

# HP Financial Planning and Analysis

For the Windows® operating systems

Software Version: 9.11

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## Release Notes

Document Release Date: April 2011

Software Release Date: January 2011



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## Overview

This document is an overview of the changes made to HP Financial Planning and Analysis (FPA). It contains important information that is not included in books or Help. You can find information about the following in this document:

["What's New in This Release?" \(on page 5\)](#)

["Installation Notes" \(on page 6\)](#)

["Known Problems, Limitations, and Workarounds" \(on page 7\)](#)

["Documentation Updates" \(on page 12\)](#)

["Accessibility Support" \(on page 13\)](#)

["Localization Support" \(on page 14\)](#)

["HP Software Product Integration" \(on page 15\)](#)

["HP Software Support" \(on page 16\)](#)

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## What's New in This Release?

HP Financial Planning and Analysis (FPA) 9.11 is a minor minor release that provides support for loading data from an alternate source into the FPA data warehouse.

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## Installation Notes

You must install Financial Planning & Analysis 9.11 on a successful implementation of FPA 9.10. If you have not previously installed FPA 9.10, follow the instructions that are documented in the *HP Financial Planning & Analysis Installation and Configuration Guide* provided in PDF (.pdf) format on the [HP Software Product Manuals](#) web site. This site requires that you register as an HP Passport user and sign in. To register for an HP Passport ID, go to: [HP Passport Registration](#).

Instructions for installing FPA 9.11 are available in the *HP FPA 9.11 Installation and Configuration Guide*. You can find this guide in the Documentation folder in the FPA 9.11 .zip file. Install FPA 9.11 on top of FPA 9.10. Your FPA 9.10 system should be installed and configured, but you should not complete the initialization or run the extract, transform, and load (ETL) process until you have followed the instructions in the *HP FPA 9.11 Installation and Configuration Guide* to install and configure FPA 9.11.

### Support Matrix

You can find the Support Matrix for this product that lists all software and hardware requirements at this location: [HP Support matrices](#).

**Note:** Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to: [Access levels](#).

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## Known Problems, Limitations, and Workarounds

HP makes hotfix and fix pack releases available to address defects and other software problems. Contact HP Support for the available post-release fix packs that you should apply before you implement a production environment. For more information about the HP Software Support Online website, see [HP Software Support](#).

This release contains certain unresolved problems and limitations, identified by a tracking number.

### **117352: Data Service Management Console displays an erroneous warning after a successful Upstream ETL run.**

<b>Defect</b>	Data Service Management Console displays an error message for the EXTERNAL_FILE_JB job step even though the Upstream ETL runs successfully for Asset Manager or Project and Portfolio Management with an alternate data source. Data Service Management Console displays the following error message. You can ignore this message:  Job name: EXTERNAL_FILE_JB (12.1) 12-08-10 10:28:24 (W) (5072:2236) XRN-130149:  Dataflow PERIOD_CON_DF Transform Table_Comparison Warning: Input to transform <Table_Comparison> contains duplicate keys. Please check the <Input contains duplicate keys> flag to avoid data corruption.
<b>Workaround</b>	You can ignore this message.

### **117993: The Alternate Source ETL process for the ALTSRC\_PROGRAM.xls file does not support updates or deletes.**

<b>Defect</b>	The Alternate Source ETL process for the ALTSRC_PROGRAM.xls spreadsheet does not support updates or deletes. However, updates and deletes are supported for the PROGRAMS.xls external source spreadsheet.
<b>Workaround</b>	N/A

### **118151: The length of the BUSINESS\_KEY column gets truncated during ETL.**


<b>Defect</b>	The Alternate Source ETL truncates business key values to 100 characters even though the values entered in the alternate source spreadsheets may be more than 100 characters.
<b>Workaround</b>	Make sure that all business key values in the alternate source spreadsheets are unique and less than or equal 100 characters.

### **119274: The MS\_CON ETL job fails when processing the CFGITEM workflow for Asset Manager data.**

<b>Defect</b>	The MS_CON ETL job fails when it processes the CFGITEM workflow for Asset Manager data.
<b>Workaround</b>	Import the PATCH_DF.atl file in Data Services Designer:

	<ol style="list-style-type: none"> <li>1. From the Windows <b>Start</b> menu, click <b>Programs &gt; BusinessObjects XI 3.1 &gt; BusinessObjects Data Services &gt; Data Services Designer</b>.</li> <li>2. Click <b>Import from File</b>.</li> <li>3. Browse to the location of the PATCH_DF.atl file: C:\Program Files\HP\FPA 9.10\fp_patch\docs.</li> <li>4. Select <b>PATCH_DF.atl</b> and click <b>Open</b>.</li> <li>5. Click <b>OK</b> on the warning message dialog box.</li> <li>6. Save the changes and close Designer.</li> </ol>
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**121251: The Alternate Source ETL process does not populate the Actual Cost and Planned Cost Fact tables if the Customer Name column is populated in the Alternate Source Fact spreadsheets.**

