

HP IT Executive Scorecard

For the Windows® operating system

Software Version: 9.01

Compatibility Matrix

Document Release Date: August 2011

Software Release Date: August 2011



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The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
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Contents

Compatibility Matrix.....	1
Contents.....	5
Overview.....	6
Supported Environments.....	7
Distributed Server Environment.....	7
Database Driver Requirements.....	8
Client Workstation Requirements.....	8
Supported Data Sources.....	8
Localization and Globalization.....	10
Localization.....	10
Globalization.....	10

Overview

This compatibility matrix provides support information about HP IT Executive Scorecard. Click one of the following links to see more detailed information.

["Supported Environments" \(on page 7\)](#)

["Localization and Globalization" \(on page 10\)](#)

Supported Environments

The **IT Executive Scorecard** server runs in these operating system environments:

- ["Distributed Server Environment" \(on page 7\)](#)
- ["Database Driver Requirements" \(on page 8\)](#)
- ["Client Workstation Requirements" \(on page 8\)](#)
- ["Supported Data Sources" \(on page 8\)](#)

Distributed Server Environment

Although you can install all components on a single server, the typical configuration is a distributed environment where each networked server hosts a specific component.

Third-party components, such as databases and operating systems, are supported at the minor level, unless a different minimum level is specified. Future maintenance and patch releases (including fix packs or service packs) on the same minor release are expected to be supported, unless a conflict specific to that release arises.

Server	Installed Applications	Operating System
IT Executive Scorecard server	Executive Scorecard 9.00	Microsoft Windows Server 2008 R2 64 bit Enterprise Edition
RDBMS server	Microsoft SQL Server 2008 Enterprise Edition with SP 2	RDBMS compatible
Data warehouse Server	Microsoft SQL Server 2008 (64-bit) (client only) Oracle native client (OCI) 11g 32bit ¹ if you use a data source on an Oracle RDBMS Microsoft .Net Framework 3.5 Microsoft Excel 2007 SQLCMD utility	Microsoft Windows Server 2008 R2 64 bit Enterprise Edition
SAP® BusinessObjects server	SAP® BusinessObjects Enterprise XI 3.1 SP3	Microsoft Windows Server 2008 R2 64 bit Enterprise Edition

¹ The Oracle native client is used by Data Services and by the data warehouse to connect to Oracle source databases. If you do not have Oracle Database 11g 32bit client software, go to the Oracle.com site to download and install the free Database 11g Instant Client software.

Database Driver Requirements

Make sure that you consult the RDBMS vendor documentation for installation requirements and platform/operating system compatibility for server and client installations. The following table describes the RDBMS drivers required on different servers for HP IT Executive Scorecard to run successfully.

Product	Server	Supported Drivers (Client)
Microsoft SQL Server 2008	Application	Microsoft SQL Server JDBC driver 2.0.1803 (sqljdbc_2.0\enu\sqljdbc.jar)

Client Workstation Requirements

Make sure that you consult the software vendor documentation for installation requirements and platform/operating system compatibility for server and client installations. The following table describes the software required on the application server for HP IT Executive Scorecard to run successfully.

Product	Comments
Microsoft Windows 7 Professional or Microsoft Windows XP Professional	Networked with a supported browser
Adobe Flash Player 10.1	Enables users to view dashboards, view or edit Allocation Rules, and use the Cost Explorer. Free download available from the Adobe web site: www.adobe.com
SAP® BusinessObjects Xcelsius 2008 SP3	Enables users to modify reports. Xcelsius requires installation of Microsoft Excel 2003 or 2007. For a complete list of Xcelsius 2008 SP3 supported platforms, see the Xcelsius 2008 Service Pack 3 – Supported Platforms documentation.
Internet Explorer 7 or 8 (32-bit) or Internet Explorer 8 (64-bit)	Browser
Screen Resolution	1280 x 1024 minimum

Supported Data Sources

HP IT Executive Scorecard is compatible with the following software products.

Compatibility Matrix

You can find the latest Support Matrix for this product that lists all software and hardware requirements at this location: [HP Support matrices](#).

Note: Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to [Access levels](#).

To register for an HP Passport ID, go to [HP Passport Registration](#).

Product	Version	Supported Databases
Alternate Source	N/A	Microsoft Excel 2003 or 2007
HP Asset Manager (AM)	5.1 5.2x 9.30	All supported database servers
HP Business Service Management (BSM)	9.01 including Patch #12 (available in the installation DVD in the BSM_901_Patch_12 directory)	All supported database servers
HP Project and Portfolio Management (PPM)	8.0 9.10	All supported database servers
HP Service Manager (SM)	9.2x	All supported database servers
HP Universal Configuration Management Database (uCMDB)	9.02	All supported database servers

Localization and Globalization

Localization

Localization is the process by which software applications are adapted to suit a specific local market or *locale*.

HP IT Executive Scorecard supports Unicode (UTF-8) on the server and client. Unicode is a worldwide standard compatible with ISO 10646 (<http://www.iso.org/>). UTF-8 is part of the Unicode standard, which enables you to encode text in practically any script and language. It also supports a comprehensive set of mathematical and technical symbols that simplify scientific information exchange.

HP IT Executive Scorecard supports UTF-8 as an encoding method for new or existing ASCII and multi-byte characters. For more information about the languages and character sets supported by UTF-8, see <http://www.unicode.org/>.

Globalization

Globalization is the process of designing products or services for the global marketplace so that they can be sold anywhere in the world with only minor revision.

HP IT Executive Scorecard currently supports English.

