

# HP OpenView Enterprise Discovery

(formerly Peregrine Enterprise Discovery)

Software Version: 2.1

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## Scan Data Analysis Guide

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# 1 Introduction

Enterprise Discovery™ has a number of tools to help you analyze your scan data.

- Analysis Workbench
- Viewer
- SAI Editor

## Analysis Workbench

Analysis Workbench is one of the key components in the inventory process. This is where results are consolidated and quality tested, various analysis tasks are performed and exports of the inventory data are produced.

The basic analysis of data usually consists of viewing and querying three types of information:

- Software files that are recognized as belonging to a particular application.
- Unidentified software and files that may belong to unrecognized applications.
- Hardware and asset data.

Analysis Workbench uses a Software Application Index (SAI) containing application and version descriptions to identify the files found during the inventory. When scan results are loaded, each file is checked against this database and this is how Enterprise Discovery performs software identification. Any unrecognized files can be tagged for further investigation, and when identified, their details can be added to the SAI file so they will be correctly identified in the future.

Analysis Workbench provides several ways of viewing the data, using a series of different views of results, that is, by machine, applications, file or directories.

All the information required for the analysis and consolidation of data collected for a computer population is contained in the population of scan files created when every computer is scanned.

## Viewer

The Viewer is a stand-alone program aimed at technical support and Help Desk staff who need detailed configuration analysis and diagnostics. (There is also the Scan Data Viewer, available through the web user interface.)

Viewer provides a convenient way of displaying all of the software, hardware and asset information collected for an individual computer, and allows a detailed comparison of two scan files to be performed.

The Viewer quickly and conveniently displays:

- Details of all software scanned, presented in an explorer style view.
- User entered asset information.
- Detailed and summarized hardware and configuration information.
- The contents of key files collected during the inventory, such as system configuration files (Config.sys and Autoexec.bat).
- Details of all logical drives scanned.
- Details of any applications recognized.

Each scan file is loaded into a new window, enabling multiple scan files to be viewed at the same time. This allows for a direct comparison between two scan files to be made.

## Application Recognition

Application recognition is the process of determining what software is installed on a machine. The process takes place after scanning, when a scan file is loaded into the Viewer or Analysis Workbench components, or when it is processed by the XML Enricher.

The recognition process is driven by a Recognition Engine built into the components mentioned previously, which makes use of the Application Library supplied with the product. The Application Library stores the information required by the Recognition Engine to determine which applications are installed on a machine. It is updated on a regular basis.

Application Recognition is always done using one or more SAI (Software Application Index) files. Enterprise Discovery ships with 4 Master SAI files (containing libraries for English/International, French and German applications and UNIX applications), as well as an empty User SAI.

To extend the application library, the simplest way is to use Analysis Workbench or SAI Editor to add entries to the User SAI.

## SAI Editor

The SAI Editor presents a view of Software Application Index (SAI) files.

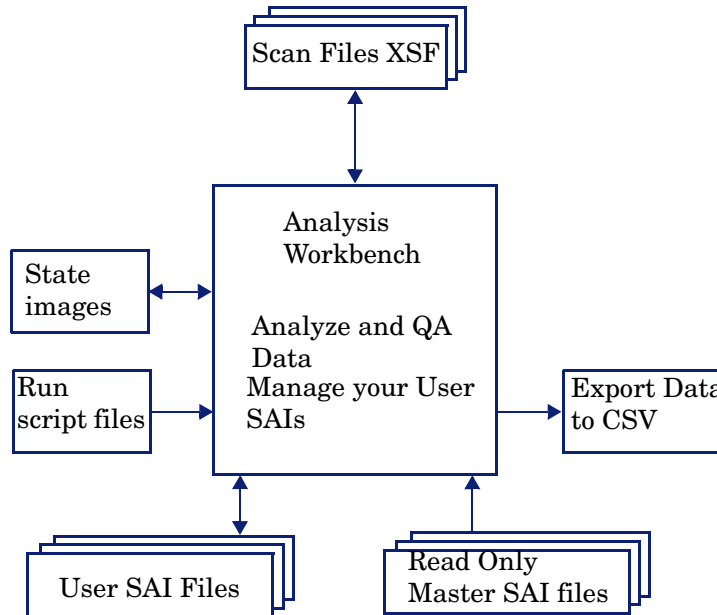
The Editor allows you to:

- View and edit a collection of SAI files
- Create new User SAIs
- Move and Copy items between SAIs (you can only edit User SAIs)
- Delete items in SAIs
- Export the contents of an SAI to XML format, either as a summary or the entire contents.
- Display licence relationships.
- Add and edit existing licence relationships.

The SAI Editor is available as a standalone tool from the Start menu or from Analysis Workbench, where it can be used to review and edit work on SAIs during a teaching session.

## 2 Analysis Workbench

The Analysis Workbench allows you to consolidate results, perform analysis and produce exports.



The basic analysis of data usually consists of viewing and querying three types of information:

- Software files that are recognized. These are usually designated as applications.
- Unidentified software and files that may be unrecognized applications.
- Hardware and asset data.

Analysis Workbench uses a database **Software Application Index (SAI)** of application and version descriptions which are used to identify files found during the inventory. When scan results are loaded, each one is checked against this database and this is how Enterprise Discovery performs software identification. Any files which are unrecognized can be tagged for further investigation, and when identified, their details can be added to the database.

Refer to the *Application Recognition and Teaching* chapter for further information about Software management and Application Recognition.

Analysis Workbench provides a series of different views of results, that is, by machine, directories, applications or files.

All the information required for the analysis and consolidation of data collected for a computer population, is contained in the group of scans created when each computer is inventoried.

# System Requirements

The system requirements are:

- The minimum resolution required to run Analysis Workbench is 1024x768.

## Starting Analysis Workbench

To start Analysis Workbench:

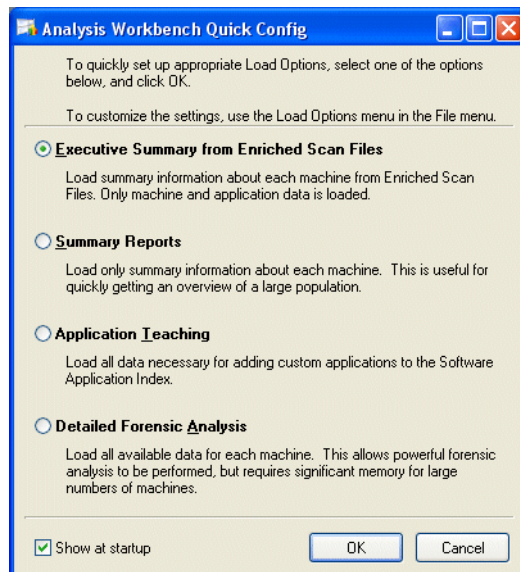
- From the Windows Start menu select **Programs\HP OpenView\Enterprise Discovery 2.1.0\Analysis Workbench**

When Analysis Workbench is started for the first time, the Analysis Workbench Quick Config dialog box is displayed automatically.

The **Analysis Workbench Quick Config** dialog box is described in the following section.

## The Analysis Workbench Quick Config Dialog Box

The **Analysis Workbench Quick Config** dialog box is displayed when you start Analysis Workbench. It provides four preset analysis modes which are optimized for common analysis tasks.



If you do not want to start Analysis Workbench with any of these settings, click **Cancel**.



An error message is displayed if the age limit on the Master SAI you are using has been exceeded. You can obtain the latest Master SAI (updated monthly) by contacting HP Customer Support.

## Starting the Analysis Workbench Quick Config Dialog Box

There are two ways to start the Analysis Workbench Quick Config dialog box:

- 1 Automatically on starting Analysis Workbench. To disable this feature, clear the **Show at startup** check box.
- 2 In Analysis Workbench, by selecting **File|Quick Config**.

## The Preset Analysis Modes

The four preset analysis modes are:

- [Executive Summary from Enriched Scan Files](#)
- [Summary Reports](#)
- [Application Teaching](#)
- [Detailed Forensic Analysis](#)

### Executive Summary from Enriched Scan Files

This setting enables the option to use enriched application data and disables loading of file data. This method is extremely fast.

It is assumed that you want to load xsf scan files that have already been processed by the XML Enricher.

**Table 1 Executive Summary preset analysis mode settings**

Load Option	Settings used for Executive Summary from Enriched Scan File preset analysis mode
Load Filter	
	No files are loaded
	No directories are excluded
Recognition	
	Uses Installed applications recognition
Asset Fields	
	No asset fields loaded
Display Filter	
	Recognized Main files are shown Uncertain files are shown as Treat as unidentified
	The Business view is loaded
Memory	

**Table 1    Executive Summary preset analysis mode settings**

<b>Load Option</b>	<b>Settings used for Executive Summary from Enriched Scan File preset analysis mode</b>
	The following file data is loaded: Signatures Modified time Type
	The following Machine data is loaded: Asset and hardware data
	No directory data is loaded
File Version Data	
	No file version data is loaded

## Summary Reports

This setting loads only summary information about each machine. This is useful for quickly obtaining an overview of a large population.

**Table 2    Summary Reports preset analysis mode settings**

<b>Load Option</b>	<b>Settings used for Summary Reports preset analysis mode</b>
Load Filter	
	Only executable files are loaded
	No directories are excluded
Recognition	
	SAI recognition is used
Asset Fields	
	No asset fields loaded
Display Filter	
	Recognized Main files are shown Uncertain files are shown as Treat as unidentified
	The Business view is loaded
Memory	
	The following file data is loaded: - Signatures - Modified time - Accessed time - Type - Attributes



**Table 2 Summary Reports preset analysis mode settings**

Load Option	Settings used for Summary Reports preset analysis mode
	The following Machine data is loaded: Asset and hardware data
	No directory data is loaded
File Version Data	
	No file version data is loaded

## Application Teaching

This setting loads all data necessary for application recognition and adding custom applications to the Software Application Index.

- Executable and command files are loaded
- No analysis asset fields are defined
- No file version data is loaded
- Only those directories that contain loaded files are loaded
- No SMBIOS machine data is loaded

**Table 3 Application Teaching preset analysis mode settings**

Load Option	Settings used for Application Teaching preset analysis mode
Load Filter	
	Files with the following extension are loaded: - exe - com - dll - ocx
	Executable files are loaded
	No directories are excluded
Recognition	
	SAI recognition is used
Asset Fields	
	No Asset Fields loaded
Display Filter	
	The following Recognized files are shown: - Main - Associated - 3rd party files

**Table 3 Application Teaching preset analysis mode settings**

Load Option	Settings used for Application Teaching preset analysis mode
	Uncertain files are shown as CheckVer
	The following Unrecognized file types are shown: - Unidentified - Unprocessed - Auto-identified
	The Operational View is loaded
Memory	
	The following file data is loaded: - Signatures - Modified time - Type - Attributes
	The following Machine data is loaded: Asset and Hardware data
	Only those directories that contain loaded files are displayed
File Version Data	
	The following file version data is shown: - Company Name - Product Name - Product Version

### Detailed Forensic Analysis

This setting is appropriate for populations of less than 100 machines. All available data for each machine is loaded. This allows powerful forensic analysis to be performed, but requires significant memory for large numbers of machines.

- All files are loaded
- No file version data is loaded
- All directories are loaded

- All machine data is loaded

**Table 4 Detailed Forensic Analysis preset analysis mode settings**

<b>Load Option</b>	<b>Settings used for Detailed Forensic Analysis preset analysis mode</b>
Load Filter	
	All files are loaded
	No directories are excluded
Recognition	
	SAI recognition is used
Asset Fields	
	No Asset Fields are loaded
Display Filter	
	The following Recognized files are shown: <ul style="list-style-type: none"> <li>- Main</li> <li>- Associated</li> <li>- 3rd party files</li> </ul>
	Uncertain files are shown as CheckVer
	The following Unrecognized file types are shown: <ul style="list-style-type: none"> <li>- Unidentified</li> <li>- Unprocessed</li> <li>- Auto-identified</li> </ul>
	The Operational View is shown
Memory	
	The following file data is loaded: <ul style="list-style-type: none"> <li>- Signatures</li> <li>- Modified time</li> <li>- Accessed time</li> <li>- Type</li> <li>- Attributes</li> </ul>
	The following Machine data is loaded: <ul style="list-style-type: none"> <li>- Asset and Hardware data</li> <li>- SMBIOS Data</li> </ul>

**Table 4 Detailed Forensic Analysis preset analysis mode settings**

Load Option	Settings used for Detailed Forensic Analysis preset analysis mode
	All directories are loaded
File Version Data	
	The following file version data is shown: <ul style="list-style-type: none"><li>- DOS 8.3 Name</li><li>- Real Name</li><li>- Description</li><li>- Company Name</li><li>- File Description</li><li>- File Version</li><li>- Internal Name</li><li>- Legal Copyright</li><li>- Original Filename</li><li>- Product Name</li><li>- Product Version</li></ul>

## Exiting Analysis Workbench

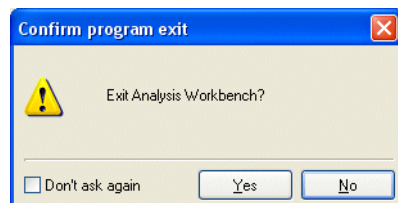
You can exit Analysis Workbench at any time. This has the following effects:

- Closes all open windows and saves their position.
- Asks you if you want to save any modifications made to asset data in the Machines window.
- Exits the application.

To exit Analysis Workbench:

- 1 Select the **Exit** command from the **File** menu.

The following message is displayed.

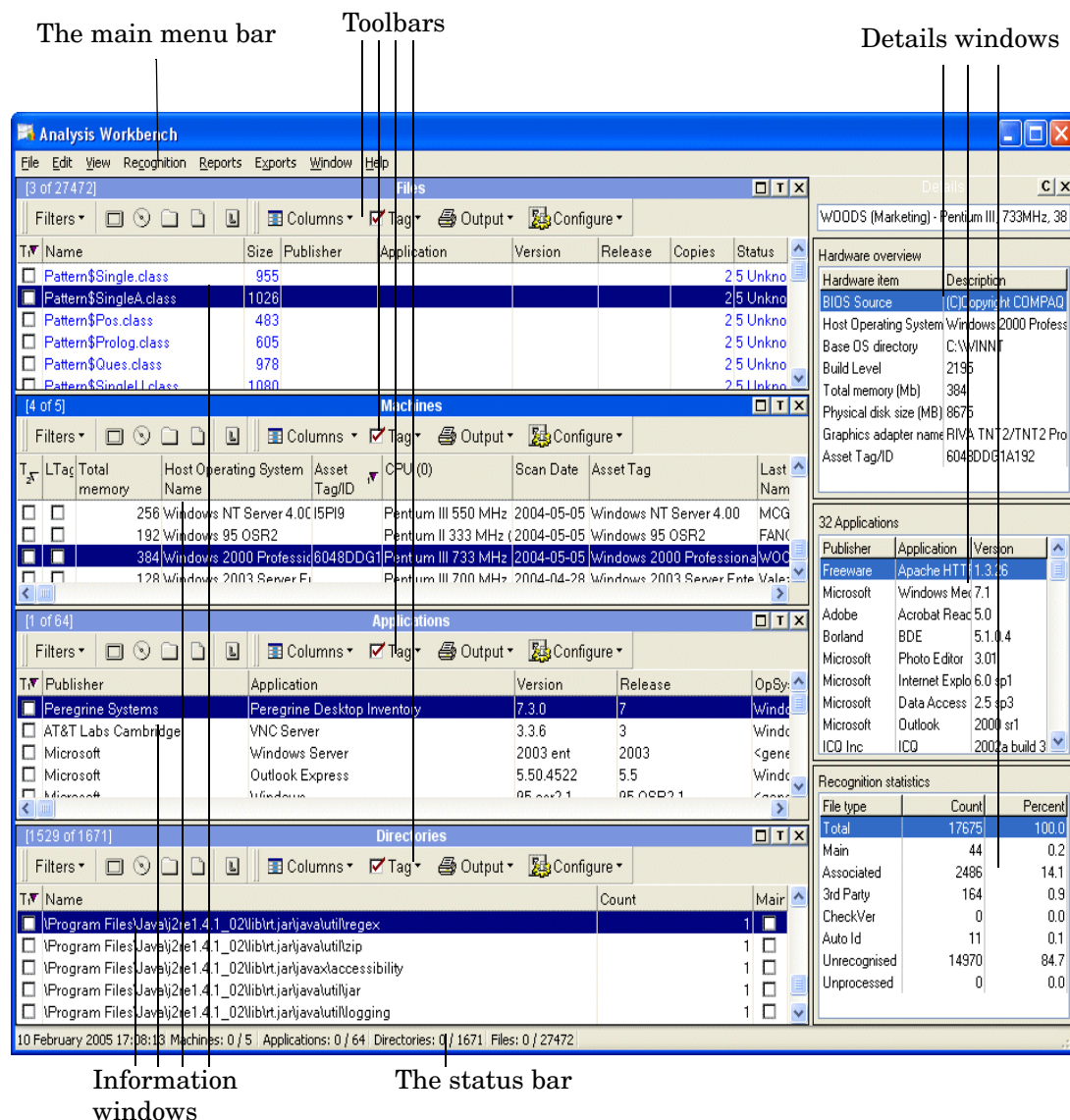


- 2 Click **Yes** to exit, or **No** to remain in Analysis Workbench. The purpose of this confirmation message is to prevent you from accidentally exiting from Analysis Workbench and losing work.
- 3 To disable the confirmation message, so that it is no longer displayed when exiting Analysis Workbench, select the **Don't ask again** check box.

# The Analysis Workbench User Interface

The workspace is Analysis Workbench's main window. It is always displayed and contains all the other windows.

The Analysis Workbench workspace layout consists of the following visible components.



## Saving and Loading the Workspace Layout

The current workspace layout (for example, windows displayed, linked windows, columns, fonts) can be saved, either as a new default workspace or as a named layout that can be reloaded at any time.

The file can be stored as awdef.awl (Analysis Workbench Layout) or as another .awl file, which holds layout information about the workspace.

The default location for the .awl files is:

C:\Program Files\HP Openview\Enterprise Discovery\2.1.0\Analysis Workbench

To save or load a workspace layout:

- 1 Select the **Layout** command from the **Window** menu.
- 2 From this menu select further commands as required:
  - **Load**  
Loads a previously saved workspace layout.
  - **Save**  
Saves a new workspace layout.
  - **Save as**  
Saves the workspace layout as another .awl file
  - **Autosave**  
Sets autosave preferences to save the workspace layout automatically when you exit Analysis Workbench or whenever the layout changes.

## The Information Windows

The Analysis Workbench workspace can contain four different types of information windows. These windows are used to display and examine the scans containing the information about the computer population.

This information is displayed in columns in the window. You can display multiple windows of each kind, showing different column selections:

- **Files window**  
Displays information for all files in the population.
- **Machines window**  
Displays asset and hardware information about the computers in the population.
- **Applications window**  
Displays information about the software applications contained in the population.
- **Directories window**  
Displays information about the directories contained in the population. This window is not shown by default when Analysis Workbench is first started but can be displayed by selecting the Create | Directory command in the Window menu.

## Adding a New Window

To add a new information window to the workspace:

- Select the **Create|<window name>** command from the **Window** menu.  
This allows you to display multiple views of the same window.

## Resizing the Windows

All windows can be resized and positioned in the workspace.

To make a window active:

- Click the window title bar or anywhere in the window.

To select options for displaying windows in the workspace:

- Use the commands in the **Window** menu

## The Window Title Bar

The title bar show the following information:

- The name of the window
- The number of the entry in the window that is currently highlighted. This is shown in the left corner of the title bar.

For example, **[5 of 1542]** means that the fifth entry in the window is currently highlighted out of a total of **1542** entries displayed in the window.

To customize the user interface:

- Select commands from the **Configure** toolbar menu available in all the information windows.

See [Customizing Window Layouts](#) on page 24 for more information.

## Moving Within the Windows

You can use the mouse or keyboard to move within an information window.

### Cursor Control Using Keyboard

**Table 5** Cursor control using keyboard

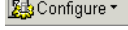
Control function	Keyboard navigation
Next entry	Down arrow
Previous entry	Up arrow
Up one page	Page up
Down one page	Page down
Move to start of row	Home
Move to end of row	End
Start/End of entries	Ctrl+Home/Ctrl+End
Beginning/End of row	Ctrl+Left/Right
Top/bottom of row currently displayed	Ctrl+Up/Down

## The Details Window

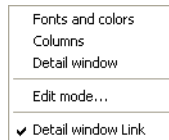
The **Details** window is a secondary window that displays additional linked data about each of the information windows.

## Displaying the Details Window



To display the Details window:

- Select the **Detail window link** command in the **Configure** toolbar menu  (available for all information windows).

A check mark will now be shown next to the **Detail window link** command to indicate that it has been selected.



The Detail window has two icons associated with it:

-  Displays the Window layout dialog box for the **Details** window.
-  Closes the window. This has the same effect as deselecting all **Detail window link commands** in the **Configure** toolbar menu.

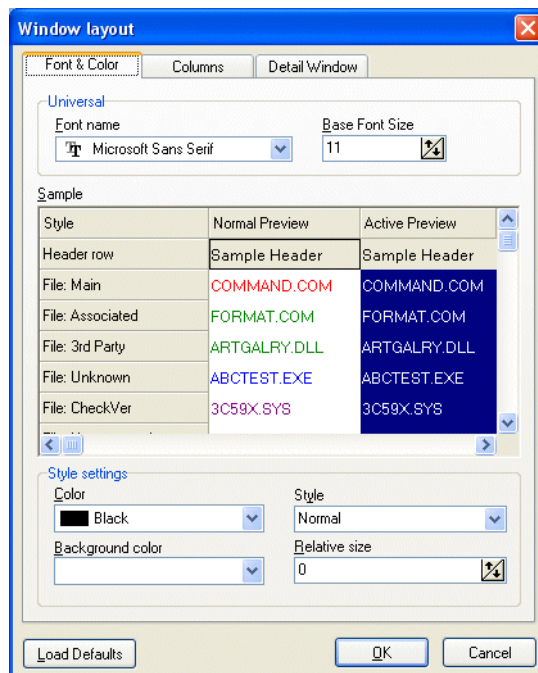
## Customizing Window Layouts

To customize the layout of the windows, either:

- 1 Select options from the **Configure** toolbar menu (available in every window).

This will display the **Window layout** dialog box with the appropriate tab already selected (Fonts and Colors, Columns or Details Window).

- 2 Select the **Configuration** command from the **Window** menu. The windows layout dialog box appears.





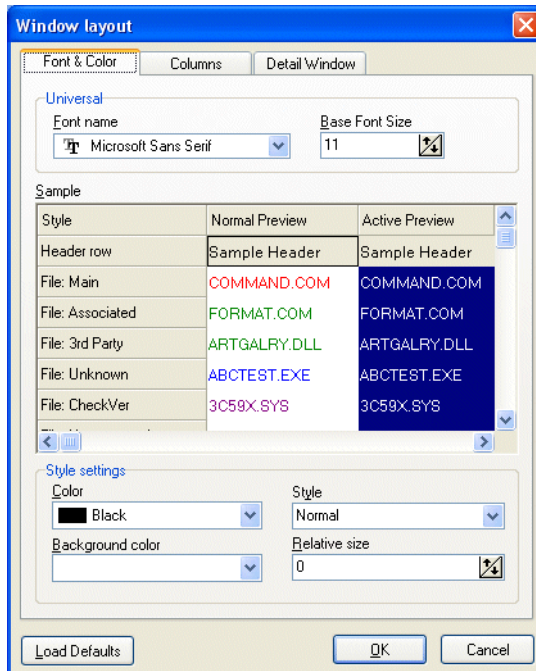
The Window layout dialog box has three tabs:

- Font & Color
- Columns
- Detail Window

The **Load Defaults** button in this dialog box reverts the window layout back to the default settings.

## Customizing the Font and Color

The **Font & Color** tab of the **Window layout** dialog box is used to configure the font, style and color for the different types of entries displayed in the workspace.



As you specify and select parameters in this dialog box, a sample text list gives you a preview of the applied changes.

## Changing the Font Name and Size for All Entries Displayed in the Workspace

To change the font name and size for all entries displayed in the windows in the workspace:

- 1 Select the font from the **Font name** drop-down list.
- 2 Specify the font size by using the arrows in the **Base Font Size** box.

## Changing the Style Settings; Color, Style, Background Color and Relative Size for Specific Types of Entries

To change the style settings; color, style, background color and relative size for specific types of entries:

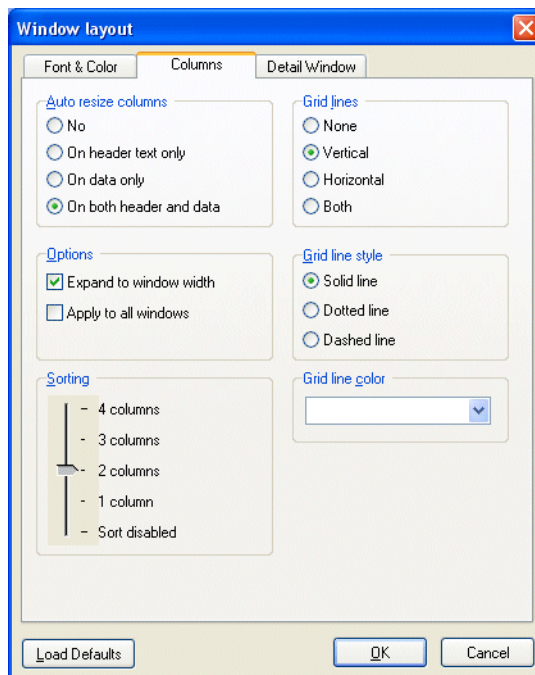
- 1 In the **Sample** list, click on the Style entry that you want to change the settings for.
- 2 Select the color for the text from the **Color** drop-down list.

- 3 Select the style for the text from the **Style** drop-down list.
- 4 Select the background color of the windows from the **Background color** drop-down list.
- 5 Specify the relative size of the text to the window by using the arrows in the **Relative size** box.
- 6 Click **OK** to make the changes to the font and color or click **Cancel** to exit without making any changes.

## Customizing Columns

The **Columns** tab of the **Windows layout** dialog box is used to set options for the way columns are displayed in the workspace.

The columns in the windows can be automatically resized based on the content and/or header size.



## Setting Automatic Resizing Options for Columns

To set automatic resizing options for the columns, select one of the following options in the Auto resize group:

- 1 **No**  
Resizing is disabled. Columns must be manually resized by dragging the column boundary.
- 2 **On header text only**  
Automatically changes the column width to fit the column header only.
- 3 **On data only**  
Automatically changes the column width to fit the data in them.
- 4 **On both header and data**

Automatically changes the column width to fit both the column header and the data in them.

## Setting Column Options

To set options for the columns, select from the following check boxes in the Options group:

1 **Expand to window width**

The columns are resized so that they fit the width of the window.

2 **Apply to all windows**

Any changes made to columns, are applied to all windows in the workspace.



This option is only available if the **Window layout** dialog box is invoked from within a window (that is, from the **Configure** toolbar menu). If it is called from the **Configuration** command in the **Window** menu, it is implicitly checked.

## Setting the Number of Columns to Include in a Column Sort

To set the number of columns to include in a column sort:

- 1 Use the slider in the **Sorting** group to increase or decrease the number of columns that you want to include in a sort.
- 2 Move the slider down to **Sort disabled** if you do not want sorting to occur.

## Setting Column Grid Line Parameters

To set grid line parameters for the columns, select one of the following options in the Grid lines group:

1 **None**

The grid lines for the columns are hidden.

2 **Vertical**

The vertical grid lines for the columns are displayed.

3 **Horizontal**

The horizontal grid lines for the columns are displayed.

4 **Both**

Both horizontal and vertical grid lines for the columns are displayed.

## Setting Grid Line Style

To set the grid line style, select one of the following options in the Grid line style group:

1 **Solid line**

The grid lines are displayed as a solid line.

2 **Dotted line**

The grid lines are displayed as a dotted line.

3 **Dashed line**


The grid lines are displayed as a dashed line.

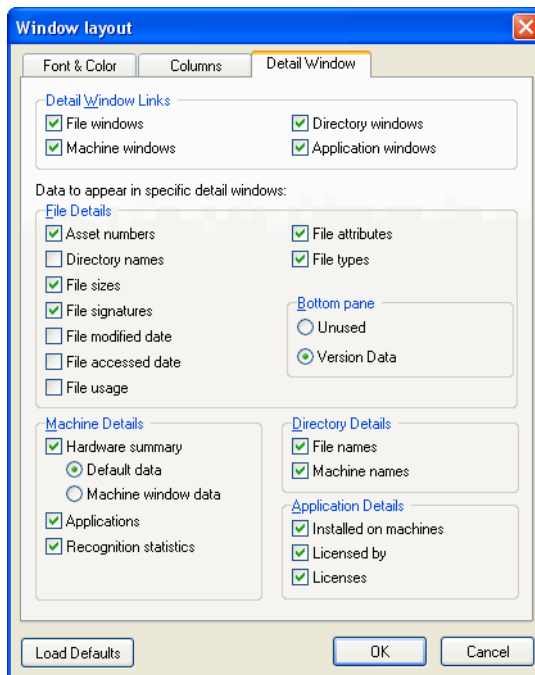
## Setting Grid Line Color

To set the grid line color:

- 1 Select a color from the **Grid line color** drop-down list.
- 2 Click **OK** to make the changes to the columns or click **Cancel** to exit from the dialog box without making any changes.

## Customizing the Details Window

The **Detail Window** tab in the **Window layout** dialog box is used to set options for the display of the Files, Machine, Directory and Application Details windows. The window can also be customized by clicking the icon  in the **Details** window.



## Setting Links to the Details Windows

To set the windows links to the Details window:

Select any number of the following from the **Detail Window Links** group box:

- File windows
- Machine windows
- Directory windows
- Application windows

## Specifying Data to be Displayed in Details Windows:

To specify the data to be displayed in the various Details windows:

- 1 Select from the following options:

**Table 6 File details options**

Option	Description
Asset numbers	Shows the asset number of the machines that the file resides on.
Directory names	Shows the directory that the file resides in.
File sizes	Shows the size of each copy of a file within the population.
File signatures	Shows the signatures found for each file within the population. It shows a line for each file found in the population. There can be multiple instances of the file on the same machine. In this case there will be two lines for this machine in the Details window.
File modified date	Shows the date the file was last modified files if available.
File accessed date	Shows the last-accessed time stamp for files if available.
File usage	Shows number of days since the file was last executed.
File attributes	Displays system attributes for a file. The Attribute column along with normal file attributes includes the X (executable), I (internal file) and D (device driver) information. Version information (as per Windows Explorer) is available for all files having the information I attribute.
File types	Shows the type of file (for example, DOS executable file, Windows executable, OS/2 DLL file).
<b>Bottom pane</b>	
Unused	The bottom pane of the File Details window will not be used for displaying any data.
Version Data	This is the information that is embedded inside most Windows executables. It describes the publisher, version and is extracted by the Scanners and stored as part of the file data in the scan file.

## Machine Details

**Table 7 Machine details options**

Option	Description
Hardware summary	Displays basic details of the hardware configuration scanned from the computer as it is inventoried. Provides details of the operating system, processor, type of screen, memory, drives, directories and files as well as the total disk space and free space.
Applications	Displays details of the applications identified on the machine, including publisher and version.
Recognition statistics	Displays the total number of files on the highlighted machine, including a breakdown of the following both as an absolute number and as a percentage of the total files: <ul style="list-style-type: none"><li>- Main files</li><li>- Associated files</li><li>- Files that need the version checked</li><li>- Unrecognized files and unprocessed files</li></ul>

## Directory Details

**Table 8 Directory details options**

Option	Description
File names	Displays a list of file names found within the directory, along with the size of the file.
Machine names	Displays a list of machines where the directory is found within the population, with the drive location for the directory.

## Application Details

**Table 9 Application details options**

Option	Description
Installed on machines	The machine(s) that the application is installed on.
Licensed by	The details of the application suite that licences the highlighted application (if applicable). For example, Word 97 is licensed by Microsoft Office 97 if installed on the same machine.
Licences	The details of any applications that the highlighted application licenses. For example, Word 97 licences Microsoft Photo Editor if installed on the same machine.

- 2 Click **OK** to make the changes to the Details window or click **Cancel** to exit from the dialog

box without making any changes.

## State Images

A state image is the term describing the current 'state' of all data collections (that is, Files, Applications, Directories and Machines). This includes the scan files that have been loaded into the Analysis Workbench.

A state image is a file representing a 'state'. It can be used to maintain an easy to load image of your computer population.

State images are transitory in nature. If asset data is edited, even when the data has been loaded from a state image, the original data source will be edited and not the state image itself.

The version of the state image changes with new releases of the software, and old state images cannot be read by newer versions of the software.



The state image files are not backward compatible. You can only use Enterprise Discovery version 2.1.0 state images in this version of the software.

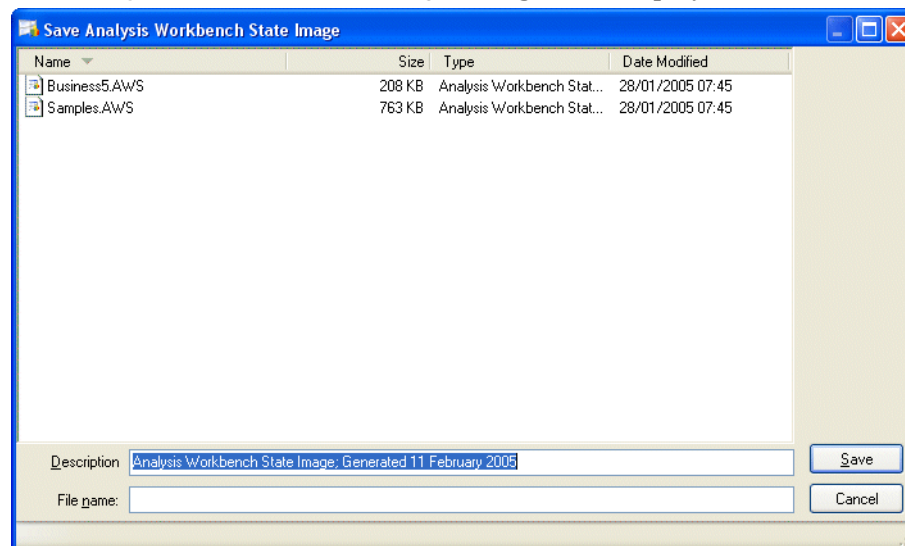
State images can be extremely useful in situations where a large amount of analysis work has been carried out. The image can be easily reloaded at a later time. This is significantly quicker than loading from the original data source.

## Saving a State Image

The current state image of the Analysis Workbench can be saved to a **.aws** file. This file stores the current state of all four data collections. State images are always stored to a subdirectory called **State Images**.

To save a state image:

- 1 Click the **Save State** command in the **File** menu (or use the keyboard shortcut **Ctrl+S**). The **Save Analysis Workbench State Image** dialog box is displayed.



- 2 The **Description** box displays the date that the state image was generated. The text in this box can be edited as required.
- 3 In the **File name** box specify the name of the file that the state image is to be saved to.

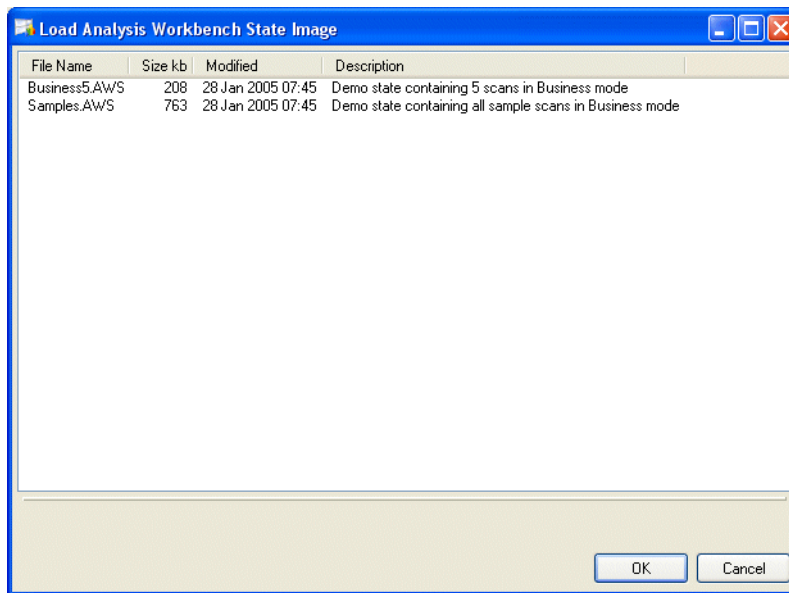
- 4 Click the **Save** button.

## Loading a State Image

A previously saved state image can be loaded only when there is no data loaded in the Analysis Workbench. State images are always restored from a subdirectory called **State Images**.

To load a state image:

- 1 If data is already present in the Analysis Workbench, either:
  - Restart Analysis Workbench, or select the **Unload Scans/All** command from the **File** menu. All scans loaded into the Analysis Workbench are now unloaded.
  - Click the **Load State** command in the **File** menu (or use the keyboard shortcut **Ctrl+L**). The **Load Analysis Workbench State Image** dialog box is displayed.



- 2 Select a state image to load (.aws file).
- 3 Click the **OK** button.



## The Main Menu Bar

Most of the Analysis Workbench commands are accessible from the main menu bar. Commands are grouped by function (for example, 'File', 'Edit', 'View'). Menu commands can be activated with the mouse or the keyboard.

### Opening a Menu

To open a menu do one of the following:

- 1 Click the menu name with the mouse (for example, File).
- 2 Use the shortcut keys. Shortcut keys are shown to the right of the command in the menus. For example, Alt-F4 is a shortcut used to exit the Analysis Workbench.
- 3 Use the access key, indicated by an underscore on the active letter. For example, the File menu is accessed by pressing Alt-F.
- 4 Use the Alt or F10 key to select the menu, the arrow keys to navigate and the Enter key to select an entry.

Most menus invoke commands, however, some menu commands display a dialog box, indicated by ... after the menu command. Other menu commands provide a submenu, containing further commands.

### The Menu Items

The following sections show tables of the main menu items and the functions that can be carried out from them. Also shown, are references, indicating where you can find further information about their functions.

#### The File Menu

The File menu is used to:

- Load data files that are used by the Analysis Workbench
- Unload scans
- Load the Quick Config dialog box
- Set loading options
- Load and save state images
- Run script files

- Exit the Analysis Workbench

**Table 10 File menu items**

Menu Item	Function	See
Load Scan Files...	Loads inventory data from XSF files.	page 86
Unload Scan Files	Removes the details for a loaded scan file, from the Analysis Workbench Current (name of the current scan file selected) Tagged (any tagged machines) Untagged (any untagged machines) All (all entries)	page 87
Quick Config...	Displays the Analysis Workbench Quick Config dialog box, which is also displayed when Analysis Workbench is started up.	page 14
Load Options...	Displays the Analysis Workbench Load Configuration – Advanced dialog box, which allows recognition, load filter, asset fields, display filter, memory and version options to be set.	page 59
Load State...	Loads a previously saved state (.aws file). State images are always restored from a subdirectory called State Images. A state can only be loaded if no data has been loaded into the Analysis Workbench.	page 31
Save State...	Saves the current state of the Analysis Workbench to an .aws file. This file stores the current state of all four data collections (Machines, Directories, Applications and Files). State images are always saved to a subdirectory called State Images.	page 31
Run Script file...	Allows you to run a previously prepared script file (.awcs extension). These scripts facilitate the automation of actions which are manually carried out within the application (for example, loading, processing and outputting of information from Analysis Workbench).	page 189
Exit	Exits the Analysis Workbench application.	page 20

### The Edit Menu

The **Edit** menu is used to:

- Set options for tagging and untagging entries in all information windows (even if they are not displayed).

- Clear any filters that have been applied to any of the information windows.
- Save and cancel any changes made to asset data in the Machines window.

**Table 11 Edit menu items**

Menu Item	Function	See
Tag All	<b>Global</b> – applies a global tag to every item in all information windows. <b>Local</b> – applies a local tag to every item in all information windows. <b>Both</b> – applies both local and global tags to every item in all information windows.	<a href="#">page 127</a>
Untag All	<b>Global</b> – removes every global tag in all information windows. <b>Local</b> – removes every local tag in all information windows. <b>Both</b> – removes every local and global tag in all information windows.	<a href="#">page 127</a>
Clear all Filters	Removes all filters that have been applied, from all windows.	<a href="#">page 133</a>

#### The View Menu

The **View** menu provides commands for various statistics and charts to be displayed.

See [Viewing Charts and Statistics](#) on page 118 for more information.

**Table 12 View menu items**

Menu Item	Function	See
Charts	<p><b>Scan File Age</b> Displays a bar chart showing a breakdown of the time elapsed because the data was collected (in months).</p> <p><b>Scan Method</b> Displays a pie chart showing a breakdown of the different Scanners used for collecting data.</p> <p><b>Recognition</b> Displays a pie chart showing a breakdown of the different types of file data that was recognized.</p> <p><b>Unrecognized/File Frequency</b> Displays a graph that can be used to determine the quality of recognition on a population. This displays unrecognized files split by the number of copies.</p> <p><b>Recognized/ File Frequency</b> Displays a graph that can be used to determine the quality of recognition on a population. This displays recognized files split by the number of copies.</p>	<a href="#">page 118</a>
Audit Statistics	Displays general data statistics, for example, the number of files scanned, the number loaded, the number recognized.	<a href="#">page 126</a>

### The Recognition Menu

The **Recognition** menu provides commands for various application teaching related tasks. The Recognition menu is used to:

- Define Recognition Objectives
- View the Objectives Summary
- Display the SAI Teaching Wizard used to teach applications to a User SAI
- Display SAI Teaching Mode Holding Area
- View and Edit entries in your User SAI
- Recalculate Recognition Objectives

- Set Objective options

**Table 13 Recognition menu items**

Menu Item	Function	See
Objectives	Set up and review your Recognition Objectives.	<a href="#">page 159</a>
Objectives Summary	Displays a summary pie chart of the Recognition Objectives.	<a href="#">page 165</a>
SAI teaching Wizard	Having defined a set of objectives, the SAI Teaching Wizard can make use of the objective information to choose which files to teach.	<a href="#">page 169</a>
SAI Teaching Mode	Simplifies the process of teaching new applications to the SAI. A non-modal dialog box is displayed (the SAI Teaching Holding Area), which can be used to hold information about the next application to be taught.	<a href="#">page 150</a>
View/Edit User SAI...	Displays a dialog box where the current content of the User SAI can be viewed and edited.	<a href="#">page 155</a>
Recalculate Objectives	Recalculate the values for the Recognition Objectives.	<a href="#">page 159</a>
Objectives Options	You can set a number of options defining how Recognition Objectives are managed.	<a href="#">page 159</a>

### The Exports Menu

The **Exports** menu provides export facilities for exporting data in a variety of formats. See [Exporting Inventory Data](#) on page 174 for more information.

**Table 14 Exports menu items**

Menu Item	Function	See
Machines	Exports data from a Machines window in CSV or text format.	<a href="#">page 178</a>
Applications	Exports data from a Applications window in CSV or text format.	<a href="#">page 180</a>
Directories	Exports data from a Directories window in CSV or text format.	<a href="#">page 180</a>

**Table 14 Exports menu items**

Menu Item	Function	See
Files	Exports data from a Files window in CSV or text format.	<a href="#">page 180</a>
Relational	Exports data in a format that is supported by Relational Database Management Systems (RDBMS).	<a href="#">page 181</a>
Stored Files	Exports data from the stored files contained in the scan data as a text file or Hex dump.	<a href="#">page 184</a>

### [The Window Menu](#)

The **Window** menu provides options for controlling the way windows are displayed in the Analysis Workbench workspace and options for the configuration of the display.

For more information see:

- [Customizing Window Layouts](#) on page 24.
- [Viewing Logs](#) on page 54.

**Table 15 Window menu items**

Menu Item	Function	See
Create	Creates additional Files, Directories, Machines or Applications windows.	<a href="#">page 22</a>
Equalize	Equally sizes all open information windows.	<a href="#">page 40</a>

**Table 15 Window menu items**

Menu Item	Function	See
Configuration...	Displays the Window layout dialog box, which provides options for the configuration of the display font and color, columns and Detail window.	<a href="#">page 24</a>
Layout	<p><b>Load</b> Loads a previously saved window layout from an .awl file.</p> <p><b>Save</b> Saves the current window layout to the current layout file.</p> <p><b>Save As...</b> Saves the current window layout to a user specified .awl file.</p> <p><b>Autosave</b> Automatically saves the window layout:</p> <p><b>None</b> Disables the window autosave facility. Any window layout changes must be saved manually.</p> <p><b>When AW Exits</b> Automatically saves the window layout when the Analysis Workbench is shut down.</p> <p><b>When Layout Changes</b> The window layout is automatically saved when any changes are made to the layout.</p>	<a href="#">page 21</a>
Log Window	Displays the Analysis Workbench log.	<a href="#">page 54</a>

### The Help Menu

The Help menu provides help on all aspects of using the Analysis Workbench.

**Table 16 Help menu items**

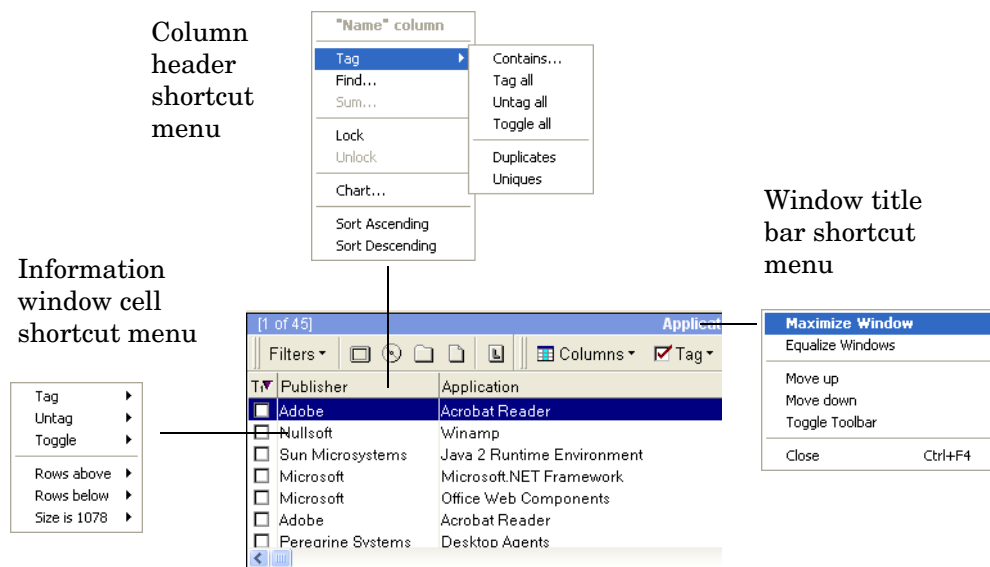
Menu Item	Function
Contents	Displays the Help file table of contents.
About	Displays information about the Analysis Workbench version, build and system memory.

## Shortcut Menus

To access a selection of commands related to your current activities (a shortcut menu), position the mouse cursor in the appropriate area of the screen and click on the right mouse button. Analysis Workbench displays a list of commands and you can select the one you want.

There are three types of shortcut menu available for the information windows:


- Window title bar shortcut menu
- Column header shortcut menus
- Information window cell shortcut menus



## The Window Title Bar Shortcut Menu



Right-clicking on an information window title bar displays a menu with the following options:

**Table 17 Window title bar shortcut menu**

Shortcut menu item	Function
 Maximize Window	Maximizes the window. Also activated by: Clicking the Maximize icon in the top right corner of the window. Double-clicking the title bar.
Equalize Windows	Makes all windows the same size. Also activated by selecting the Equalize command in the Window menu.
Move up	Moves the window up a position in the workspace.



**Table 17 Window title bar shortcut menu**

Shortcut menu item	Function
Move down	Moves the window down a position in the workspace.
 Toggle toolbar	Hides the toolbar if it is currently displayed in the window and vice versa. Also activated by clicking the Toggle icon in the top right corner of the window.
 Close	Closes the window. Also activated by: Clicking the Close icon in the top right corner of the window. Using the Ctrl+F4 keyboard shortcut.

## Column Header Shortcut Menus

Right-click on a column header in an information window to display shortcut menus with the following options:

### Tag

**Table 18 Column header shortcut menus**

Option	Function
Query	This option is only available for the Machines information window. It displays the Complex Query dialog box which enables multiple tagging query criteria to be specified from a section of categories,. These categories are defined by the information collected across the computer population. See <a href="#">Machine Queries</a> on page 139 for more information.
Contains	This option displays a dialog box which allows you to search for a specified string in the column.
Tag all	Applies a tag to all entries in the column.
Untag all	Removes all tags from entries in the column.
Toggle all	Toggles the tag status of all entries in the column. If an entry is tagged then, the tag is removed and vice versa.
Duplicates	Tags any duplicate entries in the column.
Uniques	Tags all entries that are unique.

### Find

Allows you to find a particular entry in the active window.

See [Locating Specific Entries in a Window](#) on page 47 for further information.

### Sum

This option is available only if all the contents of a column are numerical. It displays a message showing the sum of the numerical contents of that column.

### Lock

When this option is selected, the column clicked and all columns to the left of it are ‘locked’ and will not scroll left or right.

### Unlock

This option is used to remove a lock from a column. To set a different lock, select **lock** on a different column.

### Chart



This option is not available for the **Directories** information window.

It displays a graphical representation of the selected column statistics.

### Sort Ascending

Sorts text alphabetically, numerically, or by date in ascending order (A to Z, a to z or zero to 9).

### Sort Descending

Sorts text alphabetically, numerically, or by date in descending order (Z to A, z to a or 9 to zero).

## The Information Window Cell Shortcut Menus

Right-click in a cell in the information windows to display a shortcut menu with the following options:



Not all the options are available for all information windows. Where this is the case, it has been indicated.

**Table 19 Information window cell shortcut menus**

Menu	Option	Function
<b>Tag</b>		
	All	Tags all the visible entries in the active window.
	Current row	Tags the currently highlighted row.
	Rows above	Tags rows above the currently highlighted row.
	Rows below	Tags rows below the currently highlighted row.

**Table 19 Information window cell shortcut menus**

Menu	Option	Function
	<Variable row>	<p>Tags any entries in the window that match the cell specification.</p> <p>This option changes to reflect the cell that the mouse was right-clicked in.</p> <p>For example, if the mouse was right-clicked in a cell in the Main Processor (CPU) column and the cell contains the following information: Main Processor (CPU) of Pentium II</p> <p>Then this option will read Main Processor (CPU) is Pentium II. All entries in the window that have a Pentium II CPU will be tagged.</p> <p>Pressing the Shift key at the same time as right-clicking on a cell inverts the option.</p> <p>For example, in the previous case it will read Main Processor (CPU) is <u>not</u> Pentium II.</p>
<b>Untag</b>		
	All	Removes tags from any tagged entries in the active window.
	Current row	Removes the tag from the currently highlighted row.
	Rows above	Removes tags from the rows above the currently highlighted row.
	Rows below	Removes tags from the rows below the currently highlighted row.
	<Variable row>	<p>Remove tags from any entries in the window that match the cell specification.</p> <p>This option changes to reflect the cell that the mouse was right-clicked in.</p> <p>For example, if the mouse was right-clicked in a cell in the Computer Manufacturer column and the row highlighted has a computer manufacturer of DELL, then any entries in the window that have a DELL computer make are untagged.</p> <p>Pressing the Shift key at the same time as right-clicking in a cell inverts the criteria.</p> <p>For example, in the previous case it will read Computer Manufacturer is <u>not</u> DELL.</p>

**Table 19 Information window cell shortcut menus**

Menu	Option	Function
<b>Toggle</b>		
	All	Toggles the tag status of all entries in the active window. If an entry is tagged, the tag is cleared and vice versa.
	Current row	Toggles the tag status of the currently highlighted row. That is, if it is tagged, the tag is removed and vice versa.
	Rows above	Toggles the tag status of the rows above the currently highlighted row. If an Entry is tagged, then the tags are removed and vice versa.
	Rows below	Toggles the tags status of the rows below the currently highlighted row. If an entry is tagged, the tag is removed and vice versa.
	<Variable row>	<p>Toggles the tag status of any entry in the window that matches the cell specification.</p> <p>For example, if the mouse was right-clicked in a cell in the PEC number column and the row highlighted has PEC102, then any entries that have a PEC number of PEC102 are toggled.</p> <p>Pressing the Shift key at the same time as right-clicking on a cell inverts the option.</p> <p>For example, in the previous case it will read PEC number is <u>not</u> 102.</p>
<b>Rows above</b>		
	Tag	Tags the rows above the currently highlighted row.
	Untag	Removes the tags from any tagged entries above the currently highlighted row.
	Toggle	Toggles the tag status of any entries above the currently highlighted row. That is, if an entry is tagged, then the tag is removed, and vice versa.
<b>Rows below</b>		
	Tag	Tags the rows below the currently highlighted row.

**Table 19 Information window cell shortcut menus**

Menu	Option	Function
	Untag	Removes the tags from any tagged entries below the currently highlighted row.
	Toggle	Toggles the tag status of any entries below the currently highlighted row. That is, if an entry is tagged, then the tag is removed, and vice versa.
<b>&lt;Variable option&gt;</b>		
	Tag	Tags any entry in the window that matches the cell specification.
	Untag	Removes the tag from any tagged entry in the window that matches the cell specification.
	Toggle	Toggles the tag status of any entry in the window that matches the cell specification.
<b>View Scan File</b>		
		<p>This option is available for the Machines window only.</p> <p>It opens the scan file in the Viewer application.</p>

## Columns

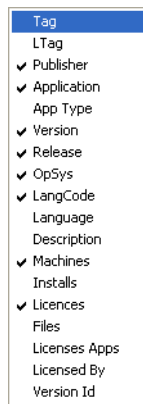
A selection of columns are available for each information window.

### Overview of the Columns in an Information Window

To check which columns are available for a particular window:

- Click the **Columns** toolbar menu in that window.

A list of all columns available is shown. Currently selected columns (that is, displayed in the active window) are shown with a check mark next to them.



Some column names have additional information appended to them as follows:

- If the column has the text 'csv' in brackets, this means that the column has been extracted from a CSV file asset field and an option has been set to included this text in brackets. For more information refer to [CSV File Extract Asset Field](#) on page 77.

For example, the column name Asset Number (csv) indicates that the information in the Asset Number column was extracted from a CSV file asset field.

- If a column name is shown with #n after it, where n is a number, this means that more than one entry is available for this type of the data.

For example, if a computer has been scanned and has three network connections, then these are shown as three separate columns called Network connection #1, Network connection #2 and Network connection #3.



The sequence of the field entries is taken from the order they are found on a particular machine and therefore cannot be relied upon to appear in the same column for all scan files.

## Sorting Entries in a Column

There are two ways in which you can sort the contents of a column:

- 1 Click on a column header to sort the contents of that column. The default sort order is ascending.
- 2 Right-click on a column header and select the **Sort Ascending** or **Sort Descending** command from the shortcut menu.

This command sorts text alphabetically, numerically, or by date in ascending or descending order.

## Locking and Unlocking Columns

To lock a column:

- 1 Select the column which will be the leftmost column to be locked.
- 2 Right-click on the column header and select the **Lock** option. The selected column and columns to the left of it are locked.

The locked columns are indicated by a grid around the entries.

To unlock all columns:

- Right-click on a column header and select the **Unlock** option.

All columns are unlocked. The unlocked columns are returned to their normal display state.

## Locating Specific Entries in a Window

In This Section

- [Incremental Column Search](#) on page 47
- [Find Facility](#) on page 47
- [Contains Option](#) on page 47
- [Displaying the Entry Names Contained in a Column](#) on page 48

### Incremental Column Search

The incremental column facility is used to locate an entry in a column in any window.

To Perform an Incremental Column Search:

- Click on a column header in the active window and progressively type the word(s) or number(s) that make up the entry that you want to locate.

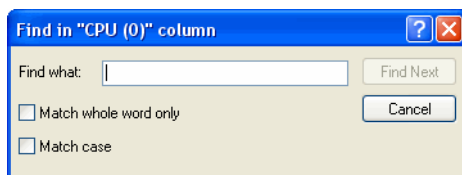
The window automatically locates the closest existing value in the column. The progress of the incremental search string is displayed on the active window titlebar in italic characters.

### Find Facility

To use the find facility:

- 1 Right-click on the column header and select the **Find** option.

A **Find in "<column name>"** column dialog box appears.



- 2 Enter the string to search on and if required, set options to match on whole word and match case.

The search direction is top to bottom of a column. To reverse the search, click on the column header to reverse the sorting and use the **Find** option again.

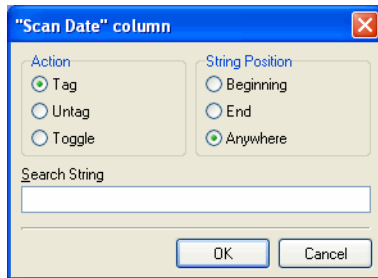
### Contains Option

This is used to find and tag multiple entries using a search string. It is of particular use when trying to find files with a specific file extension.

To use the Contains option:

- 1 Right-click on a column header and select the **Tag|Contains** option.

A dialog box appears, which is used to search for a specified string at the beginning, middle or end of entries in the column.



- 2 In the **Search String** field enter the text that you want to locate.
- 3 You can also specify actions to be carried out, after the string has been located. That is:
  - Tag
  - Untag
  - Toggle

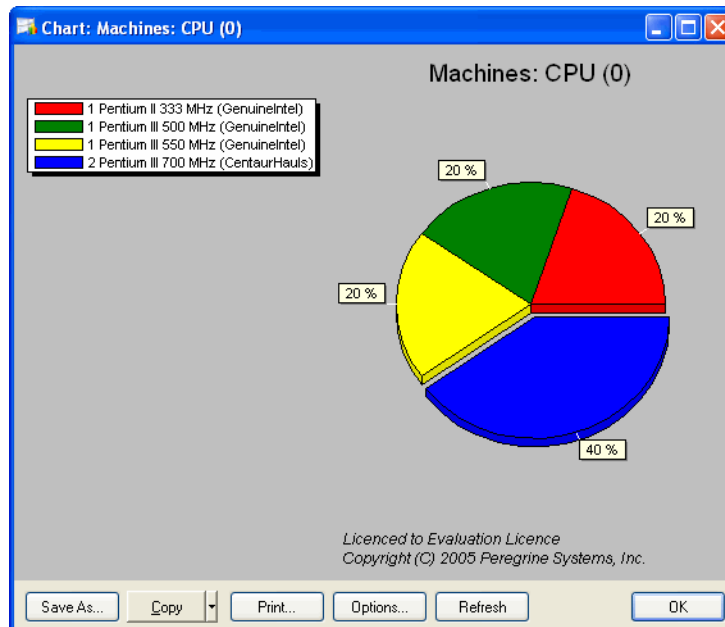
## Displaying the Entry Names Contained in a Column

This is very useful for identifying the names of entries that you want to tag or untag.

To display the entry names contained in a column:

- 1 In the window, right-click on the column header and select the **Chart** option.

A column chart is displayed.



- 2 Click the **Options** button, and set the **Other group, %** field to 0.
- 3 Click **OK**.



The chart will show the different entry names contained in the selected column in a list on the left side.

This list is truncated to fit the window.

## Toolbars

You will find the following information in this section:

- [Overview of Toolbars](#)
- [Filters Toolbar Menu](#)
- [The Filter Icons](#)
- [Columns Toolbar Menu](#)
- [Tag Toolbar Menu](#)
- [Output Toolbar Menu](#)
- [Configure Toolbar Menu](#)
- [Moving a Toolbar](#)
- [Resizing a Toolbar](#)

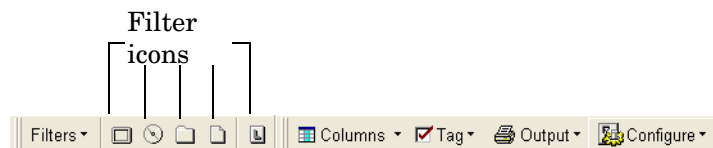
### Overview of Toolbars

Toolbars allow you to access various Analysis Workbench commands without using the menu bar. They allow you to work faster and more visually.

When the mouse pointer passes over an icon, a tooltip appears indicating the command corresponding to the icon.

Each of the four information windows in the Analysis Workbench (Files, Applications, Machines and Directories) have a set of toolbar icons.

With the exception of the filter icons, each of the toolbar icons has a menu associated with it.



### Filters Toolbar Menu

Provides options for applying filters to the information windows, so that a subset of relevant information is displayed.

#### Activating a Filter

To activate a filter:

- Select the particular filter from the **Filters** toolbar menu.

When a filter is active in a window, visually this is indicated by a checkmark (✓) in the Filters toolbar menu and on the associated filter icon. The filter icons are also highlighted in yellow.

The exception to this is the Local Tags filter  icon, which does not have a checkmark displayed on the icon.

### Deactivating a Filter

To deactivate a filter:






- Click on the filter icon again or deselect the filter from the Filters toolbar drop-down menu.

The appropriate check marks are cleared.

For more information see [Filtering](#) on page 131.

## The Filter Icons

Filters can also be applied by clicking the following icons:

-  Machines filter
-  Applications filter
-  Directories filter
-  Files filter
-  Local filter

When these icons are selected they are shown highlighted in yellow and with a check mark on them (except the Local filter icon).

## Columns Toolbar Menu

This is used to select the columns that you want displayed in the active window. When selected, a check mark is displayed next to the column item in this menu.

In addition, the Machines window has an option which adds or removes columns in this toolbar menu.

See [The Machines Window](#) on page 105 for more information about adding and removing columns.

## Tag Toolbar Menu

This menu provides various options for tagging entries in the active information window. The following list shows options that are common to all windows.

- **Tag all**  
Tags all visible entries in the active window.
- **Untag all**  
Clears all visible tags in the active window.
- **Toggle all**  
Toggles the tag status of all visible entries in the active window.
- **Use Global Tags**

Uses Global tags only for tagging items in the active window.

- **Use Local Tags**

Uses Local tags only for tagging items in the active window.

- **Use Local Tags Once**

Uses Local tags for the next tag operation, after which Global tags are used again for tagging.

Further information about Global and local Tags can be found in the section entitled [Tagging](#) on page 127.

In Addition:

- The **Machines** window has a Query option which allows machine queries to be performed.

For more information refer to <Blue>Machine Queries on page 139.

- The **Machines** window has two extra tagging commands - Load Tags List and Save Tags List. These will save or load a tag list file (.tag file) and tag matching machines. A .tag file is a text file containing the asset numbers of the tagged machines.

For more information refer to [Tag Lists in the Machines Window](#) on page 130.

- The **Files** window has an Add to SAI option which is used to ‘teach’ the application to recognize files which it previously did not recognize or recognized incorrectly (that is, as a different version/publisher).

This allows you to optimize the software analysis and consolidation capabilities of Analysis Workbench to recognize unidentified files and applications.

For more information about adding entries to the SAI, refer to [Teaching Applications to the User SAI](#) on page 141.



This option is only enabled when a user editable SAI has been loaded (by selecting Load Options in the File menu and clicking the Recognition tab) and the Files window contains at least one selected entry.

## Output Toolbar Menu

**Export from window** - Exports the contents of individual windows. This will display the Export to file dialog box which allows you to export the contents of the window based on the current column selection and filter settings.

Further Information

- For more information about exporting data from windows see [Exporting Inventory Data](#) on page 174.

## Configure Toolbar Menu

This menu is used to customize the layout of a window and link the active window to the Details window. The following list shows options that are common to all windows.

- **Fonts and colors**

Configures the font and color settings for the window layout.

- **Columns**

Sets various column attributes and properties.

- **Detail window**

Configures the window layout and information displayed in the Details window.

- **Detail window Link**

Provides a link to the Details window, so that when an entry is clicked in the active window, further information is displayed.

See [The Machine Details Window](#) on page 107 for more information.

## Moving a Toolbar

A **Docked** toolbar is one that is attached to one edge of the program windows. You can dock a toolbar below the window title bars or to the left of the window. When you drag a toolbar to the edge of the window, the toolbar outline snaps into place along the length of the window edge.

A Floating toolbar is one that is not attached to the edge of the window.

Right-clicking on the toolbar menus and icons presents a menu with the following options:

- **Floating**

Floats the toolbar.

- **Dock to top**

Docks the toolbar to the top of the window, under the titlebar.


- **Dock to left**

Docks the toolbar to the left of the window.

[To dock the toolbars to the appropriate window and save as default layout:](#)

- 1 Double-click on the floating toolbars.
- 2 Select the **Layout** option from the **Windows** menu.
- 3 Select **Save to keep this as the default layout whenever Analysis Workbench is started**.

[To manually move a toolbar:](#)

- 1 Click the 'move' handle  on a docked toolbar, or double-click the title bar on a floating toolbar.
- 2 Drag the toolbar to a new location. If you drag the toolbar to the edge of the window, it becomes a docked toolbar.

## Resizing a Toolbar

[To resize a floating toolbar:](#)

- Move the pointer over any edge until it changes to a double-headed arrow, and then drag the edge of the toolbar.



You cannot resize a docked toolbar.

## The Status Bar

The status bar displays information about each of the data collections. It shows a separate pane for each of the four data collections (Files, Directories, Machines, Applications). It also contains information about how many items are available and how many of them are tagged globally.

The format is:

Number of global tags/Number of items loaded into the window

This helps to provide a view of the global state of the data, irrespective of what views are open and gives an up-to-date view of how many items of each kind are available/tagged.

## Tooltips

When the mouse cursor stays on top of certain areas, in particular over icons and buttons on the toolbar, a tooltip appears to indicate which tool it is.

## System Information

The **About** box contains all the system information about Analysis Workbench.

To display the About dialog box:

- Select the **About** command from the **Help** menu.

This box contains basic information about Analysis Workbench:

- Information about the installed software (for example, software name, version number, version date).
- The total system memory of the client workstation.
- Available system memory of the client workstation after the software has been installed.

## Shortcut Keys

You can quickly accomplish tasks you perform frequently by using shortcut keys.

**Table 20** Shortcut keys

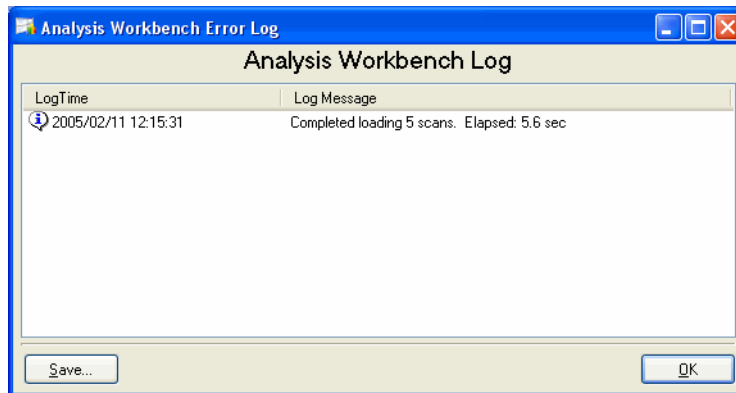
Task	Keyboard Shortcut
Load State	Ctrl-L
Load Scan Files	Ctrl-O
Save State	Ctrl-S

**Table 20    Shortcut keys**

Task	Keyboard Shortcut
Exit Analysis Workbench or close an active window	Alt-F4
Tag all entries in an information window (can only be used from within the window itself)	Shift-Ctrl-A
Untag all entries in an information (can only be used from within the window itself)	Shift-Ctrl-U

## Viewing Logs

Logs can be accessed from the **Log Window** command in the **Windows** menu.



The log file records information about the current session of Analysis Workbench. It can include amongst other items; how many scan files were loaded and how long they took. It can also log activity when editing SAI entries.

# Command Line Parameters

## In This Section

- [Overview of Command Line Parameters](#) on page 55
- [Creating a Shortcut on the Desktop](#) on page 55
- [State Image Command Line Parameter](#) on page 56
- [Directory Name Command Line Parameter](#) on page 56
- [Scan File Names Command Line Parameter](#) on page 57
- [Standard International Date Command Line Parameter](#) on page 57
- [Using Combined Command Line Parameters](#) on page 57

## Overview of Command Line Parameters

By using command line parameters, you can create shortcuts on your desktop that start Analysis Workbench with specified state images, directories containing scan files or a specific scan file.

The command line parameters can be combined, so that you can for example, load a state image and a directory of scan files or specific scan files.

This can be a very useful tool for cases where you have already loaded a large amount of data into the Analysis Workbench workspace and have performed some analysis on this data. You can save the state image of the session, and at the next session you can use command line parameters to add any new scan files that have been found in your scan file repository directories.

Because Analysis Workbench does not load duplicate scan files (that is, an identical scan file), no current data will be overwritten. Scan files are considered identical when the Asset Number field is the same even if the scan file name is different.

You can also use a command line parameter to specify that all dates in Analysis Workbench use the standard international date format instead of the one set up in Windows.

## Creating a Shortcut on the Desktop

To create a shortcut on the desktop including parameters:

Create a shortcut without parameters first:

- Drag the Analysis Workbench icon onto the desktop with the right mouse button.
- Select the **Create shortcuts here** option from the menu that is displayed when releasing the mouse.
- Right-click on the shortcut and open the properties dialog box.
- Add any command line parameters to the end of the target field separated from the executable name by a space.

## State Image Command Line Parameter

This is the name of a saved state image. State images have an .aws file extension. The state image can be an unqualified file name. The following conditions apply:

- If an unqualified file name is used the Enterprise Discovery State Images directory is searched.
- If specified, the state image is loaded.
- If the names of multiple images are specified, only the first is loaded.
- If the file name contains spaces it must be enclosed in double quotes ("").



The state image files are not backward compatible. You can only use your Enterprise Discovery version 2.1.0 state images in this version of the software.

### Syntax

The syntax for state image parameters is as follows:

[State image name]

### Examples

#### Case 1: Path to State Image Contains Spaces

```
"C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Analysis  
Workbench\State Images\State5.aws"
```

#### Case 2: Path to State Image Does Not Contain Spaces

```
D:\StateImages\Business5.aws
```

## Directory Name Command Line Parameter

This is a directory name. The following conditions apply:

- If multiple directories are specified, only the first is used.
- All scan files in the specified directory are loaded.
- If the path to the parameter (directory containing scan file) contains spaces, then it must be enclosed in double quotes.
- If a state image was also specified, it is loaded first and the directory second.

### Syntax

The syntax for directory command line parameter is as follows:

[Fully qualified directory name]

### Examples

#### Case 1: Scan File Directory Does Not Contain Spaces

```
C:\Scanfiles
```



### Case 2: Directory Contains Spaces

"C:\Scan files"

## Scan File Names Command Line Parameter

This is one or more scan file names. The following conditions apply:

- Scan file names specified are loaded after a state image or a directory specified.
- If the path to any parameter (specific scan files) contains spaces, it must be enclosed in the double quotes.

### Syntax

The syntax for scan file command line parameter is as follows:

[Fully qualified scan file names separated by spaces]

### Examples

#### Case 1: Path to the Scan File Does Not Contain Spaces

C:\scans\LND1260.xsf C:\scans\LND1240.xsf

#### Case 2: Name of One Scan File Contains Spaces

"C:\Inventory scans\LND1250.xsf" E:\scans\Test.xsf

## Standard International Date Command Line Parameter

When specified, all dates use the standard international date format instead of the one set up in Windows. This is useful when setting up scripts for exports.

### Syntax

The syntax for standard international date command line parameter is as follows:

[/STD\_DATES] or [-STD\_DATES]



The command line switch only turns on the standard international date format. There is no command line switch to turn it off.

## Using Combined Command Line Parameters

You can combine the three command line parameters so that Analysis Workbench can be started with different data in it.

Specify the names of the scan files, or the state image you want to load. If a directory name is specified, all the scan files in that directory are loaded. The command line parameter priority is always:

- 1 State Image
- 2 Directories (only 1 is allowed)

### 3 Scan files (multiple scan files can be specified)

#### Syntax

The syntax for combined command line parameters is as follows:

[Fully qualified directory name] [State image name] [Fully qualified scan file names separated by spaces]

#### Examples

For example, you may want to load a saved state image and also include new scan files contained in your repository directory.

**Case 1: Path to the State Image and Scan File Directory Do Not Contain Space.**

```
C:\states\State1.aws c:\NewScanfiles
```

**Case 2: The State Image and the Scan File Contains Spaces**

```
"C:\states\State 1.aws" "c:\New Scan Files"
```

# Setting Load Preferences

## In This Section

- [The Analysis Workbench Load Configuration Dialog Box](#) on page 59
- [Loading and Saving Options](#) on page 60
- [Filtering Levels](#) on page 60
- [Configuring Load Filter Settings](#) on page 62
- [Configuring Recognition Settings](#) on page 64
- [Configuring Analysis Asset Fields](#) on page 73
- [Configuring Display Filter Settings](#) on page 80
- [Configuring Memory Settings](#) on page 83
- [Configuring File Version Settings](#) on page 84

## The Analysis Workbench Load Configuration Dialog Box

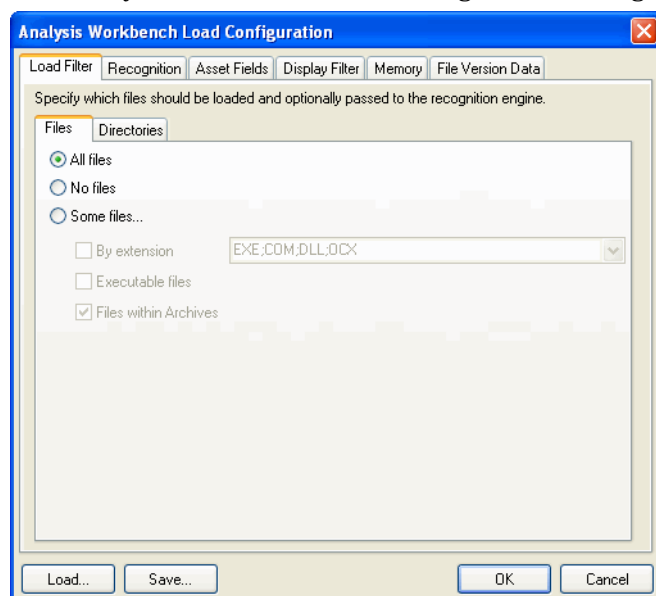


Set Loading preferences before you load data into the Analysis Workbench.

To load the Analysis Workbench Load Configuration Dialog Box:

- Select the **Load Options** command from the **File** menu.

The Analysis Workbench Load Configuration dialog box appears.



This dialog box has six tabs which are used to set various options:

- **Load Filter**  
Specifies which files are to be loaded from selected scan files.
- **Recognition**

Specifies which recognition method to use and which files to pass through it.

- **Asset Fields**

Adds additional columns of asset data.

- **Display Filter**

To minimize the amount of data to be viewed, selections can be made after the files have been processed. In addition, selected views can be chosen.

- **Business view** – licensable applications

- **Operational view** – all applications with partial or full identification

- **Memory**

These are memory saving options. Includes options for selecting:

- File attribute information to load
- Directories to load
- Machine data to load

- **File Version Data**

Configures loading of additional information collected at scan time.



The Recognition, Memory and File Version Data settings are disabled and cannot be changed while data is present in Analysis Workbench. To enable these settings, either unload the data (select the Unload scans command from the File menu) or restart Analysis Workbench with an empty workspace.

It is recommended that you check the load option settings before loading in data to the Analysis Workbench. This will save you having to unload data if a setting needs to be changed.

## Loading and Saving Options

Load configurations can be saved to or loaded from a **LoadOptions.ini** file (the default file name is LoadOptions.ini) by using the **Load** and **Save** buttons available in every tab page of the Analysis Workbench Load Configuration dialog box.

## Filtering Levels

There are three levels of filtering in Analysis Workbench - and understanding this is key to understanding how to use the application. Filtering takes place before the recognition phase and this determines which information will be displayed in Analysis Workbench and the status it will be given.

### Load Filter

This filter is used to decide which files to extract from the scan file for processing and/or displaying by the recognition engine.

## Recognition Filter

This filter determines which of the files that are passed through the load filter are also sent to the recognition engine for processing. Sending too many files will make it slightly slower, however, passing less files through the recognition engine will possibly result in inferior recognition.

This filter is different to the load filter in that a load filter might load exe, com and dll files, but a recognition filter might be limited to exe and com. This means that dlls are loaded but not recognized. This can be useful (depending on the Scanner configuration) since the dll files will still give version information without being recognized.

## Display/Storage Filter

This filter is based on the recognition status. Recognition status can be:

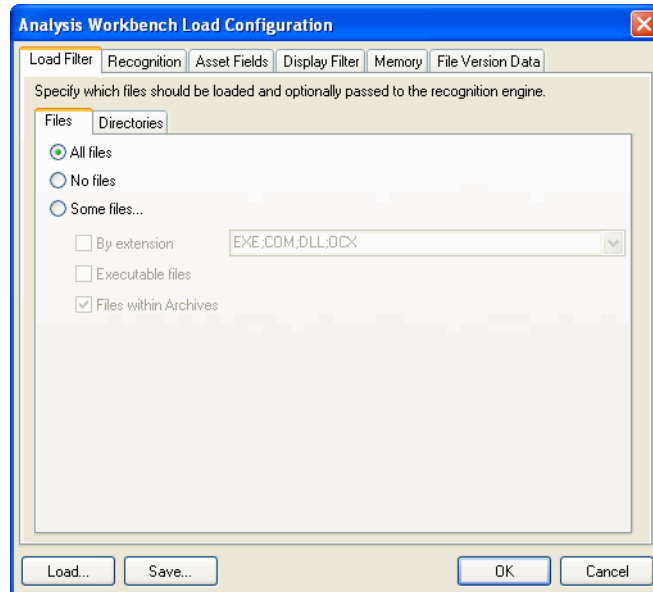
- **Main**  
Main files identify the application. An application can have multiple main files, but normally there is only one. If a Main file is found, the application is considered present.
- **Associated**  
Associated files are part of an application but not the main file.
- **3rd party**  
Files such as some DLL files that are technically used by the application, but are also distributed freely and can be used by other applications.
- **CheckVer file**  
CheckVer files are files that are found in the Recognition library, but do not match any of the known versions of an application. This usually indicates that it is a newer version. If this is the case, it might be a good idea to obtain an updated Recognition Library from HP.
- **Unidentified file**  
These files cannot be identified.
- **Unprocessed file**  
These files have not been processed by the recognition engine. For example, they are passed to the load filter, but not to the recognition filter.
- **Junk files**  
These files have been identified as junk files as set up in the Recognition tab page Advanced options.
- **Auto-identified file**  
These files are known to be a device driver file and were not recognized by the application library. Files used as Device Drivers represent a large portion of the files that are not identified by the Application Library. Being able to identify these automatically can significantly reduce the effort required to achieve good recognition rates.

When performing analysis or recognition, it can be beneficial to allow everything to pass through the display filter (apart from files you have designated as junk). This effectively causes the Analysis Workbench to store and display information about all files, irrespective of their recognition status. In this state, the file data that is needed to teach more applications is available.

## Configuring Load Filter Settings

You can use these settings to determine which types of files will be loaded and optionally be processed by the recognition engine. In addition, whole directories of files can be excluded from the recognition process.

- 1 In the Analysis Workbench, select the **Load Options** command from the **File** menu.
- 2 Click the **Load Filter** tab in the Analysis Workbench Load Configuration–Advanced dialog box.



### Selecting the Load Filters

To select the load filters:

- 1 Click the **Files** tab.
- 2 In the **Files** group box, select one from the following options:
  - **All files** - Loads all files.
  - **No files** - No files are loaded. For example, use this for hardware only analysis.
  - **Some files** - Enables the Some files options:

**By extension** - This allows you to specify the extensions of any files that you want to be included. Select the extensions from the drop-down list (this list maintains a history of previously entered extensions) or type the extension directly in to the box. Multiple extension must be separated by semicolons.

**Executable files** - This will allow all executable files to be processed against the recognition engine. Executable files include \*.exe, \*.com files, DLLs and other files containing executable code.

**Files within Archives** - This will process any files in archive files (for example, Zip files, CAB, LZH). When this option is checked, any files matching the other criteria (extension and/or executable) are loaded, even if they are inside an archive. If the option is cleared, no files within archives are loaded.

If this is the only option enabled, nothing is loaded - it is not possible to load only files within archives.

For obtaining the best recognition in as short a loading time as possible, enable the **Executable Files** option only.

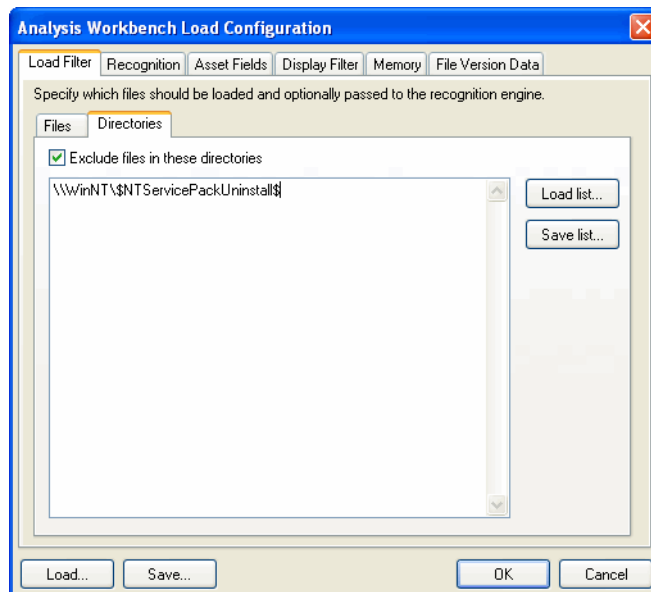
## Specifying the Directories to Exclude

Examples of directories that you may want to exclude are shown in the following table:

**Table 21 Examples of excluded directories**

Directory	Reason
Temp/Tmp	Temporary directory holding transient files.
Recycler/Recycled	Recycle directory for C:, D: and so on. Stores files moved to the Recycle bin.
DOS	Operating system directory assuming that all these files are recognized.

- 1 Click the **Directories** tab.



- 2 In the **Directories** group box select the **Exclude files in these directories** check box.
- 3 Place the cursor in the list box and type in the path (do not include the drive letter) of the directories to be excluded. An example of the format is as follows:

```
\WinNT\\$NTServicePackUninstall$
```

You can save the current list displayed in the list box. To do this, click the **Save list** button and specify the file name and path of the text file to save to. The default file name is `dirlist.txt`.

You can load a previously saved text list file by clicking the **Load list** button to display a dialog box. Enter the file name and path or navigate to the file to be loaded.

# Configuring Recognition Settings

## In This Section

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- [Displaying the Analysis Workbench Recognition Options Tab](#) on page 65
- [Disabling Application Recognition](#) on page 65
- [Selecting the Installed Applications List As the Recognition Method](#) on page 65
- [Selecting the SAI As the Recognition Method](#) on page 66
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- [Creating a New Empty User SAI](#) on page 69

## Recognition Overview

Analysis Workbench is able to perform application recognition on the software scanned, while the data is being loaded from a scan file.

By default the Analysis Workbench uses Master Software Application Index files (Master.zsai) for performing application recognition. The Master SAI files are read-only files that contain a database of software applications.

There are multiple Master SAI files that can be used at the same time for recognition purposes:

- Master.zsai
- French.zsai
- German.zsai
- Unix.zsai

All of these files can be found by default in the following location:

C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Common

By default, the Analysis Workbench is also configured to use the User.zsai file. A User.zsai file is one that you, the customer, have customized with applications you have taught using Analysis Workbench.

You can use multiple User SAI files for recognition purposes. Each User SAI created has a unique identifier assigned to it.

