# **HP OpenView Select Identity**

### **Connector for IBM DB2 Universal Database 8.2**

# **Installation and Configuration Guide**

Connector Version: 2.5 Select Identity Version: 3.3.1



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- Commons-beanutils.
- Commons-collections.
- Commons-logging.

- Commons-digester.
- Commons-httpclient.
- Element Construction Set (ecs).
- Jakarta-poi.
- Jakarta-regexp.
- Logging Services (log4j).

### Additional third party software used by Select Identity includes

- JasperReports developed by SourceForge.
- iText (for JasperReports) developed by SourceForge.
- BeanShell.
- Xalan from the Apache XML Project.
- Xerces from the Apache XML Project.
- Java API for XML Processing from the Apache XML Project.
- SOAP developed by the Apache Software Foundation.
- JavaMail from SUN Reference Implementation.
- Java Secure Socket Extension (JSSE) from SUN Reference Implementation.
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# **Installing the Connector**

The IBM DB2 Universal Database connector — hereafter referred to as the DB2 connector — enables HP OpenView Select Identity to provision users on DB2 Universal Database v8.2 relational database systems. The connector also provides an agent that can send changes made to data in DB2 to Select Identity.

The following configurations are supported for this connector:

- Agent-based
   In this configuration, the connector communicates with an agent that
   resides on the database server; the agent uses a JDBC 2.0 compliant
   driver to communicate with the database. The agent can also push
   changes made in DB2 to the Select Identity database (this is called
   reverse synchronization and explained later).
- Agentless using a JDBC data source
   In this configuration, the connector communicates with the database
   directly through JDBC calls. Be sure to create or identify a JDBC data
   source (and underlying connection pool) on the Select Identity server that
   can connect to the target DB2 database.
- Agentless using a JDBC driver
   The connector communicates the database using a JDBC 2.0 compliant driver; no agent is installed on the database server.

The DB2 connector is packaged in the following files and folders, which are located on the Select Identity Connector CD:

- IBM DB2 Generic/Gen-DB2-Connector.rar The binaries for the connector
- IBM DB2 Generic/Agent Installers/
  DB2-Gen-AgentInstaller-Win.zip A ZIP file that contains the installation executable for the connector agent
- IBM DB2 Generic/Agent Installers/
  DB2-Gen-AgentInstaller-Unix.tar A TAR file that contains the installation executable for the connector agent
- IBM DB2 Generic/Manual Agent/DB2-Gen-Agent-Win.zip A ZIP file that contains agent binaries and files (for manual installation)
- IBM DB2 Generic/Manual Agent/DB2-Gen-Agent-Unix.tar A TAR file that contains agent binaries and files (for manual installation)

An Attribute Mapping Utility is also provided (deployed with the Select Identity server), which enables you to create mapping files that map database schema fields to Select Identity fields. Refer to the *HP OpenView Select Identity Attribute Mapping Utility User's Guide* for more information about the Attribute Mapping Utility.

# **Operations Supported by the Connector**

The DB2 connector is intended for use in a wide variety of usage scenarios. Specifically, it can perform the following operations in the database schema on the DB2 system:

- Add, update, and remove users
- Retrieve user attributes
- Enable and disable users
- Verify a user's existence
- Change user passwords
- Reset user passwords
- Retrieve all entitlements

- Retrieve a list of supported user attributes
- Assign and unassign entitlements to and from users
- Add, update, and remove entitlements



This connector does not provision database system users. Rather, it provisions users into a user-defined database schema in DB2. To provision database system users, you must install and use the Admin DB2 connector.

In addition, the connector's agent can send user changes made in DB2 to Select Identity. When changes are pushed from the agent to the Select Identity server, this is referred to as **reverse synchronization**. The following reverse synchronization operations are supported:

- Change passwords stored in Select Identity based on changes to the passwords in the schema in DB2
- Add, modify, and delete users based on user additions, modifications, and deletions in the schema in DB2

When a user is added, modified, or deleted in the database, triggers capture the changes. The agent's reverse synchronization component then sends the changes to Select Identity's Web Service in SPML. If an error occurs during reverse synchronization, the agent stops the operation (without affecting the connector's operations).

Additional steps are required to configure the agent for reverse synchronization. (Note that installing and configuring the agent is mandatory in order for the connector to support reverse synchronization.)

The DB2 connector also supports custom encryption, which enables the connector to encrypt values provisioned in the schema. Refer to the *HP OpenView Select Identity Attribute Mapping Utility User's Guide* for information on how to use this feature.

# **System Requirements**

The DB2 connector is supported i	n the following	environment:
----------------------------------	-----------------	--------------

Select Identity Version	Application Server	Database
3.0.2	WebLogic 8.1.2 on Windows 2003	SQL Server 2000
	WebLogic 8.1.2 on Solaris 9	Oracle 9i
	WebLogic 8.1.2 on HP-UX 11i	Oracle 9i
	WebSphere 5.1.1 on Solaris 9	DB2 8.2 (or DB2 8.1 Service Pack 7)
3.3	WebLogic 8.1.4 on Windows 2003	SQL Server 2000
	WebLogic 8.1.4 on Solaris 9	Oracle 9i
	WebLogic 8.1.4 on HP-UX 11i	Oracle 9i
3.3.1	WebLogic 8.1.4 on Windows 2003	SQL Server 2000
	WebLogic 8.1.4 on Solaris 9	Oracle 9i
	WebLogic 8.1.4 on HP-UX 11i	Oracle 9i

The DB2 connector is supported on the following DB2 platforms and operating systems:

- For Select Identity 3.0.2, the DB2 connector is supported with IBM DB2 Universal Database, version 8.2, running on Windows 2000, Windows 2003, Windows XP, and Solaris 9.
- For 3.3, the connector is supported with IBM DB2 Universal Database, version 8.2, running on Windows 2000, Windows 2003, and Solaris 9.
- For Select Identity 3.3.1, the connector is supported with IBM DB2 Universal Database, version 8.2, running on Windows 2003.

Also, this connector supports secure JDBC for database communication. See Configuring DB2 to Support Secure JDBC on page 31 for configuration information.

# **Deploying on the Web Application Server**

To install the DB2 connector on the Select Identity server, complete these steps:

- 1 Create a subdirectory in the Select Identity home directory where the connector's RAR file will reside. For example, you could create the C:\Select\_Identity\connectors folder on Windows. (A connector subdirectory may already exist.)
- 2 Copy the Gen-DB2-Connector.rar file from the Select Identity Connector CD to the connector subdirectory.
- 3 Copy the JDBC 2.0 compliant driver to the application server. For DB2, you must copy the JDBC driver files (db2jcc.jar, db2jcc\_license\_cisuz.jar, and db2jcc\_license\_cu.jar). Obtain the driver files from your database administrator.
- 4 Add the JDBC driver files to the application server's class path, such as by editing the myStartWL.cmd (on Windows) or myStartWL.sh (on UNIX) file.
- 5 If deploying the connector on WebLogic, complete the following steps.
  - a Start the application server if it is not currently running.
  - **b** Log on to the WebLogic Server Console.
  - c Navigate to *My\_domain* → Deployments → Connector Modules.
  - d Click Deploy a New Connector Module.
  - **e** Locate and select the Gen-DB2-Connector.rar file from the list. It is stored in the connector subdirectory.
  - f Click Target Module.
  - g Select the My Server (your server instance) check box.
  - h Click Continue. Review your settings.
  - i Keep all default settings and click Deploy. The Status of Last Action column should display Success.
- 6 If deploying the connector on WebSphere, complete the following steps:
  - a Start the application server, if necessary.
  - **b** Log on to the WebSphere Application Server Console.

