

HP OpenView Select Identity

Connector for CA eTrust Directory Server (Bidirectional LDAP Based)

Connector Version: 1.0

Installation and Configuration Guide

Document Release Date: November 2006

Software Release Date: November 2006



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- Commons-beanutils
- Commons-collections
- Commons-logging
- Commons-digester
- Commons-httpclient
- Element Construction Set (ecs)
- Jakarta-poi
- Jakarta-regexp
- Logging Services (log4j)

Additional third party software used by Select Identity includes:

- JasperReports developed by SourceForge
- iText (for JasperReports) developed by SourceForge
- BeanShell
- Xalan from the Apache XML Project
- Xerces from the Apache XML Project
- Java API for XML Processing from the Apache XML Project
- SOAP developed by the Apache Software Foundation
- JavaMail from SUN Reference Implementation
- Java Secure Socket Extension (JSSE) from SUN Reference Implementation
- Java Cryptography Extension (JCE) from SUN Reference Implementation
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- OpenSPML Toolkit from OpenSPML.org
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- BouncyCastle engine for keystore management, bouncycastle.org

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1 Documentation Map

This chapter describes the organization of HP OpenView Select Identity connector documentation and provides necessary information on how to use the documentation set to install and configure the connectors.

[Figure 1](#) illustrates the documentation map for HP OpenView Select Identity connector. For a list of available product documentation, refer to the [Table 1](#).

Figure 1 Documentation Map

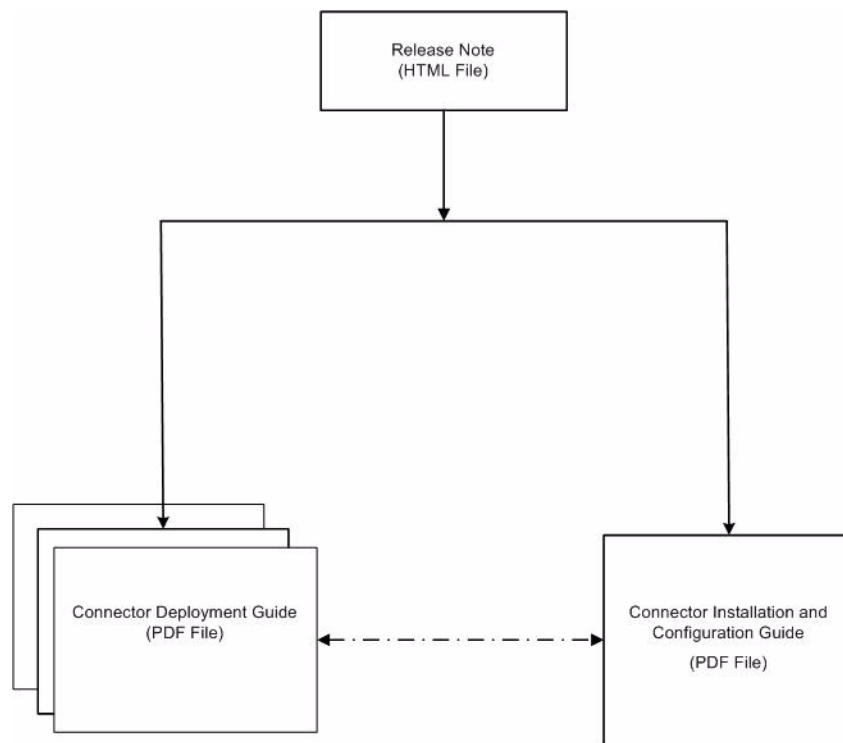


Table 1 Connector Documentation

Document Title and Filename	Contents	Location
<i>Release Note</i> eTrust Bidirectional LDAP Connector v1.0 Release Note.htm	This file contains necessary information on new features of the connector, enhancements, known problems or limitations, and support information.	/Docs/ subdirectory under the connector directory.
<i>Connector Deployment Guide (for Select Identity 4.10)</i> connector_deploy_SI4.1.pdf	Connector deployment guides provide detailed information on: <ul style="list-style-type: none"> • Deploying a connector on an application server. • Configuring a connector with Select Identity. Refer to these guides when you need generic information on connector installation.	/Docs/ subdirectory under the connector directory.
<i>Connector Deployment Guide (for Select Identity 4.0/4.01.000)</i> connector_deploy_SI4.pdf		
<i>Connector Installation and Configuration Guide</i> eTrust Bidirectional LDAP_install.pdf	Connector installation and configuration guide provides installation instructions for a specific connector. It contains resource specific configuration details.	/Docs/ subdirectory under the connector directory.

