
Documentation Update - MyBSM Versions 9.10 and 9.12

Within *Using MyBSM* (versions 9.10 and 9.12), there are various inaccuracies in the section "MyBSM Predefined Pages and Components." Some pages and components are documented incorrectly; other components that are available in the MyBSM application are missing from the documentation. This document describes these issues, and provides information to correct these inaccuracies.

Components Labeled Incorrectly

The following is the list of components labeled incorrectly in *Using MyBSM*, and their correct names:

- Business Process Overtime > Business Process Overtime Report
- Business Process Summary > Business Process Summary Report
- RUM Tier Summary Actions > RUM Tier Summary Application

Removed Pages and Components

The **Action Perspective** page described in *Using MyBSM* does not exist in the MyBSM application. In addition, the following components are described in *Using MyBSM* but do not exist in the application:

End User Management:

- Performance Analysis Transaction Performance
- RUM Triage Transaction Breakdown

Operations Management:

- Health Indicators
- Model Explorer
- Performance

Components Missing From Documentation

The following is the list of components that are available in MyBSM but are missing from *Using MyBSM* (versions 9.10 and 9.12), together with their descriptions:

Component Name	Description
End User Management	
BPM Error Summary Distribution by <Category/Type>	Displays a summary of errors organized by category (such as location) or BPM custom attributes. For details, see "BPM Error Summary Report" in <i>Using End User Management</i> .
Performance Analysis	Displays a color-coded bar that breaks down the selected applications' transaction times into categories. For details, see "Performance Analysis Report" in <i>Using End User Management</i> .
RUM Action Summary Highlights	Displays key availability and performance data for specific actions. For details, see "Highlights Tab" in "RUM Action Summary Report" in <i>Using End User Management</i> .
RUM Application Infrastructure by Action	Displays data for a selected action, broken down by infrastructure running software. For details, see "Application Infrastructure by Action Report" in <i>Using End User Management</i> .
RUM Application Infrastructure Summary Application	Displays performance and availability data about the selected applications' actions on the servers and running software elements. For details, see "RUM Application Infrastructure Summary Report" in <i>Using End User Management</i> .
RUM Session Analyzer	Displays detailed session data for applications. For details, see "RUM Session Analyzer Report" in <i>Using End User Management</i> .

Component Name	Description
Operations Management	
Event Browser with Details	Displays a summary of all the events that have occurred in the operating environment you are monitoring, together with the Details pane that displays detailed information about the selected event. For details, see "Event Management" in <i>Using Operations Management</i> .
Event Details	Displays detailed information about the selected event in a dedicated pane below the Event Browser or as a popup window. For details, see "Event Management" in <i>Using Operations Management</i> .
Performance Graphs	Displays the Performance pane from which you can draw graphs from the default templates. For details, see "Performance Graphs" in <i>Using Operations Management</i> .
Performance Graphs with Details	Displays the Performance with Details pane from which you can draw predefined graphs and also create ad hoc graphs by selecting the required metrics for a selected CI. For details, see "Performance Graphs" in <i>Using Operations Management</i> .
Service Health	
CI Status Alert Report	Displays a list of CI status alerts that occurred in a specified period of time. The CI status alert mechanism sends alert messages to pre-defined recipients, and executes actions defined for the alert. Alerts can be sent regarding specific KPIs or CIs, based on a pre-defined status changes. For details, see "Configuration Item Status Alerts Report" in <i>Using Service Health</i> .