- c Navigate to Resources →Resource Adapters.
- d Click Install RAR.
- In the Server path field, enter the path to the Gen-DB2-Connector.rar file. It is stored in the subdirectory created in Step 1.
- f Click Next.
- **g** In the Name field, enter a name for the connector.
- h Click OK.
- i Click the **Save** link (at the top of the page).
- j On the Save to Master Configuration dialog, click the **Save** button.
- **k** Click Resources → Resource Adapters.
- I Click the new connector.
- m Click J2C Connection Factories in the Additional Properties table.
- n Click New
- o In the Name field, enter the name of the factory for the connector. For the DB2 connector, enter eis/Gen-DB2Connector.
- **p** Click **OK**.
- **a** Click the **Save** link.
- r On the Save to Master Configuration dialog, click the **Save** button.
- **s** Restart WebSphere.
- 7 Create a mapping file for the schema in which the connector must provision users and entitlements. Use the Attribute Mapping Utility, as described in the *HP OpenView Select Identity Attribute Mapping Utility User's Guide*. See Understanding the Mapping Files on page 40 for more information about the file format.
- To configure reverse synchronization on the server, you must create an XSL file based on the XML mapping file. The XSL file maps user attributes on DB2 to attributes in Select Identity. This file is generated by the Attribute Mapping Utility when the XML mapping file is created. See Understanding the Mapping Files on page 40 for more information.

After the XSL file is created, copy it to the Select Identity home directory.



Note that the agent must be installed and configured for the DB2 connector to support reverse synchronization.

9 Edit the TruAccess.properties file, which resides in the install\_dir/sysArchive directory on the Select Identity server, and modify the com.hp.ovsi.connector.schema.dir property. Set this property to the top-level directory where the mapping files reside, which is specified in the Base Directory field on the Attribute Mapping Utility interface.



If no value was specified in the Base Directory field, the com/ trulogica/truaccess/connector/schema/spml directory structure was created in the application server's home directory.

For example, if you entered C:\SI\_3.3\schema in the Base Directory field, the com/trulogica/truaccess/connector/schema/spml directory structure was created under that directory, and the XML and XSL files were created there. In this example, the files reside in this directory:

C:\SI3.3\schema\com\trulogica\truaccess\connector\schema\
spml

Thus, you would set the com.hp.ovsi.connector.schema.dir property as follows:

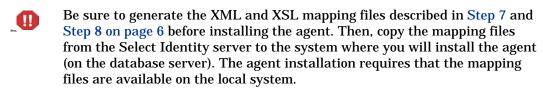
```
com.hp.ovsi.connector.schema.dir = C:/SI3.3/schema
```

After installing the connector, refer to Configuring the Connector on page 33 for information about registering and configuring this connector in Select Identity.

# Installing the Agent on the Database Server

After you install the DB2 connector on the Select Identity server, you can install the agent on the database server. This is optional; the connector can provision users in DB2 without the agent. However, the agent enables you to send data back to Select Identity (reverse synchronization).

You can install the agent using the installation wizard or by manually copying files to the server.



## **Encrypting the Select Identity Administrator's Password**

The Select Identity administrative account is used to log in to Select Identity when the agent sends data from the resource to the Select Identity server (reverse synchronization). To avoid displaying of the password in clear-text in the agent configuration files, you must encrypt the password and use this encrypted password in the agent configuration. Select Identity provides an encryption utility, which is described here.

To encrypt the password that is sent to the Select Identity server, run <code>encode.bat</code> (on Windows) or <code>encode.sh</code> (on UNIX), which is provided in the <code>weblogic/keystore</code> subdirectory in the Select Identity home directory. This utility prompts you for the password to encrypt and will generate the encrypted password. Be sure to copy the entire encrypted password (including the curly brackets) in the field, as shown here:

```
C:\WINDOWS\system32\cmd.exe

Microsoft Windows [Version 5.2.3790]

(C) Copyright 1985-2003 Microsoft Corp.

C:\Documents and Settings\gadiap>cd C:\si3.3.1\weblogic\keystore

C:\si3.3.1\weblogic\keystore>encode.hat
Please enter the string to encode again :ahc123

(ENCI::cfrMIGvy]j+a8XEW1W05cx9A+PCBUeS2ZWLieWBdUbeK/jGrgha54K0k06BhImrvND2tkUz.jo
(GVYeFEDByUMV02dIM1]ywhxwEDnsZLFxI4r349W/0/6sgoPhuJt3C4wYs8rQk0KpeUnq2IG9hftJbuU0

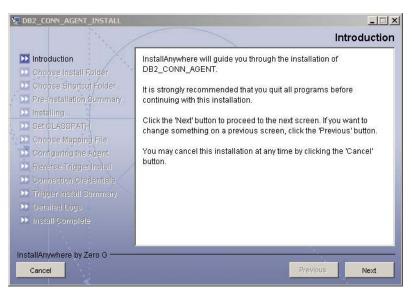
Bjyk6vU5qCTS7RrlDs=>

C:\si3.3.1\weblogic\keystore>
```

## **Installation Using the Wizard on Windows**

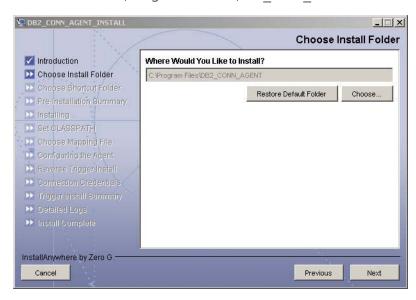
Complete the following steps to run the installation wizard, which installs the agent on Windows:

- 1 Extract the contents of the DB2-Gen-AgentInstaller-Win.zip file, which is located in the Agent Installers directory on the CD.
- 2 Run install.exe, which is located in the target\_dir\CDROM\_Installers\Windows\Disk1\InstData\NoVM. The following dialog displays:

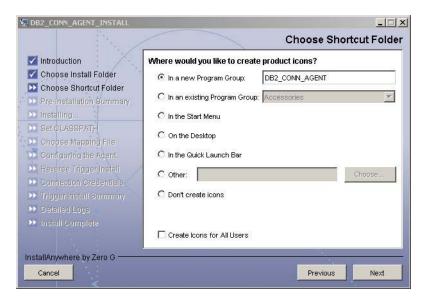


3 Click Next to proceed.

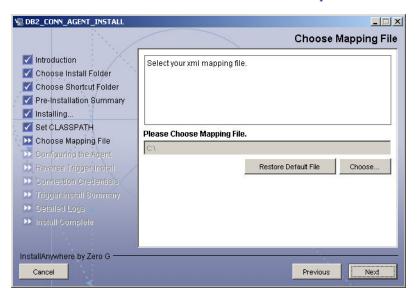
4 Specify an installation directory then click Next. By default, the agent will be installed in C:\Program Files\DB2 CONN AGENT.



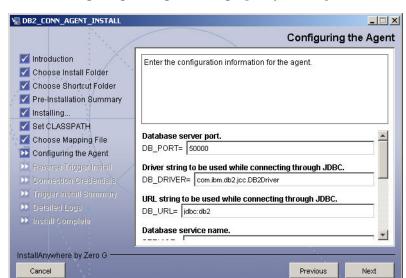
5 Select the location(s) where the product icons will be installed, then click **Next**.



- 6 Verify the pre-installation summary. If you wish to make changes, click **Previous** and edit the chosen options. To install the agent, click **Install**.
- 7 On the Set CLASSPATH dialog, click Next after you verify that the database driver files (db2jcc.jar, db2jcc\_license\_cisuz.jar, and db2jcc\_license\_cu.jar) are in the database server's System class path.
- 8 Click Choose to browse for and select the mapping file. This will copy the mapping file created in Step 7 on page 6 to the <code>install\_dir/conf/com/trulogica/truaccess/connector/schema/spml directory</code>, where <code>install\_dir</code> is the installation folder selected in Step 4 above.



