

HP Cloud Service Automation

Software Version: 2.00

Documentation List

For the latest copies of HP Software documentation, go to the HP Software Manuals website: <http://h20230.www2.hp.com/selfsolve/manuals>
This site requires that you register for an HP Passport and sign in.

Document Release Date: May 2011

Software Release Date: April 2011



HP Cloud Service Automation 2.00 Documentation List

Table 1 shows the location of documentation for the HP Cloud Service Automation (HP CSA) solution.

Table 1 HP CSA Core Documentation

Document Name	2.00							
General-access HP CSA documentation is located on the HP Software Manuals website: http://h20230.www2.hp.com/selfsolve/manuals IMPORTANT: This site requires that you register for an HP Passport and sign in.								
HP Cloud Service Automation Concepts Guide <i>Read First!</i>	go							
HP Cloud Service Automation Open Source and Third-Party Software License Agreements	go							
HP Service Request Catalog Open Source and Third-Party Software License Agreements	go							
Restricted-access HP CSA documentation is linked from the HP Software Manuals website: http://h20230.www2.hp.com/selfsolve/manuals IMPORTANT: HP customers and partners must have an active HP support agreement ID (SAID) and an HP Passport sign-in to access this documentation.								
HP Cloud Service Automation Solution and Software Support Matrix IMPORTANT: Read Before Installation	go							
HP Cloud Service Automation Configuration Guide <i>Install and Deploy HP CSA</i>	go							

Table 1 HP CSA Core Documentation

Document Name	2.00							
HP Cloud Service Automation Release Notes <i>IMPORTANT: Read Before Installation</i>	<u>go</u>							
HP Cloud Service Automation Provider Help (printable PDF) <i>Customize and Publish HP CSA Service Offerings</i>	<u>go</u>							
HP Cloud Service Automation Troubleshooting Guide <i>Solve Common Problems or Find Workarounds</i>	<u>go</u>							

Legal Notices

Warranty

The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

The information contained herein is subject to change without notice.

Restricted Rights Legend

Confidential computer software. Valid license from HP required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

Copyright Notices

© Copyright 2011 Hewlett-Packard Development Company, L.P.

Trademark Notices

Adobe® is a trademark of Adobe Systems Incorporated.

Microsoft® and Windows® are U.S. registered trademarks of Microsoft Corporation.

Oracle and Java are registered trademarks of Oracle and/or its affiliates.

UNIX® is a registered trademark of The Open Group.

Oracle Technology — Notice of Restricted Rights

Programs delivered subject to the DOD FAR Supplement are 'commercial computer software' and use, duplication, and disclosure of the programs, including documentation, shall be subject to the licensing restrictions set forth in the applicable Oracle license agreement. Otherwise, programs delivered subject to the Federal Acquisition Regulations are 'restricted computer software' and use, duplication, and disclosure of the programs, including documentation, shall be subject to the restrictions in FAR 52.227-19, Commercial Computer Software-Restricted Rights (June 1987). Oracle America, Inc., 500 Oracle Parkway, Redwood City, CA 94065.

For the full Oracle license text, see the license-agreements directory on the NNMi product DVD.

Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for recent updates or to verify that you are using the most recent edition of a document, go to:

<http://h20230.www2.hp.com/selfsolve/manuals>

This site requires that you register for an HP Passport and sign in. To register for an HP Passport ID, go to:

<http://h20229.www2.hp.com/passport-registration.html>

Or click the **New users - please register** link on the HP Passport login page.

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HP sales representative for details.

Support

Visit the HP Software Support web site at:

www.hp.com/go/hpsoftwaresupport

This web site provides contact information and details about the products, services, and support that HP Software offers.

HP Software online support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support web site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to:

<http://h20229.www2.hp.com/passport-registration.html>

To find more information about access levels, go to:

http://h20230.www2.hp.com/new_access_levels.jsp