2 Introduction

This chapter gives an overview of the HP OpenView Select Identity connector for CA eTrust Directory. An HP OpenView Select Identity connector for CA eTrust Directory enables you to provision users and manage identities on CA eTrust Directory server. At the end of this chapter, you will be able to know about:

- The benefits of the HP OpenView Select Identity.
- The role of a connector.
- The connector for CA eTrust Directory.

About HP OpenView Select Identity

HP OpenView Select Identity provides a new approach to identity management. Select Identity helps you automate the process of provisioning and managing user accounts and access privileges across platforms, applications, and corporate boundaries. Select Identity communicates with the enterprise information system through connectors, and automates the tasks of identity management. The enterprise information system, which is also referred to as **resource**, can be a database, a directory service, or an ERP package, among many others.

About Connectors

You can establish a connection between a resource and Select Identity by using a connector. A connector is resource specific. The combination of Select Identity and connector helps you perform a set of tasks on the resource to manage identity. A connector can be **unidirectional** or **bidirectional**. A unidirectional connector helps you manage identities from Select Identity, but if any change takes place in resource, it cannot communicate that back to Select Identity. On the other hand, a bidirectional connector can reflect the changes made on resource back to Select Identity. This property of bidirectional connectors is known as **reverse synchronization**.

About eTrust Bidirectional LDAP Connector

The bidirectional LDAP based connector for CA eTrust Directory server — hereafter referred to as eTrust Bidirectional LDAP connector — enables Select Identity to perform the following tasks in CA eTrust Directory:

- Add, update, and remove users
- Retrieve user attributes

- Verify a user's existence
- Change user passwords
- Reset user passwords
- Retrieve all entitlements
- Retrieve a list of supported user attributes
- Grant and revoke entitlements to and from users

This is a Lightweight Directory Access Protocol Version 3 (LDAPv3) compliant connector that pushes changes made to user data in the Select Identity database to a target CA eTrust Directory. The connector uses the Java LDAP Application Program Interfaces (APIs) to provision users and their entitlements in the LDAP server, which in turn pushes the data to the CA eTrust Directory.

The reverse synchronization feature reconciles user account changes made on the CA eTrust Directory resource with Select Identity. Select Identity periodically polls the CA eTrust Directory resource to retrieve changes through the connector.



This connector can be used with Select Identity 4.10 and 4.01.000.

Overview of Installation Tasks

Before you start installing the connector, you must ensure that system requirements and all the installation prerequisites are met. Refer to the [Table 2](#) for an overview of installation tasks.

Table 2 Organization of Tasks

Task Number	Task Name	Reference
1	Install the connector on the Select Identity server.	See Installing the Connector on page 13.
	— Meet the system requirements.	See System Requirements on page 13.
	— Extract contents of the Schema file (file that contains the mapping files for the connector) to a location on the Select Identity server.	See Extracting Contents of the Schema File on page 14.

Table 2 Organization of Tasks

Task Number	Task Name	Reference
	<ul style="list-style-type: none">— Verify configurable parameters in the <code>eTrustConfig.properties</code> file.	See Verifying Configurable Parameters on page 14.
	<ul style="list-style-type: none">— Install the Resource Adapter Archive (RAR) of the connector on an application server.	See Installing the Connector RAR on page 15.
2	Configure the connector with the Select Identity server.	See Configuring the Connector with Select Identity on page 17.