Then, click Next.



**9** On the Configuring the Agent dialog, specify the requested information:

The following provides an explanation of the configuration options:

Option	Description	Example Value
DB_PORT	The port on which the database server is listening.	50000
DB_DRIVER	The JDBC driver for the database connection.	com.ibm.db2.jcc. DB2Driver
DB_URL	The JDBC URL string used for the database communication.	jdbc:db2
SERVICE	The database name.	SI_DB
SERVER_ SECURE	Whether communication between the agent and Select Identity must be secure. By default, non-secure communication is used.	
CONCERO_ SERVER_URL	The URL of the Select Identity Web Service.	http://host:port/lmz/ webservice

Option	Description	Example Value
PollDelay	The polling delay for reverse polling (in seconds).	10
AGENT_PORT	The port on which the agent listens for user provisioning requests from Select Identity.	5601
MAPPING_FILE	The XML mapping file generated by the Attribute Mapping Utility. If you have not generated the XML file yet, you can change this value later.	Mapping.xml
SPML_DELAY	The delay (in milliseconds) between successive SPML requests sent from the agent. Increase this delay if the network or Select Identity server is performing slowly.	10000
NO_OF_ RETRIES	The number of times the agent will retry sending SPML requests in case of failure.	10
RETRY_DELAY	The delay (in milliseconds) between each retry.	10000



To edit any of these values after installation, you can edit the properties.ini file, which resides in <code>install\_dir</code>\conf.

After specifying these values, click Next.

10 Provide the operational attributes that are sent to the Select Identity server during reverse synchronization requests. Here is an explanation of the attributes:

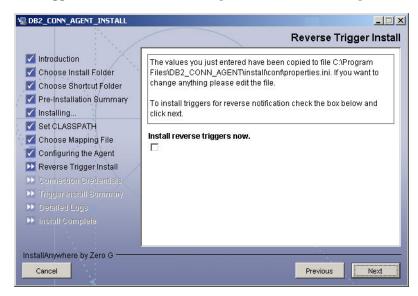
Parameter	Sample Values	Description
urn:oasis:names:tc:SPML:1:0# UserIDAndOrDomainName	Sisa	User ID of the administrative user on Select Identity.
urn:trulogica:concero:2.0#password		Password of the administrative user. This password should be generated using the encryption utility provided with Select Identity; see Encrypting the Select Identity Administrator's Password on page 8 for details.
urn:trulogica:concero:2.0# reverseSync	true	Set to true if you want to enable reverse synchronization.
urn:trulogica:concero:2.0# resourceType	DB2Map	The name of the XSL file (without the .xsl extension) that is used during reverse synchronization.
urn:trulogica:concero:2.0# resourceId	DB2- Resource	The name of the Select Identity resource that is created for the DB2 connector.



To edit any of these values after installation, you can edit the opAttributes.properties file, which resides in <code>install\_dir\conf</code>.

After specifying the values, click **Next**.

11 To enable reverse synchronization, you must install the reverse triggers. (See Operations Supported by the Connector on page 2 for an explanation of reverse synchronization.) Select the Install Triggers Now option to install the triggers. Then, click Next and proceed to the next step.



If you choose not to install the reverse triggers, skip to Step 15 on page 16. (You can manually install the triggers later, if necessary. This is described in Installing the Reverse Triggers on page 27.)

12 If you selected the Install Reverse Triggers now option on the Reverse Trigger Install dialog, specify authentication information for the database user. Then, click Next. The triggers are installed for the schema specified by the mapping file.



- 13 Review the installation summary for the triggers. If you wish to make changes, or if the trigger installation failed, click **Previous** and edit the chosen options, such as the credentials. You can also select the **Show Logs** option to review the trigger installation log files. Then, click **Next**.
- 14 If you selected the **Show Logs** option, the Detailed Logs dialog is displayed. Review the log entries and click **Next**.
- 15 When the installation wizard completes, click **Done** on the Install Complete dialog to close the installation program.

### **Installation Using the Wizard on UNIX**

Complete the following steps to run the installation wizard, which installs the agent on UNIX:

1 Extract the contents of the DB2-Gen-AgentInstaller-Unix.tar file, which is located in the Agent Installers directory on the CD, to a directory that will server as the agent's home directory. (Use tar xvf to

- extract the contents of the TAR file.) This will create the required directory structure in the DB2-Gen-AgentInstaller-Unix subdirectory of the home directory.
- 2 Set the JAVA\_HOME\_14 environment variable to the directory where the JDK 1.4 is installed. Also, add the JVM to the system PATH variable.
- **3** Add the JDBC 2.0 compliant driver files (db2jcc.jar, db2jcc\_license\_cisuz.jar, and db2jcc\_license\_cu.jar) for the database to the CLASSPATH.
- **4** Start the wizard by running the following command:

agent\_home/DB2-Gen-AgentInstaller-Unix/install.bin
The following displays:

5 Specify the installation location of the agent. Enter a path and press ENTER, or press ENTER to accept default path. The following displays:

```
Choose Link Location

-----
Where would you like to create links?

->1- Default: /
2- In your home folder
3- Choose another location...
4- Don't create links
```

ENTER THE NUMBER OF AN OPTION ABOVE, OR PRESS <ENTER> TO ACCEPT THE DEFAULT:

6 Select where you would like the agent shortcut location to be created. Select the number of the desired option as shown and press ENTER, or simply press ENTER to accept the default. The following displays:

```
Pre-Installation Summary

Please Review the Following Before Continuing:

Product Name:

DB2_CONN_AGENT

Install Folder:

/install_dir

Link Folder:

/

Disk Space Information (for Installation Target):

Required: xxx bytes

Available: yyy bytes

PRESS <ENTER> TO CONTINUE:
```

7 Verify the pre-installation summary and press ENTER. The following displays:

8 Specify the database port number and press ENTER to continue. Or, simply press ENTER to accept the default. The following displays:

```
Configuring the Agent
-----
Enter the driver string (Driver string to be used by Java program to connect to the database).
Enter the database driver: (DEFAULT: com.ibm.db2.jcc.DB2Driver):
```

**9** Enter the database driver and press ENTER to continue. Or, simply press ENTER to accept the default. The following displays:

```
Configuring the Agent

-----
Enter the driver URL (URL to be used by Java program to connect to the database).

Enter the database URL: (DEFAULT: jdbc:db2):
```

10 Enter the JDBC URL and press ENTER to continue. Or, simply press ENTER to accept the default. The following displays:

```
Configuring the Agent
-----
Enter the database service name.
Enter the service name: (DEFAULT: ): SIDB
```

11 Enter the database name and press ENTER to continue. Or, press ENTER to accept the default. The following displays:

```
Configuring the Agent
-----
Enable Server Secure (Y/N) ?
Enable Server Secure : (DEFAULT: N) : y
```

12 To enable secure communication, enter y and press ENTER to continue. Or, press ENTER to accept the default. The following displays:

```
Configuring the Agent

Enter the URL where spml is to be sent by reverse sync.

Enter the concero server URL: (DEFAULT: ): http://
localhost:7001/lmz/webservice
```

13 Enter the URL of the Select Identity Web Service, which is where SPML requests are sent and press ENTER to continue. Or, press ENTER to accept the default. The following displays:

```
Configuring the Agent
-----
Enter the interval (in seconds) at which polling is desired for reverse sync.
Enter poll delay: (DEFAULT: 10):
```

