HP Storage Essentials

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Creating Reports Guide

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Contents

Creating Reports Guide	1
Contents	6
Creating Reports in a Complex Environment	8
Selecting Objects for a Report	8
General Concepts: Selecting Objects.	. 8
Independent Classes.	9
Class Categories.	9
Avoiding Incompatible Objects.	. 11
Combining Incompatible Objects in a Report	. 13
Avoiding #MULTIVALUE Errors	. 14
Examples: Resolving #MULTIVALUE Errors.	. 15
Using the "XYZ for Dependency" Classes in Report Objects.	. 17
Examples: Using the XYZ for Dependency Classes in Report Objects	. 18
Using the XYZ-Latest, XYZ-Historical, and XYZ-Drill Classes in Report Objects	. 19
Examples: Using the XYZ-Latest, XYZ-Historical, and XYZ-Drill Classes in Report Objects.	
Using the XYZ Statistics Class in Global Report Objects as XYZ-Latest, XYZ	
Examples: Using the XYZ Statistics class in Global Report Objects as XYZLatest, XYZ-Historical, and XYZ-Drill Classes in Report Objects	
Events Class in Report Objects.	. 21
Assets Class in Report Objects.	. 21
Using Wild-Card Searching with the Filters.	. 22
Selecting Context	. 23
About Contexts.	. 23
Context Types.	. 24
Context Descriptions.	. 24
Summary: Contexts Visible to Report Creators and Users	. 27
Example Use Cases	31

	Use Case 1: Allocated, Mounted, and Used Storage.	31
	Use Case 2: Creating a High-Level List of Managed Hosts	33
	Use Case 3: Application-Specific Utilization for a Managed Application	. 35
	Use Case 4: Specified Number of Oldest Files for Each Volume in Each File Server	. 40
	Use Case 5: NAS Information and Details for the Client host and Application	43
	Use Case 6: Storage Tier Information, Hosts, and Storage Volumes	44
	Use Case 8: All Managed Hosts without Cluster Hosts and Cluster Member Hosts	47
	Use Case 9: Host Capacity with Drill-Down to Host Volumes.	. 49
	Use Case 10: Top N EVA Performance.	53
	Use Case 11: Global End to End Connectivity.	55
	Use Case 12: Hosts Connected through Switch and LUN Masking with Allocated External Storage Capacity	
	Use Case 13: All Storage Capacity and Allocated to Host Capacity	57
	Use Case 7: Media Utilization Trends Over a Specified Period	. 58
Re	estricting the Drill-Down Level in Reports.	61
Tr	oubleshooting	. 61
	Date in Report Footers.	61
	Asset Class Filter in Global Report Objects.	61
	Port Name Object	. 61
	Using the Same Object Multiple Times in a Query.	62
	Filtering NULL Data for Host Volumes.	. 62
	Empty Graphs when There is Only One Data Point.	62

Chapter 1

Creating Reports in a Complex Environment

This section consists of the following topics:

- "Selecting Objects for a Report" (on page 8)
- "Using Wild-Card Searching with the Filters" (on page 22)
- "Selecting Context" (on page 23)
- "Example Use Cases" (on page 31)
- "Troubleshooting" (on page 61)

HP Storage Essentials can manage very complex enterprise SAN environments encompassing thousands of devices. These devices can include hosts, storage arrays, backup systems, SAN switches from many different vendors, and a variety of software products. In such an environment, the HP Storage Essentials database is represented in a SRM Report Optimizer universe that contains over 4,200 objects with approximately 300 classes. The complexity of the HP Storage Essentials database and the SRM Report Optimizer universe can be challenging when you are attempting to create new reports; for example, it may not be clear which objects need to be included when creating a report to obtain the desired report results.

This document provides the general background information and specific task instructions that will help you successfully create realistic reports in a complex HP Storage Essentials environment.

This document describes how to select the correct objects and classes to be included in a report, and avoid common problems in selecting objects. It also describes how to select the correct context to be used when the report is run.

Selecting Objects for a Report

This section consists of the following topics:

- "General Concepts: Selecting Objects" (on page 8)
- "Avoiding Incompatible Objects" (on page 11)
- "Avoiding #MULTIVALUE Errors" (on page 14)
- "Using the "XYZ for Dependency" Classes in Report Objects" (on page 17)
- "Using the XYZ-Latest, XYZ-Historical, and XYZ-Drill Classes in Report Objects" (on page 19)
- "Events Class in Report Objects" (on page 21)
- "Assets Class in Report Objects" (on page 21)

General Concepts: Selecting Objects

Follow the guidelines in this section when creating reports.

Independent Classes

Report Objects – Asset, Chargeback, Discovery details, and Tape Library are independent classes. They do not interact with any other class, and the queries involving these classes cannot be combined with other classes. For example, you cannot combine objects from the Asset class and the Host class.

If you are interested in generating a report that contains independent classes, a different query must be added to the same report. The output can be obtained in the same report on the same page, or on a different tab.

Global Report Objects – There are no independent classes in global report objects.

For additional information about independent classes, see "Context Types" (on page 24).

Class Categories

The names of the classes in the universe are self explanatory and describe what the purpose of each class is. A few classes are repeated with additional text in the class name. The purpose of the class or sub-class is defined by additional text within the class name.

Report Objects

Class Categories for Report Objects

Category	Description	Example
Dependency	Use these classes and sub-classes when you are interested in dependency information.	Host > HBA
	For a full description of dependency classes, see "Context Descriptions" (on page 24).	This class lists all of the HBAs for the given host.
		Host > HBA for Dependency
		This class lists only the HBAs that are connected to fabric.
Capacity/ Performance Statistics-	Collectors periodically capture every element statistic. The "Latest" class of statistics always contains the most recent values for the object.	Host > Host Capacity Statistics- Latest
Latest	Use this class if you want to find the most recent value of the object.	Host > Host Performance Statistics > CPU performance Statistics-Latest
Capacity/ Performance Statistics-	Collectors periodically capture every element statistic. These stats, collected for every interval, are represented in the "Historical" statistics class.	Host > Host Capacity Statistics- Historical
Historical	Use this class if you are interested in trending or change management.	Host > Host

Category	Description	Example
		Performance Statistics > CPU performance Statistics-Historical
Capacity Statistics- Drill	Collectors periodically capture every element statistic. These stats, collected for every interval, are represented in the "Drill" statistics class. Use this class in the reports when you want to drill up or drill down.	Host > Host Volumes > Host Volume Capacity Statistics-Drill
	Use this class if you are interested in the drill functionality of the product.	

Global report objects – There are no separate or duplicate classes for Dependency, Capacity, or Performance Statistics classes as there are for report objects.

The following are examples.

There are no separate Dependency classes for dependency or connectivity information.

Example: Global Host > Global HBA works for both details and dependency information.

There are no separate Latest, Historical, or Drill classes for Capacity or Performance statistics. Only one Capacity or Performance Statistics class will satisfy all of these requirements.

Example: Global Hosts > Global Host Volumes > Global Host Volume Statistics only works like the Host Volume Statistics-Latest, Host Volume Statistics-Historical, and Host Volume Statistics-Drill classes in Report Objects.

Issue 1: The Global Host Volume Statistics class in Global Report Objects does not work like the Host Volume Statistics-Latest class in Report Objects.

Solution: Pull any of the objects but Collection Time from the class. All of the statistics with the latest collection time are now provided, and the class works like the Host Volume Statistics-Latest class in Report Objects. There is no need to apply any of the provided filters.

Issue 2: The Global Host Volume Statistics class in Global Report Objects does not work like the Host Volume Statistics-Historical class in Report Objects.

Solution: Pull any of the objects (including Collection Time) from the class. The class now shows all of the historical data and works like the Host Volume Statistics-Historical class in Report Objects. You can apply any of the filters provided in the class.

Isssue 3: The Global Host Volume Statistics class in Global Report Objects does not work like the Host Volume Statistics-Drill class in Report Objects.

Solution: For statistics with the latest collection time, pull any of the objects but Collection Time from the class. All of the statistics with latest collection time are now provided. Activate the drilling option in the report, and it works like the Host Volume Statistics-Drill class in Report Objects.

Another option is to pull any of the objects (including Collection Time) from the class. The class now shows all of the historical data. Apply the Latest Collection Time filter and it returns all of the statistics with latest collection time. Activate the Drilling option in the report, and it works like the Host Volume Statistics-Drill class in Report Objects.

Repeating objects – Objects in Report Objects are repeated across classes. Take care when picking objects from the same class. For example, when creating a report containing the Host > HBA class, use only objects from the HBA class. Do not mix objects from the HBA for Dependency class. For a list of these objects, see "Summary: Contexts Visible to Report Creators and Users" (on page 27).

#MULTIVALUE error – Occasionally, data values in the report show a #MULTIVALUE error. This is because the column in question has multiple values associated with it. To resolve this issue, the key object that can eliminate multiple values has to be identified and added to the report. It is not necessary to show this value inside the report, but it needs to be added to avoid this error.

For example, if you pick a vendor name from the Host class and Total Capacity in GB from the Host Capacity Statistics-Latest class, when you run the report you will see this error because there can be multiple values (in this case, hosts) for a vendor. To resolve this error, pick a unique object. In this case, pick the Host Name object.

In most cases, there will not be any #MULTIVALUE errors in Global Report Objects, because most of the measure objects are automatically aggregated to the next level. You can control this by deselecting the Retrieve Duplicate Rows Data property at InfoView > Edit Query or by selecting the Avoid Duplicate Row Aggregation property at InfoView > Edit Report.

For additional information, see "Avoiding #MULTIVALUE Errors" (on page 14).

Contexts – When creating a new report, a list of contexts based on the objects to be included in the report is displayed. You must select one context to create the report. Your selection of context resolves the multi-path issue, picks a particular path, and enables the report to run.

After upgrading to version 6.2, you might need to reselect some contexts.

Deselect the option to "reset contexts on refresh" on the report side, so that the context list will not be prompted each time you run or schedule the report.

For additional information, see "Example Use Cases" (on page 31).

Avoiding Incompatible Objects

All of the classes in the Report Objects section are incompatible with the classes in the Global Report Objects section.

Some classes and sub-classes are independent and should not be used with any other classes or sub-classes. These classes are incompatible and cannot be combined in a single report. Using these classes in combination with other classes and sub-classes results in error messages indicating "incompatible objects." The following classes are independent in Report Objects:

- Asset Class
- Chargeback Class
- Configuration Class
- · Discovery Details Class
- Tape Library Class

There are no independent classes in Global Report Objects.

The following table summarizes class compatibilities in Report Objects. Compatible classes are marked with an X. All unmarked combinations are incompatible.