3 Installing the Connector

This chapter elaborates the procedure to install eTrust Bidirectional LDAP connector on Select Identity server. At the end of this chapter, you will know about

- Software requirements to install the eTrust Bidirectional LDAP connector.
- Procedure to install eTrust Bidirectional LDAP connector.

eTrust Bidirectional LDAP Connector Files

The eTrust Bidirectional LDAP connector is packaged in the following files, which are located in the Bidirectional LDAP Connector - Etrust directory of the Select Identity Connector CD:

Table 3 eTrust Bidirectional LDAP Connector Files

Serial Number	File Name	Description
1	eTrustConnector.rar	It contains the binaries for the connector.
2	eTrustSchema.jar	It contains the mapping file (eTrust.xml), which control how Select Identity fields are mapped to CA eTrust Directory server fields. It also contains the eTrustConfig.properties configuration files.

System Requirements

The eTrust Bidirectional LDAP connector is supported in the following environment:

Table 4 Platform Matrix for eTrust Bidirectional LDAP Connector

Select Identity Version	Application Server	Database
4.10/ 4.01.000	The eTrust Bidirectional LDAP connector is supported on all the platform configurations of Select Identity 4.01.000 and 4.10.	

The eTrust Bidirectional LDAP connector is supported with CA eTrust Directory 4.0 on Windows 2003.

The eTrust Bidirectional LDAP connector is internationalized and able to operate with languages that are supported by the Java Unicode specification. If you wish to use the connector on non-English platforms, make sure that the following prerequisites are met:

- The Select Identity server should be configured for internationalization. Refer to the *HP OpenView Select Identity Installation and Configuration Guide* for more information.
- The resource should be configured to support local language characters.

Extracting Contents of the Schema File

The Schema file of the connector contains necessary mapping information to map resource attributes to Select Identity. Extract contents of the `eTrustSchema.jar` file to a directory that is in the application server `CLASSPATH`. Refer to the *HP OpenView Select Identity Connector Deployment Guide* for detailed instruction to extract contents of the Schema file.

Verifying Configurable Parameters

The `eTrustConfig.properties` file, which is present in the `eTrustSchema.jar` file, contains the following configurable parameters. These parameters can be changed manually. Before installing the connector, verify the parameter values and change the values if they don't match with the values mentioned below.

- `entitlement-delimiter=|`
It contains the string delimiter that is displayed between an entitlement type and its name.
- `modify_replace=false`
It is a configuration parameter that can be set to true or false. When it is set to false, eTrust Bidirectional LDAP connector uses modify/add and modify/delete operations to support multivalued attribute. When it is set to true, eTrust Bidirectional LDAP connector uses modify/replace operation to support multivalued attribute.
- `attributeValue-delimiter=|`
It contains the string delimiter that is used to separate attribute values for multi valued attribute.
- `attribute-begins=[[`
Begin parameter to wrap the special base64 encoded attribute values while sending to connector from Select Identity.
- `attribute-ends=]]`
End parameter to wrap the special base64 encoded attribute values while sending to connector from Select Identity.
- `dualLink-support.<entity> = 0` where `<entity>` can be group, role, and so on.
If the value is set to 0, bidirectional linking operation is performed (the user as well as the entity will contain the `Link` attribute).
If the value is set to 1, only user-side linking operation is performed.
If the value is set to 2, only entity-side linking operation is performed.

- `dualLink-support=0`

This specifies whether a Link is a User Link or a Group Link. If it is 0, then it is User Link as well as Group Link.

- `multivalue-support=false`

This specifies whether Select Identity supports multivalued attributes or not. This property is used in the reverse provisioning, when a multivalued attribute is detected in the relog during the polling, all the values of this multivalued attribute are combined as single valued string.

If true - Select Identity supports multivalued attributes.

If false - Select Identity does not support multivalued attributes.

- `unlink-before-terminate=false`

If you want to unlink the entitlements while performing a terminate user operation, set this flag to false.

- `mergeChangeLog=true`.

If multiple modifications are done at the resource on a user, all the modifications will be sent as a single reconciliation request when this parameter is set as true.

Installing the Connector RAR

To install the RAR file of the connector (`eTrustConnector.rar`) on the Select Identity server, you must copy the file to a local subdirectory on the Select Identity server, and then deploy on the application server. Refer to the *HP OpenView Select Identity Connector Deployment Guide* for detailed information on deploying a RAR file on an application server.

4 Configuring the Connector with Select Identity

This chapter describes the procedure to configure the eTrust Bidirectional LDAP connector with Select Identity.

