FTPUsersLatency in msec.
<b>MaxFTPUserLatency (milisecs)</b>	Maximum FTPUsersLatency in msec.
<b>SuccFTPUsers</b>	Total number of successful FTP User command replies received.
<b>SuccFTPUserRate (/sec)</b>	Number of successful FTP User command replies received per second.
<b>FTPPasses</b>	Total number of FTP PASS packets transmitted.
<b>FTPPassRate(/sec)</b>	Number of FTP PASS packets transmitted per second.
<b>FTPPassLatency (milisecs)</b>	Interval between transmitting a FTP Pass packet and receiving a response in msec.

Measurement	Description
<b>MinFTPPassLatency (milisecs)</b>	Minimum FTPPassLatency in msec.
<b>MaxFTPPassLatency (milisecs)</b>	Maximum FTPPassLatency in msec.
<b>SuccFTPPasses</b>	Total number of successful FTP PASS replies received.
<b>SuccFTPPassRate (/sec)</b>	Number of successful FTP PASS replies received per second.
<b>FTPControl Connections</b>	Total number of SYN packets transmitted by the FTP client.
<b>FTPControl ConnectionRate (/sec)</b>	Number of SYN packets transmitted by the FTP client per second.
<b>SuccFTPControl Connections</b>	Total number of SYN ACK packets received by the FTP client.
<b>SuccFTPControl ConnectionRate (/sec)</b>	Number of SYN ACK packets received by the FTP Client per second.
<b>FTPData Connections</b>	Number of SYN ACK packets received by the FTP client per second.
<b>FTPDataConnection Rate(/sec)</b>	Number of SYN ACK packets transmitted by the FTP Client or received by the FTP Server per second.
<b>SuccFTPData Connections</b>	Total number of SYN ACK packets transmitted by the FTP Client or received by the FTP Server.
<b>SuccFTPData ConnectionRate (/sec)</b>	Number of SYN ACK packets received by the FTP server per second.
<b>FtpAuthFailed</b>	Total number of error replies received by the FTP client.
<b>FTPGets</b>	Total number of client Get requests.
<b>FTPPuts</b>	Total number of client Put requests.



Measurement	Description
<b>SuccFTPGets</b>	Total number of successful Get requests (data has been successfully transferred from server to client).
<b>SuccFTPPuts</b>	Total number of successful Put requests (data has been successfully transferred from client to server).

### SMTP Performance Counters

The following counters measure SMTP performance:

Measurement	Description
<b>SMTPHelo</b>	Total number of HELO packets transmitted.
<b>SMTPHeloRate(/sec)</b>	Number of HELO packets transmitted per second.
<b>SMTPHeloLatency (milisecs)</b>	Interval between transmitting a HELO packet and receiving a response in msec.
<b>MinSMTPHelo Latency(milisecs)</b>	Minimum SMTPHeloLatency in msec.
<b>MaxSMTPHelo Latency(milisecs)</b>	Maximum SMTPHeloLatency in msec.
<b>SuccSMTPHelo</b>	Total number of successful HELO replies received.
<b>SuccSMTPHelo Rate(/sec)</b>	Number of successful HELO replies received per second.
<b>SMTPMailFroms</b>	Total number of Mail From packets transmitted.
<b>SMTPMailFromRate (/sec)</b>	Number of Mail From packets transmitted per second.
<b>SMTPMailFrom Latency(milisecs)</b>	Interval between transmitting a Mail From packet and receiving a response in msec.
<b>MinSMTPMailFrom Latency(milisecs)</b>	Minimum SMTPMailFromLatency in msec.
<b>MaxSMTPMailFrom Latency(milisecs)</b>	Maximum SMTPMailFromLatency in msec.

Measurement	Description
<b>SuccSMTPMailFroms</b>	Total number of successful Mail From replies received.
<b>SuccSMTPMailFromRate(/sec)</b>	Number of successful Mail From replies received per second.
<b>SMTPRcptTos</b>	Total number of RcptTo packets transmitted.
<b>SMTPRcptToRate(/sec)</b>	Number of RcptTo packets transmitted per second.
<b>SMTPRcptToLatency(miliseecs)</b>	Interval between transmitting a RcptTo packet and receiving a response in msec.
<b>MinSMTPRcptToLatency(miliseecs)</b>	Minimum SMTPRcptToLatency in msec.
<b>MaxSMTPRcptToLatency(miliseecs)</b>	Maximum SMTPRcptToLatency in msec.
<b>SuccSMTPRcptTos</b>	Total number of successful RcptTo replies received.
<b>SuccSMTPRcptToRate(/sec)</b>	Number of successful RcptTo replies received per second.
<b>SMTPDdatas</b>	Total number of Data packets transmitted.
<b>SMTPDataRate(/sec)</b>	Number of Data packets transmitted per second.
<b>SMTPDataLatency(miliseecs)</b>	Interval between transmitting a Data packet and receiving a response in msec.
<b>MinSMTPDataLatency(miliseecs)</b>	Minimum SMTPDataLatency in msec.
<b>MaxSMTPDataLatency(miliseecs)</b>	Maximum SMTPDataLatency in msec.
<b>SuccSMTPDdatas</b>	Total number of successful Data replies received.
<b>SuccSMTPDataRate(/sec)</b>	Number of successful Data replies received per second.

## POP3 Performance Counters

The following counters measure POP3 performance:

Measurement	Description
<b>POP3Users</b>	Total number of POP3 User command packets transmitted.
<b>POP3UserRate(/sec)</b>	Number of POP3 User command packets transmitted per second.
<b>POP3UserLatency (milisecs)</b>	Interval between transmitting a POP3 User command packet and receiving a response in msec.
<b>MinPOP3User Latency(milisecs)</b>	Minimum POP3UserLatency in msec.
<b>MaxPOP3User Latency(milisecs)</b>	Maximum POP3UserLatency in msec.
<b>SuccPOP3Users</b>	Total number of successful POP3 User replies received.
<b>SuccPOP3UserRate (/sec)</b>	Number of successful POP3 User replies received per second.
<b>POP3Passes</b>	Total number of POP3 Pass command packets transmitted.
<b>POP3PassRate(/sec)</b>	Number of POP3 Pass command packets transmitted per second.
<b>POP3PassLatency (milisecs)</b>	Interval between transmitting a POP3 Pass packet and receiving a response in msec.
<b>MinPOP3Pass Latency(milisecs)</b>	Minimum POP3PassLatency in msec.
<b>MaxPOP3Pass Latency(milisecs)</b>	Maximum POP3PassLatency in msec.
<b>SuccPOP3Passes</b>	Total number of successful POP3 Pass replies received.
<b>SuccPOP3PassRate (/sec)</b>	Number of successful POP3 Pass replies received per second.
<b>POP3Stats</b>	Total number of POP3 Stat command packets sent.

Measurement	Description
<b>POP3StatRate(/sec)</b>	Number of POP3 Stat command packets transmitted per second.
<b>POP3StatLatency (milisecs)</b>	Interval between transmitting a POP3 Stat packet and receiving a response in msec.
<b>MinPOP3Stat Latency(milisecs)</b>	Minimum POP3StatLatency in msec.
<b>MaxPOP3Stat Latency(milisecs)</b>	Maximum POP3StatLatency in msec.
<b>SuccPOP3Stats</b>	Total number of successful POP3 Stat replies received.
<b>SuccPOP3StatRate (/sec)</b>	Number of successful POP3 Stat replies received per second.
<b>POP3Lists</b>	Total number of POP3 List command packets transmitted.
<b>POP3ListRate(/sec)</b>	Number of POP3 List command packets transmitted per second.
<b>POP3ListLatency (milisecs)</b>	Interval between transmitting a POP3 List packet and receiving a response in msec.
<b>MinPOP3List Latency(milisecs)</b>	Minimum POP3ListLatency in msec.
<b>MaxPOP3List Latency(milisecs)</b>	Maximum POP3ListLatency in msec.
<b>SuccPOP3Lists</b>	Total number of successful POP3 Lists received.
<b>SuccPOP3ListRate (/sec)</b>	Number of successful POP3 Lists received per second.
<b>POP3Retrs</b>	Total number of POP3 Retr packets transmitted.
<b>POP3RetrRate(/sec)</b>	Number of POP3 Retr packets transmitted per second.
<b>POP3RetrLatency (milisecs)</b>	Interval between transmitting a POP3 Retr packet and receiving a response in msec.
<b>MinPOP3Retr Latency(milisecs)</b>	Minimum POP3RetrLatency in msec.

Measurement	Description
<b>MaxPOP3Retr Latency(milisecs)</b>	Maximum POP3RetrLatency in msec.
<b>SuccPOP3Retrs</b>	Total number of successful POP3 Retrs received.
<b>SuccPOP3RetrRate (/sec)</b>	Number of successful POP3 Retrs received per second.

### DNS Performance Counters

The following counters measure DNS performance:

Measurement	Description
<b>SuccPrimaryDNS Request</b>	Total number of Successful DNS requests made to the Primary DNS server.
<b>SuccSecondaryDNS Request</b>	Total number of Successful DNS requests made to the Secondary DNS server.
<b>SuccDNSData RequestRate(/sec)</b>	Number of Successful DNS Request packets transmitted per second.
<b>PrimaryDNSFailure</b>	Total number of DNS requests failures received from the Primary DNS server.
<b>PrimaryDNSRequest</b>	Total number of DNS requests made to the Primary DNS server.
<b>SecondaryDNS Failure</b>	Total number of DNS requests failures received from the Secondary DNS server.
<b>SecondaryDNS Request</b>	Total number of DNS requests made to the Secondary DNS server.
<b>MinDNSData Latency</b>	Minimum DNS Data Latency in msec.
<b>MaxDNSData Latency</b>	Maximum DNS Data Latency in msec.
<b>CurDNSData Latency</b>	Interval between sending a DNS request packet and receiving a response in msec.

Measurement	Description
DNSDataRequestRate(/sec)	Number of DNS Request packets transmitted per second.
NoOfReTransmission	Total number of DNS Request packets re
NoOfAnswers	Total number of Answers to the DNS Request packets.

**Attacks Performance Counters**

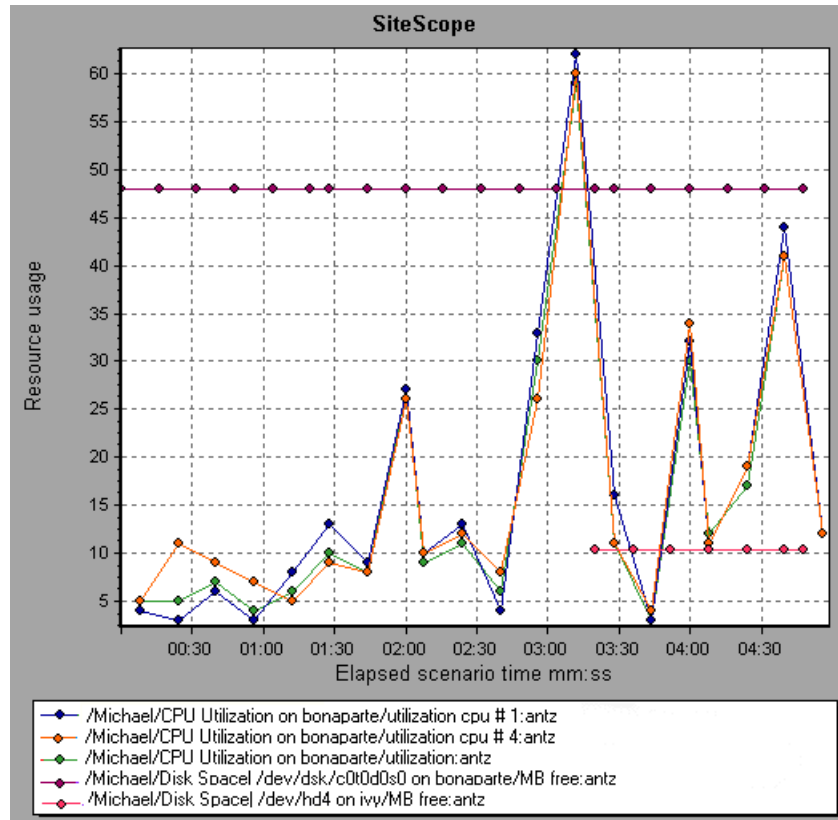
The following counters measure Attacks performance:

Measurement	Description
Attacks	Total number of attack packets transmitted (All Attacks)
AttackRate(/sec)	Number of attack packets transmitted per second (ARP, Land, Ping, SYN, and Smurf)
Havoc Flood	Number of Havoc packets generated (Stacheldraht only)
Icmp Flood	Number of ICMP attack packets generated (TFN, TFN2K, & Stacheldraht)
Mix Flood	Number of Mix packets generated (TFN2K only)
Mstream Flood	Number of Mstream packets generated (Stacheldraht only)
Null Flood	Number of Null packets generated (Stacheldraht only)
Smurf Flood	Number of Smurf packets generated (TFN, TFN2K, & Stacheldraht)
Syn Flood	Number of SYN packets generated (TFN, TFN2K, & Stacheldraht)
Targa Flood	Number of Targa packets generated (TFN2K only)
Udp Flood	Number of UDP packets generated (All DDoS Attacks only)

## SiteScope Graph

The SiteScope graph displays statistics about the resource usage on the SiteScope machine during the load test scenario run.

The following graph displays the percentage of memory resources used, the number of pages read per second, and the CPU utilization:



**Note:** To obtain data for this graph, you need to enable the SiteScope online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.





# 19

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## Network Monitor Graphs

You can use Network graphs to determine whether your network is causing a delay in the load test scenario. You can also determine the problematic network segment.

### **This chapter includes:**

- About Network Monitoring on page 273
- Understanding Network Monitoring on page 274
- Network Delay Time Graph on page 275
- Network Sub-Path Time Graph on page 276
- Network Segment Delay Graph on page 277
- Verifying the Network as a Bottleneck on page 278

### **About Network Monitoring**

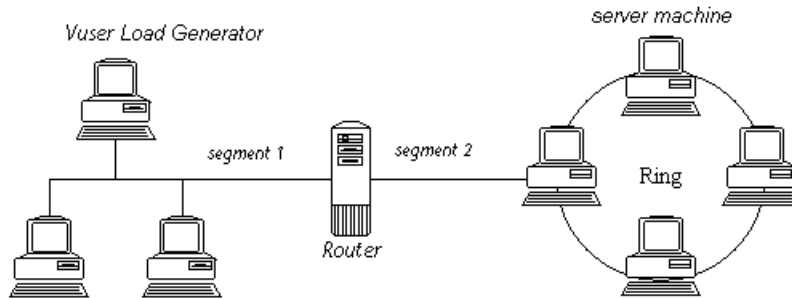
Network configuration is a primary factor in the performance of applications and Web systems. A poorly designed network can slow client activity to unacceptable levels.

In an application, there are many network segments. A single network segment with poor performance can affect the entire application.

Network graphs let you locate the network-related problem so that it can be fixed.

## Understanding Network Monitoring

The following diagram shows a typical network. In order to go from the server machine to the Vuser machine, data must travel over several segments.



To measure network performance, the Network monitor sends packets of data across the network. When a packet returns, the monitor calculates the time it takes for the packet to go to the requested node and return. The Network Sub-Path Time graph displays the delay from the source machine to each node along the path. The Network Segment Delay graph displays the delay for each segment of the path. The Network Delay Time graph displays the delay for the complete path between the source and destination machines.

Using the Network Monitor graphs, you can determine whether the network is causing a bottleneck. If the problem is network-related, you can locate the problematic segment so that it can be fixed.

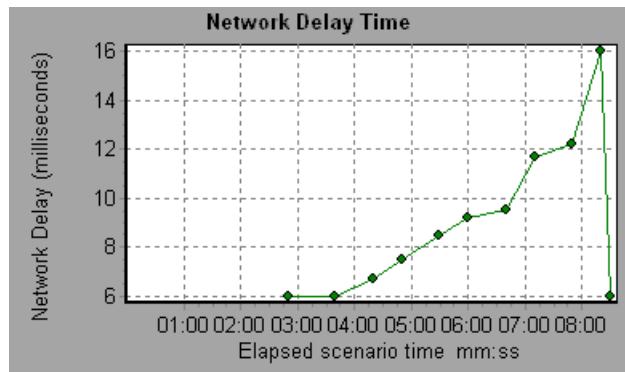
In order for Analysis to generate Network monitor graphs, you must activate the Network monitor before executing the load test scenario. In the Network monitor settings, you specify the path you want to monitor. For information about setting up the Network monitor, refer to the *HP LoadRunner Controller User's Guide*.

## Network Delay Time Graph

The Network Delay Time graph shows the delays for the complete path between the source and destination machines (for example, the database server and Vuser load generator). The graph maps the delay as a function of the elapsed load test scenario time.

Each path defined in the Controller is represented by a separate line with a different color in the graph.

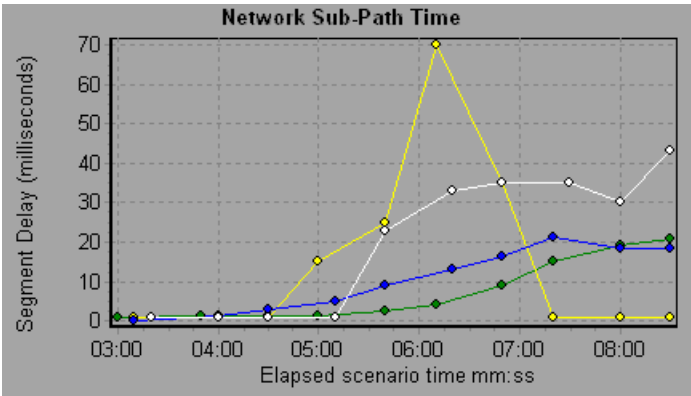
The following graph shows the network delay as a function of the elapsed scenario time. It shows a delay of 16 milliseconds in the 8th minute of the scenario.



## Network Sub-Path Time Graph

The Network Sub-Path Time graph displays the delay from the source machine to each node along the path according to the elapsed load test scenario time. Each segment is displayed as a separate line with a different color.

In the following example, four segments are shown. The graph indicates that one segment caused a delay of 70 milliseconds in the sixth minute.



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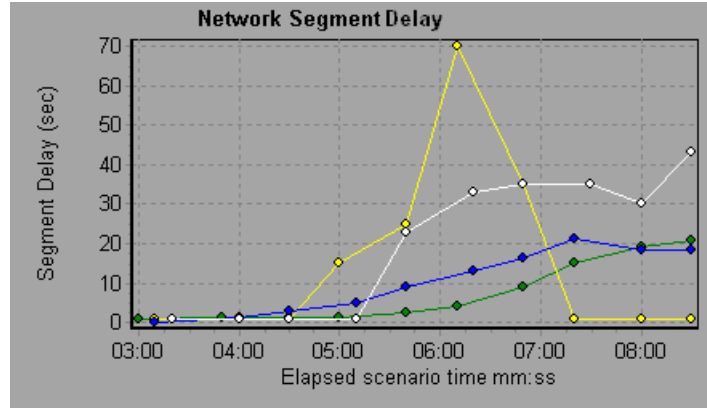
**Note:** The delays from the source machine to each of the nodes are measured concurrently, yet independently. It is therefore possible that the delay from the source machine to one of the nodes could be greater than the delay for the complete path between the source and destination machines.

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## Network Segment Delay Graph

The Network Segment Delay graph shows the delay for each segment of the path according to the elapsed load test scenario time. Each segment is displayed as a separate line with a different color.

In the following example, four segments are shown. The graph indicates that one segment caused a delay of 70 seconds in the sixth minute.




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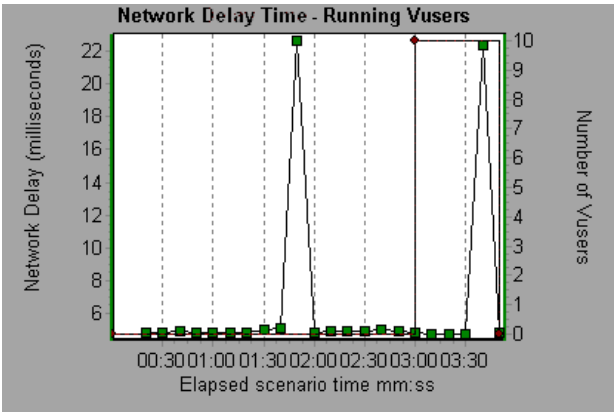
**Note:** The segment delays are measured approximately, and do not add up to the network path delay which is measured exactly. The delay for each segment of the path is estimated by calculating the delay from the source machine to one node and subtracting the delay from the source machine to another node. For example, the delay for segment B to C is calculated by measuring the delay from the source machine to point C, and subtracting the delay from the source machine to point B.

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# Verifying the Network as a Bottleneck

You can merge various graphs to determine if the network is a bottleneck. For example, using the Network Delay Time and Running Vusers graphs, you can determine how the number of Vusers affects the network delay. The Network Delay Time graph indicates the network delay during the load test scenario run. The Running Vusers graph shows the number of running Vusers.

In the following merged graph, the network delays are compared to the running Vusers. The graph shows that when all 10 Vusers were running, a network delay of 22 milliseconds occurred, implying that the network may be overloaded.



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## Firewall Server Monitor Graphs

After a load test scenario run, you can use the Firewall server monitor graphs to analyze Firewall server performance.

**This chapter includes:**

- About Firewall Server Monitor Graphs on page 279
- Check Point FireWall-1 Server Graph on page 280

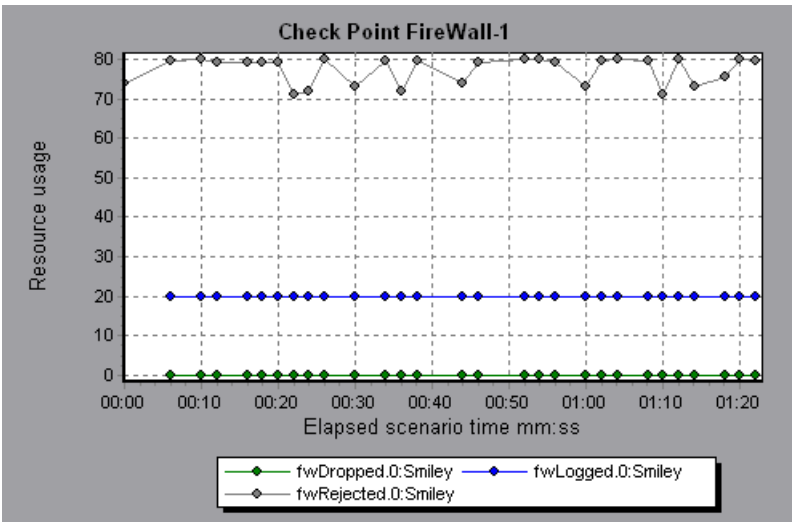
### About Firewall Server Monitor Graphs

Firewall server monitor graphs provide you with performance information for firewall servers. In order to obtain data for this graph, you need to activate the Firewall server online monitor before running the load test scenario. When you set up the online monitor for the Firewall server, you indicate which statistics and measurements to monitor. For more information on activating and configuring Firewall server monitors, refer to the *HP LoadRunner Controller User's Guide*.

# Check Point FireWall-1 Server Graph

The Check Point FireWall-1 graph shows statistics on Check Point's Firewall server as a function of the elapsed load test scenario time.

The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.



This graph displays the **fwDropped**, **fwLogged**, and **fwRejected** measurements during the first minute and twenty seconds of the scenario. There are differences in the scale factor for the measurements: the scale factor for **fwDropped** is 1, the scale factor for **fwLogged** is 10, and the scale factor for **fwRejected** is 0.0001.

**Note:** To obtain data for this graph, you need to enable the Check Point FireWall-1 monitor (from the Controller) and select the default measurements you want to display, before running the scenario.



The following measurements are available for the Check Point FireWall-1 server:

Measurement	Description
<b>fwRejected</b>	The number of rejected packets.
<b>fwDropped</b>	The number of dropped packets.
<b>fwLogged</b>	The number of logged packets.



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## Web Server Resource Graphs

After a load test scenario run, you can use Web Server Resource graphs to analyze the performance of your Apache, Microsoft IIS, iPlanet/Netscape, and iPlanet (SNMP) server performance.

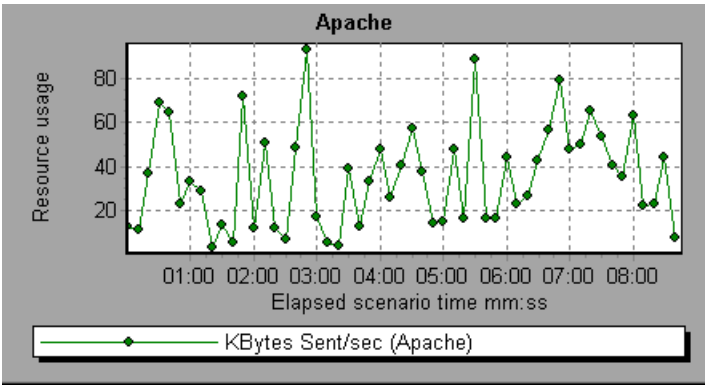
**This chapter includes:**

- About Web Server Resource Graphs on page 284
- Apache Server Graph on page 285
- Microsoft Information Internet Server (IIS) Graph on page 287
- iPlanet/Netscape Server Graph on page 289
- iPlanet (SNMP) Server Graph on page 291

# About Web Server Resource Graphs

Web Server Resource graphs provide you with information about the resource usage of the Apache, Microsoft IIS, iPlanet/Netscape, and iPlanet (SNMP) Web servers. In order to obtain data for these graphs, you need to activate the online monitor for the server and specify which resources you want to measure before running the load test scenario. For information on activating and configuring the Web Server Resource monitors, refer to the *HP LoadRunner Controller User's Guide*.

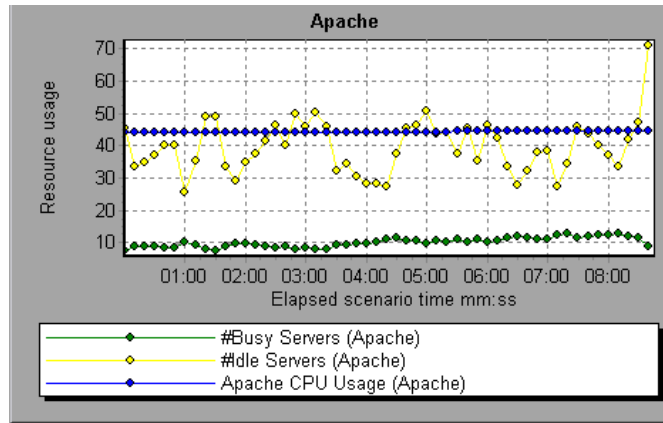
In order to display all the measurements on a single graph, Analysis may scale them. The Legend window indicates the scale factor for each resource. To obtain the true value, multiply the scale factor by the displayed value. For example, in the following graph the actual value of **KBytes Sent per second** in the second minute is 1; 10 multiplied by the scale factor of 1/10 (indicated in the Legend window below).



## Apache Server Graph

The Apache Server graph shows server statistics as a function of the elapsed load test scenario time.

The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.



In the above graph, the CPU usage remained steady throughout the scenario. At the end of the scenario, the number of idle servers increased. The number of busy servers remained steady at 1 throughout the scenario, implying that the Vuser only accessed one Apache server.

The scale factor for the **Busy Servers** measurement is 1/10 and the scale factor for **CPU usage** is 10.

---

**Note:** To obtain data for this graph, you need to enable the Apache online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

---

The following default measurements are available for the Apache server:

Measurement	Description
# Busy Servers	The number of servers in the Busy state
# Idle Servers	The number of servers in the Idle state
Apache CPU Usage	The percentage of time the CPU is utilized by the Apache server
Hits/sec	The HTTP request rate
KBytes Sent/sec	The rate at which data bytes are sent from the Web server

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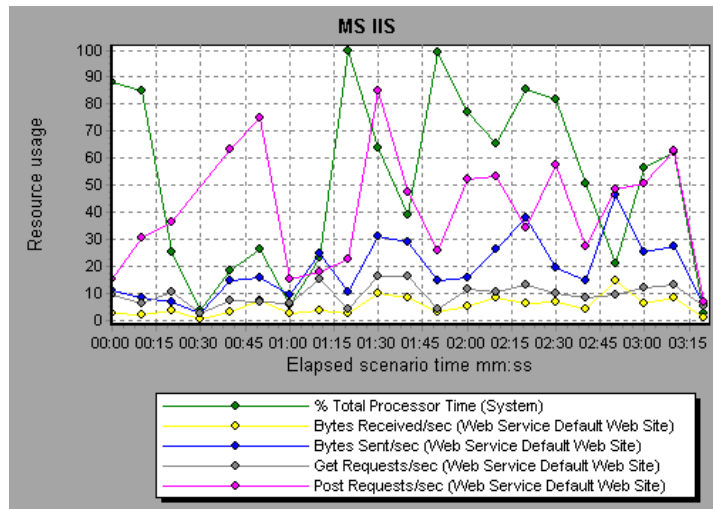
**Note:** The Apache monitor connects to the Web server in order to gather statistics, and registers one hit for each sampling. The Apache graph, therefore, always displays one hit per second, even if no clients are connected to the Apache server.

---

## Microsoft Information Internet Server (IIS) Graph

The Microsoft IIS Server graph shows server statistics as a function of the elapsed load test scenario time.

The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.



In the above graph, the **Bytes Received/sec** and **Get Requests/sec** measurements remained fairly steady throughout the scenario, while the **% Total Processor Time**, **Bytes Sent/sec**, and **Post Requests/sec** measurements fluctuated considerably.

---

**Note:** To obtain data for this graph, you need to enable the MS IIS online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

---

The scale factor for the **Bytes Sent/sec** and **Bytes Received/sec** measurements is 1/100, and the scale factor for the **Post Requests/sec** measurement is 10.

The following default measurements are available for the IIS server:

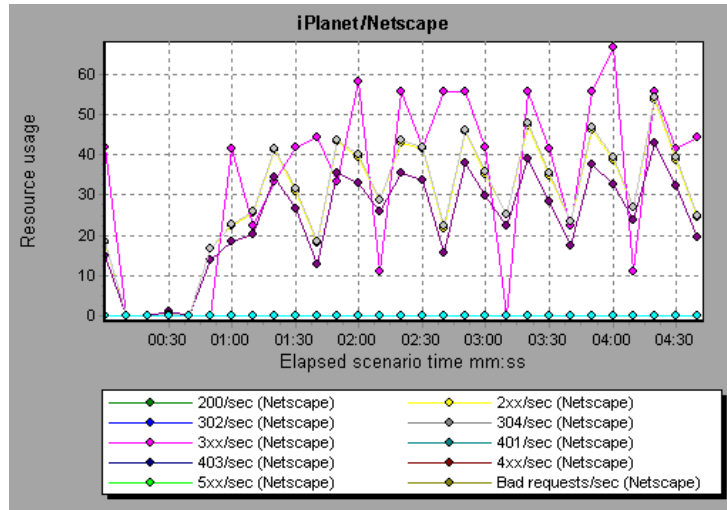
Object	Measurement	Description
Web Service	Bytes Sent/sec	The rate at which the data bytes are sent by the Web service.
Web Service	Bytes Received/sec	The rate at which the data bytes are received by the Web service.
Web Service	Get Requests/sec	The rate at which HTTP requests using the GET method are made. Get requests are generally used for basic file retrievals or image maps, though they can be used with forms.
Web Service	Post Requests/sec	The rate at which HTTP requests using the POST method are made. Post requests are generally used for forms or gateway requests.
Web Service	Maximum Connections	The maximum number of simultaneous connections established with the Web service.
Web Service	Current Connections	The current number of connections established with the Web service.
Web Service	Current NonAnonymous Users	The number of users that currently have a non-anonymous connection using the Web service.
Web Service	Not Found Errors/sec	The rate of errors due to requests that could not be satisfied by the server because the requested document could not be found. These are generally reported to the client as an HTTP 404 error code.
Process	Private Bytes	The current number of bytes that the process has allocated that cannot be shared with other processes.



## iPlanet/Netscape Server Graph

The iPlanet/Netscape Server graph shows server statistics as a function of the elapsed load test scenario time.

The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.



The scale factor for the **302/sec** and **3xx/sec** measurements is 100, and the scale factor for the **Bytes Sent/sec** is 1/100.

---

**Note:** To obtain data for this graph, you need to enable the iPlanet/Netscape online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

---

The following default measurements are available for the iPlanet/Netscape server:

Measurement	Description
<b>200/sec</b>	The rate of successful transactions being processed by the server
<b>2xx/sec</b>	The rate at which the server handles status codes in the 200 to 299 range
<b>302/sec</b>	The rate of relocated URLs being processed by the server
<b>304/sec</b>	The rate of requests for which the server tells the user to use a local copy of a URL instead of retrieving a newer version from the server
<b>3xx/sec</b>	The rate at which the server handles status codes in the 300 to 399 range
<b>401/sec</b>	The rate of unauthorized requests handled by the server
<b>403/sec</b>	The rate of forbidden URL status codes handled by the server
<b>4xx/sec</b>	The rate at which the server handles status codes in the 400 to 499 range
<b>5xx/sec</b>	The rate at which the server handles status codes 500 and higher
<b>Bad requests/sec</b>	The rate at which the server handles bad requests
<b>Bytes sent/sec</b>	The rate at which bytes of data are sent from the Web server
<b>Hits/sec</b>	The HTTP request rate
<b>xxx/sec</b>	The rate of all status codes (2xx-5xx) handled by the server, excluding timeouts and other errors that did not return an HTTP status code

## iPlanet (SNMP) Server Graph

The iPlanet (SNMP) Server graph shows server statistics as a function of the elapsed load test scenario time.

The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

---

**Note:** To obtain data for this graph, you need to enable the iPlanet (SNMP) online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

---

The following default measurements are available for the iPlanet (SNMP) server:

Measurement	Description
<b>iwsInstanceTable</b>	iPlanet Web Server instances
<b>iwsInstanceEntry</b>	iPlanet Web Server instances
<b>iwsInstanceIndex</b>	Server instance index
<b>iwsInstanceId</b>	Server instance identifier
<b>iwsInstanceVersion</b>	Server instance software version
<b>iwsInstanceDescription</b>	Description of server instance
<b>iwsInstanceOrganization</b>	Organization responsible for server instance
<b>iwsInstanceContact</b>	Contact information for person(s) responsible for server instance
<b>iwsInstanceLocation</b>	Location of server instance
<b>iwsInstanceStatus</b>	Server instance status
<b>iwsInstanceUptime</b>	Server instance uptime
<b>iwsInstanceDeathCount</b>	Number of times server instance processes have died

Measurement	Description
<b>iwsInstanceRequests</b>	Number of requests processed
<b>iwsInstanceInOctets</b>	Number of octets received
<b>iwsInstanceOutOctets</b>	Number of octets transmitted
<b>iwsInstanceCount2xx</b>	Number of 200-level (Successful) responses issued
<b>iwsInstanceCount3xx</b>	Number of 300-level (Redirection) responses issued
<b>iwsInstanceCount4xx</b>	Number of 400-level (Client Error) responses issued
<b>iwsInstanceCount5xx</b>	Number of 500-level (Server Error) responses issued
<b>iwsInstanceCountOther</b>	Number of other (neither 2xx, 3xx, 4xx, nor 5xx) responses issued
<b>iwsInstanceCount200</b>	Number of 200 (OK) responses issued
<b>iwsInstanceCount302</b>	Number of 302 (Moved Temporarily) responses issued
<b>iwsInstanceCount304</b>	Number of 304 (Not Modified) responses issued
<b>iwsInstanceCount400</b>	Number of 400 (Bad Request) responses issued
<b>iwsInstanceCount401</b>	Number of 401 (Unauthorized) responses issued
<b>iwsInstanceCount403</b>	Number of 403 (Forbidden) responses issued
<b>iwsInstanceCount404</b>	Number of 404 (Not Found) responses issued
<b>iwsInstanceCount503</b>	Number of 503 (Unavailable) responses issued
<b>iwsInstanceLoad 1MinuteAverage</b>	System load average for 1 minute
<b>iwsInstanceLoad 5MinuteAverage</b>	System load average for 5 minutes
<b>iwsInstanceLoad 15MinuteAverage</b>	System load average for 15 minutes

Measurement	Description
<b>iwsInstanceNetworkInOctets</b>	Number of octets transmitted on the network per second
<b>iwsInstanceNetworkOutOctets</b>	Number of octets received on the network per second
<b>iwsVsTable</b>	iPlanet Web Server virtual servers
<b>iwsVsEntry</b>	iPlanet Web Server virtual server
<b>iwsVsIndex</b>	Virtual server index
<b>iwsVsId</b>	Virtual server identifier
<b>iwsVsRequests</b>	Number of requests processed
<b>iwsVsInOctets</b>	Number of octets received
<b>iwsVsOutOctets</b>	Number of octets transmitted
<b>iwsVsCount2xx</b>	Number of 200-level (Successful) responses issued
<b>iwsVsCount3xx</b>	Number of 300-level (Redirection) responses issued
<b>iwsVsCount4xx</b>	Number of 400-level (Client Error) responses issued
<b>iwsVsCount5xx</b>	Number of 500-level (Server Error) responses issued
<b>iwsVsCountOther</b>	Number of other (neither 2xx, 3xx, 4xx, nor 5xx) responses issued
<b>iwsVsCount200</b>	Number of 200 (OK) responses issued
<b>iwsVsCount302</b>	Number of 302 (Moved Temporarily) responses issued
<b>iwsVsCount304</b>	Number of 304 (Not Modified) responses issued
<b>iwsVsCount400</b>	Number of 400 (Bad Request) responses issued
<b>iwsVsCount401</b>	Number of 401 (Unauthorized) responses issued
<b>iwsVsCount403</b>	Number of 403 (Forbidden) responses issued

Measurement	Description
<b>iwsVsCount404</b>	Number of 404 (Not Found) responses issued
<b>iwsVsCount503</b>	Number of 503 (Unavailable) responses issued
<b>iwsProcessTable</b>	iPlanet Web Server processes
<b>iwsProcessEntry</b>	iPlanet Web Server process
<b>iwsProcessIndex</b>	Process index
<b>iwsProcessId</b>	Operating system process identifier
<b>iwsProcessThreadCount</b>	Number of request processing threads
<b>iwsProcessThreadIdle</b>	Number of request processing threads currently idle
<b>iwsProcessConnectionQueueCount</b>	Number of connections currently in connection queue
<b>iwsProcessConnectionQueuePeak</b>	Largest number of connections that have been queued simultaneously
<b>iwsProcessConnectionQueueMax</b>	Maximum number of connections allowed in connection queue
<b>iwsProcessConnectionQueueTotal</b>	Number of connections that have been accepted
<b>iwsProcessConnectionQueueOverflows</b>	Number of connections rejected due to connection queue overflow
<b>iwsProcessKeepaliveCount</b>	Number of connections currently in keepalive queue
<b>iwsProcessKeepaliveMax</b>	Maximum number of connections allowed in keepalive queue
<b>iwsProcessSizeVirtual</b>	Process size in kbytes
<b>iwsProcessSizeResident</b>	Process resident size in kbytes
<b>iwsProcessFractionSystemMemoryUsage</b>	Fraction of process memory in system memory
<b>iwsListenTable</b>	iPlanet Web Server listen sockets

Measurement	Description
<b>iwsListenEntry</b>	iPlanet Web Server listen socket
<b>iwsListenIndex</b>	Listen socket index
<b>iwsListenId</b>	Listen socket identifier
<b>iwsListenAddress</b>	Address socket is listening on
<b>iwsListenPort</b>	Port socket is listening on
<b>iwsListenSecurity</b>	Encryption support
<b>iwsThreadPoolTable</b>	iPlanet Web Server thread pools
<b>iwsThreadPoolEntry</b>	iPlanet Web Server thread pool
<b>iwsThreadPoolIndex</b>	Thread pool index
<b>iwsThreadPoolId</b>	Thread pool identifier
<b>iwsThreadPoolCount</b>	Number of requests queued
<b>iwsThreadPoolPeak</b>	Largest number of requests that have been queued simultaneously
<b>iwsThreadPoolMax</b>	Maximum number of requests allowed in queue
<b>iwsCpuTable</b>	iPlanet Web Server CPUs
<b>iwsCpuEntry</b>	iPlanet Web Server CPU
<b>iwsCpuIndex</b>	CPU index
<b>iwsCpuId</b>	CPU identifier
<b>iwsCpuIdleTime</b>	CPU Idle Time
<b>iwsCpuUserTime</b>	CPU User Time
<b>iwsCpuKernelTime</b>	CPU Kernel Time





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## Web Application Server Resource Graphs

After a load test scenario run, you can use Web Application Server Resource graphs to analyze Web application server performance.

**This chapter includes:**

- About Web Application Server Resource Graphs on page 298
- Ariba Graph on page 299
- ATG Dynamo Graph on page 302
- BroadVision Graph on page 306
- ColdFusion Graph on page 314
- Fujitsu INTERSTAGE Graph on page 316
- iPlanet (NAS) Graph on page 317
- Microsoft Active Server Pages (ASP) Graph on page 326
- Oracle9iAS HTTP Server Graph on page 327
- SilverStream Graph on page 332
- WebLogic (SNMP) Graph on page 334
- WebLogic (JMX) Graph on page 337
- WebSphere Graph on page 340
- WebSphere Application Server Graph on page 347
- WebSphere (EPM) Graph on page 351

## About Web Application Server Resource Graphs

Web Application Server Resource graphs provide you with resource usage information about the Ariba, ATG Dynamo, BroadVision, ColdFusion, Fujitsu INTERSTAGE, iPlanet (NAS), Microsoft ASP, Oracle9iAS HTTP, SilverStream, WebLogic (SNMP), WebLogic (JMX), and WebSphere application servers.

In order to obtain data for these graphs, you need to activate the online monitor for the application server and specify which resources you want to measure before running the load test scenario. For information on activating and configuring the Web Application Server Resource monitors, refer to the *HP LoadRunner Controller User's Guide*.

When you open a Web Application Server Resource graph, you can filter it to show only the relevant application. When you need to analyze other applications, you can change the filter conditions and display the desired resources.

In order to display all the measurements on a single graph, Analysis may scale them. The Legend window indicates the scale factor for each resource. To obtain the true value, multiply the scale factor by the displayed value. For more information on scaled measurements, see the example in “About Web Server Resource Graphs” on page 284.

## Ariba Graph

The Ariba graph displays statistics about the resource usage on the Ariba server during the load test scenario run. The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

---

**Note:** To obtain data for this graph, you need to enable the Ariba online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

---

The following tables describe the default measurements available for the Ariba server:

### Core Server Performance Counters

Measurement	Description
<b>Total Connections</b>	The cumulative number of concurrent user connections since Ariba Buyer was started.
<b>Requisitions Finished</b>	The instantaneous reading of the length of the worker queue at the moment this metric is obtained. The longer the worker queue, the more user requests are delayed for processing.
<b>Worker Queue Length</b>	The instantaneous reading of the length of the worker queue at the moment this metric is obtained. The longer the worker queue, the more user requests are delayed for processing.
<b>Concurrent Connections</b>	The instantaneous reading of the number of concurrent user connections at the moment this metric is obtained.
<b>Total Memory</b>	The instantaneous reading of the memory (in KB) being used by Ariba Buyer at the moment this metric is obtained.

Measurement	Description
<b>Free Memory</b>	The instantaneous reading of the reserved memory (in bytes) that is not currently in use at the moment this metric is obtained.
<b>Up Time</b>	The amount of time (in hours and minutes) that Ariba Buyer has been running since the previous time it was started.
<b>Number of Threads</b>	The instantaneous reading of the number of server threads in existence at the moment this metric is obtained.
<b>Number of Cached Objects</b>	The instantaneous reading of the number of Ariba Buyer objects being held in memory at the moment this metric is obtained.
<b>Average Session Length</b>	The average length of the user sessions (in seconds) of all users who logged out since previous sampling time. This value indicates how long, on average, a user stays connected to server.
<b>Average Idle Time</b>	The average idle time (in seconds) for all the users who have been active since previous sampling time. The idle time is the period of time between two consecutive user requests from the same user.
<b>Approves</b>	The cumulative count of the number of Approves that occurred during the sampling period. An Approve consists of a user approving one Approvable.
<b>Submits</b>	The cumulative count of the number of Approvables submitted since previous sampling time.
<b>Denies</b>	The cumulative count of the number of submitted Approvables denied since previous sampling time.
<b>Object Cache Accesses</b>	The cumulative count of accesses (both reads and writes) to the object cache since previous sampling time.
<b>Object Cache Hits</b>	The cumulative count of accesses to the object cache that are successful (cache hits) since previous sampling time.

**System Related Performance Counters**

Measurement	Description
<b>Database Response Time</b>	The average response time (in seconds) to the database requests since the previous sampling time.
<b>Buyer to DB server Traffic</b>	The cumulative number of bytes that Ariba Buyer sent to the DB server since the previous sampling time.
<b>DB to Buyer server Traffic</b>	The cumulative number of bytes that the DB server sent to Ariba Buyer since the previous sampling time.
<b>Database Query Packets</b>	The average number of packets that Ariba Buyer sent to the DB server since the previous sampling time.
<b>Database Response Packets</b>	The average number of packets that the DB server sent to Ariba Buyer since the previous sampling time.

## ATG Dynamo Graph

The ATG Dynamo graph displays statistics about the resource usage on the ATG Dynamo server during the load test scenario run. The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

---

**Note:** To obtain data for this graph, you need to enable the ATG Dynamo online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

---

The following tables describe the measurements that are available for the ATG Dynamo server:

<b>d3System Measurement</b>	<b>Description</b>
<b>sysTotalMem</b>	The total amount of memory (in bytes) currently available for allocating objects
<b>sysFreeMem</b>	An approximation of the total amount of memory (in bytes) currently available for future allocated objects
<b>sysNumInfoMsgs</b>	The number of system global info messages written
<b>sysNumWarningMsgs</b>	The number of system global warning messages written
<b>sysNumErrorMsgs</b>	The number of system global error messages written

<b>d3LoadManagement Measurement</b>	<b>Description</b>
<b>lmlsManager</b>	True if the Dynamo server is running a load manager.
<b>lmManagerIndex</b>	Returns the Dynamo server's offset into the list of load managing entities.
<b>lmlsPrimaryManager</b>	True if the load manager is an acting primary manager.
<b>lmServicingCMs</b>	True if the load manager has serviced any connection module requests in the amount of time set as the connection module polling interval.
<b>lmCMLDRPPort</b>	The port of the connection module agent.
<b>lmIndex</b>	A unique value for each managed entity.
<b>lmSNMPPort</b>	The port for the entry's SNMP agent.
<b>lmProbability</b>	The probability that the entry will be given a new session.

<b>d3LoadManagement Measurement</b>	<b>Description</b>
<b>ImNewSessions</b>	Indicates whether or not the entry is accepting new sessions, or if the load manager is allowing new sessions to be sent to the entry. This value includes any override indicated by ImNewSessionOverride.
<b>ImNewSessionOverride</b>	The override set for whether or not a server is accepting new sessions.

<b>d3SessionTracking Measurement</b>	<b>Description</b>
<b>stCreatedSessionCnt</b>	The number of created sessions
<b>stValidSessionCnt</b>	The number of valid sessions
<b>stRestoredSessionCnt</b>	The number of sessions migrated to the server
<b>StDictionaryServerStatus</b>	d3Session Tracking

<b>d3DRPServer Measurement</b>	<b>Description</b>
<b>drpPort</b>	The port of the DRP server
<b>drpTotalReqsServed</b>	Total number of DRP requests serviced
<b>drpTotalReqTime</b>	Total service time in msec for all DRP requests
<b>drpAvgReqTime</b>	Average service time in msec for each DRP request
<b>drpNewSessions</b>	True if the Dynamo is accepting new sessions

<b>d3DBConnPooling Measurement</b>	<b>Description</b>
<b>dbPoolsEntry</b>	A pooling service entry containing information about the pool configuration and current status.
<b>dbIndex</b>	A unique value for each pooling service.
<b>dbPoolID</b>	The name of the DB connection pool service.



d3DBConnPooling Measurement	Description
<b>dbMinConn</b>	The minimum number of connections pooled.
<b>dbMaxConn</b>	The maximum number of connections pooled.
<b>dbMaxFreeConn</b>	The maximum number of free pooled connections at a time.
<b>dbBlocking</b>	Indicates whether or not the pool is to block out check outs.
<b>dbConnOut</b>	Returns the number of connections checked out.
<b>dbFreeResources</b>	Returns the number of free connections in the pool. This number refers to connections actually created that are not currently checked out. It does not include how many more connections are allowed to be created as set by the maximum number of connections allowed in the pool.
<b>dbTotalResources</b>	Returns the number of total connections in the pool. This number refers to connections actually created and is not an indication of how many more connections may be created and used in the pool.

## BroadVision Graph

The BroadVision graph displays performance statistics for all the servers/services available on the BroadVision application during the load test scenario run. The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

---

**Note:** To obtain data for this graph, you need to enable the BroadVision online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

---

The following table describes all the servers/services that are available:

Server	Multiple Instances	Description
<b>adm_srv</b>	No	One-To-One user administration server. There must be one.
<b>alert_srv</b>	No	Alert server handles direct IDL function calls to the Alert system.
<b>bvconf_srv</b>	No	One-To-One configuration management server. There must be one.
<b>cmsdb</b>	Yes	Visitor management database server.
<b>cntdb</b>	Yes	Content database server.
<b>deliv_smtp_d</b>	Yes	Notification delivery server for e-mail type messages. Each instance of this server must have its own ID, numbered sequentially starting with "1".
<b>deliv_comp_d</b>	No	Notification delivery completion processor.
<b>extdbacc</b>	Yes	External database accessor. You need at least one for each external data source.

Server	Multiple Instances	Description
<b>genericdb</b>	No	Generic database accessor handles content query requests from applications, when specifically called from the application. This is also used by the One-To-One Command Center.
<b>hostmgr</b>	Yes	Defines a host manager process for each machine that participates in One-To-One, but doesn't run any One-To-One servers. For example, you need a host manager on a machine that runs only servers. You don't need a separate host manager on a machine that already has one of the servers in this list.
<b>g1_ofbe_srv</b>	No	Order fulfillment back-end server.
<b>g1_ofdb</b>	Yes	Order fulfillment database server.
<b>g1_om_srv</b>	No	Order management server.
<b>pmtassign_d</b>	No	The payment archiving daemon routes payment records to the archives by periodically checking the invoices table, looking for records with completed payment transactions, and then moving those records into an archive table.
<b>pmthdlr_d</b>	Yes	For each payment processing method, you need one or more authorization daemons to periodically acquire the authorization when a request is made.
<b>pmtsettle_d</b>	Yes	The payment settlement daemon periodically checks the database for orders of the associated payment processing method that need to be settled, and then authorizes the transactions.
<b>sched_poll_d</b>	No	Notification schedule poller scans the database tables to determine when a notification must be run.
<b>sched_srv</b>	Yes	Notification schedule server runs the scripts that generate the visitor notification messages.

## Performance Counters

Performance counters for each server/service are divided into logical groups according to the service type.

The following section describes all the available counters under each group.

---

**Note:** For some services the number of counters for the same group can be different.

---

Counter groups:

- BV\_DB\_STAT
- BV\_SRV\_CTRL
- BV\_SRV\_STAT
- NS\_STAT
- BV\_CACHE\_STAT
- JS\_SCRIPT\_CTRL
- JS\_SCRIPT\_STAT

### BV\_DB\_STAT

The database accessor processes have additional statistics available from the BV\_DB\_STAT memory block. These statistics provide information about database accesses, including the count of selects, updates, inserts, deletes, and stored procedure executions.

- **DELETE.** Count of delete executions
- **INSERT.** Count of insert executions
- **SELECT.** Count of select executions
- **SPROC.** Count of stored procedure executions.
- **UPDATE.** Count of update executions

**BV\_SRV\_CTRL**➤ **SHUTDOWN****BV\_SRV\_STAT**

The display for Interaction Manager processes includes information about the current count of sessions, connections, idle sessions, threads in use, and count of CGI requests processed.

- **HOST.** Host machine running the process.
- **ID.** Instance of the process (of which multiple can be configured in the **bv1to1.conf** file), or engine ID of the Interaction Manager.
- **CGI.** Current count of CGI requests processed.
- **CONN.** Current count of connections.
- **CPU.** CPU percentage consumed by this process. If a process is using most of the CPU time, consider moving it to another host, or creating an additional process, possibly running on another machine. Both of these specifications are done in the **bv1to1.conf** file. The CPU % reported is against a single processor. If a server is taking up a whole CPU on a 4 processor machine, this statistic will report 100%, while the Windows NT Task Manager will report 25%. The value reported by this statistic is consistent with "% Processor Time" on the Windows NT Performance Monitor.
- **GROUP.** Process group (which is defined in the **bv1to1.conf** file), or Interaction Manager application name.
- **STIME.** Start time of server. The start times should be relatively close. Later times might be an indication that a server crashed and was automatically restarted.
- **IDL.** Total count of IDL requests received, not including those to the monitor.
- **IdIQ**
- **JOB**
- **LWP.** Number of light-weight processes (threads).
- **RSS.** Resident memory size of server process (in kilobytes).

- **STIME.** System start time.
- **SESS.** Current count of sessions.
- **SYS.** Accumulated system mode CPU time (seconds).
- **THR.** Current count of threads.
- **USR.** Accumulated user mode CPU time (seconds).
- **VSZ.** Virtual memory size of server process (in kilobytes). If a process is growing in size, it probably has a memory leak. If it is an Interaction Manager process, the culprit is most likely a component or dynamic object (though Interaction Manager servers do grow and shrink from garbage collection during normal use).

### **NS\_STAT**

The NS process displays the namespace for the current One-To-One environment, and optionally can update objects in a name space.

- Bind
- List
- New
- Rebnd
- Rsolv
- Unbnd

## **BV\_CACHE\_STAT**

Monitors the request cache status.

The available counters for each request are:

- **CNT- Request\_Name-HIT.** Count of requests found in the cache.
- **CNT- Request\_Name-MAX.** Maximum size of the cache in bytes.
- **CNT- Request\_Name-SWAP.** Count of items that got swapped out of the cache.
- **CNT- Request\_Name-MISS.** Count of requests that were not in the cache.
- **CNT- Request\_Name-SIZE.** Count of items currently in the cache.

## Cache Metrics

Cache metrics are available for the following items:

- **AD**
- **ALERTSCHED.** Notification schedules are defined in the BV\_ALERTSCHED and BV\_MSGSCHED tables. They are defined by the One-To-One Command Center user or by an application.
- **CATEGORY\_CONTENT**
- **DISCUSSION.** The One-To-One discussion groups provide moderated systems of messages and threads of messages aligned to a particular topic. Use the Discussion group interfaces for creating, retrieving and deleting individual messages in a discussion group. To create, delete, or retrieve discussion groups, use the generic content management API. The BV\_DiscussionDB object provides access to the threads and messages in the discussion group database.
- **EXT\_FIN\_PRODUCT**
- **EDITORIAL.** Using the Editorials content module, you can point cast and community cast personalized editorial content, and sell published text on your One-To-One site. You can solicit editorial content, such as investment reports and weekly columns, from outside authors and publishers, and create your own articles, reviews, reports, and other informative media. In addition to text, you can use images, sounds, music, and video presentations as editorial content.
- **INCENTIVE.** Contains sales incentives.
- **MSGSCHED.** Contains the specifications of visitor-message jobs. Notification schedules are defined in the BV\_ALERTSCHED and BV\_MSGSCHED tables. They are defined by the One-To-One Command Center user or by an application.
- **MSGSCRIPT.** Contains the descriptions of the JavaScripts that generate visitor messages and alert messages. Contains the descriptions of the JavaScripts that generate targeted messages and alert messages. Use the Command Center to add message script information to this table by selecting the Visitor Messages module in the Notifications group. For more information, refer to the Command Center User's Guide.



- **PRODUCT.** BV\_PRODUCT contains information about the products that a visitor can purchase.
- **QUERY.** BV\_QUERY contains queries.
- **SCRIPT.** BV\_SCRIPT contains page scripts.
- **SECURITIES**
- **TEMPLATE.** The Templates content module enables you to store in the content database any BroadVision page templates used on your One-To-One site. Combining BroadVision page templates with BroadVision dynamic objects in the One-To-One Design Center application is one way for site developers to create One-To-One Web sites. If your developers use these page templates, you can use the Command Center to enter and manage them in your content database. If your site doesn't use BroadVision page template, you will not use this content module.

#### **JS\_SCRIPT\_CTRL**

- CACHE
- DUMP
- FLUSH
- METER
- TRACE

#### **JS\_SCRIPT\_STAT**

- ALLOC
- ERROR
- FAIL
- JSPERR
- RELEASE
- STOP
- SUCC
- SYNTAX

# ColdFusion Graph

The ColdFusion graph displays statistics about the resource usage on the ColdFusion server during the load test scenario run. The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

**Note:** To obtain data for this graph, you need to enable the ColdFusion online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

The following measurements (under the ColdFusion Server object) are most commonly used when monitoring Allaire's ColdFusion server:

Measurement	Description
Avg. Database Time (msec)	The running average of the amount of time (in milliseconds) that it takes ColdFusion to process database requests.
Avg. Queue Time (msec)	The running average of the amount of time (in milliseconds) that requests spent waiting in the ColdFusion input queue before ColdFusion began to process the request.
Avg Req Time (msec)	The running average of the total amount of time (in milliseconds) that it takes ColdFusion to process a request. In addition to general page processing time, this value includes both queue time and database processing time.
Bytes In/sec	The number of bytes per second sent to the ColdFusion server.
Bytes Out/sec	The number of bytes per second returned by the ColdFusion server.
Cache Pops	Cache pops.

Measurement	Description
<b>Database Hits/sec</b>	The number of database hits generated per second by the ColdFusion server.
<b>Page Hits/sec</b>	The number of Web pages processed per second by the ColdFusion server.
<b>Queued Requests</b>	The number of requests currently waiting to be processed by the ColdFusion server.
<b>Running Requests</b>	The number of requests currently being actively processed by the ColdFusion server.
<b>Timed Out Requests</b>	The number of requests that timed out due to inactivity timeouts.

# Fujitsu INTERSTAGE Graph

The Fujitsu INTERSTAGE graph displays statistics about the resource usage on the Fujitsu server during the load test scenario run. The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

**Note:** To obtain data for this graph, you need to enable the Fujitsu INTERSTAGE online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

The following default measurements are available for the Fujitsu INTERSTAGE server:

Measurement	Description
IspSumObjectName	The object name of the application for which performance information is measured.
IspSumExecTimeMax	The maximum processing time of the application within a certain period of time.
IspSumExecTimeMin	The minimum processing time of the application within a certain period of time.
IspSumExecTimeAve	The average processing time of the application within a certain period of time.
IspSumWaitTimeMax	The maximum time required for INTERSTAGE to start an application after a start request is issued.
IspSumWaitTimeMin	The minimum time required for INTERSTAGE to start an application after a start request is issued.
IspSumWaitTimeAve	The average time required for INTERSTAGE to start an application after a start request is issued.
IspSumRequestNum	The number of requests to start an application.
IspSumWaitReqNum	The number of requests awaiting application activation.

## iPlanet (NAS) Graph

This Web Application Server Resource graph displays statistics about the resource usage on the iPlanet (NAS) Web application server during the load test scenario run. The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

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**Note:** To obtain data for this graph, you need to enable the iPlanet (NAS) online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

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The following default measurements are available for the iPlanet (NAS) server:

### Netscape Performance Counters

Measurement	Description
<b>nasKesEngConn Retries</b>	The maximum number of times the administration server will try to connect to an engine.
<b>nasKesEngMax Restart</b>	The maximum number of times the administration server will restart an engine after a failure.
<b>nasKesEngAutoStart</b>	Start all the engines at startup of the administration server.
<b>nasKesConfig HeartBeat</b>	Heart Beat.

### KES Performance Counters

Measurement	Description
<b>nasKesId</b>	The ID of the KES this engine belongs to.
<b>nasKesMinThread</b>	The default minimum number of threads per engine.
<b>nasKesMaxThread</b>	The default maximum number of threads per engine.

Measurement	Description
<b>nasKesLoadBalancer Disable</b>	Enable or disable the load balancer service.
<b>nasKesCpuLoad</b>	The total CPU usage on this host.
<b>nasKesDiskLoad</b>	The total disk usage on this host.
<b>nasKesMemLoad</b>	The total memory usage on this host.
<b>nasKesRequestLoad</b>	The number of requests on this NAS.
<b>nasKesCpuLoad Factor</b>	The relative importance of CPU usage in computing the server load. This number is specified as a percent. The sum of all server load factors, CPULoad, DiskLoad, MemLoad and ExecReqs must equal 100%.
<b>nasKesDiskLoad Factor</b>	The relative importance of disk usage in computing the server load. This number is specified as a percent. The sum of all server load factors, CPULoad, DiskLoad, MemLoad and ExecReqs must equal 100%.
<b>nasKesMemLoad Factor</b>	The relative importance of memory usage in computing the server load. This number is specified as a percent. The sum of all server load factors, CPULoad, DiskLoad, MemLoad and ExecReqs must equal 100%.
<b>nasKesAppLogics RunningFactor</b>	The relative importance of the number of times an AppLogic is run in computing the AppLogic execution performance. This figure is specified as a percent. The sum of all agent load factors, ResultCached, AvgExecTime, LastExecTime, and ServerLoad must equal 100%.
<b>nasKesResults CachedFactor</b>	The relative importance of the cached results of an AppLogic in computing the AppLogic execution performance. This figure is specified as a percent. The sum of all agent load factors, ResultCached, AvgExecTime, LastExecTime, and ServerLoad must equal 100%.

Measurement	Description
<b>nasKesAvgExecTimeFactor</b>	The relative importance of the average execution time of an AppLogic in computing the AppLogic execution performance. This figure is specified as a percent. The sum of all agent load factors, ResultCached, AvgExecTime, LastExecTime, and ServerLoad must equal 100%.
<b>nasKesLastExecTimeFactor</b>	The relative importance of the last execution time of an AppLogic in computing the AppLogic execution performance. This figure is specified as a percent. The sum of all agent load factors, ResultCached, AvgExecTime, LastExecTime, and ServerLoad must equal 100%.
<b>nasKesHitsFactor</b>	The relative importance of the number of AppLogics running in computing the AppLogic execution performance. This figure is specified as a percent. The sum of all agent load factors, ResultCached, AvgExecTime, LastExecTime, and ServerLoad must equal 100%.
<b>nasKesServerLoadFactor</b>	The relative importance of the server load (computed using the four server load factors) in computing AppLogic execution performance. The sum of all agent load factors, ResultCached, AvgExecTime, LastExecTime, and ServerLoad must equal 100%.
<b>nasKesBroadcastInterval</b>	The length of time (in seconds) between each broadcast attempt from the load balancer daemon.
<b>nasKesApplogicBroadcastInterval</b>	The length of time (in seconds) between each broadcast of AppLogic load information across all the servers in the cluster. This should be greater than nasKesBroadcastInterval.
<b>nasKesServerBroadcastInterval</b>	The length of time (in seconds) between each broadcast of server load information across all the servers in the cluster. This should be greater than nasKesBroadcastInterval.

Measurement	Description
<b>nasKesServerLoad UpdateInterval</b>	The length of time (in seconds) between each update of server load information. A server load update applies to the server load data that has been sampled up until the moment when the update occurs.
<b>nasKesCpuLoad UpdateInterval</b>	The length of time (in seconds) between each sampling of CPU usage.
<b>nasKesDiskLoad UpdateInterval</b>	The length of time (in seconds) between each sampling of disk usage.
<b>nasKesMemLoad UpdateInterval</b>	The length of time (in seconds) between each sampling of memory thrashes.
<b>nasKesTotalReqs UpdateInterval</b>	The length of time (in seconds) between each sampling of the number of requests.
<b>nasKesMaxHops</b>	The maximum number of times a request can be loaded.
<b>nasKesODBCReq MinThread</b>	The minimum number of threads reserved to process asynchronous requests.
<b>nasKesODBCReq MaxThread</b>	The maximum number of threads reserved to process asynchronous requests.
<b>nasKesODBCCache MaxConns</b>	The maximum number of connections opened between NAS and the database.
<b>nasKesODBCCache FreeSlots</b>	The minimum number of cached connections established between NAS and the database.
<b>nasKesODBCCache Timeout</b>	The time after which an idle connection is dropped.
<b>nasKesODBCCache Interval</b>	The interval (in seconds) at which the cache cleaner will try to disconnect connections already idle for longer than the specified timeout.
<b>nasKesODBCConn GiveupTime</b>	The maximum amount of time the driver will try to connect to the database.
<b>nasKesODBCCache Debug</b>	Turns on the connection cache debug information.



Measurement	Description
<b>nasKesODBCResult SetInitRows</b>	The number of rows fetched at once from the database.
<b>nasKesODBCResult SetMaxRows</b>	The maximum number of rows the cached result set can contain.
<b>nasKesODBCResult SetMaxSize</b>	The maximum size of result set the driver will cache.
<b>nasKesODBCSql Debug</b>	Turns on SQL debug information.
<b>nasKesODBCEnable Parser</b>	Turns on SQL parsing.
<b>nasKesORCLReqMin Thread</b>	The minimum number of threads reserved to process asynchronous requests.
<b>nasKesORCLReq MaxThread</b>	The maximum number of threads reserved to process asynchronous requests.
<b>nasKesORCLCache MaxConns</b>	The maximum number of connections opened between NAS and the database.
<b>nasKesORCLCache FreeSlots</b>	The minimum number of cached connections established between NAS and the database.
<b>nasKesORCLCache Timeout</b>	The time after which an idle connection is dropped.
<b>nasKesORCLCache Interval</b>	The interval (in seconds) at which the cache cleaner will try to disconnect connections already idle for longer than the specified timeout.
<b>nasKesORCLConn GiveupTime</b>	The maximum amount of time the driver will spend trying to obtain a connection to Oracle.
<b>nasKesORCLCache Debug</b>	Turns on the connection cache debug information.
<b>nasKesORCLResult SetInitRows</b>	The number of rows fetched at once from the database.
<b>nasKesORCLResult SetMaxRows</b>	The maximum number of rows the cached result set can contain.

Measurement	Description
<b>nasKesORCLResultSetMaxSize</b>	The maximum size of result set the driver will cache.
<b>nasKesORCLSqlDebug</b>	Turns on sql debug information.
<b>nasKesSYBReqMinThread</b>	The minimum number of threads reserved to process asynchronous requests.
<b>nasKesSYBReqMaxThread</b>	The maximum number of threads reserved to process asynchronous request.
<b>nasKesSYBCacheMaxConns</b>	The maximum number of connections opened between NAS and the database.
<b>nasKesSYBCacheFreeSlots</b>	The minimum number of cached connections established between NAS and the database.
<b>nasKesSYBCacheTimeout</b>	The time after which an idle connection is dropped.
<b>nasKesSYBCacheInterval</b>	The interval (in seconds) at which the cache cleaner will try to disconnect connections already idle for longer than the specified timeout.
<b>nasKesSYBConnGiveupTime</b>	The maximum time the driver will spend trying to obtain a connection to Sybase before giving up.
<b>nasKesSYBCacheDebug</b>	Turns on the connection cache debug information.
<b>nasKesSYBResultSetInitRows</b>	The number of rows fetched at once from the database.
<b>nasKesSYBResultSetMaxRows</b>	The maximum number of rows the cached result set can contain.
<b>nasKesSYBResultSetMaxSize</b>	The maximum size of result set the driver will cache.

