

# HP Connect-It

Software Version: 9.40

---

## Release Notes

Document Release Date: March 2012

Software Release Date: March 2012



## Contents

|   |   |
|---|---|
| Release Notes.....                                | 1 |
| Contents.....                                     | 2 |
| Documentation Updates.....                        | 3 |
| Updates and Enhancements.....                     | 4 |
| Features and enhancements.....                    | 4 |
| New support for connectors.....                   | 4 |
| Removed support for connectors.....               | 5 |
| New Scenarios.....                                | 5 |
| Fixed Defects and Enhancement Requests.....       | 7 |
| Known Problems, Limitations, and Workarounds..... | 9 |

## Documentation Updates

The first page of this release notes document contains the following identifying information:

- Version number, which indicates the software version.
- Publish date, which changes each time the document is updated.

To check for recent updates or to verify that you are using the most recent edition, visit the following URL:

<http://support.openview.hp.com/selfsolve/manuals>

This site requires that you register for an HP Passport and sign-in. Or click the **New users - please register** link on the HP Passport login page.

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HP sales representative for details.

**Note:** To view files in PDF format (\*.pdf), Adobe Acrobat Reader must be installed on your system.  
To download Adobe Acrobat Reader, go to the following web site: <http://www.adobe.com/>

## Updates and Enhancements

This version of Connect-It provides the following updates and enhancements:

### Features and enhancements

- **Support for the following operating systems:**
  - Oracle Linux 6
  - Redhat Linux 6
- **Performance improvements:**
  - Database Connector - the time to open the connector is shortened. You can access the Oracle, DB2 and SQL Server database faster, even if in WAN environments or high-latency environments.
  - Email Connector (fetching) - the connector for the IMAP protocol can now produce documents more quickly than before.
  - Web Service Connector - the connector using the SOAP protocol can now produce and consume documents faster than before.
  - HP Universal CMDB connectors - bulk consumption is supported. You can choose to activate this functionality to consume large volumes of data in batch.
- **New function**

Connect-It allows you to use the function PifConstant in WHERE Clause to filter records.
- **New connectors**
  - Altiris 7 Connector
  - HTTP Service Connector
- **AutoPass upgrade**

AutoPass is upgraded to 06.02.002.
- **Java support**

Connect-It now supports JRE 7.
- **Log configuration**

A new section "Configuring logs" is created in the Connect-It User Guide.
- **Renamed connectors**
  - From "Universal CMDB (Java) Connector" to "Universal CMDB 8 Connector"
  - From "Universal CMDB 9.01 Connector" to "Universal CMDB 9 Connector"

### New support for connectors

- **Altiris Connectors**

Now support version 7
- **Landesk Connectors**

Now support version 9.0
- **HP Client Automation Connectors**

Now support version 8.1

## Release Notes

### Updates and Enhancements

---

- **HP Universal CMDB Connector 9**  
Now supports version 9.05
- **HP Discovery and Dependency Mapping Inventory (DDMi) Connector**  
Now supports version 9.31
- **HP Network Node Manager i-series Web Service Connector**  
Now supports version 9.11
- **HP Operations Manager for Unix Connector**  
Now supports 9.20
- **HP Project and Portfolio Management Center (PPM) Connector**  
Now supports 9.12
- **Web Service Connector**  
Now supports the SOAP 1.2 and MTOM protocols.

### Removed support for connectors

- **Action Request System (ARS) Connector**  
No longer supports ARS 4.5, 5.0
- **HP Service Center/Service Manager Connector**  
No longer supports ServiceCenter 6.0.x, 6.1.x  
No longer supports ServiceManager 7.0.x
- **HP Discovery and Dependency Mapping Inventory (DDMi) Connector**  
No longer supports HP DDMi 7.5x
- **HP Project and Portfolio Management Center (PPM) Connector**  
No longer supports HP PPM 7.5
- **HP Universal CMDB connectors**  
No longer support HP UCMDB 7.5x

### New Scenarios

Below are new scenarios for Connect-It 9.40:

- **Altiris 7 Connector**  
altiris\altiris7am93\altirisam.scn  
altiris\altiris7am93\altirisam\_swnorm.scn
- **HTTP Service Connector**  
httpservice\samples-db-server.scn  
httpservice\samples-db-client-node.scn  
httpservice\samples-db-client-soft.scn  
httpservice\samples-db-client-even.scn  
httpservice\scheduling-db-server.scn  
httpservice\scheduling-db-client-delta.scn  
httpservice\webservice-server.scn  
httpservice\webservice-client.scn