Class Compatibilities in Report Objects

Olass Compath		Application	_	Chargeback	Configuration	Discovery
Class Name						Details
Asset	Х					
Application		Х				
Backup			X			
Chargeback				Х		
Configuration					Х	
Discovery Details						Х
Events						
Fabric		Х	Х			
File Server		Х	Х			
Host		Х	Х			
Nas		Х	Х			
Path		Х	Х			
Storage System		Х	Х			
Switch		Х	Х			
Tape Library						

Class Compatibilities in Report Objects (Continued)

Class Name	Events	Fabric	File Server	Host	NAS	Path	Storage system	Switch	Tape Library
Asset									
Application		Х		Х	Х	Х	Х	Х	
Backup		Х		Х	Х	Х	Х	Х	
Chargeback									
Configuration									
Discovery Details									
Events	Х								
Fabric		Х	Х	Х			Х	Х	

Class Name	Events	Fabric	File Server	Host	NAS	Path	Storage system	Switch	Tape Library
File Server		Х	X	Х	Х	Х	Х	Х	
Host		Х	Х	Х	Х	Х	Х	Х	
Nas			Х	Х	Х	Х			
Path			Х	Х	Х	Х	Х	Х	
Storage System		Х	X	Х		Х	Х	Х	
Switch		Х	Х	Х		Х	Х	Х	
Tape Library									Х

The following table summarizes class compatibilities in Global Report Objects. Compatible classes are marked with an X. All unmarked combinations are incompatible.

Class Compatibilities in Global Objects

Class Name	Global Application	Global Asset Details	Global Fabric	Global Host	Global Storage System	Global Switch	Global Org. Details
Global Application	X	X	Х	Х	X	Х	X
Global Asset Details	X	X	Х	Х	X	Х	X
Global Fabric	Х	Х	Х	Х	Х	Х	Х
Global Host	Х	Х	Х	Х	Х	Х	Х
Global Storage System	Х	X	Х	Х	X	Х	X
Global Switch	Х	Х	Х	Х	Х	Х	Х
Global Organization Details	Х	X	Х	Х	Х	Х	X

Combining Incompatible Objects in a Report

You can combine incompatible objects in a report by creating separate queries for each type. For example, if you are interested in SAN and NAS capacities in your environment, from Report Objects you can select NAS objects in one query and SAN (storage system) objects in another query, and then run the two queries together. The output can be combined in one report or different tabs of the same report.

Avoiding #MULTIVALUE Errors

If there are multiple values for an object in a report, the #MULTIVALUE error occurs when the report is run. To avoid this, design reports so that each object in the report represents a unique value. In general, for each main class, a report will require a unique object.

If you created a report containing all required objects and a #MULTIVALUE error occurs, include any required objects from the appropriate sub-class.

If there are elements with the same name, serial number, and other properties, assign a custom name to the element.

The following table describes the unique objects for each class in Report Objects.

Required Objects in Report Objects

Class Name	Required Object Name
Host	Host Name, IP Address, Organization Name
Application	Application Name, Host Name, Organization Name
Backup	Application Name, Host Name, Organization Name
Storage System	Storage System Name, Serial Number, Organization Name
NAS	Filer Name, IP Address, Organization Name
Switch	Switch Name, Serial Number, Organization Name
File Server	File Server Name, Host Name, Organization Name
Tape Library	Tape Library Name, Organization Name
Host Capacity Statistics-Historical	Host Name, Organization Name, Collection Time, Statistics Type
Host Capacity Statistics-Latest	Host Name, Organization Name
Host Volume Capacity Statistics- Historical	Host Name, Logical Volume Name, Organization Name, Collection Time, Statistics Type
Host Volume Capacity Statistics- Latest	Host Name, Logical Volume Name, Organization Name
Host Volume Capacity Statistics- Drill	Host Name, Logical Volume Name, Organization Name, Collection Time, Statistics Type
Storage System Capacity Statistics- Historical	Storage System Name, Organization Name, Collection Time, Statistics Type

Class Name	Required Object Name
Storage System Capacity Statistics- Latest	Storage System Name, Organization Name
Storage Pool Capacity Statistics- Historical	Storage System Name, Storage Pool Name, Organization Name, Collection Time, Statistics Type
Storage Pool Capacity Statistics- Latest	Storage System Name, Storage Pool Name, Organization Name
Exchange Application Capacity-Historical	Application Name, Organization Name, Host Name, Collection Time, Statistics Type, Storage Group Name
Exchange Application Capacity-Latest	Application Name, Organization Name, Host Name, Storage Group Name
Virtual Application Capacity-Historical	Application Name, Organization Name, Host Name, Collection Time, Statistics Type, Virtual Path
Virtual Application Capacity-Latest	Application Name, Organization Name, Host Name, Virtual Path
DB Application Physical Capacity- Historical	Application Name, Organization Name, Host Name, Collection Time, Statistics Type, DB Instance Name, DB Physical Name, DB Logical Name
DB Application Physical Capacity- Latest	Application Name, Organization Name, Host Name, DB Instance Name, DB Physical Name, DB Logical Name
DB Application Instance Capacity- Historical	Application Name, Organization Name, Host Name, Collection Time, Statistics Type, DB Instance Name
DB Application Instance Capacity- Latest	Application Name, Organization Name, Host Name, DB Instance Name
Switch Capacity Statistics-Historical	Switch Name, Organization Name, Collection Time, Statistics Type
Switch Capacity Statistics-Latest	Switch Name, Organization Name

Examples: Resolving #MULTIVALUE Errors

The following table provides examples of reports that generate the #MULTIVALUE error, and how to resolve them.

Resolving #MULTIVALUE Errors

Use Case	Cause of #MULTIVALUE Error	Resolution
Create a report to show the latest host capacity statistics. Select all of the following:	There can be multiple hosts with the same vendor name.	Select a unique object, such as Host Name.
Host class > Vendor object		
Host Capacity Statistics- Latest class > Total Capacity in GB object		
Create a report to show total storage capacity. Select all of the following:	There can be multiple storage systems with the same vendor name.	Select a unique object, such as Storage System name.
Storage System class > Vendor object		
Storage System Capacity Statistics- Latest class > Total Raw Capacity in GB object		
Create a report to show total storage capacity. Select all of the following:	There can be multiple logical volumes on a given host.	Select the Logical Volume Name object from the Host Volumes
Host class > Host Name object		class.
Host Volume Capacity Statistics-Latest class > Total Capacity in GB object		
Create a report to show Host Volume capacity. Select all of the following:	For historical capacity statistics, there can be multiple values because capacity data was collected at different	Select the Collection Time object from the sub-class.
Host Volume Capacity Statistics-Historical class > Total in GB object	times.	
Host class > Host Name object		
Host class > Logical Volume Name object		

In general, you must include the main objects and all the objects in the sub-classes in the query to avoid #MULTIVALUE errors.

Using the "XYZ for Dependency" Classes in Report Objects

Some classes from Report Objects, such as HBA, Host Volumes, and Storage System Fiber Channel Ports, have corresponding classes such as HBA for Dependency, Host Volumes for Dependency, and Storage System Fiber Channel Ports for Dependency. Use these guidelines when choosing between Class Name classes and Class Name for Dependency classes:

- Use Class Name for a report containing only objects from one class or sub-classes, or when using Generic and Managed contexts.
- Use Class Name for Dependency when combining objects of different classes. Use this only to find objects used in connectivity or dependency with objects in other classes. Examples include host-dependent storage systems and host-dependent switches.

The following table shows when to use various classes versus their corresponding XYZ for Dependency classes. In this instance, XYZ can be Host Volume Capacity Statistics, Storage System Capacity Statistics, Switch Configuration Statistics, Storage Pool Capacity Statistics, and so on.

XYZ for Dependency Classes in Report Objects

Classes	Usage Guidelines
Host Volumes	Use the Host Volumes class only with the Host class and/or its sub- classes, or with Generic and Managed contexts.
 Host Volumes for Dependency 	 Use the Host Volumes for Dependency class with other classes, such as Switch, Storage System, or NAS. Use the Host Volume Management class when you want to find volume
Host Volume Management	management volumes information.
HBA HBA for	Use the HBA class only with the Host class and/or its sub-classes. The HBA class provides information about all of the HBAs for a given host.
Dependency	 Use the HBA for Dependency class with other classes and sub-classes, such as Switch, Storage System, or NAS. The HBA for Dependency class provides information about HBA connectivity with other devices, but not for all HBAs on a given host.
HBA Ports HBA Ports for	Use the HBA Ports class only with the Host class and its sub-classes. The HBA Ports class provide information about all of the HBA ports for a given host.
Dependency	 Use the HBA Ports for Dependency class with other classes and sub- classes, such as Switch, Storage System, or NAS. Use this class to get information about HBA port dependency or connectivity with other devices. This class does not provide all of the HBA ports for a given host.
Storage System	Use the Storage System Fiber Channel Ports class to find all of the fiber channel ports for a given storage system, Use this class only with the

Classes	Usage Guidelines
Fiber Channel	Storage System class and/or its sub-classes, or in combination with Switch class and its sub-classes.
Ports • Storage System Fiber Channel Ports for Dependency	Use the Storage System Fiber Channel Ports for Dependency class to find ports connected to other elements. You must combine this class with the Storage System class (and its sub-classes) and other classes such as the Host or Application class. You cannot combine this class with the Switch class. This class provides only the Fiber channel port dependency or connectivity. For example, it shows the Fiber channel port connected to an HBA port. It does not show all Fiber channel ports for a given storage system.

Examples: Using the XYZ for Dependency Classes in Report Objects

The following table provides examples of when to use XYZ for Dependency classes in Report Objects when creating reports.

XYZ for Dependency Classes in Report Objects when Creating Reports

To Create This Report	Select All of These Objects
Show host logical volumes with their	Host > Host Name
capacity information	Host > Host Volumes > Logical Volume name
	Host > Host Volumes > Host Volume Capacity Statistics-Latest > Total in GB
	Host > Host Volumes > Host Volume Capacity Statistics-Latest > Used in GB
	Host > Host Volumes > Host Volume Capacity Statistics-Latest > Free in GB
Show host-dependent storage	Storage System > Storage System Name
systems and details	Host > Host Name
	Host > HBA Ports for Dependency > HBA Port Name
	Host > Host Volumes for Dependency > Logical Volume Name
	Storage System > Storage Volumes > Storage Volume Name
	Storage System > Storage System Fiber Channel Ports for Dependency > Port Name
Show switch-dependent storage	Switch > Switch Details > Switch Name
systems and details	Switch > Switch Details > Switch Ports > Switch Port Name
	Storage System > Storage System Name

To Create This Report	Select All of These Objects			
	Storage System > Vendor			
	Storage System > Storage System Fiber Channel Ports > Port Name			

Using the XYZ-Latest, XYZ-Historical, and XYZ-Drill Classes in Report Objects

SRM Report Optimizer provides the most recently calculated capacity statistics and historical capacity statistics.

The following table lists when to use XYZ-Latest, XYZ-Historical, and XYZ-Drill classes in Report Objects.