## Engine Performance Counters

Measurement	Description
<b>nasEngKesPort</b>	The port of the KXS this engine serves. This is supplied as part of the object ID and cannot be modified after creation.
<b>nasEngPort</b>	The TCP/IP port this engine is listening on. The port can only be specified at the creation of the engine. It is not allowed to modify it.
<b>nasEngType</b>	The type of the engine: executive(0), java(1000), c++(3000).
<b>nasEngId</b>	The ID is an incremental number starting at 0. The ID cannot be modified.
<b>nasEngName</b>	The name of this engine. This is an informational string that contains kcs, kxs, or kjs.
<b>nasEngNewConsole</b>	Starts each engine in a new console window.
<b>nasEngStatus</b>	The status column used to add, remove, enable or disable an engine. To create an engine, you need to set this to <b>rfc1443</b> .
<b>nasEngMinThread</b>	The default minimum number of threads per engine.
<b>nasEngMaxThread</b>	The default maximum number of threads per engine.
<b>nasEngReqRate</b>	The rate at which requests arrive.
<b>nasEngTotalReq</b>	The total number of requests processed since engine startup.
<b>nasEngReqNow</b>	The number of requests being processed.
<b>nasEngReqWait</b>	The requests waiting to be serviced.
<b>nasEngReqReady</b>	The requests that are ready to be serviced.
<b>nasEngAvgReqTime</b>	The average request processing time.
<b>nasEngThreadNow</b>	The number of threads in use by the request manager.
<b>nasEngThreadWait</b>	The number of idle threads.

Measurement	Description
<b>nasEngWebReq Queue</b>	The number of web requests that are queued.
<b>nasEngFailedReq</b>	The number of requests that failed.
<b>nasEngTotalConn</b>	The total number of connections opened.
<b>nasEngTotalConn Now</b>	The total number of connections in use.
<b>nasEngTotalAccept</b>	The total number of connections listening to incoming requests.
<b>nasEngTotalAccept Now</b>	The total number of connections listening to incoming connections in use.
<b>nasEngTotalSent</b>	The total number of packets sent.
<b>nasEngTotalSent Bytes</b>	The total number of bytes sent.
<b>nasEngTotalRecv</b>	The total number of packets received.
<b>nasEngTotalRecv Bytes</b>	The total number of bytes received.
<b>nasEngBindTotal</b>	The number of AppLogic bound since startup.
<b>nasEngBindTotal Cached</b>	The number of AppLogic cached since startup.
<b>nasEngTotalThreads</b>	The total number of threads created in this process.
<b>nasEngCurrent Threads</b>	The total number of threads in use in this process.
<b>nasEngSleeping Threads</b>	The number of threads sleeping in this process.
<b>nasEngDAETotal Query</b>	The total number of queries executed since startup.
<b>nasEngDAEQuery Now</b>	The number of queries being processed.
<b>nasEngDAETotal Conn</b>	The number of logical connections created since startup.

Measurement	Description
<b>nasEngDAEConn Now</b>	The number of logical connections in use.
<b>nasEngDAECache Count</b>	The number of caches.
<b>nasEngODBCQuery Total</b>	The total number of queries executed since startup.
<b>nasEngODBC PreparedQueryTotal</b>	The total number of ODBC prepared queries executed since startup.
<b>nasEngODBCConn Total</b>	Total number of connections opened since startup.
<b>nasEngODBCConn Now</b>	The number of connections currently opened.
<b>nasEngORCLQuery Total</b>	The total number of queries executed since startup.
<b>nasEngORCL PreparedQueryTotal</b>	The total number of prepared queries executed since startup.
<b>nasEngORCLConn Total</b>	The total number of connections established with Oracle since startup.
<b>nasEngORCLConn Now</b>	The number of connections opened with Oracle now.
<b>nasEngSYBQuery Total</b>	The total number of queries the driver processed since startup.
<b>nasEngSYBPrepared QueryTotal</b>	The total number of prepared queries processed since startup.
<b>nasEngSYBConn Total</b>	The total number of connections opened since startup.
<b>nasEngSYBConn Now</b>	The number of SYB connections opened now.
<b>nasStatusTrapEntry</b>	The KES definition.
<b>nasTrapKesIp Address</b>	The IP Address of the KES host.

Measurement	Description
<b>nasTrapKesPort</b>	The port of the main engine of this NAS.
<b>nasTrapEngPort</b>	The port of the engine generating this event.
<b>nasTrapEngState</b>	The port of the engine generating this event.

## Microsoft Active Server Pages (ASP) Graph

The Microsoft Active Server Pages (ASP) graph displays statistics about the resource usage on the ASP server during the load test scenario run. The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

---

**Note:** To obtain data for this graph, you need to enable the Microsoft ASP online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

---

The following default measurements are available for Microsoft Active Server Pages:

Measurement	Description
<b>Errors per Second</b>	The number of errors per second.
<b>Requests Wait Time</b>	The number of milliseconds the most recent request was waiting in the queue.
<b>Requests Executing</b>	The number of requests currently executing.
<b>Requests Queued</b>	The number of requests waiting in the queue for service.
<b>Requests Rejected</b>	The total number of requests not executed because there were insufficient resources to process them.
<b>Requests Not Found</b>	The number of requests for files that were not found.

Measurement	Description
Requests/sec	The number of requests executed per second.
Memory Allocated	The total amount of memory (in bytes) currently allocated by Active Server Pages.
Errors During Script Run-Time	The number of failed requests due to run time errors.
Sessions Current	The current number of sessions being serviced.
Transactions/sec	The number of transactions started per second.

## Oracle9iAS HTTP Server Graph

The Oracle9iAS HTTP graph displays statistics about the resource usage on the Oracle9iAS HTTP server during the load test scenario run.

The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

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**Note:** To obtain data for this graph, you need to enable the Oracle9iAS HTTP online monitor (from the Controller), and select the default measurements you want to display, before running the scenario.

---

The following table describes some of the modules that are available for the Oracle9iAS HTTP server:

Measurement	Description
mod_mime.c	Determines document types using file extensions
mod_mime_magic.c	Determines document types using "magic numbers"
mod_auth_anon.c	Provides anonymous user access to authenticated areas
mod_auth_dbm.c	Provides user authentication using DBM files
mod_auth_digest.c	Provides MD5 authentication

Measurement	Description
<b>mod_cern_meta.c</b>	Supports HTTP header metafiles
<b>mod_digest.c</b>	Provides MD5 authentication (deprecated by mod_auth_digest)
<b>mod_expires.c</b>	Applies Expires: headers to resources
<b>mod_headers.c</b>	Adds arbitrary HTTP headers to resources
<b>mod_proxy.c</b>	Provides caching proxy abilities
<b>mod_rewrite.c</b>	Provides powerful URI-to-filename mapping using regular expressions
<b>mod_speling.c</b>	Automatically corrects minor typos in URLs
<b>mod_info.c</b>	Provides server configuration information
<b>mod_status.c</b>	Displays server status
<b>mod_usertrack.c</b>	Provides user tracking using cookies
<b>mod_dms.c</b>	Provides access to DMS Apache statistics
<b>mod_perl.c</b>	Allows execution of Perl scripts
<b>mod_fastcgi.c</b>	Supports CGI access to long-lived programs
<b>mod_ssl.c</b>	Provides SSL support
<b>mod_plsql.c</b>	Handles requests for Oracle stored procedures
<b>mod_isapi.c</b>	Provides Windows ISAPI extension support
<b>mod_setenvif.c</b>	Sets environment variables based on client information
<b>mod_actions.c</b>	Executes CGI scripts based on media type or request method
<b>mod_imap.c</b>	Handles imagemap files
<b>mod_asis.c</b>	Sends files that contain their own HTTP headers
<b>mod_log_config.c</b>	Provides user-configurable logging replacement for mod_log_common
<b>mod_env.c</b>	Passes environments to CGI scripts



Measurement	Description
<b>mod_alias.c</b>	Maps different parts of the host file system in the document tree, and redirects URLs
<b>mod_userdir.c</b>	Handles user home directories
<b>mod_cgi.c</b>	Invokes CGI scripts
<b>mod_dir.c</b>	Handles the basic directory
<b>mod_autoindex.c</b>	Provides automatic directory listings
<b>mod_include.c</b>	Provides server-parsed documents
<b>mod_negotiation.c</b>	Handles content negotiation
<b>mod_auth.c</b>	Provides user authentication using text files
<b>mod_access.c</b>	Provides access control based on the client host name or IP address
<b>mod_so.c</b>	Supports loading modules (.so on UNIX, .dll on Win32) at run time
<b>mod_oprocmgr.c</b>	Monitors JServ processes and restarts them if they fail
<b>mod_jserv.c</b>	Routes HTTP requests to JServ server processes. Balances load across multiple JServs by distributing new requests in round-robin order
<b>mod_ose.c</b>	Routes requests to the JVM embedded in Oracle's database server
<b>http_core.c</b>	Handles requests for static Web pages

The following table describes the counters that are available for the Oracle9iAS HTTP server:

Measurement	Description
<b>handle.minTime</b>	The minimum time spent in the module handler
<b>handle.avg</b>	The average time spent in the module handler
<b>handle.active</b>	The number of threads currently in the handle processing phase

Measurement	Description
<b>handle.time</b>	The total amount of time spent in the module handler
<b>handle.completed</b>	The number of times the handle processing phase was completed
<b>request.maxTime</b>	The maximum amount of time required to service an HTTP request
<b>request.minTime</b>	The minimum amount of time required to service an HTTP request
<b>request.avg</b>	The average amount of time required to service an HTTP request
<b>request.active</b>	The number of threads currently in the request processing phase
<b>request.time</b>	The total amount of time required to service an HTTP request
<b>request.completed</b>	The number of times the request processing phase was completed
<b>connection.maxTime</b>	The maximum amount of time spent servicing any HTTP connection
<b>connection.minTime</b>	The minimum amount of time spent servicing any HTTP connection
<b>connection.avg</b>	The average amount of time spent servicing HTTP connections
<b>connection.active</b>	The number of connections with currently open threads
<b>connection.time</b>	The total amount of time spent servicing HTTP connections
<b>connection.completed</b>	The number of times the connection processing phase was completed
<b>numMods.value</b>	The number of loaded modules
<b>childFinish.count</b>	The number of times the Apache parent server started a child server, for any reason

Measurement	Description
<b>childStart.count</b>	The number of times "children" finished "gracefully." There are some ungraceful error/crash cases that are not counted in childFinish.count.
<b>Decline.count</b>	The number of times each module declined HTTP requests
<b>internalRedirect.count</b>	The number of times that any module passed control to another module using an "internal redirect"
<b>cpuTime.value</b>	The total CPU time utilized by all processes on the Apache server (measured in CPU milliseconds)
<b>heapSize.value</b>	The total heap memory utilized by all processes on the Apache server (measured in kilobytes)
<b>pid.value</b>	The process identifier of the parent Apache process
<b>upTime.value</b>	The amount of time the server has been running (measured in milliseconds)

# SilverStream Graph

The SilverStream graph displays statistics about the resource usage on the SilverStream server during the load test scenario run. The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

**Note:** To obtain data for this graph, you need to enable the SilverStream online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

The following default measurements are available for the SilverStream server:

Measurement	Description
#Idle Sessions	The number of sessions in the Idle state.
Avg. Request processing time	The average request processing time.
Bytes Sent/sec	The rate at which data bytes are sent from the Web server.
Current load on Web Server	The percentage of load utilized by the SilverStream server, scaled at a factor of 25.
Hits/sec	The HTTP request rate.
Total sessions	The total number of sessions.
Free memory	The total amount of memory in the Java Virtual Machine currently available for future allocated objects.
Total memory	The total amount of memory in the Java Virtual Machine.
Memory Garbage Collection Count	The total number of times the JAVA Garbage Collector has run since the server was started.

Measurement	Description
Free threads	The current number of threads not associated with a client connection and available for immediate use.
Idle threads	The number of threads associated with a client connection, but not currently handling a user request.
Total threads	The total number of client threads allocated.

---

**Note:** The SilverStream monitor connects to the Web server in order to gather statistics, and registers one hit for each sampling. The SilverStream graph, therefore, always displays one hit per second, even if no clients are connected to the SilverStream server.

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# WebLogic (SNMP) Graph

The WebLogic (SNMP) graph displays statistics about the resource usage on the WebLogic (SNMP) server (version 6.0 and earlier) during the load test scenario run. The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

**Note:** To obtain data for this graph, you need to enable the WebLogic (SNMP) online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

The following default measurements are available for the WebLogic (SNMP) server (for versions earlier than 6.0):

## Server Table

The Server Table lists all WebLogic (SNMP) servers that are being monitored by the agent. A server must be contacted or be reported as a member of a cluster at least once before it will appear in this table. Servers are only reported as a member of a cluster when they are actively participating in the cluster, or shortly thereafter.

Measurement	Description
ServerState	The state of the WebLogic server, as inferred by the SNMP agent. <b>Up</b> implies that the agent can contact the server. <b>Down</b> implies that the agent cannot contact the server.
ServerLoginEnable	<b>True</b> if client logins are enabled on the server.
ServerMaxHeapSpace	The maximum heap size for this server (in KB).
ServerHeapUsedPct	The percentage of heap space currently in use on the server.
ServerQueueLength	The current length of the server execute queue.

Measurement	Description
<b>ServerQueueThroughput</b>	The current throughput of execute queue, expressed as the number of requests processed per second.
<b>ServerNumEJBDeployment</b>	The total number of EJB deployment units known to the server.
<b>ServerNumEJBBeansDeployed</b>	The total number of EJB beans actively deployed on the server.

### Listen Table

The Listen Table is the set of protocol, IP address, and port combinations on which servers are listening. There will be multiple entries for each server: one for each (protocol, ipAddr, port) combination. If clustering is used, the clustering-related MIB objects will assume a higher priority.

Measurement	Description
<b>ListenPort</b>	Port number.
<b>ListenAdminOK</b>	<b>True</b> if admin requests are allowed on this (protocol, ipAddr, port) combination; otherwise false.
<b>ListenState</b>	<b>Listening</b> if the (protocol, ipAddr, port) combination is enabled on the server; <b>Not Listening</b> if it is not. The server may be listening but not accepting new clients if its server Login Enable state is false. In this case, existing clients will continue to function, but new ones will not.

**ClassPath Table**

The ClassPath Table is the table of classpath elements for Java, WebLogic (SNMP) server, and servlets. There are multiple entries in this table for each server. There may also be multiple entries for each path on a server. If clustering is used, the clustering-related MIB objects will assume a higher priority.

Measurement	Description
CPTYPE	The type of CP element: Java, WebLogic, servlet. A Java CPTYPE means the CP element is one of the elements in the normal Java classpath. A WebLogic CPTYPE means the CP element is one of the elements in weblogic.class.path. A servlet CPTYPE means the CP element is one of the elements in the dynamic servlet classpath.
CPINDEX	The position of an element within its path. The index starts at 1.



## WebLogic (JMX) Graph

The WebLogic (JMX) graph displays statistics about the resource usage on the WebLogic (JMX) server (version 6.0 and higher) during the load test scenario run. The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

---

**Note:** To obtain data for this graph, you need to enable the WebLogic (JMX) online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

---

The following default measurements are available for the WebLogic (JMX) server (for versions higher than 6.0):

### LogBroadcasterRuntime

Measurement	Description
MessagesLogged	The number of total log messages generated by this instance of the WebLogic server.
Registered	Returns "false" if the MBean represented by this object has been unregistered.
CachingDisabled	Private property that disables caching in proxies.

### ServerRuntime

For more information on the measurements contained in each of the following measurement categories, see HP's Load Testing Monitors Web site: <http://www.mercury.com/us/products/performance-center/loadrunner/monitors/bealogic.html>.

- ServletRuntime
- WebAppComponentRuntime
- EJBStatefulHomeRuntime
- JTARuntime

- JVMRuntime
- EJBEntityHomeRuntime
- DomainRuntime
- EJBComponentRuntime
- DomainLogHandlerRuntime
- JDBCConnectionPoolRuntime
- ExecuteQueueRuntime
- ClusterRuntime
- JMSRuntime
- TimeServiceRuntime
- EJBStatelessHomeRuntime
- WLECConnectionServiceRuntime

**ServerSecurityRuntime**

Measurement	Description
<b>UnlockedUsersTotalCount</b>	Returns the number of times a user has been unlocked on the server.
<b>InvalidLoginUsersHighCount</b>	Returns the high-water number of users with outstanding invalid login attempts for the server.
<b>LoginAttemptsWhileLockedTotalCount</b>	Returns the cumulative number of invalid logins attempted on the server while the user was locked.
<b>Registered</b>	Returns <b>False</b> if the MBean represented by this object has been unregistered.
<b>LockedUsersCurrentCount</b>	Returns the number of currently locked users on the server.
<b>CachingDisabled</b>	Private property that disables caching in proxies.
<b>InvalidLoginAttemptsTotalCount</b>	Returns the cumulative number of invalid logins attempted on the server.
<b>UserLockoutTotalCount</b>	Returns the cumulative number of user lockouts that occurred on the server.

# WebSphere Graph

The WebSphere and WebSphere 4.x - 5.x graphs display statistics about the resource usage on the WebSphere 3.x, 4.x, and 5.x servers during the load test scenario run. The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

**Note:** To obtain data for this graph, you need to enable the WebSphere online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

The following measurements are available for the WebSphere 3.x, 4.x, and 5.x servers:

## Run-Time Resources

Contains resources related to the Java Virtual Machine run time, as well as the ORB.

## BeanData

Every home on the server provides performance data, depending on the type of bean deployed in the home. The top level bean data holds an aggregate of all the containers.

Measurement	Description
BeanCreates	The number of beans created. Applies to an individual bean that is either 'stateful' or 'entity'.
EntityBeanCreates	The number of entity beans created.
BeanRemoves	The number of entity beans pertaining to a specific bean that have been removed. Applies to an individual bean that is either 'stateful' or 'entity'.
EntityBeanRemoves	The number of entity beans removed.
StatefulBeanCreates	The number of stateful beans created.

Measurement	Description
<b>StatefulBeanRemoves</b>	The number of stateful bean removed.
<b>BeanPassivates</b>	The number of bean passivates pertaining to a specific bean. Applies to an individual bean that is either 'stateful' or 'entity'.
<b>EntityBeanPassivates</b>	The number of entity bean passivates.
<b>StatefulBeanPassivates</b>	The number of stateful bean passivates.
<b>BeanActivates</b>	The number of bean activates pertaining to a specific bean. Applies to an individual bean that is either 'stateful' or 'entity'.
<b>EntityBeanActivates</b>	The number of entity bean activates.
<b>StatefulBeanActivates</b>	The number of stateful bean activates.
<b>BeanLoads</b>	The number of times the bean data was loaded. Applies to entity.
<b>BeanStores</b>	The number of times the bean data was stored in the database. Applies to entity.
<b>BeanInstantiates</b>	The number of times a bean object was created. This applies to an individual bean, regardless of its type.
<b>StatelessBeanInstantiates</b>	The number of times a stateless session bean object was created.
<b>StatefulBeanInstantiates</b>	The number of times a stateful session bean object was created.
<b>EntityBeanInstantiates</b>	The number of times an entity bean object was created.
<b>BeanDestroys</b>	The number of times an individual bean object was destroyed. This applies to any bean, regardless of its type.
<b>StatelessBeanDestroys</b>	The number of times a stateless session bean object was destroyed.
<b>StatefulBeanDestroys</b>	The number of times a stateful session bean object was destroyed.

Measurement	Description
<b>EntityBeanDestroys</b>	The number of times an entity bean object was destroyed.
<b>BeansActive</b>	The average number of instances of active beans pertaining to a specific bean. Applies to an individual bean that is either 'stateful' or 'entity'.
<b>EntityBeansActive</b>	The average number of active entity beans.
<b>StatefulBeansActive</b>	The average number of active session beans.
<b>BeansLive</b>	The average number of bean objects of this specific type instantiated but not yet destroyed. This applies to an individual bean, regardless of its type.
<b>StatelessBeansLive</b>	The average number of stateless session bean objects instantiated but not yet destroyed.
<b>StatefulBeansLive</b>	The average number of stateful session bean objects instantiated but not yet destroyed.
<b>EntityBeansLive</b>	The average number of entity bean objects instantiated but not yet destroyed.
<b>BeanMethodRT</b>	The average method response time for all methods defined in the remote interface to this bean. Applies to all beans.
<b>BeanMethodActive</b>	The average number of methods being processed concurrently. Applies to all beans.
<b>BeanMethodCalls</b>	The total number of method calls against this bean.

## BeanObjectPool

The server holds a cache of bean objects. Each home has a cache and there is therefore one BeanObjectPoolContainer per container. The top level, BeanObjectPool, holds an aggregate of all the containers data.

Measurement	Description
<b>BeanObjectPoolContainer</b>	The pool of a specific bean type
<b>BeanObject</b>	The pool specific to a home
<b>NumGet</b>	The number of calls retrieving an object from the pool
<b>NumGetFound</b>	The number of calls to the pool that resulted in finding an available bean
<b>NumPuts</b>	The number of beans that were released to the pool
<b>NumPutsDiscarded</b>	The number of times releasing a bean to the pool resulted in the bean being discarded because the pool was full
<b>NumDrains</b>	The number of times the daemon found the pool was idle and attempted to clean it
<b>DrainSize</b>	The average number of beans discarded by the daemon during a clean
<b>BeanPoolSize</b>	The average number of beans in the pool

## OrbThreadPool

These are resources related to the ORB thread pool that is on the server.

Measurement	Description
<b>ActiveThreads</b>	The average number of active threads in the pool
<b>TotalThreads</b>	The average number of threads in the pool
<b>PercentTimeMaxed</b>	The average percent of the time that the number of threads in the pool reached or exceeded the desired maximum number

Measurement	Description
<b>ThreadCreates</b>	The number of threads created
<b>ThreadDestroys</b>	The number of threads destroyed
<b>ConfiguredMaxSize</b>	The configured maximum number of pooled threads

### DBConnectionMgr

These are resources related to the database connection manager. The manager consists of a series of data sources, as well as a top-level aggregate of each of the performance metrics.

Measurement	Description
<b>DataSource</b>	Resources related to a specific data source specified by the "name" attribute
<b>ConnectionCreates</b>	The number of connections created
<b>ConnectionDestroys</b>	The number of connections released
<b>ConnectionPoolSize</b>	The average size of the pool, i.e., number of connections
<b>ConnectionAllocates</b>	The number of times a connection was allocated
<b>ConnectionWaiters</b>	The average number of threads waiting for a connection
<b>ConnectionWaitTime</b>	The average time (in seconds) of a connection grant
<b>ConnectionTime</b>	The average time (in seconds) that a connection is in use
<b>ConnectionPercentUsed</b>	The average percentage of the pool that is in use
<b>ConnectionPercentMaxed</b>	The percentage of the time that all connections are in use



## TransactionData

These are resources that pertain to transactions.

Measurement	Description
<b>NumTransactions</b>	The number of transactions processed
<b>ActiveTransactions</b>	The average number of active transactions
<b>TransactionRT</b>	The average duration of each transaction
<b>BeanObjectCount</b>	The average number of bean object pools involved in a transaction
<b>RolledBack</b>	The number of transactions rolled back
<b>Committed</b>	The number of transactions committed
<b>LocalTransactions</b>	The number of transactions that were local
<b>TransactionMethodCount</b>	The average number of methods invoked as part of each transaction
<b>Timeouts</b>	The number of transactions that timed out due to inactivity timeouts
<b>TransactionSuspended</b>	The average number of times that a transaction was suspended

## ServletEngine

These are resources that are related to servlets and JSPs.

Measurement	Description
<b>ServletsLoaded</b>	The number of servlets currently loaded
<b>ServletRequests</b>	The number of requests serviced
<b>CurrentRequests</b>	The number of requests currently being serviced
<b>ServletRT</b>	The average response time for each request
<b>ServletsActive</b>	The average number of servlets actively processing requests

Measurement	Description
<b>ServletIdle</b>	The amount of time that the server has been idle (that is, time since last request)
<b>ServletErrors</b>	The number of requests that resulted in an error or an exception
<b>ServletBeanCalls</b>	The number of times the servlet invoked a bean method
<b>ServletBeanCreates</b>	The number of bean references made by the servlet
<b>ServletDBCalls</b>	The number of database calls made by the servlet
<b>ServletDBConAlloc</b>	The number of database connections allocated by the servlet
<b>SessionLoads</b>	The number of times the servlet session data was read from the database
<b>SessionStores</b>	The number of times the servlet session data was stored in the database
<b>SessionSize</b>	The average size (in bytes) of a session data
<b>LoadedSince</b>	The time that has passed since the server was loaded (UNC time)

## Sessions

These are general metrics regarding the HTTP session pool.

Measurement	Description
<b>SessionsCreated</b>	The number of sessions created on the server.
<b>SessionsActive</b>	The number of currently active sessions.
<b>SessionsInvalidated</b>	The number of invalidated sessions. May not be valid when using sessions in the database mode.
<b>SessionLifetime</b>	Contains statistical data of sessions that have been invalidated. Does not include sessions that are still alive.

## WebSphere Application Server Graph

The WebSphere Application Server graph displays statistics about the resource usage on the WebSphere application server during the load test scenario run. The x-axis represents the time that has elapsed since the start of the scenario or run. The y-axis represents the resource usage.

---

**Note:** To obtain data for this graph, you need to configure the WebSphere Application Server online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

---

The following measurements are available for the WebSphere Application Server monitor:

### Run-Time Resources

Contains resources related to the Java Virtual Machine run time, as well as the ORB.

Measurement	Description
MemoryFree	The amount of free memory remaining in the Java Virtual Machine
MemoryTotal	The total memory allocated for the Java Virtual Machine
MemoryUse	The total memory in use on the Java Virtual Machine

### BeanData

Every home on the server provides performance data, depending on the type of bean deployed in the home. The top level bean data holds an aggregate of all the containers.

Measurement	Description
<b>BeanDestroys</b>	The number of times an individual bean object was destroyed. This applies to any bean, regardless of its type.
<b>StatelessBeanDestroys</b>	The number of times a stateless session bean object was destroyed.
<b>StatefulBeanDestroys</b>	The number of times a stateful session bean object was destroyed.

### BeanObjectPool

The server holds a cache of bean objects. Each home has a cache and there is therefore one BeanObjectPoolContainer per container. The top level, BeanObjectPool, holds an aggregate of all the containers data.

Measurement	Description
<b>NumGetFound</b>	The number of calls to the pool that resulted in finding an available bean
<b>NumPutsDiscarded</b>	The number of times releasing a bean to the pool resulted in the bean being discarded because the pool was full

### OrbThreadPool

These are resources related to the ORB thread pool that is on the server.

Measurement	Description
<b>ActiveThreads</b>	The average number of active threads in the pool

Measurement	Description
<b>TotalThreads</b>	The average number of threads in the pool
<b>PercentTimeMaxed</b>	The average percent of the time that the number of threads in the pool reached or exceeded the desired maximum number

### DBConnectionMgr

These are resources related to the database connection manager. The manager consists of a series of data sources, as well as a top-level aggregate of each of the performance metrics.

Measurement	Description
<b>ConnectionWaitTime</b>	The average time (in seconds) of a connection grant
<b>ConnectionTime</b>	The average time (in seconds) that a connection is in use
<b>ConnectionPercentUsed</b>	The average percentage of the pool that is in use

### TransactionData

These are resources that pertain to transactions.

Measurement	Description
<b>NumTransactions</b>	The number of transactions processed
<b>ActiveTransactions</b>	The average number of active transactions
<b>TransactionRT</b>	The average duration of each transaction
<b>RolledBack</b>	The number of transactions rolled back
<b>Timeouts</b>	The number of transactions that timed out due to inactivity timeouts
<b>TransactionSuspended</b>	The average number of times that a transaction was suspended

**ServletEngine**

These are resources that are related to servlets and JSPs.

Measurement	Description
ServletErrors	The number of requests that resulted in an error or an exception

**Sessions**

These are general metrics regarding the HTTP session pool.

Measurement	Description
SessionsInvalidated	The number of invalidated sessions. May not be valid when using sessions in the database mode.

## WebSphere (EPM) Graph

The WebSphere (EPM) graph displays statistics about the resource usage on the WebSphere 3.5.x server during the load test scenario run.

The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

---

**Note:** To obtain data for this graph, you need to enable the WebSphere (EPM) online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

---

The following measurements are available for the WebSphere (EPM) server:

### Run Time Resources

Contains resources related to the Java Virtual Machine run time, as well as the ORB.

Measurement	Description
MemoryFree	The amount of free memory remaining in the Java Virtual Machine
MemoryTotal	The total memory allocated for the Java Virtual Machine
MemoryUse	The total memory in use on the Java Virtual Machine

## BeanData

Every home on the server provides performance data, depending on the type of bean deployed in the home. The top level bean data holds an aggregate of all the containers.

Measurement	Description
<b>BeanCreates</b>	The number of beans created. Applies to an individual bean that is either 'stateful' or 'entity'.
<b>EntityBeanCreates</b>	The number of entity beans created.
<b>BeanRemoves</b>	The number of entity beans pertaining to a specific bean that have been removed. Applies to an individual bean that is either 'stateful' or 'entity'.
<b>EntityBeanRemoves</b>	The number of entity beans removed.
<b>StatefulBeanCreates</b>	The number of stateful beans created.
<b>StatefulBeanRemoves</b>	The number of stateful bean removed.
<b>BeanPassivates</b>	The number of bean passivates pertaining to a specific bean. Applies to an individual bean that is either 'stateful' or 'entity'.
<b>EntityBeanPassivates</b>	The number of entity bean passivates.
<b>StatefulBeanPassivates</b>	The number of stateful bean passivates.
<b>BeanActivates</b>	The number of bean activates pertaining to a specific bean. Applies to an individual bean that is either 'stateful' or 'entity'.
<b>EntityBeanActivates</b>	The number of entity bean activates.
<b>StatefulBeanActivates</b>	The number of stateful bean activates.
<b>BeanLoads</b>	The number of times the bean data was loaded. Applies to entity beans.
<b>BeanStores</b>	The number of times the bean data was stored in the database. Applies to entity beans.



Measurement	Description
<b>BeanInstantiates</b>	The number of times a bean object was created. This applies to an individual bean, regardless of its type.
<b>StatelessBeanInstantiates</b>	The number of times a stateless session bean object was created.
<b>StatefulBeanInstantiates</b>	The number of times a stateful session bean object was created.
<b>EntityBeanInstantiates</b>	The number of times an entity bean object was created.
<b>BeanDestroys</b>	The number of times an individual bean object was destroyed. This applies to any bean, regardless of its type.
<b>StatelessBeanDestroys</b>	The number of times a stateless session bean object was destroyed.
<b>StatefulBeanDestroys</b>	The number of times a stateful session bean object was destroyed.
<b>EntityBeanDestroys</b>	The number of times an entity bean object was destroyed.
<b>BeansActive</b>	The average number of instances of active beans pertaining to a specific bean. Applies to an individual bean that is either 'stateful' or 'entity'.
<b>EntityBeansActive</b>	The average number of active entity beans.
<b>StatefulBeansActive</b>	The average number of active session beans.
<b>BeansLive</b>	The average number of bean objects of this specific type instantiated but not yet destroyed. This applies to an individual bean, regardless of its type.
<b>StatelessBeansLive</b>	The average number of stateless session bean objects instantiated but not yet destroyed.
<b>StatefulBeansLive</b>	The average number of stateful session bean objects instantiated but not yet destroyed.

Measurement	Description
<b>EntityBeansLive</b>	The average number of entity bean objects instantiated but not yet destroyed.
<b>BeanMethodRT</b>	The average method response time for all methods defined in the remote interface to this bean. Applies to all beans.
<b>BeanMethodActive</b>	The average number of methods being processed concurrently. Applies to all beans.
<b>BeanMethodCalls</b>	The total number of method calls against this bean.

### BeanObjectPool

The server holds a cache of bean objects. Each home has a cache and there is therefore one BeanObjectPoolContainer per container. The top level BeanObjectPool holds an aggregate of all the containers data.

Measurement	Description
<b>BeanObjectPoolContainer</b>	The pool of a specific bean type
<b>BeanObject</b>	The pool specific to a home
<b>NumGet</b>	The number of calls retrieving an object from the pool
<b>NumGetFound</b>	The number of calls to the pool that resulted in finding an available bean
<b>NumPuts</b>	The number of beans that were released to the pool
<b>NumPutsDiscarded</b>	The number of times releasing a bean to the pool resulted in the bean being discarded because the pool was full
<b>NumDrains</b>	The number of times the daemon found the pool was idle and attempted to clean it

Measurement	Description
<b>DrainSize</b>	The average number of beans discarded by the daemon during a clean
<b>BeanPoolSize</b>	The average number of beans in the pool

### OrbThreadPool

These are resources related to the ORB thread pool that is on the server.

Measurement	Description
<b>ActiveThreads</b>	The average number of active threads in the pool
<b>TotalThreads</b>	The average number of threads in the pool
<b>PercentTimeMaxed</b>	The average percent of the time that the number of threads in the pool reached or exceeded the desired maximum number
<b>ThreadCreates</b>	The number of threads created
<b>ThreadDestroys</b>	The number of threads destroyed
<b>ConfiguredMaxSize</b>	The configured maximum number of pooled threads

### DBConnectionMgr

These are resources related to the database connection manager. The manager consists of a series of data sources, as well as a top-level aggregate of each of the performance metrics.

Measurement	Description
<b>DataSource</b>	Resources related to a specific data source specified by the "name" attribute
<b>ConnectionCreates</b>	The number of connections created
<b>ConnectionDestroys</b>	The number of connections released
<b>ConnectionPoolSize</b>	The average size of the pool, i.e., number of connections

Measurement	Description
<b>ConnectionAllocates</b>	The number of times a connection was allocated
<b>ConnectionWaiters</b>	The average number of threads waiting for a connection
<b>ConnectionWaitTime</b>	The average time (in seconds) of a connection grant
<b>ConnectionTime</b>	The average time (in seconds) that a connection is in use
<b>ConnectionPercentUsed</b>	The average percentage of the pool that is in use
<b>ConnectionPercentMaxed</b>	The percentage of the time that all connections are in use

### TransactionData

These are resources that pertain to transactions.

Measurement	Description
<b>NumTransactions</b>	The number of transactions processed
<b>ActiveTransactions</b>	The average number of active transactions
<b>TransactionRT</b>	The average duration of each transaction
<b>BeanObjectCount</b>	The average number of bean object pools involved in a transaction
<b>RolledBack</b>	The number of transactions rolled back
<b>Committed</b>	The number of transactions committed
<b>LocalTransactions</b>	The number of transactions that were local
<b>TransactionMethodCount</b>	The average number of methods invoked as part of each transaction
<b>Timeouts</b>	The number of transactions that timed out due to inactivity timeouts
<b>TransactionSuspended</b>	The average number of times that a transaction was suspended

## ServletEngine

These are resources that are related to servlets and JSPs.

Measurement	Description
<b>ServletsLoaded</b>	The number of servlets currently loaded
<b>ServletRequests</b>	The number of requests serviced
<b>CurrentRequests</b>	The number of requests currently being serviced
<b>ServletRT</b>	The average response time for each request
<b>ServletsActive</b>	The average number of servlets actively processing requests
<b>ServletIdle</b>	The amount of time that the server has been idle (that is, time since last request)
<b>ServletErrors</b>	The number of requests that resulted in an error or an exception
<b>ServletBeanCalls</b>	The number of bean method invocations that were made by the servlet
<b>ServletBeanCreates</b>	The number of bean references that were made by the servlet
<b>ServletDBCalls</b>	The number of database calls made by the servlet
<b>ServletDBConAlloc</b>	The number of database connections allocated by the servlet
<b>SessionLoads</b>	The number of times the servlet session data was read from the database
<b>SessionStores</b>	The number of times the servlet session data was stored in the database
<b>SessionSize</b>	The average size (in bytes) of a session data
<b>LoadedSince</b>	The time that has passed since the server was loaded (UNC time)

Sessions

These are general metrics regarding the HTTP session pool.

Measurement	Description
SessionsCreated	The number of sessions created on the server.
SessionsActive	The number of currently active sessions.
SessionsInvalidated	The number of invalidated sessions. May not be valid when using sessions in the database mode.
SessionLifetime	Contains statistical data of sessions that have been invalidated. Does not include sessions that are still alive.

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## Database Server Resource Graphs

After running a load test scenario, you can use Database Server Resource graphs to analyze the resource usage of your DB2, Oracle, SQL server, and Sybase databases.

**This chapter includes:**

- About Database Server Resource Graphs on page 359
- DB2 Graph on page 360
- Oracle Graph on page 375
- SQL Server Graph on page 378
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### About Database Server Resource Graphs

The Database Server Resource graphs show statistics for several database servers. Currently DB2, Oracle, SQL server, and Sybase databases are supported. These graphs require that you specify the resources you want to measure *before* running the load test scenario. For more information, refer to the section on online monitors in the *HP LoadRunner Controller User's Guide*.

# DB2 Graph

The DB2 graph shows the resource usage on the DB2 database server machine as a function of the elapsed load test scenario time. The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

**Note:** In order to monitor the DB2 database server machine, you must first set up the DB2 monitor environment. You then enable the DB2 monitor (from the Controller) by selecting the counters you want the monitor to measure.

The following tables describe the default counters that can be monitored on a DB2 server:

## DatabaseManager

Measurement	Description
rem_cons_in	The current number of connections initiated from remote clients to the instance of the database manager that is being monitored.
rem_cons_in_exec	The number of remote applications that are currently connected to a database and are currently processing a unit of work within the database manager instance being monitored.
local_cons	The number of local applications that are currently connected to a database within the database manager instance being monitored.
local_cons_in_exec	The number of local applications that are currently connected to a database within the database manager instance being monitored and are currently processing a unit of work.
con_local_dbases	The number of local databases that have applications connected.



Measurement	Description
<b>agents_registered</b>	The number of agents registered in the database manager instance that is being monitored (coordinator agents and subagents).
<b>agents_waiting_on_token</b>	The number of agents waiting for a token so they can execute a transaction in the database manager.
<b>idle_agents</b>	The number of agents in the agent pool that are currently unassigned to an application and are therefore "idle".
<b>agents_from_pool</b>	The number of agents assigned from the agent pool.
<b>agents_created_empty_pool</b>	The number of agents created because the agent pool was empty.
<b>agents_stolen</b>	The number of times that agents are stolen from an application. Agents are stolen when an idle agent associated with an application is reassigned to work on a different application.
<b>comm_private_mem</b>	The amount of private memory that the instance of the database manager has currently committed at the time of the snapshot.
<b>inactive_gw_agents</b>	The number of DRDA agents in the DRDA connections pool that are primed with a connection to a DRDA database, but are inactive.
<b>num_gw_conn_switches</b>	The number of times that an agent from the agents pool was primed with a connection and was stolen for use with a different DRDA database.
<b>sort_heap_allocated</b>	The total number of allocated pages of sort heap space for all sorts at the level chosen and at the time the snapshot was taken.
<b>post_threshold_sorts</b>	The number of sorts that have requested heaps after the sort heap threshold has been reached.

Measurement	Description
<b>pipeds_sorts_requested</b>	The number of piped sorts that have been requested.
<b>pipeds_sorts_accepted</b>	The number of piped sorts that have been accepted.

## Database

Measurement	Description
<b>appls_cur_cons</b>	Indicates the number of applications that are currently connected to the database.
<b>appls_in_db2</b>	Indicates the number of applications that are currently connected to the database, and for which the database manager is currently processing a request.
<b>total_sec_cons</b>	The number of connections made by a sub-agent to the database at the node.
<b>num_assoc_agents</b>	At the application level, this is the number of sub-agents associated with an application. At the database level, it is the number of sub-agents for all applications.
<b>sort_heap_allocated</b>	The total number of allocated pages of sort heap space for all sorts at the level chosen and at the time the snapshot was taken.
<b>total_sorts</b>	The total number of sorts that have been executed.
<b>total_sort_time</b>	The total elapsed time (in milliseconds) for all sorts that have been executed.
<b>sort_overflows</b>	The total number of sorts that ran out of sort heap and may have required disk space for temporary storage.
<b>active_sorts</b>	The number of sorts in the database that currently have a sort heap allocated.

Measurement	Description
<b>total_hash_joins</b>	The total number of hash joins executed.
<b>total_hash_loops</b>	The total number of times that a single partition of a hash join was larger than the available sort heap space.
<b>hash_join_overflows</b>	The number of times that hash join data exceeded the available sort heap space.
<b>hash_join_small_overflows</b>	The number of times that hash join data exceeded the available sort heap space by less than 10%.
<b>pool_data_l_reads</b>	The number of logical read requests for data pages that have gone through the buffer pool.
<b>pool_data_p_reads</b>	The number of read requests that required I/O to get data pages into the buffer pool.
<b>pool_data_writes</b>	Indicates the number of times a buffer pool data page was physically written to disk.
<b>pool_index_l_reads</b>	The number of logical read requests for index pages that have gone through the buffer pool.
<b>pool_index_p_reads</b>	The number of physical read requests to get index pages into the buffer pool.
<b>pool_index_writes</b>	The number of times a buffer pool index page was physically written to disk.
<b>pool_read_time</b>	The total amount of elapsed time spent processing read requests that caused data or index pages to be physically read from disk to buffer pool.
<b>pool_write_time</b>	The total amount of time spent physically writing data or index pages from the buffer pool to disk.
<b>files_closed</b>	The total number of database files closed.
<b>pool_async_data_reads</b>	The number of pages read asynchronously into the buffer pool.

Measurement	Description
<b>pool_async_data_writes</b>	The number of times a buffer pool data page was physically written to disk by either an asynchronous page cleaner, or a pre-fetcher. A pre-fetcher may have written dirty pages to disk to make space for the pages being pre-fetched.
<b>pool_async_index_writes</b>	The number of times a buffer pool index page was physically written to disk by either an asynchronous page cleaner, or a pre-fetcher. A pre-fetcher may have written dirty pages to disk to make space for the pages being pre-fetched.
<b>pool_async_index_reads</b>	The number of index pages read asynchronously into the buffer pool by a pre-fetcher.
<b>pool_async_read_time</b>	The total elapsed time spent reading by database manager pre-fetchers.
<b>pool_async_write_time</b>	The total elapsed time spent writing data or index pages from the buffer pool to disk by database manager page cleaners.
<b>pool_async_data_read_reqs</b>	The number of asynchronous read requests.
<b>pool_lsn_gap_clns</b>	The number of times a page cleaner was invoked because the logging space used had reached a pre-defined criterion for the database.
<b>pool_drty_pg_steal_clns</b>	The number of times a page cleaner was invoked because a synchronous write was needed during the victim buffer replacement for the database.
<b>pool_drty_pg_thrsh_clns</b>	The number of times a page cleaner was invoked because a buffer pool had reached the dirty page threshold criterion for the database.
<b>prefetch_wait_time</b>	The time an application spent waiting for an I/O server (pre-fetcher) to finish loading pages into the buffer pool.
<b>pool_data_to_estore</b>	The number of buffer pool data pages copied to extended storage.

Measurement	Description
<b>pool_index_to_estore</b>	The number of buffer pool index pages copied to extended storage.
<b>pool_data_from_estore</b>	The number of buffer pool data pages copied from extended storage.
<b>pool_index_from_estore</b>	The number of buffer pool index pages copied from extended storage.
<b>direct_reads</b>	The number of read operations that do not use the buffer pool.
<b>direct_writes</b>	The number of write operations that do not use the buffer pool.
<b>direct_read_reqs</b>	The number of requests to perform a direct read of one or more sectors of data.
<b>direct_write_reqs</b>	The number of requests to perform a direct write of one or more sectors of data.
<b>direct_read_time</b>	The elapsed time (in milliseconds) required to perform the direct reads.
<b>direct_write_time</b>	The elapsed time (in milliseconds) required to perform the direct writes.
<b>cat_cache_lookups</b>	The number of times that the catalog cache was referenced to obtain table descriptor information.
<b>cat_cache_inserts</b>	The number of times that the system tried to insert table descriptor information into the catalog cache.
<b>cat_cache_overflows</b>	The number of times that an insert into the catalog cache failed due the catalog cache being full.
<b>cat_cache_heap_full</b>	The number of times that an insert into the catalog cache failed due to a heap-full condition in the database heap.

Measurement	Description
<b>pkg_cache_lookups</b>	The number of times that an application looked for a section or package in the package cache. At a database level, it indicates the overall number of references since the database was started, or monitor data was reset.
<b>pkg_cache_inserts</b>	The total number of times that a requested section was not available for use and had to be loaded into the package cache. This count includes any implicit prepares performed by the system.
<b>pkg_cache_num_overflows</b>	The number of times that the package cache overflowed the bounds of its allocated memory.
<b>appl_section_lookups</b>	Lookups of SQL sections by an application from its SQL work area.
<b>appl_section_inserts</b>	Inserts of SQL sections by an application from its SQL work area.
<b>sec_logs_allocated</b>	The total number of secondary log files that are currently being used for the database.
<b>log_reads</b>	The number of log pages read from disk by the logger.
<b>log_writes</b>	The number of log pages written to disk by the logger.
<b>total_log_used</b>	The total amount of active log space currently used (in bytes) in the database.
<b>locks_held</b>	The number of locks currently held.
<b>lock_list_in_use</b>	The total amount of lock list memory (in bytes) that is in use.
<b>deadlocks</b>	The total number of deadlocks that have occurred.
<b>lock_escals</b>	The number of times that locks have been escalated from several row locks to a table lock.

Measurement	Description
<b>x_lock_escals</b>	The number of times that locks have been escalated from several row locks to one exclusive table lock, or the number of times an exclusive lock on a row caused the table lock to become an exclusive lock.
<b>lock_timeouts</b>	The number of times that a request to lock an object timed-out instead of being granted.
<b>lock_waits</b>	The total number of times that applications or connections waited for locks.
<b>lock_wait_time</b>	The total elapsed time waited for a lock.
<b>locks_waiting</b>	The number of agents waiting on a lock.
<b>rows_deleted</b>	The number of row deletions attempted.
<b>rows_inserted</b>	The number of row insertions attempted.
<b>rows_updated</b>	The number of row updates attempted.
<b>rows_selected</b>	The number of rows that have been selected and returned to the application.
<b>int_rows_deleted</b>	The number of rows deleted from the database as a result of internal activity.
<b>int_rows_updated</b>	The number of rows updated from the database as a result of internal activity.
<b>int_rows_inserted</b>	The number of rows inserted into the database as a result of internal activity caused by triggers.
<b>static_sql_stmts</b>	The number of static SQL statements that were attempted.
<b>dynamic_sql_stmts</b>	The number of dynamic SQL statements that were attempted.
<b>failed_sql_stmts</b>	The number of SQL statements that were attempted, but failed.
<b>commit_sql_stmts</b>	The total number of SQL COMMIT statements that have been attempted.

Measurement	Description
<b>rollback_sql_stmts</b>	The total number of SQL ROLLBACK statements that have been attempted.
<b>select_sql_stmts</b>	The number of SQL SELECT statements that were executed.
<b>uid_sql_stmts</b>	The number of SQL UPDATE, INSERT, and DELETE statements that were executed.
<b>ddl_sql_stmts</b>	The number of SQL Data Definition Language (DDL) statements that were executed.
<b>int_auto_rebinds</b>	The number of automatic rebinds (or recompiles) that have been attempted.
<b>int_commits</b>	The total number of commits initiated internally by the database manager.
<b>int_rollback</b>	The total number of rollbacks initiated internally by the database manager.
<b>int_deadlock_rollback</b>	The total number of forced rollbacks initiated by the database manager due to a deadlock. A rollback is performed on the current unit of work in an application selected by the database manager to resolve the deadlock.
<b>binds_precompiles</b>	The number of binds and pre-compiles attempted.

## Application

Measurement	Description
<b>agents_stolen</b>	The number of times that agents are stolen from an application. Agents are stolen when an idle agent associated with an application is reassigned to work on a different application.
<b>num_assoc_agents</b>	At the application level, this is the number of sub-agents associated with an application. At the database level, it is the number of sub-agents for all applications.



Measurement	Description
<b>total_sorts</b>	The total number of sorts that have been executed.
<b>total_sort_time</b>	The total elapsed time (in milliseconds) for all sorts that have been executed.
<b>sort_overflows</b>	The total number of sorts that ran out of sort heap and may have required disk space for temporary storage.
<b>total_hash_joins</b>	The total number of hash joins executed.
<b>total_hash_loops</b>	The total number of times that a single partition of a hash join was larger than the available sort heap space.
<b>hash_join_overflows</b>	The number of times that hash join data exceeded the available sort heap space
<b>hash_join_small_overflows</b>	The number of times that hash join data exceeded the available sort heap space by less than 10%.
<b>pool_data_l_reads</b>	The number of logical read requests for data pages that have gone through the buffer pool.
<b>pool_data_p_reads</b>	The number of read requests that required I/O to get data pages into the buffer pool.
<b>pool_data_writes</b>	The number of times a buffer pool data page was physically written to disk.
<b>pool_index_l_reads</b>	The number of logical read requests for index pages that have gone through the buffer pool.
<b>pool_index_p_reads</b>	The number of physical read requests to get index pages into the buffer pool.
<b>pool_index_writes</b>	The number of times a buffer pool index page was physically written to disk.
<b>pool_read_time</b>	The total amount of elapsed time spent processing read requests that caused data or index pages to be physically read from disk to buffer pool.

Measurement	Description
<b>prefetch_wait_time</b>	The time an application spent waiting for an I/O server (pre-fetcher) to finish loading pages into the buffer pool.
<b>pool_data_to_estore</b>	The number of buffer pool data pages copied to extended storage.
<b>pool_index_to_estore</b>	The number of buffer pool index pages copied to extended storage.
<b>pool_data_from_estore</b>	The number of buffer pool data pages copied from extended storage.
<b>pool_index_from_estore</b>	The number of buffer pool index pages copied from extended storage.
<b>direct_reads</b>	The number of read operations that do not use the buffer pool.
<b>direct_writes</b>	The number of write operations that do not use the buffer pool.
<b>direct_read_reqs</b>	The number of requests to perform a direct read of one or more sectors of data.
<b>direct_write_reqs</b>	The number of requests to perform a direct write of one or more sectors of data.
<b>direct_read_time</b>	The elapsed time (in milliseconds) required to perform the direct reads.
<b>direct_write_time</b>	The elapsed time (in milliseconds) required to perform the direct writes.
<b>cat_cache_lookups</b>	The number of times that the catalog cache was referenced to obtain table descriptor information.
<b>cat_cache_inserts</b>	The number of times that the system tried to insert table descriptor information into the catalog cache.
<b>cat_cache_overflows</b>	The number of times that an insert into the catalog cache failed due to the catalog cache being full.

Measurement	Description
<b>cat_cache_heap_full</b>	The number of times that an insert into the catalog cache failed due to a heap-full condition in the database heap.
<b>pkg_cache_lookups</b>	The number of times that an application looked for a section or package in the package cache. At a database level, it indicates the overall number of references since the database was started, or monitor data was reset.
<b>pkg_cache_inserts</b>	The total number of times that a requested section was not available for use and had to be loaded into the package cache. This count includes any implicit prepares performed by the system.
<b>appl_section_lookups</b>	Lookups of SQL sections by an application from its SQL work area.
<b>appl_section_inserts</b>	Inserts of SQL sections by an application from its SQL work area.
<b>uow_log_space_used</b>	The amount of log space (in bytes) used in the current unit of work of the monitored application.
<b>locks_held</b>	The number of locks currently held.
<b>deadlocks</b>	The total number of deadlocks that have occurred.
<b>lock_escals</b>	The number of times that locks have been escalated from several row locks to a table lock.
<b>x_lock_escals</b>	The number of times that locks have been escalated from several row locks to one exclusive table lock, or the number of times an exclusive lock on a row caused the table lock to become an exclusive lock.
<b>lock_timeouts</b>	The number of times that a request to lock an object timed-out instead of being granted.

Measurement	Description
<b>lock_waits</b>	The total number of times that applications or connections waited for locks.
<b>lock_wait_time</b>	The total elapsed time waited for a lock.
<b>locks_waiting</b>	The number of agents waiting on a lock.
<b>uow_lock_wait_time</b>	The total amount of elapsed time this unit of work has spent waiting for locks.
<b>rows_deleted</b>	The number of row deletions attempted.
<b>rows_inserted</b>	The number of row insertions attempted.
<b>rows_updated</b>	The number of row updates attempted.
<b>rows_selected</b>	The number of rows that have been selected and returned to the application.
<b>rows_written</b>	The number of rows changed (inserted, deleted or updated) in the table.
<b>rows_read</b>	The number of rows read from the table.
<b>int_rows_deleted</b>	The number of rows deleted from the database as a result of internal activity.
<b>int_rows_updated</b>	The number of rows updated from the database as a result of internal activity.
<b>int_rows_inserted</b>	The number of rows inserted into the database as a result of internal activity caused by triggers.
<b>open_rem_curs</b>	The number of remote cursors currently open for this application, including those cursors counted by 'open_rem_curs_blk'.
<b>open_rem_curs_blk</b>	The number of remote blocking cursors currently open for this application.
<b>rej_curs_blk</b>	The number of times that a request for an I/O block at server was rejected and the request was converted to non-blocked I/O.
<b>acc_curs_blk</b>	The number of times that a request for an I/O block was accepted.

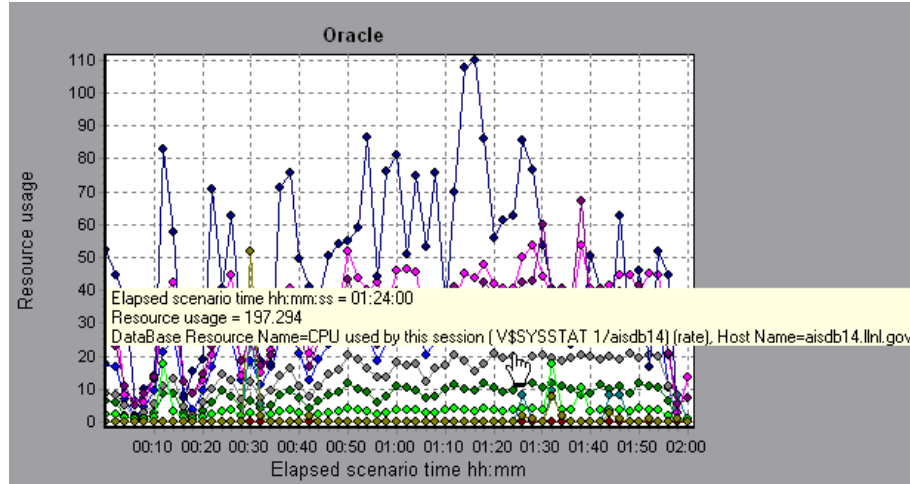
Measurement	Description
<b>open_loc_curs</b>	The number of local cursors currently open for this application, including those cursors counted by 'open_loc_curs_blk'.
<b>open_loc_curs_blk</b>	The number of local blocking cursors currently open for this application.
<b>static_sql_stmts</b>	The number of static SQL statements that were attempted.
<b>dynamic_sql_stmts</b>	The number of dynamic SQL statements that were attempted.
<b>failed_sql_stmts</b>	The number of SQL statements that were attempted, but failed.
<b>commit_sql_stmts</b>	The total number of SQL COMMIT statements that have been attempted.
<b>rollback_sql_stmts</b>	The total number of SQL ROLLBACK statements that have been attempted.
<b>select_sql_stmts</b>	The number of SQL SELECT statements that were executed.
<b>uid_sql_stmts</b>	The number of SQL UPDATE, INSERT, and DELETE statements that were executed.
<b>ddl_sql_stmts</b>	This element indicates the number of SQL Data Definition Language (DDL) statements that were executed.
<b>int_auto_rebinds</b>	The number of automatic rebinds (or recompiles) that have been attempted.
<b>int_commits</b>	The total number of commits initiated internally by the database manager.
<b>int_rollbacks</b>	The total number of rollbacks initiated internally by the database manager.

Measurement	Description
<b>int_deadlock_rollbacks</b>	The total number of forced rollbacks initiated by the database manager due to a deadlock. A rollback is performed on the current unit of work in an application selected by the database manager to resolve the deadlock.
<b>binds_precompiles</b>	The number of binds and pre-compiles attempted.

## Oracle Graph

The Oracle graph displays information from Oracle V\$ tables: Session statistics, V\$SESSTAT, system statistics, V\$SYSSTAT, and other table counters defined by the user in the custom query.

In the following Oracle graph, the V\$SYSSTAT resource values are shown as a function of the elapsed load test scenario time:




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**Note:** To obtain data for this graph, you need to enable the Oracle online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

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The following measurements are most commonly used when monitoring the Oracle server (from the V\$SYSSTAT table):

Measurement	Description
<b>CPU used by this session</b>	The amount of CPU time (in tens of milliseconds) used by a session between the time a user call started and ended. Some user calls can be completed within 10 milliseconds and, as a result, the start-and-end-user call time can be the same. In this case, 0 milliseconds are added to the statistic. A similar problem can exist in the operating system reporting, especially on systems that suffer from many context switches.
<b>Bytes received via SQL*Net from client</b>	The total number of bytes received from the client over Net8.
<b>Logons current</b>	The total number of current logons.
<b>Opens of replaced files</b>	The total number of files that needed to be reopened because they were no longer in the process file cache.
<b>User calls</b>	Oracle allocates resources (Call State Objects) to keep track of relevant user call data structures every time you log in, parse, or execute. When determining activity, the ratio of user calls to RPI calls gives you an indication of how much internal work is generated as a result of the type of requests the user is sending to Oracle.
<b>SQL*Net roundtrips to/from client</b>	The total number of Net8 messages sent to, and received from, the client.
<b>Bytes sent via SQL*Net to client</b>	The total number of bytes sent to the client from the foreground process(es).
<b>Opened cursors current</b>	The total number of current open cursors.

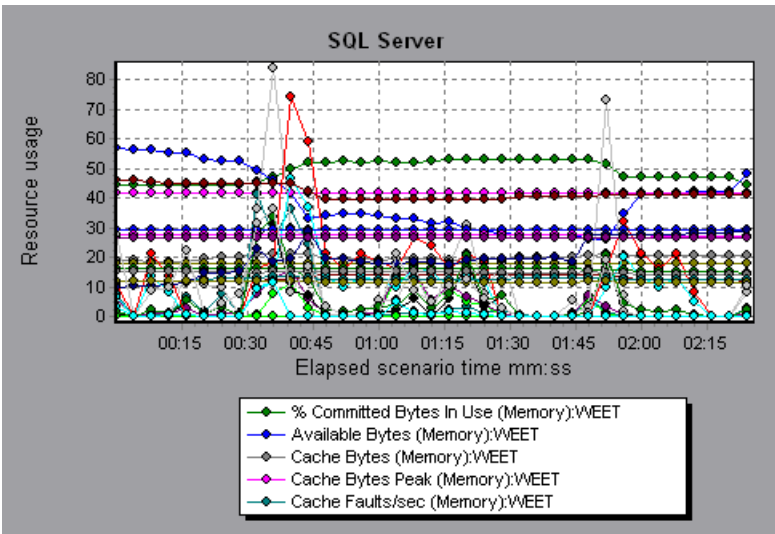


Measurement	Description
DB block changes	Closely related to consistent changes, this statistic counts the total number of changes that were made to all blocks in the SGA that were part of an update or delete operation. These are changes that generate redo log entries and hence cause permanent changes to the database if the transaction is committed. This statistic is a rough indication of total database work and indicates (possibly on a per-transaction level) the rate at which buffers are being dirtied.
Total file opens	The total number of file opens being performed by the instance. Each process needs a number of files (control file, log file, database file) in order to work against the database.

## SQL Server Graph

The SQL Server graph shows the standard Windows resources on the SQL server machine.

The x-axis represents the time that has elapsed since the start of the load test scenario run. The y-axis represents the resource usage.



**Note:** To obtain data for this graph, you need to enable the SQL Server online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

The following table describes the default counters that can be monitored on version 6.5 of the SQL server:

Measurement	Description
<b>% Total Processor Time (NT)</b>	The average percentage of time that all the processors on the system are busy executing non-idle threads. On a multi-processor system, if all processors are always busy, this is 100%, if all processors are 50% busy this is 50% and if 1/4 of the processors are 100% busy this is 25%. It can be viewed as the fraction of the time spent doing useful work. Each processor is assigned an Idle thread in the Idle process which consumes those unproductive processor cycles not used by any other threads.
<b>Cache Hit Ratio</b>	The percentage of time that a requested data page was found in the data cache (instead of being read from disk).
<b>I/O - Batch Writes/sec</b>	The number of pages written to disk per second, using Batch I/O. The checkpoint thread is the primary user of Batch I/O.
<b>I/O - Lazy Writes/sec</b>	The number of pages flushed to disk per second by the Lazy Writer.
<b>I/O - Outstanding Reads</b>	The number of physical reads pending.
<b>I/O - Outstanding Writes</b>	The number of physical writes pending.
<b>I/O - Page Reads/sec</b>	The number of physical page reads per second.
<b>I/O - Transactions/sec</b>	The number of Transact-SQL command batches executed per second.

Measurement	Description
User Connections	The number of open user connections.
% Processor Time (Win 2000)	The percentage of time that the processor is executing a non-idle thread. This counter was designed as a primary indicator of processor activity. It is calculated by measuring the time that the processor spends executing the thread of the idle process in each sample interval, and subtracting that value from 100%. (Each processor has an idle thread which consumes cycles when no other threads are ready to run). It can be viewed as the percentage of the sample interval spent doing useful work. This counter displays the average percentage of busy time observed during the sample interval. It is calculated by monitoring the time the service was inactive, and then subtracting that value from 100%.

## Sybase Graph

The Sybase graph shows the resource usage on the Sybase database server machine as a function of the elapsed load test scenario time. The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

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**Note:** In order to monitor the Sybase database server machine, you must first set up the Sybase monitor environment. You then enable the Sybase monitor (from the Controller) by selecting the counters you want the monitor to measure.

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The following tables describe the measurements that can be monitored on a Sybase server:

Object	Measurement	Description
Network	Average packet size (Read)	Reports the number of network packets received
	Average packet size (Send)	Reports the number of network packets sent
	Network bytes (Read)	Reports the number of bytes received, over the sampling interval
	Network bytes (Read)/sec	Reports the number of bytes received, per second
	Network bytes (Send)	Reports the number of bytes sent, over the sampling interval
	Network bytes (Send)/sec	Reports the number of bytes sent, per second
	Network packets (Read)	Reports the number of network packets received, over the sampling interval
	Network packets (Read)/sec	Reports the number of network packets received, per second
	Network packets (Send)	Reports the number of network packets sent, over the sampling interval
	Network packets (Send)/sec	Reports the number of network packets sent, per second
Memory	Memory	Reports the amount of memory (in bytes) allocated for the page cache

Object	Measurement	Description
<b>Disk</b>	<b>Reads</b>	Reports the number of reads made from a database device
	<b>Writes</b>	Reports the number of writes made to a database device
	<b>Waits</b>	Reports the number of times that access to a device had to wait
	<b>Grants</b>	Reports the number of times access to a device was granted
<b>Engine</b>	<b>Server is busy (%)</b>	Reports the percentage of time during which the Adaptive Server is in a "busy" state
	<b>CPU time</b>	Reports how much "busy" time was used by the engine
	<b>Logical pages (Read)</b>	Reports the number of data page reads, whether satisfied from cache or from a database device
	<b>Pages from disk (Read)</b>	Reports the number of data page reads that could not be satisfied from the data cache
	<b>Pages stored</b>	Reports the number of data pages written to a database device
<b>Stored Procedures</b>	<b>Executed (sampling period)</b>	Reports the number of times a stored procedure was executed, over the sampling interval
	<b>Executed (session)</b>	Reports the number of times a stored procedure was executed, during the session
	<b>Average duration (sampling period)</b>	Reports the time (in seconds) spent executing a stored procedure, over the sampling interval
	<b>Average duration (session)</b>	Reports the time (in seconds) spent executing a stored procedure, during the session

Object	Measurement	Description
<b>Locks</b>	<b>% Requests</b>	Reports the percentage of successful requests for locks
	<b>Locks count</b>	Reports the number of locks. This is an accumulated value.
	<b>Granted immediately</b>	Reports the number of locks that were granted immediately, without having to wait for another lock to be released
	<b>Granted after wait</b>	Reports the number of locks that were granted after waiting for another lock to be released
	<b>Not granted</b>	Reports the number of locks that were requested but not granted
	<b>Wait time (avg.)</b>	Reports the average wait time for a lock
<b>SqlSrvr</b>	<b>Locks/sec</b>	Reports the number of locks. This is an accumulated value.
	<b>% Processor time (server)</b>	Reports the percentage of time that the Adaptive Server is in a "busy" state
	<b>Transactions</b>	Reports the number of committed Transact-SQL statement blocks (transactions)
	<b>Deadlocks</b>	Reports the number of deadlocks
<b>Cache</b>	<b>% Hits</b>	Reports the percentage of times that a data page read could be satisfied from cache without requiring a physical page read
	<b>Pages (Read)</b>	Reports the number of data page reads, whether satisfied from cache or from a database device

Object	Measurement	Description
Cache	Pages (Read)/sec	Reports the number of data page reads, whether satisfied from cache or from a database device, per second
	Pages from disk (Read)	Reports the number of data page reads that could not be satisfied from the data cache
	Pages from disk (Read)/sec	Reports the number of data page reads, per second, that could not be satisfied from the data cache
	Pages (Write)	Reports the number of data pages written to a database device
	Pages (Write)/sec	Reports the number of data pages written to a database device, per second
Process	% Processor time (process)	Reports the percentage of time that a process running a given application was in the "Running" state (out of the time that all processes were in the "Running" state)
	Locks/sec	Reports the number of locks, by process. This is an accumulated value.
	% Cache hit	Reports the percentage of times that a data page read could be satisfied from cache without requiring a physical page read, by process
	Pages (Write)	Reports the number of data pages written to a database device, by process
Transaction	Transactions	Reports the number of committed Transact-SQL statement blocks (transactions), during the session



Object	Measurement	Description
Transaction	Rows (Deleted)	Reports the number of rows deleted from database tables during the session
	Inserts	Reports the number of insertions into a database table during the session
	Updates	Reports the updates to database tables during the session
	Updates in place	Reports the sum of expensive, in-place and not-in-place updates (everything except updates deferred) during the session
	Transactions/sec	Reports the number of committed Transact-SQL statement blocks (transactions) per second
	Rows (Deleted)/sec	Reports the number of rows deleted from database tables, per second
	Inserts/sec	Reports the number of insertions into a database table, per second
	Updates/sec	Reports the updates to database tables, per second
	Updates in place/sec	Reports the sum of expensive, in-place and not-in-place updates (everything except updates deferred), per second



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## Streaming Media Graphs

After a load test scenario run, you can use the Streaming Media graphs to analyze RealPlayer Client, RealPlayer Server, and Windows Media Server performance.

