

# **ComTrade Oracle Siebel CRM/Oracle BI Smart Plug- in for HP Software (SPI for Siebel)**

*(This version, 04.00, is for use with  
HP Operations Manager)*

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## **Quick Reference Guide**



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## **Edition History**

New editions are complete revisions of the manual. The printing dates for each edition are listed below.

<b>Edition</b>	<b>Date</b>
First Edition	June 2010
Second Edition	December 2010

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## About this Guide

This Quick Reference guide is a supplement to the SPI for Siebel User's Guide that includes the following lists and descriptions:

- Tools and tool groups
- Policies and policy groups
- Graphs
- Reports

---

## SPI for Siebel Tools and Tool Groups

When you install SPI for Siebel, a new top level tool group is added in the HP Operations Manager administrator GUI. The SPI for Siebel tool group contains all tools, used for managing your Oracle Siebel CRM and BI environment.

SPI for Siebel provides the following main tool groups:

- SIEBSPI-Actuate
- SIEBSPI-Business Intelligence
- SIEBSPI-Maintenance
- SIEBSPI-Performance
- SIEBSPI-Resonate
- SIEBSPI-SARM
- SIEBSPI-Siebel Users Activity
- SIEBSPI-Siebel Tools

---

### SIEBSPI-Actuate

Actuate Report Server tools.

---

### SIEBSPI-Business Intelligence

Administrative and configuration tools for Oracle Business Intelligence and Siebel Analytics.

#### SIEBSPI-BI Cache

Tools for checking the cache.

##### SIEBSPI-Cache Size

Checks the size of the cache folders.

Command: `siebspi_bi -cache -print`

Execute on: Managed Node

#### SIEBSPI-BI Database

Tools for checking BI database login, transaction, and connectivity.

##### SIEBSPI-Database Connectivity

Checks if database is available (value=0).

Command: `siebspi_bi -print -c`

Execute on: Managed Node

##### SIEBSPI-Database Login Time

Checks the database login time.

Command: `siebspi_bi -print -login`

Execute on: Managed Node

### **SIEBSPI-Database Transaction Time**

Checks the dummy transaction time.

Command: `siebspi_bi -print -transaction`

Execute on: Managed Node

## **SIEBSPI-BI Scheduler**

Tools for checking failed jobs.

### **SIEBSPI-Failed Managed Jobs**

Checks failed managed jobs.

Command: `siebspi_bi -f FAILED_JOBS_QUERY -print -sqlfile siebspi_bi_jobs.sql -threshold 1 -thr_column 2 -thresholdday`

Execute on: Managed Node

### **SIEBSPI-Failed Scheduled Jobs**

Checks failed scheduled jobs.

Command: `siebspi_bi -f FAILED_SCHEDULER_QUERY -print -sqlfile siebspi_bi_scheduler.sql -threshold 1 -thr_column 2 -thresholdday`

Execute on: Managed Node

## **SIEBSPI-BI Services**

Tools for starting, stoping or checking the status of Oracle Business Intelligence and Siebel Analytics services.

### **SIEBSPI-Start Cluster Controller**

Starts the Cluster Controller service.

Command: `siebspi_bi -start CLUSTERCONTROLLER_SERVICE`

Execute on: Managed Node

### **SIEBSPI-Start Java Host**

Starts the Java Host service.

Command: `siebspi_bi -start JAVA_HOST_SERVICE`

Execute on: Managed Node

### **SIEBSPI-Start Presentation Server**

Starts the Presentation Server service.

Command: `siebspi_bi -start PRESENTATION_SERVICE`

Execute on: Managed Node

### **SIEBSPI-Start Scheduler**

Starts the Scheduler service.

Command: siebspi\_bi -start SCHEDULER\_SERVICE

Execute on: Managed Node

#### **SIEBSPI-Start Server**

Starts the Server service.

Command: siebspi\_bi -start SERVER\_SERVICE

Execute on: Managed Node

#### **SIEBSPI-Status Cluster Controller**

Shows the status of the Cluster Controller service.

Command: siebspi\_bi -state CLUSTERCONTROLLER\_SERVICE

Execute on: Managed Node

#### **SIEBSPI-Status Java Host**

Shows the status of the Java Host service.

Command: siebspi\_bi -state JAVA\_HOST\_SERVICE

Execute on: Managed Node

#### **SIEBSPI-Status Presentation Server**

Shows the status of the Presentation Server service.

Command: siebspi\_bi -state PRESENTATION\_SERVICE

Execute on: Managed Node

#### **SIEBSPI-Status Scheduler**

Shows the status of the Scheduler service.

Command: siebspi\_bi -state SCHEDULER\_SERVICE

Execute on: Managed Node

#### **SIEBSPI-Status Server**

Shows the status of the Server service.

Command: siebspi\_bi -state SERVER\_SERVICE

Execute on: Managed Node

#### **SIEBSPI-Stop Cluster Controller**

Stops the Cluster Controller service.

Command: siebspi\_bi -start CLUSTERCONTROLLER\_SERVICE

Execute on: Managed Node

#### **SIEBSPI-Stop Java Host**

Stops the Java Host service.

Command: siebspi\_bi -stop JAVA\_HOST\_SERVICE

Execute on: Managed Node

### **SIEBSPI-Stop Presentation Server**

Stops the Presentation Server service.

Command: `siebspi_bi -stop PRESENTATION_SERVICE`

Execute on: Managed Node

### **SIEBSPI-Stop Scheduler**

Stops the Scheduler service.

Command: `siebspi_bi -stop SCHEDULER_SERVICE`

Execute on: Managed Node

### **SIEBSPI-Stop Server**

Stops the Server service.

Command: `siebspi_bi -stop SERVER_SERVICE`

Execute on: Managed Node

## **SIEBSPI-BI User Usage**

Tools for checking and tracking the user usage.

### **SIEBSPI-Average Query Duration**

Checks the average query duration.

Command: `siebspi_bi -print -f AVG_DURATION_QUERY -sqlfile siebspi_bi_average.sql -threshold 20 -thr_column 1`

Execute on: Managed Node

### **SIEBSPI-Number of Returned Rows**

Checks the number of returned rows of queries.

Command: `siebspi_bi -print -f RETURNED_ROWS_QUERY -sqlfile siebspi_bi_rows.sql -threshold 100000 -thr_column 3`

Execute on: Managed Node

### **SIEBSPI-Queries Read from Cache**

Checks the percentage of queries that are read from cache.

Command: `siebspi_bi -print -f CACHE_PERCENTAGE_QUERY -sqlfile siebspi_bi_cache.sql -threshold 0 -thr_column 1`

Execute on: Managed Node

---

## **SIEBSPI-Maintenance**

Administrative and configuration tools for SPI for Siebel.

### **SIEBSPI-Configure**

Configuration tools for SPI for Siebel



## **SIEBSPI-Configuration Wizard**

Runs the Configuration Wizard tool on the management server.

Command:

- on Windows: \\\$OPC\_MGMTSV\SPI-Share\siebspi\bin\siebspi\_cfgwiz.exe
- on UNIX: /opt/OV/siebspi/bin/siebspi\_configure

Execute on: Management Console

## **SIEBSPI-Configure-direct**

Configures SPI for Siebel directly on nodes and restart SPI for Siebel service/daemon.

Command: siebspi\_mgr -configure\_direct -g "Gateway" -u "Username" -p "Password" -e "Enterprise" -dbtype "DB2|ORACLE|MSSQL" -resonate "Y or N" -smtp\_port "Mail server port e.g. 25" -smtp\_server "Mail server" -perf\_agent "NONE|MWA|CODA" -sieb\_locale "Siebel Locale" -sieb\_lang "Siebel Language" -spi\_locale "SPI for Siebel Locale" -cluster "Y or N"

Execute on: Managed Node

## **SIEBSPI-Install**

Tools group for installation of SPI for Siebel

### **SIEBSPI-Install**

Installs SPI for Siebel on a node.

Command: siebspi\_mgr -install

Execute on: Managed Node

## **SIEBSPI-Licensing**

Tools group for licensing of SPI for Siebel

### **SIEBSPI-1. Clear License Request File**

Clears the previous license request file on management server. Usually the first step when requesting SPI for Siebel licenses.

Command:

- on Windows: "\\\$OPC\_MGMTSV\SPI-Share\siebspi\bin\siebspi\_licmgr" -clear
- on UNIX: /opt/OV/siebspi/bin/siebspi\_licmgr -clear

Execute on: Management Server

### **SIEBSPI-2. Generate License Request**

Generates SPI for Siebel license request information for managed nodes. Usually executed on many nodes at the same time to speed-up generation of license requests.

Command: siebspi\_licmgr -generate -company\_name "your company name"

Execute on: Managed Node

### **SIEBSPI-3. Merge License Activation Codes**

Merges newly obtained SPI for Siebel license activation codes with the existing license activations.

Command:

- on Windows: "\\\$OPC\_MGMTSV\SPI-Share\siebspi\bin\siebspi\_licmgr" -merge
- on UNIX: /opt/OV/siebspi/bin/siebspi\_licmgr -merge

Execute on: Management Server

### **SIEBSPI-List License Activation Codes**

Lists and counts the existing SPI for Siebel license activations on the management server.

Command:

- on Windows: "\\\$OPC\_MGMTSV\SPI-Share\siebspi\bin\siebspi\_licmgr" -list
- on UNIX: /opt/OV/siebspi/bin/siebspi\_licmgr -list

Execute on: Management Server

## **SIEBSPI-SPI for Siebel Service**

Administrative tools for SPI for Siebel service

### **SIEBSPI-Restart SPI for Siebel Service**

Restarts the SPI for Siebel service/daemon on nodes.

Command: siebspi\_mgr -service restart\_spisvc

Execute on: Managed Node

### **SIEBSPI-SPI for Siebel Service Status**

Shows the status of SPI for Siebel service/daemon on nodes.

Command: siebspi\_mgr -service spisvc\_status

Execute on: Managed Node

### **SIEBSPI-Start SPI for Siebel Service**

Starts the SPI for Siebel service/daemon on nodes.

Command: siebspi\_mgr -service start\_spisvc

Execute on: Managed Node

### **SIEBSPI-Stop SPI for Siebel Service**

Stops the SPI for Siebel service/daemon on nodes.

Command: siebspi\_mgr -service stop\_spisvc

Execute on: Managed Node

## **SIEBSPI-Support**

Support tools for SPI for Siebel

### **SIEBSPI-Collect Support Information**

Collects and saves support information on a node to the '<OvDataDir>\siebspi\supplog' directory.

Command: siebspi\_supp -collect

Execute on: Managed Node

### **SIEBSPI-Display Support Information**

Displays information about the installed SPI for Siebel files, the HP OM agent, and the operating system.

Command: siebspi\_supp -status

Execute on: Managed Node

## **SIEBSPI-Uninstall**

Tools group for uninstallation of SPI for Siebel

### **SIEBSPI-Remove**

Removes SPI for Siebel from the node.

Command: siebspi\_mgr -deinstall

Execute on: Managed Node

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## **SIEBSPI-Performance**

Performance tools.

## **SIEBSPI-Mobile Clients and Backlogs**

Remote Client tools group

### **SIEBSPI-Inactive Opportunities**

Displays opportunities that were not changed for more than x days.

Command: siebspi\_dbperf -columns 2 -col1 1 -col2 2 -sql\_file siebspi\_oppty.sql -print -threshold\_day 30

Execute on: Managed Node

### **SIEBSPI-Pending Workflows**

Displays workflow requests older than x days.

