

Peregrine

SCAuto for HP OpenView NNM

Release Notes

Version 3.0.1

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SCAuto for HP OpenView NNM

Release Notes

Welcome to Peregrine Systems' SCAuto for HP OpenView Network Node Manager (NNM). These Release Notes describe product changes for version 3.0.1. Also included is a description of related documentation and how to contact Peregrine Systems for further assistance.

Product Compatibility

SCAuto for HP OpenView NNM version 3.0.1 is compatible and tested with:

- HP OpenView NNM (up to version 6.2) on the platforms listed below
- Windows NT version 4.0
- Solaris versions 2.5.1, 2.6, 2.7, and 2.8
- HPUX versions 10.20 and 11

Product Changes for Version 3.0.1

Installation parameters

There are two new installation parameters for ServiceCenter Java client cut-through integration. If you do not have ServiceCenter Java client installed, leave these fields blank.

Parameter	Description	Example Value
ServiceCenter Java RUN Directory	The installed ServiceCenter Java client directory. This is used for Java client cut-through integration (UNIX only).	/usr/local/ServiceCenter/ java/RUN
Full Path for Java/JRE	The full path for installed Java/JRE. This is used to start the Java client (UNIX only).	/usr/Solaris_JDK_1.2.1_04/bin/java

Files modified

The following files are modified for this release.

- inventory.js
- recv_scevents.js
- recv_traps.js
- sendNNMEvent.js
- writeNNMEvent.js.

And, time stamps are added to the log file.

Bug fixes

Incident Number 109679 is fixed. A NULL event field in the incoming vendor event was causing an SCAutoNNM 3.0 core dump. A new function **fixNullFields()** to **writeNNMEvent.js** is added that replaces NULL values in the vendor event (data from OpenView) with the string **<null>**.

HPUX 11 support

SCAuto for HP OpenView NNM version 3.0.1 now supports HPUX 11. HPUX 11 files were missed in the previous (version 3.0) release. There is a new hp_11.zip file that contains all files for supporting the HPUX 11.

Related Documentation

A complete listing of the current SCAutomate documentation is available on the Documentation pages of Peregrine's Customer Support Web Site at:

<http://support.peregrine.com/Documentation2/ServiceCenter/>

You need your current login and password to access this Web page. Once at the page, scroll down to select the heading *SCAuto and Other Products*.

For copies of the manuals, you can download .pdf files of the documentation using the Adobe Acrobat Reader (also available on the Web site). Additionally, you can order printed copies of the documentation through your Peregrine Systems sales representative.

Customer Support Web Site

You can also search Peregrine's Customer Support Web site for details about this software patch. The page can be found at:

<http://support.peregrine.com/ServiceCenter/scr.htm>

You will need your current login and password to access this Web page.

Known issues

A listing of known issues is available on the ServiceCenter Known Issues pages of Peregrine's Customer Support Web Site at:

<http://support.peregrine.com/ServiceCenter/KnownIssues.htm>

You need your current login and password to access this Web page.

Need Further Assistance?

For further information and assistance with SCAutomate or ServiceCenter in general, contact Peregrine Systems' Customer Support. Current details of local support offices are available through these main contacts.

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for support contact information for your country and product.

You can also contact the Corporate Headquarters, using the information provided above.