14 Enter the polling interval (in seconds) that is used by the agent to check for changes on the resource that must be sent to the Select Identity server (during reverse synchronization), then press ENTER. Or, simply press ENTER to accept the default. The following displays:

```
Configuring the Agent
-----
Enter the port where the agent should listen.
Enter the agent port: (DEFAULT: ):6000
```

15 Enter the listening port number for the agent and press ENTER. Or, simply press ENTER to accept the default and continue. The following displays:

```
Configuring the Agent
-----
Enter the time (in milli seconds) for which the agent should wait before sending SPML.
Enter the spml delay: (DEFAULT: 100):
```

16 Specify the delay (in milliseconds) that the agent will wait before sending SPML requests to the Select Identity server and press ENTER. Or, simply press ENTER to accept the default and continue. The following displays:

```
Configuring the Agent
-----
Enter the Number of Retries to send SPML
Number of Retries to send SPML: (DEFAULT: 3): 5
```

17 Specify the number of times agent will attempt to send SPML requests after a failure to the Select Identity server, and press ENTER. Or, simply press ENTER to accept the default and continue. The following displays:

```
Configuring the Agent
-----
Enter the time (in milliseconds) This is Delay Between Retries (Number of mSec the agent will wait before going to next Retry)
Enter the spml retry delay: (DEFAULT: 100): 10000
```

18 Specify the delay (in milliseconds) for which agent should wait before attempting to send SPML requests again after a failure to the Select Identity server, and press ENTER. Or, simply press ENTER to accept the default and continue. The following displays:

```
Configuring the Agent
------
Enter Directory Path of the XML mapping file. (e.g. If the mapping file is "/osd5/trulogica/xxx.xml", enter "/osd5/trulogica/" including slashes)
Directory Path of the XML mapping file. (DEFAULT: ): /opt/
```

19 Enter the path to the mapping file (include trailing slashes but do not include the file name) and press ENTER. Or, simply press ENTER to accept the default. The following displays:

```
Configuring the Agent
-----
Enter name of the XML mapping file. (Enter extension also.)
Name of the XML mapping file. (Enter extension also.) (DEFAULT:
) : xxx.xml
```

**20** Enter the name of the mapping file and press ENTER. Or, simply press ENTER to accept the default. The following displays:

```
XML Mapping Path
-----
This is your directory path of Mapping File
"/opt/"
This is the Mapping File
"xxx.xml"
Is it Correct Path ?(Y/N) (DEFAULT: Y): y
```

21 Press ENTER to accept the default (y) or enter n and press ENTER to change the values. If you enter y, the following displays:

```
Configure Operation Attribute Parameter

Enter Select Identity Admin Username

Select Identity Admin Username : (DEFAULT: ): sisa
```

**22** Specify the Select Identity administrator's user name and press ENTER. The following displays:

```
Configure Operation Attribute Parameter

Please Enter the Encrypted Select Identity Admin User's
Password: abc123
```

23 Enter the administrator's password then press ENTER. See Encrypting the Select Identity Administrator's Password on page 8 for instructions to encrypt the password.

The following displays:

```
Configure Operation Attribute Parameter
------
Enter the XSL file name (without Extension)

XSL file name (without Extension): (DEFAULT: ): DB2map
```

24 Enter the name of XSL file on Select Identity server. Make sure that the extension (.xsl) is not specified. Then, press ENTER. The following displays:

```
Configure Operation Attribute Parameter

Enter the Select Identity resource name

Select Identity resource name: (DEFAULT: ): GenDB2Resource
```

**25** Enter the name of the Select Identity Informix resource then press ENTER. The following displays:

```
Configure Operation Attribute Parameter

do you want to Enable Reverse Sync(true/false)?

Enable Reverse Sync? (Y/N) (DEFAULT: Y): y
```

26 Specify whether you want to enable reverse synchronization; enter n or y then press ENTER. The following displays:

```
Reverse Notification Tables Install

The values you just entered have been copied to file /
DB2_CONN_AGENT\conf\properties.ini. If you want to change anything please edit the file.

Do you want to install reverse notification triggers now? (Y/N) (DEFAULT: Y) : y
```

27 To enable reverse synchronization, you must install the reverse triggers. (See Operations Supported by the Connector on page 2 for an explanation of reverse synchronization.) Enter y and press ENTER to install the triggers (or simply press ENTER to accept the default), or enter n and press ENTER to bypass this installation.

If you enter y, the following displays:

```
Connection Credentials
-----
Enter user name.
Enter user name : (DEFAULT: ): TEST
```

28 To specify credentials to install the triggers in the database, specify a user name and press ENTER. Or, leave this prompt blank and press ENTER. The following displays:

```
Connection Credentials
-----
This installation requires a password to continue.

Enter password : : password
```

29 If you specified a user name, enter a password and press ENTER. The following displays:

```
command
-----
calling the command "//DB2_CONN_AGENT/Setup.sh" -userName
"TEST" -password password
PRESS <ENTER> TO CONTINUE: y
```

**30** Press ENTER to continue. The trigger pre-installation summary displays, indicating whether the installation of the triggers succeeded or failed:

```
Reverse Trigger Install Summary

Reverse Trigger Install SUCCESS. Please see the logs for details.

PRESS <ENTER> TO CONTINUE: y
```

**31** Press ENTER to continue. The following displays:

```
View Logs

-----
Do you want to see detailed logs? (Y/N) (DEFAULT: Y): y
```

- 32 If you wish to view the installation log file, enter y and press ENTER. Otherwise, enter n and press ENTER.
- **33** To exit the installation wizard, press ENTER.

### **Manual Installation**

Instead of using the installation wizard, you can install the agent files and reverse triggers manually. The following sections describe how to do this.

### **Installing the Agent**

Complete the following steps to manually copy the agent files to the target server:

#### 1 On Windows:

Extract the contents of the DB2-Gen-Agent-Win.zip file, which resides in the Manual Agent subdirectory on the CD, to a target location for the agent on the DB2 system. The extracted files will reside in the DB2-Gen-Agent-Win directory.

#### On UNIX:

Extract the contents of the DB2-Gen-Agent-Unix.tar file, which resides in the Manual Agent subdirectory on the CD, to a target location for the agent on the DB2 system. (Use tar xvf for extracting the contents of the TAR file.) The extracted files will reside in the DB2-Gen-Agent-Unix directory.

- 2 Copy the mapping file created in Step 7 on page 6 to the agent\_home/ conf/com/trulogica/truaccess/connector/schema/spml directory.
- 3 Modify the properties.ini file, which resides in the agent\_home/conf subdirectory, to specify parameters for the agent. The parameters are listed in the following table.

Parameter	Sample Values	Description
DB_PORT	50000	The port on which the database server is listening.
DB_DRIVER	com.ibm.db2. jcc. DB2Driver	JDBC driver for the database connection.
DB_URL	jdbc:db2	JDBC URL string used for the database communication.
SERVICE	SI_DB	Database name.

Parameter	Sample Values	Description
SERVER_SECURE		Whether communication between the agent and Select Identity must be secure. By default, non-secure communication is used.
CHECK_LOGIN	true	The Login Check flag.
MAX_LOGIN_RETRIES	3	The number of times the agent will attempt to log in to the database.
CONCERO_SERVER_ URL	http:// host:port/lmz/ webservice	URL of the Select Identity Web Service.
PollDelay	10	The polling delay for reverse polling (in seconds).
AGENT_PORT	5601	The port on which the agent listens for user provisioning requests from Select Identity.
MAPPING_FILE	Mapping.xml	The XML mapping file generated by the Attribute Mapping Utility.
SPML_Delay	10000	The delay (in milliseconds) between successive SPML requests sent from the agent. Increase this delay if the network or Select Identity server is performing slowly.
NO_OF_ RETRIES	10	The number of times the agent will retry sending SPML requests in case of failure.
RETRY_DELAY	10000	The delay (in milliseconds) between each retry.

