

HP OpenView Select Identity

Connector for SAP

Connector Version: 3.9

Installation and Configuration Guide

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- Commons-beanutils
- Commons-collections
- Commons-logging
- Commons-digester
- Commons-httpclient
- Element Construction Set (ecs)
- Jakarta-poi
- Jakarta-regexp
- Logging Services (log4j)

Additional third party software used by Select Identity includes:

- JasperReports developed by SourceForge
- iText (for JasperReports) developed by SourceForge
- BeanShell
- Xalan from the Apache XML Project
- Xerces from the Apache XML Project
- Java API for XML Processing from the Apache XML Project
- SOAP developed by the Apache Software Foundation
- JavaMail from SUN Reference Implementation
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- OpenSPML Toolkit from OpenSPML.org
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- BouncyCastle engine for keystore management, bouncycastle.org

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Contents

1	Documentation Map	7
2	Introduction	9
	About HP OpenView Select Identity	9
	About Connectors	9
	About SAP Connector	9
	High-Level Architecture	10
	Overview of Installation Tasks	11
3	Installing the Connector	13
	SAP Connector Files	14
	System Requirements	15
	Prerequisite	15
	Extracting Contents of the Schema File	15
	Installing the Connector RAR	15
4	Configuring the Connector with Select Identity	17
	Configuration Procedure	17
	Add a New Connector	17
	Add a New Resource	17
	Map Attributes	19
5	Installing the Agent	21
	About the Agent	21
	Installing the SAP HR Agent Module	22
	Prerequisites	22
	Install the Agent	22
	Agent Configuration	23
	Understanding the Configuration Files	23
	Retrieving Manager Information	27
	Retrieving Status Information	28
	Running the Agent	28
6	Uninstalling the Connector	31
	Uninstalling the Agent	31
7	Getting Started with the SAP Connector	33
	Prerequisites	33
	Example Scenario : Configuring the Connector	33

1 Documentation Map

This chapter describes the organization of HP OpenView Select Identity connector documentation and provides necessary information on how to use the documentation set to install and configure the connectors.

[Figure 1](#) illustrates the documentation map for HP OpenView Select Identity connector. For a list of available product documentation, refer to the [Table 1](#).

Figure 1 Documentation Map



Table 1 Connector Documentation

Document Title and Filename	Contents	Location
<i>Release Note</i> SAP Connector v3.9 Release Note.htm	This file contains necessary information on new features of the connector, enhancements, known problems or limitations, and support information.	/Docs/ subdirectory under the connector directory.
<i>Connector Deployment Guide (for Select Identity 4.10)</i> connector_deploy_SI4.pdf	Connector deployment guides provide detailed information on: <ul style="list-style-type: none"> • Deploying a connector on an application server. • Configuring a connector with Select Identity. Refer to these guides when you need generic information on connector installation.	/Docs/ subdirectory under the connector directory.
<i>Connector Deployment Guide (for Select Identity 4.0/4.01.000)</i> connector_deploy_SI4.pdf		
<i>Connector Deployment Guide (for Select Identity 3.3.1)</i> connector_deploy_SI3.3.1.pdf		
<i>Connector Installation and Configuration Guide</i> SAP_install.pdf	Connector installation and configuration guide provides installation instructions for a specific connector. It contains resource specific configuration details.	/Docs/ subdirectory under the connector directory.

2 Introduction

This chapter gives an overview of the HP OpenView Select Identity connector for SAP R/3. This connector allows you to provision users and manage identities on SAP R/3 system. At the end of this chapter, you will be able to know about:

- The benefits of HP OpenView Select Identity.
- The role of a connector.
- The connector for SAP R/3.

About HP OpenView Select Identity

HP OpenView Select Identity provides a new approach to identity management. It helps you manage the entire identity lifecycle of an enterprise application. By using Select Identity, you can automate the process of provisioning and managing user accounts and access privileges across platforms, applications, and corporate boundaries. Select Identity communicates with the enterprise information system through connectors, and automates the tasks of identity management. The enterprise information system, which is also referred to as **resource**, can be a database, a directory service, or an ERP package, among many others.

About Connectors

You can establish a connection between a resource and Select Identity by using a connector. A connector is resource specific. It is installed on the system where Select Identity is installed. The combination of Select Identity and connector helps you perform a set of tasks on the resource to manage identity. A connector can be **unidirectional** or **bidirectional**. A unidirectional connector helps you manage identities from Select Identity, but if any change takes place in resource, it cannot communicate that back to Select Identity. On the other hand, a bidirectional connector can reflect the changes made on resource back to Select Identity. This property of bidirectional connectors is known as **reverse synchronization**.

About SAP Connector

The connector for SAP R/3— hereafter referred to as SAP connector — consists of the following two modules:

- SAP R/3 Module
- SAP HR Agent Module

SAP R/3 module of the connector enables Select Identity to provision users on a target SAP R/3 system. It is a unidirectional module, which can perform the following tasks from Select Identity to SAP R/3 systems.

