
Get It!

Release Notes
Release 1.3.1
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S Y S T E M S[®]
The Infrastructure Management Company™

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This edition applies to version 1.3.1 of the licensed program.

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Get.It! 1.3.1 Release Notes

Welcome to Peregrine Systems' Get.It! version 1.3.1.

This is a GA release that includes enhancements and corrections since the last Get.It! release. Also included is a list of enhancements and SCRs (Software Change Requests).

The media shipped with this release comprise a complete installation of the product. Refer to the packing list included with your shipment for a description of the media.

What's in these Release Notes

These release notes include:

- A chart of languages supported for each Get.It! product.
- Request management integration.
- A list of imported scripts.
- Notes on related documentation and known issues.
- A list of fixed defects that have been closed (SCRs).
- Contact details for further assistance.

Chart of Supported Languages

The following chart shows the languages in which each module of the Get.It! products is available.

Language/ Product	English	French	Italian	German	Japanese
Get.Answers!	X				
IR Expert	X				
Knowlix	X				
Document Collections	The language of the original document is retained.				

Language/ Product	English	French	Italian	German	Japanese
Get.Resources!	X	X	X	X	X
AssetCenter	X	X	X	X	X
ServiceCenter	X	X		X	X
B2B	X			Express	
Get.Service!	X	X	X	X	X
ServiceCenter	X	X		X	X
PC Support	X				

Considerations for Installing and Upgrading to this Release

The AssetCenter API must be installed on the same system as Get.It! if you are using AssetCenter with Get.Resources! The AssetCenter database can be on another system. This means that you must either proceed with a (1) full installation, or a (2) custom installation, selecting the “AssetCenter API” option.

You should run the WBUILD GETIT command upon installation, or upon any “locale” change in the ARCHWAY.INI file. You must run the WBUILD GETIT command for Japanese support.

Request Management Integration

You can now link Get.Resources! with ServiceCenter Request Management to purchase items and maintain catalogs. When using this feature, we recommend you not use the Get.Resources! advanced requester functionality (enabled for getit.advancedrequester profiles). You cannot add, modify, or delete line items for multiple item requests.

You should not execute B2B scripts when ServiceCenter is used as the back-end system for Get.Resources! because many ECMAScript errors occur. B2B should be disabled by removing it from the ...\\APPS\\GETIT.XML directory and then running WBUILD GETIT.

If you want a user to be able to create a purchase request in Get.It!, you not only have to give the user the getit.requester capability word, but also the OCMQ and OCML capability words.

See the *Get.It! Installation Guide* for instructions on configuring your system to use ServiceCenter.

Imported Scripts

If you are upgrading from 1.3, do not import the following scripts again. This is for your information only and will be incorporated into the manuals for the next version.

There are four scripts that you must import to obtain additional functionality for Get.It! with AssetCenter. These four scripts, FEAT.SCR, CALCFLDS.SCR, PROFILE.SCR, and WORKFLOW.SCR, are also required for the B2B module. The fifth script is an optional script reserved for demonstration purposes. The FEAT.SCR script delegates approval requests to user's with the DelegatedApproverId. The CALCFLDS.SCR script provides a product's technical description. The PROFILE.SCR script delegates user rights for specific Get.It! screens. The WORKFLOW.SCR script imports required workflows so that Get.Resources! works out-of-the-box. The last script, EMPLDEPT.SCR, is an optional script for demonstration data. See "Importing New Scripts" on page 2-32 in the Get.It! Installation Guide for more information regarding importing scripts.

Script	Description
feat.scr	Features for table amEmployee; contains DelegatedApproverId and DelegatedApprExpiration scripts. These features delegate request approvals to a person given by DelegatedApproverId, until the date specified by DelegatedApprExpiration. Features for table amProduct include ManufacturerURL, a text-based feature containing the manufacturer's URL. Others include Architecture, Processor, ProcSpeed, RAM, and HDCapacity, used by the Description calculated field to enhance the product description, none of which are used directly by Get.It!
calcflds.scr	Calculated field Description for the Product table. Gives a technical description for the product.