4 Copy the DB2 JDBC driver files (db2jcc.jar, db2jcc\_license\_cisuz.jar, and db2jcc\_license\_cu.jar) to the system CLASSPATH. Obtain these files from the DB2 system, the Select Identity server, or your system or database administrator.

See Installing the Reverse Triggers on page 27 for steps to configure reverse synchronization. See Starting the Agent on page 30 for information about starting the agent.

### **Installing the Reverse Triggers**

Perform these steps if you want to synchronize changes made to users in DB2 with Select Identify. Reverse synchronization relies on triggers configured on the database. When you start the agent, reverse synchronization is enabled.

- 1 Copy the XML mapping file created in Step 8 on page 6 to the agent\_home/conf/com/trulogica/truaccess/connector/schema/ spml directory.
- 2 Edit the properties.ini file, which resides in the agent\_home/conf subdirectory, to specify parameters for reverse synchronization. See Step 3 on page 25 for details on this file.
- 3 Run the <code>agent\_home/setup.cmd</code> file (on Windows) or <code>setup.sh</code> file (on UNIX) from the command line. This installs triggers as specified by the mapping file and creates audit tables (SID\_TAB, Table\_Audit, and Column\_Audit). If the tables exist, table creation fails, indicating the error.

4 Modify the <code>opattributes.properties</code> file, which resides in the <code>agent\_home/conf/</code> subdirectory and provides operational attributes that are sent to the Select Identity server during reverse synchronization requests. The file must contain the following:

Parameter	Sample Values	Description
urn:oasis:names:tc:SPML:1:0# UserIDAndOrDomainName	Sisa	User ID of the administrative user on Select Identity.
urn:trulogica:concero:2.0#password		Password of the administrative user. This password should be generated using the encryption utility provided with Select Identity; see Encrypting the Select Identity Administrator's Password on page 8 for details.
urn:trulogica:concero:2.0# reverseSync	true	Set to true if you want to enable reverse synchronization.
urn:trulogica:concero:2.0# resourceType	GenDB2_ Schema1	The name of the XSL file (without the .xsl extension) that is used during reverse synchronization.
urn:trulogica:concero:2.0# resourceId	SQL	The name of the Select Identity resource that is created for the DB2 connector.

If you wish to delete the triggers, complete the steps in Manually Removing the Agent on page 53. These steps assume that properties.ini is configured as mentioned in Installing the Agent on the Database Server on page 7.

### **Installed Files**

The following provides a listing of the directories and files installed for the agent:

Directories and Files	Description
agent_home/	Contains the following files:
	<ul> <li>AddToStartupGroup.cmd/sh — Adds icons to startup group; this file is present only if the agent was installed using the wizard</li> </ul>
	<ul> <li>CopyFile.cmd/sh — Used by agent to copy files; this file is present only if the agent was installed using the wizard</li> </ul>
	DelFile.cmd/sh — Used by agent to delete files; this file is present only if the agent was installed using the wizard
	• setup.cmd/sh — Installs the reverse triggers
	• sqlapp.cmd/sh — Used by agent to communicate with the database
	• SQLConnectorConsole.cmd/sh — Starts the agent
	• uninstall.cmd/sh — Uninstalls triggers

Directories and Files	Description
agent_home/conf/	Contains the following files:
	properties.ini — Provides configuration settings for the agent
	• opAttributes.properties — Provides configuration settings for reverse synchronization
	• log4j.properties — Provides settings for logging.
agent_home/conf/com/	Contains the trulogica/truaccess/ connectior/schema/spml directory structure where the XML mapping file is stored
agent_home/lib/	Contains JAR files used by the agent.
agent_home/logs	Contains log files produced by the agent.
agent_home/ Uninstall_DB2_CONN_AGE NT/	Contains files for uninstalling the agent. This subdirectory is created only if the agent is installed using the installation wizard.

## **Starting the Agent**

To start the agent, run SQLConnectorConsole.cmd (on Windows) or SQLConnectorConsole.sh (on UNIX), which resides in the agent's home directory. This program logs in to the database server using the user name and password of a user who has administrative privileges on the database.

If you wish, you can provide the following parameters to the command:

**username** — The user name of the user who has administrative privileges on the database.

 ${\tt password-The\ specified\ user's\ password.}$ 

Here is an example you can use on Windows:

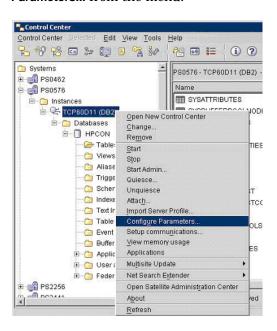
agent\_home/SQLConnectorConsole.cmd -userName si -password
abc123

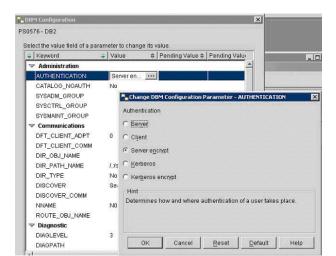
If you start the agent before or without configuring reverse synchronization (the reverse triggers), a message is displayed stating that reverse notification is disabled.

## Configuring DB2 to Support Secure JDBC

Complete the following steps to configure the DB2 server to support secure JDBC:

- 1 Update the java.security file, which resides in JAVA DIR\jre\lib\security, by adding the following line:
  - security.provider.2=com.ibm.crypto.provider.IBMJCE
- 2 Ensure that the ibmjceprovider.jar and ibmpkcs.jar files are added to the JAVA\_DIR\jre\lib\etc directory.
- 3 Launch the Control Center on the DB2 server.
- 4 Right-click on *DB2\_server* → instance and select Configure Parameters... from the menu:





5 In the configuration window, change the authentication to Server encrypt.

### 6 Restart the DB2 server.

Be sure to enable SSL on the application server. For example, on WebLogic, select the currently running server and select the SSL Listener check box on the Security tab. You must restart the application server after enabling SSL.

# **Configuring the Connector**

After you deploy the connector on the application server, you must configure Select Identity to use the connector by deploying it in the Select Identity client. The following provides an overview of the procedures you must complete in order to deploy your connector. It also provides connector-specific information you must provide when configuring Select Identity to use the connector.

- 1 Register the DB2 connector with Select Identity by clicking the **Deploy New Connector** button on the Connectors home page. Complete this procedure as described in the "Connectors" chapter of the *HP OpenView Select Identity Administrator Guide*.
  - Be sure to select the **Mapper Available** check box, to enable users to edit the connector's mapping file using the Attribute Mapping Utility.

After you deploy the connector, the connector properties will look similar to this:



- 2 Deploy a resource that uses the newly created connector. On the Resources home page, click the **Deploy New Resource** button. The resource configuration depends on how the connector and agent were installed and configured:
  - Using a JDBC data source, an agent is not installed:
     In this configuration, the connector performs operations on the database directly through JDBC calls. You must specify the JDBC data source and mapping file when configuring the resource.
  - Using a JDBC driver, an agent is not installed:
     The connector uses the JDBC driver to communicate with the database. You must specify all parameters except the agent port and JDBC data source.
  - Using a JDBC driver, an agent installed:
     If the agent is installed and a JDBC driver is used to communicate with the database, you must specify all parameters except the JDBC data source.