- Add, update, and remove users
- Retrieve user attributes
- Enable and disable users
- Verify a user's existence
- Change user passwords
- Reset user passwords
- Retrieve all entitlements (profiles and roles)
- Grant and revoke entitlements (profiles and roles) to users

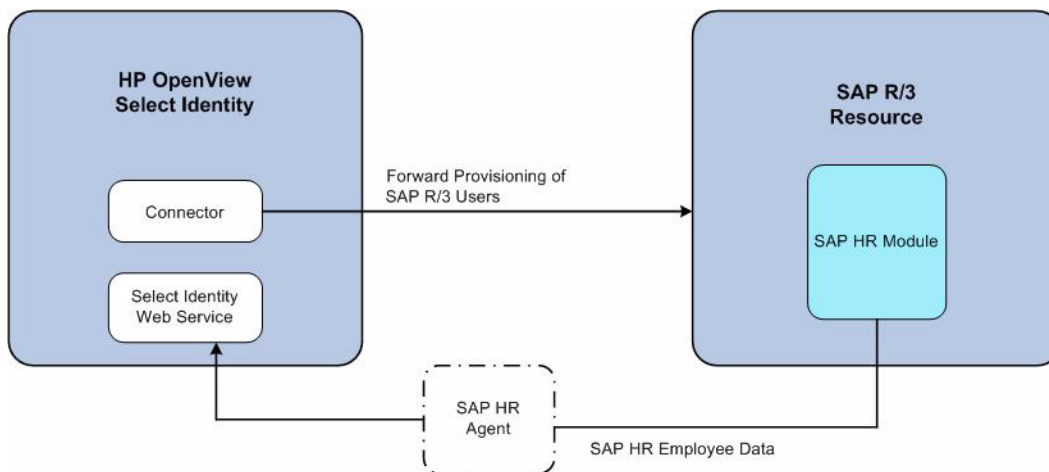
The SAP HR agent module can push the following changes made on SAP HR module to Select Identity:

- Add new employee
- Modify employee
- Terminate employee

High-Level Architecture

Figure 2 illustrates a high-level architecture of the SAP connector. The connector communicates to the SAP R/3 resource to provision users. The agent can identify the changes in SAP HR module and sends this back to Select Identity. The agent can be installed either on the SAP R/3 system, or on the Select Identity server, or on any system that can freely communicate with Select Identity and SAP HR module.

Figure 2 High-Level Architecture of the Connector



This connector can be used with Select Identity version 4.10, 4.01.000, 4.0, and 3.3.1

Overview of Installation Tasks

Before you start installing the connector, you must ensure that system requirements and all the installation prerequisites are met. Refer to the [Table 2](#) for an overview of installation tasks

Table 2 Overview of Installation Tasks

Task Number	Task Name	Reference
1	Install the connector on the Select Identity server.	See Installing the Connector on page 13.
	— Meet the system requirements.	See System Requirements on page 15.
	— Ensure all the prerequisites are mt.	See Prerequisite on page 15.
	— Extract contents of the Schema file.	See Extracting Contents of the Schema File on page 15.
	— Install the Resource Adapter Archive (RAR) file of the connector.	See Installing the Connector RAR on page 15.
2	Configure the connector with Select Identity.	See Configuring the Connector with Select Identity on page 17.
3	Install the agent.	See Installing the Agent on page 21.

3 Installing the Connector

This chapter elaborates the procedure to install the SAP connector on the Select Identity server. At the end of this chapter, you will know about

- Software requirements to install the SAP connector.
- Pre-installation tasks.
- Procedure to install the SAP connector.

SAP Connector Files

The SAP connector is packaged in the following files, which are located in the SAP R3 HR directory of the Select Identity Connector CD:

Table 1 SAP Connector Files

Serial Number	File Name	Description
1	sapr3connector.rar	This is the Resource Adapter Archive (RAR) file of the connector. It contains a collection of binary files.
2	sapr3schema.jar	This JAR file consists of the following files: <ul style="list-style-type: none">• Sap-R3.xml – the mapping file to map attributes from SAP R/3 to Select Identity.• Sap-HR.xml – the mapping file to map attributes from SAP HR module to Select Identity.
3	SAPHRAgent.zip	This zip file consists of the following files: <ul style="list-style-type: none">• SAPHRAgent.jar – contains the agent binaries• sapHrConnector.properties – specifies the agent properties and is packaged in resources subdirectory.• sapHrConnector.cmd – command file to start the SAP agent. It is packaged in resources subdirectory.• sapHrConnector.xml – provides connectivity configuration information to SAP R/3 and Select Identity server. It is packaged in xml subdirectory.• sapHrConnectorBapiList.xml – BAPIs for which data is retrieved. It is packaged in xml subdirectory.• sapHrConnectorStatus.xml – used internally by the agent. It is packaged in xml subdirectory.• sapHrAgentAdditionalBapiList.xml – used by the agent to determine the BAPIs that are used for retrieving the manager information of an employee, and retrieving the status of an employee. It is packaged in xml subdirectory.