XYZ-Latest, XYZ-Historical, and XYZ-Drill in Report Objects

Class Name	When to Use
"XYZ"-Latest	To find the latest point-in-time data or the most current data.
"XYZ"- Historical	To find the collection of all data points over a period of time or time series report.
"XYZ"-Drill	To drill up or down, or to see an Automatic Summarization of capacities over a period of time.

Examples: Using the XYZ-Latest, XYZ-Historical, and XYZ-Drill Classes in Report Objects

The following table provides examples of using the XYZ-Latest, XYZ-Historical, and XYZ-Drill Classes in Report Objects.

XYZ-Latest, XYZ-Historical, and XYZ-Drill Classes in Report Objects

Class Name	Examples of Use				
 Host > Host Volumes Host Volume Capacity Statistics- Latest Host > Host Volumes Host Volume Capacity Statistics- Historical > Total in GB 	 Use the Latest class to show the host capacity information calculated at the point-in-time from the most current data. Use the Historical class to show the historical host capacity information as a collection of all data points over a period of time, or as a time series report. 				
Host > Host Volumes > Host Volume Capacity Statistics- Latest	 Use the Host Volume Capacity Statistics-Latest class when you want the latest host volume capacity information. For example, the latest point-in-time data or the most current data. Use the Host Volume Capacity Statistics-Historical class when 				

Class Name	Examples of Use				
 Host > Host Volumes > Host Volume Capacity Statistics-Historical Host > Host Volumes > Host Volume Capacity Statistics-Drill 	you want historical host volume capacity information. For example, a collection of all data points over a period of time, or a time series report. • Use the Host Volume Capacity Statistics-Drill class s when you want host volume and/or host capacity information. For example, if you want to use drill down/up or Automatic Summarization of capacities.				
Storage System > Performance Statistics > EVA > EVA Physical Disk Statistics-Latest	Use the EVA Physical Disk Statistics-Latest class when you want the latest EVA physical disk capacity information. For example, if you want the latest point-in-time data or the most current data.				
Storage System > Performance Statistics > EVA > EVA Physical Disk Statistics- Historical	Use the EVA Physical Disk Statistics-Historical class should when you want historical EVA physical disk capacity information. For example, if you want a collection of all data points over a period of time, or a time series report.				

Using the XYZ Statistics Class in Global Report Objects as XYZ-Latest, XYZ-Historical, and XYZ-Drill Classes in Report Objects

A new feature introduced with version 6.1 enables SRM Report Optimizer to provide the most recently calculated capacity statistics, historical capacity statistics, and drill down functionality in the same class in Global Report Objects. This feature is only applicable to classes under Global Report Objects.

Clusters, virtual machines, and virtual servers are not supported by the global universe. Global reports and any reports based on the global universe are not supported for these elements. The aggregate capacities for hosts are not accurate when these elements are in the the environment.

Examples: Using the XYZ Statistics class in Global Report Objects as XYZ-Latest, XYZ-Historical, and XYZ-Drill Classes in Report Objects

The following table provides examples of how to use the same XYZ Statistics class in Global Report Objects as XYZ-Latest, XYZ-Historical, and XYZ-Drill Classes in Report Objects.

XYZ Statistics Class in Global Report Objects as XYZ-Latest, XYZ-Historical, and XYZ-Drill Classes in Report Objects

	2-billi diasacs ili report objects				
Class Name	Type of Data	Examples of Use			
Global Host> Global Host Volumes> Global Host Volume	Latest	Use any of the objects except Collection Time in the query panel. The report will show the host volume capacity information calculated at the point-in-time from the most current data.			
Capacity Statistics		 It is not necessary to apply any of the conditional filters provided in this scenario. 			
	Historical	 Use any of the objects along with Collection Time in the query. The report will show the historical host volume capacity information as a collection of all data points over a period of time, or as a time series report. 			
		Use the conditional filters to control the retrieved data in this scenario			
	Drill	Use any of the measure objects except Collection Time in the query. The report will show the latest host volume capacity information. Activate the drilling option in the report.			
		It is not necessary to apply any filters.			
		Or			
		 Use any measure objects along with Collection Time in the query. The report will show historical host volume capacity information. Apply the Latest Conditional Time filter, which will returns the most current data. Activate the drilling option in the report. 			
		It is not necessary to apply any other filters.			

Events Class in Report Objects

The following table describes the Events class in Report Objects.

Events Class

Events Class	Examples
The Events class provides all events, including: application, host, storage system, switch, fabric, etc. Events is an independent class and cannot be used in combination with any other classes. The Element Specific Events class provides event information for a specific element only (such as application, backup, file server, NAS, Host, Storage system, Switch, Tape Library, etc.).	The Application Events class provides event information for applications only. The Host Events class provides event information for hosts only.

Assets Class in Report Objects

The following table describes the Assets class in Report Objects.

Assets Class	Examples
The Assest class gives information about all the assets in your environment. The Assets class is an independent class and cannot be used in combination with any other classes. The Element Specific Assets class gives asset information for a specific element only (such as application, backup, file server, NAS, Host, Storage system, Switch, Tape Library, etc.).	The Application Assets class gives asset information for applications only. The Host Assets class gives asset information for hosts only.

Using Wild-Card Searching with the Filters

Wild-card searching is not possible with the built-in query filters that are available as part of the universe, but when you are creating filters, there are options named Matches Pattern and Different from Pattern that can be used for pattern searching.

For example, if you are creating a filter on Host Name, select the object and then select Matches Pattern or Different from Pattern. The following table provides examples of the Matches Pattern option.

Matches Pattern Option

"Matches Pattern" Typed in the Text Field	Possible Output	Comments
%usa%	Host.test.usa.comusa123Zusa	The output must contain the word "usa."
A%1%	A1.test.usa.comAsed1A74188	The output must start with "A" and include "1" as one of the characters.

The following table provides examples of the "Different from Pattern" option.

Different from Pattern Option

"Different from Pattern" Typed in the Text Field	Possible Output	Comments
%test%	Host.usa.com	The output must not contain the word
	• Te23st123	"test."
	• Host_123	
	mycomp.usa.com	
A%1%	A.test.usa.com	The output must not start with "A" and
	• sed1	have "1" as one of the characters.
	• 74188	

Selecting Context

This section consists of the following topics:

- "About Contexts" (on page 23)
- "Context Types" (on page 24)
- "Context Descriptions" (on page 24)
- "Summary: Contexts Visible to Report Creators and Users" (on page 27)

About Contexts

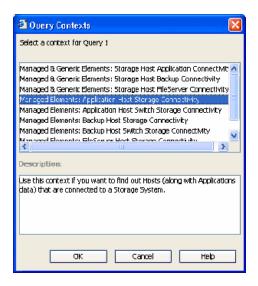
A context shows the relationships among the various objects in the universe.

You are prompted to select a context when creating a new report that contains objects from two or more different classes. For example, application and storage system classes.

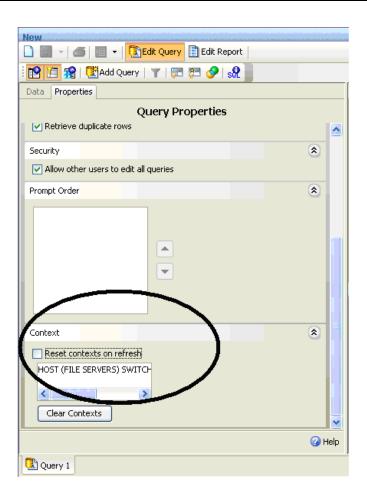
You are prompted to select a context when there are different paths to get the data, which is a normal situation when you create a report containing objects from two or more different type of classes. Your selection of context resolves the multi-path issue and picks a particular path, which allows your report to run.

When creating a new report, the list of possible contexts depends on the objects to be included in the report. You must select one context in order to create the desired report.

The following figure shows an example of the Query Contexts dialog box.



Once the report is designed, you can disable context prompting, so that the pre-selected context will be used automatically whenever the report is run or scheduled. To disable context prompting, deselect the option labeled "Reset contexts on refresh" in the WEBI Query Properties panel.



All Report Pack reports default to a particular context, so you will not be prompted to select a context when running or scheduling a Report Pack report.

Context Types

The following types of contexts are used with Report Objects:

- Managed elements: Elements that are discovered through the management server.
- **Generic elements**: Elements that are not discovered through the management server, but are available when the fabric is discovered.

The following types of contexts are used with Global Report Objects:

- **Global Managed Elements**: Global elements that are not discovered through the management server, but are available when the fabric is discovered.
- Global Elements: Indicates both Global Managed Elements and Global Generic Elements.

Context Descriptions

The following contexts are defined in the universe.

Cluster file servers are only displayed if you select a Managed & Generic Elements context.

When you use Host Name, Host logical volume from host class or File server and File Server volume from File server class along with Backup manger's Client name and Mount point objects in

Session Details class, Report Optimizer provides more data than required. To avoid this issue, use the Backup Associated Volumes filter.

- Managed Elements: Application Host Switch Storage Connectivity Use this context if
 you want to find the connectivity between (Applications and Hosts) OR (Applications and
 Switches) OR (Applications and Storage systems) OR (Hosts and Switches) OR (Hosts and
 Storage systems) OR (Switches and Storage systems) OR (Applications, Hosts, Switches and
 Storage systems).
- Managed Elements: Application Host NAS Connectivity Use this context if you want to find the connectivity between (Applications and Hosts) OR (Hosts and NAS) OR (Applications and NAS) OR (Applications, Hosts and NAS).
- Managed Elements: Application VirtualMachine Switch Storage Connectivity Use this
 context if you want to find the connectivity between (Applications and Virtual Machines) OR
 (Applications and Switches) OR (Applications and Storage Systems) OR (Virtual Machines and
 Switches) OR (Virtual Machines and Storage Systems) OR (Switches and Storage Systems)
 OR (Applications, Virtual, Machines, Switches and Storage Systems) OR any combination of
 these element types.
- Managed Elements: Backup-Client Host NAS Connectivity Use this context if you want
 to find the connectivity between (Backup-Client and Hosts) OR (Hosts and NAS) or (BackupClient and NAS) OR (Backup-Client, Hosts and NAS).
- Managed Elements: Backup-Client Host Switch Storage Connectivity Use this context if
 you want to find the connectivity between (Backup-Client and Hosts) OR (Backup-Client and
 Switches) OR (Backup-Client and Storage systems) OR (Hosts and Switches) OR (Hosts and
 Storage systems) OR (Switches and Storage systems) OR (Backup-Client, Hosts, Switches
 and Storage systems).
- Managed Elements: Backup-Client VirtualMachine Switch Storage Connectivity –Use
 this context if you want to find the connectivity between (Backup-Client and Virtual Machines)
 OR (Backup-Client and Switches) OR (Backup-Client and Storage systems) OR (Virtual
 Machines and Switches) OR (Virtual Machines and Storage systems) OR (Switches and
 Storage systems) OR (Backup-Client, Virtual Machines, Switches and Storage systems).
- Managed Elements: Backup-Manager Host Switch Storage Connectivity Use this
 context if you want to find the connectivity between (Backup-Manager and Hosts) OR (BackupManager and Switches) OR (Backup-Manager and Storage systems) OR (Hosts and Switches)
 OR (Hosts and Storage systems) OR (Switches and Storage systems) OR (Backup-Manager,
 Hosts, Switches and Storage Systems).
- Managed Elements: Backup-Manager Host NAS Connectivity Use this context if you
 want to find the connectivity between (Backup-Manager and Hosts) OR (Hosts and NAS) or
 (Backup-Manager and NAS) OR (Backup-Manager, Hosts and NAS).
- Managed Elements: Backup-Manager VirtualMachine Switch Storage Connectivity Use
 this context if you want to find the connectivity between (Backup-Manager and Virtual
 Machines) OR (Backup-Manager and Switches) OR (Backup-Manager and Storage Systems)
 OR (Virtual Machines and Switches) OR (Virtual Machines and Storage Systems) OR
 (Switches and Storage Systems) OR (Backup-Manager, Virtual, Machines, Switches and
 Storage Systems) OR any combination of these element types.
- Managed Elements: FileServer Host Switch Storage Connectivity Use this context if you want to find the connectivity between (File servers and Hosts) OR (File servers and Switches)

OR (File servers and Storage systems) OR (Hosts and Switches) OR (Hosts and Storage systems) OR (Switches and Storage systems) OR (File servers, Hosts, Switches and Storage systems).