Complete the steps in this procedure as described in the "Resources" chapter of the *HP OpenView Select Identity Administrator Guide*. When configuring the resource, refer to the following table for parameters specific to this connector:



Copy or move the XML and XSL files to the proper locations. For example, if  $C: si3.3\$  weblogic\sysarchive is a folder in the WebLogic CLASSPATH, the XSL should reside in

C:\si3.3\weblogic\sysarchive and the XML should reside in C:\si3.3\weblogic\sysarchive\com\trulogica\ truaccess\connector\schema\spml.

Field Name	Sample Values	Description
Resource Name	Gen-DB2	The name of the resource.
Resource Type		The connector that was deployed in Step 1 on page 33.

Field Name	Sample Values	Description
Authoritative Source*	No	Whether this resource is a system that is considered to be the authoritative source for user data in your environment. Specify Yes if the connector is enabled for reverse synchronization. If the resource is not authoritative, the resource can only modify user entitlements during reverse synchronization.
Associate to Group	Selected	Whether the system uses the concept of groups. For this connector, select this option.
Server Name	Ps0111	Host name or IP address of the database server. You must specify this parameter if the agent was installed.
Server Port	50000	Port on which the database server is listening. You must specify this parameter if the agent was installed.
Username	sa	The login name of the database administrative user. You must specify this parameter if the agent was installed.
Password	p4ssword	Password of the database administrative user. You must specify this parameter if the agent was installed.
Agent Port	5601	The port where the agent listens for incoming connections. You must specify this parameter if the agent was installed.

Field Name	Sample Values	Description
SQL URL	jdbc:db2	URL to use to communicate with the database over a JDBC connection. You must specify this parameter if the agent was installed.
Database / Service Name	testDB	The database name in which to provision users. You must specify this parameter if the agent was installed.
Database Driver String	com.ibm.db2.jcc. DB2Driver	Name of the JDBC driver to connect to the database. You must specify this parameter if the agent was installed.
Mapping File	Mapping.xml	Mapping file containing the mappings generated by the Attribute Mapping Utility. The mapping file must reside in the install/conf/com/trulogica/truaccess/connector/schema/spml directory in order for the Select Identity server to find it.
JDBC Datasource String	Jdbc/SQLDataSource	JNDI data source name that was created or identified on the Select Identity server that can connect to the target DB2 database. Specify a value for this property if the agent was not installed.
Encryption Specification Algo	kerberosServerPrinci pal	Encryption algorithm specification string. Specify this parameter if you wish to use secure communication with DB2.
Encryption Algorithm	kdcsrv1.sj.ibm.com	Name of the encryption algorithm. Specify this parameter if you wish to use secure communication with DB2.

Field Name	Sample Values	Description
Encryption Specification Level	securityMechanism	Encryption level specification string. Specify this parameter if you wish to use secure communication with DB2.
Encryption Level	3, 7, or 9	Encryption level. Specify 3 if a user ID and password is used as the security mechanism. Specify 7 if a user ID is used. Specify 9 if a user ID and encrypted password is used. Specify this parameter if you wish to use secure communication with DB2.

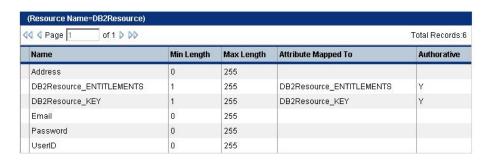
<sup>\*</sup> Instead of creating an authoritative resource, you can create authoritative attributes (in the next step) for the attributes that will be synchronized. Entitlements are authoritative by default in a non-authoritative resource but other attributes are not.

After you deploy the resource for the DB2 connector, the Access Info page of the resource properties will look similar to this (this is the configuration for an agentless connector):

Resource Access Information	
*Resource Name:	DB2Resource
Server Name:	sisun4
Server Port:	50001
Username:	db2inst2
Password:	*****
Agent Port:	
SQL URL:	jdbc:db2
DataBase/Service Name:	TEST
Database Driver String:	com.ibm.db2.jcc.DB2Driver
* Mapping File:	db21user0401.xml
JDBC Datasource String:	JDBC/DataSource
Encryption Specification Algo:	
Encryption Algorithm:	
Encryption Specification Level:	
Encryption Level:	

3 Create attributes that link Select Identity to the connector. For each mapping in the connector's mapping file, create an attribute using the Attributes capability on the Select Identity client.

Refer to the "Attributes" chapter in the *HP OpenView Select Identity Administrator Guide* for more information. After you create the attributes for the DB2 connector, the View Attributes page for the resource will look similar to this:





The attributes in the snapshot are sample values based on the sample XML file given above.

4 Create a Service that will use the newly created resource. To do so, click the **Deploy New Service** button on the Services home page. Complete this procedure as described in "Services" of the *HP OpenView Select Identity Administrator Guide*. You will reference your new resource created in Step 2 while creating this service.

If you are enabling reverse synchronization, configure the Service as follows:

- When selecting the Business Relationship, choose the ReconciliationDefaultProcess workflow for the RECONCILIATION:Add Service and RECONCILIATION:Delete Service Membership request events. For RECONCILIATION:Add Service, use the user addition view.
- In the user addition view, specify mandatory attributes that are guaranteed to be passed by the reverse synchronization request when adding a user. If you specify a mandatory attribute that is not passed by the resource, the user will be created in Select Identity but reverse synchronization will not succeed.

— When specifying the context, obtain the value from the add request issued by the resource. For example, if the context is Country and the value is US, the <addRequest> element in the reverse synchroniation request should have an attribute called country and a value of US. If the context attribute is not present in the add user request, the user will be created in Select Identity but will not be assigned to a Service.

# **Understanding the Mapping Files**

To enable the connector to provision users and entitlements in the schema on the DB2 resource, you must create an XML mapping file. If you configured the agent to support reverse synchronization, you must also provide an XSL file that provides a reverse mapping of the Select Identity and resource fields mapped in the XML file.

To generate these mapping files, you must use the Attribute Mapping Utility. Only attributes that are defined in the mapping files are provisioned by Select Identity. Refer to the *HP OpenView Select Identity Attribute Mapping Utility User's Guide* for detailed information on how to generate a mapping file using that utility.

This chapter provides an explanation of the XML and XSL mapping files. The following sections are provided:

- Elements in the XML Mapping File on page 41
- Elements in the XSL Reverse Mapping File on page 45

Refer to the IBM DB2 - Generic/SampleXML subdirectory on the Select Identity Connector CD for sample files.

## **Elements in the XML Mapping File**

Here is an explanation of the format of the XML mapping file. For a sample mapping file, see the SampleXML subdirectory in the IBM DB2 - Generic directory on the Select Identity Connector CD.



If the database schema changes and you need of a new set of mapping files, you can load the existing XML file in the Attribute Mapping Utility and modify it as needed. Using a text editor to edit the XML and XSL files is error-prone.

<Schema>, <providerID>, and <schemaID>

Provides standard elements for header information.

<objectClassDefinition>

### <properties>

Defines the operations that are supported on the object. This can be used to control the operations that are performed through Select Identity. The following operations can be controlled:

- Create (CREATE)
- Read (READ)
- Update (UPDATE)
- Delete (DELETE)
- Enable (ENABLE)
- Disable (DISABLE)
- Reset password (RESET\_PASSWORD)
- Expire password (EXPIRE\_PASSWORD)
- Change password (CHANGE\_PASSWORD)
- Assign entitlements (LINK)

- Unassign entitlements (UNLINK)
- Retrieve entitlements (GETALL)

The operation is assigned as the name of the <attr> element and access to the operation is assigned to a corresponding <value> element. You can set the values as follows:

- true the operation is supported by the connector
- false the operation is not supported by the connector
- bypass the operation is not supported by the connector

### Here is an example:

#### <memberAttributes>

Defines the attribute mappings. This element contains <attributeDefinitionReference> elements that describe the mapping for each attribute. Each <attributeDefinitionReference> can be followed by an <attributeDefinition> element that specifies details such as minimum length, maximum length, and so on.