Configuration Procedure

After you deploy the connector RAR on application server, you must configure the connector with Select Identity. Perform the following steps to configure the eTrust Bidirectional LDAP connector with Select Identity.

- 1 Add a New Connector
- 2 Add a New Resource
- 3 Map Attributes

Add a New Connector

Add a new connector in Select Identity by using the user interface. While adding the connector, do the following:

- In the Connector Name text box, specify a name for the connector.
- In the Pool Name text box, enter **eis/eTrustConnector**.
- Select **No** for the Mapper Available section.

Refer to the *HP OpenView Select Identity Connector Deployment Guide* for detailed information on adding a new connector in Select Identity.

Add a New Resource

Add a new resource in Select Identity that uses the newly added connector. Refer to the *HP OpenView Select Identity Connector Deployment Guide* for detailed instruction on adding a resource in Select Identity.

Refer to the following table while entering the parameters in the Basic Information and the Access Information pages:

Table 5 Resource Configuration Parameters

Field Name	Sample Values	Description
Resource Name	ELDAPeTrust	Name given to the resource.
Connector Name	eTrust	The newly deployed connector
Authoritative Source	Yes	Whether this resource is a system that is considered to be the authoritative source for user data in your environment. Specify Yes if the resource has to be authoritative.
Delete User	No	Specifies whether the user should be deleted from the resource when a DeleteServiceMembership operation is performed for the user in Select Identity.
Access URL	ldap://sidc:389	Resource connection URL - IP:port
Suffix	ou=Administration,ou=Corporate,o=DEMOCORP,c=AU	Default root suffix.
Login Name	cn=MalBAIL,ou=Administration,ou=Corporate,o=DEMOCORP,c=AU	Admin User Login Name.
Password	eTrustPASSWORD	Password of the admin user.
Default User Suffix	ou=people (User should create the suffix)	Suffix where all users exist.
Default Group Suffix	ou=Groups (User should create the suffix)	Suffix where all groups exist.
Mapping File	eTrust.xml	Name of the file that specifies the attribute mappings. This file should exist in the classpath of the application server. Click View to open the file in a browser. If this file cannot be viewed, Select Identity could not locate it.
SI Locale	en_US	Locale-specific information. If Country = US and Language = English, current locale string is en_US.
ldifFile	\\system1.domain.hp.com\Share\delta.a.ldi	The location on the resource system where the delta.ldi file is stored. Refer to Configuring Reverse Synchronization for CA eTrust Directory Server on page 20 for information on the delta.ldi file.

Configuring Polling for Reverse Synchronization:

After entering the resource access information, User Reconciliation Policy page appears. On this page, do the following.

- a Check the Polling Enable checkbox. Set the polling interval to the desired value.
- b Under the Modify section, set Reconciliation Workflow as SI Recon User Enable Disable Workflow by using the drop-down box.

Keep all other default settings in this page.

Map Attributes

After successfully adding a resource for the eTrust Bidirectional LDAP connector, you must map the resource attributes to Select Identity attributes. Refer to the *HP OpenView Select Identity Connector Deployment Guide* for information on mapping and creating attributes. While mapping attributes, refer to the following table for resource specific mapping information.

Table 6 eTrust Bidirectional LDAP Mapping Information

Select Identity Resource Attribute	Connector Attribute	Attribute on CA eTrust Directory server	Description
Addr1	Address1	postalAddress	
Addr2	Address2	roomNumber	
Email	Email	mail	
UserName	UserName	uid	<i>This attribute is mandatory for user creation.</i>
cn	cn	cn	
Zip	Zip	postalCode	
PhBus	BusinessPhone	telephoneNumber	
Password	Password	userPassword	<i>This attribute is mandatory for user creation.</i>
Title	Title	title	
LastName	LastName	sn	<i>This attribute is mandatory for user creation.</i>
FirstName	FirstName	givenName	
EmployeeID	EmployeeID	employeeNumber	
State	State	st	
userSuffix	userSuffix	userSuffix	
City	City	l	

After configuring the connector with Select Identity, you can use the connector to create a service, or you can associate the connector with an existing service. Refer to the *Service Studio* chapter of the *HP OpenView Select Identity Administration Online Help* for information on Select Identity services.