- Managed Elements: FileServer Host NAS Connectivity Use this context if you want to find the connectivity between (File servers and Hosts) OR (Hosts and NAS) OR (File servers and NAS) OR (File servers, Hosts and NAS).
- Managed & Generic Elements: Fabric-Switch Host Backup-Client Use this context if you want to find the Host (along with Backup-Client) information related to a Fabric-Switch.
- Managed & Generic Elements: Storage Host Application Connectivity Use this context
 if you want to find the connectivity between (Storage systems and Hosts) OR (Storage systems
 and Applications) OR (Hosts and Applications) OR (Storage systems, Hosts and Applications).
- Managed & Generic Elements: Storage Host Backup-Client Connectivity Use this
 context if you want to find the connectivity between (Storage systems and Hosts) OR (Storage
 systems and Backup-Client) OR (Hosts and Backup-Client) OR (Storage systems, Hosts and
 Backup-Client).
- Managed & Generic Elements: Storage Host Backup-Manager Connectivity Use this
 context if you want to find the connectivity between (Storage systems and Hosts) OR (Storage
 systems and Backup-Manager) OR (Hosts and Backup-Manager) OR (Storage systems, Hosts
 and Backup-Manager).
- Managed & Generic Elements: Storage Host FileServer Connectivity Use this context if you want to find the connectivity between (Storage systems and Hosts) OR (Storage systems and File servers) OR (Hosts and File servers).
- Managed & Generic Elements: Switch Host Application Connectivity Use this context if you want to find the connectivity between (Switches and Hosts) OR (Switches and Applications) OR (Hosts and Applications) OR (Switches, Hosts and Applications).
- Managed & Generic Elements: Switch Host Backup-Client Connectivity Use this context if you want to find the connectivity between (Switches and Hosts) OR (Switches and Backup-Client) OR (Hosts and Backup-Client) OR (Switches, Hosts and Backup-Client).
- Managed & Generic Elements: Switch Host Backup-Manager Connectivity Use this
 context if you want to find the connectivity between (Switches and Hosts) OR (Switches and
 Backup-Manager) OR (Hosts and Backup-Manager) OR (Switches, Hosts and BackupManager).
- Managed & Generic Elements: Switch Host FileServer Connectivity Use this context if you want to find the connectivity between (Switches and Hosts) OR (Switches and File servers) OR (Hosts and File servers) OR (Switches, Hosts and File servers).
- Managed & Generic Elements: Switch Storage Connectivity Use this context if you want to find the connectivity between (Storage Systems and Switches) OR vice versa.
- Managed & Generic Elements: Fabric-Switch Host Application Use this context if you want to find the Host (along with Application) information related to a Fabric.
- Managed & Generic Elements: Fabric-Switch Host Backup-Manager Use this context if you want to find the Host (along with Backup-Manager) information related to a Fabric-Switch.

- Managed & Generic Elements: Fabric-Switch Host FileServer Use this context if you want to find the Host (along with File server) information related to a Fabric.
- Global Elements: Application Details Use this context to find all Application details.
- Global Elements: Assets and Organization Details Use this context to find Asset Management information across sites and their Organization details.
- Global Elements: Fabric-Switch Host Application Use this context to find the Host (along with Application) information related to a Fabric-Switch.
- Global Elements: Fabric-Switch Storage System Use this context to find the Storage system information related to Fabric-Switch.
- Global Elements: Host Details Use this context to find all Host details.
- Global Elements: Storage System Details Use this context to find all Storage system details.
- Global Elements: Switch Details Use this context to find all Switch details.
- Global Elements: Application Host Switch Connectivity Use this context to find the connectivity between (Hosts and Applications) OR (Hosts and Switches) OR (Switches and Applications) OR (Applications, Hosts and Switches).
- Global Elements: Storage System Host Connectivity Use this context to find the connectivity between Storage systems and Hosts OR vice versa.
- Global Managed Elements: Storage System Host Switch Application Connectivity Use this context to find the connectivity between (Applications and Hosts) OR (Applications and Switches) OR (Applications and Storage systems) OR (Hosts and Switches) OR (Hosts and Storage systems) OR (Switches and Storage systems) OR (Applications, Hosts, Switches and Storage systems).

This does not include the Hosts that are target of LUN Maskings from the Storage systems. This only includes the Hosts associated through the path.

Note: If you use **Global Switch > Switch Name** in this context, it shows the switch that is connected to the host but not the switch that is connected to the storage system. Select **Global Switch > Global Switch Ports > Storage Connected Switch Ports > Switch Name** to find the switch that is connected to the storage system in this context.

- Global Elements: Storage System Switch Connectivity Use this context to find the connectivity between (Storage systems and Switches) OR vice versa.
- Users Roles Organizations Use this context to find Security information such as Users, Roles and Organizations.

Summary: Contexts Visible to Report Creators and Users

The following contexts are visible to users who create and run reports:

Context Summary for Report Objects (1 of 3) - Managed Elements

Context	Shows Connectivity Between the Following Object				bjects			
Managed Elements	Application	Virtual Machines	Storage Systems	Hosts	Switches	NAS	Backup- Manager	Backup- Client
Application Host Switch Storage Connectivity	•		•	•	•			
Application Host NAS Connectivity	•		•	•		•		
Application Virtual Machine Switch Storage Connectivity	•	•	•		•			
Backup-Manager Virtual Machine Switch Storage Connectivity		•	•	•	•		•	
Backup-Manager Host Switch Storage Connectivity	•	•	•	•	•		•	
File Server Host Switch Storage Connectivity		•	•	•	•		•	
Backup-Manager Host NAS Connectivity				•		•	•	
Backup-Client Host NAS Connectivity				•		•		•
Backup-Client Host Switch Storage Connectivity			•	•	•			•
Backup-Client VirtualMachine Switch Storage Connectivity		•	•		•			•
		•	•		•			•

indicates connectivity for Application-Host-Switch Storage applies here

Context Summary for Report Objects (2 of 3) - Managed and Generic Elements

Context	Shows Connectivity Between the Following Objects									
Managed and Generic Elements	Application	Virtual Machines	Storage Systems	Hosts	Switches	Backup- Client	Backup- Manager	File Servers	Fabrics	Tape Libraries
Storage Host Application Connectivity	•		•	•						
Storage Host Backup-Manager Connectivity			•	•			•			
Storage Host File Server Connectivity		•	•	•				•		
Switch Host Application Connectivity	•			•	•					
Switch Host Backup-Manager Connectivity				•	•		•			
Switch Host File Server Connectivity				•	•			•		
Switch Storage Connectivity			•		•					
Fabric-Switch Host Application Connectivity	•			•				•	•	
Fabric-Switch Host FileServer Connectivity				•						
Fabric-Switch Storage Connectivity			•						•	
Tape Library Connectivity										•
Fabric-Switch Host Backup-Manager Connectivity	•			•				•	•	
Storage Host Backup-Client Connectivity			•	•	•					
Fabric-Switch Host Backup-Client				•						
Switch Host Backup-Client Connectivity				•	•	•				
				•	•	•				

Context Summary for Report Objects (3 of 3) - Global Elements

Context	Shows Connectivity Between the Following Objects						
Context Name	Global Application	Global Fabric	Global Hosts	Global Storage Systems	Global Switch	Global Asset Details	Organization Details
Managed Elements							
Application Details	•					•	•
Global Elements							
Assets and Organization Details						•	•
Host Details			•			•	•
Storage System Details				•		•	•
Switch Details					•	•	•
Storage System						of Storage	System*
Host Connectivity			•	•		•	•
Storage System						of Storag	e System*
Switch Connectivity					•	•	•
Fabric-Switch						of Sw	itch*
Host Application	•	•	•			•	•
Connectivity		•			•	•	•
	•	•	•		•	•	•
Fabric Switch							vitch*
Storage System Connectivity		•		•		•	•
Connectivity		•		_	•	•	•
01-1-1-1-1-1		•				•	
Global Managed Elements							
Application						of H	łost*
Host	•		•			•	•
Switch Connectivity			•		•	•	•
	•		_		•	•	•
Storage System	_					of Storag	e System*
Host	•		•			•	•
Switch	•			•		•	•
Application Connectivity	•				•	•	•
- Commonty	•		•	•	•	•	•
	_			•	_	•	•
			•		•	•	•
			•	•	•	•	•
* The "of Ctorogo Custom" acto				•	•	•	•

^{*} The "of Storage System" notation indicates that asset and organization details are provided for the storage system only. "of Host" means applies to host only, and "of Switch" means applies to switch only. For example, if you added the objects Host Name, Switch Name, and Storage system, then from the Global Managed Elements > Storage system Host Switch Application Connectivity context you added the object Asset Name from the Global Asset Details class or the object Organization Name from the Organization Details class. In this case, the report will show the asset or organization details of the storage system only.

Example Use Cases

The following example use cases illustrate the process of creating new reports. Each use case describes the user goal and the steps to create the desired report. This section focuses on the steps related to selecting the appropriate classes, objects, contexts, and functions to create specific reports. It is not a goal of this document to describe details such as customizing report titles and formatting, or the steps to create a simple report; these topics are documented elsewhere.

All objects in the SRM Report Optimizer universe are contained within two classes. In some cases, an object is contained within a top-level class, and in other cases it is necessary to expand one or more sub-classes within a top-level class to find a specific object.

In describing how to select the classes of objects to be included in a report, this documentation uses the following convention:

```
Class > [Subclass1] > [Subclass2] > ... [SubclassN]
```

In this instance:

- Class represents the name of the top-level class, such as Host or Storage System
- [Subclass1], [Subclass2], and [SubclassN] represent the names of one or more subclasses
 containing the specified object (where applicable). Examples of sub-classes include Host >
 Host Volumes and Storage System > Storage System Volumes.