System Requirements

The SAP connector is supported in the following environment:

Table 2 Platform Matrix for SAP connector

Select Identity Version	Application Server	Database
3.3.1	The SAP connector is supported on all the platform configurations of Select Identity 3.3.1.	
4.0/4.01.000/4.10	The SAP connector is supported on all the platform configurations of Select Identity 4.0, 4.01.000, and 4.10.	

This connector is supported with SAP Release 3 version 4.6c and 4.7.

Prerequisite

Before you start installing the connector, you must download the SAP Java Connector (JCo) API from <http://service.sap.com> and install the API on the application server.

Also, add `<sapjco-install-path>\sapjco.jar` to the CLASSPATH environment variable where `<sapjco-install-path>` is the installation directory of the SAP Java Connector (JCo) API.

Extracting Contents of the Schema File

The Schema file of the connector contains necessary mapping information to map resource attributes to Select Identity. Extract contents of the `sapr3schema.jar` file to a directory that is in the application server CLASSPATH. Refer to the *HP OpenView Select Identity Connector Deployment Guide* for detailed instruction to extract contents of the Schema file.

Installing the Connector RAR

To install the RAR file of the connector (`sapr3connector.rar`) on the Select Identity server, you must copy the file to a local subdirectory on the Select Identity server, and then deploy on the application server. Refer to the *HP OpenView Select Identity Connector Deployment Guide* for detailed information on deploying a RAR file on an application server.



While deploying the RAR on WebSphere, enter the JNDI Pool Name as `eis/SAPR3`.

4 Configuring the Connector with Select Identity

This chapter describes the procedure to configure the SAP connector with Select Identity and the connector specific parameters that you must provide while configuring the connector with Select Identity.

Configuration Procedure

After you deploy the connector RAR on application server, you must configure the connector with Select Identity. Perform the following steps to configure the SAP connector with Select Identity.

- 1 Add a New Connector
- 2 Add a New Resource
- 3 Map Attributes

Add a New Connector

Add a new connector in Select Identity by using the user interface. While adding the connector, do the following:

- In the Connector Name text box, specify a name for the connector.
- In the Pool Name text box, enter **eis/SAPR3**.
- Select **No** for the Mapper Available section.

Refer to the *HP OpenView Select Identity Connector Deployment Guide* for detailed information on adding a new connector in Select Identity.

Add a New Resource

Add a new resource in Select Identity that uses the newly added connector. Refer to the HP OpenView Select Identity Connector Deployment Guide for detailed instructions on adding a resource in Select Identity.

Refer to the following table while entering the parameters in the Basic Information and the Access Information pages:

Table 1 Resource Configuration Parameters

Field Name	Sample Values	Description	Comment
Resource Name	sap_server	Name given to the resource.	
Connector Name	SAP		Known as Resource Type on Select Identity 3.3.1.
Authoritative Source	No	Whether this resource is a system that is considered to be the authoritative source for user data in your environment. You must specify No because the connector cannot synchronize account data with the Select Identity server.	
Associate to Group	Selected	Whether the system uses the concept of groups. For this connector, select this option.	Applicable only on Select Identity 3.3.1.
User Name	admin	User name of an SAP R/3 user with privileges to add other users, and also execute Remote Function Calls (RFCs).	
Password	password123	Password of the above user.	
Client ID	00	Server client ID.	
Language	EN	Language for the system.	
Host Address	server.company.com	The address of the server.	
System Number	00	The system number.	
Mapping File	Sap-R3.xml	Name of the resource mapping file.	
IsEmployee	Yes — if the resource being created for SAP HR No — if the resource is being created for SAP R/3 users.		

Map Attributes

After successfully adding a resource for SAP connector, you must map the resource attributes to Select Identity attributes. Add new attributes to Select Identity if necessary. Refer to the *HP OpenView Select Identity Connector Deployment Guide* for more information on mapping and creating attributes.

While mapping the attributes, refer to the following table for resource specific mapping information.

Table 2 SAP Mapping Information

Select Identity Resource Attribute	SAP Attribute	Description
Username	Username	Key field on the resource.
Password	Password	
Firstname	Firstname	
Lastname	Lastname	
Middlename	Middlename	
Fullname	Fullname	
Department	Department	
City	City	
Country	Country	
Title	Title	
Email	E_Mail	
Zip	Postl_Cod1	
Address1	Building_P	
Address2	Floor_P	
Homephone	Tel1_Numbr	
Salutation	Title_P	
Costcenter	Kostl	
Company	Company	

After mapping the attributes, you can use the connector to create a service, or you can associate the connector with an existing service. Refer to the *Service Studio* chapter of the *HP OpenView Select Identity Administration Online Help* for information on Select Identity services.

5 Installing the Agent

This chapter gives an overview of the agent for SAP connector and the procedure to install the agent on an SAP R/3 system. At the end of the chapter, you will be able to know about:

- The role of an agent.
- The procedure to install the agent.