Each <attributeDefinitionReference> element contains the following attributes:

- Name the name of the reference.
- Required— if this attribute is required in the provisioning (set to true or false).

— Concero:tafield — the name of the Select Identity resource attribute. In general, the attribute assigned to tafield should be the same as the physical resource attribute, or at least the connector attribute. For example, it is recommended to have the following:

```
<attributeDefinitionReference name="FirstName"
required="false" concero:tafield="[givenname]"
concero:resfield="givenname" concero:init="true"
concero:isMulti="true"/>
```

#### instead of this:

```
<attributeDefinitionReference name="FirstName"
required="false" concero:tafield="[FirstName]"
concero:resfield="givenname" concero:init="true"
concero:isMulti="true"/>
```

 Concero:resfield — the name of the physical resource attribute from the resource schema. If the resource does not support an explicit schema (such as UNIX), this can be a tag field that indicates a resource attribute mapping.

Also, the attribute name may be case-sensitive; for example, if the attribute is defined in all uppercase letters on the resource, be sure to specify it in all uppercase letters here.

— Concero:isKey — An optional attribute that, when set to true, specifies that this is the key field to identify the object on the resource. Only one <attributeDefinitionReference> can be specified where isKey="true". This key field does not need to be the same as the key field of the identity object in Select Identity.

Note that for a key field mapping where isKey="true" and tafield is not assigned the UserName attribute, UserName should not be used in any other mapping. That is, UserName can be assigned to tafield only in cases where it is mapped to the key field in the resource. Example:

```
<attributeDefinitionReference name="UserName"
required="true" concero:tafield="[UserName]"
concero:resfield="uid" concero:isKey="true"
concero:init="true"/>
```

 Concero:init — An optional attribute that identifies that the attribute is initialized with the value of the attribute passed in from Select Identity.

### Here is an example:

```
<memberAttributes>
  <attributeDefinitionReference
    concero:resfield="schema=SISQL1_ADMIN,
    table=USERINFO_1,column=ADDRESS" concero:tafield=""
    encrypt="false" encryptionAlgorithm="" fk="" iTK="false"
    isKey="false" isPassword="false"
    name="schemaSISQL1_ADMINtableUSERINFO_1columnADDRESS"
    required="false" supportedOperations="UNLINK,LINK,
    GETPARENT,GETCHILDREN,GETALL,GETAATTRIBUTES,
    RESETPASSWORD,CHANGEPASSWORD,EXPIREPASSWORD,
    CREATE,DELETE,ENABLED,UPDATE" type="string"/>
```

The interpretation of the mapping between the connector field (as specified by the Concero:tafield attribute) and the resource field (as specified by the Concero:resfield attribute) is determined by the connector. The DB2 connector has code to interpret the mappings in one way, as follows:

- The connector attribute names are specified in tafield. The value of attribute xyz is taken from the UserModel during provisioning.
- Composite attributes can be specified in the DB2 connector mapping file. To do this, specify attr1 {xxxx} attr2 as the connector attribute. This specifies that the value of the attr1 and attr2 attributes should be combined with the string xxxx to form a mapping for the specified resource field. The DB2 connector has code to handle these composite mappings.

You must specify static text (strings) in composite attributes within brackets ({ }). Also, if no string separates two connector attributes, you must add a space that is within brackets, like this: attr1{ }attr2.

#### <attributeDefinition>

Defines the properties of each object's attribute. For example, the attribute definition for the Directory attribute defines that it must be between one and 50 characters in length and can contain the following letters, numbers, and characters: a-z, A-Z, 0-9, @, +, and a space.

### Here is an example:

```
<attributeDefinition
description="schemaSISQL1 ADMINtableUSERINFO 1columnADDRESS"</pre>
```

```
name="schemaSISQL1 ADMINtableUSERINFO 1columnADDRESS"
type="xsd:string">
 cproperties>
   <attr name="minLength">
     <value>0</value>
   </attr>
   <attr name="maxLength">
     <value>255</value>
   </attr>
   <attr name="defaultValue">
     <value>null</value>
   </attr>
   <attr name="pattern">
     <value><! [CDATA[[a-zA-Z0-9@]+]]></value>
   </attr>
 </properties>
</attributeDefinition>
```

### <concero:entitlementMappingDefinition>

Defines how entitlements are mapped to users.

<concero:objectStatus>

Defines how to assign status to a user.

<concero:relationshipDefinition>

Defines how to create relationships between users.

Refer to the SampleXML subdirectory in the IBM DB2 - Generic directory on the Select Identity Connector CD for a sample XML file for this connector.

## **Elements in the XSL Reverse Mapping File**

If the agent is installed on the resource and you wish to enable reverse synchronization, you must create an XSL file to map all attributes that are specified in the XML mapping file. The Attribute Mapping Utility generates a corresponding XSL file when it generates the XML file. Use the examples in this section to customize the XSL files for a different schema. See the

SampleXML subdirectory in the IBM DB2 - Generic directory on the Select Identity Connector CD for a full sample.



If the database schema changes and you need of a new set of mapping files, you can load the existing XML file in the Attribute Mapping Utility and modify it as needed. Using a text editor to edit the XML and XSL files is error-prone.

Also, note that the elements in the XSL file are case sensitive.

You must define the user's ID field on the resource and in Select Identity. In the following example, RES\_USERID is the user ID resource attribute for the user on the resource. The RES\_PASSWORD is the corresponding password attribute on the resource. The following provides an example for setting these attributes:

```
<xsl:variable name="RES_USERID"
select="'schema=dbo,table=USERINFO_1,column=USERID'"/>
<xsl:variable name="RES_PASSWORD"
select="'schema=dbo,table=USERINFO 1,column=PASSWORD'"/>
```

Note that if you generated the XSL file using the Attribute Mapping Utility, the RES\_USERID and RES\_PASSWORD attributes are the only ones you must edit in this file. If you are creating the XSL file using a text editor, you must edit additional attributes, as described below.

SI\_USERID is the Select Identity attribute for the user ID, and SI\_PASSWORD is the Select Identity attribute for the password. The following shows how to set these attributes:

```
<xsl:variable name="SI_USERID" select="'username'"/>
<xsl:variable name="SI PASSWORD" select="'Password'"/>
```

For each resource attribute, you must define a corresponding Select Identity attribute, which defines the attribute in Select Identity to which the resource attribute is mapped. The following example defines the RES\_ATTR0 resource attribute and the SI\_ATTR0 attribute in Select Identity:

```
<xsl:variable name="RES_ATTR0" select="'xxxxxxxxxxxx""/>
<xsl:variable name="SI_ATTR0" select="'xxxxxxxxxxxx""/>
```

Then, define the resource attribute, such as in this example for RES\_ATTR0:

```
<xsl:when test="$ATTRNAME = $RES_ATTR0">
  <xsl:call-template name="AttributeBuilder">
    <xsl:with-param name="DSMLELEMENT" select="$DSMLELEMENT"/>
```

Refer to the SampleXML subdirectory in the IBM DB2 - Generic directory on the Select Identity Connector CD for a sample XSL file for this connector.

# **Uninstalling the Connector**

If you need to uninstall a connector from Select Identity, make sure that the following are performed:

- · All resource dependencies are removed.
- The connector is deleted through the Connectors home page on the Select Identity client.