Use Case 1: Allocated, Mounted, and Used Storage

User Goal: Create a report showing:

- Total amount of storage allocated to a specific host
- How much of the allocated storage is mounted
- How much of the mounted volumes is used and free

To create this report:

 Find the storage allocated to a host by selecting the following objects/filters under Report Objects from the Report Connector universe, and dragging them onto the Results Objects/Query Filters panel.

Class > Subclasses	Object / Filter
Host	Host Name
Storage System	Storage System Name
Storage System > Storage System Volumes	Storage Volume Name
Storage System > Storage System Volumes	Volume Size in GB
Host	Managed Hosts filter
Host	Non-Clustered Hosts filter

2. Click Run Query to run the report and select the proper context. The following contexts are

offered when you run the report:

- Managed & Generic Elements: Storage Host Application Connectivity
- Managed & Generic Elements: Storage Host Backup Connectivity
- Managed & Generic Elements: Storage Host FileServer Connectivity
- Managed Elements: Application Host Switch Storage Connectivity
- Managed Elements: Backup Host Switch Storage Connectivity
- Managed Elements: FileServer Host Switch Storage Connectivity

To select the proper context, you must understand the differences between the two types of contexts:

- Managed & Generic Elements Contexts include both managed and generic elements in the report. All of these contexts will provide exactly the same data in the report. This type of context will return data from Target LUN mapping.
- Managed Elements Contexts include only managed elements in the report. All of these three contexts will provide exactly the same data in the report.

Select a context type based on whether you want to see information about managed and generic elements, or only managed elements.

- 3. Find data about the mounted, used, and free storage for a host:
 - a. Select Edit Query.
 - b. Click **Add Query** to create another query within this report. You can either accept the default query names (for example Query 1, Query 2), or assign meaningful names to the queries for ease of use.
- 4. Select the following objects under Report Objects from the Report Connector universe, and drag them onto the Results Objects/Query Filters panel for the second query.

Class > Subclasses	Object
Host	Host Name
Host > Host Volumes	Logical Volume Name
Host > Host Volumes > Host Volume Capacity Statistics- Latest	Total in GB
Host > Host Volumes > Host Volume Capacity Statistics- Latest	Used in GB
Host > Host Volumes > Host Volume Capacity Statistics- Latest	Free in GB
Host	Managed Hosts filter
Host	Non-Clustered Hosts filter

5. Run the report.

This report displays two separate tables. Depending on your needs, you can select among these options to display the results on a single page, or on different tab pages:

- Insert a table in a new report (creates two tables in two separate tab pages).
- Insert a table in the current report (creates two tables in the same tab page).
- Include the result objects in the document without generating a table.

These options are only available the first time you run the report. The option you select will be used each time the report is run. It cannot be changed later.

- 6. Group by Host name in these two tables by selecting the Host name column and clicking Insert/Remove Break.
- 7. In the first table, select the Volume Size in GB column and click **Insert Sum** to add a row to display the total storage allocated to the selected volumes.
- 8. In the second table, add rows to display the Total in GB, Used in GB and Free in GB, as described above (select each column, and click **Insert Sum** once for each column).

The following are examples of an Allocated, Mounted, and Used Storage Report:

Host Name	Storage System N	Storage Volume N	Volume Size in GB
HP-NAS	eva4k-hyd	HP-NAS\HP-NAS-1	200
HP-NAS		Sum:	200
QA-BLADE-16	AMS1000@16.180	LDEV 09	3
	AMS1000@16.180	LDEV 10	2
	AMS1000@16.180	LDEV 1035	1
	AMS1000@16.180	LDEV 21	2
	AMS1000@16.180	LDEV 22	3
	AMS1000@16.180	LDEV 23	3
QA-BLADE-16		Sum:	14

Host Name	Logical Volume Name	Total in GB	Used in GB	Free in GB
BACKUP-180	C:	14.99	5.94	9.06
	Y:	74.56	44.21	30.35
	Z:	55	54.9	0.09
BACKUP-180	Sum:	144.55	105.04	39.5
CMS20	C:	68.33	27.67	40.66
	D:	68.33	31.1	37.23
CMS20	Sum:	136.66	58.78	77.88

Use Case 2: Creating a High-Level List of Managed Hosts

User Goal: Create a report showing a high-level list of all managed hosts.

To create this report:

1. To find host information, select the following objects under Report Objects from the SRM Report Optimizer universe, and drag them into the Results Objects/Query Filters panel.

Class > Subclasses	Object / Filter
Host	Host Name
Host	IP Address
Host	DNS Name
Host	Model
Host	Vendor
Host	os
Host	OS Version
Host	# of Processors
Host	Total Physical Memory in MB
Host > Host CIM Extension Version	Build Number
Host	Managed Hosts filter
Host	Non-Cluster Host filter

- 2. Click **Run Query** to run the report.
- To find the HBA count and CIM extension versions, select the following objects under Report Objects from the SRM Report Optimizer universe, and drag them into the Results Objects/Query Filters panel.

Class > Subclasses	Class > Subclasses
Host > HBA	HBA Name
Host > Host CIM Extension Version	Major Version
Host > Host CIM Extension Version	Minor Version
Host > Host CIM Extension Version	Small Version

4. Create a variable named "HBA count" using the following formula:

```
=Count([HBA Name]) in ([Host Name])
```

- 5. Drag "HBA count" to report.
- 6. Insert a new column named CIM Extension Version:
 - a. Right-click at the end of the table.
 - b. Select **Insert column after** from the Insert submenu.
- 7. Add the following formula to the CIM Extension Version" column by double-clicking on the

column, any entering the following in the edit field:

```
"=If(IsNull([Major Version]) And IsNull([Minor Version]) And
IsNull([Small Version]);" ";[Major Version]+"."+[Minor
Version]+"."+[Small Version])"
```

8. Run the report.

This report may generate a #MULTIVALUE error or double count in the HBA Count field. To avoid this:

- a. Select **Host > Host Organization Name** and drag it to the Results Objects panel.
- b. Update "HBA count" with the following formula by double clicking on "HBA count" in the Data tab and entering the following in the edit field:

```
"=Count([HBA Name]) In ([Host Name]; [Host Organization Name])"
```

9. Run the report.

Here is an example of a Host Summary Report.



The Host Summary Report contains additional details not visible in this figure.

Use Case 3: Application-Specific Utilization for a Managed Application

User Goal: Create a report showing the application specific utilization for a managed application. For example, this report will show table space utilization for a database, or mail store utilization for Microsoft Exchange.

To create this report:

 To find information about the database applications, select the following objects/filters under Report Objects from the Report Connector universe, and drag them into the Results Objects/Query Filters panel.

Class > Subclasses	Object / Filter
Host	Host Name
Host	IP Address
Application	Application with Host Name

Class > Subclasses	Object / Filter
Application > DB Applications > DB Application Physical Capacity-Latest	DB Logical Name
Application > DB Applications > DB Application Physical Capacity-Latest	DB Physical Name
Application > > DB Applications > DB Application Physical Capacity-Latest	Total in GB
Application > DB Applications > DB Application Physical Capacity-Latest	Used in GB
Application > DB Applications > DB Application Physical Capacity-Latest	Free in GB
Application	Select Application with Host Name filter

- 2. To find information about the Exchange applications:
 - a. Click Add a combined query.
 - b. Use the default operator "UNION" to combine these two queries.
 - c. Remove all the default objects except Host Name, IP Address, and Application with Host Name.
 - d. Select the following objects/filters under Report Objects from the SRM Report Optimizer universe, and drag them onto the Results Objects/Query Filters panel. You must select these objects in the same order as for the first query.

Class > Subclasses	Object / Filter
Application > Exchange Applications > Exchange Application Capacity-Latest	Storage Group Name
Application > Exchange Applications > Exchange Application Capacity-Latest	Exchange Filepath
Application > Exchange Applications > Exchange Application Capacity-Latest	Total in GB
Application > Exchange Applications > Exchange Application Capacity-Latest	Used in GB
Application > Exchange Applications > Exchange Application Capacity-Latest	Free in GB
Application	Select Application with Host Name filter

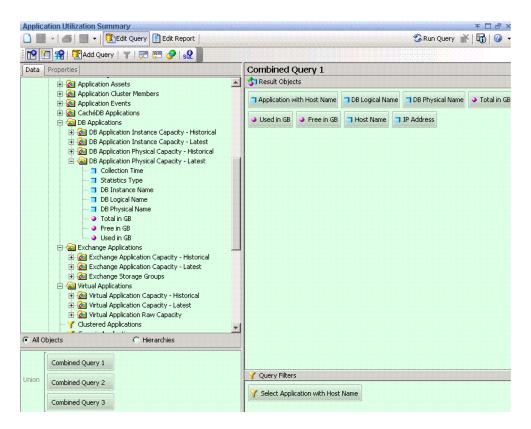
3. To find information about Virtual applications:

- a. Click Add a combined query.
- b. Use the default operator "UNION" to combine these three queries.
- c. Remove all the default objects except Host Name, IP Address, and Application with Host Name.
- d. Select the following objects/filters under Report Objects from the SRM Report Optimizer universe, and drag them onto the Results Objects/Query Filters panel. You must select the objects in the same order as for the first query.

Class > Subclasses	Object / Filter
Application > Virtual Applications > Virtual Application Capacity-Latest	Application Path
Application > Virtual Applications > Virtual Application Capacity-Latest	Total in GB
Application > Virtual Applications > Virtual Application Capacity-Latest	Used in GB
Application > Virtual Applications > Virtual Application Capacity-Latest	Free in GB
Application	Select Application with Host Name filter

e. To have the same number and order of objects in both queries, drag Application > Vendor from the SRM Report Optimizer universe, and insert it into the Results Objects panel, between the Application Path and Total in GB objects.

The combined queries are displayed as follows:



- 4. Run the report. The following contexts are offered:
 - Managed & Generic Elements: Fabric-Switch Host Application
 - Managed & Generic Elements: Storage Host Application Connectivity
 - Managed & Generic Elements: Switch Host Application Connectivity
 - Managed Elements: Application Host NAS Connectivity
 - Managed Elements: Application Host Switch Storage Connectivity
- 5. Select Managed Elements: Application Host Switch Storage Connectivity.
- 6. Remove unnecessary columns from the report:
 - DB Physical Name
 - Host Name and IP Address
- 7. Create the necessary variables using the following formulas.