Command: siebspi\_dbperf -columns 2 -col1 1 -col2 2 -sql\_file siebspi\_workflow.sql -print -threshold\_day 1

Execute on: Managed Node

### **SIEBSPI-Synchronization Backlog**

Displays data of the synchronization backlogs.

Command: siebspi\_dbperf -ext\_mon SIEBSPI\_SYNCH\_BACKLOG\_PERF -pair synchBL -threshold 0 -columns 4 -col1 1 -col2 4 -sql\_file siebspi\_synch.sql -print

Execute on: Managed Node

### **SIEBSPI-Synchronization Status**

Display synchronization status of Siebel Mobile Clients.

Command: `siebspi_perftool -status`

Execute on: Managed Node

### **SIEBSPI-Transaction Merger Backlog**

Displays data of the transaction merger backlogs.

Command: `siebspi_dbperf -ext_mon SIEBSPI_TRANS_MERGER_BACKLOG -pair tranMergerBL -threshold 2 -columns 2 -col1 1 -col2 2 -sql_file siebspi_merger.sql -print`

Execute on: Managed Node

### **SIEBSPI-Transaction Processor Backlog**

Displays data of the largest backlog in the transaction log table.

Command: `siebspi_dbperf -mon SIEBSPI_TRANS_PROCESSOR_BACKLOG_PERF -backlog_name tranBL -table S_DOCK_TXN_LOG -print`

Execute on: Managed Node

### **SIEBSPI-Transaction Router Backlog**

Displays data of the transaction router backlogs

Command: `siebspi_dbperf -ext_mon SIEBSPI_TRANS_ROUTER_BACKLOG_PERF -pair tranRouterBL -threshold 2 -columns 5 -col1 1 -col2 4 -sql_file siebspi_router.sql -print`

Execute on: Managed Node

### **SIEBSPI-Workflow Backlog**

Displays data of the largest backlog in the escalation request table.

Command: `siebspi_dbperf -mon SIEBSPI_WORKFLOW_BACKLOG_PERF -backlog_name workflowBL -table S_ESCL_REQ -print`

Execute on: Managed Node

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## **SIEBSPI-Resonate**

Tools for Resonate Application.

### **SIEBSPI-Resonate Reporter**

Resonate Reporter tools

#### **SIEBSPI-Data Collector Install**

Installs the Reporter data collector.

Command: `siebspi_resonate -rep_data_collector "install"`

Execute on: Managed Node

**SIEBSPI-Data Collector Start**

Starts the Reporter data collector.

Command: `siebspi_resonate -rep_data_collector "start"`

Execute on: Managed Node

**SIEBSPI-Data Collector Status**

Shows the Reporter data collector status.

Command: `siebspi_resonate -rep_data_collector "status"`

Execute on: Managed Node

**SIEBSPI-Data Collector Stop**

Stops Reporter data collector.

Command: `siebspi_resonate -rep_data_collector "stop"`

Execute on: Managed Node

**SIEBSPI-Data Collector Uninstall**

Uninstalls the Reporter data collector.

Command: `siebspi_resonate -rep_data_collector "uninstall"`

Execute on: Managed Node

**SIEBSPI-Reporter Agent Install**

Installs the Reporter agent.

Command: `siebspi_resonate -rep_agent "install"`

Execute on: Managed Node

**SIEBSPI-Reporter Agent Start**

Starts the Reporter agent.

Command: `siebspi_resonate -rep_agent "start"`

Execute on: Managed Node

**SIEBSPI-Reporter Agent Status**

Shows the Reporter agent status.

Command: `siebspi_resonate -rep_agent "status"`

Execute on: Managed Node

**SIEBSPI-Reporter Agent Stop**

Stops the Reporter agent.

Command: `siebspi_resonate -rep_agent "stop"`

Execute on: Managed Node

**SIEBSPI-Reporter Agent Uninstall**

Uninstalls the Reporter agent.

Command: `siebspi_resonate -rep_agent "uninstall"`

Execute on: Managed Node

## **SIEBSPI-Resonate Service**

Resonate Service tools

### **SIEBSPI-Resonate Service Status**

Displays the status of the Resonate service.

Command: `siebspi_mgr -service resonate_status`

Execute on: Managed Node

### **SIEBSPI-Start Resonate Service**

Starts the Resonate service.

Command: `siebspi_mgr -service start_resonate -s "Resonate CD Service -> one of: cdagent, controller, reporter, reporter-agent, sentinel"`

Execute on: Managed Node

### **SIEBSPI-Stop Resonate Service**

Stops the Resonate service.

Command: `siebspi_mgr -service stop_resonate -s "Resonate CD Service -> one of: cdagent, controller, reporter, reporter-agent, sentinel"`

Execute on: Managed Node

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## **SIEBSPI-SARM**

Tools for analyzing SARM data.

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## **SIEBSPI-SARM Call Graph Workflow Analysis**

Tools for performing SARM Call Graph workflow analysis

### **SIEBSPI-List Sessions Using CSV SARM Data**

Lists sessions using the generated CSV SARM files.

Command: `siebspi_sarm -list_sessions -do_not_refresh`

Execute on: Managed Node

### **SIEBSPI-Run Call Graph (CSV) Workflow Analysis**

Generates CSV SARM files from SARM data.

Command: `siebspi_sarm -call_graph -refresh`

Execute on: Managed Node

### **SIEBSPI-Show Workflow from CSV SARM Data**

Tools for displaying workflow graphs from the CSV SARM data.

**SIEBSPI-Show Workflow Data Using All Metrics**

Shows the workflow data using the 'All Metrics'

Command: siebspi\_sarm -call\_graph -metric "all\_metrics" -do\_not\_refresh -session ALL

Execute on: Managed Node

**SIEBSPI-Show Workflow Data Using Metric '%CPU'**

Shows the workflow data using the metric '%CPU'.

Command: siebspi\_sarm -call\_graph -metric "%CPU" -do\_not\_refresh -session ALL

Execute on: Managed Node

**SIEBSPI-Show Workflow Data Using Metric 'Count'**

Shows the workflow data using the metric 'Count'.

Command: siebspi\_sarm -call\_graph -metric "Count" -do\_not\_refresh -session ALL

Execute on: Managed Node

**SIEBSPI-Show Workflow Data Using Metric 'CPUTime'**

Shows the workflow data using the metric 'CPUTime'.

Command: siebspi\_sarm -call\_graph -metric "CPUTime" -do\_not\_refresh -session ALL

Execute on: Managed Node

**SIEBSPI-Show Workflow Data Using Metric 'Duration'**

Shows the workflow data using the metric 'Duration'.

Command: siebspi\_sarm -call\_graph -metric "Duration" -do\_not\_refresh -session ALL

Execute on: Managed Node

**SIEBSPI-Show Workflow Data Using Metric 'PooledMemoryCalls'**

Shows the workflow data using the metric 'PooledMemoryCalls'.

Command: siebspi\_sarm -call\_graph -metric "PooledMemoryCalls" -do\_not\_refresh -session ALL

Execute on: Managed Node

**SIEBSPI-Show Workflow Data Using Metric 'PooledMemoryUsage'**

Shows the workflow data using the metric 'PooledMemoryUsage'.

Command: siebspi\_sarm -call\_graph -metric "PooledMemoryUsage" -do\_not\_refresh -session ALL

Execute on: Managed Node

**SIEBSPI-Show Workflow Data Using Metric 'SystemMemoryCalls'**

Shows the workflow data using the metric 'SystemMemoryCalls'.

Command: siebspi\_sarm -call\_graph -metric "SystemMemoryCalls" -do\_not\_refresh -session ALL

Execute on: Managed Node

### **SIEBSPI-Show Workflow Data Using Metric 'SystemMemoryUsage'**

Shows the workflow data using the metric 'SystemMemoryUsage'.

Command: `siebspi_sarm -call_graph -metric "SystemMemoryUsage" -do_not_refresh -session ALL`

Execute on: Managed Node

## **SIEBSPI-SARM Parameters**

Tools for changing SARM parameters

### **SIEBSPI- File Size**

Changes the SARM file size.

Command: `siebspi_sarm -parameter SARMFileSize -parameter_area "all" -server "Siebel Server" -component "Siebel Component" -value "15000000"`

Execute on: Managed Node

### **SIEBSPI-Change SARM Buffer Size**

Changes the SARM buffer size.

Command: `siebspi_sarm -parameter SARMBufferSize -parameter_area "all" -server "Siebel Server" -component "Siebel Component" -value "5000000"`

Execute on: Managed Node

### **SIEBSPI-Change SARM Max Files Number**

Changes the SARM maximum files number.

Command: `siebspi_sarm -parameter SARMMaxFiles -parameter_area "all" -server "Siebel Server" -component "Siebel Component" -value "4"`

Execute on: Managed Node

### **SIEBSPI-Change SARM Period**

Changes the SARM period.

Command: `siebspi_sarm -parameter SARMPeriod -parameter_area "all" -server "Siebel Server" -component "Siebel Component" -value "3"`

Execute on: Managed Node

### **SIEBSPI-Start SARM Data Collection on Level 1 (ARM)**

Enables the SARM data collection by setting SARM granularity level to 1. Use this level for general performance monitoring.

Command: `siebspi_sarm -parameter SARMLevel -value "1" -parameter_area "all" -server "Siebel Server" -component "Siebel Component"`

Execute on: Managed Node

### **SIEBSPI-Start SARM Data Collection on Level 2 (Detail)**

Enable SARM data collection by setting SARM granularity level to 2. Use this level for problem diagnostics.



Command: siebspi\_sarm -parameter SARMLLevel -value "2" -parameter\_area "all" -server "Siebel Server" -component "Siebel Component"

Execute on: Managed Node

### **SIEBSPI-Stop SARM Data Collection**

Disables the SARM data collection by setting SARM granularity level to 0.

Command: siebspi\_sarm -parameter SARMLLevel -value "0" -parameter\_area "all" -server "Siebel Server" -component "Siebel Component"

Execute on: Managed Node

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## **SIEBSPI-SARM Performance Aggregation Analysis**

Tools for performing SARM Performance aggregation analysis

### **SIEBSPI-Performance Aggregation Analysis Help**

Displays the help of SPI for Siebel performance aggregation analysis

Command: siebspi\_sarm -help

Execute on: Managed Node

### **SIEBSPI-Run Performance Aggregation Analysis**

Runs the performance aggregation analysis

Command: siebspi\_sarm -run\_paa -include\_sarm\_dirs ""

Execute on: Managed Node

## **SIEBSPI-Show Problematic Areas**

Tools for displaying problematic Siebel areas

### **SIEBSPI-Average Exclusive Memory**

Shows the analysis for the Average Exclusive Memory

Command: siebspi\_sarm -show\_problematic\_area -metric ExclusiveMemory -submetric Average -do\_not\_refresh -detailed

Execute on: Managed Node

### **SIEBSPI-Average Execution Time**

Shows the analysis for the Average Execution Time

Command: siebspi\_sarm -show\_problematic\_area -metric ExecutionTime -submetric Average -do\_not\_refresh -detailed

Execute on: Managed Node

### **SIEBSPI-Average Inclusive Memory**

Shows the analysis for the Average Inclusive Memory.

Command: siebspi\_sarm -show\_problematic\_area -metric InclusiveMemory -submetric Average -do\_not\_refresh -detailed

Execute on: Managed Node

### **SIEBSPI-Average Recursive Time**

Shows the analysis for the Average Recursive Time.