### **This chapter includes:**

- About Streaming Media Graphs on page 387
- Real Client Graph on page 389
- Real Server Graph on page 391
- Windows Media Server Graph on page 392
- Media Player Client Graph on page 394

### **About Streaming Media Graphs**

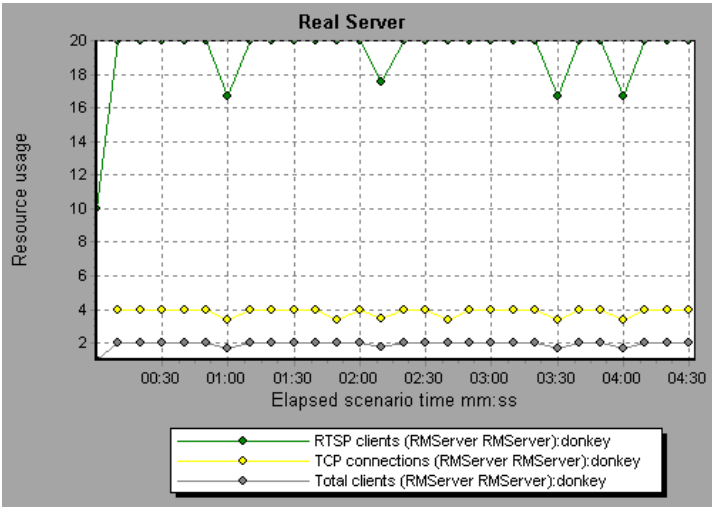
Streaming Media Resource graphs provide you with performance information for the RealPlayer Client, RealPlayer Server, Windows Media Server, and Media Player Client machines.

In order to obtain data for Streaming Media Resource graphs, you need to install the RealPlayer Client and activate the online monitor for the RealPlayer Server or Windows Media Server before running the load test scenario.

When you set up the online monitor for the RealPlayer Server or Windows Media Server, you indicate which statistics and measurements to monitor. For more information on installing and configuring the Streaming Media Resource monitors, refer to the *HP LoadRunner Controller User's Guide*.

In order to display all the measurements on a single graph, Analysis may scale them. The Legend window indicates the scale factor for each resource. To obtain the true value, multiply the scale factor by the displayed value.

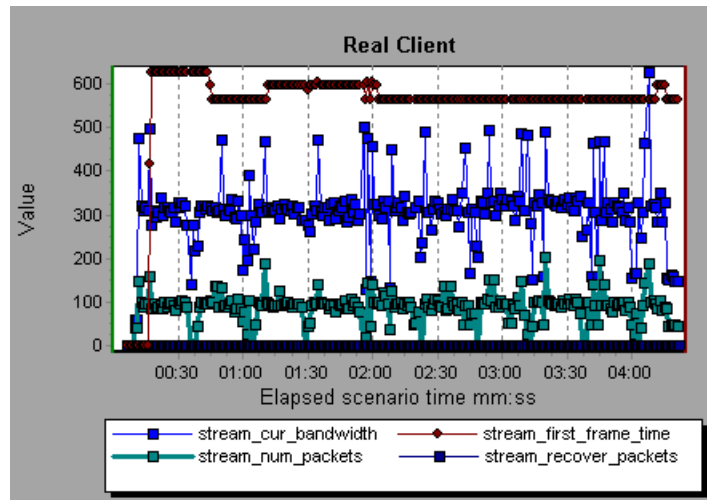
For example, in the following graph the actual value of **RTSP Clients** two minutes into the scenario is 200; 20 multiplied by the scale factor of 10.



## Real Client Graph

The Real Client graph shows statistics on the RealPlayer client machine as a function of the elapsed load test scenario time.

The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.



This graph displays the **Total Number of Packets**, **Number of Recovered Packets**, **Current Bandwidth**, and **First Frame Time** measurements during the first four and a half minutes of the scenario. The scale factor is the same for all of the measurements.

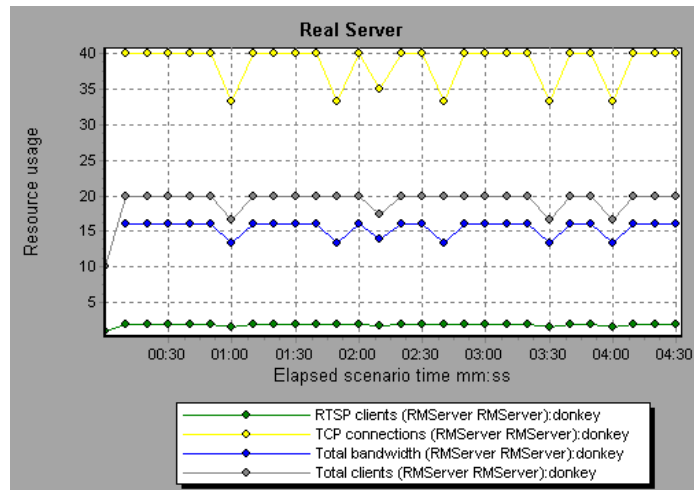
The following table describes the RealPlayer Client measurements that are monitored:

Measurement	Description
<b>Current Bandwidth (Kbits/sec)</b>	The number of kilobytes in the last second
<b>Buffering Event Time (sec)</b>	The average time spent on buffering
<b>Network Performance</b>	The ratio (percentage) between the current bandwidth and the actual bandwidth of the clip
<b>Percentage of Recovered Packets</b>	The percentage of error packets that were recovered
<b>Percentage of Lost Packets</b>	The percentage of packets that were lost
<b>Percentage of Late Packets</b>	The percentage of late packets
<b>Time to First Frame Appearance (sec)</b>	The time for first frame appearance (measured from the start of the replay)
<b>Number of Buffering Events</b>	The average number of all buffering events
<b>Number of Buffering Seek Events</b>	The average number of buffering events resulting from a seek operation
<b>Buffering Seek Time</b>	The average time spent on buffering events resulting from a seek operation
<b>Number of Buffering Congestion Events</b>	The average number of buffering events resulting from network congestion
<b>Buffering Congestion Time</b>	The average time spent on buffering events resulting from network congestion
<b>Number of Buffering Live Pause Events</b>	The average number of buffering events resulting from live pause
<b>Buffering Live Pause Time</b>	The average time spent on buffering events resulting from live pause

## Real Server Graph

The Real Server graph shows RealPlayer server statistics as a function of the elapsed load test scenario time.

The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.



In this graph, the number of **RTSP Clients** remained steady during the first four and a half minutes of the scenario. The **Total Bandwidth** and number of **Total Clients** fluctuated slightly. The number of **TCP Connections** fluctuated more significantly.

The scale factor for the **TCP Connections** and **Total Clients** measurements is 10, and the scale factor for **Total Bandwidth** is 1/1000.

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**Note:** To obtain data for this graph, you need to enable the RealPlayer Server online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

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The following default measurements are available for the RealPlayer Server:

Measurement	Description
Encoder Connections	The number of active encoder connections
HTTP Clients	The number of active clients using HTTP
Monitor Connections	The number of active server monitor connections
Multicast Connections	The number of active multicast connections
PNA Clients	The number of active clients using PNA
RTSP Clients	The number of active clients using RTSP
Splitter Connections	The number of active splitter connections
TCP Connections	The number of active TCP connections
Total Bandwidth	The number of bits per second being consumed
Total Clients	The total number of active clients
UDP Clients	The number of active UDP connections

## Windows Media Server Graph

The Windows Media Server graph shows the Windows Media server statistics as a function of the elapsed load test scenario time. The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.

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**Note:** To obtain data for this graph, you need to enable the Windows Media Server online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

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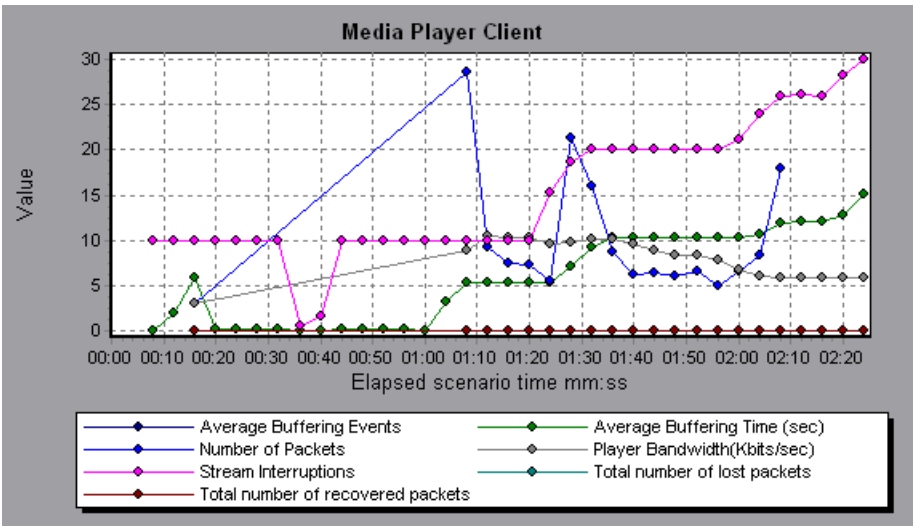
The following default measurements are available for the Windows Media Server:

Measurement	Description
<b>Active Live Unicast Streams (Windows)</b>	The number of live unicast streams that are being streamed.
<b>Active Streams</b>	The number of streams that are being streamed.
<b>Active TCP Streams</b>	The number of TCP streams that are being streamed.
<b>Active UDP Streams</b>	The number of UDP streams that are being streamed.
<b>Aggregate Read Rate</b>	The total, aggregate rate (bytes/sec) of file reads.
<b>Aggregate Send Rate</b>	The total, aggregate rate (bytes/sec) of stream transmission.
<b>Connected Clients</b>	The number of clients connected to the server.
<b>Connection Rate</b>	The rate at which clients are connecting to the server.
<b>Controllers</b>	The number of controllers currently connected to the server.
<b>HTTP Streams</b>	The number of HTTP streams being streamed.
<b>Late Reads</b>	The number of late read completions per second.
<b>Pending Connections</b>	The number of clients that are attempting to connect to the server, but are not yet connected. This number may be high if the server is running near maximum capacity and cannot process a large number of connection requests in a timely manner.
<b>Stations</b>	The number of station objects that currently exist on the server.
<b>Streams</b>	The number of stream objects that currently exist on the server.
<b>Stream Errors</b>	The cumulative number of errors occurring per second.

## Media Player Client Graph

The Media Player Client graph shows statistics on the Windows Media Player client machine as a function of the elapsed load test scenario time.

The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.



In this graph, the **Total number of recovered packets** remained steady during the first two and a half minutes of the scenario. The **Number of Packets** and **Stream Interruptions** fluctuated significantly. The **Average Buffering Time** increased moderately, and the **Player Bandwidth** increased and then decreased moderately.

The scale factor for the **Stream Interruptions** and **Average Buffering Events** measurements is 10, and the scale factor for **Player Bandwidth** is 1/10.

The following table describes the Media Player Client measurements that are monitored:

Measurement	Description
<b>Average Buffering Events</b>	The number of times Media Player Client had to buffer incoming media data due to insufficient media content
<b>Average Buffering Time (sec)</b>	The time spent by Media Player Client waiting for sufficient amount of media data in order to continue playing media clip
<b>Current bandwidth (Kbits/sec)</b>	The number of kbits per second received
<b>Number of Packets</b>	The number of packets sent by server for a particular media clip
<b>Stream Interruptions</b>	The number of interruptions encountered by Media Player Client while playing a media clip. This measurement includes the number of times Media Player Client had to buffer incoming media data, and any errors that occurred during playback.
<b>Stream Quality (Packet-level)</b>	The percentage ratio of packets received to total packets
<b>Stream Quality (Sampling-level)</b>	The percentage of stream samples received on time (no delays in reception)
<b>Total number of recovered packets</b>	The number of lost packets that were recovered. This value is only relevant during network playback.
<b>Total number of lost packets</b>	The number of lost packets that were not recovered. This value is only relevant during network playback.



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## ERP/CRM Server Resource Graphs

After a load test scenario run, you can use the ERP/CRM server resource monitor graphs to analyze ERP/CRM server resource performance.

**This chapter includes:**

- About ERP/CRM Server Resource Graphs on page 398
- SAP Graph on page 398
- SAPGUI Graph on page 401
- SAP Portal Graph on page 404
- SAP CCMS Graph on page 406
- Siebel Server Manager Graph on page 407
- Siebel Web Server Graph on page 410
- PeopleSoft (Tuxedo) Graph on page 412

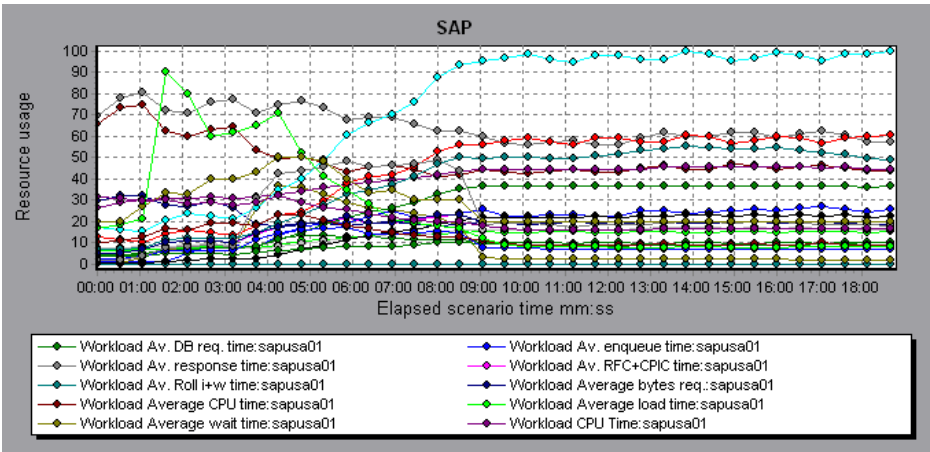
## About ERP/CRM Server Resource Graphs

ERP/CRM server resource monitor graphs provide you with performance information for ERP/CRM servers. To obtain data for these graphs, you must activate the ERP/CRM server resource online monitor before running the scenario. When you set up the online monitor for ERP/CRM server resources, you indicate which statistics and measurements to monitor. For more information on activating and configuring ERP/CRM server resource monitors, refer to the *HP LoadRunner Controller User's Guide*.

### SAP Graph

The SAP graph shows the resource usage of a SAP server as a function of the elapsed load test scenario time.

The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.



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**Note:** To obtain data for this graph, you need to enable the SAP online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

There are differences in the scale factor for some of the measurements.

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The following are the most commonly monitored counters for a SAP server:

Measurement	Description
Average CPU time	The average CPU time used in the work process.
Average response time	The average response time, measured from the time a dialog sends a request to the dispatcher work process, through the processing of the dialog, until the dialog is completed and the data is passed to the presentation layer. The response time between the SAP GUI and the dispatcher is not included in this value.
Average wait time	The average amount of time that an unprocessed dialog step waits in the dispatcher queue for a free work process. Under normal conditions, the dispatcher work process should pass a dialog step to the application process immediately after receiving the request from the dialog step. Under these conditions, the average wait time would be a few milliseconds. A heavy load on the application server or on the entire system causes queues at the dispatcher queue.
Average load time	The time needed to load and generate objects, such as ABAP source code and screen information, from the database.
Database calls	The number of parsed requests sent to the database.

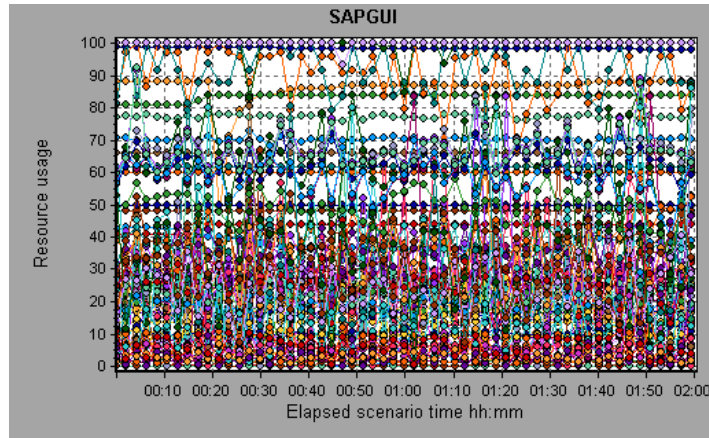
Measurement	Description
<b>Database requests</b>	The number of logical ABAP requests for data in the database. These requests are passed through the R/3 database interface and parsed into individual database calls. The proportion of database calls to database requests is important. If access to information in a table is buffered in the SAP buffers, database calls to the database server are not required. Therefore, the ratio of calls/requests gives an overall indication of the efficiency of table buffering. A good ratio would be 1:10.
<b>Roll ins</b>	The number of rolled-in user contexts.
<b>Roll outs</b>	The number of rolled-out user contexts.
<b>Roll in time</b>	The processing time for roll ins.
<b>Roll out time</b>	The processing time for roll outs.
<b>Roll wait time</b>	The queue time in the roll area. When synchronous RFCs are called, the work process executes a roll out and may have to wait for the end of the RFC in the roll area, even if the dialog step is not yet completed. In the roll area, RFC server programs can also wait for other RFCs sent to them.
<b>Average time per logical DB call</b>	The average response time for all commands sent to the database system (in milliseconds). The time depends on the CPU capacity of the database server, the network, the buffering, and on the input/output capabilities of the database server. Access times for buffered tables are many magnitudes faster and are not considered in the measurement.



## SAPGUI Graph

The SAPGUI graph shows the resource usage of a SAP server as a function of the elapsed load test scenario time.

The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.



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**Note:** To obtain data for this graph, you need to enable the SAP online monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

There are differences in the scale factor for some of the measurements.

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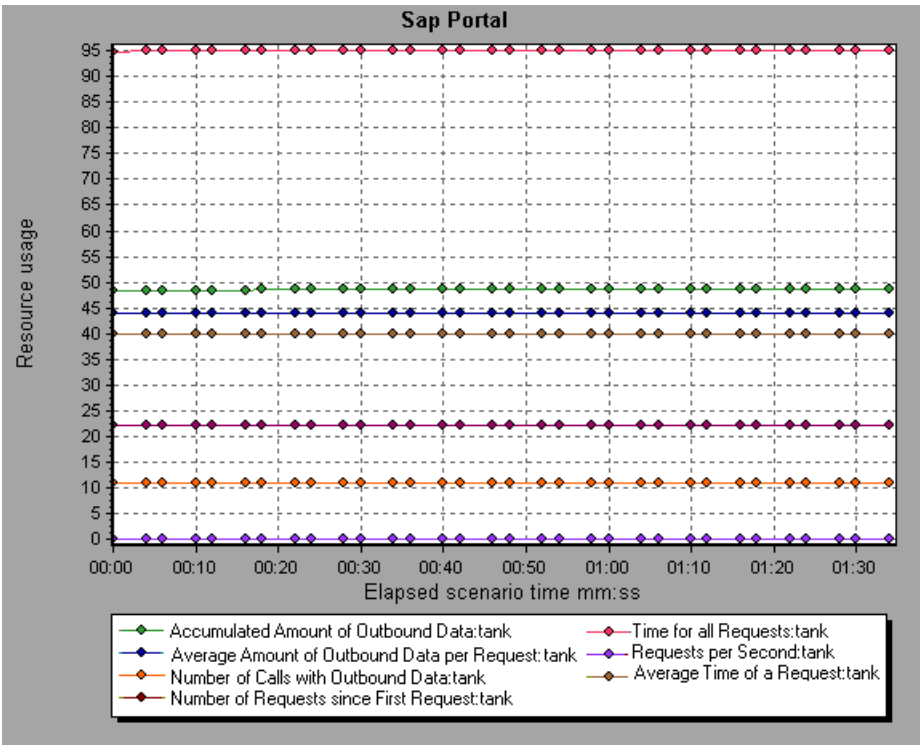
The following are the most commonly monitored counters:

Measurement	Description
<b>Average CPU time</b>	The average CPU time used in the work process.
<b>Average response time</b>	The average response time, measured from the time a dialog sends a request to the dispatcher work process, through the processing of the dialog, until the dialog is completed and the data is passed to the presentation layer. The response time between the SAPGUI and the dispatcher is not included in this value.
<b>Average wait time</b>	The average amount of time that an unprocessed dialog step waits in the dispatcher queue for a free work process. Under normal conditions, the dispatcher work process should pass a dialog step to the application process immediately after receiving the request from the dialog step. Under these conditions, the average wait time would be a few milliseconds. A heavy load on the application server or on the entire system causes queues at the dispatcher queue.
<b>Average load time</b>	The time needed to load and generate objects, such as ABAP source code and screen information, from the database.
<b>Database calls</b>	The number of parsed requests sent to the database.
<b>Database requests</b>	The number of logical ABAP requests for data in the database. These requests are passed through the R/3 database interface and parsed into individual database calls. The proportion of database calls to database requests is important. If access to information in a table is buffered in the SAP buffers, database calls to the database server are not required. Therefore, the ratio of calls/requests gives an overall indication of the efficiency of table buffering. A good ratio would be 1:10.
<b>Roll ins</b>	The number of rolled-in user contexts.

Measurement	Description
Roll outs	The number of rolled-out user contexts.
Roll in time	The processing time for roll ins.
Roll out time	The processing time for roll outs.
Roll wait time	The queue time in the roll area. When synchronous RFCs are called, the work process executes a roll out and may have to wait for the end of the RFC in the roll area, even if the dialog step is not yet completed. In the roll area, RFC server programs can also wait for other RFCs sent to them.
Average time per logical DB call	The average response time for all commands sent to the database system (in milliseconds). The time depends on the CPU capacity of the database server, the network, the buffering, and on the input/output capabilities of the database server. Access times for buffered tables are many magnitudes faster and are not considered in the measurement.

## SAP Portal Graph

The SAP Portal graph shows the resource usage of your SAP Portal server as a function of the elapsed load test scenario time.



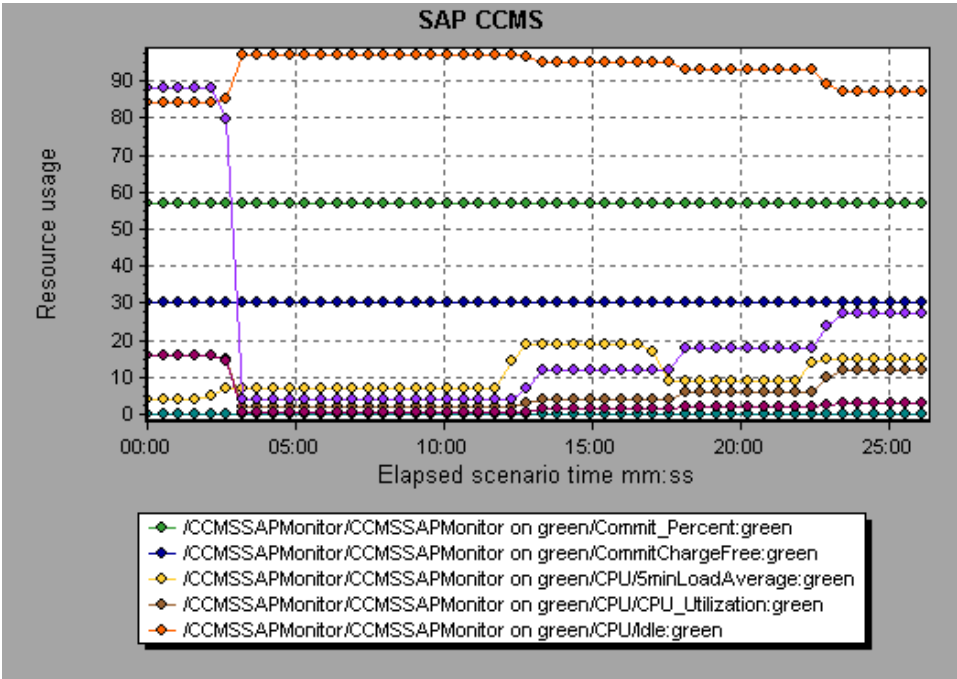
**Note:** To obtain data for this graph, you need to enable the SAP Portal monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

The following are the monitored counters for a SAP Portal system server:

Measurement	Description
<b>Accumulated Amount of Outbound Data (bytes)</b>	The accumulated amount of outbound data, measured in bytes.
<b>Time for all Requests (ms)</b>	The total time (in milliseconds) taken for processing all requests.
<b>Average Amount of Outbound Data per Request (bytes)</b>	The average amount of outbound data per request, measured in bytes.
<b>Average Number of Component Calls per Request (bytes)</b>	The average number of component calls per request, measured in bytes.
<b>Average Time of a Request (ms)</b>	The average amount of time (in milliseconds) taken to process a request.
<b>Number of Calls with Outbound Data</b>	The total number of calls with outbound data.
<b>Number of Component Calls for all Requests</b>	The total number of component calls for all requests.
<b>Number of Requests since First Request</b>	The total number of requests since the first request was made.
<b>Requests per Second</b>	The number of requests made per second.
<b>Time Stamp of First Request</b>	The time stamp of the first request.

## SAP CCMS Graph

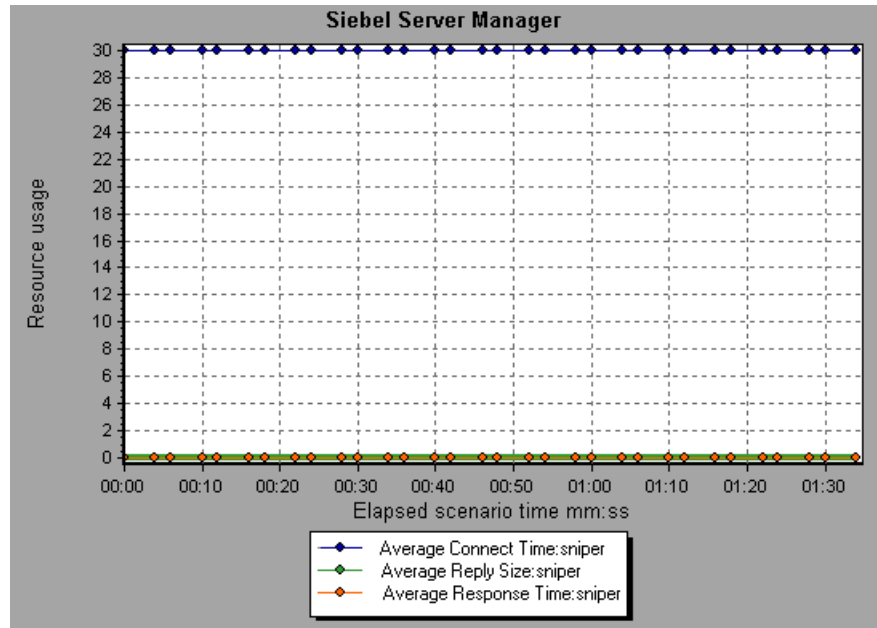
The SAP CCMS (Computer Center Management System) graph shows statistics about the resource usage of all the servers in a SAP R/3 landscape server during the load test scenario run. The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.



**Note:** To obtain data for this graph, you need to enable the SAP CCMS monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

## Siebel Server Manager Graph

The Siebel Server Manager graph shows the resource usage of your Siebel Server Manager server as a function of the elapsed load test scenario time.




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**Note:** To obtain data for this graph, you need to enable the Siebel Server Manager monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

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The following are the monitored counters for a Siebel Server Manager server:

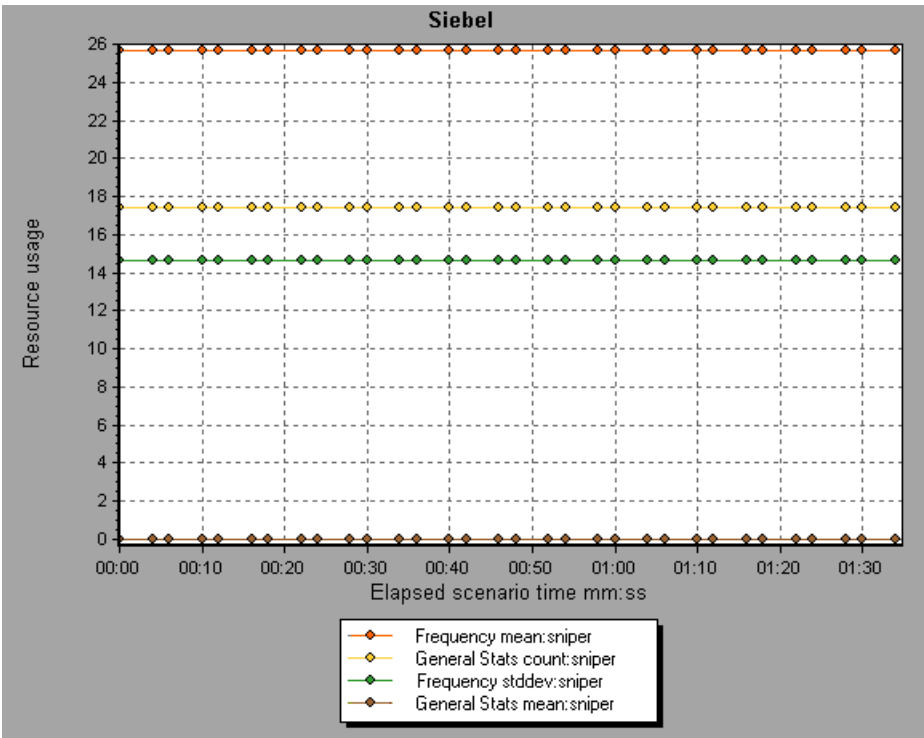
Measurement	Description
<b>Average Connect Time</b>	The average connection time.
<b>Average Reply Size</b>	The average size of a user reply.
<b>Average Request Size</b>	The average size of a user request.
<b>Average Requests Per Session</b>	The average number of user requests per session.
<b>Average Response Time</b>	The average amount of time that it takes the server to respond to a request.
<b>Average Think Time</b>	The average amount of think time taken to respond to a request.
<b>Avg SQL Execute Time</b>	The average SQL execute time.
<b>Avg SQL Fetch Time</b>	The average SQL fetch time.
<b>Avg SQL Parse Time</b>	The average SQL parse time.
<b>CPU Time</b>	The CPU time used in the work process.
<b>Elapsed Time</b>	The total amount of elapsed time.
<b>Num of DBConn Retries</b>	The number of database connection retries.
<b>Num of DLRbk Retries</b>	The number of DLRbk retries.
<b>Num of Exhausted Retries</b>	The total number of retries that expired.
<b>Number of SQL Executes</b>	The total number of SQL executes.
<b>Number of SQL Fetches</b>	The total number of SQL fetches.
<b>Number of SQL Parses</b>	The total number of SQL parses.
<b>Number of Sleeps</b>	The number of sleeps.



Measurement	Description
<b>Object Manager Errors</b>	The total number of object manager errors.
<b>Reply Messages</b>	The total number of reply messages.
<b>Request Messages</b>	The total number of request messages.
<b>SQL Execute Time</b>	The total SQL execute time.
<b>SQL Fetch Time</b>	The total SQL fetch time.
<b>SQL Parse Time</b>	The total SQL parse time.
<b>Sleep Time</b>	The total sleep time.
<b>Tests Attempted</b>	The number of tests attempted.
<b>Tests Failed</b>	The number of tests that failed.
<b>Tests Successful</b>	The number of tests that were successful.
<b>Total Reply Size</b>	The total reply size, measured in bytes.
<b>Total Request Size</b>	The total request size, measured in bytes.
<b>Total Response Time</b>	The total response time.
<b>Total Tasks</b>	The total number of tasks.
<b>Total Think Time</b>	The total think time.

## Siebel Web Server Graph

The Siebel Web Server graph shows the resource usage of your Siebel Web Server as a function of the elapsed load test scenario time.



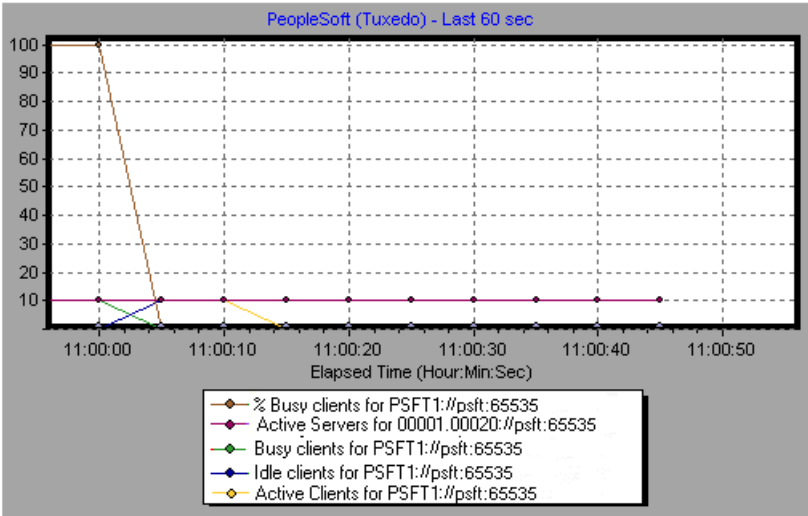
**Note:** To obtain data for this graph, you need to enable the Siebel Web Server monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

The following are the monitored counters for a Siebel Web Server:

Measurement	Description
<b>Anonymous sessions requested from the pool</b>	The number of anonymous sessions requested from the pool.
<b>Open Session Time</b>	The time taken for users to log on to the system.
<b>Anon Session Removed</b>	The number of anonymous sessions removed from the pool.
<b>Anon Session Available</b>	The number of anonymous sessions available in the pool.
<b>Anonymous sessions returns to the pool</b>	The number of anonymous sessions returned to the pool.
<b>Response Time</b>	The time taken to respond to a user request.
<b>Close Session Time</b>	The time taken for users to log off the system.
<b>Request Time</b>	The time taken to process the user request.

# PeopleSoft (Tuxedo) Graph

The PeopleSoft (Tuxedo) graph shows the resource usage of your Tuxedo server as a function of the elapsed load test scenario time.



**Note:** To obtain data for this graph, you need to enable the PeopleSoft (Tuxedo) monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

The following table describes the default counters that can be measured. It is recommended to pay particular attention to the following measurements: % Busy Clients, Active Clients, Busy Clients, Idle Clients, and all the queue counters for the APPQ/PSAPPSRV queue.

Monitor	Measurements
<b>Machine</b>	<b>% Busy Clients.</b> The percentage of active clients currently logged in to the Tuxedo application server that are waiting for a response from the application server.
	<b>Active Clients.</b> The total number of active clients currently logged in to the Tuxedo application server.
	<b>Busy Clients.</b> The total number of active clients currently logged in to the Tuxedo application server that are waiting for a response from the application server.
	<b>Current Accessers.</b> The number of clients and servers currently accessing the application either directly on this machine or through a workstation handler on this machine.
	<b>Current Transactions.</b> The number of in use transaction table entries on this machine.
	<b>Idle Clients.</b> The total number of active clients currently logged in to the Tuxedo application server that are not waiting for a response from the application server.
	<b>Workload Completed/second.</b> The total workload on all the servers for the machine that was completed, per unit time.
	<b>Workload Initiated/second.</b> The total workload on all the servers for the machine that was initiated, per unit time.

Monitor	Measurements
Queue	<b>% Busy Servers.</b> The percentage of active servers currently handling Tuxedo requests.
	<b>Active Servers.</b> The total number of active servers either handling or waiting to handle Tuxedo requests.
	<b>Busy Servers.</b> The total number of active servers currently busy handling Tuxedo requests.
	<b>Idle Servers.</b> The total number of active servers currently waiting to handle Tuxedo requests.
	<b>Number Queued.</b> The total number of messages which have been placed on the queue.
Server	<b>Requests/second.</b> The number of server requests handled per second
	<b>Workload/second.</b> The workload is a weighted measure of the server requests. Some requests could have a different weight than others. By default, the workload is always 50 times the number of requests.
Workstation Handler (WSH)	<b>Bytes Received/sec.</b> The total number of bytes received by the workstation handler, per second.
	<b>Bytes Sent/sec.</b> The total number of bytes sent back to the clients by the workstation handler, per second.
	<b>Messages Received/sec.</b> The number of messages received by the workstation handler, per second.
	<b>Messages Sent/sec.</b> The number of messages sent back to the clients by the workstation handler, per second.
	<b>Number of Queue Blocks/sec.</b> The number of times the queue for the workstation handler blocked, per second. This gives an idea of how often the workstation handler was overloaded.

# 26

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## Java Performance Graphs

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**Note:** Java performance graphs are available only when you are analyzing load test scenarios that were run in version 8.1 (and earlier) of the Controller.

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After a scenario run, you can use the Java performance monitor graphs to analyze the performance of Java™ 2 Platform, Enterprise Edition (J2EE) objects and Java-based applications.

**This chapter includes:**

- About Java Performance Graphs on page 415
- J2EE Graph on page 416

### About Java Performance Graphs

Java performance graphs provide you with performance information for Java™ 2 Platform, Enterprise Edition (J2EE) objects, and Java-based applications using J2EE. To obtain data for these graphs, you need to activate the Java performance monitor before running the load test scenario.

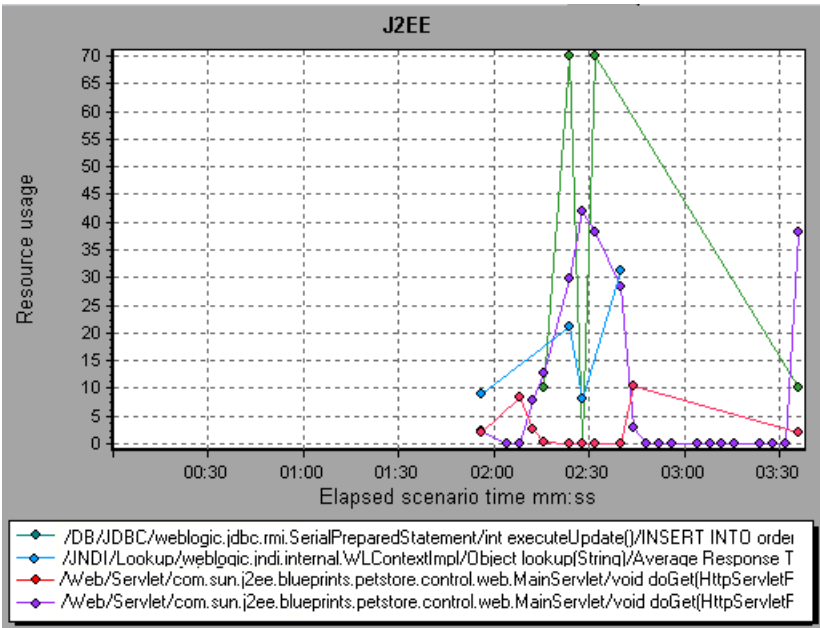
When you set up the Java performance online monitor, you indicate which statistics and measurements to monitor. For more information on activating and configuring the Java performance monitor, refer to the *HP LoadRunner Controller User's Guide*.

# J2EE Graph

**Note:** The J2EE graph is available only when you are analyzing load test scenarios that were run in version 8.1 (and earlier) of the Controller.

The J2EE graph shows the resource usage of Java™ 2 Platform, Enterprise Edition (J2EE) objects as a function of the elapsed scenario time.

The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource usage.





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**Note:** To obtain data for this graph, you must first install and activate the J2EE monitor on the application server machine. You then configure the J2EE monitor on the client machine by selecting the counters you want the monitor to measure.

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The following J2EE counters are available for monitoring Servlets/JSP's, JNDI, EJB, and JDBC method calls:

Measurement	Description
Average Response Time	The average response time (in milliseconds) of the J2EE object being monitored.
Method Calls per Second	The number of J2EE object method calls per second.



# 27

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## Application Component Graphs

After a load test scenario run, you can use the application component monitor graphs to analyze the performance of an application's Microsoft COM+ interfaces and methods and Microsoft .NET CLR classes and methods.

### **Microsoft COM+ Performance Graphs:**

#### **This chapter includes:**

- About Microsoft COM+ Performance Graphs on page 420
- Microsoft COM+ Graph on page 421
- COM+ Breakdown Graph on page 425
- COM+ Average Response Time Graph on page 427
- COM+ Call Count Graph on page 429
- COM+ Call Count Distribution Graph on page 431
- COM+ Call Count Per Second Graph on page 433
- COM+ Total Operation Time Graph on page 435
- COM+ Total Operation Time Distribution Graph on page 437

## **Microsoft .NET CLR Performance Graphs:**

### **This chapter includes:**

- About Microsoft .NET CLR Performance Graphs on page 438
- .NET Breakdown Graph on page 439
- .NET Average Response Time Graph on page 441
- .NET Call Count Graph on page 442
- .NET Call Count Distribution Graph on page 444
- .NET Call Count per Second Graph on page 445
- .NET Total Operation Time Distribution Graph on page 446
- .NET Total Operation Time Graph on page 447
- .NET Resources Graph on page 448

## **About Microsoft COM+ Performance Graphs**

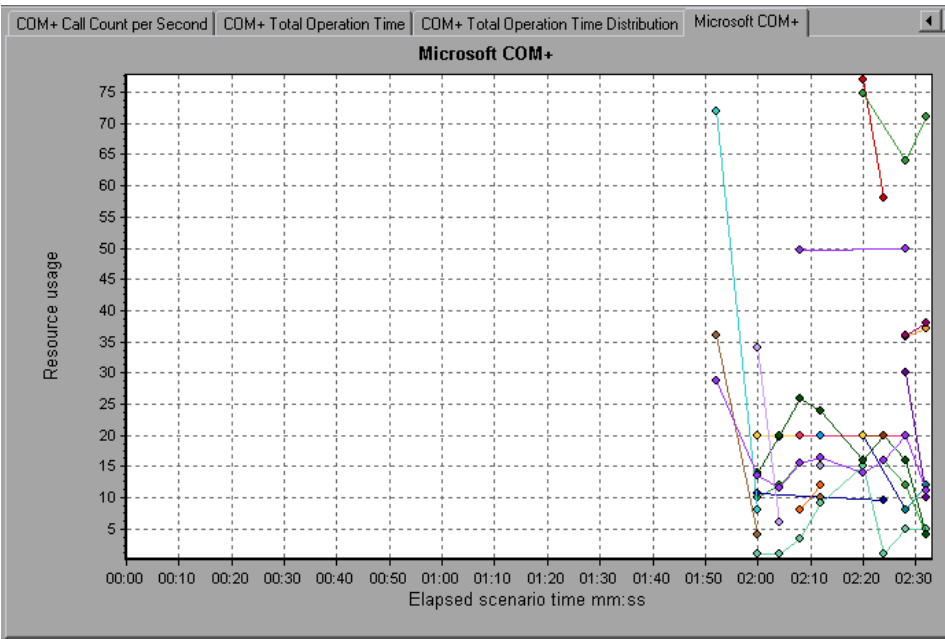
Microsoft COM+ performance graphs provide you with performance information for COM+ interfaces and methods.

In order to obtain data for these graphs, you need to activate the various Microsoft COM+ performance monitors before running the load test scenario.

When you set up the Microsoft COM+ performance online monitors, you indicate which statistics and measurements to monitor. For more information on activating and configuring the Microsoft COM+ performance monitors, refer to the *HP LoadRunner Controller User's Guide*.

# Microsoft COM+ Graph

The Microsoft COM+ graph shows the resource usage of COM+ objects as a function of the elapsed load test scenario time.



Each COM+ object is represented by a different colored line on the graph. The legend frame (which is found below the graph) identifies the objects by color:

Color	Scale	Measurement	Minimum	Average	Maximum	Std. Deviation
	1	ContrRnd\Authenticate:dakota	3.994	12.482	16.376	3.84
	10	ContrRnd\COMPlusServer.ConstTime\Dispatch\Invoke\Method Duration:dakota	0.096	0.505	1.501	0.459
	10	ContrRnd\COMPlusServer.ConstTime\Dispatch\Invoke\Method Frequency:dakota	0.399	1.747	2.596	0.638
	10	ContrRnd\COMPlusServer.ConstTime\Object Activate:dakota	0.599	1.997	3.395	1.398
	10	ContrRnd\COMPlusServer.ConstTime\Object Create:dakota	0.799	3.995	7.19	3.195
	10	ContrRnd\COMPlusServer.ConstTime\Object Deactivate:dakota	0.999	1.998	2.996	0.998
	10	ContrRnd\COMPlusServer.ConstTime\Object Destroy:dakota	0.999	1.998	2.996	0.998
	1	ContrRnd\COMPlusServer.ConstTime\Object Invoke\Method Duration:dakota	0.599	0.505	0.719	0.705

The following tables describe the default counters that can be measured:

**Authentication Metrics**

Measurement	Description
Authenticate	Frequency of successful method call level authentication. When you set an authentication level for an application, you determine what degree of authentication is performed when clients call into the application.
Authenticate Failed	Frequency of failed method call level authentication.

**Application Events**

Measurement	Description
Activation	Frequency of application activation or startup.
Shutdown	Frequency of application shutdown or termination.

**Thread Events**

Measurement	Description
Thread Start	Rate at which single-threaded apartment (STA) thread for application have been started.
Thread Terminate	Rate at which single-threaded apartment (STA) thread for application have been terminated.
Work Enque	Event sent if a work is queued in single thread apartment object (STA). Note: These events are not signaled/sent in Windows Server 2003 and later.
Work Reject	Event sent if a work is rejected from single thread apartment object (STA). Note: These events are not signaled/sent in Windows Server 2003 and later.

## Transaction Events

Measurement	Description
Transaction Duration	Duration of COM+ transactions for selected application.
Transaction Start	Rate at which transactions have started.
Transaction Prepared	Rate at which transactions have completed the prepare phase of the two-phase protocol.
Transaction Aborted	Rate at which transactions have been aborted.
Transaction Commit	Rate at which transactions have completed the commit protocol.

## Object Events

Measurement	Description
Object Life Time	Duration of object existence (from instantiation to destruction).
Object Create	Rate at which new instances of this object are created.
Object Destroy	Rate at which instances of the object are destroyed.
Object Activate	Rate of retrieving instances of a new JIT-activated object.
Object Deactivation	Rate of freeing JIT-activated object via SetComplete or SetAbort.
Disable Commit	Rate of client calls to DisableCommit on a context. DisableCommit declares that the object's transactional updates are inconsistent and can't be committed in their present state.

Measurement	Description
<b>Enable Commit</b>	Rate of client calls to EnableCommit on a context. EnableCommit declares that the current object's work is not necessarily finished, but that its transactional updates are consistent and could be committed in their present form.
<b>Set Complete</b>	Rate of client calls to SetComplete on a context. SetComplete declares that the transaction in which the object is executing can be committed, and that the object should be deactivated on returning from the currently executing method call.
<b>Set Abort</b>	Rate of client calls to SetAbort on a context. SetAbort declares that the transaction in which the object is executing must be aborted, and that the object should be deactivated on returning from the currently executing method call.

### Method Events

Measurement	Description
<b>Method Duration</b>	Average duration of method.
<b>Method Frequency</b>	Frequency of method invocation.
<b>Method Failed</b>	Frequency of failed methods (i.e. methods that return error HRESULT codes).
<b>Method Exceptions</b>	Frequency of exceptions thrown by selected method.



## COM+ Breakdown Graph

The COM+ Breakdown graph summarizes fundamental result data about COM+ interfaces or methods and presents it in table format. Using the COM+ Breakdown table, you can quickly identify the COM+ interfaces or methods which consume the most time during the test. The table can be sorted by column, and the data can be viewed either by COM+ interface or COM+ method.

[illegible]

The **Average Response Time** column shows how long, on average, an interface or method takes to perform. The next column, **Call Count**, specifies the number of times the interface or method was invoked. The final column, **Total Response Time**, specifies how much time was spent overall on the interface or method. It is calculated by multiplying the first two data columns together.

The graphical representations of each of these columns are the COM+ Average Response Time Graph, the COM+ Call Count Distribution Graph and the COM+ Total Operation Time Distribution Graph.

Interfaces are listed in the **COM+ Interface** column in the form **Interface:Host**. In the table above, the **\_ConstTime** interface took an average of .5 seconds to execute and was called 70 times. Overall, this interface took 34.966 seconds to execute.

To sort the list by a column, click on the column heading. The list above is sorted by **Average Response Time** which contains the triangle icon specifying a sort in descending order.

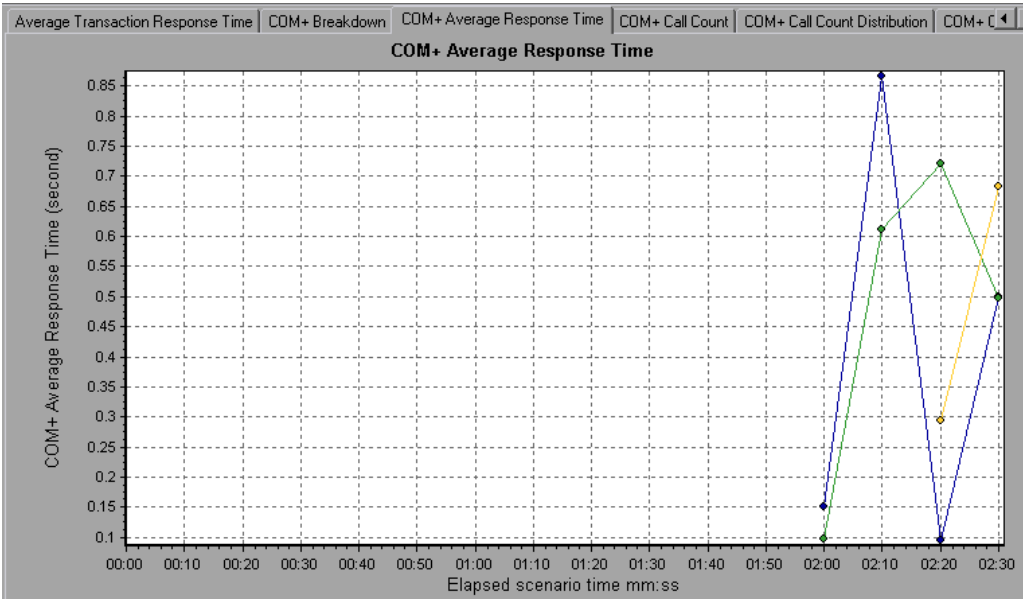
**Viewing COM+ Methods**

The table initially displays COM+ interfaces, but you can also view the list of COM+ methods.

To view the methods of a selected interface, select the **COM+ Methods** option. You can also double-click on the interface row to view the methods. The methods of the specified interface are listed in the **COM+ Method** column.

# COM+ Average Response Time Graph

The COM+ Average Response Time graph specifies the average time COM+ interfaces or methods take to perform during the load test scenario.



The graph's x-axis indicates the elapsed time from the beginning of the scenario run. The y-axis indicates the average response time of a COM+ interface or method.

Each interface or method is represented by a different colored line on the graph. The legend frame (which is found below the graph) identifies the interfaces by color:

Color	Scale	Measurement	Minimum	Average	Maximum
<input checked="" type="checkbox"/> Green	1	ContrRnd\COMPlusServer.ConstTime\IDispatch	0.096	0.499	1.501
<input checked="" type="checkbox"/> Blue	1	ContrRnd\COMPlusServer.ConstTime\_ConstTime	0	0.5	1.502
<input checked="" type="checkbox"/> Yellow	1	ContrRnd\COMPlusServer.RandomTime\_RandomTime	0.058	0.391	0.747

This legend shows that the blue colored line belongs to the COM+ interface **\_ConstTime**. Looking at the graph above, we see that this interface has higher response times than all other COM+ interfaces. At 2:10 minutes into the scenario, it records an average response time of 0.87 seconds.

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**Note:** The 0.87 second data point is an average, taken from all data points recorded within a 10 second interval (the default granularity). You can change the length of this sample interval.

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**Hint:** To highlight a specific interface line in the graph, select the interface row in the legend.

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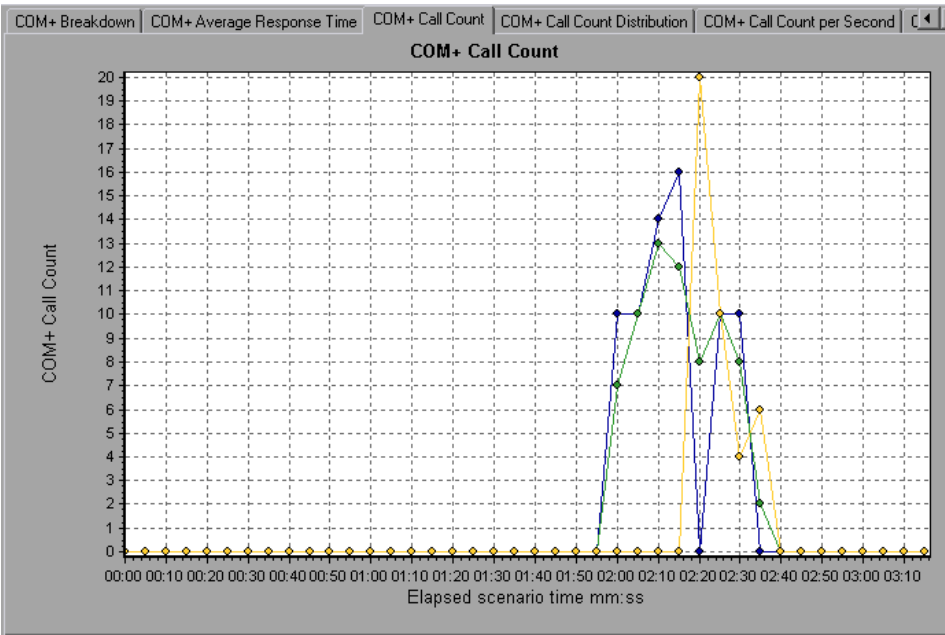
**Viewing COM+ Methods**

The table initially displays COM+ interfaces, but you can also view the list of COM+ methods by using drill-down or filtering techniques. For more information, see “Filtering and Sorting Graph Data” on page 77 and “Drilling Down in a Graph” on page 100.

# COM+ Call Count Graph




The COM+ Call Count graph displays the number of times COM+ interfaces and methods are invoked during the test.

**Note:** The call count is computed by multiplying the call frequency by a time interval. As a result, the reported measurement may be rounded.



The graph's x-axis indicates the elapsed time from the beginning of the scenario run. The y-axis indicates how many calls were made to a COM+ interface or method.

Each interface or method is represented by a different colored line on the graph. The legend frame (which is found below the graph) identifies the interfaces by color:

Color	Scale	Measurement	Graph Minimum	Average	Graph Maximum
<input checked="" type="checkbox"/> 	1	ContrRnd\COMPlusServer.ConstTime\Dispatch	0	1.777	13
<input checked="" type="checkbox"/> 	1	ContrRnd\COMPlusServer.ConstTime\_ConstTime	0	1.777	16
<input checked="" type="checkbox"/> 	1	ContrRnd\COMPlusServer.RandomTime\_RandomTime	0	1.015	20

This legend shows that the yellow colored line belongs to the COM+ interface **\_RandomTime**. Looking at the graph above, we see that calls to this interface begin at the beginning of the scenario run. There are 20 calls at the 2:20 minute point.

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**Hint:** To highlight a specific interface line in the graph, select the interface row in the legend.

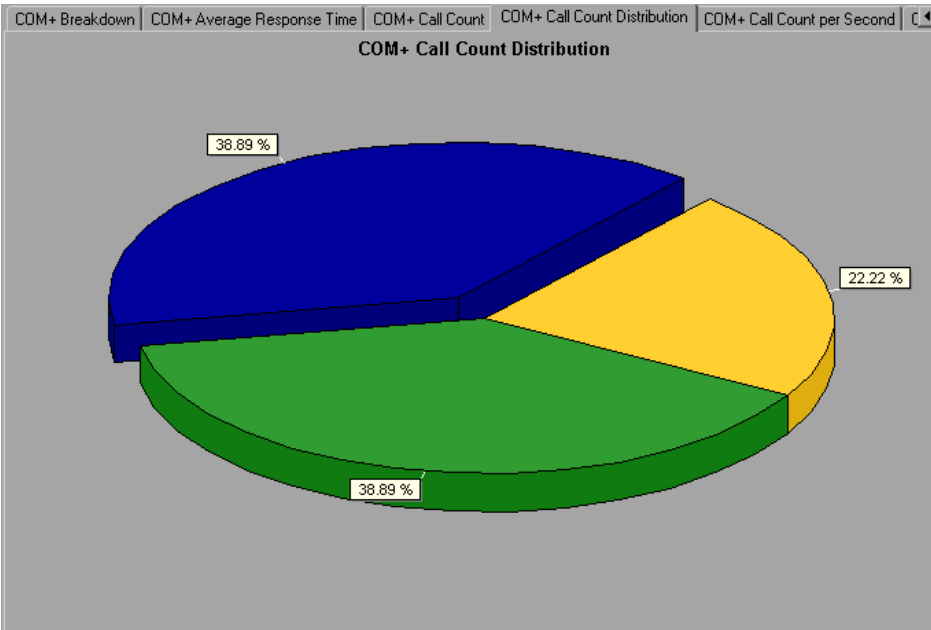
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**Viewing COM+ Methods**

The table initially displays COM+ interfaces, but you can also view the list of COM+ methods by using drill-down or filtering techniques. For more information, see “Filtering and Sorting Graph Data” on page 77 and “Drilling Down in a Graph” on page 100.

# COM+ Call Count Distribution Graph

The COM+ Call Count Distribution graph shows the percentage of calls made to each COM+ interface compared to all COM+ interfaces. It can also show the percentage of calls made to a specific COM+ method compared to other methods within the interface.



The number of calls made to the interface or method is listed in the **Call Count** column of the COM+ Breakdown Graph table.

Each interface or method is represented by a different colored area on the pie graph. The legend frame (which is found below the graph) identifies the interfaces by color:

Color	Scale	Measurement	Graph Average
Green	1	ContrRnd\COMPlusServer.ConstTime\NDispatch	70
Blue	1	ContrRnd\COMPlusServer.ConstTime\_ConstTime	70
Yellow	1	ContrRnd\COMPlusServer.RandomTime\_RandomTime	40

This legend shows that the green colored area belongs to the COM+ interface **IDispatch**. Looking at the graph above, we see that 38.89% of calls are made to this interface. The actual figures can be seen in the **Call Count** column of the COM+ Breakdown Graph table: there are 13 calls to this interface out of a total of 49 calls.

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**Hint:** To highlight a specific interface line in the graph, select the interface row in the legend.

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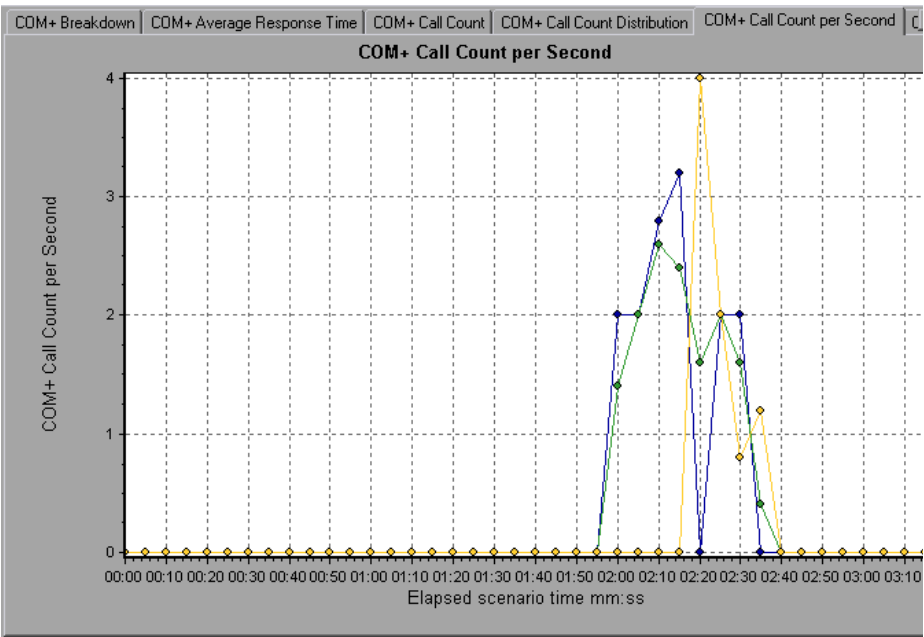
**Viewing COM+ Methods**

The table initially displays COM+ interfaces, but you can also view the list of COM+ methods by using drill-down or filtering techniques. For more information, see “Filtering and Sorting Graph Data” on page 77 and “Drilling Down in a Graph” on page 100.



## COM+ Call Count Per Second Graph

The COM+ Call Count Per Second graph shows the number of times per second a COM+ interface or method is invoked.



This graph is similar to the COM+ Call Count Graph except that the y-axis indicates how many invocations were made to a COM+ interface or method per second.

Each interface or method is represented by a different colored line on the graph. The legend frame (which is found below the graph) identifies the interfaces by color:

Legend						
Graph Details		User Notes	Graph Data	Raw Data		
Color	Scale	Measurement		Graph Minimum	Average	Graph Maximum
<input checked="" type="checkbox"/>	1	ContrRnd\COMPlusServer.ConstTime\Dispatch		0	0.355	2.6
<input checked="" type="checkbox"/>	1	ContrRnd\COMPlusServer.ConstTime\_ConstTime		0	0.355	3.2
<input checked="" type="checkbox"/>	1	ContrRnd\COMPlusServer.RandomTime\_RandomTime		0	0.203	4

This legend shows that the green colored line belongs to the COM+ interface **IDispatch**. Looking at the graph above, we see that calls to this interface begins 1:55 minutes into the scenario run. There is an average of 2.5 calls per second at the 2:10 minute mark.

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**Hint:** To highlight a specific interface line in the graph, select the interface row in the legend.

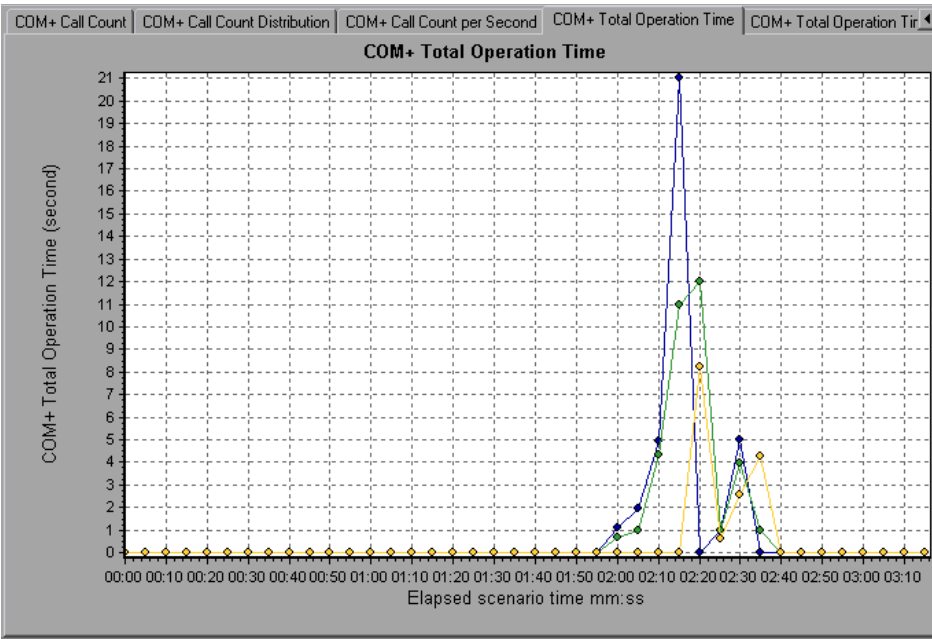
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### Viewing COM+ Methods

To view the average response time of the individual methods within a COM+ interface, see “Filtering and Sorting Graph Data” on page 77 and “Drilling Down in a Graph” on page 100.




# COM+ Total Operation Time Graph

The COM+ Total Operation Time graph displays the amount of time each COM+ interface or method takes to execute during the test. Use it to identify those interfaces or methods which take up an excessive amount of time.



The graph's x-axis indicates the elapsed time from the beginning of the scenario run. The y-axis indicates the total time a COM+ interface or method is in operation.

Each interface or method is represented by a different colored line on the graph. The legend frame (which is found below the graph) identifies the interfaces by color:

Color	Scale	Measurement	Graph Minimum	Average	Graph Maximum
<input checked="" type="checkbox"/> 	1	ContrRnd\COMPlusServer.ConstTime\Dispatch	0	0.887	12.008
<input checked="" type="checkbox"/> 	1	ContrRnd\COMPlusServer.ConstTime\_ConstTime	0	0.887	21.026
<input checked="" type="checkbox"/> 	1	ContrRnd\COMPlusServer.RandomTime\_RandomTime	0	0.397	8.24

This legend shows that the blue colored line belongs to the COM+ interface **\_ConstTime**. Looking at the graph above, we see that throughout the scenario, this interface consumes more time than any other, especially at 2 minutes and 15 seconds into the scenario run, where the calls to this interface take an average of 21 seconds.

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**Hint:** To highlight a specific interface line in the graph, select the interface row in the legend.

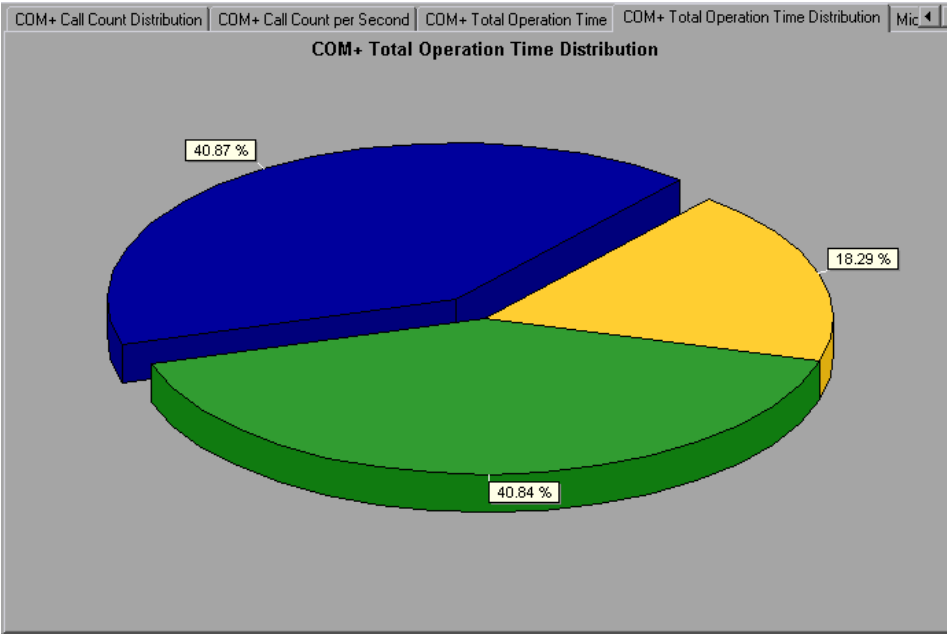
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**Viewing COM+ Methods**

The table initially displays COM+ interfaces, but you can also view the list of COM+ methods by using drill-down or filtering techniques. For more information, see “Filtering and Sorting Graph Data” on page 77 and “Drilling Down in a Graph” on page 100.