Variable Name	Formula
V_Total	=Sum([Total in GB])
V_Used	=Sum([Used in GB])
V_Free	=Sum([Free in GB])

Variable Name	Formula
% Used	=If ([V_Total]=0;0;[V_Used]/[V_Total])
% Free	=If ([V_Total]=0;0;[V_Free]/[V_Total])

- a. Replace content of Total in GB with V_Total.
- b. Replace content of Used in GB with V_Used.
- c. Replace content of Free in GB with V_Free.
- d. Drag % Used and % Free to the end column of the table.
- 8. Format the report:
 - a. Right-click the columns % Used and % Free.
 - b. Select **Format Number** and follow the Number Format dialog box instructions to set these two columns to percentage format.
 - c. Drag Application with Host Name to the top of the table to create the section.
- 9. Create totals for each application:
 - a. Highlight the Total in GB column and select **Sum** from the drop-down list of the Insert Sum button.
 - b. Highlight the Used in GB column and select **Sum** from the drop-down list of the Insert Sum button.
 - c. Highlight the Free in GB column and select **Sum** from the drop-down list of the Insert Sum button.
 - d. Select the cell under %Used and enter:

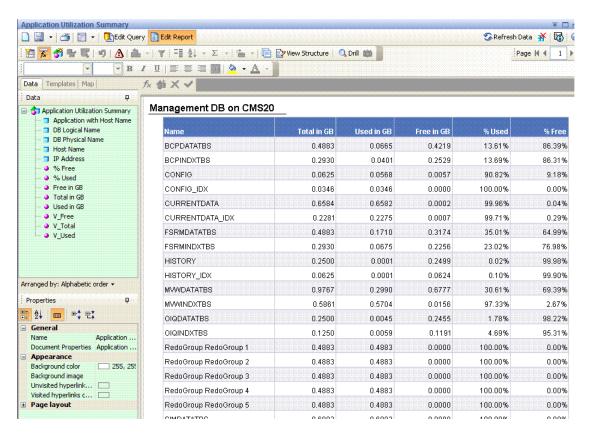
```
"=If(Sum([V Total])=0;0;Sum([V Used])/Sum([V Total]))"
```

e. Select the cell under % Free and enter:

```
"=If(Sum([V_Total])=0;0;Sum([V_Free])/Sum([V_Total]))"
```

- f. Right-click these two cells and select **Format Number**. Follow the Number Format dialog box instruction to set these two cells to percentage format.
- 10. Run the report.

Here is an example of an Application Utilization Summary Report:



Use Case 4: Specified Number of Oldest Files for Each Volume in Each File Server

User Goal: Create a report showing a specified number of the oldest files for each volume in each file server.

To create this report:

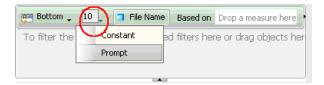
To find information about file servers, select the following objects/filters under Report Objects
from the SRM Report Optimizer universe, and drag them onto the Results Objects/Query
Filters panel.

Class > Subclasses	Object / Filter
File Server	File Server Name
File Server > File Server Scanned Volumes	Volume Name
File Server > File Server Scanned Volumes > Top N Aged Files	File Name
File Server > File Server Scanned Volumes > Top N Aged Files	File Modified
File Server > File Server Scanned Volumes > Top N Aged Files	File Created
File Server > File Server Scanned Volumes > Top N Aged Files	File Owner Name
File Server > File Server Scanned Volumes > Top N Aged Files	File Accessed
File Server > File Server Scanned Volumes > Top N Aged Files	File Size in GB

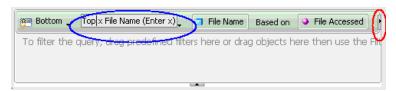
- 2. Add database ranking to the query by clicking Add a database ranking.
 - a. Select **Bottom** from the first drop-down list:



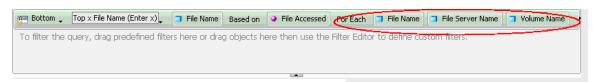
- b. Drag File Name to the "Drop a dimension here" field.
- c. Select **Prompt** from the second drop-down list:



- d. Change "Bottom x File Name (Enter x)" back to "Top x File Name (Enter x)."
- e. Drag File Accessed to the "Drop a measure here" field.
- f. Click the arrow button at the right end of the filter box.



- g. Drag File Name to the "drop a dimension here" field after the For Each label.
- h. Drag File Server Name to "drop a dimension" here" field after For Each label.
- i. Drag Volume Name to "drop a dimension" here" field after For Each label.

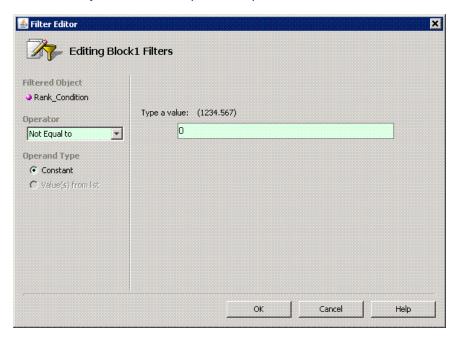


3. Create the necessary variables using the following formulas.

Variable Name	Formula
UsedResponse	=ToNumber(UserResponse("Top x File Name (Enter x)"))
File_Rank	=Rank([File Accessed]; ([File Server Name];[Volume Name];[File Name]); ([File Server Name];[Volume Name]))
Rank_ Condition	=If([File_Rank]<=[UserResponse] ForAll([File Name]) ForEach([Volume Name]);1;0)

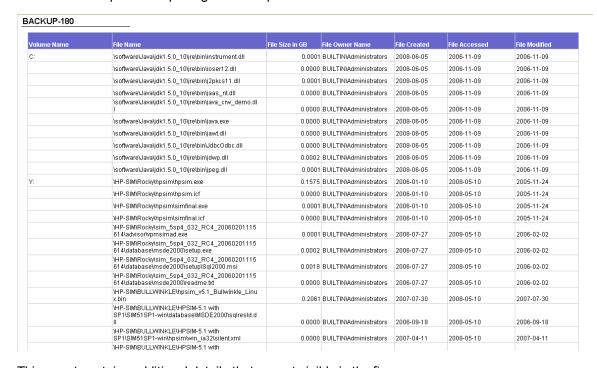
4. Add a "Rank_Condition" report filer to rank the file name based on the file access time:

- a. Click Show/Hide filter pane.
- b. Drag the Rank_Condition variable to the Report filter pane.
- c. Select Not equal to from the Operator drop-down menu and set the value to 0.



- Drag File Server Name to the top of the table to create a section.
- 6. Run the report.

Here is an example of a Top N Aged Files report.



This report contains additional details that are not visible in the figure.

Use Case 5: NAS Information and Details for the Client host and Application

User Goal: Create a report showing NAS information and details for the client host and application.

To create this report:

 To find information on NAS systems, select the following objects/filters under Report Objects from the SRM Report Optimizer universe, and drag them onto the Results Objects/Query Filters panel.

Class > Subclasses	Object/Filter
NAS	Filer Name
NAS	IP Address
NAS	DNS Name
NAS	OS
NAS	OS Version
NAS	Select NAS Hosts filter

- 2. Run the report.
- 3. Click Add Query to add another query.
- To find information on NAS Client Hosts, select the following objects/filters under Report Objects from the SRM Report Optimizer universe, and drag them onto the Results Objects/Query Filters panel.

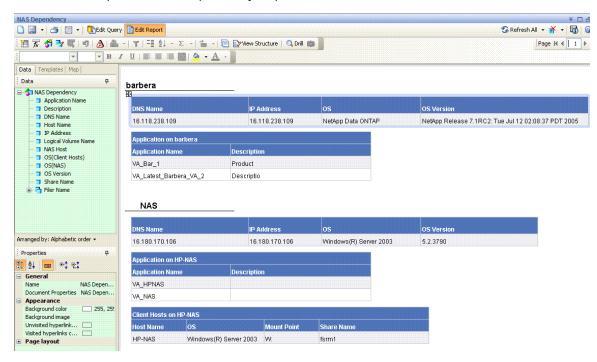
Class > Subclasses	Object / Filter	
NAS	NAS Host Name	
NAS	Associated NAS Client Hosts filter	
Host	Host Name	
Host	OS	
Host > Host Volumes for Dependency	Logical Volume Name	
Host > Host Volumes for Dependency	Share Name	

- 5. Click **Add Query** to add another query.
- 6. To find information on the applications, select the following objects/filters under Report Objects from the SRM Report Optimizer universe, and drag them onto the Results Objects/Query Filters panel.

Class > Subclasses	Object / Filter
Application	Application Name
Application	Description
NAS	Filer Name
NAS > NAS Dependent NAS Hosts	NAS Host
NAS	NAS Hosts filter

- 7. Drag Filer Name from the report to the top of the table to create a section.
- 8. Run the report.

Here is an example of a NAS Dependency Report.



Use Case 6: Storage Tier Information, Hosts, and Storage Volumes

User Goal: Create a report showing the storage tier information, hosts, and storage volumes for each storage pool.

To create this report:

 To find information on Host Storage Volumes, select the following objects/filters under Report Objects from the SRM Report Optimizer universe, and drag them onto the Results Objects/Query Filters panel.

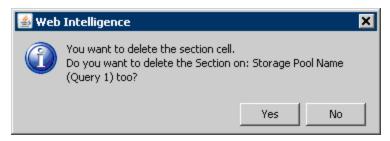
Class > Subclasses	Object / Filter
Host	Host Name
Storage System	Vendor
Storage System	Storage System Name
Storage System > Storage System Pools	Storage Pool Name
Storage System > Storage Tier Information for Chargeback	Tier Name
Storage System > Storage System Assets	Storage Tier Classification
Host	Managed Hosts filter
Storage System	Managed Storage system filter

- 2. Click the **Add Query** to add another query.
- To find information on Storage Tiers, select the following objects/filters under Report Objects from the SRM Report Optimizer universe, and drag them onto the Results Objects/Query Filters panel.

Class > Subclasses	Object / Filter
Host	Host Name
Host > Host Assets	Department Name
Storage System	Storage System Name
Storage System > Storage System Pools	Storage Pool Name
Storage System > Storage System Volumes	Storage Volume Name
Storage System > Storage System Volumes	Volume Size in GB
Host > HBA for Dependency > HBA Ports for Dependency	Port Name
Host > HBA for Dependency > HBA Ports for Dependency	WWN
Storage System > Storage Tier Information for Chargeback	Cost per GB
Host	Managed Hosts filter
Storage System	Managed Storage system filter

- 4. Run the report.
- 5. Create sections for Storage System Name and Storage Pool Name:
 - a. Merge dimensions on Storage System Name, Storage Pool Name, and Host Name on these two queries by clicking the **Merge Dimensions** and following the screen instructions.
 - b. Create a section with Storage System Name.

