

HP Anywhere

For the Windows® operating system

Software Version: 9.1

Support Matrix

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The title page of this document contains the following identifying information:

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Overview

This support and compatibility matrix provides support information about HP Anywhere. Click one of the following links to see more detailed information.

"Server Requirements " on the next page

"Client Platform" on page 8

Hardware and Software Requirements

Server Requirements

Before installing the HP Anywhere Server, make sure that your system meets the following minimum requirements:

Operating System

- Microsoft Windows® Server 2008 R2 64 bit Enterprise

Hardware Requirements

- Minimum Physical Memory: 4 GB
- Minimum Swap Space: 1024 MB
- CPU Dual Core

Relational Database Management System (RDBMS) Requirements

Any of the following databases are supported as RDBMS for the HP Anywhere server:

- Microsoft SQL Server 2008 Edition R2
- Microsoft SQL Server 2008 Enterprise Edition with SP2
- Oracle 11g Release 2 Enterprise Edition

The database used must support UTF 8.

Ports

The following ports are checked during installation and must be available:

- 20001 - 20010
- 29009
- 21942 - 21943

Integration with Other Products:

The following table presents the mini apps that can be downloaded from HPLN to the Administrator Console, and installed on the mobile devices. For each mini app, the mini app (client) and backend versions are listed.

Application	Mini App Version	Backend Version
ALM Defect Management	1.0	11.00 (with patch 7)
PPM Request Management	1.01	9.13, 9.14 and 9.20
PPM TimeSheet Approval	1.0	9.20
IT Executive Scorecard for Smartphone	1.2	9.30
IT Executive Scorecard for Tablet	1.2	9.30
IT Financial Management	1.2	9.30
BSM Service Health	1.0	8.07, 9.12 and 9.20
BSM Application Performance Management	1.0	9.12 and above

Client Platform

Before using HP Anywhere on the mobile device, make sure that your system meets the following minimum requirements:

Operating System

The HP Anywhere client can be installed on tablets and smartphones that support the following operating systems:

- iOS 4.0 and above
- Android 2.2 and above

Localization and Globalization

Localization is the process by which software applications are adapted to suit a specific local market or *locale*. Globalization is the process of designing products or services for the global marketplace so that they can be sold anywhere in the world with only minor revision.

HP supplies HP Anywhere in the following languages:

SP1 (previous 9.01 release)

- Brazilian Portuguese
- French
- German
- Japanese
- Spanish

9.1 release (new added support)

- Chinese
- Korean
- Italian
- Russian
- Turkish
- Dutch

The HP Anywhere server can be installed on a non-English operating system using the default installation path only. The HP Anywhere interface shows in English only on both the server and the client (mobile device).

Currently, there are two known limitations for Turkish and Russian, that the HP Anywhere server cannot be installed on an operating system in Turkish or Russian, but you can see the translated application user interface can be seen and can enter strings in these languages.