<b>Defect</b>	If you populate the CUSTOMER_NAME column in the ALTSRC_ACTUALCOST.xls or ALTSRC_PLANNEDCOST.xls spreadsheets, the Alternate Source ETL process does not populate the Actual Cost and Planned Cost Fact tables.
<b>Workaround</b>	<p>The Schema Out (QRY_PREP_TC) query for the CUSTOMER_ENTERPRISE_KEY in the ALTSRC_ACTUALCOST_MS_CON_DF and ALTSRC_PLANNEDCOST_MS_CON_DF data flows incorrectly uses the BUSINESS_KEYVALUE instead of the ENTERPRISE_KEY. Follow the steps below to change the ALTSRC_ACTUALCOST_MS_CON_DF and ALTSRC_PLANNEDCOST_MS_CON_DF data flows to use the ENTERPRISE_KEY:</p> <ol style="list-style-type: none"> <li>1. From the Windows <b>Start</b> menu, click <b>Programs &gt; BusinessObjects XI 3.1 &gt; BusinessObjects Data Services &gt; Data Services Designer</b>.</li> <li>2. Click the <b>Data Flows</b> icon at the bottom of the lower left panel.  </li> <li>3. Select <b>ALTSRC_ACTUALCOST_MS_CON_DF</b>.</li> <li>4. Double-click <b>QRY_PREP_TC</b>.</li> <li>5. In the Schema Out: QRY_PREP_TC upper right panel, click <b>CUSTOMER_ENTERPRISE_KEY</b>.</li> <li>6. As shown in the code below, change BUSINESS_KEYVALUE to <b>ENTERPRISE_KEY</b>:</li> </ol> <p><b>Incorrect code:</b></p> <pre>ifthenelse (QRY_CONVERT_DATE.CUSTOMER_NAME is not null, lookup_ext ([DWSTAGING_DS.DWSTAGING_ALIAS.ORG_ENTERPRISE_XREF, 'PRE_LOAD_CACHE', 'MAX'], [ <b>BUSINESS_KEYVALUE</b> ], [ -2 ], [ BUSINESS_KEYVALUE, '=', QRY_CONVERT_DATE.CUSTOMER_NAME ]), -1)</pre> <p><b>Correct code:</b></p> <pre>ifthenelse (QRY_CONVERT_DATE.CUSTOMER_NAME is not</pre>



	<pre> null, lookup_ext ([DWSTAGING_DS.DWSTAGING_ALIAS.ORG_ ENTERPRISE_XREF, 'PRE_LOAD_CACHE', 'MAX'], [ <b>ENTERPRISE_KEY</b> ], [ -2 ], [ BUSINESS_KEYVALUE, '=', QRY_CONVERT_DATE.CUSTOMER_NAME ]) ,-1)         </pre> <p>7. Repeat steps 3 - 6 for <b>ALTSRC_PLANNEDCOST_MS_CON_DF</b>.</p> <p>8. Save all of your changes and close Designer.</p> <p>9. Run the following SQL commands:</p> <pre> DELETE FROM &lt;staging_database_name&gt;.dwst.ALTSRC_ ACTUALCOST_CSNP  DELETE FROM &lt;staging_database_name&gt;.dwst.ALTSRC_ PLANNEDCOST_CSNP         </pre> <p>10. Rerun the ETL process to populate the Actual Cost and Planned Cost Fact tables (dwt.ACTUALCOST_FACT and dwt.PLANNEDCOST_FACT). For more information, see the <i>FPA 9.11 Installation and Configuration Guide</i>.</p>
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**121498: If an itafpaqry login error occurs when you refresh Web intelligence (Webi) reports, it indicates that the itafpaqry connection information in the IT Financial Analysis universe is incorrect. This errors occurs in some cases when an alternate source is the only data source in an FPA 9.10 installation.**

<b>Defect</b>	If an itafpaqry login error occurs when you refresh Web intelligence (Webi) reports, it indicates that the itafpaqry connection information in the IT Financial Analysis universe is incorrect. This errors occurs in some cases when an alternate source is the only data source in an FPA 9.10 installation.
<b>Workaround</b>	<p>Follow these steps to update the itafpaqry connection in the FPA universe so that Webis can be refreshed:</p> <ol style="list-style-type: none"> <li>1. From the Windows <b>Start</b> menu, click <b>Programs &gt; BusinessObjects XI 3.1 &gt; BusinessObjects Enterprise &gt; Designer</b>.</li> <li>2. Log in to Universe Designer. If necessary, close the Welcome screen.</li> <li>3. From the Designer <b>File</b> menu, select <b>Import</b>.</li> <li>4. From the Folder drop-down list, select select the top universe folder. The Available Universes list becomes populated with the available universes.</li> <li>5. If not already selected, select the <b>Open the selected universes</b> check box so that Designer opens the universe that you import.</li> <li>6. Select <b>IT Financial Analysis</b> and click <b>OK</b>.</li> <li>7. Click <b>OK</b> to close the Universe successfully imported message. Designer opens the IT Financial Analysis universe.</li> <li>8. From the Tool menu, select <b>Connections</b>.</li> <li>9. Remove the itafpaqry connection.</li> </ol>