## **Uninstalling the Connector from WebLogic**

Perform the following to delete a connector:

- 1 Log on to the WebLogic Server Console.
- 2 Navigate to *My\_Domain* →Deployments →Connector Modules.
- 3 Click the delete icon next to the connector that you want to uninstall.
- 4 Click **Yes** to confirm the deletion.
- 5 Click Continue.

## **Uninstalling the Connector from WebSphere**

Complete the following steps to uninstall the connector on WebSphere:

- 1 Log on to the WebSphere Application Server Console.
- 2 Navigate to Resources →Resource Adapters.
- 3 Select the connector to uninstall.
- 4 Click Delete.
- 5 Click the **Save** link (at the top of the page).
- 6 On the Save to Master Configuration dialog, click the Save button.

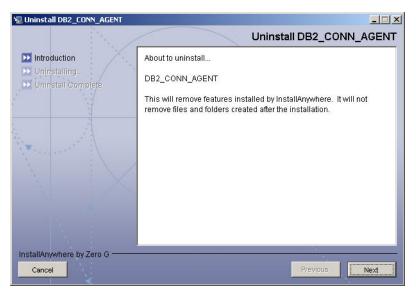
## **Uninstalling the Agent**

The following sections describe how to remove the agent, which you can do using a wizard or manually.

### Using the Wizard to Remove the Agent on Windows

Perform the following steps to delete the agent on the Windows server:

1 Select Programs →DB2\_CONN\_AGENT →Uninstall Agent from the Start menu. The wizard displays.



**2** Click **Next** on the introductory dialog.

3 Provide the database credentials to uninstall the reverse triggers, if they were installed. Then, click Uninstall.



- 4 Click **Continue** when the pop-up dialog indicates that the triggers were successfully uninstalled.
- **5** Click **Done** on the Uninstall Complete dialog to close the wizard.

### Using the Wizard to Remove the Agent on UNIX

Perform the following steps to delete the agent on the UNIX server:

1 Start the wizard by running the following command:

agent home/Uninstall DB2 CONN AGENT/

```
______
  Uninstall DB2_CONN_AGENT
  ______
  About to uninstall...
  DB2 CONN AGENT
  This will remove features installed by InstallAnywhere. It will
  not remove files and folders created after the installation.
  PRESS <ENTER> TO CONTINUE:
2 Press ENTER to continue. The following displays:
  ______
  Get User Input
  _____
  Enter requested information
  Enter user name : (DEFAULT: ): TEST
3 Enter the database user name and press ENTER. The following displays:
  ______
  Get User Input
  -----
  Enter requested information
  Enter password : (DEFAULT: ): password
  Enter the user's password and press ENTER. The installer removes the
  reverse triggers (if installed) and displays a success or failure message, as
  follows:
  ______
  Executed the command
  ______
  "/DB2 CONN AGENT/Uninstall.sh" -userName "TEST" -password
  "password"
  Reverse Notification Trigger Uninstall Summary
  Reverse Trigger Uninstall SUCCEEDED.
```

- To view the log file, select the Show Logs and press ENTER.
- **6** Press ENTER to exit the wizard.

### **Manually Removing the Agent**

Perform the following steps to manually remove the agent:

- 1 Make sure that the <code>agent\_home\conf\properties.ini</code> file retains the same values used during the installation of the reverse triggers.
- 2 Make sure that the mapping file during the installation of the agent is available in the agent\_home\conf\com\trulogica\truacess\connector\schema\spml folder.
- 3 Run the uninstall.cmd file (on Windows) or uninstall.sh file (on UNIX).
- 4 Provide the database login credentials when prompted.
- 5 Delete the agent files and directory structure, if you wish.



# **Troubleshooting**

This appendix describes common problems encountered during the installation and use of the connector and its agent.

### Connector Installation

This section lists the common problems encountered during installation and use of the connector.

 After redeploying the connector, Select Identity does not display the current connector information.

Possible Cause: The application is using a cached connector file.

Solution: Restart the application server.

 Select Identity does not display the most current mapping file information.

Possible Cause: The application server is using a cached mapping file.

Solution: Restart the application server.

 The mapping file of an existing resource is changed and, when you attempt to modify the resource to add a new mapping file, the following error displays:

Application cannot be modified at this time

*Possible Cause:* Major differences may exist between the old and new mapping files.

### Solutions:

- Create a new resource with the new mapping file.
- Unmap all attributes in the current resource and modify the resource to reference the new mapping file. You cannot use this second solution, however, if users were provisioned using this resource.
- Select Identity can successfully add a user but the new user is not shown in the resource's database table.

### Possible Causes:

- The mapping file lacks the Create operation for the Key attribute.
- The Create operation for the User entity is not added in the XML file.
- The XML parser files may be missing from the BEA\_HOME/ jdk\_1.4.1/jre/lib/endorsed folder (on WebLogic).
- A database exception occurred.

#### Solutions:

- Add the Create operation or add the relevant JARs to the path. Refer
  to the HP OpenView Select Identity Attribute Mapping Utility User's
  Guide for details on how to add create operations for an entity.
- If a database exception occurred, refer to the logs for details of the exception. Common exceptions include size mismatches for columns and foreign key constraint violations. Refer to the database documentation for more information on the database exceptions.

### Agent and Trigger Installation

This section lists the common problems encountered while installing and configuring reverse synchronization.

 An error message similar to one of the following is displayed while installing the agent:

```
Object already exists
Table_Audit (or Column_Audit) already exists
```

Possible Cause: Triggers or audit tables exist, possibly from a prior attempt to install and configure the agent.

Solution: Run uninstall.cmd (on Windows) or uninstall.sh (on UNIX), which removes the triggers from the database. Verify that the Table\_Audit, Column\_Audit, and SID\_TAB tables were removed from the database. If removal was not successful, delete the tables manually before installing the agent triggers.

A NullPointerException occurs

*Possible Cause:* The specified mapping file is not available in the class path.

Solution: Make sure that the file is placed in the Install/conf directory. Ensure the name of the file specified in properties.ini is spelled correctly. Note that it is case sensitive. Also, check the format of the mapping file.

The agent installation wizard fails to start and displays an error message.

*Possible Cause:* The JVM is not in the System Path environment variable or Java 1.4 is not available.

*Solution:* Add the Java 1.4 to the System Path.

• While deploying the reverse synchronization triggers, the installation stops and displays an exception.

*Possible Cause:* A version of Java that is older than 1.4 is the default JDK in use.

Solution: Set the JAVA\_HOME\_14 variable to the path of Java version 1.4.

### **Agent Execution**

This section lists the common problems encountered while running the agent.

An exception similar to the following is displayed:

```
java.net.BindException: Address in use: JVM Bind
```

*Possible Cause:* The listening port on the agent's system is in use, possibly by another invocation of the agent.

Solution: Stop the older invocation and run the agent again.

An error message similar to the following is displayed:

Invalid Object schema.tableName

*Possible Cause:* The schema specified in the mapping file is incorrect.

Solution: Check the mapping file. For more information on the format of mapping file, see the *HP OpenView Select Identity Attribute Mapping Utility User's Guide*.

An error message similar to the following is displayed:

Invalid Object Table\_Audit or Column\_Audit

*Possible Cause:* Audit tables are deleted or moved, or they are inaccessible to the triggers. If a trigger fails, the operation that caused the trigger is also rolled back.

Solution: Make sure that the audit tables (Table\_Audit, Column\_Audit) are available. If that does not work and the connector's operations are failing, triggers and audit tables can be uninstalled, though this will cause reverse synchronization to stop.

• The agent console shows a Log4jFactory exception when started.

*Possible Cause:* The agent cannot find the log4j-1.2.8.jar in the classpath.

Solution: Add the JAR to the class path.