HP OpenView Service Navigator Value Pack

Service Configuration for Service Navigator Installation Checklists

Software Version: 9.0

for the UNIX and Microsoft Windows Operating Systems

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Contents

1. Installation Checklists

Contents

1 Installation Checklists

Before You Begin

This document includes checklist that will help you find your way through the installation of Service Configuration. Checklists are available for each major installation scenario (installation without and with Service Desk) and for major platforms (Windows and UNIX (HP-UX and Sun Solaris).

It is recommended that you print a hard copy of the checklist you want to use and tick off the steps you have completed. If you are installing a scenario that is not covered by the checklists, simply create your own checklist based on the information provided in this document.

NOTE   The checklists supplement the Installation Guide, they do not replace it. The Installation Guide contains additional important information such as a detailed overview over each installation scenario, a list of system requirements, detailed installation instructions, and so on, that are not covered in this document. It is strongly recommended that you familiarize yourself with the Installation Guide before you begin the installation.

The page numbers in the following checklists refer to the page numbers in the Installation Guide.

❏ **Installation without Service Desk installed**

- *Windows (installation checklist on* page 10*)*

  OVO management server on HP-UX or Sun Solaris

  Application server on Windows

  Client on Windows

- *UNIX (installation checklist on* page 11*)*

  OVO management server on HP-UX or Sun Solaris

  Application server on HP-UX or Sun solaris

  Client on Windows

❏ **Installation with Service Desk installed**

- *Windows (installation checklist on* page 12*)*

  OVO management server on HP-UX or Sun Solaris

  Application server on Windows

  Client on Windows

- *UNIX (installation checklist on* page 13*)*

  OVO management server on HP-UX or Sun Solaris

  Application server on HP-UX or Sun Solaris

  Client on Windows

Windows Installation Checklist (Without Service Desk Installed)

Step	Instruction	Page	√
1.	Database server system — install Oracle.	page 32	
2.	Database server system — create a database instance.	page 33	
3.	OVO 8 management server system — check for installed OVO patches.	page 41	
4.	OVO management server system — install connector for OVO.	page 42	
5.	Application server system — start SNVP Windows server installation.	page 48	
6.	Application server system — check the server status (running).	page 102	
7.	Service Configuration client system — start the console.	page 112	
8.	Service Configuration console — configure OVO management servers.	page 118	
9.	Service Configuration console — configure a default service hierarchy.	page 121	
10.	OVO management server — configure the connector.	page 123	
11.	OVO management server — activate Service Configuration.	page 127	
12.	Optional — migrate Service Navigator service configurations.	page 129	
13.	Security — change Service Configuration passwords.	page 134	

UNIX Installation Checklist (Without Service Desk Installed)

Step	Instruction	Page	√
1.	Database server system — install Oracle.	page 32	
2.	Database server system — create a database instance.	page 33	
3.	OVO 8 management server system — check for installed OVO patches.	page 41	
4.	OVO management server system — install connector for OVO.	page 42	
5.	Application server system — optimize the kernel parameters.	page 46	
6.	Application server system — start SNVP UNIX server installation.	page 60	
7.	Application server system — configure the application server.	page 87	
8.	Application server system — check the server status (running).	page 102	
9.	Service Configuration client system — install the client software.	page 107	
10.	Service Configuration client system — start the console.	page 112	
11.	Service Configuration console — configure OVO management servers.	page 118	
12.	Service Configuration console — configure a default service hierarchy.	page 121	
13.	OVO management server — configure the connector.	page 123	
14.	OVO management server — activate Service Configuration.	page 127	
15.	Optional — migrate Service Navigator service configurations.	page 129	
16.	Security — change Service Configuration passwords.	page 134	

Windows Installation Checklist (With Service Desk Installed)

Step	Instruction	Page	√
1.	OVO 8 management server system — check for installed OVO patches.	page 41	
2.	OVO management server system — install connector for OVO.	page 42	
3.	Application server system — start SNVP Windows server installation.	page 72	
4.	Service Configuration client system — start the console.	page 112	
5.	Service Configuration console — configure OVO management servers.	page 118	
6.	Service Configuration console — configure a default service hierarchy.	page 121	
7.	OVO management server — configure the connector.	page 123	
8.	OVO management server — activate Service Configuration.	page 127	
9.	Service Pages server system — install Service Configuration integration.	page 143	
10.	Optional — migrate Service Navigator service configurations.	page 129	
11.	Security — change user role in Service Desk.	page 135	

UNIX Installation Checklist (With Service Desk Installed)

Step	Instruction	Page	√
1.	OVO 8 management server system — check for installed OVO patches.	page 41	
2.	OVO management server system — install connector for OVO.	page 42	
3.	Application server system — start SNVP UNIX server installation.	page 78	
4.	Service Configuration client system — install the client software.	page 107	
5.	Service Configuration client system — start the console.	page 112	
6.	Service Configuration console — configure OVO management servers.	page 118	
7.	Service Configuration console — configure a default service hierarchy.	page 121	
8.	OVO management server — configure the connector.	page 123	
9.	OVO management server — activate Service Configuration.	page 127	
10.	Service Pages server system — install Service Configuration integration.	page 143	
11.	Optional — migrate Service Navigator service configurations.	page 129	
12.	Security — change user role in Service Desk.	page 135	