Command: siebspi\_sarm -show\_problematic\_area -metric RecursiveTime -submetric Average -do\_not\_refresh -detailed

Execute on: Managed Node

### **SIEBSPI-Average Response Time**

Show analysis for Average Response Time

Command: siebspi\_sarm -show\_problematic\_area -metric ResponseTime -submetric Average -do\_not\_refresh -detailed

Execute on: Managed Node

### **SIEBSPI-Custom Metric**

Show analysis for custom metric

Command: siebspi\_sarm -show\_problematic\_area -do\_not\_refresh -detailed -metric "metric name e.g. ResponseTime" -submetric "submetric name e.g. Total"

Execute on: Managed Node

### **SIEBSPI-Maximum Execution Time**

Shows the analysis for the Maximum Execution Time

Command: siebspi\_sarm -show\_problematic\_area -metric ExecutionTime -submetric Maximum -do\_not\_refresh -detailed

Execute on: Managed Node

### **SIEBSPI-Maximum Recursive Time**

Show analysis for Maximum Recursive Time

Command: siebspi\_sarm -show\_problematic\_area -metric RecursiveTime -submetric Maximum -do\_not\_refresh -detailed

Execute on: Managed Node

### **SIEBSPI-Percent of Response Execution Time**

Shows the analysis for the Percent of Response Execution Time.

Command: siebspi\_sarm -show\_problematic\_area -metric ExecutionTime -submetric PercentOfResponse -do\_not\_refresh -detailed

Execute on: Managed Node

### **SIEBSPI-Percent of Response Recursive Time**

Show analysis for Percent of Response Recursive Time

Command: siebspi\_sarm -show\_problematic\_area -metric RecursiveTime -submetric PercentOfResponse -do\_not\_refresh -detailed

Execute on: Managed Node

### **SIEBSPI-Total Exclusive Memory**

Show analysis for Total Exclusive Memory

Command: siebspi\_sarm -show\_problematic\_area -metric ExclusiveMemory -submetric Total -do\_not\_refresh -detailed

Execute on: Managed Node

### **SIEBSPI-Total Execution Time**

Shows the analysis for the Total Execution Time

Command: siebspi\_sarm -show\_problematic\_area -metric ExecutionTime -submetric Total -do\_not\_refresh -detailed

Execute on: Managed Node

### **SIEBSPI-Total Inclusive Memory**

Shows the analysis for the Total Inclusive Memory.

Command: siebspi\_sarm -show\_problematic\_area -metric InclusiveMemory -submetric Total -do\_not\_refresh -detailed

Execute on: Managed Node

### **SIEBSPI-Total Recursive Time**

Show analysis for Total Recursive Time

Command: siebspi\_sarm -show\_problematic\_area -metric RecursiveTime -submetric Total -do\_not\_refresh -detailed

Execute on: Managed Node

### **SIEBSPI-Total Response Time**

Shows the analysis for the Total Response Time.

Command: siebspi\_sarm -show\_problematic\_area -metric ResponseTime -submetric Total -do\_not\_refresh -detailed

Execute on: Managed Node

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## **SIEBSPI-Siebel Users Activity**

Tools for Siebel User Activities.

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## **SIEBSPI-Tools**

Administrative and configuration tools for Oracle Siebel CRM.

### **SIEBSPI-Siebel Services**

Tools for manipulation with Siebel services/daemons on nodes.

#### **SIEBSPI-Name Server Status**

Displays the status of the Siebel Gateway Name Server service.

Command: siebspi\_mgr -service ns\_status

Execute on: Managed Node

**SIEBSPI-Siebel Server Status**

Displays the status of the Siebel Server service(s) or daemon(s).

Command: `siebspi_mgr -service server_status`

Execute on: Managed Node

**SIEBSPI-Start Name Server**

Starts the Siebel Gateway Name Server service.

Command: `siebspi_mgr -service start_ns`

Execute on: Managed Node

**SIEBSPI-Start Siebel Server Service**

Starts a Siebel server service/daemon for the specified Siebel server.

Command: `siebspi_mgr -service start_server -s "Siebel Server"`

Execute on: Managed Node

**SIEBSPI-Start WEB Server**

Starts the IIS web service.

Command: `siebspi_mgr -service start_web`

Execute on: Managed Node

**SIEBSPI-Stop Name Server**

Stops the Siebel Gateway Name Server service.

Command: `siebspi_mgr -service stop_ns`

Execute on: Managed Node

**SIEBSPI-Stop Siebel Server Service**

Stops a Siebel server service/daemon for specified Siebel server.

Command: `siebspi_mgr -service stop_server -s "Siebel Server"`

Execute on: Managed Node

**SIEBSPI-Stop WEB Server**

Stops the IIS web service.

Command: `siebspi_mgr -service stop_web`

Execute on: Managed Node

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## SPI for Siebel Policies and Policy Groups

When you install SPI for Siebel, a new top level policy group is added in the HP Operations Manager administrator GUI. The SPI for Siebel policy group contains all policies, used for managing your Oracle Siebel CRM and BI environment.

When you use SPI for Siebel, policies are grouped by their purpose. This structure helps you to quickly find the policies that you need to assign.

SPI for Siebel provides the following main policy groups:

- SIEBSPI-Actuate e.Reporting Server
- SIEBSPI-Business Intelligence
- SIEBSPI-Oracle Secure Enterprise Search
- SIEBSPI-Oracle Siebel CRM
- SIEBSPI-Resonate Central Dispatch
- SIEBSPI-Web Servers

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## SIEBSPI-Actuate e.Reporting Server

### SIEBSPI-Actuate

#### **SIEBSPI\_ACTUATE\_PROCESS**

Monitors the Actuate Report Server service availability.

Execute every: 1m

Command line: siebspi\_extmon -m SIEBSPI\_ACTUATE\_PROCESS

Rules:

Description: service is not running

Treshold: 0.500000

Severity: Critical

#### **SIEBSPI\_REPORTER\_SERVER\_LOG**

Monitors the Actuate Reporter Server log file.

Event log name: <`siebspi\_rptl`>

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## SIEBSPI-Business Intelligence

### SIEBSPI-Oracle Business Intelligence

#### **SIEBSPI-OBI Performance Data**

##### **SIEBSPI\_BI\_CACHE\_PERF**

Collects the cache performance data.

Execute on:

Minute: 12,32,52

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -f BI\_CACHE\_PERF -perf

**SIEBSPI\_BI\_CACHE\_TRACKING\_PERF**

Collects the usage tracking cache performance data.

Execute on:

Minute: 7

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -f BI\_CACHE\_TRACKING\_PERF -perf

**SIEBSPI\_BI\_DB\_LOGIN\_PERF**

Collects the database login time performance data.

Execute on:

Minute: 4,9,14,19,24,29,34,39,44,49,54,59

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -f BI\_DB\_LOGIN\_PERF -perf

**SIEBSPI\_BI\_DB\_TRANSACTION\_PERF**

Collects the database transaction time performance data.

Execute on:

Minute: 1,6,11,16,21,26,31,36,41,46,51,56

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -f BI\_DB\_TRANSACTION\_PERF -perf

**SIEBSPI\_BI\_JOBS\_PERF**

Collects the scheduled jobs performance data.

Execute on:

Minute: 4

Hour: 1,9,17

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -f BI\_JOBS\_PERF -perf

#### **SIEBSPI\_BI\_PROCESS\_PERF**

Collects the performance data for BI processes.

Execute on:

Minute: 0,5,10,15,20,25,30,35,40,45,50,55

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -f BI\_PROCESS\_PERF -perf

#### **SIEBSPI\_BI\_USAGE\_TRACKING\_GENERAL\_PERF**

Collects the usage tracking performance data for all queries.

Execute on:

Minute: 21

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -f BI\_USAGE\_TRACKING\_GENERAL\_PERF -perf

#### **SIEBSPI\_BI\_USAGE\_TRACKING\_PERF**

Collects the usage tracking performance data.

Execute on:

Minute: 51

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -f BI\_USAGE\_TRACKING\_PERF -perf

### **SIEBSPI-OBI Presentation Server**

#### **SIEBSPI\_BI\_AUTODISCOVERY**

Automatically discovers the BI environment.

Execute every: 24h

Command line: siebspi\_bi -autodiscovery

#### **SIEBSPI\_BI\_CPU\_MEM\_EXT**

Sets CPU and MEM thresholds for Presentation Server, Analytics Server, Scheduler Server processes.

Rules:

Object: CLUSTERCONTROLLER CPU

Description: clustercontroller cpu critical

Threshold: 90

Severity: Critical

Object: CLUSTERCONTROLLER CPU

Description: clustercontroller cpu warning

Threshold: 40

Severity: Warning

Object: CLUSTERCONTROLLER CPU

Description: clustercontroller cpu minor

Threshold: 70

Severity: Minor

Object: CLUSTERCONTROLLER MEM

Description: clustercontroller mem major

Threshold: 1000000

Severity: Major

Object: CLUSTERCONTROLLER MEM

Description: clustercontroller mem warning

Threshold: 500000

Severity: Warning

Object: CLUSTERCONTROLLER MEM

Description: clustercontroller mem minor

Threshold: 800000

Severity: Minor

Object: ERROR

Description: Not running

Threshold: -902

Severity: Minor

Object: JAVA\_HOST CPU



Description: javahost cpu critical  
Threshold: 90  
Severity: Critical

Object: JAVA\_HOST CPU  
Description: javahost cpu warning  
Threshold: 40  
Severity: Warning

Object: JAVA\_HOST CPU  
Description: javahost cpu minor  
Threshold: 70  
Severity: Minor

Object: JAVA\_HOST MEM  
Description: javahost mem major  
Threshold: 1000000  
Severity: Major

Object: JAVA\_HOST MEM  
Description: javahost mem warning  
Threshold: 500000  
Severity: Warning

Object: JAVA\_HOST MEM  
Description: javahost mem minor  
Threshold: 800000  
Severity: Minor

Object: PRESENTATION CPU  
Description: presentation cpu critical  
Threshold: 90  
Severity: Critical

Object: PRESENTATION CPU  
Description: presentation cpu warning  
Threshold: 40

Severity: Warning

Object: PRESENTATION CPU

Description: presentation cpu minor

Threshold: 70

Severity: Minor

Object: PRESENTATION MEM

Description: presentation mem major

Threshold: 1000000

Severity: Major

Object: PRESENTATION MEM

Description: presentation mem warning

Threshold: 500000

Severity: Warning

Object: PRESENTATION MEM

Description: presentation mem minor

Threshold: 800000

Severity: Minor

Object: SCHEDULER CPU

Description: scheduler cpu critical

Threshold: 90

Severity: Critical

Object: SCHEDULER CPU

Description: scheduler cpu warning

Threshold: 40

Severity: Warning

Object: SCHEDULER CPU

Description: scheduler cpu minor

Threshold: 70

Severity: Minor

Object: SCHEDULER MEM  
Description: scheduler mem major  
Threshold: 1000000  
Severity: Major

Object: SCHEDULER MEM  
Description: scheduler mem warning  
Threshold: 500000  
Severity: Warning

Object: SCHEDULER MEM  
Description: scheduler mem minor  
Threshold: 800000  
Severity: Minor

Object: SERVER CPU  
Description: server cpu critical  
Threshold: 90  
Severity: Critical

Object: SERVER CPU  
Description: server cpu warning  
Threshold: 40  
Severity: Warning

Object: SERVER CPU  
Description: server cpu minor  
Threshold: 70  
Severity: Minor

Object: SERVER MEM  
Description: server mem major  
Threshold: 1000000  
Severity: Major

Object: SERVER MEM  
Description: server mem warning

Treshold: 500000  
Severity: Warning

Object: SERVER MEM  
Description: server mem minor  
Treshold: 800000  
Severity: Minor

**SIEBSPI\_BI\_JAVA\_HOST\_CPU**

Monitors the Java host process CPU usage.