# COM+ Total Operation Time Distribution Graph

The COM+ Total Operation Time Distribution graph shows the percentage of time a specific COM+ interface takes to execute in relation to all COM+ interfaces. It can also show the percentage of time a COM+ method takes to execute in relation to all COM+ methods within the interface. Use it to identify those interfaces or methods which take up an excessive amount of time.



Each interface or method is represented by a different colored area on the pie graph. The legend frame (which is found below the graph) identifies the interfaces by color:

Color	Scale	Measurement	Graph Average
Green	1	ContrRnd\COMPlusServer.ConstTime\IDispatch	34.936
Blue	1	ContrRnd\COMPlusServer.ConstTime\_ConstTime	34.966
Yellow	1	ContrRnd\COMPlusServer.RandomTime\_RandomTime	15.642

This legend shows that the green colored line belongs to the COM+ interface **IDispatch**. Looking at the graph above, we see that this interface takes up 40.84% of the COM+ operational time.

---

**Hint:** To highlight a specific interface line in the graph, select the interface row in the legend.

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### **Viewing COM+ Methods**

To view the average response time of the individual methods within a COM+ interface, see “Filtering and Sorting Graph Data” on page 77 and “Drilling Down in a Graph” on page 100.

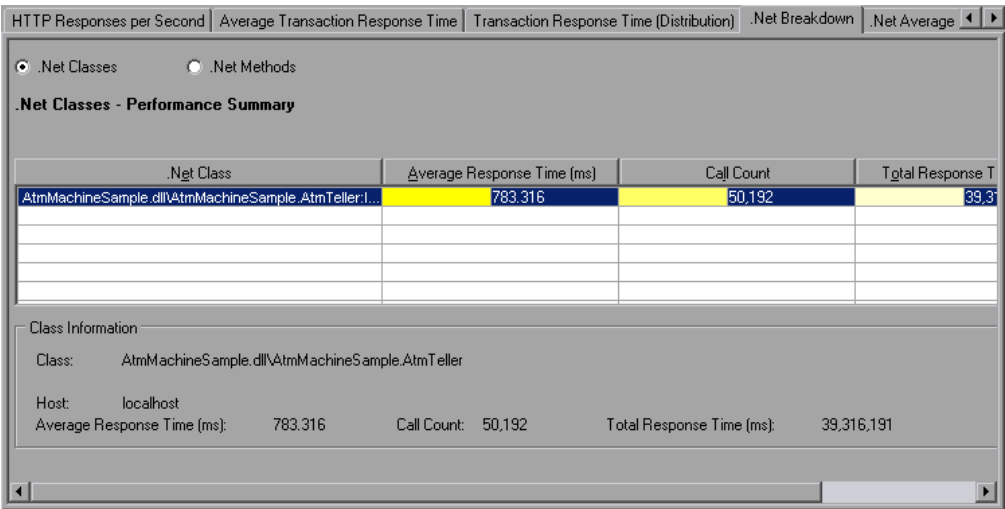
## **About Microsoft .NET CLR Performance Graphs**

The .NET CLR performance graphs provide you with performance information for .NET classes and methods. To obtain data for these graphs, you must activate the .NET CLR performance monitor before running the load test scenario run.

Displayed measurements are specified using the .NET monitor. For more information on activating and configuring the .NET CLR performance monitor, refer to the *HP LoadRunner Controller User's Guide*.

# .NET Breakdown Graph

The .NET Breakdown graph summarizes fundamental result data about .NET classes or methods and presents it in table format. Using the .NET Breakdown table, you can quickly identify the .NET classes or methods which consume the most time during the test. The table can be sorted by column, and the data can be viewed either by .NET class or .NET method.



The **Average Response Time** column shows how long, on average, a class or method took to perform. The next column, **Call Count**, specifies the number of times the class or method was invoked. The final column, **Total Response Time**, specifies how much time was spent overall on the class or method. It is calculated by multiplying the results from the first two columns together.

Classes are listed in the **.NET Class** column in the form **Class:Host**. In the table above, the **AtmMachineSample.AtmTeller** class took an average of 783 seconds to execute and was called 50,912 times. Overall, this class took 39,316 seconds to execute.

To sort the list by a column, click the column heading.

Each column in the .NET Breakdown graph is graphically represented by another graph, as described in the following table:

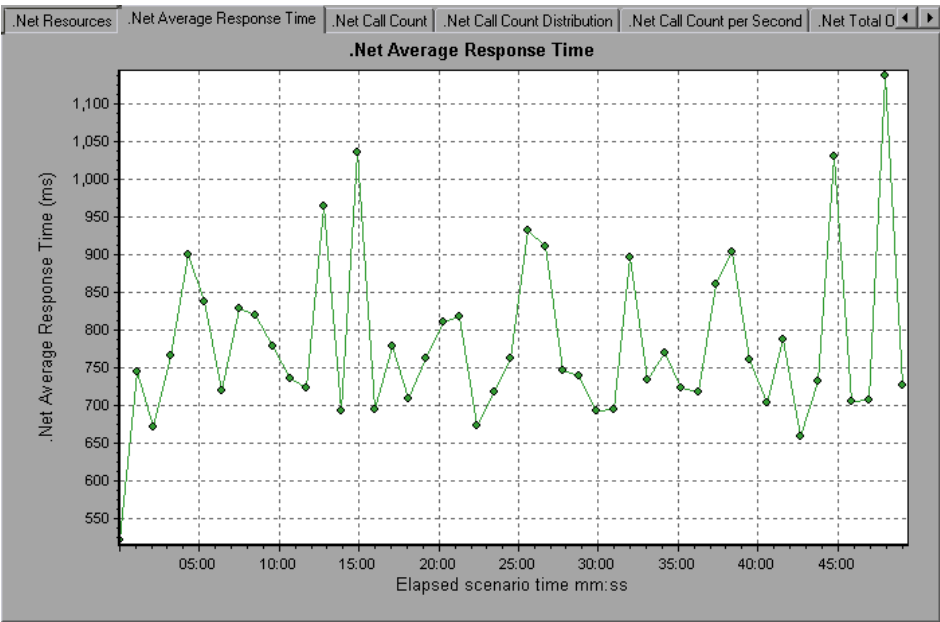
.NET Breakdown Column	Graphical Representation
Average Response Time	.NET Average Response Time Graph
Call Count	.NET Call Count Graph
Total Response Time	.NET Total Operation Time Distribution Graph

The table initially displays .NET classes, but you can also view the list of .NET methods. To view .NET methods, select the **.NET Methods** option, or double-click the class row. The methods of the specified class are listed in the **.NET Method** column.



## .NET Average Response Time Graph

The .NET Average Response Time graph specifies the average time that .NET classes or methods took to perform during the load test scenario run.



The x-axis indicates the elapsed time from the beginning of the scenario run. The y-axis indicates the average response time of a .NET class or method.

You can change the length of the sample interval. For more information, refer to the *HP LoadRunner Controller User's Guide*.

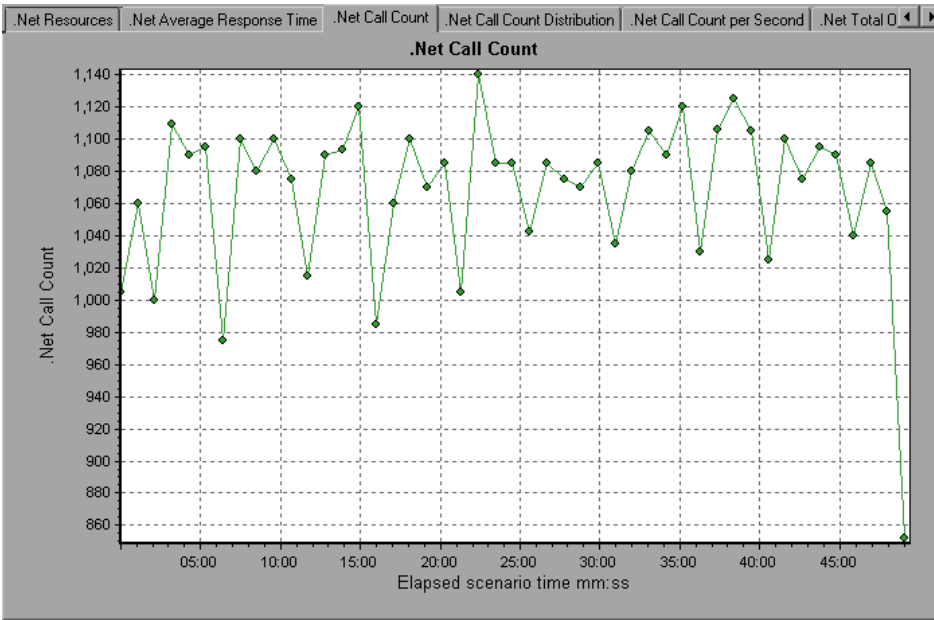
**Hint:** To highlight a specific class line in the graph, select the class row in the legend (displayed below the graph).

The graph initially displays .NET classes, but you can also view the individual methods within a .NET class by using drill-down or filtering techniques. For more information, see “Filtering and Sorting Graph Data” on page 77 and “Drilling Down in a Graph” on page 100.

## .NET Call Count Graph

The .NET Call Count graph displays the number of times that .NET classes and methods are invoked during the test.

**Note:** The call count is computed by multiplying the call frequency by a time interval. As a result, the reported measurement may be rounded.



The x-axis indicates the elapsed time from the beginning of the scenario run. The y-axis indicates how many calls were made to a .NET class or method.

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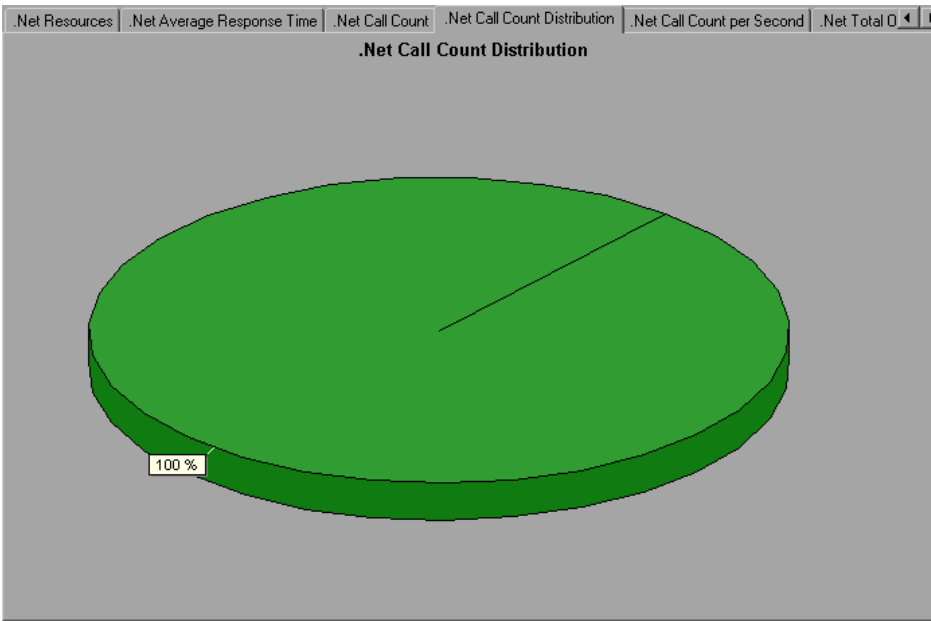
**Hint:** To highlight a specific class line in the graph, select the class row in the legend (displayed below the graph).

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The graph initially displays .NET classes, but you can also view the individual methods within a .NET class by using drill-down or filtering techniques. For more information, see “Filtering and Sorting Graph Data” on page 77 and “Drilling Down in a Graph” on page 100.

## .NET Call Count Distribution Graph

The .NET Call Count Distribution graph shows the percentage of calls made to each .NET class compared to all .NET classes. It can also show the percentage of calls made to a specific .NET method compared to other methods within the class.



The number of calls made to the class or method is listed in the **Call Count** column of the .NET Breakdown graph table.

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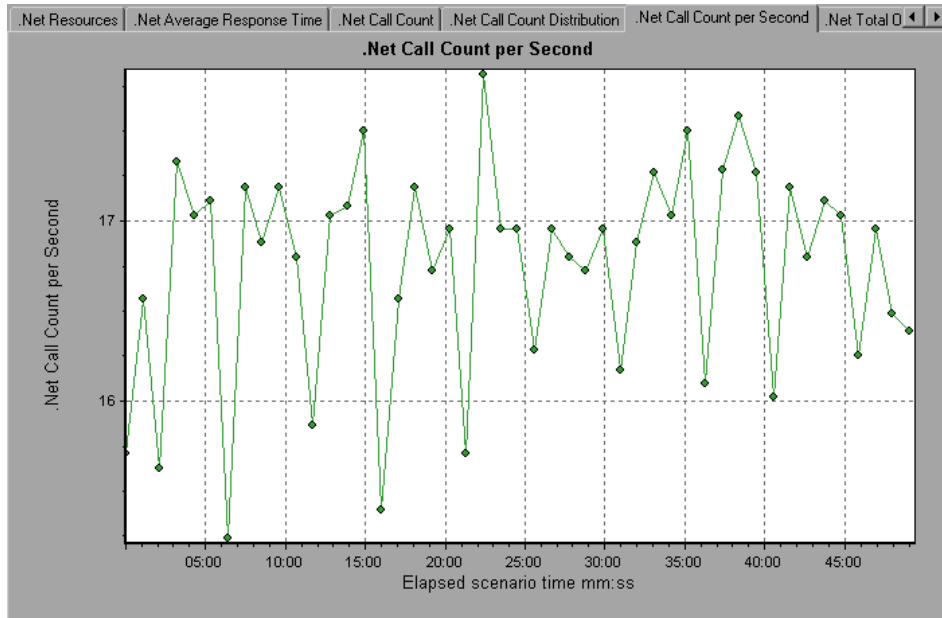
**Hint:** To highlight a specific class line in the graph, select the class row in the legend (displayed below the graph).

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The graph initially displays .NET classes, but you can also view the individual methods within a .NET class by using drill-down or filtering techniques. For more information, see “Filtering and Sorting Graph Data” on page 77 and “Drilling Down in a Graph” on page 100.

## .NET Call Count per Second Graph

The .NET Call Count Per Second graph shows the number of times per second that a .NET class or method is invoked.



This graph is similar to the .NET Call Count graph except that the y-axis indicates how many invocations were made to a .NET class or method per second.

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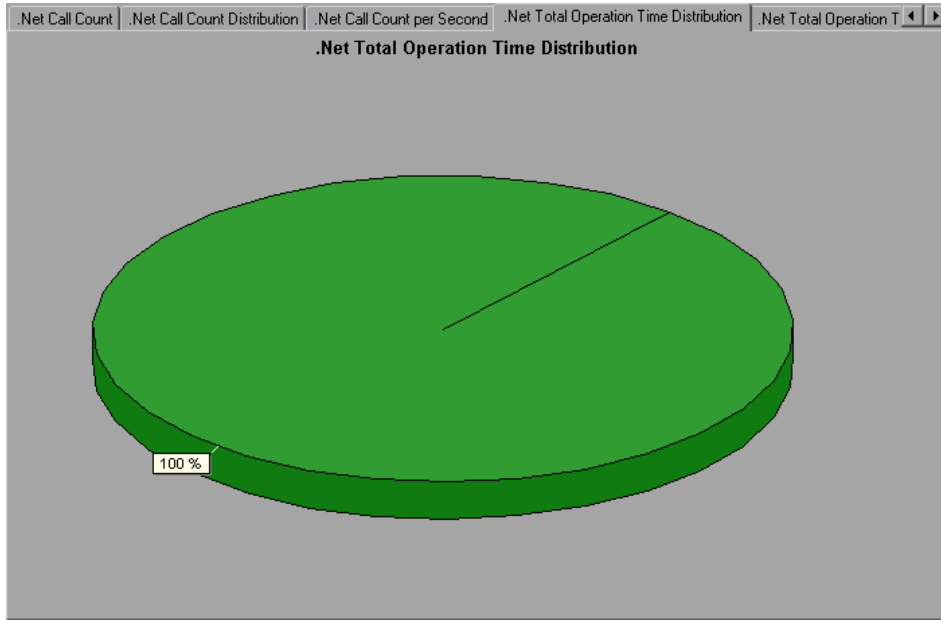
**Hint:** To highlight a specific class line in the graph, select the class row in the legend (displayed below the graph).

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The graph initially displays .NET classes, but you can also view the individual methods within a .NET class by using drill-down or filtering techniques. For more information, see “Filtering and Sorting Graph Data” on page 77 and “Drilling Down in a Graph” on page 100.

## .NET Total Operation Time Distribution Graph

The .NET Total Operation Time Distribution graph shows the percentage of time that a specific .NET class took to execute in relation to all the .NET classes. It can also show the percentage of time that a .NET method took to execute in relation to all the .NET methods within the class. Use this graph to identify those classes or methods that take an excessive amount of time.



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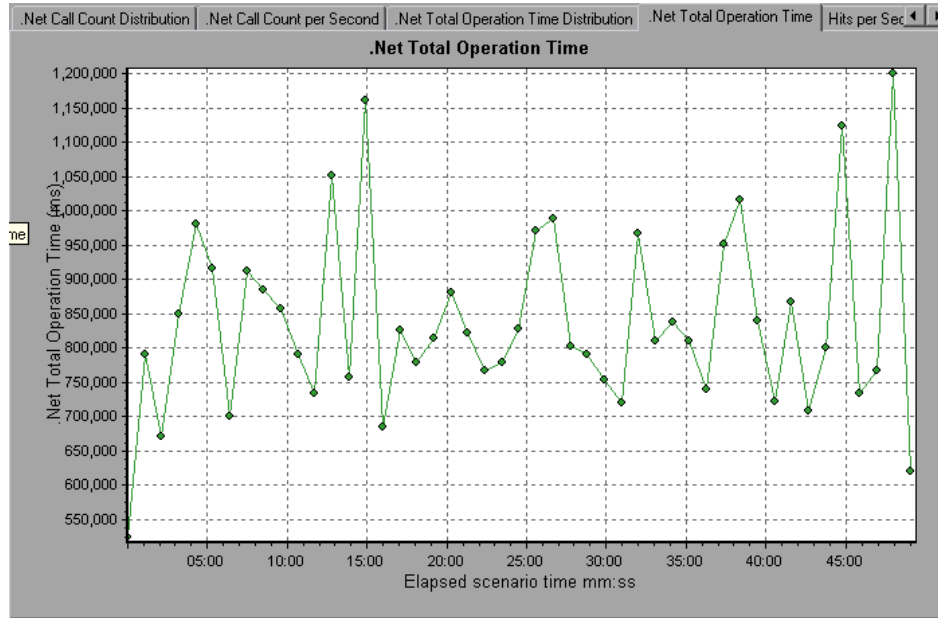
**Hint:** To highlight a specific class line in the graph, select the class row in the legend (displayed below the graph).

---

The graph initially displays .NET classes, but you can also view the individual methods within a .NET class by using drill-down or filtering techniques. For more information, see “Filtering and Sorting Graph Data” on page 77 and “Drilling Down in a Graph” on page 100.

## .NET Total Operation Time Graph

The .NET Total Operation Time graph displays the amount of time that each .NET class or method took to execute during the test. Use this graph to identify those classes or methods that take an excessive amount of time.



The graph's x-axis indicates the elapsed time from the beginning of the scenario run. The y-axis indicates the total time a .NET class or method is in operation.

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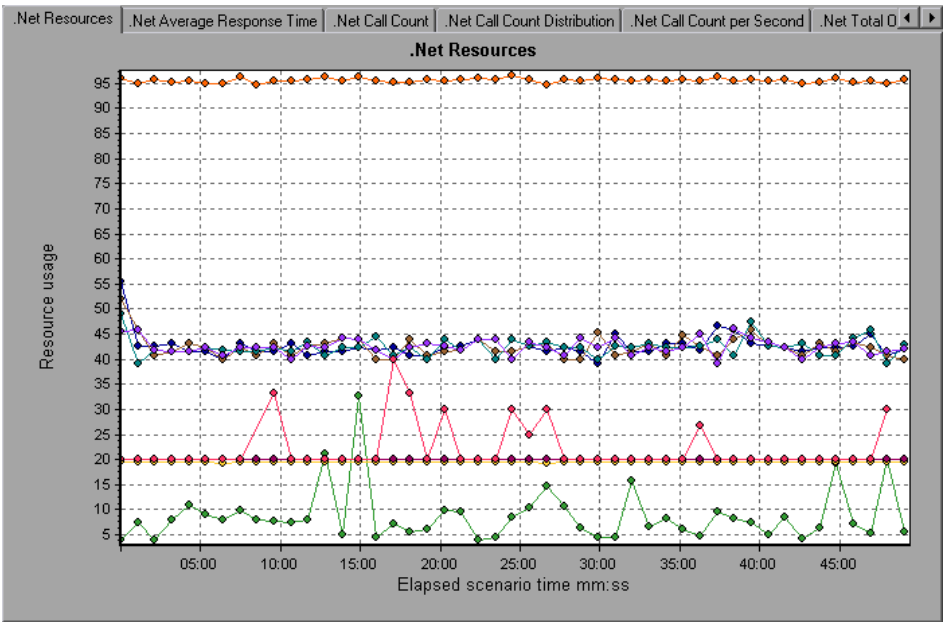
**Hint:** To highlight a specific class line in the graph, select the class row in the legend (displayed below the graph).

---

The graph initially displays .NET classes, but you can also view the individual methods within a .NET class by using drill-down or filtering techniques. For more information, see “Filtering and Sorting Graph Data” on page 77 and “Drilling Down in a Graph” on page 100.

# .NET Resources Graph

The .NET Resources graph shows the resource usage of .NET methods as a function of the elapsed load test scenario time.



Each .NET method is represented by a different colored line on the graph. The legend frame (located below the graph) identifies the methods by color:

Color	Scale	Measurement	Minimum	Average	Maximum
<input checked="" type="checkbox"/>	0.01	AtmMachineSample.dll\AtmMachineSample.At...	390.749	888.061	37848.727
<input checked="" type="checkbox"/>	10	AtmMachineSample.dll\AtmMachineSample.At...	1	4.244	10
<input checked="" type="checkbox"/>	0.1	AtmMachineSample.dll\AtmMachineSample.At...	190.944	194.783	207.318
<input checked="" type="checkbox"/>	10	AtmMachineSample.dll\AtmMachineSample.At...	1	4.235	10



You can monitor .NET counters at the application, assembly, class, and method levels. Measurements that take place before the application is fully loaded (such as Assembly Load Time, that measures the time it takes to load an assembly) will not be measured.

The following tables describe the counters that can be measured at each level. All durations are reported in seconds, and all frequencies are reported per five-second polling periods. For example, if 20 events occur in a 5 second polling period, the reported frequency is 4.

### Application Level

Measurement	Description
<b>Application Lifetime</b>	Monitors the duration of the application in seconds.
<b>Exception Frequency</b>	Monitors the number of exceptions per second, in the five second polling period.
<b>JIT (Just In Time) Duration</b>	Monitors the time (in seconds) it takes for the JIT to compile code.
<b>Thread Creation Frequency</b>	Monitors the number of threads that are created in a polling period.
<b>Thread Lifetime</b>	Monitors the duration of threads.
<b>Domain Creation Frequency</b>	Monitors the number of domain creations in a polling period. (Domains protect areas of code. All applications run in a domain which keeps them encapsulated, so that they cannot interfere with other applications outside the domain.)
<b>Domain Load Time</b>	Monitors the time it takes to load a domain. (Domains protect areas of code. All applications run in a domain which keeps them encapsulated, so that they cannot interfere with other applications outside the domain.)
<b>Domain Unload Time</b>	Monitors the time it takes to unload a domain. (Domains protect areas of code. All applications run in a domain which keeps them encapsulated, so that they cannot interfere with other applications outside the domain.)

Measurement	Description
<b>Domain Lifetime</b>	Monitors the duration of a domain. (Domains protect areas of code. All applications run in a domain which keeps them encapsulated, so that they cannot interfere with other applications outside the domain.)
<b>Module Creation Frequency</b>	Monitors the number of modules that get created in a polling period. (Modules are groups of assemblies that make up a DLL or EXE.)
<b>Module Load Time</b>	Monitors the time it takes to load a module. (Modules are groups of assemblies that make up a dll or exe.)
<b>Module Unload Time</b>	Monitors the time it takes to unload a module. (Modules are groups of assemblies that make up a dll or exe.)
<b>Module Lifetime</b>	Monitors the duration of a module. (Modules are groups of assemblies that make up a dll or exe.)
<b>Garbage Collection Duration</b>	Monitors the duration between the start and stop of Garbage Collection.
<b>Garbage Collection Frequency</b>	Monitors the number of breaks for Garbage Collections in a polling period.
<b>Unmanaged Code Duration</b>	Monitors the duration of the calls to unmanaged code.
<b>Unmanaged Code Frequency</b>	Monitors the number of calls to unmanaged code in a polling period.

### Assembly Level

Measurement	Description
<b>Assembly Creation Frequency</b>	Monitors the number of assembly creations in a polling period. (Assemblies hold the .NET byte code and metadata.)
<b>Assembly Load Time</b>	Monitors the time it takes to load an assembly. (Assemblies hold the .NET byte code and metadata.)
<b>Assembly Unload Time</b>	Monitors the time it takes to unload an assembly. (Assemblies hold the .NET byte code and metadata.)
<b>Assembly Lifetime</b>	Monitors the duration of an assembly. (Assemblies hold the .NET byte code and metadata.)

### Class Level

Measurement	Description
<b>Class Lifetime</b>	Monitors the duration of a class.
<b>Class Load Time</b>	Monitors the time it takes to load a class.
<b>Class Unload Time</b>	Monitors the time it takes to unload a class.

### Method Level

At the method level, the measured time is per method, exclusive of other methods, calls to unmanaged code, and garbage collection time.

Measurement	Description
<b>Method Duration</b>	Monitors the duration of a method.
<b>Method Frequency</b>	Monitors the number of methods called in a polling period.



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## Application Deployment Solutions Graphs

After a load test scenario run, you use the Application Deployment Solutions graphs to analyze Citrix MetaFrame XP or 1.8 server performance.

**This chapter includes:**

- About Application Deployment Solutions Graphs on page 453
- Citrix MetaFrame XP Graph on page 454

### About Application Deployment Solutions Graphs

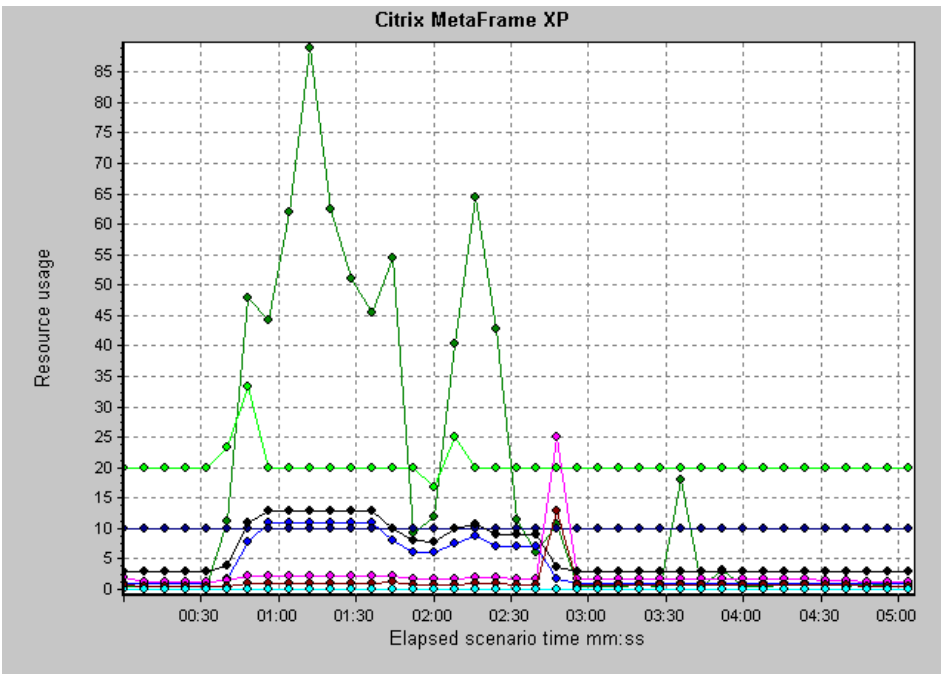
LoadRunner's Citrix MetaFrame XP monitor provides you with information about the application deployment usage of the Citrix MetaFrame XP and 1.8 servers during a load test scenario execution. In order to obtain performance data, before you execute the scenario you need to activate the online monitor for the server and specify which resources you want to measure.

For more information on activating and configuring the Application Deployment Solutions monitor, refer to the *HP LoadRunner Controller User's Guide*.

# Citrix MetaFrame XP Graph

Citrix MetaFrame is an Application Deployment solution which delivers applications across networks. The Citrix MetaFrame Resource Monitor is an Application Deployment Solution monitor, which provides performance information for the Citrix MetaFrame and 1.8 servers.

The Citrix MetaFrame XP graph displays statistics about resource usage on the Citrix server during the load test scenario run.



**Note:** To obtain data for this graph, you need to enable the Citrix MetaFrame XP monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

The following Citrix measurements are available:

### Non-Virtual Counters

Measurement	Description
<b>% Disk Time</b>	The percentage of elapsed time that the selected disk drive services read or write requests.
<b>% Processor Time</b>	The percentage of time that the processor executes a non-Idle thread. This counter is a primary indicator of processor activity. It is calculated by measuring the time that the processor spends executing the thread of the Idle process in each sample interval, and subtracting that value from 100%. (Each processor has an Idle thread which consumes cycles when no other threads are ready to run.) It can be viewed as the percentage of the sample interval spent doing useful work. This counter displays the average percentage of busy time observed during the sample interval. It is calculated by monitoring the time the service was inactive, and then subtracting that value from 100%.
<b>File data Operations/sec</b>	The rate that the computer issues Read and Write operations to file system devices. It does not include File Control Operations.

Measurement	Description
Interrupts/sec	The average number of hardware interrupts the processor receives and services per second. It does not include DPCs, which are counted separately. This value is an indirect indicator of the activity of devices that generate interrupts, such as the system clock, the mouse, disk drivers, data communication lines, network interface cards and other peripheral devices. These devices normally interrupt the processor when they have completed a task or require attention. Normal thread execution is suspended during interrupts. Most system clocks interrupt the processor every 10 milliseconds, creating a background of interrupt activity. This counter displays the difference between the values observed in the last two samples, divided by the duration of the sample interval.
Output Session Line Speed	This value represents the line speed from server to client for a session in bps.
Input Session Line Speed	This value represents the line speed from client to server for a session in bps.
Page Faults/sec	A count of the Page Faults in the processor. A page fault occurs when a process refers to a virtual memory page that is not in its Working Set in main memory. A Page Fault will not cause the page to be fetched from disk if that page is on the standby list, and hence already in main memory, or if it is in use by another process with whom the page is shared.



Measurement	Description
<b>Pages/sec</b>	The number of pages read from the disk or written to the disk to resolve memory references to pages that were not in memory at the time of the reference. This is the sum of Pages Input/sec and Pages Output/sec. This counter includes paging traffic on behalf of the system Cache to access file data for applications. This value also includes the pages to/from non-cached mapped memory files. This is the primary counter to observe if you are concerned about excessive memory pressure (that is, thrashing), and the excessive paging that may result.
<b>Pool Nonpaged Bytes</b>	The number of bytes in the Nonpaged Pool, a system memory area where space is acquired by operating system components as they accomplish their appointed tasks. Nonpaged Pool pages cannot be paged out to the paging file, but instead remain in main memory as long as they are allocated.
<b>Private Bytes</b>	The current number of bytes this process has allocated that cannot be shared with other processes.
<b>Processor Queue Length</b>	The instantaneous length of the processor queue in units of threads. This counter is always 0 unless you are also monitoring a thread counter. All processors use a single queue in which threads wait for processor cycles. This length does not include the threads that are currently executing. A sustained processor queue length greater than two generally indicates processor congestion. This is an instantaneous count, not an average over the time interval.
<b>Threads</b>	The number of threads in the computer at the time of data collection. Notice that this is an instantaneous count, not an average over the time interval. A thread is the basic executable entity that can execute instructions in a processor.
<b>Latency – Session Average</b>	The average client latency over the life of a session.

Measurement	Description
<b>Latency – Last Recorded</b>	The last recorded latency measurement for this session.
<b>Latency – Session Deviation</b>	The difference between the minimum and maximum measured values for a session.
<b>Input Session Bandwidth</b>	The bandwidth (in bps) from client to server traffic for a session in bps.
<b>Input Session Compression</b>	The compression ratio for client to server traffic for a session.
<b>Output Session Bandwidth</b>	The bandwidth (in bps) from server to client traffic for a session.
<b>Output Session Compression</b>	The compression ratio for server to client traffic for a session.
<b>Output Session Linespeed</b>	The line speed (in bps) from server to client for a session.

### Virtual Channel Counters

All the counters in the following table are measured in bytes per second (bps):

Measurement	Description
<b>Input Audio Bandwidth</b>	The bandwidth from client to server traffic on the audio mapping channel.
<b>Input Clipboard Bandwidth</b>	The bandwidth from client to server traffic on the clipboard mapping channel.
<b>Input COM1 Bandwidth</b>	The bandwidth from client to server traffic on the COM1 channel.
<b>Input COM2 Bandwidth</b>	The bandwidth from client to server traffic on the COM2 channel.
<b>Input COM Bandwidth</b>	The bandwidth from client to server traffic on the COM channel.

Measurement	Description
<b>Input Control Channel Bandwidth</b>	The bandwidth from client to server traffic on the ICA control channel.
<b>Input Drive Bandwidth</b>	The bandwidth from client to server traffic on the client drive mapping channel.
<b>Input Font Data Bandwidth</b>	The bandwidth from client to server traffic on the local text echo font and keyboard layout channel.
<b>Input Licensing Bandwidth</b>	The bandwidth from server to client traffic on the licensing channel.
<b>Input LPT1 Bandwidth</b>	The bandwidth from client to server traffic on the LPT1 channel.
<b>Input LPT2 Bandwidth</b>	The bandwidth from client to server traffic on the LPT2 channel.
<b>Input Management Bandwidth</b>	The bandwidth from client to server traffic on the client management channel.
<b>Input PN Bandwidth</b>	The bandwidth from client to server traffic on the Program Neighborhood channel.
<b>Input Printer Bandwidth</b>	The bandwidth from client to server traffic on the printer spooler channel.
<b>Input Seamless Bandwidth</b>	The bandwidth from client to server traffic on the Seamless channel.
<b>Input Text Echo Bandwidth</b>	The bandwidth from client to server traffic on the local text echo data channel.
<b>Input Thinwire Bandwidth</b>	The bandwidth from client to server traffic on the Thinwire (graphics) channel.
<b>Input VideoFrame Bandwidth</b>	The bandwidth from client to server traffic on the VideoFrame channel.
<b>Output Audio Bandwidth</b>	The bandwidth from server to client traffic on the audio mapping channel.
<b>Output Clipboard Bandwidth</b>	The bandwidth from server to client traffic on the clipboard mapping channel.

Measurement	Description
<b>Output COM1 Bandwidth</b>	The bandwidth from server to client traffic on the COM1 channel.
<b>Output COM2 Bandwidth</b>	The bandwidth from server to client traffic on the COM2 channel.
<b>Output COM Bandwidth</b>	The bandwidth from server to client traffic on the COM channel.
<b>Output Control Channel Bandwidth</b>	The bandwidth from server to client traffic on the ICA control channel.
<b>Output Drive Bandwidth</b>	The bandwidth from server to client traffic on the client drive channel.
<b>Output Font Data Bandwidth</b>	The bandwidth from server to client traffic on the local text echo font and keyboard layout channel.
<b>Output Licensing Bandwidth</b>	The bandwidth from server to client traffic on the licensing channel.
<b>Output LPT1 Bandwidth</b>	The bandwidth from server to client traffic on the LPT1 channel.
<b>Output LPT2 Bandwidth</b>	The bandwidth from server to client traffic on the LPT2 channel.
<b>Output Management Bandwidth</b>	The bandwidth from server to client traffic on the client management channel.
<b>Output PN Bandwidth</b>	The bandwidth from server to client traffic on the Program Neighborhood channel.
<b>Output Printer Bandwidth</b>	The bandwidth from server to client traffic on the printer spooler channel.
<b>Output Seamless Bandwidth</b>	The bandwidth from server to client traffic on the Seamless channel.
<b>Output Text Echo Bandwidth</b>	The bandwidth from server to client traffic on the local text echo data channel.

Measurement	Description
<b>Output Thinwire Bandwidth</b>	The bandwidth from server to client traffic on the Thinwire (graphics) channel.
<b>Output VideoFrame Bandwidth</b>	The bandwidth from server to client traffic on the VideoFrame channel.



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## Middleware Performance Graphs

After a load test scenario run, you can use the Middleware Performance monitor graphs to analyze the performance of the Tuxedo and IBM WebSphere MQ Servers.

**This chapter includes:**

- About Middleware Performance Graphs on page 463
- Tuxedo Resources Graph on page 464
- IBM WebSphere MQ Graph on page 467

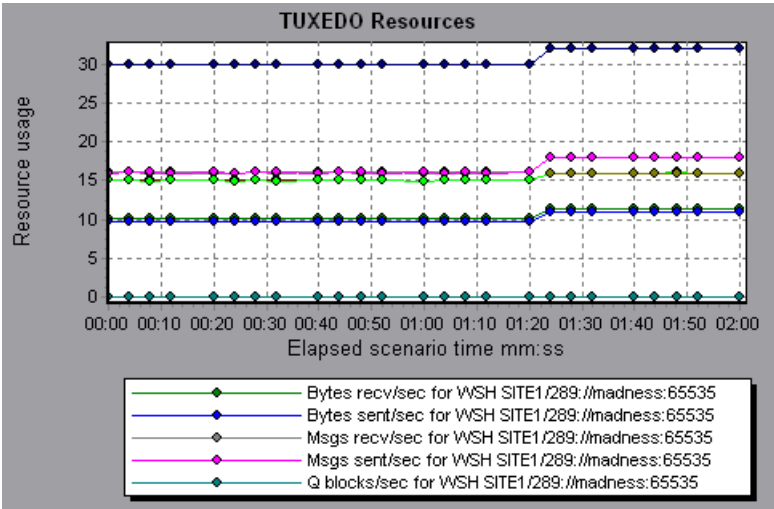
### About Middleware Performance Graphs

A primary factor in a transaction's response time is the middleware performance usage. LoadRunner's Middleware Performance monitors provide you with information about the middleware performance usage of the Tuxedo and IBM WebSphere MQ servers during a load test scenario execution. To obtain performance data, you need to activate the online monitor for the server and specify which resources you want to measure before executing the scenario.

For more information on activating and configuring the Middleware Performance monitors, refer to the *HP LoadRunner Controller User's Guide*.

# Tuxedo Resources Graph

The Tuxedo Resources graph provides information about the server, load generator machine, workstation handler, and queue in a Tuxedo system.



**Note:** To obtain data for this graph, you need to enable the TUXEDO monitor (from the Controller) and select the default measurements you want to display, before running the scenario.



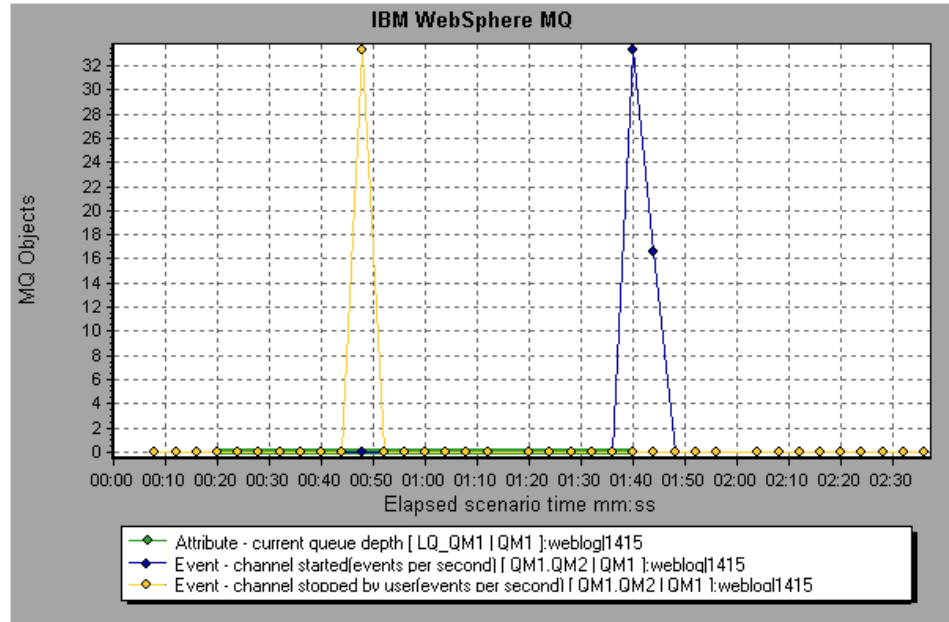
The following table describes the default counters that can be measured. It is recommended to pay particular attention to the following measurements: % Busy Clients, Active Clients, Busy Clients, Idle Clients, and all the queue counters for relevant queues.

Monitor	Measurements
Machine	<b>% Busy Clients.</b> The percentage of active clients currently logged in to the Tuxedo application server that are waiting for a response from the application server.
	<b>Active Clients.</b> The total number of active clients currently logged in to the Tuxedo application server.
	<b>Busy Clients.</b> The total number of active clients currently logged in to the Tuxedo application server that are waiting for a response from the application server.
	<b>Current Accessers.</b> The number of clients and servers currently accessing the application either directly on this machine or through a workstation handler on this machine.
	<b>Current Transactions.</b> The number of in use transaction table entries on this machine.
	<b>Idle Clients.</b> The total number of active clients currently logged in to the Tuxedo application server that are not waiting for a response from the application server.
	<b>Workload Completed/second.</b> The total workload on all the servers for the machine that was completed, per unit time.
	<b>Workload Initiated/second.</b> The total workload on all the servers for the machine that was initiated, per unit time.

Monitor	Measurements
Queue	<b>% Busy Servers.</b> The percentage of active servers currently handling Tuxedo requests.
	<b>Active Servers.</b> The total number of active servers either handling or waiting to handle Tuxedo requests.
	<b>Busy Servers.</b> The total number of active servers currently busy handling Tuxedo requests.
	<b>Idle Servers.</b> The total number of active servers currently waiting to handle Tuxedo requests.
	<b>Number Queued.</b> The total number of messages which have been placed on the queue.
Server	<b>Requests/second.</b> The number of server requests handled per second.
	<b>Workload/second.</b> The workload is a weighted measure of the server requests. Some requests could have a different weight than others. By default, the workload is always 50 times the number of requests.
Workstation Handler (WSH)	<b>Bytes Received/sec.</b> The total number of bytes received by the workstation handler, per second.
	<b>Bytes Sent/sec.</b> The total number of bytes sent back to the clients by the workstation handler, per second.
	<b>Messages Received/sec.</b> The number of messages received by the workstation handler, per second.
	<b>Messages Sent/sec.</b> The number of messages sent back to the clients by the workstation handler, per second.
	<b>Number of Queue Blocks/sec.</b> The number of times the queue for the workstation handler blocked, per second. This gives an idea of how often the workstation handler was overloaded.

## IBM WebSphere MQ Graph

The IBM WebSphere MQ graph shows the resource usage of IBM WebSphere MQ Server channel and queue performance counters as a function of the elapsed load test scenario time.




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**Note:** To obtain data for this graph, you need to enable the IBM WebSphere MQ monitor (from the Controller) and select the default measurements you want to display, before running the scenario.

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The following IBM WebSphere MQ counters are available:

### Queue Performance Counters

Measurement	Description
<b>Event - Queue Depth High (events per second)</b>	An event triggered when the queue depth reaches the configured maximum depth.
<b>Event - Queue Depth Low (events per second)</b>	An event triggered when the queue depth reaches the configured minimum depth.
<b>Event - Queue Full (events per second)</b>	An event triggered when an attempt is made to put a message on a queue that is full.
<b>Event - Queue Service Interval High (events per second)</b>	An event triggered when no messages are put to or retrieved from a queue within the timeout threshold.
<b>Event - Queue Service Interval OK (events per second)</b>	An event triggered when a message has been put to or retrieved from a queue within the timeout threshold.
<b>Status - Current Depth</b>	The current count of messages on a local queue. This measurement applies only to local queues of the monitored queue manager.
<b>Status - Open Input Count</b>	The current count of open input handles. Input handles are opened so that an application may "put" messages to a queue.
<b>Status - Open Output Count</b>	The current count of open output handles. Output handles are opened so that an application may "get" messages from a queue.

## Channel Performance Counters

Measurement	Description
<b>Event - Channel Activated (events per second)</b>	An event generated when a channel, waiting to become active but inhibited from doing so due to a shortage of queue manager channel slots, becomes active due to the sudden availability of a channel slot.
<b>Event - Channel Not Activated (events per second)</b>	An event generated when a channel attempts to become active but is inhibited from doing so due to a shortage of queue manager channel slots.
<b>Event - Channel Started (events per second)</b>	An event generated when a channel is started.
<b>Event - Channel Stopped (events per second)</b>	An event generated when a channel is stopped, regardless of source of stoppage.
<b>Event - Channel Stopped by User (events per second)</b>	An event generated when a channel is stopped by a user.
<b>Status - Channel State</b>	The current state of a channel. Channels pass through several states from STOPPED (inactive state) to RUNNING (fully active state). Channel states range from 0 (STOPPED) to 6 (RUNNING).
<b>Status - Messages Transferred</b>	The count of messages that have been sent over the channel. If no traffic is occurring over the channel, this measurement will be zero. If the channel has not been started since the queue manager was started, no measurement will be available.
<b>Status - Buffer Received</b>	The count of buffers that have been received over the channel. If no traffic is occurring over the channel, this measurement will be zero. If the channel has not been started since the queue manager was started, no measurement will be available.

Measurement	Description
Status - Buffer Sent	The count of buffers that have been sent over the channel. If no traffic is occurring over the channel, this measurement will be zero. If the channel has not been started since the queue manager was started, no measurement will be available.
Status - Bytes Received	The count of bytes that have been received over the channel. If no traffic is occurring over the channel, this measurement will appear as zero. If the channel has not been started since the queue manager was started, no measurement will be available.
Status - Bytes Sent	The count of bytes that have been sent over the channel. If no traffic is occurring over the channel, this measurement will appear as zero. If the channel has not been started since the queue manager was started, no measurement will be available.

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## Infrastructure Resources Graphs

After running a load test scenario, you can use the Network Client monitor graph to analyze the performance of the network client data points.

**This chapter includes:**

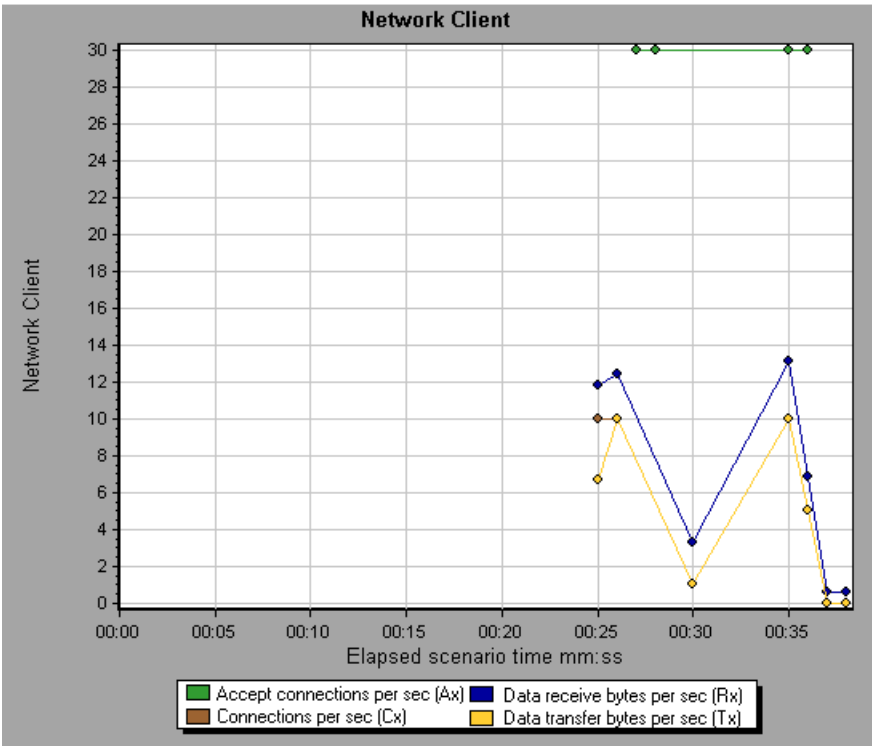
- About Infrastructure Resources Graphs on page 471
- Network Client Graph on page 472

### About Infrastructure Resources Graphs

LoadRunner's Infrastructure Resources monitor provides you with information about the performance of FTP, POP3, SMTP, IMAP, and DNS Vusers on the network client during load test scenario execution.

## Network Client Graph

The Network Client graph displays network client data points for FTP, POP3, SMTP, IMAP, and DNS Vusers during a load test scenario run. The x-axis represents the time that has elapsed since the start of the scenario run. The y-axis represents the resource value.





The following table lists the Network Client measurements that are monitored:

Measurement	Description
Pings per sec	Number of pings per second
Data transfer bytes per sec	Number of data bytes transferred per second
Data receive bytes per sec	Number of data bytes received per second
Connections per sec	Number of connections per second
Accept connections per sec	Number of connections accepted per seconds
SSL Connections per sec	Number of SSL connections per second
SSL Data transfer bytes per sec	Number of SSL data bytes transferred per second
SSL Data receive bytes per sec	Number of SSL data bytes received per second
SSL Accept connections per sec	Number of SSL connections accepted per seconds



# Part III

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## Analysis Reports



# 31

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## Understanding Analysis Reports

After running a load test scenario, you can use the Analysis reports to analyze the performance of your application.

**This chapter includes:**

- About Analysis Reports on page 478
- Viewing Summary Reports on page 479
- SLA Reports on page 486
- Analyzing Transactions on page 489
- Creating HTML Reports on page 497
- Working with Transaction Reports on page 498
- Scenario Execution Report on page 501
- Failed Transaction Report on page 501
- Failed Vuser Report on page 502
- Data Point Report on page 502
- Detailed Transactions Reports on page 504
- Transaction Performance by Vuser Report on page 505

You can also create a report in Microsoft Word format. See Chapter 32, “Creating a Microsoft Word Report.”

## About Analysis Reports

After running a load test scenario, you can view reports that summarize your system's performance. Analysis provides the following reporting tools:

- Summary report
- SLA report
- Transaction Analysis reports
- HTML reports
- Transaction reports

The Summary report provides general information about the scenario run. You can access the Summary report at any time from the Session Explorer.

The SLA report provides an overview of the defined SLAs (Service Level Agreements) with succeeded or failed status.

The Transaction Analysis report provides a detailed analysis of a specific transaction over a specific time period.

You can instruct Analysis to create an HTML report. The HTML report contains a page for each open graph, the Summary report, the SLA report, and the Transaction Analysis report.

Transaction reports provide performance information about the transactions defined within the Vuser scripts. These reports give you a statistical breakdown of your results and allow you to print and export the data.

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**Note:** Summary reports, SLA reports, and Transaction Analysis reports are not available when generating Cross Result graphs. For more information on Cross Result graphs, see Chapter 7, “Cross Result and Merged Graphs”.

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## Viewing Summary Reports

The Summary report provides general information about load test scenario execution. This report is always available from the Session Explorer or as a tab in the Analysis window.

The Summary report lists statistics about the scenario run and provides links to the following graphs: Running Vusers, Throughput, Hits Per Second, HTTP Responses per Second, Transaction Summary, and Average Transaction Response Time.

The appearance of the Summary report and the information displayed, will vary depending on whether an SLA (Service Level Agreement) was defined.

An SLA defines goals for the scenario. LoadRunner measures these goals during the scenario run and analyzes them in the Summary report. For more information on defining an SLA, see Chapter 8, “Defining Service Level Agreements.”

This section includes the following topics:

- “Summary Report With No SLA” below
- “Summary Report With SLA” on page 482

### Summary Report With No SLA

The Summary Report where no SLA was defined contains the following sections.

- Scenario Details
- Statistics Summary
- Scenario Behavior Over Time
- Transaction Summary
- HTTP Responses Summary

### Scenario Details

This section shows the basic details of the load test scenario being analyzed.

Statistics Summary

This section shows a breakdown of the transaction statistics and also provides links to the following:

- The SLA configuration wizard. For more information on defining an SLA, see Chapter 8, “Defining Service Level Agreements.”
- The Analyze Transaction tool. For more information on analyzing transactions, see “Analyzing Transactions” on page 489

Scenario Behavior Over Time

This section displays the average errors per second received by the application under test per time interval. For example, 0 means that on average there were zero errors received per second for that time interval, 0+ means that on average there were slightly more than zero errors received, and so on.

Scenario behaviour over time

Transaction Name	Time Ranges											
AUT Errors	0	0	0+	0+	0+	0+	0+	0+	0.1	0.1	0+	0.1
	00:00:00	00:01:45	00:03:35	00:05:25	00:07:10	00:09:00	00:10:50	00:12:35	00:14:25	00:16:15	00:18:00	00:19:50
												00:21:40






## Transaction Summary

This section displays a table containing the load test scenario's diagnostics data. Included in this data is a percentile column (x Percent). This column indicates the maximum response time for that percentage of transactions performed during the run. For example, in the table below, the value in the 88 Percent column for **browse special books** is 8.072. This means that the response time for 88% of the **browse special books** transactions was less than 8.072 seconds.

### Transaction Summary

**Transactions:** Total Passed: 34,949 Total Failed: 131 Total Stopped: 0

**Average Response Time**

Transaction Name	SLA Status	Minimum	Average	Maximum	Std. Deviation	88 Percent	Pass	Fail	Stop
<a href="#">browse special books</a>		1.078	3.948	113.754	7.372	8.072	16,673	6	0
<a href="#">credit card validation</a>		0.485	3.509	14.062	3.453	7.832	14,949	0	0
<a href="#">load main page</a>		3.625	31.091	117.625	20.732	54.133	894	125	0

**Note:** You can change the value in the percentile column in one of the following ways:

- Open the Options dialog box (**Tools > Options**). Click the **General** tab and In the Summary Report section enter the desired percentile in the Transaction Percentile box.
- Select **View > Summary Filter** or click the Apply filter on summary page button on the toolbar. The Analysis Summary Filter dialog box opens. In the Additional Settings area enter desired percentile.



## **HTTP Responses Summary**

This section shows the number of HTTP status codes returned from the Web server during the load test scenario, grouped by status code.

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**Note:** There are additional Diagnostics sections that may appear at the end of the Summary Report, depending on the configuration of your system. For more information, see “Additional Summary Report Sections” on page 496.

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## **Summary Report With SLA**

The Summary Report where an SLA was defined contains the following sections:

- Scenario details
- Statistics Summary
- X Worst Transactions
- Scenario Behavior Over Time
- Transaction Summary
- HTTP Responses Summary

### **Scenario details**

This section shows the basic details of the load test scenario being analyzed.

### **Statistics Summary**

This section shows a breakdown of the transaction statistics.

X Worst Transactions

The X Worst Transactions table shows the worst transactions in terms of how often the transactions exceeded the SLA boundary during the run, and by how much.

5 Worst transactions

Transaction Name	Failure Ratio[%] (exceeded time/transaction duration)	Failure Value[%] (response time/SLA)
- dogbert	48.15	4.18

Time Interval	Avg exceeding ratio	Max exceeding ratio
00:00:30-00:01:00	4.25	7.39
00:01:10-00:01:25	1.85	3.84
00:01:45-00:01:50	2.61	2.61
00:02:15-00:02:30	6.9	8.47

Analyze Transaction

**Note:** You choose how many transactions are displayed in this table in the Summary Report section on the General tab of the options dialog box. Open the dialog box (**Tools > Options**) and enter the number of transactions to display. The default is 5.

You expand a transaction to get more information. When expanded, the following information appears for each transaction:

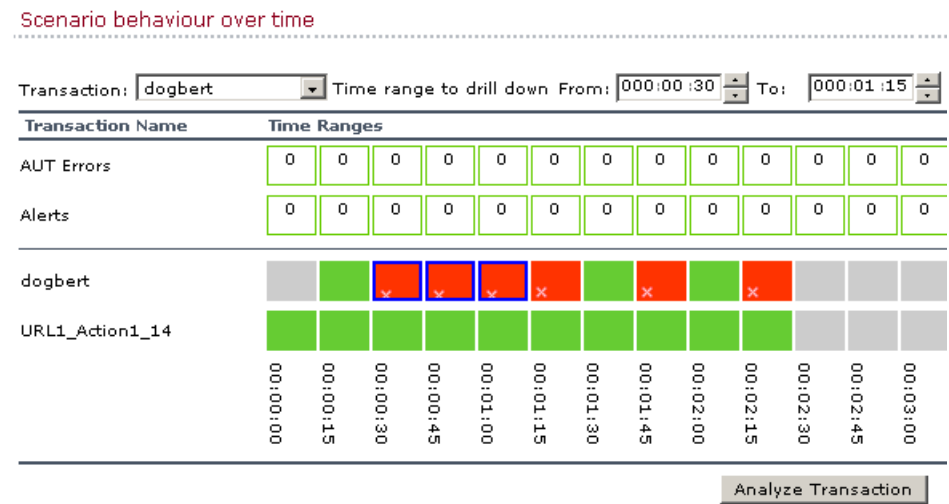
- **Failure Ratio.** The percentage of time intervals where the transaction exceeded the SLA. You can see this graphically in the Scenario Behavior Over Time section below.
- **Failure Value.** The average percentage by which the transaction exceeded the SLA over the whole run.
- **Avg exceeding ratio.** The average percentage by which the transaction exceeded the SLA over a specific time interval. For example, in the first time interval in the screenshot above, the figure is 4.25%. This means that during that time interval, the transaction may have exceeded the SLA boundary several times, each time by a different percentage margin, the average percentage being 4.25%.

- **Max exceeding ratio.** The highest percentage by which the transaction exceeded the SLA over a specific time interval. For example, using the same time interval as above, the transaction may have exceeded the SLA several times, each time by a different percentage margin. The highest percentage being 7.39%

Analysis allows you to analyze a specific transaction in more detail. You open the Analyze Transaction tool from this section by clicking the **Analyze Transaction** button. For more information on Transaction Analysis Reports, see “Analyzing Transactions” on page 489.

Scenario Behavior Over Time

This section shows how each transaction performed in terms of the SLA over time intervals. The green squares show time intervals where the transaction performed within the SLA boundary. Red squares show time intervals where the transaction failed and grey squares show where no relevant SLA was defined.



Analysis allows you to analyze a specific transaction in more detail. You open the Analyze Transaction tool from the Scenario Behavior Over Time section in one of the following ways:

- Select the transaction to analyze from the list and enter the time interval in the **From** and **To** boxes. Then click **Analyze Transaction**.
- Drag the mouse over the desired transaction and time range to analyze. Then click **Analyze Transaction**.

For more information on Transaction Analysis Reports, see “Analyzing Transactions” on page 489.

**Note:** The time intervals displayed in the **Scenario Behavior Over Time** section may vary for each interval. The time interval set in the tracking period of the SLA is only the minimum time interval that will be displayed.

It is only the display that varies. The SLA is still determined over the time interval you choose in the **Advanced Settings** section.



### Transaction Summary

This section displays a table containing the load test scenario’s diagnostics data. Included in this data is a percentile column (x Percent). This column indicates the maximum response time for that percentage of transactions performed during the run. For example, in the table below, the value in the 88 Percent column for **browse special books** is 8.072. This means that the response time for 88% of the **browse special books** transactions was less than 8.072 seconds.

Transaction Summary

Transactions: Total Passed: 34,949 Total Failed: 131 Total Stopped: 0

Average Response Time

Transaction Name	SLA Status	Minimum	Average	Maximum	Std. Deviation	88 Percent	Pass	Fail	Stop
<a href="#">browse special books</a>		1.078	3.948	113.754	7.372	8.072	16,673	6	0
<a href="#">credit card validation</a>		0.485	3.509	14.062	3.453	7.832	14,949	0	0
<a href="#">load main page</a>		3.625	31.091	117.625	20.732	54.133	894	125	0

---

**Note:** You can change the value in the percentile column in the Summary Report section of the General tab of the Options dialog box. Open the dialog box (**Tools > Options**) and enter the desired percentage.

Alternatively, you can also change the value in the Summary Filter (**View > Summary Filter**)

---

### **HTTP Responses Summary**

This section shows the number of HTTP status codes returned from the Web server during the load test scenario, grouped by status code.

---

**Note:** There are additional Diagnostics sections that may appear at the end of the Summary Report, depending on the configuration of your system. For more information, see “Additional Summary Report Sections” on page 496.

---

## **SLA Reports**

An SLA (Service Level Agreement) defines goals for the load test scenario. LoadRunner measures these goals during the scenario run and analyzes them in the Summary report. The SLA Report shows the succeeded or failed status of all SLAs that were defined for the scenario run. For more information on defining an SLA, see Chapter 8, “Defining Service Level Agreements.”

---

**Note:** Analysis data (for example, transactions) that has been excluded by the Summary Filter will not be available for analysis in the SLA report. For more information on filtering, see “Applying Filter and Sort Criteria to Graphs” on page 79

---

You create the SLA Report in one of the following ways:

- Select **Reports > Analyze SLA**. The SLA report opens.
- Right-Click the Summary pane and select **Analyze SLA** from the right-click menu. The SLA report opens.
- Click on any SLA status indicator that appears in the Summary Report.



Once the report has been created, it can be accessed at any time from the Session Explorer.

Depending on the measurements that you are evaluating, the SLA report displays the SLA statuses in one of the following ways:

- Where the SLA was defined over the whole run, the report displays a single SLA status for each goal definition.

## SLA Results

SLA was defined on the following measurements:

### Total Hits

SLA Status: Succeeded

Result	Goal
106146	100000

- Where the SLA was defined per time interval within the run, the report displays the status of the SLA for each transaction per time interval. The green squares show time intervals where the transaction performed within the SLA boundary. Red squares where the transaction failed and grey squares show where no relevant SLA was defined.

SLA Results

SLA was defined on the following measurements:

Transaction Response Time

The SLA status of transaction response time displayed over time per each transaction.

Transaction Name	Time Ranges													
browse special books					x	x					x	x	x	x
credit card validation				x	x	x		x	x	x	x	x	x	
load main page	x	x	x	x	x	x	x	x	x	x	x	x	x	x
search for book - by author														
search for book - by subject														
search for book - by title	x					x	x	x	x	x	x	x	x	x
	00:00:00	00:01:45	00:03:35	00:05:25	00:07:10	00:09:00	00:10:50	00:12:35	00:14:25	00:16:15	00:18:00	00:19:50	00:21:40	



Where the SLA was defined per time interval within the run, a further section appears detailing the goal definitions for the SLA.

Transaction Response Time - Goal Definitions

Below are the maximum average transaction response time threshold values that were defined for the following transactions per each load criteria:

Transaction name	Running Users	
	< 10	≥ 10
browse special books	8	10
credit card validation	8	10
load main page	8	10
search for book - by author	8	10
search for book - by subject	8	10
search for book - by title	8	10

## Analyzing Transactions

You use the Analyze Transaction tool to analyze a transaction in more detail. The tool produces a report for a specific transaction over a specified time period.

The report includes information on correlations between the graph of the transaction and other measurements recorded during the run, as well as errors recorded.


---

**Note:** Analysis data (for example, transactions) that has been excluded by the Summary Filter will not be available for analysis in the Transaction Analysis report. For more information on filtering, see “Applying Filter and Sort Criteria to Graphs” on page 79.

---

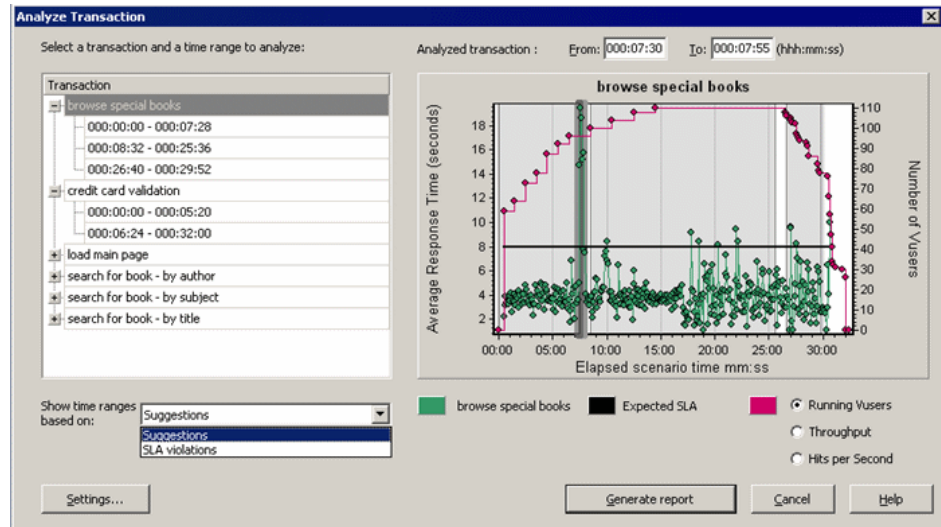
You can analyze a transaction even if you have not defined an SLA.

You open the tool in one of the following ways:

- Select **Reports > Analyze Transaction**. The Analyze Transaction dialog box opens.
- Right-Click the Summary Report pane and select **Analyze Transaction** from the right-click menu. The Analyze Transaction dialog box opens.
-  ➤ Click the Analyze Transaction button on the toolbar. The Analyze Transaction dialog box opens.
- Where an SLA has been defined, click on the **Analyze Transaction** button that appears by the X Worst Transactions section or the Scenario Behavior Over Time section. In these cases, Analysis opens the Transaction Analysis Report directly using the last used settings, and not the Analyze Transaction dialog box.
- Where an SLA has not been defined, click the **Analyze Transaction tool** link in the Statistics Summary section. The Analyze Transaction dialog box opens.
- Generate the report automatically using Analysis Templates. To do this, select **Tools > Templates > Apply/Edit Template**. Select **Automatically analyze the top problematic transactions** and click **Apply Template**. For more information about working with templates, see “Using Templates” on page 73.

## Understanding The Analyze Transaction Dialog Box

You use the Analyze Transaction dialog box to define the criteria that will be used to analyze the selected transaction in the Transaction Analysis Report.



To define the Transaction Analysis criteria:

- 1 Select one of the display options that appear in the **Show time ranges based on box** below the Transaction tree in the left pane.
  - **Suggestions.** Lists all transactions and time ranges from the scenario run.
  - **SLA Violations.** Lists only those transactions and time ranges where the transaction exceeded the SLA. This option does not appear if there were no transactions that exceeded the SLA.
- 2 Select the transaction to analyze from the Transaction tree.
- 3 Select the time range to analyze in one of the following ways:
  - Select the time range from the Transaction tree.
  - Enter the time range in the **From** and **To** boxes above the graph.
  - Select the time range by dragging the bars on the graph.