## Backward compatibility

Backward compatibility has been maintained in this version of Enterprise Discovery.

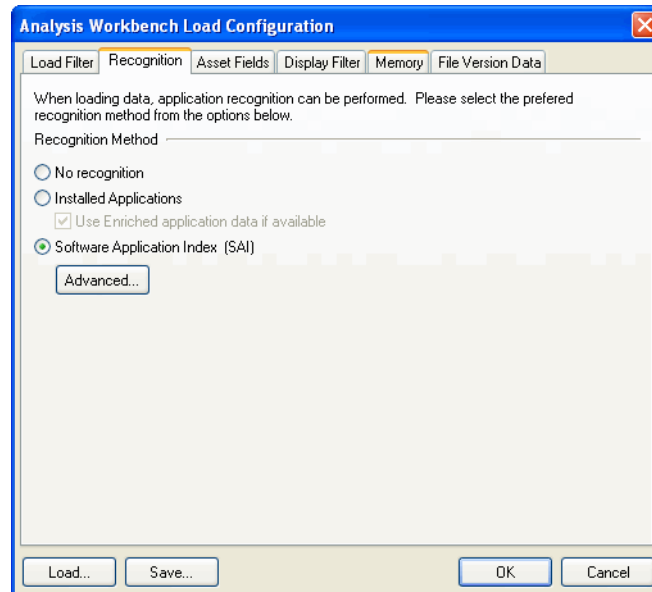
- To use your Desktop Inventory version 8.x and Enterprise Discovery 2.0.x User SAI files with this version of the software, use the SAI Update Wizard to upgrade the format of the SAI file. See the *Upgrade procedures* in the *Installation and Initial Setup Guide* for more information on how to do this.



## Displaying the Analysis Workbench Recognition Options Tab

To display the Analysis Workbench recognition options tab:

- 1 Select the **Load Options** command from the **Files** menu. The Analysis Workbench Load Configuration dialog box is displayed.
- 2 Click the **Recognition** tab.



## Disabling Application Recognition

This option is used to disable any application recognition. When recognition is disabled, loading is slightly faster but no application information is available.

To disable application recognition:

- In the **Recognition Method** group, select the **No recognition** option.

## Selecting the Installed Applications List As the Recognition Method

This method of recognition is based on the operating system's internal list of applications. As such, it is not recommended as the preferred recognition method, except for data from UNIX Scanners.

To select installed applications for the recognition method:

- In the **Recognition Method** group, select the **Installed Applications** option. A further option is activated.

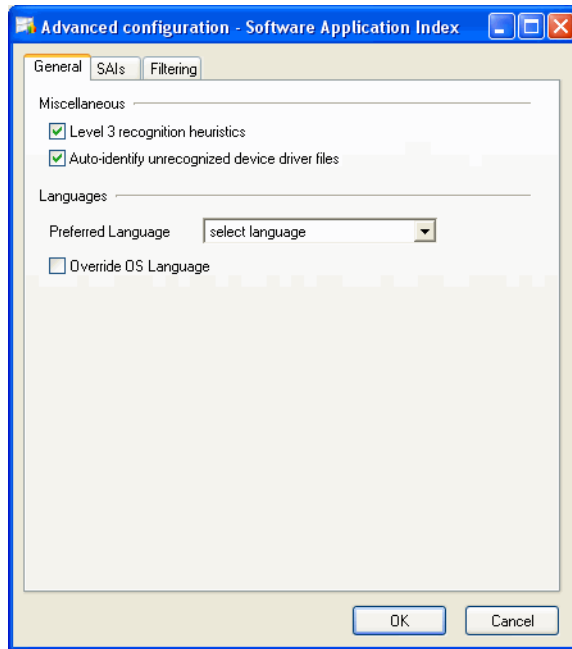
### Use Enriched application data if available

When this option is checked, Analysis Workbench uses the application data from the enriched scan file instead of running 'real' recognition. If no file data is loaded this is much faster.

## Selecting the SAI As the Recognition Method

- 1 In the **Recognition Method** group, select the **Software Application Index (SAI)** option.
- 2 Click the **Advanced** button to set further options if required. The Advanced Configuration - Software Application Index dialog box is displayed.

## Setting General Options for the SAI



### Setting Level of Recognition Used

To set the level of recognition used:

- 1 Select the **General** tab in the **Advanced Configuration - Software Application Index** dialog box.
- 2 In the **Miscellaneous** group, select options for the level of recognition used.

- **Level 3 recognition heuristics**

If this option is enabled, the recognition engine defers its final recognition decision until all the files in all the directories on the machine have been read. If disabled, machine-based recognition does not take place and recognition data is returned after each directory is loaded. A time overhead of about 10% is normal when Level 3 Recognition is enabled.

- **Auto-identify unrecognized device driver files**

When enabled (by default), files that cannot be identified by standard SAI recognition and have the Device Driver attribute will be marked as recognized. Files used as Device Drivers represent a large portion of the files that are not identified by the Application Library. Being able to identify these automatically can significantly reduce the effort required to achieve good recognition rates.

### Setting the Preferred Language

If you are using a national SAI file, for example, German.zsai or French.zsai together with the Master.zsai you will want to set this option.

Preferred language is used for cases when the recognition engine encounters more than one language version of the same file— for example, Microsoft Word in English and in French. Because these versions are equally recognized, this setting instructs the recognition server on which of the versions to select.

To set the language options:

- 1 Select a language from the drop-down list.  
This will only work if exactly one of the versions matches the language.
- 2 Check the **Override OS Language** box if you want the recognition engine to overlook the operating system locale setting and take the setting you specified in the **Preferred Language** box.

### A Summary of the Process

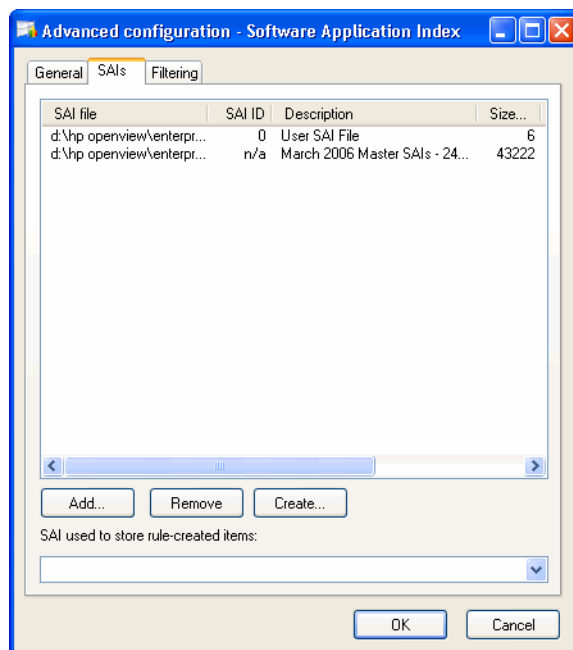
The process can be summarized as follows:

- A rating is obtained for all versions that are possible matches.
- The version(s) with the best rating are found.
- If there is only one version, then the process goes no further, otherwise, it takes the language (locale setting) of the operating system, if it is available in the scan.
- If the operating system locale setting is not available, it takes the setting you specified here in the Preferred Language box.

## Adding, Creating or Removing SAIs

The options on the SAIs tab page allow you to:

- Add a new SAI file to be used for application recognition.
- Remove an existing SAI file.
- Create a new empty User.zsai file.



The list box on this tab page displays the following information:

- The path to source files for the SAI – both read-only Master SAIs and editable User SAIs.
- The SAI ID number for User SAI files. Master SAI files do not have an ID.
- A description of the SAI files.
- The size of each SAI file (in kilobytes).
- The number of application files in each SAI.
- The type of SAI file:
  - Master - Read-only SAI (Master.zsai)
  - Editable - (User.zsai)
- The creation date for a Master SAI file or for a User SAI, the date the file was last saved.

### SAIs used to store rule-created items

Any items encountered by Analysis Workbench that were created by rules will be added to the SAI file specified here. These rules are present within the SAI files themselves and additional rules can be added using SAI Editor.

Select the SAI file from the drop down list. The drop down list contains a list of the SAIs currently loaded.

If this field is left blank, Analysis Workbench will create a file called **Auto.zsai** and put this in the same location as the first SAI in the list.

### Adding a New SAI File for Application Recognition

To add a new SAI file for application recognition:

- 1 Select the **SAIs** tab in the **Advanced Configuration - Software Application Index** dialog box.
- 2 Click the **Add** button on this tab page.
- 3 Navigate to and select the SAI file (Master or User) you want to use for recognition.

The SAI file is added to the list box which means the file will be included in for application recognition.

### Removing an Existing SAI File

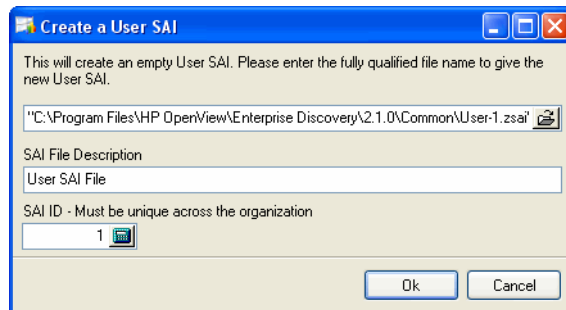
To remove an existing SAI file:

- Select the file in the list box and click the **Remove** button.

## Creating a New Empty User SAI

To create a new empty User.zsai:

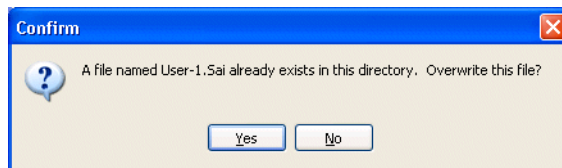
- 1 Click the **Create** button. The **Create a User SAI** dialog box is displayed. Enter or navigate to



the directory where the SAI file is to be created.

- 2 Enter a description for the file.
- 3 Click the **OK** button.

The file is automatically assigned a unique ID. However, you may already have an SAI with the same filename. If so, the following message will be displayed.



A file named <filename> already exists in this directory. Overwrite this file?

- 4 Click **Yes** if you want to overwrite the existing SAI file or click **No** to return to the dialog box and assign a new ID to the SAI file.
- 5 If you have made modifications to the **cfgNextSAIID** setting in the SAI.ini file, you may see the following message. This happens when the value for the ID in the ini file is missing or lower than the highest ID in the user SAIs currently loaded. This message is for information only - the Enterprise Discovery components will correct this situation automatically by inserting the correct ID value into the ini file.

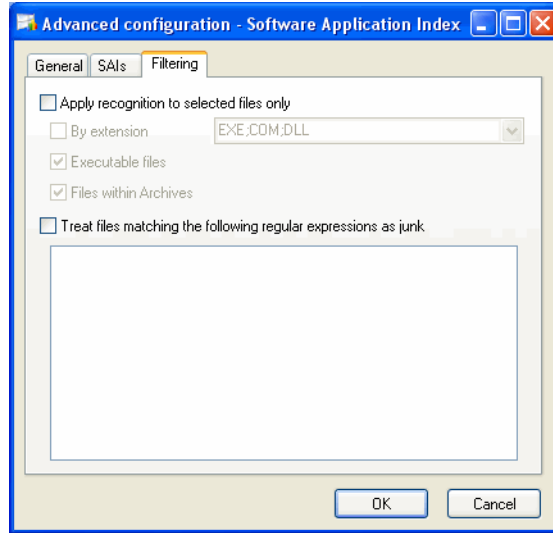
The next User SAI ID cannot be found in the settings file.

This probably means that you are using User SAIs created with a different version of the software, or created on a different machine.

Please take care to set the new ID to a value that is unique across your organization.

## Setting Filtering Options for the SAI

- 1 Select the **Filtering** tab in the **Advanced Configuration - Software Application Index** dialog box.



- 2 Select the options as required:

- **Apply recognition to selected files only**

This is a recognition filter that determines which of the files are sent to the recognition engine for processing. Sending too many files can make it slightly slower.

- **By extensions**

Allows you to type in the extensions of any files that you want processed against the recognition engine. Select the extension from the drop-down list (this list maintains a history of previously entered extensions) or type the extension directly in to the box. Multiple file types must be separated by a semicolon.

- **Executable files**

All executable files will be processed against the recognition engine. Executable files include \*.exe, \*.com files, DLLs and other files containing executable code.

- **Files within Archives**

Processes any files in archive files. The following archive file types are supported:

ARJ, ZIP v1, ZIP v2, LHA, LZH, ARC, CAB, TAR, GZIP, TAR/GZIP and PAK



For the best application recognition, select the **Executable Files** option.

### Junk Files

Some files may be executable but are of no interest for licensing or other purposes. These files are often identifiable via the file name.

The Treat Files matching the following regular expressions as junk option is a way for the recognition engine to ignore such files, by allowing one or more file name masks to be specified as 'junk'.

These files are not passed to the recognition engine and will be marked as junk. This is available in the Display Filters tab page so junk files can be discarded and not shown.

To set junk filters:

- 1 Select the **Treat Files matching the following regular expressions as junk** option.
- 2 Type the file name masks you want to treat as junk. See the next section for examples of regular expressions.

### Regular Expressions

This section outlines some of the regular expressions commonly used.

**Table 22 Regular Expressions**

Character	Meaning
.	Match any character
+	Match one or more of the previous character. For example: A+ matches one or more As
*	Match zero or more of the previous character. For example: A* matches zero or more As.
?	Make the previous character optional. For example: assets? matches a string containing either asset or assets. The ? only applies to single characters when there are no enclosing parentheses.
^	The characters after this symbol must appear at the beginning of the string. For example: ^xsf means that the string to be matched must start with the characters xsf.
\$	The characters after this symbol must appear at the end of the string. For example: xsf\$ means that the string to be matched must end with the characters xsf.

**Table 22 Regular Expressions**

Character	Meaning
\	<p>This removes the special meaning of a character. For example:</p> <p>\.</p> <p>matches the . character, since the \ removes the special meaning of the . character.</p>
[]	<p>Character class.</p> <p>Match one of the items contained in the square brackets. For example:</p> <p>[123] will match either a 1, or 2, or 3.</p> <p>[123]+, would match a sequence of 1's, 2's and 3's or any combination of them.</p> <p>Note that within a character class, the ^ character does not have its usual status but means any character except those in the class.</p> <p>For example:</p> <p>A character class of [^123] will match any character that is not 1, 2 nor 3.</p> <p>A character class containing a - between two characters means a range of characters. For example:</p> <p>The character class [c-h] means all the lower case letters starting from c and ending in h.</p> <p>There are a number of additional special predefined character classes to represent some commonly used groups of characters.</p> <p>[:alnum:] Any alphanumeric character</p> <p>[:alpha:] Any alphabetic character</p> <p>[:blank:] Space or horizontal tab</p> <p>[:ctrl:] Control character</p> <p>[:digit:] Decimal digit</p> <p>[:lower:] Lower case letter</p> <p>[:punct:] Punctuation character</p> <p>[:upper:] Upper case letter</p>
()	<p>Groups a set of characters together. For example:</p> <p>(assets)?</p> <p>would make the entire word assets an optional part of the match.</p>



## Configuring Analysis Asset Fields

Analysis Workbench can be configured to construct any number of additional named asset fields. These asset fields are constructed based on data collected at scan time. The analysis asset fields defined here can be displayed as a column in the Machines window.

To customize the columns that are displayed, select the **Edit Column** option from the Columns drop-down toolbar menu in the Machines window.

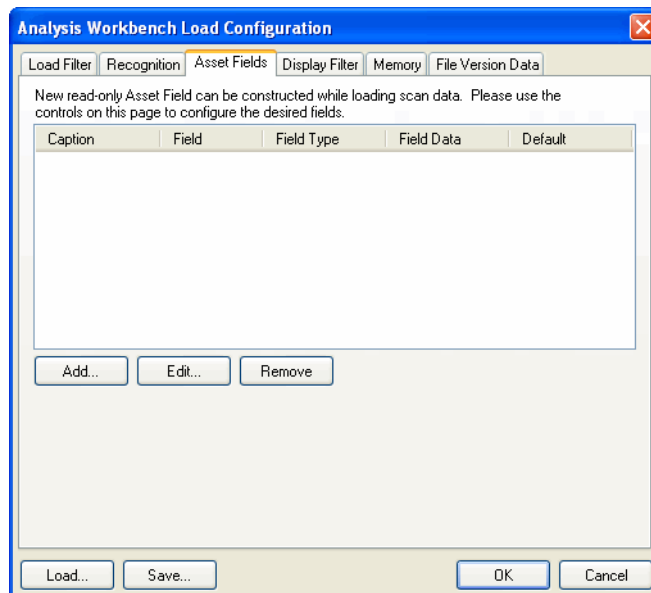
### Adding an Asset Field Extract

The fields are set up in a manner similar to that found in the Scanner Generator. Five different types of fields can be constructed:

- **Text file Extract** - Takes data from a plain text file (similar to File Extract Field of Scanner).
- **Ini Field Extract** - Takes data from an ini file (no equivalent in Scanner).
- **CSV File** - Takes data from CSV files such as peripheral sheets (allows an external CSV file, containing a list of data associated with asset numbers to be parsed and loaded along side the other data).
- **Environment** - Takes data from environment strings (equivalent to same field in Scanner).
- **Sequence** - Takes data from a sequence of asset fields (equivalent to same field in Scanner).

To configure the asset field extract settings:

- 1 Select the **Load Options** command from the **File** menu.



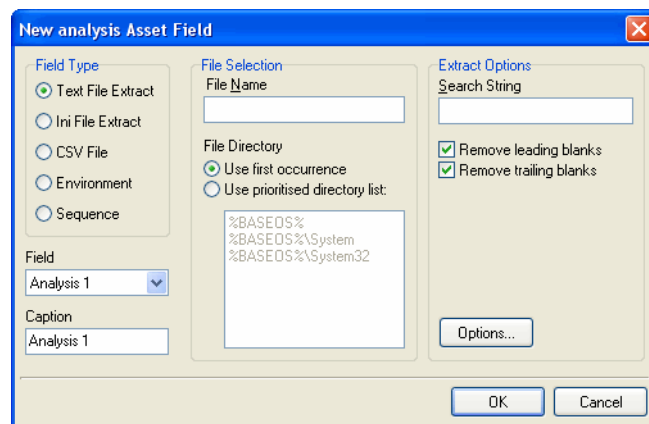
- 2 Click the **Asset Fields** tab. The Asset Fields tab contains a pane with five columns:
  - **Caption** - The caption as specified in the Asset Data page of the Scanner Generator.
  - **Field** - The number of the Analysis field (1 to 28)
  - **Field Type** - The type of field to extract the information
  - **Field Data** - The source of the field information
  - **Default** - Any default value that has been set

- 3 Right-click anywhere in the pane to display a menu with the following options:
  - **Add** - Adds a new analysis asset field.
  - **Edit** - Edit the details for an existing asset field.
  - **Remove** - Removes an existing asset field from the list.
- 4 Select the **Add** option. A **New Analysis Asset Field** dialog box is displayed.
- 5 Select the type of field to be extracted.
- 6 Use the controls on this page to configure the desired fields.

## Text File Extract Asset Field

This field type extracts information from a single line in a named text file.

A useful file extract includes the predefined SMS file which extracts the SMS Unique Machine ID.



The file you wish to extract from must be a file that is included in the Stored Files section. If the file is not there it will not work. In other words, the Scanner has to be set up to store the file before you can extract from it in Analysis Workbench.

To set up a new text file extract asset field:

- 1 Select **Text File Extract** as the field type.
- 2 Assign a caption for the field if required, by typing it in the **Caption** field.
- 3 In the **File Name** box, specify the name of the text file that the information is to be extracted from.
- 4 In the **Search String** box, specify the text string that is going to be located.
- 5 Assign the number for the analysis field by selecting it from the **Field** drop-down list.
- 6 Check the **Remove leading blanks** box, to remove blank spaces (if there are any) before the search string located in the text file.
- 7 Check the **Remove trailing blanks** box, to remove blank spaces (if there are any) after the search string located in the text file.
- 8 In the **File Directory** group box specify where to look for the file. This is a prioritized search sequence list. Select one of the following options:
  - **Use first occurrence** Analysis Workbench uses the first match of the file that it encounters.

- **Use prioritized directory list** A list box is enabled, which allows you to specify the priority of directories where the file might be located. For example:

%BASEOS% (the base operating system directory)

C:\Winnt

This location will have the highest priority, that is, if the file is located in this directory, then this file will be used.

%BASEOS%\System (the System directory in the base operating system directory)

C:\Winnt\System

If the file is not located in the %BASEOS% directory and is encountered in the %BASEOS%\System location, then this location will have priority as the source for the text file, and so on.

- Specify any extract options as required by clicking the **Options** button. See [Specifying Extract Options for Text Files, ini Files, CSV Files and Environment Variables](#) on page 79 for information about how to do this.

## Ini File Extract Asset Field

As with the text file extract asset field, this extracts information from a file collected by the Scanner as a stored file.



The ini file you wish to extract from must be a file that is included in the Stored Files section. If the file is not there it will not work. In other words, the Scanner has to be set up to store the file before you can extract from it in Analysis Workbench.

## The Format of an ini File

Initialization files (.ini files) contains a number of different sections. Each section contains lines of settings (Key Names) applicable to that section. The format of the ini file is as follows:

[Section Name1] - (The name of the first section)

Key Name1 = Value (The first setting)

Key Name2 = Value (The second setting)

.

.

[Section Name2] - (The name of the next section)

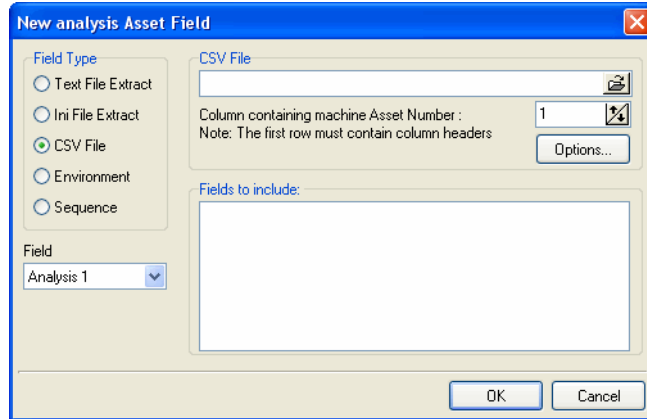
```
Key Name1 = Value (The first setting)
Key Name2 = Value (The second setting)
.
.
```

The advantage of using this type of asset field instead of using a text file extract asset field, is that it is possible to pinpoint exactly which Key Name you require and in which section.

To set up an ini file extract asset field:

- 1 Select **Ini File Extract** as the field type.
- 2 In the **File Name** box, specify the name of the ini file that the information is to be extracted from.
- 3 Assign the number for the analysis field by selecting it from the **Field** drop-down list.
- 4 Assign a caption for the field if required, by typing it in the **Caption** field.
- 5 In the **File Directory** group box, specify where to look for the file. This is a prioritized search sequence list. Select one of the following options:
  - **Use first occurrence** - Selecting this option, Viewer will use the first match of the file that is encountered.
  - **Use prioritized directory list** - Selecting this option enables a list box, which is used to specify the priority of directories where the file might be located. For example,  
  
%BASEOS% (the base operating system directory) C:\Winnt  
  
This location will have the highest priority, that is, if the file is located in this directory, then this file will be used.  
  
%BASEOS%\System (the System directory in the base operating system directory)  
for example, C:\Winnt\System  
  
If the file is not located in the %BASEOS% directory and is encountered in the %BASEOS%\System location, then this location will have priority as the source for the text file, and so on.
- 6 In the **Ini file section** box, specify the section of the ini file that the asset field extract is located in. This is the section identifier in the ini file (surrounded by square brackets []). Do not include the brackets [].
- 7 In the **Key Name** box, specify the Key Name contained in the specified section of the ini file. This is the start of the string before the equals (=) sign. Do not include the = sign.
- 8 Check the **Remove leading blanks** box to remove blank spaces (if there are any) before the **Key Name** located in the ini file.
- 9 Check the **Remove trailing blanks** box to remove blank spaces (if there are any) after the **Key Name** located in the ini file.
- 10 Specify any extract options as required by clicking the **Options** button. See [Specifying Extract Options for Text Files, ini Files, CSV Files and Environment Variables](#) on page 79 for information about how to do this.

## CSV File Extract Asset Field



Allows an external Comma Separated Variable (CSV) file, containing a list of data associated with asset numbers to be parsed and loaded alongside the other data.

- 1 Select **CSV File** as the field type.
- 2 In the **CSV File** box, navigate to the CSV file that is to be loaded.  
The first row of this file must contain column headers.
- 3 Enter the number of the column that contains the machine asset number (that is, the primary identifier field). As the number changes so does the fields selection. For example, if the primary identifier is column 2 in the CSV file, then specify this as the number '2' by either typing it directly into the field or by using the arrows.

The fields contained in the CSV file are displayed in the Fields list box. Select the fields to be included by selecting the check boxes next to the field names.

The primary identifier column (asset number field) check box is disabled and cannot be deselected. This is because it is necessary to load this field.

- 4 Select the **Append (csv) to column name** option if you want the extracted asset fields to be displayed with the word '(csv)' after the column header name in the Machines window.
- 5 Specify any extract options as required by clicking the **Options** button. See [Specifying Extract Options for Text Files, ini Files, CSV Files and Environment Variables](#) on page 79 for information about how to do this.

## Environment Variable Asset Field



This type of field accepts data from a specified environment variable.

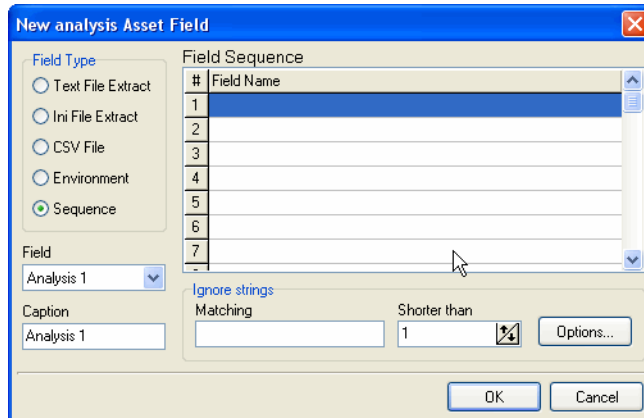
To set up an environment variable extract asset field:

- 1 Select **Environment** as the field type.
- 2 Enter the variable name in the **Environment variable name** field. An example of an environment variable is:  

```
ComSpec=C:\WinNT\System32\cmd.exe
```

You can check for environment variable names by looking in the **Hardware\System** tab in **Viewer**.
- 3 Assign the number for the analysis field by selecting it from the **Field** drop-down list.
- 4 Assign a caption for the field if required, by typing it in the **Caption** field.
- 5 Specify any extract options as required by clicking the **Options** button. See [Specifying Extract Options for Text Files, ini Files, CSV Files and Environment Variables](#) on page 79 for information about how to do this.

## Sequence Asset Field



This field type extracts information from one of up to ten specified fields. The value returned as the results of the sequence field, will be the first of these fields which contains a non-blank value.

To set up a sequence asset field:

- 1 Select **Sequence** as the field type.
- 2 In the **Field sequence** box, click in the **Field Name** column and select the desired field.
- 3 In the **Ignore strings** group box, specify the criteria for a blank field using one or all of the following methods:

- In the **Matching** box, enter a sequence of strings (case-sensitive) separated by semicolons.

If the content of the field matches (is equal to) any of the strings specified here, the field is considered to be blank. For example, if the text string Not Found is entered here, then a field that has the value 'Not Found' is considered to be blank.

Multiple entries must be separated by semicolons ( ; ), for example:

```
'Unknown;Not Tested'
```

- You can type a strings in the form: **\*STRING\***

Here the asterisks (\*) are ignored and any string that contains the text between the two asterisks will be ignored too.

- Specify ignore strings that are less than ‘n’ characters.

In the Shorter than box, use the arrow keys or type in a number to specify the maximum length of text strings that are to be used to define a blank field (between 1 and 255). If the string is shorter than the specified number, then the field will be considered blank.

- 4 Assign the number for the analysis field by selecting it from the **Field** drop-down list.
- 5 Assign a caption for the field if required, by typing it in the **Caption** field.
- 6 Specify any extract options as required by clicking the **Options** button. See [Specifying Extract Options for Text Files, ini Files, CSV Files and Environment Variables](#) on page 79 information about how to do this.

## Specifying Extract Options for Text Files, ini Files, CSV Files and Environment Variables

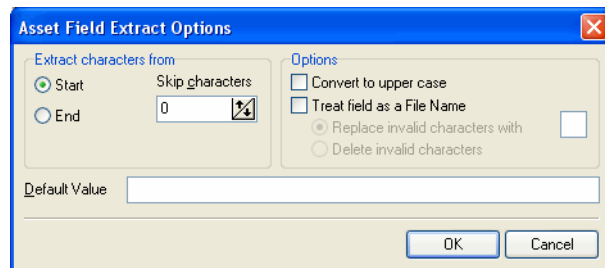
Text file, ini file and environment variable asset fields can be set up so that only part of the string is extracted instead of the entire string.

They can also be set up, for example, to use the last part rather than the first part of the string. This can be very useful for obtaining the last part of an automatic field that is too long.

In addition, a default value can be specified for situations where no matching data has been found.

To specify extract options for text, ini and environment variables:

- 1 Click the **Options** button in the **New Analysis Asset Field** dialog box. The **Asset Field Extract Options** dialog box appears:



- 2 In the **Extract characters from** group box, specify whether you want to use the last part or the first part of the string. Select one of the following options:
  - **Start** - Uses the first part of the string. Use the arrows in the Skip characters box to specify how many characters you want to skip from the beginning of the string.
  - **End** - Uses the last part of the string. Use the arrows in the Skip characters box to specify how many characters you want to skip from the end of the string.
- 3 In the **Options** group box, select the options you want:
  - **Convert to upper case** - Select this option to convert the alphabetic characters to upper case.
  - **Treat field as File Name** - Select this option to treat the string in the asset field as a file name. Some characters are however invalid in file names, so any invalid characters can be replaced with the character specified in the Replace invalid characters with box.

For example, underscore ‘\_’ is a valid file name character and can be used to replace invalid characters.

Alternatively, invalid characters can be deleted by checking the Delete invalid characters box.

If the extracted field is empty or is not found (that is, there is no matching data), then a default value for the string can be specified in the Default Value box.

For example, if the text string 'Not Found' is entered in this box, then an empty field or a field that has not been found will be displayed with this text.

## Displaying the Additional Asset Fields

After the asset field extracts have been selected, the columns need to be displayed in the Machines window. To do this:

- Click the **Columns** toolbar button in the Machines window to display the **Select columns to display** dialog box.

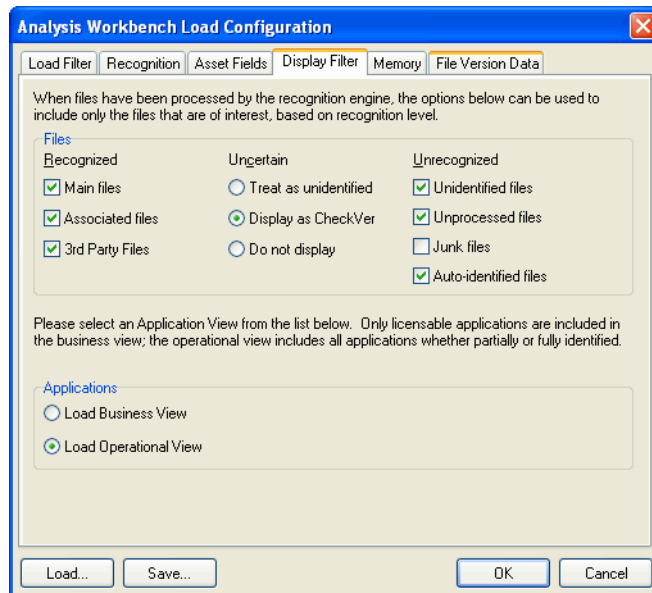
The additional extract fields are included in the **Assets** category.

Refer to [The Machines Window](#) on page 105 for more detailed information about how to include columns to display in the Machines window.

Although these fields are in the Assets category, they are not editable.

## Configuring Display Filter Settings

In the Analysis Workbench, select the **Load Options** command from the **File** menu. Click the **Display Filter** tab.



When files have been processed by the recognition engine, the following options can be used to include only the files that are of interest, based on the recognition level.

These files can be identified in two ways when displayed in the Files information window:

- The color of the entry
- The entry in the Status column



The following table shows the default color and the Status column entry for the five different file recognition levels.

**Table 23 File recognition levels**

Recognition level	Default color in Files window	Status column entry in Files window
Main file	Red	1 Main
Associated file	Green	2 Assoc
3rd Party files	Green	3 3rd Party file
CheckVer file	Purple	4 CheckVer
Unknown file	Blue	5 Unknown
Unprocessed file	Black	6 Unprocessed
Auto-identified	Olive	7 Auto-id
Junk file	Olive	8 Junk

The colors associated with these file recognition levels can be customized. See [Customizing Window Layouts](#) on page 24.

## Selecting the Files to be Displayed

In the Files group box, select the types of files to be displayed from the following three categories:

### Recognized

This category deals with files that have been recognized. Select from the following:

- **Main files**

The main files for an application, for example, Winword.exe are displayed in red (by default) in the Analysis Workbench Files window.

They are used to determine how many copies of the application are found.

- **Associated files**

Files that are part of an application but not the Main file, for example, Printer.com are displayed in green (by default) in the Analysis Workbench Files window.

- **3rd Party Files**

Files such as some DLL files that are technically used by the application, but are also distributed freely and can be used by other applications as well. Another example of a 3rd Party File is InstallShield, which is packaged with an application from a different vendor. The files are also displayed in green (by default) in the Analysis Workbench Files window.

### Uncertain

This category deals with files that have been partially recognized (that is, they have been identified but the version cannot be established with certainty). Select one of the following:

- **Treat as unidentified files**

The files will be given an unidentified recognition level and will be treated as such.

- **Display as CheckVer**

No description or versions are given for these files, but the word <Check Ver> is shown in the version column. This indicates that something is known about the file but it does not accurately conform to the version information held for it, and the version should be checked.

- **Do not display**

The files will not be displayed in the Files window. In other words, they are ignored.

### Unrecognized

This category deals with files that have not been recognized or have not been processed against the recognition engine. Select from the following:

- **Unidentified file**

These files have been processed, but not recognized.

- **Unprocessed files**

These files have not been processed by the recognition engine. These files have been selected for loading using the load filter, but have not been included in the recognition filter.

- **Junk Files**

These files have been set up to be treated as junk by the recognition engine (that is, recognition does not occur on these files). Check this option if you want these files to be displayed. The default is to have this option unchecked - that is they are not displayed.

- **Auto-identified files**

If this option is checked (the default), automatically identified files are loaded. If unchecked, these files are not loaded into memory.

### Selecting the Application View

This is the same as globally tagging Main files in the Files window and applying a Files filter in the Applications window. In effect, this reflects the contents of the SAIs that have been recognized in the current load set.

In the **Applications** group box, select one of the following:

- **Load Business View**

The business view displays only applications with a Main file (that is, applications that require a licence and have been recognized). Partially installed applications are not displayed.

- **Load Operational View**

The operational view displays all applications whether partially or fully identified. The Application window essentially summarizes what has been recognized – irrespective of whether the applications are recognized with a Main file (that is, licensable) or not.

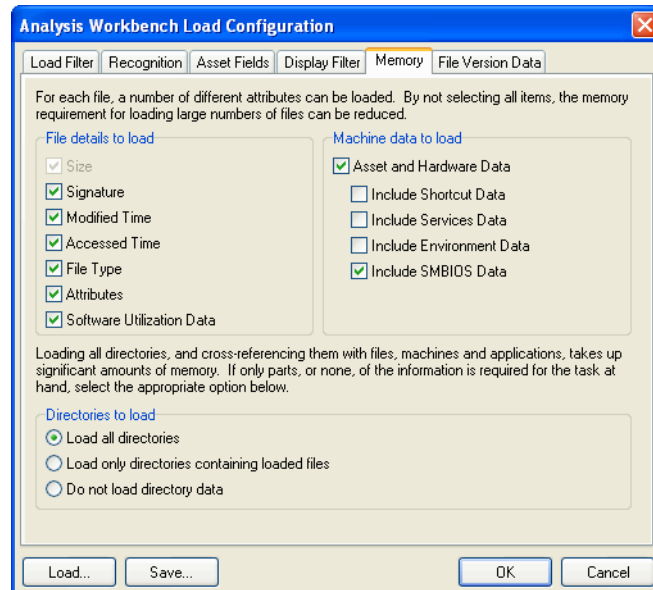
## Configuring Memory Settings

Saving memory not only saves time at loading but also during sorting and selections, therefore it is worth while considering selecting memory saving options. Because of the number of files that will be loaded, removing unnecessary file detail can have significant impact on the time taken to load and the amount of memory needed. This is particularly useful when loading a large quantity of scan files.

When more than the physically available memory is needed, the Operating system uses a page file. Access to this file is of course much slower than to real memory and therefore degrades performance significantly.

In the Analysis Workbench:

- 1 Select the **Load Options** command from the **File** menu.



- 2 Click the **Memory** tab. This option allows you to specify which attributes are loaded for a file. Specify the file details to load by selecting the following options as required:
  - **Size** - The file size. This option is permanently disabled and cannot be unchecked. The Analysis Workbench always loads the file size.
  - **Signature** - The signature (checksum of the first 8 kb).
  - **Modified time** - The time stamp indicating when the file was last modified.
  - **Accessed time** - The time stamp indicating when the file was last accessed.
  - **Type** - The type of file (for example, DOS executable file, Windows executable file, OS/2 DLL file).
  - **Attributes** - The system attributes for a file (for example, hidden, archive, read-only).
  - **Software Utilization Data** - The number of days that the application was used (as a percentage) over a period of time.
- 3 Loading all directories and cross-referencing them with files, machines and applications can take up a significant amount of memory. If only parts, or none of the information is required, then select one the appropriate options:
  - Load all directories
  - Load only directories containing loaded files

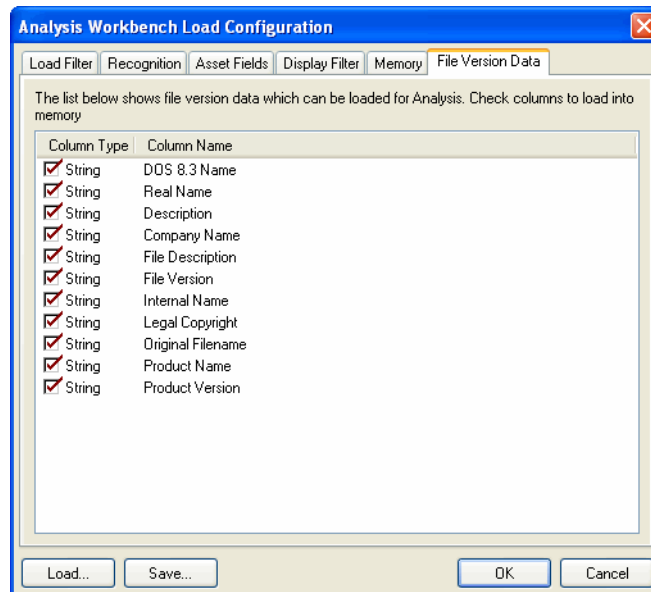
- Do not load directory data
- 4 Select the machine data to be loaded. This is a memory saving option, which allows you to load only some data for each machine. In the Machine data to load group box select from the following options:
  - Asset and Hardware data
  - Include Shortcut data
  - Include Services data
  - Include Environment data
  - Include SMBIOS data
- 5 Click the **OK** button.

## Configuring File Version Settings

By setting file version options, extra data is made available in the Files window. Specific fields can be selected to limit the amount of information loaded. This information can then be displayed by selecting the column name in the Columns toolbar menu.

In the Analysis Workbench:

- 1 Select the **Load Options** command from the **File** menu.
- 2 Click the **File Version Data** tab.



- 3 Select an entry (a single-click in the check box) in the File Version Data page to include it. Alternatively, right-click in the pane and select an option from the menu:
  - **Select All** - Selects all the entries.
  - **Select None** - Clears all of the entries.

## Information Collected by Version Data

The following information can be collected using Version Data:

- DOS 8.3 Name

- Real Name
- Description
- Company Name
- File Description
- File Version
- Internal Name
- Legal Copyright
- Original File Name
- Product Name
- Product Version

# Loading Data from Scan Files

## In This Section

- [Process for Loading Data into Analysis Workbench](#) on page 86
- [Unloading Data from Analysis Workbench](#) on page 87
- [Loading Data from a Scan File](#) on page 88
- [Setting Scan File Load Options](#) on page 89
- [Loading Data from a Scan File](#) on page 88
- [Selecting Files](#) on page 90
- [Checking Options](#) on page 91
- [Loading Scan Files from a Single Directory](#) on page 92
- [Loading Scan Files from Multiple Directories](#) on page 93
- [Selecting Scan Files for Specific Computers \(Complex Queries\)](#) on page 94
- [Example Complex Query](#) on page 100

## Process for Loading Data into Analysis Workbench

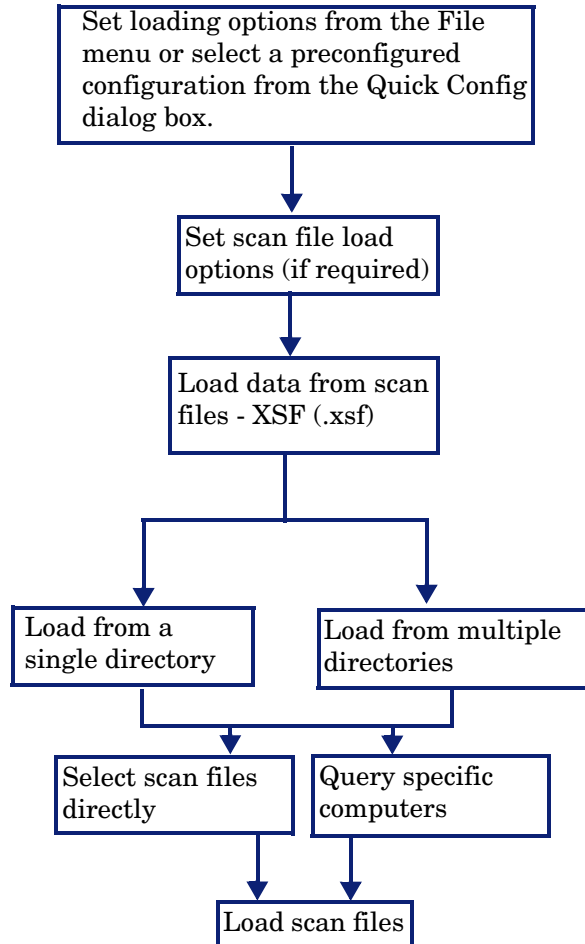
This section explains how you can load data into Analysis Workbench after you set the load options manually or you have loaded a preconfigured option from the Quick Config dialog box.

Analysis Workbench is an analysis tool and requires data to analyze. This data can be loaded from Compressed XML Files (XSF) scan files.

You can load files from the processed directory. Enriched scan files are created here. By default the directory is in the following location:

C:\Documents and Settings\All Users\Application Data\Peregrine\Enterprise  
Discovery\scans\Processed

The following diagram shows the process for reading in data:



## Unloading Data from Analysis Workbench

There may be times when you need to unload scan files from the Analysis Workbench workspace. For example:

- The Recognition, Memory and File Version Data load options are disabled and cannot be changed whilst data is present in Analysis Workbench.
- A previously saved state image can be loaded only when there is no data loaded in the Analysis Workbench.

To Unload Scans from the Analysis Workbench Workspace:

- Select the **Unload Scan Files|Current (name of scan)** command from the **File** menu. The data for the currently selected scan is unloaded. The name of the selected scan is displayed in brackets next to the command.
- Select the **Unload Scan Files|Tagged** command from the **File** menu. Scans that are tagged in the Machines window are unloaded. This command is not available if there are no tagged machines.
- Select the **Unload Scan Files|Untagged** command from the **File** menu. All untagged scans in the Machines window are unloaded.

This option is not available if all machines are tagged.

- Select the **Unload Scan Files** command from the **File** menu. All scans loaded into the Analysis Workbench are now unloaded.

## Loading Data from a Scan File

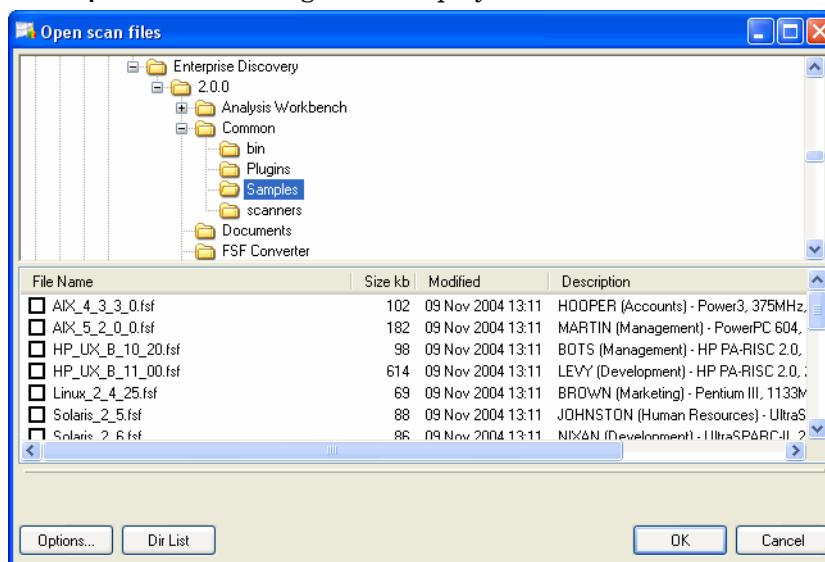
The Analysis Workbench provides various options for reading in scan files to analyze the data collected for a computer population.

Scan files read into the Analysis Workbench are usually selected from a repository directory(s) used to store all the scan files for a computer population.

To load data from a scan file perform the following steps:

- 1 Select the **Load scan files** command from the **File** menu.

The **Open scan file** dialog box is displayed.



- 2 Click the **Options** button to set the scan file load options. See [Setting Scan File Load Options](#) on page 89.
- 3 Load the scan files in one of the two following ways:
  - From a single directory
  - From multiple directories
- 4 Load the scan files using one of the two methods:
  - Select scan files directly from the directory where they are stored. This allows you to select individual files, a group of files or all the files in the selected directories.
  - Select scan files for specific computers using the hardware and asset data collected for each computer. A query facility is used for this method, so that the files matching specified criteria for the hardware and asset details recorded during the inventory, are selectively read in.

Whichever method is chosen, the Analysis Workbench reads in the software file information for each scan file, according to specified load options.



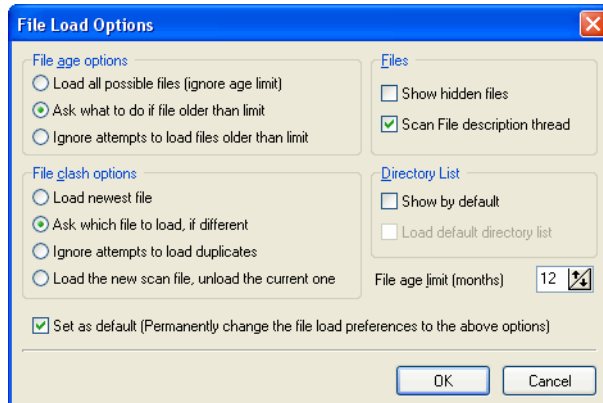
## Setting Scan File Load Options

After the scan files or data to be loaded into Analysis Workbench have been selected, the software information collected for each computer inventoried is read in according to the options selected for processing information. These are referred to as the File Load Options.

Scan file load options are used to deal with situations that can arise when loading older scan files and specify how to handle scan files with the same name.

- Click the **Options** button on the **Open scan file** dialog box.

The **File Load Options** dialog box is displayed:



The following load options can be enabled or disabled:

**Table 24 Load options**

Option	Description
File Age Options	
Load all possible files (ignore age limit)	When selected, <u>all</u> scan files (regardless of the age of the scan file itself) are loaded.
Ask what to do if file older than limit	Selecting this option make the File age limit (months) box available. Use the arrows to set the age limit in months. A prompt is displayed when the file to be loaded is older than the specified file age limit.
Ignore attempts to load files older than limit	Select this option to ignore any attempt to load a file that is older than the age limit specified in the File age limit (months) box.
File Clash Options	
Load newest file	Select this option to allow the file with the newest date to be loaded, if two files with the same name are loaded.
Ask which file to load, if different	Select this option to allow a prompt to be displayed asking which of the files to load, when two identical file names are encountered.
Ignore attempts to load duplicates	Select this option to exclude any duplicate files from being loaded. The first file encountered is loaded.

**Table 24 Load options**

Option	Description
Load new scan file, unload the current scan file	Select this option to allow the file with the newest date to be loaded. The file with the older date will be unload.
Files	
Show hidden files	Select this option to show hidden files in the Open scan file dialog box.
Scan file description thread	Select this option to display the descriptions of the data files in the Load scan file dialog box.
Directory List	
Show by default	Select this option to allow scan files to be loaded from multiple directories when the File Load scan file command is selected from the File menu.
Load default directory list	This option is only enabled when the Show by default option is selected. Selecting this option will load the default directory list when the Open scan file dialog box is opened.
Other Options	
Set as default (Permanently change the file load preferences to the options above)	Select this option to enable the load options specified on this form to be used as the default settings when scan files are loaded.

## Loading Old Scan Files

If the Analysis Workbench encounters a file that is older than the age limit set in the file load options (see [Setting Scan File Load Options](#) on page 89), an Old file found dialog box is displayed. The name and path of the scan file is displayed along with some basic information. From within this dialog box, you have the options to do the following:

- Ignore this file, as it is older than the limit set in the file load options.
- Load this file regardless of its age.

The Set as default option in this dialog box will permanently change the file load preferences to the previous options.

You can change the default settings later by clicking the Options... button in the Open scan file dialog box (File | Load scan files...).

## Selecting Files

In the **Open scan files** dialog box, clicking on a file entry in the bottom pane of either directory view will highlight it in blue. However, this does not mean that the scan file will be automatically loaded. For this to happen, the check box next to the scan file must be clicked. You can also use the space bar to check and clear the box.

A scan file in the list can be:

- Selected (highlighted in blue) and/or
- Checked (checkmark set) or
- None or both of the above

Checked scan files will be loaded when the OK button is clicked.

By selecting files you can group them for operations carried out from the shortcut menu (check/uncheck selected, remove selected, sort by selected).

Multiple files can be selected by clicking on a file and using the Shift/Ctrl keys at the same time as clicking on other files. This allows the Open scan file dialog box to be more flexible.

For example, right-click on a scan file and select Check all from the menu, select a range of files and then select Uncheck selected.

If you do not check any files, the Open scan file dialog box will ask to load either of the following:

- All files, if no files or only a single file is selected.
- Selected files, if more than one is selected.



You can use the drag/drop for loading in scan files. Drop any number of directories, scan files, or a combination of both onto the Analysis Workbench window to load the scan files and all files in the directories.

## Checking Options

Checking options can be set by using the shortcut menu which is available by right-clicking anywhere in the bottom pane. This menu allows you to:

- **Check all** – Checks all entries in the list.
- **Check none** – Unchecks all entries in the list.
- **Select all** – Selects all entries in the list.
- **Select none** – Deselects all entries in the list.
- **Check selected** – Checks the selected entries in the list.
- **Uncheck selected** – Clears the checkmark from selected entries in the list.
- **Remove selected from list** – Removes any selected entries temporarily from the list. The file entries are no longer displayed in the list, but are not deleted from the disk.
- **Sort by checked** – Moves all checked entries to the end of the list.
- **Sort by selected** – Moves all selected entries to the end of the list.
- **Query** Displays a Complex Query dialog box, which allows you to load scan files for specific computers. See [Selecting Scan Files for Specific Computers \(Complex Queries\)](#) on page 94 for more information.

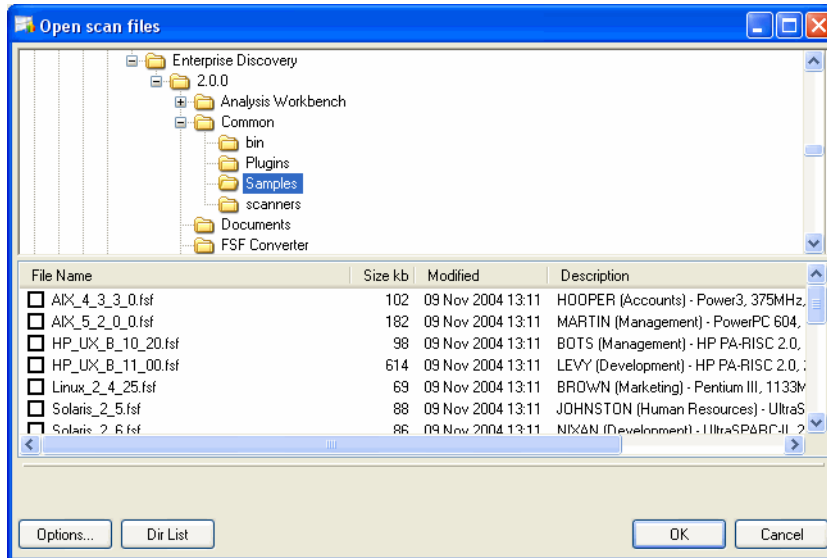
## Selecting Multiple Files

Multiple files can be selected by clicking on a file and using the Shift/Ctrl keys at the same time as clicking on other files. This allows the Open scan file dialog box to be more flexible.

For example, right-click on a scan file and select **Check all** from the menu, select a range of files and then select **Uncheck selected**.

## Loading Scan Files from a Single Directory

Scan files can be loaded from a single or multiple directories. By default the **Open scan file** dialog box allows you to load scan files from a single directory.



To open scan files from a single directory:

- 1 In the top pane in the **Open scan file** dialog box, navigate to the directory that you want to load the scan files from. Any scan files found in that directory will be displayed in the bottom pane.

As the mouse pointer is placed over a scan file in the bottom pane, details are displayed in the status panel.

- 2 Check the box next to the scan file to include it for loading (you can also use the space bar to check and clear the box). Checking options can also be set by using the shortcut menu which is available by right-clicking anywhere in this pane. See [Checking Options](#) on page 91.
- 3 Set scan file load options if required by clicking the **Options** button in the **Open scan files** dialog box.
- 4 Click the **OK** button to load the checked scan files. A progress indicator is shown.

If an error is encountered during loading, each error is logged in the Log window (Select the Log Window command from the Window menu to display the Log window) and an error message is displayed at the end of the load sequence.

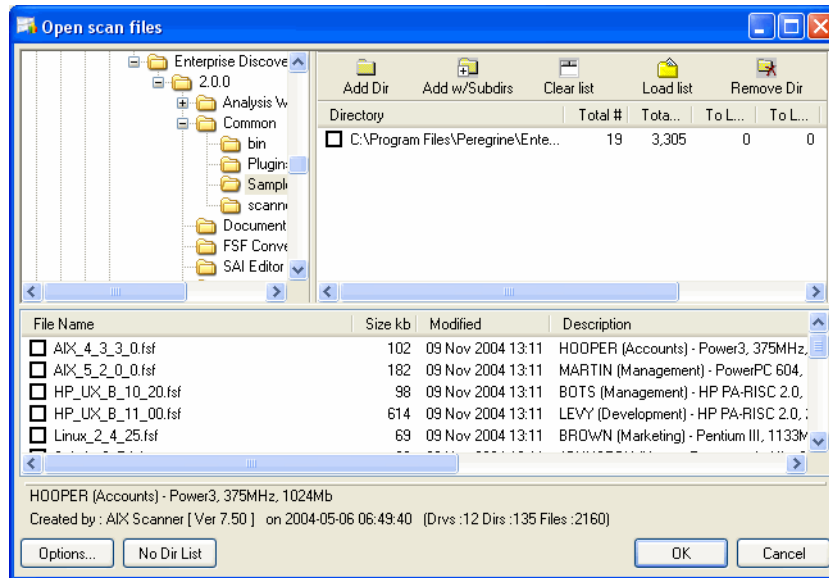


To load only one scan file, double-click on it.

To load scan files from multiple directories, click the Dir List button. See [Loading Scan Files from Multiple Directories](#) on page 93 for more details.

## Loading Scan Files from Multiple Directories

To load scan files from multiple directories, in the **Open scan file** dialog box (single directory view), click the **Dir List** button.



An extra pane is displayed in the upper right area of the dialog box. This is the list of directories to load. For each directory, this pane displays the following:

- The total number of files in the directory and their combined size.
- The total number of scan files to load and their combined size.
- The total number of scan files selected and their combined size.

The bottom pane displays all the scan files that are available in any of the included directories.

To load scan files from multiple directories:

- 1 In the **Open scan file** dialog box (single directory view), click the **Dir List** button.
- 2 Navigate to the directory you want to load the scan files from and use the buttons as follows.
  - **Add Dirs** Add this single directory to the list.
  - **Add w/Subdirs** Include this directory/drive plus any subdirectories contained in that directory/drive.
  - **Clear list** Clear the list of directories.
  - **Load list** Load a previously saved default directory list.
  - **Remove Dir** Remove this directory from the list.

Any scan files contained in the selected directory(s) will be displayed in the bottom pane. As the mouse pointer is placed over a scan file in the bottom pane, details are displayed on the status panel.

- 3 Check the box next to the scan file to include it for loading (you can also use the space bar to check and clear the box). Checking options can also be set by using the shortcut menu which is available by right-clicking anywhere in this pane. See [Checking Options](#) on page 91.

- 4 Set scan file load options if required by clicking the **Options** button in the **Open scan files** dialog box.
- 5 Click the **OK** button to load the checked scan files. A progress indicator is shown.

If an error is encountered during loading, each error is logged in the Log window (select the **Show Log** command from the **Window** menu to display the Log window) and an error message is displayed at the end of the load sequence.

To load scan files from a single directory, click the **No Dir List** button. See [Loading Scan Files from a Single Directory](#) on page 92 for more information.

## Selecting Scan Files for Specific Computers (Complex Queries)

Querying provides a way of selecting and reading in only those scan files for computers matching specified search criteria.

This task is carried out using the Complex Query dialog box which allows multiple search criteria to be specified from a selection of categories. These categories are defined by the hardware and asset information collected across the computer population.

When the search criteria are fully specified, the query is invoked and all scan files that match the query criteria are checked/unchecked. The Complex Query dialog box also allows defined queries to be saved so that they can be loaded and used again.

The following sections describe the pages of the Complex Query dialog box and their functions. An example query can be found on [page 100](#).

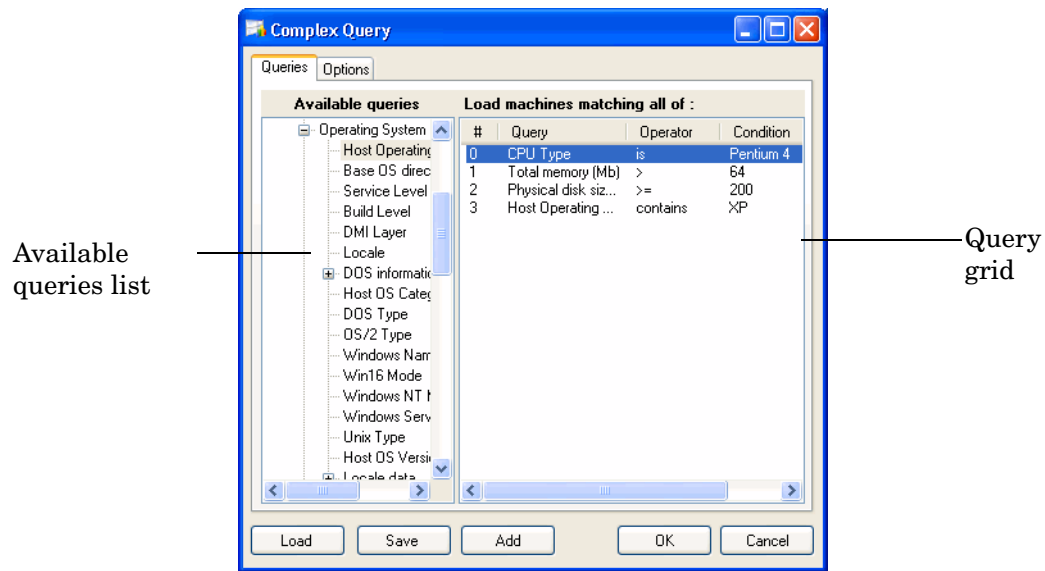
### Displaying the Complex Query Dialog Box

To begin creating a query, you need to display the Complex Query dialog box used to specify the search criteria:

To display the Complex Query dialog box:

- 1 Select the **Load scan files** command from the **File** menu to display the **Open scan files** dialog box.
- 2 Right-click anywhere in the bottom list. A shortcut menu is displayed.

- 3 Select the **Query** option. The **Complex Query** dialog box is displayed. By default the **Queries** tab is selected.



This dialog box has two tabs:

- **Queries** - Displays the hardware and asset fields and allows you to build up the query.
- **Options** - Sets up the logic, actions and format of the query.

## The Queries Tab

The **Queries** tab in the **Complex Query** dialog box displays a page that contains the two components:

- The available queries list
- The query grid

### The Available Queries List

There are two categories of information that can be used to query data collected from a population of computers:

- The asset data entered manually using the asset questionnaire.
- The hardware configuration details collected automatically for each computer as it is inventoried.

These categories of information are listed in the Available queries list on the left side of the dialog box.

### Available Query Categories

These categories are used to group the items into the outline used in query and column selection. The following list shows the hardware fields that are collected during a scan:

For a complete list of hardware and configuration items collected by the Scanners, refer to the document entitled *Data collected by the Scanners*.

**Table 25 Available query categories**

Category	Description
Asset Data	Items collected manually or automatically through the entry fields in the Scanner, or items calculated using analysis-time asset fields.
CPU Data	Information about the processor(s) and coprocessor of the machine.
Bus Data	Information pertaining the machine's bus. This category includes the Bus architecture and a list of identified cards that are not Network cards, disk controllers or video cards.
BIOS Data	Data extracted from the machine's BIOS (Which is a read-only memory area, typically located at the top of the first 1MB of memory in the machine).
Memory Data	Memory information: Physical amount of memory, partitioning of memory, swap file (virtual memory) and so on.
Operating System Data	Operating System information. This includes information about the OS running at the time of the scan, name, version, and so on, as well as OS services, such as user profiles, login name.
Video Data	Provides details of the Video Display Adapter, which include the adapter type (EGA, XGA, VGA and so on) and model/manufacture. In Windows and OS/2, the current desktop resolution and number of colors are also displayed.
Network Data	Information about the machine's network connection. This includes a list of network cards, as well as logical information (machine name, logon name, domain name, addresses, shares and so on).
Keyboard and Mouse Data	Whether a Mouse is connected. Whether a Keyboard is connected.
Disk Data	Information related to physical disk drives, CD-ROM drives, network drives and so on, as well as information about logical partitioning of these. Also includes a list of disk controllers.
System Data	Items specific to the scan file or scan (but, with the exception of the asset number, without real relevance to the machine itself) including asset number, scan time, time since scan, path to scan file, version of scan file and so on
Port Data	Contains a list of parallel and serial ports.



**Table 25 Available query categories**

Category	Description
Storage Data	Shows the name, vendor, revision and device host information for the storage devices (such as hard drives, CD-ROMs, tape drives) that have been detected.
Peripheral Data	Information about peripherals, currently modems, sound cards and printer information.
SMBIOS Information	Information extracted from the machine's SMBIOS, if available.
USB Data	This contains information about the USB (Universal Serial Bus) devices, controllers, hubs and ports. USB is an external bus which supports plug and play. It allows peripheral devices to be connected or disconnected from computers without the need to shut down or rebooting. These peripheral devices include CD-ROM drives, joysticks, speakers, cameras.
Machine Window Data	Shows information from the Analysis Workbench Machines window.

### The Query Grid

The query grid is displayed on the right side of the Queries page. Each query item is built up on a separate row. A maximum of 250 different query items are allowed.

The query grid has four columns:

- **#**  
The number of the query items set up on the options page. The maximum that can be configured is 250.
- **Query**  
This column is reserved for items from the Available queries list. Double-clicking on an data field in the Available queries list, moves the entry to this column of the query grid. Alternatively, you can drag the data field from the Available queries list and drop it onto a row in the query grid.
- **Operator**  
Many hardware fields can be queried against a set range of values. This columns shows pick lists for the types of queries performed against the Asset fields and some hardware field values.
  - Begins with
  - Contains
  - Does not equal
  - Ends with
  - Equals
  - Greater than

- Is not the same as another field
- Is the same as another field
- Less than
- Matches

- **Condition**

This column is reserved for a parameter value that must be matched by the query.

### The Shortcut Menu

Right-clicking on an entry in the query grid, displays a shortcut menu:

- **Edit current query** - To edit an existing query entry, right-click on the cell and select this command from the shortcut menu.
- **Clear Current Line** - To delete an entry from the query grid, right-click on the entry and select this command from the shortcut menu.
- **Clear All** - Select this option to delete all entries from the query grid.

### The Query Grid Buttons

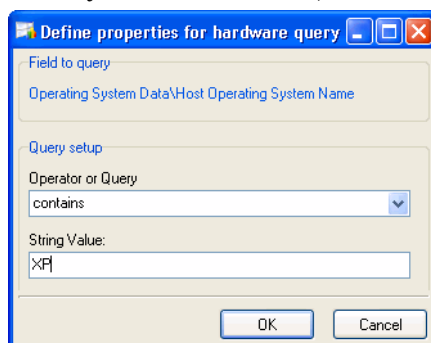
- **Load** - To use a saved query, click the Load button and select the saved query file (with a .awq extension). The query files are loaded from the Queries directory in the Enterprise Discovery installation path. Click the OK button.
- **Save** - To save the query for future use, click the Save button. Enter a name for the query file (with a .awq extension) and click the OK button. The query files are saved in the Queries directory in the Enterprise Discovery installation path. Saved queries can be automatically selected and used without having to define the query again.
- **Add** - Highlight the desired field and click the Add button to add the definition to the query grid.

## Building a Query

Queries are built within the Query grid by clicking on any + sign in the tree. This expands the relevant category and lists possible data fields.

- 1 To select a data field in the **Available queries** list, do one of the following:
  - Double-click on a data field in the **Available queries** list.
  - Drag the data field and drop it onto the **Query** grid.
  - Select the data field and click the **Add** button.

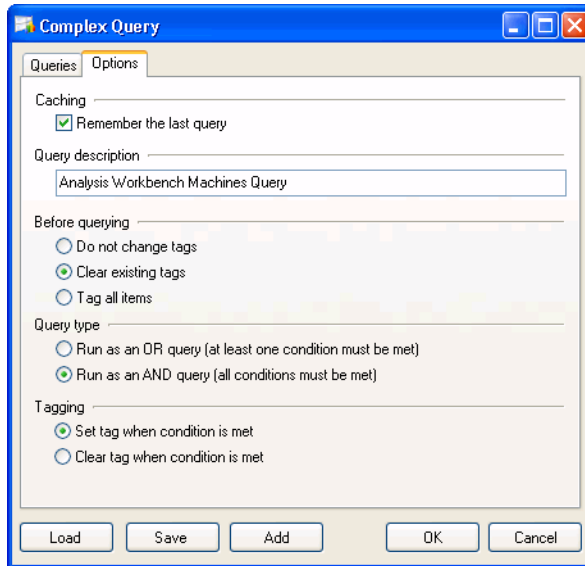
After you have done this, a **Define properties for hardware query** dialog box is displayed.



- 2 In this dialog box select the operator for the query.
- 3 Depending on the type of query you set up, enter a parameter value that must be matched by the query.
- 4 Click **OK**. You are returned to the **Complex Query** dialog box.
- 5 If required, you can save the query by clicking the **Save** button.

## The Options Tab

In the **Complex Query** dialog box, click the **Options** tab.



This tab is used to do the following:

- Retain the last query or clear the existing query.
- Provide a description for the query.
- Set up the actions that are to be carried before the query has been made. That is, whether to clear or set all existing tags, or to leave them untouched.
- Set up the logic that will be used to perform the query.
- Set up the actions that will be carried after the query has been made. That is, which tags will be applied and under what conditions.

**Table 26 Query options**

Option	Description
<b>Caching</b>	
Remember the last query	If this option is checked, a query will be retained after it has been run. If unchecked, the grid is cleared after the query has been run.
<b>Query description</b>	
	Allows you to enter a text description of the queries being made. This is useful for identifying stored queries.

**Table 26 Query options**

Option	Description
<b>Before querying</b>	
Do not change tags	No actions are performed before the query is made.
Clear existing tags	All tags are cleared before the query is made. That is, all scan files are deselected.
Tag all items	All entries in the Open scan file dialog box are tagged before the query is made. That is, all scan files are selected.
<b>Query type</b>	
Run as an OR query (at least one condition must be met)	When more than one query is specified, the match is made when either one of them are true.
Run as an AND query (all conditions must be met)	When more than one query is specified, the match is made when all queries are fulfilled.
Note: Only one of these logic rules can be applied to the same query. They cannot be mixed.	
<b>Tagging</b>	
Set tag when condition is met	After an entry is found that matches the parameters defined by the query, a tag is set on that entry. That is, the scan file is selected.
Clear tag when condition is met	After an entry is found that matches the parameters defined by the query, if it is tagged then this tag is cleared. That is, the scan file is deselected if it was previously selected.

## Example Complex Query

In this example, the query will be set up to select scan files for all machines that have a minimum specification. This may be because you want to locate all those machines that need to have their hardware and software upgraded in to be able to run a particular piece of software.

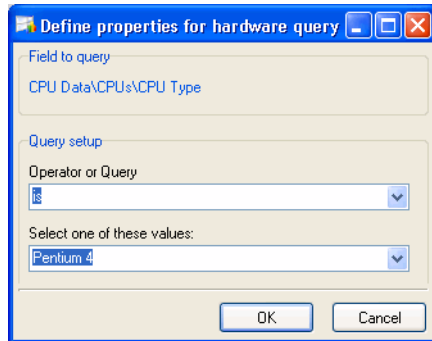
The machine that has the following minimum specification:


- Pentium 4 processor AND
- 64 Mbytes or more of memory AND
- More than 200 Mbyte of space on its local hard disks AND
- Host operating system is Windows XP

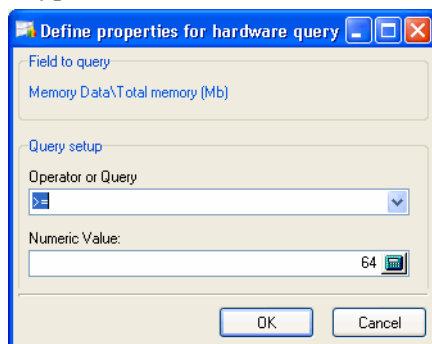
### Step 1- Setting query parameters for scan file data

The first step for specifying the criteria for the query is to select the data items that need to be matched by the information in the scan files.


- 1 In the **Available queries** list click on the + sign next to the **CPU Data** category. Click on the **CPUs** subcategory.
- 2 Select **CPU Type** by double-clicking on it with the mouse or by dragging it to the grid. The **Define properties for hardware query** dialog box is displayed.
- 3 Select **is from the** Operator or Query drop-down list and select Pentium 4 from the other drop-down list

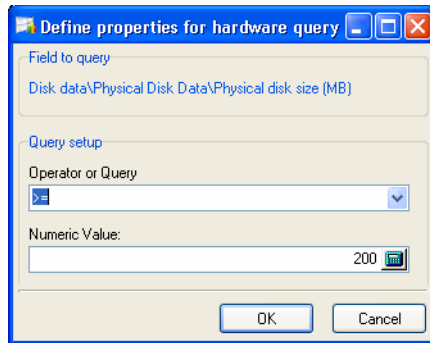


- 4 Click the **OK** button. You are returned to the Complex Query dialog box.
- 5 In the **Available queries** list, click on the + sign next to the Memory Data category.
- 6 Select by Total Memory (Mb) double-clicking on it with the mouse or by dragging it to the grid. The Define properties for hardware query dialog box is displayed.
- 7 Select **>=** from the Operator or Query drop-down list.
- 8 Type 64 directly into the Numeric Value field or click the calculator icon  and use the keypad.

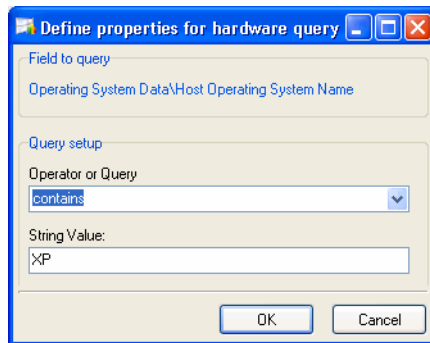


- 9 Click the **OK** button. You are returned to the Complex Query dialog box.
- 10 In the Available queries list, click on the + sign next to the Disk data category. Click on the Physical Disk Data subcategory and select Physical disk size (MB) by double-clicking on it with the mouse or by dragging it to the grid. The Define properties for hardware query dialog box is displayed.
- 11 Select **>** from the Operator or Query drop-down list.

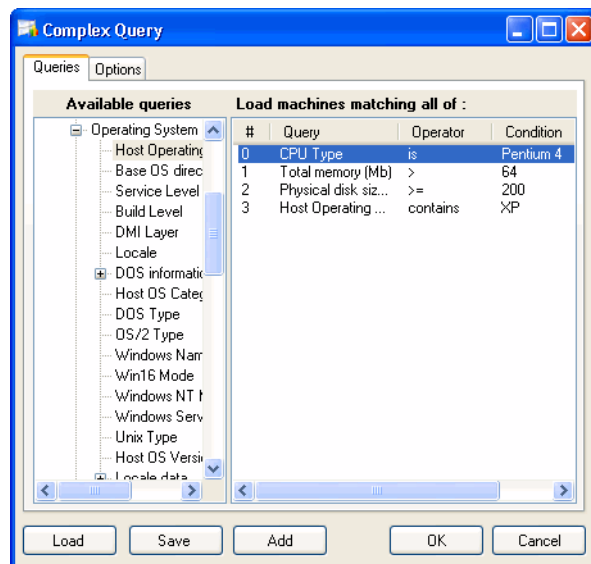
- 12 Type 200 directly into the Numeric Value field or click the calculator icon  and use the keypad.



- 13 Click the OK button. You are returned to the Complex Query dialog box.
- 14 In the Available queries list, click on the + sign next to the Operating System data category.
- 15 Select Host Operating System Name by double-clicking on it with the mouse or by dragging it to the grid. The Define properties for hardware query dialog box is displayed.
- 16 Select the contains option from the Operator or Query drop-down lists.
- 17 Type XP directly into the String Value field.



- 18 Click the **OK** button. You are returned to the Complex Query dialog box. The final Query grid should look as follows:



- 19 To save the query for future use, click the Save button (in the **Queries** tab). Enter a name for the query file (with a **.sqm** extension).

#### Step 2 - Setting the query options

- 1 Click the **Options** tab.
- 2 Select the **Remember the last query** option. This option allows any previous queries made to be saved in the grid.
- 3 Enter a text description of the queries being made in the **Query description** box. For example, you could enter something similar to the following:  
‘Machines meeting a minimum standard’
- 4 In the **Query type** group, select Run as AND query. When more than one query is specified, the match is made when all queries are fulfilled.
- 5 After you have specified the query parameters, return to the **Queries** tab and click the **OK** button to tag the scan files matching the query.

# Viewing Data

## In This Section

- [The Default Display](#) on page 104
- [The Machines Window](#) on page 105
- [The Machine Details Window](#) on page 107
- [The Applications Window](#) on page 108
- [Applications Details Window](#) on page 110
- [The Directories Window](#) on page 111
- [The Directories Details Window](#) on page 112
- [The Files Window](#) on page 113
- [The File Details Window](#) on page 116

## The Default Display

The basic analysis of data consists of viewing the hardware, software and asset information in the scan files collected for a computer population, Analysis Workbench provides various windows to display and view data.

- Files
- Machines
- Directories
- Applications

The default display view on starting Analysis Workbench consists of three windows: Files, Applications and Machines. A Directory view can be displayed as well, but is not part of the default screen layout.

Each window can be customized to show different columns and different levels of detail for each line. The window contents can be sorted on any column displayed, by clicking on the column headers.

In addition, each window features a Details window, where more details about the currently selected item can be displayed.

Any number of windows, each displaying a different set of columns and sorted in different ways can be opened at the same time.

The current workspace layout can be saved, either as the new default workspace or as a named layout that can be reloaded at any time. The Layout command in the Window menu is used to save a new or load a previously saved window layout. The default layout is stored in `awdef.ini`.

The user interface can be customized by using the options in the Configure drop-down toolbar menu available in all the windows. See [Customizing Window Layouts](#) on page 24 for more information.

The windows can be resized and positioned in the workspace to reflect your requirements. See [The Information Windows](#) on page 22 for more information about the Analysis Workbench windows.



## Locking and Unlocking Columns

It is possible to 'lock' some of the leftmost columns of the main windows.

To do this, right-click on a column header, and select the Lock option. When this is done, the column clicked and all columns to the left of it will be 'locked' and will not scroll left or right. To remove a lock, select the Unlock option from the shortcut menu, and to set a different lock, simply select Lock on a different column.

This feature can be used to make sure important columns, remain visible while scrolling through detailed columns.

## The Machines Window

### In This Section

- [Information Available in the Machines Window](#) on page 105
- [Filtering Data in the Machines Window](#) on page 106
- [Customizing the Columns Displayed in the Machines Window](#) on page 106
- [Special Note When Selecting Columns](#) on page 107

### Information Available in the Machines Window

The Machines window displays the Machine ID (Asset Number) and various description fields for computers within the inventoried population.

Included in this information is asset data. Asset data is data that was collected using the asset questionnaire which collects customized asset information as each computer is scanned. The asset questionnaire is configured in the Asset Data page of the Scanner Generator.

The information includes details about users, departments, physical assets, equipment, and any other information that is useful to record.








User-defined and Automatic fields now show the actual caption displayed to the user. However, if more than one scan is loaded into Analysis Workbench and they have different captions, only the caption from the last scan loaded is shown.

The Machines window allows further details of the hardware, software and asset data collected for a computer to be viewed, by providing a link to the Machine Details window. See [page 107](#) for more information about the Machines Details window.

## Filtering Data in the Machines Window

Filters can be set (using the Filters drop-down toolbar menu or the filter icons) to provide additional information in relation to the other windows in the workspace as follows:

**Table 27 Filters in the Machines window**

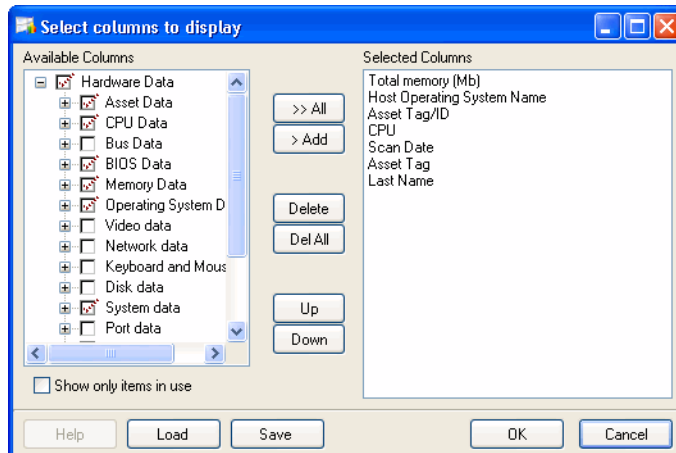
Filter	Shows
 Machine	Any tagged machines in the Machines window.
 Application	Any machines that contain tagged applications. It shows any machines that have the application installed. Note: It does not show machines that have a partial installation (in other words, machines where a licence is not needed).
 Directory	Any machines that contain tagged directories.
 File	Any machines that contain tagged files.
 Local	Any machines with Local tags.

## Customizing the Columns Displayed in the Machines Window

To customize the columns displayed in the Machines window:

- 1 Click on the **Columns** drop-down toolbar menu.

A **Select columns to display** dialog box is displayed.



- The **Available columns** list shows all the available categories and fields. Clicking on the **+** sign expands the category and shows the fields that are contained in it. A check box is displayed next to each category and field. A dotted check box next to the category indicates not all the fields in that category have been selected (that is, only some fields have been selected). Clicking on a partially checked category will select all fields in the category. Clicking again will deselect all fields.
- The **Selected columns** list shows the fields that have been selected to be displayed as columns in the Machines window.

- The Show only items in use option will ensure that only hardware items that actually exist in one of the loaded scan files are shown in this tree.
- 2 Either drag a category from the left list to the Selected columns list, or select the check box next to the category and click the **>Add** button. The functions of the other buttons are as follows:
    - To add all the available columns to the **Selected columns** list click the **>>Add** button.
    - To remove an entry from the **Selected columns** list click the **Delete** button.
    - To delete all entries in the Selected columns list click the **Del All** button.
    - You can move the position of entries in the Selected columns list using the **Up** and **Down** buttons.
  - 3 Click OK after you have selected the columns. You are returned to the main workspace.

### Special Note When Selecting Columns

Each data item collected is shown only once in the tree, even if multiple values for a particular item are collected. Examples of this are CPU Speed (where one per CPU is collected) and Card Class (which is collected for every card for every bus supported).

When a column such as this is chosen to be shown in the Machines window, Analysis Workbench automatically figures out how many columns are required to show all of the collected data and appends 'Indexes' to each column name.

For example, choosing the CPU Speed column will normally create just one column named 'CPU Speed (0)' (Index start at 0).

Now, if the data loaded includes at least one machine with two CPUs, Analysis Workbench will create two columns instead, 'CPU Speed (0)' and 'CPU Speed (1)'.

The number of columns necessary to show all data for all loaded machines is not recalculated when new data is loaded or data is unloaded. To have Analysis Workbench refresh this, go into the Column selection dialog box and click OK.

To enable or disable the display of a single one of these columns. For example to see just 'CPU Speed (1)', each column is available from the drop-down Column menu.


## The Machine Details Window

The **Machine Details** window provides further information for each computer listed in the Machines window.

To display the Machine Details window in the Machines window do one of the following:

- Select the **Detail window link** option from the **Configure** drop-down toolbar menu.
- Select the **Configuration** option from the **Window** menu and check the **Machine Windows** box in the **Detail Window Link** group.

The information to be displayed in the Machine Details window can be selected by doing one of the following:

- Clicking on the **Configure** icon  and checking the **Machine Windows** box in the **Detail Window Link** group.
- Selecting the **Detail window** option from the **Configure** drop-down toolbar menu and checking the **Machine Windows** box in the **Detail Window Link** group.

Depending on what information was selected in the Window Layout dialog box, the Machines Details window can show the following information:

- Hardware overview - The information displayed here depends on which option was selected in the Configuration window.
- The default displays basic details of the hardware configuration scanned from the computer as it is inventoried. Provides details of the operating system, processor, type of screen, memory, drives, directories and files as well as the total disk space and free space.
- The Machine window data displays all columns as selected in the Machines window but vertically rather than horizontally making it easier to read.
- Applications - Displays details of the applications identified on the machine, including the publisher, applications and version.
- Recognition statistics - Displays the total number of files on the highlighted machine, including a breakdown of Main files, Associated files, files that need the version checked, unrecognized files and unprocessed files, both as a figure and as a percentage of the total files.



The Machines Details – Application information links back to the Applications window, showing details for that selected application entry. That is, if you click on an application in the Machines Details window, the corresponding application will be located (and highlighted) in the Application window.

## The Applications Window

The Applications window displays a view of the applications within a population that have been recognized.