About the Agent

To enable the SAP connector to reconcile employee data changes made on SAP HR with the Select Identity server, you must install the SAP HR agent. The agent identifies changes on the SAP HR system and sends this information to Select Identity.

The SAP agent can be used on any SAP HR system (locally or on the network). It provides the flexibility to process all data entries of SAP JCo tables specified in the configuration files included with the agent.

The SAP agent is packaged in the `SAPHRAgent.zip` file, which consists of the files listed in the table below:

Serial Number	File Name	Description
1	<code>SAPHRAgent.jar</code>	Contains agent binaries.
2	<code>resources\sapHrConnector.properties</code>	It specifies the agent properties including the location of the following configuration files:
3	<code>resources\sapHrConnector.cmd</code>	It is command file to start the SAP agent.
4	<code>xml\sapHrConnector.xml</code>	It contains the connectivity configuration to SAP/R3 and Select Identity.
5	<code>xml\sapHrConnectorBapiList.xml</code>	Business Application Programming Interfaces (BAPIs) for which data is retrieved.
6	<code>xml\sapHrConnectorStatus.xml</code>	It is used internally by the SAP HR agent.
7	<code>xml\sapHrAgentAdditionalBapiList.xml</code>	It is used by the SAP HR agent to determine the BAPIs used for to retrieve the following information: <ul style="list-style-type: none">• Manager of an employee• Status of an employee

Installing the SAP HR Agent Module

You can install the SAP connector in one of the three following locations:

- On the Select Identity server.
- On the SAP HR module system.
- On any other system in network.

If you install the agent on a system other than the Select Identity server or SAP HR module server, make sure the system can freely communicate with the Select Identity and SAP HR module servers.

Prerequisites

The SAP agent requires the SAP Java Connector (JCo) API, version 2.1.2 or higher. You must install this API before installing and running the agent. To download the API, log on to <http://service.sap.com>. The API is available in the **Downloads** section. (If you installed the JCo API while installing the connector, you can skip this step.)

The implementation of the SAP agent relies on the following Java software components from the Apache Jakarta Project:

- Commons-logging
- Commons-httpclient

Additional third-party software used by Select Identity includes the following:

- Xalan from the Apache XML Project
- Xerces from the Apache XML Project
- Java API for XML Processing from the Apache XML Project
- SOAP developed by the Apache Software Foundation
- OpenSPML Toolkit from OpenSPML.org

These libraries are shipped with the agent, in the `lib` folder.

Install the Agent

Before installing the agent, ensure that the SAP JCo libraries are installed correctly and the `sapjco.jar` is in the system classpath.

Perform the following steps to install the SAP agent:

- 1 Create a directory for the agent, which is referred to as the SAP HR agent directory hereafter in this guide.
- 2 Extract the contents of the `SAPHRAgent.zip` file into this directory.
- 3 Ensure that the `JAVA CLASSPATH` variable contains the location of the SAP JCo API `sapjco.jar` file, which resides in the SAP agent start script (`resources/startSapHrConnector.cmd`).

- 4 Identify the IP address and access credentials of the SAP HR system.
- 5 Identify the IP address, port, service name, resource name, and Select Identity administrative user credentials.
- 6 Modify the `sapHrConnector.xml` file with this information as described in [Understanding the Configuration Files](#) on page 23.
- 7 Identify the BAPIs and their import/export parameters for the following actions:
 - a Retrieving employee information (Default BAPI — `BAPI_EMPLOYEE_GETDATA`)
 - b Retrieving employee status
 - c Retrieving employee's manager information
- 8 Modify the `sapHrConnectorBapiList.xml`, `sapHrConnectorStatus.xml`, and `sapHrAgentAdditionalBapiList.xml` files, which are described in [Agent Configuration](#) on page 23.
- 9 Update the sample stylesheet to implement the data mapping from SAP HR to Select Identity.

Agent Configuration

The SAP agent is deployed with the following configuration files, which must be modified in order to configure the agent:

- `resources\sapHrConnector.properties` — specifies the agent properties including the location of the configuration files
- `xml\sapHrConnector.xml` — contains the connectivity configuration to SAP HR and the Select Identity server
- `xml\sapHrConnectorBapiList.xml` — describes the BAPIs for which data is retrieved
- `xml\sapHrAgentAdditionalBapiList.xml` — describes the details of BAPIs that retrieve the manager information for an employee, and the status of an employee.

The mapping of resource data from the SAP system to Select Identity is configurable in the XSL stylesheet.



See the `SAP/SampleFiles` directory on the Select Identity Connector CD for an example of each configuration file.

The following sections describe the configuration of the SAP agent in detail.

Understanding the Configuration Files

The configuration files for the SAP agent contain information about connectivity to the SAP HR system, the BAPI RFCs to be performed to retrieve the data, and connectivity information for the Select Identity server to send SPML requests.

