

HP OpenView GlancePlus

for the Sun Solaris operating system

Release Notes

Software version: 4.61/April 2007

This document provides an overview of the changes made to HP OpenView GlancePlus (GlancePlus) for the 4.61. It contains important information not included in the manuals or in online help.

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In This Version

- This release of GlancePlus is available on Sun Solaris operating system version 10 on x86 and x86_64 platforms.
- SelfHealing/DataCollector is not supported.



Before using GlancePlus, you must review and accept the license terms and conditions spelled out in the readme file available in `/<directory>/readme.gp`, where `<directory>` is your CD-ROM directory.

Documentation Updates

The first page of this release notes document contains the following identifying information:

- Version number, which indicates the software version.
- Publish date, which changes each time the document is updated.

To check for recent updates or to verify that you are using the most recent edition, go to the following web site:

http://ovweb.external.hp.com/lpe/doc_serv/



To view files in PDF format (*.pdf), Adobe Acrobat Reader must be installed on your system. To download Adobe Acrobat Reader, go to the following web site:
<http://www.adobe.com/>

Installation Notes

For installation requirements and instructions, refer to "HP OpenView Glance Installation and Configuration Guide for Sun Solaris Systems", provided as part of the product in Adobe Acrobat (.pdf) format as `gpinst.pdf` in `/opt/perf/paperdocs/gp/C/`.

Packaging and Installation Changes

The packaging method for GlancePlus uses the standard `pkgadd` family of tools. The product consists of the following four packages:

- `HParm` ARM 2.0 runtime and development
- `HPglance` GlancePlus core modules and character-based user interface (`glance`)
- `HPgpm` Motif-based graphical user interface (`xglance`)
- `HPhh` HyperHelp viewer for online help for `xglance`

The installation of the last two packages is optional and can be omitted, if you are not using `xglance`. If your requirements change, other packages can be added later.

Before installing GlancePlus, make sure that your system meets the following software and hardware requirements. Certain system and configuration prerequisites are necessary for HP OpenView Performance Agent (OVPA) to function correctly on your system.

- Software

We recommend that you have at least the end user System Support level of OS installation installed on your Sun systems. If you have the Core System Support level of OS installation, you need to install operating system packages.

1 If you are using character-mode GlancePlus (`glance`), install the following packages:

- `SUNWlibc`
- `SUNWlibms`

2 If you are using Motif-based GlancePlus (`xglance`), install the following packages:

- `SUNWlibc`
- `SUNWlibms`
- `SUNWmfrun`
- `SUNWxwplt`

You can check the installed packages by using the `pkginfo` command. The operating system packages can be found on the Sun Solaris distribution media.

The following Solaris patch is recommended for GlancePlus to function correctly.

Patch level	Description
None	

- Hardware

GlancePlus runs on hardware platforms supporting the Solaris operating system, including:

- x86
- x86_64

- Disk space

GlancePlus requires:

- Approximately 20 MB space in the `/opt/` directory for first-time installation.
- Runtime Memory: approximately 20 MB of virtual memory.



- 1 On a Solaris 10 system with Zones, GlancePlus can be installed only in global zone.
- 2 There is no web fulfillment mechanism to convert the GlancePlus images to a non-trial licensed product. To obtain the production (non-trial) version of GlancePlus, you must purchase a License-to-Use product for each system on which the GlancePlus images are installed, and at least one copy of the GlancePlus media product for your overall environment. The production software for GlancePlus must be installed from the media. It can be installed directly over the trial software (You need not remove the trial software).

Known Problems, Limitations, and Workarounds

None.

Documentation Errata

None.

Software Version Information and File Placement Plan

Version Information

- To obtain the version strings for the GlancePlus executables, enter:
`/opt/perf/bin/perfstat -v`
- To obtain the version string for GlancePlus help, enter:
`/opt/perf/help/gp/C/glance.help`

File Placements

- Release Notes:
`/opt/perf/ReleaseNotes`
- Printable documents:
`/opt/perf/paperdocs/gp/C`
`/opt/perf/paperdocs/arm/C`

- Executables and scripts:
/opt/perf/bin
- Online help files:
/opt/perf/help/gp/C
- Messages and catalog files:
/opt/perf/lib/nls/msg/C
- Configuration files and holding area:
/opt/perf/newconfig
- Program libraries:
/opt/perf/lib
- Include files for program development:
/opt/perf/include
- Man pages:
/opt/perf/man
- Product configuration and status files:
/var/opt/perf
- Startup and shutdown scripts:
/etc
/etc/default
- xglance online help files:
/opt/perf/hyperhelp
- Application defaults file for xglance:
/opt/perf/hyperhelp/app-defaults
- Temporary copy of application defaults file for xglance:
/opt/perf/newconfig/app-defaults/C
- Production copy of application default file for xglance:
/var/opt/perf/app-defaults/C
- Product binary data and internal-use files:
/var/opt/perf/datafiles
- Configuration startup files:
~/userid/

Local Language Support

Localized GlancePlus is not available for Sun Solaris systems.

Support

Please go to the HP Support web site:

<http://www.hp.com/managementsoftware/support>

HP Software online support provides an efficient way to access interactive technical support tools. As a valued support customer, you can benefit by being able to do the following:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training



Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract.

To find more information about support access levels, go to:

http://www.hp.com/managementsoftware/access_level

To register for an HP Passport ID, go to:

<http://www.managementsoftware.hp.com/passport-registration.html>

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