The Applications window allows further details of the application licence information collected for a computer to be viewed, by providing a link to the Applications Details window.

The data displayed in the Applications window cannot be changed or altered in any way. The Applications window provides the following information:

**Table 28 Data displayed in the Application window**

Column	Description
Publisher	The name of the software publisher (for example, Microsoft, IBM).
Application	The name of the software application.
App Type	The type of application (for example, Word processor, Spreadsheet).
Version	The version of the software.
Release	The release of the software.
OpSys	The operating system the application runs on.
LangCode	The ISO 639 Language – 3166 Country code of the application. This is the ISO standard used to define languages. The format is as follows: <639 3166> for example <EN-US> refers to English – USA.
Language	The name of the language of the application.

**Table 28 Data displayed in the Application window**






<b>Column</b>	<b>Description</b>
Description	Any additional relevant information and notes, (for example, that the application is part of the Microsoft Office97 Suite of programs).
Machines	The number of machines on which the application is found. In the Operational View, this includes machines on which a partial install (that is, one or more non main files) is found. In the Business View, this column is the same as the Installs column.
Installs	The number of installations of that particular application that have been found throughout the population (that is, on how many machines the application is installed). An application is defined as installed when at least one Main file has been identified on a machine.
Licences	The number of licences required for the application. This is the same as the Installs column unless a licence relation exists, in which case, the Licences column may contain a number smaller than the Installs number.
Files	The number of files that are contained in that application (that is, how many files have been identified as belonging to the application).
Licenses Apps	The number of other applications that the application is responsible for licensing. For example, if Internet Explorer licences NetMeeting on five machines and RealPlayer on three machines, this column would contain a value of eight.
Licensed By	The number of owning applications (licensees) taking responsibility for licensing this application. In the previous case, RealPlayer would have a count of three in this column. If RealPlayer was licensed by some other application on another machine, the count would be higher.

**Table 28 Data displayed in the Application window**

Column	Description
Version Id	This column contains the ID uniquely identifying a given version.
Utilization	<p>This shows the number of days that the application was used (as a percentage) over a period of time. The period is calculated automatically depending on long the application was used for. As a rough guideline the time periods are as follows:</p> <ul style="list-style-type: none"> <li>- Application used for more than 3 months - utilization is calculated over the year.</li> <li>- Application used for less than 3 months - utilization is calculated over a quarterly period.</li> <li>- Application used for less than one month - utilization is calculated monthly</li> </ul> <p>You can drill down to the detail level to see the individual results in the Details window.</p>
Used on	The machine the application was used on.

Filters can be set (using the Filters drop-down toolbar menu) to provide additional information in relation to the other windows in the workspace as follows:

**Table 29 Filters in the Applications window**

Filter	Shows
 Machine	Any applications that are contained on tagged machines.
 Application	Any tagged applications in the Application window.
 Directory	Any applications whose main file is contained in tagged directories.
 File	Any applications that contain tagged main files.
 Local	Any applications with Local tags.

You can use the locking feature to make sure important columns, such as Tag, Publisher and so on remain visible while scrolling through detailed columns. See [Locking and Unlocking Columns](#) on page 46.


## Applications Details Window

To display the Applications Details window do one of the following:

- In the **Applications** window, select the **Detail window link** option from the **Configure** drop-down toolbar menu.

- Select the **Configuration** option from the **Window** menu and check the **Application Windows** box in the **Detail Window Link** group.

The information that is displayed in the Applications Details window can be selected by doing one of the following:

- Clicking the **configure** icon  in the **Details** window.
- Selecting the **Detail window** option from the **Configure** drop-down toolbar menu. This will display a **Window Layout** dialog box.

Depending on what information was selected in the Window Layout dialog box, the Applications Details window can show the following information:

- **Installed on machines** - The machine(s) that the application is installed on.
- **Licensed by** - The details of the Application Suite that licences the highlighted application (if applicable). For example, Word 97 is licensed by Microsoft Office 97.
- **Licenses** - The details of any applications that the highlighted application licences, for example, Word 97 licences Microsoft Photo Editor.



The Applications Details – Installed on machines information links back to the Machines window, showing details for that selected machine entry. That is, if you click on a machine in the Applications Details window, the corresponding machine will be located (and highlighted) in the Machines window.

The Applications Details – Licensed by or Licenses information links back to the Applications window and the Machines window, showing details for that selected application and the machine it is located on.

## The Directories Window

The **Directories** window provides a view of the directory names within a population containing inventoried files. It displays a list of every unique directory of software files within the population, and enables you to assess the conformance to standards for software installed across the computer population. It does not take the drive into account, for example, e:\temp and c:\temp is one line in this window.

The Directory window is particularly helpful for identifying configuration anomalies prior to, or after installing new applications or upgrades. Any directory which resides in a different path will be shown as a separate line item.

The Directories window allows further details of the Directories (including files contained in the directory and machine name) to be viewed, by providing a link to the Directories Details window.

The Directories window provides the following information:

**Table 30 Data displayed in the Directories window**






Column	Description
Tag	Global tag column
Ltag	Local tag column
Name	Name of the directory

**Table 30 Data displayed in the Directories window**

Column	Description
Count	Number of drives and machines a specific directory occurs on within the population. The details of the Machines and drives the directory occurs on can be seen in the Directory Detail window.
Main	A check mark is shown in this column if the directory contains a Main file of an application.
Tagged Files	This column shows the number of tagged files contained in the highlighted directory. The list of tagged files is displayed in the Directories Details window.
Tagged Applications	This column shows the number of tagged applications whose main link is contained in the highlighted directory.

Filters can be set (using the Filters drop-down toolbar menu) to provide additional information in relation to the other windows in the workspace as follows:

**Table 31 Filters in the Directories window**

Filter	Shows
 Machine	Any directories that occur on tagged machines.
 Application	Any directories that contain tagged applications.
 Directory	Any tagged directories in the Directories window.
 File	Any directories that contain tagged files.
 Local	Any directories with Local tags.

You can use the locking feature to make sure important columns, such as Tag, Name, Main remain visible while scrolling through detailed columns. See [Locking and Unlocking Columns](#) on page 46.

## The Directories Details Window


The **Directories Details** window displays further information for each directory listed in the Directories window.

To display the **Directories Details** window do one of the following:

- In the **Directories** window, select the **Detail window link** option from the **Configure** drop-down toolbar menu.
- Select the **Configuration** option from the **Window** menu and check the **Directory Windows** box in the **Detail Window Link** group.



The information that is displayed in the **Directory Details** window can be configured by doing one of the following:

- Clicking the **configure** icon  in the **Details** window.
- Selecting the **Detail** window option from the **Configure** drop-down toolbar menu. This will display a **Window Layout** dialog box.

Depending on what information was selected in the Window Layout dialog box, the Applications Details window can show the following information:

- **Files** - Displays a list of file names found within the directory, along with the size of the file.
- **Machines** - Displays a list of machines where the directory is found within the population, with the drive location for the directory.



The Directories Details – Files information links back to the Files window, showing details of a particular files that resides in the highlighted directory.

The Directories Details – Machines information links back to the Machines window, showing details of the machine that the directory is on.

## The Files Window

The **Files** window displays information for all the inventoried files in the population. It allows further details of the file information collected on a PC to be viewed, by providing a link to the **File Details** window.

The **Files** window displays the following:

**Table 32 Data displayed in the Files window**

Column	Description
Tag	Global tag column
LTag	Local tag column
Name	<p>A full list of all the files selected for analysis within the population of scan files read into the Analysis Workbench (known as the inventory files).</p> <p>The files displayed in red are the Main executable files for an application.</p> <p>The files displayed in green are the files associated with an application. They belong to it but are not main files.</p> <p>The files displayed in blue are unidentified or partially identified files.</p> <p>The files displayed in purple are partially identified Main or Associated files.</p> <p>Note: The colors referred to are the default and can be customized. See <a href="#">Customizing the Font and Color</a> on page 25 for more details.</p>
Size	Size of the file.
Publisher	Name of the software publisher.
Application	Type of application (for example, Games, Disk creation Utility).

**Table 32 Data displayed in the Files window**

Column	Description
Version	File version number where a file is fully identified.
Release	The release of the software.
OpSys	Operating system under which the application the file belongs to operates.
LangCode	The ISO 639 Language – 3166 Country code of the application. This is the ISO standard used to define languages. The format is as follows: <639 3166> for example <EN-US> refers to English – USA.
Language	Name of the language of the application.
Copies	Shows the number of copies of each file within the population.
# Sizes	Number of sizes of a file with the same name that exist in a population of machines.
# Signatures	Shows the number of signatures found for each file within the population.
# Dates	Number of different dates for copies of the file within the population.
# Attributes	Number of different attributes for the file copies.
# Types	Number of different types found for this file name (for example, a file called Setup.exe can be a DOS executable file or a Windows executable).
Status	Whether the file is a: Main file = 1 Associated file = 2 3rd Party files = 3 CheckVer file = 4 Unknown file = 5 Unprocessed file = 6 Auto-identified = 7 Junk = 8
Description	Version description as entered in the SAI. It is a separate field that can contain any user description or comment.
Signature	The file Signature column (a number produced for each file by checking the first 8192 bytes) is usually sufficient to identify a file. If there is more than one signature, an asterisk ‘*’ is also shown in the column to indicate this.
Modified	The date the files were last modified.
Accessed	The date the files were last accessed.

**Table 32 Data displayed in the Files window**






Column	Description
Utilization	<p>This shows the number of days that the application was used (as a percentage) over a period of time. The period is calculated automatically depending on long the application was used for. As a rough guideline the time periods are as follows:</p> <p>Application used for more than 3 months - utilization is calculated over the year.</p> <p>Application used for less than 3 months - utilization is calculated over a quarterly period.</p> <p>Application used for less than one month - utilization is calculated monthly</p> <p>You can drill down to the detail level to see the individual results in the Details window.</p>
Attribute	<p>The Attribute column along with normal file attributes includes the following:</p> <p><b>r</b> - Read-only files. Files marked read-only are protected from modification or deletion.</p> <p><b>h</b> - Hidden files. Windows Explorer does not show hidden files by default unless you tell it to do so.</p> <p><b>s</b> - System files.</p> <p><b>u</b> - Utilized file. This flag shows that this file was executed and the application was used.</p> <p><b>v</b> - Volume Label. This contains no data and no more than one may exist on a disk volume (and only in the root directory).</p> <p><b>a</b> - If it has the archive attribute of DOS or windows. The Archive attribute is used to provide an automatic record of what files have been modified since the last backup.</p> <p><b>c</b> - Compressed files. These are compressed files and folders. For example, if it is a file on a compressed NTFS volume.</p> <p><b>x</b> - In a UNIX system this represents a file with the executable attribute set.</p> <p><b>l</b> - Internal file. That is, if it has version data available for it. Version data (as per Windows Explorer) is displayed for all files having this attribute.</p> <p><b>L</b> - Symbolic link in UNIX. Files (and directories) may be located on several different file systems. To link files that are in different file systems a symbolic link is made.</p> <p><b>s</b> - This is special case for UNIX for SetUid files. In UNIX scans, certain files have special attributes that mean that they run with root privilege. Such files are potentially a security risk and the Scanner assigns them the system attribute - s</p> <p><b>A</b> - This file has been identified as an archive.</p> <p><b>C</b> - This file has been identified inside an archive.</p> <p><b>X</b> - This file has been identified as an executable file.</p> <p><b>D</b> - This file has been identified as a device driver.</p> <p>If there are more than one set of attributes, an asterisk "*" is also shown in the column to indicate this.</p>

**Table 32 Data displayed in the Files window**

Column	Description
File Type	Shows the type of file (for example, DOS executable file, Windows executable, OS/2 DLL file). If there is more than one file type, an asterisk '*' is also shown in the column to indicate this.

Filters can be set (using the Filters drop-down toolbar menu) to provide additional information in relation to the other windows in the workspace as follows:

**Table 33 Filters in the Files window**

Filter	Shows
 Machine	Any files that are located on tagged machines.
 Application	Any files that are part of tagged applications.
 Directory	Any files that reside in tagged directories.
 File	Any tagged files in the Files window.
 Local	Any files with Local tags.

You can use the locking feature to make sure important columns, such as Tags, Name remain visible while scrolling through detailed columns. See [Locking and Unlocking Columns](#) on page 46 for more details.

## Adding Entries to the SAI

The **Add to SAI** option in the **Tags** drop-down menu allows you to 'teach' Enterprise Discovery to recognize files which it previously did not recognize. This enables you to optimize the software analysis and consolidation capabilities of the Analysis Workbench to recognize unidentified files and applications. The same data can be used by the Viewer.

See [Teaching Applications to the User SAI](#) on page 141 for more information.


## The File Details Window

The **File Details** window provides further information for each file listed in the window.

To display the File Details window do one of the following:

- In the **Files** window, select the **Detail window link** option from the **Configure** drop-down toolbar menu.
- Select the **Configuration** option from the **Window** menu and check the **File Windows** box in the **Detail Window Link** group.

The information that is displayed in the **File Details** window can be configured by:

- Clicking the configure icon  in the **Details** window.

- Selecting the **Detail window** option from the **Configure** drop-down toolbar menu. This will display a **Window Layout** dialog box.

Depending on what information was selected in the **Window Layout** dialog box, the **Files Details** window can show the following information:

- **Asset numbers (Machine)** - Shows the Asset number of the Machines that the file resides on.
- **Directory names (Directory)** - Show the directory that the file resides in.
- **File sizes (Size)** - Shows the size of each copy of a file within the population.
- **File signatures (Signature)** - Shows the signatures for each file within the population.
- **File modified date-** Shows the date the file was last modified files if available.
- **File Utilization** - This shows the number of days that the application was used (as a percentage) over a period of time.
- **File accessed date-** Shows the date that the file was last accessed.
- **File attributes (Attributes)** - Displays system attributes for a file. The Attribute column along with normal file attributes includes the X (executable), I (internal file) and D (device driver) information. For all files having the Information I attribute, version information (as per Windows Explorer) is displayed.
- **File type (Type)** - Shows the type of file (for example, DOS executable file, Windows executable, OS/2 DLL file).
- **Version data** - Version information (as per Windows Explorer Properties for a file) is available for all files having the information I attribute.
- **File Version data** - Shows any version data that was collected for the file.



The File Details – Machine information window links back to the Machines window by selecting the machine that a selected file exists on. It also links back to the Directory window by selecting the directory that the selected file resides in.

# Viewing Charts and Statistics

## In This Section

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- [Chart Buttons](#) on page 119
- [Scan File Age Chart](#) on page 121
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- [Unrecognized/File Frequency](#) on page 123
- [Recognition/File Frequency](#) on page 124
- [Viewing Charts From Individual Windows](#) on page 125
- [Viewing Inventory Statistics](#) on page 126

## Viewing Charts

Charts provide a graphical representation of selected data. There are a number of standard charts provided by Analysis Workbench to help visualize various data splits. The standard charts include the variation in scan age, the Scanner used and the split of recognition levels.

In addition, there are two bar charts which plot the number of recognized and unrecognized files against the frequency of their occurrences. The frequency is expressed as a percentage to allow for different numbers of machines loaded.

Charts are available from two sources:

- By selecting an option from the **View** menu.
- By right-clicking on a column header and clicking the **Chart** option. These displays a summary count of the column contents with a graphical representation of the results. This option is only available if there is text in that particular column.

## Chart Buttons

The following buttons are available in all charts:

**Table 34 Buttons available for charts**

Button	Function
Save As	The chart can be saved to three different file formats: Enhanced metafile: .emf Windows Metafile: .wmf Windows Bitmap: .bmp
Copy	This button has a drop-down list menu. The chart can be copied to the clipboard in following formats: Enhanced metafile: .emf Windows Metafile: .wmf Windows Bitmap: .bmp
Print	Displays a print preview of the chart and allows you to set various print settings.
Options	Displays the Chart Options dialog box, where various options and filters can be set for the chart.
Refresh	Refreshes the chart to show any updated information. The chart can be viewed while data is being loaded.
OK	Click this button to return to the Analysis Workbench workspace.

## Chart Options

The following options are available in all charts:

**Table 35 Chart options**

Option	Function
Options	
3D chart	Displays the chart in three dimensional graphical form.
Show Marks	Displays percentage labels for each segment in the chart.
Show Legend	Displays a key to the chart. This allows you to identify what each of the segments or bars represent.
Show User-defined Title	Allows you to enter a title of your choice for the chart. Enter the text in the User-defined Chart Title box.
Pie Chart	
Circular	Displays the statistics as a circular pie chart, otherwise the chart is displayed as an ellipse.

**Table 35 Chart options**

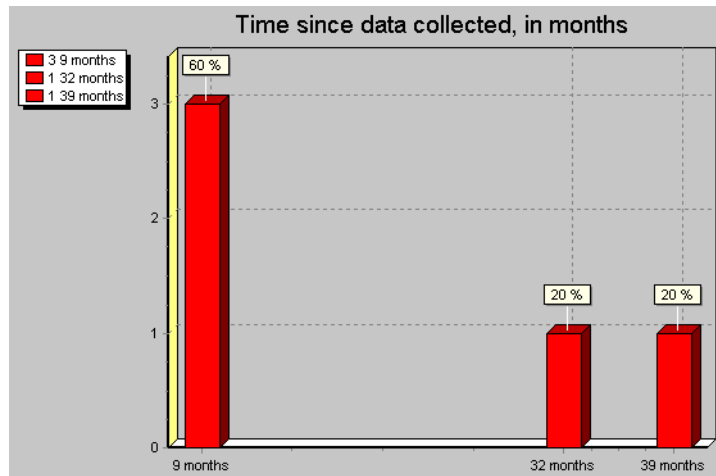
<b>Option</b>	<b>Function</b>
Use patterns	Uses a patterned fill for the segments of the pie chart.
Explode largest	The largest segment is offset from the main body of the pie chart for emphasis.
Other group,%	Combines the segments less than the defined percentage into one group called Other. Use the arrows to increase or decrease the Other group sections.
Legend Position	
Left	Positions the legend to the left of the chart
Right	Positions the legend to the right of the chart
Top	Positions the legend to the top of the chart
Bottom	Positions the legend to the bottom of the chart
Data Filter (Filters can be applied to reduce the amount of data reported)	
Machines	Applies a machines filter to the chart data.
Applications	Applies an applications filter to the chart data.
Files	Applies a files filter to the chart data.
Directories	Applies a directories filter to the chart data.
Local	Applies a local tag filter to the chart data.
Background Color	Allows you to select a background color from the drop-down list.
User-defined Chart Title	Allows you to configure the chart titles as required. This option is only available if the Shown User-defined Title option is checked.
Auto Apply	If checked, all changes are applied to the chart as soon as you make them. Otherwise, they are applied when the OK or Apply button is click.



## Scan File Age Chart

This chart is displayed by selecting the **Charts|Scan file Age** option from the View main menu.

The Time since data collected, in months chart is displayed which shows the date of the loaded scan files.



The X axis shows the age of the scan files (in months). The Y axis shows the number of scan files.

The legend (shown in the left corner) allows you to identify the number of scans that belong in an age category.

This example shows:

- One scan (20%) of the scan files loaded is 32 months old.
- One scan (20%) of the scan files loaded is 39 months old.
- Three scans (60%) of the scan files loaded are nine months old.

Filters can also be used in the scan file age chart to narrow down and highlight items of particular interest. These filters are set from the Chart options page (Click the Options... button).

### Example

To view the age of the scan for selected machines:

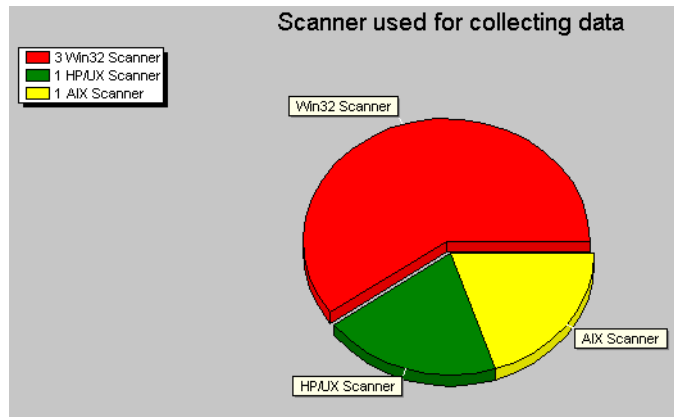
- 1 Tag the machines in the **Machines** page.
- 2 Apply a **Machines** filter to the chart data. The chart will display the age of the selected scans only.

The legend shows the number of scans that belong in an age category and the color of the bar that represents it.

## Scan Method Chart

This chart is displayed by selecting the **Charts|Scan Method** option from the View main menu.

This displays a chart of the **Scanners used for collecting data** chart. For example, Win 16, Win 32, AIX.



This example shows two segments of a pie chart. It indicates that only two types of Scanner have been used to create the scans loaded in Analysis Workbench.

The legend (shown in the left corner) allows you to identify the type of Scanner, the number of scans created using that Scanner and the color of the segment that represents it. This example shows:

- Three scans have been created using a Win32 Scanner.
- One scan has been created using a HP/UX Scanner.
- One scan has been created using a AIX Scanner.

Filters can also be used in the Scan method chart to narrow down and highlight items of particular interest. These filters are set from the **Chart options** page (Click the **Options** button).

### Example

To view the method used for scanning a machine that contains a particular application:

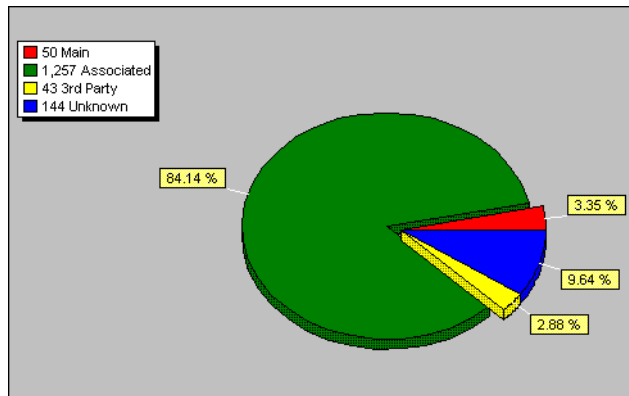
- 1 Tag the application in the **Applications** page.
- 2 Apply an **Applications** filter to the chart data. The chart will display the Scanner that was used to scan the machine containing that application.

The legend shows the type of Scanner used, the number of scans created using that Scanner and the color of the segment that represents it.

## Recognition Chart

This chart is displayed by selecting the **Charts|Recognition** option from the **View** main menu.

This displays the **Recognition statistics** chart which shows Main, Associated, 3rd Party and Unknown files.



This example shows a pie chart with four segments.

The legend (shown in the left corner) allows you to identify the type of files recognized, the number of files in that category and the segments that represents them. This example shows:

- 50 files (3.35%) have been recognized as Main files.
- 1257 files (84.14%) are Associated files.
- 43 files (2.88%) are 3rd Party files.
- 144 files (9.64%) have been recognized as Unknown files.

Filters can also be used in the Recognition chart to narrow down and highlight items of particular interest. These filters are set from the **Chart options** page (Click the **Options** button).

## Example

To view the recognition statistics for all Main files recognized:

- 1 In the **Files** window, locate an entry that has Status of 1 Main. This is the status setting for Main files.
- 2 Right-click on this entry in the **Status** column and select the **Tag|Status is 1 Main** option. A Global tag is applied to all files in this window that are Main files.
- 3 Apply a **Files** filter to the chart data. The chart will display the Scanner that was used to scan the machine containing that application.

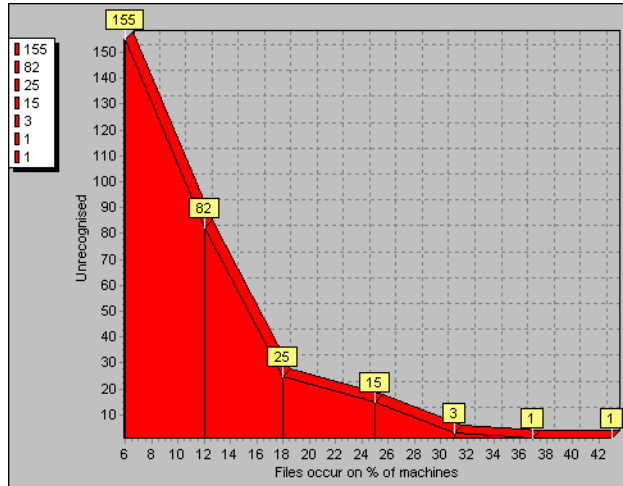
The legend (shown in the left corner) allows you to identify the type of files recognized, the number of files in that category and the color of the segments that represents them.

## Unrecognized/File Frequency

This chart is displayed by selecting the **Charts|Unrecognized/File frequency** option from the **View** main menu.

This displays a graph that can be used to determine the quality of recognition on a population.

Unrecognized files are shown split by the number of copies.



The X axis shows number of files that occur on a given percentage of machines loaded.

The Y axis shows the number of unrecognized files. It is an absolute count of different, unrecognized file entries.

The legend (shown in the left corner) allows you to identify the number of unrecognized files. This example shows:

- 155 unrecognized files occur on approximately 6% of machines.
- 82 unrecognized files occur on approximately 12% of machines.
- 25 unrecognized files occur on approximately 18% of machines.
- 15 unrecognized files occur on approximately 25% of machines.
- 3 unrecognized files occur on approximately 31% of machines.
- 1 unrecognized files occur on approximately 37% of machines.
- 1 unrecognized file occurs on approximately 43% of machines.

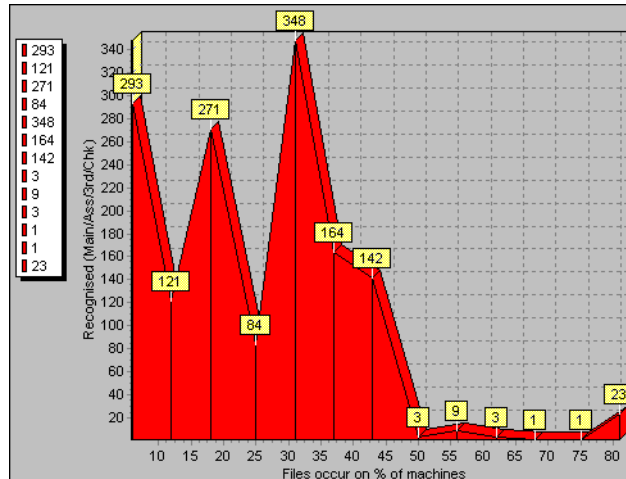
Filters can also be used in the Unrecognized/File Frequency chart to narrow down and highlight items of particular interest. These filters are set from the Chart options page (Click the Options... button).

## Recognition/File Frequency

This chart is displayed by selecting the **Charts| Recognized/File frequency** option from the **View** main menu.

This displays the **Recognized/File frequency** chart which can be used to determine the quality of recognition on a population.

Recognized files are shown split by the number of copies.



The X axis shows number of files that occur on a given percentage of machines loaded.

The Y axis shows the number of recognized files. It is an absolute count of different, recognized file entries.

The legend (shown in the left corner) allows you to identify the number of recognized files. This example shows:

- 293 recognized files occur on approximately 5% of machines.
- 121 recognized files occur on approximately 12% of machines.
- 271 recognized files occur on approximately 30% of machines.
- 84 recognized files occur on approximately 25% of machines.
- 348 recognized files occur on approximately 30% of machines and so on.

Filters can also be used in the Recognized/File Frequency chart to narrow down and highlight items of particular interest. These filters are set from the Chart options page (Click the Options... button).

## Viewing Charts From Individual Windows

Other charts are available by right-clicking on a column header and clicking the **Chart** option.

These charts display a summary count of the column contents with a graphical representation of the results. This option is only available if there is text in that particular column.

To display a chart for a particular column:

- 1 Right-click on a column header
- 2 Select the **Chart** option

### Example

To view the version of the Enterprise Discovery software that was used to create the scans:

- 1 In the **Machines** window. Click on the **Columns** button to display the **Select columns to display** dialog box.
- 2 Click on the + sign next to the **Scan file** category.

- 3 Select **Scan file** version. The Scan file version column will now be displayed in the **Machines** window.
- 4 Right-click on the **Scan file Version** column header and select the **Chart** option.  
A chart is displayed, which shows the versions of the software that was used to create the scans.  
The legend shows the number of scans created by a particular version and the color of the segment that represents the version.

## Viewing Inventory Statistics

The **Audit statistics** option in the View menu displays the **Audit Statistics** dialog box.

Audit statistics present summary information about the loading and recognition data as well as memory consumption. The statistics are:

- Files scanned
- Files loaded
- Files recognized
- Different files loaded
- Different directories loaded
- Machines loaded
- Dynamic memory in use
- Operating System memory committed



If one or more scan files have been unloaded, the audit statistics are no longer available until Analysis Workbench has been closed down and restarted.

# Tagging

## In This Section

- [Tagging - Overview](#) on page 127
- [Tag Types](#) on page 127
- [Tagging Data in the Information Windows](#) on page 127
- [Methods for Applying Tags](#) on page 128
- [Clearing and Setting Tags for All Items in All Windows](#) on page 129
- [Tag Lists in the Machines Window](#) on page 130

## Tagging - Overview

An important part of the analysis process is the ability to intelligently select subsets of the population and perform further analysis on this subset only.

Tagging is a process which allows the volume of data being viewed to be narrowed down and allows items of particular interest (files, directories, applications and machines) to be highlighted.

Analysis Workbench implements several methods for tagging and filtering, all of which are based on the tagging mechanism.

Every file, machine, application and directory can be 'tagged', that is, selected. Visually, this is indicated by a check box next to each item in the window.

The simplest mechanism is to tag one or more items manually by selecting the tag check box next to the item (or by hitting the Space bar).

## Tag Types

Two different types of tags are available:

- **Local tags:** Impact only the window they are applied in (the local window).
- **Global tags:** Can have impact other windows. Only global tags can be used to teach entries to the SAI.

Filters are used in conjunction with these tags to limit the amount of data displayed in a window.

## Tagging Data in the Information Windows

### In This Section

- [Tagging a File](#)
- [Tagging a Directory](#)
- [Tagging a Machine](#)
- [Tagging an Application](#)

## Tagging a File

Globally tagging a file has the following effect:

- It causes a file tag to be set for the file itself.
- It causes a file tag to be set for all machines on which it occurs.
- It causes a file tag to be set for all applications that contain an instance of this file.
- It causes a file tag to be set for all directories in which an instance of this file can be found.

## Tagging a Directory

Globally tagging a directory has the following effect:

- It causes a directory tag to be set for the directory itself.
- It causes a directory tag to be set for all files in any instance of the directory.
- It causes a directory tag to be set for all applications in any instance of the directory.
- It causes a directory tag to be set for all machines on which the directory occurs.

## Tagging a Machine

Globally Tagging a machine has the following effect:

- It causes a machine tag to be set for the machine itself.
- It causes a machine tag to be set for all the files on the machine.
- It causes a machine tag to be set for all the applications on the machine.
- It causes a machine tag to be set for all the directories on the machine.

## Tagging an Application

Tagging an application has the following effect:

- It causes an application tag to be set for the application itself.
- It causes an application tag to be set for all directories in which an instance of this application can be found.
- It causes an application tag to be set for all machines on which the application occurs.
- It causes an application tag to be set for all the files that are contained in that application.

## Methods for Applying Tags

Tagging can be performed from four different places within Analysis Workbench.

- [Edit Menu](#)
- [Information Window Toolbar](#)
- [Column Header](#)
- [Column Contents](#)



## Edit Menu

Global and Local tag options are available in the Edit main menu.

Setting a tag from this level will impact all the tag settings, both Local and Global. In addition, any filters that have been set, can be closed. This is a good start point.

## Information Window Toolbar

The information window toolbars are used for setting the tag type (Local or Global) as well as window specific options.

## Column Header

Options in the column header shortcut menu can be used to tag unique (only one) or duplicate (more than one) entries. They also have a Contains function used to select items that match a substring search.

## Column Contents

Options in the column shortcut menu tag entries above, below a particular row or matching a specific row-column combination.

Using Shift + right-click in the window area has the effect of inverting the tag selection for the current row.

For example, instead of a right-click in the Version column giving Version is 95, Shift + right-click gives Version is not 95.

## Clearing and Setting Tags for All Items in All Windows

The Edit menu has options for globally tagging and untagging entries in all information windows. This can be very useful when you have large volumes of data and you want to ensure that none of the items in any of the information windows are tagged (even if the windows are not displayed).

To do this:

- 1 Select **Tag AllBoth** from the **Edit** menu. This sets both Global and Local tags in all the information windows (even if they are not displayed).

The status bar now indicates that all files in all windows are tagged. Information similar to the following will be shown:

Machines 6/6 Applications 31/31 Directories 121/121 Files 1211/1211

- 2 Select **Untag AllBoth** from the **Edit** menu. This clears all the Global and Local tags in all the windows (even if they are not displayed).

The status bar now indicates that all files in all windows are untagged. Information similar to the following will be shown:

Machines 0/6 Applications 0/31 Directories 0/121 Files 0/1211

All information windows (Files/Directories/Applications/Machines) contain no tagged items.

## Tag Lists in the Machines Window

In the Machines window, you can load and store lists of tagged machines.

A **.tag** file is a text file containing the asset numbers of the tagged machines. It is saved with a **.tag** extension.

This can be very useful for saving time in situations where you have carried out complicated tagging procedures and have reached a subset of machines that are of particular interest.

Rather than having to redo the complicated tagging procedures when you reload the data or you re-inventory your population, you can load a machines tag list and those particular machines will automatically be tagged.

Any machines that no longer exist will be ignored in the tag list file.

By default the location for saving and loading tag files is:

`C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Common`

### To save a current machine tagging list

- 1 In a **Machines** window tag the required machines.
- 2 Select the **Save Tags List** from the **Tag** drop-down toolbar menu.

The asset numbers of the currently tagged Machines are saved in a **.tag** file.

### To load a tag file:

- 1 Select the **Load Tags List** from the **Tag drop-down** toolbar menu.
- 2 Navigate to the **.tag** file, select it and click **Open**.
- 3 The file will be loaded and matching machines will be tagged.

# Filtering

## In This Section

- [Filtering - Overview](#) on page 131
- [Setting a Filter for a Window](#) on page 131
- [Machines Window Filter](#) on page 132
- [Applications Window Filter](#) on page 132
- [Files Window Filter](#) on page 132
- [Directories Window Filter](#) on page 132
- [Clearing Every Filter in All Windows](#) on page 133

## Filtering - Overview






You can use filters to narrow down and highlight items of particular interest.


Each of the main windows in the Analysis Workbench can have one or more filters applied to them. Each window can have one or more filters applied to them. Filters are used for the following purposes:

- To limit the number of items that are displayed in a window.
- To view the impact of a selection in another window. This is done in conjunction with Global tags. For example, if a file has been tagged with a Global tag in the Files window, then to see which directory it is located in, you can apply a File filter to the Directory window.
- To narrow down and highlight items of particular interest in charts and exports.

## Setting a Filter for a Window

Select the filter to be applied to the window from the Filters toolbar drop-down menu, or select one of the icons on the window toolbar:

-  Applies the Files filter
-  Applies the Directories filter
-  Applies the Application filter
-  Applies the Machines filter
-  Applies a Local Tags filter

When a filter is active in a window, visually this is indicated as by a check mark in the Filters toolbar menu and on the icon. The exception to this is the Local Tags filter  icon, which is highlighted in yellow.

To deactivate a filter either click on the icon again or deselect the filter from the Filters toolbar drop-down menu. The appropriate check marks are cleared.

## Machines Window Filter

The following filters can be applied from within the Machines window:

- Machine Select - Displays any tagged machines in the Machines window.
- Application Select - Displays any machines that contain tagged applications. It shows any machines that have the application installed.
  - ▶ It does not show machines that have a partial installation (in other words, machines where a licence is not needed).
- Directory Select - Displays any machines that contain tagged directories.
- File Select - Displays any machines that contain tagged files.
- Local Select - Displays only those entries in the Machines window that have Local tags enabled.

## Applications Window Filter

The following filters can be applied from within the Applications window:

- Machine Select - Displays any applications that are contained on tagged machines.
- Application Select - Displays any tagged applications in the Applications window.
- Directory Select - Displays any applications that occur in tagged directories.
- Main File Select - Displays any applications that contain tagged main files.
- Local Select - Displays only those entries that have Local tags enabled in the Applications window.

## Files Window Filter

The following filters can be applied from within the Files window:

- Machine Select - Displays any files that are contained on tagged machines.
- Application Select - Displays any files that are contained in tagged applications.
- Directory Select - Displays any files contained in tagged directories.
- File Select - Displays any tagged files in the Files window.
- Local Select - Displays only those entries that have Local tags enabled in the Files window.

## Directories Window Filter

The following filters can be applied from within the Directories window:

- Machine Select - Displays any directories that occur on tagged machines.
- Application Select - Displays any directories that contain tagged applications.
- Directory Select - Displays any tagged directories in the active window.
- File Select - Displays any directories that contain tagged files.

- Local Select - Displays only those entries that have Local tags enabled in the active window.

## Clearing Every Filter in All Windows

The **Edit** menu has a **Clear all filters** option for globally clearing the filters for all information windows. This can be very useful when you do not have all the windows displayed in the workspace, and you want to ensure that none of the items in any of the information windows are filtered (even if the windows are not displayed).

## Tagging and Filtering Examples

This section is divided into two:

- The first example demonstrates the effect of Global tags, Local tags and filters.
- The second set of examples demonstrate how to perform common tasks using filtering and tagging.

## The Effects of Global Tags, Local Tags and Filters


### Preliminary Settings

- 1 Equalize all the windows (files, Directories, Machines and Applications, by selecting the **Equalize** command from the **Window** menu.
- 2 In each of the windows, select the **LTag** column from the **Columns** toolbar menu. This ensures that the local tag column is displayed in each window.
- 3 From the **Edit** menu select the **Untag All/Both** option. This will clear any existing tags (both global and Local) in each window.
- 4 Select the **Clear all filters** option from the **Edit** menu. This ensures that no filters have been applied to any of the windows.

### Tag Selection

#### Part 1


This part of the example shows the effect of applying a filter to reduce the display information.

- 1 In the **Files** window, select the **Use Local Tags** from the **Tag** toolbar menu.
- 2 Apply a Local tag to a file which has a Status of 1 Main.
- 3 Note the number of files in the top left corner of the **Files** window in square brackets [ ].
- 4 Apply a local filter in the **Files** window, either by clicking the  icon or by selecting the **Local select** option from the **Filters** toolbar menu.

The result is that the number of files displayed is reduced to a single entry (that is, the one file that you tagged).

## Part 2

This part of the example shows that Local tags do not affect the other windows.

- Apply a File filter to the other windows, either by clicking the  icon or by selecting the **File Select** option from the **Filters** toolbar menu in each window. All windows now become empty.



In the **Applications** window, this option is actually Main File Select.

## Part 3

This part of the example shows that removing a filter will restore the window to its previous state.

- Remove the File filter in the Files window only.  
The selected file reappears in the Files window.

## Part 4

This part of the example demonstrates how a Global tag affects the other windows.


- 1 In the **Files** window, set the **Use Global Tags** option in the **Tags** toolbar menu.
- 2 Now set a Global tag on the file. The Directories, Machines and Applications windows all now display entries:
  - Directories window displays the directories containing the file.
  - Machines window displays the machines containing the file.
  - Applications window displays the applications which contain the Main file.
  - If the Local tag is removed from the Files window, while the Local filter is still active, the file disappears. The Local filter has to be removed for the file to be redisplayed. The other windows remain unaffected.

## Common Tasks Using Filtering and Tagging


- How Do I Get a List of All Files Not Known by the Application Library?
- How Do I Get a List of Machines Containing Unknown Files?
- How Do I Get a List of All Machines That Do Not Conform to the Company Standard Desktop?
- How Can I See Which Machines Contain the Most Non Standard Applications?
- How Can I See What Files Appear in a Certain Directory?
- How Can I See in How Many Different Directories a File Occurs?
- How Can I Verify That The Data in an Asset Field is Unique Across the Population?
- How Can I See Which Machines Contain Microsoft Applications?
- How Can I See Which Machines Have Less Than 32MB of Memory?
- How Can I See Which of the Machines with Less Than 32MB of Memory Contain Microsoft Applications?
- Is There Any Way of Just Navigating the Data, Without Setting Any Tags? on page 138

- [How Can I Get a List of Files Occurring in the Same Directory as One or More Files I Have Tagged?](#)
- [How Do I Get a Complete List of Machines with Full or Partial Installations of a Set of Applications?](#)


## How Do I Get a List of All Files Not Known by the Application Library?

- 1 Make sure that a **Files** window is visible (use **Window|CreateFiles** if not).
- 2 Using the **Columns** drop-down menu of the **Files** window, show the **Status** column.
- 3 Sort on the **Status** column by left clicking on it, or by right-clicking on the column header and selecting one of the sort options available.
- 4 Scroll down until an entry showing 5 Unknown is visible. Alternatively, type 5 on the keyboard to select the first entry of this type.
 
 If you cannot locate a 5 Unknown file, it could be that your display filter options have been set up to not display unknown files. See [Configuring Display Filter Settings](#) on page 80 for more information about how to include Unknown files.
- 5 Right-click on a 5 Unknown entry, and select the menu item **Status is 5 Unknown | Tag**.
- 6 Apply a **File** filter  on the **Files** window.

### Alternatively:

- 1 Using the **Columns** drop-down menu of the **Files** window, show the **Status** column.
- 2 Right-click on the column header of the Status column, and select the **Tag|Contains** menu item.
- 3 Enter 5 in the Search string box, select **Anywhere in the String Position** group box and select **Tag** in the **Action** group box.
- 4 Click **OK**.
- 5 Apply a **File** filter  on the **Files** window.


## How Do I Get a List of Machines Containing Unknown Files?


Assuming that the tags from the previous question are still in place, apply a File filter  to a Machine window.

All machines now shown contain one or more tagged files, all of which are unknown.

## How Do I Get a List of All Machines That Do Not Conform to the Company Standard Desktop?

This answer assumes a scan of a standard desktop is available.

- 1 In the **Machines** window, tag the standard machine.
- 2 Apply a **Machine** filter  to an **Application** window.
- 3 Tag all the applications shown. Now, all standard applications are tagged.
- 4 Remove the **Machine** filter from the **Applications** window.

- 5 Toggle all tags in the **Applications** window. Now all non-standard applications are tagged.
- 6 Apply an **Application** filter  in the **Machines** window. All machines containing any non-standard applications are shown.


### How Can I See Which Machines Contain the Most Non Standard Applications?

Assuming no tags have been changed from the previous question

- 1 Using the **Columns** drop-down menu of the **Machines** window, show the **Tagged Apps** column.
- 2 Sort descending on this column, either by left clicking on the **Tagged Apps** column header or by right-clicking and selecting **Sort Descending**.

The machines at the top of the list now are the ones containing the most non-standard applications.

### How Can I See What Files Appear in a Certain Directory?



- 1 Make sure that a **Directory** window is visible (use **Window!CreateDirectory** if not)
- 2 Tag the directory or directories of interest.
- 3 Apply a **Directory** filter  to a **Files** window.




If you cannot see any directories, it could be that your memory options have been set up to not display directory data. See [Configuring Memory Settings](#) on page 83 for more information about how to include directory data.

### How Can I See in How Many Different Directories a File Occurs?


When no filters are applied to the **Files** window, the **Copies** column displays the total number of occurrences of each file entry. This includes multiple copies on the same machine in different directories.

When a **Directory** filter  or **Machine** filter  is applied to a **Files** window, the Copies value will always be 1. If two directories are tagged, the count will be 1 for those files that occur in only one of the directories, and 2 for those files that occur in both.

The same logic applies for tagged machines when a **Machine** filter  is applied to a **Files** window.


### How Can I Verify That The Data in an Asset Field is Unique Across the Population?

This question is important for asset or hardware fields that contain information unique to a single computer, such as MAC addresses, Asset numbers, and so on.


- 1 Show the column of interest in a **Machines** window.
- 2 Use the **Tag** menu item of the shortcut menu of the column header, and select **Duplicates**.
- 3 Apply a **Machine** filter  to the **Machines** window. Any items shown are not unique across the population.



## How Can I See Which Machines Contain Microsoft Applications?

- 1 Make sure an **Applications** and a **Machine** window are visible.
- 2 In the **Applications** window, right-click on Microsoft in the **Publishers** column, and select the **Publisher is Microsoft|Tag** menu item.
- 3 Alternatively, use the **Tags|Contains** menu item from the **Publishers** column header shortcut menu and use Microsoft as the search string.
- 4 In the **Machines** window, apply an **Application** filter .

## How Can I See Which Machines Have Less Than 32MB of Memory?

- 1 Make sure a **Machine** window is visible.
- 2 In the **Machines** window, click the **Columns** button. In the **Select columns to display** dialog box, expand the **Memory** category in the **Available columns** list, and check the **Total Memory (Mb)** item.
- 3 Sort by the **Total Memory (Mb)** column in ascending order.
- 4 Type '32' which moves focus to the first item with 32Mb or memory or more. Press the Up arrow to select the previous item in the list.
- 5 Right-click the highlighted item, and select **Tag -> Rows Above**.
- 6 Apply a **Machine** filter  to the window. All machines visible have less than 32 Mb of memory

OR



- 1 Make sure a **Machine** window is visible.
- 2 From the **Tag** menu, select **Query**
- 3 From the **Query form** shown, expand the **Memory** item and double-click the **Total memory (Mb)** item.
- 4 From the drop-down list of choices, select '**is less than**'. Type '32' in the entry field.
- 5 Click **OK** to execute the query.

## How Can I See Which of the Machines with Less Than 32MB of Memory Contain Microsoft Applications?

Follow the steps in the previous question to tag machines and applications and applying filters.

- 1 Show the **LTags** column in the **Machines** window by it from the **Columns** toolbar menu.
- 2 From the **Tag** toolbar menu of the **Machines** window, select **Use Local Tags Once**.  
This instructs Analysis Workbench to use Local Tags for the next tag operation.
- 3 Again using the **Tag** toolbar menu of the **Machines** window, select **Tag All**.
- 4 This will give all items currently visible, a **Local** tag.
- 5 Remove all filters from the **Machines** window. All machines are now shown.
- 6 Using the **Tag** toolbar menu, select **Untag All**.

This will remove all of the **Global** machine tags set previously – but the information needed is stored in the Local tags so this is fine.

- 7 Apply a **Local** filter  to the **Machines** window (or available from the Filters drop-down menu). The same machine selection as before step 1 is now visible.
- 8 Tag all visible machines (Use the **Tag** menu, for example).
- 9 Apply a **Machine** filter  to the **Applications** window.  
The applications now visible occur on machines with less than 32Mb of memory that contain at least one Microsoft application.

## Is There Any Way of Just Navigating the Data, Without Setting Any Tags?



- 1 In all windows, enable the **Link to Details** options in the **Configure** drop-down menu.
- 2 In the **Details** window now shown in the right side of the screen, click the little ‘c’ (Configure).
- 3 Make sure all four check boxes in the **Detail window Links** group are selected. Optionally, set the other controls to specify which details are shown for each window.
- 4 Click **OK**.

Now, whenever an item is clicked in one of the main windows, details for that item are displayed in the Details window. Because the Detail window Links are selected, clicking on items in the Details window moves the focused line in the main windows when items are clicked here.


For example, click on a file. A list of machines and directories where the files occur, along with various details of each occurrence of the file, is shown in the Details window. Click on one of these occurrences, and focus in all Machines windows is moved to the machine for this occurrence; the same happens for the directory in which it occurs. This logic extends to Machines, Directories and Applications as well.


## How Can I Get a List of Files Occurring in the Same Directory as One or More Files I Have Tagged?

This is typically the first step of application recognition – an unknown file is tagged, and all files in the same directory should be added to the library at the same time.

- 1 Apply a **File** filter  to a **Directories** window. Now, all directories with tagged files in them are shown.
- 2 Tag the directory or directories that are of interest.
- 3 Apply a **Directory** filter  to a **File** window. This now shows all files occurring in the tagged directories.

## How Do I Get a Complete List of Machines with Full or Partial Installations of a Set of Applications?

- 1 Clear all file tags in all windows.
- 2 In the **Applications** window, tag the applications in question.
- 3 Apply an **Application** filter  to the **Files** window.

- 4 Tag all the visible files.
- 5 Apply a **File** filter  to the **Machine** window.

## Machine Queries

### In This Section

- [Machine Queries - Overview](#) on page 139
- [How to Perform a Machine Query](#) on page 139

### Machine Queries - Overview

Machine queries target and tag machines based on criteria such as asset data, hardware or configuration information.

You can perform a query to focus on any combination of hardware, and asset information collected for a computer population during an inventory.

As a result of any query, a number of machines, applications, files or directories can receive a number of tags.

Queries to identify particular machines using specified criteria are defined using a special query grid. This allows multiple query criteria to be specified from a section of categories, which are defined by the information collected across the computer population.

When the query criteria are fully specified, the query is invoked and all machines within the population that match the query criteria are tagged. The query grid also allows defined queries to be saved so that they can be loaded and used again.

### How to Perform a Machine Query

Machine queries are available from the Machines information window.

To begin creating a query, you need to display the query grid used to specify the search criteria.

- In the **Machines** window select the Query option from the Tag drop-down toolbar menu.  
The **Complex Query** dialog box is displayed.

This dialog box has two tabs:

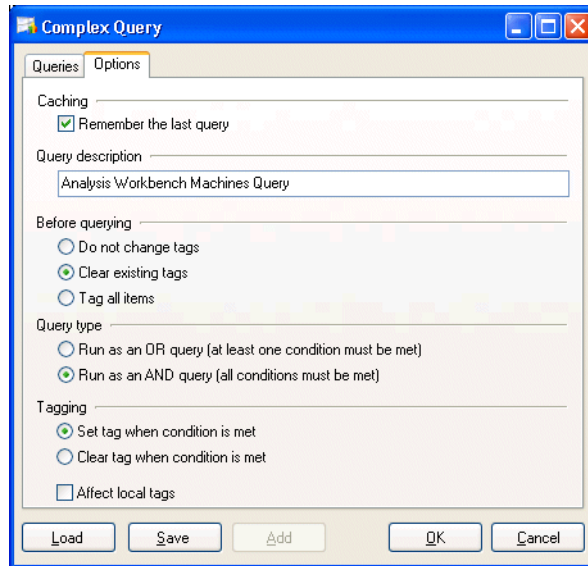
- **Queries** - Displays the hardware and asset fields and allows you to build up the query.
- **Options** - Sets up the logic, actions and format of the query.

### Differences Between Scan File Queries and Machine Queries

The method of performing a machine query is almost identical to that for selecting scan files for specific machines (complex query). There is however, one difference to note:

An extra option is made available for Machine queries. This is on the **Options** tab page and is the **Tagging** group box.

- **Affect local tags** - Only Local tags are set or cleared.



### Further Information

Machine queries are covered in detail on [page 94](#).

# Teaching Applications to the User SAI

## In This Section

- [User Editable SAI Files](#) on page 141
- [Creating a New User SAI](#) on page 141
- [The SAI Editor](#) on page 155
- [Teaching an Unidentified Application](#) on page 144
- [Using SAI Teaching Mode](#) on page 150
- [Teaching a Directory with Main, Associated and 3rd Party Files](#) on page 154
- [Populating the SAI Teaching Mode Automatically](#) on page 154
- [The SAI Editor](#) on page 155

## Further Information

Application Teaching theory is covered in detail in the *Application Recognition and Teaching* Chapter.

## User Editable SAI Files

A **User.zsai** file is an editable **Software Application Index (SAI)** that can be updated using Analysis Workbench. You can use the Analysis Workbench to ‘teach’ the library how to recognize files which it previously did not recognize.

The teaching of applications to your User.zsai is usually done with scan files that have many installed applications included in them.



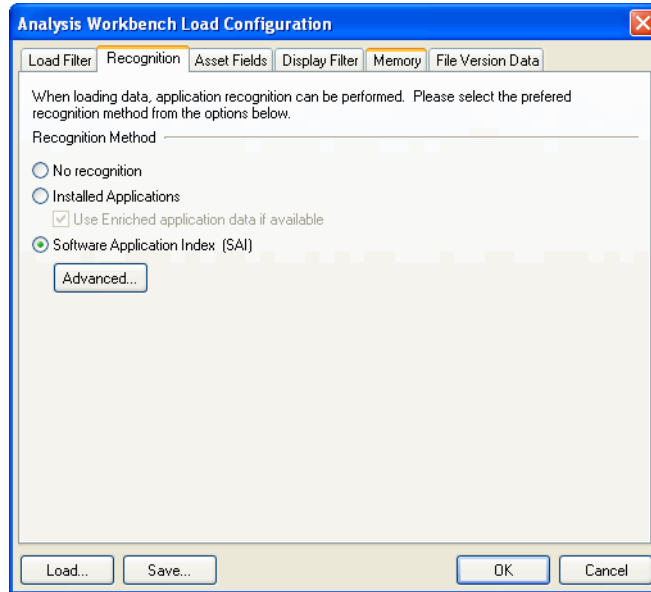
If the information from many machines has been loaded, it can take a significant time to re-recognize all of the affected files after new entries have been taught to the SAI. It is therefore recommended that no more than 50 scans be loaded when teaching the SAI.

## Creating a New User SAI

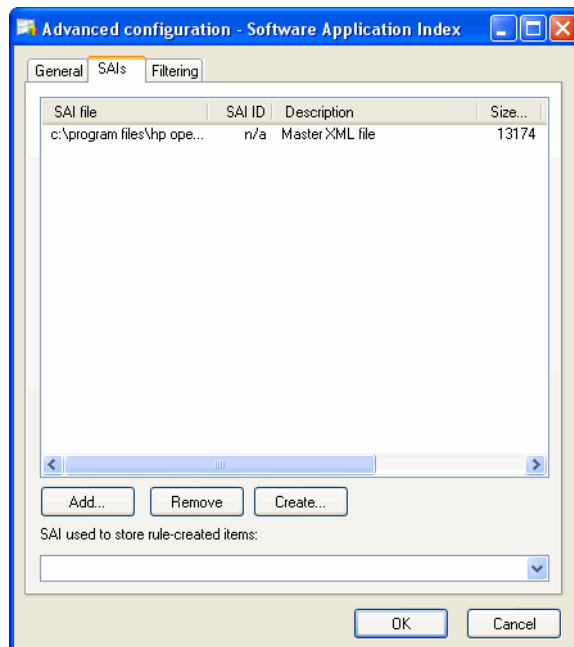
To create a new empty User SAI:

- 1 Start Analysis Workbench.
- 2 Do not load any data.
- 3 Select **Load Options** from the **File** menu. The **Analysis Workbench Load Configuration** dialog box is displayed.

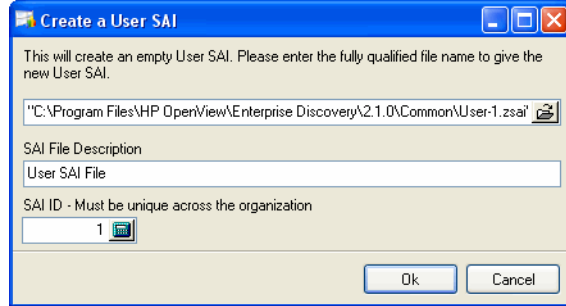
- 4 Click on the **Recognition** tab.



- 5 Select the **Software Application Index (SAI)** option and click the **Advanced** button. The **Advanced configuration - Software Application Index** dialog box is displayed.
- 6 Select the **SAIs** tab.

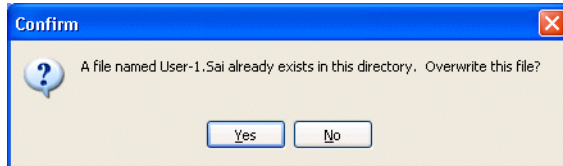


- 7 Click the **Create** button. The **Create a User SAI** dialog box is displayed.



- 8 Enter or navigate to the directory where the SAI file is to be created.
- 9 Enter a description for the file.
- 10 Click the **OK** button.

The file is automatically assigned a unique ID. However, you may already have an SAI with the same filename. If so, the following message will be displayed.



- 11 Click **Yes** if you want to overwrite the existing SAI file or click **No** to return to the dialog box and assign a new ID to the SAI file.
- 12 If you have made modifications to the **cfgNextSAIID** setting in the Analysis Workbench ini file, you may see the following message. This happens when the value for the ID in the ini file is missing or lower than the highest ID in the user SAIs currently loaded. This message is for information only - the Enterprise Discovery components will correct this situation automatically by inserting the correct ID value into the ini file.

The next User SAI ID cannot be found in the settings file.

This probably means that you are using User SAIs created with a different version of the software, or created on a different machine.

Please take care to set the new ID to a value that is unique across your organization.

## The New Publisher/Application/Version Setup Dialog Box

This dialog box allows you to teach entries to the User SAI file.

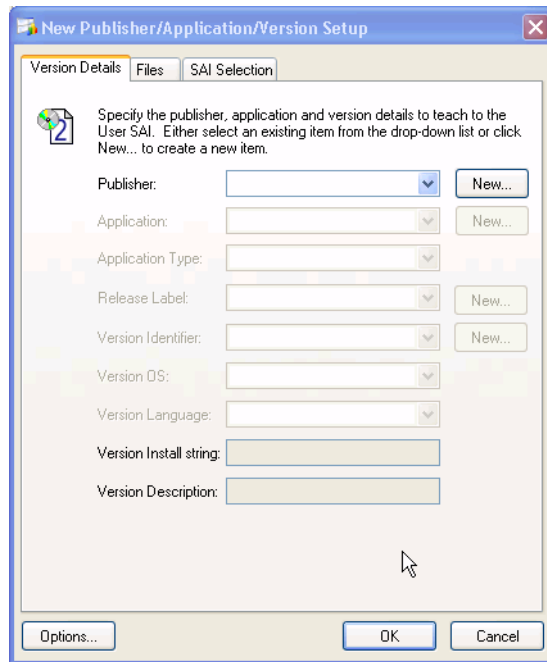
To display the New Publisher/Application/Version Setup dialog box:

- In an Analysis Workbench **Files** window select the **Add to SAI** option from the **Tag** drop-down toolbar menu.

This option is only enabled if the following conditions have been fulfilled:

- A User editable SAI file is being used
- SAI recognition is enabled
- Files have been tagged (with Global tags).

The **New Publisher/Application/Version Setup** dialog box is displayed.



The best way to introduce all the various fields and functions in this dialog box is to go through the steps for teaching files.

## Teaching an Unidentified Application



While teaching files to your User SAI it is convenient to use SAI Teaching Mode. This provides you with the possibility of setting Publisher/Application/Version information and file status for the files that are about to be added to the User SAI before opening the User SAI window. See [Using SAI Teaching Mode](#) on page 150 for further information about how to use it.

### Step 1: Tag Files Belonging to the Unidentified Application

To tag files belonging to the unidentified application:

- 1 Open Analysis Workbench and select the **Application Teaching mode** from the **Quick Config** dialog box.
- 2 Load the scan file with the application in question.
- 3 If you already know the main directory where the unidentified application resides, tag a directory and skip the next three steps.
- 4 Sort files by the **Status** column, so that **<Unknowns>** and **<Checkvers>** are near the beginning of the list.
- 5 Looking through the list of **Unknown** files try to find files that belong to the unidentified application that needs to be taught.
- 6 Sometimes you can search for clues in the **Version Data** columns in the **Details** windows on the left side and in the **Directory** Window. In many cases the directory name can be very descriptive.

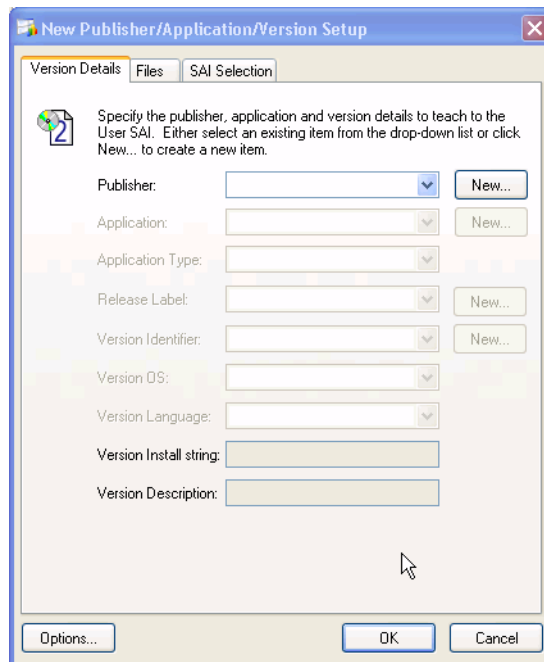


- 7 If you have now identified the directory, set a **Global** tag for the directory.
- 8 Set a directory filter in the Files window. You will now see only the files belonging to that specific directory.
- 9 Check whether all the files in the **Files** Windows belong to the application. Set **Global** tags for these files.

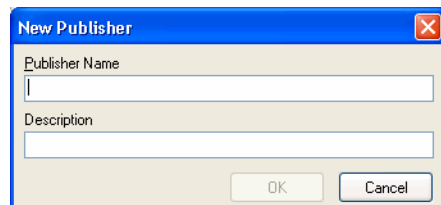
## Step 2: Specify the Application Details

To specify the application details:

- 1 In the **Tag** menu of the **File** window select **Add to SAI**. The **New Publisher/Application/Version Setup** dialog box is displayed.

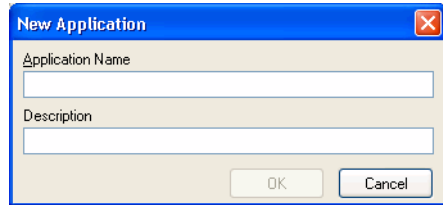


- 2 Now choose the appropriate Publisher, Application, Release, Version, Operating system and language details.
- 3 Select a publisher from the **Publisher** drop-down list, or specify a new one by clicking the New button next to the field. This will display a **New Publisher** dialog box.

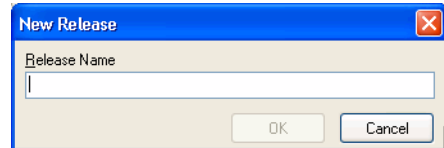


- 4 Fill in the **Publisher Name** (the **Description** field is optional) and click the **OK** button. The new application publisher will now appear in the **Publisher** drop-down list.

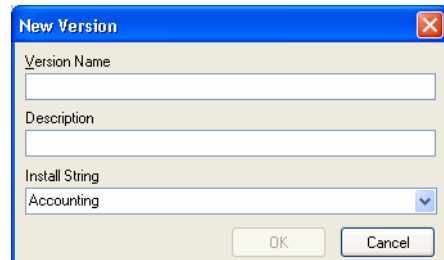
- 5 After a publisher has been selected or a new one created, the **Application** field becomes enabled. Select an application from the **Application** drop-down list box or specify a new one by clicking the **New** button next to the field. This will display the **New Application** dialog box.

A screenshot of the 'New Application' dialog box. It has a blue title bar with the text 'New Application' and a close button. The main area is light beige and contains two text input fields: 'Application Name' and 'Description'. At the bottom right, there are two buttons: 'OK' and 'Cancel'.

- 6 Fill in the **Application** name (the **Description** field is optional) and click the **OK** button.  
The new application now appears in the **Application** drop-down list.
- 7 If you have created a new publisher or application, the **Application Type** field becomes enabled (otherwise the field automatically preselects a type for the application). From the **Application Type** drop-down list box, select a predefined type for the application.
- 8 Select a **Release** from the **Release Label** drop-down list, or specify a new one by clicking the **New** button next to the field. This will display a **New Release** dialog box.

A screenshot of the 'New Release' dialog box. It has a blue title bar with the text 'New Release' and a close button. The main area is light beige and contains one text input field: 'Release Name'. At the bottom right, there are two buttons: 'OK' and 'Cancel'.

- 9 Fill in the **Release Name** and click the **OK** button.  
When a publisher releases updates for an existing version of one of their products, they typically don't change the name of that version. Any particular version of a product could have several updates to it. In this scenario, the umbrella version is referred to as the **Release Label**, or simply as **Release**. It is not necessary that every version of software has a release label. In fact, most of them do not. Every version without a release label is associated to a virtual Stand-alone Releases label.
- 10 Select a software version identifier from the **Version Identifier** drop-down list box, or specify a new one by clicking the **New** button next to the field. The **New Version** dialog box is displayed.

A screenshot of the 'New Version' dialog box. It has a blue title bar with the text 'New Version' and a close button. The main area is light beige and contains three fields: a text input field for 'Version Name', a text input field for 'Description', and a drop-down list for 'Install String' with 'Accounting' selected. At the bottom right, there are two buttons: 'OK' and 'Cancel'.

- 11 Fill in the **Version Name** field.
- 12 In the **Description** field, type in a brief description of the application selected for the existing Version. This field is optional.
- 13 Select the **Install String** from the drop-down list. This is the line that the version writes to the add/remove programs list when it is installed. You cannot specify new Install strings. The Install string field is taken from those in the scan data loaded into Analysis Workbench.

- 14 Click the **OK** button. The new version data now appears in the Version Identifier, Version Install String and Version Description fields.

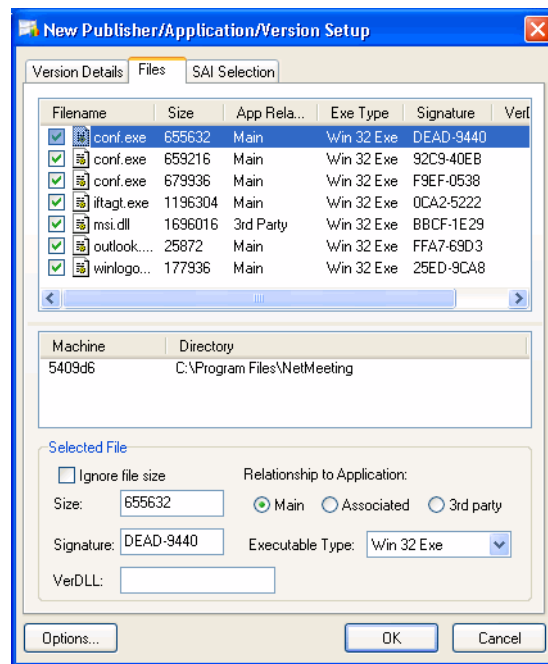
A version is defined by its name, application, language and operating system. So, for one application, it is possible to have many different versions with the same name, provided that they have different combinations of Operating System and Language.

- 15 Select the operating system that the application works under, from the Version OS drop-down list.
- 16 Select the language of the application, from the Version Language drop-down list.

### Step 3: Specify Files to be Included

To specify files to be included:

- 1 Click on the **Files** tab.



- 2 Select (check) the files that are to be included. When a file is selected, the bottom pane displays the Machines and Directories that the file is located on.
- 3 If you want to disregard the file size when the file is taught click **Ignore file size**. The **Size** and **Signature** fields become disabled. Otherwise:
  - Specify the size of the selected file if needed. Enter the value in the **Size** field.
  - Specify file **Signature** by typing directly into the **Signature** field.
- 4 Specify the type of executable file by selecting a predefined type from the **Exe Type** drop-down list box.
- 5 Go through the list of files and check file characteristics. Make sure that the correct files are labelled as 'Main'.

Double check files that are given status 'Main' by default; they might be carrying this status from previously taught applications.
- 6 You can change the status of the files (if required) by selecting the file and then selecting one of the option buttons in the **Relation to Application** group:

- **Main** - This is a key application file, that is, it is a file without which the application could not be running. It should always be present whenever the application is installed regardless of whether it is a minimum or complete installation.
  - **Associated** - This is a non-key file that is part of the application and is written by the publisher that developed the product.
  - **3rd party** - This is a file written by another Publisher (3rd Party) and is used in the current application. An example of a 3rd party files is some DLL files that are technically used by the application, but are also distributed freely and can be used by other applications.
- 7 The **VerDLL** field shows a concatenation of a set group of version data fields. Do not change the entry in this field unless absolutely necessary.

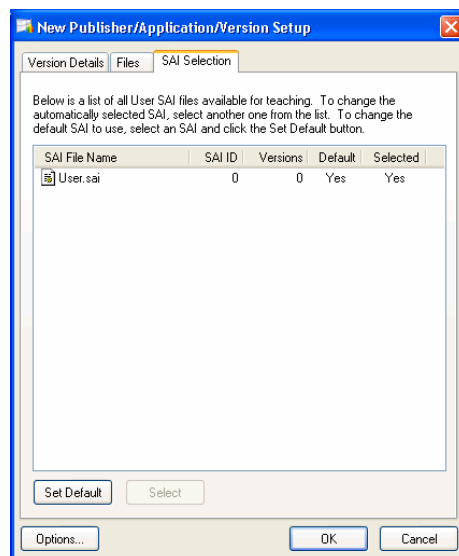


The drop-down lists are produced from a combination of data in both Master.zsai and User.zsai. Before an entry is committed to the User.zsai a number of options are available. These can either be set up under options and selected as default, or the default setting can be left off and you will be prompted each time to select the information. See [Step 5: Set Teaching Options](#) on page 149

## Step 4: Select the User SAI File and Commit the Changes

To select the User SAI file and commit the changes:

- 1 Click on the **SAI Selection** tab.



- 2 This tab page shows a list of User SAI files available for teaching applications to. A file can be either or both of the following:
  - **Selected** - Any changes made to the SAI are saved to the Selected file only - not the Default file.
  - **Default** - The Default file is automatically selected when the dialog box is next opened. You can set a file to be Default and specify another one to be Selected.
- 3 To change the automatically selected SAI file, select another one from the list and click the **Select** button. The status in the **Selected** column is shown as **Yes**.
- 4 To change the default SAI to use, select the SAI file and click the **Set Default** button. The status is shown as **Yes** in the **Default** column.

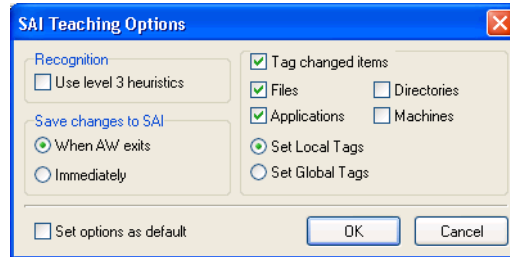
- 5 Confirm your choices by clicking **OK**. You are prompted to set SAI teaching options. See [Step 5: Set Teaching Options](#) on page 149.

When you have done this, the information in the Software Application Index file is updated. You can view the newly added application by using the SAI Editor. See the *SAI Editor* Chapter for more information on how to do this.

## Step 5: Set Teaching Options

To set SAI teaching options:

- 1 Select the **Options** button in the **New Publisher/Application/Version Setup** dialog box. The **SAI Teaching Options** dialog box is displayed.



- 2 Set the options as follows:

- **Recognition**

**Use level 3 heuristics:** SAI teaching uses the same recognition method as is used during the loading process. This means that if the 'Level 3 heuristics' is enabled, teaching a single file will reprocess all files on all machines on which the file occurs. If 'Level 3 heuristics' is disabled, teaching a single file will cause all files in all directory/machine combinations where the file occurs to be re-recognized.

➤ This setting should be set to the same as when the scans were loaded. If the scans are loaded with Level 3 heuristics enabled and re-recognition after teaching is done without it, recognition results can change significantly.

- **Save changes to SAI**

**When AW exits:** Any changes to the SAI are saved when you exit from the Analysis Workbench application.

**Immediately:** Any changes to the SAI are saved immediately.

- **Tag changed items**

Selecting this option enables the following further options:

**Files** - Any files that are affected by the SAI teaching are tagged.

**Applications** - Any applications that are affected by the SAI teaching are tagged.

**Directories** - Any directories that are affected by the SAI teaching are tagged.

**Machines** - Any machines that are affected by the SAI teaching are tagged.

**Set Local Tags** - If this option button is selected, then Local Tags are used for the operations.

**Set Global Tags** - If this option button is selected, then Global Tags are used for the operations.

- **Set options as default**

Select this check box to retain these settings as the default.

## Using SAI Teaching Mode

SAI Teaching Mode provides a scratch pad for information to be fed into the User.zsai. Entries are taken from existing values and stored temporarily. These values can then be inserted automatically when teaching entries to the SAI. This greatly simplifies the procedure outlined in the previous section [Teaching an Unidentified Application](#) on page 144.

To use SAI teaching mode:

- 1 Tag the files to be taught to the SAI with Global Tags.
- 2 Select **SAI Teaching mode** from the **Recognition** menu. A non-modal window is displayed – this is the **SAI Teaching Holding Area**.

Main Files	3rd Party Files

- 3 Now, in the main area of the **Files** window, right-click on a file that has been identified.

The shortcut menu now contains an enabled **Publisher** menu item, with likely choices listed as submenu items.

- Publisher ▶
- Application
- Release
- Version
- 3rd Party
- Main
- Automatic
- Tag ▶
- Untag ▶
- Toggle ▶
- Rows above ▶
- Rows below ▶
- Publisher is Microsoft ▶

- 4 Select the correct publisher. The **SAI Teaching Holding Area** is updated to display the selected publisher.

SAI Teaching Holding Area

Publisher: Peregrine Systems

Application:

Release:

Version:

Main Files	3rd Party Files

Clear Close

- 5 Again, right-click on a file; the **Application** menu item is now enabled, and can be used to select the application name.

Publisher

Application

Release

Version

3rd Party

Main

Automatic

Tag

Untag

Toggle

Rows above

Rows below

Application is Peregrine Desktop Inventory

- 6 Select the correct application. The **SAI Teaching Holding Area** is updated to display the selected application.

SAI Teaching Holding Area

Publisher: Peregrine Systems

Application: Peregrine Desktop Inventory

Release:

Version:

Main Files	3rd Party Files

Clear Close

- 7 Right-click on a file; the **Release** menu item is now enabled and can be used to select an application release.

Publisher	▶
Application	▶
Release	▶
Version	
3rd Party	
Main	
Automatic	
<hr/>	
Tag	▶
Untag	▶
Toggle	▶
<hr/>	
Rows above	▶
Rows below	▶
Application is Peregrine Desktop Inventory	▶

- 8 The **SAI Teaching Holding Area** is updated to display the selected release.

SAI Teaching Holding Area	
Publisher	Peregrine Systems
Application	Peregrine Desktop Inventory
Release	7
Version	
<hr/>	
Main Files	3rd Party Files
<hr/>	
<hr/>	
Clear	Close

- 9 Finally, the **Version** menu item becomes available and can be used to select the version identifier.

Publisher	▶
Application	▶
Release	▶
Version	▶
3rd Party	
Main	
Automatic	
<hr/>	
Tag	▶
Untag	▶
Toggle	▶
<hr/>	
Rows above	▶
Rows below	▶
Version is 7.3.1	▶



- 10 Select the correct version. The **SAI Teaching Holding Area** is updated to display the selected version.

Publisher	Peregrine Systems										
Application	Peregrine Desktop Inventory										
Release	7										
Version	7.3.1										
<table border="1"><thead><tr><th>Main Files</th><th>3rd Party Files</th></tr></thead><tbody><tr><td> </td><td> </td></tr><tr><td> </td><td> </td></tr><tr><td> </td><td> </td></tr><tr><td> </td><td> </td></tr></tbody></table>		Main Files	3rd Party Files								
Main Files	3rd Party Files										

➤ There is no requirement to select Publisher, Application, Release or Version if the data presented is incorrect or not applicable.

- 11 As each of the Publisher/Application/Release/Version fields of the Holding Area are populated in this manner, the data becomes editable to facilitate major or minor changes to the data displayed.
- 12 In the **Files** window, locate the file(s) to be added as identifying, licensable files of the application.
- 13 For each of these files, right-click and select the **Main** menu item. Each of the file names selected appear in the Main files column of the holding area.

- Publisher ▶
- Application ▶
- Release ▶
- Version ▶
- 3rd Party ▶
- Main ▶
- Automatic ▶
- Tag ▶
- Untag ▶
- Toggle ▶
- Rows above ▶
- Rows below ▶
- Copies is 2 ▶

- 14 Locate those files, if any, that are shipped with the application but are 3rd party file (such as vbrun\*.dll).

➤ Vbrun200.dll and Vbrun300.dll will have 3rd party status only for non-Microsoft applications. For all Microsoft applications they will be considered associated files.

Mark these as 3rd party files using the 3rd Party Files shortcut menu item.

- 15 The holding area is updated accordingly.

SAI Teaching Holding Area	
Publisher	Peregrine Systems
Application	Peregrine Desktop Inventory
Release	7
Version	7.3.1
Main Files	3rd Party Files
viewer.exe	libmysql.dll
Clear Close	

- 16 Select the **Add to SAI** option from the **Tag** menu of a **Files** window. The **New Publisher/Application/Version Setup** window is displayed.

The Publisher, Application and Version fields are now pre-filled with data from the holding area. If an item does not already exist in the SAI, it is added automatically by this process. The File Type for each file is automatically updated based on the file names in the Main Files and 3rd Party Files lists of the Holding Area.

## Teaching a Directory with Main, Associated and 3rd Party Files

To teach a directory with Main, Associated and 3rd Party files:

- 1 Select the **Main** file and any **3rd party** files and store in the **Holding** area.
- 2 Tag the multiple Associated files using tagging from a **Directory** window for example.
- 3 Open the **New Publisher/Application/Version Setup** dialog box from the **Tag** menu of a **Files** window.

The tagged files and the files in the Holding area are displayed with the Publisher, Application and Version from the Holding Area already entered.

## Populating the SAI Teaching Mode Automatically

To populate the SAI teaching mode automatically:

- 1 In a **Files** window, right-click on a file that has been identified.  
The shortcut menu now contains an enabled **Automatic** menu item.
- 2 Selecting this item is equivalent to:
  - Right-clicking, selecting Publisher and choosing the first menu item.
  - Right-clicking, selecting Application and choosing the first menu item.
  - Right-clicking, selecting Version and choosing the first menu item.
  - Right-clicking and selecting the Main file.

## The SAI Editor

The SAI Editor presents a view of the SAI files (Master and User) that have been used for recognition in Analysis Workbench.

The SAI Editor allows you to:

- View and edit a collection of SAI files
- Create new User SAIs
- Move and copy item between SAIs
- Delete items in SAIs
- Create Licence relationships between applications
- Export the contents of an SAI to xml format, either as an XML Summary or in its entirety.

This tool is available either as a standalone tool or from the Analysis Workbench User Interface.

To start the SAI Editor from the Analysis Workbench User Interface:

- Select the **View/Edit SAIs** option from the **Recognition** menu.

To Start the SAI Editor as a standalone tool:

- From the Windows Start menu select **Programs\HP OpenView\Enterprise Discovery 2.1.0\SAI Editor**

### Further Information

Further information can be found in the *SAI Editor* Chapter.

## Licence Relations and Application Suites

### In This Section

- [What are Licence Relations](#) on page 155
- [Adding Licence Relations](#) on page 156
- [Displaying Licensed by and Licenses Entries in Analysis Workbench](#) on page 157
- [Displaying Licensed by and Licenses Entries in Analysis Workbench](#) on page 157

### Further Information

- Application recognition is covered in detail in the *Application Recognition and Teaching* Chapter.
- Further information about licence relationships and the SAI Editor can be found in the *SAI Editor* Chapter.

## What are Licence Relations

Each identified file is categorized as either Main, Associated, or 3rd Party. The recognition library can contain any number of files in a particular version as belonging to either category.

When at least one Main file is identified on a machine, a licence is required for the application, unless another application on the machine assumes licence responsibility for the application.

Licence relations are part of the Application Library. When two interdependent applications are identified on a machine, one application can assume licence ownership on that particular machine. The chain of licence relations can be any number of levels deep.

Licence relations solve the problem of Suite licensing simply and effectively, and are applicable to licence relationships outside what would normally be considered a software suite.

For example, MS Office 2000 licenses MS Access, Word, Excel, PowerPoint, Outlook and is a well known software suite. In addition Outlook 2000 licenses MS Data Access Components (ADO) 2.1 sp1 - if Outlook or another licensing application is not present on the machine, a licence is required for the software, but if Outlook is installed on the machine, Outlook assumes licence ownership. Different versions of Outlook licence different versions of MS Data Access Components.

Licence relations are also useful when an application has a complex component structure. If application components can be installed on their own, they should be treated as independent applications, but the connection with the application should be reflected in licence relations for that application.

The SAI Editor allows licence relationships to be established and immediately be applied to the application data loaded. This application is available via the Analysis Workbench User Interface or as a stand-alone utility from the Start menu.

## Adding Licence Relations

Licence relations allow a particular version of an application to contain licences for one or more versions of other applications.

A single version of an application can assume responsibility for any number of other application versions, and this can be extended to any number of levels of nesting.

The new relations are stored in a user editable SAI and are used the next time the data is loaded.

Each version entry has two lists that can be filled separately:

- Owning Release - The application that contains versions of other applications.
- Licensed Release - The applications that are contained in the Owning Application.

Licence relations are set up using the SAI Editor. This tool is available either as a standalone tool or from the Analysis Workbench User Interface.

To start the SAI Editor from the Analysis Workbench User Interface:

- Select the **View/Edit SAIs** option from the **Recognition** menu.

To Start the SAI Editor as a standalone tool:

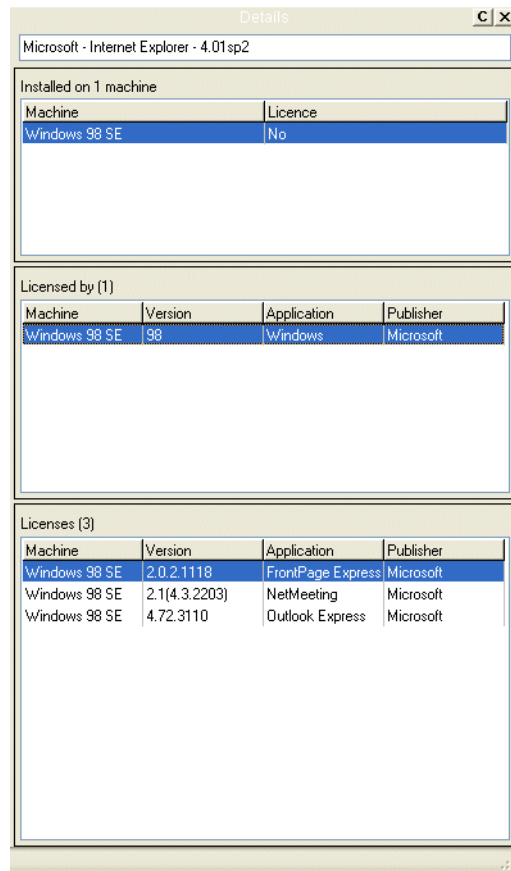
- From the Windows Start menu select **Programs | HP OpenView | Enterprise Discovery 2.1.0 | SAI Editor**

Further information


For further information about the SAI Editor and how to use it refer to Chapter 5.

## Displaying Licensed by and Licenses Entries in Analysis Workbench

In an **Applications** window, it is possible to have the **Detail** window selected with **Licensed By** and **Licenses** windows displayed. When an application is selected, the **Licenses Apps** and **Licensed by** columns display the count of files and the details window will report the machines on which the files occur.



To display the Application window Details pane:

- 1 In an **Applications** window, select the **Detail window link** option from the **Configure** drop-down toolbar menu, or
- 2 Select the **Configuration** option from the **Window** menu and check the **Application Windows** box in the **Detail Window Link** group.
- 3 The information that is displayed in the **Applications Details** window can be selected by:
  - Clicking the configure icon  in the **Details** window or
  - Selecting the **Detail** window option from the **Configure** drop-down toolbar menu. This will display a **Window Layout** dialog box.
- 4 Select the following options:
  - **Licensed by** The details of the Application Suite that licences the highlighted application (if applicable). For example, Word 97 is licenced by Microsoft Office 97.
  - **Licenses** The details of any applications that the highlighted application licences, for example, Office 97 licences Microsoft Photo Editor.