## Release Notes

### Updates and Enhancements

---

- **LANDesk Connectors**  
ldsk\ld9am93\ldskam.scn  
ldsk\ld9sm9\ldsksm.scn

## Fixed Defects and Enhancement Requests

| Bug Number  | Summary  |
|-------------|--|
| QCCR1E54777 | Request to support Altiris 7.x   |
| QCCR1E65336 | Connect-It does not consistently truncate multi-byte data  |
| QCCR1E65504 | Error message shows after launching Scenario Builder: (0) com.hp.ov.cit.connector.smc.SmcConnector   |
| QCCR1E65508 | The inbound E-mail connector does not include the original Email content as an attachment  |
| QCCR1E65677 | The Asset Manager connector doesn't try to re-connect to the DB2 database  |
| QCCR1E66087 | Connect-It fails to insert right value to a byte field in UCMDB  |
| QCCR1E66211 | Error with the Asset Manager connector: 'AssetCenter/Asset Manager' API error: 'Unable to create a 'Field' object.'                                      |
| QCCR1E66603 | Service Manager processes fail after all memory is consumed  |
| QCCR1E66631 | Scenario sdac_init.scn does not show members of SD4.5 Workgroups   |
| QCCR1E66834 | Failed connection with the Email connector   |
| QCCR1E66934 | Request to support LanDesk 9.0   |
| QCCR1E67165 | Incorrect conversion of characters when using the E-mail connector (POP3)  |
| QCCR1E67188 | Permission to produce documents is refused when running the JMS scenario   |
| QCCR1E67314 | When opening the Database connector (using the Oracle client), warnings appear regarding 'unsupported' data types 'TIMESTAMP(6)' / 'ROWID' / 'UNDEFINED' |
| QCCR1E67606 | AssetCenter/ Asset Manager API error appears when checking document consistency  |
| QCCR1E67972 | Wrong query in scheduled mode  |
| QCCR1E68052 | The DDMi connector fails to produce softwares that have "SWSSubComponent.SWSSubComponent_LicenceRequired=true"   |
| QCCR1E68834 | Function IsNumeric() doesn't work well   |
| QCCR1E68921 | The UCMDB 9.01 connector of Connect-It 9.30 has performance issues   |
| QCCR1E69226 | Scenarios stop intermittently when using the Email connector to import data  |
| QCCR1E69468 | The option of 'Embed original HTML email as an attachment' doesn't work with POP3  |
| QCCR1E70142 | Device.hwAssetCustomData should be changed from a structure to a collection  |

## Release Notes

### Fixed Defects and Enhancement Requests

---

| Bug Number  | Summary   |
|-------------|---|
| QCCR1E70199 | The Web Service connector is unable to accept HTTP header authentication keys                                 |
| QCCR1E70503 | Error message of password shows when connecting to a database   |
| QCCR1E70543 | Code page information shows in an Email subject   |
| QCCR1E70645 | The PifExecODBCSql() function was removed from the Programmer's Reference in versions later than 4.00         |
| QCCR1E70899 | Users can't select a value from the enum list when inserting or updating a record                             |
| QCCR1E70940 | Error occurs when the E-mail connector (fetching) reads Email messages  |
| QCCR1E71073 | The Connector Guide is confusing about the use of AQL for the Asset Manager connector and the use of brackets |
| QCCR1E71249 | Emails that fail to be received can't be deleted from the server  |
| QCCR1E71507 | The Asset Manager connector crashes after processing a large number of software utilization records           |
| QCCR1E71828 | The E-mail connector (fetching) can't parse email body if the charset parameter in body is empty              |
| QCCR1E72358 | The parallel scenario ddmi93db.cfg file missing fix   |

## Known Problems, Limitations, and Workarounds

- In Connect-It 9.40 for Linux, the default encoding for the Asset Manager connector is switched from ANSI to Unicode. As a consequence, this version isn't compatible with Asset Manager 9.30 or previous versions, as the previous versions don't provide the Unicode support. Don't upgrade to Connect-It 9.40 if you are targeting Asset Manager 9.30 or earlier versions. For the ANSI version of Connect-It 9.40 for Linux, consult HP software support.
- Connect-It 9.40 for Linux doesn't support DB2.

## Support

Visit the HP Software Support Online web site at:

**<http://www.hp.com/go/hpsoftwaresupport>**

This web site provides contact information and details about the products, services, and support that HP Software offers.

HP Software online support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support web site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to:

**<http://h20229.www2.hp.com/passport-registration.html>**

To find more information about access levels, go to:

**[http://h20230.www2.hp.com/new\\_access\\_levels.jsp](http://h20230.www2.hp.com/new_access_levels.jsp)**

## Legal Notices

### Warranty

The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

The information contained herein is subject to change without notice.

### Restricted Rights Legend

Confidential computer software. Valid license from HP required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

### Copyright Notice

© Copyright 1994 - 2012 Hewlett-Packard Development Company, L.P.

### Trademark Notices

Adobe™ is a trademark of Adobe Systems Incorporated.

Microsoft® and Windows® are U.S. registered trademarks of Microsoft Corporation.

UNIX® is a registered trademark of The Open Group.

Oracle® and Java are registered trademarks of Oracle and/or its affiliates.