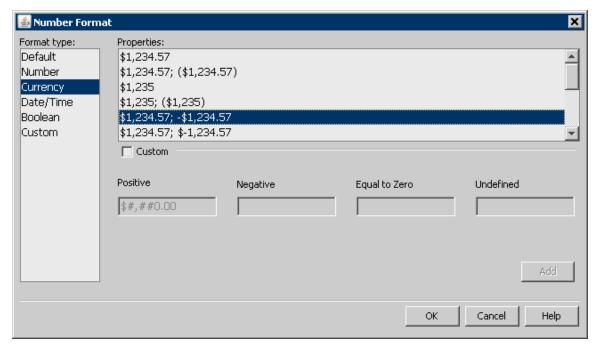
- c. Create a section with Storage Pool Name which is nested in the Storage System Name section.
- d. Right-click the "Storage pool name" section, and click **Remove** in the sub-menu to remove the section name only. The following message is displayed:



- e. Click **No** to delete the section cell (but not the section).
- f. Similarly, right-click on the "Storage system name" section, and click **Remove** in the submenu to remove the section name only.
- 6. Run the report.
- Calculate the total cost as follows:
 - a. Double-click the Cost per GB column and enter:

```
"=Ceil([Volume Size in GB]*[Cost per GB])"2
```

- b. Right-click on the Cost per GB column, and select Format Number.
- c. Select **Currency** in the Number Format dialog box and follow the screen to select the correct currency format.



- d. Rename Cost per GB to Cost.
- 8. Run the report.

Here is an example of an Array-based Chargeback Report:



This report contains additional details that are not visible in the figure.

Use Case 8: All Managed Hosts without Cluster Hosts and Cluster Member Hosts

User Goal: Create a report showing the high-level list of all managed hosts without cluster hosts and cluster member hosts.

To create this report:

1. To find media information, select the following objects/filters under Report Objects from the SRM Report Optimizer universe, and drag them onto the Results Objects/Query Filters panel.

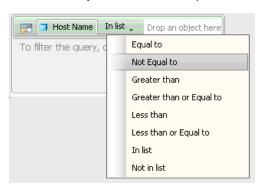
Class > Subclasses	Object / Filter
Host	Host Name
Host	Description
Host	Vendor
Host	os
Host	OS Version
Host	Managed Hosts filter

- Run the report.
- 3. Filter out the cluster host and cluster member hosts as follows:

- a. Drag the Non-Cluster Host filter from the Host class onto the query filter panel.
- b. Click **Add a Sub-query**. The sub-query dialog box is displayed:

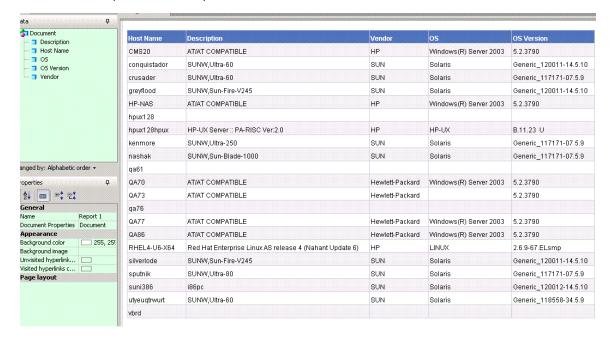


- c. Drag Host Name to the first "Drop an object here" field in the sub-query.
- d. Select **Not Equal to** from the drop-down list in the sub-query:



- e. Drag Member Host Name from the Host > Host Cluster Details > Cluster Node Members class, and drop it into the second drop box in the sub-query.
- 4. Run the report.

Here is an example of a hosts report without clusters and cluster nodes:



Use Case 9: Host Capacity with Drill-Down to Host Volumes

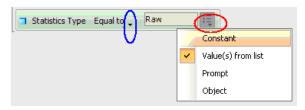
User Goal: Create a report showing host capacity for each host, and providing the ability to drill-do.wn to each host volume.

To create this report:

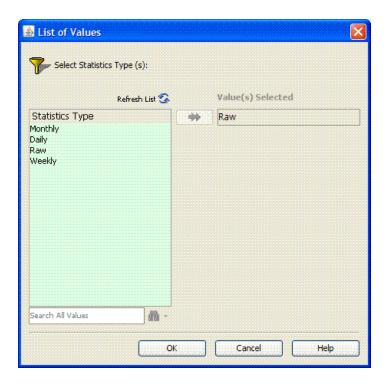
 To find host capacity information, select the following objects/filters under Report Objects from the SRM Report Optimizer universe, and drag them onto the Results Objects/Query Filters panel.

Class > Subclasses	Object / Filter
Host	Host Name
Host	IP Address
Host > Host Volumes > Host Volume Capacity Statistics- Historical	Statistics type
Host > Host Volumes > Host Volume Capacity Statistics- Historical	Total in GB
Host > Host Volumes > Host Volume Capacity Statistics- Historical	Used in GB
Host > Host Volumes > Host Volume Capacity Statistics- Historical	Free in GB
Host	Managed Hosts filter
Host > Host Volumes > Host Volume Capacity Statistics- Historical	Latest Collection time filter

- 2. Drag the Host > Host Volumes > Host Volume Capacity Statistics-Historical > Statistics type to the Query Filters panel.
- 3. Select **Equal to** from the drop-down list.
- 4. Select Value(s) from list from the drop-down list:



5. Select **Raw** from Statistics Type in the List of Values dialog box:



6. Create variables.

Variable Name	Formula
Used space in GB	=Sum([Used in GB])
Free space in GB	=Sum([Free in GB])

- 7. Run the report.
- 8. Create a bar chart:
 - a. Select **Vertical Grouped bar chart** from the Templates tab.
 - b. Drag Free space in GB and Used space in GB to "Drop measure objects here" in the graph.
 - c. Drag Host Name to "drop Dimension objects here" in the graph.
 - d. Enter "Host capacity" in Title > Text under the Properties page in Edit Report.

Place dimension objects here (optional). 😘 Host Capacity with drill-down =[Used space in GB] Host Name Logical Volume Name -- • Free in GB -- • Free space in GB Total in GB
 Total space in GB Used in GB Used space in GB rranged by: Alphabetic order 🕶 Properties General Name Display GraphByO5 Yes
Yes
Yes
Yes Avoid duplicate row aggr... Show rows with empty $\operatorname{di...}$ Show when empty 3D Look Width 800 px Height 500 px Appearance Background color Borders ✓ Yes

— 240, 240, 24

✓ Yes

✓ Yes Show floor =[Host Name] Legend =NameOf([Host Na =NameOf([Total st =NameOf([Used st =NameOf([Free sp Text Format [Arial, 10, Bold] [Total space in GB] Used space in GB] [Free space in GB] =[Host Name] Background color

e. Check the Legend box under the Properties page in Edit Report.

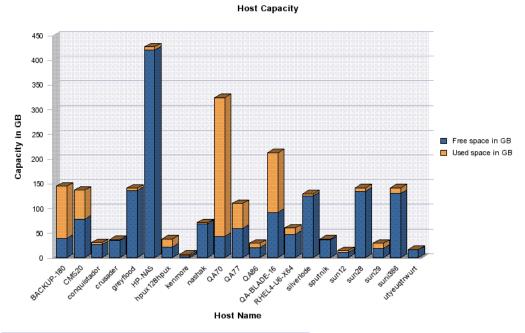
9. Run the report.

Data

Borders

Host Capacit

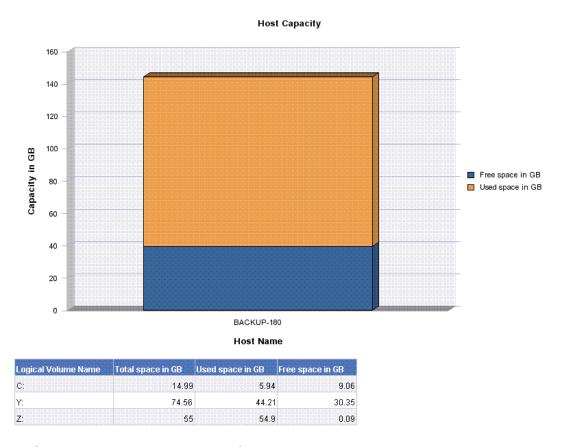
The following figure shows a Host Capacity Report before drill-down to the host logical volume.



Host Name	Total space in GB	Used space in GB	Free space in GB
BACKUP-180	144.55	105.04	39.5
CMS20	136.66	58.75	77.91
conquistador	30.69	4.22	26.46
crusader	36.76	1.99	34.76

- 10. To drill down to the details for a host volume, click the **Drill** in "Edit Report."
- 11. Click one of the host names to show the host logical volumes for the selected host, along with the total, used, and free for each volume.

The following example shows a Host Capacity Report with drill-down to host logical volumes.



Use Case 10: Top N EVA Performance

User Goal: Create a report showing performance statistics for the top HP EVA arrays.

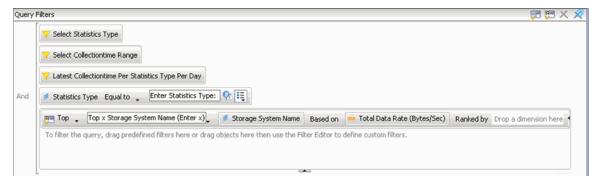
To create this report:

 To find EVA storage system statistics, select the following objects/filters under Report Objects from the SRM Report Optimizer universe, and drag them onto the Results Objects/Query Filters panel.

Class > Subclasses	Object / Filter
Storage System > Performance Statistics > EVA > EVA Storage System Statistics-Historical	Collection Time
Storage System > Performance Statistics > EVA > EVA Storage System Statistics-Historical	Statistics Type
Storage System > Performance Statistics > EVA > EVA Storage System Statistics-Historical	Total Data Rate (bytes/sec)
Storage System > Performance Statistics > EVA > EVA Storage System Statistics-Historical	Total I/O rate (req/sec)
Storage System	Storage System Name
Storage System > Performance Statistics > EVA > EVA	Latest Collection Time Per

Class > Subclasses	Object / Filter
Storage System Statistics-Historical	Statistics Type Per Day filter
Storage System > Performance Statistics > EVA > EVA Storage System Statistics-Historical	Select Collection Time Range filter
Storage System > Performance Statistics > EVA > EVA Storage System Statistics-Historical	Select Statistics Type filter

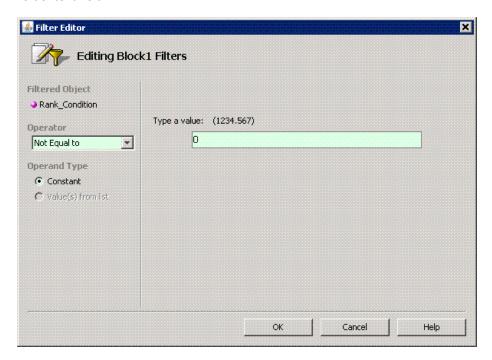
- 2. Drag Storage System > Performance Statistics EVA > EVA Storage System Statistics-Historical > Statistics Type to the Query Filter panel.
 - a. Select **Equal to** from the first drop-down list.
 - b. Select **Prompt** from the second drop-down list.
 - c. Create a ranking prompt to allow users to enter the value:
 - i. Click Add a database Ranking.
 - Drag Storage System Name from the Storage System class to the "Drop a dimension here" field.
 - iii. Select **Prompt** from the first drop-down list.
 - iv. Drag Total Data Rate (Bytes/Sec) to the "Drop a measure here" field.
 - v. Click the arrow at the end of the query filter frame.
 - vi. Drag Storage System Name, Statistics Type, and Collection Time to the "Drop a dimension here" field.