Execute every: 7m35s

Command line: siebspi\_bi -m SIEBSPI\_BI\_JAVA\_HOST\_CPU -cpu

**SIEBSPI\_BI\_JAVA\_HOST\_MEM**

Monitors the Java host process memory usage.

Execute every: 6m55s

Command line: siebspi\_bi -m SIEBSPI\_BI\_JAVA\_HOST\_MEM -mem

**SIEBSPI\_BI\_JAVA\_HOST\_PORT**

Monitors the Java host port availability.

Execute every: 5m10s

Command line: siebspi\_bi -m SIEBSPI\_BI\_JAVA\_HOST\_PORT -port

Rules:

Description: Port unavailable

Treshold: 2

Severity: Critical

Description: Error

Treshold: -902

Severity: Major

Description: Port available

Treshold: 1

Severity: Normal

**SIEBSPI\_BI\_JAVA\_HOST\_SERVICE**

Monitors the Java host service status.

Execute every: 3m30s

Command line: siebspi\_bi -m SIEBSPI\_BI\_JAVA\_HOST\_SERVICE -status

**SIEBSPI\_BI\_PRESENTATION\_SERVER\_CPU**

Monitors the Presentation Server process CPU usage.

Execute every: 6m50s

Command line: siebspi\_bi -m SIEBSPI\_BI\_PRESENTATION\_SERVER\_CPU -cpu

**SIEBSPI\_BI\_PRESENTATION\_SERVER\_MEM**

Monitors the Presentation Server process MEM usage.

Execute every: 6m55s

Command line: siebspi\_bi -m SIEBSPI\_BI\_PRESENTATION\_SERVER\_MEM -mem

**SIEBSPI\_BI\_PRESENTATION\_SERVER\_PORT**

Monitors the Presentation Server port availability.

Execute every: 4m50s

Command line: siebspi\_bi -m SIEBSPI\_BI\_PRESENTATION\_SERVER\_PORT -port

Rules:

Description: Port unavailable

Threshold: 2

Severity: Critical

Description: Error

Threshold: -902

Severity: Major

Description: Port available

Threshold: 1

Severity: Normal

**SIEBSPI\_BI\_PRESENTATION\_SERVER\_SERVICE**

Monitors the Presentation Server service.

Execute every: 2m50s

Command line: siebspi\_bi -m SIEBSPI\_BI\_PRESENTATION\_SERVER\_SERVICE -status

**SIEBSPI-OBI Scheduler**

**SIEBSPI\_BI\_AUTODISCOVERY**

Automatically discovers the BI environment.

Execute every: 24h

Command line: siebspi\_bi -autodiscovery

**SIEBSPI\_BI\_CACHE\_SIZE**

Monitors the BI cache size.

Execute every: 29m

Command line: siebspi\_bi -m SIEBSPI\_BI\_CACHE\_SIZE -cache

Rules:

Object: ERROR

Description: Cache error

Treshold: -902

Severity: Major

**SIEBSPI\_BI\_CACHE\_SIZE\_EXT**

Intercepts the BI cache size messages.

**SIEBSPI\_BI\_CPU\_MEM\_EXT**

Sets CPU and MEM thresholds for Presentation Server, Analytics Server, Scheduler Server processes.

Rules:

Object: CLUSTERCONTROLLER CPU

Description: clustercontroller cpu critical

Treshold: 90

Severity: Critical

Object: CLUSTERCONTROLLER CPU

Description: clustercontroller cpu warning

Treshold: 40

Severity: Warning

Object: CLUSTERCONTROLLER CPU

Description: clustercontroller cpu minor

Treshold: 70

Severity: Minor

Object: CLUSTERCONTROLLER MEM

Description: clustercontroller mem major

Treshold: 1000000

Severity: Major

Object: CLUSTERCONTROLLER MEM  
Description: clustercontroller mem warning  
Threshold: 500000  
Severity: Warning

Object: CLUSTERCONTROLLER MEM  
Description: clustercontroller mem minor  
Threshold: 800000  
Severity: Minor

Object: ERROR  
Description: Not running  
Threshold: -902  
Severity: Minor

Object: JAVA\_HOST CPU  
Description: javahost cpu critical  
Threshold: 90  
Severity: Critical

Object: JAVA\_HOST CPU  
Description: javahost cpu warning  
Threshold: 40  
Severity: Warning

Object: JAVA\_HOST CPU  
Description: javahost cpu minor  
Threshold: 70  
Severity: Minor

Object: JAVA\_HOST MEM  
Description: javahost mem major  
Threshold: 1000000  
Severity: Major

Object: JAVA\_HOST MEM

Description: javahost mem warning  
Treshold: 500000  
Severity: Warning

Object: JAVA\_HOST MEM  
Description: javahost mem minor  
Treshold: 800000  
Severity: Minor

Object: PRESENTATION CPU  
Description: presentation cpu critical  
Treshold: 90  
Severity: Critical

Object: PRESENTATION CPU  
Description: presentation cpu warning  
Treshold: 40  
Severity: Warning

Object: PRESENTATION CPU  
Description: presentation cpu minor  
Treshold: 70  
Severity: Minor

Object: PRESENTATION MEM  
Description: presentation mem major  
Treshold: 1000000  
Severity: Major

Object: PRESENTATION MEM  
Description: presentation mem warning  
Treshold: 500000  
Severity: Warning

Object: PRESENTATION MEM  
Description: presentation mem minor  
Treshold: 800000



Severity: Minor

Object: SCHEDULER CPU

Description: scheduler cpu critical

Threshold: 90

Severity: Critical

Object: SCHEDULER CPU

Description: scheduler cpu warning

Threshold: 40

Severity: Warning

Object: SCHEDULER CPU

Description: scheduler cpu minor

Threshold: 70

Severity: Minor

Object: SCHEDULER MEM

Description: scheduler mem major

Threshold: 1000000

Severity: Major

Object: SCHEDULER MEM

Description: scheduler mem warning

Threshold: 500000

Severity: Warning

Object: SCHEDULER MEM

Description: scheduler mem minor

Threshold: 800000

Severity: Minor

Object: SERVER CPU

Description: server cpu critical

Threshold: 90

Severity: Critical

Object: SERVER CPU  
Description: server cpu warning  
Treshold: 40  
Severity: Warning

Object: SERVER CPU  
Description: server cpu minor  
Treshold: 70  
Severity: Minor

Object: SERVER MEM  
Description: server mem major  
Treshold: 1000000  
Severity: Major

Object: SERVER MEM  
Description: server mem warning  
Treshold: 500000  
Severity: Warning

Object: SERVER MEM  
Description: server mem minor  
Treshold: 800000  
Severity: Minor

**SIEBSPI\_BI\_DB\_CONNECTIVITY**

Monitors the connectivity from the server to the database.  
Execute every: 3m50s  
Command line: siebspi\_bi -m SIEBSPI\_BI\_DB\_CONNECTIVITY -c  
Rules:  
Description: Connectivity  
Treshold: 1  
Severity: Critical

**SIEBSPI\_BI\_DB\_LOGIN\_TIME**

Monitors the login time to the database.

Execute every: 5m50s

Command line: siebspi\_bi -m SIEBSPI\_BI\_DB\_LOGIN\_TIME -login

**SIEBSPI\_BI\_DB\_TRANSACTION\_TIME**

Monitors the time of a dummy transaction against the database.

Execute every: 6m10s

Command line: siebspi\_bi -m SIEBSPI\_BI\_DB\_TRANSACTION\_TIME -transaction

**SIEBSPI\_BI\_FAILED\_JOBS\_QUERY**

Monitors the failed manager jobs.

Execute every: 24h

Command line: siebspi\_bi -m SIEBSPI\_BI\_FAILED\_JOBS\_QUERY -sqlfile  
siebspi\_bi\_jobs.sql -threshold 1 -thr\_column 2 -thresholdday

Rules:

Object: ERROR

Description: DB Error

Treshold: -902

Severity: Minor

**SIEBSPI\_BI\_FAILED\_JOBS\_QUERY\_EXT**

Intercepts the failed manager jobs messages.

Execute every: 24h

Rules:

Object: ERROR

Description: DB Error

Treshold: -902

Severity: Minor

**SIEBSPI\_BI\_FAILED\_SCHEDULER\_QUERY**

Monitors the failed scheduler jobs.

Execute every: 24h5m

Command line: siebspi\_bi -m SIEBSPI\_BI\_FAILED\_SCHEDULER\_QUERY -sqlfile  
siebspi\_bi\_scheduler.sql -threshold 1 -thr\_column 2 -thresholdday

Rules:

Object: ERROR

Description: DB Error

Treshold: -902

Severity: Minor

**SIEBSPI\_BI\_FAILED\_SCHEDULER\_QUERY\_EXT**

Intercepts the failed scheduler jobs messages.

Execute every: 24h5m

Rules:

Object: ERROR

Description: DB Error

Treshold: -902

Severity: Minor

**SIEBSPI\_BI\_FTP\_AVAILABILITY**

Monitors the ftp server availability.

Execute every: 11m

Command line: siebspi\_bi -m SIEBSPI\_BI\_FTP\_AVAILABILITY -ftp

**SIEBSPI\_BI\_LOG\_SCHEDULER\_EXT**

Intercepts the Oracle BI Scheduler log file messages.

**SIEBSPI\_BI\_MAIL\_AVAILABILITY**

Monitors the mail server availability.

Execute every: 11m30s

Command line: siebspi\_bi -m SIEBSPI\_BI\_MAIL\_AVAILABILITY -mail

**SIEBSPI\_BI\_SCHEDULER\_CPU**

Monitors the Scheduler process CPU usage.

Execute every: 6m45s

Command line: siebspi\_bi -m SIEBSPI\_BI\_SCHEDULER\_CPU -cpu

**SIEBSPI\_BI\_SCHEDULER\_MEM**

Monitors the Scheduler process MEM usage.

Execute every: 6m45s

Command line: siebspi\_bi -m SIEBSPI\_BI\_SCHEDULER\_MEM -mem

**SIEBSPI\_BI\_SCHEDULER\_PORT**

Monitors the Scheduler port availability.

Execute every: 5m30s

Command line: siebspi\_bi -m SIEBSPI\_BI\_SCHEDULER\_PORT -port

Rules:

Description: Port unavailable

Threshold: 2  
Severity: Critical

Description: Error  
Threshold: -902  
Severity: Major

Description: Port available  
Threshold: 1  
Severity: Normal

#### **SIEBSPI\_BI\_SCHEDULER\_SERVICE**

Monitors the Scheduler service.

Execute every: 2m45s

Command line: siebspi\_bi -m SIEBSPI\_BI\_SCHEDULER\_SERVICE -status

#### **SIEBSPI\_BI\_LOG\_SCHEDULER**

Monitors the Scheduler server log file for error messages.

Execute on:

Minute: 16,41

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -log SCHEDULER

#### **SIEBSPI-OBI Server**

##### **SIEBSPI\_BI\_AUTODISCOVERY**

Automatically discovers the BI environment.

Execute every: 24h

Command line: siebspi\_bi -autodiscovery

##### **SIEBSPI\_BI\_AVG\_DURATION\_QUERY**

Monitors the average duration of queries.

