



Release Notes
Get.It! Base
Release 1.3.1.1
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The Infrastructure Management Company™

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This edition applies to version 1.3.1.1 of the licensed program.

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Get.It! Base 1.3.1.1

Release Notes

Welcome to Peregrine Systems' Get.It! Base version 1.3.1.1.

This release includes fixes of defects since the last release of Get.It! Base. A description of these fixes is included in the table on page 3.

The media shipped with this release comprise a complete installation of the product. Refer to the packing list included with your shipment for a description of the media.

What's in these Release Notes

These release notes include:

- Product description (see page 1).
- Notes on related documentation and the compatibility matrix (see page 2).
- Considerations for installing and upgrading to this release (see page 2).
- A list of fixed defects that have been closed (see page 3).
- Contact details for further assistance (see page 4).

Product Description

The Get.It! Base product is comprised of the Archway servlet engine without any packaged weblications. This engine provides an HTTP-based interface to Peregrine's product line, including ServiceCenter and AssetCenter, and access to other databases using the JDBC adapter.

Get.It! Base includes:

- Adapters: ServiceCenter, AssetCenter, JDBC, LDAP, and e-mail.
- Get.It! run-time environment, including JRun.
- A login screen and portal.
- AssetCenter weblication templates for creating pages that will access data about Assets, IMAC, Work Orders, Employees, Budgets, and Contracts.

Common forms and files are included within the `... \apps\common\` directory. This common package includes the following.

- Admin
- Common lookup
- Form components
- Schema files

Considerations for Installing and Upgrading to this Release

XSL Files

If you modify the XSL files that come with this release, you may have difficulties upgrading to version 2.0. We recommend you do not modify the XSL until you receive version 2.0.

Related Documentation

The complete set of manuals for Get.It! Base 1.3.1 includes documents for installation and administration, and tailoring. These manuals also apply to Get.It! Base 1.3.1.1.

Documentation Web Site

For a complete listing of the current Get.It! Base documentation, see the Documentation pages on the Peregrine Systems, Inc. Customer Support web site at:

<http://support.peregrine.com>

You will need the current login and password to access this Web page.

For copies of the manuals, you can download PDF files of the documentation using Adobe Acrobat Reader (also available on the Web site). Additionally, you can order printed copies of the documentation through your Peregrine Sales Representative.

Compatibility Matrix

A compatibility matrix, identifying the hardware and software requirements for installing this release, is also available via the Customer Support Web site at

<http://support.peregrine.com>

The matrix lists those platforms on which Get.It! Base can be installed.

Peregrine recommends that you check the Web sites of the suppliers of the platforms in use at your site to verify that they are still supported. Peregrine does not support platforms that are no longer supported by the vendor.

Table of Fixed Defects

The following table shows the defects that have been fixed by the release of Get.It! 1.3.1.1.

The table has four columns:

- Release—the Get.It! release in which the correction was made.
- SCR Number—the Software Change Request (SCR) that prompted the change.
- Problem Ticket Number—the problem ticket(s), if any, associated with the SCR. These numbers are prefixed with SD. If no number appears in the column, then only an SCR number applies.
- Description—a brief description of the change.

The SCRs are listed numerically in ascending order.

Release	SCR Number	Problem Ticket Number	Description
Get.It! 1.3.1.1	none	none	<p>Added support for "select count(...)" for the AssetCenter adapter with the sendQuery function. The returned message is now valid XML (the parentheses are now correctly escaped).</p> <p>For example, the following query:</p> <pre>http://localhost/servlet/archway?ac.query&_table=amEmplDept&_return=count(1EmplDeptId)</pre> <p>will send a query to AssetCenter, requesting the number of employees in the database. This query returns the following:</p> <pre><?xml version="1.0" ?> <recordset _count="-1" _countFound="1" _more="0" _start="0"> <amEmplDept> <count_LPAREN_1EmplDeptId_RPAREN_>65</count_LPAREN_1EmplDeptId_RPAREN_> </amEmplDept> </recordset></pre>

Need Further Assistance?

For further information and assistance with this new release or Get.It! in general, contact Peregrine Systems' Customer Support. Current details of local support offices are available through these main contacts.

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