`sapHrConnector.properties`

After installation, this file is located in the `SAP agent directory/resources` directory and contains the following basic configuration parameters:

- `poll.interval` — Polling interval (in milliseconds) that specifies the time between successive polling cycles.

- `sap.config.file` — Name and location of the configuration file (`sapHrConnector.xml`) containing the connectivity parameters for the SAP R/3 system and the Select Identity server
- `sap.bapi.config.file` — Name and location of the configuration file (`sapHrBapiList.xml`) that specifies the BAPI RFCs called to retrieve the employee data
- `status.file` — Internal status file (`sapHrStatus.xml`), which should not be edited or moved
- `com.hp.ovsi.connector.saphr.encoding` — The HR agent can encode the output SPML before sending the same to Select Identity. Edit this attribute to indicate the encoding of the Select Identity system's locale. The default encoding is UTF-8.
- `sap.additionalbapi.config.file` — The configuration file that describes the BAPIs to be used for retrieving manager and employee status information.
- `com.hp.ovsi.connector.saphr.managersyncrequired` — This property specifies whether periodic manager information synchronization is required or not. Set this property to `true` if the manager information synchronization is required. Set this to `false` if manager information synchronization is not required.
- `com.hp.ovsi.connector.saphr.managersyncintervaldays` — If manager information synchronization is required, this property specifies the number of days between each synchronization.

`sapHrConnector.xml`

This configuration file describes the parameters for the agent to connect to the SAP R/3 system and the Select Identity server. After installation, it is located in the *SAP agent directory/xml* directory. Its location and name are configured in the `sapHrConnector.properties` file.

The XML configuration includes the following elements:

- `sapConnectionList` — The root element.
 - `sapConnection` — This element describes the connectivity information for the SAP HR system including the following:
 - `sapApplicationServer` — IP address of the SAP server
 - `client` — SAP client ID
 - `language` — Language for the SAP connection
 - `sapSystem` — SAP system identifier
 - `user` — User name for authentication to SAP HR
 - `password` — Password of the above user.
 - `ovsiConfiguration` — This element describes the configuration for the Select Identity SPML client component
 - `ovsiConnection` — Connectivity parameters for the Select Identity server:
 - `ovsiRequestUrl` — IP address, port, and URI of the SOAP web server. For example, **`http://localhost:7001/lmz/webservice`**.
 - `ovsiAdminName` — Select Identity administrator name allowed to use the Select Identity web service.
 - `ovsiAdminPwd` — Encrypted password of the Select Identity administrator. To encrypt the password, run `encode.bat` (on Windows) or `encode.sh` (on UNIX), which is provided in the `webllogic/keystore` subdirectory in the Select Identity

home directory. This utility prompts you for the password to encrypt and will generate the encrypted password. Be sure to copy the entire encrypted password in the field, as shown here:

```

C:\WINDOWS\system32\cmd.exe
Microsoft Windows [Version 5.2.3790]
(C) Copyright 1985-2003 Microsoft Corp.

C:\Documents and Settings\gadiap>cd C:\si3.3.1\weblogic\keystore

C:\si3.3.1\weblogic\keystore>encode.bat
Please enter the string to encode :abc123
Please enter the string to encode again :abc123
<ENC:1:cfrM1Gvylj+a8XEiWo5cx9A+PC0MeS2ZWLieW0dUheK/jGrqha54K0k060hlmr0ND2tkUzjo
GuVeEEDBpUmWo2dTN1lywhxwEDnsZLFxT4r349W/O/6s9oPbuJt3C4wYs8rQk0KpeUnq21G9bftJbuU0
Bjyk6vU5qCTS7Rr1Ds=>

C:\si3.3.1\weblogic\keystore>

```

- `ovsiTargetDir` — Target location to which the SPML request files (to be sent to Select Identity) are written.
- `maxMessages` — Maximum number of messages in a poll-synchronize cycle.

The `ovsiConnection` element is required in order to send SPML requests over the network to the Select Identity SOAP Web Service. If there are requirements that do not allow sending requests over the network, the SAP agent supports writing SPML files to the directory specified by the `ovsiTargetDir` parameter. These can then be used for file-based reconciliation with Select Identity.

The `maxMessages` parameter specifies the maximum number of SPML messages contained in one of these reconciliation files. This parameter may be used for tuning file-based reconciliation.

[sapHrConnectorBapiList.xml](#)

This configuration file describes the BAPI RFCs called through the SAP JCo API to retrieve the data from the SAP HR system. After installation, it is located in the `SAP agent directory/xml` directory. Its location and name are configured in the `sapHrConnector.properties` file.