Execute every: 31m

Command line: siebspi\_bi -m SIEBSPI\_BI\_AVG\_DURATION\_QUERY -sqlfile  
siebspi\_bi\_average.sql -threshold 10 -thr\_column 1

Rules:

Object: ERROR

Description: Avg query Error

Treshold: -902

Severity: Critical

**SIEBSPI\_BI\_AVG\_DURATION\_QUERY\_EXT**

Intercepts the average duration of queries messages.

**SIEBSPI\_BI\_CACHE\_PERCENTAGE\_QUERY**

Monitors the percentage of queries read from cache messages.

Execute every: 31m30s

Command line: siebspi\_bi -m SIEBSPI\_BI\_CACHE\_PERCENTAGE\_QUERY -sqlfile siebspi\_bi\_cache.sql -threshold 0 -thr\_column 1

**SIEBSPI\_BI\_CACHE\_PERCENTAGE\_QUERY\_EXT**

Intercepts the percentage of queries read from cache.

Execute every: 31m30s

Rules:

Object: ERROR

Description: DB Error

Treshold: -900

Severity: Minor

**SIEBSPI\_BI\_CACHE\_SIZE**

Monitors the BI cache size.

Execute every: 29m

Command line: siebspi\_bi -m SIEBSPI\_BI\_CACHE\_SIZE -cache

Rules:

Object: ERROR

Description: Cache error

Treshold: -902

Severity: Major

**SIEBSPI\_BI\_CACHE\_SIZE\_EXT**

Intercepts the BI cache size messages.

**SIEBSPI\_BI\_CLUSTERCONTROLLER\_CPU**

Monitors the Cluster Controller process CPU usage.

Execute every: 3m20s

Command line: siebspi\_bi -m SIEBSPI\_BI\_CLUSTERCONTROLLER\_CPU -cpu

**SIEBSPI\_BI\_CLUSTERCONTROLLER\_MEM**

Monitors the Cluster Controller process memory usage.

Execute every: 7m10s

Command line: siebspi\_bi -m SIEBSPI\_BI\_CLUSTERCONTROLLER\_MEM -mem

**SIEBSPI\_BI\_CLUSTERCONTROLLER\_PORT**

Monitors the Cluster Controller port availability.

Execute every: 5m21s

Command line: siebspi\_bi -m SIEBSPI\_BI\_CLUSTERCONTROLLER\_PORT -port

Rules:

Description: Port Unavailable

Threshold: 2

Severity: Critical

Description: Error

Threshold: -902

Severity: Major

Description: Port Available

Threshold: 1

Severity: Normal

**SIEBSPI\_BI\_CLUSTERCONTROLLER\_SERVICE**

Monitors the Cluster Controller service.

Execute every: 3m

Command line: siebspi\_bi -m SIEBSPI\_BI\_CLUSTERCONTROLLER\_SERVICE -status

**SIEBSPI\_BI\_CPU\_MEM\_EXT**

Sets CPU and MEM thresholds for Presentation Server, Analytics Server, Scheduler Server processes.

Rules:

Object: CLUSTERCONTROLLER CPU

Description: clustercontroller cpu critical

Threshold: 90

Severity: Critical

Object: CLUSTERCONTROLLER CPU

Description: clustercontroller cpu warning  
Treshold: 40  
Severity: Warning

Object: CLUSTERCONTROLLER CPU  
Description: clustercontroller cpu minor  
Treshold: 70  
Severity: Minor

Object: CLUSTERCONTROLLER MEM  
Description: clustercontroller mem major  
Treshold: 1000000  
Severity: Major

Object: CLUSTERCONTROLLER MEM  
Description: clustercontroller mem warning  
Treshold: 500000  
Severity: Warning

Object: CLUSTERCONTROLLER MEM  
Description: clustercontroller mem minor  
Treshold: 800000  
Severity: Minor

Object: ERROR  
Description: Not running  
Treshold: -902  
Severity: Minor

Object: JAVA\_HOST CPU  
Description: javahost cpu critical  
Treshold: 90  
Severity: Critical

Object: JAVA\_HOST CPU  
Description: javahost cpu warning  
Treshold: 40



Severity: Warning

Object: JAVA\_HOST CPU

Description: javahost cpu minor

Threshold: 70

Severity: Minor

Object: JAVA\_HOST MEM

Description: javahost mem major

Threshold: 1000000

Severity: Major

Object: JAVA\_HOST MEM

Description: javahost mem warning

Threshold: 500000

Severity: Warning

Object: JAVA\_HOST MEM

Description: javahost mem minor

Threshold: 800000

Severity: Minor

Object: PRESENTATION CPU

Description: presentation cpu critical

Threshold: 90

Severity: Critical

Object: PRESENTATION CPU

Description: presentation cpu warning

Threshold: 40

Severity: Warning

Object: PRESENTATION CPU

Description: presentation cpu minor

Threshold: 70

Severity: Minor

Object: PRESENTATION MEM  
Description: presentation mem major  
Threshold: 1000000  
Severity: Major

Object: PRESENTATION MEM  
Description: presentation mem warning  
Threshold: 500000  
Severity: Warning

Object: PRESENTATION MEM  
Description: presentation mem minor  
Threshold: 800000  
Severity: Minor

Object: SCHEDULER CPU  
Description: scheduler cpu critical  
Threshold: 90  
Severity: Critical

Object: SCHEDULER CPU  
Description: scheduler cpu warning  
Threshold: 40  
Severity: Warning

Object: SCHEDULER CPU  
Description: scheduler cpu minor  
Threshold: 70  
Severity: Minor

Object: SCHEDULER MEM  
Description: scheduler mem major  
Threshold: 1000000  
Severity: Major

Object: SCHEDULER MEM  
Description: scheduler mem warning

Threshold: 500000  
Severity: Warning

Object: SCHEDULER MEM  
Description: scheduler mem minor  
Threshold: 800000  
Severity: Minor

Object: SERVER CPU  
Description: server cpu critical  
Threshold: 90  
Severity: Critical

Object: SERVER CPU  
Description: server cpu warning  
Threshold: 40  
Severity: Warning

Object: SERVER CPU  
Description: server cpu minor  
Threshold: 70  
Severity: Minor

Object: SERVER MEM  
Description: server mem major  
Threshold: 1000000  
Severity: Major

Object: SERVER MEM  
Description: server mem warning  
Threshold: 500000  
Severity: Warning

Object: SERVER MEM  
Description: server mem minor  
Threshold: 800000  
Severity: Minor

**SIEBSPI\_BI\_DB\_CONNECTIVITY**

Monitors the connectivity from the server to the database.

Execute every: 3m50s

Command line: siebspi\_bi -m SIEBSPI\_BI\_DB\_CONNECTIVITY -c

Rules:

Description: Connectivity

Threshold: 1

Severity: Critical

**SIEBSPI\_BI\_DB\_LOGIN\_TIME**

Monitors the login time to the database.

Execute every: 5m50s

Command line: siebspi\_bi -m SIEBSPI\_BI\_DB\_LOGIN\_TIME -login

**SIEBSPI\_BI\_DB\_TRANSACTION\_TIME**

Monitors the time of a dummy transaction against the database.

Execute every: 6m10s

Command line: siebspi\_bi -m SIEBSPI\_BI\_DB\_TRANSACTION\_TIME -transaction

**SIEBSPI\_BI\_LOG\_CLUSTER\_EXT**

Intercepts the Oracle BI ClusterController log file messages.

**SIEBSPI\_BI\_LOG\_SERVER\_EXT**

Intercepts the Oracle BI Server log file messages.

**SIEBSPI\_BI\_OC4J\_PORT**

Monitors the OC4J port availability.

Execute every: 4m50s

Command line: siebspi\_bi -m SIEBSPI\_BI\_OC4J\_PORT -port

Rules:

Description: Port unavailable

Threshold: 2

Severity: Critical

Description: Error

Threshold: -902

Severity: Major

Description: Port available

Threshold: 1

Severity: Normal

#### **SIEBSPI\_BI\_RETURNED\_ROWS\_QUERY**

Monitors the queries with a large number of rows returned to the client.

Execute every: 59m

Command line: siebspi\_bi -m SIEBSPI\_BI\_RETURNED\_ROWS\_QUERY -sqlfile siebspi\_bi\_rows.sql -threshold 100000 -thr\_column 3

Rules:

Object: ERROR

Description: DB Error

Threshold: -902

Severity: Minor

#### **SIEBSPI\_BI\_RETURNED\_ROWS\_QUERY\_EXT**

Intercepts the queries with a large number of rows returned to the client messages.

Execute every: 59m

Rules:

Object: ERROR

Description: DB Error

Threshold: -902

Severity: Minor

#### **SIEBSPI\_BI\_SERVER\_CPU**

Monitors the BI Server process CPU usage.

Execute every: 5m30s

Command line: siebspi\_bi -m SIEBSPI\_BI\_SERVER\_CPU -cpu

#### **SIEBSPI\_BI\_SERVER\_MEM**

Monitors the Oracle BI Server process MEM usage.

Execute every: 5m50s

Command line: siebspi\_bi -m SIEBSPI\_BI\_SERVER\_MEM -mem

#### **SIEBSPI\_BI\_SERVER\_PORT**

Monitors the BI Server port availability.

Execute every: 4m15s

Command line: siebspi\_bi -m SIEBSPI\_BI\_SERVER\_PORT -port

Rules:

Description: Port unavailable

Treshold: 2

Severity: Critical

Description: Error

Treshold: -902

Severity: Major

Description: Port Available

Treshold: 1

Severity: Normal

#### **SIEBSPI\_BI\_SERVER\_SERVICE**

Monitors the BI Server service.

Execute every: 2m5s

Command line: siebspi\_bi -m SIEBSPI\_BI\_SERVER\_SERVICE -status

#### **SIEBSPI\_BI\_LOG\_CLUSTER**

Monitors the ClusterController log file for error messages.

Execute on:

Minute: 13,43

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -log CLUSTER

#### **SIEBSPI\_BI\_LOG\_SERVER**

Monitors the Server log file for error messages.

Execute on:

Minute: 10,40

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -log SERVER

## **SIEBSPI-Siebel Analytics**

### **SIEBSPI-SA Performance Data**

#### **SIEBSPI\_BI\_CACHE\_PERF**

Collects the cache performance data.

Execute on:

Minute: 12,32,52

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -f BI\_CACHE\_PERF -perf

#### **SIEBSPI\_BI\_CACHE\_TRACKING\_PERF**

Collects the usage tracking cache performance data.

Execute on:

Minute: 7

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -f BI\_CACHE\_TRACKING\_PERF -perf

#### **SIEBSPI\_BI\_DB\_LOGIN\_PERF**

Collects the database login time performance data.

Execute on:

Minute: 4,9,14,19,24,29,34,39,44,49,54,59

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -f BI\_DB\_LOGIN\_PERF -perf

#### **SIEBSPI\_BI\_DB\_TRANSACTION\_PERF**

Collects the database transaction time performance data.

Execute on:

Minute: 1,6,11,16,21,26,31,36,41,46,51,56

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -f BI\_DB\_TRANSACTION\_PERF -perf

**SIEBSPI\_BI\_JOBS\_PERF**

Collects the scheduled jobs performance data.

Execute on:

Minute: 4

Hour: 1,9,17

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -f BI\_JOBS\_PERF -perf

**SIEBSPI\_BI\_PROCESS\_PERF**

Collects the performance data for BI processes.

