
HP OpenView Reporting Server Using Radia

for the Windows operating system

Release Notes

Software version: 4.1.2 / October 2005

This document provides an overview of the changes made to HP OpenView Reporting Server Using Radia for version 4.1.2. It contains important information not included in the manuals or in online help.

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HP OpenView Product Requirement Updates

In order to use the Reporting Server to display patch reports, patch databases must be operating at the following minimum product versions:

- HP OpenView Patch Manager Using Radia version 2.2 or greater

Config.tcl Updated

Reporting Server file `config.tcl` has been updated to include the correct value for `HOME` selected during installation.

Documentation Updates

The first page of this release notes document contains the following identifying information:

- Version number, which indicates the software version.
- Publish date, which changes each time the document is updated.

To check for recent updates or to verify that you are using the most recent edition, visit the following URL:

http://ovweb.external.hp.com/lpe/doc_serv/

- 1 In the Product list, click the product name.
- 2 In the Version list, click the version number.
- 3 In the OS list, click the OS type.
- 4 In the document list, click the document title.
- 5 To retrieve the document, click **Open** or **Download**.

NOTE: To view files in PDF format (*.pdf), Adobe Acrobat Reader must be installed on your system. To download Adobe Acrobat Reader, go to the following URL:

<http://www.adobe.com>

Installation Notes

Installation requirements, as well as instructions for installing Reporting Server, are documented in the HP Reporting Server Installation and Configuration Guide, provided in Adobe Acrobat (.pdf) format. The document file is included on the product's CD media as well as the HP OpenView support site.

Install Reporting Server version 4.1.2 into a new folder (not over an existing Reporting Server directory).

Enhancements and Fixes

The following are fixed in the current software release.

Config.tcl, HOMEPATH value had to be manually updated in prior versions.

PROBLEM:	HOMEPATH value had to be manually updated.
CAUSE:	Bug.
FIX:	With this new version, HOMEPATH is automatically populated with the value selected by the user during installation.

Support

Please visit the HP OpenView support web site at:

<http://www.hp.com/managementsoftware/support>

This web site provides contact information and details about the products, services, and support that HP OpenView offers.

HP OpenView online software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valuable support customer, you can benefit by being able to:

- Search for knowledge documents of interest
- Submit and track progress on support cases
- Submit enhancement requests online
- Download software patches
- Manage a support contract
- Look up HP support contacts
- Review information about available services
- Enter discussions with other software customers
- Research and register for software training

NOTE: Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract.

To find more information about support access levels, go to the following URL:

http://www.hp.com/managementsoftware/access_level

To register for an HP Passport ID, go to the following URL:

<http://www.managementsoftware.hp.com/passport-registration.html>

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