- 4 Select one of the display options from **Running Vusers**, **Throughput** and **Hits per Second** from the radio buttons under the graph. The option you select is displayed on the graph and will appear on the snapshot of the graph that appears on the Transaction Analysis Report. Note that your choice only affects the display of the graph and not the calculation for correlations.
- 5 Click **Settings** to define the Analyze Transaction settings in the **Analyze Transaction Settings** dialog box. For more information, see “Understanding the Analyze Transaction Settings” below

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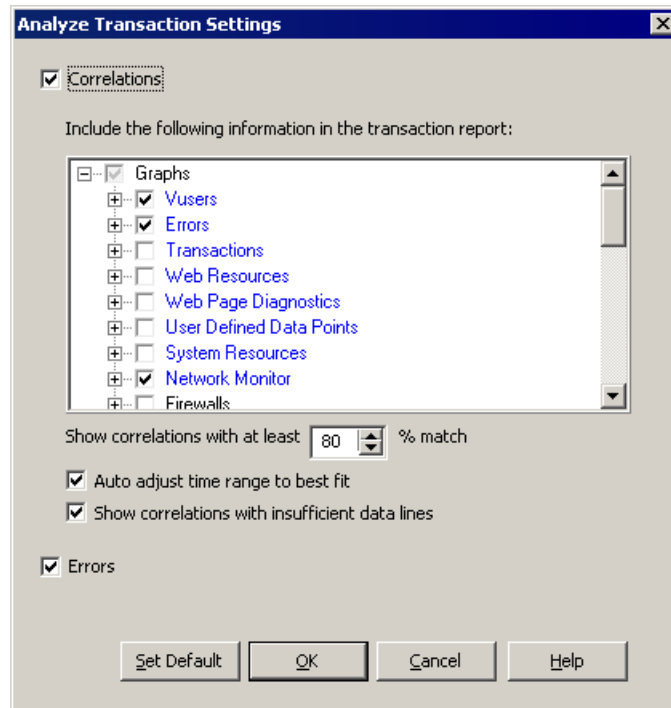
**Note:** You can also define the Analyze Transaction settings in the **Analyze Transaction Settings** tab of the Options dialog box (**Tools > Options**).

---

- 6 Click **Generate report**. The Transaction Analysis Report opens. Once the report has been created, you can access it at any time from the Session Explorer.

## Understanding the Analyze Transaction Settings

When defining the Transaction Analysis settings, you can configure the Transaction Analysis Report to show correlations between the graph of the analyzed transaction and other graphs that you select.



The dialog box includes the following options:

- **Correlations.** Defines which graphs you want Analysis to match to the graph of the transaction you selected. Graphs where data is available appear in blue.
- **Show correlations with at least X% match.** The positive or negative percentage correlation between the graph of the analyzed transaction and the graphs selected above. You can change the percentage by entering a value in the box. The default is 20%.

- **Auto adjust time range to best fit.** Analysis adjusts the selected time range to focus on the SLA violations within and around that time period. This option only applies when the Transaction Analysis report is generated directly from the Summary report (from the **X Worst transactions** or **Scenario behavior over time** sections).
- **Show correlations with insufficient data lines.** Displays correlations where one of the measurements contains less than 15 units of granularity.
- **Errors.** Displays errors in the Transaction Analysis Report if selected.

You click **OK** to return to the Analyze Transaction dialog box.

## Understanding The Transaction Analysis Report

The Transaction Analysis Report contains the following sections.

- Observations
- Errors
- Observation Settings
- Graph

### Observations

This section shows both positive and negative correlations between the graph of the transaction being analyzed, and other graphs based on the settings you chose in the Analyze Transaction Dialog Box. When two graphs are correlated, it means that their behavior matches each other by a certain percentage.

Observations

Showing matches with a correlation ratio not less than: 20 % ▲ ▼ [Recalculate](#)

Transactions
* found positive (100.00%) match to <a href="#">search for book - by title</a> (Average Transaction Response Time)
* found positive (99.85%) match to <a href="#">search for book - by title:Pass</a> (Transactions per Second)
* found positive (99.74%) match to <a href="#">Pass</a> (Total Transactions per Second)
* found positive (99.09%) match to <a href="#">search for book - by subject:Pass</a> (Transactions per Second)
* found positive (94.51%) match to <a href="#">credit card validation:Pass</a> (Transactions per Second)



To view the correlating graph, select one of the results and then click the View Graph icon at the bottom of the section. The graph comparison opens.



You can return to the Transaction Analysis Report from the graph comparison at anytime by clicking the Back to <transaction name> icon on the toolbar.

---

**Note:** The correlations are automatically calculated according to a default ratio of 20%. You can adjust this ratio by clicking the arrows next to the percentage. Then click **Recalculate**.

---

## Errors

This section is divided into two sub-sections.

- **Application Under Test errors.** Shows errors that occurred during the transaction that were direct results of Vuser activity.
- **All errors.** Shows Application Under Test errors as well as errors that were not related to Vuser activity, and which affected your system and not the application under test.

## Observation Settings

This section displays a summary of the settings that were selected in the Advanced Settings section of the Analyze Transaction dialog box.

## Graph

The Graph section displays a snapshot of selected transaction and time range for analysis merged with the display option you selected (Running Vusers, Throughput, or Hits per Second). Note that it is only a snapshot and can not be manipulated like normal graphs.

## **Additional Summary Report Sections**

There are additional Diagnostics sections that may appear at the end of the Summary Report, depending on the configuration of your system.

## **Viewing Diagnostics from the Summary Report**

The Summary report for SAP Diagnostics, J2EE /.NET Diagnostics, and Siebel Diagnostics provides a usage chart that links to and displays each individual transaction's Web, application, and database layers, and provides the total usage time for each transaction. You can click a layer on which you want to perform transaction breakdown to open the breakdown graph for the selected transaction.

The for the various diagnostics are discussed in detail in the following sections:

- “Viewing the Siebel Usage Section of the Summary Report” on page 524
- “Viewing the SAP Diagnostics in the Summary Report” on page 581
- “Viewing J2EE & .NET Diagnostics in the Summary Report” on page 605

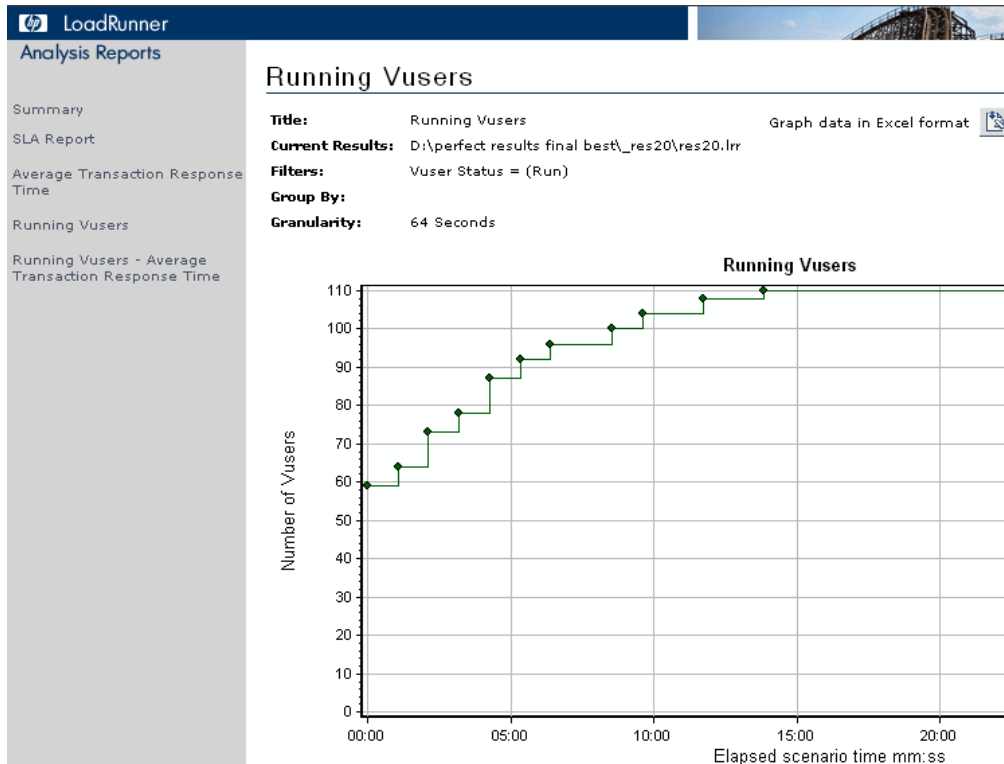
## **Exporting the Summary Report to Excel**

You can save the Summary report to an Excel file by selecting **View > Export Summary to Excel**.



## Creating HTML Reports

Analysis lets you create HTML reports for your load test scenario run. It creates a separate page for each one of the open graphs and reports.



You can view an Excel file containing the graph data, by clicking the **Graph data in Excel format** button on the relevant graph page.

**To create HTML reports:**



- 1 Open all graphs that you want to include in the report.
- 2 Choose **Reports > HTML Report** or click the **Create HTML Report** button on the toolbar. The Select Report Filename and Path dialog box opens.

- 3 Specify a path and file name for the HTML report and click **Save**. Analysis saves a Summary report which has the same name as the file in the selected folder. The rest of the graphs are saved in a folder with the same name as the Summary report's file name. When you create an HTML report, Analysis opens your default browser and displays the Summary report.
- 4 To view an HTML report for one of the graphs, click its link in the left frame.
- 5 To copy the HTML reports to another location, be sure to copy the filename and the folder with the same name. For example, if you named your HTML report test1, copy test1.html and the folder test1 to the desired location.

## Working with Transaction Reports

LoadRunner's Transaction reports are divided into the following categories:

- Activity
- Performance

*Activity* reports provide information about the number of Vusers and the number of transactions executed during the load test scenario run. The available Activity reports are **Scenario Execution**, **Failed Transaction**, and **Failed Vusers**.

*Performance* reports analyze Vuser performance and transaction times. The available Performance reports are **Data Point**, **Detailed Transaction**, and **Transaction Performance by Vuser**.

In order to view a report, you must generate it from the Analysis window. Analysis reports are displayed in a Report Viewer. You can print, save, or export the data using the viewer.

## Selecting and Displaying Reports

Analysis provides several built-in reports which contain detailed summaries about the load test scenario, the transactions and Vusers.

**To display a report:**

- 1** Open the desired Analysis session file (.lra extension), or LoadRunner result file (.lrr extension), if it is not already open.
- 2** Choose **Reports > Crystal Report**.
- 3** Choose **Activity Reports** or **Performance Reports** and choose the report from the drop-down list that you want to generate.

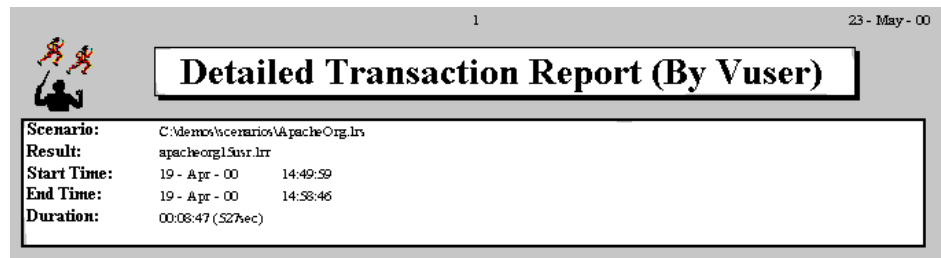
The report is generated and displayed. You can display multiple copies of the same report.

## The Report Viewer

Each report is displayed in its own report viewer. Each viewer contains a header and a toolbar.

### Report Header

The header displays general run time information.



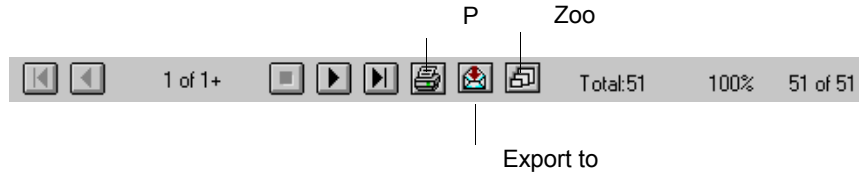
The report header contains the following information:

- **Title.** The name of the report.
- **Scenario.** The name of the scenario described in the report.
- **Result.** The pathname of the scenario results directory.
- **Start time.** The time at which the Run Scenario command was executed.




- **End time.** The time at which the scenario script was terminated.
- **Duration.** The total run time of the scenario.

### Report Viewer Toolbar

Each report viewer has a toolbar that lets you perform operations on displayed reports.



The report viewer toolbar contains the following buttons:

-  ➤ **Zoom.** Toggles between an actual size, full page, and magnified views of the report.
-  ➤ **Print.** Prints the displayed report.
-  ➤ **Export to file.** Exports the displayed information to a text file.

If there are multiple values for the y-axis, as in the Transaction Performance by Vuser graph (min, average, and max), all of the plotted values are displayed.

## Scenario Execution Report

The Scenario Execution report is an Activity report that provides details about major events that occurred during the load test scenario run. This includes information on every Vuser, such as when it was ready to run and for how long it ran.

**Group:** g1

<i>Vuser</i>	<i>Host</i>	<i>Ready At</i>	<i>Running At</i>	<i>Duration</i>	<i>Termination Status</i>
Vuser1	10.1.1.30	14:52:58	14:53:30	00:05:43 (343sec)	Abort
Vuser2	10.1.1.30	14:52:58	14:53:30	00:05:43 (343sec)	Abort
Vuser3	10.1.1.30	14:52:58	14:53:30	00:05:43 (343sec)	Abort
Vuser4	10.1.1.30	14:52:58	14:53:30	00:05:43 (343sec)	Abort
Vuser5	10.1.1.30	14:52:58	14:53:30	00:05:43 (343sec)	Abort

### Summary

*Vusers:* 5

*Passed:* 0      *Failed:* 0      *Error:* 0      *Stopped:* 5

## Failed Transaction Report

The Failed Transaction report is an Activity report that provides details about the beginning time, end time, and duration of the failed, but completed transaction.

**Group:** g1

*Vuser :* Vuser1

<i>Transaction</i>	<i>Start time</i>	<i>End time</i>	<i>Duration</i>
Apache_Server	14:58:36.117	14:58:37.319	00:00:01.202
Surf_Apache	14:58:33.043	14:58:37.319	00:00:04.276

*Vuser :* Vuser2

<i>Transaction</i>	<i>Start time</i>	<i>End time</i>	<i>Duration</i>
Apache_Server	14:58:35.265	14:58:37.328	00:00:02.063
Surf_Apache	14:58:24.810	14:58:37.328	00:00:12.518

## Failed Vuser Report

The Failed Vuser report is an Activity report that provides details about all Vusers that were in the ERROR, STOPPED, or DONE:FAILED states during the load test scenario execution. The **Ready At** and **Running At** times are relative to the computer's system clock.

<b>Group:</b>	g2						
<i>Vuser</i>		<i>Host</i>		<i>Ready At</i>	<i>Running At</i>	<i>Duration</i>	<i>Termination Status</i>
Vuser1		localhost		14:53:26	14:54:42	00:05:14 (314sec)	Abort
Vuser2		localhost		14:53:26	14:54:42	00:05:14 (314sec)	Abort
Vuser3		localhost		14:53:26	14:54:42	00:05:14 (314sec)	Abort
Vuser4		localhost		14:53:26	14:54:42	00:05:14 (314sec)	Abort
Vuser5		localhost		14:53:26	14:54:42	00:05:14 (314sec)	Abort
<b>Summary</b>							
<i>Vusers:</i>	5						
<i>Failed:</i>	0	<i>Error:</i>	0	<i>Stopped:</i>	5		

In this scenario, all five Vusers were stopped.

## Data Point Report

LoadRunner Controller enables you to record your own data for analysis. You instruct Controller to record the value of an external function or variable, also known as a *data point*, during the load test scenario run. Using the gathered data, LoadRunner creates a graph and report for the data point.

The data point is set by including an **lr\_user\_data\_point** function (**user\_data\_point** for GUI Vusers) in your Vuser script. For more information, refer to the online *HP LoadRunner Online Function Reference*.

The **Data Point** graph shows the value of the data point during the scenario run. The x-axis represents the number of seconds that elapsed since the start time of the run. The y-axis displays the value of each recorded data point statement.

The **Data Point** report is a Performance report that lists the name of the data point, its value, and the time its value was recorded. The values are displayed for each Group and Vuser.

<i><b>Group:</b></i> Group1		
	<b>Data Point</b>	<b>Time</b>
<b>Vuser id:</b> 1	memory	19.00 13:37:16
	memory	1.00 13:37:20
	memory	9.00 13:37:32
	memory	1.00 13:37:36
	memory	1.00 13:37:40
<b>Vuser id:</b> 2	memory	6.00 13:37:05
	memory	8.00 13:37:20
	memory	9.00 13:37:32
	memory	1.00 13:37:36
	memory	1.00 13:37:40

## Detailed Transactions Reports

The Detailed Transactions report is a performance reports that provides a list of all transactions executed by each Vuser during a load test scenario. The Detailed Transactions by Vuser report provides details about the execution time of each transaction per Vuser.

<b>Group: zorh</b>						
<u>Vuser_id:</u> 1						
<i>Transaction</i>	<i>Start time</i>	<i>End time</i>	<i>Duration</i>	<i>Think Time</i>	<i>Wasted Time</i>	<i>Result</i>
end_section	14:07:59.029	14:08:00.045	00:00:01.016	00:00:01.016	00:00:00.000	Pass
General	14:05:27.748	14:06:06.482	00:00:38.618	00:00:21.715	00:00:00.116	Pass
General	14:06:06.482	14:07:02.701	00:00:37.104	00:00:21.716	00:00:19.115	Pass
General	14:07:02.701	14:07:59.029	00:00:37.212	00:00:21.715	00:00:19.116	Pass
mc_run	14:05:37.310	14:05:41.764	00:00:04.453	00:00:02.609	00:00:00.001	Pass
mc_run	14:06:16.045	14:06:20.248	00:00:04.202	00:00:02.609	00:00:00.001	Pass
mc_run	14:07:12.264	14:07:15.920	00:00:03.655	00:00:02.609	00:00:00.001	Pass

---

**Note:** The Detailed Transactions and Detailed Transactions by Vuser reports are disabled when result data is aggregated or summarized.

---

The following values are reported:

- **Start time.** the system time at the beginning of the transaction
- **End time.** the actual system time at the end of the transaction, including the think time and wasted time.
- **Duration.** the duration of the transaction in the following format: hrs:minutes:seconds:milliseconds. This value includes think time, but does not include wasted time.
- **Think time.** the Vuser's think time delay during the transaction.
- **Wasted time.** the LoadRunner internal processing time not attributed to the transaction time or think time (primarily RTE Vusers).
- **Results.** the final transaction status, either Pass or Fail.



## Transaction Performance by Vuser Report

The Transaction Performance Summary by Vuser report is a Performance report that displays the time required by each Vuser to perform transactions during the load test scenario. The report indicates if the transaction was successful and what the minimum, maximum, and average times were for each Vuser. This report is useful when you have several different types of Vusers in a scenario and you want to characterize performance for each type.

**Transaction:** Apache\_Home

Group: **g1**

				<u>P e r f o r m a n c e (sec)</u>			
<i>Vuser</i>	<i>Pass</i>	<i>Fail</i>	<i>Min</i>	<i>Avg</i>	<i>Max</i>	<i>STD</i>	
Vuser1	40	0	0.22	1.06	3.80	0.99	
Vuser2	37	0	0.22	1.37	7.40	1.60	
Vuser3	40	1	0.22	1.08	5.67	1.17	
Vuser4	39	0	0.23	1.04	3.91	0.97	
Vuser5	39	1	0.22	0.95	2.92	0.75	
<u>Total:</u>	<b>5</b>	<b>195</b>	<b>2</b>	<b>0.22</b>	<b>1.10</b>	<b>7.40</b>	



---

## Creating a Microsoft Word Report

You can create a report as a Microsoft Word document.

### **This chapter includes:**

- About the Microsoft Word Report on page 507
- Creating Microsoft Word Reports on page 508

### **About the Microsoft Word Report**

You can use the Word report generation tool to automatically summarize and display the test's significant data in graphical and tabular format and to display and describe all graphs and reports in the current Analysis session.

You can also choose to include the script from VuGen to display thumbnail images of the business process.

The appearance of the Summary report and the information displayed, will vary depending on whether an SLA (Service Level Agreement) was defined. For more information on Summary reports, see “Viewing Summary Reports” on page 479.

If an SLA was defined and a report was generated (**Reports > Analyze SLA**), then the Word report will also include the SLA report. For more information on SLA reports, see “SLA Reports” on page 486.

Other features of the report include the automatic inclusion of an overview of the load test scenario configuration, and an executive summary.

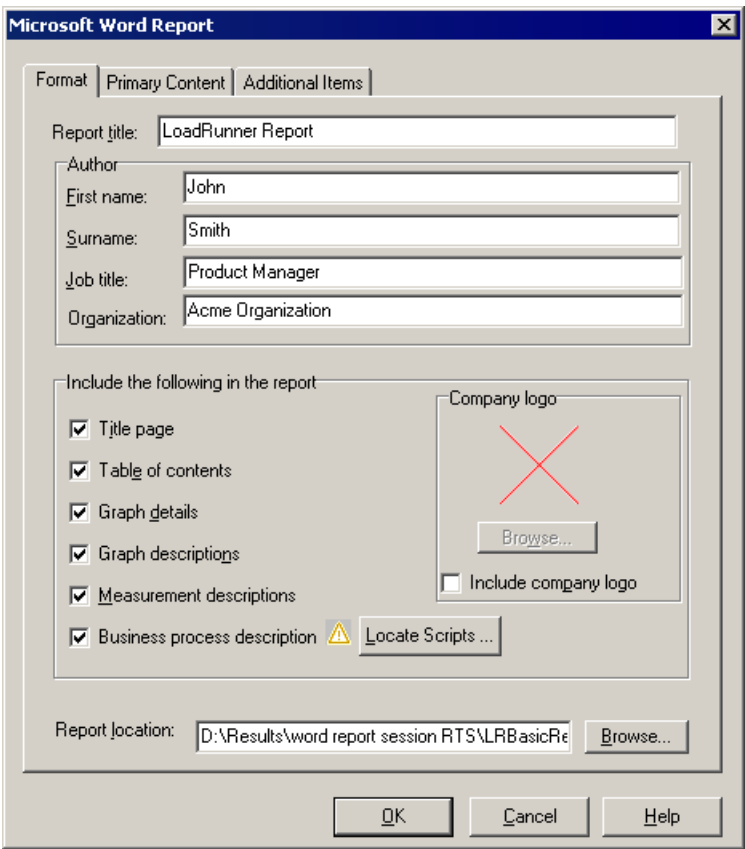
The report is structured into logical and intuitive sections with a table of contents and various appendixes.

# Creating Microsoft Word Reports

You create Microsoft Word reports using the Microsoft Word Report dialog box.

To create Microsoft Word reports:

- 1 Choose **Reports > Microsoft Word Reports...** The Microsoft Word Report dialog box opens.



- 2 Enter the Microsoft Word report options as described in the following sections:
  - “Understanding the Microsoft Word Report Dialog Box—Format Tab” on page 509.
  - “Understanding the Microsoft Word Report Dialog Box—Primary Content Tab” on page 513.
  - “Understanding the Microsoft Word Report Dialog Box—Additional Items Tab” on page 515.

- 3 Click **OK**. The report generation process may take a few minutes.

When completed, Analysis launches the Microsoft Word application containing the report. The file is saved to the location specified in the **Report Location** box of the **Format** tab.

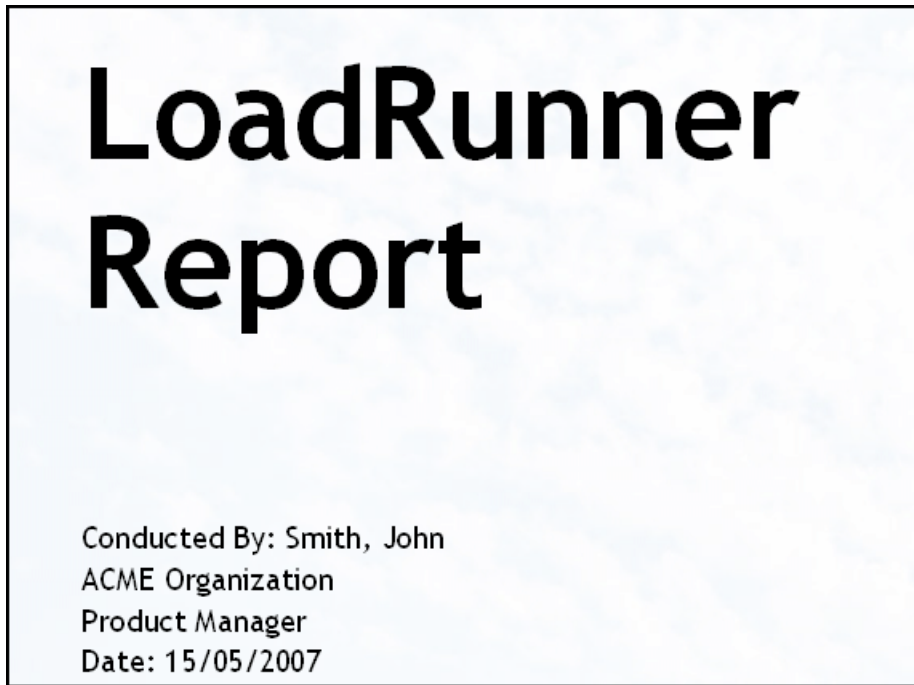
### **Understanding the Microsoft Word Report Dialog Box—Format Tab**

You use the Format tab to add custom title and author information to the Word report, as well as to include additional pages and descriptive comments.

- **Report title.** Enter a name for the report. This will be displayed on the report’s title page.
- **Author.** Enter the author details. This will be displayed on the report’s title page.

- **Title Page.** Attaches a cover page to the report.

For example:



- **Table of contents.** Attaches a table of contents to the report, placed after the cover page.
- **Graph details.** Displays details such as graph filters and granularity settings.
- **Graph descriptions.** Displays a short description of the graph. The description is identical to the one which appears in the Description tab in the Analysis window.

For example:

## 12. Average Transaction Response Time

Displays the average time taken to perform transactions during each second of the load test. This graph helps you determine whether the performance of the server is within acceptable minimum and maximum transaction performance time ranges defined for your system.

- **Measurement descriptions.** Attaches descriptions of each type of monitor measurement in the report appendix.
- **Business process description.** Inserts script details into the report. For more information on this option, see “Viewing Script Details” on page 511
- **Report location.** Enter the path to the Microsoft Word report.
- **Include Company logo.** Includes a logo (.bmp format) in the report.

### Viewing Script Details

This option inserts script details into the report and allows you to view thumbnail images of the business process steps.

The following script types support thumbnails: AJAX (Click and Script), Citrix\_ICA, Oracle Web Applications 11i, People Soft Enterprise, People Soft-Tuxedo, Web (HTTP/HTML), SAP-Web, SAPGUI, Sap (Click and Script), Web (Click and Script).

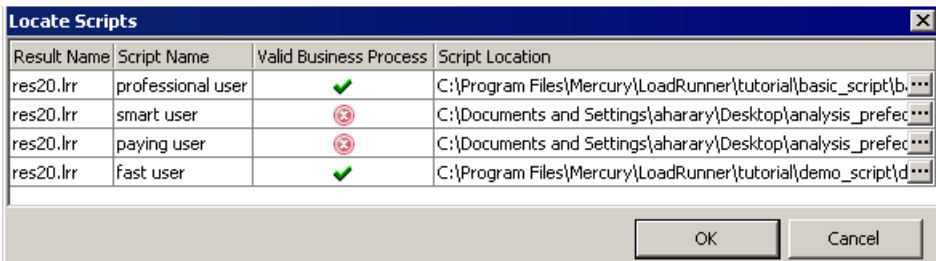
The option is disabled when the script cannot be located or when there is a problem with the script. For example, if the script does not support thumbnails.

When then the option will be disabled, a triangle will appear. If you hold the mouse over the option, a tooltip will display the reason for the problem. You hold the mouse over the triangle to display a tooltip with a suggested solution.

To locate a valid script, click the **Locate Scripts** button to select a script from a different location.

To insert a script from another location:

- 1 Click **Locate Scripts**. The Locate Scripts dialog box opens and displays the scripts used in the load test. The red icons indicate scripts that are not valid. Green icons indicate scripts that can be added to the report.



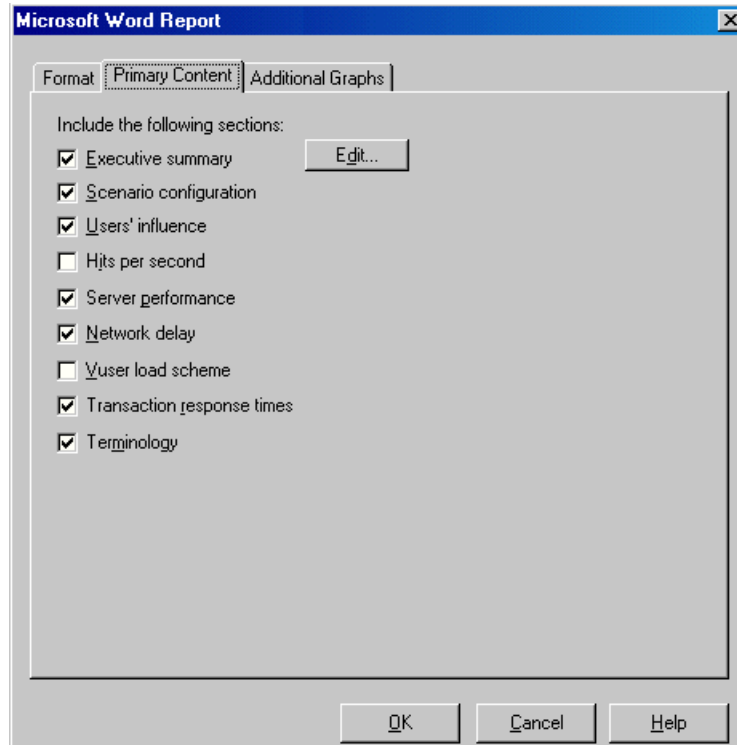
- 2 Choose which script to replace and click the browse button to open the Open Test dialog box. Browse to the desired script and click **OK**. The new script replaces the invalid one and the red icon is replaced with a green one.
- 3 Click OK to return to the Microsoft Word Report dialog box. The **Business process description** option will now be activated.

If there is a problem with the script you selected, the triangle will reappear.



## Understanding the Microsoft Word Report Dialog Box—Primary Content Tab

You use the Primary Content tab of the Microsoft Word Report dialog box to include graphs and tables of the most significant performance data. You can also include an executive summary and load test scenario information.



**Executive summary.** Includes a copy of the entire Summary Report as well as the SLA report if an SLA was defined.

---

**Note:** If **Executive summary** is not selected, there will be no SLA information in the report.

---

The summary also includes your own high-level summary or abstract of the LoadRunner test, suitable for senior management.

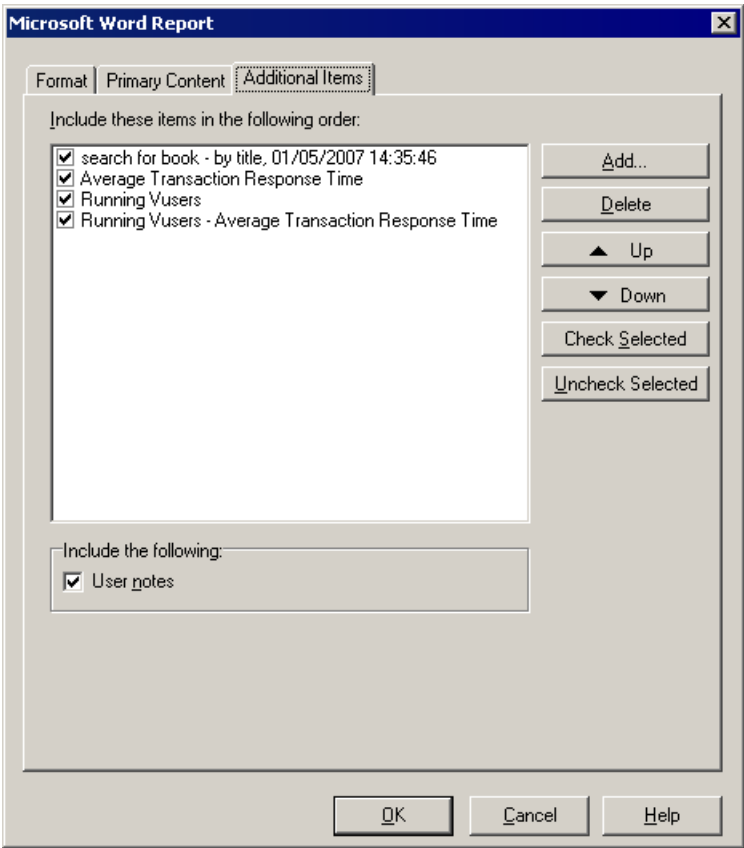
To create the Executive summary, click **Edit** and enter the text in the Executive Summary dialog box. An executive summary typically compares performance data with business goals, states significant findings and conclusions in non-technical language, and suggests recommendations.

- **Scenario configuration.** Gives the basic schema of the test, including the name of result files, Controller scheduler information, scripts, and Run Time Settings.
- **Users' influence.** A graph that helps you view the general impact of Vuser load on performance time. It is most useful when analyzing a load test which is run with a gradual load.
- **Hits per second.** Applicable to Web tests. Displays the number of hits made on the Web server by Vusers during each second of the load test. It helps you evaluate the amount of load Vusers generate, in terms of the number of hits.
- **Server performance.** A graph that displays a summary of resources utilized on the servers.
- **Network delay.** Displays the delays for the complete network path between machines.
- **Vuser load scheme.** Displays the number of Vusers that executed Vuser scripts, and their status, during each second of a load test. This graph is useful for determining the Vuser load on your server at any given moment.
- **Transaction response times.** Displays the average time taken to perform transactions during each second of the load test. This graph helps you determine whether the performance of the server is within acceptable minimum and maximum transaction performance time ranges defined for your system.
- **Terminology.** Displays an explanation of special terms used in the report.

### **Understanding the Microsoft Word Report Dialog Box—Additional Items Tab**

You use the Additional Items tab of the Microsoft Word Report dialog box to include graphs and Transaction Analysis Reports in the Word report. The graphs and Transaction Analysis Reports that were generated in the current Analysis session are listed in the dialog box. You can also add other

LoadRunner graphs that were not generated in the Analysis session.



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**Note:** For more information about Transaction Analysis Reports, see “Analyzing Transactions” on page 489.

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- **Include the following: User notes.** Select this to include text you entered for the graph in the Analysis **User Notes** window.
- **Add.** Opens the Open a New Graph dialog box to enable you to add other graphs not yet generated in the Analysis session. After selecting the graph, it will be generated and added to the Word Report. For more information, see “Accessing and Opening Graphs and Reports” on page 28.
- **Delete.** Deletes a selected graph from the list.
- **Up/Down.** Changes the order in which the graph is displayed in the Microsoft Word report.
- **Check Selected.** Selects the current report in the **Include the following** box.
- **Uncheck Selected.** Clears the selection of the current report in the **Include the following** box.



# Part IV

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## Working with Diagnostics





# 33

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## Siebel Diagnostics Graphs

After a load test scenario run, you use the Siebel Diagnostics graphs to analyze Siebel server performance.

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**Note:** Siebel DB Diagnostics graphs provide you with performance information for SQL statements generated by transactions on the Siebel system. For more information, see Chapter 34, “Siebel DB Diagnostics Graphs.”

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**This chapter includes:**

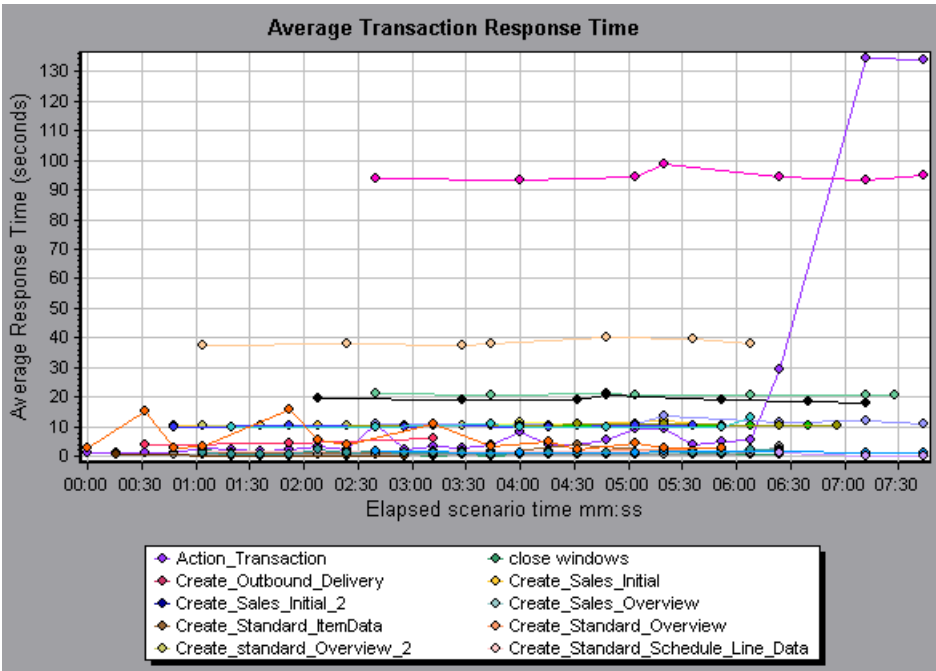
- About Siebel Diagnostics Graphs on page 522
- Enabling Siebel Diagnostics on page 523
- Viewing the Siebel Usage Section of the Summary Report on page 524
- Viewing Siebel Diagnostics Data on page 526
- Available Siebel Diagnostics Graphs on page 538

# About Siebel Diagnostics Graphs

Siebel Diagnostics graphs enable you to trace, time, and troubleshoot individual transactions through Web, application, and database servers.

To analyze where problems are occurring, you correlate the data in the Siebel Diagnostics graphs with data in the Transaction Response Time graphs.

You begin analyzing these graphs with the transaction graphs that display the average transaction response time during each second of the load test scenario run. For example, the following Average Transaction Response Time graph demonstrates that the average transaction response time for the **Action\_Transaction** transaction was high.



Using the Siebel Diagnostics graphs, you can pinpoint the cause of the delay in response time for this transaction.

Alternatively, you can use the Summary Report to view individual transactions broken down into Web, application, and database layers, and the total usage time for each transaction. For more information, see “Viewing the Siebel Usage Section of the Summary Report” on page 524.

---

**Note:** A measurement that is broken down in the Average Transaction Response Time graph will be different from the same measurement broken down in the Siebel Diagnostics graph. This is because the Average Transaction Response Time graph displays the average transaction response time, whereas the Siebel Diagnostics graph displays the average time per transaction event (sum of Siebel Area response time).

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## Enabling Siebel Diagnostics

To generate Siebel diagnostics data, you must first install the ERP/CRM Mediator (Mediator). For information on installing the Mediator, refer to the *HP LoadRunner Installation Guide*.

The Mediator is used to gather and correlate offline diagnostics data from the Siebel server. The Mediator processes the diagnostics data, and then passes it to the Controller.

---

**Note:** The Mediator must reside in the same LAN as the Siebel server.

---

To obtain diagnostics data for these graphs, you need to set up the Siebel Diagnostics module before running the scenario, and specify the sampling percentage of diagnostics data to include in the diagnostics graphs. For more information on configuring Siebel Diagnostics, refer to the *HP LoadRunner Controller User's Guide*.

- The settings that you configure are per scenario. All scripts in the scenario will run under the same diagnostics configuration.
  - To ensure that valid diagnostics data is generated, manually define the transactions in the Vuser script rather than using automatic transactions. Make sure to disable the following options in the Run-Time Settings' **General : Miscellaneous** node: **Define each action as a transaction** and **Define each step as a transaction**.
- 

## Viewing the Siebel Usage Section of the Summary Report

The Siebel Usage section of the Summary Report provides a usage chart for the Siebel layer breakdown. This report is available from the Session Explorer or as a tab in the Analysis window.

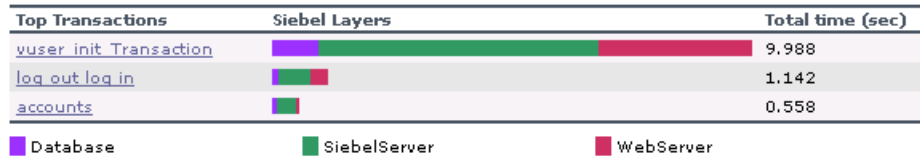
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**Note:** If you do not see diagnostics data on the Summary Report, check if you are using a user-defined template. To view relevant data, choose a different template from the list of templates, or create and apply a new template. For more information about using templates, see “Using Templates” on page 73.

---

The Siebel Layer Usage section breaks the individual transactions into Web server, Siebel server, and database layers, and provides the total usage time for each transaction.

#### Siebel Layer Usage



#### To view server side diagnostics data from the Summary Report:

In the Siebel Layer Usage section of the Summary Report, click the Siebel layer on which you want to perform transaction breakdown. The Siebel Transaction Response Time graph opens displaying the breakdown of the selected transaction.

For more information on the Siebel Transaction Response Time graph, see “Viewing Siebel Diagnostics Data” on page 526.

## Viewing Siebel Diagnostics Data

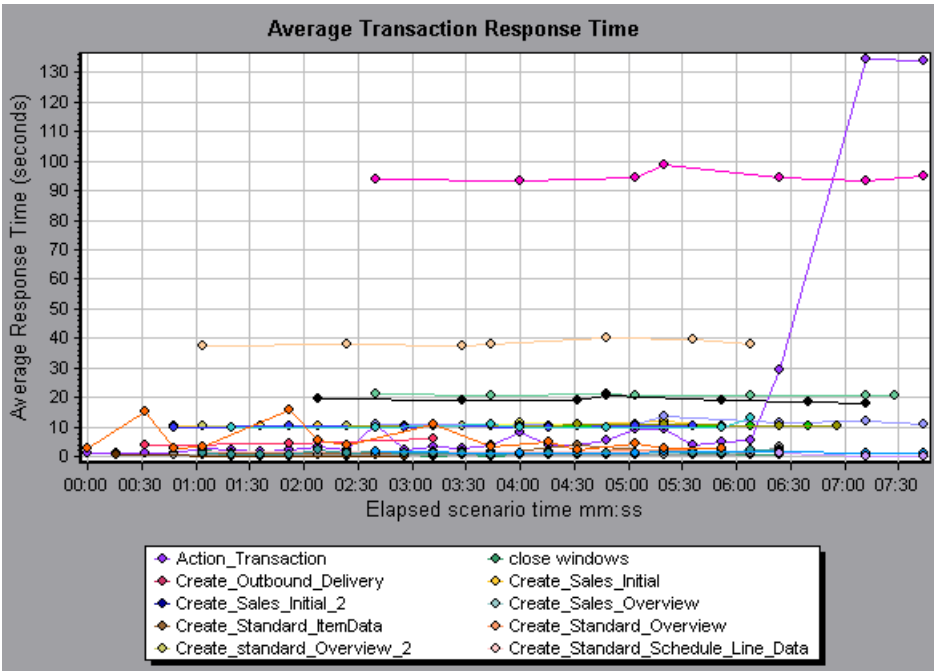
The Siebel Diagnostics graphs provide an overview of the entire chain of activity on the server side of the system. At the same time, you can break down Siebel layers into areas, sub-areas, servers, and scripts to enable you to pinpoint the exact location where time is consumed. You can also view the transaction chain of calls and call stack statistics to track the percent of time spent for each part of the transaction.

### Example Transaction Breakdown

The following graphs illustrate the breakdown of a transaction to its layer, areas, sub-areas, servers, and scripts.

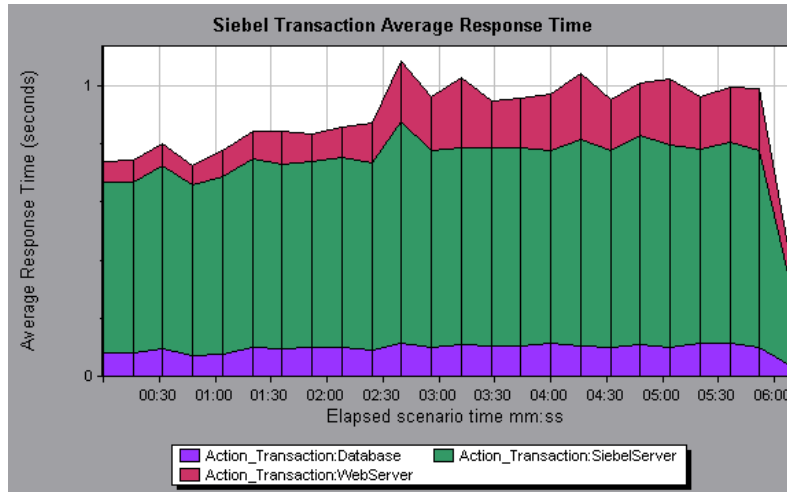
#### Transaction Level

The following figure displays the top level Average Transaction Response Time graph. The graph displays several transactions.



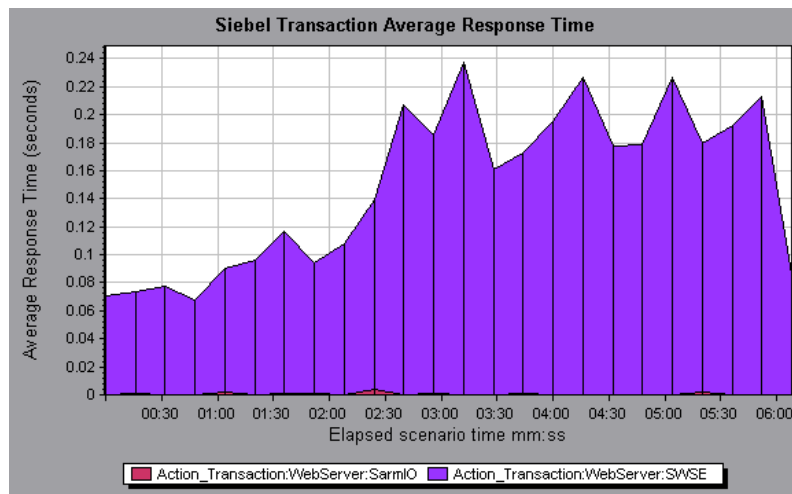
## Layer Level

In the following figure, the **Action\_Transaction** transaction has been broken down to its layers (Siebel Database, Application, and Web).



## Area Level

In the following figure, the Web layer of the **Action\_Transaction** transaction has been broken down to its Siebel areas.



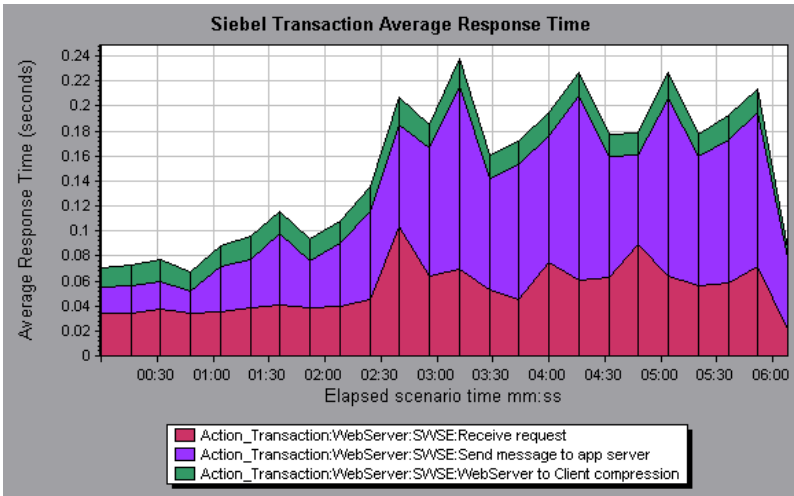
Script Level

You can break a transaction down further to its Siebel script level. You can only break down to the script level from the scripting engine area.

**Note:** In Analysis, a Siebel script is not represented by its script name, but rather by the name of the event that triggered the script.

Sub-Area Level

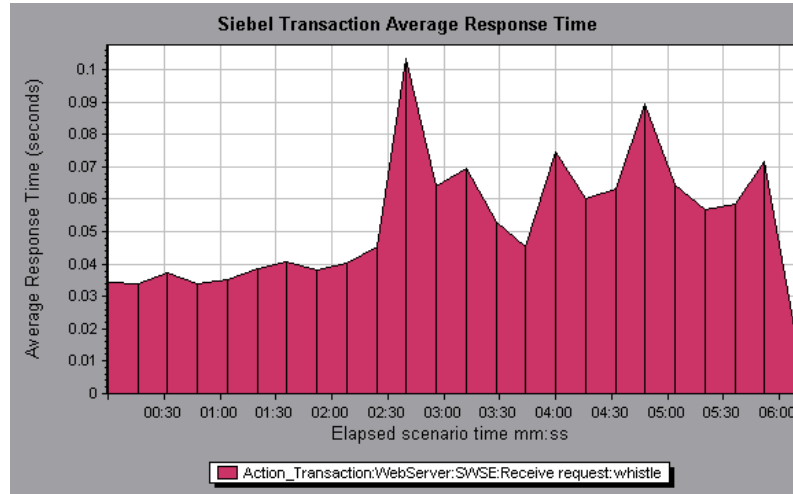
In the following figure, the area level of the **Action\_Transaction** transaction has been broken down to its Siebel sub-area.





## Server Level

In the following figure, the **Action\_Transaction:WebServer:SWSE:Receive Request** transaction has been broken down to its Siebel servers. Server level breakdown is useful for pinpointing overloaded servers and for load balancing.



## Using the Siebel Breakdown Options

You can activate the Siebel breakdown options in any one of the following ways:

- from the View menu
- by right-clicking on a transaction and choosing the option from the short-cut menu
- by clicking the button in the toolbar above the graph

---

**Note:** The breakdown menu options and buttons are not displayed until an element (transaction, layer, area, sub-area) is selected.

---

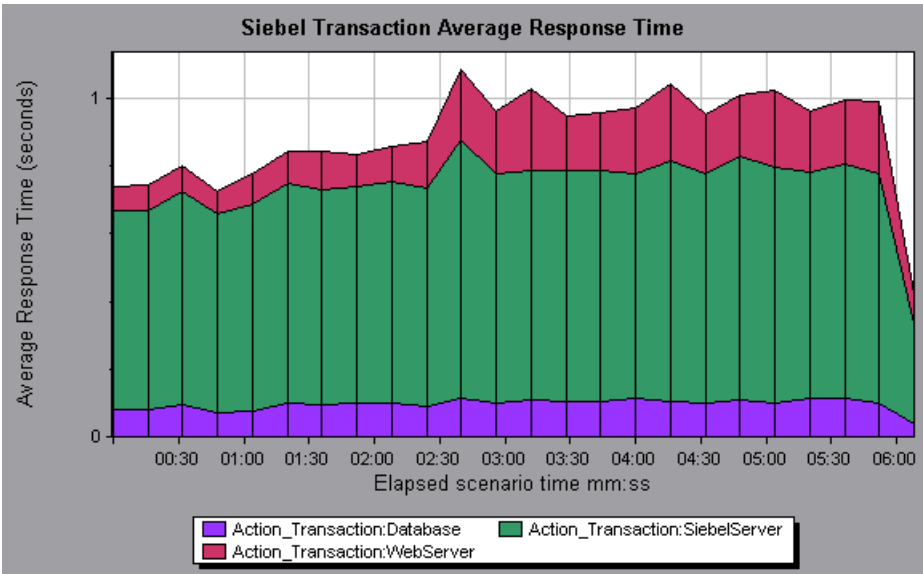
To view server side transaction breakdown data:

- 1 In the Average Transaction Response Time graph, right-click a transaction line and choose **Siebel Diagnostics > Siebel Layer Breakdown**, or choose **View > Siebel Diagnostics > Siebel Layers Breakdown**.



Alternatively, select the line in the graph and click the **Siebel Layer Breakdown** button which appears in the toolbar.

A new graph opens showing the breakdown of the selected transaction.



To view transaction properties for the breakdown measurement, click the **Breaking Measurement** button. To disable this feature, choose **View > Display Options**, and clear the **Show Breaking Measurement** check box.

**2** You can select a displayed element and use the Siebel Breakdown menu or buttons to do the following:

➤ Break the data down to a lower level by selecting:



➤ **Siebel Diagnostics > Siebel Area Breakdown**, or click the **Siebel Area Breakdown** button to break the data down to its Siebel areas.



➤ **Siebel Diagnostics > Siebel Sub-Area Breakdown**, or click the **Siebel Sub-Area Breakdown** button to break the data down to its Siebel sub-areas. You can only break down to the sub-area level from the area level.



➤ **Siebel Diagnostics > Siebel Script Breakdown**, or click the **Siebel Script Breakdown** button to break the data down to its Siebel scripts. You can only break down to the script level from the scripting engine area.

---

**Note:** In Analysis, a Siebel script is not represented by its script name, but rather by the name of the event that triggered the script.

---



➤ **Siebel Diagnostics > Siebel Server Breakdown**, or click the **Siebel Server Breakdown** button to group the data by Siebel server.

➤ Return to a previous level by choosing:



➤ **Siebel Diagnostics > Undo Siebel Sub-Area Breakdown**, or click the **Undo Siebel Sub-Area Breakdown** button. This returns the graph to the area level.



➤ **Siebel Diagnostics > Undo Siebel Area Breakdown**, or click the **Undo Siebel Area Breakdown** button. This returns the graph to the layer level.



➤ **Siebel Diagnostics > Undo Siebel Layer Breakdown**, or click the **Undo Siebel Layer Breakdown** button. This returns the graph to the transaction level.



- **Siebel Diagnostics > Undo Siebel Script Breakdown**, or click the **Undo Siebel Script Breakdown** button. This returns the graph to the sub-area level.



- **Siebel Diagnostics > Undo Siebel Server Breakdown**, or click the **Undo Siebel Server Breakdown** button. This ungroups data in the graph.



- Display the chain of calls or call stack statistics in the Measurements Tree window: Drag the orange time line on to the graph to the time specifying the end of the period for which you want to view data, and choose **Siebel Diagnostics > Show Chain of Calls**, or click the **Show Chain of Calls** button in the toolbar or on the left-side of the graph.

## Viewing Chain of Calls and Call Stack Statistics

You can view the chain of calls for transactions and sub-areas. The chain of calls answers the question "Who did I call?"

You can also view the call stack statistics for sub-areas. Call stack statistics answer the question "Who called me?"

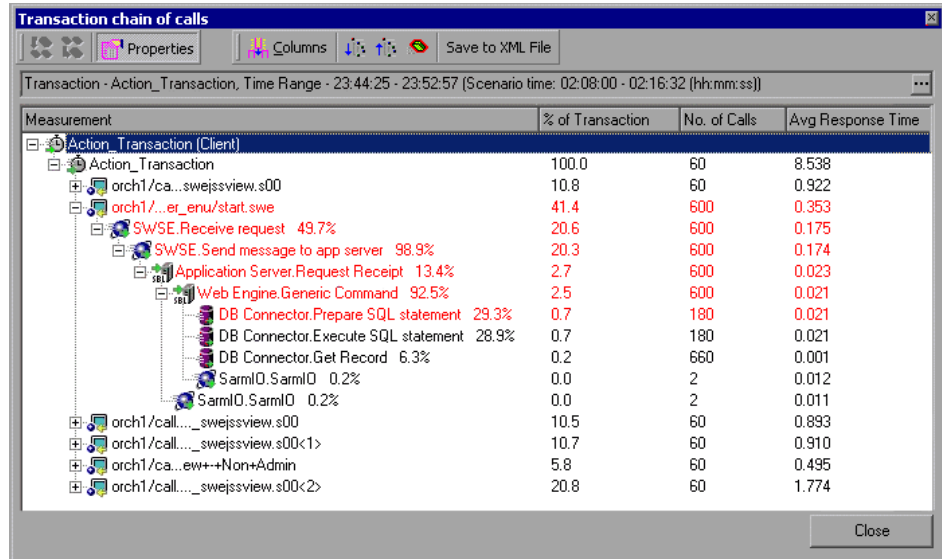
Chain of calls and call stack statistics data are shown in the measurements tree window. The title of the window changes depending on which kind of data you are viewing.

To set the point to which the measurements tree window relates, you must drag the orange time line to the desired spot.

- To view transaction call chains, right-click a component and choose **Siebel Diagnostics > Show Chain of Calls**. The measurements tree window opens displaying the chain of calls from the parent transaction down.
- To view sub-area statistics, right-click a sub-area and choose **Show Sub-Area Chain of Calls** or **Show Sub-Area Call Stack Statistics**.

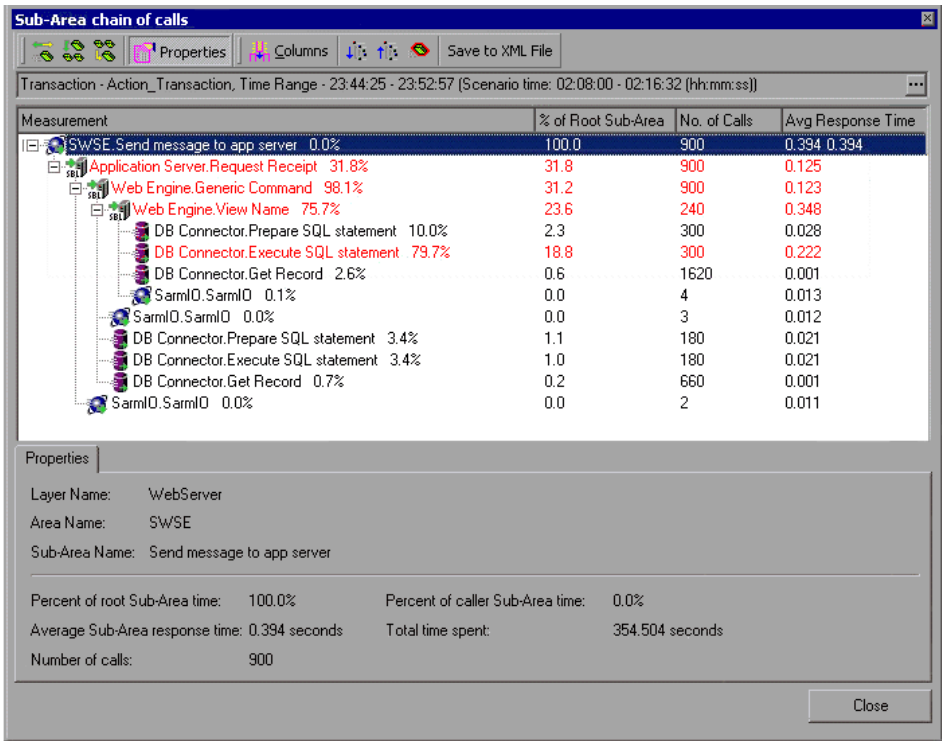
## The Chain of Calls Window

You use the Chain of Calls and Sub-Area Chain of Calls windows to view the components that the selected transaction or sub-area called. In the following figure, all the calls in the critical path of the parent **Action\_Transaction** server-side transaction are displayed.

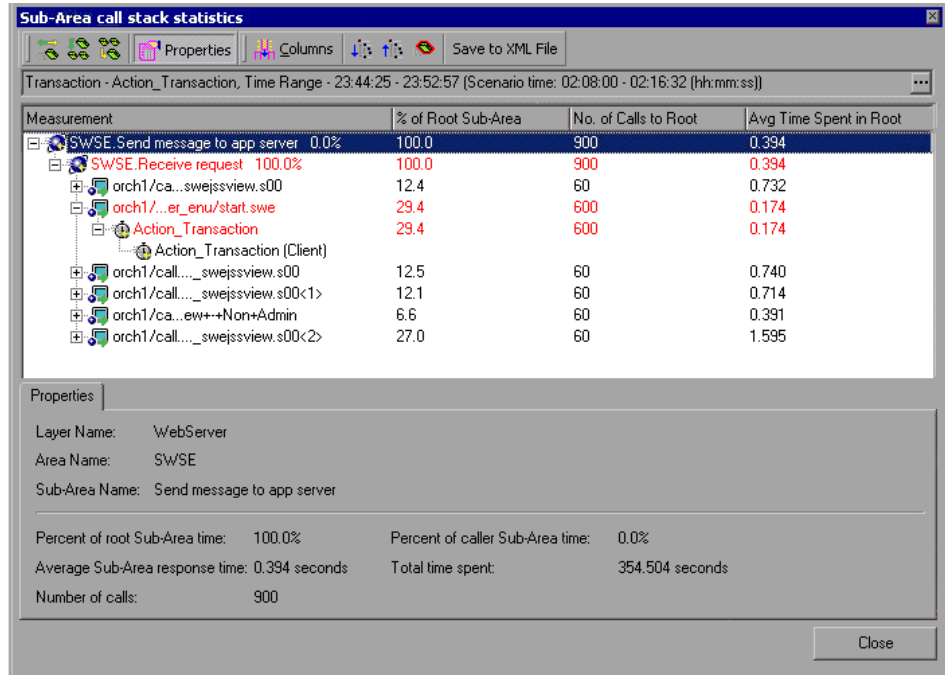


**Note:** Each red node signifies the most time consuming child of its parent.

The following figure displays the components that the **SWSE.send** message to **app server** sub-area called.



You use the Sub-Area Call Stack Statistics window to view which components called the selected component.



## Understanding the Chain of Calls Window

- **Switch to Sub-Area Chain of Calls.** When the sub-area call stack statistics data is displayed, this displays the sub-area chain of calls data (only if the root is a sub-area).
- **Switch to Sub-Area Call Stack Statistics.** When the sub-area chain of calls data is displayed, this displays the sub-area call stack statistics data (only if the root is a sub-area).
- **Show Sub-Area Chain of Calls.** Displays the Sub-Area Chain of Calls window.
- **Show Sub-Area Call Stack Statistics.** Displays the Sub-Area Call Stack Statistics window.
- **Properties.** Hides or displays the properties area (lower pane).
- **Columns.** Enables you to select the columns shown in the Calls window. To display additional fields, drag them to the desired location in the Calls

window. To remove fields, drag them from the Calls window back to the Columns chooser.

The following columns are available in the Chain of Calls window:

Column	Description
<b>Measurement</b>	Name of the sub-area, displayed as <b>AreaName:SubAreaName</b> . In the case of a database call, query information is also displayed. The percent shown indicates the percentage of calls to this component from its parent.
<b>% of Transaction/ Root Sub-Area</b>	Displays the percentage of sub-area time in relation the total transaction/root sub-area time.
<b>No of Calls</b>	Displays the amount of times this transaction or sub-area was executed.
<b>Avg Response Time</b>	Response time is the time from the beginning of execution until the end. Average response time is the total response time divided by the number of instances of the area/sub-area.
<b>STD Response Time</b>	The standard deviation response time.
<b>Min Response Time</b>	The minimum response time.
<b>Max Response Time</b>	The maximum response time.
<b>% of Caller</b>	Displays the percentage of sub-area time in relation the parent sub-area time.
<b>Total time</b>	Displays the total sub-area execution time, including the child execution time.



The following columns are available in the Call Stack Statistics window:

Column	Description
<b>Measurement</b>	Name of the sub-area, displayed as <b>AreaName:SubAreaName</b> . In the case of a database call, query information is also displayed. The percent shown indicates the percentage of calls to this component from its child.
<b>% of Root Sub-Area</b>	Displays the percentage of sub-area time in relation the total root sub-area time.
<b>No. of Calls to Root</b>	Displays the amount of times this transaction or sub-area was executed.
<b>Avg Time Spent in Root</b>	Time spent in root is the time that the sub-area spent in the root sub-area/area/transaction. Average Time Spent in Root time is the total time spent in the root divided by the number of instances of the sub-area.
<b>STD Time Spent in Root</b>	The standard deviation time spent in the root.
<b>Min Time Spent in Root</b>	The minimum time spent in the root.
<b>Max Time Spent in Root</b>	The maximum time spent in the root.
<b>% of Called</b>	Displays the percentage of sub-area time in relation the child sub-area time.
<b>Total Time Spent in Root</b>	Displays the total sub-area execution time, including the child execution time.



➤ **Expand All.** Expands the entire tree.



➤ **Collapse All.** Collapses the entire tree.

➤ **Expand Worst Path.** Expands only the parts of the path on the critical path.

➤ **Save to XML File.** Saves the tree data to an XML file.

➤ **Properties Area.** Displays the full properties of the selected sub-area.

➤ **SQL Query.** Displays the SQL query for the selected sub-area. (For Database only.)

## Available Siebel Diagnostics Graphs

The following Siebel Diagnostics graphs are available:

- Siebel Transaction Average Response Time Graph
- Siebel Area Average Response Time Graph
- Siebel Area Call Count Graph
- Siebel Area Total Response Time Graph
- Siebel Request Average Response Time Graph

---

**Note:** To obtain diagnostics data for these graphs, you must enable the Siebel Diagnostics module (from the Controller) before running the scenario. For more information, refer to the *LoadRunner Controller User's Guide*.

---

## Setting Graph Filter Properties

You can filter the Siebel Diagnostics graphs so that the displayed data is more suitable to your needs. You can filter using the following methods:

- Before opening a graph, enter filter criteria in the **Graph Properties** box of the Open a New Graph dialog box. For more information, see “Accessing and Opening Graphs and Reports” on page 28.

From an open graph, enter filter criteria in the **Filter condition** fields in a filter dialog box. For more information, see “Filtering and Sorting Graph Data” on page 77 and “Drilling Down in a Graph” on page 100.

- You can filter the Siebel graphs by the following fields:

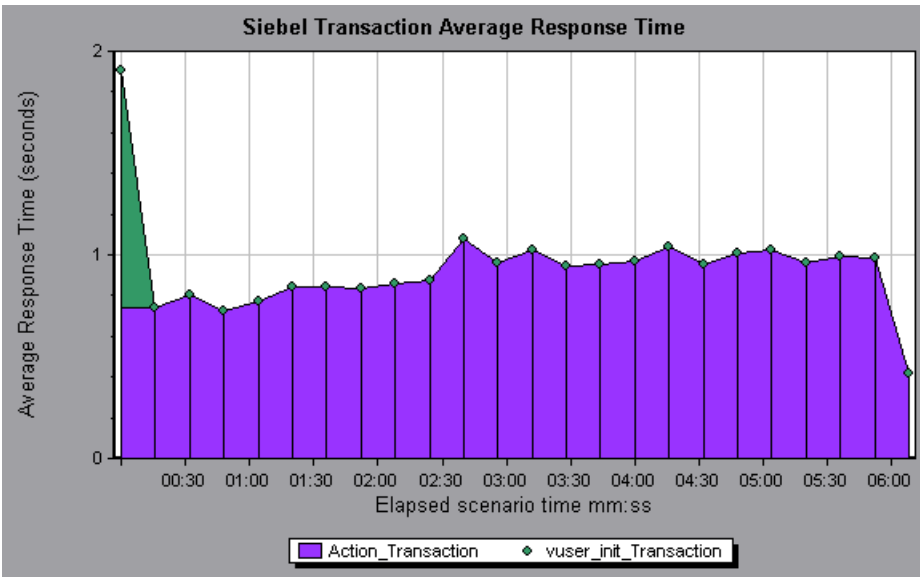
**Transaction Name.** Shows data for the specified transaction.