The Applications Details – Licensed by or Licenses information links back to the Applications window and the Machines window, showing details for that selected application and the machine it is located on.

## Using Recognition Objectives in Analysis Workbench

### In This Section

- [Why You Need Recognition Objectives](#) on page 158
- [Setting Recognition Objectives Options](#) on page 159
- [Starting the Define and Review Objectives Dialog Box](#) on page 161
- [The Define and Review Objectives Dialog Box Properties Tab Page](#) on page 162
- [Adding an Applied Objective](#) on page 163
- [Removing an Applied Objective](#) on page 164
- [Loading and Saving Recognition Objectives](#) on page 164
- [Displaying a Summary of the Recognition Objectives](#) on page 165
- [Reviewing Recognition Objectives](#) on page 166
- [Using Objectives to Improve Recognition - The SAI Teaching Wizard](#) on page 169

## Why You Need Recognition Objectives

In an ideal world, it would be feasible to make sure that every file on every machine in the population was recognized. However, the effort involved in ensuring 100% recognition is normally so large that this is not practical or economical, and less idealistic goals have to be set.

Recognition Objectives are designed to ensure that the following can be achieved with the least amount of effort:

- No machine has a large percentage of unrecognized files on it.
- Files that occur often in the population are recognized.
- Files that occur only on a few machines may not be recognized.

Based on this principle, Recognition Objectives help you set achievable goals for the recognition process, measure how far you are from those goals, and provide assistance in achieving them.

The objectives engine allows you to define as many objectives as you need. By default, only a single objective for the entire Enterprise is defined, although this can be extended by setting up objectives that apply to subsets of the population as well.

### Further Information

For further information about recognition objectives, see the *Application Recognition and Teaching* Chapter.

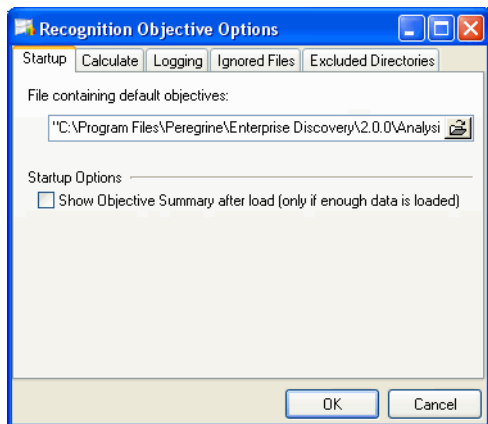
## Setting Recognition Objectives Options

You can set a number of options defining how Recognition Objectives are managed.

To set Recognition Objectives options:

- Click the **Objectives Options** item in the **Recognition** menu.  
A dialog box is displayed with the **Startup** tab page showing.

### The Startup Tab



- **File containing default Objectives**

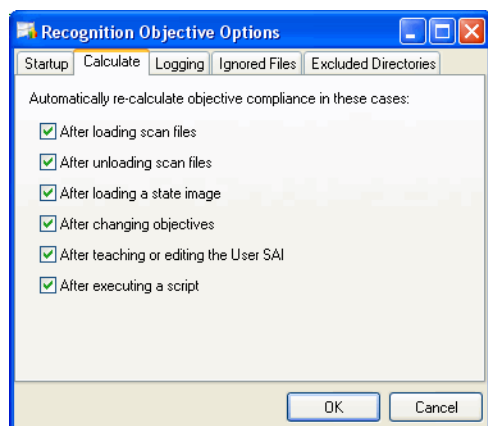
To load a default set of objectives when Analysis Workbench starts, type in the name of the file containing the objectives here.

By default, Analysis Workbench uses the file objectives.xml.

- **Startup Options**

To automatically show the Objective Summary dialog box when new scan data has been loaded, check the option to do so.

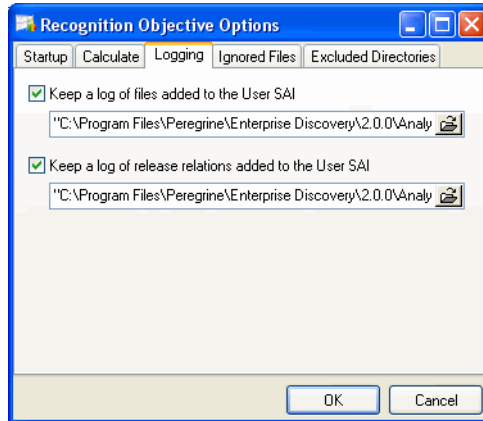
### The Calculate Tab



You can set up when automatic recalculation of objective compliance should take place. When many scan files are loaded, this may take significant time to do and you may wish to disable some of the automatic calculation options on this page.

Objectives can be manually recalculated from the Recognition Objectives dialog box.

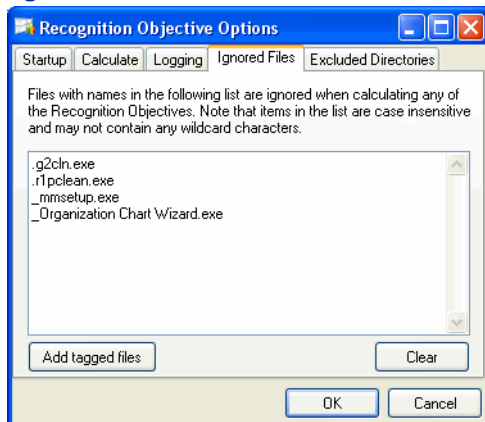
## The Logging Tab



You can specify which log files to use to log teaching activity, if any.

The two log files that can be created are both CSV (Comma-separated variable) files that can be imported into other tools for further analysis.

## The Ignored Files Tab



This page can contain a list of file names that are to be ignored when calculating objective compliance.

This may be useful if a set of files are known to be of no interest.

- Type the file names into the list pane and they will not count when the Applied objectives are evaluated.

### Adding Tagged Files

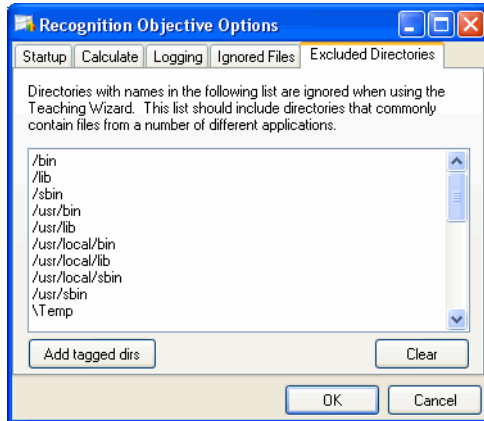
You can also add files that have been tagged in a Files window in the Analysis Workbench workspace.

► You will have to close this dialog box first if you forgot to tag the files.

- 1 In a **Files** window, tag the files you want to add to the **Ignored Files** list.
- 2 Click the **Add tagged files** button. The files are added to the list.
- 3 To clear the contents of the list, click the **Clear** button.



## The Excluded Directories Tab



This page can contain a list of directories that are to be ignored when calculating objective compliance.

Directories with names in this list are ignored when using the SAI Teaching Wizard. The list will include directories that commonly contain files from multiple applications.

The SAI Teaching Wizard can only help teach applications installed in their own directories.

Example of directories you may want to include in this list are:

C:\tmp

C:\Windows

C:\WINNT\system32

/usr/bin

Type the directory name and path into the list pane and files that occur only in the listed directories will not be chosen for teaching in the SAI Teaching Wizard. Files in these directories are not excluded when evaluating objectives.

### Adding Tagged Directories

You can also add directories that have been tagged in a Directories window in the Analysis Workbench workspace.



You will have to close this dialog box first if you forgot to tag the directories.

- 1 In a **Directories** window, tag the directories you want to add to the Ignored Excluded Directories list.
- 2 Click the **Add tagged dirs** button. The directories are added to the list.
- 3 To clear the contents of the list, click the **Clear** button.

## Starting the Define and Review Objectives Dialog Box

To start the Recognition Objectives dialog box:

- 1 **Select Objectives from the Recognition menu.**

The **Define and review Objectives** dialog box is displayed with the Summary tab showing.

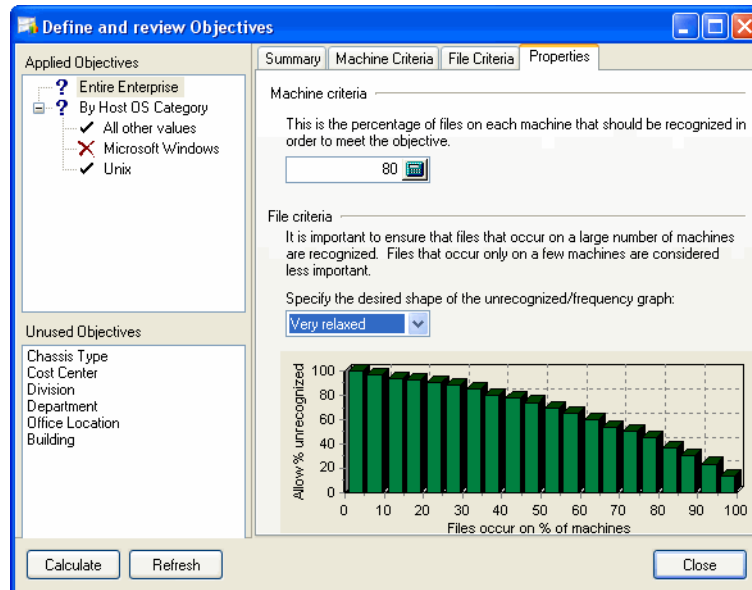


This dialog box is non-modal. This means you can have it displayed while working in the Analysis Workbench workspace. Position the two dialog boxes on your screen so that you can work with both dialog boxes at the same time.

If the dialog box becomes hidden behind the main Analysis Workbench windows, it can be accessed through the Windows menu.

## The Define and Review Objectives Dialog Box Properties Tab Page

Click on the **Properties** tab.

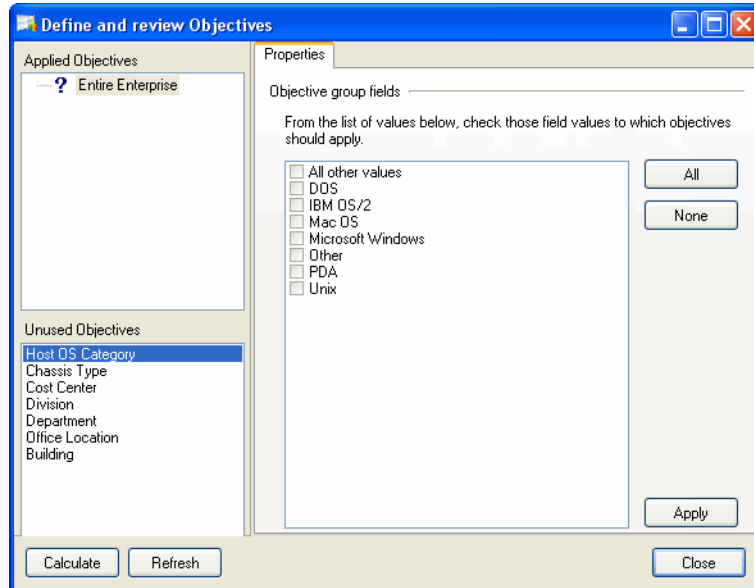


The top left pane shows the **Applied Objectives**. These are used to measure progress and assist in the teaching progress. In the previous screenshot, four such objectives are defined.

The top Applied Objective, Entire Enterprise, always applies to all machines loaded and is the only Objective that is defined by default. The next objective groups the loaded machines by Host OS Category. This allows you to specify different objectives for your Windows machines, UNIX machines and all other operating systems.

The **Default Objective (Entire Enterprise)** specifies a Machine criteria of 80% and the **File criteria** uses the **Standard** graph. These can be changed as required.

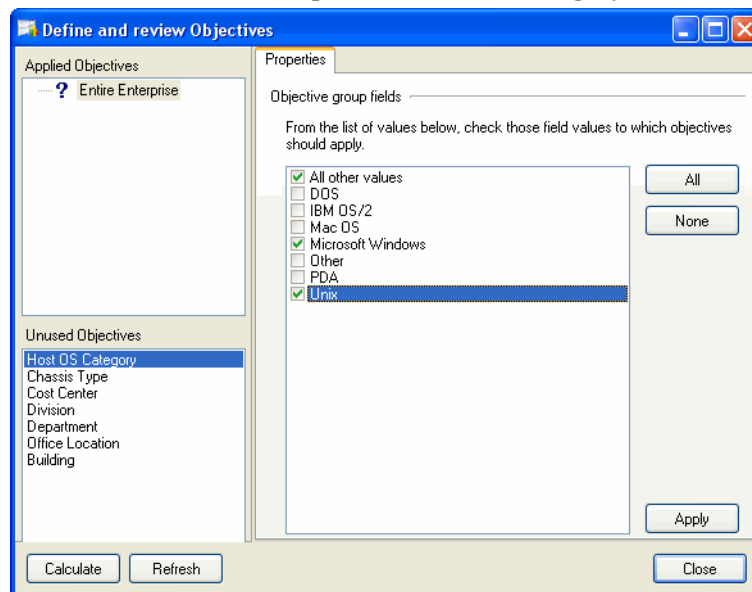
The bottom left pane shows the Unused Objective. These fields are available for selection. Click on an entry in this list and a list of Objective group fields for the Objective is shown on the right. The following example shows Host OS Category.



## Adding an Applied Objective

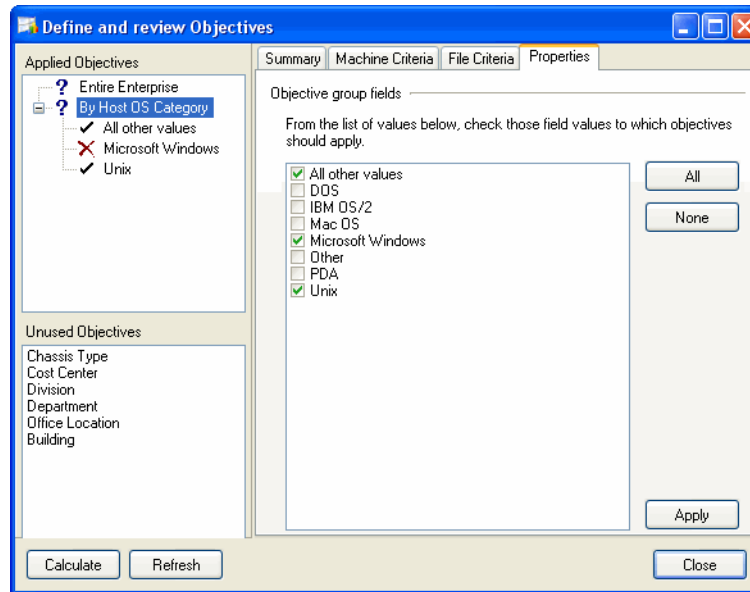
To add an Applied Objective:

- 1 In the **Define and review Objectives** dialog box select the **Unused Objective** you want to add fields from. In this example the Host OS Category has been selected.



- 2 In the **Objective** group fields pane, check the box next to the fields to which the objectives will apply. In this example, the following fields will be applied:
  - All other values
  - Microsoft Windows

- UNIX
- 3 Click the **Apply** button. The entries are moved to the **Applied Objectives** pane.



- The **Objective** group fields for the Asset fields (For example, Cost Center, Division) are based on data available from the currently loaded scan files. If no scan files are loaded, or if no scan files define a particular field, the Objective group fields for that field will be empty perhaps except for the Any other values entry.

## Removing an Applied Objective

To remove an Applied Objective:

- 1 Select the **Objective** in the top left pane.
- 2 Uncheck the relevant **Objective** group fields in the right pane.
- 3 Click **Apply**.

The Applied Objective will be removed.

## Loading and Saving Recognition Objectives

Recognition Objectives are stored in XML format.

- Recognition Objectives are automatically saved when the Define and review objectives dialog box is closed. They are saved to the location you specified in the Startup tab of the Recognition Objective Options dialog box. See [page 159](#) for further information.

The Applied objectives have a pop-up menu associated with it that can be activated by right-clicking on the item.

- **Load Objectives**

Use this to replace the currently defined Objectives with a previously saved set of Objectives.

- **Save Objectives**

Use this to save the currently defined Objectives.

- **Save Objectives As**

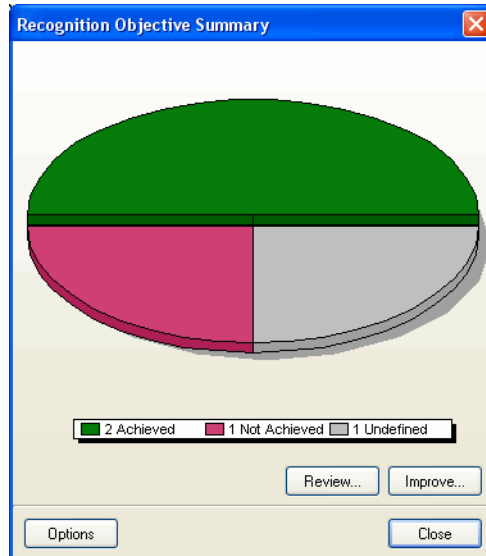
Use this to save the currently defined Objectives to a file other than the one specified in the Startup tab of the Recognition Objectives Options dialog box.

## Displaying a Summary of the Recognition Objectives

To display a summary of the Recognition Objectives:

- In Analysis Workbench, select **Objectives Summary** from the **Recognition** menu.

A **Summary** chart is displayed.



This example shows that four Applied Objectives have been defined. Two of those have been achieved, one has not been achieved and one is undefined.

The undefined section of the chart (usually displayed in grey) implies that the objective compliance has not been calculated.

To rectify this:

- Return to the Define and Review Objectives dialog box (select Objectives from the Recognition menu) and click the Calculate button or click the Recalculate Objectives menu item in the Recognition menu.

## Buttons in the Chart Page

There are three buttons in the **Chart** page:

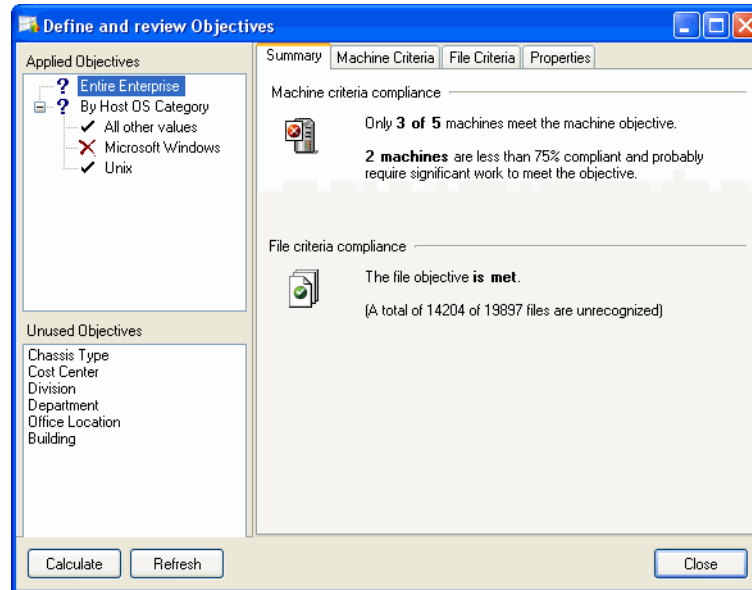
- Click the **Review** button to get a more detailed view of the state of the objectives. See [Reviewing Recognition Objectives](#) on page 166 for further details.
- Click the **Improve** button to start the SAI Teaching Wizard that can help achieve those objectives that still need some work. See [Using Objectives to Improve Recognition - The SAI Teaching Wizard](#) on page 169 for further details.
- Click the **Options** button to launch the Recognition Objectives Options dialog box. See [Setting Recognition Objectives Options](#) on page 159 for further details.



## Reviewing Recognition Objectives


To review the Recognition Objectives in detail:


- 1 In Analysis Workbench, select **Objectives** from the **Recognition** menu, or click the **Review** button when the **Objective Summary** screen is shown.
- 2 Click the **Summary** tab.

The following tab page is displayed.



At a glance, you can see from the tree view on the left that one of the Applied objectives has not been achieved (indicated by the  icon) and two have been achieved (indicated by the  icon).

The red X  on the Machine criteria compliance icon shows that the machine criteria was not met, and the text explains that 3 of the 4 machines loaded meet the criteria. In order for the objective to be achieved, all of the machines must meet this criteria.

The green tick  on the files icon shows that the file criteria was met (and this is in spite of the fact that more than 19000 files are unrecognized).

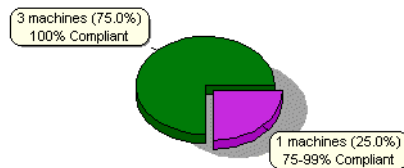
To manually recalculate objective compliance (which may be necessary if some of the automatic options are disabled and circumstances have changed):

- Click the **Calculate** button in the **Objective Review** dialog box.

## Reviewing Machine Criteria

To get more detail about the Machine criteria:

- Click on the **Machine Criteria** tab, which shows a pie chart of the machines.



In this example:

- Three of the machines are compliant (Green). That is, at least 80% of the files on these machines are recognized.
- One machine is close to compliant (Purple).

The percentages show how close the machines are to achieving the criteria. The machine (Purple) that is 75-99% compliant has a recognition rate of 75-99% of the target 80%. That is, the recognition rate is between 60% and 79%.

If you move the mouse over the pie chart, the individual slices of the chart are highlighted.

Right-click to get a pop-up menu that applies to a slice of the pie chart. From the pop-up menu, you can do the following:

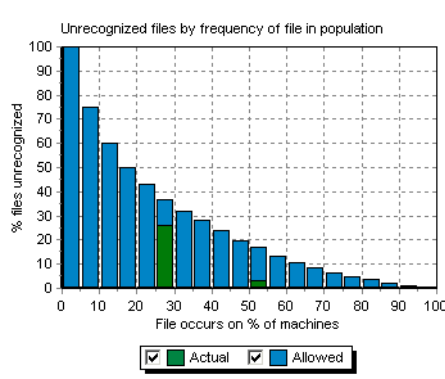
- Tag the machine(s) related to the pie slice to investigate it further in the normal Analysis Workbench windows.
- Untag those machine(s) related to the pie slice.
- Copy the Chart to the clipboard.

## Reviewing File Criteria

To get more detail about the File criteria for an Objective:

- Click on the **File Criteria** tab.

This shows a bar chart containing both the desired (allowed) shape of the unrecognized/frequency chart as well as the actual shape of it.



- Actual values are shown in green.
- Allowed values are shown in blue.

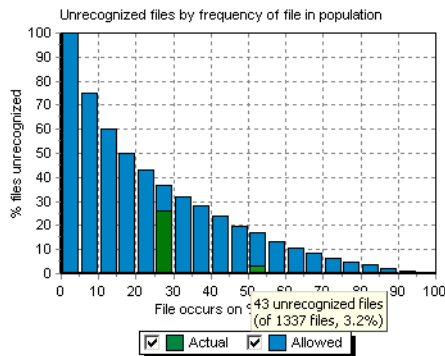
For this objective, the File criteria is met. All of the green Actual values are lower than the blue Allowed values.



When only a few machines are loaded, not all of the categories are used, but the File criteria graph always shows 20 bars evenly distributed between 0 and 100%, irrespective of the number of machines loaded.

Moving the mouse over the Actual values shows a pop-up label with details of the data point in question.

For example, the bar spanning 50-55% on the Y-axis shows the following text in the pop-up:

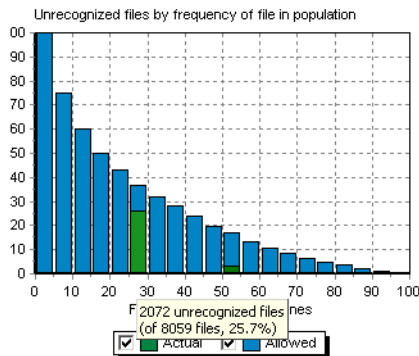


- 43 unrecognized files (of 1337 files, 3.2%)

This means that 1337 files occur on 50-55% of the loaded machines, and that 43 of these - or 3.2% have not been recognized.

This also demonstrates how it is possible for the file criteria to be met, even though thousands of files are unrecognized. The majority of unrecognized files probably occur on just a few machines and are therefore not as important as the common ones.

To illustrate, the bar spanning 25-30% on the Y-axis shows the following text in the pop-up:



- 2072 unrecognized files (of 8059 files, 25.7%)

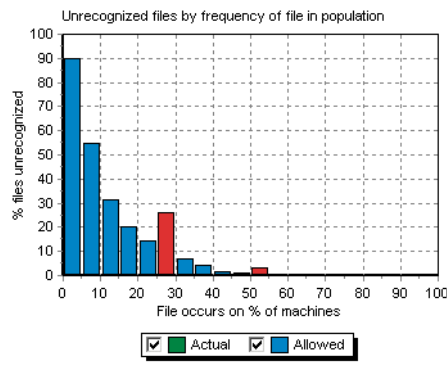
This means that 8059 files occur on 25-30% of the loaded machines, and that 2072 of these - or 25.7% have not been recognized.

When teaching, you will want to start with the 43 files that occur on 50-55% of the machines rather than the thousands that occur on just a few machines.



## An Example of File Criteria Not Met

Here is an example where the File criteria is not met.



In this example:

- The File criteria has been set to Strict in the Properties tab page and is not met by the scan files loaded.
- The Highlight noncompliant items option is checked, which is why all of the Actual values are red instead of green. This is to indicate that the Actual value is higher than the Allowed one.

➤ In this example, only four machines are loaded so only the 25%, 50% and 75% categories are used. The other values can simply be ignored.

This chart has a pop-up menu that is shown when right-clicking on one of the Actual bars.

From the pop-up menu, you can:

- Tag or Untag the files in question, and Tag the machines to which the objective applies.
- For the Entire Enterprise objective, this means that all machines are tagged when a set of files are tagged from this pop-up menu.
- Copy the chart to the clipboard.

## Using Objectives to Improve Recognition - The SAI Teaching Wizard

Having defined a set of objectives, the SAI Teaching Wizard can make use of the objective information to choose which files to teach.

➤ When the teaching wizard is run, all global tags are cleared.

To start the SAI Teaching Wizard:

- 1 Select the **SAI teaching Wizard** option from the **Recognition** menu.

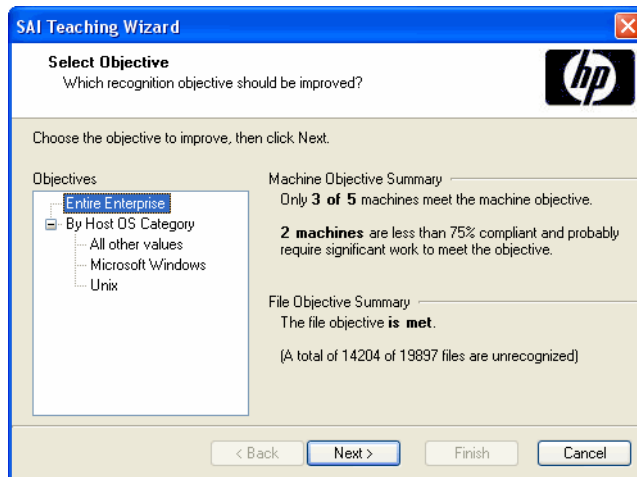
The **Teaching Assistant** is displayed.



- 2 Click **Next** to continue.

## Choosing an Objective to Improve

The next page of the wizard allows you to choose which of the Applied objectives should be improved.

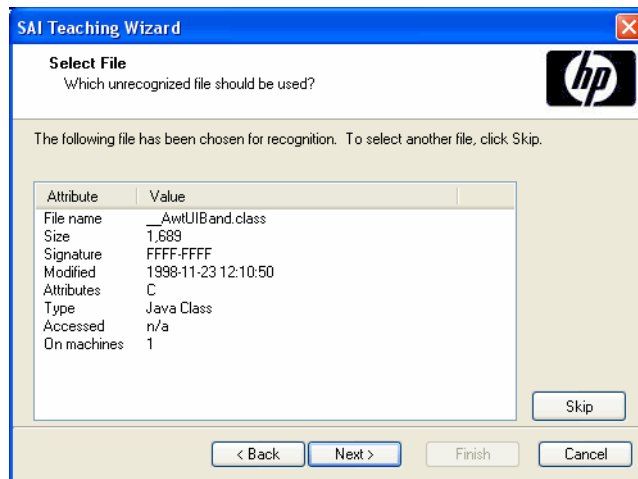


The objectives are shown in a tree view and when an objective is selected, a summary of the objective is shown on the right.

- 1 Select the objective.
- 2 Click **Next** to continue.

## Selecting an Unrecognized File

On this page, the wizard constructs a list of unrecognized files that occur on machines related to the selected objective. It suggests the file that occurs on most machines.

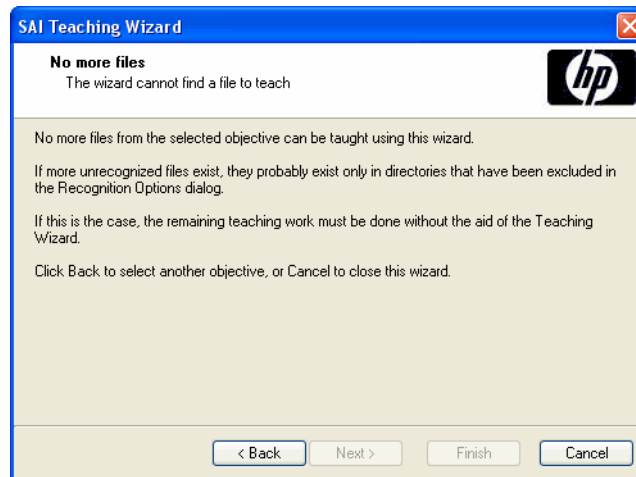


This page shows details of the selected file. The details are similar to those found in the **Files** window, as well as the number of machines on which it is found.

- If the selected file is not one that you wish to teach at this time, click the **Skip** button or click the **Next** button to select the file shown for teaching. The wizard will choose the next candidate for teaching until there are no more unrecognized files to teach.

The following page is displayed if there are no more files from the selected objectives that can be taught.

You may need to manually teach the remaining unrecognized files. For more information about manually teaching a file to the User SAI, see [Teaching an Unidentified Application](#).



## Automatic Selection of a Set of Files

Because most files do not exist alone, but are installed along with a group of other files making up an application, it rarely makes sense to teach files individually.

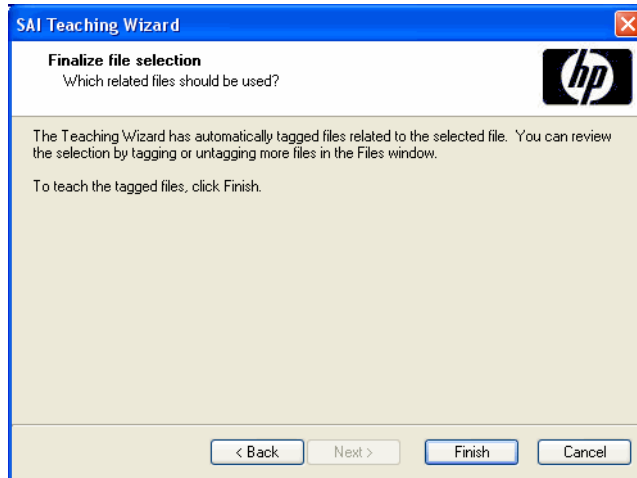
For this reason, the teaching wizard automatically performs the following steps at this point:

- Tags the file selected for teaching.

- Tags all machines (in the objective) on which it occurs.
- Applies a machine and file filter to the Directories window.
- Tags the first directory in the Directories window (that is, the first directory that has not been excluded).
- Applies a machine and directory filter to the Files window.
- Tags all files in the Files window.

In other words, this set of steps tags all files that occur in the same directory as the selected file, because these are all files that are likely to belong to the same application.

The wizard shows a confirmation dialog box.

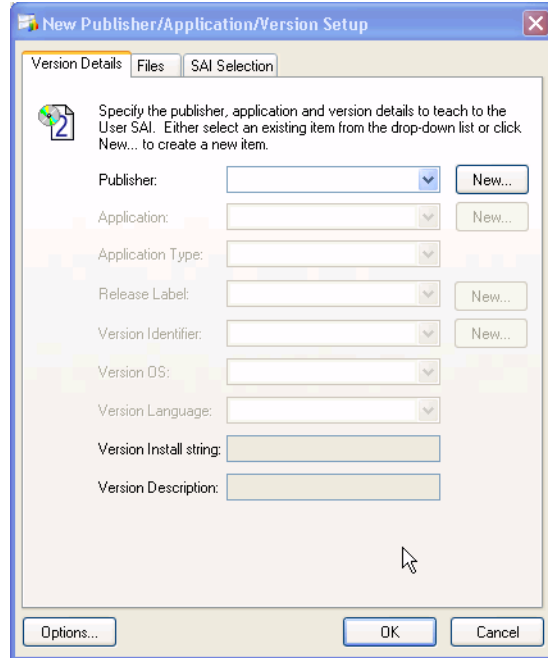


At this stage, you can switch back to the Analysis Workbench Files, Machines and Directories windows view to review the automatic selection.

Review each of the tagged files to ensure the selection is valid. You can untag some files, tag some more and so on, before proceeding.

- When you are satisfied with the selection of files, click the **Finish** button.

The New Publisher/Application/Version Setup dialog box is displayed. Here you can enter details about the application to which the tagged files belong. See [The SAI Editor](#) on page 155 for more information about how to fill in these details.



The dialog box is titled "New Publisher/Application/Version Setup" and has three tabs: "Version Details", "Files", and "SAI Selection". The "Version Details" tab is active. It contains a list of fields for specifying publisher, application, and version details. Each field has a "New..." button next to it. The fields are: Publisher, Application, Application Type, Release Label, Version Identifier, Version OS, Version Language, Version Install string, and Version Description. The "Version Install string" and "Version Description" fields are text boxes. The "Options...", "OK", and "Cancel" buttons are at the bottom.

Version Details Files SAI Selection

Specify the publisher, application and version details to teach to the User SAI. Either select an existing item from the drop-down list or click New... to create a new item.

Publisher: [dropdown] New...

Application: [dropdown] New...

Application Type: [dropdown]

Release Label: [dropdown] New...

Version Identifier: [dropdown] New...

Version OS: [dropdown]

Version Language: [dropdown]

Version Install string: [text box]

Version Description: [text box]

Options... OK Cancel

# Exporting Inventory Data

## In This Section

- [Introduction to Exporting](#) on page 174
- [Selecting the Type of Export](#) on page 174
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## Introduction to Exporting

Various combinations of hardware, software and asset data can be exported. The facilities used to define the level of detail for exported data provide a means of refining the selection of data exported.

When a suitable data file containing the exported data has been created, it can be imported to populate a variety of third party systems including spreadsheets, databases, asset management and help desk systems, which support the configurable data formats automatically created by the Analysis Workbench.

Data can be exported directly from the Analysis Workbench either in standard ASCII text form and CSV format (Comma Separated Variable).

## Selecting the Type of Export

### In This Section

- [Exporting Data Directly From the Analysis Workbench](#) on page 174
- [Exporting the Contents of Individual Windows](#) on page 175

## Exporting Data Directly From the Analysis Workbench

To export data directly from the Analysis Workbench:

- From the **Exports** drop-down menu select one of the following options:
  - **Machines** - Generates a machines export.
  - **Applications** - Generates an applications export.
  - **Directories** - Generates a directories export.
  - **Files** - Generates a files export.

- **Relational** - Relational exports combine hardware, application and file exports in a manner that allows the data to be imported into an external database application with little effort. If the relational export option is chosen, then this provides the opportunity to combine columns from a particular window with link columns from other windows.
- **Stored Files Export** - This type of export allows one or more named files to be extracted from all scan files and stored in a number of different ways.

## Exporting the Contents of Individual Windows

To export the contents of individual windows:

- Select the **Export from window** option from the **Output** button drop-down menu.  
This will display the **Export to file** dialog box which allows you to export the contents of the window based on the current column selection and filter settings.

## Layout of the Export

An item group is what is represented as a line in one of the main windows. It is known as a group because one of these line items may represent several occurrences of similar or identical items.

For Applications, Directories and Files exports the results can be presented in one of two formats:

- **One line per item group**  
This presents the results in a format that is same as the active Window.
- **One line per item**  
One line in the export shows details for each item. Each occurrence is shown. That is, every line in the window is exported and shown as a row in the results.

## Export Layout - Example

The **Details** window can be helpful in demonstrating the concept of item and item groups.

- 1 Ensure that the **Details window link** is enabled for a **Files** window (selected from the **Configure** toolbar menu in a **Files** window).
- 2 Configure the **Details** window so that it displays the **Asset Number** and **Directory** columns. To do this use the **Detail** window command in the **Configure** toolbar menu.
- 3 Now click on an entry in a **Files** window.

Files with the same name are grouped together, if they are recognized as belonging to the same application/version, are of the same recognition type (for example, Main/Associated) and so on.

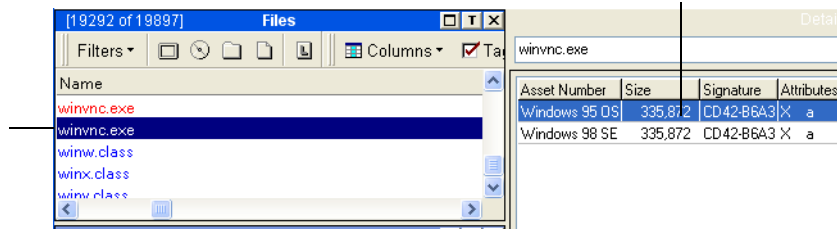
If two files with the same name are both unrecognized, they are only grouped together if they have the same size. If they are recognized (and otherwise grouped), the size is ignored and can be different.

If the exact file has been located in multiple places (either on the same machine or on different machines), each occurrence will be displayed in the Asset Number column as a separate row and the location will be displayed in the Directories column, hence it is part of a 'group'.

If the file has only been located on one machine, then only one row will be displayed in the Asset Number column (in this case select another file to use for the example).

The file winvnc.exe occurs in two places.

The file winvnc.exe has been selected in the File window



In the export results, one line in the export will represent the information for this group of entries. For instance, the number in the Copies column of an export represents the number of occurrences of the file. This number is equal to the number of rows that are displayed in the Asset Number column for a particular file.

### One Line Per Item Group

This presents a detailed view which has the same contents as the active Window.

One line in the export shows details for a group of items.

	A	B	C	D	E	F	G
1	Name	Publisher	Application	Version	Release	Copies	Sizes
2	winver.exe	Microsoft	Windows Server	2003 ent	2003	1	
3	WINVER.EXE	Microsoft	Windows	95osr2	95 OSR2	1	
4	WINVER.EXE	Microsoft	Windows NT	4.0 srv sp6a	4.0 Srv	1	
5	WINVER.EXE	Microsoft	Windows	98	98	1	
6	winver.exe	Microsoft	Windows NT Terminal Server	4.0 sp6		4	
7	winvnc.exe	AT&T Labs Cambridge	VNC Server	3.3.6		3	
8	winvnc.exe	AT&T Labs Cambridge	VNC Server	3.3.7		3	
9							

This row represents the data for the winvnc.exe file group. The number in the Copies column is '2' which corresponds to the number of occurrences of this file displayed in the Details window.

This row represents the data for the winvnc.exe file group. The Number in the Copies column is '3', which corresponds to the number of occurrences of this file displayed in the Details window.

### One Line Per Item

One line in the export shows details for each item. Each occurrence is shown. That is, every line in the Window is exported and shown as a row in the results.



## Setting Default Options for Exports

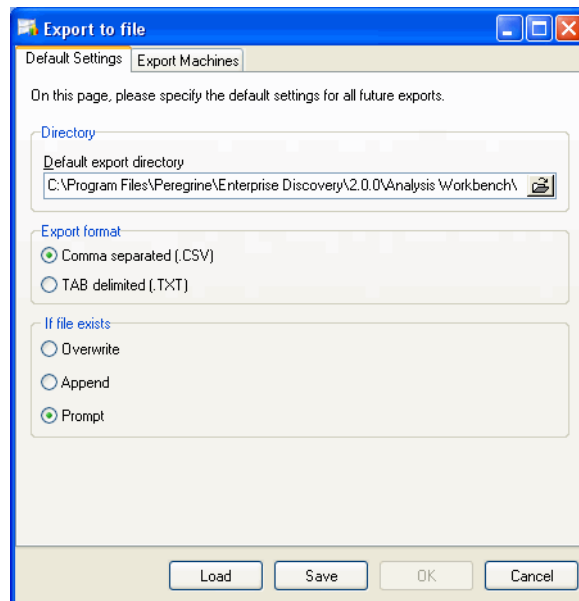
The default settings allow you to specify the directory the export results will be saved to, the format of the export file (CSV or TXT) and actions to be taken if an export file of the same name already exists in that location.

To select default options for exports:

- 1 Select the export option from the **Exports** main menu (depending on the type of export that you want to make), or
- 2 Select the **Export from window** option in the **Output** button drop-down menu in the window (Machines, Applications, Directories, Files exports only).

The **Export to file** dialog box is displayed.

- 3 Click the **Default Settings** tab in the **Export to file** dialog box.



- 4 In the **Default export directory** field, specify the name and path of the directory (or use standard Windows navigation methods) to where the export file will be saved by default.
- 5 In the **Export format** group, select one of the following default export format options:
  - Comma separated (.CSV)
  - TAB delimited (.TXT)

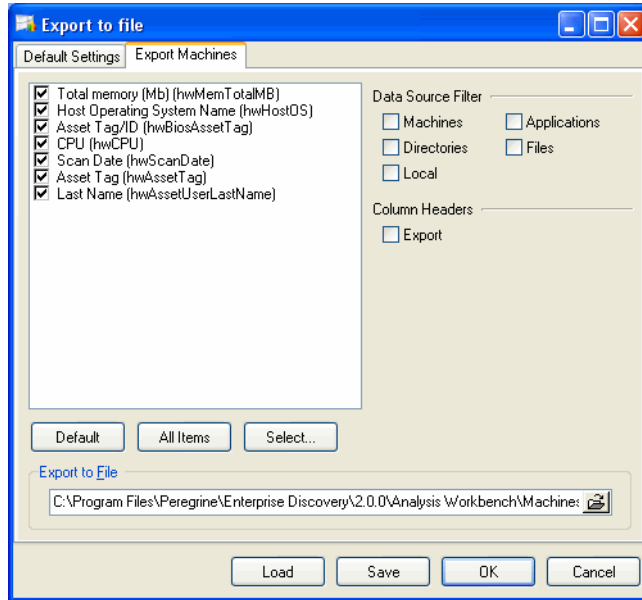
► This option is not available for **Stored Files** exports.
- 6 Choose an option to specify how the data will be exported if the specified target data file already exists. The following options are provided:
  - **Overwrite** Overwrites the existing file with the new data.
  - **Append** Appends the new data to the existing data.
  - **Prompt** A prompt is displayed if the target data field already exists. Prompts to create a new data file.
- 7 Click **OK** to set the default options or **Cancel** to exit without making any changes.

## Exporting Machine Data

There are two ways in which you can export the contents of the Machines window.

- Select the **Machines** option from the **Exports** main menu.
- Select the **Export from window** option in the **Output** button drop-down menu in the Machines window. This allows you to export the contents of the Machines window based on the current column selection and filter settings.

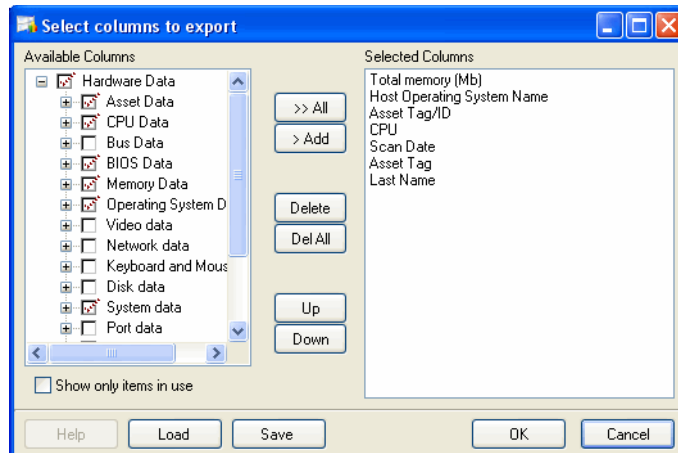
The **Export to file** dialog box is displayed.



### Configuring the Machine Export

- 1 Click the **Export Machines** tab in the **Export to file** dialog box.
- 2 Select the columns to export by checking the boxes as required in the list box.
  - To select all items in the Column list, click the **All items** button.
  - To select the default column selection. Click the **Default** button.

- To add more columns to the list, click the **Select** button. This displays the **Select columns to display** dialog box.



The left list shows all column categories. Click on the + sign to expand the relevant category and list all possible columns. If the check box next to the category is displayed as a dotted line, then this means that the not all fields in that category have been selected.

The Show only items in use option will ensure that only hardware items that actually exist in one of the loaded scan files are shown in this tree.

Either drag a category from the left list to the Currently selected columns list, or select the check box next to the category and click the **>Add** button. The functions of the other buttons are as follows:

- To add all the available columns to the Currently selected columns list click the **>>Add** button.
  - To remove an entry from the Currently selected columns list click the **Delete** button.
  - To delete all entries in the Currently selected columns list click the **Del All** button.
  - You can move the position of entries in the Currently selected columns list using the **Up** and **Down** buttons.
  - Click **OK** after you have selected the columns. You are returned to the **Export to file** dialog box.
- 3 Select the **Export** option in the **Column Headers** group if you want the column heading (title) to be included in the export.
  - 4 Specify the filters that you want to apply to the data, by selecting the check boxes as follows in the **Data Source Filter** group:
    - Machines - Applies a Machines filter to the data source.
    - Directories - Applies a Directories filter to the data source.
    - Local - Applies a Local tag filter to the data source.
    - Application - Applies a Application filter to the data source.
    - Files - Applies a Files filter to the data source.
  - 5 In the **Export to File** box, specify the name of the file that the export is going to be saved to. The path displayed here is the one that you defined in the **Default Settings** tab.
    - To modify the location used to store the data exported from the scan files, use the **Default Settings** tab.

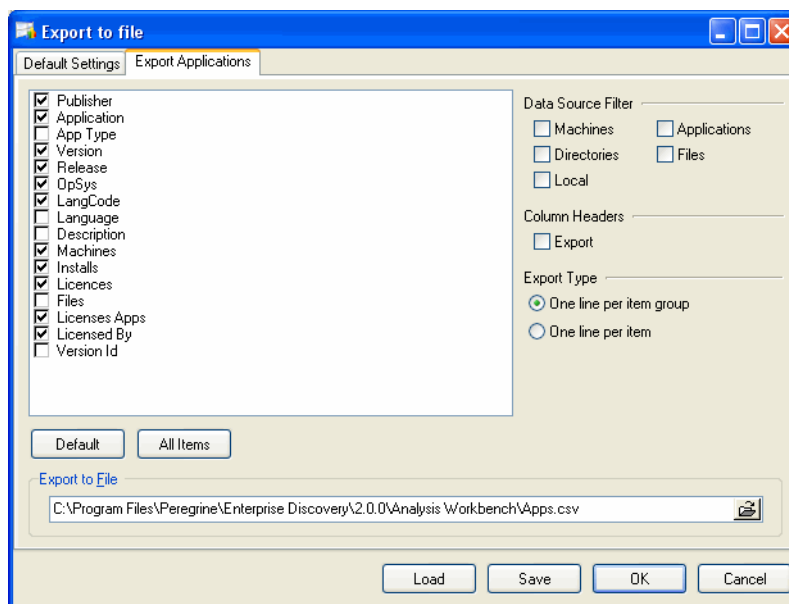
- 6 Click **OK** to export or **Cancel** to exit without making the export.
- 7 If an earlier export file created with the same name and in the same path is open in another application (such as Excel) a file sharing violation error message is displayed. Close the file and attempt the export again.

## Exporting Application, Directory or File Data

There are two ways in which you can export the contents of these windows.


- Select the **Applications**, **Directories** or **Files** option from the **Exports** main menu.
- Select the **Export from window** option in the **Output** button drop-down menu in the window itself. This allows you to export the contents of the window based on the current column selection and filter settings.

The **Export to file** dialog box is displayed for the Applications or Directories or Files option.



## Configuring the Export

- 1 Click the **Export Applications/Directories/Files** tab in the **Export to file** dialog box.
- 2 Select the columns to export by checking the boxes as required in the list box.
  - To select all items in the Column list, click the **All items** button.
  - To select the default column selection, click the **Default** button.
- 3 Select the **Export** option in the **Column Headers** group if you want the column heading (title) to be included in the export.
- 4 Specify the filters that you want to apply to the data, by selecting the check boxes as follows in the **Data Source Filter** group:
  - **Machines** - Applies a Machines filter to the data source.
  - **Directories** - Applies a Directories filter to the data source.
  - **Local** - Applies a Local tag filter to the data source.
  - **Application** - Applies a Application filter to the data source.

- **Files** - Applies a Files filter to the data source.
- 5 Select the type of export:
    - One line per item group
    - One line per item
  - 6 In the **Export to File** box, specify the name of the file that the export is going to be saved to. The path displayed here is the one that you defined in the **Default Settings** tab.
    -  To modify the location used to store the data exported from the scan files, use the **Default Settings** tab.
  - 7 Click **OK** to export or **Cancel** to exit without making the export.

If an earlier export file created with the same name and in the same path is open in another application (such as Excel) a file sharing violation error message is displayed. Close the file and attempt the export again.

## Exporting Relational Data

The Relational Export facility enables data to be exported in a format that is supported by Relational Database Management Systems (RDMS).

Data exported from the Analysis Workbench using these facilities is divided into three main areas:

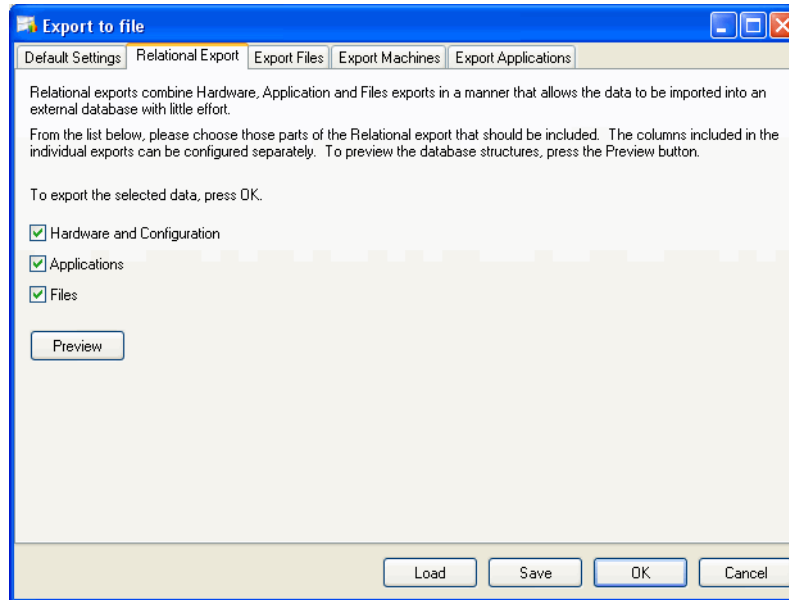
- Software information, including file data and information.
- Machine/scan file information, including asset and hardware data and information about each scan file.
- Linking information to relate each software file to specific scan files.

The exported data is organized into tables, which include specific items of data that are repeated for each scan file read into Analysis Workbench. The relational export facility includes options to export data to three different tables which are related or linked by common fields known as key fields. The three tables are:

- Hardware and Configuration Table
- Applications Data Table
- Files Data Table

## Performing the Relational Export

- 1 Select the **Relational** option from the **Exports** menu to display the relational Export to file dialog box.



There are four steps to performing a relational export:

- Step 1 Configure the Default Settings
- Step 2 Include the Data Tables to Be Exported
- Step 3 Select the Information to Be Included in the Data Tables
- Step 4 Preview the Relational Export Setup

### Step 1 Configure the Default Settings

The procedure for setting the default options is identical to that of the other types of exports. See [Setting Default Options for Exports](#) on page 177 for more information about how to do this.

### Step 2 Include the Data Tables to Be Exported

To Include the data tables to be exported:

In the **Relational Export** tab page, select the data tables to be exported.

- **Hardware and Configuration table**  
The information for this table is configured on the Export Machines tab page.
- **Applications table**  
The information for this table is configured on the Export Applications tab page.
- **Files table**  
The information for this table is configured on the Export Files tab page.

### Step 3 Select the Information to Be Included in the Data Tables

The **Export Applications/Export Files/Export Machines** tab pages in the Export to file dialog box provide options that are used to select the contents of the data tables to be exported.



For each data table you choose to export, a file name (with a .csv extension and including the full path) must be entered.

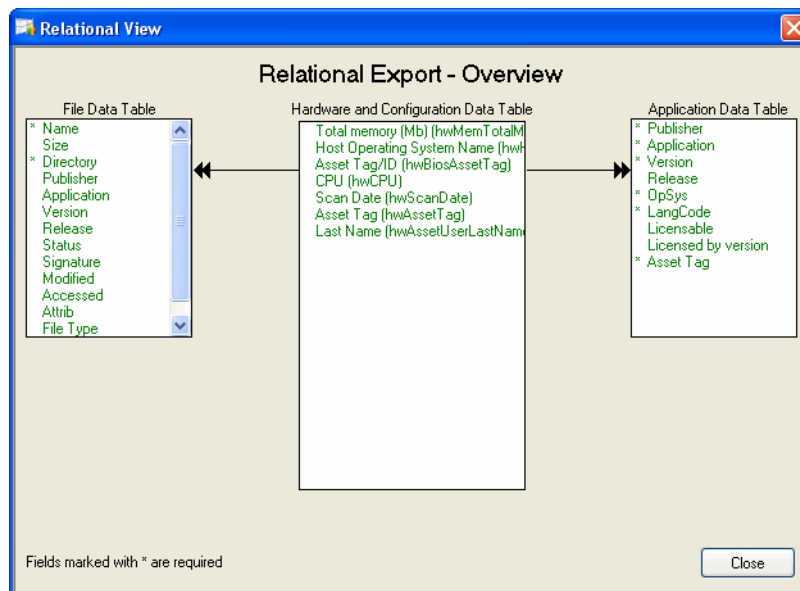
To select the information to be included in the data tables:

- 1 Click the appropriate tab:
    - Export Files
    - Export Machine
    - Export Application
  - 2 Select the pages to export using the check boxes.
  - 3 Enter the page and set the column preferences
  - 4 Choose to include or exclude column headers with the exported data. If the **Column Headers** option is selected, column header fields are included in the exported data file to identify the data items exported.
  - 5 Choose **OK** to export data to the selected data tables.
- Applications and Files under Relational Exports do not have choice of Export type – only one line per item.

### Step 4 Preview the Relational Export Setup

The data tables and the columns exported for each one can be previewed by clicking the **Preview** button in the **Relational Export** tab page.

The following window is displayed:



This window shows the tables of relational data which are related by key fields. Key fields are shown with an asterisk (\*) next to them.

Data tables that have not been selected for the export are disabled.

Each table includes at least one key field. The key fields are used to relate data so that when data is exported, the information you want to view from the tables can be combined using a relational database system.

Other items of data are indicated as optional fields, which means that these items of data are only exported if you choose to export them.

- 1 The contents of the File, Application and Hardware and Configuration tables are specified on the other tab pages as follows:
  - The contents of the File Data table are specified on the Export Files tab page.
  - The contents of the Application Data table are specified on the Export Applications tab page.
  - The contents of the Hardware and Configuration table are specified on the Export Machines tab page.
- 2 Click the Close button to return to the Export to file dialog box.

## The Export Results

The results of a relational export are saved to a file name (.csv). To specify the file names for applications, machines and files, select the specific tab in the Export to File dialog box and specify the file name.

## Exporting Stored File Data

Stored files are embedded in the scan file during scanning. Typically these are system configuration files, for example, Autoexec.bat, Config.sys.

This type of export allows one or more named files to be extracted from all scan files and stored in a number of different ways.

The naming conventions for the extracted files allow for multiple instances of the files.



If only one stored file is required from one scan file, then it is more efficient to save the stored file from Viewer.

There are six steps to performing a stored file data export:

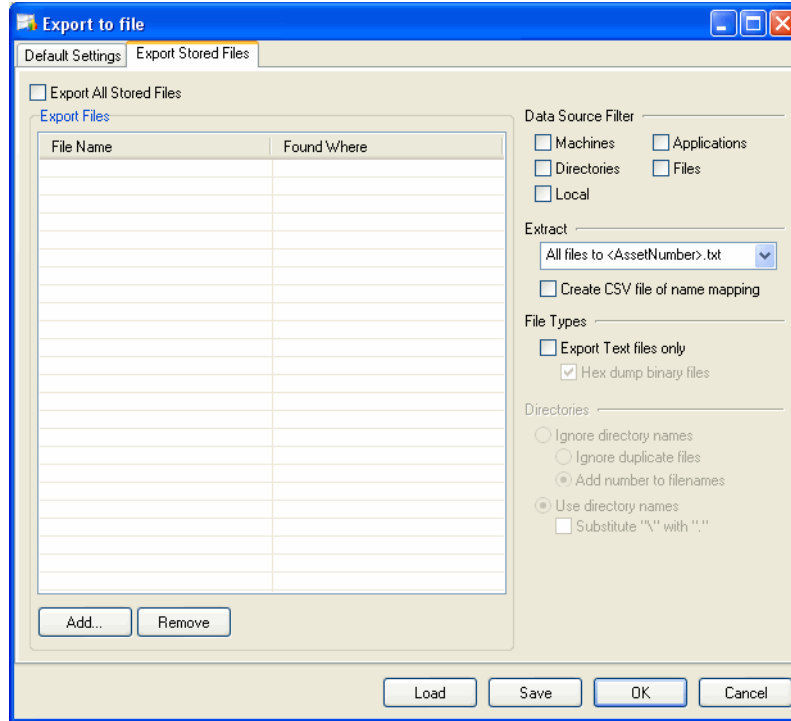
- [Step 1: Configure the Stored File Export](#)
- [Step 2: Select Data Filters](#)
- [Step 3: Specify the Stored Files to Export](#)
- [Step 4: Specify the Name of the Extract Export](#)
- [Step 5: Specify the Types of Files to Extract](#)
- [Step 6: Specify the Options for the Extract Format Directories](#) on page 187

### Step 1: Configure the Stored File Export

- 1 Select the **Stored Files** command from the **Exports** menu.



- 2 Click the **Export Stored Files** tab in the **Export to file** dialog box.



This page is used to set up various options for the stored files export.

## Step 2: Select Data Filters

Select the data source filters that you want to apply to the data. In the Data Source Filter group, select one of the following:

- Machines - Applies a Machines filter to the data source.
- Directories - Applies a Directories filter to the data source.
- Local - Applies a Local tag filter to the data source.
- Application - Applies a Application filter to the data source.
- Files - Applies a Files filter to the data source.

See [Filtering](#) on page 131 for more information about using filters.

## Step 3: Specify the Stored Files to Export

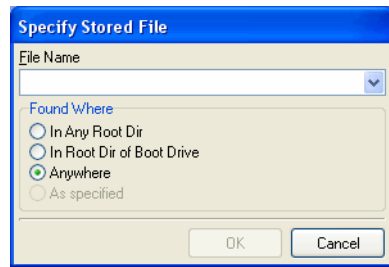
Specify whether you want to export all stored files or specific stored files.

- 1 To export all stored files select the **Export All Stored Files** check box (located on the left side of the dialog box above the list box).

When this check box is selected, the **Add** and **Remove** buttons are disabled in the **Export Files** group.

- 2 To specify stored files for export, use the grid in the **Export Files** group to configure which files are to be exported. This grid contains two columns: File Name (the name of the file to be exported) and Found Where (the location of the file).

- 3 Click the **Add** button to add a stored file to the list. The **Specify Stored File** dialog box is displayed.



- 4 Specify the file name in the **File Name** box. Select the file name from the drop-down list (this list maintains a history of previously entered file names) or type the file name directly in to the box.
- 5 Specify where this file can be located. The options are:
  - **In Any Root Dir** - The file is located in a root directory, for example in the E:\DOS directory.
  - **In Root Dir of Boot Drive** - The file is located in a root directory on the boot drive, for example in the C:\Windows directory.
  - **Anywhere** - The file can be located anywhere in the directory structure.
  - **As specified** - This option is only enabled if the path to the file is entered in the File Name field. The path must start with a backslash (\).
- 6 Click **OK**.

#### Step 4: Specify the Name of the Extract Export

To specify the format the extract export file name, select an option from the **Extract** drop-down list:

- **All files to <AssetNumber>.txt** - The export is made to a text file that has the name of the AssetNumber. For example, if the AssetNumber is 23567 then the export file will be called 23567.txt. The files are saved to the location specified in the Default Settings tab.
- **To directory named as file** - The export is made to a directory that has the name of the stored file and has subdirectories for the drive that the file was located in.

For example

A stored file System.ini was extracted from a scan file called XSF014.xsf.

The location of the file was b:\Win95.

The location for the results has been specified in the Default Setting tab as H:\Stored Files

The export result will therefore be located in the following directory structure.

H:\Stored Files\ Autoexec.bat\b\Win95\XSF014.txt

- **To directory <AssetNumber>** - The export is made to a directory that has the name of the scan file and has subdirectories for the drive that the file was located in. This location will contain the stored files.

For example

A stored file Boot.ini was extracted from a scan file called XSF02.xsf.

The location of the file was c:\I386.

The location for the results has been specified in the Default Setting tab as H:\Stored Files

The export result will be located in the following directory structure.

H:\stored Files\ XSF02\C\I386\Boot.ini

There is a separate option to create a CSV file of name mapping. This creates a CSV file (ExportFileNames.csv) with path information for extracted files.

The ExportFileNames.csv file produces a CSV list with the following fields.

**Table 36 ExportFileNames.csv fields**

Field	Purpose
Exported to File	Path of the export file created
Asset number	Asset number of the source scan file
Original File Name	Name and path of stored file

### Step 5: Specify the Types of Files to Extract

To specify the type of files to export, select the following options as required:

- **Export text files only** - This extracts ASCII text files only. This option is available for all extract formats.
- **Hex dump binary files** - This extracts any binary files in hexadecimal. This option is available for the To directory named as file or To directory <AssetNumber> extract formats.

### Step 6: Specify the Options for the Extract Format Directories

You can specify the options for the directories that are to be used in the location of the results.

Select the options in the **Directories** group.

This group is only enabled if the To directory named as file or To directory <AssetNumber> have been selected as the extract format:

- **Ignore directory names** - The drive letter and subdirectories will not be included. The following two additional options are made available.
- **Ignore duplicate files** - If duplicate files are encountered, then the latest file will be extracted.
- **Add number to filenames** - When directories of the asset names are created, multiple instances of the file are numbered starting at 000. For example:

FP0214.000.txt

FP0214.001.txt

FP0214.002.txt

- **Use directory names** - The directory name will be used in the extract file name. The following additional option is made available.

Substitute '\' with '.' The directory path is indicated in the file name by '.' For example, the result:

H:\stored Files\ XSF02\E\I386\Boot.ini

Will be represented as a file called

E.I386.Boot.ini

Located in the XSF02 directory. That is, the results can be found in:

H:\stored Files\E.I386.Boot.ini

## Loading and Saving Exports

You can save your export layout to a **.awrcf** file in the **Analysis Workbench/Column Layout** directory by clicking the **Save** button in the export wizard.

You can load a previously saved export configuration by clicking the Load button in the export wizard and selecting an export file (with an **.awrcf** extension) from the load dialog box. Exports are saved to the Analysis Workbench/Column Layout directory.



Older **.rcf** files will not work in this version of Enterprise Discovery.

# Analysis Workbench Scripting

The Analysis Workbench provides command script options that facilitate the automation of various settings which are manually set within the application (for example, loading, processing and outputting of information from Analysis Workbench).

The scripts are standard ASCII text files, similar in layout to Windows ini files, except that they do not use equals '=' in the key lines in each section within the script. The scripts make use of the various configuration lists (load options, stored queries and so on) which can be stored as part of Analysis Workbench.

By using scripts which can call these stored configuration lists, different options and sequences can be predefined and run as required for regular exporting activities. Sample files have been provided with the Analysis Workbench. The scripts have an AWCS extension to the file name.

There are four script sections (if they exist) and are processed in the following order:

- Startup section
- Variables section
- Process section
- End section

Any number of other sections can be added to the script. Other sections are not processed unless they are called for specifically by the script.



These sections do not have to be in this order in the script file and do not have to exist.

## Sample Script

A sample script is supplied with Enterprise Discovery in the following location:

```
C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Analysis  
Workbench\Scripts
```

## Executing the Script

Scripts are executed by one of three methods:

- Including the script name on the command line in Analysis Workbench (for example Analysis Workbench.exe script.awcs).
- Opening Analysis Workbench and then dragging the script file name to the Analysis Workbench workspace.
- Using the Run script file... option File menu.

Having these three options allows:

- The script to run on a scheduled basis if using a Windows utility such as AT.

- Different scripts to be run when the Analysis Workbench is opened under user control.



Do not do the following

Do not use any commands in the [Variables] section. This section is used for declaring variables only.

Do not call any of the standard sections with the `RUN_PROCESS` command. (Startup, Variables, Process, End).

Do not name any variables with the same name as a reserved word (either a command name or a string used internally by the scripting engine).

Do not call a section that is a list of files or directories.

## Writing Scripts

- Create scripts in a text editor or in a Word processor without formatting.
- Do not use any equal '=' characters in the command line.
- Save the script file with the extension AWCS.

All commands must have spaces between the command and its parameters. If there are multiple parameters, then these are separated by just a comma (for example, `SAVE_STATE filename, description`).

### Group Commands into Sections

- Sections have a section header written between square brackets, for example, [sectionname].
- Section names must not begin or end with space characters and must not be preceded by a space before the name.
- There are four reserved section names, `STARTUP`, `VARIABLES`, `PROCESS` and `END`.
- Sections can be stored in any order, but the four reserved sections, if they exist, are processed in the order `STARTUP- VARIABLES - PROCESS – END`.

### Add Comments to Scripts

Comments can be added to the scripts to improve readability, either by using a section headed [Comments] to describe the overall function of the script or by using a semicolon (;) at the start of the line to indicate a comment line, to describe specific activity.

## The Script Sections

Five script sections if they exist are processed in the order:

- [Comments Section](#)
- [Startup Section](#)
- [Variables Section](#)
- [Process Section](#)
- [End Section](#)

They do not have to be in this order in the script file and do not have to exist.

You do not need to call any of these sections. The script engine calls these sections automatically. The script engine does not call any other section that has been created unless it has been specified in a `RUN_PROCESS` command.

Any other sections in the script can be created and the lines do not have to be commented out if the section is not called by the script.

## Comments Section

This section is usually placed at the beginning of the script file. The comments section does not have to exist and is normally used for comments such as the author, date written. It is recommended that a comments section is used. It may be useful to include the name of the author, the purpose of the script, and the date it was written. A version number should also be included so that it can be incremented every time changes are made to the script.

Any other comments made in other sections of the script are made using a semicolon (;) at the start of the line.

The description in the Run script form is taken from the first valid line in the Comments section.

## Startup Section

This section is used to set up initial load conditions for the script. Variables are not available in this section or any sections called by this section.

Commands that do not require variables can be used in this section. Typically, this section would be used to make sure that the Analysis Workbench was in the 'condition' expected before the main [Process] section was called by the script engine.

### An Example of Typical [Startup] Code

```
[Startup]
BREAK_ON_ERROR ON
LOG_CLEAR
LOG_SCRIPT ON
DISPLAY_PROGRESS ON
UNLOAD ALL
SET_BUSINESS
```

## Variables Section

This section is available to any section of the script apart from the [Startup] section and any sections called from the [Startup] section.

Variables are also available in a command script if declared in a subscript called by that script. They are 'Global' variables. Do not try to use a variable before it is declared.

This can occur if variables are declared in a sub script but are used in a different script. (It is recommended that you declare all variables in a main script file).

### An Example of Typical [Variable] Section Code:

```
[Variables]
TestInt1          : integer
GatewayDirectory : string
StateImage        : string
```



No assignments can be made to the variables in this section. This section is only for instructing the script engine to make these variables available to the script. The restrictions on variables are as follows:

Strings are limited to 64 characters in length.

Integer variables are valid from zero to over 2,000,000,000.

### Process Section

This section is used for the main script loop or program. Any variables declared, are available in this section or any processes called from this section. All commands are available in this section.

Any sections created in the script have the same functionality as this section, except that they must be called in the script.

The different sections of the script should be named logically, so that the script makes sense when read as a text file.

A typical [Process] section does not have to be very long, because normally other sections would be called from the script in this section.

### An Example of Typical [Process] Section Code:

```
[Process]
RUN_PROCESS SetupVariables
IF EXIST $StateImage THEN RUN_PROCESS LoadState
RUN_PROCESS LoadScanFiles
; load the machine export setup file - this sets up the files
and columns to export
EXPORT_LOAD Gateway
; do the export
EXPORT_RUN
```

### End Section

This section is used to tidy up after the script has finished, unload scan files from the program, save the script log file and so on. Variables are still available in this section.

When the main command script has finished, all variables are wiped from the memory, so if any results need to be saved, this should be done before the main script finishes.



## Variable Commands

To set the variables use `:=` (colon + equals sign)

### Example

```
TestInt1 := 5
GatewayDirectory := c:\gateway\
StateImage      := $GatewayDirectory + GatewayState.AWS
```



The dollar sign in front of the string variable indicates that one variable can use another variable. In this case the `StateImage` variable will have the value `c:\gateway\GatewayState.AWS`

You can space the assignment operator where you want as long as there is at least one space between each part of the statement.

(VariableName), (at least one space), ( := ), (at least one space), (variable value)

A variable can be assigned as a mixture of strings and variables. Integer variables can be used in the assignment statement and these will be translated to strings.

### Example

```
FOR TestInt1 := 1000 to 1999 do
    LoadFile := $GatewayDirectory + TEST + $TestInt1 + .XSF
```

## GET\_INI\_VARIABLE \$VariableName,INIFileName,SectionName,KeyName,DefaultValue

This command can be used to set a variable that has been declared, to a value retrieved from an INI file.

The five parameters needed for `GET_INI_VARIABLE` are:

- Variable name with or without a '\$' in front of it.
- INI file to get variable from.
- Section name to get variable from.
- Key name to get variable from.
- A default value to use if key is not found - defaults to empty string if not specified.

### Example

```
GET_INI_VARIABLE $GatewayDir, Gateway.INI, AWScript, GatewayDirectory,
c:\Gateway\
```

## GET\_ENV\_VARIABLE \$VariableName,EnvironmentVariable,DefaultValue

This command can be used to set a variable that has been declared, to a value retrieved from an environment variable.

The three parameters needed for `GET_ENV_VARIABLE` are:

- Variable name with '\$' in front of it.
- Environment variable to read from.

- A default value to use if variable is not found - defaults to empty string if not specified.

## Commands for Calling Other Processes

- RUN\_PROCESS Section Name
- RUN\_SCRIPT ScriptFileName

### RUN\_PROCESS Section Name

Calls another section of the command script. It takes a section name as a parameter. Do not call any of the standard sections Startup, Variables, Process and End.

#### Example

```
RUN_PROCESS ClearAW
```

### RUN\_SCRIPT ScriptFileName

Run another Analysis Workbench command script. It takes a script file name as a parameter.

#### Example

```
RUN_SCRIPT TestScript.AWCS
```

## Commands for Loading Data into Analysis Workbench

- LOAD\_STATE Filename
- LOAD\_SCAN SCANName
- LOAD\_SCAN\_LIST SectionName
- LOAD\_DIRECTORY DirectoryName
- LOAD\_DIRECTORY\_LIST SectionName

### LOAD\_STATE Filename

Loads an Analysis workbench state image file into Analysis Workbench.

#### Example

```
LOAD_STATE TestState.AWS
```

### LOAD\_SCAN SCANName

Loads one scan file into Analysis Workbench. It has a single scan file name as a parameter.

#### Example

```
LOAD_SCAN c:\Program Files\HP OpenView\Enterprise
Discovery\2.1.0\Common\Samples\London\LND1000.XSF
LOAD_SC AN$XSFDirectory + LND1000.XSF
```

## LOAD\_SCAN\_LIST SectionName

Has a single section name as a parameter to load a list of scan file names from. This procedure calls the LOAD\_SCAN procedure for each file in the list.

### Example

```
LOAD_SCAN_LIST FileList
```

## LOAD\_DIRECTORY DirectoryName

Loads a single directory specified, as a parameter to this command. Optionally, specify the /SUB parameter to load all scan files in the specified directory and all subdirectories of that directory.

### Example

```
LOAD_DIRECTORY c:\Program Files\HP OpenView\Enterprise
Discovery\2.1.0\Common\Samples\London

; Load all files from the London samples directory in Analysis Workbench.

LOAD_DIRECTORY c:\Program Files\HP OpenView\Enterprise
Discovery\2.1.0\Common\Samples /SUB

; Load all files from all the sample directories in Analysis Workbench.

LOAD_DIRECTORY c:\ /SUB

; Load all scan files on drive C into Analysis Workbench.
```

## LOAD\_DIRECTORY\_LIST SectionName

Loads a list of directories from a section of the script file. This procedure calls the LOAD\_DIRECTORY procedure for each directory in the list. (The /SUB parameter can also be used in the directory list).

### Example

```
LOAD_DIRECTORY_LIST TestDirList
```

## Commands for Unloading Data from the Analysis Workbench

- UNLOAD

### UNLOAD

Unloads scan file data from Analysis Workbench. Uses a parameter ALL, TAGGED, or UNTAGGED. Assumes ALL if no parameter is specified.

### Example

```
UNLOAD UNTAGGED

; Unloads from Analysis Workbench all scan files that are not tagged.
```

## Commands for Setting the Load Options

- SET\_BUSINESS
- SET\_OPERATIONAL
- LOAD\_DUP\_OPTION
- LOAD\_OLD\_OPTION
- LOAD\_CONFIG FileName
- LOAD\_EXCLUDE\_DIR DirList.txt

### SET\_BUSINESS

Sets business mode if no scan files have been loaded.

### SET\_OPERATIONAL

Sets operational mode if no scan files have been loaded.

### LOAD\_DUP\_OPTION

Instructs Analysis Workbench how to treat duplicate scan files. This overrides and changes the current setting of Analysis Workbench. The settings are available in the File Load Options dialog box called from the scan file load form Options button.

Valid combinations are:

- LOAD\_DUP\_OPTION NEWEST (load the newest of the duplicate files)
- LOAD\_DUP\_OPTION ASK (Ask what to do if duplicate files detected)
- LOAD\_DUP\_OPTION LOAD (load the duplicate file, remove the previously loaded one)
- LOAD\_DUP\_OPTION IGNORE (Leave the file already loaded, ignore the attempt to load another file with the same name)

### LOAD\_OLD\_OPTION

Instructs Analysis Workbench how to treat old scan files. This overrides and changes the current setting of Analysis Workbench.

Valid combinations are:

- LOAD\_OLD\_OPTION LOAD (Load old files even if they are older than the limit).
- LOAD\_OLD\_OPTION Ask (Ask what to do if old scan files are detected).
- LOAD\_OLD\_OPTION IGNORE (Ignore files older than the limit).

### LOAD\_CONFIG FileName

Require a load configuration file as a parameter, to load an INI file saved by the Analysis Workbench Load Configuration dialog box. This sets up recognition, display filter, asset fields, duplicate and old scan file options and so on.

### Example

```
LOAD_CONFIG ScriptLoadOptions.ini
```

## LOAD\_EXCLUDE\_DIR DirList.txt

Allows a list of directories to ignore to be specified, when loading scan files. The list can be set and saved using the Load Filter tab of the Analysis Workbench Load Configuration dialog box.

### Example

```
LOAD_EXCLUDE_DIR c:\Program Files\AI\ExcludeDirectories.txt
```

## Commands for Running Tag Queries

- QUERY\_CLEAR
- QUERY\_LOAD Filename
- QUERY\_RUN
- QUERY\_SET\_OPTION TAG Switch
- QUERY\_SET\_OPTION PREQUERY

### QUERY\_CLEAR

Clear the current Analysis Workbench query from memory, this is not necessary if you are loading a query from a file.

### QUERY\_LOAD Filename

Load a tag query into Analysis Workbench. Takes a query file as a parameter.

### Example

```
QUERY_LOAD NT4WS
```

### QUERY\_RUN

Run the tag query currently loaded into Analysis Workbench. Ensure that you load the correct query file before running the query. Typically you would call the QUERY\_RUN procedure immediately after a QUERY\_LOAD.

### QUERY\_SET\_OPTION TAG Switch

Overrides the tagging option set by the loaded query in Analysis Workbench.

Uses the parameters SET, CLEAR, TOGGLE.

Valid combinations are:

- QUERY\_SET\_OPTION TAG SET
- QUERY\_SET\_OPTION TAG CLEAR
- QUERY\_SET\_OPTION TAG TOGGLE

## QUERY\_SET\_OPTION PREQUERY

Overrides the pre-query option set by the loaded query in Analysis Workbench.

Uses the parameters NONE, CLEARALL, SETALL.

- Valid combinations are:
- QUERY\_SET\_OPTION PREQUERY NONE
- QUERY\_SET\_OPTION PREQUERY CLEARALL
- QUERY\_SET\_OPTION PREQUERY SETALL

## Commands for Tagging

- LOAD\_TAGS
- SAVE\_TAGS
- TAG\_ALL
- TAG\_CONTAINS

### LOAD\_TAGS

Loads a list of tagged machines from a .tag text file. This file contains the asset numbers of the tagged machines. It takes one argument, the fully qualified name of the tags file to load.

#### Example

```
LOAD_TAGS c:\Program Files\HP OpenView\Enterprise  
Discovery\2.1.0\Common\Samples\London\Machines18Mar2005.tag
```

### SAVE\_TAGS

Saves the asset numbers of the machines tagged in a Machines window to a .tag text file. It takes one argument, the fully qualified name of the tags file to save.

#### Example

```
SAVE_TAGS c:\Program Files\HP OpenView\Enterprise  
Discovery\2.1.0\Common\Samples\London\Machines11Dec2004.tag
```

### TAG\_ALL

Used to tag or untag all items of a particular type.

The syntax of the command is

```
TAG_ALL (Tag|Untag) (Local|Global) (File|Dir|App|Mach)
```

### TAG\_CONTAINS

Tags files, directories and applications from a script. The syntax is:

```
TAG_CONTAINS (Tag|Untag) (File|Dir|App) ColumnName Value
```

Where (x|y) means x or y.

### Example

This will tag all of the unrecognized (Checkver and Unknown) files:

```
TAG_CONTAINS Tag File Status Check TAG_CONTAINS Tag File Status Unknown
```

### Example

This will tag all MS apps except Outlook

```
TAG_CONTAINS Tag App Publisher Microsoft
```

```
TAG_CONTAINS Untag App Application Outlook
```

## Commands for Exporting Data from Analysis Workbench

- `EXPORT_LOAD ExportLayoutFileName`
- `EXPORT_RUN`
- `EXPORT_SETDIR`

### EXPORT\_LOAD ExportLayoutFileName

Loads a saved export layout file. This can be configured using any of the exports available from the main Analysis Workbench menu. Simply set up the export as required for exporting the data and save it to the file name used in your script.

### Example

```
EXPORT_LOAD TestScript.awrcl
```

### EXPORT\_RUN

Runs the currently loaded export layout file. This will export the data to the files specified in the AWRCL file.

### EXPORT\_SETDIR

Allows you to change the directory that the files are exported.

### Example

```
EXPORT_SETDIR C:\Gateway
```



Older .rcl files will not work in this version of Enterprise Discovery.

## Commands for Script Debugging

- `BREAK_ON_ERROR ON | OFF | TOGGLE`
- `SINGLE_STEP ON | OFF | TOGGLE`
- `DISPLAY_PROGRESS ON | OFF | TOGGLE`

Pressing the Pause|Break key will stop the script at the next command and display a dialog box – it will not interrupt a running command apart from the `WAIT` command.

It only needs to be pressed once, however, it may appear that nothing is happening if a whole directory of scan files is being loaded.

## BREAK\_ON\_ERROR ON | OFF | TOGGLE

Setting BREAK\_ON\_ERROR ON will stop the script if any errors occur.

## SINGLE\_STEP ON | OFF | TOGGLE

Puts up a dialog box for every command when switched on, allowing the script to quit, skip the current command or turn off the single stepping.

## DISPLAY\_PROGRESS ON | OFF | TOGGLE

Shows a window with currently processing script line added to a list

## Commands for Script Logging

- LOG\_CLEAR
- LOG\_SCRIPT ON | OFF | TOGGLE
- LOG\_WRITE StringToWrite
- LOG\_DISPLAY
- LOG\_SAVE SaveToFile

### LOG\_CLEAR

Clears the Analysis Workbench error log. (this is not recommended unless you are saving the error log to a file each time a script is run).

### LOG\_SCRIPT ON | OFF | TOGGLE

Writes command lines to the log as they are processed

### LOG\_WRITE StringToWrite

Writes the specified string to the log file and log window if turned on.

### LOG\_DISPLAY

Displays the Analysis Workbench main log window to show errors and messages as the commands in the script are processed.

### LOG\_SAVE SaveToFile

Saves the log to a file specified as a parameter.

#### Example

```
LOG_SAVE $ScriptFile
```



```
LOG_SAVE c:\ScriptFile.txt
```

## Miscellaneous Commands

- IF Expression THEN Command
- EXIST Filename
- IF EXIST FileName THEN Command
- SAVE\_STATE FileName, Description
- TERMINATE\_PROGRAM
- PAUSE Message
- STD\_DATES ON | OFF | TOGGLE

### IF Expression THEN Command

This statement performs the command only if the preceding expression is true.

#### Example

```
IF $LOOP = 10 THEN TERMINATE_PROGRAM
```

### EXIST Filename

Used in conjunction with the IF...THEN command.

### IF EXIST FileName THEN Command

Allows a command to be repeated a number of times. The command can be a normal one line command or a whole process section.

The syntax is FOR (variable) := Start TO end DO (command)

Start and end can be numbers or variables, end must be greater than start.

```
FOR TestInt1 := 1 to 10 DO LOG_WRITE HELLO WORLD
```

```
FOR $loop := $start TO $end DO RUN_PROCESS HelloWorld
```

### SAVE\_STATE FileName, Description

Saves the current Analysis Workbench data to a state image file. Takes two parameters – Filename and Description. The state image description is optional and a default description will be used if one is not specified.



The state image files are compressed and decompressed on the fly.

#### Example

```
SAVE_STATE TestState.AWS, Test state image saved by command script
```

## TERMINATE\_PROGRAM

Shuts down the Analysis Workbench program.



Will not prompt for shutdown

## PAUSE Message

Will display a dialog box prompting for action - optionally you can include a message that will be displayed in the dialog box.

### Example

```
PAUSE load has finished
```

### WAIT n

```
Wait n seconds
```

### Example

```
WAIT 100
```

Will wait 100 seconds - only checks for times greater than 1 hour – Do not use large numbers for the wait time. This will lock the program until the time limit is reached or the Pause | Break key is pressed.

## STD\_DATES ON | OFF | TOGGLE

Displays and outputs all date fields in a standard format to aid in exporting data to other applications.