3. Create the necessary variables using the following formulas.

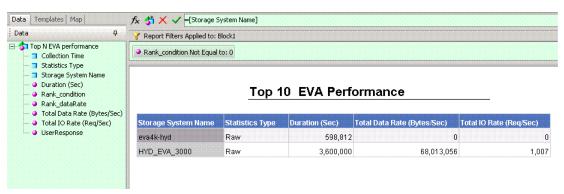
Variable Name	Formula
UserResponse	=ToNumber(UserResponse("Top x Storage System Name (Enter x)"))
Rank_ dataRate	Rank([Total Data Rate (Bytes/Sec)];([Storage System Name];[Statistics Type]);([Statistics Type]))
Rank_ Condition	<pre>If([Rank_dataRate]<=[UserResponse] ForAll([Storage System Name]) ;1;0)</pre>

- 4. Create a ranking condition in the report:
 - a. Click Show/Hide Filter pane.
 - b. Drag the Rank_Condition variable to the Report Filters panel.
 - c. Select **Not equal to** from the "Operator" drop-down list and set its value to 0 in the "Type a value" text field.



5. Run the report.

The following figure shows a Top N EVA Performance Report.



Use Case 11: Global End to End Connectivity

To create this report:

1. Select the following objects/filters under Global Report Objects from the Report Connector universe, and drag them onto the Results Objects/Query Filters panel.

Class > Subclasses	Object / Filter
Global Host	Site Name, Host Name, OS
Global Host > Global HBA	HBA Name
Global Host > Global HBA > Global HBA Ports	HBA Port Name, Connected Switch Name, Connected Switch Port
Global Host > Global HBA > Host Volumes	Logical Volume Name
Global Storage System	Storage System Name
Global Storage System > Global Storage System Fiber Channel Ports	FC Port Name, Connected Switch Port
Global Storage System > Global Storage System Pools	Storage Pool Name
Global Storage System > Global Storage System Volumes	Storage Volume Name, Volume Size in GB
Global Storage System > Global Storage Volumes > Global Storage Volume Ports	Lun in Hex
Global Host	Select Managed Host, Select Site Name

- 2. Click Run Query to run the report.
- 3. Select the Global Elements > Storage System Host Connectivity context.

Use Case 12: Hosts Connected through Switch and LUN Masking with Allocated External Storage Capacity

Allocated capacity is equal to the size of all of the storage volumes.

To create this report:

 To get details for all of the discovered hosts, select the following objects/filters under Global Report Objects from the Report Connector universe, and drag them onto the Results Objects/Query Filters panel.

Class > Subclasses	Object / Filter
Global Host	Site Name, Host Name
Global Storage System	Storage System Name
Global Storage System > Global Storage System Volumes	Storage Volume Name, Volume size in GB

- 2. Click **Run Query** to run the report.
- 3. Select the Storage System Host Switch Connectivity context.
- 4. Return to Edit Query mode, and click Add Query.

To get information about hosts that are using LUN masking, select the following objects/filters under Global Report Objects from the Report Connector universe, and drag them onto the Results Objects/Query Filters panel.

Class > Subclasses	Object / Filter
Global Host	Site Name, Host Name
Global Storage System	Storage System Name
Global Storage System > Global Storage System Volumes	Storage Volume Name, Volume size in GB

- 6. Click Run Query to run the report.
- 7. Select the Storage System Host Connectivity context.
- 8. When the pop-up window opens, select **Insert in Current Report**.
- 9. Format the report:
 - a. In the left-hand pane, select the objects to merge the dimension in both of the queries.
 - b. Drag all of the merged objects to the right-hand pane to see the report data.

Use Case 13: All Storage Capacity and Allocated to Host Capacity

To create this report:

1. Select the following objects/filters under Global Report Objects from the Report Connector universe and drag them onto the Results Objects/Query Filters panel.

Class > Subclasses	Object / Filter
Global Storage System	Site Name, Storage System Name
Global Storage System > Global Storage System Capacity Statistics	Total Size in GB
Global Host	Host Name
Global Host > Global Host Volumes	Logical Volume Name
Global Host > Global Host Volumes > Global Host Volume Capacity Statistics	Total in GB, Used in GB

- 2. Click Run Query to run the report.
- 3. Select the Storage System Host Switch Connectivity context.
- 4. Add the following filter: Global Storage System > Select Site Name.
- 5. Format the report by removing the columns in the report and adding only the following:
 - Site Name
 - Storage System

- Total Size in GB
- Total in GB
- Used in GB

By removing the Logical Volume and Host Name columns, all of the capacities are automatically merged to show capacity at the storage system level.

Use Case 7: Media Utilization Trends Over a Specified Period

User Goal: Create a report showing media utilization trends over a specified time period.

To create this report:

1. To find media information, select the following objects/filters under Report Objects from the SRM Report Optimizer universe, and drag them onto the Results Objects/Query Filters panel.

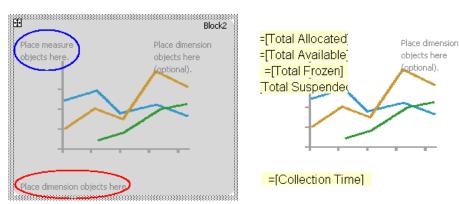
Class > Subclasses	Object / Filter
Backup > Backup Manager Details	Backup Manager Name
Backup > Backup Manager Details > Media Server Details	Media Server Name
Backup > Backup Manager Details > Resource Summary Statistics-Historical	Collection Time
Backup > Backup Manager Details > Resource Summary Statistics-Historical	Total Available Media
Backup > Backup Manager Details > Resource Summary Statistics-Historical	Total Allocated Media
Backup > Backup Manager Details > Resource Summary Statistics-Historical	Total Frozen Media
Backup > Backup Manager Details > Resource Summary Statistics-Historical	Total Suspended Media
Backup > Backup Manager Details	Select Backup Manager filter
Backup > Media Server Details	Select Media Server Name filter
Backup > Backup Manager Details > Resource Summary Statistics-Historical	Schedule Time Period filter

2. Create the necessary variables using the following formulas.

Variable Name	Formula
Total Allocated	=Sum([Total Allocated Media])
Total Available	=Sum([Total Available Media])

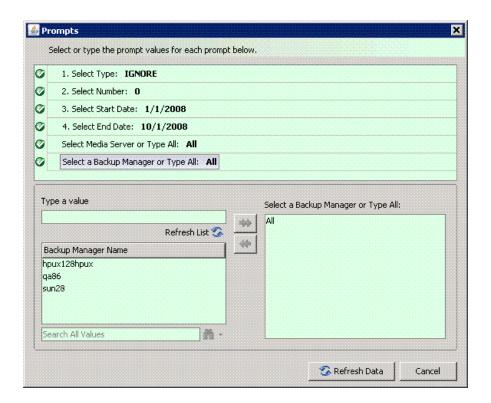
Variable Name	Formula
Total Frozen	=Sum([Total Frozen Media])
Total Suspended	=Sum([Total Suspended Media])

- 3. Replace the content of these variables
 - a. Replace content of Total Allocated Media with Total Allocated.
 - b. Replace content of Total Available Media with Total Available.
 - c. Replace content of Total Frozen Media with Total Frozen.
 - d. Replace content of Total Suspended Media with Total Suspended.
- 4. Create a line graph.
 - a. Select a line graph from the Templates tab, and drag it to the Results Objects panel.
 - b. Drag Collection Time to "Place dimension objects here" in the line graph.
 - c. Drag Total Allocated, Total Available, Total Frozen, and Total Suspended to "Place measure objects here."

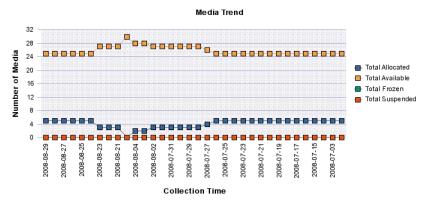


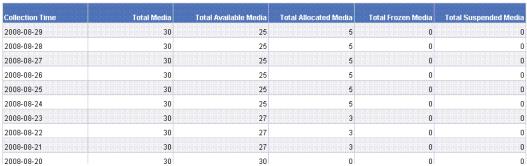
- d. Uncheck the box "3D Look" under Properties > Display.
- 5. Run the report.

When prompted, select the following fields:



Here is an example of a Media Trend-Media Summary Report:





Restricting the Drill-Down Level in Reports

Some reports provide a table with links that let you click for further details. When you click a link in the table, Report Optimizer displays a report that provides details on the link that you just clicked. The newly shown report provides another table with links that you can click to obtain further details. You can continue to drill down to obtain additional detailed information.

You can configure reports so that some users are able to drill down only to the level defined in the scope of analysis. For example, you might want only your administrators to have access to all drill-down information. You can change the privileges of user accounts so they have access only to the drill-down information to the level defined in the scope of analysis for a report.

To restrict access to drill-down information to the level defined in the scope of analysis:

- Open the Central Management Console for Report Optimizer. By default, you must be a
 member of the Administrators group to change management settings globally. If you are not a
 member of the Administrators group, you can log on to the Central Management Console to
 change settings for your own account.
- 2. Click **Applications** under the Manage column.
- Right-click Web Intelligence and select User Security.
- 4. Select **SE Reports** and click **Assign Security**. This step designates the security settings will be changed for users belonging to the SE Reports group. If you want to change the security settings for another group, select that group during this step.
- Click the Advanced tab.
- Click Add/Remove Rights.
- 7. Expand the **Application Node** by clicking the right arrow.
- 8. Under Application click Web Intelligence.
- For Extended scope of analysis, select the option under the column to deny access.
 Users will only have access to drill-down information defined to the level defined in the scope of analysis for a report.
- 10. Apply and save the settings.

Troubleshooting

Date in Report Footers

The date displayed in the footer of the reports is the date the report was last saved, rather than the date of the last refresh.

Asset Class Filter in Global Report Objects

When viewing a global asset details report, if you specify a site name and apply the asset class filter, the query output will include the same asset class from other sites.

Port Name Object

When creating a report, if the port name object in the Global Storage System class is selected along with another object from the same class, the Query Context dialog box is displayed.

Using the Same Object Multiple Times in a Query

It is not possible to get results for the same object in a query multiple times.

To display the same object more than once, you must modify the object in the report or create a combined query.

Filtering NULL Data for Host Volumes

The Host Volumes and Global Host Volumes classes contain an object called Model Type. This object refers to whether a Logical Volume Name is a File System or a Logical Disk.

When the Model Type is Logical Disk, the Logical Volume Name is NULL. You can use the Model Type object to filter out NULL data.

Empty Graphs when There is Only One Data Point

SRM Report Optimizer does not show data in graphs when there is only one data point.