Configuring Reverse Synchronization for CA eTrust Directory Server

The changes made on CA eTrust Directory server are not automatically reconciled back to Select Identity. To achieve reverse synchronization, you must take snapshots of CA eTrust Directory schema before and after performing the operation, and then you must create a delta file to store the changes. The eTrust Bidirectional LDAP connector collects the change information from the delta file and updates Select Identity. To achieve reverse synchronization, perform the following steps while performing any operation on CA eTrust Directory server:

- 1 Before performing an operation on the CA eTrust Directory server, run the following commands on the CA eTrust Directory server (in the location `<eTrust_home_directory>\dxserver\bin`):

- `dxdumpdb -p <eTrust Database Name> democorp > <file name>`

For example:

```
dxdumpdb -p "o=Democorp,c=AU" democorp > democorp1.ldi
```

This command creates a snapshot view of the CA eTrust Directory server schema and saves that in the `democorp1.ldi` file in the working directory.

- `ldifsort <File name 1> <file name 2>`

For example:

```
ldifsort democorp1.ldi democorp1_sorted.ldi
```

This command sorts the `democorp1.ldi` file and stores the result in the `democorp1_sorted.ldi` file in the working directory.

- 2 After performing the operation on the CA eTrust Directory server, run the following commands on the CA eTrust Directory server (in the location `<eTrust_home_directory>\dxserver\bin`):

- `dxdumpdb -p <eTrust Database Name> democorp > <file name>`

For example:

```
dxdumpdb -p "o=Democorp,c=AU" democorp > democorp2.ldi
```

This command creates a snapshot view of the CA eTrust Directory server schema (after performing the operation) and saves that in the `democorp2.ldi` file in the working directory.

- `ldifsort <File name 1> <file name 2>`

For example:

```
ldifsort democorp1.ldi democorp2_sorted.ldi
```

This command sorts the `democorp2.ldi` file and stores the result in the `democorp2_sorted.ldi` file in the working directory.

- 3 Run the following command to generate the delta file to record the change in CA eTrust Directory server after performing the operation:

```
ldifdelta <file name 1> <file name 2> <delta file name>
```

For example:

```
ldifdelta democorp1_sorted.ldi democorp2_sorted.ldi delta.ldi
```

The change information is stored in the `delta.ldi` file. You must store this file to a location that is accessible from Select Identity server and you must provide this location while creating eTrust resource in Select Identity (against the parameter `ldifFile`).



To achieve reverse synchronization, you must perform the entire procedure ([step 1](#) to [step 3](#)) every time you perform an operation on the CA eTrust Directory server.

5 Uninstalling the Connector

If you want to uninstall the connector, perform the following steps:

- Remove all resource dependencies.
- Delete the connector from the Select Identity.
- Delete the connector from application server.

See *HP OpenView Select Identity Deployment Guide* for more information on deleting the connector from application server and Select Identity.

A Overview of Reverse Synchronization by Polling

Reverse synchronization in eTrust Bidirectional LDAP connector is achieved by polling. Each time the polling is invoked, the following sequences take place in the background:

- 1 The polling batch task is invoked.
- 2 The polling batch task converts all the ChangeLogs into an SPML file, and the SPML file is converted to a request using the SPML parser and submitted to the Select Identity Reconciliation engine. Then ReconciliationHelper is called to execute all the Modify Requests.
- 3 In the provisioning stage of request execution, Select Identity is updated with the changes in the resource.

▶ On Select Identity, if eTrust Bidirectional LDAP service view has some attributes as mandatory, all of them should exist on eTrust Bidirectional LDAP server and they should be sent when reverse add request comes from connector. That is, the only attributes that are coming in reverse add request can be mandatory in Select Identity Service view, if it is mandatory in view and it does not come in reverse add request, request will be rejected by Select Identity.

B Troubleshooting

- While creating and trying to save a resource, you get error The following resource failed to save: Reason: Unable to test connector.

Solution:

Verify the following properties file are in the application server classpath while deploying the connector:

```
com\hp\ovsi\connector\bidirldap\etrust\  
eTrustConfig.properties
```