**Scenario Elapsed Time.** Shows data for transactions that ended during the specified time.

### Siebel Transaction Average Response Time Graph

The Siebel Transaction Average Response Time graph displays the server response time for the selected area (layer, area, or sub-area) within each transaction, computed as the total response time for that layer or area divided by the total number of relevant transactions.

The x-axis represents elapsed time. The y-axis represents the average response time (in seconds) per area.



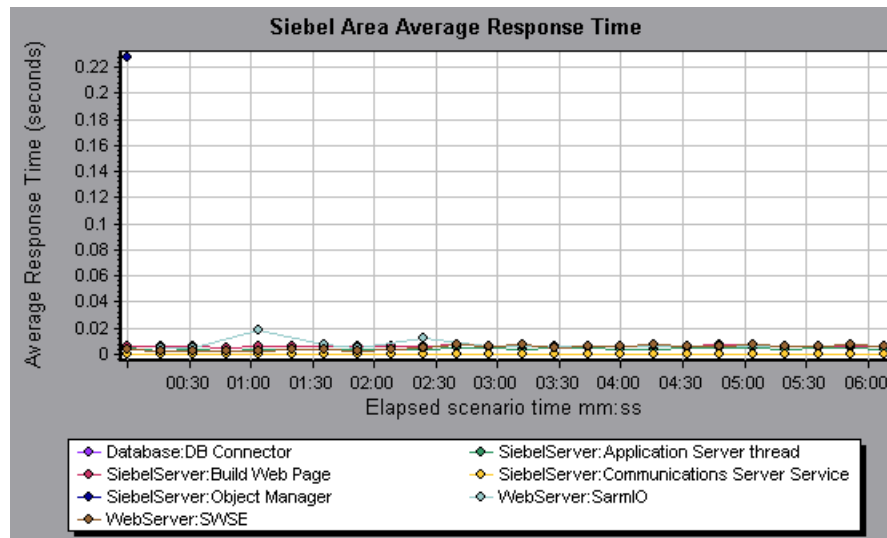
To break the displayed elements down further, see “Using the Siebel Breakdown Options” on page 529.

## Siebel Area Average Response Time Graph

The Siebel Area Average Response Time graph displays the average response time for the server side areas, computed as the total area response time divided by the number of area calls.

For example, if an area was executed twice by one instance of transaction A, and once by another instance of the same transaction, and it took three seconds for each execution, then the average response time is  $9/3$ , or 3 seconds. The area time does not include calls made from the area to other areas.

The x-axis represents elapsed time. The y-axis represents the average response time (in seconds) per area.

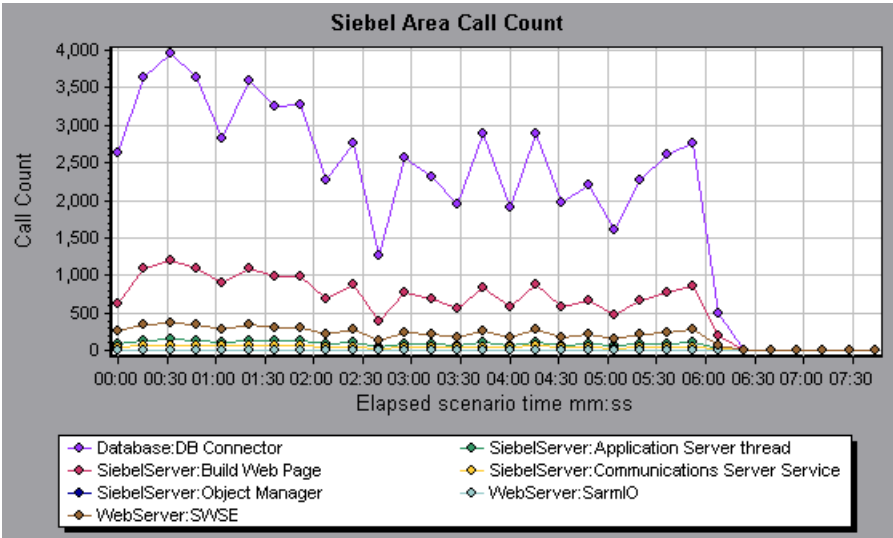


To break the displayed elements down further, see “Using the Siebel Breakdown Options” on page 529.

## Siebel Area Call Count Graph

The Siebel Area Call Count graph displays the number of times that each Siebel area is called.

The x-axis represents elapsed time. The y-axis represents the call count.

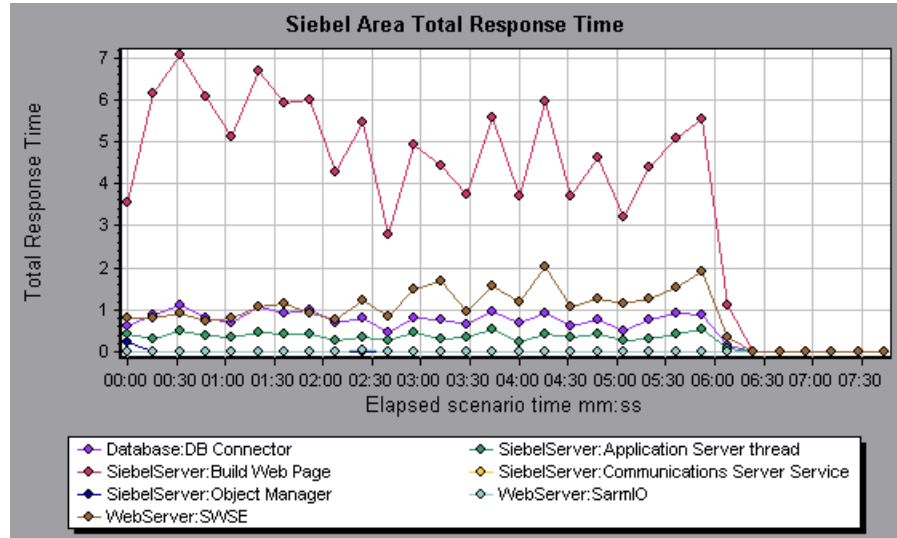


To break the displayed elements down further, see “Using the Siebel Breakdown Options” on page 529.

## Siebel Area Total Response Time Graph

The Siebel Area Total Response Time graph displays the total response time of each Siebel area.

The x-axis represents elapsed time. The y-axis represents the total response time (in seconds) per area.



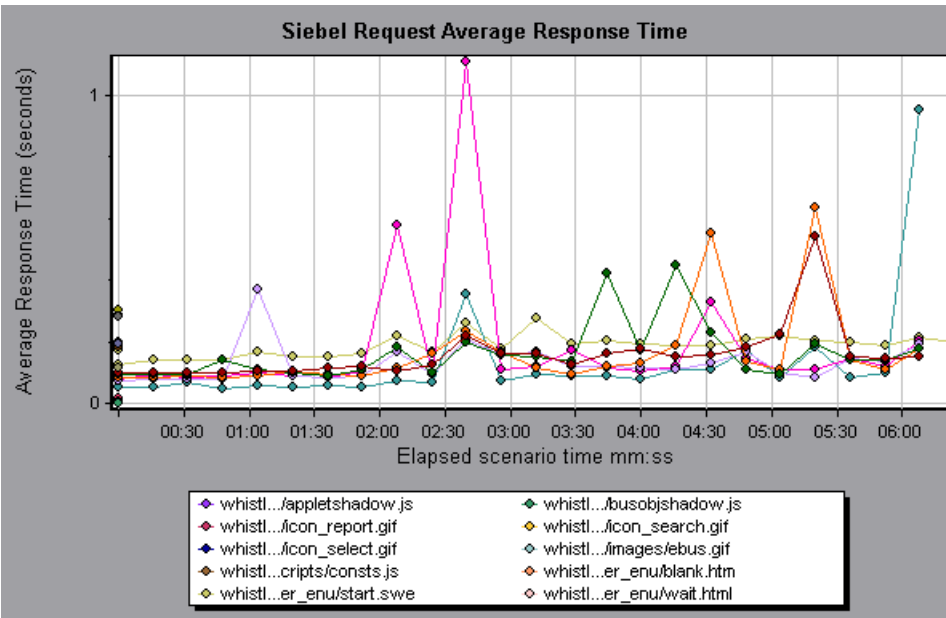
To break the displayed elements down further, see “Using the Siebel Breakdown Options” on page 529.

### Siebel Request Average Response Time Graph

The Siebel Request Average Response Time graph displays the response time per HTTP request.

The time is computed as the total request response time divided by the total number of instances of the specific request. For example, if a request was executed twice by one instance of transaction A, and once by a second instance of transaction A, and it took three seconds to execute each request, then the average response time is  $9/3$ , or 3 seconds. The request time does not include the nested calls from within each request.

The x-axis represents elapsed time. The y-axis represents the average response time (in seconds) per request.



To break the displayed elements down further, see “Using the Siebel Breakdown Options” on page 529.



# 34

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## Siebel DB Diagnostics Graphs

After a load test scenario run, you use the Siebel DB Diagnostics graphs to analyze Siebel server performance.

**This chapter includes:**

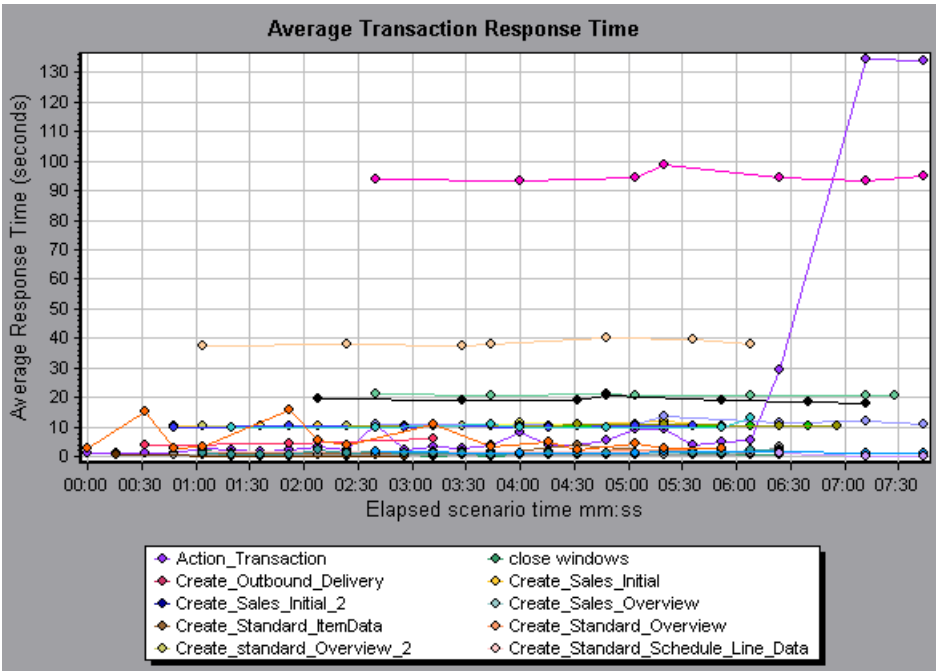
- About Siebel DB Diagnostics Graphs on page 546
- Enabling Siebel DB Diagnostics on page 547
- Synchronizing Siebel Clock Settings on page 549
- Viewing Siebel DB Diagnostics Data on page 551
- Available Siebel DB Diagnostics Graphs on page 556

## About Siebel DB Diagnostics Graphs

Siebel DB Diagnostics graphs provide you with performance information for SQLs generated by transactions on the Siebel system. You can view the SQLs for each transaction, identify the problematic SQL queries of each script, and identify at what point problems occurred.

To analyze where problems are occurring, you correlate the data in the Siebel DB Diagnostics graphs with data in the Transaction Response Time graphs.

You begin analyzing these graphs with the transaction graphs that display the average transaction response time during each second of the load test scenario run. For example, the following Average Transaction Response Time graph demonstrates that the average transaction response time for the `query_for_contact` transaction was high.



Using the Siebel DB Diagnostics graphs, you can pinpoint the cause of the delay in response time for this transaction.

---

**Note:** A measurement that is broken down in the Average Transaction Response Time graph will be different from the same measurement broken down in the Siebel DB Side Transactions graph. This is because the Average Transaction Response Time graph displays the average transaction time, whereas the Siebel DB Side Transactions graph displays the average time per transaction event (sum of SQL component response times).

---

## Enabling Siebel DB Diagnostics

To generate Siebel DB diagnostics data, you must first install the ERP/CRM Mediator. For information on installing the Mediator, refer to the *HP LoadRunner Installation Guide*.

The Mediator is used to gather and correlate offline diagnostics data from the Siebel server. The Mediator processes the diagnostics data, and then passes it to the Controller.

---

**Note:** The Mediator must reside in the same LAN as the Siebel server.

---

To obtain diagnostics data for these graphs, you need to set up the Siebel DB Diagnostics module before running the scenario, and specify the sampling percentage of diagnostics data to include in the diagnostics graphs. For more information on configuring Siebel DB Diagnostics, refer to the *HP LoadRunner Controller User's Guide*.

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**Notes:**

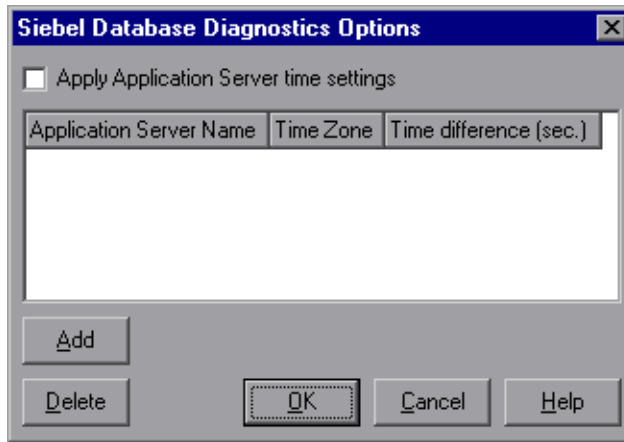
- You should not use the Data Time Range feature (**Tools > Options > Result Collection > Data Time Range**) when analyzing Siebel DB Diagnostics graphs since the data may be incomplete.
  - The settings that you configure are per scenario. All scripts in the scenario will run under the same diagnostics configuration.
  - To ensure that valid diagnostics data is generated, manually define the transactions in the Vuser script rather than using automatic transactions. Make sure to disable the following options in the Run-Time Settings' **General : Miscellaneous** node: **Define each action as a transaction** and **Define each step as a transaction**.
-

## Synchronizing Siebel Clock Settings

Synchronizing clocks before collecting diagnostics data ensures that the correlation of SQLs to transactions is correct. If you did not synchronize the Load Generator and Siebel application server clocks before running the load test scenario, use these options to enable clock synchronization.

**To synchronize Siebel application server time settings:**

- 1 Choose **Tools > Siebel Database Diagnostics Options**. The Siebel Database Diagnostics Options dialog box opens.



- 2 Select **Apply Application Server time settings**.
- 3 Click **Add** and enter the information as described in “Understanding the Siebel Database Diagnostics Options Dialog Box” on page 550.
- 4 Click **OK** to save the data and close the dialog box.

---

**Note:** You must reopen the results file for time synchronization to take effect.

---

## Understanding the Siebel Database Diagnostics Options Dialog Box

The Siebel Database Diagnostics Options dialog box enables you to synchronize the Load Generator and Siebel application server clocks.

- **Apply Application Server time settings.** Enables the synchronized time settings option.
- **Application Server Name.** Enter the name of the Siebel application server.
- **Time Zone.** Enter the time zone of the Siebel application server (GMT or Local). GMT means the application server time is reported in GMT time, and local means the application server time is reported in local time.
- **Time Difference (sec.).** Enter the time difference (in seconds) between the load generator and the Siebel application server. Use the minus sign ("-") if the time on Siebel application server is ahead of the load generator . For example, if the application server time is two minutes ahead of the load generator time, enter -120 in the time difference field.
- **Add.** Enables you to add an application server's time settings to the list.
- **Delete.** Deletes the server breakdown time settings from the list.

---

**Note:** You must reopen the results file for time synchronization to take effect.

---

## Viewing Siebel DB Diagnostics Data

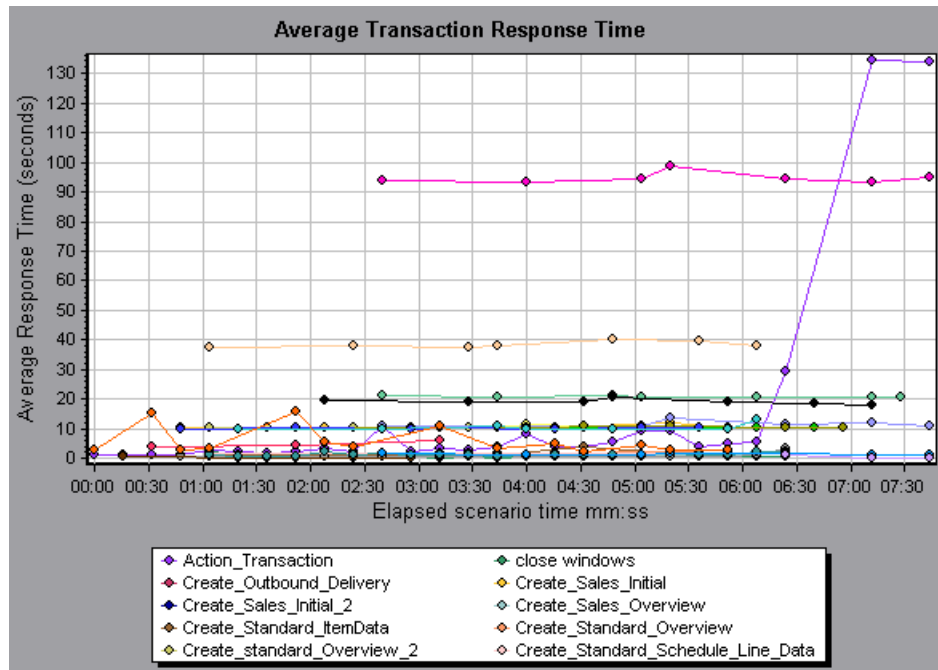
After Siebel DB Diagnostics has been enabled on the Siebel application server and in the Controller, you can view the diagnostics data.

### Example Transaction Breakdown

The following graphs illustrate the breakdown of a transaction into its SQL statements and SQL stages.

#### Transaction Level

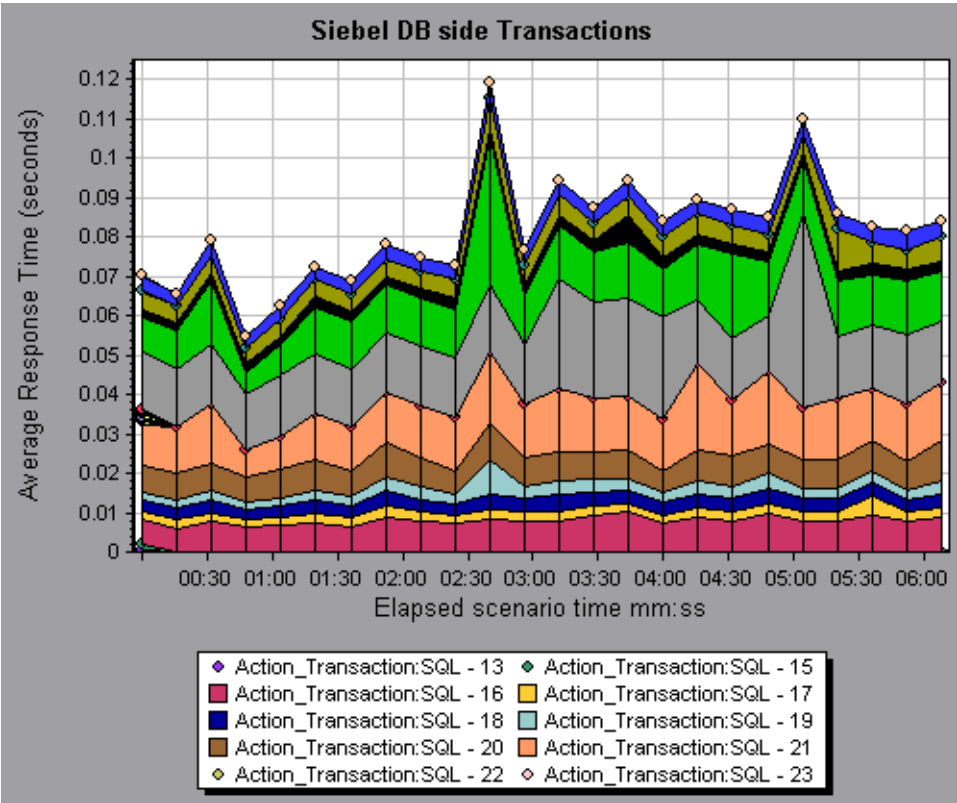
The following figure illustrates the top level Average Transaction Response Time graph. The graph displays several transactions.



You can break this graph down to show the SQL statements and the SQL stages level.

SQL Statements Level

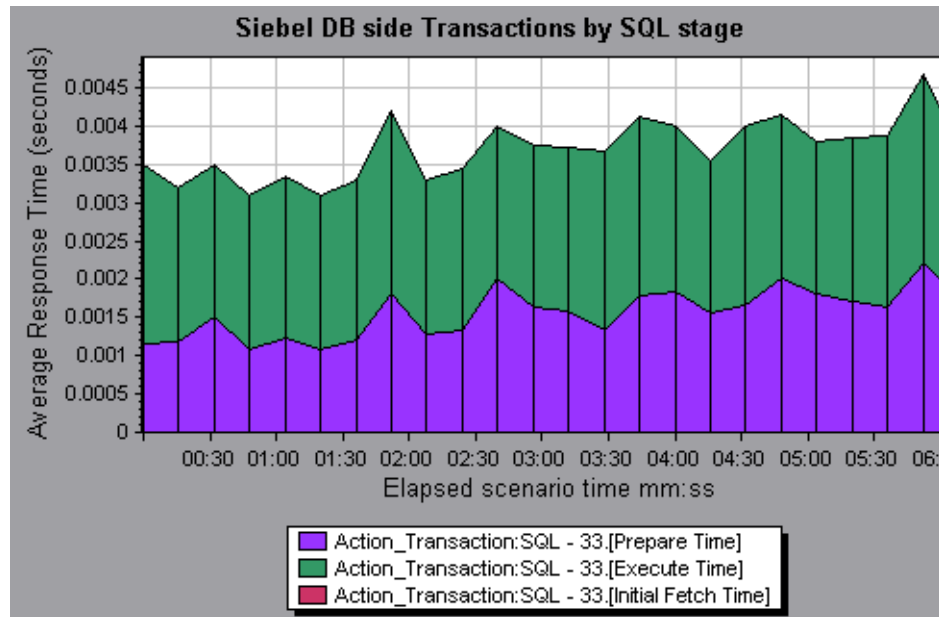
In the following figure, the Siebel DB Side Transactions graph displays the **Action\_Transaction** broken down to its SQL statements.





## SQL Stages Level

In the following figure, the Siebel DB Side Transactions by SQL Stage graph displays **Action\_Transaction:SQL-33** broken down to its SQL stage: Prepare, Execute, and Initial Fetch.



## Using the Siebel DB Breakdown Options

You can activate the Siebel DB breakdown options in any one of the following ways:

- from the View menu
- by right-clicking on a transaction and choosing the option from the short-cut menu
- by clicking the button in the toolbar above the graph

**Note:** The breakdown menu options and buttons are not displayed until a transaction is selected.

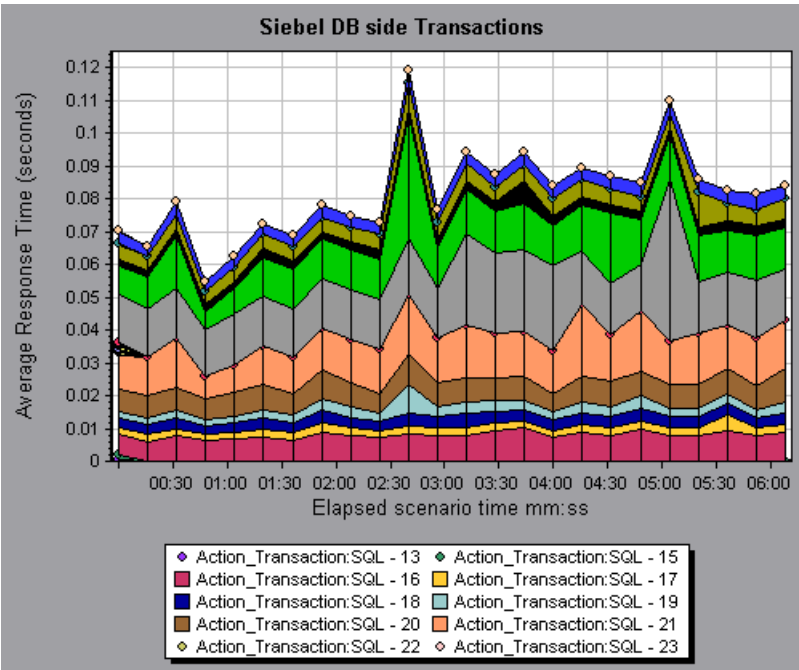
**To view breakdown of a transaction:**

- 1 From the Average Transaction Response Time graph, right-click a transaction line and choose **Siebel DB Diagnostics > Siebel SQL Statement Breakdown**, or choose **View > Siebel DB Diagnostics > Siebel SQL Statements Breakdown**.



You can also view breakdown of a transaction by clicking the **Siebel SQL Statements Breakdown** button in the toolbar.

The Siebel DB Side Transactions graph opens, displaying the breakdown of the selected transaction on the side of the Siebel server.



- 2 At this point, you can select a displayed element and use the Siebel DB Diagnostics menu to do the following:

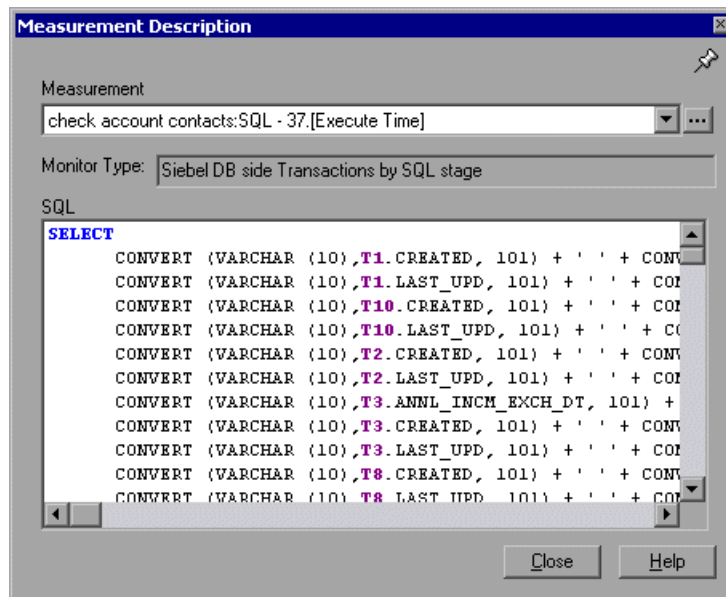


- Break the data down to a lower level by choosing **Siebel DB Diagnostics > Measurement Breakdown**, or click the **Measurement Breakdown** button.



- Return to a previous level by choosing **Siebel DB Diagnostics > Undo Breakdown Measurement**, or click the **Undo Breakdown Measurement** button.

- 3 You can view the full SQL statement for a selected SQL element by choosing **Show measurement description** from the Legend window. The Measurement Description dialog box opens displaying the name of the selected measurement and the full SQL statement.



To keep the focus on the Measurement Description dialog box, click the **Stay on Top** button. This enables you to view the full SQL statement of any measurement by selecting it in the Legend window. Click the button again to remove the focus.



Click the **Breaking Measurement** button to display the Transaction Name and SQL Alias Name of the selected measurement.

## Available Siebel DB Diagnostics Graphs

The following Siebel DB Diagnostics graphs are available:

- Siebel DB Side Transactions Graph
- Siebel DB Side Transactions by SQL Stage Graph
- Siebel SQL Average Execution Time Graph

---

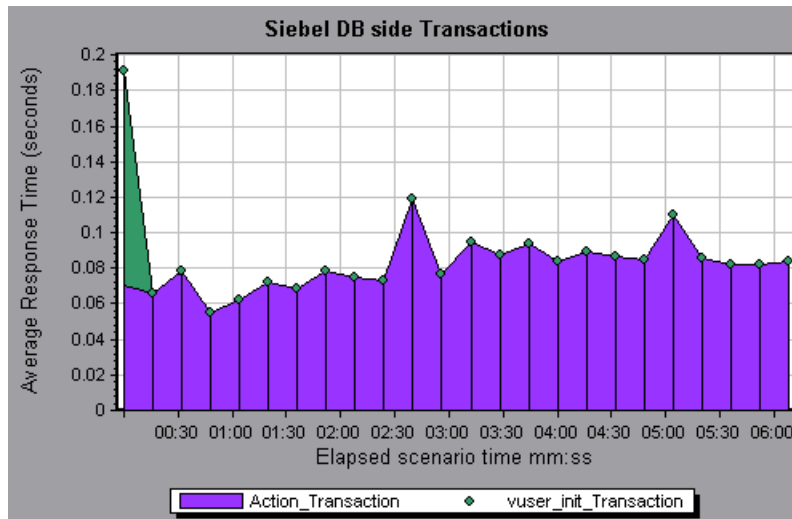
**Note:** To obtain data for these graphs, you need to enable Siebel DB Diagnostics as described in “Enabling Siebel DB Diagnostics” on page 547.

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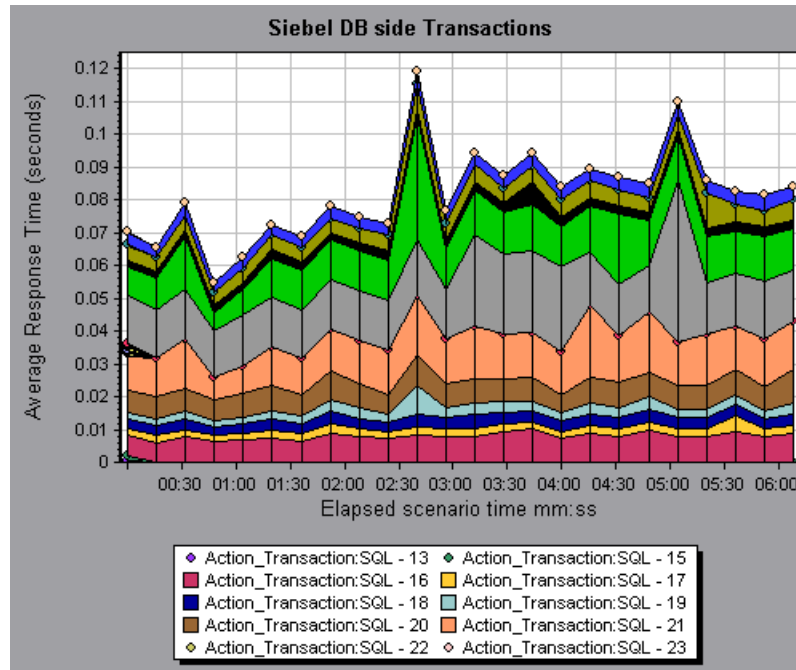
### Siebel DB Side Transactions Graph

The Siebel DB Side Transactions graph displays the average transaction execution time in the Siebel database.

The x-axis represents elapsed time. The y-axis represents the average response time (in seconds) of each transaction.



You can break down a transaction in the Siebel DB Side Transactions graph to view its SQL statements. In the following figure, the **Action\_Transaction** transaction is broken down to its SQL statements.

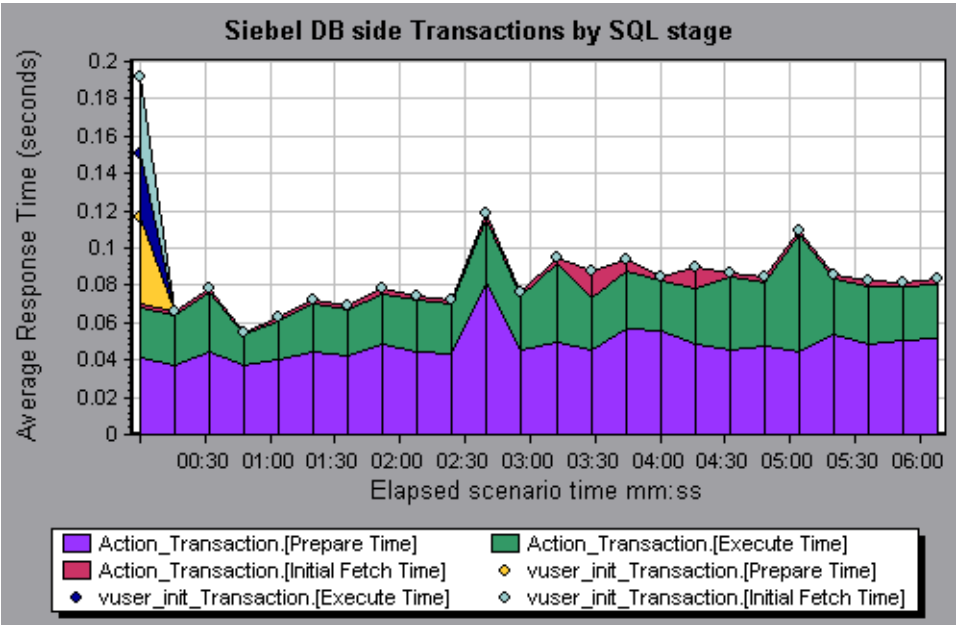


To break the displayed elements down further, see “Using the Siebel DB Breakdown Options” on page 553.

**Siebel DB Side Transactions by SQL Stage Graph**

The Siebel DB Side Transactions by SQL Stage graph displays the time taken by each SQL, grouped by SQL stage: Prepare, Execute, and Initial Fetch.

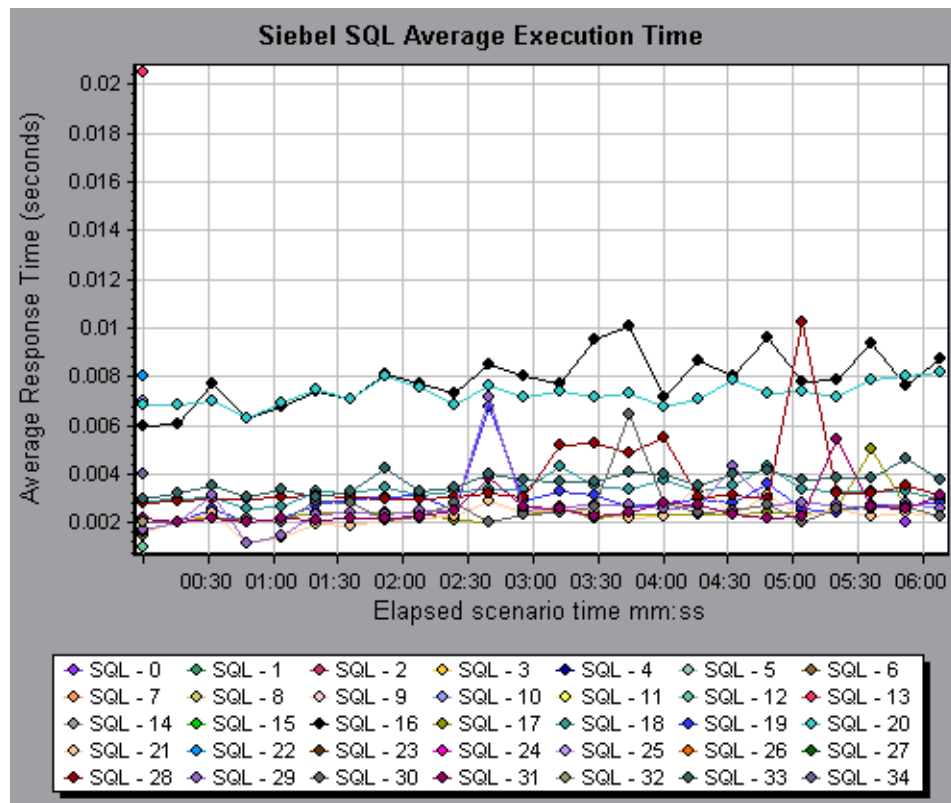
The x-axis represents elapsed time. The y-axis represents the average time (in seconds) taken to perform each SQL stage.



## Siebel SQL Average Execution Time Graph

The Siebel SQL Average Execution Time graph displays the average execution time of each SQL performed in the Siebel database. This enables you to quickly identify problematic SQLs regardless of the transaction that produced them. You can then choose **Show measurement description** from the Legend window to view the full SQL statement. The SQL statements are listed by a numeric ID.

The x-axis represents elapsed time. The y-axis represents the average response time (in seconds) of each SQL.







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## Oracle 11i Diagnostics Graphs

After a load test scenario run, you can use the Oracle 11i Diagnostics graphs to analyze Oracle NCA server performance.

**This chapter includes:**

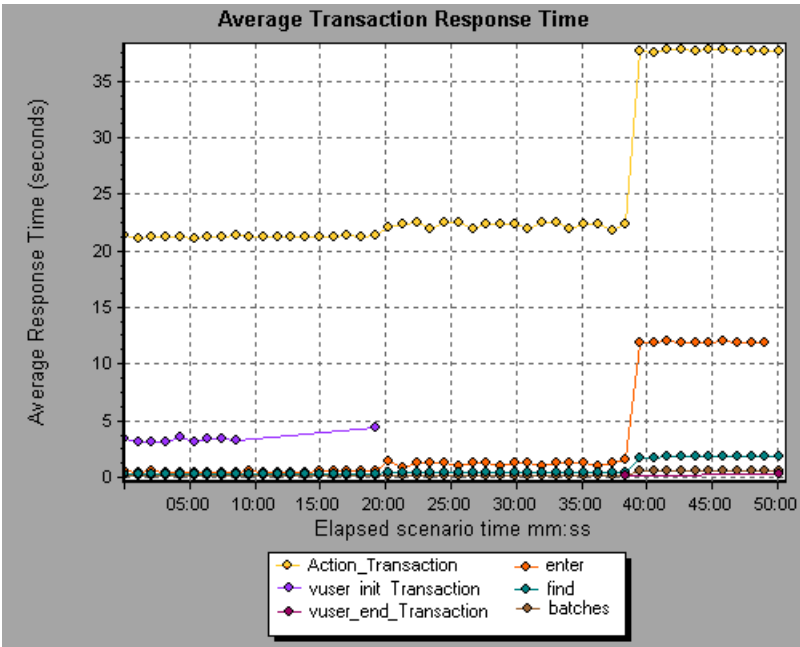
- About Oracle 11i Diagnostics Graphs on page 562
- Enabling Oracle 11i Diagnostics on page 563
- Viewing Oracle 11i Diagnostics Data on page 565
- Available Oracle 11i Diagnostics Graphs on page 570

## About Oracle 11i Diagnostics Graphs

Oracle 11i Diagnostics graphs provide you with performance information for SQLs generated by transactions on the Oracle NCA system. You can view the SQLs for each transaction, identify the problematic SQL queries of each script, and identify at what point problems occurred.

To analyze where problems are occurring, you correlate the data in the Oracle 11i Diagnostics graphs with data in the Transaction Response Time graphs.

You begin analyzing these graphs with the transaction graphs that display the average transaction response time during each second of the load test scenario run. For example, the following Average Transaction Response Time graph demonstrates that the average transaction response time for the **enter** transaction was high.



Using the Oracle 11i Diagnostics graphs, you can pinpoint the cause of the delay in response time for this transaction.

---

**Notes:**

- A measurement that is broken down in the Average Transaction Response Time graph will be different from the same measurement broken down in the Oracle 11i Side Transactions graph. This is because the Average Transaction Response Time graph displays the average transaction time, whereas the Oracle 11i Side Transactions graph displays the average time per transaction event (sum of SQL component response times).
  - **vuser\_init** and **vuser\_end** actions in Oracle cannot be broken down. For more information, refer to the *HP Virtual User Generator User's Guide*.
- 

## Enabling Oracle 11i Diagnostics

To generate Oracle 11i Diagnostics data, you must first install the ERP/CRM Mediator. For information on installing the Mediator, refer to the *HP LoadRunner Installation Guide*.

The Mediator is used to gather and correlate offline diagnostics data from the Oracle server. The Mediator processes the diagnostics data, and then passes it to the Controller.

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**Note:** The Mediator must reside in the same LAN as the Oracle server.

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To obtain diagnostics data for these graphs, you need to set up the Oracle 11i Diagnostics module before running the scenario, and specify the sampling percentage of diagnostics data to include in the diagnostics graphs. For more information on configuring Oracle 11i Diagnostics, refer to the *HP LoadRunner Controller User's Guide*.

---

**Notes:**

- The settings that you configure are per scenario. All scripts in the scenario will run under the same diagnostics configuration.
  - To ensure that valid diagnostics data is generated, manually define the transactions in the Vuser script rather than using automatic transactions. Make sure to disable the following options in the Run-Time Settings' **General : Miscellaneous** node: **Define each action as a transaction** and **Define each step as a transaction**.
  - If the Oracle 11i trace cannot be enabled automatically using the built-in mechanism, you can enable it manually in the Vuser script using the **nca\_set\_custom\_dbtrace** and **nca\_set\_dbtrace\_file\_index** functions. This may occur if you are using a custom application that does not have a standard UI.
  - You should not use the Data Time Range feature (**Tools > Options > Result Collection > Data Time Range**) when analyzing Oracle 11i Diagnostics graphs since the data may be incomplete.
-

## Viewing Oracle 11i Diagnostics Data

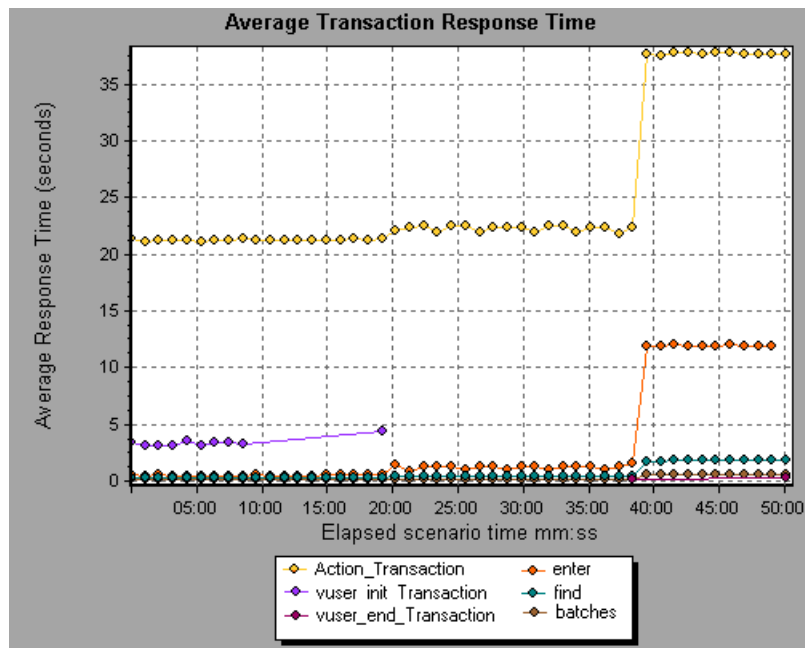
After you have enabled Oracle 11i Diagnostics on the Controller machine and run the load test scenario, you can view the diagnostics data.

### Example Transaction Breakdown

The following graphs illustrate the breakdown of a transaction into its SQL statements and SQL stages.

#### Transaction Level

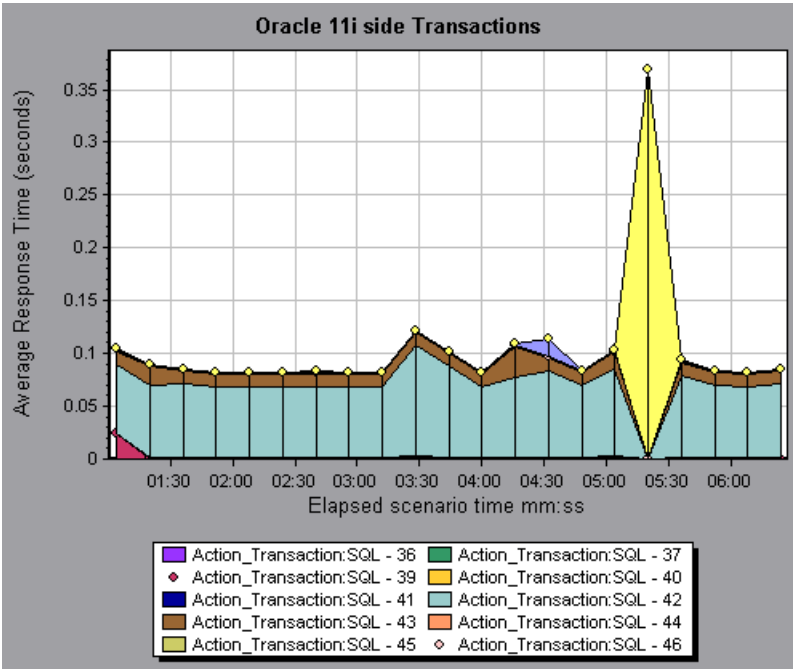
The following figure illustrates the top level Average Transaction Response Time graph. The graph displays several transactions.



You can break this graph down to show the SQL statements and the SQL stages level.

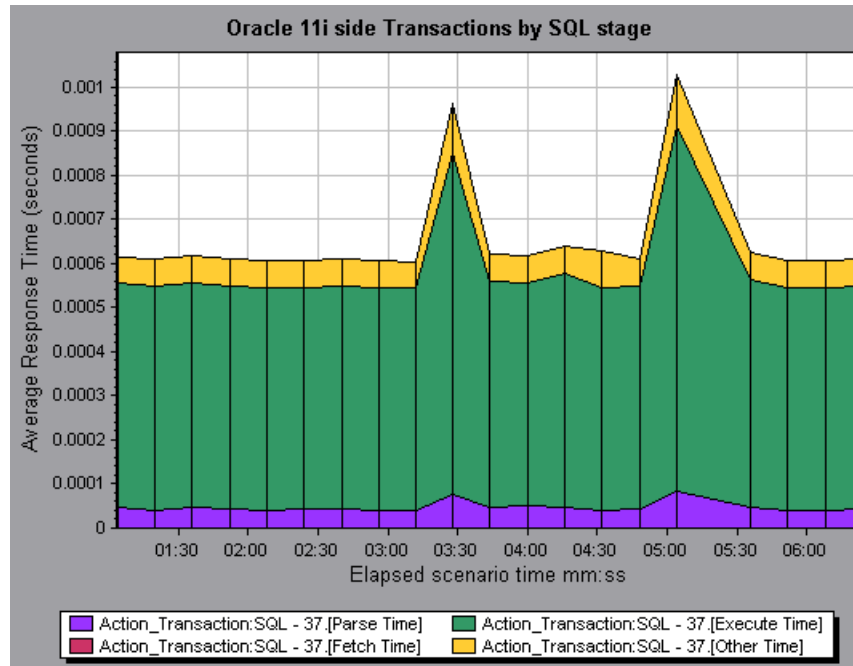
SQL Statements Level

In the following figure, the Oracle 11i Side Transactions graph displays the **Action\_Transaction** transaction broken down to its SQL statements.



## SQL Stages Level

In the following figure, the Oracle 11i Side Transactions by SQL Stage graph displays **Action\_Transaction:SQL-37** broken down to its SQL stages: Parse Time, Execute Time, Fetch Time, and Other Time. Other Time includes other database time such as bind time.



## Using the Oracle Breakdown Options

You can activate the Oracle breakdown options in any one of the following ways:

- from the View menu
- by right-clicking on a transaction and choosing the option from the short-cut menu
- by clicking the button in the toolbar above the graph

**Note:** The breakdown menu options and buttons are not displayed until a transaction is selected.

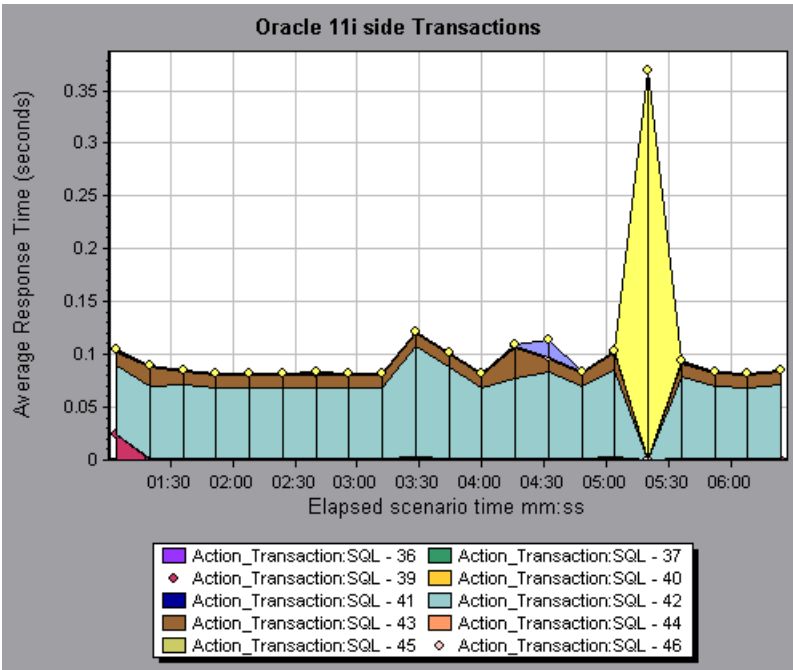
**To view breakdown of a transaction:**

- 1 From the Average Transaction Response Time graph, right-click a transaction line and choose **Oracle 11i Diagnostics > Oracle SQL Statement Breakdown**, or from the View menu choose **Oracle 11i Diagnostics > Oracle SQL Statement Breakdown**.



You can also view breakdown of a transaction by clicking the **Oracle SQL Statement Breakdown** button in the toolbar or on the left-side of the graph.

The Oracle 11i Side Transactions graph opens, displaying the breakdown of the selected transaction on the side of the Oracle server.





- 2 At this point, you can select a displayed element and use the Oracle 11i Diagnostics menu to do the following:

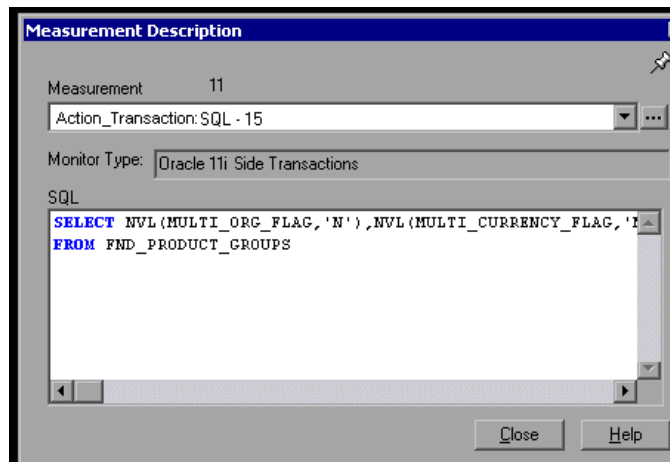


- Break the data down to a lower level by choosing **Oracle 11i Diagnostics > Measurement Breakdown**, or click the **Measurement Breakdown** button.



- Return to a previous level by choosing **Oracle 11i Diagnostics > Undo Measurement Breakdown**, or click the **Undo Measurement Breakdown** button.

- 3 You can view the full SQL statement for a selected SQL element by choosing **Show measurement description** from the Legend window. The Measurement Description dialog box opens displaying the name of the selected measurement and the full SQL statement.



To keep the focus on the Measurement Description dialog box, click the **Stay on Top** button. This enables you to view the full SQL statement of any measurement by selecting it in the Legend window. Click the button again to remove the focus.



Click the **Breaking Measurement** button to display the Transaction Name and SQL Alias Name of the selected measurement.

## Available Oracle 11i Diagnostics Graphs

The following Oracle 11i Diagnostics graphs are available:

- Oracle 11i Side Transactions Graph
- Oracle 11i Side Transactions by SQL Stage Graph
- Oracle 11i SQL Average Execution Time Graph

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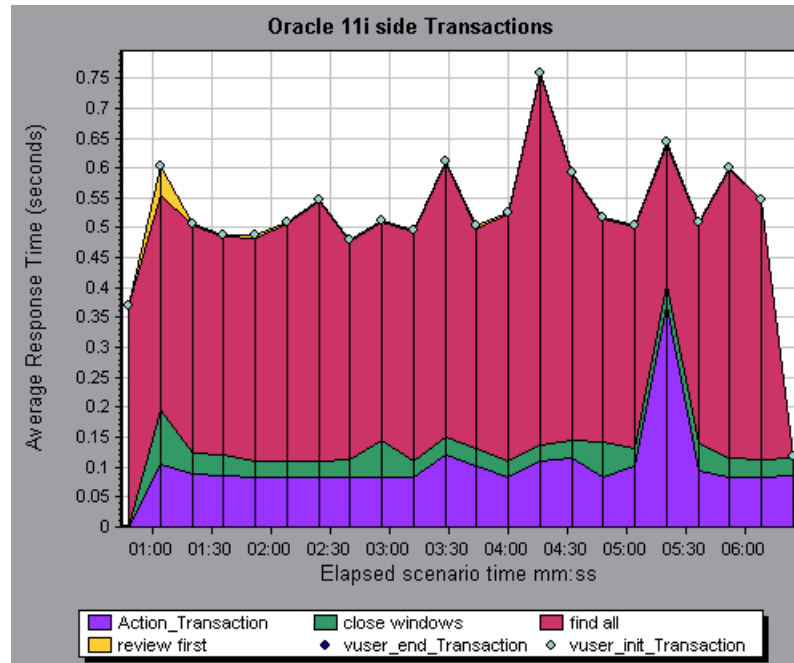
**Note:** To obtain data for these graphs, you need to enable Oracle 11i Diagnostics as described in “Enabling Oracle 11i Diagnostics” on page 563.

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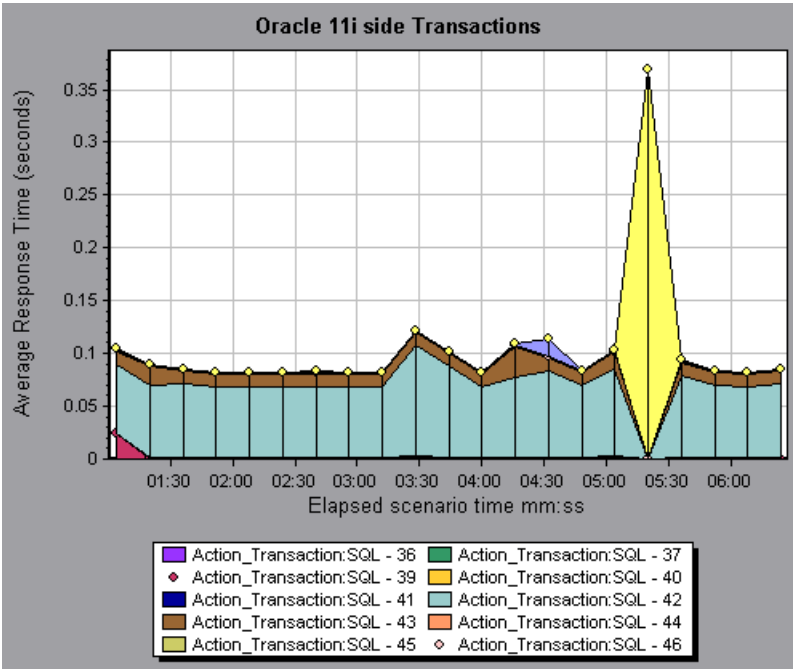
## Oracle 11i Side Transactions Graph

The Oracle 11i Side Transactions graph displays the average transaction execution time in the Oracle database.

The x-axis represents elapsed time. The y-axis represents the average response time (in seconds) of each transaction.



You can break down a transaction in the Oracle 11i Side Transactions graph to view its SQL statements. In the following figure, the **Action\_Transaction** transaction is broken down to its SQL statements.

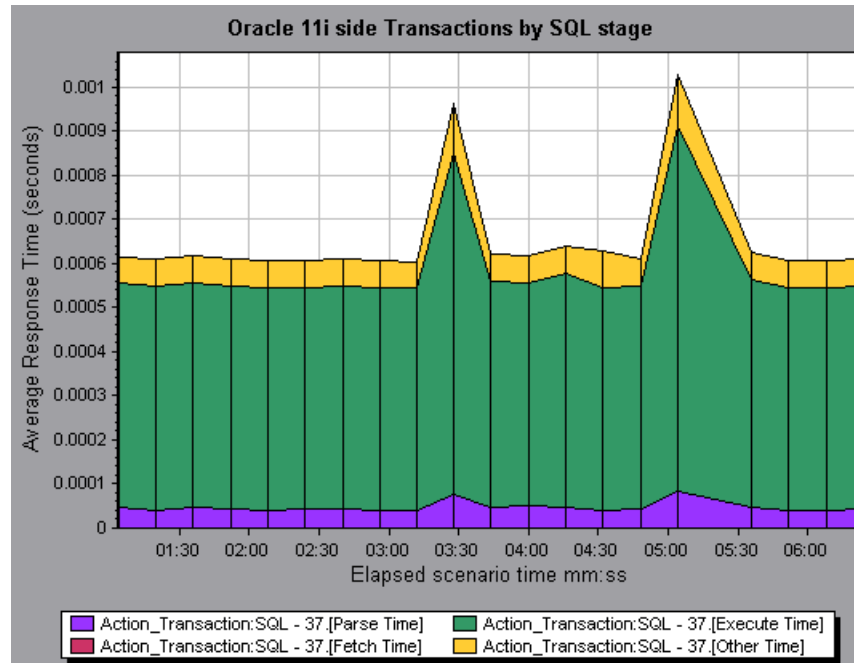


To break the displayed elements down further, see “Using the Oracle Breakdown Options” on page 567.

## Oracle 11i Side Transactions by SQL Stage Graph

The Oracle 11i Side Transactions by SQL Stage graph displays the time taken by each SQL, divided by the SQL stages: Parse Time, Execute Time, Fetch Time, and Other Time. Other Time includes other database time such as bind time.

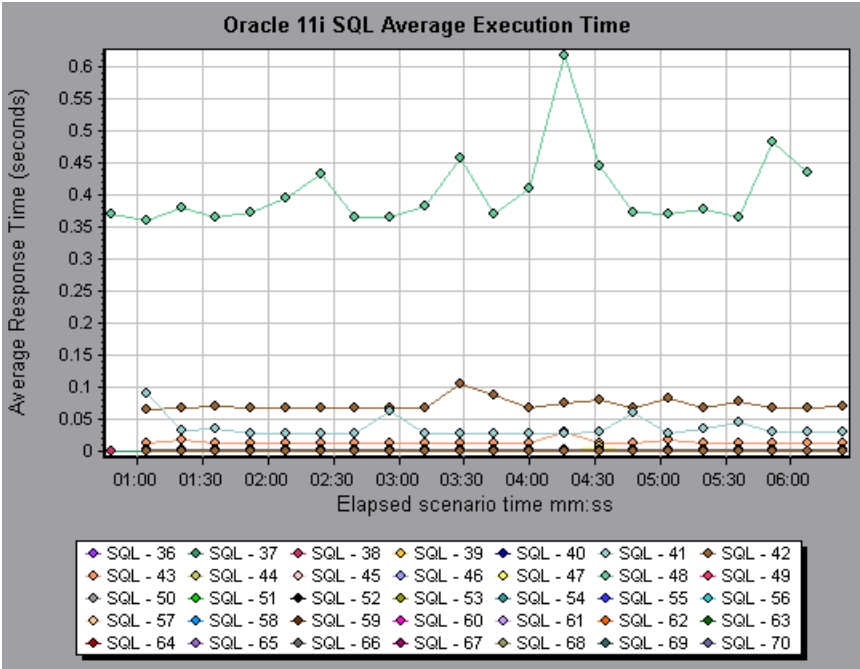
The x-axis represents elapsed time. The y-axis represents the average response time (in seconds) of each SQL stage.



### Oracle 11i SQL Average Execution Time Graph

The Oracle 11i SQL Average Execution Time graph displays the average execution time of each SQL performed in the Oracle database. This enables you to quickly identify problematic SQLs regardless of the transaction that produced them. You can then select **Show measurement description** from the Legend window to view the full SQL statement. The SQL statements are shortened to a numeric indicator.

The x-axis represents elapsed time. The y-axis represents the average response time (in seconds) of each SQL.



# 36

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## SAP Diagnostics Graphs

After a load test scenario run, you use the SAP Diagnostics graphs to analyze SAP server performance.

**This chapter includes:**

- About SAP Diagnostics Graphs on page 576
- Enabling SAP Diagnostics on page 576
- Viewing SAP Diagnostics Data on page 577
- Viewing the SAP Diagnostics in the Summary Report on page 581
- SAP Alerts on page 583
- Using the SAP Breakdown Options on page 587
- Available SAP Diagnostics Graphs on page 590
- SAP Secondary Graphs on page 598

## About SAP Diagnostics Graphs

SAP Diagnostics enables you to pinpoint the root cause of a certain problem (i.e. DBA, Network, WAS, Application, OS/HW) quickly and easily, and engage with the relevant expert only, without having to present the problem to a whole team of people.

Using SAP Diagnostics, you can create graphs and reports, which you can present to the relevant expert when discussing the problems that occurred.

SAP Diagnostics also allow an SAP performance expert (in one of the areas of expertise) to perform the required root-cause analysis more quickly and easily.

## Enabling SAP Diagnostics

To generate SAP diagnostics data, you must first install the ERP/CRM Mediator. For information on installing the Mediator, refer to the *HP LoadRunner Installation Guide*.

The Mediator component is used to gather and correlate offline diagnostics data from the SAP server. The Mediator processes the diagnostics data, and then passes it to the Controller.

To obtain diagnostics data for these graphs, you need to set up the SAP Diagnostics module before running the load test scenario, and specify the sampling percentage of diagnostics data to include in the diagnostics graphs. For more information on configuring SAP Diagnostics, refer to the *HP LoadRunner Controller User's Guide*.

### Important Notes

- In order for SAP Diagnostics to perform effectively, it relies on sound and consistent performance of the SAP software. Malformation or inappropriate configuration of the SAP software could cause inaccuracies in SAP Diagnostics data collection.



- To ensure that valid diagnostics data is generated, manually define the transactions in the Vuser script rather than using automatic transactions. Make sure to disable the following options in the Run-Time Settings' **General : Miscellaneous** node: **Define each action as a transaction** and **Define each step as a transaction**.
- The ERP/CRM Mediator requires an installation of SAPGUI 6.20 or 6.40.
- If no connection can be established between the ERP/CRM Mediator and one of the SAP application servers, no work process or OS monitor data is collected for that server. However, as long as there is a connection to one of the servers, statistical records for response time breakdown are still available.
- The settings that you configure are per scenario. All scripts in the scenario will run under the same diagnostics configuration.

## Viewing SAP Diagnostics Data

The SAP Diagnostics graphs provide an overview of the entire chain of SAP activity on the server side of the system.

When the user drills down and explores SAP data and tries to locate possible problems, a guided flow sequence of interactive views is presented, and can be correlated over time with secondary graphs.

### Opening SAP Diagnostics Graphs

You open the SAP Diagnostics graphs from the Analysis Summary Report or from the Open a New Graph dialog box.

**To open SAP Diagnostics graphs from the Analysis Summary Report:**

Click the **View SAP Diagnostics** link.

[View SAP Diagnostics](#)

**To open SAP Diagnostics graphs from the Session Explorer:**

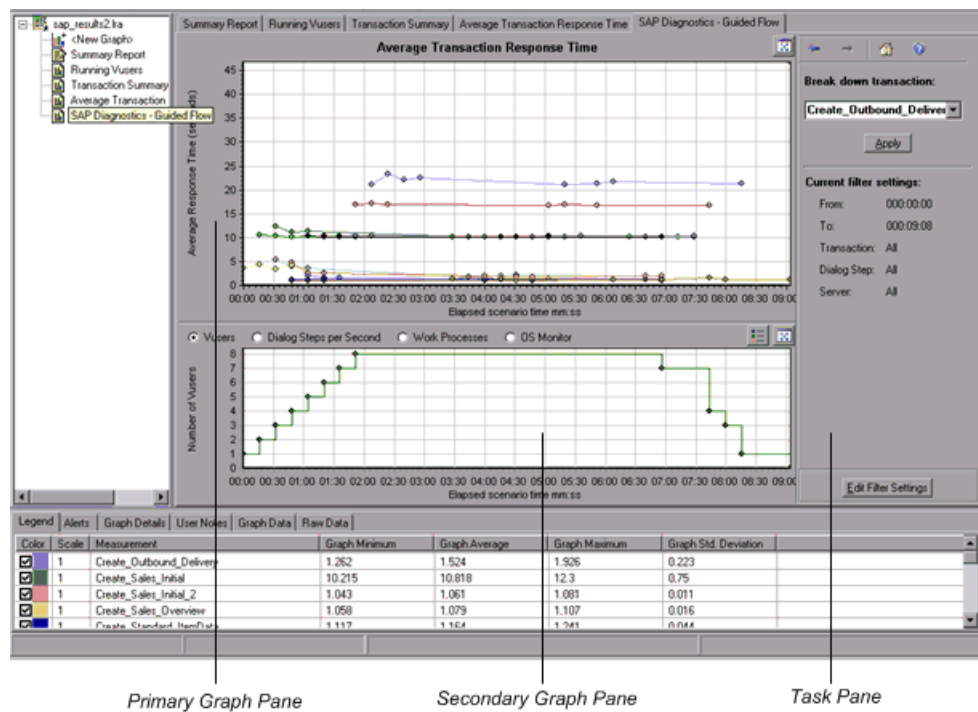


- 1** Click the **Add New Graph** button in the Session Explorer window. The Open a New Graph dialog box opens.

- 2 Expand **SAP Diagnostics** and select **SAP Diagnostics - Guided Flow** from the tree.
- 3 Click **Open Graph**. The SAP Diagnostics - Guided Flow tab opens in the graph viewing area.
- 4 Close the Open a New Graph dialog box.

**The SAP Diagnostics - Guided Flow Tab at a Glance**

The SAP Diagnostics - Guided Flow tab remains open throughout the Analysis application flow, and its content varies according to the breakdown flow.



The SAP Diagnostics - Guided Flow tab is divided into 3 main sections:

- Primary Graph Pane
- Secondary Graph Pane
- Task Pane

## Primary Graph Pane

The upper pane of the SAP Diagnostics - Guided Flow tab is referred to as the *primary graph pane*. This pane displays graphs of the transactions and their broken down dialog steps or components, and other associated resources.