The XML configuration includes the following elements:

- `bapiList` — The root element.
 - `bapi` — The element specifying the BAPI RFC with the following parameters:
 - `importParms` — Import (input) parameters for the BAPI call
 - `parm` — Single import parameter element
 - `field` — Field name of the import parameter
 - `value` — Value of the import parameter
 - `tables` — The element describing the list of SAP export tables to be read from the BAPI call
 - `table` — Single table element containing the name (SAP name of the table) and key (unique key field of the table that is used to equi-join multiple tables specified for a BAPI) elements
 - `createDateField` — Field name of the export table(s) containing the timestamp for creation of an entry
 - `modDateField` — Field name of the export table(s) containing the timestamp for modification of an entry

- `deleteDateField` — Field name of the export table(s) containing the timestamp for deletion of an entry
- `addOperation` — Flag specifying whether SPML `addRequests` are submitted for new entries
- `modifyOperation` — Flag specifying whether SPML `modifyRequests` are submitted for modified entries
- `deleteOperation` — Flag specifying whether SPML `deleteRequests` are submitted for deleted entries
- `ovsiResourceName` — Select Identity resource name required for reconciliation
- `ovsiServiceName` — Select Identity Service name
- `spmlStyleSheet` — Name and location of XSL stylesheet implementing the data mapping between SAP HR and Select Identity.

The SAP agent detects changes and change types based on configurable date fields of the corresponding SAP source table(s). These are compared with the last synchronization timestamp. The last synchronization timestamp is internally managed by the agent and is set after SPML requests are successfully created.

The date field name parameters are optional and they support initial loads with a specific request type, such as `<modifyOperation>true</modifyOperation>` and no date fields configured results in `modifyRequests` for all entries returned by the BAPI call.

[sapHrAgentAdditionalBapiList.xml](#)

This file used by the agent to determine the BAPIs that are used for retrieving the manager information of an employee, and retrieving the status of an employee.

The configuration for the manager and the status BAPIs has a few additional elements over and above the basic BAPI configuration elements.

The XML configuration includes the following elements:

- `isManager` — This element is used to indicate that this BAPI is used to fetch manager information. Set the value to true for a manager BAPI.
- `currentDateField` — The field name in the BAPI return parameters that has to be used as an indicator of the current date.
- `isManager` — This element is used to indicate that this BAPI is used to fetch manager information. Set the value to true for a manager BAPI.
- `currentDateField` — The field name in the BAPI return parameters that has to be used as an indicator of the current date.
- `userNameField` — The field name in the BAPI return parameters that has to be used as an indicator of the employee ID over whom this BAPI was invoked.
- `managerEmployeeNumberField` — The field name in the BAPI return parameters that contains the employee number of the manager
- `managerNameField` — The field name in the BAPI return parameters that contains the name of the manager.
- `managerStructureName` — The structure returned by the BAPI, which contains manager information.
- `isStatus` — This element is used to indicate that this BAPI is used to fetch status information for the employee. Set the value to true for a status BAPI.

- `statusField` — The field name in the BAPI return parameters that has to be used to indicate the status of the employee.
- `statusStructureName` — The structure returned by the BAPI that contains the status information.
- `statusDelimiter` — A single character that is used to separate the status values in the configuration file.
- `validEmployeeStates` — A delimited list of states that are considered valid (active employee). If an employee's `statusField` has one of these values, the status of that employee is considered to be active. For example, `- :1:2:3;`, where `:` is the delimiter.
- `invalidEmployeeStates` — A delimited list of states that are considered invalid (inactive employee). If an employee's `statusField` has one of these values, the status of that employee is considered to be inactive. For example, `- :6:9:0;`, where `:` is the delimiter.

[sapHrConnectorStatus.xml](#)

This configuration file is virtually identical to the `sapHrConnectorBapiList.xml` file. It describes internally used parameters for each BAPI. After installation, it is located in the `SAP agent directory/xml` directory. Its location and name are configured in the `sapHrConnector.properties` file.

The XML configuration includes the following elements:

- `bapiList` — The root element supporting the data retrieval using multiple BAPIs
 - `bapi` — The element for a single BAPI
 - `rfm` — Name of the BAPI RFC
 - `num` — Identifier for the BAPI used to internally reference `sapHrConnectorStatus.xml` and `sapHrConnectorBapiList.xml`
 - `syncTable` — Name of the export table resulting from the RFC
 - `sync` — Last synchronization timestamp

Note that this configuration file is only modified to add or remove BAPIs and export tables configured in `sapHrConnectorBapiList.xml`.

Retrieving Manager Information

The SAP HR agent is capable of retrieving manager information of an employee by using a BAPI configured in the `sapAdditionalBapiList.xml` file. This information is normally not returned by the `BAPI_EMPLOYEE_GETDATA` function. In most cases, a separate BAPI has to be written in order to retrieve this information and send it to the agent.

For instance, in the default XML file shipped with the connector, `ZOVSI_HRCM_EMPLOYEE_INFO_GET` is a custom BAPI that has been wrapped around the standard `HRCM_EMPLOYEE_INFO_GET` BAPI, exposing the same interface. A similar customization could be required, based on the configuration of the SAP HR installation the the agent has to use.

