HP Anywhere

For the Windows ® operating system

Software Version: 9.10

Release Notes

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Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.

- Document Release Date, which changes each time the document is updated.

- Software Release Date, which indicates the release date of this version of the software.

To check for recent updates or to verify that you are using the most recent edition of a document, go to:

http://h20230.www2.hp.com/selfsolve/manuals

This site requires that you register for an HP Passport and sign in. To register for an HP Passport ID, go to:

http://h20229.www2.hp.com/passport-registration.html

Or click the **New users - please register** link on the HP Passport login page.

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HP sales representative for details.

Support

Visit the HP Software Support Online web site at:

http://www.hp.com/go/hpsoftwaresupport

This web site provides contact information and details about the products, services, and support that HP Software offers.

HP Software online support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support web site to:

- Search for knowledge documents of interest

- Submit and track support cases and enhancement requests

- Download software patches

- Manage support contracts

- Look up HP support contacts

- Review information about available services

- Enter into discussions with other software customers

- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to:

http://h20229.www2.hp.com/passport-registration.html

To find more information about access levels, go to:

http://h20230.www2.hp.com/new_access_levels.jsp

HP Anywhere Release Notes

for the Windows ® operating system.

Software version: 9.10

Publication date: April 2013

This document is an overview of the HP Anywhere 9.1 release. It contains important information that is not included in the guides. You can find information about the following in this document:

- What's New in This Release?
- HP Anywhere Support Matrix
- Installation Requirements
- Hardware and Software Requirements
- Limitations
- Localization and Internationalization

What's New in This Release?

- The Landing page configuration was removed from the Settings section.

HP Anywhere Support Matrix

See "Hardware and Software Requirements" on page 9 for a complete Support Matrix.

For the most up to date information, check the latest Support Matrix at this location: HP Support matrices.

Note: Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to Access levels.

To register for an HP Passport ID, go to HP Passport Registration.

Installation Requirements

Details about the minimum hardware and software requirements are provided in the Support Matrix document in the HP Software Product Manuals web site.

You can find requirements and steps to install HP Anywhere in the HP Anywhere Installation Guide on the product installation media at this location:

\Documentation.

Hardware and Software Requirements

Server Requirements

Before installing the HP Anywhere Server, make sure that your system meets the following minimum requirements:

Operating System

- Microsoft Windows® Server 2008 R2 64 bit Enterprise

Hardware Requirements

- Minimum Physical Memory: 4 GB

- Minimum Swap Space: 1024 MB

- CPU Dual Core

Relational Database Management System (RDBMS) Requirements

Any of the following databases are supported as RDBMS for the HP Anywhere server:

- Microsoft SQL Server 2008 Edition R2

- Microsoft SQL Server 2008 Enterprise Edition with SP2

- Oracle 11g Release 2 Enterprise Edition

The database used must support UTF 8.

Ports

The following ports are checked during installation and must be available:

- 20001 - 20010

- 29009

- 21942 - 21943

Integration with Other Products:

The following table presents the mini apps that can be downloaded from HPLN to the Administrator Console, and installed on the mobile devices. For each mini app, the mini app (client) and backend versions are listed.

Application	Mini App Version	Backend Version
ALM Defect Management	1.0	11.00 (with patch 7)
PPM Request Management	1.01	9.13, 9.14 and 9.20
PPM TimeSheet Approval	1.0	9.20
IT Executive Scorecard for Smartphone	1.2	9.30
IT Executive Scorecard for Tablet	1.2	9.30
IT Financial Management	1.2	9.30
BSM Service Health	1.0	8.07, 9.12 and 9.20
BSM Application Performance Management	1.0	9.12 and above

Client Platform

Before using HP Anywhere on the mobile device, make sure that your system meets the following minimum requirements:

Operating System

The HP Anywhere client can be installed on tablets and smartphones that support the following operating systems:

- iOS 4.0 and above

- Android 2.2 and above

Limitations

QCCR146944

Title: Installation - Unable to install HP Anywhere on Russian OS due to failed native installer verification

Description: You cannot install HP Anywhere 9.10 server on a machine that is running on a Russian operating system.

Workaround: Install HP Anywhere 9.10 on an English operating system.

QCCR146988

Title: Turkish - Unable to access the Admin Console on a Turkish Environment

Description: BSF does not load when running on a Turkish operating system.

Workaround: Install HP Anywhere 9.10 on an English operating system.

Localization and Globalization

Localization is the process by which software applications are adapted to suit a specific local market or *locale*. Globalization is the process of designing products or services for the global marketplace so that they can be sold anywhere in the world with only minor revision.

HP supplies HP Anywhere in the following languages:

SP1 (previous 9.01 release)

- Brazilian Portuguese

- French

- German

- Japanese

- Spanish

9.1 release (new added support)

- Chinese

- Korean

- Italian

- Russian

- Turkish

- Dutch

The HP Anywhere server can be installed on a non-English operating system using the default installation path only. The HP Anywhere interface shows in English only on both the server and the client (mobile device).

Currently, there are two known limitations for Turkish and Russian, that the HP Anywhere server cannot be installed on an operating system in Turkish or Russian, but you can see the translated application user interface can be seen and can enter strings in these languages.