Execute on:

Minute: 0,5,10,15,20,25,30,35,40,45,50,55

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -f BI\_PROCESS\_PERF -perf

**SIEBSPI\_BI\_USAGE\_TRACKING\_GENERAL\_PERF**

Collects the usage tracking performance data for all queries.

Execute on:

Minute: 21

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -f BI\_USAGE\_TRACKING\_GENERAL\_PERF -perf

**SIEBSPI\_BI\_USAGE\_TRACKING\_PERF**

Collects the usage tracking performance data.

Execute on:

Minute: 51

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_bi -f BI\_USAGE\_TRACKING\_PERF -perf

**SIEBSPI-SA Scheduler****SIEBSPI\_BI\_AUTODISCOVERY**

Automatically discovers the BI environment.



Execute every: 24h

Command line: siebspi\_bi -autodiscovery

**SIEBSPI\_BI\_CACHE\_SIZE**

Monitors the BI cache size.

Execute every: 29m

Command line: siebspi\_bi -m SIEBSPI\_BI\_CACHE\_SIZE -cache

Rules:

Object: ERROR

Description: Cache error

Treshold: -902

Severity: Major

**SIEBSPI\_BI\_CACHE\_SIZE\_EXT**

Intercepts the BI cache size messages.

**SIEBSPI\_BI\_CPU\_MEM\_EXT**

Sets CPU and MEM thresholds for Presentation Server, Analytics Server, Scheduler Server processes.

Rules:

Object: CLUSTERCONTROLLER CPU

Description: clustercontroller cpu critical

Treshold: 90

Severity: Critical

Object: CLUSTERCONTROLLER CPU

Description: clustercontroller cpu warning

Treshold: 40

Severity: Warning

Object: CLUSTERCONTROLLER CPU

Description: clustercontroller cpu minor

Treshold: 70

Severity: Minor

Object: CLUSTERCONTROLLER MEM

Description: clustercontroller mem major

Treshold: 1000000

Severity: Major

Object: CLUSTERCONTROLLER MEM  
Description: clustercontroller mem warning  
Treshold: 500000  
Severity: Warning

Object: CLUSTERCONTROLLER MEM  
Description: clustercontroller mem minor  
Treshold: 800000  
Severity: Minor

Object: ERROR  
Description: Not running  
Treshold: -902  
Severity: Minor

Object: JAVA\_HOST CPU  
Description: javahost cpu critical  
Treshold: 90  
Severity: Critical

Object: JAVA\_HOST CPU  
Description: javahost cpu warning  
Treshold: 40  
Severity: Warning

Object: JAVA\_HOST CPU  
Description: javahost cpu minor  
Treshold: 70  
Severity: Minor

Object: JAVA\_HOST MEM  
Description: javahost mem major  
Treshold: 1000000  
Severity: Major

Object: JAVA\_HOST MEM  
Description: javahost mem warning  
Treshold: 500000  
Severity: Warning

Object: JAVA\_HOST MEM  
Description: javahost mem minor  
Treshold: 800000  
Severity: Minor

Object: PRESENTATION CPU  
Description: presentation cpu critical  
Treshold: 90  
Severity: Critical

Object: PRESENTATION CPU  
Description: presentation cpu warning  
Treshold: 40  
Severity: Warning

Object: PRESENTATION CPU  
Description: presentation cpu minor  
Treshold: 70  
Severity: Minor

Object: PRESENTATION MEM  
Description: presentation mem major  
Treshold: 1000000  
Severity: Major

Object: PRESENTATION MEM  
Description: presentation mem warning  
Treshold: 500000  
Severity: Warning

Object: PRESENTATION MEM  
Description: presentation mem minor

Threshold: 800000  
Severity: Minor

Object: SCHEDULER CPU  
Description: scheduler cpu critical  
Threshold: 90  
Severity: Critical

Object: SCHEDULER CPU  
Description: scheduler cpu warning  
Threshold: 40  
Severity: Warning

Object: SCHEDULER CPU  
Description: scheduler cpu minor  
Threshold: 70  
Severity: Minor

Object: SCHEDULER MEM  
Description: scheduler mem major  
Threshold: 1000000  
Severity: Major

Object: SCHEDULER MEM  
Description: scheduler mem warning  
Threshold: 500000  
Severity: Warning

Object: SCHEDULER MEM  
Description: scheduler mem minor  
Threshold: 800000  
Severity: Minor

Object: SERVER CPU  
Description: server cpu critical  
Threshold: 90  
Severity: Critical

Object: SERVER CPU  
Description: server cpu warning  
Threshold: 40  
Severity: Warning

Object: SERVER CPU  
Description: server cpu minor  
Threshold: 70  
Severity: Minor

Object: SERVER MEM  
Description: server mem major  
Threshold: 1000000  
Severity: Major

Object: SERVER MEM  
Description: server mem warning  
Threshold: 500000  
Severity: Warning

Object: SERVER MEM  
Description: server mem minor  
Threshold: 800000  
Severity: Minor

**SIEBSPI\_BI\_DB\_CONNECTIVITY**

Monitors the connectivity from the server to the database.

Execute every: 3m50s

Command line: siebspi\_bi -m SIEBSPI\_BI\_DB\_CONNECTIVITY -c

Rules:

Description: Connectivity

Threshold: 1

Severity: Critical

**SIEBSPI\_BI\_DB\_LOGIN\_TIME**

Monitors the login time to the database.

Execute every: 5m50s

Command line: siebspi\_bi -m SIEBSPI\_BI\_DB\_LOGIN\_TIME -login

**SIEBSPI\_BI\_DB\_TRANSACTION\_TIME**

Monitors the time of a dummy transaction against the database.

Execute every: 6m10s

Command line: siebspi\_bi -m SIEBSPI\_BI\_DB\_TRANSACTION\_TIME -transaction

**SIEBSPI\_BI\_FAILED\_JOBS\_QUERY**

Monitors the failed manager jobs.

Execute every: 24h

Command line: siebspi\_bi -m SIEBSPI\_BI\_FAILED\_JOBS\_QUERY -sqlfile  
siebspi\_bi\_jobs.sql -threshold 1 -thr\_column 2 -thresholdday

Rules:

Object: ERROR

Description: DB Error

Treshold: -902

Severity: Minor

**SIEBSPI\_BI\_FAILED\_JOBS\_QUERY\_EXT**

Intercepts the failed manager jobs messages.

Execute every: 24h

Rules:

Object: ERROR

Description: DB Error

Treshold: -902

Severity: Minor

**SIEBSPI\_BI\_FTP\_AVAILABILITY**

Monitors the ftp server availability.

Execute every: 11m

Command line: siebspi\_bi -m SIEBSPI\_BI\_FTP\_AVAILABILITY -ftp

**SIEBSPI\_BI\_MAIL\_AVAILABILITY**

Monitors the mail server availability.

Execute every: 11m30s

Command line: siebspi\_bi -m SIEBSPI\_BI\_MAIL\_AVAILABILITY -mail

**SIEBSPI\_BI\_SCHEDULER\_CPU**

Monitors the Scheduler process CPU usage.

Execute every: 6m45s

Command line: siebspi\_bi -m SIEBSPI\_BI\_SCHEDULER\_CPU -cpu

**SIEBSPI\_BI\_SCHEDULER\_MEM**

Monitors the Scheduler process MEM usage.

Execute every: 6m45s

Command line: siebspi\_bi -m SIEBSPI\_BI\_SCHEDULER\_MEM -mem

**SIEBSPI\_BI\_SCHEDULER\_PORT**

Monitors the Scheduler port availability.

Execute every: 5m30s

Command line: siebspi\_bi -m SIEBSPI\_BI\_SCHEDULER\_PORT -port

Rules:

Description: Port unavailable

Treshold: 2

Severity: Critical

Description: Error

Treshold: -902

Severity: Major

Description: Port available

Treshold: 1

Severity: Normal

**SIEBSPI\_BI\_SCHEDULER\_SERVICE**

Monitors the Scheduler service.

Execute every: 2m45s

Command line: siebspi\_bi -m SIEBSPI\_BI\_SCHEDULER\_SERVICE -status

**SIEBSPI-SA Server**

**SIEBSPI\_BI\_AUTODISCOVERY**

Automatically discovers the BI environment.

Execute every: 24h

Command line: siebspi\_bi -autodiscovery

**SIEBSPI\_BI\_AVG\_DURATION\_QUERY**

Monitors the average duration of queries.

Execute every: 31m

Command line: siebspi\_bi -m SIEBSPI\_BI\_AVG\_DURATION\_QUERY -sqlfile siebspi\_bi\_average.sql -threshold 10 -thr\_column 1

Rules:

Object: ERROR

Description: Avg query Error

Treshold: -902

Severity: Critical

**SIEBSPI\_BI\_AVG\_DURATION\_QUERY\_EXT**

Intercepts the average duration of queries messages.

**SIEBSPI\_BI\_CACHE\_PERCENTAGE\_QUERY**

Monitors the percentage of queries read from cache messages.

Execute every: 31m30s

Command line: siebspi\_bi -m SIEBSPI\_BI\_CACHE\_PERCENTAGE\_QUERY -sqlfile siebspi\_bi\_cache.sql -threshold 0 -thr\_column 1

**SIEBSPI\_BI\_CACHE\_PERCENTAGE\_QUERY\_EXT**

Intercepts the percentage of queries read from cache.

Execute every: 31m30s

Rules:

Object: ERROR

Description: DB Error

Treshold: -900

Severity: Minor

**SIEBSPI\_BI\_CACHE\_SIZE**

Monitors the BI cache size.

Execute every: 29m

Command line: siebspi\_bi -m SIEBSPI\_BI\_CACHE\_SIZE -cache

Rules:

Object: ERROR

Description: Cache error

Treshold: -902

Severity: Major



**SIEBSPI\_BI\_CACHE\_SIZE\_EXT**

Intercepts the BI cache size messages.

**SIEBSPI\_BI\_CLUSTERCONTROLLER\_CPU**

Monitors the Cluster Controller process CPU usage.

Execute every: 3m20s

Command line: siebspi\_bi -m SIEBSPI\_BI\_CLUSTERCONTROLLER\_CPU -cpu

**SIEBSPI\_BI\_CLUSTERCONTROLLER\_MEM**

Monitors the Cluster Controller process memory usage.

Execute every: 7m10s

Command line: siebspi\_bi -m SIEBSPI\_BI\_CLUSTERCONTROLLER\_MEM -mem

**SIEBSPI\_BI\_CLUSTERCONTROLLER\_PORT**

Monitors the Cluster Controller port availability.

Execute every: 5m21s

Command line: siebspi\_bi -m SIEBSPI\_BI\_CLUSTERCONTROLLER\_PORT -port

Rules:

Description: Port Unavailable

Threshold: 2

Severity: Critical

Description: Error

Threshold: -902

Severity: Major

Description: Port Available

Threshold: 1

Severity: Normal

**SIEBSPI\_BI\_CLUSTERCONTROLLER\_SERVICE**

Monitors the Cluster Controller service.

Execute every: 3m

Command line: siebspi\_bi -m SIEBSPI\_BI\_CLUSTERCONTROLLER\_SERVICE -status

**SIEBSPI\_BI\_CPU\_MEM\_EXT**

Sets CPU and MEM thresholds for Presentation Server, Analytics Server, Scheduler Server processes.

