

HP Enterprise Collaboration

For the Windows® operating system

Software Version: 1.1

Support Matrix

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Software Release Date: August 2012



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The title page of this document contains the following identifying information:

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HP Enterprise Collaboration Support Matrix

See "[Hardware and Software Requirements](#)" (on page 7) for a complete Support Matrix.

For the most up to date information, check the latest Support Matrix at this location: [HP Support matrices](#).

Note: Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to [Access levels](#).

To register for an HP Passport ID, go to [HP Passport Registration](#).

Hardware and Software Requirements

Before installing Enterprise Collaboration, make sure that your system meets the following minimum requirements:

Supported Server Environments

- Microsoft Windows Server 2008 R2 (64 bit)
- Required Memory: 4 GB
- Required Disk Space: 2 GB on the OS partition and 2 GB on the installation partition
- Processor: 2 X 3 GHz CPU

Recommended Server Hardware

- Memory: 16 GB
- Processor: 2 x Quad Core HT processor 2.933 GHz

Supported Databases

- SQL Server 2008 R2
- Oracle 11g

Note: The database must be configured as UTF8 or UTF16.

Client Workstation

- Microsoft XP Professional (32 bit)
- Microsoft Windows 7 Professional (32/64 bit)

Supported Internet Browsers

- Microsoft Internet Explorer versions 8 and later (32/64 bit)
- Google Chrome
- Mozilla Firefox

Email Server

- POP3,IMAP4 & SMTP protocol

Supported Virtualization Environments

- VMWare ESXi 4.1: x86-64 (Certified)
- VMWare ESX 4.0: x86-64 (Not tested)

Support for Java

- JRE 7

Third Party Applications

- Office Communicator Server 2007 R2
- Microsoft Lync 2010

Supported Web Server Environments

- MS IIS 7
- Apache 2.2

Screen Resolution

- 1024x768 dpi and 1280x1024 dpi

Integration with Other Products

Product	Version
BSM (Operations Manager Integration & Service Health)	9.12
Service Manager	<ul style="list-style-type: none">• 9.30 Patch 3 (including both Server and webtier)• Service Manager content (Service Manager application unload file and docs) on HPLN
Application Lifecycle Management	From ALM 11 Patch 07
Configuration Manager	9.30

Localization

- I18N support

Localization and Globalization

Localization

HP supplies Enterprise Collaboration in the following languages:

- Japanese
- German
- French
- Dutch
- Italian
- Spanish
- Simplified Chinese
- Korean
- Russian
- Brazilian Portuguese
- Turkish

Globalization

Globalization is the process of designing products or services for the global marketplace so that they can be sold anywhere in the world with only minor revision.

Enterprise Collaboration 1.1 supports installation of the English version onto the following foreign language operating systems:

- Japanese
- German
- French
- Dutch
- Italian
- Spanish
- Simplified Chinese
- Korean
- Russian
- Brazilian Portuguese
- Turkish

