

**SCAuto for HP OpenView IT/O
Version 1.1**

Release Notes

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Peregrine
S Y S T E M S[®]
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SCAuto for HP OpenView IT/O

Version 1.1

Release Notes

Welcome to Peregrine Systems' SCAuto for HP OpenView IT/O. This product is part of the suite of SCAuto interface products that integrate ServiceCenter with premier network and systems management tools.

These release notes are for SCAuto for HP OpenView IT/O version 1.1, which utilizes HP OpenView version 5.x running on HP-UX 11.

What's in these Release Notes

These release notes include:

- Product enhancements in version 1.1
- Related documentation
- How to reach Peregrine Customer Support

Product enhancements in version 1.1

SCAuto for HP OpenView IT/O version 1.1 contains the following product enhancements:

New application icon

There is a new application icon in the ServiceCenter Tools Application Group to open a problem ticket on a selected message in the Message Browser.

New parameter in scito.ini file

There is a new parameter in the *scito.ini* file named **opc_api_user** which allows the *scfromitoMSI*, *scfromitoMEI* and *sctoito* processes to connect to the OpenView database as a non-root user.

Enhancement to logpreservelen parameter

An enhancement has been made to the **logpreservelen** parameter located in the *scito.ini* file. The default is now 0 (zero), which causes the *scito.log* file to be archived to *scito.log.archive* when the **logmaxlen** is reached and empties the current *scito.log* file.

ITO administrator password

The ITO administrator password is stored in clear text in an SCAuto/ITO configuration file. This is a *super user* password that must not be stored in this manner

The monitoring processes have been enhanced to implement the default behavior of the `opc_connect()` API in the case where the password argument is NULL, that is to access the UNIX user account for the password. To use this feature, in the *event.ini* files that specify the OPC_USER and OPC_PASSWORD fields, you may specify the string literal USE_ETC_PASSWD in the OPC_PASSWORD field. This tells the API to access the equivalent UNIX user account for the password. This brings in the requirement to have a UNIX user of the same username and password as the ITO user you want to access the ITO database, but hides the *super user* password using standard UNIX user accounting.

Enhancement to POLL_INTERVAL parameter

The **POLL_INTERVAL** parameter in the *event.ini* file has been deprecated. The blocking read method is always used for the `opcif_read` call.

Related Documentation

See the following documents for information related to SCAuto for HP OpenView IT/O:

- SCAuto for HP OpenView IT/O
- SCAuto Applications for Windows NT and UNIX
- Event Services Guide

Documentation Web Site

For a complete listing of SCAuto documentation, see the Documentation pages on the Peregrine Systems' Customer Support web site at:

<http://support.peregrine.com>

You will need the current login and password to access this web page.

For copies of the manuals, you can download .pdf files of the documentation using the Adobe Acrobat Reader (also available on the web site). Additionally, you can order printed copies of the documentation through your Peregrine sales representative.

Need Further Assistance?

For further assistance with this release of SCAuto for HP OpenView IT/O, contact Peregrine Systems Customer Support. Current details of local support offices are available through these main contacts.

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