

# HP Connect-It

Software Version: 9.30

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## Release Notes

Document Release Date: June 2011

Software Release Date: June 2011



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## Documentation Updates

The first page of this release notes document contains the following identifying information:

- Version number, which indicates the software version.
- Publish date, which changes each time the document is updated.

To check for recent updates or to verify that you are using the most recent edition, visit the following URL:

<http://support.openview.hp.com/selfsolve/manuals>

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**Note:** To view files in PDF format (\*.pdf), Adobe Acrobat Reader must be installed on your system.  
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## Updates and Enhancements

This version of Connect-It provides the following updates and enhancements:

### Features and enhancements

- **SSL and TLS Encryption**  
The email connectors now support SSL and TLS encryption for the following protocols: IMAP, SMTP, POP3.
- **Support for Asset Manager 9.30**  
Connect-It now supports Asset Manager 9.30, which includes multi-tenancy.
- **Unicode support for Redhat Linux**  
Connect-It can now handle Unicode characters on Redhat Linux machines.
- **SSL for Discovery and Dependency Mapping Inventory**  
Connect-It allows you to enable SSL for the DDMi connector.
- **Support for the following operating systems:**
  - AIX 6.1
  - RedHat Linux Enterprise Edition 5 (32 bit and 64 bit)
- **Code page support**  
Connect-It now supports ISO-2022-KR for Korean

### New support for connectors

- **XML, Text, and E-mail (sending) Connectors**  
Now support UTF-16
- **Database Connector**  
Now supports Oracle database 11.1 and 11.2
- **The Lotus Notes Connector**  
Now supports version 8.5
- **Email Connector**  
Now allows email message (.msg) file attachments

### Removed support for connectors

- **HP Enterprise Discovery Connector**  
No longer supports Enterprise Discovery (HP ED) 2.5
- **HP OpenView Configuration Management Connector**  
No longer supports Configuration Management 4.2i, 5.0
- **HP Service Desk Connector**  
No longer supports Service Desk 5.0
- **Database Connector**  
No longer supports IBM DB2 UDB 8.1 Fix Pack 4 and later
- **Lotus Notes Connector**  
No longer supports IBM Lotus Notes 7

## Release Notes

### Updates and Enhancements

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- **Email Connectors**  
No longer support Microsoft Exchange Server 2003

### New Scenarios

Scenarios for several connectors are now provided to support HP Asset Manager 9.30:

- **HP Service Manager**  
`\scenario\ac\am93\esscat\am93sm92\*.scn`
- **HP OpenView Configuration Management**  
`\scenario\hpovcm\ca7xam93\*.scn`  
`\scenario\hpovcm\im7xam93\*.scn`
- **HP Project and Portfolio Management**  
`\scenario\ppm\ppm80am93\*.scn`  
`\scenario\ppm\ppm91am93\*.scn`
- **HP Discovery and Dependency Mapping Inventory**  
`\scenario\ed\ddmi76\ddmi76am93\*.scn`  
`\scenario\ed\ddmi76\ddmi76am93-parallel\*.scn`  
`\scenario\ed\ddmi77\ddmi77am93\*.scn`  
`\scenario\ed\ddmi77\ddmi77am93-parallel\*.scn`  
`\scenario\ed\ddmi93\ddmi93am93\*.scn`  
`\scenario\ed\ddmi93\ddmi93am93-parallel\*.scn`
- **LDAP**  
`\scenario\ldap\ldapam93\*.scn`

## Fixed Defects and Enhancement Requests

Bug Number	Summary
QCCR1E56637	Support for Microsoft Exchange 2010
QCCR1E57473	XML errors occur when producing attachments from the 'sysattachment' table
QCCR1E58264	Email processing error: messages are not processed according to what is specified in the pointer
QCCR1E58283	Email attachment error: (-499) Message does not belong to this folder
QCCR1E58358	Database to Asset Manager: Number of documents processed is higher than total
QCCR1E58405	Error when starting a scenario and trying to do a preview with the Database Connector from MSSQL2005
QCCR1E58656	Error when using the Name() function in additional scripts
QCCR1E58858	Connect-It terminates the connection to ServiceCenter when a large message from ServiceCenter is sent
QCCR1E58924	Error message on Web Service Connector: (0) Cause by java.io.IOException: The server returned HTTP error code '500'.
QCCR1E59079	Attachments are getting corrupted after being submitted through WebServices
QCCR1E59136	Error POSTing XML to script using HTTPS: (16384) Windows Error: 12032 - The action must be retried
QCCR1E59153	Text connector cannot write to a file in UTF-16
QCCR1E59421	The ServiceCenter Library Only Supports Asynchronous Type for Processed Events
QCCR1E59465	Connect-It: DB=>AC - Errors with TSQL DateDiff function in Connect-it WHERE clause
QCCR1E59956	Problem displaying German characters
QCCR1E60030	Losing documents in scheduled mode while handling pointers
QCCR1E60039	The XML connector treats the HTTP response code 202 as an error
QCCR1E60242	ServiceCenter/Service Manager scenario fails to recognize the connection to Service Manager
QCCR1E60306	Reading eventout records from Service Manager 9.20 with the Service Manager connector causes 'evtype' errors
QCCR1E60441	Connect-It is not deleting emails after processing

## Release Notes

### Fixed Defects and Enhancement Requests

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Bug Number	Summary
QCCR1E60524	Adding/removing LDAP user membership deletes existing unique members
QCCR1E60555	Error on process feedback when transferring files through FTP if port 21 is not used
QCCR1E60642	Connect-It: DB=>SM9.20 - Windows Server 2008 administrator permissions error when running scenario
QCCR1E61142	German characters with umlauts do not display correctly
QCCR1E61257	Documentation refers to a file called "Evsoft.unl" that does not exist
QCCR1E61823	Invalid reconciliation key set error
QCCR1E63050	Error displaying data with the CA Unicenter DSM 11 connector

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- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to:

**<http://h20229.www2.hp.com/passport-registration.html>**

To find more information about access levels, go to:

**[http://h20230.www2.hp.com/new\\_access\\_levels.jsp](http://h20230.www2.hp.com/new_access_levels.jsp)**



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