HP Enterprise Collaboration

For the Windows ® operating system Software Version: 1.01

Release Notes

Document Release Date: February 2012 Software Release Date: February 2012



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Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for recent updates or to verify that you are using the most recent edition of a document, go to:

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- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- · Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to:

http://h20229.www2.hp.com/passport-registration.html

To find more information about access levels, go to:

http://h20230.www2.hp.com/new_access_levels.jsp

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Enterprise Collaboration Release Notes

for the Windows ® operating system.

Software version: 1.01

Publication date: February 2012

This document is an overview of the changes made to Enterprise Collaboration 1.01. It contains important information that is not included in books or Help. You can find information about the following in this document:

- Support Matrix
- Defects
- Limitations
- Localization and Internationalization

What's New in Version 1.01

This section describes the new features included in Enterprise Collaboration1.01.

Desktop Client

The Desktop Client application is an additional tool for viewing notifications about changes made in EC conversations.

It provides information about current conversations in Enterprise Collaboration in which you are a participant.

The Desktop Client informs you immediately when events takes place in your conversations

The Desktop Client runs in the background, and continues to run even if the Enterprise Collaboration Web Application is closed.

User Chooser

The User Chooser facility allows you to easily find specific users that you want to add to the current conversation.

You can add a single user or multiple users, by name or by email.

URL Attachments

Internal or external applications can pass attachments containing URLs to an Enterprise Collaboration conversation. The URL is added as an attachment to the conversation.

The application can provide the URL attachment(s) in an XML string with a single element <urlAttachments>, containing one or more <urlAttachment> elements.

EC checks the URL for validity. If a URL is invalid, it is not attached to the conversation.

REST API Capabilities

The following new features have been added to the REST API:

REST Presences API: A new API has been added. This API is responsible for retrieving EC users aggregated presence status.

Profiles Search: The ability to perform a free text or by specific fields search for a internal users.

Conversations Search: The ability to perform "Google-like" searches for conversations.

I18N Support

Enterprise Collaboration 1.01 supports installation on foreign language operating systems (with the limitations noted in <u>"Limitations" (on page 14)</u>).

Oracle Support

Enterprise Collaboration 1.01 supports implementation with an Oracle 11g database.

Certificate Upload Support

Enterprise Collaboration 1.01 provides an option to upload a customized security certificate during the installation procedure.

Installation Requirements

You can find requirements and steps to install Enterprise Collaboration in the **Enterprise Collaboration Installation and Configuration Guide** at the following location on the Product DVD:

<product_folder>\Documentation

For additional details of setting up Enterprise Collaboration for working with an email server via secure protocols, see <u>"Known Issues" (on page 1)</u>.

Hardware and Software Requirements

Before installing Enterprise Collaboration, make sure that your system meets the following minimum requirements:

Supported Server Environments

- Microsoft Windows Server 2008 R2 (64 bit)
- Required Memory: 4 GB
- Required Disk Space: 2 GB on the OS partition and 2 GB on the installation partition
- Processor: 2 X 3 GHz CPU

Recommended Server Hardware

- Memory: 16 GB
- Processor: 2 x Quad Core HT processor 2.933 GHz

Supported Databases

- SQL Server 2008 R2
- Oracle 11g

Client Workstation

- Microsoft XP Professional (32 bit)
- Microsoft Windows 7 Professional (32/64 bit)

Supported Internet Browsers

- Microsoft Internet Explorer versions 8 and later (32/64 bit)
- Google Chrome
- Mozilla Firefox

Email Server

• POP3,IMAP4 & SMTP protocol

Supported Virtualization Environments

- VMWare ESXi 4.1: x86-64 (Certified)
- VMWare ESX 4.0: x86-64 (Not tested)

Support for Java

• JRE 6

Third Party Applications

• Office Communicator Server 2007 R2

Supported Web Server Environments

- MS IIS 7
- Apache 2.2

Screen Resolution

• 1024x768 dpi and 1280x1024 dpi

Integration with Other Products

| Product | Version |
|---|---|
| BSM (Operations Manager Integration & Service Health) | 9.12 |
| Service Manager | 9.30 Patch 3 (including both Server and webtier) |
| | Service Manager content (Service Manager application unload file and docs) on HPLN |
| Application Lifecycle Management | From ALM 11 Patch 07 |
| Configuration Manager | 9.30 |

Localization

• I18N support

Enterprise Collaboration Support Matrix

See "Hardware and Software Requirements" (on page 10) for a complete Support Matrix.

For the most up to date information, check the latest Support Matrix at this location: <u>HP Support</u> <u>matrices</u>.

Note: Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to Access levels.

To register for an HP Passport ID, go to <u>HP Passport Registration</u>.

Defects

Problems and limitations are identified with a Change Request number (QCCRxxxxxx). Use this number when looking for more information about the problem on the <u>HP Software Support</u> web site, or when communicating with your HP Support representative.

QCCR1H68106

Title: I18N - Search by keyword in an Asian language shows all conversations that contain a single letter of the search word.

Description: When searching in an Asian language, all conversations that contain one letter of the search keyword (in the subject or body of the post) appear in the Search result list.

Workaround: Enter the search text in quotation marks, i.e., "<search text>".

QCCR1H68151

Title: I18N - Searching in an Asian language for a string that contains numerical digits does not work correctly.

Description: When searching in an Asian language for a string that contains numerical digits, no results are found, even though there are conversations containing those digits.

Limitations

This version includes the following limitation:

• Enterprise Collaboration cannot be installed into a folder with non-English characters in its name (QCCR1H68402).

Localization and Globalization

Localization

HP supplies Enterprise Collaboration only in English for this release.

Globalization

Globalization is the process of designing products or services for the global marketplace so that they can be sold anywhere in the world with only minor revision.

Enterprise Collaboration1.01 supports installation of the English version onto foreign language operating systems (with the limitations noted in "Limitations" (on page 14)).



