
1 Release Notes

30 June 2005

This document provides an overview of the Windows Terminal Server and Citrix Support for HP OpenView Server Management Using Radia.

It contains the following information.

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In This Version

Windows Terminal Services is a thin-client server available on Windows 2003 Server, Windows 2000 Server, and Windows NT 4.0 Terminal Server Edition. With Terminal Services, the processing of one or more applications is moved completely off of a user's desktop and onto a centralized server. Only screen, mouse, and keyboard information is passed between the client and the server.

The Server Management Suite provides the ability to install and manage applications in a Windows Terminal Server environment for applications to be run by Windows Terminal Server clients, and for applications to be run locally on the Windows Terminal server.

As part of the application deployment process, the Terminal Server and Citrix component automatically manages the Install and Execute modes in which a Windows Terminal Server can install and maintain applications. Before installing or updating an application, this component will query the Windows Terminal Server for active sessions, prompt users to logoff, and, if needed, disconnect user sessions. Upon completion of the installation, the Windows Terminal Server is brought back online to accept incoming user sessions.

Installation Notes

Installation requirements, as well as instructions for installing Support for Windows Terminal Server and Citrix, are documented in the *Installation and Configuration Guide for Windows Terminal Server and Citrix Support for HP OpenView Server Management Using Radia* provided on the media.

This version includes:

- New classes in the Configuration Server Database.
- Files needed to run the Terminal Server/Citrix component of Server Management.

Prerequisites

To use this feature, you must own a Server LTU for Application Manager using Radia.

Support

Please visit the HP OpenView web site at: <http://www.managementsoftware.hp.com/>

This web site provides contact information and details about the products, services, and support that HP OpenView offers. You can also go directly to the support web site at:

<http://support.openview.hp.com/>

HP OpenView online software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valuable support customer, you can benefit by being able to:

- Search for knowledge documents of interest
- Submit and track progress on support cases
- Manage a support contract
- Look up HP support contacts
- Review information about available services
- Enter discussions with other software customers
- Research and register for software training

NOTE: Most of the support areas require that you register as an HP Passport user and log in. Many also require an active support contract. To find more information about support access levels, go to the following URL:

http://support.openview.hp.com/access_level.jsp

To register for an HP Passport ID, go to the following URL:

<https://passport.hp.com/hpp2/newuser.do>

To view release notes and other documentation:

- 1 Click using hp software--> product manuals.

The **product manuals search** window opens. It is located at:

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In the select product list, click [product name].

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