### Example

```
STD_DATES ON
```

## Sample Command Script

A sample script is supplied with Enterprise Discovery in the following location:

```
C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Analysis  
Workbench\Scripts
```



Section names must not begin or end with space characters. Sections can be in any order.

```
[Comments]
```

```
*** SAMPLE SCRIPT ***
```

This section is ignored - There is no need to comment out lines.

```
[Startup]
```

```
; This section contains information which will be used to configure
```

```
; Analysis Workbench on starting the script and does not have to exist
```

```

LOG_CLEAR

DISPLAY_PROGRESS ON

RUN_PROCESS ClearAW


[Process]

LOAD_DIRECTORY_LIST TestDirList

RUN_PROCESS Business5

RUN_PROCESS BusinessAll

RUN_PROCESS Operational5

RUN_PROCESS OperationalAll

QUERY_LOAD C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Analysis
Workbench\queries\nt4ws

QUERY_RUN


[ClearAW]

UNLOAD ALL


[Business5]

RUN_PROCESS ClearAW

SET_BUSINESS

LOAD_SCAN_LIST 5XSFListLondon

SAVE_STATE C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Analysis
Workbench\State Images\Business5.AWS,Demo state containing 5 scans from the
London office in Business mode


[BusinessAll]

RUN_PROCESS ClearAW

SET_BUSINESS

LOAD_DIRECTORY C:\Program Files\HP OpenView\Enterprise
Discovery\2.1.0\Analysis Workbench\Samples/s

SAVE_STATE C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Analysis
Workbench\State Images\BusinessAll.AWS,Demo state containing all scans from
the London and Frankfurt offices in Business mode


[Operational5]

RUN_PROCESS ClearAW

SET_OPERATIONAL

LOAD_SCAN_LIST 5XSFListLondon

```

```

SAVE_STATE C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Analysis
Workbench\State Images\Operational5.AWS,Demo state containing 5 scans from
the London office in Operational mode

[OperationalAll]

RUN_PROCESS ClearAW

SET_OPERATIONAL

LOAD_DIRECTORY C:\Program Files\HP OpenView\Enterprise
Discovery\2.1.0\Analysis Workbench\Samples/s

SAVE_STATE C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Analysis
Workbench\State Images\OperationalAll.AWS,Demo state containing all scans
from the London and Frankfurt offices in Operational mode

[5XSFListLondon]

C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Analysis
Workbench\samples\London\LND1000.xsf

C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Analysis
Workbench\samples\London\LND1002.xsf

C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Analysis
Workbench\samples\London\LND1006.xsf

C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Analysis
Workbench\samples\London\LND1028.xsf

C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Analysis
Workbench\samples\London\LND1038.xsf

[TestDirList]

; This section contains a test list of directories to load
; note c:\ /sub will attempt to load ALL Scan Files on drive C
; d:\scan files will load only scan files in that directory - subdirectories
would be ignored

c:\ /sub
d:\scan files
e:\ /sub
f:\ /sub

[End]

; This section contains commands to be run before script finishes and does not
have to exist

;LOG_SAVE c:\AWScriptLogFile.txt

;TERMINATE_PROGRAM

```

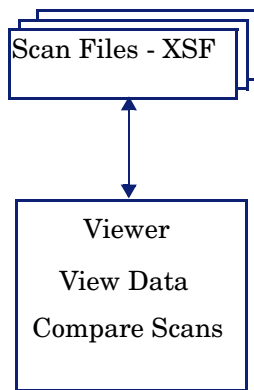
## 3 Viewer

Viewer allows you to view the detailed information contained within a scan file (.xsf). This provides a convenient way of displaying software, hardware and asset information collected for an individual computer. The Viewer is aimed at technical support and help desk staff who need detailed configuration analysis and diagnostics.



The Viewer (part of the Enterprise Discovery client installation) is similar to the Scan Data Viewer. They both show similar information, but the Scan Data Viewer is accessible through the web user interface.

You can also view other information, such as the characteristics of software files stored during the inventory, applications and the environment variables.



In summary, the Viewer displays:

- Detailed and summarized hardware configuration information.
- Asset information.
- Details of all software scanned.
- Contents of key files collected during the inventory, such as system configuration files (Config.sys and Autoexec.bat etc.).
- Environment variables.
- Details of all logical drives scanned.
- Details of any applications recognized.
- A list of installed applications as reported by the operating system.


# Starting Viewer

To start Viewer on your Windows workstation:

- 1 From the Windows Start menu select **Programs\HP OpenView\Enterprise Discovery 2.1.0\Viewer**.

# Exiting Viewer

To exit Viewer on your Windows workstation use one of the following methods:

- Select the **Exit** command from the **File** menu.
- Use the close icon  in the top right of the workspace.

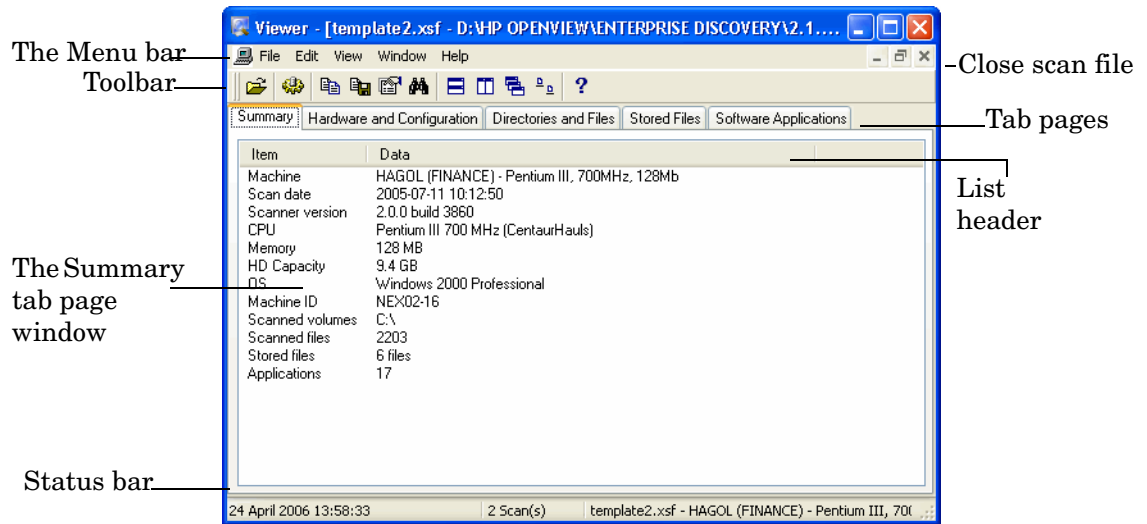
# Viewer User Interface

In This Section

- [The Viewer Workspace](#) on page 207
- [The Menu Bar](#) on page 207
- [Shortcut Menus](#) on page 207
- [Toolbars](#) on page 207
- [Tab Pages](#) on page 209
- [Status Bar](#) on page 209
- [Shortcut Keys](#) on page 209
- [Sorting Lists](#) on page 210
- [Copying the Contents of a Tab Page](#) on page 210
- [Searching for Files](#) on page 210

## The Viewer Workspace

The following figure shows how the Viewer workspace looks when a scan file is loaded and the **Summary** tab page is visible.



## The Menu Bar

Viewer commands are accessible from the menu bar. Commands are grouped by function ('File', 'Edit', 'View', 'Window', 'Help'). Each function has its own entry (command) in the menus. Menu commands may be activated with the mouse or the keyboard.



To open a menu:

- Use the mouse. Click the menu name (for example, File) and then click the command you want (for example, Open Scan File).
- Use the shortcut keys. Shortcut keys are shown to the right of the command in the menus. For example, Ctrl+O is a shortcut used to open a scan file.
- Use the access key. Access keys are indicated by an underscore on the active letter. For example, the Open Scan File command in the File menu is accessed by pressing Alt-F and then O.

Most menus invoke commands, however, some menu commands display a dialog box. This is indicated by an ellipses (...) after the menu command.

## Shortcut Menus

You can access a shortcut menu related to your current activity by positioning the mouse cursor on the appropriate area of the workspace and clicking on the right mouse button.












## Toolbars

Toolbars allow you to access various commands without using the menu.

Click on the toolbar icon to activate the function associated with it.

Buttons in the toolbar offer the following functionality:

**Table 37 Buttons in the Viewer toolbar**


Icon	Name	Function
	Open Scan File	Loads inventory data from an XSF file.
	Options	Displays the Viewer Options dialog box.
	Copy	Copies the information in the currently selected tab to the clipboard.
	Copy to File	Copies the information in the currently selected tab to a file.
	Compare	Compares two scans.
	Find File	Finds a file within a scan.
	Tile Horizontally	Tiles windows horizontally.
	Tile Vertically	Tiles windows vertically.
	Cascade	Cascades windows.
	Arrange Icons	Aligns all icons of minimized windows.
	Help	Displays the help text for Viewer.

When the mouse pointer passes over an icon, a tooltip appears indicating the command corresponding to the icon.

## Moving a Toolbar

The toolbar can be dragged and positioned to be aligned to the top of the window, the left of the window or into a floating state.

To move a toolbar:

- 1 Click the 'move' handle  on a docked toolbar (one that is attached to one edge of the program window) and drag it to a new location.

When you drag a toolbar to the edge of a window, the toolbar outline snaps into place along the length of the window edge.

- 2 You can dock a floating toolbar by double-clicking on the title bar.

## Resizing a Toolbar

To resize a floating toolbar:

- Move the pointer over any edge until it changes to a double-headed arrow, and then drag the edge of the toolbar.

You cannot resize a docked toolbar.



## Tab Pages

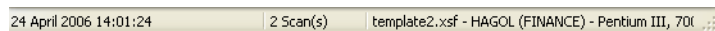
Tab pages in Viewer allow you to examine the data from a loaded scan file. You can select the following tab pages:

- Summary
- Hardware and Configuration
- Directories and Files
- Stored Files
- Software Applications (only displayed if Application Recognition was set as an option). See [Configuring Recognition Settings](#) on page 211 for further information.

## Status Bar

A status bar at the bottom of the Viewer workspace displays information about the current loaded scan file.

### Windows Viewer Status Bar



The Windows Viewer status bar has three panels:

- The first panel displays the current system date and time.
- The second panel displays the number of scans currently loaded.
- The third panel displays the name of the scan file currently displayed along with a brief description.

## Shortcut Keys

You can quickly accomplish tasks you perform frequently by using shortcut keys.

**Table 38 Viewer shortcut keys**

Task	Keyboard Shortcut
Open Scan File	Ctrl-O
Close	Ctrl-F4
Options	Ctrl-T
Exit Viewer	Alt-X
Copy	Ctrl+C
Compare	Ctrl+M
Find File	Ctrl+F
Show Advanced Hardware View	Ctrl+V

## Sorting Lists


Click on a column list header to sort and reverse sort the order of the information, alphabetically or numerically in ascending order (A to Z, a to z or zero to 9) or descending order (Z to A, z to a or 9 to zero).

Double-clicking on the splitter icon between columns will expand the column width to the maximum cell width.


## Copying the Contents of a Tab Page

You can save or copy the contents of all tab pages.

To copy the contents of a tab page to the clipboard:

- 1 Select the Copy command from the Edit menu, or click the  icon in the Viewer
- 2 Paste the contents to an editor of your choice.


To save the contents of a tab page to a file:

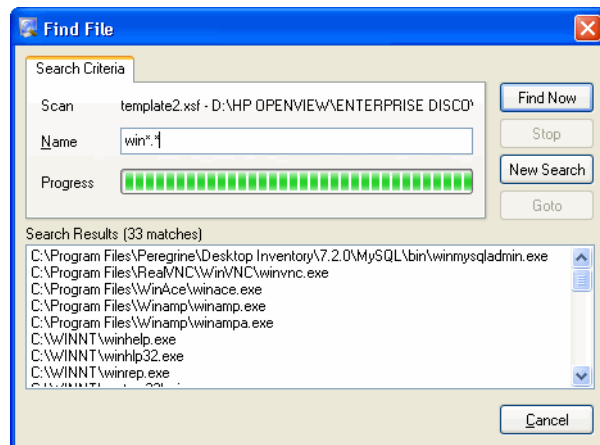
- 1 Select the Copy to file... command from the Edit menu (text files only), or click the  icon in the Viewer.
- 2 Use standard Windows navigation methods to select or enter a file and the location where the file is to be saved.

## Searching for Files

You can locate a file from any point within Viewer. This can facilitate the location of files for a machine across multiple drives.

To locate a file from any point:

- 1 Select the **Find File** command in the **Edit** menu or click the  icon. The **Find File** dialog box appears.



- 2 In the **Name** box type the name of the file you want to find. You can use DOS wildcard characters, (using \* and ?) as well as normal alphanumeric characters.
- 3 Click the **Find Now** button.

If files matching the file name or mask are located, they are displayed in the **Search Results** list box.

If the search is lengthy, you can abort the search (with partial results being displayed) by clicking the **Stop** button.

4 Highlight a file entry in the **Search Results** list.

5 Click the **Goto** button or double-click on a file entry.

The **Directories** and **Files** tab of Viewer is displayed in the background showing the located file.

6 To clear the entries and carry out a new search, click the **New Search** button.

## Configuring Recognition Settings

### In This Section

- [Recognition Overview](#) on page 211
- [Disabling Application Recognition](#) on page 212
- [Selecting the Installed Applications List as the Recognition Method](#) on page 212
- [Selecting the SAI as the Recognition Method](#) on page 213

## Recognition Overview

Viewer is able to perform application recognition on the software scanned, while the data is being loaded from a scan file.

When recognition is enabled, a Software Applications tab is also made available in the Viewer workspace. This tab shows a summary of identified applications on the machine in question. When recognition is disabled, loading is slightly faster but no application information is available.

By default Viewer uses Master Software Application Index files (Master.zsai) for performing application recognition. The Master SAI files are read-only files that contain a database of software applications.

There are multiple Master SAI files that can be used at the same time for recognition purposes:

- Master.zsai
- French.zsai
- German.zsai

All of these files can be found by default in the following location:


C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Common

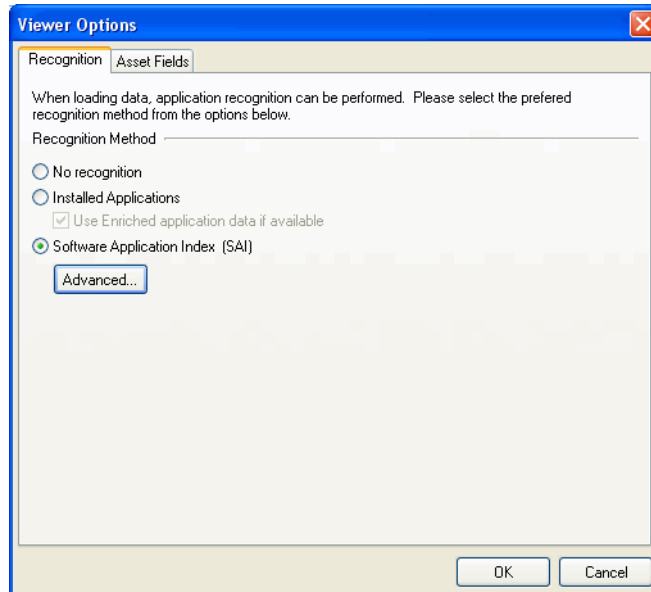
By default, the Viewer is also configured to use the User.zsai file. A User.zsai file is one that you, the customer, have customized with applications you have taught using Analysis Workbench or SAI Editor.

You can use multiple User SAI files for recognition purposes. Each User SAI created has a unique identifier assigned to it.

Backward compatibility has been maintained in this version of Enterprise Discovery. To use your Desktop Inventory version 8.x and Enterprise Discovery version 2.0.x User SAI files with this version of the software, use the SAI Update Wizard to upgrade the format of the SAI file. See the *SAI Update Wizard* section in the *Application Recognition and Teaching* Chapter for more information on how to do this.

To display the **Viewer** recognition options tab:

- 1 Select the **Options** command from the **Files** menu or click the  icon. The **Viewer Options** dialog box appears.
- 2 Click the **Recognition** tab.



► Of the three available options, only the SAI option will produce utilization data. For more information on Utilization, see [Software Utilization Data](#) on page 247.

## Disabling Application Recognition

This option is used to disable any application recognition. When recognition is disabled, loading is slightly faster but no application information is available.

To disable application recognition:

- In the **Recognition Method** group box, select the **No recognition** option.

## Selecting the Installed Applications List as the Recognition Method

This method of recognition is based on the operating system's internal list of applications. As such, it is not recommended as the preferred recognition method, except for data from UNIX Scanners.

To select installed applications for the recognition method:

- In the **Recognition Method** group box, select the **Installed Applications (not recommended)** option. A further option is activated.

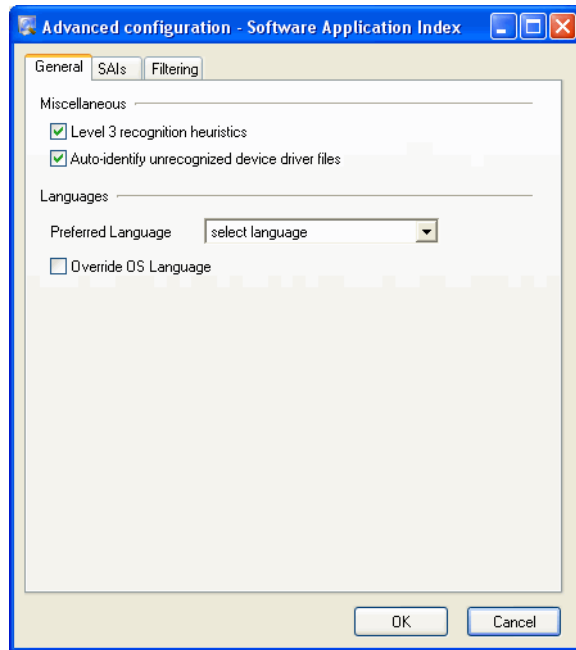
— **Use Enriched application data if available**

When this option is checked, Viewer uses the application data from the enriched scan file instead of running 'real' recognition.

## Selecting the SAI as the Recognition Method

- 1 In the **Recognition Method** group box, select the **Software Application Index (SAI)** option.
- 2 Click the **Advanced** button to set further options if required. The **Advanced Configuration - Software Application Index** dialog box is displayed.

## Setting General Options for the SAI



### Setting Level of Recognition Used

To set the level of recognition used:

- 1 Select the **General** tab in the **Advanced Configuration - Software Application Index** dialog box.
- 2 In the **Miscellaneous** group, select options for the level of recognition used.

- **Level 3 recognition heuristics**

If this option is enabled, the recognition engine defers its final recognition decision until all the files in all the directories on the machine have been read. If disabled, machine-based recognition does not take place and recognition data is returned after each directory is loaded. A time overhead of about 10% is normal when Level 3 Recognition is enabled.

- **Auto-identify unrecognized device driver files**

When enabled (by default), files that cannot be identified by standard SAI recognition and have the Device Driver attribute will be marked as recognized. Files used as Device Drivers represent a large portion of the files that are not identified by the Application Library. Being able to identify these automatically can significantly reduce the effort required to achieve good recognition rates.

### Setting the Preferred Language

If you are using a national SAI file, for example, German.zsai or French.zsai together with the Master.zsai you will want to set this option.

Preferred language is used for cases when the recognition engine encounters two or more versions within a directory that are identically matched. It will give preference to the one in the selected language.

#### To set the language options:

- 1 Select a language from the drop-down list.  
This will only work if exactly one of the versions matches the language.
- 2 Check the **Override OS Language** box if you want the recognition engine to overlook the operating system locale setting and take the setting you specified in the **Preferred Language** box.

### A Summary of the Recognition Process

The process can be summarized as follows:

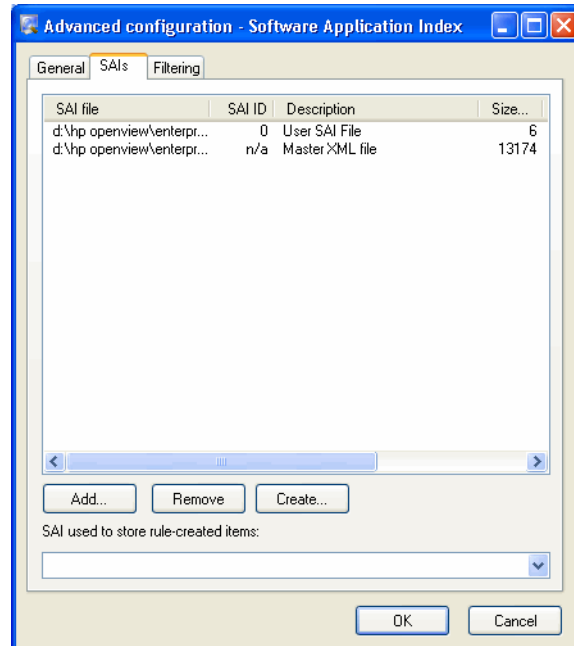
- A rating is obtained for all versions that are possible matches.
- The version(s) with the best rating are found.
- If there is only one version, then the process goes no further. Otherwise, the version whose language matches the OS locale is selected. If no version matches this language, then the version matching the setting in the **Preferred Language** box is selected.
- If the operating system locale setting is not available, it takes the setting you specified here in the **Preferred Language** box.

### Adding, Creating or Removing SAIs

The options on the SAIs tab page allow you to:

- Add a new SAI file to be used for application recognition.
- Remove an existing SAI file.

- Create a new empty User.zsai file.



The list box on this tab page displays the following information:

- The path to source files for the SAI – both read-only Master SAIs and editable User SAIs.
- The SAI ID number for User SAI files. Master SAI files do not have an ID.
- A description of the SAI files.
- The size of each SAI file (in kilobytes).
- The number of application files in each SAI.
- The type of SAI file:
  - Master - Read-only SAI (Master.zsai)
  - Editable - (User.zsai)
- The creation date for a Master SAI file or for a User SAI, the date the file was last saved.

### SAIs used to store rule-created items

Any items encountered by Viewer that were created by rules will be added to the SAI file specified here. These rules are present within the SAI files themselves and additional rules can be added using SAI Editor.

Select the SAI file from the drop down list. The drop down list contains a list of the SAIs currently loaded.

If this field is left blank, Viewer will create a file called **Auto.zsai** and put this in the same location as the first SAI in the list.

### Adding a New SAI File for Application Recognition

To add a new SAI file for application recognition:

- 1 Select the SAIs tab in the Advanced Configuration - Software Application Index dialog box.

- 2 Click the Add button on this tab page.
- 3 Navigate to and select the SAI file (Master or User) you want to use for recognition.  
The SAI file is added to the list box which means the file will be included in for application recognition.

## Removing an Existing SAI File

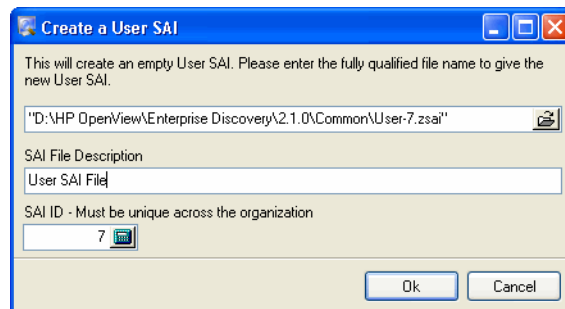
To remove an existing SAI file:

- Select the file in the list box and click the Remove button.

## Creating a New Empty User SAI

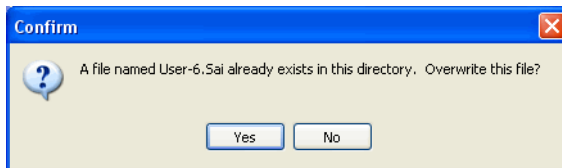
To create a new empty User SAI:

- 1 Click the Create... button. The Create a User SAI dialog box is displayed.



- 2 Enter or navigate to the directory where the SAI file is to be created.
- 3 Enter a description for the file.
- 4 Click the OK button.

The file is automatically assigned a unique ID. However, you may already have an SAI with the same filename. If so, the following message will be displayed.



- 5 Click Yes if you want to overwrite the existing SAI file or click No to return to the dialog box and assign a new ID to the SAI file.
- 6 If you have made modifications to the cfgNextSAIID setting in the SAI.ini file, you may see the following message. This happens when the value for the ID in the ini file is missing or lower than the highest ID in the user SAIs currently loaded. This message is for information only - the Enterprise Discovery components will correct this situation automatically by inserting the correct ID value into the ini file.

The next User SAI ID cannot be found in the settings file.

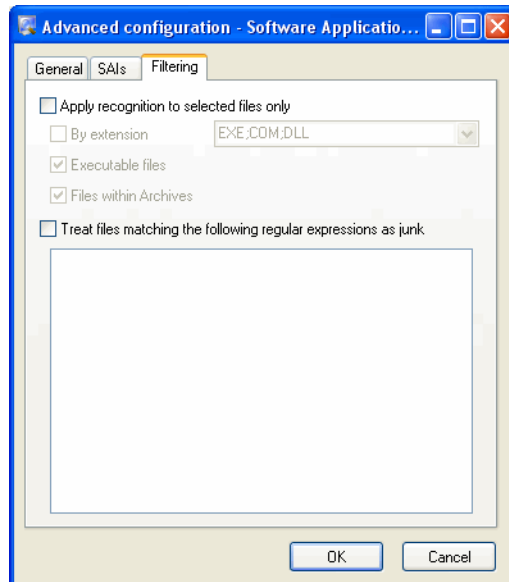
This probably means that you are using User SAIs created with a different version of the software, or created on a different machine.

Please take care to set the new ID to a value that is unique across your organization.



## Setting Filtering options for the SAI

- 1 Select the Filtering tab in the Advanced Configuration - Software Application Index dialog box.



- 2 Select the options as required:

Apply recognition to selected files only

This is a recognition filter that determines which of the files are sent to the recognition engine for processing. Sending too many files can make it slightly slower.

- By extensions

Allows you to type in the extensions of any files that you want processed against the recognition engine. Select the extension from the drop-down list (this list maintains a history of previously entered extensions) or type the extension directly in to the box. Multiple file types must be separated by a semicolon.

- Executable files

All executable files will be processed against the recognition engine. Executable files include \*.exe, \*.com files, DLLs and other files containing executable code.

- Files within Archives

Processes any files in archive files. The following archive file types are supported:

ARJ, ZIP v1, ZIP v2, LHA, LZH, ARC, CAB, TAR, GZIP, TAR/GZIP and PAK



For the best application recognition, select the Executable Files option.

### Junk Files

Some files may be executable but are of no interest for licensing or other purposes. These files are often identifiable via the file name for example, TMP[0-9]\*\.\\$\\$\\$.

The Treat Files matching the following regular expressions as junk option is a way for the recognition engine to ignore such files, by allowing one or more file name masks to be specified as 'junk'.

These files are not passed to the recognition engine and will be marked as junk. This is available in the Display Filters tab page so junk files can be discarded and not shown.

To set junk filters:

- 1 Select the Treat Files matching the following regular expressions as junk option.
- 2 Type the file name masks you want to treat as junk.

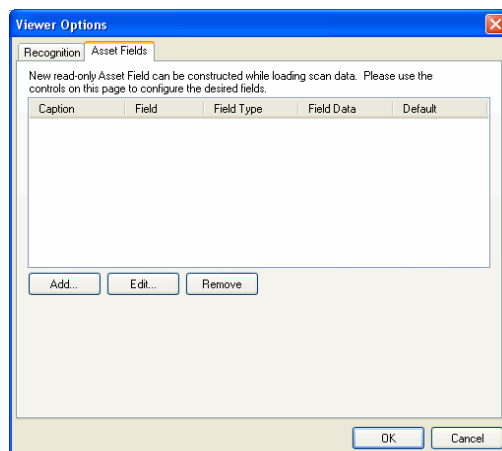
## Configuring Asset Field Settings

In This Section


- [Asset Field Settings Overview](#) on page 218
- [Adding an Asset Extract Field](#) on page 219
- [Text File Extract Asset Field](#) on page 220
- [Ini File Extract Asset Field](#) on page 221
- [CSV File Asset Field](#) on page 222
- [Environment Variable Asset Field](#) on page 223
- [Sequence Asset Field](#) on page 224
- [Specifying Extract Options for Text Files, INI Files, CSV Files and Environment Variables](#) on page 225

### Asset Field Settings Overview

The Viewer can be configured to construct any number of additional read-only named asset fields. These asset fields are constructed based on data collected at scan time. The analysis asset fields defined here are automatically displayed as entries in the Asset Data folder in the Hardware and Configuration tab page.



To configure the asset field extract settings:

- 1 Select Options from the File menu or click the  icon. The Viewer Options dialog box is displayed.
- 2 Click the Asset Fields tab. The Asset Fields tab contains a pane with five columns:
  - Caption - The caption as specified in the Asset Data page of the Scanner Generator.

- Field - The number of the Analysis field (1 to 28).
  - Field Type - The type of field to extract the information.
  - Field Data - The source of the field information.
  - Default - Any default value that has been set.
- 3 Right-click anywhere in the pane to display a menu with the following options:
- Add - Adds a new analysis asset field.
  - Remove - Removes an existing asset field from the list.

## Adding an Asset Extract Field

The fields are set up in a manner similar to that found in the Scanner Generator. Five different types of fields can be constructed:

- Text file Extract  
Takes data from a plain text file (similar to File Extract Field of Scanner).
- Ini Field Extract  
Takes data from an ini file (no equivalent in Scanner).
- CSV File  
Takes data from CSV files such as peripheral sheets (allows an external CSV file, containing a list of data associated with asset numbers to be parsed and loaded along side the other data).
- Environment Field  
Takes data from environment strings (equivalent to same field in Scanner).
- Sequence Field  
Takes data from a sequence of asset fields (equivalent to same field in Scanner).

To add a new asset field extract:

- 1 Select the Add option. A New Analysis Asset Field dialog box appears.

- 2 In the Field Type group, select the type of field to be extracted.
- 3 Use the controls on this page to configure the desired fields.

Each of the types of extract fields are now discussed individually.

## Text File Extract Asset Field

This field type extracts information from a single line in a named text file.

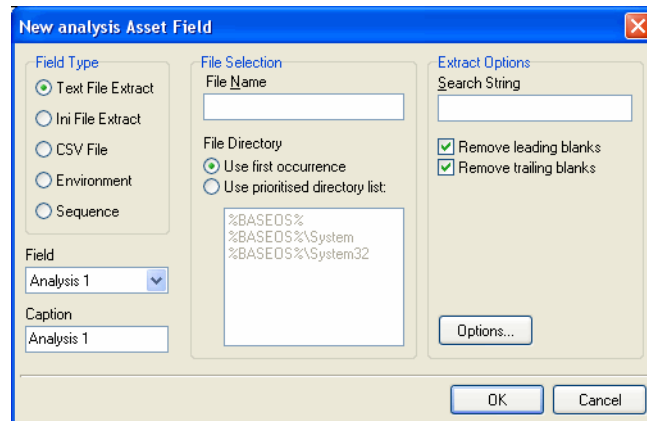
A useful file extracts include the predefined SMS file which extracts the SMS Unique Machine ID.



The file you wish to extract from must be a file that is included in the Stored Files section. If the file is not there it will not work. In other words, the Scanner has to be set up to store the file before you can extract from it in Viewer.

To set up a new text file extract asset field:

- 1 Select Text File Extract as the field type.



- 2 In the File Name box, specify the name of the text file that the information is to be extracted from.
- 3 In the Search String box, specify the text string that is going to be located.
- 4 Assign the number for the analysis field by selecting it from the Field drop-down list.
- 5 Assign a caption for the field if required, by typing it in the Caption field.
- 6 Check the Remove leading blanks box, to remove blank spaces (if there are any) before the search string located in the text file.
- 7 Check the Remove trailing blanks box, to remove blank spaces (if there are any) after the search string located in the text file.
- 8 In the File Directory group box specify where to look for the file. This is a prioritized search sequence list. Select one of the following options:
  - Use first occurrence Viewer uses the first match of the file that it encounters.
  - Use prioritized directory list. A list box is enabled, which allows you to specify the priority of directories where the file might be located.

%BASEOS% (the base operating system directory). For example:

C:\Winnt

This location will have the highest priority, that is, if the file is located in this directory, then this file will be used.

%BASEOS%\System (the System directory in the base operating system directory). For example:

C:\Winnt\System

If the file is not located in the %BASEOS% directory and is encountered in the %BASEOS%\System location, then this location will have priority as the source for the text file, and so on.

- 9 Specify any extract options as required by clicking the Options... button. See [Specifying Extract Options for Text Files, INI Files, CSV Files and Environment Variables](#) on page 225 for information about how to do this.

## Ini File Extract Asset Field

Initialization files (.ini files) contain a number of different sections. Each section contains lines of settings (Key Names) applicable to that section. The format of the ini file is as follows:

```
[Section Name1] - (The name of the first section)

Key Name1 = Value (The first setting)
Key Name2 = Value (The second setting)
.

[Section Name2] - (The name of the next section)

Key Name1 = Value (The first setting)
Key Name2 = Value (The second setting)
```

The advantage of using this type of asset field instead of using a text file extract asset field, is that it is possible to pinpoint precisely the Key Name you require and in the section in which it resides.



The ini file you wish to extract from must be a file that is included in the Stored Files section. If the file is not there it will not work. In other words, the Scanner has to be set up to store the file before you can extract from it in Viewer.

To set up an ini file extract asset field:

- 1 Select Ini File Extract as the field type.

- 2 In the **File Name** box, specify the name of the ini file that the information is to be extracted from.
- 3 Assign the number for the analysis field by selecting it from the **Field** drop-down list.
- 4 Assign a caption for the field if required, by typing it in the **Caption** field.
- 5 In the **File Directory** group box, specify where to look for the file. This is a prioritized search sequence list. Select one of the following options:

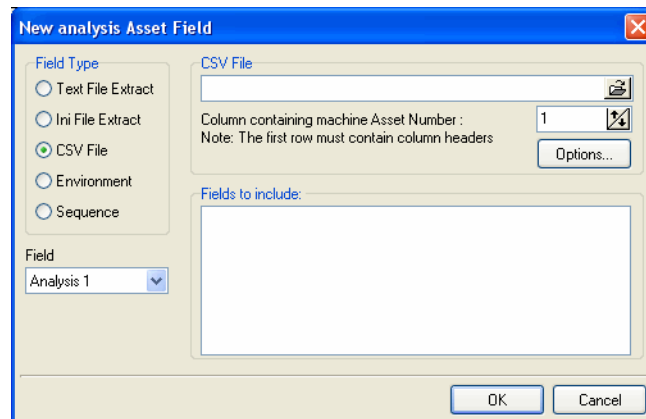
- **Use first occurrence** Selecting this option, Viewer will use the first match of the file that is encountered.
  - **Use prioritized directory list** Selecting this option enables a list box, which is used to specify the priority of directories where the file might be located. For example:  
 %BASEOS% (the base operating system directory). For example:  
 C:\Winnt  
 This location will have the highest priority, that is, if the file is located in this directory, then this file will be used.  
 %BASEOS%\System (the System directory in the base operating system directory)  
 for example, C:\Winnt\System  
 If the file is not located in the %BASEOS% directory and is encountered in the %BASEOS%\System location, then this location will have priority as the source for the text file, and so on.
- 6 In the **Ini file section** box, specify the section of the ini file that the asset field extract is located in. This is the section identifier in the ini file (surrounded by square brackets []). Do not include the brackets [].
  - 7 In the **Key Name** box, specify the Key Name contained in the specified section of the ini file. This is the start of the string before the equals (=) sign. Do not include the = sign.
  - 8 Check the **Remove leading blanks** box to remove blank spaces (if there are any) before the Key Name located in the ini file.
  - 9 Check the **Remove trailing blanks** box to remove blank spaces (if there are any) after the Key Name located in the ini file.
  - 10 Specify any extract options as required by clicking the Options... button. See [Specifying Extract Options for Text Files, INI Files, CSV Files and Environment Variables](#) on page 225 for information about how to do this.

## CSV File Asset Field

This type of field allows an external Comma Separated Variable (CSV) file, containing a list of data associated with asset numbers to be parsed and loaded along side the other data.

To set up a CSV file extract asset field:

- 1 Select CSV File as the field type.



- 2 In the CSV File box, navigate to the CSV file.

The first row of this file must contain column headers.

- 3 Enter the number of the column that contains the machine asset number (that is, the primary identifier field). As the number changes so does the fields selection. For example, if the primary identifier is column 2 in the CSV file, then specify this as the number '2' by either typing it directly into the field or by using the arrows.

The fields contained in the CSV file are displayed in the Fields list box. Select the fields to be included by selecting the check boxes next to the field names.

The primary identifier column (asset number field) check box is disabled and cannot be selected. This is because it is necessary to load this field.

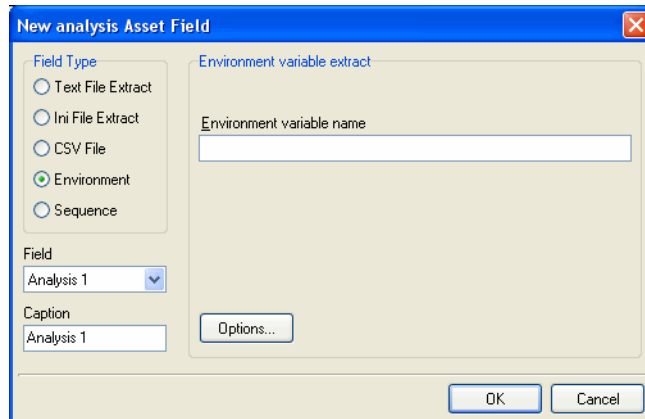
- 4 Select the Append (csv) to column name option if you want the extracted asset fields to be displayed with the word '(csv)' after the column header name in the Asset Data folder in the Hardware and Configuration tab page.
- 5 Specify any extract options as required by clicking the Options... button. See [Specifying Extract Options for Text Files, INI Files, CSV Files and Environment Variables](#) on page 225 for information about how to do this.

## Environment Variable Asset Field

This type of field accepts data from a specified environment variable. This can be checked by looking in the Operating System data | Environment folder in the Hardware and Configuration tab page.

To set up an environment variable extract asset field:

- 1 Select Environment as the field type.



- 2 Enter the variable name in the Environment variable name field. An example of an environment variable is:

ComSpec

Where ComSpec could be C:\WinNT\System32\cmd.exe

- 3 Assign the number for the analysis field by selecting it from the Field drop-down list.
- 4 Assign a caption for the field if required, by typing it in the Caption field.
- 5 Specify any extract options as required by clicking the Options... button. See [Specifying Extract Options for Text Files, INI Files, CSV Files and Environment Variables](#) on page 225 for information about how to do this.

## Sequence Asset Field

This field type extracts information from one of up to ten specified fields. The value returned as the results of the sequence field, will be the first of these fields which contains a non-blank value.

To set up a sequence asset field:

- 1 Select Sequence as the field type.

The screenshot shows the 'New analysis Asset Field' dialog box. On the left, under 'Field Type', the 'Sequence' radio button is selected. Below it, the 'Field' dropdown menu is set to 'Analysis 1', and the 'Caption' text box contains 'Analysis 1'. The 'Field Sequence' table on the right has 7 rows, with the first row selected. The 'Ignore strings' section includes a 'Matching' text box, a 'Shorter than' dropdown set to '1', and an 'Options...' button. At the bottom are 'OK' and 'Cancel' buttons.

- 2 In the Field sequence box, click in the Field Name column, and from the drop-down list, select the desired field.
- 3 In the Ignore strings group box, specify the criteria for a blank field using one or all of the following methods:

- In the Matching box, enter a sequence of strings (case-sensitive) separated by semicolons.

If the content of the field matches (is equal to) any of the strings specified here, the field is considered to be blank. For example, if the text string Not Found is entered here, then a field that has the value 'Not Found' is considered to be blank.

Multiple entries must be separated by semicolons ( ; ), for example:

'Unknown;Not Tested'

- You can type a string in the form: \*STRING\*

Here the asterisks (\*) are ignored and any string that contains the text between the two asterisks will be ignored too.

- Specify ignore strings that are less than 'n' characters.

In the Shorter than box, use the arrow keys or type in a number to specify the maximum length of text strings that are to be used to define a blank field (between 1 and 255). If the string is shorter than the specified number, then the field will be considered blank.

- 4 Assign the number for the analysis field by selecting it from the Field drop-down list.
- 5 Assign a caption for the field if required, by typing it in the Caption field.
- 6 Specify any extract options as required by clicking the Options... button. See Specifying extract options in the next section for information about how to do this.



## Specifying Extract Options for Text Files, INI Files, CSV Files and Environment Variables

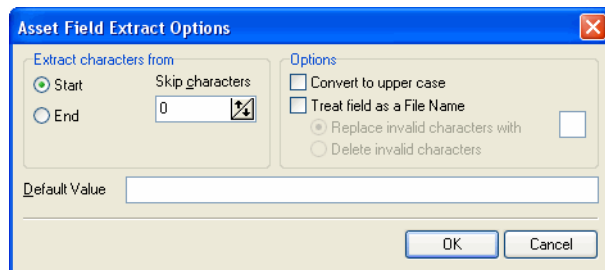
Text file, ini file and environment variable asset fields can be set up so that only part of the string is extracted instead of the entire string.

They can also be set up, for example, to use the last part rather than the first part of the string. This can be very useful for obtaining the last part of an automatic field that is too long.

In addition, a default value can be specified for situations where no matching data has been found.

To specify extract options for text, ini and environment variables:

- 1 Click the Options button in the New Analysis Asset Field dialog box. The Asset Field Extract Options dialog box appears.



- 2 In the Extract characters from group box, specify whether you want to use the last part or the first part of the string. Select one of the following options:

- Start

Uses the first part of the string. Use the arrows in the Skip characters box to specify how many characters you want to skip from the beginning of the string.

- End

Uses the last part of the string. Use the arrows in the Skip characters box to specify how many characters you want to skip from the end of the string.

- 3 In the Options group box, select the options you want:

- Convert to upper case

Select this option to convert the alphabetic characters to upper case.

- Treat field as File Name

Select this option to treat the string in the asset field as a file name. Some characters are however invalid in file names, so any invalid characters can be replaced with the character specified in the Replace invalid characters with box.

For example, underscore ‘\_’ is a valid file name character and can be used to replace invalid characters.

Alternatively, invalid characters can be deleted by checking the Delete invalid characters box.

If the extracted field is empty or is not found (that is, there is no matching data), then a default value for the string can be specified in the Default Value box.

For example, if the text string ‘Not Found’ is entered in this box, then an empty field or a field that has not been found will be displayed with this text.


# Loading Data from a Scan File

Each scan file is loaded into a new window. This allows you to view multiple files at the same time.

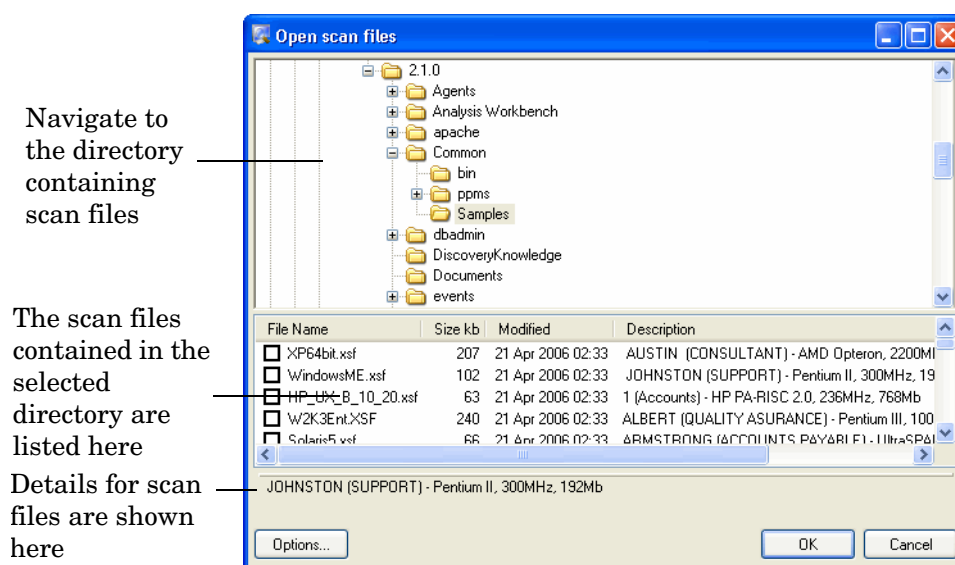
You can load files from the processed directory. Enriched scan files are created here. By default the directory is in the following location on the Enterprise Discovery Server:

C:\Documents and Settings\All Users\Application Data\Peregrine\Enterprise Discovery\scans\Processed

To load scan files in the Viewer:

- 1 Select the Open Scan File command from the File menu, or click the  button in the toolbar.

The Open Scan file dialog box appears.



This dialog box is split into two viewing areas (panes):

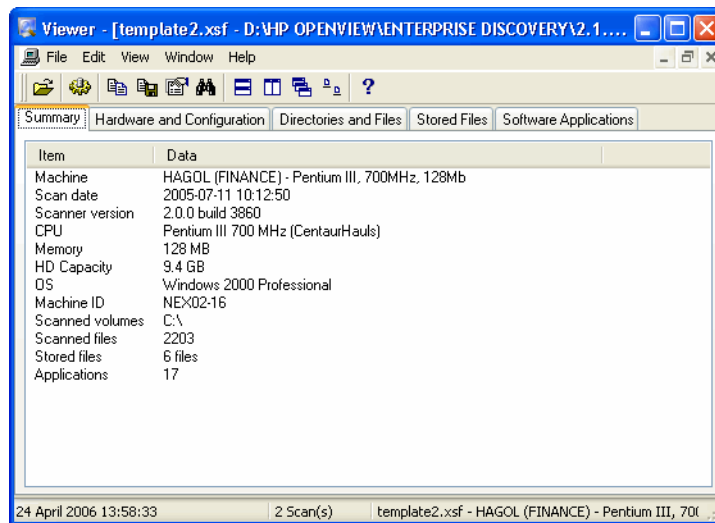
- The top pane is an explorer type directory tree that allows you to navigate to the directory containing the scan files.
  - The bottom pane displays all scan files that are available in the selected directory.
- 2 In the top pane, navigate to the directory that you want to load the scan files from. Any scan files found in that directory are displayed in the bottom pane.
- Details are displayed in the status panel when you place the mouse pointer over the scan file.
- 3 Check the box next to the scan file to include it for loading (you can also use the space bar to check and clear the box). Checking options can also be set by using the shortcut menu which is available by right-clicking anywhere in this pane.
  - 4 Click the OK button to load the scan files.



You can also use drag-and-drop to load scan files. Drop any number of scan files onto the Viewer window to load them directly.

## Viewing Summary Data

The Summary tab displays a small summary of key hardware, software, user and asset information derived from the other tab pages in Viewer.



## Navigation in the Summary Tab

To go directly to the tab page from which the summary information was derived:

- Right-click and select the option from the menu or double-click on an item.

The following table shows the items on the Summary page, a short description and the tab page displayed when you double-click or right-click on the item:

**Table 39 Navigation in the Summary tab**

Item	Description	Page Displayed
Machine	Description field	Hardware and Configuration
Scan date	Date the scan file was produced	Hardware and Configuration
Scanner version	Scanner used to create the scan file	Hardware and Configuration
CPU	CPU description	Hardware and Configuration
Memory	Memory size	Hardware and Configuration
HD Capacity	Disk size	Hardware and Configuration
OS	Operating system	Hardware and Configuration

**Table 39 Navigation in the Summary tab**

Item	Description	Page Displayed
MachineID	Network name of the scanned machine	Hardware and Configuration
Scanned volumes	Drive letters scanned	Hardware and Configuration
Scanned files	Number of scanned files	Directories and Files
Stored files	Number of stored files	Stored Files
Applications	Number of applications	Software Applications

## Viewing Hardware and Configuration Data

### In This Section

- [Hardware and Configuration Data Page Overview](#) on page 228
- [The Hardware and Configuration Tab Page Layout](#) on page 228

## Hardware and Configuration Data Page Overview

The Hardware and Configuration tab displays:

- User and asset information collected using the asset questionnaire during the inventory.
- High level hardware information scanned during the inventory.

### Further Information

- For a detailed list of all the hardware items scanned see the document entitled Data Collected by the Scanners.
- For information about the SMBIOS details, refer to the 'System Management BIOS (SMBIOS) Version 2.4 Reference Specification', which can be found on the DMTF Web site at <http://www.dmtf.org>.

## The Hardware and Configuration Tab Page Layout

The Hardware and Configuration tab page consists of four panes. By default when you first start Viewer, only the first three are shown (Simple mode):

- Category tree
- Category description
- 1st level data
- 2nd level data

The following screen shot shows the Hardware and Configuration tab page in Advanced mode.

### Category tree

Shows all the categories of data contained in the scan file

### 1st level data

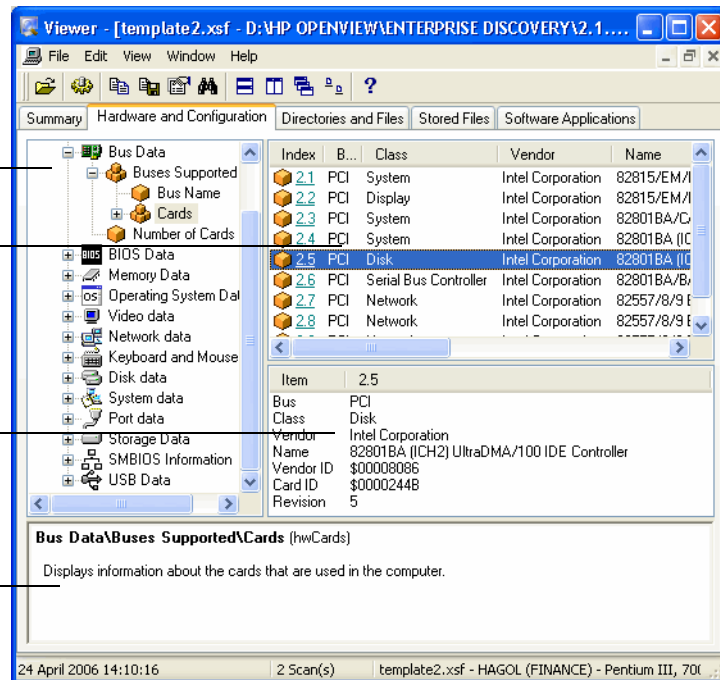
Any items that have more information to be shown have hyperlink.

### 2nd level data

This is displayed if a hyperlink has been clicked in the 1st level data pane.

### Category description

Provides a description of the currently selected category.



## Advanced and Simple Display Mode

By default, when you first start the Windows Viewer, the Hardware and Configuration data page is displayed in Simple mode.


You can display this information in a Advanced mode (hyperlinks shown and all four panes are displayed):

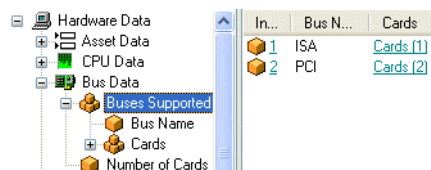
To switch between Advanced and Simple mode in the Hardware and Configuration data page:

- Select or deselect the Advanced Hardware View option in the View menu.

## Category Tree

The left side of this tab page shows a tree. This tree contains folders for each of the Asset and Hardware data items. You can click on a folder to expand it and reveal further items in the category.

The  icon indicates that multiple instances of that particular item may exist. In the following example, the multiple folder icon indicates that multiple Buses are supported (these being ISA and PCI).



## Category Description

This pane provides a description about the data category you have selected from the tree.

A detailed list of all the hardware items scanned and descriptions for all of these can be found in the document entitled 'Hardware and configuration data'.

## 1st Level Data

When you have selected a category in the tree, information is shown for it in this pane. In the previous example, the Buses supported were shown.

## 2nd Level Data

You will note that some entries in the 1st level pane may have hyperlinks. When clicked, further information for that instance of the item is shown in the 2nd level data pane. In the following example, the Cards (2) hyperlink was clicked and further information about the PCI card was displayed in 2nd level pane.

In...	Bus N...	Cards
1	ISA	<a href="#">Cards (1)</a>
2	PCI	<a href="#">Cards (2)</a>

Index	Bus	Class	Vendor	Name
2.1	PCI	System	Intel Corporation	82815/EM/EP/P 815/E
2.2	PCI	Display	Intel Corporation	82815/EM/EP/P 815/E
2.3	PCI	System	Intel Corporation	82801BA/CA (ICH2) PC
2.4	PCI	System	Intel Corporation	82801BA (ICH2) LPC Ir
2.5	PCI	Disk	Intel Corporation	82801BA (ICH2) UltraD
2.6	PCI	Serial Bus Controller	Intel Corporation	82801BA/BAM (ICH2) S
2.7	PCI	Network	Intel Corporation	82557/8/9 EtherExpres
2.8	PCI	Network	Intel Corporation	82557/8/9 EtherExpres
2.9	PCI	Network	Intel Corporation	82557/8/9 EtherExpres

# Viewing Directories and Files Data

## In This Section

- [Directories and Files Page Overview](#) on page 230
- [The Directory Tree](#) on page 231
- [The File List](#) on page 233
- [Directory Information](#) on page 235
- [File Information](#) on page 235

## Directories and Files Page Overview

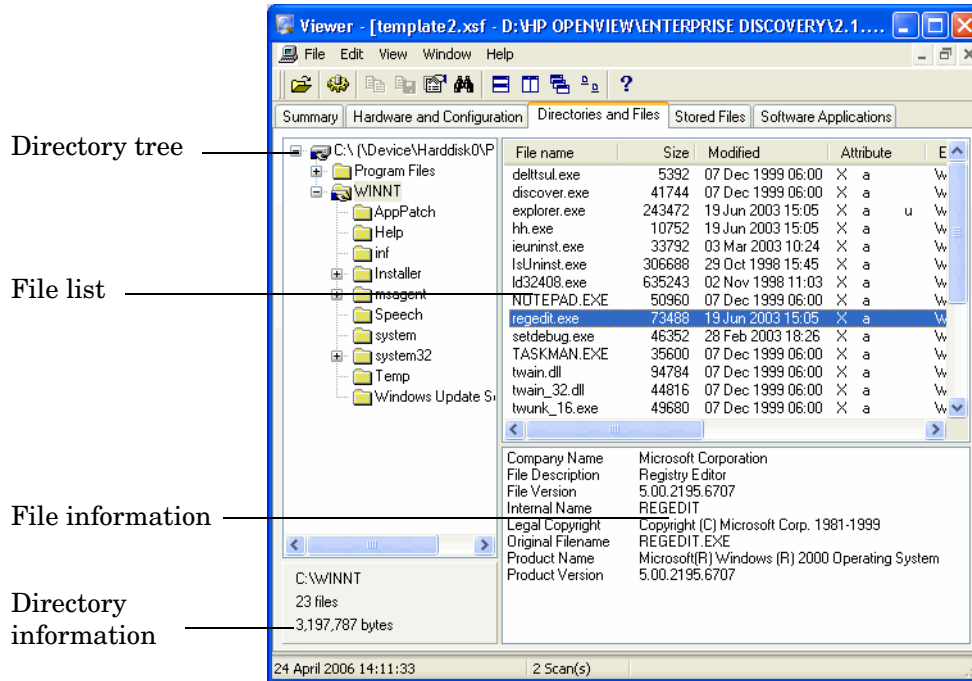
This page is displayed by clicking the Directories and Files tab after you have loaded the inventory data into Viewer.

## Further Information

For information about how drive letters are assigned and used by Enterprise Discovery, what the volume list means etc. refer to *How Drive Letters and Volumes are Assigned* in the *Reference Guide*.

The Directories and Files tab page is split into four viewing areas (panes):

- Directory tree
- File list
- Directory information
- File information



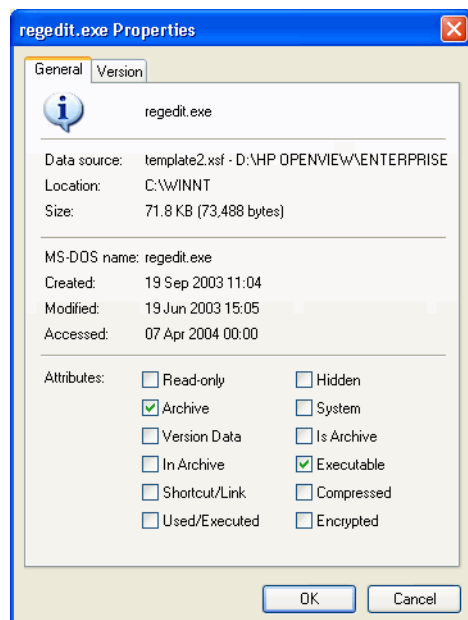
## The Directory Tree

The directory tree is located on the left of the page. It shows the structure of the current drives displayed as a directory tree.

To obtain information about the drive or directory:

- Right-click on the directory and select the **Properties** option. The **Properties** dialog box appears.







If the drive is a shared drive, then a Sharing tab is also made available.



## Icons Used in the Viewer to Denote Directory Status

Different icons are used to denote directory status as follows:

**Table 40 Directory Status icons**

Icon	Directory status
	Indicates a drive
	Indicates a shared drive
	Indicates a normal directory
	Indicates a shared directory.
	Indicates filtered or ignored directories (as specified in the Scanner Generator). Data in the filtered directories is not stored in the scan file.  This icon also represents mount points in Windows 2000 or UNIX scans. Mount points are automatically filtered.
	In UNIX scans, files (and directories) may be located on several different file systems. To link files that are in different file systems a symbolic link is made.  This icon is displayed for directories that are symbolic links. You can follow the link by right-clicking on the directory and selecting the Follow Link to <link> option.



## The File List

The file list is located in the top right of the page. It shows a list of files in the selected directory.

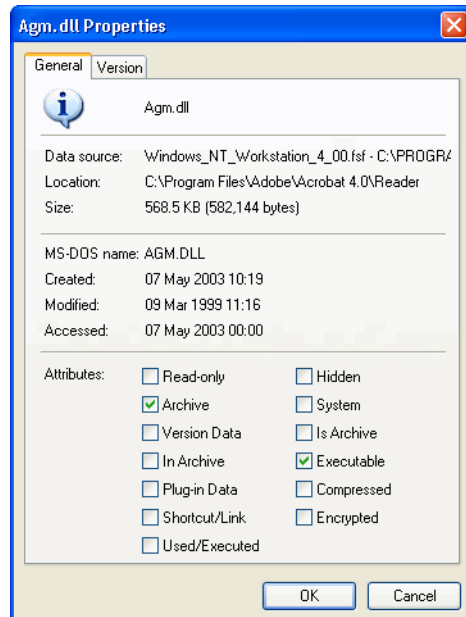
The file list has incremental column search.

To use incremental column search to locate an entry in a column directly:

- Click on any row and type the word(s) or number(s) that you want to find.

The name is displayed on the status bar.

You can obtain information about a file can by right-clicking on the file and selecting the Properties option. You can also do this by double-clicking on the file.



### Archive Files

The contents of archive files are displayed, but no signatures are shown. However, if a checksum is shown, this refers to the archive checksum.

## UNIX Scans

For files in UNIX scans, you can obtain link information about the file by right-clicking on the file and selecting the Follow link option.

This option is only available for files with the L attribute (indicates a symbolic link file). You can also do this by double-clicking on the file. The link information is displayed in the file information pane.

## Parameters Displayed for Each File

The parameters displayed for each file are:

- File Name - The name of the scanned file.
- Size - The size of the scanned file.
- Modified - The last modified date and time that is stored for the file in the file system.

- Attribute - The Attribute column along with normal file attributes includes the following information:

**Table 41 File parameters**

Attribute	Meaning
r	Read-only files Files that are marked read-only are protected from modification or deletion.
h	Hidden files Windows Explorer does not show hidden files by default unless you tell it to do so.
s	System files
u	Used/Executed files This flag shows that this file was executed and the application was used.
v	Volume Label This contains no data and no more than one may exist on a disk volume (and only in the root directory).
a	If it has the archive attribute of DOS or Windows The Archive attribute is used to provide an automatic record of what files have been modified since the last backup.
c	Compressed files These are compressed files and folders. For example, if it is a file on a compressed NTFS volume.
x	In a UNIX system this represents a file with the executable attribute set.
I	Internal data available That is, if it has version data available for it. Version data (as per Windows Explorer) is displayed for all files having this attribute.
L	Symbolic link in UNIX Files (and directories) may be located on several different file systems. To link files that are in different file systems a symbolic link is made. Symbolic links to files are not scanned but are stored with this attribute and are displayed in the directory tree of the Directories and Files page with a shortcut icon.
s	This is special case for UNIX for SetUId files. In UNIX scans, certain files have special attributes that mean that they run with root privilege. Such files are potentially a security risk and the Scanner assigns them the system attribute - s
A	This file has been identified as an archive.
C	This file has been identified inside an archive.
X	This file has been identified as an executable file.
D	This file has been identified as a device driver

- [Exe/Arc](#)

The Exe/Arc Type column indicates the type of the executable or archive file.

- [Signature](#)

The signature is a number that is calculated from the first 8 Kbytes of a file. It is usually sufficient to uniquely identify a file.

## Directory Information

The directory information pane beneath the directory tree displays information about the selected directory. It shows the number of files in the directory and the total size of the files.

## File Information

Beneath the file list is the file information pane, which displays additional information for the executable files, where internal version information is included in the file header.

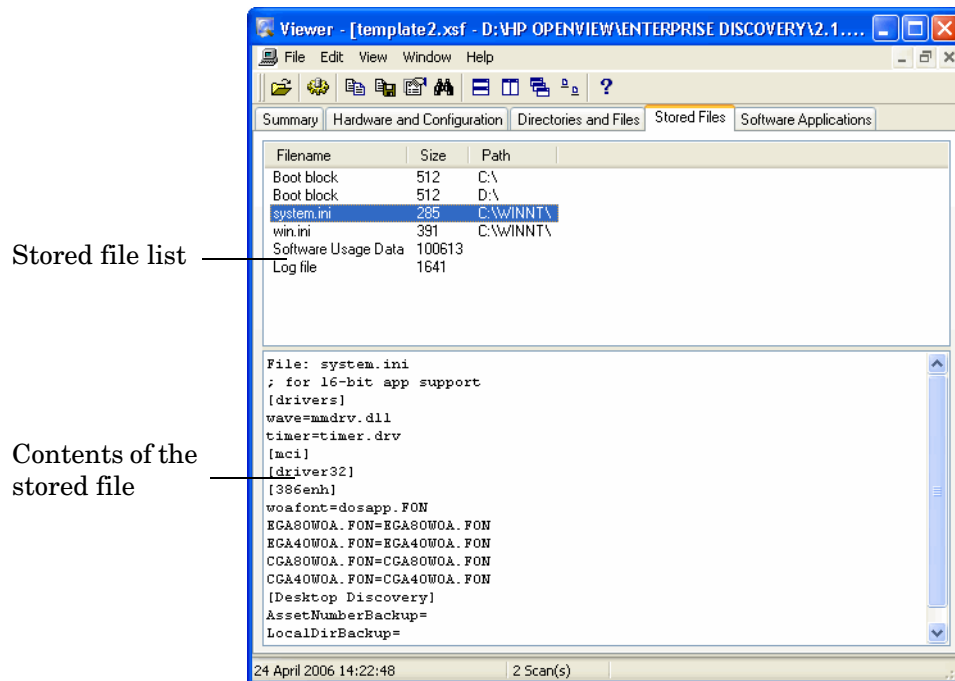
# Viewing Stored Files Data

### In This Section

- [Stored Files Page Overview](#) on page 236
- [Toggling the Display Mode](#) on page 236
- [Saving or Copying the Contents of a Stored File](#) on page 237
- [Locating the Directory of a Stored File](#) on page 237

## Stored Files Page Overview

This page is displayed by clicking the Stored Files tab after you have loaded the inventory data into the Viewer.



This page displays the contents of key files collected during the inventory, that is, files stored in the scan file during scan time. Typically these are system configuration files, for example, Autoexec.bat, Win.ini.

The Stored File tab page is split into two viewing areas:

- Stored file list - The top pane displays a list of stored files. You can sort (in ascending and descending order) the contents of a column by clicking on a column header.
- Stored file contents - The bottom pane displays the contents of a selected stored file. Text files are displayed as text, other files are displayed in a combined HEX- and ACSII-views.

## Toggling the Display Mode

By default, the Viewer tries to determine the type of the file and select the appropriate mode of display. However, some text files that have unusually long lines (longer than 255 characters) are displayed in hex view as binary files.

Using the Toggle Display mode option it is possible to change the view from hex to text (and vice versa).

To use the Toggle Display mode option in the Windows Viewer:

- 1 In the stored file list (top pane), click on the file that you want to view.
- 2 In the bottom pane, select the Toggle Display Mode command from the right-click menu. The display mode switches between hex and text display.


## Saving or Copying the Contents of a Stored File

The contents of a stored file can be saved to a file for future reference or for restoring the original files if they have been lost.

To save the contents of a stored file in the Viewer:

- 1 Right-click on the file name, or in the stored file contents (bottom pane) right-click anywhere in the pane.
- 2 Select the Save To command (text and hex files) from the shortcut menu. Use the standard Windows navigation methods to select or enter a file and the location where the file is to be saved.

To copy the contents of a stored file to the clipboard:

- 1 Right-click on the file name, or in the stored file contents (bottom pane) right-click anywhere in the pane.
- 2 Select the Copy to Clipboard command or click the  icon and paste the content of the file to an editor of your choice.

## Locating the Directory of a Stored File

To locate the directory of a displayed file (this will be displayed on the Software page):

- Right-click anywhere in the top pane and select the Go to Directory command from the shortcut menu, or double-click on the file.

The software page is displayed, with the file highlighted.



This will only work if the directory/file is available.



The stored file will only appear in the directory if the Scanner has been configured to store the file type.

# Viewing Software Application Data

The Software Applications tab displays applications that have been recognized by the Software Applications Index. It is not displayed when the application list is empty even if a recognition method was specified.

See [Configuring Recognition Settings](#) on page 211 for information about how to set up the recognition method.

Drop-down list

Application Information

Application Utilization Information

Application	Release	Version	OS	Language	Publisher
Internet Information Server	5	5.0	Windows 2000	English	Microsoft
Java 2 Runtime Environment	1.4 SE	1.4.0 SE	Windows 98/NT/2K/ME/XP	English	Sun Microsystems
MySQL Servers & Clients	3	3.23.43	Windows 98/NT/2K/ME/XP	English	MySQL AB
NetMeeting	3	3.01	Windows 2000	English	Microsoft
Netscape Navigator	4	4.08	Windows 9x/NT4	English	ADL (Netscape)
Norton AntiVirus	7.6 CE	7.61.928 ce	Windows NT4/2000	English	Symantec
Outlook Express	5.5	5.50.4947	Windows 2000	English	Microsoft
Peregrine Desktop Inventory	7	7.2.0	Windows 98/NT/2K/ME/XP	English	Hewlett-Packard
SVG Viewer	2	2.0	Windows 9x/NT4/2000	English	Adobe
VNC Server	3	3.3.6	Windows 98/NT/2K/ME/XP	English	AT&T Labs Cambridge
VNC Viewer	3	3.3.6	Windows 98/NT/2K/ME/XP	English	AT&T Labs Cambridge
Vinamon	2	2.91	Windows 98/NT/2K/ME/XP	English	Mullsoft

User	Days used (last mo...)	Hours used (last mo...)	Days used (last quar...)	Hours used (last quar...)	Days used
ALL USERS	0	0.00	0	0.00	45
SYSTEM	0	0.00	0	0.00	43
\	0	0.00	0	0.00	20

## Navigation

Double-clicking on an application in the list or right-clicking on an entry and selecting the Goto command will display the Directories and Files tab with the application highlighted. The Directories and Files tab shows the file/directory identifying the application.

The following additional commands are also available by right-clicking on an application entry.

- **Copy**

Copies the contents of the Applications tab page to a text format and places it on the clipboard. You can paste the contents to an editor of your choice.

- **Copy to File**

Copies the contents of the Application tab page to a text file.

### Drop-down list

In addition, a drop down list allows you to apply a filter to see data relating to a particular user. There are two special users to which application utilization data is also attributed:

- **All Users**

For all users.

- **System**

For other system processes running on the computer. For example, services running that have no particular user associated with them.

## Information shown in the Application data window

The following information is shown about each software application:

### Application data

- **Application**

The name of the software application.

- **Release**

The application release

- **Version**

The application version

- **OS**

The operating system the application was running on.

- **Language**

The name of the language of the application.

- **Publisher**

The name of the software publisher (for example, Microsoft, IBM).

- **Last Used**

The last time the file was accessed - (dd/mm/yyyy) (hrs:mins)

- **File Name**

The path to the file designated as the Main file.

### Utilization Data

The Viewer shows two types of utilization data:

- Per-computer application utilization (select All Users)
- Per-user application utilization (select a particular user)

This information is only available if the software utilization agent plug-in was running on the computer which was scanned.

See the *Software Utilization Data* chapter in this book for instructions on how to check whether you have utilization enabled.

To view application utilization data:

- 1 Select the user you want to see data for from the drop-down list. Alternatively, select **All Users** to get the per-computer view).

- 2 Click on the application you want to see data for and the details will be shown in the bottom pane. This pane shows the utilization statistics for how users utilized a particular application.

## Application Utilization Data

- **Days used (last month)**  
The number of days the application was used in the last month.
- **Hours used (last month)**  
The number of hours the application was used in the last month.
- **Days used (last quarter)**  
The number of days the application was used in the last quarter.
- **Hours used (last quarter)**  
The number of hours the application was used in the last quarter.
- **Days used (last year)**  
The number of days the application was used in the last year.
- **Hours used (last year)**  
The number of hours the application was used in the last year.
- **Hours used (average daily)**  
The daily average in hours over the period configured.
- **Hours used (peak daily)**  
The highest daily number in hours over the period configured.
- **Utilization**  
The number of days that the application was used (as a percentage) over a period of time. The period is calculated automatically depending on how long the application was used for. As a rough guideline the time periods are as follows:
  - Application used for more than 3 months - utilization is calculated over the year.  
If the earliest application usage recorded is more than 3 months old, but less than 1 year (i.e. there was a record that the application was used more than 3 months ago, but less than a year ago), an annual figure will be used (number of days used in the last year / 365)
  - Application used for less than 3 months but more than 1 month - utilization is calculated over a quarterly period.  
If the earliest usage recorded is less than 3 months, but greater than 1 month, a quarterly figure is used (number of days used in the last quarter / 90).
  - Application used for less than one month - utilization is calculated monthly  
A monthly figure is used here (number of days used in the last month / 31)



# Comparing Scans

## In This Section

- [Why You Might Want to Compare Scans](#) on page 241
- [Setting up the Comparison of Two Scan Files](#) on page 241
- [Viewing the Comparison Results](#) on page 243
- [Key Fields](#) on page 244
- [The Go To Option](#) on page 245
- [Saving the Comparison Results](#) on page 245

## Why You Might Want to Compare Scans

The scan compare feature in Viewer can be an ideal tool for support personnel. It provides you with a direct comparison between two scans. It can be used to:

- Track which files have been accidentally deleted.
- Compare scan files from recently upgraded computers against their original configuration.
- Check for adherence to a standard desktop.
- Check which files have been added, changed or removed after a software installation had taken place.
- Change management.

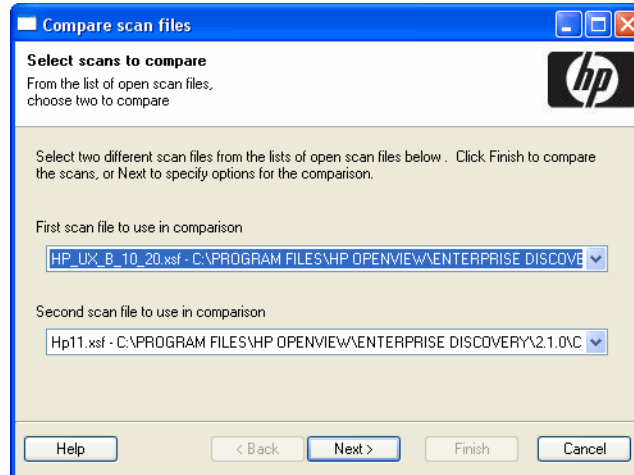
## Setting up the Comparison of Two Scan Files

The compare function is only available if more than one scan has been loaded into Viewer. You can perform multiple comparisons at any one time.

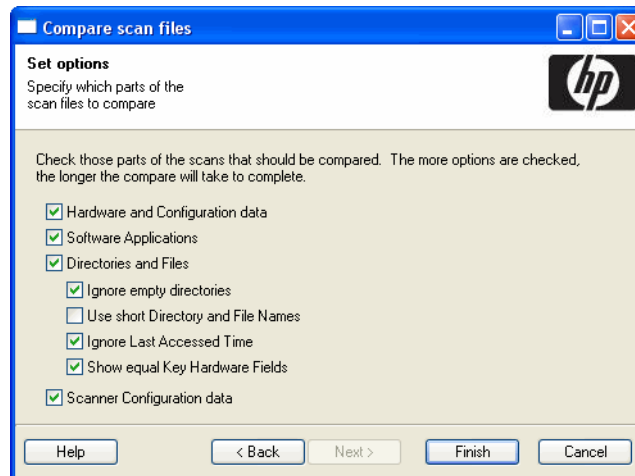
To set up the comparison of two scan files:

- 1 Select the **Compare** option from the **Edit** menu or click the Compare icon .

The first page of the **Compare scan files** wizard appears.



- 2 Select the two different scans to be compared from the corresponding drop-down lists.
- 3 Click **Finish** to compare the two scans with default options or customize the options by clicking the **Next** button. The **Set options** page of the wizard is displayed.



- 4 Customize the options as required:
  - **Hardware and Configuration data**  
Compares the information contained in the **Hardware and Configuration** page for both scans.
  - **Software Applications**  
Compares the information contained in the **Software Applications** page for both scans.
  - **Directories and Files**  
Compares the information contained in the **Directories and Files** page for both scans. Further options are made available:
    - Ignore empty directories** - Any empty directories encountered will not be included in the comparison.
    - Use Short Dir/File Names** - The file names and directories will be displayed in the 8.3 format used by DOS.

**Ignore Last Accessed Time** - The last accessed time stamp is ignored when carrying out the compare.

**Show equal Key Hardware Fields** - Some of the fields have key fields associated with them. If any data for the fields in the list has changed, it will be displayed along with the key field for it. The key fields are displayed in grey to indicate they do not represent a change.

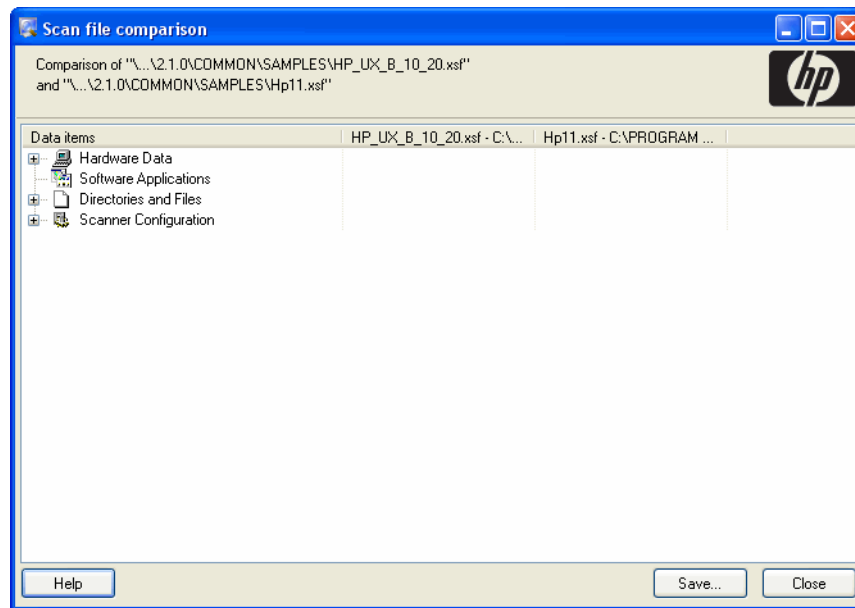
For an example of how key fields are used see [Key Fields](#) on page 244.

- **Scanner Configuration data**

Compares the Scanner Configuration (as set up in Scanner Generator) for both scans.

5 Click the **Finish** button.

The two data sets are compared and a **Scan file comparison** window appears showing the results of the compare operation.



## Viewing the Comparison Results

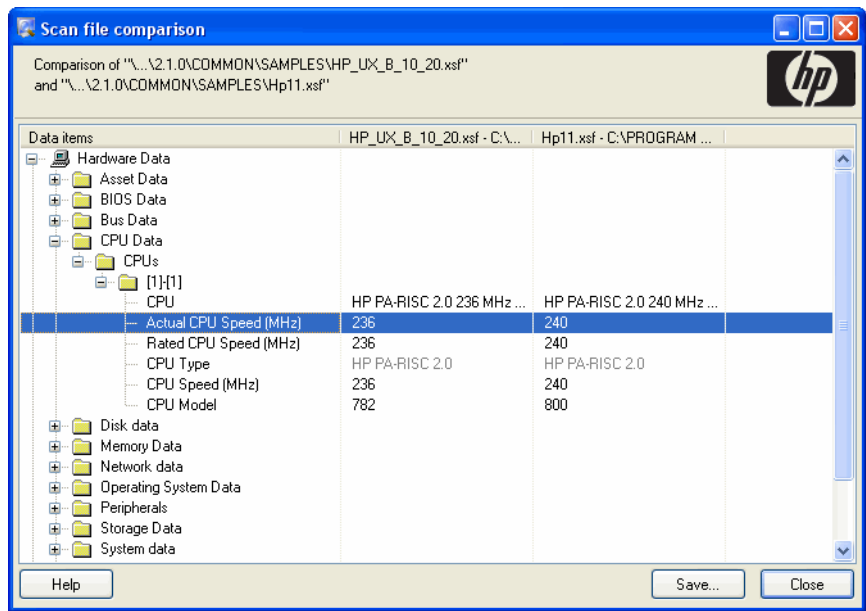
The **Scan file comparison** window has three columns. The first column shows the compared data items.

The results of the comparison depend on the criteria you defined in the wizard. The following information can be shown in the first column:

- Hardware Data
- Software Applications
- Directories and Files
- Scanner Configuration

To expand a category, click the + sign next to the icon.

The next two columns show the results for the compared scan files. An example is shown in the following screenshot:

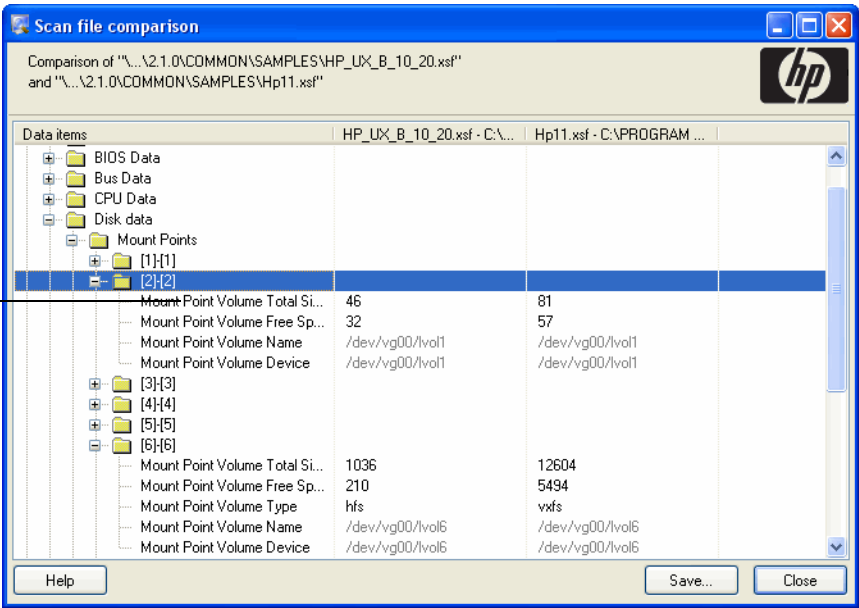


In this example, the **Actual CPU speed** for the first scan file is 549 and 134 for the second scan file.

Key Fields

If you enabled the **Show equal Key Hardware Fields** option in the **Set options** page of the compare wizard, some of the lists of fields will be displayed with key fields associated with them. These key fields are shown in grey. If the data for the fields in the list has changed, it is displayed along with the key field. An example is shown in the following screenshot:

Key field indicates the changes occurred on this drive



The **Mount Point Volume Name** field is a key field (shown in grey) and this is shown even though it hasn't changed itself. This indicates that the information changed relates to this particular drive; without the key field it would not be possible to see on which drive the change had taken place, merely that it had changed on *some* drive.

## The Go To Option

A **Go To** option is available for all categories except for Scanner Configuration data.

- 1 Right-click on a field and select the **Go To** option.

The appropriate tab page in the Viewer main workspace will be displayed with the entry highlighted. This will be done for both of the scan files.

- 2 Select the **Tile** option from the **Window** menu to see both scan files with the appropriate entries highlighted.

## Saving the Comparison Results

To save the results to a Comma Separated Variable (.csv) file:

- 1 Click the **Save** button, or right-click anywhere in the results window and select the **Save to .CSV** file option.
- 2 In the **Save Comparison** dialog box, specify a file name and path where you want the results to be saved.
- 3 Click the **Save** button.



## 4 Software Utilization Data

On Windows machines, if you have a Utilization license, Enterprise Discovery can gather information about what software is used. This is referred to as Software Utilization and the information collected is necessary to optimize software license cost, for example by eliminating unused or under-utilized software installations.

From a software recognition perspective, any files that are Unknown and are shown to have a high Utilization should be marked for teaching.

Software utilization data shows the number of days that an application was used (as a percentage) over a period of time. This period of time is known as the 'Utilization Period'

As a guideline the Utilization Periods are as follows:

- Month (31 days)
- Quarter (90 days)
- Year (365 days)

### Technical Overview

Windows agents include a plug-in that allows collection of the software utilization data. If software utilization capability was purchased and enabled in the Enterprise Discovery license, it can be enabled both globally and on per-IP range basis. The IP range property applies to data collection and the global one applies to the data processing.

Once utilization data is enabled in both places, the agent is instructed to collect usage data. It launches its software utilization plug-in that constantly monitors the processes that are running on the computer and collects software utilization information. The plug-in stores its data in the **Perf** subdirectory of the agent data directory. There is a separate file for each day as well as the summarized version named **discusg.cxu** which contains the aggregated utilization information.

When the inventory of a computer is performed, the scanner collects a copy of the **discusg.cxu** file and stores its content in the scan file in a special stored file called **Software Utilization Data**. While processing the scan file, the XML Enricher, the Viewer and the Analysis Workbench make use of this special stored file to extract and process software utilization data.

### Checking to see if you have a Utilization license

To check whether you have a Utilization licence:

- In the Web UI click **Status > Current Settings > License Status**.

The **Software Utilization** option will be set to **Yes** if you have a license.

# Configuring Software Utilization

## Enable or disable Utilization Globally

Enterprise Discovery can only collect Utilization data if you have a Utilization license. If you want to stop collecting Utilization data, turn the Process Utilization data option off.

- 1 In the Web UI click **Administration > System Configuration > Scan Processing > Process Utilization data**.

Process utilization data:	<input checked="" type="radio"/> Default:	Yes
	<input type="radio"/> Custom:	<input checked="" type="radio"/> Yes <input type="radio"/> No

- 2 Set the option to **No**.

## Enable Utilization for a per IP Range Basis

This is an Agent Property setting. It will ensure that Software Utilization is enabled for specific IP Ranges for an agent property group. These Property Groups were added when you installed Enterprise Discovery.

- 1 In the Web UI click **Administration > Network Configuration > Agent Property Groups > Add/Modify an Agent Property Group**.