The SAP HR Agent also retrieves the manager information for the employees. In order to enable this, the BAPI to be used for retrieving the manager information needs to be configured in the `sapAdditionalBapiList.xml` file. An example configuration is provided in the default configuration file shipped with the Agent.



In a standard installation, SAP HR does not provide a remotely available BAPI for retrieving the manager information. The `HRCM_EMPLOYEE_INFO_GET` BAPI returns the manager information. However, it is not available as an RFC. You must make this BAPI available as an RFC, or you must write a wrapper BAPI with the same interface.

The manager information for employees is retrieved and sent to Select Identity in one of the following two ways:

- During every employee polling cycle, for modified employees, the manager information is sent to Select Identity. As a part of each employee polling cycle, the Agent looks for modified employees. For all modified/ newly added employees, the agent retrieves the manager information (provided the BAPI is configured correctly), and adds this information along with the user information that is being sent back to Select Identity.
- When the manager reporting structure of an employee changes on SAP HR, the change information is not notified to the SAP HR Agent. Therefore, to keep the manager information on Select Identity in sync with the data on SAP HR, a periodic poll of the manager information for all active employees can be scheduled.

You can enable this periodic poll by setting the following configuration parameter to `true`:

```
com.hp.ovsi.connector.saphr.managersyncrequired=true
```

The time interval between every poll (in days) can be configured by setting the following configuration parameter:

```
com.hp.ovsi.connector.saphr.managersyncintervaldays=<number of days>
```

For example, if the polling is required once in every five days, the configuration will look like:

```
com.hp.ovsi.connector.saphr.managersyncintervaldays=5
```

Retrieving Status Information

The SAP HR agent uses employee status information retrieved using a Status BAPI to determine the lifecycle of an employee in an organization. The status is normally not returned by the `BAPI_EMPLOYEE_GETDATA` function, and the agent has to be configured separately to use the BAPI that returns this information.

The status of the employee is checked during every run of the agent. An employee whose state has changed from valid to invalid during the most recent polling interval is considered to be inactive, and is deleted from Select Identity.



In the absence of a Status BAPI, the agent cannot determine the lifecycle of an employee.

Running the Agent

To run the agent, you must execute the `startSapHrConnector.cmd` file located in the `resources` directory. The syntax to execute this command file is:

```
startSapHrConnector.cmd <number of polling cycles>
```

Number of polling cycles can be any positive integer. For example, if it is 10, the agent polls the SAP HR system for 10 times, and sends the corresponding changes to Select Identity.



You must ensure that `sapjco.jar` is copied into the `lib` folder, under the agent's installation folder.

You can stop the agent manually from the command line by pressing **Ctrl+C**.

6 Uninstalling the Connector

To uninstall a connector from Select Identity, perform the following steps:

- Remove all resource dependencies.
- Delete the connector from Select Identity.
- Delete the connector from application server.

See *HP OpenView Select Identity Connector Deployment Guide* for more information on deleting the connector from application server and Select Identity.

Uninstalling the Agent

To uninstall the SAP HR agent from the system, perform the following steps:

- 1 If the agent is executed within a scheduled task of the operating system, remove this task from the system. If otherwise the SAP HR agent is running as a stand-alone process, stop this process.
- 2 Log files and reconciliation files may be required for certain purposes. If required, back up the files; the location of the files are specified in `log4j.properties` and `sapHrConnector.xml`.
- 3 Remove the SAP agent directory.

The SAP agent does not leave registry information on the system. If the configuration was changed, files must be manually deleted from corresponding locations.

7 Getting Started with the SAP Connector

This chapter describes a sample scenario to show how to configure the SAP connector with Select Identity after installing the connector RAR on an application server. The instruction set in this chapter illustrates a sample deployment scenario of the SAP connector. For a generalized set of instructions on how to deploy a connector on an application server and how to configure the connector with Select Identity, refer to the *HP OpenView Select Identity Connector Deployment Guide*.

Prerequisites

Before you start to configure the connector with Select Identity, make sure the following prerequisites are met.

- The connector RAR is deployed on an application server.
- The JCo API files are installed on the Select Identity server.
- The resource system (SAP R/3 system) is available in the network.

Example Scenario : Configuring the Connector

Perform the following tasks to configure the SAP connector with Select Identity.

- [Task 1 : Add a Connector to Select Identity](#)
- [Task 2 : Add a Resource](#)
- [Task 3 : Map Attributes](#)

Task 1: [Add a Connector to Select Identity](#)

You must add the newly deployed (on application server) connector to Select Identity to be able to use it. Perform the steps below to add a connector to Select Identity.

Select Identity 4.0/4.01.000/4.10

- 1 In the Select Identity home page, click **Service Studio** → **Resources**. The Resource List screen appears.
- 2 Click **Manage Connectors**. The Manage Connectors screen appears.
- 3 Enter a connector name, enter the pool name as eis/SAPR3, select No under Mapper Available section, and then click **Add**. The SAP connector is registered with Select Identity.

