HP Data Protector 6.20
Media Operations Software Support Matrix

Version: 3.0   Date: November 2013

Note that for the Media Operations components listed in this document, only those "Media Operations component operating system" combinations are supported for which the corresponding operating system version is supported by the respective vendors.

The basis for the Media Operations Server and Media Operations Manager components is a product called 4D from 4D, Inc. The functionality of Media Operations is limited to the features that 4D offers. Limitations apply for support for clusters.

Media Operations components, supported operating systems, and processor platforms		
Host	**Supported operating systems**	**Supported processor platforms**
Media Operations Server	• Windows Server 2003 [4] • Windows Server 2008 [3,5]	• x86, x86_64 [5] • x86_64
Media Operations Manager (Client GUI)	• Windows Server 2003 [4] • Windows XP • Windows Server 2008 [3,5]	• x86, x86_64 [5] • x86 • x86_64
Media Operations Web Client	• Internet Explorer v5.x or newer • Netscape v7.0 or newer • Mozilla Firefox v2.0 or newer	• x86, x86_64, Itanium
XML Gateway	• HP-UX 11.11 [1], HP-UX 11.23 [1], HP-UX 11.31 [1] • HP-UX 11.23 [1], HP-UX 11.31 [1] • Windows Server 2003 (32-bit, 64-bit) [2] • Windows Server 2008 (64-bit) [3] • Sun Solaris 8, 9, 10 • SuSE Linux Enterprise Server 9, 10, 11 (64-bit) • Red Hat Enterprise Linux 4.x 5.x (64- bit)	• PA-RISC • Itanium • x86, x86_64, Itanium • x86_64 • SPARC systems • x86_64 • x86_64

[1]   HP-UX 11.11 is HP-UX 11i version 1.0
      HP-UX 11.23 is HP-UX 11i version 2.0
      HP-UX 11.31 is HP-UX 11i version 3.0
[2]   Includes support for Windows Server 2003 R2, Windows Storage Server 2003 R2 and Windows Unified Data Storage Server where applicable
[3]   Includes support for Windows Server 2008 and Windows Server 2008 R2 Standard Edition, Enterprise Edition and Datacenter Edition
[4]   Includes support for Windows Server 2003 and Windows Server 2003 R2
[5]   Supported from version A.06.20.0100 onwards

Media Operations supported backup applications

HP Data Protector 6.00, 6.1x, 6.20	• For the detailed operating system-processor platform combinations, please see the XML Gateway matrix above. • The XML Gateway can be installed on the Media Operations Server, the Data Protector Cell Manager, or a dedicated system within the same firewall zone as the Data Protector Cell Manager
Symantec NetBackup Server and Enterprise Server 6.0	• For the detailed operating system-processor platform combinations, please see the XML Gateway matrix above. • The XML Gateway must reside on the backup system.

Barcode scanner support

Barcode scanners are supported on the Media Operations Server, Media Operations Manager Client GUI, and the Media Operations Web Client on a server running Internet Explorer or Netscape, provided that the scanner behaves like a keyboard and emulates the Enter key (not the Return key) after scanning.

Barcode printer support

Media Operations Server supports any Zebra 300 DPI label printer. These printers are also supported when attached to a supported Media Operations Manager.

Media Operations Server supports the following tape libraries for use with the barcode labels it prints:

- HP SureStore 2/20, 4/40, 6/60, 10/100, 6/140, 10/180, 20/700 libraries
- HP SSL, MSL, ESL

Supported languages

Media Operations Clients and Servers in languages that use Western European character sets (such as ISO extended ASCII) can communicate with one another with no issues. For more details about language support, see the Limitations section in the HP Data Protector Media Operations Product Announcements, Software Notes, and References.

Supported languages	
Client locale	**Server locale**
Western/US	Western/US

The following matrix applies to inter-site transfers between two Media Operations Servers where one server acts as an offsite location to the other server.

Supported languages – insite transfers	
Client locale	**Server locale**
Western/US	Western/US