



# HP Data Protector A. 06.1x Media Operations software support matrix

Version: 3.7

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Note that for the Media Operations components listed in this document, only those “Media Operations component operating system” combinations are supported for which the corresponding operating system version is supported by the respective vendors.

The basis for the Media Operations Server and Media Operations Manager components is a product called 4D version 6.8 from 4D, Inc. The functionality of Media Operations is limited to the features that 4D offers. Limitations apply for support for clusters and also support for 64-bit processor architectures and 64-bit versions of the Microsoft Windows operating systems. Media Operations Server and Manager are therefore supported only on 32-bit processor architectures and 32-bit versions of Microsoft Windows operating systems.

Media Operations components, supported operating systems, and processor platforms		
Host	Supported operating systems	Supported processor platforms
Media Operations Server	<ul style="list-style-type: none"> <li>Windows 2000 Advanced Server</li> <li>Windows Server 2003 <sup>4</sup></li> </ul>	<ul style="list-style-type: none"> <li>x86</li> </ul>
Media Operations Manager (Client GUI)	<ul style="list-style-type: none"> <li>Windows 98 (2<sup>nd</sup> edition)</li> <li>Windows 2000 Server and Professional</li> <li>Windows Server 2003 <sup>4</sup></li> <li>Windows XP</li> </ul>	<ul style="list-style-type: none"> <li>x86</li> </ul>
Media Operations Web Client	<ul style="list-style-type: none"> <li>Internet Explorer v5.x or newer</li> <li>Netscape v7.0 or newer</li> <li>Mozilla Firefox v2.0 or newer</li> </ul>	<ul style="list-style-type: none"> <li>x86, x86_64, Itanium</li> </ul>
XML Gateway	<ul style="list-style-type: none"> <li>HP-UX 11.11<sup>1</sup>, HP-UX 11.23<sup>1</sup>, HP-UX 11.31<sup>1</sup></li> <li>HP-UX 11.23<sup>1</sup>, HP-UX 11.31<sup>1</sup></li> <li>Windows 2000 Server and Advanced Server</li> <li>Windows Server 2003 (32-bit, 64-bit) <sup>2</sup></li> <li>Windows Server 2008 (64-bit)<sup>3</sup></li> <li>Sun Solaris 8, 9, 10</li> <li>SuSE Linux Enterprise Server 9, 10, 11 (64-bit)</li> <li>Red Hat Enterprise Linux 4.x 5.x (64-bit)</li> </ul>	<ul style="list-style-type: none"> <li>PA-RISC</li> <li>Itanium</li> <li>x86</li> <li>x86, x86_64, Itanium</li> <li>x86_64</li> <li>SPARC systems</li> <li>x86_64</li> <li>x86_64</li> </ul>

<sup>1</sup> HP-UX 11.11 is HP-UX 11i version 1.0  
 HP-UX 11.23 is HP-UX 11i version 2.0  
 HP-UX 11.31 is HP-UX 11i version 3.0

<sup>2</sup> Includes support for Windows Server 2003 R2, Windows Storage Server 2003 R2 and Windows Unified Data Storage Server where applicable

<sup>3</sup> Includes support for Windows Server 2008 Standard Edition, Enterprise Edition and Datacenter Edition

<sup>4</sup> Includes support for Windows Server 2003 and Windows Server 2003 R2

## Media Operations supported backup applications

<p>HP Data Protector A.05.50<sup>1</sup>, A.06.00, A.06.10, A.06.1x</p>	<ul style="list-style-type: none"> <li>For the detailed operating system-processor platform combinations, please see the XML Gateway matrix above.</li> <li>The XML Gateway can be installed on the Media Operations Server, the Data Protector Cell Manager, or a dedicated system within the same firewall zone as the Data Protector Cell Manager</li> </ul>
<p>Symantec NetBackup Server and Enterprise Server 5.0<sup>1</sup>, 5.1<sup>1</sup>, 6.0</p>	<ul style="list-style-type: none"> <li>For the detailed operating system-processor platform combinations, please see the XML Gateway matrix above.</li> <li>The XML Gateway must reside on the backup system.</li> </ul>

<sup>1</sup> Not supported with Media Operations 6.11

## Barcode scanner support

Barcode scanners are supported on the Media Operations Server, Media Operations Manager Client GUI, and the Media Operations Web Client on a server running Internet Explorer or Netscape, provided that the scanner behaves like a keyboard and emulates the Enter key (not the Return key) after scanning.

## Barcode printer support

Media Operations Server supports any Zebra 300 DPI label printer. These printers are also supported when attached to a supported Media Operations Manager.

Media Operations Server supports the following tape libraries for use with the barcode labels it prints:

- HP SureStore 2/20, 4/40, 6/60, 10/100, 6/140, 10/180, 20/700 libraries
- HP StorageWorks SSL, MSL, ESL

## Supported languages

Media Operations Clients and Servers in languages that use Western European character sets (such as ISO extended ASCII) can communicate with one another with no issues. Media Operations Clients and Servers in languages that use double-byte character sets can communicate successfully only with another Media Operations installation using the same character set. This means Japanese clients must link to Japanese servers, Korean to Korean, and so on.

### Supported languages

Client locale	Server locale
Shift JIS (Japanese)	Shift JIS (Japanese)
EUC-KR (Korean)	EUC-KR (Korean)
Western/US	Western/US

The following matrix applies to inter-site transfers between two Media Operations Servers where one server acts as an offsite location to the other server.

### Supported languages – insite transfers

Client locale	Server locale
Shift JIS (Japanese)	Shift JIS (Japanese)
EUC-KR (Korean)	EUC-KR (Korean)
Western/US	Western/US
Western/US	Shift JIS (Japanese)