You break down the graphs displayed in this pane using the breakdown options provided in the right pane of the guided flow (see Task Pane). For more information on applying breakdown options to transactions, see “Using the SAP Breakdown Options” on page 587.



You can open the displayed graph in full view by clicking the **Enlarge Graph** button in the top right corner of this pane. An enlarged version of the graph opens in a new tab.

## Secondary Graph Pane

The lower pane of the SAP Diagnostics - Guided Flow tab is referred to as the *secondary graph pane* and displays graphs showing secondary information supporting the graph displayed in the primary graph pane.



To see the legend for the graph displayed in this pane, click the **Graph Legend** button in the top right corner. To see all the data in the Legend, scroll along the horizontal scroll bar.



You can open the displayed graph in full view by clicking the **Enlarge Graph** button in the top right corner of this pane. An enlarged version of the graph opens in a new tab.

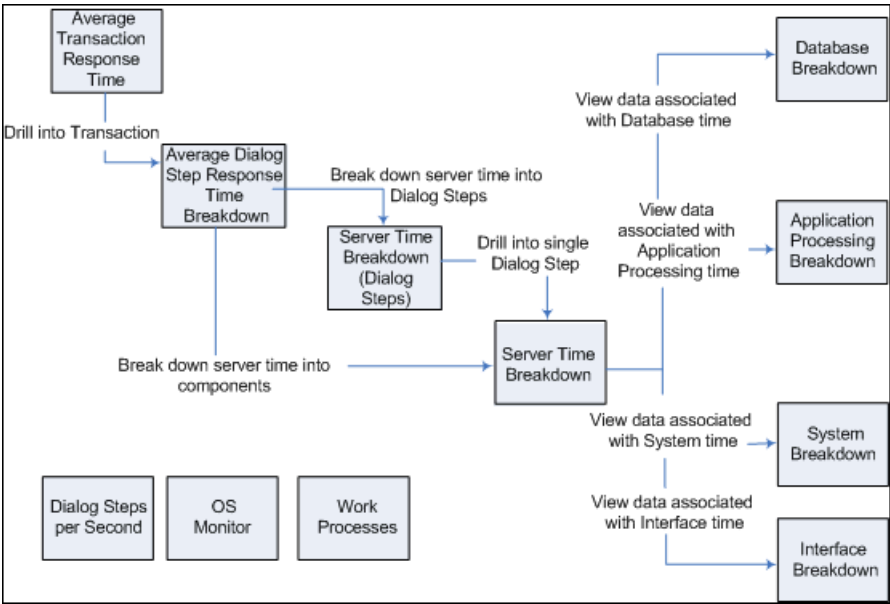
## Task Pane

The pane on the right side of the SAP Diagnostics - Guided Flow tab is referred to as the *task pane*. You use the task pane to choose the level of breakdown you want to view, to filter and group transaction and server information, and to navigate backwards and forwards through the broken down graphs.

For more information see “Using the SAP Breakdown Options” on page 587.

Application Flow

The following diagram depicts the general flow of SAP Diagnostics:



The main view of SAP Diagnostics displays all of the transactions in a scenario run for which there is SAP diagnostics data. Each transaction can be broken down into server-time components, or first into the dialog steps that comprise a transaction, and then into server-time components. The server components can further be broken down into sub-components or other related data.

There are 3 independent/parallel views: Dialog Steps per Second, OS Monitor, and Work Processes. These do not generally participate in the breakdown flow, and you may choose to display or hide them.

## Viewing the SAP Diagnostics in the Summary Report

The Analysis Summary Report displays a list of major alerts generated when opening the Analysis session, and a summary of the SAP diagnostics data.

---

**Note:** If you do not see diagnostics data on the Summary Report, check if you are using a user-defined template. To view relevant data, choose a different template from the list of templates, or create and apply a new template. For more information about using templates, see “Using Templates” on page 73.

---

### Major Alerts

The **Major Alerts** section of the Summary Report displays a table of all alerts relating to application and server problems detected throughout a load test scenario run.

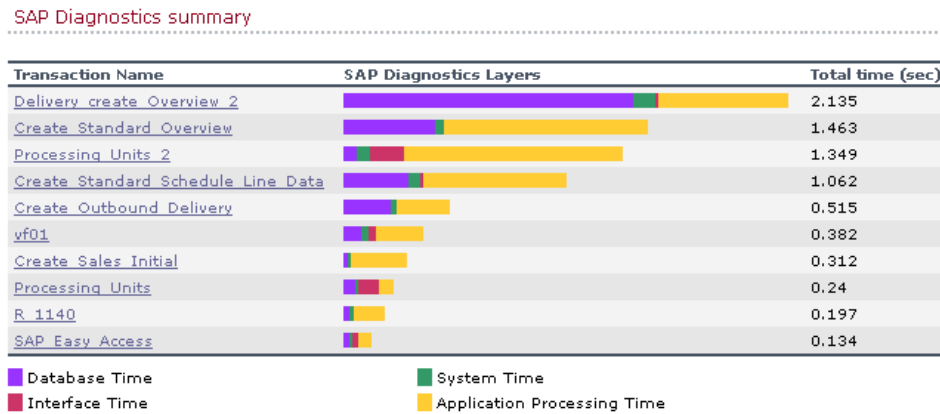
Major Alerts			
Time Interval	Transaction/Server	Description	Action
[00:32 - 00:48]	All Transactions / labm1sap04	App Processing time of single dialog step exceeded 400 msec.	<a href="#">Open Graph</a>
[00:32 - 00:48]	All Transactions / labm1sap04	Average dialog step response time exceeded 2 seconds.	<a href="#">Open Graph</a>
[00:48 - 01:04]	All Transactions / labm1sap02	App Processing time of single dialog step exceeded 400 msec.	<a href="#">Open Graph</a>
[01:04 - 01:20]	All Transactions / labm1sap03	App Processing time of single dialog step exceeded 400 msec.	<a href="#">Open Graph</a>
[00:32 - 00:48]	Create_Standard_Overview / labm1sap04	App Processing time of single dialog step exceeded 400 msec.	<a href="#">Open Graph</a>

For each alert, the table displays the time interval during which the problem occurred, which transaction and server were involved, and a description of the alert. The Action column provides a link to a graphic depiction of the problem. For more information, see “SAP Alerts” on page 583.

**Note:** Use the vertical scroll bar in the Major Alerts box to view all the major alerts.

SAP Diagnostics Summary

The **SAP Diagnostics Summary** section displays individual transactions and the relative server-time breakdown in layers, and provides the total usage time for each transaction.



To view SAP Diagnostics information from the SAP Diagnostics Summary table:

- Click a transaction name to display the server time breakdown for that transaction.
- Click a server-time component layer to display data associated with that component.

## SAP Alerts

SAP alerts pinpoint problems that arise during a load test scenario run, making it easier for the user to locate them. There are 2 types of alerts: *standard* and *major*, each of which is discussed in detail later in this section.

SAP Diagnostics comes with a set of alert conditions with pre-defined threshold values. If a threshold value is exceeded, SAP alerts the user that there is a problem. For example, if the average dialog step response time is greater than the pre-defined threshold value, an alert is generated.

This section describes:

- Viewing SAP Alerts
- Configuring SAP Alerts

### Viewing SAP Alerts

You can view alerts in the Summary Report or in the SAP Alerts window (**Windows > SAP Alerts**).

The **Major Alerts** section of the Summary Report displays a list of all the major alerts generated during the load test scenario run, including information about when the problem occurred, which transaction or server was involved, and what the problem.

The SAP Alerts window (**Windows > SAP Alerts**) displays a list of alerts related to the data displayed in the current graph(s) shown in the Analysis window.

---

#### Notes:

- In the SAP Diagnostics - Guided Flow tab, alerts listed in the legend relate to the graphs displayed in both the primary graph and secondary graph panes.
  - Applying filters or grouping to the primary graph affects which alerts are listed in the legend area.
-

The SAP Alerts window displays the following information:

- **Type.** Displays an icon indicating the type of alert.



- **Standard Alert.** This alert is generated in the context of a transaction and/or server if the conditions of a pre-defined alert rule are met.



- **Major Alert.** There are 2 types of major alerts:
  - **General Application Problem Alert.** If a standard alert was generated in the context of a transaction, and the same alert was generated in the context of all other transactions running in the same time frame, then a major alert of this type is generated, indicating that there is a general application problem.

---

**Note:** If a Dialog Step filter is applied (for a single dialog step), then this alert is not generated.

---

- **Server-Specific Problem Alert.** This alert is generated for a specific server if a certain measurement on that server exceeds its threshold, while the overall server performance for that measurement is satisfactory. This type of alert indicates that there is a server related problem.

---

**Note:** Server-Specific Problem alerts are generated only when the current server context is "All Servers".

---

For information about configuring alert rules, see “Configuring SAP Alerts” on page 585.

- **Time interval.** The time interval during which the problem occurred.
- **Transaction/Server.** The name of the transaction and server where problem occurred.
- **Description.** A description of the alert.



- **Recommended Step.** Recommends what to do in order to understand the problem on a deeper level.
- **Action.** A link to a graph representing the data described in the alert, allowing for a more graphic display of the alert. Double-click the link to open the graph.

## Configuring SAP Alerts

SAP Diagnostics comes with a set of alert rules with pre-defined threshold values.

When you open a LoadRunner results file (.lrr) in Analysis, these alert rules are applied to the load test scenario results, and if a threshold value is exceeded, Analysis generates an alert that there is a problem.

Before opening a LoadRunner results file, you can define new threshold values for the alert rules using the Alerts Configuration dialog box. Then, when you open the results file, the customized alert rules are applied.

---

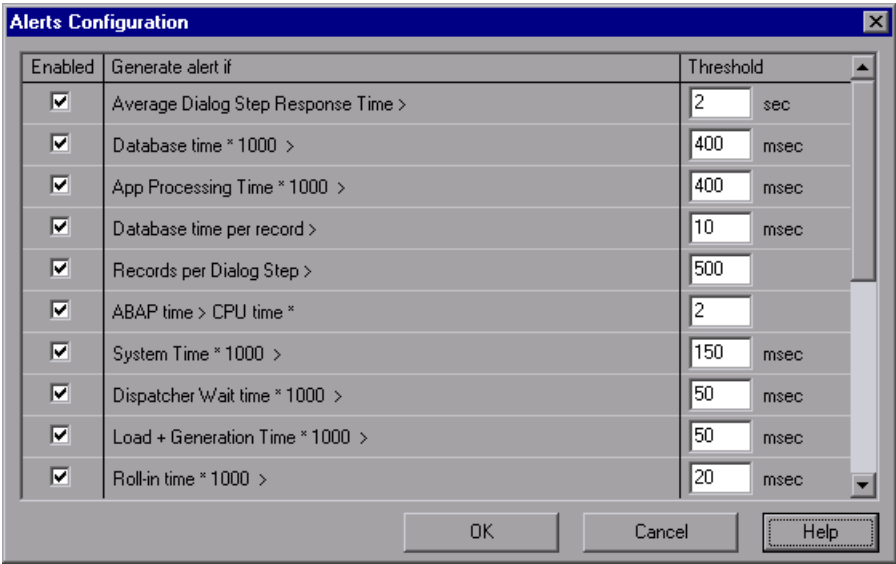
**Note:** When an Analysis session is open, the Alerts Configuration dialog box is not editable. To edit thresholds in the Alerts Configuration dialog box, close all open sessions.

---

To configure SAP alert rules:

- 1 Close all open Analysis sessions.
- 2 From the **Tools** menu, select **SAP Diagnostics Alerts Configuration**.

The Alerts Configuration dialog box opens.



- 3 The **Generate alert if** column lists the rules. Set the threshold for each rule in the **Threshold** column.
- 4 By default, all pre-defined alert rules are enabled. To disable an alert rule, clear the check box next to that rule.
- 5 Click **OK** to apply your changes and close the Alerts Configuration dialog box.

---

**Note:** Modifying the alert rules does not affect the results of a saved Analysis session. You need to re-analyze the results in order for new settings to take effect.

---

## Using the SAP Breakdown Options

The task pane is divided into 3 sections:

- The SAP Breakdown Toolbar
- Breakdown Options
- Filter and Grouping Options

### The SAP Breakdown Toolbar

The toolbar contains the following buttons:



- **Back.** Click to view previous breakdown graph, or to ungroup grouped data.



- **Next.** Click to view next breakdown graph.



- **Home.** Click to return to the initial SAP Average Transaction Response Time graph.



- **Help.** Click to get help on the breakdown options.

### Breakdown Options

To break down SAP diagnostics data, choose the breakdown and filter options from the task pane as follows:

- **Break down transaction.** Select a transaction from this list to display the average dialog step response time breakdown.
- **Break down server time into.** Displays the breakdown options for the Average Dialog Step Response Time Breakdown graph.
  - Select **Components** to view a breakdown of the transaction's server components, namely database time, interface time, application processing time, and system time.
  - Select **Dialog Steps** to view a breakdown of the transaction's dialog steps.
- **Break down dialog step <dialog step>.** Break down a dialog step into its server-time components, namely database time, interface time, application processing time, and system time.

- **View data associated with <component>.** Break down a server-time component (database time; interface time; application processing time; system time) to view data associated with it.
- **No available breakdown.** There are no further breakdown options.
- **Apply.** Click to apply the selected breakdown option.

## Filter and Grouping Options

### Current filter settings (non-edit mode)

This section displays the filter/grouping settings of the graph currently displayed in the primary graph pane.

- **From/To.** Display the time interval of the current graph.
- **Transaction.** Displays the name of the transaction represented in the graph.
- **Dialog Step.** Displays the name of the dialog step represented in the graph.
- **Server.** Displays the name of the server represented in the graph.

### Edit Filter Settings

Click this button to modify filter or grouping settings. When you click **Edit Filter Settings** the filter/grouping options become editable.

- **Filter.** Use this option to filter the current graph by time interval, transaction, dialog step, and/or server.
  - **From/To.** Enter values (in hh:mm:ss) to filter the graph over a specified time interval.
  - **By Transaction.** Filter the graph to display information about a specific transaction by selecting the transaction from the list.
  - **By Dialog Step.** Filter the graph to display information about a specific dialog step by selecting the dialog step from the list.
  - **By Server.** Filter the graph to display information about a server by selecting the server name from the list.

---

**Note:** Only servers associated with the data displayed in the current graph are listed in the **By Server** list.

---

- **Group.** Use this option to group the data represented in the graph by transaction or by server. Select a transaction, component or subcomponent from the list.
- **By Transaction.** Select this check box to group by transaction.
- **By Server.** Select this check box to group by server.

---

**Note:** After applying grouping to a graph, you need to *ungroup* the data in order to apply further breakdown options. To ungroup grouped data, click the **Back** button on the toolbar.



**IMPORTANT!** When you open a saved session, the **Back** button is disabled. If you have grouped data, you need to click the **Home** button, or open a new SAP Diagnostics - Guided Flow tab to restart SAP breakdown.



- 
- **OK.** Click **OK** to apply the chosen filter/grouping settings. The **Current filter settings** area displays the chosen settings in non-editable mode.

---

**Notes:**

- Global filtering is enabled when viewing SAP Diagnostics graphs (special SAP view) but cannot be applied on these graphs.
- Local filtering is disabled in the SAP Diagnostics - Guided Flow tab. To apply local filters to a SAP Diagnostics graph displayed in the Guided Flow tab, open the graph in a new tab by clicking the **Enlarge Graph** button.



## Available SAP Diagnostics Graphs

You view the SAP Diagnostics graphs in the primary graph pane.



You can open these graphs in full view by clicking the **Enlarge Graph** button in the top right corner of the graph pane. An enlarged version of the graph opens in a new tab.

To filter or group data displayed in these graphs, see “Filter and Grouping Options” on page 588.

The available SAP Diagnostics graphs are:

- SAP Average Transaction Response Time Graph
- SAP Average Dialog Step Response Time Breakdown Graph
- SAP Server Time Breakdown (Dialog Steps) Graph
- SAP Server Time Breakdown Graph
- SAP Database Time Breakdown Graph
- SAP Application Processing Time Breakdown Graph
- SAP System Time Breakdown Graph
- SAP Interface Time Breakdown Graph

### SAP Average Transaction Response Time Graph

When you open the SAP Diagnostics - Guided Flow tab, the SAP Average Transaction Response Time graph opens in the primary graph pane, displaying all the SAP-related transactions in the load test scenario.

---

**Note:** Only transactions that are associated with SAP information are displayed in this graph.

---

For more information about the Average Transaction Response graph, see “Average Transaction Response Time Graph” on page 196.

**To view the SAP breakdown of a specific transaction:**

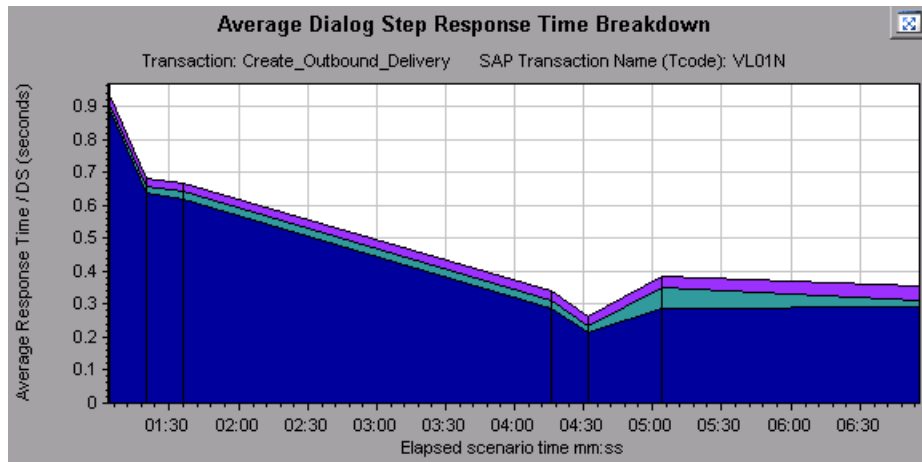
- 1** When the Average Transaction Breakdown graph is displayed in the primary graph pane, select a transaction in one of the following ways:
  - Select the transaction from the **Break down transaction:** list in the task pane.
  - Highlight the transaction by selecting the line representing it in the graph.
  - Select the transaction from the graph legend. This highlights the line in the graph.
- 2** Click **Apply** in the task pane.

The SAP Average Dialog Step Response Time Breakdown graph opens in the primary graph pane. For more information, see “SAP Average Dialog Step Response Time Breakdown Graph” on page 592.

## SAP Average Dialog Step Response Time Breakdown Graph

The Average Dialog Step Response Time Breakdown graph represents a breakdown of the average dialog step response time of a specific transaction. The graph displays the Network Time, Server Response Time, (including the GUI time), and Other Time (the time taken for the client to process the dialog step) of a single transaction.

The x-axis represents the elapsed load test scenario time (in hh:mm:ss). The y-axis represents the average response time divided by the number of dialog steps (in seconds).



To break this graph down further to display the dialog steps or server-time components of the transaction:

When the Average Dialog Step Response Time Breakdown graph is open in the primary graph pane:

- 1 In the task pane, select one of the following options from the **Break down server time into** box:
  - **Components** to view server-time breakdown.
  - **Dialog Steps** to view the dialog steps.
- 2 Click **Apply**.

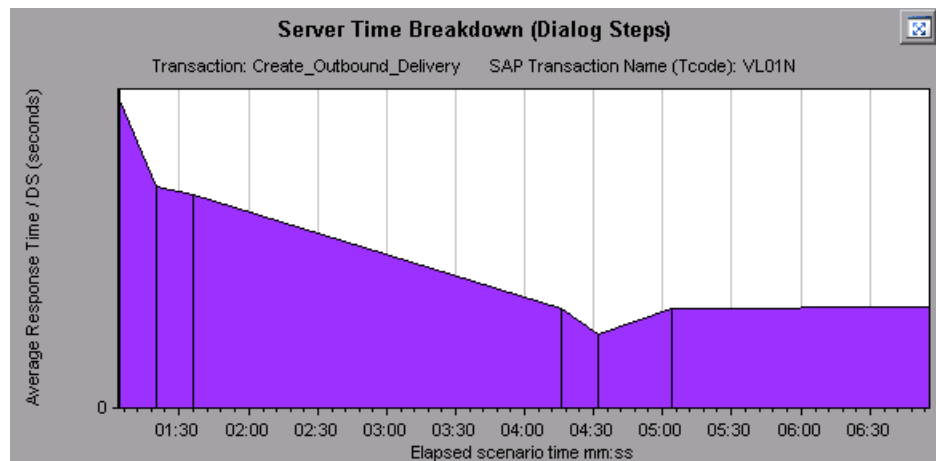


The graph you selected opens in the primary graph pane. For more information, see “SAP Server Time Breakdown Graph” on page 594, and “SAP Server Time Breakdown (Dialog Steps) Graph” on page 593.

## SAP Server Time Breakdown (Dialog Steps) Graph

The Server Time Breakdown (Dialog Steps) graph displays the dialog steps of a particular transaction. The x-axis represents the elapsed load test scenario time (in hh:mm:ss). The y-axis represents the average response time per dialog step (in seconds).

The graph below displays only one dialog step.



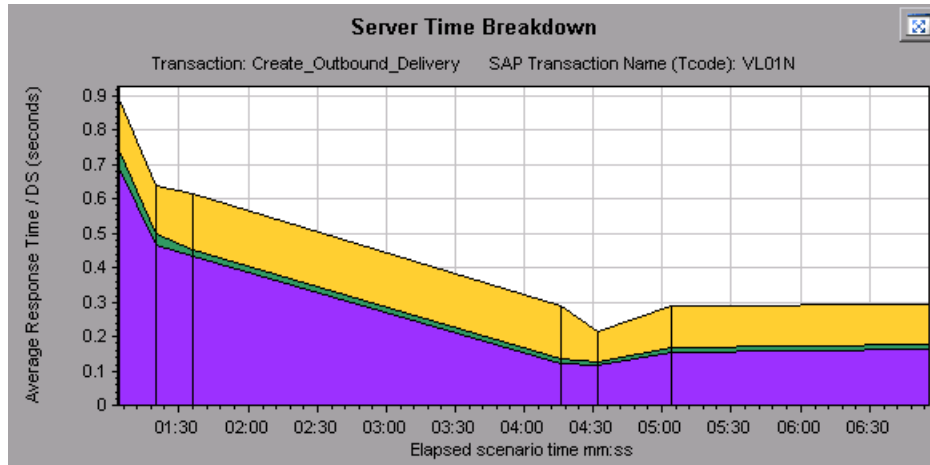
To break a dialog step into server-time components:

- 1 Select a dialog step from the **Break down dialog step** box.
- 2 Click **Apply**.

The Server Time Breakdown graph opens in the primary graph pane, displaying the dialog step's server-time breakdown. For more information, see the “SAP Server Time Breakdown Graph” on page 594.

## SAP Server Time Breakdown Graph

The Server Time Breakdown graph represents the server-time components of a single transaction, namely database time, application processing time, interface time, and system time. The x-axis represents the elapsed load test scenario time (in hh:mm:ss). The y-axis represents the average response time per dialog step (in seconds).



**To view data associated with a server-time component:**

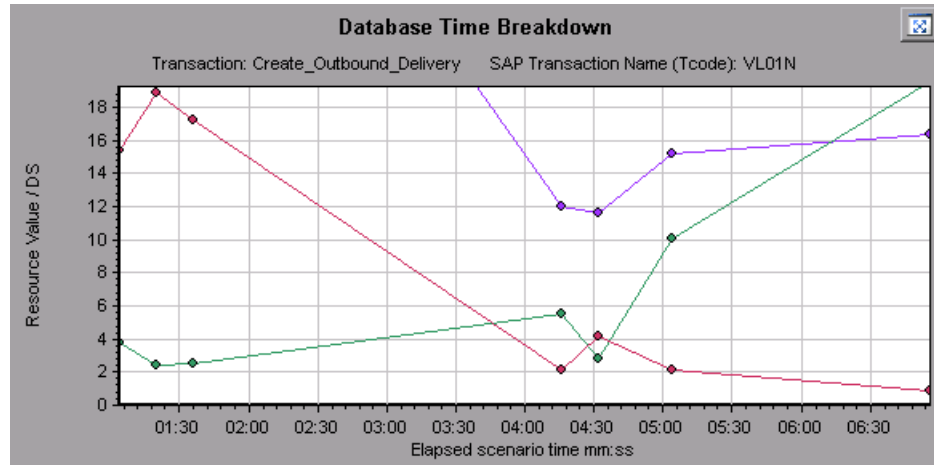
- 1** In the task pane, select a component from the **View data associated with** box.
- 2** Click **Apply**.

The selected graph opens in the primary graph pane, displaying data associated with the relative component. For more information, see:

- “SAP Database Time Breakdown Graph” on page 595
- “SAP Application Processing Time Breakdown Graph” on page 596
- “SAP System Time Breakdown Graph” on page 597
- “SAP Interface Time Breakdown Graph” on page 598

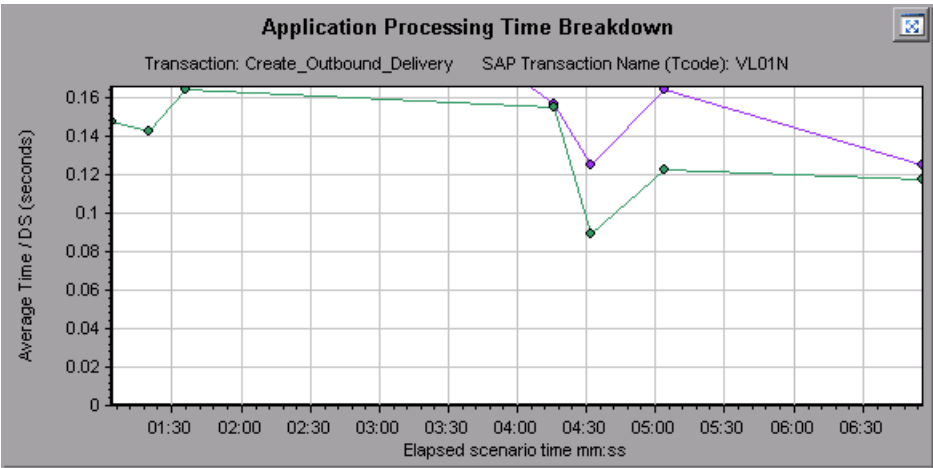
## SAP Database Time Breakdown Graph

The Database Time Breakdown graph displays the behavior of resources associated with database time, namely time taken to access a record, database time, and the number of records accessed per dialog step. The x-axis represents the elapsed load test scenario time (in hh:mm:ss). The y-axis represents the resource value per dialog step (in msec).



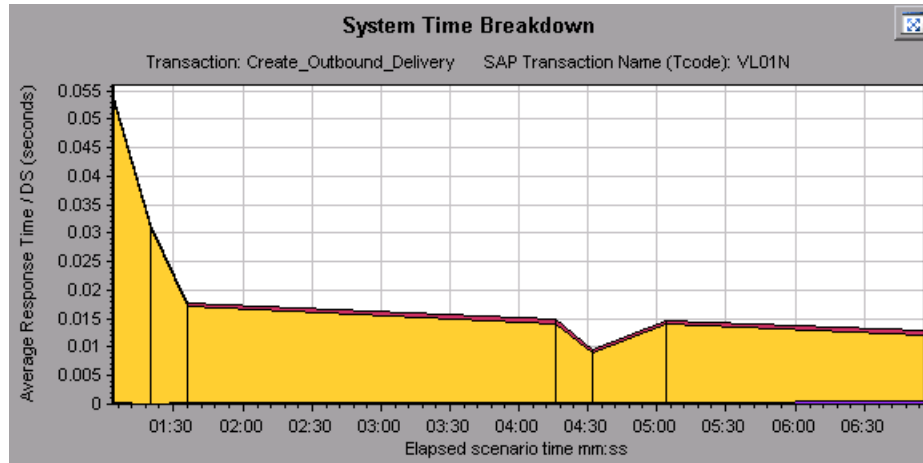
### SAP Application Processing Time Breakdown Graph

The Application Processing Time Breakdown graph displays the behavior of resources associated with application processing time, namely ABAP time and CPU time. The x-axis represents the elapsed load test scenario time (in hh:mm:ss). The y-axis represents the average time per dialog step (in seconds).



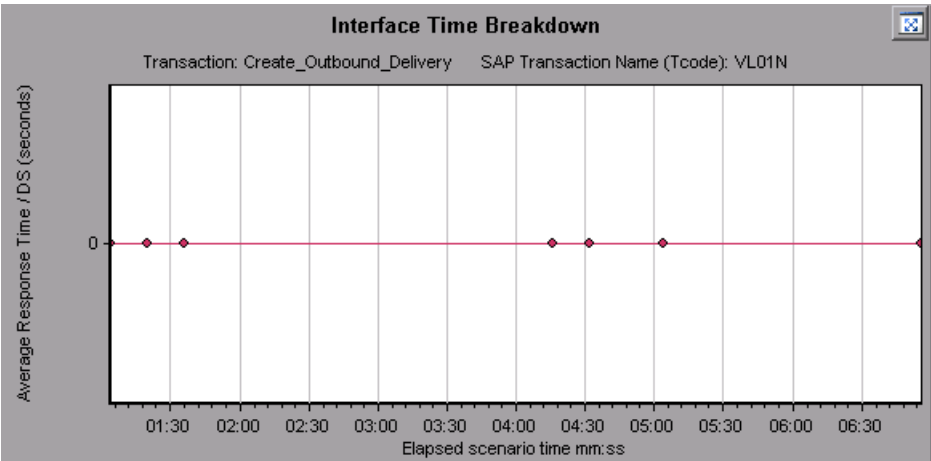
## SAP System Time Breakdown Graph

The System Time Breakdown graph displays the behavior of the sub-components of the system time component, namely the dispatcher wait time, the load and generation time, and the roll-in and roll-out times. The x-axis represents the elapsed load test scenario time (in hh:mm:ss). The y-axis represents the average response time per dialog step (in seconds).



### SAP Interface Time Breakdown Graph

The Interface Time Breakdown graph displays the behavior of resources associated with interface time, namely GUI time, RFC time, and roll-wait time. The x-axis represents the elapsed load test scenario time (in hh:mm:ss). The y-axis represents the average response time per dialog step (in seconds).



### SAP Secondary Graphs

The secondary graph pane of the SAP Diagnostics - Guided Flow tab displays graphs that support the graph displayed in the primary graph pane. You can correlate over time only one graph displayed in the secondary graph pane.



To see the legend for the graph displayed in this pane, click the **Graph Legend** button in the top right corner. To see all the data in the Legend, scroll along the horizontal scroll bar.



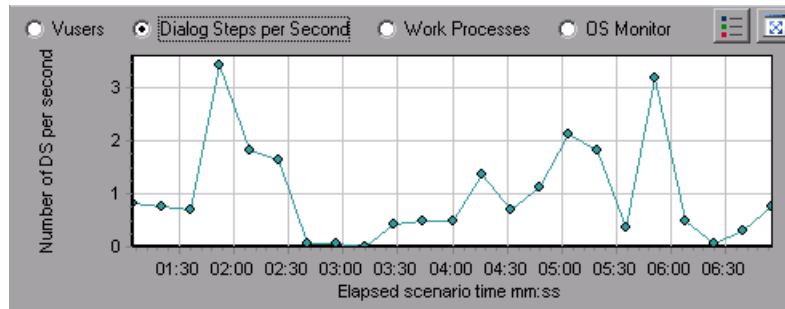
You can open the displayed graph in full view by clicking the **Enlarge Graph** button in the top right corner of this pane. An enlarged version of the graph opens in a new tab.

You view the following graphs in the secondary graph pane:

- Vusers Graph - see “Running Vusers Graph” on page 186.
- Dialog Steps per Second Graph
- Work Processes Graph
- OS Monitor Graph

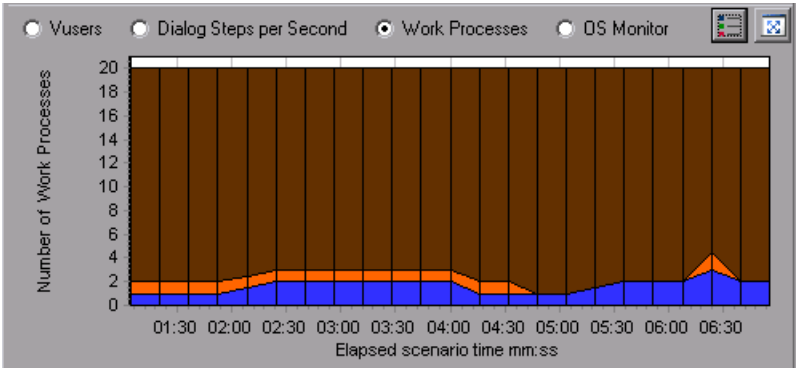
## Dialog Steps per Second Graph

The Dialog Steps per Second graph represents the number of dialog steps that ran on all the servers during each second of the load test scenario run. The x-axis represents the elapsed scenario time (in hh:mm:ss). The y-axis represents the number of dialog steps per second.



### Work Processes Graph

The SAP Work Processes graph represents the number and distribution of work processes that ran throughout the load test scenario. The x-axis represents the elapsed scenario time (in hh:mm:ss). The y-axis represents the number of work processes.



---

**Note:** This graph is available only when a single server filter is applied.

---



## OS Monitor Graph

The SAP OS Monitor graph represents the operating system resources that were measured throughout the load test scenario run. The x-axis represents the elapsed scenario time (in hh:mm:ss). The y-axis represents the resource value.




---

**Note:** This graph is available only when a single server filter is applied.

---



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## J2EE & .NET Diagnostics Graphs

After a load test scenario run, you can use LoadRunner Analysis to display the J2EE & .NET Diagnostics graphs to analyze server performance.

**This chapter includes:**

- About J2EE & .NET Diagnostics Graphs on page 604
- Enabling Diagnostics for J2EE & .NET on page 604
- Viewing J2EE & .NET Diagnostics in the Summary Report on page 605
- Viewing J2EE & .NET Diagnostics Data on page 607
- J2EE & .NET Diagnostics Graphs on page 623
- J2EE & .NET Server Diagnostics Graphs on page 633

## About J2EE & .NET Diagnostics Graphs

The J2EE & .NET Diagnostics graphs in LoadRunner Analysis enable you to trace, time, and troubleshoot individual transactions and server requests through J2EE & .NET Web, application, and database servers. You can also quickly pinpoint problem servlets and JDBC calls to maximize business process performance, scalability, and efficiency.

The J2EE & .NET Diagnostics graphs are comprised of two groups:

- ▶ **J2EE & .NET Diagnostics Graphs.** These graphs show you the performance of requests and methods generated by virtual user transactions. They show you the transaction that generated each request.
- ▶ **J2EE & .NET Server Diagnostics Graphs.** These graphs show you the performance of all the requests and methods in the application you are monitoring. These include requests generated by virtual user transactions and by real users.

## Enabling Diagnostics for J2EE & .NET

To generate Diagnostics for J2EE & .NET data, you must first install HP Diagnostics.

Before you can use HP Diagnostics with LoadRunner, you need to ensure that you have specified the Diagnostics Server details in LoadRunner, according to the guidelines set out in the *HP Diagnostics Installation and Configuration Guide*.

Before you can view Diagnostics for J2EE & .NET data in a particular load test scenario, you need to configure the Diagnostics parameters for that scenario, as described in the *HP Diagnostics User's Guide*.

---

**Important:** To ensure that valid J2EE/.NET diagnostics data is generated during the scenario run, you must manually mark the beginning and end of each transaction in the Vuser script, rather than using automatic transactions.

---

## Viewing J2EE & .NET Diagnostics in the Summary Report

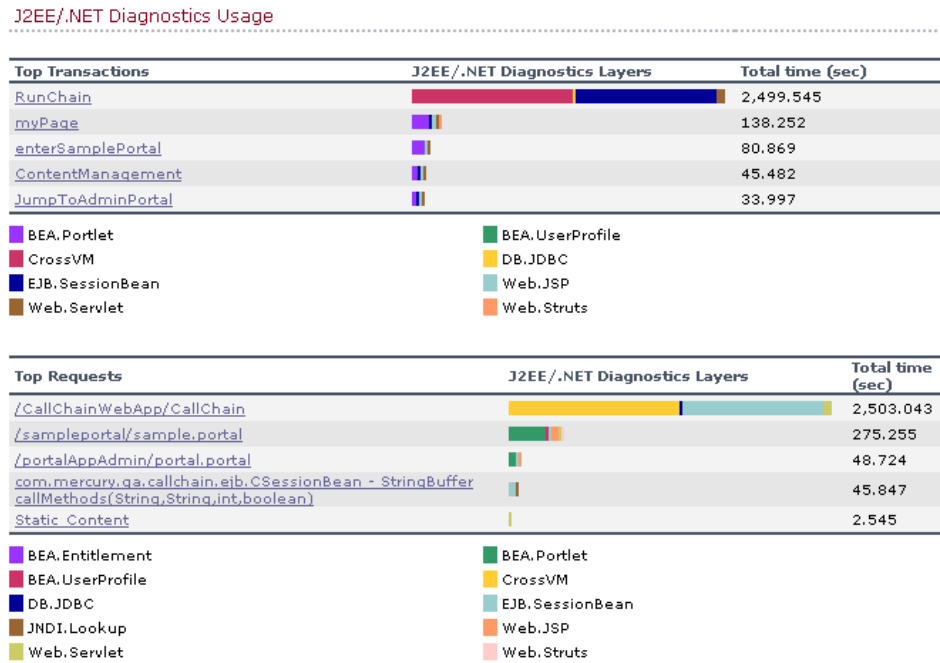
The J2EE & .NET Diagnostics Usage section of the Summary report provides general information about load test scenario execution and a usage chart for the J2EE & .NET Diagnostics and server request layers. This report is available from the Session Explorer or as a tab in the Analysis window.

---

**Note:** If you do not see diagnostics data on the Summary Report, check if you are using a user-defined template. To view relevant data, choose a different template from the list of templates, or create and apply a new template. For more information about using templates, see “Using Templates” on page 73.

---

The J2EE /.NET Diagnostic Usage section breaks the individual transactions and server requests into Web server activity (Servlets and JSPs data), application server activity (JNDIs), and back-end activity of database requests (JDBC methods and SQL queries), and provides the total usage time for each transaction and request.



**To view server side transaction and server request diagnostics data from the Summary Report:**

In the J2EE/.NET Diagnostics Usage section of the Summary Report, click the transaction or J2EE /.NET layer on which you want to perform breakdown. The J2EE/.NET - Transaction Time Spent in Element graph or J2EE/.NET - Server Request Time Spent in Element graph opens.

Clicking a transaction or server request displays the breakdown to layers over time of the selected transaction or server request.

Clicking a layer displays the specific layer breakdown in the transaction or server request.

For more information on J2EE/.NET Diagnostics graphs, see “Viewing J2EE & .NET Diagnostics Data” below.

## **Viewing J2EE & .NET Diagnostics Data**

The J2EE & .NET Diagnostics graphs provide an overview of the entire chain of activity on the server side of the system. At the same time, you can break down J2EE/.NET layers into classes and methods to enable you to pinpoint the exact location where time is consumed. In addition, you can view custom classes or packages that you set the J2EE/.NET probe to monitor. You can also view the transaction chain of calls and call stack statistics to track the percentage of time spent on each part of the transaction.

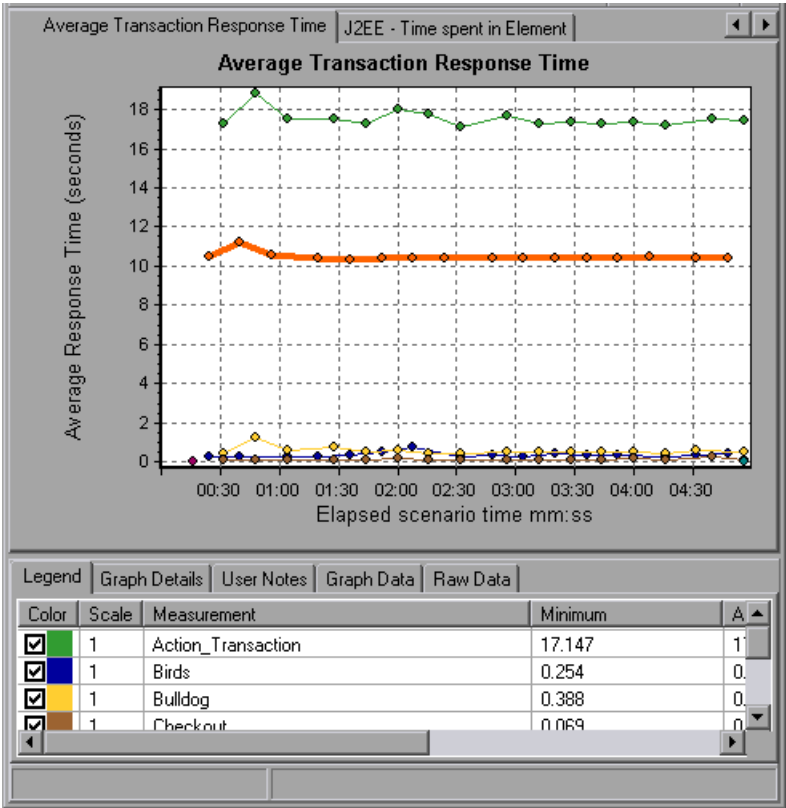
You can correlate the end user response time with the Web server activity (Servlets and JSPs data), application server activity (JNDIs), and back-end activity of database requests (JDBC methods and SQL queries).

### **Example Transaction Breakdown**

The following graphs illustrate the breakdown of a transaction to its layers, classes, and methods.

Transaction Level

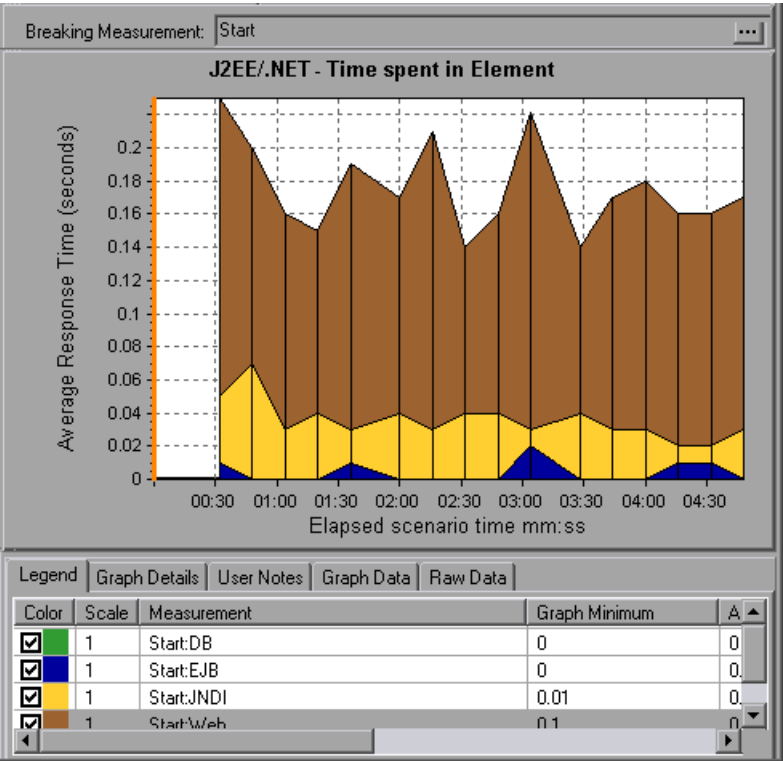
The following figure displays the top level Average Transaction Response Time graph. The graph displays several transactions: **Birds**, **Bulldog**, **Checkout**, **Start**, etc.





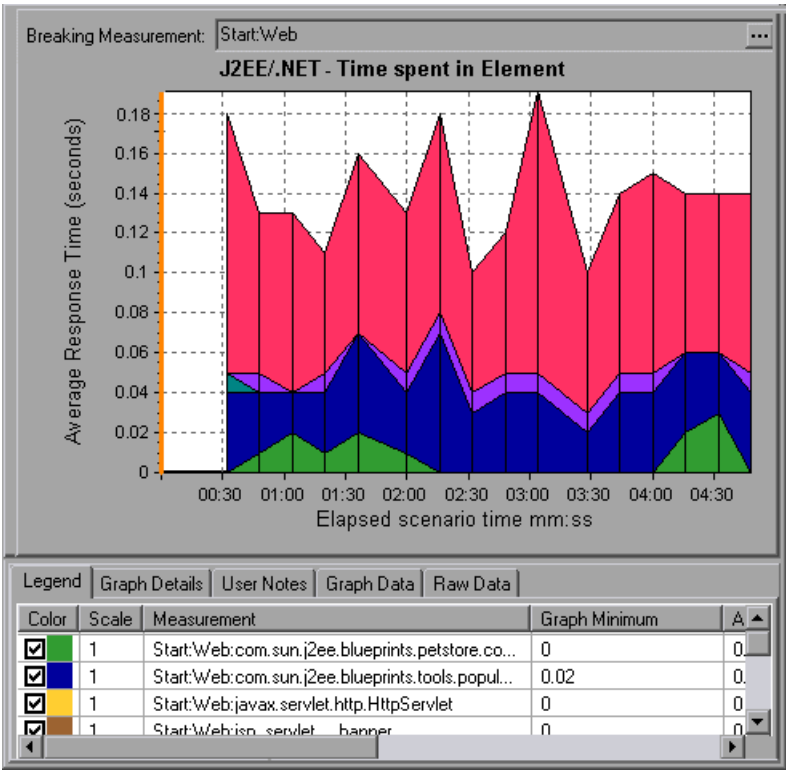
Layer Level

In the following figure, the **Start** transaction has been broken down to its layers (DB, EJB, JNDI, and Web). In J2EE/.NET transactions, the Web layer is generally the largest.



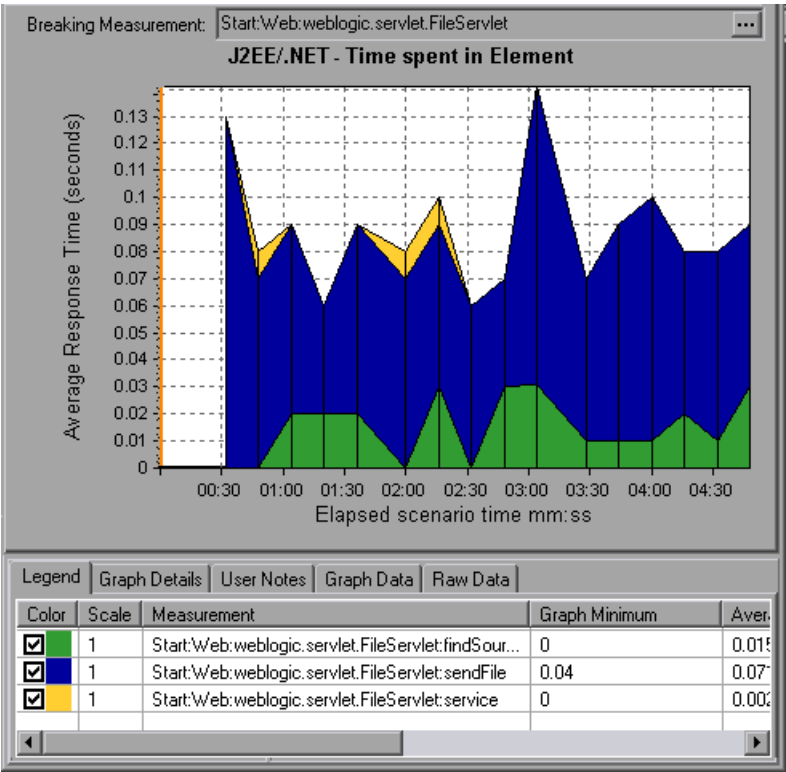
Class Level

In the following figure, the Web layer of the **Start** transaction has been broken down to its classes.



Method/Query Level

In the following figure, the **weblogic.servlet.FileServlet** component of the **Web** layer of the **Start** transaction has been broken down to its methods.



**Note:** Some JDBC methods can invoke SQLs which can be broken down further. In this case there is another level of breakdown, that is SQL Statements. For the methods that can not be further broken down into SQL statements when reaching this level of breakdown, you see **NoSql**.

## Cross VM Analysis

When a server request makes a remote method invocation, the J2EE & .NET Diagnostics graphs display certain measurements relating to the classes and methods involved in these requests. These measurements are displayed at a layer, class and method level. The VM making the call is referred to as the *caller VM*, and the VM that executes the remote call is the *callee VM*.

**Cross VM Layer** is a measurement that represents a dummy layer that integrates the data from the remote classes and methods in server requests that take place across two or more virtual machines.

**Remote-Class** is a measurement that represents a dummy class that integrates the data from the remote methods in server requests that take place across two or more virtual machines.

**Remote-Class: Remote Method** is a measurement that represents a dummy method. Remote-Class: Remote Method measures the total time, call count, exclusive latency, minimum and maximum values, standard deviation, and so on of the methods that are executed remotely, relative to the caller virtual machine.

---

**Note:** Since this data is measured on the caller virtual machine the exclusive latency will include all of the time required for making the remote method invocation such as network latency.

---

## Using the J2EE & .NET Breakdown Options

You can activate the J2EE & .NET breakdown options in any one of the following ways:

- from the View menu
- by right-clicking on a transaction or server request and choosing the option from the short-cut menu
- by clicking the button in the toolbar above the graph

---

**Note:** The breakdown menu options and buttons are not displayed until an element (transaction, server request, layer) is selected.

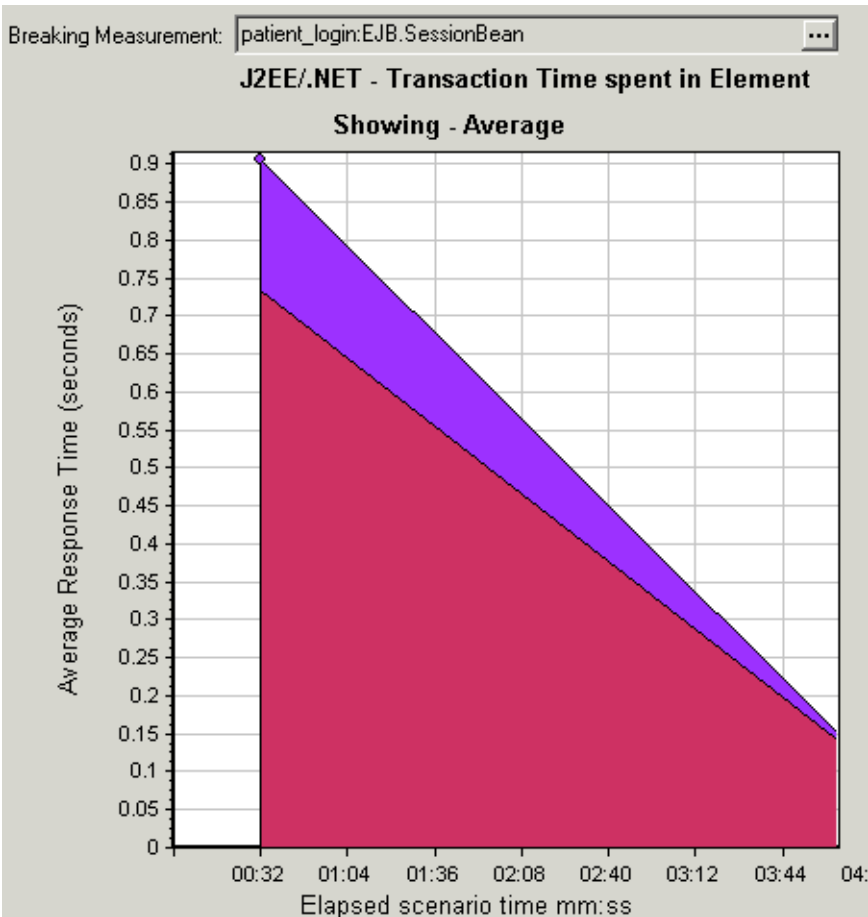
---

### To view server side diagnostics data:

- 1** From the Average Response Time graph, right-click a transaction line and choose **J2EE/.NET Diagnostics > Show Server Requests**, or choose **View > J2EE/.NET Diagnostics > Show Server Requests**. Alternatively, click the **Show Server Requests** button in the toolbar above the graph.



A new graph opens showing the breakdown of the selected transaction. The name of the transaction is displayed in the Breaking Measurement box.



You can view the full SQL statement for a selected SQL element by choosing **Show measurement description** from the Legend window right-click menu. The Measurement Description dialog box opens displaying the name of the selected measurement and the full SQL statement.

---

**Note:** If there is no URI in the SQL, **URI-None** appears in front of the full measurement description in the Measurement Description dialog box.

---



To view transaction properties for the breakdown measurement, click the **Breaking Measurement** button. To disable this feature, choose **View > Display Options**, and clear the **Show Breaking Measurement** check box.

**2** At this point, you can select a displayed element and use the J2EE/.NET Diagnostics menu or buttons to do the following:

- Break the data down to a lower level by doing one of the following:



- Select **View > J2EE/.NET Diagnostics > Break down the server request to layers**, or click the measurement breakdown button in the toolbar above the graph.

---

**Note:** The option in the J2EE/.NET Diagnostics menu, and the tool tip of the measurement breakdown button, vary according to the element that you want to break down. For example, when you select a server request, the menu option and tool tip are **Break down server request to layers**.

---



- Select **View > J2EE/.NET Diagnostics > Show VM**, or click the **Show VM** button in the toolbar above the graph. This breaks the data down to the application host name (VM).

- Return to a previous level by doing one of the following:



- Select **View > J2EE/.NET Diagnostics > Undo Break down the server request to layers**, or click the **Undo** *<Measurement Breakdown>* button in the toolbar above the graph.

---

**Note:** The option in the J2EE/.NET Diagnostics menu, and the tool tip of the measurement breakdown button, vary according to the element whose breakdown you want to undo. For example, when you select a layer, the menu option and tool tip are **Undo break down server request to layers**.

---



- Select **View > J2EE/.NET Diagnostics > Hide VM**, or click the **Hide VM** button in the toolbar above the graph.
- Display the chain of call or call stack statistics in the measurements tree window: Drag the orange time line on to the graph to the time specifying the end of the period for which you want to view data, and choose **View > J2EE/.NET Diagnostics > Show Chain of Calls**, or click the **Show Chain of Calls** button in the toolbar above the graph.



---

**Note:** A measurement that is broken down in the Average Method Response Time in Transactions graph will be different from the same measurement broken down in the J2EE/.NET - Transaction Time Spent in Element graph. This is because the J2EE/.NET - Average Method Response Time in Transactions graph displays the average transaction time, whereas the J2EE/.NET - Transaction Time Spent in Element graph displays the average time per transaction event (sum of method execution time).

---



## Viewing Chain of Calls and Call Stack Statistics

You can view the chain of calls for transactions and methods. The chain of calls answers the question "Whom did I call?"

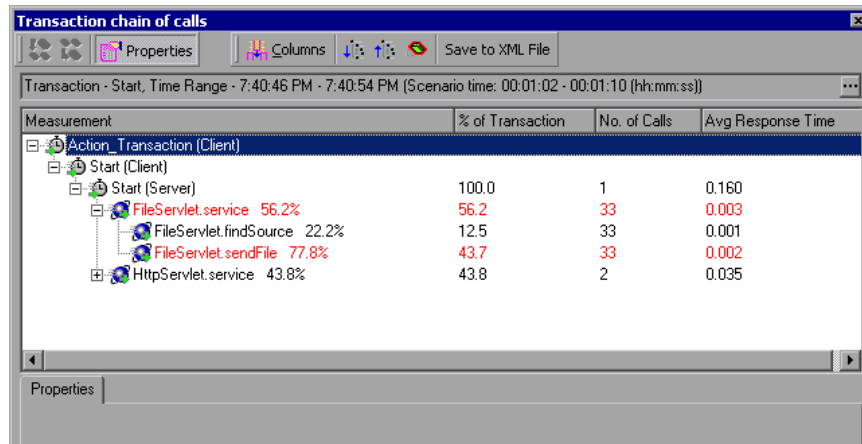
You can also view the call stack statistics for methods. Call stack statistics answer the question "Who called me?"

Chain of call and call stack statistics data are shown in the measurements tree window. The title of the window changes depending on which kind of data you are viewing.

- To set the point to which the measurements tree window relates, you must drag the orange time line to the desired spot.
- To view transaction call chains, right-click a component and choose **J2EE/.NET Diagnostics > Show Chain of Calls**. The Chain of Calls window opens displaying the chain of calls from the parent transaction downwards.
- To view method statistics, in the Chain of Calls window right-click a method and choose **Show Method Chain of Calls** or **Show Method Call Stack Statistics**.

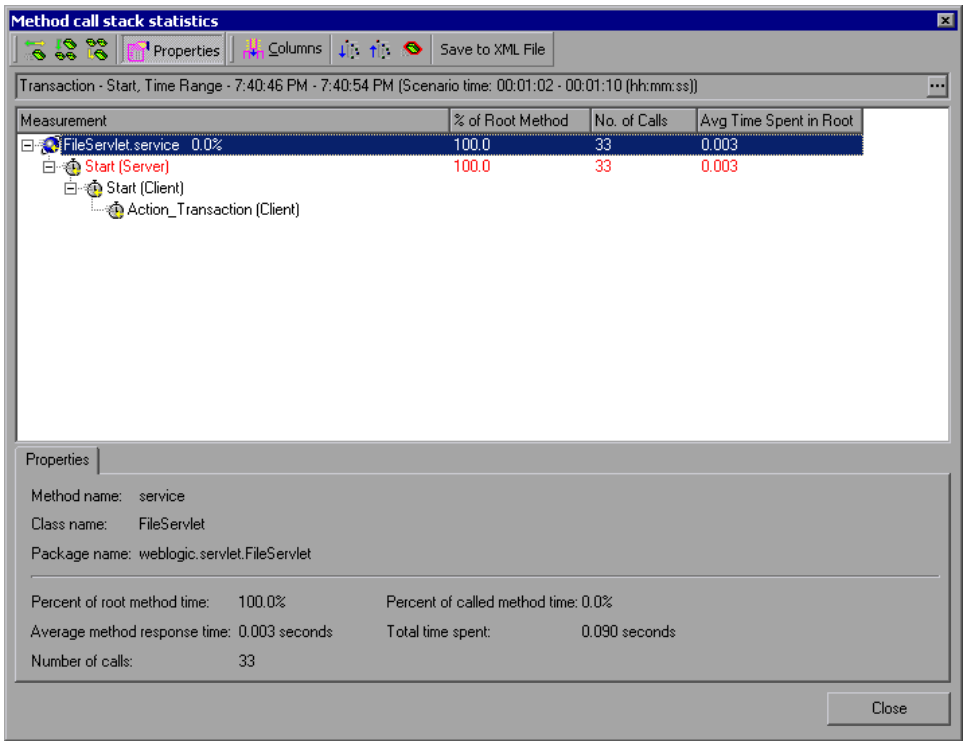
## The Chain of Calls Windows

You use the Chain of Calls window to view the components that the selected transaction or method called. In the following figure, all the calls in the critical path of the Start server-side transaction are displayed.



**Note:** Each red node signifies the most time consuming child of its parent.

You use the Call Stack Statistics window to view which components called the selected component. In the following figure, the **FileServlet.service** was called by Start (Server), which was called by Start (Client), and so on, down to the transaction at the bottom of the chain.



**Understanding the Chain of Calls Window**



- **Switch to Method Chain of Calls.** When the call stack statistics data is displayed, displays the method chain of calls data (only if the root is a method).



- **Switch to Method Call Stack Statistics.** When the method chain of calls data is displayed, displays the method call stack statistics data (only if the root is a method).



- **Show Method Chain of Calls.** Displays the Chain of Calls window.



- **Show Method Call Stack Statistics.** Displays the Call Stack Statistics window.



- **Properties.** Hides or displays the properties area (lower pane).



- **Columns.** Enables you to select the columns shown in the Calls window. To display additional fields, drag them to the desired location in the Calls window. To remove fields, drag them from the Calls window back to the Columns chooser.

The following columns are available in the Chain of Calls window:

Column	Description
<b>Measurement</b>	Name of the method, displayed as <b>ComponentName:MethodName</b> . In the case of a database call, query information is also displayed. The percent shown indicates the percentage of calls to this component from its parent.
<b>% of Root Method</b>	Percentage of the total time of the method from the total time of the root tree item.
<b>No of Calls</b>	Displays the amount of times this transaction or method was executed.
<b>Avg Response Time</b>	Response time is the time from the beginning of execution until the end. Average response time is the total response time divided by the number of divided by the number of instances of the method.
<b>STD Response Time</b>	The standard deviation response time.
<b>Min Response Time</b>	The minimum response time.
<b>Max Response Time</b>	The maximum response time.
<b>% of Caller</b>	Displays the percentage of method time in relation the parent method time.
<b>Total time</b>	Displays the total method execution time, including the child execution time.

The following columns are available in the Call Stack Statistics window:

Column	Description
<b>Measurement</b>	Name of the method, displayed as <b>ComponentName.MethodName</b> . In the case of a database call, query information is also displayed. The percent shown indicates the percentage of calls to this component from its child.
<b>% of Root Method</b>	Percentage of the total time of the transaction (or method) from the total time of the root tree item.
<b>No. of Calls to Root</b>	Displays the amount of times this transaction or method was executed.
<b>Avg Time Spent in Root</b>	Time spent in root is the time that the sub-area spent in the root sub-area/area/transaction. Average Time Spent in Root time is the total time spent in the root divided by the number of instances of the method.
<b>STD Time Spent in Root</b>	The standard deviation time spent in the root.
<b>Min Time Spent in Root</b>	The minimum time spent in the root.
<b>Max Time Spent in Root</b>	The maximum time spent in the root.
<b>% of Called</b>	Displays the percentage of method time in relation to the child method time.
<b>Total Time Spent in Root</b>	Displays the total method execution time, including the child execution time.



- **Expand All.** Expands the entire tree.



- **Collapse All.** Collapses the entire tree.



- **Expand Worst Path.** Expands only the parts of the path on the critical path.

- **Save to XML File.** Saves the tree data to an XML file.

- **Method Properties Area.** Displays the full properties of the selected method.

- **SQL Query.** Displays the SQL query for the selected method. (For Database only.)

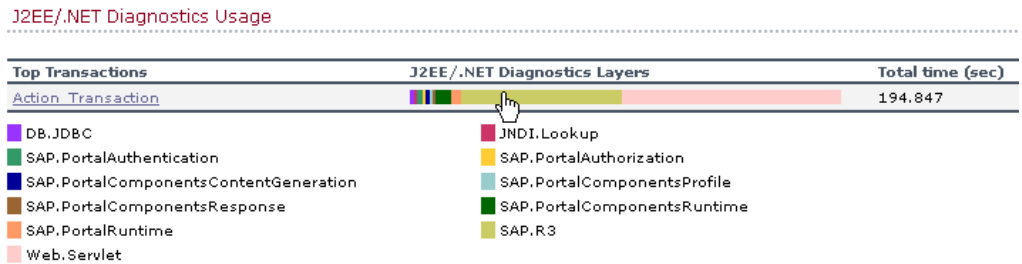
## Viewing J2EE to SAP R3 Remote Calls

The *Remote Function Call* (RFC) protocol in SAP allows communication to take place between SAP J2EE and SAP R3 environments. When remote calls take place between SAP J2EE and SAP R3 environments, Analysis displays information about the RFC functions, including the name of each function.

You view information about RFC functions by breaking down the SAP R3 layer. You can view the RFC function information in a graph display or in the Chain Of Calls window.

To view RFC function information in a graph display:

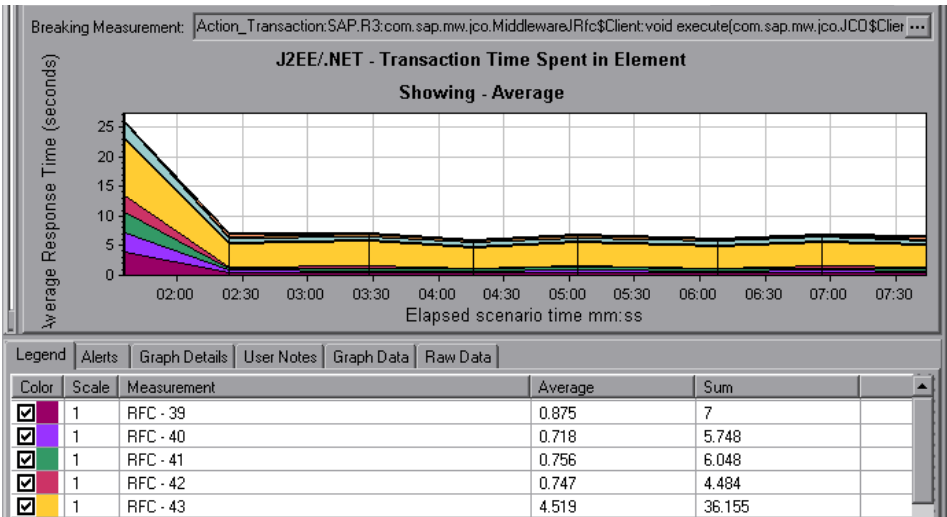
- 1 Go to the **J2EE/.Net Diagnostics Usage** section of the Summary Report. Next to the relevant transaction, click the color representing the **SAP.R3** layer.



The J2EE/.NET - Transaction Time Spent in Element graph opens, representing the SAP.R3 layer.

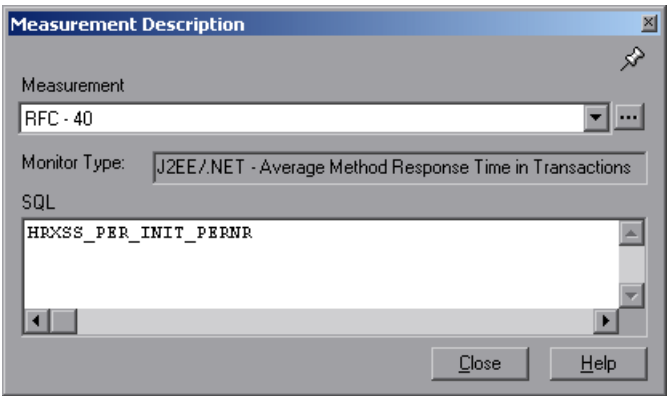
- 2 Right click the graph and choose **J2EE/.NET Diagnostics > Break down the class to methods**.
- 3 Break down the graph further by right clicking the graph and choosing **J2EE/.NET Diagnostics > Break down the method to SQLs**.

The graph is broken down into the different RFC functions.



- 4 To view the name of each RFC function, right click an RFC measurement in the **Measurement** column in the graph legend and choose **Show measurement description**.

The Measurement Description dialog box opens. The name of the RFC function is displayed in the **SQL** box.