Name:	<input type="text" value="Collect usage data"/>
Description:	<input type="text" value="Allow usage data collection"/>
Agent Upgrade:	<input type="radio"/> On <input type="radio"/> Off <input checked="" type="radio"/> Inherit
Agent upgrade schedule:	<input type="text" value="&lt;inherit&gt;"/>
Agent Action:	<input type="radio"/> No Action <input type="radio"/> Deploy <input type="radio"/> Uninstall <input checked="" type="radio"/> Inherit
Listener Uninstall:	<input type="radio"/> On <input type="radio"/> Off <input checked="" type="radio"/> Inherit
Collect Utilization Data	<input checked="" type="radio"/> On <input type="radio"/> Off <input type="radio"/> Inherit
<input type="button" value="Submit"/>	

- 2 Ensure that the **Collect Utilization Data** option is set to **On**.
- 3 Click **Submit**.
- 4 Activate your changes.

## Configure the Utilization Period

The Utilization Period determines how long Enterprise Discovery will keep Utilization data. For example, if this is set to 31 days, Utilization statistics for any device will only be available for the past 31 days.

- 1 In the Web UI navigate to **Administration > System Configuration > Agent Communication**



2 Scroll down to the **Utilization Period** group.

Utilization period:	<input checked="" type="radio"/> Default:	Year (365 days)
	<input type="radio"/> Custom:	<input type="radio"/> Month (31 days)
		<input type="radio"/> Quarter (90 days)
		<input checked="" type="radio"/> Year (365 days)

3 Set the Utilization Period as required:

- Month (31 days)
- Quarter (90 days)
- Year (365 days)

The default Utilization Period is Year 365 days.

## Viewing Software Utilization Data in Analysis Workbench

Before you can view and analysis the data in Analysis Workbench you will need to set memory load options.

### Setting Load Options for Software Utilization

Ensure that the Software Utilization Data option is enabled in this dialog box.

- 1 Select the **Load Options** command from the **File** menu.
- 2 Click the **Memory** tab.

The image shows the 'Analysis Workbench Load Configuration' dialog box with the 'Memory' tab selected. The dialog has several tabs: 'Load Filter', 'Recognition', 'Asset Fields', 'Display Filter', 'Memory', and 'Plug-ins'. The 'Memory' tab contains instructions about loading attributes and memory requirements. It has two main sections: 'File details to load' and 'Machine data to load'. In 'File details to load', 'Size' is unchecked, while 'Signature', 'Modified Time', 'Accessed Time', 'File Type', 'Attributes', and 'Software Utilization Data' are all checked. In 'Machine data to load', 'Asset and Hardware Data' is checked, while 'Include Shortcut Data', 'Include Services Data', and 'Include Environment Data' are unchecked, and 'Include SMBIOS Data' is checked. At the bottom, there is a section 'Directories to load' with three radio buttons: 'Load all directories' (unchecked), 'Load only directories containing loaded files' (checked), and 'Do not load directory data' (unchecked). At the very bottom are buttons for 'Load...', 'Save...', 'OK', and 'Cancel'.

Analysis Workbench Load Configuration					
Load Filter	Recognition	Asset Fields	Display Filter	Memory	Plug-ins
For each file, a number of different attributes can be loaded. By not selecting all items, the memory requirement for loading large numbers of files can be reduced.					
File details to load			Machine data to load		
<input type="checkbox"/> Size			<input checked="" type="checkbox"/> Asset and Hardware Data		
<input checked="" type="checkbox"/> Signature			<input type="checkbox"/> Include Shortcut Data		
<input checked="" type="checkbox"/> Modified Time			<input type="checkbox"/> Include Services Data		
<input checked="" type="checkbox"/> Accessed Time			<input type="checkbox"/> Include Environment Data		
<input checked="" type="checkbox"/> File Type			<input checked="" type="checkbox"/> Include SMBIOS Data		
<input checked="" type="checkbox"/> Attributes					
<input checked="" type="checkbox"/> Software Utilization Data					
Loading all directories, and cross-referencing them with files, machines and applications, takes up significant amounts of memory. If only parts, or none, of the information is required for the task at hand, select the appropriate option below.					
Directories to load					
<input type="radio"/> Load all directories					
<input checked="" type="radio"/> Load only directories containing loaded files					
<input type="radio"/> Do not load directory data					
Load...		Save...		OK Cancel	

- 3 Enable the **Software Utilization Data** option.
- 4 Click **OK**.

## Viewing Software Utilization Data in the Windows

Software Utilization Data can be viewed in the **Files** and **Applications** Windows. In addition a link is provided to the **Details** Window.

### Applications Window

Two columns are available:

**Table 42 Utilization in the Application window**

Column	Description
Utilization	This shows the number of days that the application was used (as a percentage) over a period of time.
Used on	The machine the application was used on.

You can drill down to the detail level to see the individual results in the **Details** window.

### Files Window

Two columns are available:

**Table 43 Utilization in the Files window**

Column	Description
Utilization	<p>This shows the number of days that the application was used (as a percentage) over a period of time.</p> <p>This shows the first instance of the value. If an asterisk is shown next to the value then it means that more than one instance of the file was found and you can see further details in the Files Details window.</p>
Attribute	A <b>u</b> (Utilized file) attributes indicates that this file was executed and the application was used.

# Viewing Software Utilization Data in Viewer

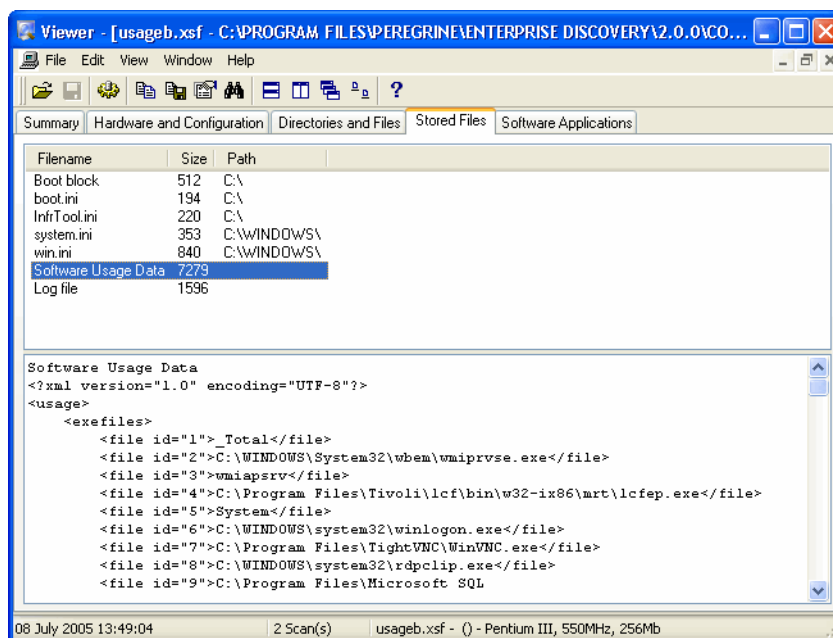
This section discusses the Viewer (available as part of the Enterprise Discovery client). There is also Utilization data available in the Scan Data Viewer, which provides similar information, and is available through the Enterprise Discovery web user interface. For more details on the Scan Data Viewer, see the *Network Data Analysis Guide*.

## The Stored Files Tab

You can view the contents of the **discusg.cxu.Software Utilization Data** file in the **Stored Files** tab.

- 1 In the stored file list (top pane), click on the **Software Utilization Data** file.
- 2 In the bottom pane, select the **Toggle Display Mode** command from the right-click menu. The display mode switches between hex and text display.

An example is shown below.



## The Software Application Tab

Utilization information can also be seen in the Viewer **Software Application** tab page.

A drop down list allows you to apply a filter to see data relating to a particular user.

There are two special users to which application utilization data is attributed:

- **All Users**

For all users.

- **System**

For other system processes running on the computer. For example, services running that have no particular user associated with them.

The Viewer shows two types of utilization data:

- Per-computer application utilization
- Per-user application utilization

This information is only available if the software utilization agent plug-in was running on the computer which was scanned.

To view application utilization data:

- 1 Select the user you want to see data for from the drop-down list.
- 2 Click on the application you want to see data for and the details will be shown in the bottom pane. This pane shows the utilization statistics for how users utilized a particular application.

## Per Computer Application Utilization

- **Days used (last month)**  
The number of days the application was used in the last month of the configured period.
- **Hours used (last month)**  
The number of hours the application was used in the last month of the configured period.
- **Days used (last quarter)**  
The number of days the application was used in the last quarter of the configured period.
- **Hours used (last quarter)**  
The number of hours the application was used in the last quarter of the configured period.
- **Days used (last year)**  
The number of days the application was used in the last year.
- **Hours used (last year)**  
The number of hours the application was used in the last year.
- **Hours used (average daily)**  
The daily average in hours over the period configured.
- **Hours used (peak daily)**  
The highest daily number in hours over the period configured.
- **Utilization**  
The number of days that the application was used (as a percentage) over a period of time. The period is calculated automatically depending on long the application was used for. As a rough guideline the time periods are as follows:
  - Application used for more than 3 months - utilization is calculated over the year.  
If the earliest application usage recorded is more than 3 months old, but less than 1 year (i.e. there was a record that the application was used more than 3 months ago, but less than a year ago), an annual figure will be used (number of days used in the last year / 365)
  - Application used for less than 3 months - utilization is calculated over a quarterly period.  
If the earliest usage recorded is less than 3 months, but greater than 1 month, a quarterly figure is used (number of days used in the last quarter / 90).

- Application used for less than one month - utilization is calculated monthly  
A monthly figure is used here (number of days used in the last month / 31)


## Viewing Software Utilization Data in the Web UI

The following reports in the Web UI have a Utilization Data column.

- **Reports > Application > License Counts by Application**
- **Reports > Application > Top Applications**

The **Utilization Data** column tells you whether utilization data is available for that machine.

To view the Utilization data further go to the machine by drilling down and getting to the **Device Manager** for that machine.

Click on the **View Scan Data**  icon and the scan file for that machine is opened in Enterprise Discovery Viewer. Information about what you can see in the Viewer is described on [page 251](#) and in the Viewer chapter.

An example is shown below:

Publisher	Application Name	Description	# Licenses Required	# Installed	Utilization Data?
AT&T Labs Cambridge	VNC Viewer		248	248	No
Microsoft	Windows		243	243	Yes
AT&T Labs Cambridge	VNC Server		223	223	Yes
Adobe	Acrobat Reader		169	170	Yes
Sun Microsystems	Java 2 Runtime Environment		155	202	Yes
Microsoft	Internet Explorer		141	328	Yes
Nullsoft	Winamp		128	128	Yes
Peregrine Systems	Desktop Agents		120	120	Yes

## Application Utilization Data in XML Enricher

The agent software utilization plug-in generates individual utilization files, one per day when it runs up to the maximum period for which utilization data is collected.

In addition, it also produces a summary file for the entire utilization period. This file is an XML data file compressed using gzip (Compressed XML utilization). The XML is encoded using the UTF-8 encoding.

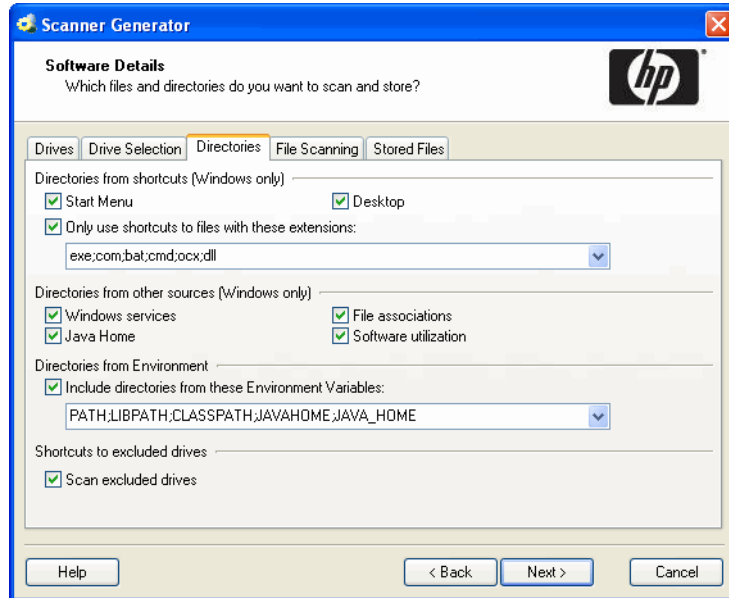
The XML Enricher does the following during its processing:

- Extracts and parses the XML data out of the stored file.
- Calculates the software utilization for each recognized application and adds this information to the enriched scan file.
- Adds a 'Utilized' flag to the file attributes, calculates and adds utilization figures for executables that were executed.

# The Scanner Generator

Utilization data is collected by the agent plug-in and not the Scanner itself. However, you can instruct the Scanner to include any directories from where used programs are executed. These directories will be included in the list of directories to scan. This ensures that the Scanner collects the file data required for recognition of used applications.

You can do this by selecting the **Software Utilization** option on the **Directories** tab page:



## 5 Application Recognition and Teaching

Application recognition is the process of determining what software is installed on a machine. The process takes place after scanning, when a scan file is loaded into the Viewer or Analysis Workbench and SAI Editor components, or when it is processed by the XML Enricher.

The recognition process is driven by a Recognition Engine built into the components previously listed, and is based on the Application Library supplied with the product. The Application Library stores the information required by the Recognition Engine to determine which applications are installed on a machine. The Application Library is updated by HP Librarians on a regular basis and is available to customers every quarter.

### What to Expect from Application Recognition

There are several ways in which applications installed on a machine can be recognized. Each method has its benefits, and until the purpose of performing application recognition has been established it is difficult to see why one method might be preferred over another.

The best forms of Application Recognition have the following characteristics:

- 1 Identifies all applications on a machine

This is of course the primary goal of any recognition mechanism. An accurate list of applications allows you to enforce the corporate standards, determine software licence compliance, assist internal support, and so on.

- 2 Identifies software licences required

Identifying the list of applications is not enough for accurate software licensing. For example, if a machine has both Microsoft Word and Microsoft Office on it, a straightforward count of installed applications would require two licenses for the machine, where clearly only a licence for Office would be required.

- 3 Presents the data in normalized form

For reporting and analysis purposes, it is important that the data is normalized. For example, it is useful to have a 'publisher' field that allows you to quickly choose all applications from a particular publisher without having to isolate this data yourself.

When the data is not normalized, it is much more difficult to analyze and report. Just imagine Microsoft Word 2000 represented as a single entry such as 'Word 2000 - Microsoft', and WinZip 8.0 represented as 'WinZip v8'.

- 4 Identifies the relationships between files and applications

When this relationship is identified, support and troubleshooting becomes much easier. If an identified application should be upgraded or removed, it is immediately obvious which files will be affected by the change when this kind of information is available.

Similarly, if a user has a problem with an application, a comparison between two scans of his machine can often identify changed or deleted files that are necessary for the application to run.

5 Identifies a list of unidentified files

With this information, it is possible to estimate the accuracy of the information, and to determine where library teaching may be required: for a population of machines, unidentified files that occur on a large number of machines should be added to the library as they are likely to be part of a commonly installed application.

6 Allows custom applications to be added to the library

No library-based mechanism can cover 100% of all applications. Some companies use lots of bespoke software, or customized versions of generally available software. The algorithm must allow the user to customize the library used to easily cover such applications within the User.zsai.

7 Allows improved accuracy without revisiting the machine

The most intrusive and time consuming step in any inventory process is that of scanning the machine. It is desirable to keep the number of scans to a minimum, both to minimize the impact on the user and to avoid consuming network bandwidth unnecessarily.

Consequently, the application recognition should be applied to the scan file and it must be possible to improve application identification without revisiting the machine.

## An Overview of Different Recognition Mechanisms

The recognition methodology applied by Enterprise Discovery has all of the benefits previously mentioned. The following table shows a summary of the most common methods and their benefits and drawbacks.

**Table 44 Overview of different recognition methods**

<b>Benefit</b>	<b>HP</b>	<b>Installed Apps</b>	<b>Version data</b>	<b>Other library</b>
1 - Applications	Yes	Some	Some	Some
2 - Licences	Yes	No	No	No
3 - Normalized	Yes	No	No	Some
4 - Files/Apps	Yes	No	Yes	Some
5 - Unidentified files	Yes	No	No	Some
6 - Teaching	Yes	No	No	Yes
7 - Server teaching	Yes	No	No	Some

### HP's SAI Based Recognition

SAI recognition is HP's preferred method and offers the full range of benefits associated with application recognition.

The full details of SAI-based recognition are discussed throughout this chapter.



## Installed Applications Recognition

Installed Applications recognition relies on the operating system to supply a list of applications installed on a particular machine. This mechanism is not particularly reliable (for example, it is often possible to edit the list and install applications without adding them to the list) and the data retrieved is often not very accurate. However, it is very fast and requires no library maintenance.

If you do not want the added overhead of a library-based recognition mechanism, the HP tools support this mechanism.

## Version Data Recognition

Version Data recognition also requires no library and works by extracting all 'version data' from executable files during the scan, and presenting this information as a list of applications.

Unfortunately, the version data is added by the software publishers and is notoriously unreliable. For example, some companies forget to update it with a new release, do not include the information at all, or use a different version numbering scheme in these files than they do in the product.

The addition of the VerDLL field to the SAI allows you use version information in addition to the normal SAI data to provide more accurate version recognition. Particularly in cases where executables are of an unpredictable size.

## Other Library Based Mechanisms

A number of other library-based application recognition technologies exist. However, due to the overhead of meticulously adding all files for an application to the library (something HP does for you), most of these libraries include information only about the 'Main' file of a version. This results in poorer recognition (for example, differentiating between two similar versions of an application) and loses some of the benefits discussed previously.

Most of the libraries are also included with the Scanners, which means that all machines have to be re-scanned when the library has been updated.

# The Results of SAI Based Application Recognition

During application recognition, each file on a machine is flagged as belonging to a particular application (or as unidentified). From this identification, a list of applications (and licenses required) for each machine is calculated. For each application recognized, the software identifies:

- The publisher name
- The application name
- The type of the application
- The release
- The version
- The operating system
- The language

- The licence relationship to other installed software



Licence relations are also known as release relations.

For Microsoft Word 2000 Service Pack 2 for Windows (English version), the resulting data would be:

**Table 45 Example of SAI recognition results**

<b>Publisher</b>	Microsoft
<b>Application</b>	Word
<b>Application Type</b>	Office App
<b>Release</b>	2000
<b>Version</b>	2000 SP2
<b>Operating System</b>	Windows 9x/NT
<b>Language</b>	English
<b>Licence relationships</b>	Licensed by Microsoft Office 2000 SP2

As you can see, the data is available in an easy-to-use normalized form, which makes it easy to group applications by publisher, language, OS, etc.

The rest of this chapter goes into much detail about how this data is found, represented, manipulated and augmented.

## The Release and Version Fields

The Release and Version fields need a word of explanation.

- An application release will be represented as X (such as 4)
- An application version will be represented as X.Y (such as 4.3)

The Release identification is of value in cases where several versions of the same application are licensed as a single application, in which case all those versions are grouped as belonging to a single Release. For example, all versions of Word 2000 are grouped under the Release label '2000', with the Version identifying the exact version installed.

When your primary concern is support, the Version value is most useful as it indicates exactly which version of the software is installed.

When the primary concern is licence management, the Version is of less interest - irrespective of the service packs installed, the Release allows you to identify how many licenses of Word 2000 are required.

## The Application Library

The Application Library is delivered with the product in the form of a set of SAI (Software Application Index) files. All of the components capable of performing Application Recognition start by reading the information stored in the SAI files and applies this information to scan files during the recognition process.

# An Overview of How Application Recognition Works

Based on the configuration and file data collected by the Scanner, the Recognition Engine determines which applications are installed on a particular machine, and which licenses are required.

To do this, each file is associated with an application and establishes the file's relationship to the application.

The relationship can be either Main, Associated or 3rd party. When a Main file is identified, the corresponding application is said to be installed. Associated files may belong to an application, but do not necessarily require a licence, and 3rd party files ship with the application in question but are produced by a third party.

Based on the list of recognized Main files, a list of applications on the machine is produced.

As a final step, the licence relations between the installed applications are identified, to give a complete list of software licenses that are required for the machine. This step allows licence requirements for complex software such as software suites to be reported accurately.

In the following, the application recognition process is described in more detail.

## Application Recognition at the File Level

Recognition takes place when data is being loaded from a scan file, for example when loading into Viewer. Each file entry in the scan file is passed to the Recognition Engine for processing. The Recognition Engine then tries to find matches for the file, comparing file details (collected during the scan) with the entries for this file name in the Application Library. File name, file type, file size and file signature are taken into account.



The process of looking up a file by its name is very efficient. The time required for performing application recognition increases very slowly as the size of the scan file grows.

If no match for a file name is found, the file is flagged as Unrecognized.

If one or more matches are found, the file's data is stored in memory along with all of the possible ways in which it can be recognized. The recognition engine stores list of all possible matches together with internally calculated ratings for each match. The ratings determine how 'reliable' each match is for a file. This process continues until all files in the same directory have been processed in the same way.

When a complete directory has been read, it is possible to build a list of all possible versions and again assigns ratings to each possible version based on the 'match strength'. If it is now possible to establish a good match for every file in the directory, recognition data is returned to the calling process.

If the process results in a situation where two or more application versions have the same rating, the Recognition Engine looks at the Install String entries for the candidates for recognition. If one of the applications has an Install String that is present on the machine, this application is chosen over the other applications.

The Install Strings are extracted from the Add/Remove Programs list when the machine is scanned. Most applications add an entry to this list, and this is the entry that can be used as a 'tie-breaker' in the Recognition Engine.

## Level 3 Recognition Heuristics

If Level 3 Recognition Heuristics is enabled, the Recognition Engine will defer final recognition for directories where it is not possible to establish that all files belong to the same application. When such directories are found, the Recognition Engine waits until all files have been processed and then applies the version selection logic outlined in the previous section to the files that were difficult to recognize.

If Level 3 Recognition is disabled, machine-based recognition will not take place and recognition data will be returned after each directory. A time overhead of about 10% is normal when Level 3 Recognition is enabled.

Although disabling 'Level 3 Recognition Heuristics' will speed up the process of loading scan files slightly, it is worth noticing that the recognition results will be less accurate. In complex cases, some applications may be identified incorrectly or not at all when this setting is disabled.

Examples of such applications could be Windows NT and Windows 2000 with a service pack applied, where many files do not change between the versions, or Microsoft Office 97 Professional and Standard Editions where the majority of files are shared between the two applications and the files are spread over a large number of directories.

## Application Recognition in Analysis Workbench

Analysis Workbench allows more control over the recognition process than Viewer and XML Enricher, and allows you to add more applications to the SAI files used for recognition.

Because Analysis Workbench can be used as a teaching tool, an additional level of recognition is available: 'checkver'. Checkver is short for "check the version" and is the recognition engine's best guess at recognition for a file it would normally flag as unidentified. Checkver files normally indicate that a machine has a new version of an application that is already in the library, but that the new version has not yet been added to the library.

The 5 different recognition levels for files are indicated by different default color in the Analysis Workbench, as shown in the following table. The colors can be customized, see the section about [Customizing the Font and Color](#) on page 25.

**Table 46 Customizing recognition level colors in Analysis Workbench**

Recognition Level	Type	Default Color in Files Window
Recognized	Main	Red
Recognized	Associated	Green
Recognized	3rd Party	Teal
Partially Recognized	Checkver	Purple
Unrecognized	Unknown	Blue
Unrecognized	Unprocessed	Black
Unrecognized	Auto-identified	Olive
Junk	Junk	Olive

Information about licences and licence relations can be found in an Applications window and the associated Details window. For more information about Analysis Workbench, and how it is used in application teaching refer to [Licence Relations and Application Suites](#) on page 155.

## Application Recognition in XML Enricher

The XML Enricher reads scan files and outputs ‘enriched’ XML scan files containing all of the original data as well as data identified in the application recognition step.

Each file is stored as a <file> element. When a file is identified as belonging to an application, two attributes are added to the element: versionid and flag.

For example,

```
<file name="winword.exe" size="12345" versionid="1111" type="M"/>
```

would represent a file named winword.exe identified as belonging to the application with a version ID of 1111. The type of the file is “M”, which means Main file. The possible values for the type field are:

**Table 47 Type tags in enriched XML files**

Type	“type” tag in enriched XML file
Main	M
Associated	Y
3rd Party	3
Unknown	N

The versionid attribute refers to the unique ID associated with every version in the library. In an enriched XML scan file, the <applicationdata> section contains a list of applications identified on the machine along with the version IDs.

For example

```
<applicationdata>
<recogconfig>
  <sai name="D:\HP OpenView\Enterprise
Discovery\2.1.0\Common\User.zsai" desc="User SAI File"
date="14-4-2006" type="Editable"/>
  <sai name="D:\HP OpenView\Enterprise
Discovery\2.1.0\Common\Master.zsai" desc="March 2006 Master SAI
release - 23/03/06" date="23-3-2006" type="Master"/>
</recogconfig>
<application version="6.0 sp1"
  release="6.0"
  name="Internet Explorer"
  desc="Microsoft Internet Explorer"
  publisher="Microsoft"
  language="English"
  os="Windows 98/NT/2K/ME/XP"
  type="Web Browsers"
  maindir="C:\Program Files\Internet Explorer"
  lastUsed="2004-05-05 00:00:00"
  versionid="12790"
  releaseid="131"
/>
<application version="6.0 sp1"
  release="6.0" name="Outlook Express"
  publisher="Microsoft"
  language="English"
  os="Windows 98/NT/2K/ME/XP"
  type="Communications"
  maindir="C:\Program Files\Outlook Express"
  lastUsed="2004-05-05 00:00:00"
  versionid="12792"
  releaseid="372"
  licencedby="12790"
  licencedbyrelease="131"
/>
</applicationdata>
```

The example above could be found for a machine with just two applications on it: Microsoft Internet Explorer and Microsoft Outlook Express. The “licencedby” attribute indicates that Microsoft Outlook Express is licensed by Microsoft Internet Explorer. In other words, while both are licensable applications, this machine requires 1 licence for Microsoft Internet Explorer - with this licence, no separate Outlook Express licence is required.

#### Further Information

You can find further information about the XML enricher in the *XML Enricher* Chapter.

# The Software Application Index Application Library

## In This Section

- [Types of Software Application Index Files](#) on page 263
- [Master SAIs](#) on page 263
- [User SAIs](#) on page 265
- [Keeping SAI files Updated](#) on page 265

## Types of Software Application Index Files

The storage mechanism that provides recognition information is implemented by using a file format called the Software Application Index (SAI). The SAI enables the identification of files and applications installed across a computer population.

Three kinds of SAI file are available:

- Master SAIs
- User SAIs
- Read-only SAIs

## Master SAIs

These are produced by HP and form the backbone of your application library. A Master SAI knows everything HP knows about applications and about the history of the library, allowing you to apply a new Master SAI to your own database even if you have changed/added/deleted from a User SAI. A Master SAI is self-contained. It contains all versions, applications, publishers, operating systems and application types referenced by the library. You cannot produce or copy a Master SAI file for editing or making modifications.

Over 8000 applications are currently supported by the Master SAIs.

## Different Language Libraries Available

The Master Library is distributed to you as a set of Master SAI files:

- Master.zsai

The Master.zsai contains English versions of software, language independent application versions and language neutral versions.

- French.zsai
- German.zsai
- Unix.zsai

The French.zsai and German.zsai files are also produced from the Master Library and support recognition of French and German applications, respectively.

## Frequency of Recognition Library Releases

Recognition libraries for all languages are released once every quarter through the HP Customer Support Web site. Library updates are available without additional charge for all customers under maintenance.

## What to Do If Software is Unrecognized

Occasionally the software might not precisely identify the software application installed. In this case it may report it as 'Unrecognized' if it is completely unknown or 'Check Version' if at least some information about the application files is available in the library (Analysis Workbench only).

In these cases, the application should be taught to the User.zsai or added to the Master Database.

If you encounter an unknown version and report it before the next quarterly release, it can typically be included in the next scheduled release of the library. If it needs to be included right away, you can call HP Customer Support for assistance in using the Analysis Workbench to teach the software immediately to a User.zsai.

## What to Do When You Get a New Master SAI File

Updates to the Master SAIs are provided as part of a Discovery Knowledge Update Package.

The contents of the SAI files are also available as HTML files from the Customer Support website.

The Discovery Knowledge Package contains the following SAI files:

- Master.zsai
- French.zsai
- German.zsai
- Unix.zsai

By default Enterprise Discovery is configured to use only the Master SAI.

To ensure that any other SAI files are included in the enrichment process you will need to configure the XML Enricher.ini file and restart the XML Enricher Service.

See the section entitled *Configuring the XML Enricher Using xmlenricher.ini* in the *Configuration and Customization Guide* for information on how to do this.

## Viewing Contents of a Master SAI File

The Master SAI is stored in an optimized proprietary binary form and can be displayed directly in the SAI Editor.

This application is available via the Analysis Workbench User Interface or as a stand-alone utility from the Start menu. For further information refer to the *SAI Editor* Chapter.

## How HP Decides What Applications to Put in the Master SAI

HP's goal is to include all currently supported mainstream software available on the market in the Master SAI file. HP does not include applications developed by customers nor does HP include beta versions of any application.



Priority is given to industry leading software publishers, but HP does address other mainstream publishers as well. In some cases HP receives the software directly from publishers. In other cases HP borrows the software from customers who are interested in having it added to the library.

## User SAI

User SAIs are custom libraries created using the Analysis Workbench or SAI Editor. The User SAI is a Software Application Index created by you by ‘teaching’ applications to the library. The User SAI may contain new or changed information from what is contained in the Master SAI. For example, a locally produced application or the version name of an application that is already known by the Master SAI.

## Keeping SAI files Updated

The Master.zsai, as supplied by HP Systems, Inc., provides a comprehensive database of applications. However, if there are new, in-house or bespoke applications, which are not being recognized, there is the ability to add new file entries to a separate User.zsai file.

## Using Analysis Workbench

Analysis Workbench provides a range of features enabling the Software Applications Index to be updated and maintained, which includes facilities to:

- Add new applications to the Software Applications Index to ‘teach’ the software how to recognize applications which are not identified with the default libraries.
- Enter grouping information to enable different versions of a main application to be identified.
- Update the list to keep pace with new software releases from the numerous software publishers.

## Using SAI Editor

The SAI Editor is available as a standalone tool from the Start menu or from Analysis Workbench, where it can be used to review and edit work on SAIs during a teaching session.

The Editor allows you to:

- View and edit a collection of SAI files
- Create new User SAIs
- Move and copy item between SAIs
- Delete items in SAIs
- Export the contents of an SAI to XML format, either as a summary or the entire contents.
- Display licence relationships.
- Add and edit existing licence relationships.

# Planning an Application Recognition and Teaching Project for Windows

## In This Section

- [Overview of an Application Recognition and Teaching Project](#) on page 266
- [Determining an Acceptable Level of Recognition](#) on page 266
- [Estimating How Long the Recognition Project Will Take](#) on page 268
- [Example Recognition Information from a Small Project](#) on page 268
- [Specifying the Scope of Teaching from Scan Files](#) on page 269
- [Selecting Scan Files for the Project](#) on page 269
- [Grouping Files](#) on page 271
- [Activities During Recognition Project](#) on page 272
- [Finishing the Teaching Project](#) on page 273
- [Dealing with Specific Groups of Software](#) on page 274
- [Components of Applications](#) on page 276
- [Tracking Your Progress](#) on page 278

## Overview of an Application Recognition and Teaching Project

Application teaching is the process of converting unknown files into recognized applications.

An application can consist of one or more files that have Publisher, Application and Version details added to them. Information about the file can exist either in the Master SAI provided by HP or it can be added to the User SAI.

## Questions to Ask Yourself

There are two key questions you must ask yourself when starting software recognition projects:

- What is an acceptable level of recognition?
- How long will it take to achieve the required recognition?

## Determining an Acceptable Level of Recognition

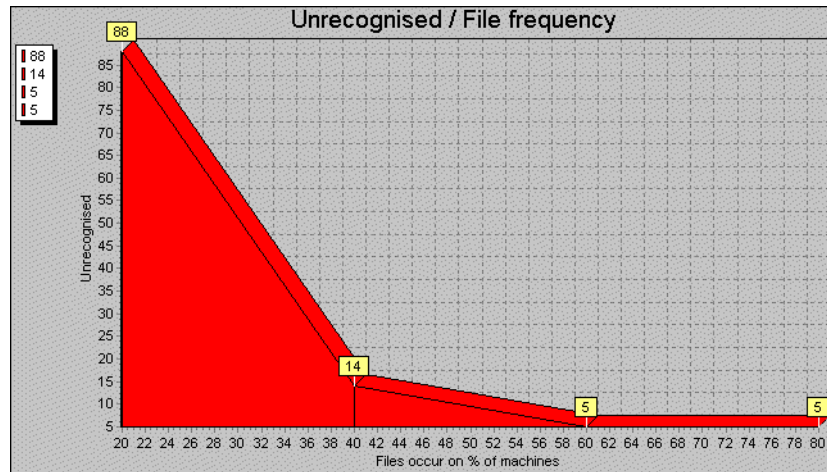
The Unrecognized/File frequency chart available from the Analysis Workbench can be used to help you determine an acceptable level of recognition.

## Displaying the Unrecognized/File Frequency Chart

To display the Unrecognized/File frequency chart:

- 1 In Analysis Workbench, after you have loaded your data in, select the Charts | Unrecognized/File frequency option from the View main menu.

The Unrecognized/File frequency chart (shown in the next screenshot) is a simplistic representation of the distribution of the number of files with a particular name compared with the number of times this file occurs across a sample of computers.



## Interpreting the Chart

What is shown in the example chart is that the bulk of the files requiring recognition will exist on several machines within a sample, whereas, the largest number of files to be recognized may only occur once or twice across the whole sample of computers.

If the computers that these files occur on can be identified; then you can check them to see if they fit into the business critical category of machines needing attention.

This graph plot holds true for most situations where the number of copies and number of files vary with a particular sample of machines and the amount of recognition work carried on these same machines.

Using the graph, you can realistically assess the file recognition level required to achieve the goals for a particular project.



With these restrictions, 100% recognition is usually unrealistic.

## Defining the Cut-Off

By looking at the typical profile of unknown files versus the number of times they occur, it can be seen that typically there are a large number of files that only occur once or twice across the sample of scan files.

This file count drops rapidly as files that occur multiple times are encountered. Therefore it is sensible to define a cut-off level in the file count to keep the number of files manageable. The cut-off may start at the 10% off of level and progressively be reduced to 5% off or lower depending on the number of known files that need to be handled and the target recognition level.

The exception to this is when there are business critical or special applications that only occur once or twice across the scan file sample. In this case these applications are targeted and added to the SAI.



In many instances a cut-off of 95% of installed files is seen as a realistic target.

## Estimating How Long the Recognition Project Will Take

Estimating the time required for software recognition is based largely on experience. Factors that can play a big part are:

- Familiarity with Analysis Workbench.
- The number of scan files available.
- The quality of the scan file data - does it include valid header information in the files?
- The cut-off point required.
- The availability of local contacts - accessibility and responsiveness.
- Availability of personnel to visit machines or to investigate particular software.
- The file types to be included in the recognition. It is usual to restrict the types to COM, EXE and DLL files when teaching from scan files.

As a rule-of-thumb, over the project period an average of 100 files per day can be taught to your User.zsai file. This equates to 10-12 files per hour or roughly one every 5 minutes.

In the early stages of the project, you will need time to become familiar with the data set and to select a subset of scan files for teaching.

The most productive stage is when you have lots of files that can be quickly analyzed and taught. In particular, if it is possible to cluster a number of files together, it may be possible to achieve a better result than 100 files a day.

However as the project progresses, the amount of useful data available from Analysis Workbench can diminish. It becomes necessary to spend time contacting people who have specialist knowledge of the products or physically visit the machines and check the applications manually.

This can have a significant impact on recognition productivity.

## Example Recognition Information from a Small Project

The following are recognition statistics from a software recognition project.

The project used 900 scan files that contained 19680 file names with 448991 occurrences. The percentage of unrecognized files and occurrences is shown in the following table:

**Table 48 Example recognition information from a small project**

	<b>Start</b>	<b>Finish</b>
Recognized file names	45%	54%
Unrecognized file names	55%	46%
Recognized occurrences	82%	95%
Unrecognized occurrences	18%	5%

Around 1820 files were taught over the duration of the project. The result was a 9% increase in recognition and 13% changes in occurrences.

## Specifying the Scope of Teaching from Scan Files

It is important that you make all parties involved in the project aware of the scope of the teaching process before the project commences so that expectations are correctly set and met.

This is due to the difference in methods between using scan files for information and using installations of applications.

With application installations it is possible to perform typical installations and see where all files are being deployed.

In the case of using the information available from scan files, the information relating to an application may be incomplete or different from other databases. This may be because:

- Available scan files may have incomplete installations.
- Licence relationships may be incomplete again due to incomplete installations.

### Getting the Best Results

As discussed, scan files of users' machines are not an ideal source of data for teaching, although it often is the only source of data.

For applications where it is imperative that they be recognized as accurately as possible, it is recommended to follow these steps where possible:

- 1 Use an “empty” machine with just the operating system installed. The best way is to install the machine once and generate an image of it that can be restored to this state for every application.
- 2 Scan the machine and store the result as the “reference” scan.
- 3 Install the application to be recognized.
- 4 Scan the machine again, storing the result as the “application” scan.
- 5 Use both scan files in an import in SAI Editor.

When used in this fashion, the SAI Editor can “subtract” the reference scan from the application scan. This allows a very accurate degree of teaching as all files affected by the installation can be automatically added to the library.

However, this method is more time consuming than when using scan files of users' machines and requires a dedicated machine for the teaching work as well as access to the installation media for the applications.

The HP Application Librarians use this methodology for almost all applications that are added to the Master Library. MSI files are added to the Library using the MSI Importer in the SAI Editor.

## Selecting Scan Files for the Project

Although a large number of scan files may be available, the only time that they all need to be loaded is when you need to produce progress statistics.

For teaching purposes, the smaller the subset of scan files loaded the better. This is because the recognition algorithm has fewer files and directories to scan, hence giving faster recognition results.

You need to choose scan files for the project:

- Particular location or department

Certain departments such as Finance or Personnel may be the only users of a certain type of application, for example, Invoicing etc.

- Machines types - server or laptop

These may contain special software such as communications software etc. or in the case of servers they may contain server components of an application.

- Specific scan files by name

These may contain specific applications such as a bank payment transfer that only occur on a particular machine. Alternatively the scan file may be an example of a much larger set of scan files that contain particular files.

## Using Analysis Workbench to Pick Scan Files to Load

Choosing a few scan files from a list of several thousand can be time consuming. The following steps show two different methods of different complexity that can be used to single out the scans that would be best for a teaching session.

Simple method - Use an Analysis Workbench Load Query

- 1 Use the query option when loading scan files and generate a query that includes the desired assets.
- 2 The selected Query will check all entries, which in a large list of scan files can be time consuming. If you need to load the same list of assets repeatedly, the more complicated method may be more appropriate.

Complex method - Load all scan files to locate the best ones to use

- 1 Load your scan files into Analysis Workbench
- 2 In the Files window, tag all CheckVer and Unknown files.
- 3 Select the Files option from the Export menu. The Export to Files dialog box is displayed.
- 4 In the Export to Files dialog box, click on the Export Files tab.
- 5 Select the One line per item option.
- 6 Make sure you have selected the Asset Number and Name options in the list.
- 7 Click the OK button.
- 8 Import the exported data into a database program such as Microsoft Access 2000.
- 9 Run a query that groups on the first instance of a file name. This provides a list of scan files that contain files of interest. The following is a sample SQL query:

```
SELECT DISTINCTROW Files.Name, First(Files.[Asset Number]) AS [FirstOfAsset  
Number], Count(Files.[Asset Number]) AS [CountOfAssetNumber], Files.Directory,  
Files.Publisher, Files.Application, Files.Version, Files.Size
```

```
FROM Files
```

```
Group BY Files.Name, Files.Directory, Files.Publisher, Files.Application, Files.Version,  
Files.Size
```

```
HAVING (((Files.Name) In (SELECT [Name] FROM [Files] As Tmp GROUP BY [Name]  
HAVING Count(*)>1)))
```

```
ORDER BY Files.Name, Count(Files.[Asset Number]);
```

- 10 Take the output from this query and edit it into a script file under a section heading. Ensure that the full path is loaded. This can be defined with a variable for the path. Then use the Analysis Workbench LOAD\_SCANFILE\_LIST script to select the section.
- 11 Run the script and this will load the defined scan files without having to wait for the user interface.

#### Further Information

See the following sections in [Analysis Workbench](#) on page 13:

- [Analysis Workbench Scripting](#) on page 189 for more information about the ‘scan file list’ script.
- [Loading Data from Scan Files](#) on page 86 for more information about querying when loading scan files.
- [State Images](#) on page 31 for more information about state images.

## Grouping Files

Having selected the scan files to work with for a particular session, the next thing you need to consider is the grouping of files based on specific criteria of interest.

This method is preferable to just examining files individually as it may lead to multiple files being selected for teaching at one time. The following sections discuss the benefits of particular selections.

### Group Files by Date Without Selecting by Type

This method allows files (recognized and unrecognized) to be grouped together. This can help pick up stray files that may have been stored in directories away from the main application directory.

#### Date and Time Stamp in Windows NT

The date and time stamp in Windows NT/200x/XP is interpreted. This means that if a file was originally installed under GMT with a time stamp of 4:50, if the time is changed to BST and the directory is run, then the files’s time stamp becomes 5:50.

Vice versa, if an application was installed under BST and then the clocks were put back, the time stamp would change to 3:50.

This also means that using the date to cluster files when the machine is running NT could give different results if machines have been scanned with installations either side of a time change.



This effect does not occur in Windows 9.x or UNIX.

### Group Files by Name

Products such as HP printer drivers often start with the same letters (that is, HP). Also files starting DC or DD may in fact be deleted files in the RECYCLE directories.

## Group Files by Header Information

There are a number of files which are in Zip or Cabinet files. It may be necessary to create a special Scanner which stores Zip files as directories and similarly using plug-in 12 for Cabinet files.

## Examine Directory Names

This can include Publisher, Application and even Version in some cases. Look for more than one directory with subdirectories off it. Look particularly under \Program Files as often this is the default base directory for an application.

## Look at Entries in Installed Applications

In Analysis workbench you can select a machine and right-click on it to display the scan file in Viewer. By looking in the Hardware and Configuration Data | Operating System | Installed Applications folder the applications that have been registered in the System Registry will be displayed.

This information is also available in Analysis Workbench in the Machine Window under Windows Installed Apps. The column entries are not necessarily in alphabetical order.

## Use Applications Window in Operational View

The Operational View displays all applications with partial or full identification.

In this view Checkvers are displayed for an item. This reflects the fact that the file(s) is Checkver. Use this to recheck files and directory information. Often the grouping yields some information about a version.

To set Operational view:

- 1 In Analysis Workbench select the Load Options command from the File menu.  
The Analysis Workbench Load Configuration–Advanced dialog box appears.
- 2 Click on the Display Filter tab
- 3 Select the Load Operational View option.

## Activities During Recognition Project

### Teaching Recognition

After files have been selected, then the teaching of files can be performed. This is the process of converting Checkver and Unknown files into recognized files in the Main or Associated categories.

See [Teaching Applications to the User SAI](#) on page 141 for information about how to do this.

### Logging Your Progress

There are several ways in which you can log your process:

- Checking the number of files that have been added to the User.zsai.

This has to be done manually from the beginning each time, because files added later to an existing application are absorbed into the existing application.



- Checking the number of applications in the User.zsai.

This is useful but does not reflect the number of files contained in each application.

- Loading a set of scan files against the User.zsai.

This is the most reliable way of tracking progress.

This is one of the few times that all the scan files need to be loaded. To keep the memory requirement down, only load EXE and COM files, ignore Directories and Hardware data. This cuts down the amount of data to store in memory. This is a valid file selection as it is unusual to teach DLLs etc. when just using scan files.

If the number of scan files gets too much for the available memory, then it will be necessary to split the load sets into more manageable chunks. Produce an export of all files using Name, Copy Count and Status. These exports can be appended to produce one file. Then import the file into a database and do the necessary query on the data having first produced a query to eliminate duplicate file names.

Although the bulk of Main files are exe files, some applications are only identified by specific DLL files or some other executable. In this case, all executable files will need to be loaded with the consequent impact on memory.

## Finishing the Teaching Project

The project objective is to produce a clean User SAI that has recognized files to the defined cut-off level. The quality of the data will only be assessed as the information is being used. Issues that may compromise the data quality can occur for a number of reasons. Remember that when teaching from scan file based information only, the data available may be incomplete. The following section shows some examples of possible errors that may occur.

### Recognition Errors

Here are some common recognition error scenarios:

- Header information is at a variance with the actual product. This can happen with OEM or 3rd party support products. The product version is often different to the file version (in this case use the product version).
- Versions have not been applied correctly. Scan files may not include version information if the Scanner has been set up not to collect internal file identification data. Another reason might be that the application version reported in internal file data does not match the marketing version of the product. For example, Windows NT5 is packaged as windows 2000. Microsoft Publisher 2000 has an internal version number of 6.0.
- Orphan files may be assigned incorrectly. These may be files that are not part of the main directory list for an application. They often reside in the \Windows or \Winnt directories.
- User recognition of application is incorrect. An application may be given a working name that is different to its official title.
- A different version is installed compared with the current licence. Newer versions may have to be purchased for licence purposes but copies of the older version are deployed for compatibility reasons.

### Input errors

Here are some common input error scenarios:

- Vendor or application name is not consistent. This needs to be edited to ensure consistency for reports and exports.
- Product name does not match invoices or packaging. This would not be identified purely from the scan file content.
- The wrong version has been applied to a particular file. This could be caused by multiple versions being installed in the same directory.
- A space has been left in front of the text entry. This can happen if the entry is taken from teaching mode straight from the header.

## Situations Where the Recognition Information Does Not Match the Client's Software Invoice Details

If a client already has a database of software purchases, there can be a number of situations where the information taught to the SAI does not match software invoice details.

- The information in the SAI is incorrect. This may be due to wrong descriptions obtained from file headers or the effect of misallocation of files in a mixed directory.
- The information in the SAI is out of date. Often for marketing reasons a product is rebranded. Edit the SAI to reflect the change. For example, Dr Solomon's Antivirus becomes Total Virus Defence.
- The application is a device driver that needs hardware to be present. Therefore, the hardware effectively is the licence and so there may not be a Main file.
- If after a Service Pack, Service release or Hotfix is applied only some associated files of the original application, but not the main file are changed, then the application itself will be reported as it was before the update. In this case there might not be a Main file associated with a particular Service Pack, Service release or Hotfix.

## Dealing with Specific Groups of Software

The following items should not be regarded as a definitive list of recognition methods, but rather they show the types of decisions that need to be taken when interpreting the available data. It is up to the individual to define a scheme that meets the needs of a particular situation.

### Install/Uninstall Programs

Unless they can be tied to specific applications, use a generic setting of:

- Publisher = Various
- Application = Installation Program
- Version = Generic

### Compressed Files

Often these come as part of the application, but they can sometimes be located in directories away from the application.

For a zip or Microsoft Cabinet file, use the archive option in the Scanner to capture the directory list of compressed files and then compare with the other files on the machine.

## Run-Time Files from Applications

Products such as Macromedia Director, Flash etc. can produce run-time executables. It is not always possible to identify the content of the file, as the header will usually relate only to the generating application.

- Publisher = Name of Publisher of the generating application
- Application = Name of the generating application
- Version = Version of the generating application (if known) otherwise use date of run-time file.

## Files in Recycle Bins

Files in Recycle Bins will have file names such as DC1, DC9, DD1 etc. To remove them from the Unknown count, either:

- In Analysis Workbench set load options to exclude recycle directories so that the contents do not appear in file counts.
- Teach the files in the directories with a generic description. For example
  - Publisher - Various
  - Application = Recycle Bin
  - Version = Generic

It is important to check that the file name is not being used by a valid application. This means that any file not in a recycle directory still needs to be taught separately. This also means that it is dangerous to set a wide range of file sizes as it might encompass valid files.

The best approach would be to load with the Recycle Bin directories included, to produce a list of files in these directories. Then reload the data with the load options set to exclude the recycle directories from normal teaching.

## Zero Length Files

Files of zero length do occur as a result of uninstallation of applications. Because these will never be executable files, then there is no recognition to be done. Therefore, just produce a report of zero length files for record purposes. Typically in a batch of 3000 files, there may be 10 to 20 such files.

## Windows Hotfix and OS/2 FixPak

These are the intermediary fixes that are available between service releases. For OS/2, these can be:

- RSU - Remote Software Updates
- CSF - Corrective Service Facility

Identify

- Publisher = name of publisher issuing the fix
- Application = name of application + HOTFIX if NT or CS if Corrective Service for OS/2
- Version = Date of file unless version details supplied

## Applications Which Are Available on Different Platforms

Some applications have the same name irrespective of which platform they appear on. Two approaches can be used, either:

- Consolidate all the files from all the different platforms into one application. This could lead to a range of file sizes for a particular file name.
- Teach each platform separately and add the platform detail (for example, ALPHA) to the application description.

## Creating a List of Files Not Requiring Detailed Recognition

This may be a list of files not requiring detailed analysis for some reason. It may be that you wish to highlight internal use of applications such as games or that an application is internal and does not need detail version information.

- Publisher = Dummy or some other generic name
- Application = Dummy or some other generic name
- Version = Dummy or some other generic name to save having to use separate dates.



This activity should only be used as a last resort, otherwise everything will be added to this list without proper analysis. You may be tempted to do this in the mistaken belief that if you move files from unrecognized to some form of recognition, then the recognition job is done. The problem will become apparent when you start to produce reports.

## Why Applications May Be Taught Without a Main File

There are some situations where an application can be taught without a Main file:

The application is a device driver that needs hardware to be present. Therefore the hardware effectively is the licence.

## Using States

Rather than loading large numbers of scan files each time for a session, using States can considerably reduce time to access data providing that States and SAIs are kept synchronized. If the User SAI is updated, then a new state needs to be stored before exiting Analysis Workbench.

For further information refer to the section about [State Images](#) on page 31.

## Components of Applications

Some examples of groups of applications are given in this section:

- Microsoft Office 95 has Word 6 etc.
- Office 2000 is packaged as Office 2000 but has an internal version numbers of 9.x.
- Microsoft publisher 2000 has internal version of 6.0

## Components of the Different Editions

**Table 49 Examples of components of different editions - 1**

Office 2003 Professional Enterprise 2003:	Office 2003 Standard:
Office Word 2003	Office Word 2003
Office PowerPoint 2003	Office PowerPoint 2003
Office Excel 2003	Office Excel 2003
Office Publisher 2003	Office Outlook 2003
Office Outlook 2003	
Office Outlook 2003 with Business Contact Manager (US)	
Office Access 2003	
Office InfoPath 2003	

Lotus SmartSuite Release 9 (or ver.9.8)

**Table 50 Examples of components of different editions - 2**

Name	Application type
WordPro	Wordprocessing software
1-2-3	Spreadsheet software
Approach	Database management system software
Freelance Graphics	Graphics or photo imaging software
Organizer	Calendar and scheduling software
FastSite	Web page creation and editing software
ScreenCam	Video creation and editing software

## How to Handle Special Groups of Files

- WinZip Self Extractor  
Use the Scanner with ZIP extension

## Abbreviations

- ZAK - Zero administration Kit from Microsoft
- ZEN - Novell
- TVD - Total Virus Defence - Network Associates
- SMS - Systems Management Server - Microsoft

## Tracking Your Progress

When using a large number of scan files for recognition, the bulk of the time is spent with a subset of the total scan files available. Usually, the total number of scan files only need to be loaded to produce figures relating to the split of Recognized and Unrecognized files.

The easiest way to track your progress is to:

- 1 Load the scan files into Analysis Workbench.
- 2 Locate the Status column in a Files window.
- 3 Right-click on the column header and select the Chart option.

This produces a chart showing the necessary split of the status of files - that is, Main, Associated, 3rd Party, checkVer, Unknown, Unprocessed and Auto-identified.

You can also:

- 1 Select the Copies column.
- 2 Left click on the column header.  
This ranks the files in copy order.
- 3 Use a Global tag to tag all.
- 4 Untag selections to deselect unwanted types and/or chop count cut-off.  
If a tag selection is made of Unknown and Checkver above a certain number of copies, then a file filter can be applied to the machines window to select the scan files where these occur.
- 5 To prioritize the work, just select the scan files with the most tagged files. This is done by ensuring that the Tagged Field column (from the scan file section) is displayed.
- 6 Sort on the number of tagged files and select a small group of scan files from this selection.
- 7 These can be added to an OR query when loading scan files. Or for a faster response without the user interface, use scripts to load a list of scan files.



If using Plug-in 1 to display file header information in column form, make sure the same fields are selected to maintain consistency in file count.

### Further Information

- For further information about exporting refer to [Exporting Inventory Data](#) on page 174.
- For further information about tagging and filtering data refer to [Tagging](#) on page 127 and [Filtering](#) on page 131.
- For further information about scripts refer to [Analysis Workbench Scripting](#) on page 189.

# UNIX Software Teaching using Scan Files

This section is for users who are not familiar with the UNIX OS environment and some of the issues associated with dealing with UNIX files.

These are guidelines for best practice rather than hard and fast rules. As familiarity is gained using the various data analysis tools supplied with Enterprise Discovery, new ways of clustering files will be developed to meet specific needs.

The mechanics of teaching UNIX applications to a User SAI are exactly the same as for Windows applications. For example, Publisher, Application, Application Type, Release, Version, etc. need to be identified and applied to one or more files.

However, the information gathering exercise required for UNIX teaching can be challenging since the files themselves do not provide the same richness of information as in Windows.

Teaching software under the UNIX operating system relying only on scan files requires a slightly different approach than that used with Windows. Here are some of the points to consider:

- No header file information is available from the files. This means there is no direct confirmation as to the source of the file.
- There is a limited amount of information available from the OS installed application list. This is assuming built-in UNIX software install tools (such as, SWTOOLS) has been used for installation. Many applications like Oracle can use their own installer and hence do not appear in the OS installed applications list.
- More communication with local knowledge specialists (site administrators or staff who are familiar with the on-site applications) may be needed than with Windows. Ideally, these people should have solid UNIX systems-level knowledge.
- Analysis Workbench is used in a different way from Windows data analysis. The main difference is that rather than concentrate on files and their properties, the emphasis is on clustering files from the directories into an application.
- There is no single version of UNIX. See [Flavors of UNIX](#) on page 292 for the different UNIX platforms that are supported by Enterprise Discovery.

## Recommendations

Here are some recommendations you can consider incorporating into your teaching project:

### [Use Separate User SAI Files for UNIX Entries](#)

It is preferable to use a separate User SAI for UNIX entries. The reasons for this are:

- Clearly identifies UNIX specific applications.
- It is quite likely that UNIX machines will be processed separately from Windows based machines so this allows a separate set of load options to be set.

### [Use Separate User SAI Files for Different UNIX Flavors](#)

If there are numerous UNIX flavors on site, then it may be preferable to have separate SAIs for each of them (e.g. Solaris, HP-UX, AIX).

### Scan a Base Machine that has only UNIX on it

Since UNIX installations can be highly configurable, the ideal situation would be to scan a base machine that only has the operating system installed on it. This provides a base line from which to work. This should be considered even when the Operating System is including in the UNIX Master, since site specific patches may have been applied.

However, it may not always be possible to scan a machine that has only been installed with the Operating System and no other applications. If one is available then this should be used to teach as many Operating System related files (patches etc.) as possible. This should be dealt with first.

- 1 Tag the target machine and the selected files and teach these files as the base operating system build. This then removes the files from the unknown list.

If a clean build is not available, then files normally found within the Operating System directories should be selected for teaching first.

From a file recognition perspective, the binary executable types for each UNIX platform are distinct and easily recognizable (e.g., HP/PA Coff for HP-UX, SPARC ELF for Solaris, AIX Coff for AIX, x86 ELF for Linux). Directory structures and file names are typically the same across different UNIX platforms for a given application.

## UNIX Teaching Process Overview

An overview of the process of UNIX Teaching using Analysis Workbench follows:

- 1 From discussions with local specialists, identify a range of applications that are known to be on the scanned machines.
- 2 Since the number of applications is likely to be much smaller than for Windows it is useful to track the clustering of files by machine selected and base directories included in the cluster.

This can be used in further discussions with local specialists to determine and confirm the application details.

- 3 Determine the number of unknown files to discover from the scanned files. To do this:
  - Load a full set of scan files into Analysis Workbench with the Master UNIX SAI.
  - Select the Status column and right click on header and choose the Chart option.

This will give an indication of the level of unknown files.

- 4 Select machines with the largest number of unknowns. To do this:
  - In a Machines Window, create a column from System Data > Application Recognition > Unrecognized Files
  - Sort on this column and then Tag machines with largest unrecognized count. Save these machines as a Tag list for further use.

- 5 Unload the scans.
- 6 Take a selection of sample machines from each flavor of UNIX in turn.
- 7 Create a user SAI for each flavor of UNIX
- 8 Select and load a target scan file – use entries in the previously saved Tag list

### OS files

- 1 Identify the OS version on the target machine.



Hardware > Operating System Data > UNIX type and Host OS

- 2 Tag the OS directories
- 3 Teach the unknown files found in these directories using the OS details

### Installed Applications

- 1 View the OS installed applications list in the Hardware tab of the Viewer.  
If there are any that can be identified then teach these.

### Recognized applications

When a UNIX Master SAI is available, use this to identify as many of the files as possible.

If there are some recognized applications do the following:

In Analysis Workbench select an application, tag it and then check the Files Window and Directories Window to see if there are any sub directories that contain Unknown or Checkver files.

If they do contain such files, then a reasonable assumption is that the Unknown and Checkver files are from the same application, possibly patches etc.

Cluster the files and add to SAI using same details as the existing files.

### Directories

Having worked on these applications, turn your attention to the directories.

- 2 Check environment paths for execution paths e.g. PATH. These are likely to be the directories where the main applications are located.
- 3 Select directories for file clustering.
- 4 Cluster files and add to SAI.

## Selection techniques

### Identify OS version on the target machine

- In Viewer, use the selection Hardware > Operating System Data > Host OS Name and Host OS Version

or

- In an Analysis Workbench Machine window select the appropriate column to display. This is used to establish the version for the files in the main operating system directories.

### Tag OS directories – see OS directories list

Select main OS directories and cluster files to an application.

Select known applications and select their directories and check for unknown or Checkver files mixed in the same directory as known files.

### View the OS installed applications list

Some UNIX flavors contain directory paths of the OS Installed applications –see HP-UX screen shot on [page 285](#).

In the Viewer Hardware tab go to Operating System Data/OS Installed Applications to see which applications are logged under the Operating System.

### Check environment paths for execution paths

In the Viewer Hardware tab use the Operating System Data/Environment in Viewer to check specific paths.

These will point to directories containing executable applications.

### Choosing Directories to Target for File Clustering

In Analysis Workbench select directories for file clustering using the following criteria:

- Directories with recognizable descriptions in the path name.
- Directories with the largest number of unknown files.

### How to find directories with a specific name

- 1 In a Analysis Workbench Directories Window, go to the Name column and right click select Tag | Contains..
- 2 Enter the name or partial name in the Search string.
- 3 Set String position =Anywhere.

### How to find which directories have the most unknown files

- 1 In Analysis Workbench ensure the Directories Window has the Tagged Files column displayed.
- 2 Go to a Files Window and Tag files with Status = Unknown or Checkver.
- 3 Go to a Directories Window and sort on Tagged Files Column.

➤ The result may appear confusing as the file counts does not always display in file count order. This is because the directory displays the total count of files but is placed in the order of the tagged files. To obtain a total count of the files, right click on Tagged Files Column and choose Sum.

➤ The screen does not refresh the tagged files count correctly if the file tags are removed.

### File details

If there are multiple versions of an application that have shared files in the same directory, choose the oldest version first and then progressively teach the newer versions in order. This is on the basis that the older files have carried forward into the newer versions.

Check that the main file selection is consistent in order to count licences. This may require more than one Main file to be selected.

Look for consistency under the same date for the same version of the application

Group the files under the known application. There may be more than one version of the application sitting in the same directory. In this case it will be necessary to try and allocate the files to each version based on date.

## Recommendations

- Never use a script file type as a Main file because these can appear in different operating environments or not used on a particular machine. This could lead to incorrect licence counts.
- Load one UNIX operating system flavor at a time. This is to ensure that if an application exists for different environments, that they are taught for the specific operating system. This is because the same file name can have widely differing file sizes depending on the operating system. The binary executable file types will also vary from one UNIX platform to another. For example, HP/PA Coff files should only exist in HP-UX applications, not in Solaris versions.
- Version numbers may need to be approximated e.g. 4.3.3.79, 4.3.3.12 and 4.3.3.26 etc. may need to be consolidated as 4.3.3.x

## File Clustering Notes

- 1 Identify a machine with the sample applications on it.
- 2 Select the base directory.



To tag all sub directories off a base directory.

- Select base directory in Directory Window.
  - Go to Details pane display path.
  - Click on path and use Ctrl C to copy all or part of the path string.
  - Go to Directories Window and right click on “Name” column header.
  - Select Tag > Contains>search string and Ctrl V to copy path string.
  - Click Ok and this will tag all the directories with the base path string.
- 3 Tag the directory and sub-directories.
  - 4 Apply directory filter to Files window.
  - 5 Tag All files displayed in filtered display.
  - 6 Add to SAI.

## File Identification

Use web search facilities to identify applications and publishers. It may be sufficient to enter the name of a file and it can be found in an on-line document that relates to an application.

It may be necessary to become familiar with the various acronyms associated with a product in order to identify it.

## Information Stored in Installed Applications Lists on UNIX

You can find the installed applications for different operating systems in the Hardware tab of the Viewer.

The installed applications are listed under:

Operating System Data>OS Installed Applications

The amount of detail provided varies between UNIX flavors. These mainly refer to OS drivers etc. but can be useful in determining version numbers when teaching OS support files and libraries.

The following examples are provided from the sample scan files shipped with the software.

## Solaris 9 Installed Applications detail

**Operating System Data\OS Installed Applications (hwOSInstalledApps)**

This shows information about the applications that were installed and properly registered with the operating system. Information includes the application name, publisher, version and product ID as well as the directory to which the application was installed.

In...	OS Installed Application Publis...	OS Installed Application Version	OS Installed Application Name
1	Sun Microsystems, Inc.	11.9.0.REV=2002.04.09.12.25	Fujitsu Platform Modular Debugger
10	Sun   Netscape Alliance	5.1.REV=2002.03.01.12.01	Directory Server (usr)
100	Free Software Foundation	6.0	gdb
101	Bruno Haible	1.8	libiconv
102	Sun Microsystems, Inc.	1.0.REV=2001.03.21.17.00	Russian 1251 fonts
103	Sun Microsystems, Inc.	11.9.0.REV=2002.04.06.15.27	Sun IEEE1394 Framework Header Files
104	Sun Microsystems, Inc.	11.9.0.REV=2002.04.06.15.27	Sun IEEE1394 Framework (64-bit)
105	Sun Microsystems, Inc.	9.0.REV=2002.01.08.13.03	Traditional Chinese (BIG5) Windows Platform mi
106	Sun Microsystems, Inc.	11.9.0.REV=2002.03.02.00.35	GLIB - Library of useful routines for C programming
107	Sun Microsystems, Inc.	11.9.0.REV=2002.03.02.00.35	GTK - The GIMP Toolkit (Root)
108	Sun Microsystems, Inc.	11.9.0.REV=2002.03.02.00.35	GTK - The GIMP Toolkit (Usr)
109	Sun Microsystems, Inc.	11.9.0.REV=2002.03.02.00.35	Tcl - Tool Command Language
11	Sun   Netscape Alliance	3.1.REV=2002.03.01.12.01	Network Security Services for Java
110	Sun Microsystems, Inc.	11.9.0.REV=2002.03.02.00.35	libtiff - library for reading and writing TIFF

05 July 2005 13:00:20 1 Scan(s) Solaris\_9.fsf - GATESMAN (Other) - UltraSPARC-II, 450MHz, 2048Mb

## HP-UX

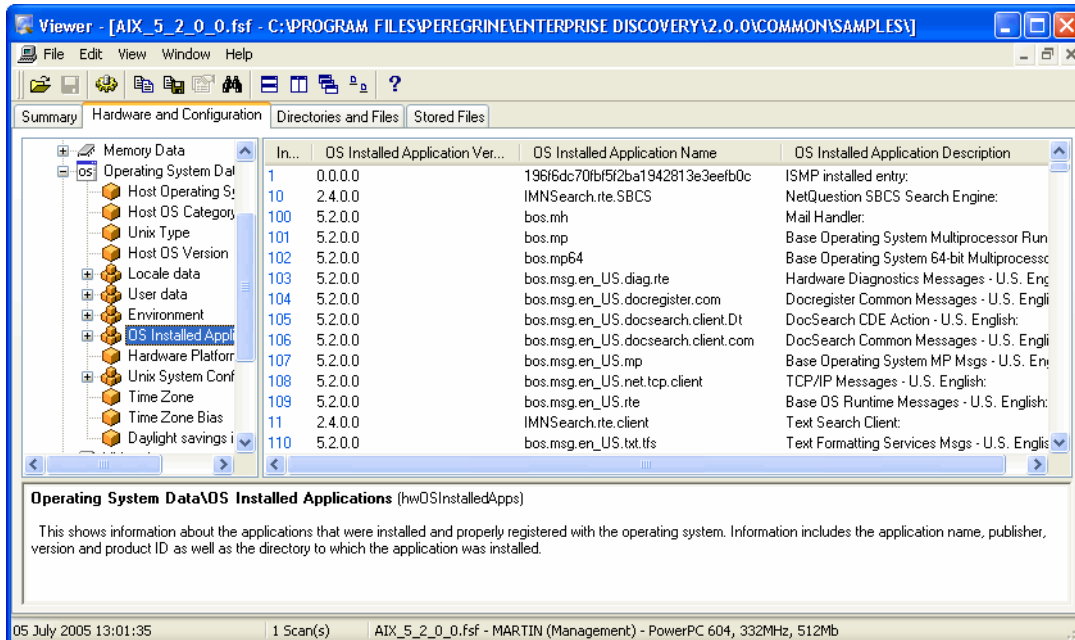
**Operating System Data\OS Installed Applications (hwOSInstalledApps)**

This shows information about the applications that were installed and properly registered with the operating system. Information includes the application name, publisher, version and product ID as well as the directory to which the application was installed.

In...	OS Installed Application Publis...	OS Installed Application Version	OS Installed Application Name
74	HP	A.06.00.00	OVPDC-PA-CLT
47	Oracle	B.11.00.16	LIF-LOAD
615	HP	3.3.1	gcc
10	HP	A.02.50	AsianXDEVICE
521	HP	1.0	PHSS_15901
522	HP	1.0	PHSS_16310
609	HP	A.02.50	VJE
607	HP	B.11.00	Upgrade
14	HP	A.01.05	CIFS-Development
15	HP	A.01.05	CIFS-Server
73	HP	A.06.00.00	OVPDC-PA
233	HP	1.0	PHCO_21854
27	HP	B.11.00	DistributedPrint
54	HP	B.11.00.05	NS-communicate

05 July 2005 13:44:48 1 Scan(s) HP\_UX\_B\_11\_00.fsf - LEVY (Development) - HP PA-RISC 2.0, 240MHz, 3072Mb

## AIX 5.2.0.0



## Standard UNIX Directories in System V Release 4 (SVR4)

**Table 51 Standard UNIX Directories in System V Release 4 (SVR4)**

Directory	Description
/	The Root directory, which is always present and is the parent of all the files in the file system.
/dev	Contains device files including terminals, printers and hard disks
/etc	Contains system administration and configuration files, the most important of which is /etc/passwd
/home	Directory containing the home directories for all the users
/opt	Root directory for file systems used by add-on applications
/sbin	Programs used when booting the system
/spool	Contains the directories for spooling files
/spool/lp	Spooling files for the printer
/spool/uucp	Files queued for UUCP
/spool/uucppublic	Files placed by UUCP
/stand	Standard programs and configuration files used when booting
/tmp	Contains temporary files created by UNIX

**Table 51 Standard UNIX Directories in System V Release 4 (SVR4)**

Directory	Description
/usr	User accessible programs
/usr/bin	Executable programs and utilities
/usr/ucb	Contains the BSD compatibility package
/usr/games	UNIX games
/usr/lib	Libraries for programs and programming languages
/var	Contains files whose content vary as the system runs
/var/admin	
/var/mail	
/var/news	
/var/opt	
/var/tmp	
/var/uucp	

Other UNIX systems may contain other key directories

For instance:

**Table 52 Key directories in other UNIX systems**

Directory	Description
/kernel	Contains OS kernel and related files for Solaris.
/X11	Contains files for the X Window windowing system.

Directories such as /opt or /var may be used for customer installations in the same way that Program Files directory is used in Windows. However, some applications choose their own directory structure and local configurations of applications may override the default directory paths. Again, local knowledge is useful here.

## Configuring Enterprise Discovery to handle UNIX

### Scanner Configuration for UNIX scanning

For scanning, include signature to assist with uniquely identifying the first 8K of a file.

The file details are to save UNIX executables (binary and script). File extensions can be included but this may lead to spurious recognition.

Selected directories can be ignored provided they are known to be data directories only. This can be included in the scanner generator, otherwise create an .override.ini file that contains the directory exclusions.

## Setting up XML Enricher to Include the UNIX User SAI for Recognition

You will need to edit an ini file called **XML Enricher.ini**. This file can be found in:

C:\Documents and Settings\All Users\Application Data\Peregrine\Enterprise  
Discovery\Conf

Edit the **RecognitionConfig.RecognitionConfig\_cfgSAIFiles** section in this file. This section defines the Software Application Index (SAI) files to use when SAI recognition is used.



The XML enricher can only load SAIs from non-network locations.

Here is an example of this section:

```
[RecognitionConfig.RecognitionConfig_cfgSAIFiles]
Count=2

Item0=C:\Program Files\HP OpenView\Enterprise
Discovery\2.1.0\Common\UNIXUser.zsai

Item0=C:\Program Files\HP OpenView\Enterprise
Discovery\2.1.0\Common\Master.zsai
```

## Starting and stopping the XML Enricher service in the web UI

If you make changes to the `xmlenricher.ini` file to configure the XML Enricher you will need to stop and start the XML Enricher service manually.



Stopping the service in Windows Control Panel will not work. The System Monitor will notice it is not running and re-start it unless this option is set to 'No'.



You must make sure that the XML Enricher is started and configured if you want application data to be added to your scan files.

To manually start or stop the xml enricher service:

- 1 Click Administration > System Configuration > Discovery Services.



- 2 Scroll down to the XML Enricher Active entry.

#### Discovery services

[Server](#) > [Admin](#) > [System Preferences](#) > Discovery Services

Configures the server, services.

<a href="#">Explorer ping active:</a>	<input checked="" type="radio"/> Default:	Yes
	<input type="radio"/> Custom:	<input checked="" type="radio"/> Yes <input type="radio"/> No
<a href="#">Table reader active:</a>	<input checked="" type="radio"/> Default:	Yes
	<input type="radio"/> Custom:	<input checked="" type="radio"/> Yes <input type="radio"/> No
<a href="#">Automatic agent deployment active:</a>	<input checked="" type="radio"/> Default:	Yes
	<input type="radio"/> Custom:	<input checked="" type="radio"/> Yes <input type="radio"/> No
<a href="#">Automatic scanner deployment active:</a>	<input checked="" type="radio"/> Default:	Yes
	<input type="radio"/> Custom:	<input checked="" type="radio"/> Yes <input type="radio"/> No
<a href="#">Device modeler active:</a>	<input checked="" type="radio"/> Default:	Yes
	<input type="radio"/> Custom:	<input checked="" type="radio"/> Yes <input type="radio"/> No
<a href="#">XML Enricher active:</a>	<input checked="" type="radio"/> Default:	Yes
	<input type="radio"/> Custom:	<input checked="" type="radio"/> Yes <input type="radio"/> No

[Change](#)

- 3 Click Yes to start the service, or click No to stop the service.
- 4 Click Change to activate the desired state.

## Load options in Analysis Workbench

The key load options are set as follows:

**Table 53 Load options in Analysis Workbench**

Option Description	
Load	<p>Either Load ALL files. This includes non executables.</p> <p>Or Load Executable and Archived only. This will reduce the number of files to load and needing recognition may not include script files.</p>
Recognition	<p>Recognition method - SAI</p> <p>Recognition Settings – Use level 3 heuristics.</p> <p>Either Apply recognition to ALL files.</p> <p>Or Executable and Archived only. This will reduce the load time.</p> <p>In either case the SAI libraries to use are as follows:</p> <p>MASTER.zsai contains key information for Operating System etc.</p> <p>UNIX.zsai this contains a mixture of Solaris, AIX and HP-UX applications.</p>
Display	<p>Applications</p> <p>Either Operational View.</p> <p>Or Business View.</p> <p>Business view only displays applications in the Applications window that have a Main file in the Files window, while the Operational view displays ALL application entries found in the SAI. These may be just be Associated files or Check ver.</p> <p>Recommendation</p> <p>Use Operational View for teaching to see all the entries.</p> <p>Use Business view when reporting to concentrate on Applications that are licensable.</p>

## Confidence Levels for SAI teaching

Without original media that can be installed on a clean build, SAI teaching cannot be perfect. Therefore some assumptions need to be made about the quality of the data produced. The following list rationalizes the confidence levels of recognition based on the information available and its suitability for inclusion in the various libraries.

Files used for Main file selection should be in the first two options since they have implications for licence management.

**Table 54 Confidence levels for SAI teaching**

Option	Information Available	Confidence	Comment
1	Publisher, Application, Release, Version, Key file, Before and After Installation scans Relationships known	100%	Best possible result
2	Publisher, Application, Version, Key file, Identifiable Base Directory plus sub-directories	80%	Application is identified but associated files may not all be included if located in orphan directories. This may make application relationships incomplete.
3	Directory providing information about application and version that can be checked on Internet or other sources	60%	Application identified but key file may be incorrectly assigned leading to miscount in the Applications and incorrect relations.
4	Directory providing information about Application name only	40%	Version information may be mixed or inconclusive. Need to use date
5	File sitting in a directory that is part of the operating system	40%	Could be an associated file but is unlikely to be a key file for an application. Need more information
6	File name identified from Internet or other sources but other files in directory from other applications	20%	Could be an associated file in a shared library. Need more information.
7	File name not found in Internet or other sources, Directory name not recognizable as an application or publisher, date not matching any other in set	0%	Unless more information can be found or a copy of the file executed then it will remain unknown.

## Flavors of UNIX

### AIX

Acronym for Advanced Interactive Executive. A version of UNIX from IBM that runs on its RISC/6000 workstations, minicomputers and mainframes.

Although AIX is derived from System V Release 4, it is POSIX-compliant and meets the Trusted Computer Base (TCB) Level C2 security.

One of the major enhancements AIX offers is Visual System Management (VSM), a graphical interface into the older System Management Interface Tool (SMIT). VSM contains four main elements: Print Manager, Device Manager, Storage Manager and Users and Groups Manager.

### HP-UX

A version of UNIX for HP computers. HP-UX includes BSD extensions, including the networking commands, the Korn shell, and a version of emacs. VUE (Visual User Environment) is HP's GUI with individual workspaces for different tasks, drag-and-drop functions, a text editor, color icon editor, as well as other productivity tools.

HP-UX also includes SAM (System Administration Manager) for common administration tasks, such as adding new users, installing and configuring peripherals, managing processes and scheduling jobs. Diskless computers, either clients or servers, can boot from the server and can support locally mounted file systems, so that each client has access to its own data files as well as being able to share files with others.

### Solaris

A version of UNIX from Sun Microsystems that runs on Intel-based PCs and Sun workstations and servers.

Solaris is based on UNIX System V Release 4, and includes networking support, the Open Windows graphical user interface, and Deskset, an integrated desktop that includes almost 20 productivity tools.

### Linux

A UNIX-compatible operating system originally developed for Intel-based PCs. It now exists for many other platforms as well, including PowerPC, Sun SPARC, and HP Alpha.

Strictly speaking, Linux is the name of the operating system kernel. Other parts of the operating system are part of the GNU Project. Linux is a complete UNIX clone and supports the X Window system.

## UNIX File types

**Table 55 UNIX file types**

Operating System	File Type	Description
All	Script	List of commands in a text file to be executed by an interpreter. The term script and shell program are often used interchangeably.
SPARC	ELF	Executable and Linking format is the binary output produced by gcc compilers. It replaced an earlier format to take advantage of shared libraries.
	DLL	Dynamic Linked Library
AIX	Coff	Common Object File Format. A revision to the format of executable and object files to provide support for dynamically linked libraries. The COFF definition was replaced by the Executable and Link Format(ELF) in SVR4
HP/PA	ELF	See above
	Coff	Similar to AIX Coff

# Using Recognition Objectives

## In This Section

- [Introduction to Recognition Objectives](#) on page 294
- [What is a Recognition Objective?](#) on page 294
- [How to Use Recognition Objectives](#) on page 297

## Introduction to Recognition Objectives

In an ideal world, it would be feasible to make sure that every file on every machine in the population was recognized. However, the effort involved in ensuring 100% recognition is normally so large that this is not practical or economical, and less idealistic goals have to be set.

### Recognition Objective Goals

Recognition Objectives are designed to ensure that the following can be achieved with the least amount of effort:

- No machine has a large percentage of unrecognized files on it.
- Files that occur often in the population are recognized.
- Files that occur only on a few machines may not be recognized.

Based on this principle, Recognition Objectives help you set achievable goals for the recognition process, measure how far you are from those goals, and provide assistance in achieving them.

The objectives engine allows you to define as many objectives as you need. By default, only a single objective for the entire Enterprise is defined, although this can be extended by setting up objectives that apply to subsets of the population as well.

### Further Information

You can find further information about using Recognition Objectives in the *Analysis Workbench* Chapter.

## What is a Recognition Objective?

An objective relates to a set of machines, and has two criteria associated with it:

- [Machines Criteria](#)
- [Files Criteria](#)

Based on these criteria and the scan files loaded, you can determine whether the objective is met or not.

### Machines Criteria

The Machines criteria defines the following goal as a simple percentage that is applied to each machine (that is, Scan file) in the objective.

No machine has a large percentage of unrecognized files on it.

In the default case it has a value of 80%. When the objective is evaluated, machines with at least 80% recognized files are considered to meet the objective. For the objective to be met, *all* machines must meet the criteria.

## Files Criteria

The Files criteria defines the following goals and is more complicated, as it is evaluated based on the frequency of the files that occur on the machines related to an objective.

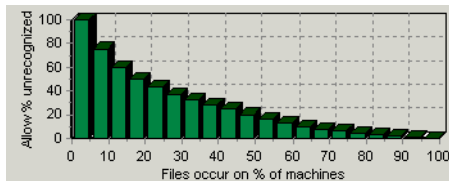
- Files that occur often in the population are recognized.
- Files that occur only on a few machines may not be recognized.

For this criteria you can choose one of several predefined shapes of the ‘unrecognized/frequency’ graph.

Ranging from easy to achieve to hard to achieve, the predefined shapes available are:

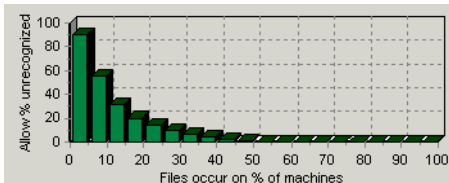
- All
- Very Relaxed
- Relaxed
- Standard
- Strict
- Very Strict
- None

The shape of the Standard graph is shown in the following screenshot:



This graph shows that the Allow % unrecognized bars are at 100% at the left of the chart where Files occur on % of machines is low, but drop to 0% when Files occur on % of machines is 100%.

To demonstrate the difference, the Strict graph looks similar to the following:



This shows that the Allow % unrecognized bars is at 90% at the left of the chart, but drops to 0% where Files occur on % of machines is 50%.

This means that when this criteria is applied, all files that occur on more than half the machines must all be recognized for the objective to be met.

When evaluating the Files criteria, each file is categorized by the number of machines on which it occurs. The number of unrecognized files in each category is then divided by the total number of files in the category. If too many unrecognized files occur on many machines, the objective is not met.

## An Example

To understand how this works, assume that 10 machines have been loaded.

Of the files loaded:

- 9 files are found to occur on 4 of the machines (the rest of the files will be ignored for this example).
- 2 of those 9 files are not recognized.

In other words, 2 of 9 (22%) of the files that occur on 4 of 10 (40%) of the machines are unrecognized.

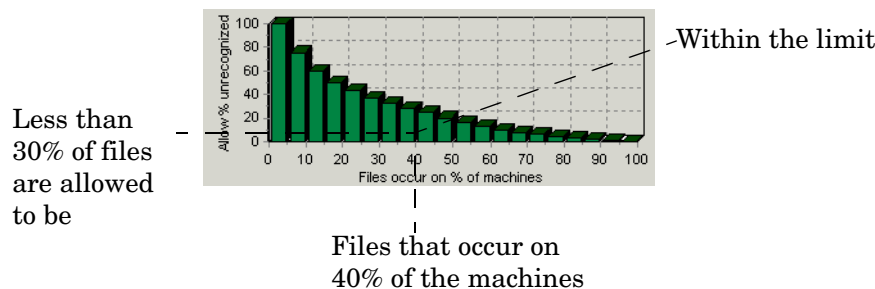
### If the Standard Criteria Is Applied:

From the Standard file criteria chart, you can see For Files that occur on 40% of the machines (4 of 10) less than 30% of them have been allowed to be unrecognized.

That is:

- Files occur on % of machines value = 40
- Allow % unrecognized value = less than 30

Because the unrecognized value is 22%, this falls within the limit and the Objective has been met.



### If the Strict Criteria Is Applied:

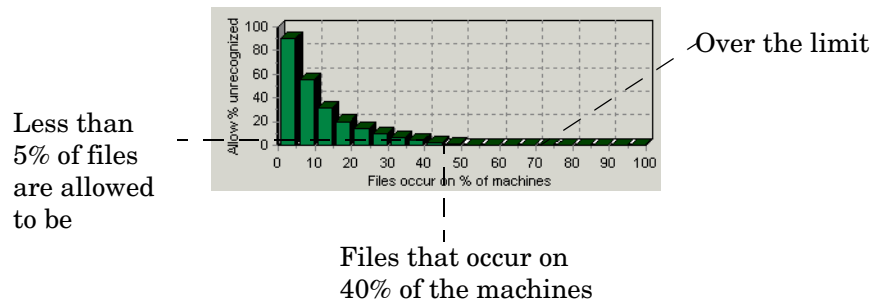
If the Strict criteria had been applied, the Recognition Objective would not have been achieved. Because the category being looking at is Files that occur on 40% of the machines, the Strict criteria allows only less than 5% of them to be unrecognized.

That is:

- Files occur on % of machines value = 40
- Allow % unrecognized value = less than 5



Because the unrecognized value is 22% the allowed limit has been breached and the Objective has not been met.



► For purposes of calculating recognition objectives, Unrecognized files are files with a recognition status of Unknown or CheckVer.

## How to Use Recognition Objectives

There are three steps to using Recognition Objectives.

- Step 1: Define an Initial Set of Objectives
- Step 2: Load Scan Files
- Step 3: Use the SAI Teaching Wizard

### Step 1: Define an Initial Set of Objectives

Start by defining objectives that are achievable with the resources you have available. This means that your initial set of objectives may not match the ideal, but at least can be met with a reasonable amount of effort.

After the first set of objectives have been met, you will be in a much better position to decide:

- Whether more work needs to be done.
- Where it is worth applying the most effort.
- How realistic it is to do.

