

# HP Enterprise Collaboration

For the Windows® operating system

Software Version: 1.01

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## Support Matrix

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# Contents

Support Matrix ..... 1

Contents..... 5

Overview..... 6

    Hardware and Software Requirements..... 7

Localization and Globalization..... 9

    Localization..... 9

    Globalization..... 9

Limitations..... 10

# Overview

This support and compatibility matrix provides support information about HP Enterprise Collaboration. Click one of the following links to see more detailed information.

["Hardware and Software Requirements" \(on page 7\)](#)

["Localization and Globalization" \(on page 1\)](#)

# Hardware and Software Requirements

Before installing Enterprise Collaboration, make sure that your system meets the following minimum requirements:

## Supported Server Environments

- Microsoft Windows Server 2008 R2 (64 bit)
- Required Memory: 4 GB
- Required Disk Space: 2 GB on the OS partition and 2 GB on the installation partition
- Processor: 2 X 3 GHz CPU

## Recommended Server Hardware

- Memory: 16 GB
- Processor: 2 x Quad Core HT processor 2.933 GHz

## Supported Databases

- SQL Server 2008 R2
- Oracle 11g

## Client Workstation

- Microsoft XP Professional (32 bit)
- Microsoft Windows 7 Professional (32/64 bit)

## Supported Internet Browsers

- Microsoft Internet Explorer versions 8 and later (32/64 bit)
- Google Chrome
- Mozilla Firefox

## Email Server

- POP3,IMAP4 & SMTP protocol

## Supported Virtualization Environments

- VMWare ESXi 4.1: x86-64 (Certified)
- VMWare ESX 4.0: x86-64 (Not tested)

## Support for Java

- JRE 6

### Third Party Applications

- Office Communicator Server 2007 R2

### Supported Web Server Environments

- MS IIS 7
- Apache 2.2

### Screen Resolution

- 1024x768 dpi and 1280x1024 dpi

### Integration with Other Products

Product	Version
BSM (Operations Manager Integration & Service Health)	9.12
Service Manager	<ul style="list-style-type: none"><li>• 9.30 Patch 3 (including both Server and webtier)</li><li>• Service Manager content (Service Manager application unload file and docs) on HPLN</li></ul>
Application Lifecycle Management	From ALM 11 Patch 07
Configuration Manager	9.30

### Localization

- I18N support

# Localization and Globalization

## Localization

HP supplies Enterprise Collaboration only in English for this release.

## Globalization

Globalization is the process of designing products or services for the global marketplace so that they can be sold anywhere in the world with only minor revision.

Enterprise Collaboration 1.01 supports installation of the English version onto the following foreign language operating systems (with the limitations noted in ["Limitations" \(on page 10\)](#)).

## Limitations

This version includes the following limitation:

- Enterprise Collaboration cannot be installed into a folder with non-English characters in its name (QCCR1H68402).

