

HP BSA Essentials

For the Red Hat Linux operating system

Software version: 9.11

Platform Support

This document provides a list of all supported platforms for BSA Essentials 9.11.

NOTE: BSA Essentials deployment is not supported on virtual machines. All BSA Essentials software must be deployed on an operating system running on a physical machine.

Supported Operating Systems for BSA Essentials Core Server

The following table lists the supported operating systems for the BSA Essentials Core Server.

Operating System	Versions	Architecture
Red Hat Enterprise Linux AS 4	GA-4.5 GA-4.6	x86_64
Red Hat Enterprise Linux AS 5	GA-5.0 GA-5.3 GA-5.4 GA-5.5	x86_64

BSA Essentials 9.11 does not support the Solaris operating system. Any questions concerning Solaris support in 9.11 should be directed to HP Support.

Supported Operating Systems for BSA Essentials Data Miner

The following table lists the supported operating systems for the BSA Essentials Data Miner.

Operating System	Versions	Architecture	Notes
Sun Solaris SPARC	Solaris 10	x86_64	See the BSA product compatibility matrix or the Solaris operating system compatibility matrix for product support.
Red Hat Enterprise Linux AS 4	GA-4.5 GA-4.6	x86_32 x86_64	See the BSA product compatibility matrix or the Red Hat Linux operating system compatibility matrix for product support.
Red Hat Enterprise Linux AS 5	GA-5.0 GA-5.3 GA-5.4 GA-5.5	x86_32 x86_64	See the BSA product compatibility matrix or the Red Hat Linux operating system compatibility matrix for product support.

Operating System	Versions	Architecture	Notes
Windows platforms supported by NA/OO			See the BSA product compatibility matrix or the Windows operating system compatibility matrix for product support.

Supported Databases for BSA Essentials Database Servers

The following table lists supported versions of Oracle for BSA Essentials.

Vendor	Versions	Editions
Oracle	10.2.0.5	Oracle Standard Edition Oracle Enterprise Edition
Oracle RAC	10.2.0.5	Oracle Enterprise Edition
Oracle	11.1.0.7	Oracle Standard Edition Oracle Enterprise Edition
Oracle RAC	11.1.0.7	Oracle Enterprise Edition
Oracle	11.2.0.x	Oracle Standard Edition Oracle Enterprise Edition
Oracle RAC	11.2.0.x	Oracle Enterprise Edition

Supported Browsers for the BSA Essentials Web Client

The following table lists supported browsers for the BSA Essentials web client.

Browser	Versions	Notes
Firefox	3.x	Supported on Windows XP and Vista.
Microsoft Internet Explorer	7.0	Supported on Windows XP and Vista.
Microsoft Internet Explorer	8.0*	Supported on Windows XP, Vista, and Windows 7

*Only Compatibility Mode is supported.

Supported Operating Systems for the BSA Essentials Java Client

The following table lists the operating systems supported for the BSA Essentials Java Client.

Supported Operating System	Versions	Architecture
Windows XP	SP3	x86_32
Windows Vista	All	x86_32 x86_64
Windows 7	All	x86_32 x86_64

BSA Product Compatibility

BSA Essentials is compatible with the HP BSA products listed in the table below.

BSA Products	Versions	Notes
Server Automation (SA)	7.8x, 9.0x, 9.10	
Network Automation (NA)	9.00, 9.10	
Operations Orchestration (OO)	7.20, 7.5x, 7.60, 9.00	OO reporting is supported in the Java Client only.

All patch releases for these versions are also compatible with BSA Essentials.

Updated platform support for the HP BSA products is available through HP Live Network (HPLN).

Support

You can visit the HP Software support web site at:

<http://www.hp.com/go/hpsoftwaresupport>

This web site provides contact information and details about the products, services, and support that HP Software offers.

HP Software online software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to the following URL:

http://h20230.www2.hp.com/new_access_levels.jsp

To register for an HP Passport ID, go to the following URL:

<http://h20229.www2.hp.com/passport-registration.html>

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