### Step 2: Load Scan Files

After the entire organization has been scanned, it is a good idea to load all of the scan files into Analysis Workbench to get an overview of the situation. Use this initial load to determine:

- How many unrecognized files there are in total.
- How many of these are common to a large percentage of the population.

After the objectives have been defined, it is not practical to have the scan files for the entire organization in memory if the population is larger than a few hundred machines. If too many scan files are loaded, calculating the objectives may take significant time.

Focus on a subset of machines no larger than at most a few hundred, and use the SAI Teaching Wizard to help achieve the objective associated with this group of machines.

However, Recognition Objectives make most sense if at least 20 scan files are loaded. If fewer than 20 machines are loaded, the File criteria results may unexpectedly change quite a lot if another few machines are loaded.

### Step 3: Use the SAI Teaching Wizard

The SAI Teaching Wizard is an assistant that helps automate the selection of files to teach. It performs this selection based on the Recognition Objectives defined, and always chooses those unrecognized file(s) that will have the greatest impact on the objective.

The Wizard is primarily an aid to teaching applications that occur on multiple machines and consist of a set of files. If you get to the stage where all of the unrecognized files appear on just a single machine, the Wizard is not suitable and the teaching will probably have to be done manually.

At this stage, the unrecognized files are likely to consist of unusual applications, device drivers, orphaned files, etc. The teaching of these types of files can be very time consuming.

## Application Recognition in the XML Enricher

Application recognition is core to the enrichment process that takes place inside the XML Enricher service. When enrichment takes place, a scan file is opened and run through the application library in the form of one or more SAI files.

The enricher then proceeds to write the scan file in compressed XML File format (.xsf) to its “processed” directory, adding information about recognized applications to the file data and adding a separate application data section to the XML file.

After the enriched file is complete, it can be read by the Windows Analysis Tools (Viewer and Analysis Workbench) or it can be processed by a Connect-It script.

The Application Library used by the Enricher takes the form of one or more SAI files. The normal configuration consists of the following:

- Master.zsai - Primary master file, maintained by HP containing English and language neutral applications.
- French.zsai - Master for French language applications
- German.zsai - Master for German language applications
- User.zsai - User-defined SAI file with customer applications

To update the application library, there are two possible scenarios. In the first, you download a new set of master SAI files from the HP support site and make these available to the enricher. In the second, you add applications to a User.zsai file using Analysis Workbench.

## Additional Information

As a customer of Enterprise Discovery you are well aware of the value a complete inventory of your computer population has to your business. One common use of the collected data is to manage your computer assets, including licences for software used in the organization.

The application utilizes a unique heuristic algorithm to identify all software installed on each machine in the population. Rather than using notoriously unreliable sources of information such as the Windows registry or the version information sometimes embedded inside executables, the recognition algorithm uses a custom built library of applications and uses an adaptive algorithm to determine whether a given application is present, based on data such as file names, executable types, sizes, signatures etc.

For this reason, it is imperative that the library is as complete and as up-to-date as possible, for which reason Application Librarians are working constantly on updating and expanding the library.

### What Does it Mean to You?

After having done a complete inventory of your business, it is possible that some application may not be completely recognized by the library. If this is indeed the case, HP will help by adding the applications to the library - free of charge.

In order for the Application Librarians to perform this service for you, they need to have the original installation media available, which will be used to install and scan the software so it can be added to the library. Simply send HP the software to be added to the library, and it will be installed, scanned, added to the library, and the CD-ROMs will be sent back to you. The whole process will typically take about 4 weeks, and the updated library will automatically be made available for download from the HP Support Web site.

Do note, that additions to the library will be done on a first-come, first-served basis, and that the process may take longer. Please make sure you contact one of the Library Managers to discuss your requirements prior to sending the software.

When sending software, it is important that full details of it are included (Publisher Name, Application Name, Application Type, Operating Systems supported, and Language of version(s) included).

To contact the Application Library Manager, use the details shown:

Irina Miryanova

e-mail: [irina.miryanova@hp.com](mailto:irina.miryanova@hp.com)

Tel. +44 (0)208 334 1252

Upon receipt of the software, a confirmation letter will be sent to you and the software will be returned to you within 4 weeks of HP receiving it.



## 6 SAI Editor

SAI Editor allows you to:

- View a collection of SAI files
- Edit User SAIs
- Create new User SAIs
- Move and copy items between SAIs
- Delete items in SAIs
- Import data from an MSI, recognition result or a scan file comparison
- Export the contents of a User SAI to XML format, either as an XML Summary or in its entirety

### Starting the SAI Editor

The SAI Editor can be started in two ways:

- From the Analysis Workbench Recognition | View/Edit SAIs menu.
- As a standalone utility from the Windows Start menu.

### The SAI Editor User Interface

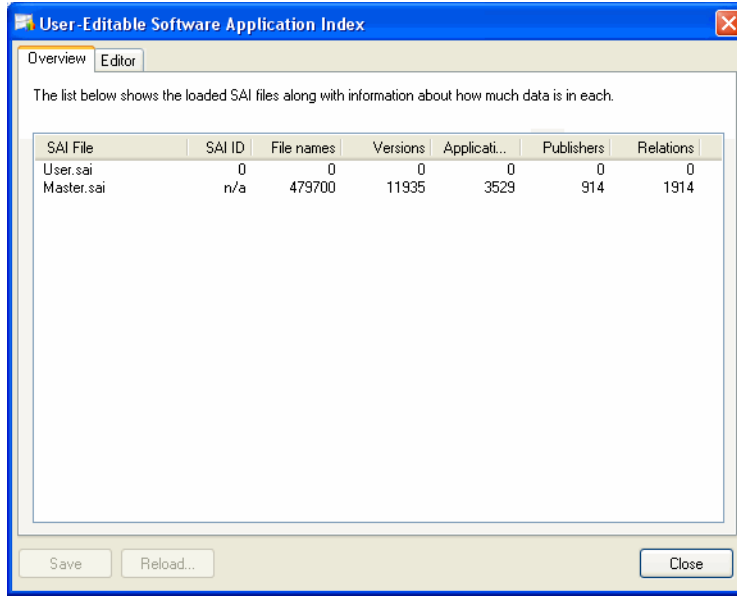
In This Section

- [Overview Tab Page](#) on page 301
- [Editor Tab Page](#) on page 303

#### Overview Tab Page

The **Overview** tab page is only shown if you started the SAI Editor from within the Analysis Workbench application.

This tab page shows the SAIs loaded and details of the data items contained in them.



The following details are shown for each of the SAI files loaded:

- **SAI File** - the name of the SAI file.
- **SAI ID** - the unique ID for the SAI file. This is relevant to the User SAI files only. Master SAIs do not have an ID.
- **File Names** - the number of file names contained in the SAI.
- **Versions** - the number of software versions in the SAI.
- **Applications** - the number of applications in the SAI.
- **Publishers** - the number of publishers in the SAI.
- **Relations** - the number of licence relations in the SAI.

## Right Click Menus

Right-clicking on an entry in this tab page will bring up the **Export summary to XML** option.

By default the XML summary is saved to the following location:

C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Common\user.xml

See [Example of a Summary XML Export](#) on page 352 for further information about the XML summary.

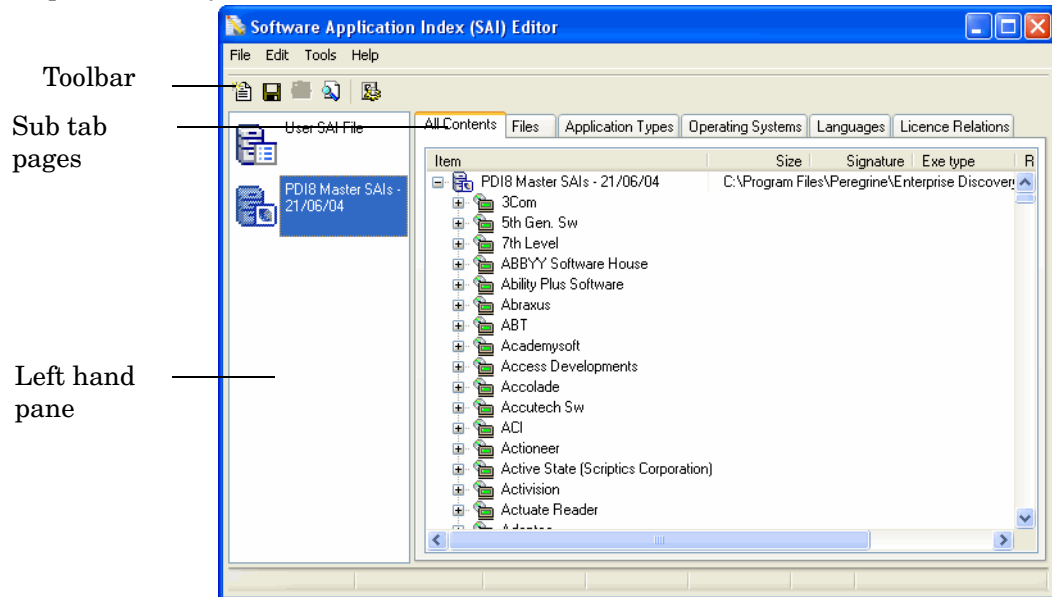
## Buttons in the Overview Tab Page

There are three buttons on this page:

- **Save** - Save any modifications made to the User SAIs
- **Reload** - Discards any unsaved changes to the User SAIs. Reloads the existing one from disk and re-organizes all affected file entries.
- **Close** - This closes the application and cause re-recognition to occur.

## Editor Tab Page

The **Editor** tab page is where you can see in detail the contents of the SAI files. In addition you can perform many tasks here.





The **Tools** menu is not available if you started the SAI Editor from within Analysis Workbench.

### The Left Hand Pane

The left hand of this tab page shows an icon list of the SAI files that can be viewed. The following icons are used to represent User and Master SAI files.

**Table 56 Icons in the SAI files list**

Icon	Description
	This icon represents a User SAI file
	This icon represents a Master SAI file

Click on the icon to view the contents of that particular SAI file.

## Right Click Options for the Left Hand Pane

The following menu items are available when you right click on an SAI file entry in the left hand pane.

**Table 57 Right click options for the SAI files list**






Right click menu item	Description	Further Information
New User SAI	Allows you to create a new empty User SAI file	<a href="#">page 311</a>
Export SAI to XML	Will display the SAI XML Export dialog box which allows you to export the contents of the selected User SAI file to XML format.	<a href="#">page 351</a>
Unload SAI	Unloads the selected SAI from the SAI Editor interface	N/A
Edit Description	This option is only available for User SAI files. It allows you to change the label associated with this file.	N/A

## The Editor Tab Page Toolbar

The following toolbar icons allow you to access various SAI Editor commands.

When the mouse pointer passes over an icon, a tooltip appears indicating the command corresponding to the icon.

**Table 58 Editor tab page**

Icon	Description	Further Information
	Create a new empty User SAI	<a href="#">page 311</a>
	Save changes made to User SAI files	N/A
	Export the contents of a User SAI in XML format	<a href="#">page 351</a>
	Search for entries in a SAI file	<a href="#">page 350</a>
	Set SAI Editor options	<a href="#">page 309</a>



## Sub Tab Pages in the Editor Tab Page

The **Editor** tab page consists of the following six sub tab pages:

**Table 59 Sub tab pages in the Editor tab page**




Sub Tab Page	Further Information
All Contents	page 312
Files	page 333
Application Types	page 336
Operating Systems	page 339
Languages	page 342
Licence Relations	page 346 and page 344

The Application Types, Operating Systems and Languages tab pages are static pages and are pre-populated by HP. However you can add new items to the Application Types and Operating Systems tab pages for your User SAI.



## Icons Used in the Editor Tab Page

The SAI Editor displays a hierarchical structure of software publishers, application names, release labels, application versions and files contained in the SAI files. The following icons are used to represent these:





**Table 60 Icons used in the Editor tab page**

Icon	Description
<b>All Contents tabs page</b>	
	<b>Software Publisher</b> This is the name of the company or corporation that released the software application. For example, Peregrine Systems, Inc. is a software publisher.
	<b>Application Name</b> This is the name of the software program. For example, Enterprise Discovery is an application name.
	<b>Release Label</b> When a publisher releases updates for an existing version of one of their products, they typically don't change the name of that version. Any particular version of a product could have several updates to it. In this scenario, the SAI Editor refers to the umbrella version as the Release Label, and to each of the updates as an application Version. It is not necessary that every version of software has a release label. In fact, most of them do not. Every version without a release label is associated to a virtual Standalone Releases label.


**Table 60 Icons used in the Editor tab page**

Icon	Description
	Application Version See description above
	File Each file is categorized as Main, Associated or 3rd Party.


**Files tab page**

	File Each file is categorized as Main, Associated or 3rd Party.
	Main File This is a key application file, that is, it is a file without which the application could not be running. It should always be present whenever the application is installed regardless of whether it is a minimum or complete installation.
	Associated File This is a non-key file that is part of the application and is written by the publisher that developed the product.
	3rd Party File This is a file written by another Publisher (3rd Party) and is used in the current application. An example of a 3rd party files is some DLL files that are technically used by the application, but are also distributed freely and can be used by other applications.


**Application Types tab page**

	This icon represents the different applications software categories (for example, word processor and spreadsheet).
---	--




**Operating Systems tab page**

	This icon represents Operating Systems.
---	---

**Languages tab page**

	This icon represents languages.
---	---------------------------------

**Licence Relations tab page**

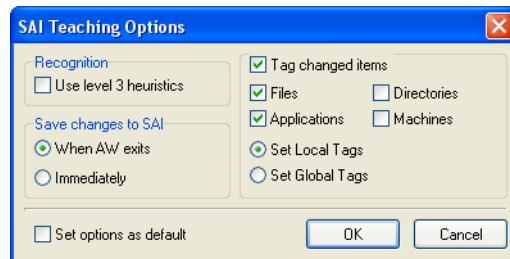
	Indicates that this application also licences another application.
	Indicates that this application is licensed by another application.
	Indicates that this application both licences and is licensed by another application.

## Buttons in the Editor Tab Page

➤ These buttons are only available if you use the SAI Editor embedded in Analysis Workbench.

There are three buttons on this page:

- **Save** Save any modifications made to the User SAI
- **Reload** Discards any unsaved changes to the User SAI. Reloads the existing one from disk and re-organizes all affected file entries.
- **Close** Closes the SAI Editor. If you have made any changes, the SAI Teaching Options dialog box will be displayed.



Set the options as follows:

- **Recognition**

Use level 3 heuristics: SAI teaching uses the same recognition method as is used during the loading process. This means that if the 'Level 3 heuristics' is enabled, teaching a single file will reprocess all files on all machines on which the file occurs. If 'Level 3 heuristics' is disabled, teaching a single file will cause all files in all directory/machine combinations where the file occurs to be re-recognized.

➤ This setting should be set to the same as when the scans were loaded. If the scans are loaded with Level 3 heuristics enabled and re-recognition after teaching is done without it, recognition results can change significantly.

- **Save changes to SAI**

- **When AW exits:** Any changes to the SAI are saved when you exit from the Analysis Workbench application.
- **Immediately:** Any changes to the SAI are saved immediately.

- **Tag changed items**

Selecting this option enables the following further options:

- **Files** - Any files that are affected by the SAI teaching are tagged.
- **Applications** - Any applications that are affected by the SAI teaching are tagged.
- **Directories** - Any directories that are affected by the SAI teaching are tagged.
- **Machines** - Any machines that are affected by the SAI teaching are tagged.
- **Set Local Tags** - If this option button is selected, then Local Tags are used for the operations.
- **Set Global Tags** - If this option button is selected, then Global Tags are used for the operations.

- **Set options as default**

Select this check box to retain these settings as the default.

## Incremental Column Search

The incremental column facility is used to locate an entry in the first column in a tab page.

To Perform an Incremental Column Search:

- 1 Click on the column header in the active window and progressively type the word(s) or number(s) that make up the entry that you want to locate.

The window automatically locates the closest existing value in the column.

## Sorting Entries in a Column

Click on the column header to sort the contents of that column. The default sort order is ascending.

This command sorts text alphabetically, numerically, or by date in ascending or descending order.

## Moving Columns to a New Position

Columns in the Editor tab page can be moved to any position on the page. To do this, just drag the column header to the location you want.


# Setting Properties for the SAI Editor

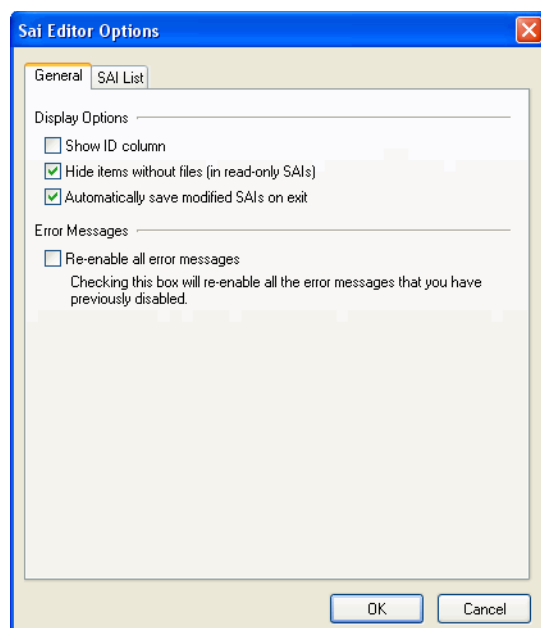
## In This Section

- [Opening the SAI Editor Options Dialog box](#) on page 309
- [The General Tab Page](#) on page 309
- [The SAI List Tab Page](#) on page 310
- [Adding a New SAI File for Application Recognition](#) on page 311
- [Removing an Existing SAI File](#) on page 311
- [Creating a New Empty User SAI](#) on page 311

## Opening the SAI Editor Options Dialog box

To open the SAI Editor Options dialog box:

- In the **Editor** tab page click the **SAI Editor Options**  icon on the toolbar. The **SAI Editor Options** dialog box is displayed.



There are two tab pages in this dialog box:

- [The General Tab Page](#) on page 309
- [The SAI List Tab Page](#) on page 310

## The General Tab Page

The **General** tab allows you to set the following options:

- **Show ID Column**

Checking this option will display an ID column in all the tab pages. IDs are assigned to each entry in the User SAI. When you copy or create an entry - a new ID is assigned to that entry.

- **Hide items without files (in read-only SAIs)**

This option provides you with a cleaner view. It hides any entries that are empty - that is, do not have files in them. This option is for the Master SAI only.

- **Automatically save modified SAIs on exit**

All modifications made to the User SAIs will be automatically saved when exiting the application.

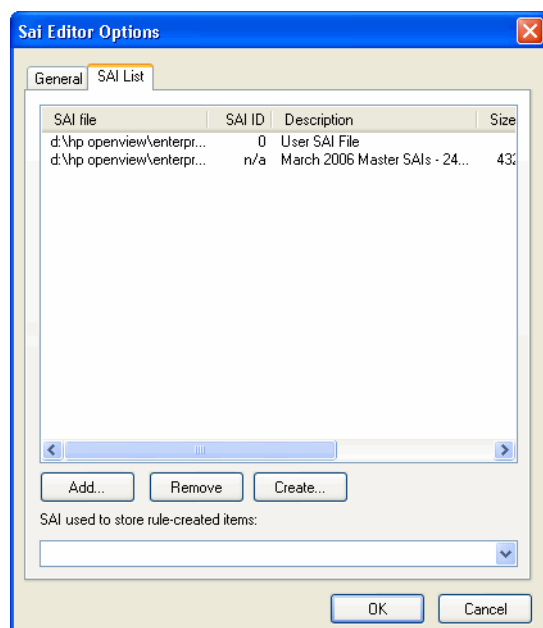
- **Re-enable all error messages**

Checking this option will re-enable all error messages that you have previously disabled.

## The SAI List Tab Page

The options on the SAI List tab page allow you to:

- Add a new SAI file to be viewed or edited.
- Remove an existing SAI file.
- Create a new empty User SAI file.



The list box on this tab page displays the following information:

- The path to source files for the SAI – both read-only Master SAIs and User SAI files
- The SAI ID number for User SAI files. Master SAI files do not have an ID.
- A description of the SAI files.
- The size of each SAI file (in kilobytes).
- The number of application files in each SAI.
- The type of SAI file:

- Master - Read-only SAI (Master.zsai)
- Editable - (User.zsai)
- The creation date for a Master SAI file or for a User SAI, the date the file was last saved.

## SAIs used to store rule-created items

Any items encountered by SAI Editor that were created by rules will be added to the SAI file specified here. These rules are present within the SAI files themselves and additional rules can be added using SAI Editor.

Select the SAI file from the drop down list. The drop down list contains a list of the SAIs currently loaded.

If this field is left blank, SAI Editor will create a file called **Auto.zsai** and put this in the same location as the first Master SAI.

## Adding a New SAI File for Application Recognition

To add a new SAI file for application recognition:

- 1 Select the **SAI List** tab in the **SAI Editor Options** dialog box.
- 2 Click the **Add** button on this tab page.
- 3 Navigate to and select the SAI file (Master or User) you want to load.

The SAI file is added to the list box which means the file will be included in the SAI Editor interface ready for you to view or edit.

## Removing an Existing SAI File

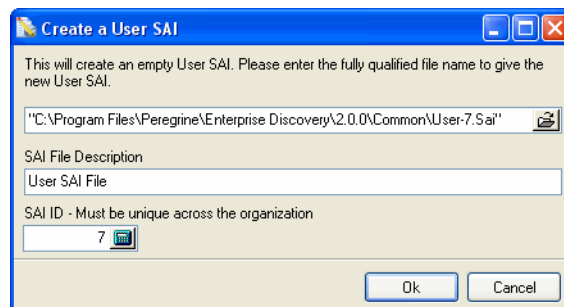
To remove an existing SAI file:

- 1 Select the **SAI List** tab in the **SAI Editor Options** dialog box.
- 2 Select the applicable file in the list box and click the **Remove** button.

## Creating a New Empty User SAI

To create a new empty User.zsai:

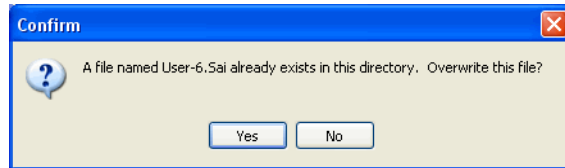
- 1 Select the **SAI List** tab in the **SAI Editor Options** dialog box.
- 2 Click the **Create** button. The **Create a User SAI** dialog box is displayed.



- 3 Enter or navigate to the directory where the SAI file is to be created.

- 4 Enter a description for the file.
- 5 Click the **OK** button.

The file is automatically assigned a unique ID. However, you may already have an SAI with the same filename. If so, the following message will be displayed.



- 6 Click **Yes** if you want to overwrite the existing SAI file or click **No** to return to the dialog box and assign a new ID to the SAI file.
- 7 If you have made modifications to the `cfgNextSAIID` setting in the Analysis Workbench ini file, you may see the following message. This happens when the value for the ID in the ini file is missing or lower than the highest ID in the user SAIs currently loaded. This message is for information only - the Enterprise Discovery components will correct this situation automatically by inserting the correct ID value into the ini file.

The next User SAI ID cannot be found in the settings file.




This probably means that you are using User SAIs created with a different version of the software, or created on a different machine.

Please take care to set the new ID to a value that is unique across your organization.



## The All Contents Tab Page

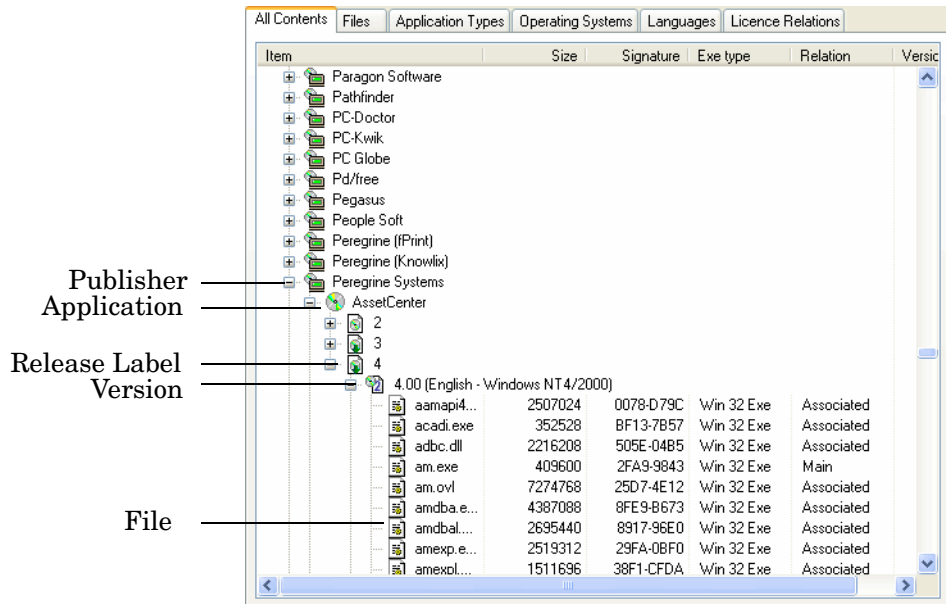
The **All Contents** tab page displays a hierarchical structure of software publishers, application names, releases, application versions and files contained in the SAI file.

### Viewing Information in the All Contents Tab Page

- 1 Click on the + sign next to a Publisher  to expand the tree.  
All the Applications by that software publisher are shown.
- 2 Expand an Application  to display the Release Labels for it.
- 3 Expand a Release Label  to display the Versions of that particular software application release that are in the database.



- 4 Click on a Version  of the software to display the Files  for that version.






The following information is shown in the columns:

- **Size** - The size of the file
- **Signature** - The signature is a checksum of the first 8 Kilobyte of a file.
- **Exe Type** - The type of executable the file is. For example, Win32 exe, DOS exe.
- **Relation** - Whether the file is a Main, Associated or 3rd Party file. See [Viewing Information in the Files Tab Page](#) on page 333 for definitions of these terms.
- **ID** - The unique identifier for that particular entry. This column is only shown if you selected the Show ID Column option in the SAI Editor Options dialog box. See page [Setting Properties for the SAI Editor](#) on page 309 for further information.




## Right Click Menus

Different right click menus are available for different nodes of the Publisher tree.

**Table 61 Right click menus**

Node	Menus available
 Root - the User SAI	New Item
 Publisher	Delete New Item Properties
 Application	Delete New Item Properties

**Table 61 Right click menus**

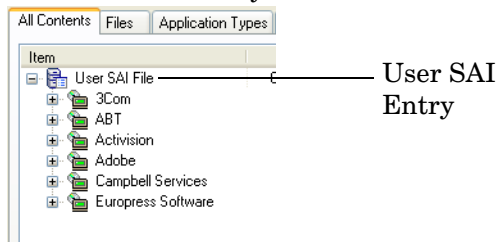
Node	Menus available
 Release Label	Explore Licence Relations Delete New Item Properties
 Version	Delete New Item Properties
 File	Delete Properties

## Adding a New Publisher

This procedure is used to add a new software publisher to a User SAI.

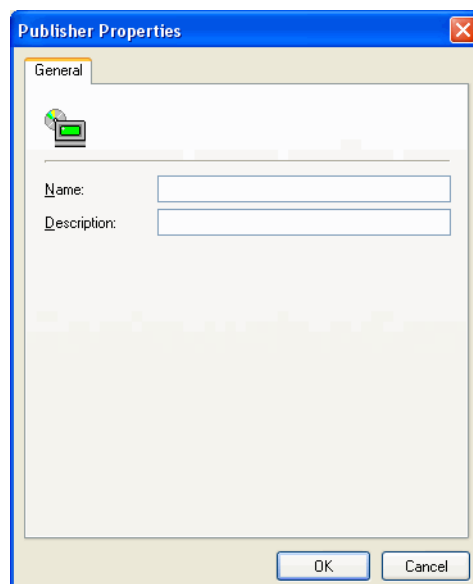
To add a new software publisher to a User SAI:

- 1 Right-click on the root **User SAI** entry in the tree. It is the first entry (the root) of the tree.



- 2 Select the **New Item** option.

The Publisher Properties box is displayed:



- 3 Enter the **Name** and **Description** for the new software publisher.



Ensure that the Publisher Name is spelled correctly. Before adding a publisher name to the file, check whether the entry for the publisher already exists in the SAI file.

## Deleting an Existing Publisher

This procedure is used to delete an existing software publisher from a User SAI.

To delete an existing publisher:

- 1 In the tree, right-click on the software publisher to be deleted.
- 2 Select the **Delete** option or hit the **Delete** key on your keyboard.

A confirmation message is displayed.



- 3 Click **Yes** to delete the software publisher and all its associated sub-items.

## Editing the Properties for an Existing Publisher

This procedure is used to edit the properties for a software publisher.

- 1 In the tree, right-click on the software publisher to be edited.
- 2 Select the **Properties** option.

The **Publisher Properties** box appears.

- 3 Edit the details as required.
- 4 Click the **OK** button to complete the edit.

Once the publisher details have been edited, the amended details are displayed in the tree.

## Merging the Contents of Publishers

You can merge the contents of a software publisher with another publisher within the same SAI so that they contained under the same entry. You would do this, for example, if a software publisher has been acquired by another company.

To merge the contents of publishers:

- 1 Drag and drop the publisher onto another publisher entry in the tree.

A confirmation dialog box is displayed.



- 2 Click the **OK** button to accept the merge.

## Copying Publisher Contents to Another User SAI

You can merge the contents of a software publisher to a different User SAI.

To copy a publisher to another SAI:

- Drag and drop the publisher into the appropriate User SAI entry in the left hand pane of the Editor.

The publisher entry is copied to the other SAI. This will only copy the publisher information. If you want to copy the file-level data to the other User SAI, you should select the files you want copied, and then drag and drop the data into the appropriate User SAI.

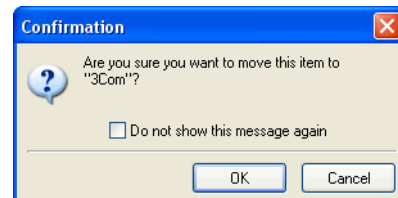
## Moving the Contents of a Publisher to Another Publisher Within the Same SAI

You can move the contents of a publisher to another publisher within the same SAI.

To move the contents of a publisher to another publisher within the same SAI:

- 1 Select the applications under the publisher and drag them to the publisher you want them moved to.

A confirmation dialog box is displayed.



- 2 Click the OK button to accept the move.

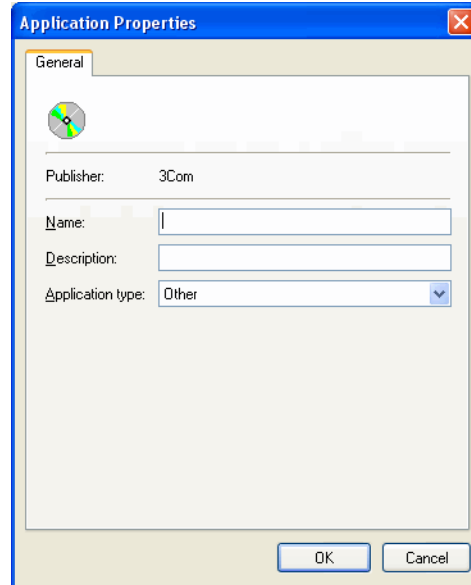
## Adding a New Application

This procedure is used to add a new software application to a User SAI.

To add a new software application to a User SAI:

- 1 Right-click on the appropriate software publisher entry in the tree.
- 2 Select the New Item option.

The Application Properties box is displayed:



- 3 Enter the Name and Description for the new software publisher.
- 4 From the Application Type pull-down list select the software category that the application falls under (for example, word processor and spreadsheet).



Ensure that the Application Name is spelled correctly. Before adding an application name to the file, check whether the entry for the application already exists in the SAI file.

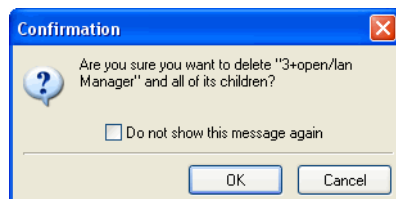
## Deleting an Existing Application

This procedure is used to delete an existing software application from a User SAI.

To delete an existing application:

- 1 In the tree, right-click on the software application to be deleted.
- 2 Select the Delete option or hit the Delete key on your keyboard.

A confirmation message is displayed.



- 3 Click Yes to delete the software application and all its associated sub-items.

## Editing the Properties for an Existing Application

This procedure is used to edit the properties for a software application.

To edit the properties for an existing application:

- 1 In the tree, right-click on the software application to be edited.

- 2 Select the Properties option.  
The Application Properties box appears.
- 3 Edit the details as required.
- 4 Click the OK button to complete the edit.

Once the application details have been edited, the amended details are displayed in the tree.

## Merging Applications Within the Same SAI

You can merge the contents of an application with another application within the same SAI so that they contained under the same entry.

To merge the contents of applications:

- 1 Drag and drop the application onto another application entry in the tree.  
A confirmation dialog box is displayed.



- 2 Click the OK button to accept the merge.

## Copying an Application to Another User SAI

You can copy a software application to a different User SAI.

To copy a software application to another SAI:

- Drag and drop the application into the appropriate User SAI entry in the left hand pane of the Editor.

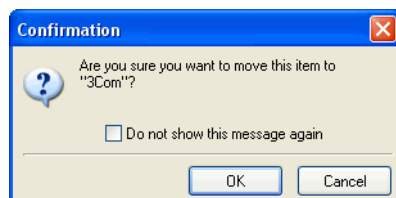
The application and the publisher entries are copied to the other SAI. If the publisher for this application already exists in new User SAI it will be copied into it automatically.

## Moving an Application to Another Publisher Within the Same SAI

You can move an application to another application publisher within the same SAI.

To move an application to another publisher within the same SAI:

- 1 Select the application and drag it to the publisher you want it moved to.  
A confirmation dialog box is displayed.



- 2 Click the OK button to accept the move.

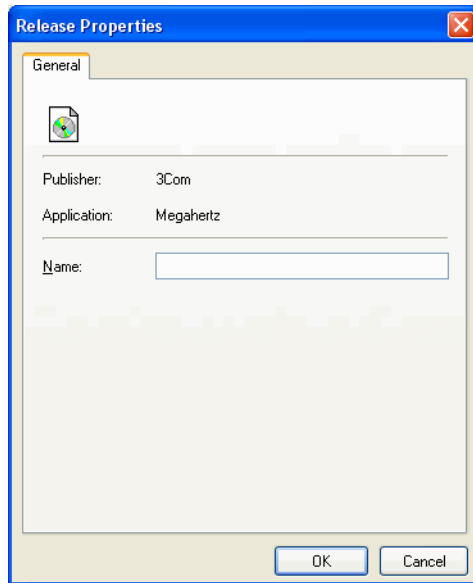
## Adding a New Release

This procedure is used to add a new software release to a User SAI.

To add a new software release to a User SAI:

- 1 Right-click on the appropriate software application entry in the tree.
- 2 Select the New Item option.

The Release Properties box is displayed:



- 3 Enter the Name for the new software release.



Ensure that the Release Name is spelled correctly. Before adding a release to the file, check whether the entry for the release already exists in the SAI file.

## Deleting an Existing Release Label

This procedure is used to delete an existing software release from a User SAI.

To delete an existing release:

- 1 In the tree, right-click on the software release to be deleted.
- 2 Select the Delete option or hit the Delete key on your keyboard.

A confirmation message is displayed.



- 3 Click Yes to delete the software release and all its associated sub-items.

## Editing the Properties for an Existing Release Label

This procedure is used to edit the properties for a software application.

To edit the properties for an existing release:

- 1 In the tree, right-click on the software release to be edited.
- 2 Select the Properties option.  
The Release Properties box appears.
- 3 Edit the details as required.
- 4 Click the OK button to complete the edit.

Once the release details have been edited, the amended details are displayed in the tree.

## Merging Release Labels

You can merge the contents of a release with another release within the same SAI so that they contained under the same entry.

To merge the contents of releases:

- 1 Drag and drop the release onto another release entry in the tree.

A confirmation dialog box is displayed.



- 2 Click the OK button to accept the merge.

## Copying a Release Label to Another User SAI

You can copy a software release to a different User SAI.

To copy a software release to another SAI:

- Drag and drop the release into the appropriate User SAI entry in the left hand pane of the Editor.

The release, application name and publisher are copied to the other SAI. If the publisher and application for this release already exists in new User SAI it will be copied into it automatically.

## Moving a Release Label to Another Application Within the Same SAI

You can move a software release to another application within the same SAI.



To move a software release to another application within the same SAI:

- 1 Select the release and drag it to the application you want it moved to.

A confirmation dialog box is displayed.



- 2 Click the OK button to accept the move.

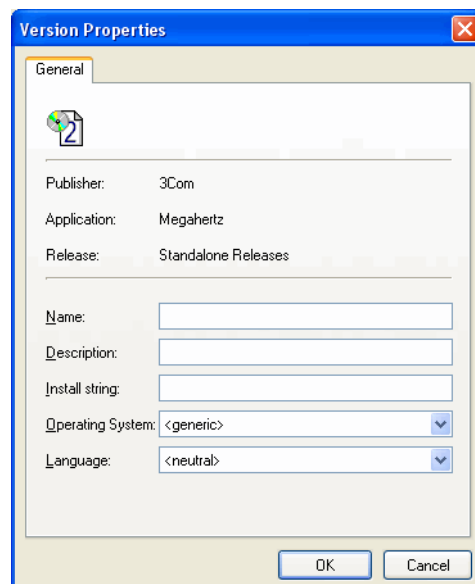
## Adding a New Version

This procedure is used to add a new software version to a User SAI.

To add a new software version to a User SAI:

- 1 Right-click on the appropriate software release entry in the tree.
- 2 Select the New Item option.

The Version Properties box is displayed:



- 3 Enter the following details for the new software version.

- **Name**

Name of the new version (must be entered)

- **Description**

This is a user defined field that can contain any text.

- **Install String**

This is the line that the version writes to the add/remove programs list when it is installed.

- **Operating System**

The Base Operating System of the application version (for example, Windows NT).  
Select the Base OS from the drop-down list.

- **Language**

Select the language of the application version from the drop-down list.

- 4 Click OK to add the new software version to the SAI file.



Before adding a software version to the file, check whether the entry already exists in the SAI file.

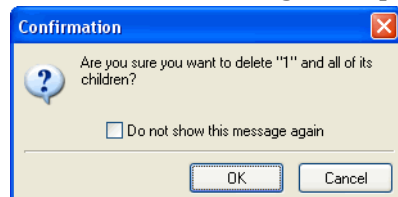
## Deleting an Existing Version

This procedure is used to delete an existing software version from a User SAI.

To delete an existing version:

- 1 In the tree, right-click on the software version to be deleted.
- 2 Select the Delete option or hit the Delete key on your keyboard.

A confirmation message is displayed.



- 3 Click Yes to delete the software version and all its associated sub-items.

## Editing the Properties for an Existing Version

This procedure is used to edit the properties for a software version.

To edit the properties for an existing version:

- 1 In the tree, right-click on the software version to be edited.
- 2 Select the Properties option.

The Version Properties box appears.

- 3 Edit the details as required.
- 4 Click the OK button to complete the edit.

Once the version details have been edited, the amended details are displayed in the tree.

## Merging Versions

You can merge the contents of a version with another version within the same SAI so that they are contained under the same entry.

To merge the contents of versions:

- 1 Drag and drop the version onto another version entry in the tree.

A confirmation dialog box is displayed.



- 2 Click the OK button to accept the merge.

## Copying a Version to Another User SAI

You can copy a software version to a different User SAI.

To copy a software version to another SAI:

- Drag and drop the version into the appropriate User SAI entry in the left hand pane of the Editor.

The version, release, application name and publisher are copied to the other SAI. If the publisher, application and release for this version already exists in new User SAI it will be copied into it automatically.

## Moving a Version to Another Release Label Within the Same SAI

You can move a software version to another release within the same SAI.

To move a software version to another release within the same SAI:

- 1 Select the version entry and drag it to the release you want it moved to.

A confirmation dialog box is displayed.



- 2 Click the OK button to accept the move.

## Adding a File

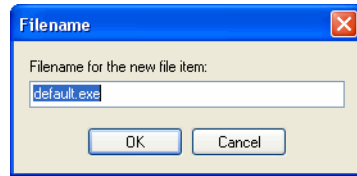
There are two methods of adding a new file to a User SAI.

### Method 1

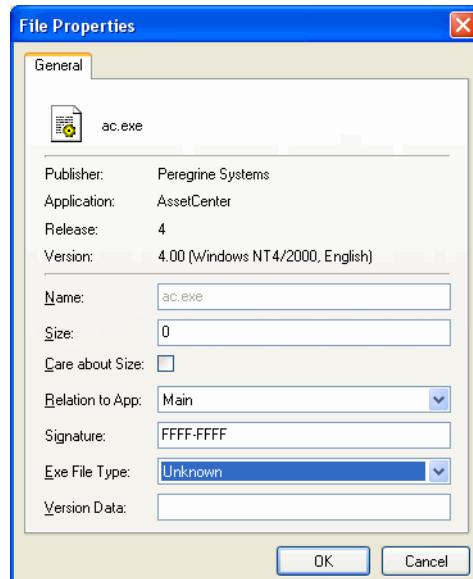
To add a new file to a User SAI using the Editor:

- 1 Right-click on the appropriate software version entry in the tree.
- 2 Select the New Item option.

The Filename box is displayed:



- 3 Enter the name of the file and click the OK button. The File Properties dialog box is displayed.



- 4 Enter the following details for the file:

- Size  
The size of the file
- Care about Size  
When this option is enabled, the size of the file is used as a recognition criteria. When disabled, file size will not be used in recognition and N/A will be displayed in the size column.
- Relation to App:  
Whether the file is a Main, Associated or 3rd Party file. See [Viewing Information in the Files Tab Page](#) on page 333 for definitions of these terms.
- Signature  
The signature is a checksum of the first 8 Kilobyte of a file.
- Exe File Type  
The type of executable file (for example, Win 32 exe or Archive).
- Version Data  
You cannot enter data into this field.

- 5 Click OK to add the new file to the SAI.



Ensure that the file name is spelled correctly. Before adding the file, check whether it already exists for this version.

## Method 2

Using Windows Explorer you can automatically add the file to the software version.

To add a new file to a User SAI using Windows Explorer:

- 1 In Windows Explorer, navigate to the file you want to add.
- 2 Drag the file onto the version in the SAI Editor. The file will be added to the version automatically with the properties details filled in. These properties can be amended as necessary - see [Editing the Properties for Files in the Files Tab Page](#) on page 335 for information on how to do this.

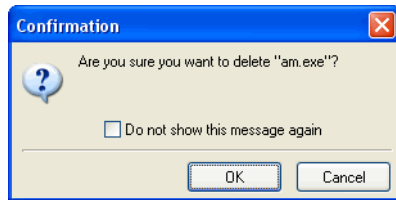
## Deleting an Existing File

This procedure is used to delete an existing file from a User SAI.

To delete an existing file:

- 1 In the tree, right-click on the file to be deleted.
- 2 Select the Delete option or hit the Delete key on your keyboard.

A confirmation message is displayed.



- 3 Click Yes to delete the file.

## Editing the Properties for an Existing File

This procedure is used to edit the properties for a file.

To edit the properties for an existing file:

- 1 In the tree, right-click on the file to be edited.
- 2 Select the Properties option.

The File Properties box appears.

- 3 Edit the details as required:

- Name  
Name of the new file (must be entered)
- Size  
The size of the file
- Care about Size

When this option is enabled, the size of the file is used as a recognition criteria. When disabled, file size will not be used in recognition and N/A will be displayed in the size column.

- Relation to App:

Whether the file is a Main, Associated or 3rd Party file. See [Viewing Information in the Files Tab Page](#) on page 333 for definitions of these terms.

- Signature

The signature is a checksum of the first 8 Kilobyte of a file.

- Exe File Type

The type of executable file (for example, Win 32 exe or Archive).

- 4 Click the OK button to complete the edit.

Once the file details have been edited, the amended details are displayed in the trees

## Copying a File to Another User SAI

You can copy a file to a different User SAI.

To copy a file to another SAI:

- Drag and drop the file into the appropriate User SAI entry in the left hand pane of the Editor.

The file is copied to the other SAI. If the publisher, application, release and version for this file already exists in new User SAI it will be copied into it automatically.



You can select multiple files by pressing the shift key and clicking on the files.

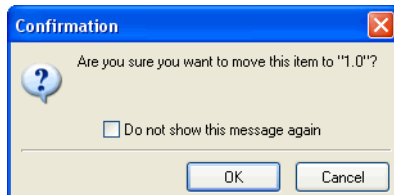
## Moving a File to Another Version Within the Same SAI

You can move a file to another version within the same SAI.

To move a file to another version within the same SAI:

- 1 Select the file entry and drag it to the version you want it moved to.

A confirmation dialog box is displayed.



- 2 Click the OK button to accept the move.

## Creating a Recognition Rule

The rules-based recognition feature will help Enterprise Discovery anticipate new versions of the applications already on your workstations, and already saved in your user SAI. By looking at the current data for an application, you can create a rule (based on a series of regular expressions) that will provide automatic recognition of any new versions of that application.

This means that you will not have to teach each new version of an application. The rule should automatically recognize an application upgrade. These rules will create entries in a rules-based SAI that will sit alongside with your standard User SAIs.

#### Prerequisites:


- In order to use this feature successfully, you should have a good understanding of regular expressions. This document will provide several examples, but the list is not exhaustive.
- You need a good understanding of Enterprise Discovery's recognition and teaching processes.

The following procedure will show you how to set up a simple example of a Recognition Rule.


#### To create a recognition rule:

- 1 Open the **Viewer** and the **SAI Editor**.

To create a rule for a specific application, you want to see the current data in the Viewer, so you can build an appropriate rule so Enterprise Discovery can immediately recognize future versions of that application.

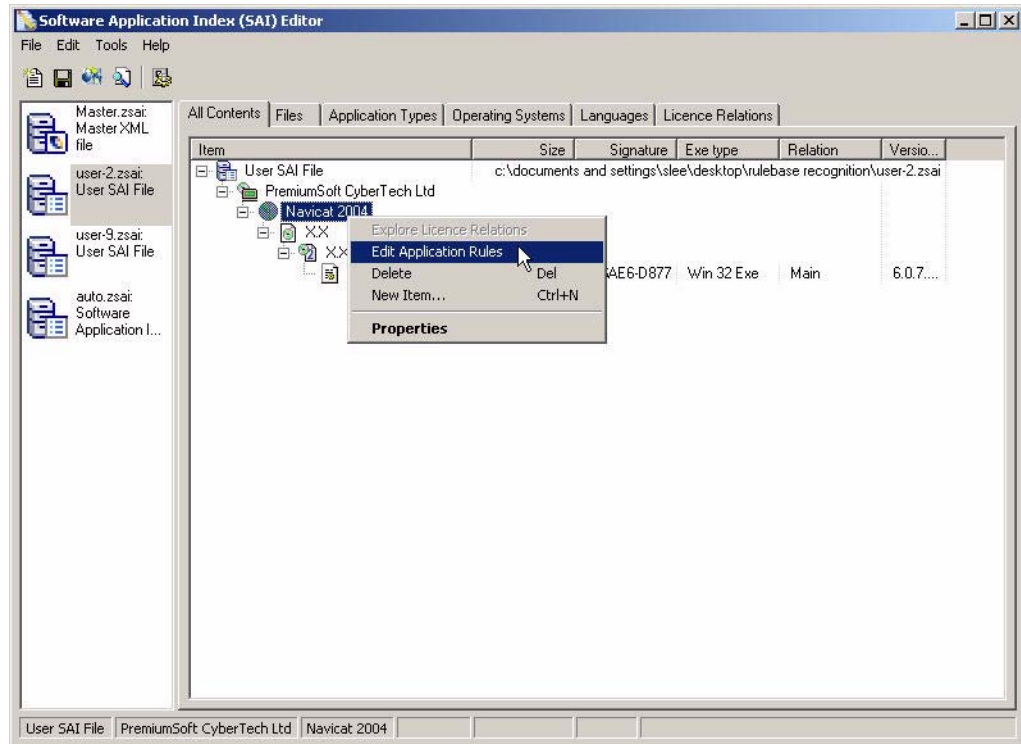
 You can only add rules to the User.sai.

- 2 In Viewer, open the scan file that contains the application for which you want to create a recognition rule.
- 3 In Viewer, locate the file you want to teach under the **Directories and Files** tab. In this example, we will use PremiumSoft's **navicat.exe**.

 Look at the Version information, this will help you create your rule.

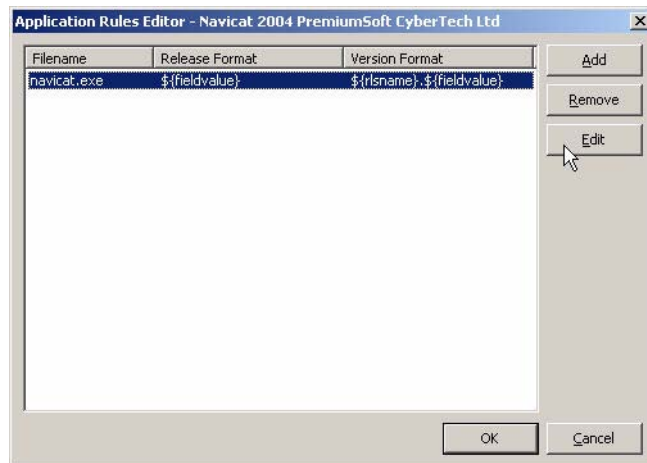
- 4 In the SAI Editor, locate (or add) the application for which you want to create a rule. You need to create a placeholder version (for example, "X") and placeholder release.

- 5 Find the application to teach, and right click on it.



- 6 Select **Edit Application Rules**.

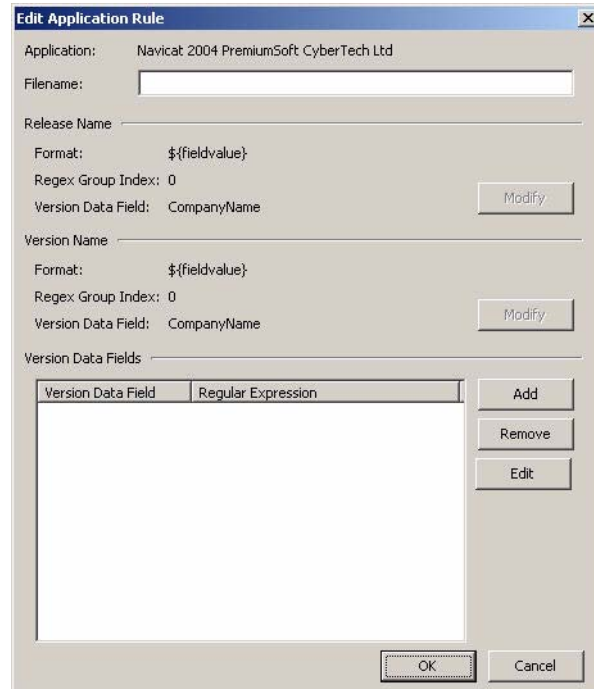
The Application Rules Editor appears.



- 7 Select the application filename and click **Edit**. (If this is the first time you've done this, the list will be empty. In that case, click **Add**.)



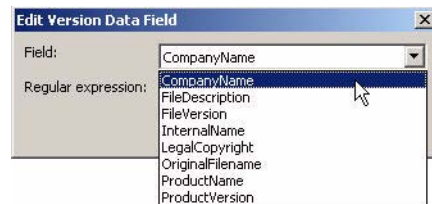
The Edit Application Rules window appears.



From here, you can edit the filename, release name, version name, and version data fields for your recognition rule.

- 8 The existing Filename may appear already. If you would like to change it, do so now. For this example, we are using **navicat.exe**.
- 9 Under Version Data Fields (at the bottom of the window), click **Add**.

The Edit Version Data Field window appears.



- 10 Select one of the options (for example, CompanyName) from the pull-down list.
- 11 Add a regular expression that will recognize the company name info as seen in your scan file. For example, you could enter the following:  

```
PremiumSoft CyberTech Ltd\.
```
- 12 Click **OK**.

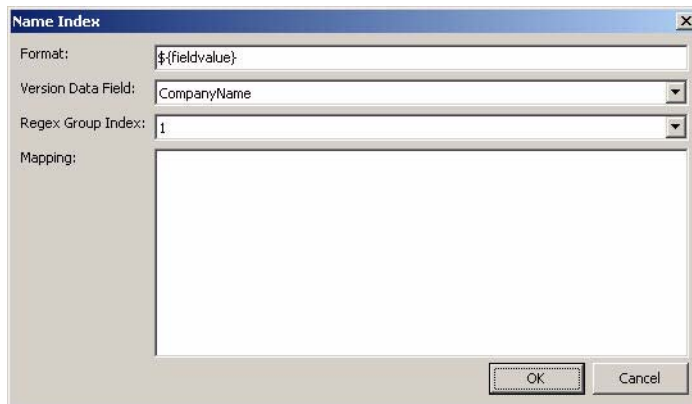
- 13 Repeat [step 9](#) to [step 12](#) for as many fields as you wish. Make sure your regular expressions are correctly formatted. The following list provides a few more examples.

**Table 62 Regular Expressions**

RegEx	Description
<code>([0-9]+\)\.([0-9]+)</code>	This will recognize a variety of version numbers with two digits divided by a dot. For example, 2.4, 5.6, etc.
<code>([0-9]+\)\.([0-9]+\)\.([0-9]+\)\.([0-9]+)</code>	Similar to the one above, this will recognize a version number with four digits, such as 1.2.2.3, 3.4.4.4, etc.
<code>^([A-Za-z]*)\ ([A-Za-z]*)</code>	This will recognize any text that may appear, in upper or lower-case letters.

- 14 Under Release Name, click **Modify**.

The Name Index window appears.



- 15 Configure the Name Index.

- a For Format, you can enter a combination of text and any of the following macros:

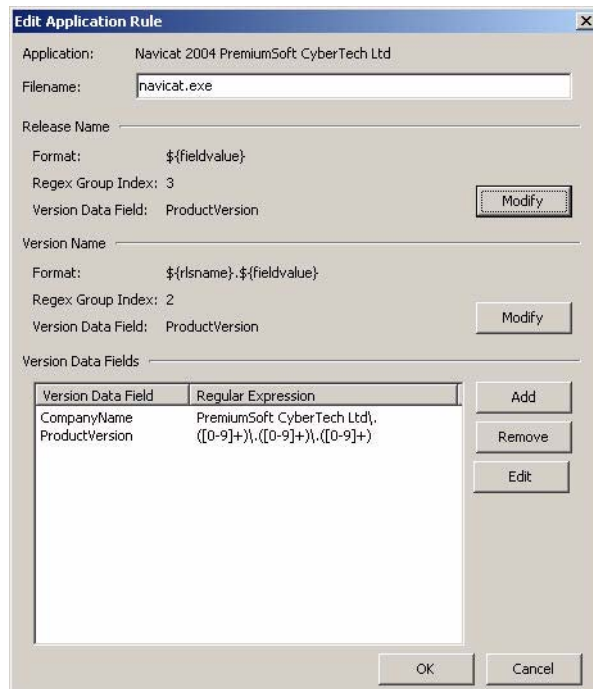
**Table 63 Macros**

Macro	Description
<code>\${fieldvalue}</code>	Covers whatever text appears in the field. Cannot be used for Application Name, Publisher Name, or Release Name.
<code>\${appname}</code>	Application Name (returns the complete value of the Application Name, including all formatting).
<code>\${pubname}</code>	Publisher Name (returns the complete value of the Publisher Name, including all formatting).
<code>\${rlsname}</code>	Release Name (returns the complete value of the Release Name, including all formatting).

- b For Version Data Field, you can select one of the fields you have already configured.

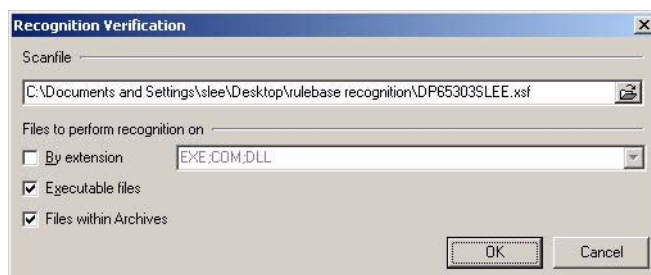
- c For Regex Group Index, you can only change the default selection if your regular expression has more than one groups. For example, if your Product Version regex is `([0-9]+\.[0-9]+\.[0-9]+)`, there are three groups to choose from. In this case, you can select 1, 2, or 3. Whichever specific number you select will represent the portion of your regex that will be recognized.
- d For Mapping, you can enter some extra rules that will help identify applications. For example, you can enter the following to recognize different marketing names for the applications:
  - 1=Windows 98
  - 2=Windows 2000
  - 3=Windows XP

16 Click **OK**



17 Click **OK**.

18 In the SAI Editor, click **Tools > Import Data from Recognition Result**. You will now view the result of your rule.



19 Select your scan file, and click **OK**.

20 The Recognition Result Import window appears, and will process the scan data for a few seconds.

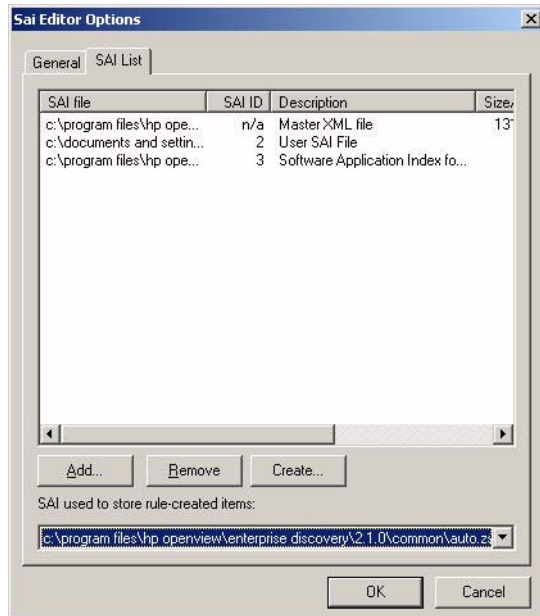
- 21 Find the file you were teaching (in this example, navicat.exe), right-click on it, and select View File Properties.

The file uses in this example (navicat.exe) should be recognized as the release and version as expected in the rule. The new auto.zsai file contains the version and release data that you would expect based on your rule.

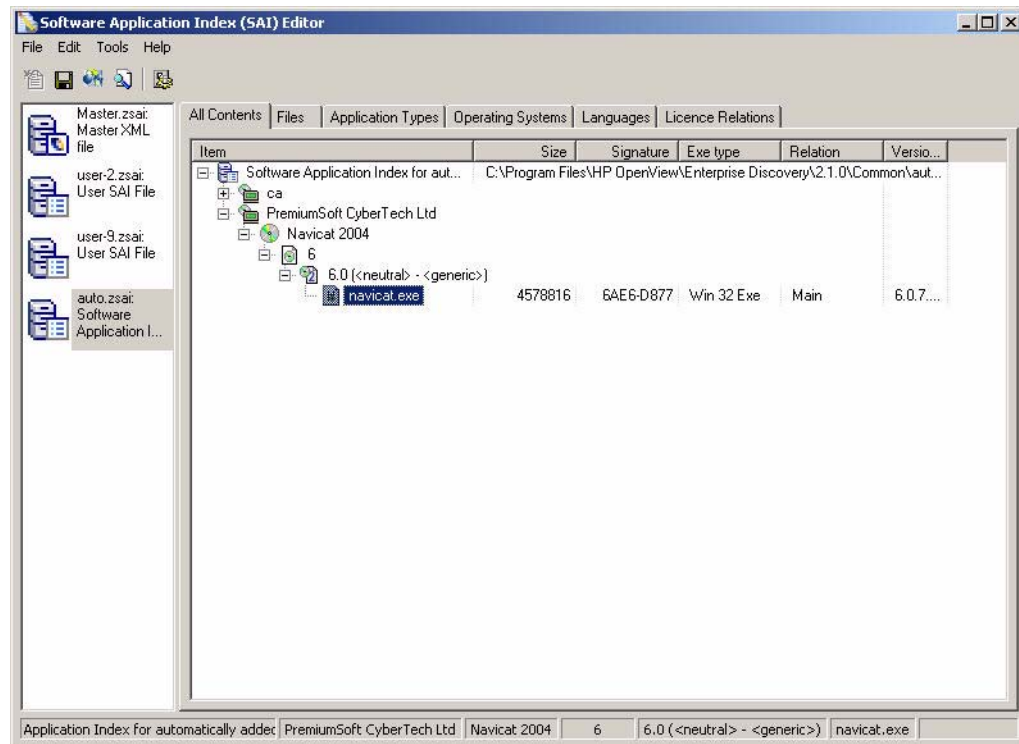
You can see the latest version data as seen in the scan file.

This auto.zsai file will be added to the SAI Editor list automatically.

- 22 In the SAI Editor, click **Edit > Options**.
- 23 At the bottom of the SAI Editor Options window, select the new auto.zsai file, and click **OK**.



- 24 In the new auto.zsai file, open up the entry for PremiumSoft, and you will see the latest data available for this application, based on the rules you created.



## The Files Tab Page


### In This Section

- Viewing Information in the Files Tab Page on page 333
- Editing the Properties for Files in the Files Tab Page on page 335

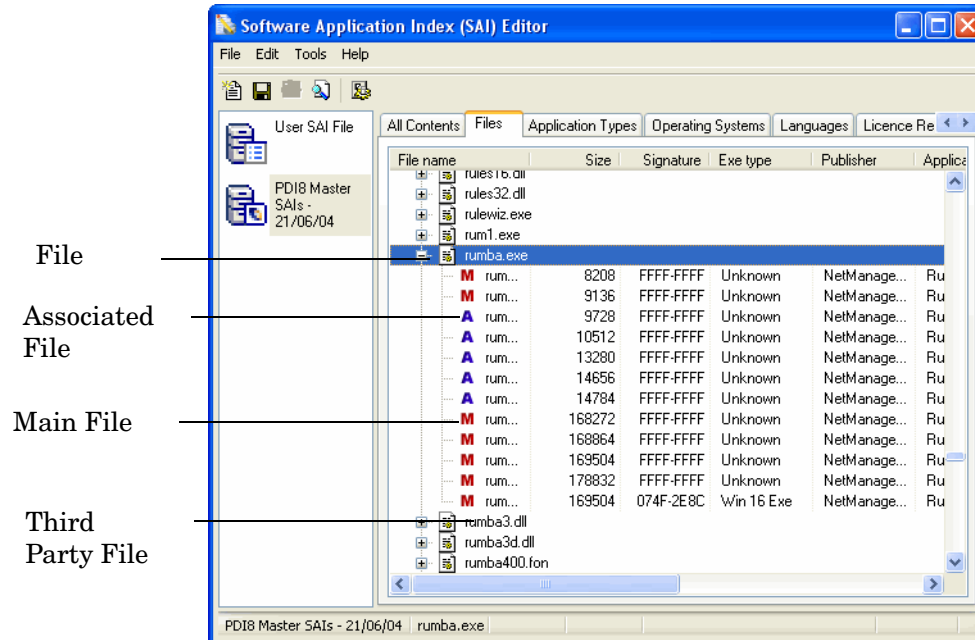


You can only edit User SAI files.

### Viewing Information in the Files Tab Page

- Click on the + sign next to a File  to expand the tree.

All the instances of that file in the SAI are shown.



The following information is shown in the columns:

- The relation of the file to the application. This is indicated by the following icons:

- **M** Main File

This is a key application file, that is, it is a file without which the application could not be running. It should always be present whenever the application is installed regardless of whether it is a minimum or complete installation.

- **A** Associated File

This is a non-key file that is part of the application and is written by the publisher that developed the product.

- **3** Third Party File

This is a file written by another Publisher (3rd Party) and is used in the current application. An example of a 3rd party files is some DLL files that are technically used by the application, but are also distributed freely and can be used by other applications.

- Filename - The name of the file.
- Size - The size of the file.
- Signature - The signature is a checksum of the first 8 Kilobyte of a file.
- Exe Type - The type of executable file (for example, DOS com or DOS exe).
- ID - The unique identifier for the file entry. This column is only shown if the Show ID Column option was enabled in the SAI Editor Options dialog. See [Setting Properties for the SAI Editor](#) on page 309 for more information.
- Publisher - The publisher of this file.
- Application - The application this file belongs to.

- App Type - The type of the application (for example, Word Processor, Spreadsheet).
- Release - The software release this file belongs to.
- Languages - The language of the file.
- OS - The operating system that the file works for.

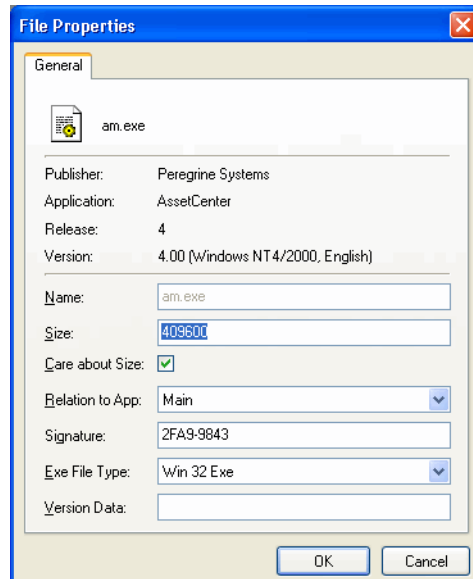
## Editing the Properties for Files in the Files Tab Page

Only one option is available for the Files tab page. This is the Properties option.

To edit the properties for a file:

- 1 Expand the tree to select the instance of the file.
- 2 Right click on the file to be edited and select the Properties option.

The File Properties box appears.



- 3 Edit the details as required.
  - Name  
Name of the new file (must be entered)
  - Size  
The size of the file
  - Care about Size  
When this option is enabled, the size of the file is used as a recognition criteria. When disabled, file size will not be used in recognition and N/A will be displayed in the size column.
  - Relation to App:  
Whether the file is a Main, Associated or 3rd Party file. See [Viewing Information in the Files Tab Page](#) on page 333 for definitions of these terms.
  - Signature

The signature is a checksum of the first 8 Kilobyte of a file.

- Exe File Type

The type of executable file (for example, DOS com or DOS exe).

- 4 Click the OK button to complete the edit.

Once the details have been edited, the amended details are displayed in the tree.

## The Application Types Tab Page

### In This Section

- [Viewing Data in the Application Type Tab Page](#) on page 336
- [Adding a New Application Type](#) on page 337
- [Deleting an Existing Application Type](#) on page 338
- [Editing the Properties for an Existing Application Type](#) on page 338



You can only edit User SAI files.

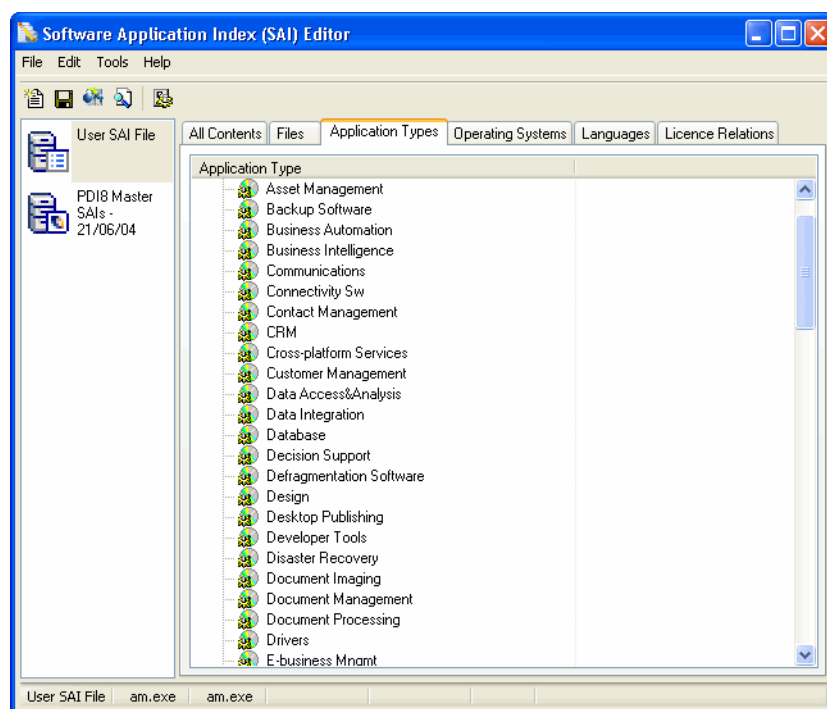
## Viewing Data in the Application Type Tab Page

The Application Type tab page shows a view of the different types of software application categories you allocate to entries in the SAI files. Examples of these categories are:

- Database
- Developer Tools
- Word Processing
- Web Servers



These entries are pre-populated by HP. However, you can add new items to this tab page for your User SAI.



The following information is shown for each entry in this tab page

- Application Type - The category of software
- ID - The unique identifier for this application type entry. This column is only shown if the Show ID Column option was enabled in the SAI Editor Options dialog. See [Setting Properties for the SAI Editor](#) on page 309 for more information.

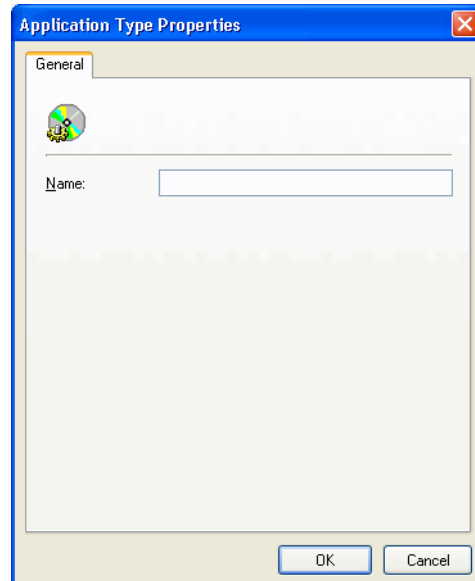
## Adding a New Application Type

This procedure is used to add a new application type to a User SAI.

To add a new application type to a User SAI:

- 1 Right-click on the root User SAI entry in the tree. It is the first entry (the root) of the tree.
- 2 Select the New Item option.

The Application Type Properties box is displayed:



- 3 Enter the name of the new application type (must be entered).
- 4 Click OK to add the new application type to the SAI file.



Before adding an application type to the file, check whether the entry already exists.

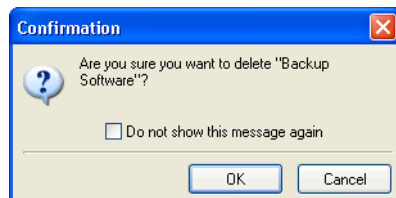
## Deleting an Existing Application Type

This procedure is used to delete an existing application type from a User SAI.

To delete an existing application type:

- 1 In the tree, right-click on the application type to be deleted.
- 2 Select the Delete option or hit the Delete key on your keyboard.

A confirmation message is displayed.



- 3 Click Yes to delete the application type.

## Editing the Properties for an Existing Application Type

This procedure is used to edit the properties for an application type.

To edit the properties for an existing application type:

- 1 In the tree, right-click on the application type to be edited.

- 2 Select the Properties option.  
The Application Type Properties box appears.
- 3 Edit the details as required.
- 4 Click the OK button to complete the edit.

Once the details have been edited they are displayed in the tree.

## The Operating Systems Tab Page

### In This Section

- [Viewing Data in the Operating System Tab Page](#) on page 339
- [Adding a New Operating System](#) on page 340
- [Deleting an Existing Operating System](#) on page 341
- [Editing the Properties for an Existing Operating System](#) on page 342



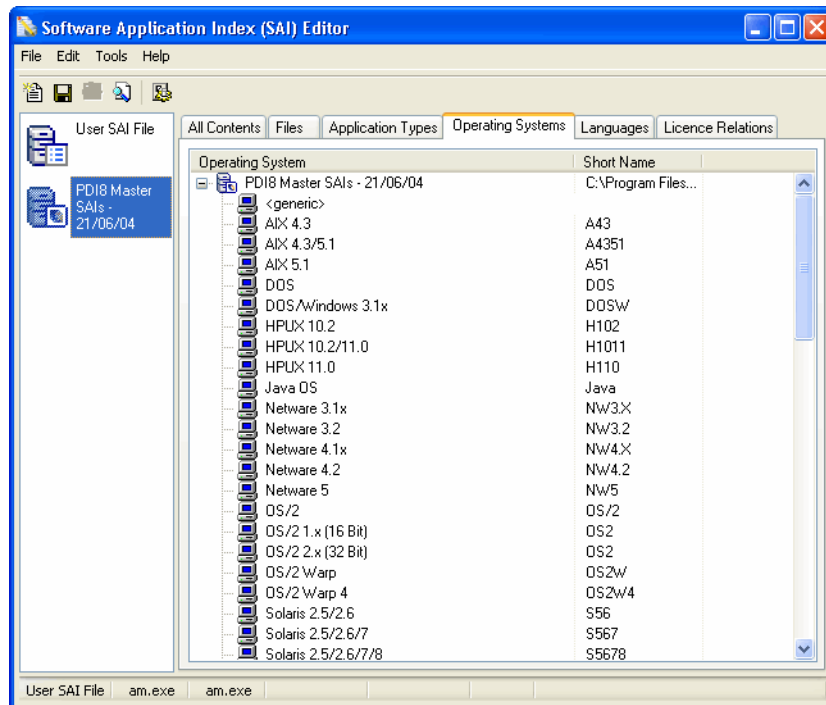
You can only edit User SAI files.

## Viewing Data in the Operating System Tab Page

The Operating Systems tab page shows a view of the different operating systems you can allocate to entries in the SAI files. Examples of these categories are:

- Windows 2000
- Solaris 9
- Linux 2.4

These entries are pre-populated by HP. However, you can add new items to this tab page for your User SAI.



The following information is shown for each entry in this tab page

- Operating System - The name of the Operating System.
- Short Name - The abbreviated name for the Operating System. For example, Windows 98 is represented as Win98.
- ID - The unique identifier for this operating system type entry. This column is only shown if the Show ID Column option was enabled in the SAI Editor Options dialog. See [Setting Properties for the SAI Editor](#) on page 309 for more information.

## Adding a New Operating System

This procedure is used to add a new operating system to a User SAI.

To add a new operating system to a User SAI:

- 1 Right-click on the root User SAI entry in the tree. It is the first entry (the root) of the tree.
- 2 Select the New Item option.

The Operating System Properties box is displayed:



- 3 Enter the following details for the new operating system.
  - Name  
Name of the new operating system (must be entered)
  - Shortname  
The abbreviated name for the Operating System. For example, Windows 98 is represented as Win98.
- 4 Click OK to add the new operating system to the SAI file.



Before adding an operating system to the file, check whether the entry already exists.

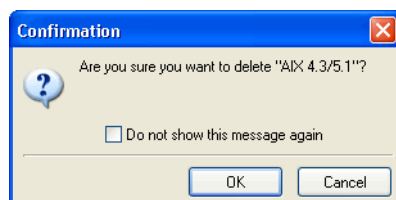
## Deleting an Existing Operating System

This procedure is used to delete an existing operating system from a User SAI.

To delete an existing operating system:

- 1 In the tree, right-click on the operating system to be deleted.
- 2 Select the Delete option or hit the Delete key on your keyboard.

A confirmation message is displayed.



- 3 Click Yes to delete the operating system.

## Editing the Properties for an Existing Operating System

This procedure is used to edit the properties for an operating system.

To edit the properties for an existing operating system:

1 In the tree, right-click on the operating system to be edited.

2 Select the Properties option.

The Operating System Properties box appears.

3 Edit the details as required.

- Name

Name of the new operating system (must be entered)

- Short Name

The abbreviated name for the Operating System. For example, Windows 98 is represented as Win98.

4 Click the OK button to complete the edit.

Once the operating system details have been edited, the amended details are displayed in the tree.

## The Languages Tab Page

In This Section

- [Viewing Data in the Languages Tab Page](#) on page 342
- [Viewing Properties for a Language](#) on page 343



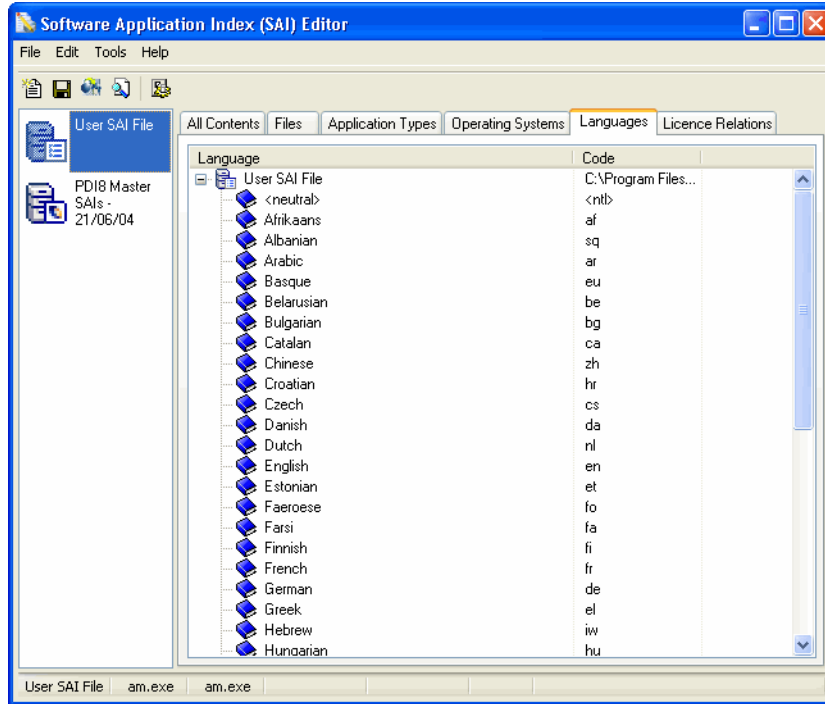
You can only edit User SAI files.

### Viewing Data in the Languages Tab Page

The Languages tab page shows a view of the different languages you can allocate to entries in the SAI files. Examples of these categories are:

- Dutch
- English
- French

These entries are pre-populated by HP. You cannot add new items to this tab page.



The following information is shown for each entry in this tab page

- Language - The name of the language.
- Code - The ISO standard code for the language.
- ID - The unique identifier for this language type entry. This column is only shown if the Show ID Column option was enabled in the SAI Editor Options dialog. See [Setting Properties for the SAI Editor](#) on page 309 for more information.

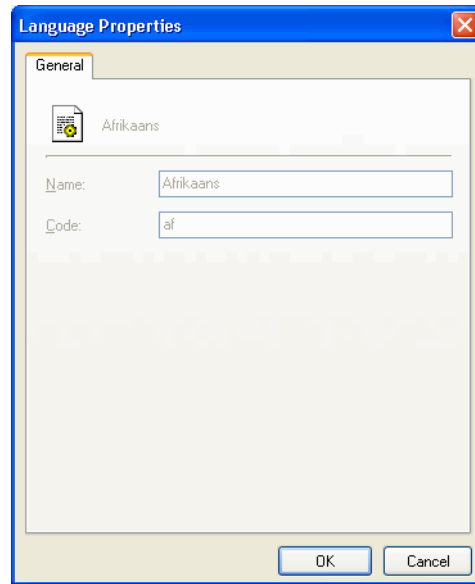
## Viewing Properties for a Language

This procedure is used to view the properties for a language.

To view the properties for a language:

- 1 In the tree, right-click on the language.
- 2 Select the Properties option.

The Language Properties box is displayed.



## The Licence Relations Tab Page

### In This Section

- [Viewing Data in the Licence Relations Tab Page](#) on page 344
- [Viewing Details for a Licence Relation](#) on page 345
- [Editing the Properties for an Existing Licence Relation](#) on page 346



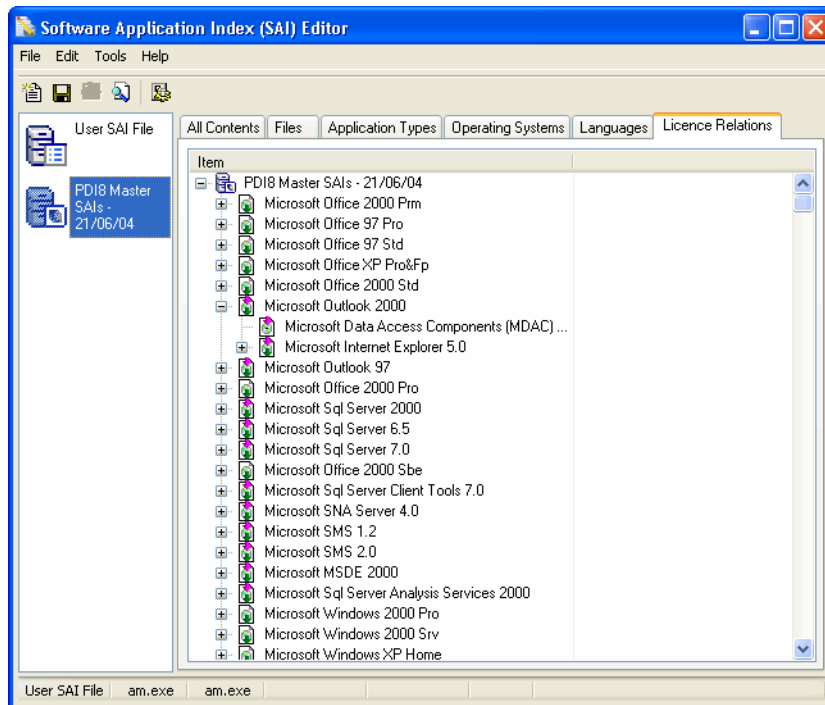
You can only edit User SAI files.

### Viewing Data in the Licence Relations Tab Page




This tab page provides a view of the licence relationships that exist in the SAI.



Click on the + sign next to a Licence Relation to expand the tree. All applications contained in the suite are shown along with their licence relationship to the suite.



Icons represent the relationship of the various applications to the application suite as follows:

-  Indicates that this application also licences another application.
-  Indicates that this application is licensed by another application.
-  Indicates that this application both licences and is licensed by another application.

The following information is shown about each application in the licence relationship.

- Item - the name of the application
- ID - The unique identifier for this entry. This column is only shown if the Show ID Column option was enabled in the SAI Editor Options dialog. See [Setting Properties for the SAI Editor](#) on page 309 for more information.

## Viewing Details for a Licence Relation

To view more details for a licence relationship:

- 1 Right click on an application in the Licence Relation tab page and select the GoTo option.  
The application release will be automatically selected and displayed in the All Contents tab page.
- 2 Select the Explore licence relations options by right clicking on the entry in the All Contents tab page.  
This will display the licence relationship editor. Here you can view the relationship in greater detail or you can make changes to the relationship as required.

See [Licence Relationships](#) on page 346 for further information about setting up and editing a licence relationship.

## Editing the Properties for an Existing Licence Relation

This procedure is used to edit the properties for a release.

To edit the properties for an existing release:

- 1 In the tree, right-click on the release to be edited.
- 2 Select the Properties option.  
The Release Properties box appears.
- 3 Edit the details as required.
  - Name  
Name of the release (must be entered)
- 4 Click the OK button to complete the edit.

Once the details have been edited they are displayed in the tree.




## Licence Relationships

Licence relations solve the problem of Suite licensing simply and effectively, and is applicable to licence relationships outside of what would normally be considered a software suite.