Script	Description
profile.scr	<p data-bbox="764 338 1321 365">Imports Get.It! user rights to control access to the screens.</p> <p data-bbox="764 390 906 417">These include:</p> <ul data-bbox="764 430 1156 653" style="list-style-type: none"><li data-bbox="764 430 1156 457">• getit.requester (access to the request)<li data-bbox="764 470 1029 497">• getit.advancedrequester<li data-bbox="764 510 938 537">• getit.approver<li data-bbox="764 550 899 577">• getit.asset<li data-bbox="764 590 922 617">• getit.assetrw<li data-bbox="764 630 928 657">• getit.receiver <p data-bbox="764 682 1463 709">The final user right, getit.receiver, imports three predefined user profiles.</p> <p data-bbox="764 735 906 762">These include:</p> <ul data-bbox="764 774 1463 934" style="list-style-type: none"><li data-bbox="764 774 1463 829">• getit.admin = getit.admin + getit.requester + getit.advancedrequester + getit.approver + getit.assetrw + getit.receiver<li data-bbox="764 842 1198 869">• getit.default = getit.requester + getit.asset<li data-bbox="764 882 1463 934">• getit.full = getit.requester + getit.advancedrequester + getit.approver + getit.assetrw + getit.receiver

Script	Description
workflow.scr	<p>Imports necessary workflows to make Get.Resources! work out-of-the-box. Listed in order of Reference, Name, and Description.</p> <ul style="list-style-type: none"> • BUNDLPO; Bundle Ordering; Workflow necessary to work with the bundles • REQROUTE; Routing Request; Sample workflow that manages the full qualification of an off catalog request before it enters the approval cycle • REQAPPR; RequestApproval; Sample approval workflow. It is important to note that only the workflow with the REQAPPR reference will be displayed in Get.It! • REQSTATUS; Request Status; Workflow that, on fulfillment of the request, changes its status to "Received" for better Get.Resources! visibility. <p>The REQSTATUS script also imports three employee workgroups. These include.</p> <ul style="list-style-type: none"> • IT: Technical approvers group (any employee in this group can give a technical approval for a request, provided one has the getit.approver user right). • Finance: Financial approvers group (any employee in this group can give a financial approval for a request, provided one has the getit.approver user right). • Getit: Employees group that will qualify the off catalog request. <p>Note The off catalog request qualification must be performed in AssetCenter. There is no module for this task in Get.It!</p>
empldept.scr	<p>This script is optional and is considered demonstration data. It imports the one employee per profile, as defined in the following.</p> <ul style="list-style-type: none"> • Valentine: Michael Valentine is a getit.admin • Hartke: Richard Hartke is a getit.full. • Tossi: Michaela Tossi is a getit.default.

Table of Fixed Defects and Closed Enhancement Requests

The table in the following pages list corrected defects and closed enhancement requests since Get.It! 1.3.

The table has three columns:

- Release—the Get.It! release in which the correction was made.
- SCR Number—the Software Change Request (SCR) that prompted the change.

- Description—a brief description of the change.

Finding an SCR or Problem Ticket in the Table

Release	SCR Number	Description
1.3	ST13489	Get.It! by default does not impersonate the users, which was included as a performance fix.
1.3.1	ST13509	Exception error when query on date field containing a null/blank value.
1.3.1	ST13536	Problem with read-only lookup fields in IE not including the hidden input field.
1.3.1	ST13551	Unable to override the onLoad procedure for an existing form.

Known Issues

The following include known issues and their temporary solutions.

Issue	Temporary Solution
Names containing an apostrophe.	Do not use an apostrophe for your name. For example, use Ohare if your name is O'Hare.

Documentation Web Site

For a complete listing of the current Get.It! documentation, see the Documentation pages on the Peregrine Systems, Inc. Customer Support web site at:

<http://support.peregrine.com>

You will need the current login and password to access this web page.

For copies of the manuals, you can download PDF files of the documentation using Adobe Acrobat Reader (also available on the web site). Additionally, you can order printed copies of the documentation through your Peregrine Systems Sales Representative.

Need Further Assistance?

For further information and assistance with this new release or Get.It! in general, contact Peregrine Systems' Customer Support. Current details of local support offices are available through these main contacts.

North America, South America, Asia/Pacific

Telephone: +(1) (800) 960-9998 (within US only, toll free)
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