Rules:

Object: CLUSTERCONTROLLER CPU

Description: clustercontroller cpu critical

Threshold: 90

Severity: Critical

Object: CLUSTERCONTROLLER CPU

Description: clustercontroller cpu warning

Threshold: 40

Severity: Warning

Object: CLUSTERCONTROLLER CPU

Description: clustercontroller cpu minor

Threshold: 70

Severity: Minor

Object: CLUSTERCONTROLLER MEM

Description: clustercontroller mem major

Threshold: 1000000

Severity: Major

Object: CLUSTERCONTROLLER MEM

Description: clustercontroller mem warning

Threshold: 500000

Severity: Warning

Object: CLUSTERCONTROLLER MEM

Description: clustercontroller mem minor

Threshold: 800000

Severity: Minor

Object: ERROR

Description: Not running

Threshold: -902

Severity: Minor

Object: JAVA\_HOST CPU

Description: javahost cpu critical  
Threshold: 90  
Severity: Critical

Object: JAVA\_HOST CPU  
Description: javahost cpu warning  
Threshold: 40  
Severity: Warning

Object: JAVA\_HOST CPU  
Description: javahost cpu minor  
Threshold: 70  
Severity: Minor

Object: JAVA\_HOST MEM  
Description: javahost mem major  
Threshold: 1000000  
Severity: Major

Object: JAVA\_HOST MEM  
Description: javahost mem warning  
Threshold: 500000  
Severity: Warning

Object: JAVA\_HOST MEM  
Description: javahost mem minor  
Threshold: 800000  
Severity: Minor

Object: PRESENTATION CPU  
Description: presentation cpu critical  
Threshold: 90  
Severity: Critical

Object: PRESENTATION CPU  
Description: presentation cpu warning  
Threshold: 40

Severity: Warning

Object: PRESENTATION CPU

Description: presentation cpu minor

Threshold: 70

Severity: Minor

Object: PRESENTATION MEM

Description: presentation mem major

Threshold: 1000000

Severity: Major

Object: PRESENTATION MEM

Description: presentation mem warning

Threshold: 500000

Severity: Warning

Object: PRESENTATION MEM

Description: presentation mem minor

Threshold: 800000

Severity: Minor

Object: SCHEDULER CPU

Description: scheduler cpu critical

Threshold: 90

Severity: Critical

Object: SCHEDULER CPU

Description: scheduler cpu warning

Threshold: 40

Severity: Warning

Object: SCHEDULER CPU

Description: scheduler cpu minor

Threshold: 70

Severity: Minor

Object: SCHEDULER MEM  
Description: scheduler mem major  
Threshold: 1000000  
Severity: Major

Object: SCHEDULER MEM  
Description: scheduler mem warning  
Threshold: 500000  
Severity: Warning

Object: SCHEDULER MEM  
Description: scheduler mem minor  
Threshold: 800000  
Severity: Minor

Object: SERVER CPU  
Description: server cpu critical  
Threshold: 90  
Severity: Critical

Object: SERVER CPU  
Description: server cpu warning  
Threshold: 40  
Severity: Warning

Object: SERVER CPU  
Description: server cpu minor  
Threshold: 70  
Severity: Minor

Object: SERVER MEM  
Description: server mem major  
Threshold: 1000000  
Severity: Major

Object: SERVER MEM  
Description: server mem warning

Threshold: 500000  
Severity: Warning

Object: SERVER MEM  
Description: server mem minor  
Threshold: 800000  
Severity: Minor

**SIEBSPI\_BI\_DB\_CONNECTIVITY**

Monitors the connectivity from the server to the database.  
Execute every: 3m50s  
Command line: siebspi\_bi -m SIEBSPI\_BI\_DB\_CONNECTIVITY -c  
Rules:  
Description: Connectivity  
Threshold: 1  
Severity: Critical

**SIEBSPI\_BI\_DB\_LOGIN\_TIME**

Monitors the login time to the database.  
Execute every: 5m50s  
Command line: siebspi\_bi -m SIEBSPI\_BI\_DB\_LOGIN\_TIME -login

**SIEBSPI\_BI\_DB\_TRANSACTION\_TIME**

Monitors the time of a dummy transaction against the database.  
Execute every: 6m10s  
Command line: siebspi\_bi -m SIEBSPI\_BI\_DB\_TRANSACTION\_TIME -transaction

**SIEBSPI\_BI\_OC4J\_PORT**

Monitors the OC4J port availability.  
Execute every: 4m50s  
Command line: siebspi\_bi -m SIEBSPI\_BI\_OC4J\_PORT -port  
Rules:  
Description: Port unavailable  
Threshold: 2  
Severity: Critical

Description: Error

Threshold: -902  
Severity: Major

Description: Port available  
Threshold: 1  
Severity: Normal

#### **SIEBSPI\_BI\_RETURNED\_ROWS\_QUERY**

Monitors the queries with a large number of rows returned to the client.

Execute every: 59m

Command line: siebspi\_bi -m SIEBSPI\_BI\_RETURNED\_ROWS\_QUERY -sqlfile  
siebspi\_bi\_rows.sql -threshold 100000 -thr\_column 3

Rules:

Object: ERROR

Description: DB Error

Threshold: -902

Severity: Minor

#### **SIEBSPI\_BI\_RETURNED\_ROWS\_QUERY\_EXT**

Intercepts the queries with a large number of rows returned to the client messages.

Execute every: 59m

Rules:

Object: ERROR

Description: DB Error

Threshold: -902

Severity: Minor

#### **SIEBSPI\_BI\_SERVER\_CPU**

Monitors the BI Server process CPU usage.

Execute every: 5m30s

Command line: siebspi\_bi -m SIEBSPI\_BI\_SERVER\_CPU -cpu

#### **SIEBSPI\_BI\_SERVER\_MEM**

Monitors the Oracle BI Server process MEM usage.

Execute every: 5m50s

Command line: siebspi\_bi -m SIEBSPI\_BI\_SERVER\_MEM -mem

#### **SIEBSPI\_BI\_SERVER\_PORT**

Monitors the BI Server port availability.

Execute every: 4m15s

Command line: siebspi\_bi -m SIEBSPI\_BI\_SERVER\_PORT -port

Rules:

Description: Port unavailable

Threshold: 2

Severity: Critical

Description: Error

Threshold: -902

Severity: Major

Description: Port Available

Threshold: 1

Severity: Normal

#### **SIEBSPI\_BI\_SERVER\_SERVICE**

Monitors the BI Server service.

Execute every: 2m5s

Command line: siebspi\_bi -m SIEBSPI\_BI\_SERVER\_SERVICE -status

#### **SIEBSPI-SA Web Server**

##### **SIEBSPI\_BI\_AUTODISCOVERY**

Automatically discovers the BI environment.

Execute every: 24h

Command line: siebspi\_bi -autodiscovery

##### **SIEBSPI\_BI\_CPU\_MEM\_EXT**

Sets CPU and MEM thresholds for Presentation Server, Analytics Server, Scheduler Server processes.

Rules:

Object: CLUSTERCONTROLLER CPU

Description: clustercontroller cpu critical

Threshold: 90

Severity: Critical

Object: CLUSTERCONTROLLER CPU



Description: clustercontroller cpu warning  
Treshold: 40  
Severity: Warning

Object: CLUSTERCONTROLLER CPU  
Description: clustercontroller cpu minor  
Treshold: 70  
Severity: Minor

Object: CLUSTERCONTROLLER MEM  
Description: clustercontroller mem major  
Treshold: 1000000  
Severity: Major

Object: CLUSTERCONTROLLER MEM  
Description: clustercontroller mem warning  
Treshold: 500000  
Severity: Warning

Object: CLUSTERCONTROLLER MEM  
Description: clustercontroller mem minor  
Treshold: 800000  
Severity: Minor

Object: ERROR  
Description: Not running  
Treshold: -902  
Severity: Minor

Object: JAVA\_HOST CPU  
Description: javahost cpu critical  
Treshold: 90  
Severity: Critical

Object: JAVA\_HOST CPU  
Description: javahost cpu warning  
Treshold: 40

Severity: Warning

Object: JAVA\_HOST CPU

Description: javahost cpu minor

Threshold: 70

Severity: Minor

Object: JAVA\_HOST MEM

Description: javahost mem major

Threshold: 1000000

Severity: Major

Object: JAVA\_HOST MEM

Description: javahost mem warning

Threshold: 500000

Severity: Warning

Object: JAVA\_HOST MEM

Description: javahost mem minor

Threshold: 800000

Severity: Minor

Object: PRESENTATION CPU

Description: presentation cpu critical

Threshold: 90

Severity: Critical

Object: PRESENTATION CPU

Description: presentation cpu warning

Threshold: 40

Severity: Warning

Object: PRESENTATION CPU

Description: presentation cpu minor

Threshold: 70

Severity: Minor

Object: PRESENTATION MEM  
Description: presentation mem major  
Treshold: 1000000  
Severity: Major

Object: PRESENTATION MEM  
Description: presentation mem warning  
Treshold: 500000  
Severity: Warning

Object: PRESENTATION MEM  
Description: presentation mem minor  
Treshold: 800000  
Severity: Minor

Object: SCHEDULER CPU  
Description: scheduler cpu critical  
Treshold: 90  
Severity: Critical

Object: SCHEDULER CPU  
Description: scheduler cpu warning  
Treshold: 40  
Severity: Warning

Object: SCHEDULER CPU  
Description: scheduler cpu minor  
Treshold: 70  
Severity: Minor

Object: SCHEDULER MEM  
Description: scheduler mem major  
Treshold: 1000000  
Severity: Major

Object: SCHEDULER MEM  
Description: scheduler mem warning

Threshold: 500000  
Severity: Warning

Object: SCHEDULER MEM  
Description: scheduler mem minor  
Threshold: 800000  
Severity: Minor

Object: SERVER CPU  
Description: server cpu critical  
Threshold: 90  
Severity: Critical

Object: SERVER CPU  
Description: server cpu warning  
Threshold: 40  
Severity: Warning

Object: SERVER CPU  
Description: server cpu minor  
Threshold: 70  
Severity: Minor

Object: SERVER MEM  
Description: server mem major  
Threshold: 1000000  
Severity: Major

Object: SERVER MEM  
Description: server mem warning  
Threshold: 500000  
Severity: Warning

Object: SERVER MEM  
Description: server mem minor  
Threshold: 800000  
Severity: Minor

#### **SIEBSPI\_BI\_PRESENTATION\_SERVER\_CPU**

Monitors the Presentation Server process CPU usage.

Execute every: 6m50s

Command line: siebspi\_bi -m SIEBSPI\_BI\_PRESENTATION\_SERVER\_CPU -cpu

#### **SIEBSPI\_BI\_PRESENTATION\_SERVER\_MEM**

Monitors the Presentation Server process MEM usage.

Execute every: 6m55s

Command line: siebspi\_bi -m SIEBSPI\_BI\_PRESENTATION\_SERVER\_MEM -mem

#### **SIEBSPI\_BI\_PRESENTATION\_SERVER\_PORT**

Monitors the Presentation Server port availability.

Execute every: 4m50s

Command line: siebspi\_bi -m SIEBSPI\_BI\_PRESENTATION\_SERVER\_PORT -port

Rules:

Description: Port unavailable

Treshold: 2

Severity: Critical

Description: Error

Treshold: -902

Severity: Major

Description: Port available

Treshold: 1

Severity: Normal

#### **SIEBSPI\_BI\_PRESENTATION\_SERVER\_SERVICE**

Monitors the Presentation Server service.