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|  | <ol style="list-style-type: none"><li>10. Recreate the itafpaqry connection:<ol style="list-style-type: none"><li>a. Click <b>Add</b>. The New Connection Wizard guides you through the process to create a connection.</li><li>b. Click <b>Next &gt;</b>.</li><li>c. Make sure that <b>Secured</b> is selected in the Connection Type drop-down list.</li><li>d. In the Connection Name field, type <b>itafpaqry</b>.</li><li>e. In the bottom pane, select <b>Microsoft &gt; MS SQL Server 2005 &gt; ODBC Drivers</b>.</li><li>f. Click <b>Next &gt;</b>.</li><li>g. Make sure <b>Use specified user name and password</b> is selected in the Authentication Mode drop-down list.</li><li>h. Type the user name for the FPA database.</li><li>i. Type the password for this user for the FPA database.</li><li>j. From the Data source name drop-down list, select <b>itafpaqry</b>.</li><li>k. Click <b>Test Connection</b> to make sure the connection works.</li><li>l. Click <b>Next</b>.</li><li>m. On the Configuration Parameters [4/5] screen, accept the default settings and click <b>Next</b>.</li><li>n. Click <b>Finish</b>.</li></ol></li><li>11. Save the universe changes.</li><li>12. Export the universe to your CMS database:<ol style="list-style-type: none"><li>a. From the File menu, select <b>Export</b>.</li><li>b. Select all of the Groups in the upper pane and select <b>IT Financial Analysis</b> in the bottom pane.</li><li>c. Click <b>OK</b>.</li><li>d. Click <b>OK</b> to close the Universe successfully exported message.</li></ol></li><li>13. Close Designer.</li></ol> |
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**121499: There are two errors in the description for the CUSTOMER\_NAME column on the Instructions tab in the Planned Cost alternate source spreadsheet.**

<b>Defect</b>	There are two errors in the description for the CUSTOMER_NAME column on the Instructions tab in the ALTSRC_PLANNEDCOST.xls spreadsheet:  <ol style="list-style-type: none"><li>1. The data type for the CUSTOMER_NAME column is listed as INTEGER. However, the actual data type is TEXT(60).</li><li>2. The description says that the CUSTOMER_NAME column can contain the ORG_NAME of the related record. However, the CUSTOMER_NAME column MUST contain the ORG_NAME of the related record.</li></ol>
<b>Workaround</b>	You can make the appropriate changes to the CUSTOMER_NAME description in the ALTSRC_PLANNEDCOST.xls spreadsheet.

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## Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

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## Accessibility Support

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We are continuing to develop the HP BTO Software suite for usability, functionality, compatibility with third-party assistive technology software and conformance with international accessibility standards as well as Section 508.

Although Hewlett-Packard is committed to delivering products that are accessible and conform to Section 508 standards, HP will take all practical steps to ensure that future releases conform to Section 508 standards. Conformance to Section 508 standards by HP Financial Planning & Analysis is also dependent upon a third-party technology that today does not conform in some areas. Hewlett-Packard is working with our third-party vendor and internal development to resolve currently identified conformance issues.

For more information, see [www.hp.com/accessibility](http://www.hp.com/accessibility).

### Accessible Documentation

You can request accessible electronic manuals for this product at: [HP Software Product Manuals](#)

1. Select your search criteria for the product and click **Search**.
2. Click **Provide feedback on these search results** near the bottom of the page.
3. Specify the product name, product version, operating system, and document names, and indicate that you would like to obtain them in fully accessible form.
4. Click **Send Feedback**.

### Configuring HP Financial Planning & Analysis Accessibility

Browser options in Microsoft Internet Explorer enable you to increase your viewing experience.

To activate accessibility support, perform the following actions:

1. From Internet Explorer, click **Tools > Internet Options**.
2. On the **General** tab, click **Accessibility**.
3. Select your formatting preferences and click **OK**.

To change the text size:

1. From Internet Explorer, click **View > Text Size**.
2. Select your text size preference.

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## Localization Support

Localization adapts the Financial Planning and Analysis application software for your region or your country by translating all visible text into a local language. HP currently supplies Financial Planning and Analysis localized software and documentation for English.

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## HP Software Product Integration

Financial Planning and Analysis integrates with these HP Software products:

- Asset Manager
- Project and Portfolio Management

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## HP Software Support

Visit the HP Software Support Online web site at:

**<http://www.hp.com/go/hpsoftwaresupport>**

This web site provides contact information and details about the products, services, and support that HP Software offers.

HP Software online support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support web site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to:

**<http://h20229.www2.hp.com/passport-registration.html>**

To find more information about access levels, go to:

**[http://h20230.www2.hp.com/new\\_access\\_levels.jsp](http://h20230.www2.hp.com/new_access_levels.jsp)**