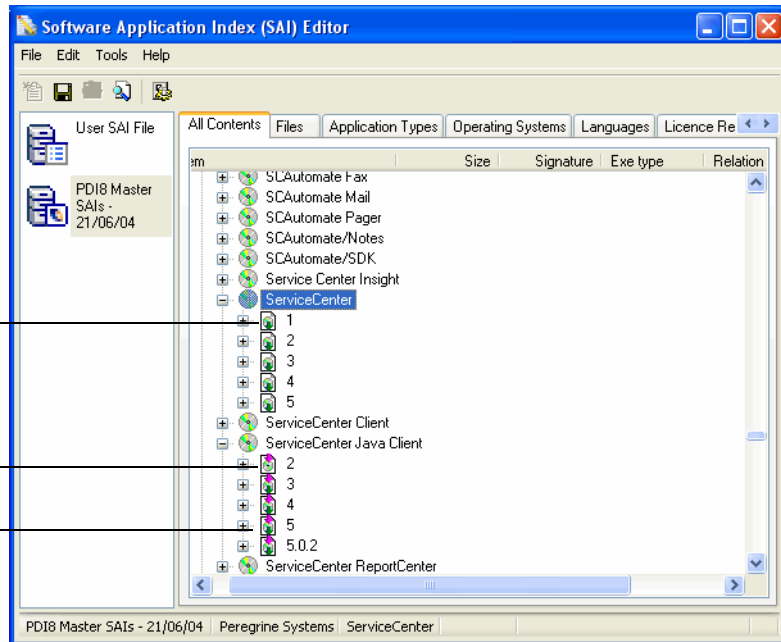
For example, MS Office 2000 licenses MS Access, Word, Excel, PowerPoint and Outlook and is a well-known software suite. In addition Outlook licenses MS Data Access Components (ADO) 2.1 sp1 - if Outlook or another licensing application is not present on the machine, a licence is required for the software, but if Outlook is installed on the machine, Outlook assumes licence ownership.

Licence relationships for a application release are represented by icons in the SAI Editor All Contents tab page.

**Table 64 Icons in the SAI Editor All Contents tab page**

	Indicates that the application also licences another application.
	Indicates that the application is licensed by another application.
	Indicates that the application both licences and is licensed by another application.

- Indicates that this application also licences another application
- Indicates that this application is licensed by another application
- Indicates that this application both licences and is licensed by another application

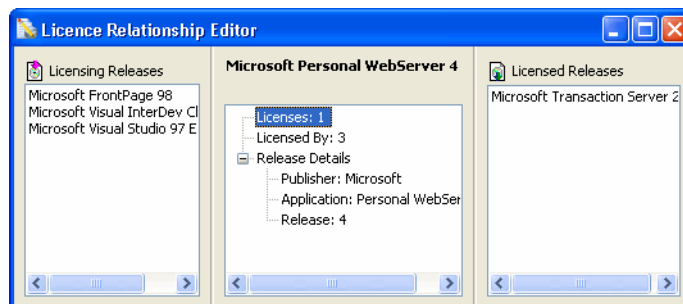


## Viewing Licence Relationships

The Licence Relationship Editor is a non modal dialog box. This means you can have it displayed while working in the SAI Editor. Position the two dialog boxes on your screen so that you can work with both at the same time.

To explore licence relationships:

- 1 In the All Contents tab right click on a release label and select Explore Licence Relations. The Licence Relationship Editor is displayed.



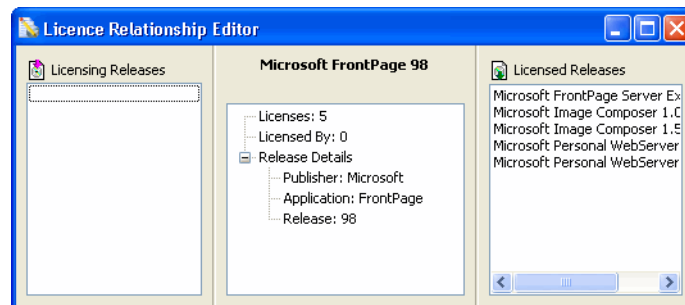
There are three panes in this dialog box.

- Licensing Releases  
The applications listed in this pane are those that licence the selected application.
- <Selected Application>  
This is the application that was selected in the SAI Editor All Contents tab page.
- Licensed Releases

The applications listed in this pane are those that are licensed by the selected application.

In the example above Microsoft Personal WebServer 4 was selected was selected in the SAI Editor All Contents tab page. So the center pane contains details for this particular application release.

- The left hand pane shows any applications that licence Microsoft Personnel WebServer 4.
  - The right hand pane shows any applications that Microsoft Personnel WebServer 4 licences.
- 2 Double click on an entry in the left hand pane. For this example Microsoft Frontpage 98 has been used. The focus in the center pane now becomes Microsoft Frontpage 98.
    - The left hand pane does not contain any data because this application is not licensed by any other application.
    - The right hand pane now shows the applications that Microsoft Frontpage Licences (including the original Microsoft Personnel WebServer 4).



- 3 To return focus to the original application (Microsoft Personnel WebServer 4) just double click on the Microsoft Personnel WebServer 4 entry in the right hand pane. The center pane focus is now returned to this application.

By double clicking through various entries in the Licence Relationship Editor you can explore how these applications relate to each other regarding licensing.



You can also right click on an entry and select the Explore Relations option instead of double-clicking.

Right clicking on an entry and selecting the GoTo option will show the Licence Relations page in the SAI Editor with the application selected.

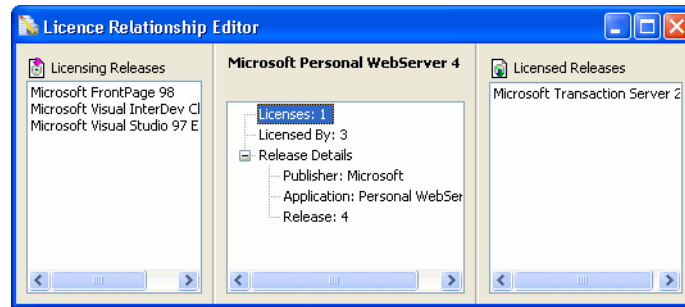
## Setting up a New Licence Relationship

This procedure shows you how to set up a new licence relationship.

To set up a new licence relationship between two or more applications:

- 1 Position the Licence Relationship Editor and the SAI Editor on your screen so that you can work with both at the same time.
- 2 Right click on the release label of the application you want to set up the relationship for and select the Explore Licence Relations option.

The Licence Relationship Editor is displayed with the center pane showing details for the selected application.



- 3 Return the focus to the main SAI Editor All Contents tab page and navigate to the release label for the application that you want to add.
- 4 Drag and drop the release entry from the SAI Editor explorer tree view to the left or right pane either of these panes as follows:
  - Left hand pane - This will be a licensing release. The application will licence the application in the center pane.
  - Right hand pane - This will be a licensed release. The application will be licensed by the application in the center pane.
- 5 If you make a mistake, you can remove the entry by right- clicking on it and selecting the Delete option.
- 6 Continue these steps as required.

## Creating a Licence Relationship using the Master SAI

You can use entries in a Master SAI file to create a new licence relationship. Once created it will automatically be copied to a specified User SAI file.



The Master SAI will not be edited in any way.

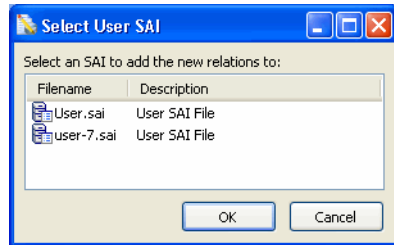
The procedure for doing this is similar to that shown in [Setting up a New Licence Relationship](#) on page 348.

- 1 Position the Licence Relationship Editor and the SAI Editor on your screen so that you can work with both at the same time.
- 2 In the Master SAI file, right click on the release label of the application you want to set up the relationship for and select the Explore Licence Relations option.

The Licence Relationship Editor is displayed with the center pane showing details for the selected application.

- 3 Return the focus to the main SAI Editor All Contents tab page and navigate to the release label in the Master SAI for the application that you want to add.
- 4 Drag and drop the release entry from the SAI Editor explorer tree view to the left or right pane either of these panes as follows:
  - Left hand pane - This will be a licensing release. The application will licence the application in the center pane.
  - Right hand pane - This will be a licensed release. The application will be licensed by the application in the center pane.

The following dialog is displayed if you have multiple User SAIs:




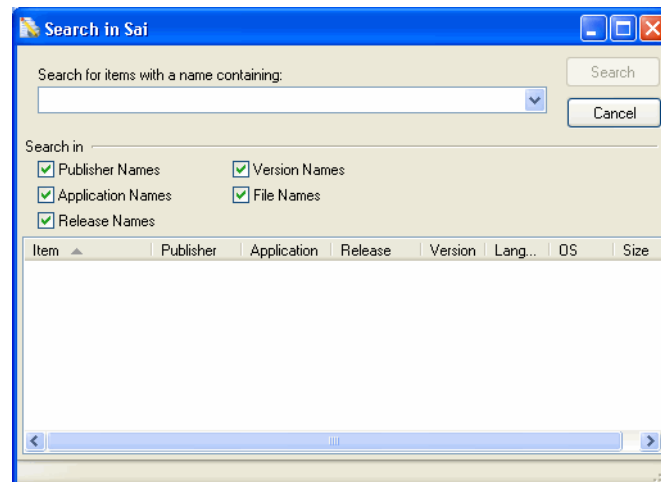
- 5 Select the User SAI you want to create the licence relationship in and click the OK button.
- 6 Continue these steps as required.

## Searching for Items in the SAI

You can search for any item contained in the SAI using the Search in SAI dialog.

To search for a file in an SAI:

- 1 Click the  icon in the toolbar. The following dialog is displayed:



- 2 In the Search for items with a name containing field, type all or part of the item you want to find. A history of search items is maintained and can be accessed from the drop down list.
- 3 You can narrow your search by specifying the areas in which the search will be carried out. The default settings is that all criteria are selected - the entire SAI is searched.  
In the Search in group check the box next to those areas you want to include in your search.
- 4 Click the Search button. The results are shown in the bottom pane and are presented in a tree view
- 5 Double click on an entry to go directly to that item in the All Contents window.

# Exporting the Contents of a User SAI to XML Format


## In This Section

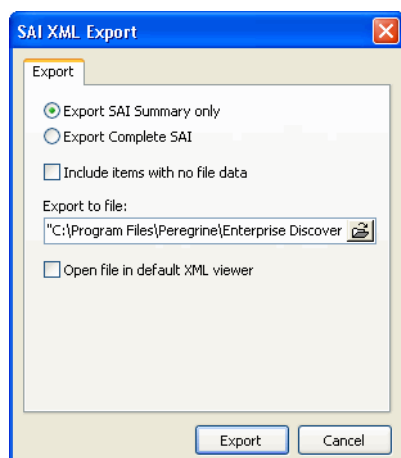
- [Exporting the Contents of a User SAI File](#) on page 351
- [Example of a Summary XML Export](#) on page 352
- [Example of a Complete XML Export](#) on page 352



Only User SAI files can be exported.

## Exporting the Contents of a User SAI File

- 1 In the left hand pane of the SAI Editor, select the User SAI file you want to export.
- 2 Click the Export SAI icon  on the toolbar.  
The SAI XML Export dialog is displayed.



- 3 Select either a Summary export or a Complete export. Samples of both types of export have been shown in the following sections.
- 4 Include items with no file data  
If you select this option the export will also include items in the User SAI that are empty - that is, they do not have any files in them.
- 5 By default the XML export is saved to the following location:  
`C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Common\user.xml`  
You can change the name and path to which the file is saved by typing it in the Export to File field or navigating to the location.
- 6 Open file in default XML Viewer  
If you have an XML Viewer already installed on your machine and it has been associated to XML file types then you can check this box to automatically open the file with that application once the export has been completed.
- 7 Click the export button to complete the procedure.

## Example of a Summary XML Export

The Summary export shows details of the application only.

```
<?xml version="1.0" encoding="UTF-8" ?>

<sai description="User SAI File" type="Editable" id="0"
version="281" revision="0" timeStamp="2004-05-20 10:28:55"
exportType="Data for items without files is included">

<publisher name="3Com">

<application name="3+open/lan Manager"
applicationType="Utilities">

<release name="Standalone Releases">

<version name="x.x" operatingSystem="<generic>"
language="English" />

</release>

</application>

</publisher>

</sai>
```

## Example of a Complete XML Export

This type of export is a complete dump of the User SAI contents. All items are displayed showing their IDs. The Application Types, Operating Systems and Languages contained in the SAI are also shown with IDs.

```
<sai description="User SAI File" type="Editable" id="0"
version="281" revision="0" timeStamp="2004-05-20

<application id="2334" name="3+open/lan Manager" apptypeId="8">

<release id="4330" name="Standalone Releases">

<version id="6799" name="x.x" osId="0" languageId="2304">

<file name="3comemm.com" type="Associated" size="4289" />

</version>

</release>

</application>

</publisher>

</sai>
```



## Teaching a New Application to the User SAI

Each of the steps in the following procedure have been documented in this chapter. The following overview table shows each of the steps and where you can find information about carrying out that step.

**Table 65 Steps for teaching a new application to the User SAI**

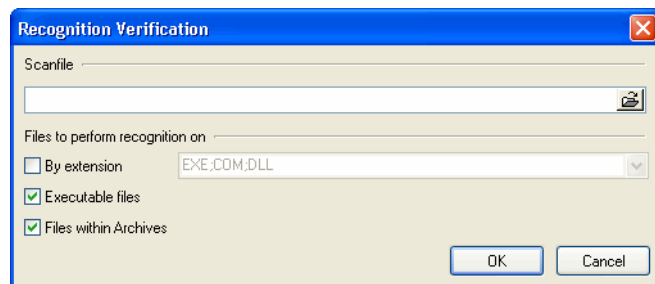
Step	Further Information
Add a new Publisher if it doesn't already exist in the SAI	<a href="#">page 314</a>
Add a new Application	<a href="#">page 316</a>
Add the new Release	<a href="#">page 319</a>
Add a new version	<a href="#">page 321</a>
Add files to the version - either from scratch or by dragging them from Windows Explorer	<a href="#">page 323</a>
Set the main file for the application	<a href="#">page 325</a>
Set up any licence relationships for the application	<a href="#">page 348</a>

## Importing Data from a Recognition Result

The SAI Editor has a feature that allows you to load in a scan file and check what the recognition results will be. You can also use this feature to add files from the scan file directly to User SAI.

To check scan file recognition:

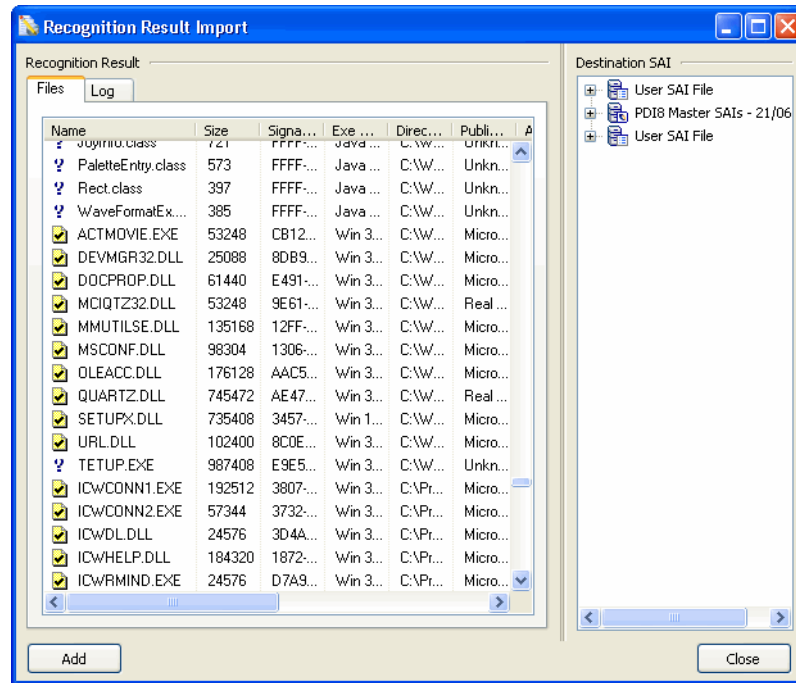
- 1 Select the **Import Data from Recognition Result** option from the **Tools** menu. The following dialog is displayed.



- 2 Navigate to the scan file to perform recognition on. You can also apply filters on files to be passed to the recognition engine.
  - By extension
  - Executable files
  - Files within archives

- Click the **OK** button.

The following dialog is displayed with the **Files** page showing.



This tab page shows how files were recognized in the scan file. Icons are used to indicate the following:

**Table 66 Icons used to indicate recognition status**

Icon	Meaning
	Has been recognized with a high degree of confidence.
	Has been recognized, but the recognition cannot be guaranteed 100%.
	Does not exist in the Master SAI and has not been recognized.

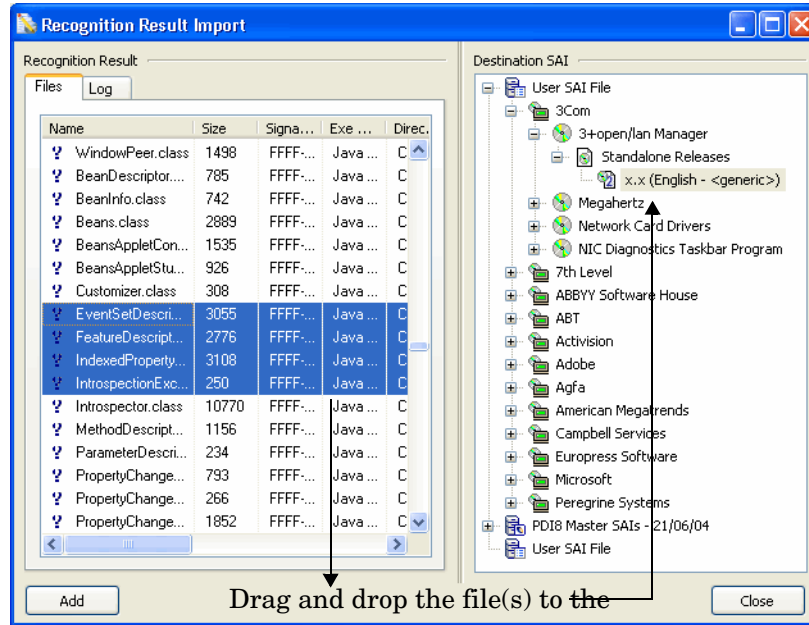
The right hand pane shows the SAIs you can add files to.



You cannot add files to the Master SAI.

- In the right hand pane, select the SAI file you want to add the file(s) to and navigate to the applicable Application version.
- In the left hand pane, select a file(s) to be added to that Application version. Multiple files can be selected by holding down the Shift key while clicking on the files.

- 6 Drag and drop the file(s) directly onto the application version in the right hand pane.



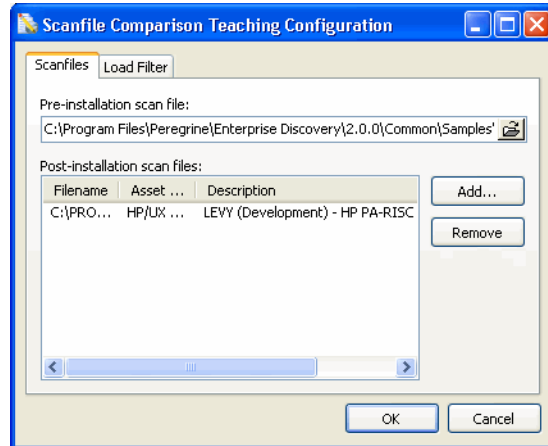
- 7 Alternatively, select the files in the left hand pane and select the SAI file and applicable Application version in the right hand pane and click the **Add** button.
- 8 The files are now added to the selected application version in the SAI.

## Importing Data from a Scan File Comparison

Before you start this procedure, ensure that you have done the following:

- Started with a scan of the machine before the application is installed.
  - Installed the application.
  - Taken a scan of the machine after the application has been installed.
- 1 Create a new version for the application in your SAI file, unless you want to add files to an existing version.

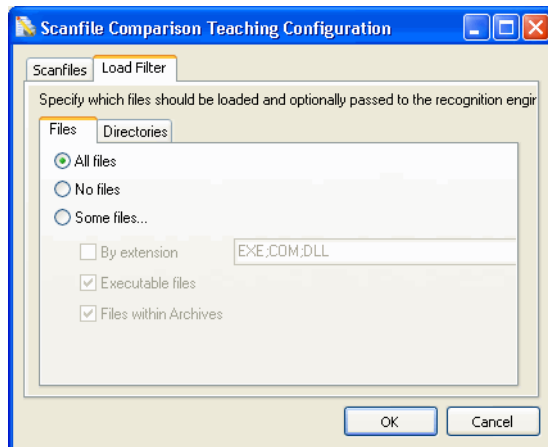
- 2 Click on the version in the tree view and select the Import data from Scanfile comparison option from the Tools menu. The Scanfile Comparison Teaching Configuration dialog appears.



The wizard requires two scan files. The first scan file (pre-installation scan file) is the result of a scan performed on a machine prior to the installation of the program and the second (Post-installation scan file) is the result of the scan of the same machine after the new version was installed.

- Enter the path to the pre-installation scan file.
- Enter the post-installation scan files. Click the Add button and navigate to the file. You can specify more than one file for cases where patches need to be installed too.

- 3 Click on the Load Filter tab.



Set options in this dialog to specify which files should be loaded and optionally passed to the recognition engine.

- 4 In the Files tab page, select the Load filter, select one from the following options:

- All files Loads all files.
- No files No files are loaded. For example, for hardware only analysis.
- Some files Enables the Some files options:

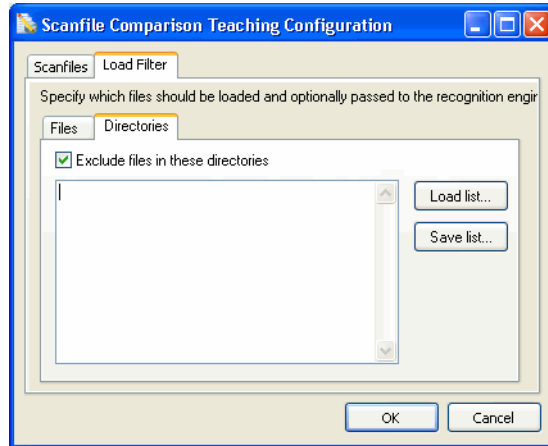
By extension... This allows you to specify the extensions of any files that you want to be included. Select the extensions from the drop-down list (this list maintains a history of previously entered extensions) or type the extension directly in to the box. Multiple extension must be separated by semi colons.

**Executable files** This will allow all executable files to be processed against the recognition engine. Executable files include \*.exe, \*.com files, DLLs and other files containing executable code.

**Files within Archives** This will process any files in archive files (for example, Zip files, CAB, LZH). When this option is checked, any files matching the other criteria (extension and/or executable) are loaded, even if they are inside an archive. If the option is cleared, no files within archives are loaded.

If this is the only option enabled, nothing is loaded - it is not possible to load only files within archives.

- 5 In the Directories tab page, specify the directories to exclude.



- 6 Select the Exclude files in these directories check box.

Place the cursor in the list box and type in the path (do not include the drive letter) of the directories to be excluded. An example of the format is as follows:

```
\WinNT\$\NTServicePackUninstall$
```

- 7 You can save the current list displayed in the list box. To do this, click the Save list button and specify the filename and path of the text file to save to. The default filename is dirlist.txt.
- 8 You can load a previously saved text list file by clicking the Load list button to display a dialog box. Enter the filename and path or navigate to the file to be loaded.
- 9 Click the OK button.

After a few second the Scanfile Comparison Import dialog is displayed.

The right hand pane shows an explorer-like tree view of the SAI files loaded. Expand the tree down to the version you want to add the files to.

- New Files

- Changed Files

- Unchanged Files

- 10 Drag and drop any files to be taught onto the correct version in the right hand pane.

# Importing data from an MSI file

This section describes how to use the MSI Importer to import applications from an MSI file into a User SAI without having to install them or perform scans of machines.

## Overview of the MSI Importer

The MSI Importer can be used to teach any application that was packaged using the MSI Installer. This module allows software teaching based on an MSI file, which removes the need to install and scan software in order to add it to a User SAI.

MSI is short for Microsoft Installer and was introduced with Windows 2000, although Microsoft provides MSI as a separately deployable piece of software that can be added to older Windows operating systems.

To distribute an installer for a piece of software, a publisher no longer has to rely on proprietary installer packages for managing creation of directories, registry entries, copying of files or uninstallation. If instead the installer is distributed as one or more MSI files, the MSI process in Windows takes care of the details.

The MSI Importer is an SAI Editor module that uses this standard to add applications packaged in MSI-based installers directly to User SAI files without having to install them first.

### To teach the contents of an MSI files in the SAI Editor

- 1 Use the MSI Importer to view the structure and contents of the file. See [Components of a Software Installation](#) on page 360.
- 2 Once you have become familiar with the structure of the MSI file, teach the contents of the MSI file to a User SAI. See [An Example of Teaching an MSI Based Installer to the User SAI](#) on page 375.



The MSI Importer supports Microsoft's self extracting installers and installers that were generated using Wise for Windows Installer versions 3.5 and 4.0.1

### Further Information

You can find comprehensive information about the MSI standard at:

- <http://msdn.microsoft.com>

## The Advantages of Using the MSI Importer

- Speed

The overhead of having to install the software and scan the machine is removed.

- Convenience

The teaching is accomplished using only one computer, as the need for a separate 'clean' computer to install the software is removed.

- Completeness

An installer often contains files that are only installed under certain conditions. For example, an application might require certain extra libraries under older operating systems to make up for missing functionality available under newer versions of Windows. Using the traditional method of installing software before teaching it, these extra files

would only be found if the correct combination of software and operating system was used during installation. The MSI Importer, on the other hand, retrieves all of the files available in the installer.

## The Challenges of Using the MSI Importer

- Understanding MSI structure

You will need to understand how MSI files are structured. With MSI, every installation is different. It is necessary to browse the MSI Installer (and its associated directories) to understand how the installer has been structured before teaching the application.

It is also necessary to understand what components the application has. For example, the same installer might contain application Server and Client components. While browsing, special attention should be paid to shared components included in the MSI installer. Some of them may already exist in the Microsoft library applications, such as MSDE (Microsoft SQL Server Desktop Engine) or DAO components.

- Lack of MSI installations

More and more software companies are adopting MSI as their installer platform. However, it will be some time before all software companies ship their products in MSI Installers. For these products, the traditional method of scan-install-scan-teach will still have to be used.

- Hybrid MSI Installers

Some MSI installers invoke legacy proprietary installers to install some components of the product. The files in the invoked legacy installers will not be available for teaching from the MSI Importer.

## Components of a Software Installation

A software publisher must provide three components when publishing an application:

- The MSI System installer
- The .msi file
- The Setup.exe file

MSI was introduced with Windows 2000. Consequently, some computers will not be able to install MSI-based installers if they are provided only as .msi files.

It is for this reason that most MSI based installers are still invoked by running an executable file usually named Setup.exe.

### The Setup.exe file:

- 1 Checks to see if the MSI system is installed
- 2 Installs it, if necessary
- 3 Once it has done the previous two steps, invokes the installation of the .msi file.



The MSI system is available as a downloadable module from Microsoft. This module can be installed for the purpose of MSI installation.



## Locating the MSI and Setup Files for Different Application Installations

There are two ways in which a software application can be made available:

- 1 Applications Shipped on a CD
- 2 Applications Downloaded from the Internet on page 361

### Applications Shipped on a CD



When loading such an installer into the MSI Importer, load the .msi file.

If the application is shipped on a CD, all three of the components will normally be placed separately on the CD. An installer packaged in this way may be identified by the following:

- A .msi file will be found in the same directory as the Setup.exe file.
- The Setup.exe file will normally be no larger than 1 MB
- An installer for the MSI system will be located either in the same directory or in a subdirectory.

### Applications Downloaded from the Internet



When importing a self-extracting installer to the MSI Importer, load the Setup.exe. The MSI Importer will display an error message if you attempt to load an unsupported installer package.

If the application is downloaded from the Internet, a publisher will typically provide a single-file download. The Setup.exe file will be a sophisticated self-extracting archive containing the other two components.

You can identify this type of installer by the following:

- There is no associated MSI file
- The Setup.exe file will be several MB in size.

## Other MSI Files on the Install Media

Often a search of the install media (the CD) will reveal a number of additional .msi files in subdirectories. These .msi files are usually installers for additional components the publisher provides with the application. Examples of these are required system updates and third-party database engines.

You will need to examine these .msi files to determine whether their contents should be added to the application in the User SAI file.

- If the MSI appears in the nested installers tab, it should be taught - but only once.
- If the .msi file was provided by another publisher then its contents should either be added to the application as third party files or, in case when a component exists as a separate application, the MSI file data should be taught to the respective application. The connection between the two applications should be established through Licence Relations (see [Licence Relationships](#) on page 346).
- If the software publisher has provided one of the additional .msi files themselves, then its contents should either be added to the application as associated files or, in the case when the supplied component exists as a separate application, the data should be taught to the respective application. The connection between the two applications should be established through Licence Relations (see [Licence Relationships](#) on page 346).

## MSI Installers and External Files

Some of the files referenced by an MSI file might be outside the MSI Installer package itself. This may take the form of a relative path directory structure or an Cab file outside of the MSI.

If an MSI file is moved, for example, it might cause a problem if external files are referenced. Always check the MSI Reading Log page to see if a CAB Missing Error has been displayed. If this is the case, ensure that all the files are in the correct locations. If you have copied a file from a CD, ensure that all the external files have been copied too.

## Identifying Main Files

The Main file will probably be pointed to by a Windows shortcut installed in the Start menu. Use the list of shortcuts to identify and add the Main files. Bear in mind that an application may have more than one shortcut, and that not all of those shortcuts will point to Main files. You will need to examine the file and its internal version information to determine whether it is a Main file.

You can view more information about the list of shortcuts on the Summary page of the MSI Importer. See [Summary Tab Page](#) on page 367 for further information.

## Identifying Third Party Files

Third Party files can be identified by checking the name of the publisher in the version information contained in most executable files. If the publisher name specified differs from the publisher of the product, the file is a third party file.

You can view the version information in the MSI Database page of the MSI Importer. See [MSI Database Tab Page](#) on page 368 for further information.

## The Structure of an Application Packaged in an MSI Installer

An application packaged in an MSI-based installer is divided up by the software publisher into:

- [Features](#)
- [Components](#)

A Feature can contain any number of Components. Essentially, when you decide to install a feature, you are deciding to install all of the Components that comprise that Feature.

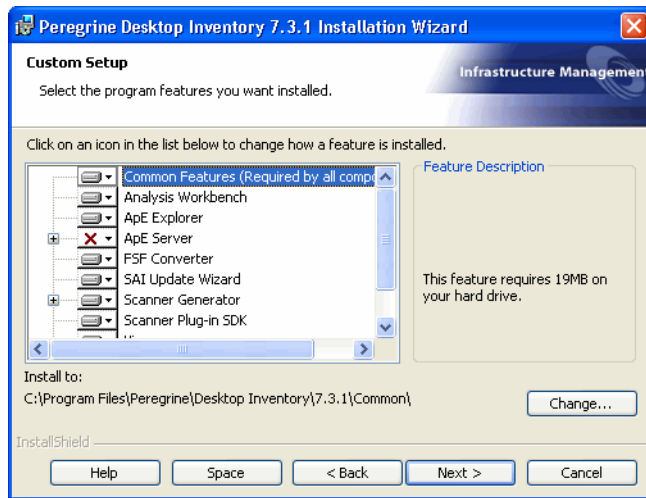
### Features

A Feature is a part of an application's total functionality that is user recognizable and can be installed independently.

For example, a Feature could be a spell-checker, a thesaurus, or a group of clip art. Hierarchical relationships of parent and child Features commonly exist such that if a child Feature is installed, the parent Feature is automatically included as well.

Every, MSI-based installer contains a tree-like structure of Features. Each Feature could potentially contain children. If you decide to install a Feature then you could further decide whether or not to install its children.

An example of Features is shown in the figure below, which shows the Custom Setup page of the Desktop Inventory 7.3.1 Installation program.



### Components

A Component is a piece of the application or product to be installed. Example of Components included single files, a group of related files, COM objects, registration, registry keys, shortcuts, resources, libraries grouped into a directory, or shared pieces of code such as MFC or DAO.

Components can appear in more than one Feature.

### How to Open an Installshield MSI Installer in the MSI Browser

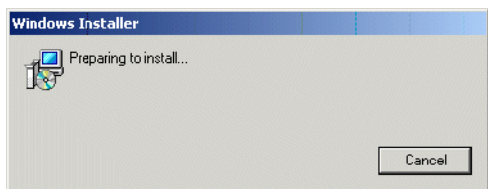
InstallShield is a popular installer authoring tool, used by many people worldwide. While the SAI Editor is unable to extract MSI files directly from InstallShield installers, it is possible to use the installer itself to extract the required files.

#### How Can You Tell if an Installer is Built Using Installshield?

When installing the application, the words is preparing the InstallShield wizard appear somewhere in the text of the opening page.

#### How Can You Tell if an Installer is MSI Based?

Very shortly after starting the installer, the following screen will be shown. The graphic on the left hand side is characteristic of MSI based installers.



### Importing the InstallShield MSI Based Installer

The process to import an InstallShield based MSI installer takes advantage of the fact that InstallShield extracts the MSI in its entirety to the TEMP directory when it runs.

Start the installer and leave it open while you import the MSI and cancel it afterwards. When the installer closes it will delete the MSI and associated files that it extracted to the TEMP directory.

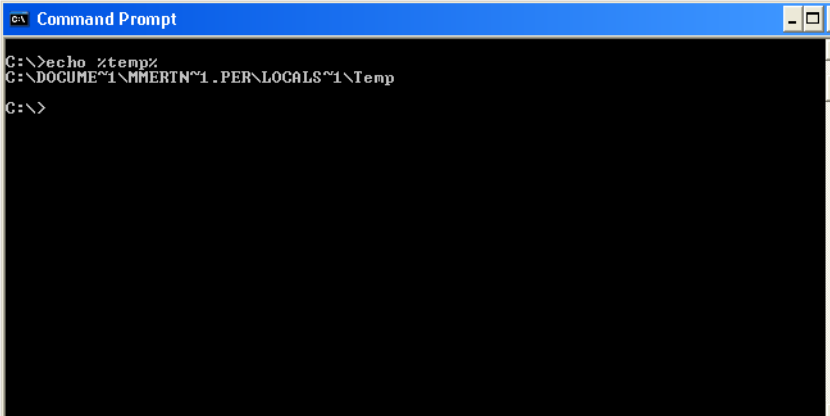
- 1 Start the installer.
- 2 Wait until the installer stops and waits for user interaction. This could be the Welcome page of the installer, or even an error message indicating that the installer cannot continue, like the following:

Another version of this product is already installed. Installation of this version cannot continue. To configure or remove the existing version of this product, use Add/Remove Programs on the Control Panel.

- 3 Leave the installer open and waiting for interaction until you have finished this process. If you close the installer it will delete the MSI file that you are attempting to import.
- 4 Determine where your temp directory is on the system. You can do this by opening a command prompt, and typing the following:

```
echo %temp%
```

For example:



```
Command Prompt
C:\>echo %temp%
C:\DOCUMENTS\1\MERTN\1.PER\LOCALS\1\Temp
C:\>
```

- 5 Select Import Data from MSI from the Tools menu
- 6 Enter (copy and paste or type in) the TEMP location revealed above.
- 7 Look for a directory named \_is\* where \* is any combination of alphanumerical characters.
- 8 You will find the extracted MSI file in this directory - select it.
- 9 When you have finished importing the appropriate files, the installer can be closed. You can also cancel the installation (you do not need to install the application).

## The MSI Importer Workspace

### In This Section

- [Launching the MSI Importer](#) on page 365
- [Summary Tab Page](#) on page 367
- [MSI Database Tab Page](#) on page 368
- [The Features and Components Tree](#) on page 369
- [The Files Pane](#) on page 370

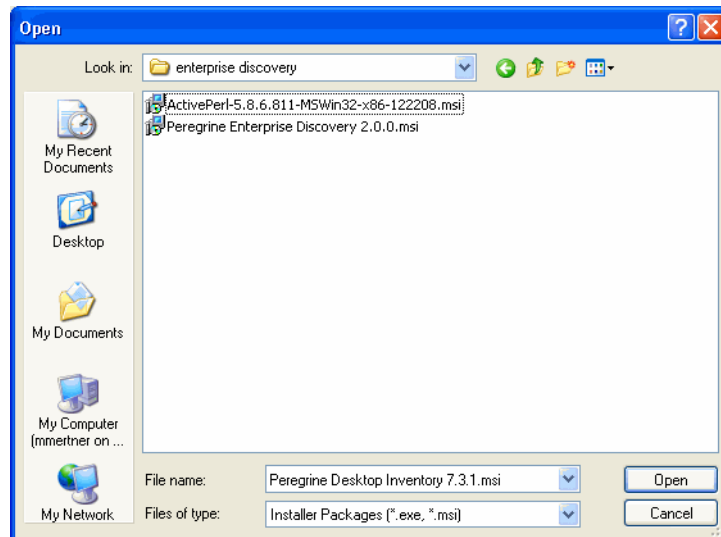
- [The Version Information Pane](#) on page 371
- [Toolbar](#) on page 371
- [Actions Tab Page](#) on page 374
- [MSI Reading Log Tab Page](#) on page 375

## Launching the MSI Importer

To launch the MSI Importer:

- 1 In the SAI Editor, select the **Import Data from MSI** from the **Tools** menu.

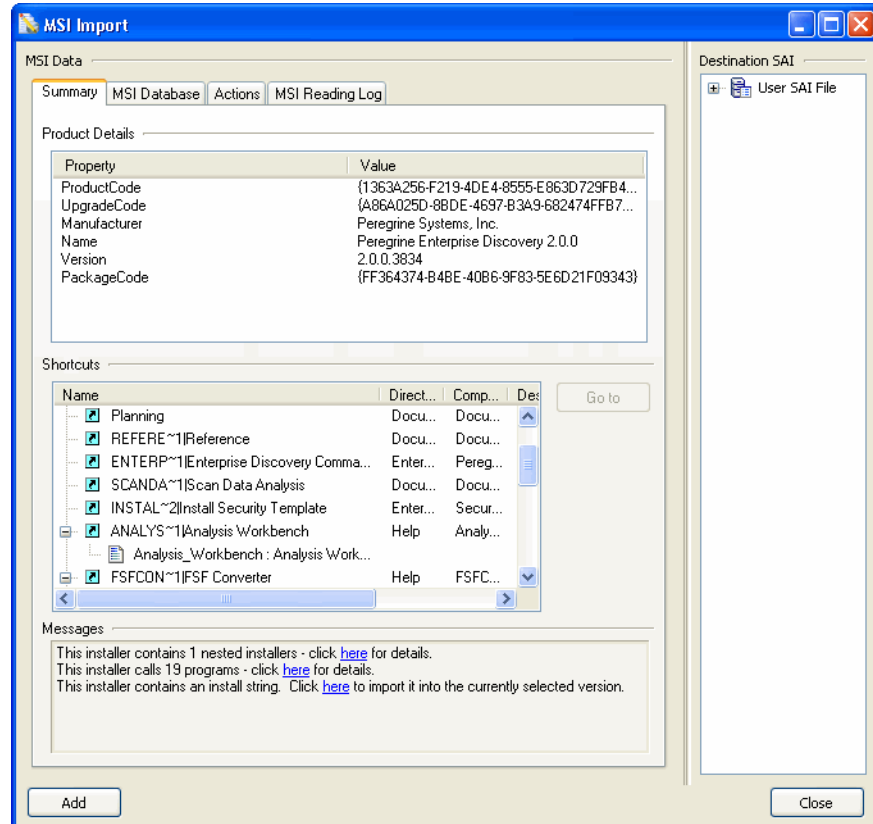
A **File Open** dialog is displayed.



- 2 Navigate to and select the installer file (this is either the setup.exe or the .msi file depending on how the publisher published the application).

For further information on which file to choose, see [Locating the MSI and Setup Files for Different Application Installations](#) on page 361.

The Import MSI Installer workspace is displayed.



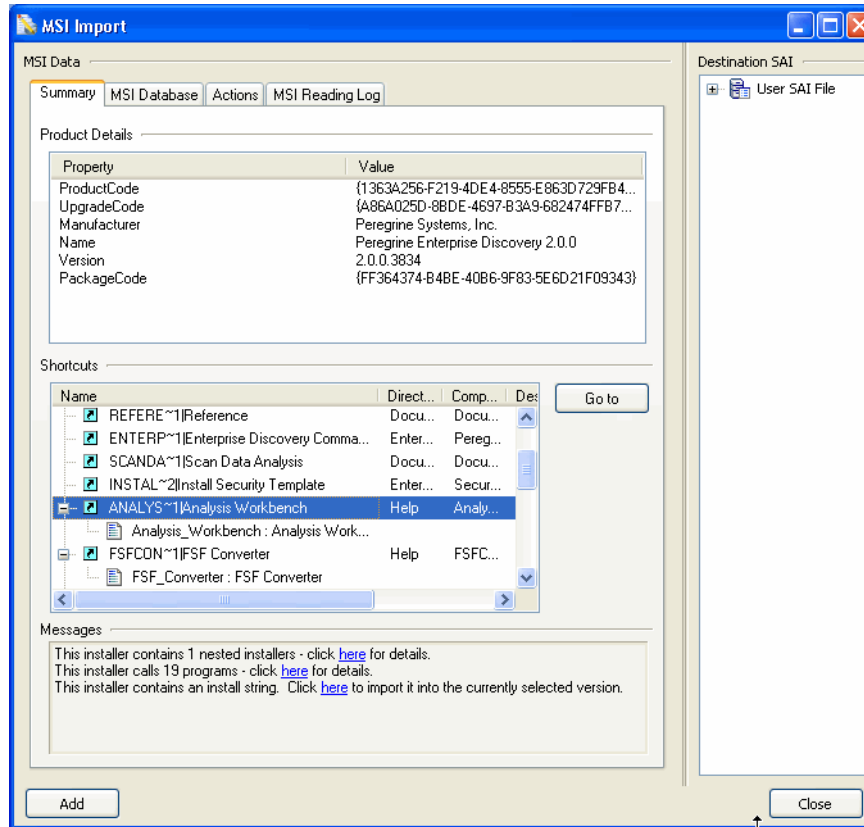
The Import MSI Installer window is non modal. This means you can have it displayed while working in the SAI Editor. Position the two windows on your screen so that you can work with both at the same time.

The MSI Importer window consists of four tab pages.

- Summary
- MSI Database
- Actions
- MSI Reading Log

## Summary Tab Page

The Summary page shows information extracted from the MSI file.



### Product Details

- **Product Code**

The product code is an ID that is the main identifier for an application or product.

- **Upgrade Code**

This is an identifier used by the MSI system to determine which installed products are affected by a given upgrade.

- **Manufacturer**

The software application publisher

- **Name**

The name of the application. This is the application's install string.

- **Version**

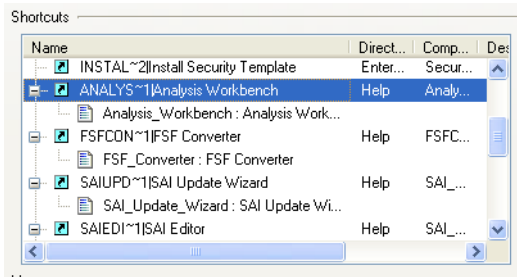
The version of the application

- **Package Code**

The package code is an ID identifying a particular Windows Installer package. It associates an .msi file with an application or product.

## Shortcut information

Lists the shortcuts this installer created and shows the targets under each shortcut.



The following information about the shortcut is given:

- Name of the shortcut
- The Directory the shortcut points to
- The file pointed to
- A description of the shortcut command
- Any arguments applied if relevant
- The Working directory

The Go to button is only enabled when you select a Feature or if a shortcut's target exists in only one feature and you select the shortcut. If you select a shortcut in this pane and click the Go to button you will be automatically redirected to the MSI Database tab page and the file will be highlighted.

## Warnings

Warnings are provided whenever actions are found that require further examination. You will need to examine the entries associated with the action warnings and decide whether they are files that need to be taught to the application and what relationship they have with the application. Examine the warnings by clicking on the links in the bottom pane. You will be automatically directed to the appropriate place in the Actions tab page.

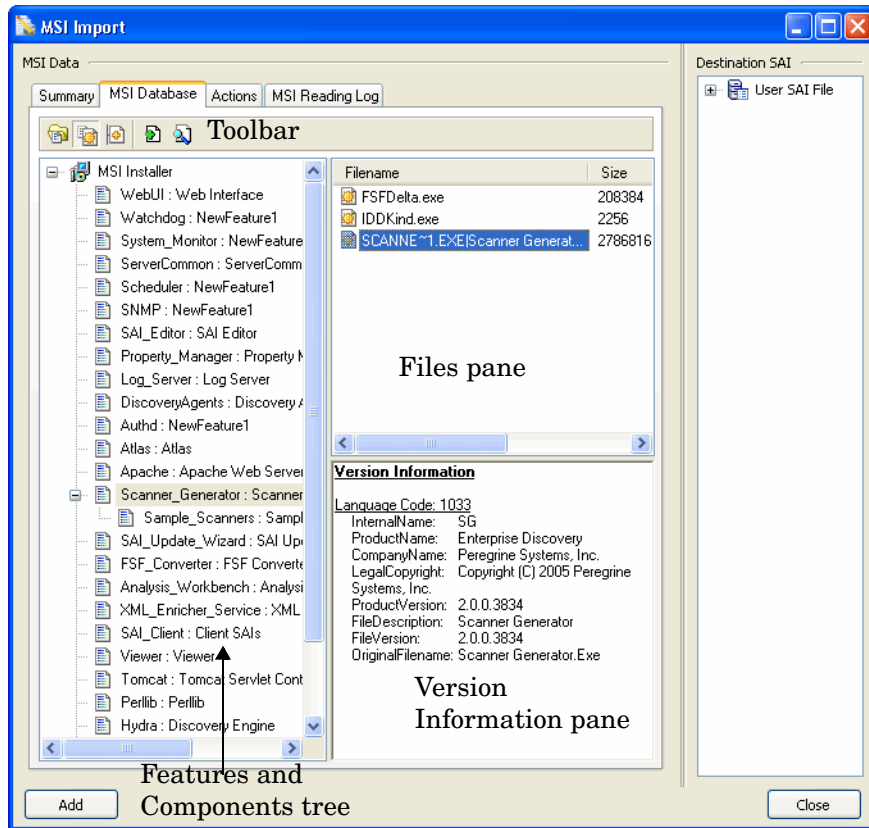
## MSI Database Tab Page

The MSI Database tab page has several components:

- The Features and Components tree
- The Files pane
- The Version Information pane

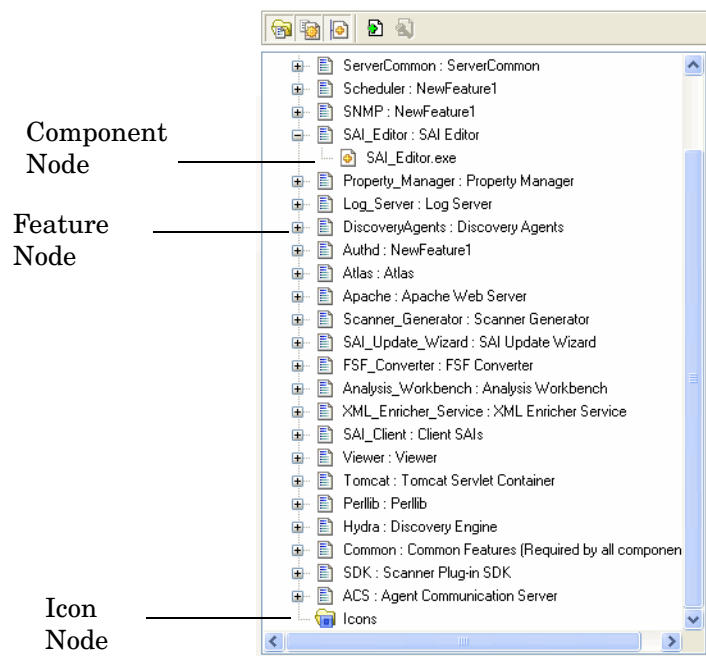


- Toolbar






## The Features and Components Tree

The Features and Components tree displays a tree view of the features and (optionally) their child components.









This displays a tree structure of the features and (optionally) components contained in the installer. The following icons are used to differentiate between the three types of node:

- Feature Node 
- Component Node 
- Icon  Icons are stored in different locations. They are extracted and placed into the Icon node.


A pop-up menu item (Import Files) is displayed when you right-click on the selected Feature Node. This option allows you to import the files contained in the Feature Node into the version selected in the SAI Editor.

## The Files Pane

The Files pane lists the files contained in the Feature or Component currently selected in the Features and Components tree.

Filename	Size	Signature	ExeType
 scanDos.exe	435147	1BF4-098E	DOS Exe
 SCANN3~1.EXE\scanN32-2.0.0.3...	431448	4A07-11C4	Win 32 Exe
 scanOs2.exe	649269	50A7-FBD3	OS/2 32 Exe
 scanR32.exe	595426	78F6-E50E	Win 32 Exe
 scanW16.exe	742185	23F9-6661	Win 16 Exe
 SCANW3~1.EXE\scanW32-2.0.0....	603480	01C9-3AA5	Win 32 Exe

The Files pane displays a list of the files belonging to the currently selected node.

If the node is a Feature and the Show Component Node toolbar option  is deselected, the Feature will contain the files that belong to all of its (now invisible) Component nodes. You can find further information about the toolbar options on [page 371](#).

Due to the legacy of MS DOS, the file name is stored in the MSI in two versions.

- The old-style MSDOS 8.3 format (with eight characters, a full stop, and then a three character extension)
- The more recent mixed-case long version

Both of these names are displayed in the Files pane separated by a '|'. For example:

IMAGES~1.EXE|ImageSlicer.exe

If the MSI Importer was unable to extract a file from the installer in order to scan it then that file's icon will have a red 'No Entry' Symbol superimposed on it to indicate this.

You can find more information about why the file could not be extracted in the Messages tab page.

## Pop-up Menu

Two pop-up menu items (Find Files and Import Files) are displayed when you right-click on a file.

- Find File
 

The SAI Editor will search its database for other occurrences of the selected file. The SAI Editor's Search in SAI dialog is displayed.
- Import Files

This option allows you to import selected files into the version selected in the SAI Editor.

## The Version Information Pane

The Version Information pane displays the version information from the currently selected file.



The Version Information pane displays data that the MSI Importer has extracted from the file currently selected in the Files pane. If no information was extracted from the file, this pane will be blank.

The information in this pane is exactly the same as the version information that the Scanners extract from a file during a normal scan of a computer. It is commonly used to determine the original publisher of the file so that the file relationship to the application (main, associated or third party) can be determined.

## Toolbar


There are two types of buttons available from the toolbar:

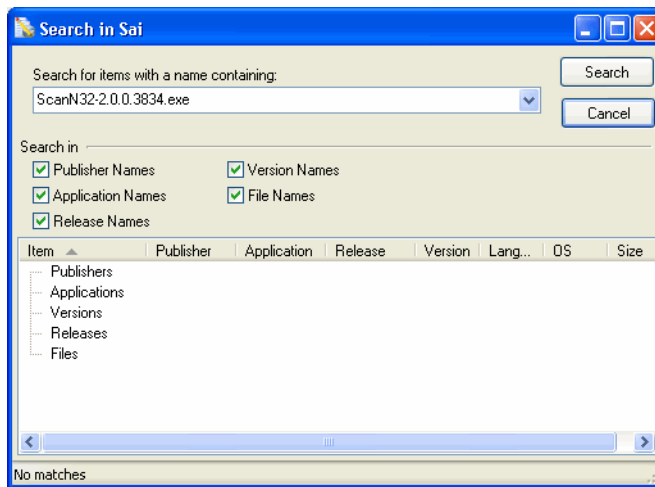
- [Functional Buttons](#)
- [Option Buttons](#)

### Functional Buttons


There are two functional buttons in the MSI Importer toolbar:

## Find File

Clicking the Find File button  while a file is highlighted will cause the SAI Editor to search for other occurrences of the selected file. The Search for Files window is displayed.



## Add Selected Files to a Version

Clicking this button  imports the selected files into the version selected in the SAI Editor.

It has the same effect as dragging the currently selected item from the Features and Components tree or the Files pane (whichever was last clicked) to the currently selected version node. If no version node is selected, this button will appear greyed out.



When the mouse pointer passes over an icon, a tooltip appears indicating the command corresponding to the icon.

## Option Buttons

Three option buttons are also available from the toolbar. All three of the option buttons are sticky buttons.

- If the option is selected the button appears depressed
- To de-select the option, click the button again and the button returns to its normal state

## Hide Features With no Files

Enabling this option causes the SAI Editor to only show those Features that contain files. Features without files in an installer are typically containers for registry entries, short cuts and services, and as such are not used to teach to the application library. They therefore appear empty in the tree and can safely be ignored. This option makes them invisible.



When enabled, the MSI importer queries the information on all Features and Components before it displays the tree. This could take some time on larger installers.



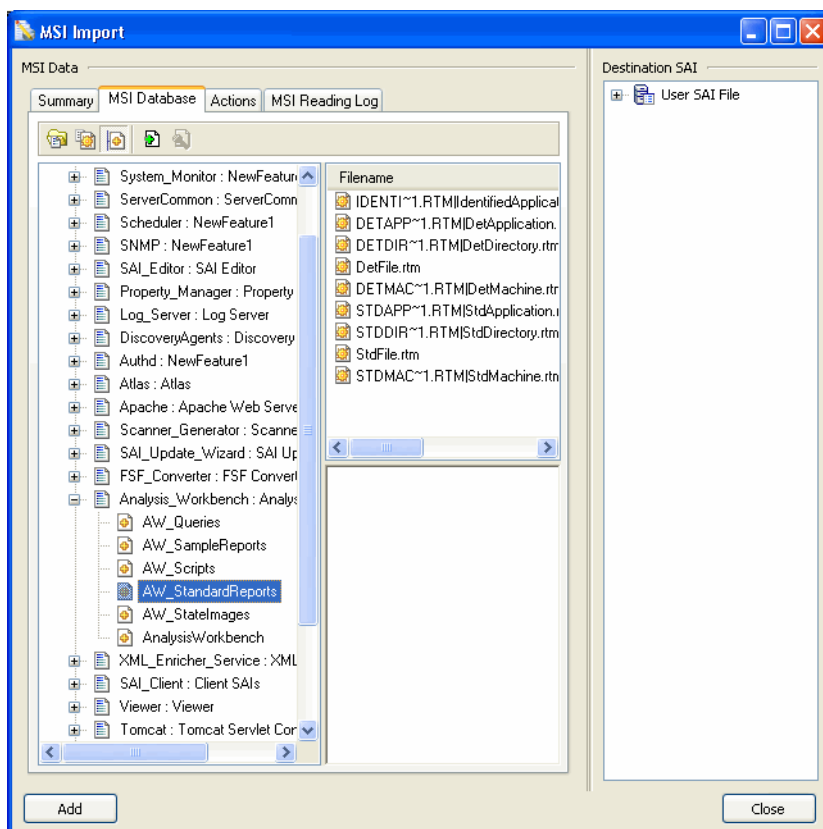
The option to remove empty Features is carried out before the option to Show only executable files. This means that if a node has only non-executable files, it will still appear in the tree even though the Show Only Executable Files option has caused it to be empty.

### Show Only Executable Files

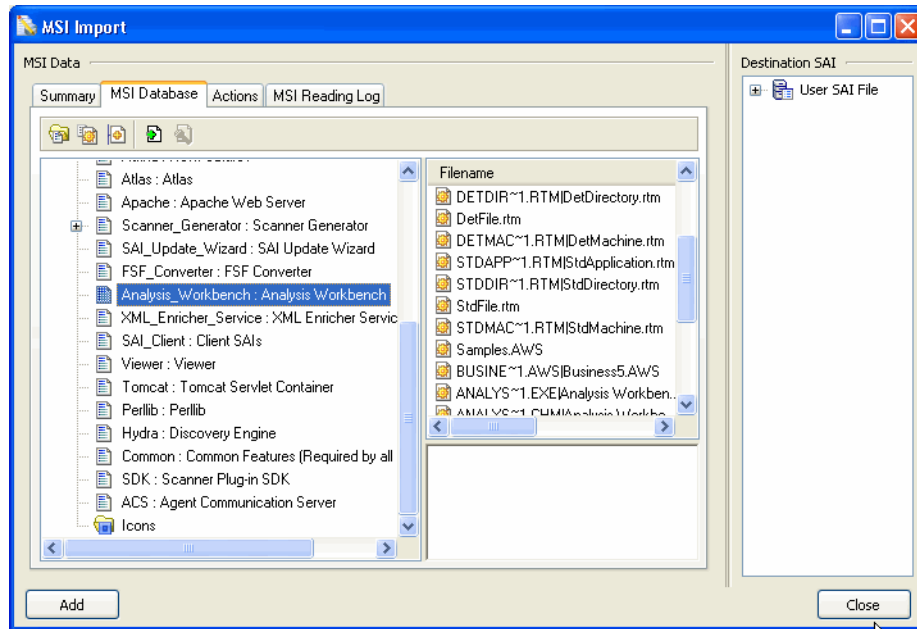
When this option is enabled only those files that were identified as executable are visible. Further, only the files displayed will be added during imports. This is the default setting, as non-executable files should not be added.

### Show Component Nodes

When this option is enabled, the Features and Components tree will contain a node for every Component. This is a true reflection of how the MSI-based Installer is structured internally. That is, a Feature does not contain files directly when this option is applied. All of the Features contain Components, and those Components in turn contain the files. This is useful for determining the origin of a particular file.



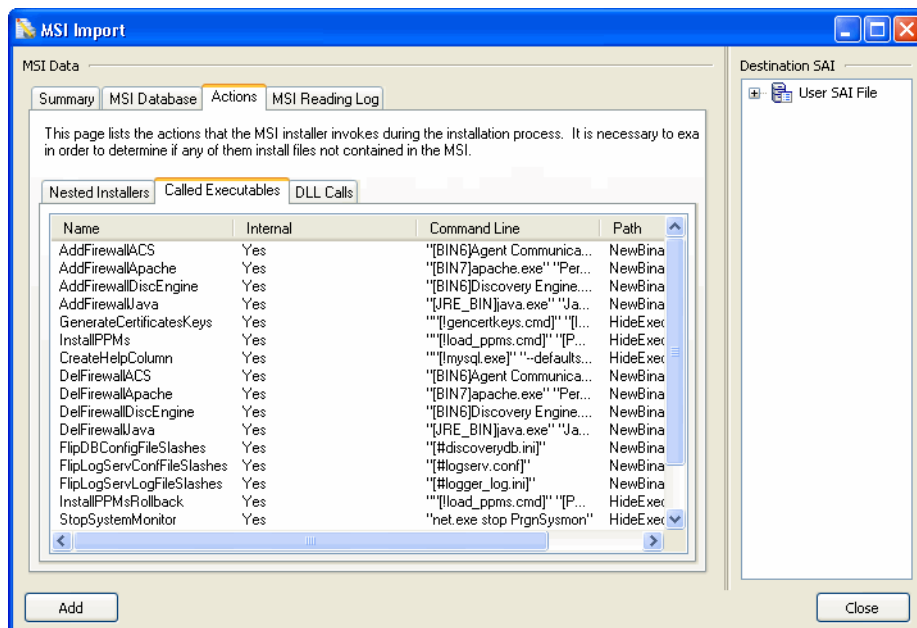
When this option is disabled, the Component nodes are not shown. All of the files contained in the Component nodes are placed directly under the Feature node. While this is a less accurate view of the installer, it is more user-readable. You do not have to click on the hundreds of Component nodes to view the files a Feature would install.



In the example above, note how the files that were shown for each individual component now appear with those Components' parent feature.

## Actions Tab Page

This page lists the actions that the MSI Installer invokes during the installation process. It is necessary to examine these actions in order to determine whether any of them will install files not contained in the MSI.



- Nested Installers

A nested installation action installs another Windows Installer package during a currently running installation. A nested installation action can only reinstall or remove an application that has been installed by the current application's installation package.

- Called Executables

This page shows any actions that may install some other executable files.

- DLL Calls

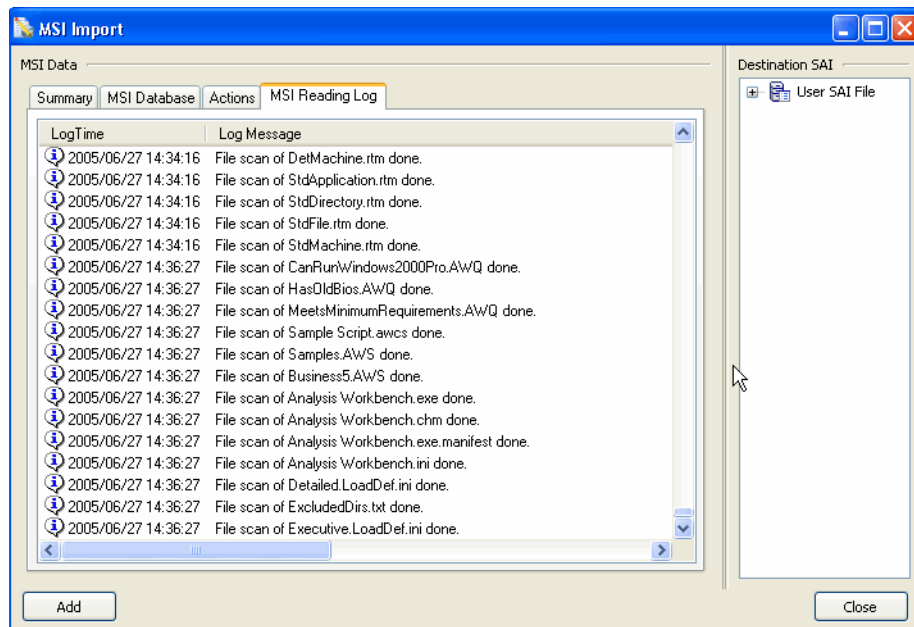
This page shows any dll calls that may have been made.

- Invoked Scripts

This page shows any scripts that may have been invoked

## MSI Reading Log Tab Page

The MSI Reading Log tab page is used to view the log. It displays messages generated by the MSI Importer when reading the MSI-based Installer.

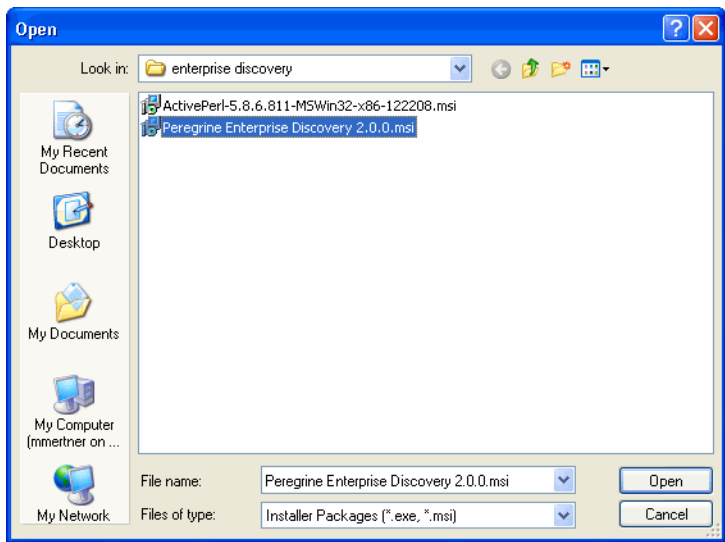


## An Example of Teaching an MSI Based Installer to the User SAI

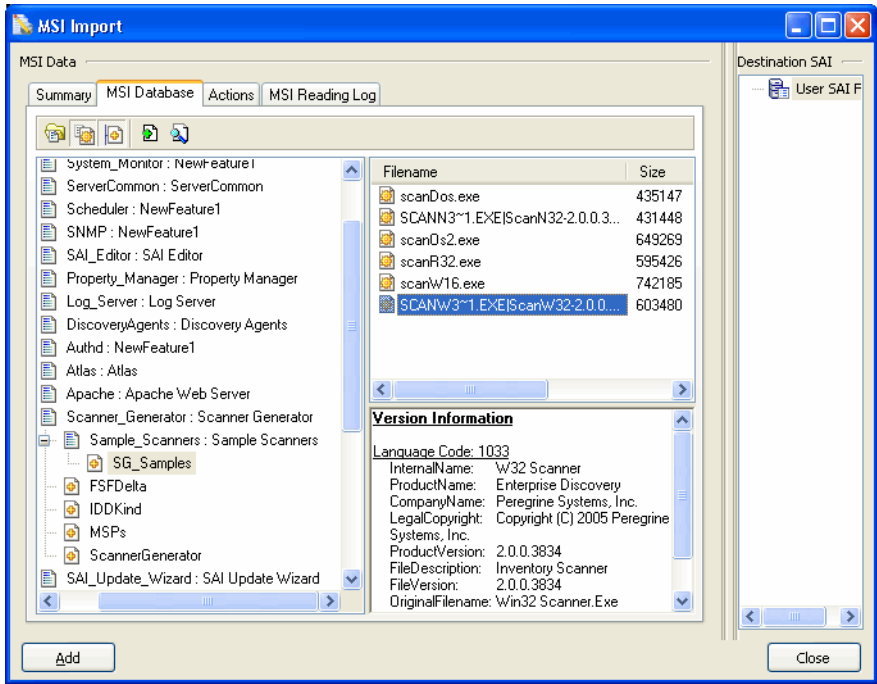
### Step 1 Importing the MSI Installer Package


- 1 Select Tools | Import data from MSI.
- 2 From the Open dialog navigate to and select the MSI file to use. The file will have an extension of .msi or .exe.

In this example we have used Peregrine Enterprise Discovery 2.0.0.msi. This is the msi file supplied for the installation of this product.



- 3 Click on the MSI Database tab to examine the contents of the msi file.



- 4 In this example, there are several features. Features are displayed in the following way and are indicated by the  icon.

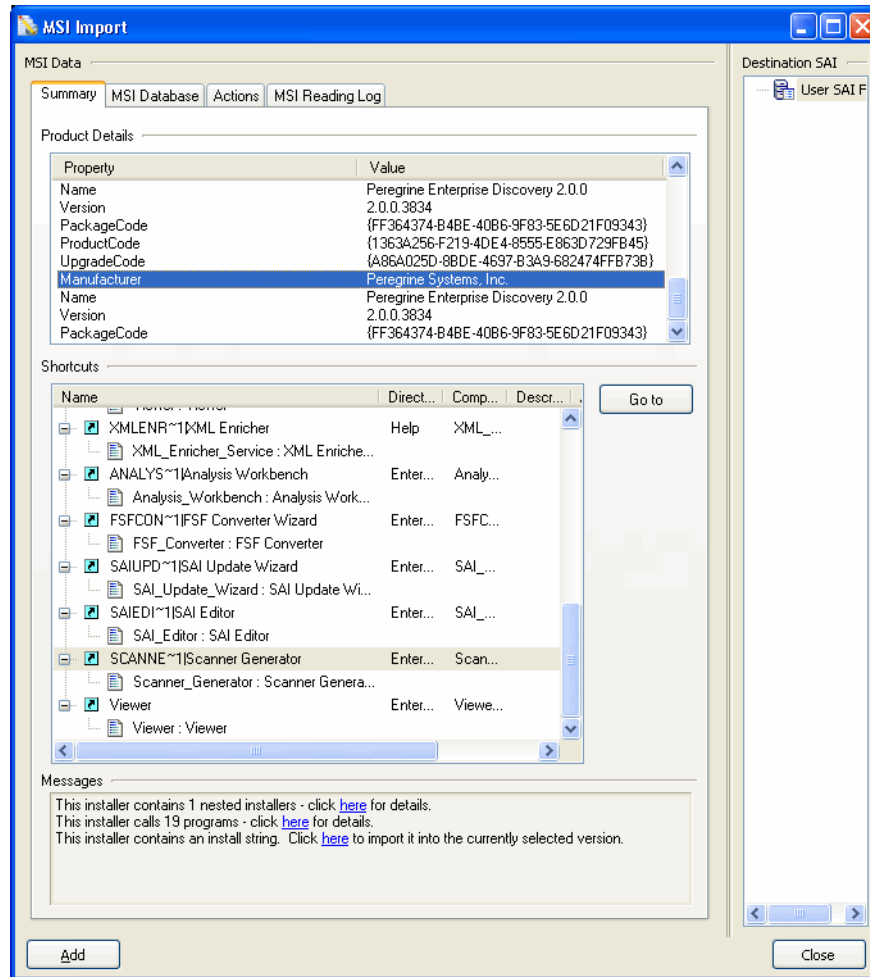
Unique Name Key: Display name

If we look at the Scanner Generator Feature entry we can see that the Unique Name Key is Scanner Generator, while the display name has no underscore.

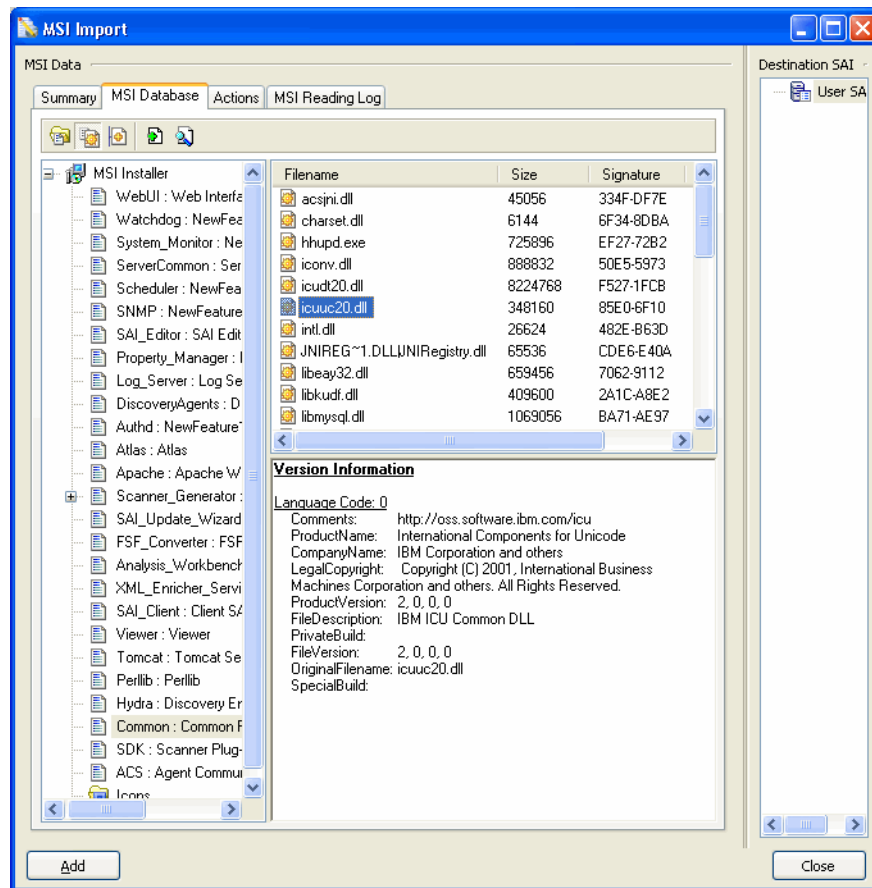




- 7 You can do this by clicking on the executable file name in the Files pane and looking at the Version Information displayed in the pane below. In this case the Company Name is the same as the Manufacturer entry in the Summary tab page.



- 8 However, had it not been the same, you would then add the file as a third party file. An example is shown below:




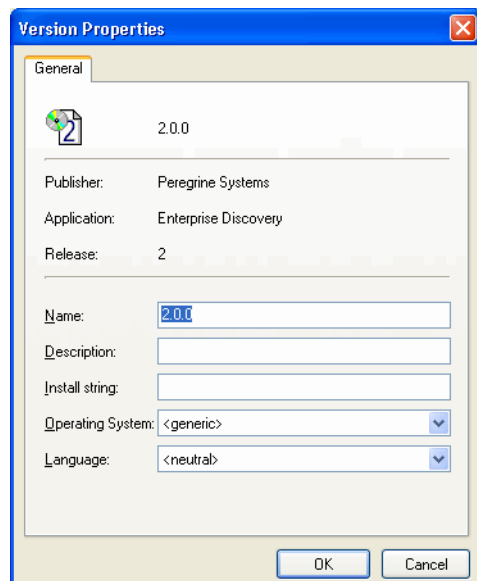
Here we can see that the Company Name is IBM Corporation.

## Step 2 Teaching Files to a Version of the Software

To teach files to a version of the software:

- 1 In the SAI Editor main window, navigate to the Manufacturer (Peregrine Systems, Inc.).
- 2 Examine the Version entry in the Summary tab page of the MSI Importer.
- 3 Create a new version if necessary. In this example, we will create a version 2.0.0 in the Peregrine Enterprise Discovery release label.

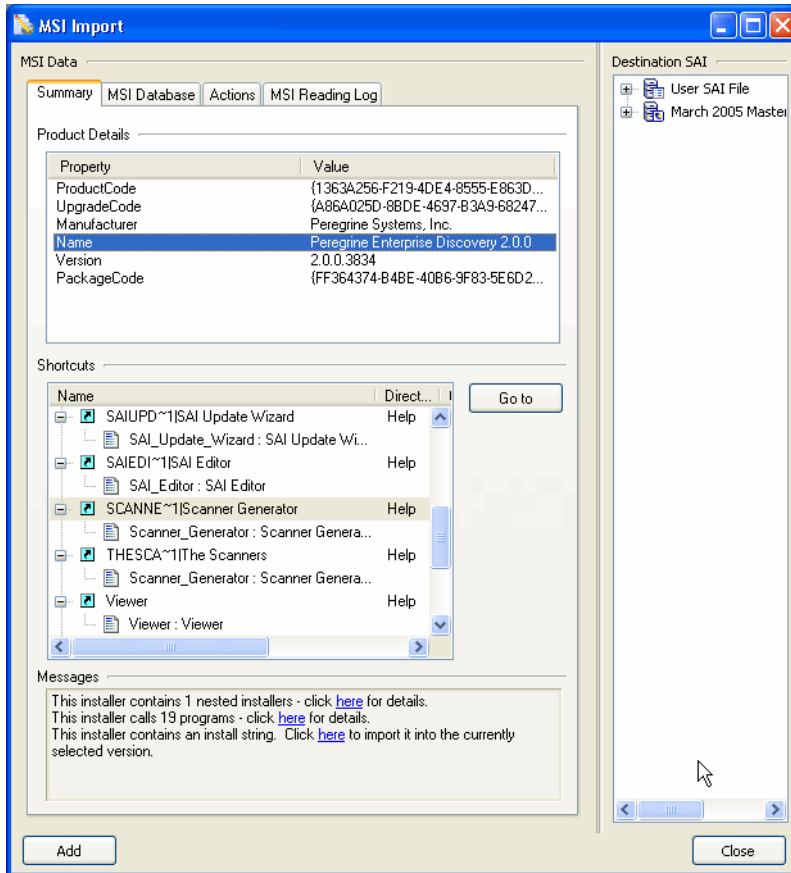
- 4 Select the folder you just created and click the  icon. A Version Properties dialog is displayed. Fill in the details and leave the Install string blank because it gets imported later.



- 5 Click OK.
- 6 Go back to the Summary tab of the MSI Importer.

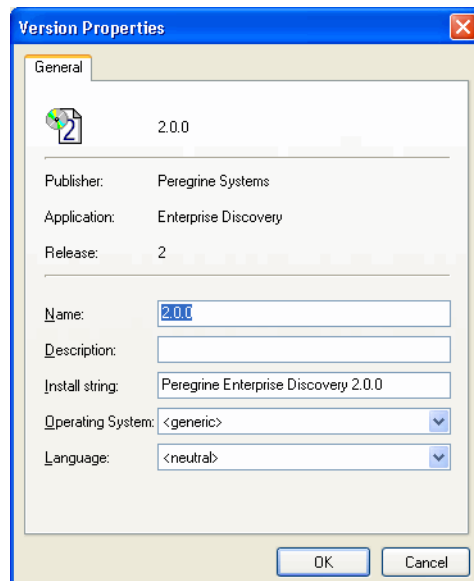


Ensure that the version you created in [step 3](#) on page 379 is highlighted in the SAI Editor.



- 7 Click the Import link at the bottom of the tab page.

The Version Properties dialog is displayed and the entry is added to the Install String field automatically.



- 8 Click the OK button.
- 9 Now go back to the MSI Database tab page of the MSI Installer.

10 Either:

- Drag the whole feature onto the version node in SAI Editor or drag individual files onto the version node. You can select multiple files by using the Shift Key while clicking on the files.
- Right-click on the Feature/Component and choose Import Files from the pop-up menu to add files from that Feature/Component.
- Right-click on the selected files in the Files pane and choose Import Files from the pop-up menu.

➤ It is necessary to expand the tree in the Destination SAI pane to expose the version node that you want to add the files to.

If you drag a Component node on to a Version, the files in that node will be imported. If you drag a Feature node onto a version, the files in that Feature and all of that feature's descendants will be imported.

11 In the SAI Editor main window change the file's relationship if necessary by right-clicking on the file and selecting Properties.

12 Select the relationship from the **Relation to App** pull-down menu.

➤ Main files are generally pointed to by a shortcut. Any files pointed to by shortcuts will be marked as 'Main'. Double check that these files should really be given the 'Main' rating.

### Step 3 Examining Warnings and Messages

1 Examine the warnings and messages by clicking on the links in the bottom pane of the Summary tab page.

This installer contains 1 nested installers - click [here](#) for details.  
This installer calls 19 programs - click [here](#) for details.  
This installer contains an install string. Click [here](#) to import it into the currently selected version.

2 You will be automatically directed to the appropriate place in the Actions tab page. You will need to examine the entries associated with the action warnings and decide whether they are files that need to be taught to the application and what relationship they have with the application.

#### Nested Installer tab

A nested installation is where another MSI resides inside the MSI. You will need to decide several things:

- Is it another separate application with a licence relationship for example?
- Do the files need teaching to the same application as associated files? For example, Live updates would be associated files. An installer for a Live Update component would have added its files taught as 'Associated'.

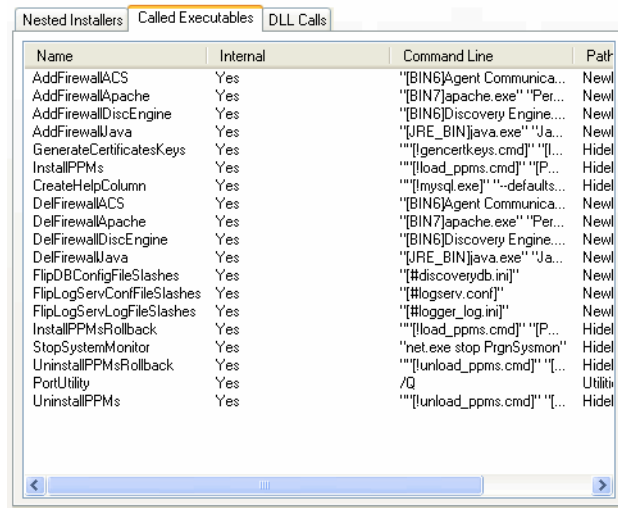
#### Called Executables tab

You will have to examine whether the called executable is going to install some other executable files. For example, look at the command-line column - if it says install.exe or setup.exe this would indicate that an executable file is being installed. You could get clues from the Name of the Action. A Called Executable Actions could be for example,

Install <name of the executable>

In the following example, the Called Executables are not installing other files, they are merely sending commands to run sql scripts.

This page lists the actions that the MSI installer invokes during the installation process. It is necessary in order to determine if any of them install files not contained in the MSI.



Name	Internal	Command Line	Path
AddFirewallACS	Yes	"[BIN6]Agent Communica...	Newl
AddFirewallApache	Yes	"[BIN7]apache.exe" "Per...	Newl
AddFirewallDiscEngine	Yes	"[BIN6]Discovery Engine....	Newl
AddFirewallJava	Yes	"[JRE_BIN]java.exe" "Ja...	Newl
GenerateCertificatesKeys	Yes	"[lgencertkeys.cmd]" "[l...	Hidel
InstallPPMs	Yes	"[!load_ppms.cmd]" "[P...	Hidel
CreateHelpColumn	Yes	"[!mysql.exe]" "--defaults...	Hidel
DelFirewallACS	Yes	"[BIN6]Agent Communica...	Newl
DelFirewallApache	Yes	"[BIN7]apache.exe" "Per...	Newl
DelFirewallDiscEngine	Yes	"[BIN6]Discovery Engine....	Newl
DelFirewallJava	Yes	"[JRE_BIN]java.exe" "Ja...	Newl
FlipDBConfigFileSlashes	Yes	"[!discoverdb.ini]"	Newl
FlipLogServConfFileSlashes	Yes	"[!logserv.conf]"	Newl
FlipLogServLogFileSlashes	Yes	"[!logger_log.ini]"	Newl
InstallPPMsRollback	Yes	"[!load_ppms.cmd]" "[P...	Hidel
StopSystemMonitor	Yes	"net.exe stop PrgrnSysmon"	Hidel
UninstallPPMsRollback	Yes	"[!unload_ppms.cmd]" "[l...	Hidel
PortUtility	Yes	/Q	Utiliti
UninstallPPMs	Yes	"[!unload_ppms.cmd]" "[l...	Hidel

## DLL Calls tab

This tab lists all Dll calls made.

## Invoked scripts tab

This tab shows any scripts that would be invoked. Once you have examined the files, return to the MSI Database tab page.

# The MSI Scanner Command Line Utility

## Overview of the MSI Scanner

For situations where the installation media is not accessible, the MSI Scanner can be used. This is a command line utility that takes as input an MSI file. This is then analyzed. The result of the analysis is an XML file containing a summary of the MSI.

In a large enterprise it may not be feasible to have remote offices send their software install media to central locations to be added to the corporation's central application library. In this case, the MSI Scanner may be of some use.

The MSI Scanner is a command line utility used to scan an MSI based installer, extract all required file information and write an XML file describing the installer and its contents. This XML file can then be sent to the central office where the person maintaining the application library can load it into the SAI Editor exactly as if it was the original MSI based Installer.

## Starting the MSI Scanner



The MSI Scanner (msiscanner.exe) is not generated by the Scanner Generator. It is supplied with the software in the following location by default: C:\Program Files\HP OpenView\Enterprise Discovery\2.1.0\Common\bin

### To start the MSI Scanner:

- From the command prompt, type the following:

```
msiscanner<setup_package><output_file>
```

Where:

- <setup\_package> is the path and filename of the MSI-based installer.
- <output\_file> is the path and filename of the output XML file. Note that if the specified filename does not end in .xml, the MSI Scanner will append a .xml extension to it.

## Opening the MSI Scanner Output File in the MSI Importer

The output from the MSI Scanner is usable in the MSI Importer so that you can browse the MSI and teach from using on the XML file.

### To open the MSI Scanner output file:

- 1 Select the Import data from MSI option from the Tools menu.  
The File Open dialog box is displayed.
- 2 In the Files of Type dropdown box, select the MSI Scanner output file.
- 3 Navigate to the file to be opened.
- 4 Click OK.

The file is opened in the same way as any MSI-based installer. You can import files from it in the same way as described on [page 375](#).

## MSI Scanner Error Level Codes

The MSI Scanner produces error level codes which can be used to handle situations if the Scanner terminates without producing a scan file.

These error codes can, for example, be used in a batch file so that specified actions can be carried out in the event that particular error codes are returned.

These can be used to control re-scan activities when a scan has not completed successfully.

**Table 67 MSI Error Level codes**

Error Level	Description
6	Unexpected error
5	Unable to open the output file
4	Insufficient space available in the Temp directory.
3	Unable to open input MSI



**Table 67 MSI Error Level codes**

Error Level	Description
2	Unrecognized package
1	Incorrect parameters
0	Success



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