Figure 1 Manage Connector Screen for SAP Connector on Select Identity 4.0/4.01.000

Manage Connectors

Add, modify and delete connectors on this page.

Current Resource Connectors

Connector Name: SAP

Pool Name: eis\SAP

Mapper Available: Yes No

Add

Select Identity 3.3.1

- 1 Click **Connectors** in the Select Identity home page. The Connectors screen appears.
- 2 Click **Deploy New Connector**.
- 3 Enter a connector name. For example, SAP.
- 4 Enter the pool name of the connector. You must enter the pool name of the SAP connector as eis\SAPR3.
- 5 Clear the Mapper Available check box, and then click **Submit**. The SAP connector is registered with Select Identity.

Figure 2 Connector Screen for SAP Connector on Select Identity 3.3.1

Connector Information

* Connector Name: SAP

* Pool Name: eis\SAP

Mapper Available:

Submit

* Designates Required Fields

Task 2: Add a Resource

After adding the connector, you must add and configure a resource for the connector.

Select Identity 4.0/4.01.000

- 1 In the Select Identity home page, click **Service Studio** → **Resources**. The Resource List screen appears.
- 2 Click **Add Resource**. The Add New Resource: Basic Information screen appears.
- 3 Enter basic information like resource name, connector name (as given in Task 1), and then click **Next**. The Resource Access Information screen appears.
- 4 Enter the access information parameters, and then click **Finish**. The resource is deployed with Select Identity.

Figure 3 View Resource Access Information Screen for SAP Connector on Select Identity 4.0/4.01.000

Select Identity 3.3.1

- 1 Click **Resources** in the Select Identity home page. The Resources screen appears.
- 2 Click **Deploy New Resource**.
- 3 In the Resource Information screen, enter the basic information and click **Save & Continue**.
- 4 In the Access Info screen, enter the access related parameters, and then click **Test and Submit**.

Figure 4 The View Resource Screen for SAP Connector in Select Identity 3.3.1

[Home](#) > [Resources](#) > [View Resource : SAP](#)

Resource Access Information	
* Resource Name:	SAP
* User Name:	sap*
* Password:	*****
* Client ID:	00
* Language:	EN
* Host Address:	15.139.88.155
* System Number:	00
* Mapping File:	Sap-R3.xml

Task 3: Map Attributes

The attributes of the SAP resource must be mapped to the Select Identity attributes. You can create new attributes in Select Identity and map the resource attributes to the newly created Select Identity attributes. Perform the following steps to map attributes:

Select Identity 4.0/4.01.000/4.10

- 1 In the Select Identity home page, click **Service Studio** → **Resources**. The Resource List screen appears.
- 2 Select the newly created resource (SAP) from the Resource List, and then click **Modify**. Basic Information page appears.

- 3 Click the **Resource Attribute Mapping** link on left pane. Resource Attribute Mapping page appears.
- 4 Map each resource attribute to Select Identity Attribute by using drop-down list. Select all the Sync Out check boxes and clear all the Sync In check boxes.
- 5 Click **Apply**.

Figure 5 View Attribute Screen for SAP Connector on Select Identity 4.0/4.01.000

Resource Attribute	Attribute	Sync In	Sync Out
Class	Class	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Cost Center	CostCenter	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Email	Email	<input type="checkbox"/>	<input checked="" type="checkbox"/>
First Name	FirstName	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Last Name	LastName	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Password	Password	<input type="checkbox"/>	<input checked="" type="checkbox"/>
User Name	UserName	<input type="checkbox"/>	<input checked="" type="checkbox"/>
sapr3-gmbh-mezcal_ENTITLEMENTS	sapr3-gmbh-mezcal_ENTITLEMENTS	<input type="checkbox"/>	<input checked="" type="checkbox"/>
sapr3-gmbh-mezcal_KEY	sapr3-gmbh-mezcal_KEY	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Select Identity 3.3.1

- 1 Click **Resource** in the Select Identity home page.
- 2 Select the newly created resource from the Resources drop-down list, select Resource Attribute Mapping from the Actions drop-down list, and then click **Submit**.
- 3 Map each resource attribute to Select Identity Attribute from the drop-down list.
- 4 Click **Submit**.

Figure 6 Attribute Mapping Screen for SAP Connector on Select Identity 3.3.1

Resource Attribute	MinLength	MaxLength	Mapped To	Authoritative
Class	0	10	class	<input type="checkbox"/>
Cost Center	0	10	CostCenter	<input type="checkbox"/>
Email	0	50	Email	<input type="checkbox"/>
First Name	0	50	FirstName	<input type="checkbox"/>
Last Name	0	50	LastName	<input type="checkbox"/>
Password	0	10	Password	<input type="checkbox"/>
sapr3_ENTITLEMENTS	1	255	sapr3_ENTITLEMENTS	<input checked="" type="checkbox"/>
sapr3_KEY	1	255	sapr3_KEY	<input checked="" type="checkbox"/>
User Name	0	10	(Select one)	<input type="checkbox"/>