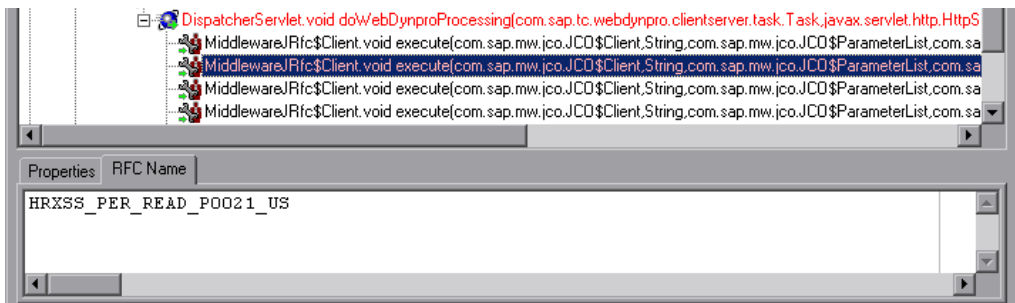
To view RFC function information in the Chain Of Calls window:

- 1 Go to the **J2EE/.Net Diagnostics Usage** section of the Summary Report. Next to the relevant transaction, click the color representing the **SAP.R3** layer.

The J2EE/.NET - Transaction Time Spent in Element graph opens, representing the SAP.R3 layer.

- 2 Right click the graph and choose **J2EE/.NET Diagnostics > Show chain of calls**.

The Transaction chain of calls window opens. When you click any of the RFC functions, in the **Measurement** column, the name of the function is displayed in the lower pane in the **RFC Name** tab.



## J2EE & .NET Diagnostics Graphs

The following J2EE & .NET Diagnostics graphs are available:

- J2EE/.NET - Transaction Response Time Server Side Graph
- J2EE/.NET - Average Method Response Time in Transactions Graph
- J2EE/.NET - Transaction Time Spent in Element Graph
- J2EE/.NET - Transactions per Second Graph
- J2EE/.NET - Method Calls per Second in Transactions Graph
- J2EE/.NET - Average Number of Exceptions in Transactions Graph
- J2EE/.NET - Average Number of Timeouts in Transactions Graph

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**Note:** To generate Diagnostics for J2EE & .NET data, you must first install HP Diagnostics. Before you can view Diagnostics for J2EE & .NET data in a particular load test scenario, you need to configure the Diagnostics parameters for that scenario, as described in the *HP Diagnostics User's Guide*.

---

## Setting Graph Filter Properties

You can filter the J2EE & .NET Diagnostics graphs so that the displayed data is more suitable to your needs. You can filter using the following methods:

- Before opening a graph, enter filter criteria in the **Graph Properties** box of the **Open Graph** dialog box. For more information, see “Accessing and Opening Graphs and Reports” on page 28.
- From an open graph, enter filter criteria in the **Filter condition** fields in a filter dialog box. For more information, see “Filtering and Sorting Graph Data” on page 77 and “Drilling Down in a Graph” on page 100.

You can filter the J2EE & .NET Diagnostics graphs by the following fields:

- **Scenario Elapsed Time.** Shows data for transactions that ended during the specified time.
- **Transaction Name - J2EE/.NET.** Shows data for a specified transaction.
- **Layer Name.** Shows data for specified layers.
- **Class Name.** Shows data for specified classes.
- **SQL Logical Name.** Shows data for specified SQL logical names. Due to the length of some SQL names, after you choose an SQL statement it is assigned a "logical name." This logical name is used in the filter dialog, legend, grouping, and other places in place of the full SQL statement. You can view the full SQL statement in the Measurement Description dialog box (**View > Show Measurement Description**).

Some JDBC methods have the ability to invoke SQL's (each method can invoke several different SQL's) so there is another level of breakdown which is the SQL statements.

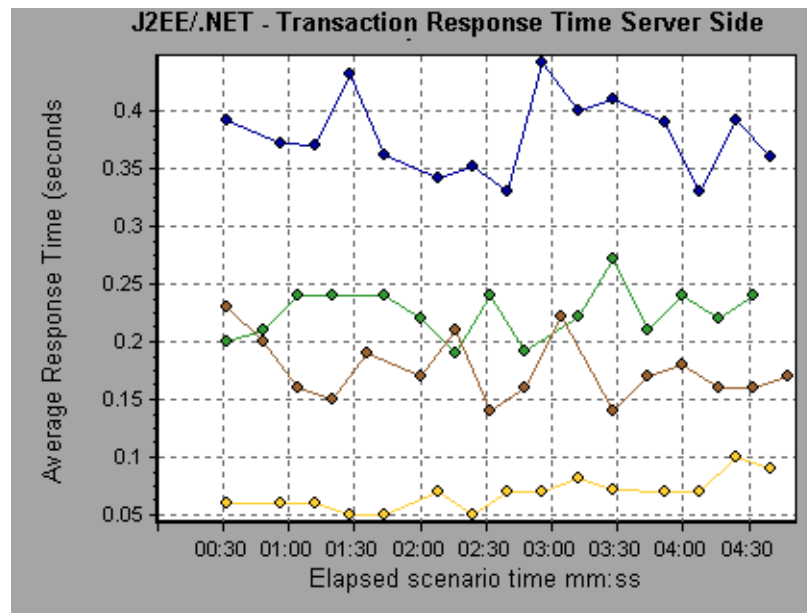


**Note:** For the methods that do not have SQL statement when reaching this level of breakdown you see **NoSql**.

## J2EE/.NET - Transaction Response Time Server Side Graph

The J2EE/.NET - Transaction Response Time Server Side graph displays the transaction server response time of transactions that include steps that cause activity on the J2EE/.NET backend. The reported times, measured from the point when the transaction reached the Web server to the point it left the Web server, include only the time that was spent in the J2EE/.NET backend.

The x-axis represents elapsed time. The y-axis represents the average response time (in seconds) of each transaction.

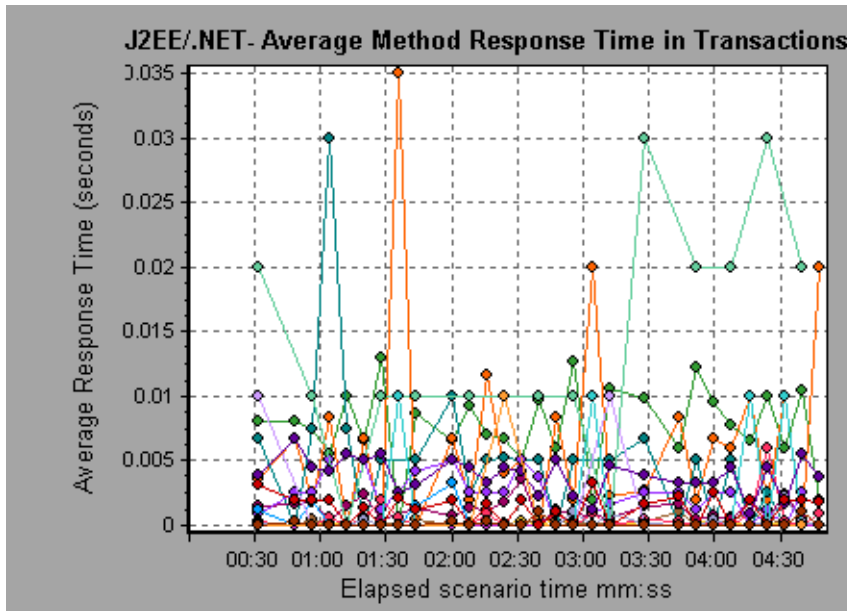


To break the displayed elements down further, see “Viewing J2EE & .NET Diagnostics Data” on page 607.

## J2EE/.NET - Average Method Response Time in Transactions Graph

The J2EE/.NET - Average Method Response Time in Transactions graph displays the average response time for the server side methods, computed as Total Method Response Time/Number of Method calls. For example, if a method was executed twice by an instance of transaction A and once by another instance of the same transaction, and it took three seconds for each execution, the average response time is  $9/3$ , or 3 seconds. The method time does not include calls made from the method to other methods.

The x-axis represents elapsed time. The y-axis represents the average response time (in seconds) per method.



To break the displayed elements down further, see “Using the J2EE & .NET Breakdown Options” on page 613.

## J2EE/.NET - Transaction Time Spent in Element Graph

The J2EE/.NET - Transaction Time Spent in Element graph displays the server response time for the selected element (layer, class, or method) within each transaction.

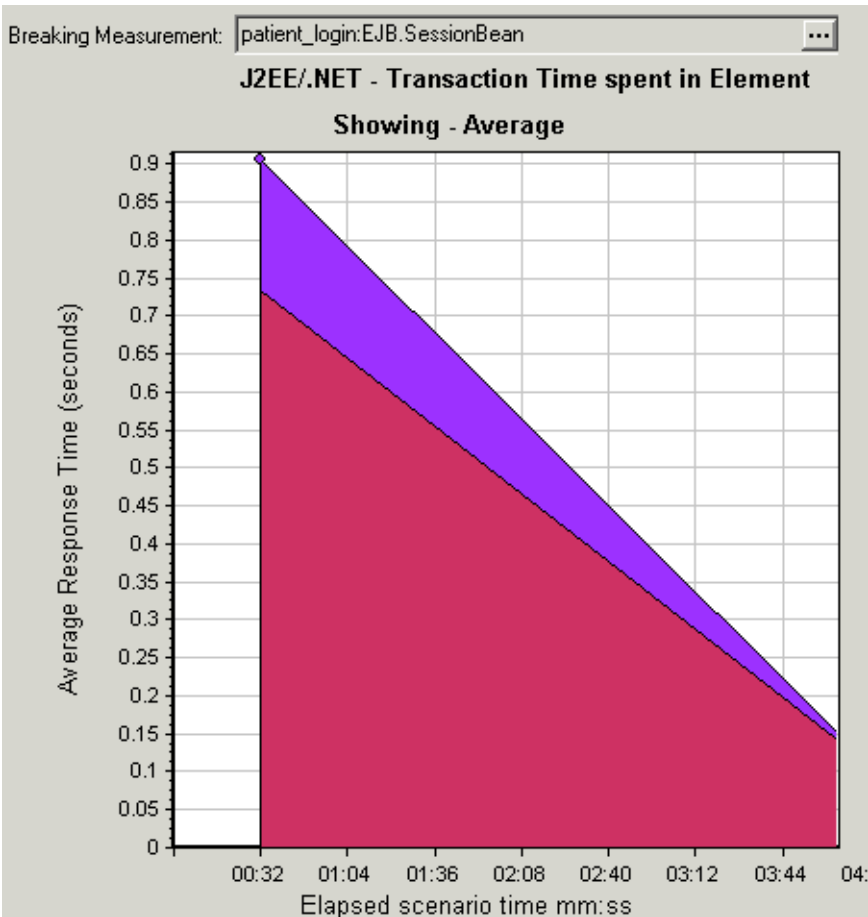
The display of graph data is determined by the graph properties selected when the graph was opened, as described in the following table:

If you filter by these properties...	The graph data is displayed like this
None	Time spent in each transaction.
Transaction	Filtered by transaction. Grouped by layer.
Transaction and layer	Filtered by transaction and layer. Grouped by class.
Transaction, layer, and class	Filtered by transaction, layer, and class. Grouped by method.

For more information on filtering by graph properties, see “Setting Graph Filter Properties” on page 624.

The time is computed as Total Response Time/Total Number of Transactions. For example, if a method was executed twice by an instance of transaction A and once by another instance of the same transaction, and it took three seconds for each execution, the average response time is  $9/2$ , or 4.5 seconds. The transaction time does not include the nested calls from within each transaction.

The x-axis represents elapsed time. The y-axis represents the average response time (in seconds) per element within the transaction.



To obtain data for this graph, you must enable the J2EE & .NET Diagnostics module (from the Controller) before running the load test scenario.

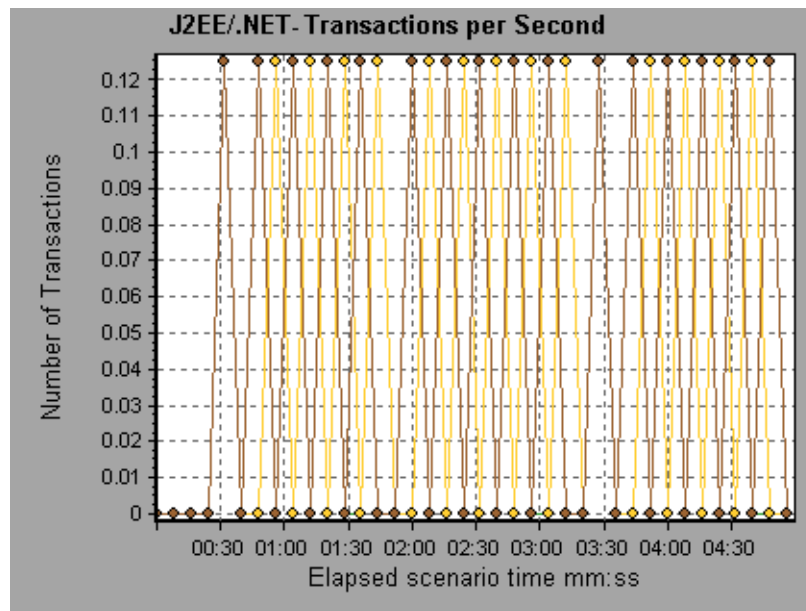
You can break down the displayed elements. For more information, see “Viewing J2EE & .NET Diagnostics Data” on page 607.

## J2EE/.NET - Transactions per Second Graph

The J2EE/.NET - Transactions per Second graph displays the number of completed sampled transactions during each second of a load test scenario run.

The number of transactions included in the sample is determined by the sampling percentage set in the Diagnostics Distribution dialog box in the Controller (**Diagnostics > Configuration**). For more information, refer to the *HP Diagnostics User's Guide*.

The x-axis represents elapsed time. The y-axis represents the number of completed sampled transactions per second.



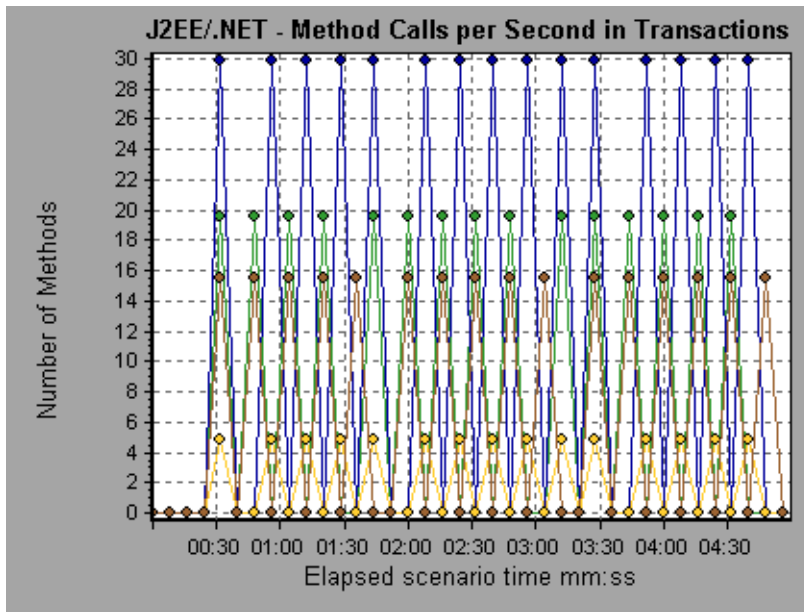
To break the displayed elements down further, see “Using the J2EE & .NET Breakdown Options” on page 613.

## J2EE/.NET - Method Calls per Second in Transactions Graph

The J2EE/.NET – Method Calls per Second in Transactions graph displays the number of completed sampled methods during each second of a load test scenario run.

The number of methods included in the sample is determined by the sampling percentage set in the Diagnostics Distribution dialog box in the Controller (**Diagnostics > Configuration**). For more information, refer to the *HP Diagnostics User's Guide*.

The x-axis represents elapsed time. The y-axis represents the number of completed sampled methods per second.

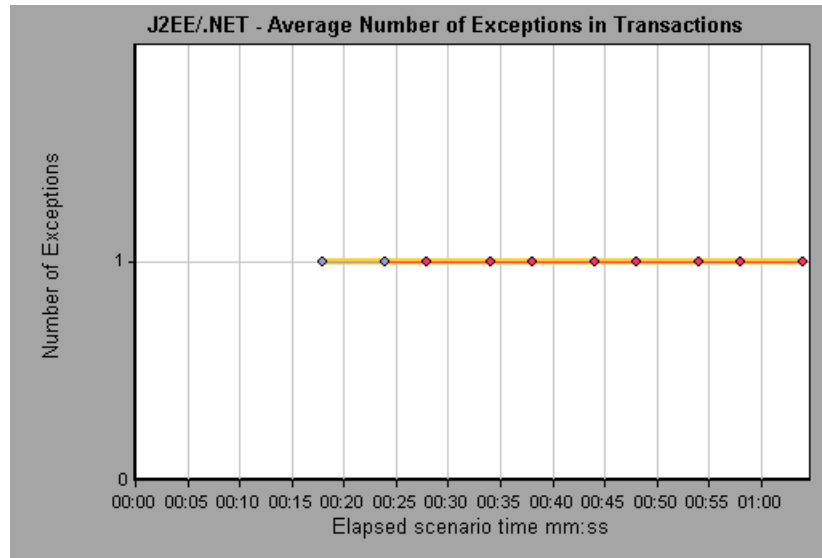


To break the displayed elements down further, see “Using the J2EE & .NET Breakdown Options” on page 613.

## J2EE/.NET - Average Number of Exceptions in Transactions Graph

The J2EE/.NET – Average Number of Exceptions in Transactions graph displays the average number of code exceptions per method, transaction, or request that were monitored during the selected time range.

The x-axis represents elapsed time. The y-axis represents the number of events.

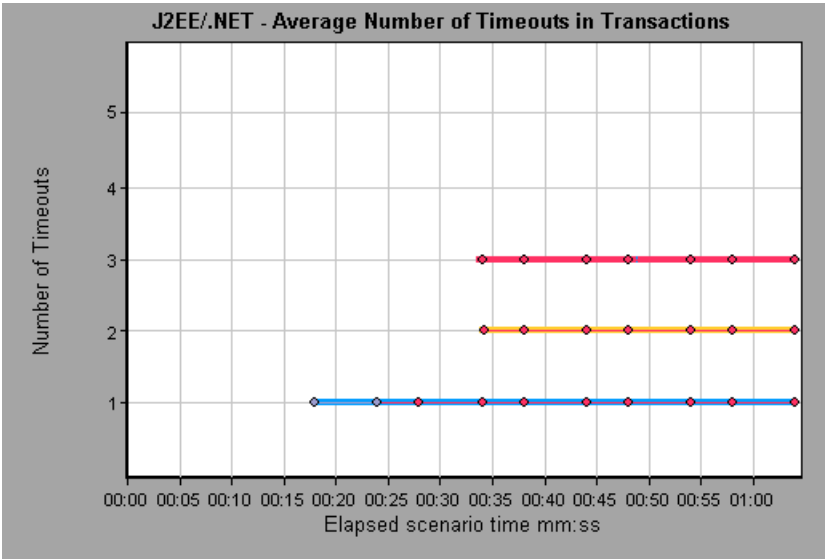


To break the displayed elements down further, see “Using the J2EE & .NET Breakdown Options” on page 613.

### J2EE/.NET - Average Number of Timeouts in Transactions Graph

The J2EE/.NET – Average Number of Timeouts in Transactions graph displays the average number of timeouts per method, transaction, or request that were monitored during the selected time range.

The x-axis represents elapsed time. The y-axis represents the number of events.



To break the displayed elements down further, see “Using the J2EE & .NET Breakdown Options” on page 613.



## J2EE & .NET Server Diagnostics Graphs

The following J2EE/.NET Server Diagnostics graphs are available:

- J2EE/.NET - Server Request Response Time Graph
- J2EE/.NET - Average Server Method Response Time Graph
- J2EE/.NET - Server Request Time Spent in Element Graph
- J2EE/.NET - Server Requests per Second Graph
- J2EE/.NET - Server Methods Calls per Second Graph
- J2EE/.NET - Average Number of Exceptions on Server Graph
- J2EE/.NET - Average Number of Timeouts on Server Graph

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**Note:** To generate Diagnostics for J2EE & .NET data, you must first install HP Diagnostics. Before you can view Diagnostics for J2EE & .NET data in a particular load test scenario, you need to configure the Diagnostics parameters for that scenario, as described in the *HP Diagnostics User's Guide*.

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### Setting Graph Filter Properties

You can filter the J2EE/.NET Server Diagnostics graphs so that the displayed data is more suitable to your needs. You can filter using the following methods:

- Before opening a graph, enter filter criteria in the **Graph Properties** box of the **Open Graph** dialog box. For more information, see “Accessing and Opening Graphs and Reports” on page 28.
- From an open graph, enter filter criteria in the **Filter condition** fields in a filter dialog box. For more information, see “Filtering and Sorting Graph Data” on page 77.

You can filter the J2EE/.NET Server Diagnostics graphs by the following fields:

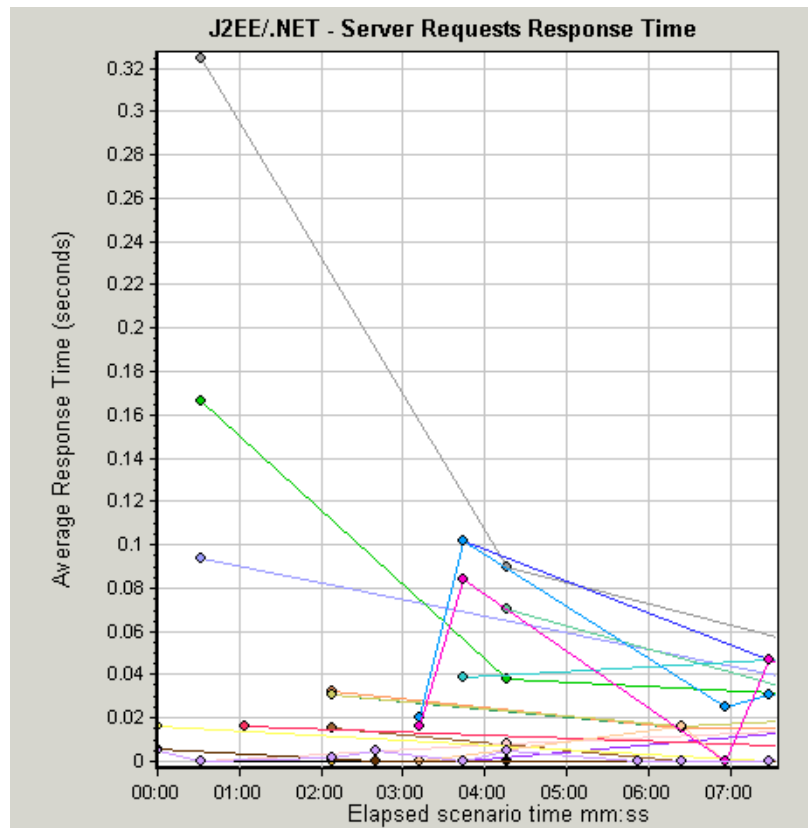
- **Scenario Elapsed Time.** Shows data for requests that ended during the specified time.

- **Server Request.** Shows data for a specified request.
- **Layer Name.** Shows data for specified layers.
- **Class Name.** Shows data for specified classes.
- **SQL Logical Name.** Shows data for specified SQL logical names. Due to the length of some SQL names, after you choose an SQL statement it is assigned a "logical name." This logical name is used in the filter dialog, legend, grouping, and other places in place of the full SQL statement. You can view the full SQL statement in the Measurement Description dialog box (**View > Show Measurement Description**).

## J2EE/.NET - Server Request Response Time Graph

The J2EE/.NET - Server Request Response Time graph displays the server response time of requests that include steps that cause activity on the J2EE/.NET backend. The reported times, measured from the point when the request reached the Web server to the point it left the Web server, include only the time that was spent in the J2EE/.NET backend.

The x-axis represents elapsed time. The y-axis represents the average time (in seconds) taken to perform each request.

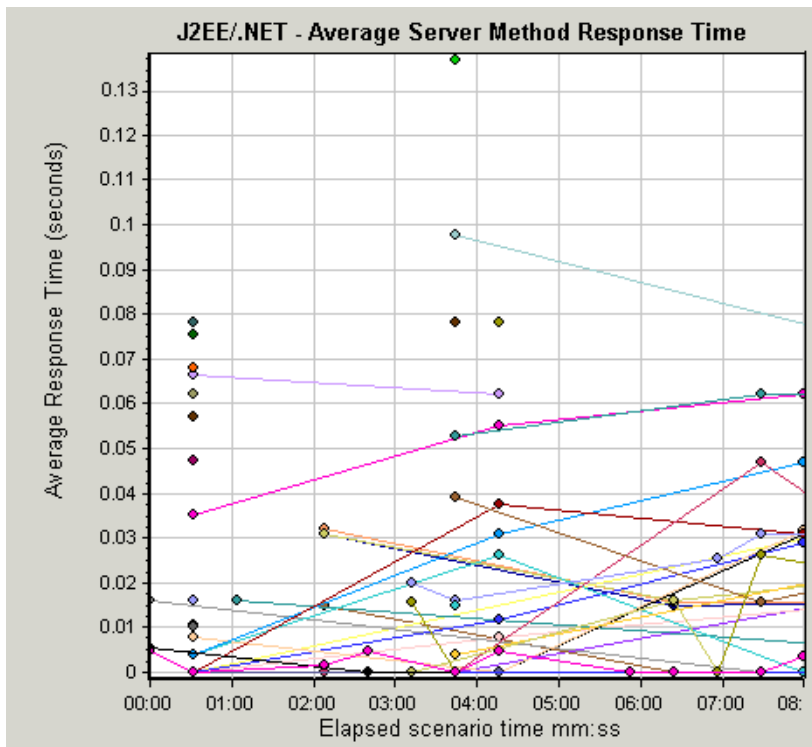


To break the displayed elements down further, see “Viewing J2EE & .NET Diagnostics Data” on page 607.

## J2EE/.NET - Average Server Method Response Time Graph

The J2EE/.NET - Average Server Method Response Time graph displays the average response time for the server side methods, computed as Total Method Response Time/Number of Method calls. For example, if a method was executed twice by an instance of transaction A and once by another instance of the same transaction, and it took three seconds for each execution, the average response time is  $9/3$ , or 3 seconds. The method time does not include calls made from the method to other methods.

The x-axis represents elapsed time. The y-axis represents the average response time (in seconds) per method.



To break the displayed elements down further, see “Using the J2EE & .NET Breakdown Options” on page 613.

## J2EE/.NET - Server Request Time Spent in Element Graph

The J2EE/.NET - Server Request Time Spent in Element graph displays the server response time for the selected element (layer, class, or method) within each server request.

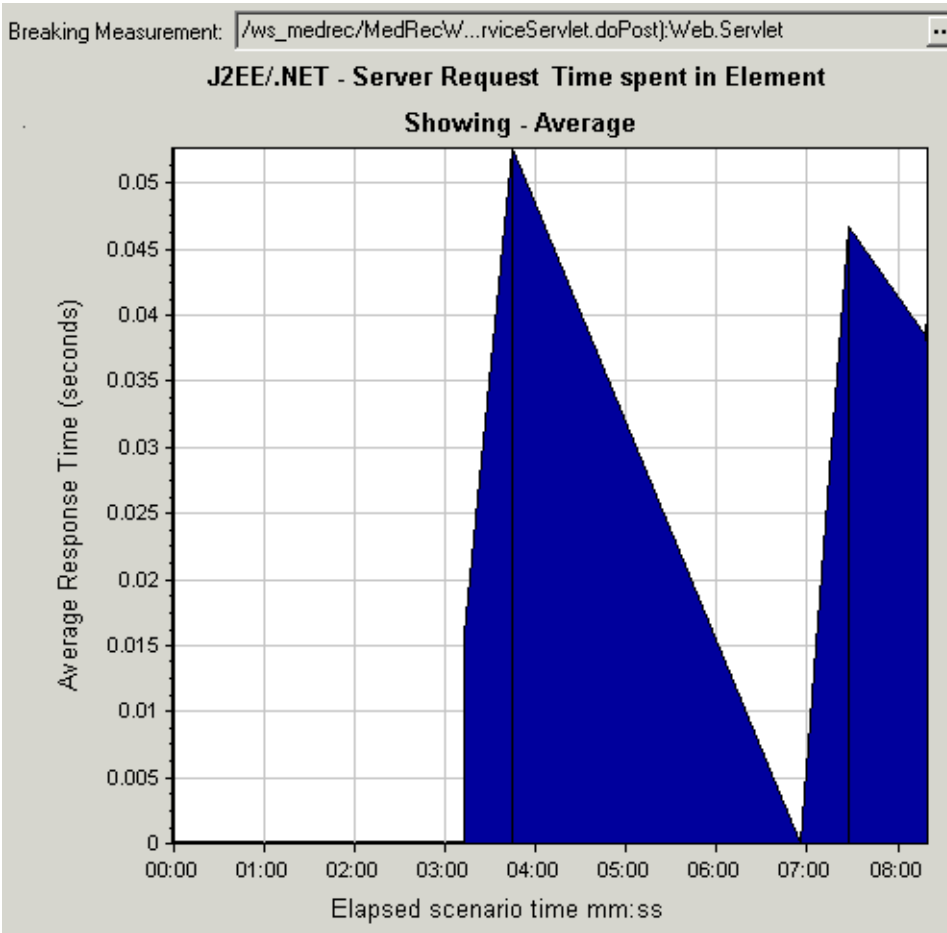
The display of graph data is determined by the Graph Properties selected when the graph was opened, as described in the following table:

If you filter by these properties	The graph data is displayed like this
None	Time spent in each server request.
Server request.	Filtered by server request. Grouped by layer.
Server request and layer	Filtered by server request and layer. Grouped by class.
Server request, layer, and class	Filtered by server request, layer, and class. Grouped by method.

For more information on filtering by graph properties, see “Setting Graph Filter Properties” on page 624.

The time is computed as Total Response Time/Total Number of Server Requests. For example, if a method was executed twice by an instance of server request A and once by another instance of the same server request, and it took three seconds for each execution, the average response time is  $9/2$ , or 4.5 seconds. The server request time does not include the nested calls from within each server request.

The x-axis represents elapsed time. The y-axis represents the average response time (in seconds) per element within the server request.



To obtain data for this graph, you must first install HP Diagnostics. Before you can view Diagnostics for J2EE & .NET data in a particular load test scenario, you need to configure the Diagnostics parameters for that scenario, as described in the *HP Diagnostics User's Guide*.

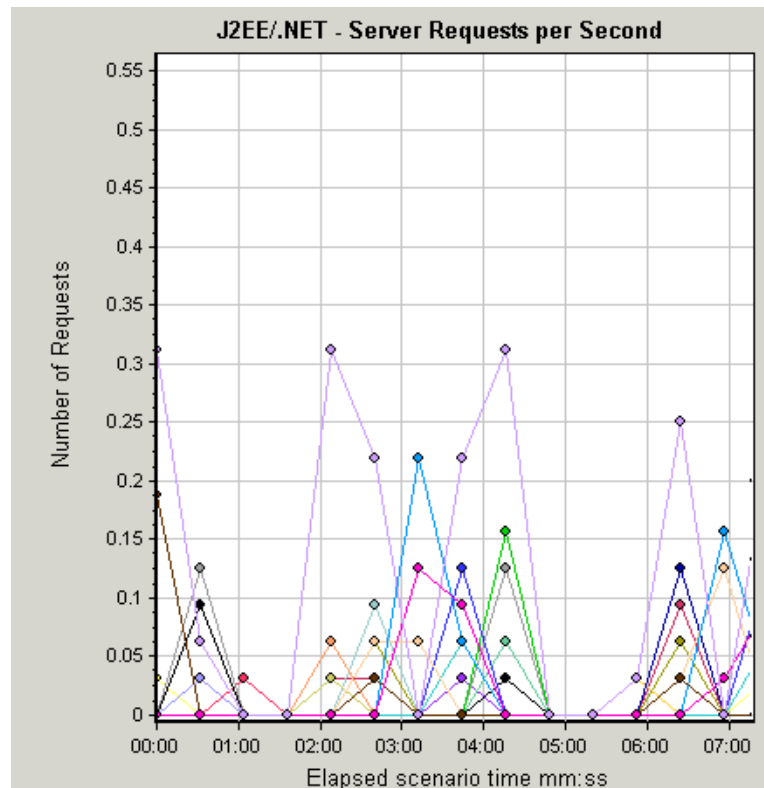
You can break down the displayed elements. For more information, see “Viewing J2EE & .NET Diagnostics Data” on page 607.

## J2EE/.NET - Server Requests per Second Graph

The J2EE/.NET - Server Requests per Second graph displays the number of completed sampled requests during each second of a load test scenario run.

The number of requests included in the sample is determined by the sampling percentage set in the Diagnostics Distribution dialog box in the Controller (**Diagnostics > Configuration**). For more information, refer to the *HP Diagnostics User's Guide*.

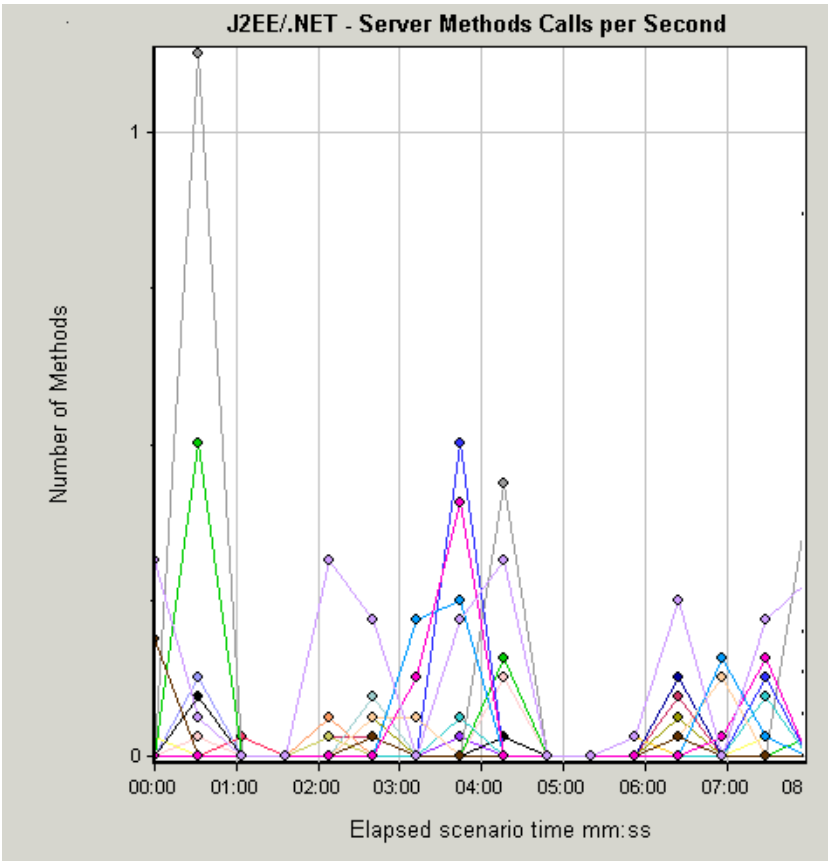
The x-axis represents elapsed time. The y-axis represents the number of completed sampled requests per second.



To break the displayed elements down further, see “Using the J2EE & .NET Breakdown Options” on page 613.

### J2EE/.NET - Server Methods Calls per Second Graph

The J2EE/.NET – Server Methods Calls per Second graph displays the number of completed sampled methods during each second of a load test scenario run. The number of methods included in the sample is determined by the sampling percentage set in the Diagnostics Distribution dialog box in the Controller (**Diagnostics > Configuration**). For more information, refer to the *HP Diagnostics User's Guide*. The x-axis represents elapsed time. The y-axis represents the number of completed sampled methods per second.



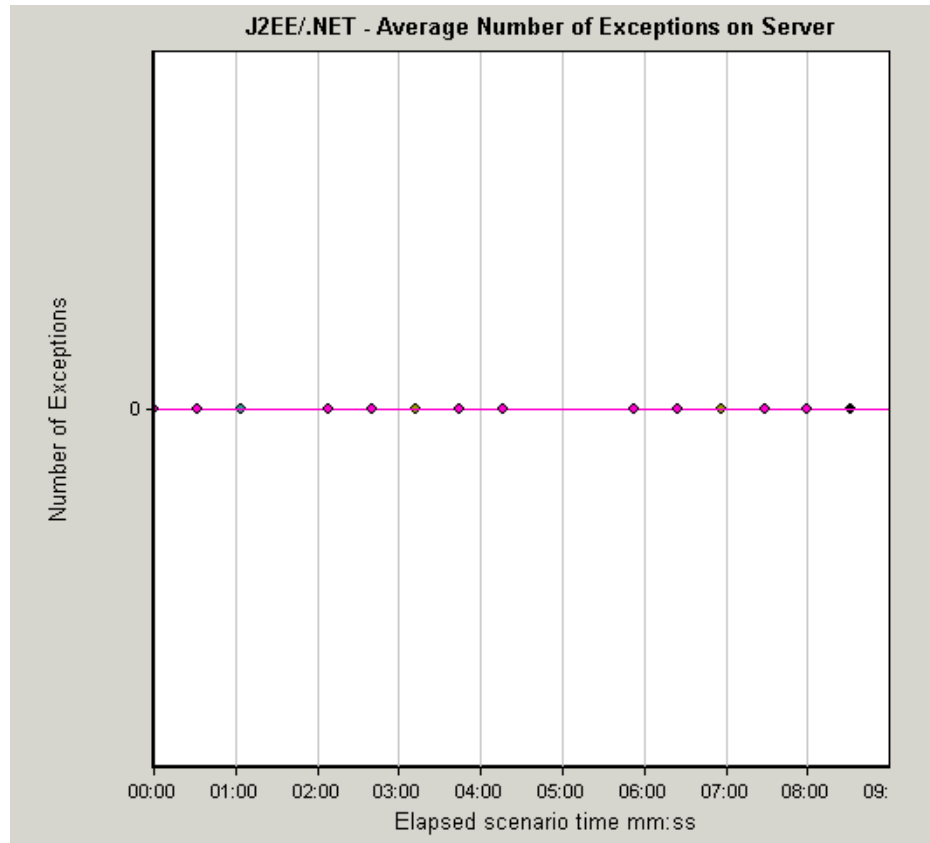
To break the displayed elements down further, see “Using the J2EE & .NET Breakdown Options” on page 613.



## J2EE/.NET - Average Number of Exceptions on Server Graph

The J2EE/.NET – Average Number of Exceptions on Server graph displays the average number of code exceptions per method that were monitored during the selected time range.

The x-axis represents elapsed time. The y-axis represents the number of events.

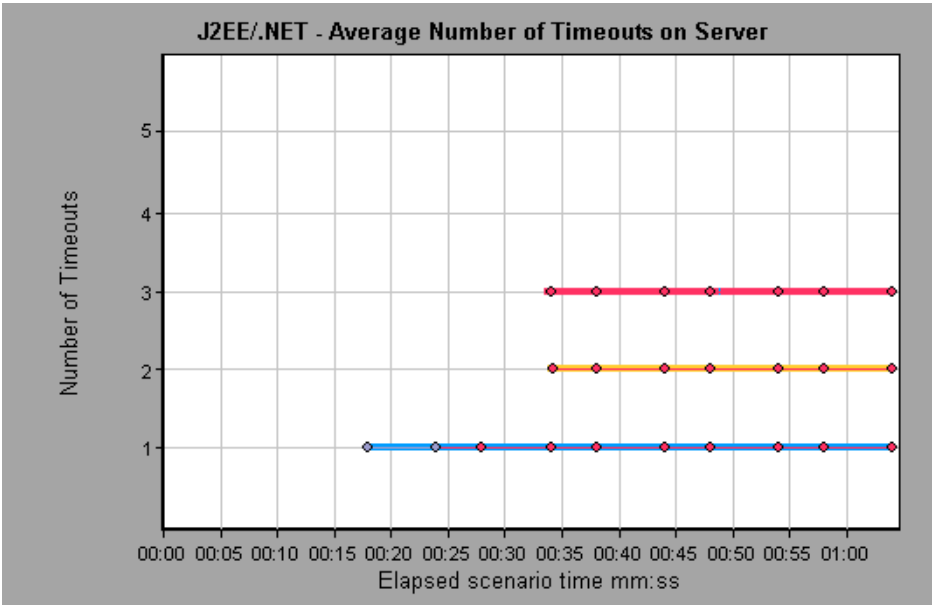


To break the displayed elements down further, see “Using the J2EE & .NET Breakdown Options” on page 613.

**J2EE/.NET - Average Number of Timeouts on Server Graph**

The J2EE/.NET – Average Number of Timeouts on Server graph displays the average number of timeouts per method that were monitored during the selected time range.

The x-axis represents elapsed time. The y-axis represents the number of events.



To break the displayed elements down further, see “Using the J2EE & .NET Breakdown Options” on page 613.

# Part V

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## Appendixes



# A

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## Interpreting Analysis Graphs

LoadRunner Analysis graphs present important information about the performance of your load test scenario. Using these graphs, you can identify and pinpoint bottlenecks in your application and determine what changes are needed to improve its performance.

**This chapter includes:**

- Analyzing Transaction Performance on page 646
- Using the Web Page Diagnostics Graphs on page 648
- Using Auto Correlation on page 650
- Identifying Server Problems on page 655
- Identifying Network Problems on page 656
- Comparing Scenario Results on page 657

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**Note:** The chapter presents examples from Web load tests.

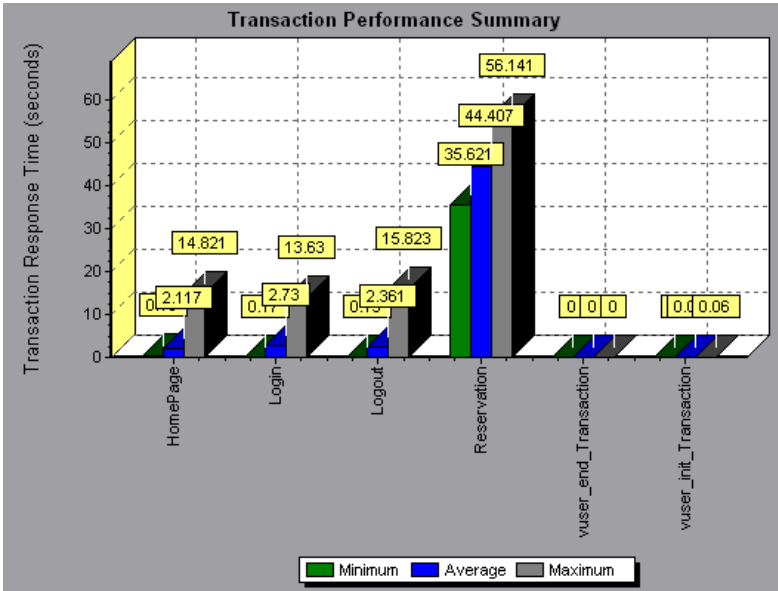
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# Analyzing Transaction Performance

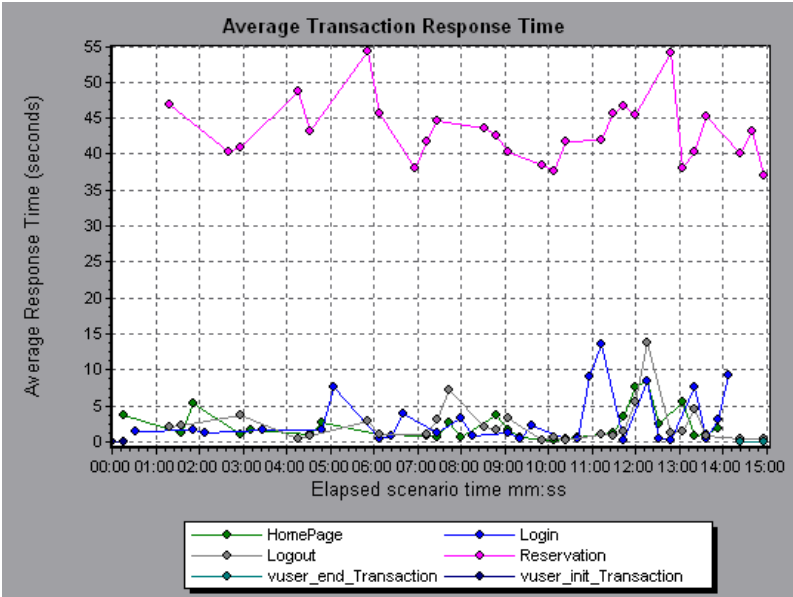
The **Average Transaction Response Time** and **Transaction Performance Summary** graphs should be your starting point in analyzing a load test scenario run. Using the Transaction Performance Summary graph, you can determine which transaction(s) had a particularly high response time during scenario execution. Using the Average Transaction Response Time graph, you can view the behavior of the problematic transaction(s) during each second of the scenario run.

**Question 1:** Which transactions had the highest response time? Was the response time for these transactions high throughout the load test scenario, or only at certain points during scenario execution?

**Answer:** The Transaction Performance Summary graph demonstrates a summary of the minimum, average, and maximum response time for each transaction during scenario execution. In the example below, the response time of the Reservation transaction averaged 44.4 seconds during the course of the scenario.



The Average Transaction Response Time graph demonstrates that response time was high for the Reservation transaction throughout the scenario. Response time for this transaction was especially high—approximately 55 seconds—during the sixth and thirteenth minutes of the scenario.



In order to pinpoint the problem and understand why response time was high for the Reservation transaction during this scenario, it is necessary to break down the transactions and analyze the performance of each page component. To break down a transaction, right-click it in the Average Transaction Response Time or Transaction Performance Summary graph, and select **Web Page Diagnostics for <transaction name>**.

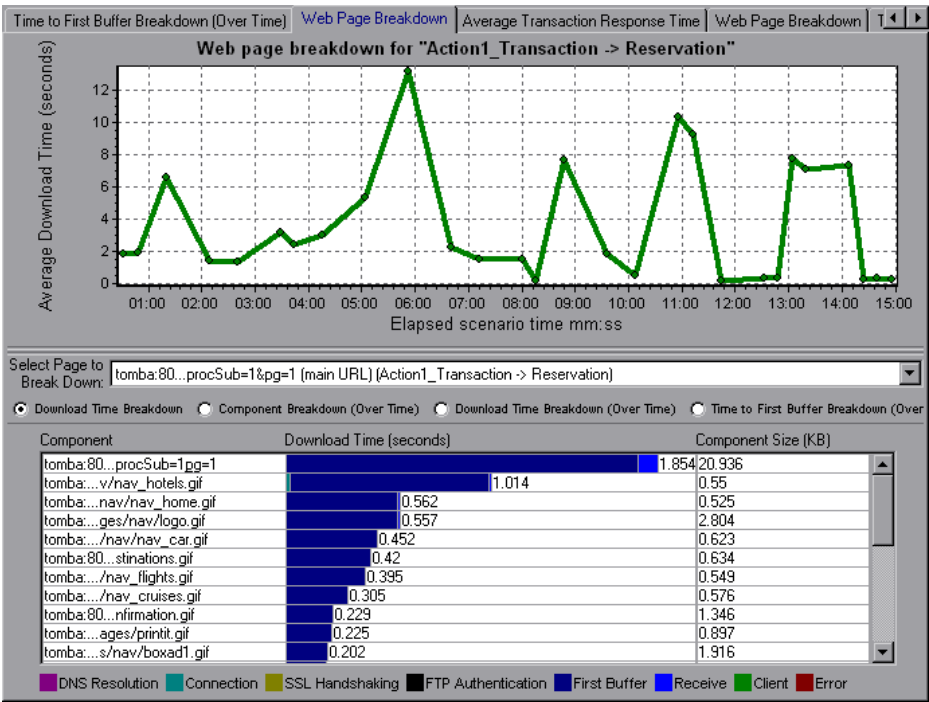
# Using the Web Page Diagnostics Graphs

Using the Web Page Diagnostics graphs, you can drill down on the Average Transaction Response Time or Transaction Performance Summary graphs in order to view the download time for each page component in a transaction.

**Note:** This is possible only if you enabled the Web Page Diagnostics feature before running your scenario.

**Question 2:** Which page components were responsible for the high transaction response time? Were the problems that occurred network- or server-related?

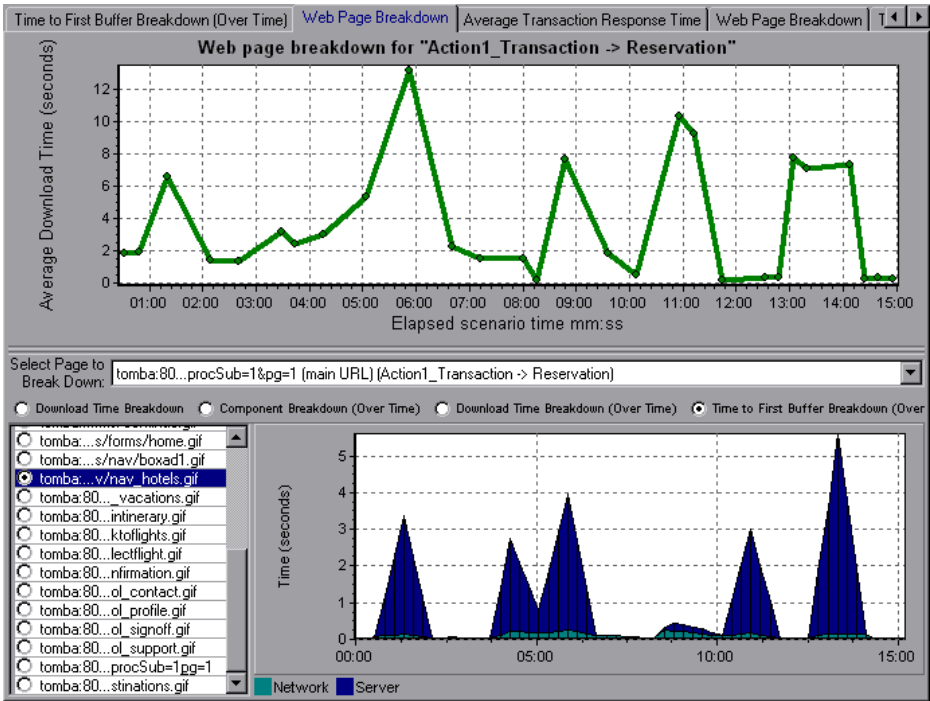
**Answer:** The Web Page Diagnostics graph displays a breakdown of the download time for each page component in the Reservation transaction.





If the download time for a component was unacceptably long, note which measurements—DNS resolution time, connection time, time to first buffer, SSL handshaking time, receive time, and FTP authentication time—were responsible for the lengthy download. To view the point during the scenario at which the problem occurred, select the Page Download Breakdown (Over Time) graph. For more information regarding the measurements displayed, see “Page Download Time Breakdown Graph” on page 233.

To identify whether a problem is network- or server-related, select the Time to First Buffer Breakdown (Over Time).



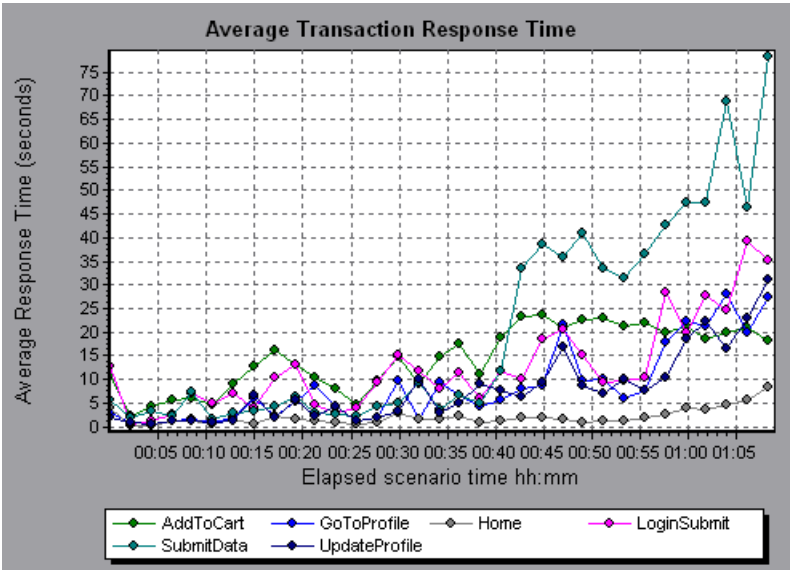
The above graph demonstrates that the server time was much higher than the network time. If the server time is unusually high, use the appropriate server graph to identify the problematic server measurements and isolate the cause of server degradation. If the network time is unusually high, use the Network Monitor graphs to determine what network problems caused the performance bottleneck.

# Using Auto Correlation

You can identify the cause of a server or network bottleneck by analyzing the Web Page Diagnostics graphs, or by using the auto correlation feature. The auto correlation feature applies sophisticated statistical algorithms to pinpoint the measurements that had the greatest impact on a transaction's response time.

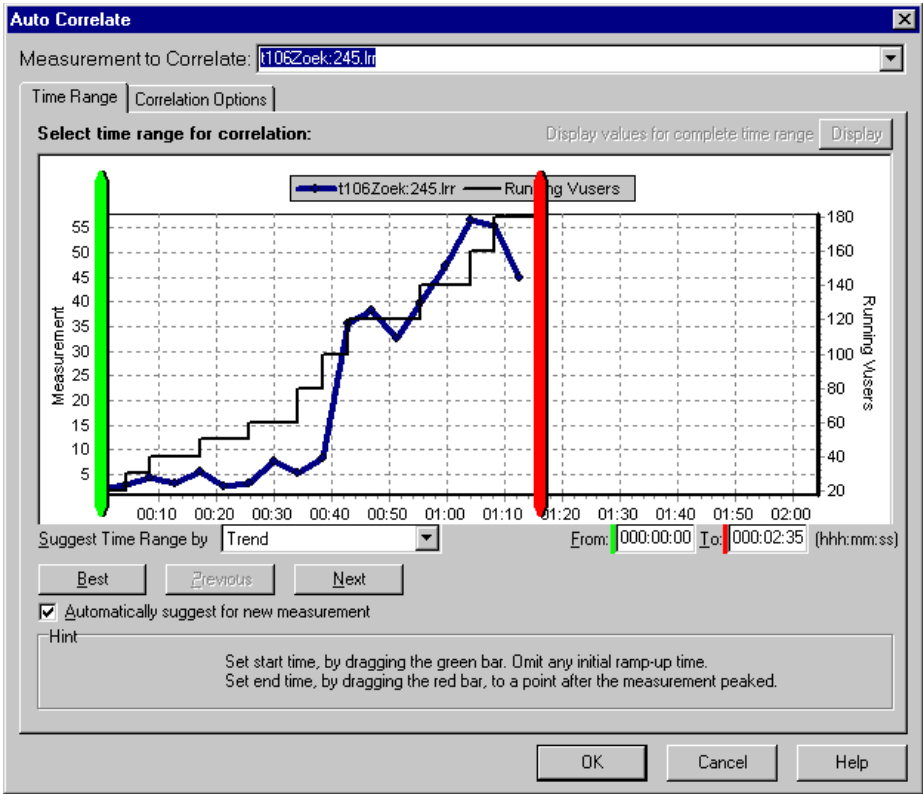
**Question 3:** Did a bottleneck occur in the system? If so, what was the cause of the problem?

**Answer:** The Average Transaction Response Time graph displays the average response time during the course of the load test scenario for each transaction. Using this graph, you can determine which transaction(s) had a particularly high response time during scenario execution.

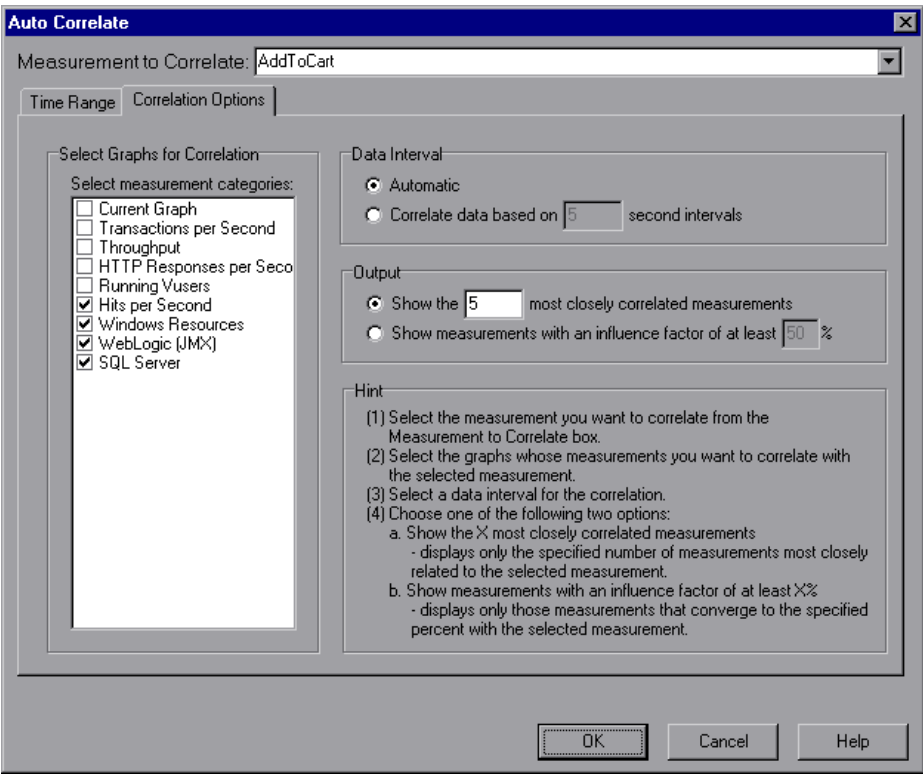


The above graph demonstrates that the response time for the SubmitData transaction was relatively high toward the end of the scenario. To correlate this transaction with all of the measurements collected during the scenario, right-click the SubmitData transaction and select **Auto Correlate**.

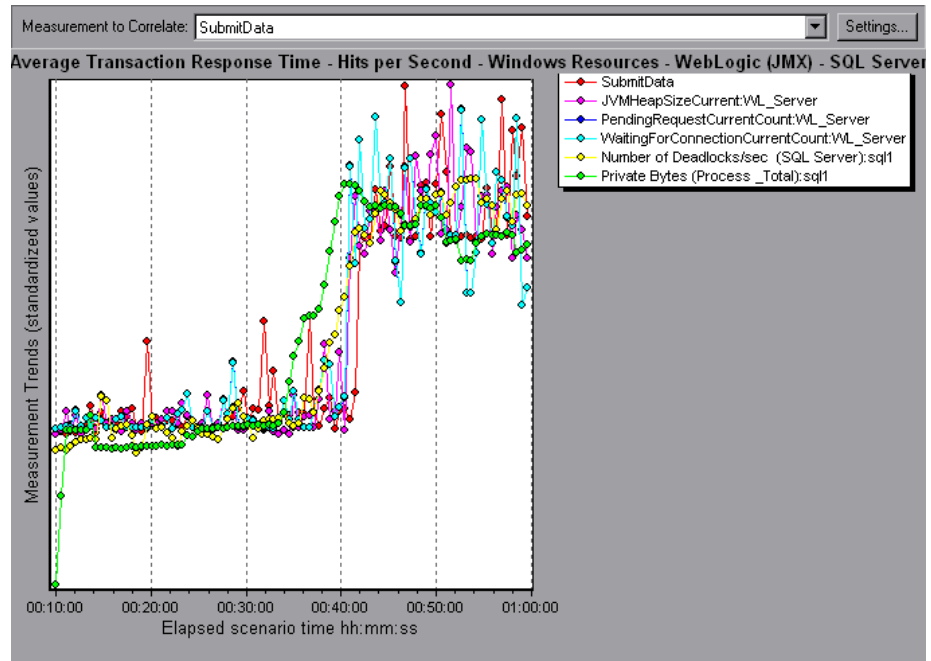
In the dialog box that opens, choose the time frame you want to examine.



Click the **Correlation Options** tab, select the graphs whose data you want to correlate with the SubmitData transaction, and click **OK**.



In the following graph, Analysis displays the five measurements most closely correlated with the SubmitData transaction.

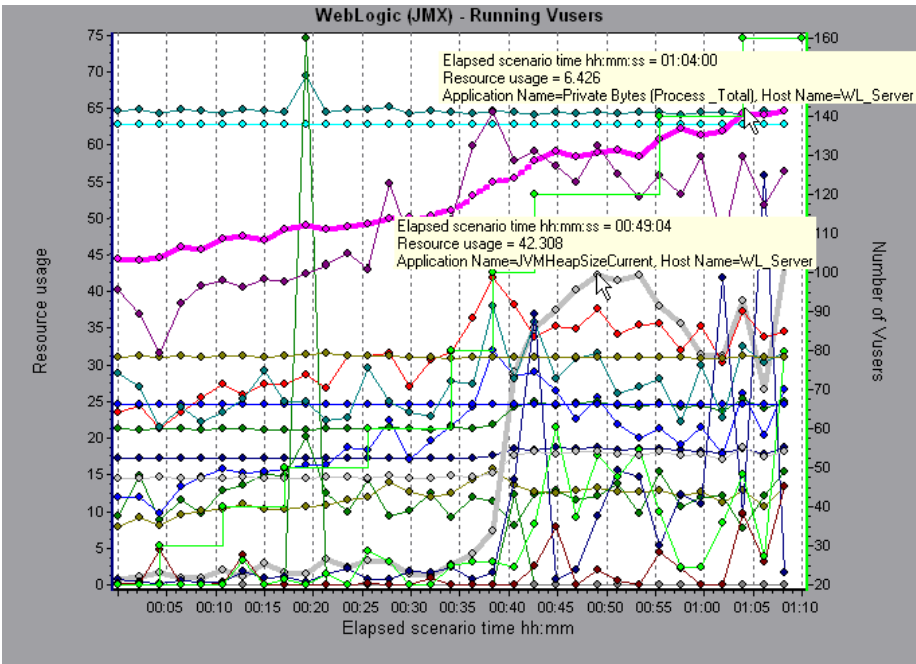


This correlation example demonstrates that the following database and Web server measurements had the greatest influence on the SubmitData transaction:

- **Number of Deadlocks/sec** (SQL server)
- **JVMHeapSizeCurrent** (WebLogic server)
- **PendingRequestCurrentCount** (WebLogic server)
- **WaitingForConnectionCurrentCount** (WebLogic server)
- **Private Bytes (Process\_Total)** (SQL server).

Using the appropriate server graph, you can view data for each of the above server measurements and isolate the problem(s) that caused the bottleneck in the system.

For example, the graph below demonstrates that both the **JVMHeapSizeCurrent** and **Private Bytes (Process\_Total)** WebLogic (JMX) application server measurements increase as the number of running Vusers increases.



The above graph, therefore, indicates that these two measurements contributed to the slow performance of the WebLogic (JMX) application server, which affected the response time of the SubmitData transaction.

## Identifying Server Problems

Web site performance problems can be a result of many factors. Nearly half of the performance problems, however, can be traced to Web, Web application, and database server malfunctioning. Dynamic Web sites that rely heavily on database operations are particularly at risk for performance problems.

The most common database problems are inefficient index design, fragmented databases, out-of-date statistics, and faulty application design. Database system performance can therefore be improved by using smaller result sets, automatically updating data, optimizing indexes, frequently compacting data, implementing a query or a lock on time-outs, using shorter transactions, and avoiding application deadlocks.

In twenty percent of load tests, Web and Web application servers are found to be the cause of performance bottlenecks. The bottlenecks are usually the result of poor server configuration and insufficient resources. For example, poorly written code and DLLs can use nearly all of a computer's processor time (CPU) and create a bottleneck on the server. Likewise, physical memory constraints and mismanagement of server memory can easily cause a server bottleneck. It is therefore advisable to check both the CPU and physical memory of your server before exploring other possible causes of poor Web or Web application server performance.

For information about other useful Web, Web application, and database server measurements, refer to the *HP LoadRunner Controller User's Guide*.

### HTTPS Problems

Excessive use of HTTPS and other security measures can quickly exhaust server resources and contribute to system bottlenecks. For example, when HTTPS is implemented on the Web server during a load test, system resources are quickly exhausted by a relatively small load. This is caused by secured socket layer (SSL) resource-intensive operations.

Continuously open connections can also drain server resources. Unlike browsers, servers providing SSL services typically create numerous sessions with large numbers of clients. Caching the session identifiers from each transaction can quickly exhaust the server's resources. In addition, the "keep-alive" enhancement features of most Web browsers keep connections open until they are explicitly terminated by the client or server. As a result, server resources may be wasted as large numbers of idle browsers remain connected to the server.

The performance of secured Web sites can be improved by:

- Fine-tuning the SSL and HTTPS services according to the type of application
- Using SSL hardware accelerators, such as SSL accelerator appliances and cards
- Changing the level of security according to the level of sensitivity of the data (i.e., changing the key length used for public-key encryption from 1,024 to 512 bits)
- Avoiding the excessive use of SSL and redesigning those pages that have low levels of data sensitivity to use regular HTTPS

## Identifying Network Problems

Network bottlenecks can usually be identified when the load increment is considerable and is not significantly affecting any of the server side components, as in the case of informational sites using many static Web pages. In twenty-five percent of such cases, the pipe to the Internet cannot sufficiently handle the desired load and causes delays in incoming and outgoing requests. In addition, bottlenecks are frequently uncovered between the Web site and the ISP.

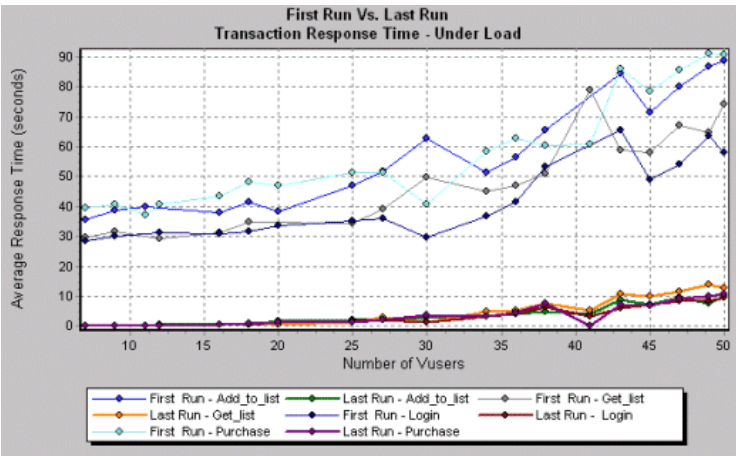
Using the Network Monitor graphs, you can determine whether, in fact, the network is causing a bottleneck. If the problem is network-related, you can locate the problematic segment so that it can be fixed.



# Comparing Scenario Results

Each time the system is fine tuned and another performance bottleneck is resolved, the same load test should be run again in order to verify that the problem has been fixed and that no new performance bottlenecks have been created. After performing the load test several times, you can compare the initial results to the final results.

The following graph displays a comparison of an initial load test and a final load test for a scenario.



The first load test demonstrates the application's performance in its initial state, before any load testing was performed. From the graph, you can see that with approximately 50 Vusers, response time was almost 90 seconds, indicating that the application suffered from severe performance problems.

Using the analysis process, it was possible to determine what architectural changes were necessary to improve the transaction response time. As a result of these site architectural changes, the transaction response time for the same business process, with the same number of users, was less than 10 seconds in the last load test performed. Using Analysis, therefore, the customer was able to increase site performance tenfold.



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