Execute every: 2m50s

Command line: siebspi\_bi -m SIEBSPI\_BI\_PRESENTATION\_SERVER\_SERVICE -status

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## **SIEBSPI-Oracle Secure Enterprise Search**

#### **SIEBSPI\_OSES\_LOG\_FILES**

Monitors OSES crawler log files.

Execute every: 30m

Command line: siebspi\_oses -m SIEBSPI\_OSES\_LOG\_FILES

**SIEBSPI\_OSES\_LOG\_FILES\_EXT**

Monitors OSES crawler log files.

**SIEBSPI\_OSES\_OC4J\_SERVICE**

Monitors the OSES OC4J service.

Execute every: 2m45s

Command line: siebspi\_oses -m SIEBSPI\_OSES\_OC4J\_SERVICE

**SIEBSPI\_OSES\_SERVICE**

Monitors the OSES service.

Execute every: 2m45s

Command line: siebspi\_oses -m SIEBSPI\_OSES\_SERVICE

**SIEBSPI\_OSES\_TNS\_LISTENER\_SERVICE**

Monitors the OSES TNS Listener service.

Execute every: 2m45s

Command line: siebspi\_oses -m SIEBSPI\_OSES\_TNS\_LISTENER\_SERVICE

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## **SIEBSPI-Oracle Siebel CRM**

### **SIEBSPI-Internal**

**SIEBSPI\_CHECK\_ERROR\_LOG**

Monitors if SPI for Siebel error log file is too long.

Execute every: 12h

Command line: siebspi\_extmon -m SIEBSPI\_CHECK\_ERROR\_LOG -maxSize 10240 -newSize 3072 -f CHECK\_ERROR\_LOG

**SIEBSPI\_CHECK\_TRACE\_LOG**

Monitors if SPI for Siebel trace log file is too long.

Execute every: 12h

Command line: siebspi\_extmon -m SIEBSPI\_CHECK\_TRACE\_LOG -maxSize 10240 -newSize 3072 -f CHECK\_TRACE\_LOG

**SIEBSPI\_INT\_MESSAGE\_EXT**

Intercepts internal SPI for Siebel messages about status of SPI for Siebel Request service, if some policy is miss on node and internal errors.

**SIEBSPI\_LICENSE\_OPC\_MSG**

Intercepts all SPI for Siebel licensing related messages.

## **SIEBSPI-Siebel Application Server**

### **SIEBSPI-Autodiscovery**

#### **SIEBSPI\_CONF\_UPD\_EXT**

This monitor is a part of autodiscovery. When it is triggered, it executes an automatic action on the server that updates the Service View.

#### **SIEBSPI\_ENTERPRISE\_CONFIGURATION**

Monitors the Siebel configuration and compares it to the configuration that is stored when the automatic discovery tool is started.

Execute every: 24h

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ENTERPRISE\_CONFIGURATION -f ENTERPRISE\_CONFIGURATION

### **SIEBSPI-Mobile Clients and Backlogs**

#### **SIEBSPI\_SYNCH\_BACKLOG**

Monitors the number of files that need to be synchronized with the particular client.

Execute every: 24h

Command line: siebspi\_dbperf -ext\_mon SIEBSPI\_SYNCH\_BACKLOG -pair synchBL -threshold 300 -columns 4 -col1 1 -col2 4 -sql\_file siebspi\_synch.sql

#### **SIEBSPI\_SYNCH\_BACKLOG\_EXT**

Intercepts the messages about the number of files that need to be synchronized with the particular client.

Rules:

Description: synchronization major

Treshold: 600

Severity: Major

Description: synchronization warning

Treshold: 300

Severity: Warning

Description: synchronization minor

Treshold: 400

Severity: Minor

#### **SIEBSPI\_SYNCH\_BACKLOG\_PERF**

Collects the synchronization backlog data.

Execute every: 1h

Command line: siebspi\_dbperf -ext\_mon SIEBSPI\_SYNCH\_BACKLOG\_PERF -pair  
synchBL -threshold 0 -columns 4 -col1 1 -col2 4 -sql\_file siebspi\_synch.sql -p

Rules:

Description: warning

Treshold: 0.500000 FOR "15m"

Severity: Warning

#### **SIEBSPI\_SYNCH\_STATUS**

Monitors the synchronization status of Siebel mobile clients.

Execute every: 24h

Command line: siebspi\_extmon -m SIEBSPI\_SYNCH\_STATUS -srvr

Rules:

Description: ConfigurationManager error

Treshold: -100.500000

Severity: Warning

Description: data not available

Treshold: -1.500000

Severity: Warning

Description: other error

Treshold: -2.500000

Severity: Warning

#### **SIEBSPI\_SYNCH\_STATUS\_EXT**

Intercepts the messages about the synchronization status of Siebel mobile clients.

#### **SIEBSPI\_TRANS\_MERGER\_BACKLOG**

Monitors the number of files that need to be merged to the particular client.

Execute every: 24h

Command line: siebspi\_dbperf -ext\_mon SIEBSPI\_TRANS\_MERGER\_BACKLOG -pair  
tranMergerBL -threshold 2 -columns 2 -col1 1 -col2 2 -sql\_file siebspi\_merger.sql

#### **SIEBSPI\_TRANS\_MERGER\_BACKLOG\_EXT**

Intercepts the messages about the number of files that need to be merged to the particular client.

Rules:



Description: transaction merger major  
Treshold: 600  
Severity: Major

Description: transaction merger warning  
Treshold: 300  
Severity: Warning

Description: transaction merger minor  
Treshold: 400  
Severity: Minor

#### **SIEBSPI\_TRANS\_MERGER\_BACKLOG\_PERF**

Collects the transaction merger backlog data.

Execute every: 1h

Command line: siebspi\_dbperf -ext\_mon SIEBSPI\_TRANS\_MERGER\_BACKLOG\_PERF -  
pair tranMergerBL -threshold 2 -columns 2 -col1 1 -col2 2 -sql\_file siebspi\_merger.sql -p

Rules:

Description: warning

Treshold: 0.500000 FOR "15m"

Severity: Warning

#### **SIEBSPI\_TRANS\_PROCESSOR\_BACKLOG**

Monitors the number of rows in the S\_DOCK\_TXN\_LOG database table.

Execute every: 8h

Command line: siebspi\_dbperf -mon SIEBSPI\_TRANS\_PROCESSOR\_BACKLOG -  
backlog\_name tranBL -table S\_DOCK\_TXN\_LOG

Rules:

Description: table size - major

Treshold: 8000

Severity: Major

Description: table size - warning

Treshold: 3000

Severity: Warning

Description: table size - minor

Treshold: 5000  
Severity: Minor

**SIEBSPI\_TRANS\_PROCESSOR\_BACKLOG\_PERF**

Collects the backlog data for the transaction log table.

Execute every: 1h

Command line: siebspi\_dbperf -mon SIEBSPI\_TRANS\_PROCESSOR\_BACKLOG\_PERF -backlog\_name tranBL -table S\_DOCK\_TXN\_LOG -p

Rules:

Description: warning

Treshold: 0.500000 FOR "15m"

Severity: Warning

**SIEBSPI\_TRANS\_ROUTER\_BACKLOG**

Monitors the number of transactions that need to be routed to the particular client.

Execute every: 24h

Command line: siebspi\_dbperf -ext\_mon SIEBSPI\_TRANS\_ROUTER\_BACKLOG -pair tranRouterBL -threshold 100 -columns 5 -col1 1 -col2 4 -sql\_file siebspi\_router.sql

**SIEBSPI\_TRANS\_ROUTER\_BACKLOG\_EXT**

Intercepts the messages about the number of transactions that need to be routed to the particular client.

Rules:

Description: transaction router major

Treshold: 300

Severity: Major

Description: transaction router warning

Treshold: 100

Severity: Warning

Description: transaction router minor

Treshold: 200

Severity: Minor

**SIEBSPI\_TRANS\_ROUTER\_BACKLOG\_PERF**

Collects the transaction router backlog data.

Execute every: 1h

Command line: siebspi\_dbperf -ext\_mon SIEBSPI\_TRANS\_ROUTER\_BACKLOG\_PERF -pair tranRouterBL -threshold 2 -columns 5 -col1 1 -col2 4 -sql\_file siebspi\_router.sql -p

Rules:

Description: warning

Treshold: 0.500000 FOR "15m"

Severity: Warning

#### **SIEBSPI\_TXNPROC\_FILE\_AGEING**

Monitors the age of files in the txnproc directory.

Execute every: 30m

Command line: siebspi\_extmon -m SIEBSPI\_TXNPROC\_FILE\_AGEING

#### **SIEBSPI\_TXNPROC\_FILE\_AGEING\_EXT**

Intercepts the messages about the age of files in the txnproc directory.

#### **SIEBSPI\_WORKFLOW\_BACKLOG**

Monitors the number of rows in the S\_ESCL\_REQ database table.

Execute every: 8h

Command line: siebspi\_dbperf -mon SIEBSPI\_WORKFLOW\_BACKLOG -backlog\_name workflowBL -table S\_ESCL\_REQ

Rules:

Description: table size - major

Treshold: 8000

Severity: Major

Description: table size - warning

Treshold: 3000

Severity: Warning

Description: table size - minor

Treshold: 5000

Severity: Minor

#### **SIEBSPI\_WORKFLOW\_BACKLOG\_PERF**

Collects the backlog data for the escalation request table.

Execute every: 1h

Command line: siebspi\_dbperf -mon SIEBSPI\_WORKFLOW\_BACKLOG\_PERF -backlog\_name workflowBL -table S\_ESCL\_REQ -p

Rules:

Description: warning

Treshold: 0.500000 FOR "15m"

Severity: Warning

#### **SIEBSPI\_WORKFLOW\_REQ**

Monitors the pending workflow requests.

Execute every: 8h

Command line: siebspi\_dbperf -mon SIEBSPI\_WORKFLOW\_REQ -ext\_mon SIEBSPI\_WORKFLOW\_REQ\_EXT -pair workflowReqBL -columns 2 -col1 1 -col2 2 -sql\_file siebspi\_workflow.sql -threshold\_day 1

#### **SIEBSPI\_WORKFLOW\_REQ\_EXT**

Intercepts the messages about the pending workflow requests.

Rules:

Description: Minor severity

Treshold: 1

Severity: Minor

### **SIEBSPI-Siebel Components**

#### **SIEBSPI\_CHECK\_TASKS\_EXT**

Intercepts the messages about the tasks that exited with error.

#### **SIEBSPI\_COMP\_STATUS\_EXT**

Intercepts the messages about the status of components.

Rules:

Description: component status changed to shutdown

Treshold: 3.500000

Severity: Major

Description: component status changed to shutting down

Treshold: 5.500000

Severity: Major

Description: component status changed to unavailable

Treshold: 4.500000

Severity: Major

Description: component status not defined

Threshold: 9.500000

Severity: Major

Description: component status changed to online

Threshold: 1.500000

Severity: Normal

Description: component status changed to running

Threshold: 0.500000

Severity: Normal

Description: component status changed to offline

Threshold: 2.500000

Severity: Minor

#### **SIEBSPI\_NUM\_TASKS\_TOO\_HIGH\_EXT**

Intercepts the messages about the maximum number of tasks for each component.

#### **SIEBSPI\_NUM\_TASKS\_TOO\_LOW\_EXT**

Intercepts the messages about the minimum number of tasks for each component.

### **SIEBSPI-Application Deployment Manager**

#### **SIEBSPI\_ADM\_BATCH\_PROC\_COMPONENT**

ADM Batch Processor

Execute every: 5m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ADM\_BATCH\_PROC\_COMPONENT -  
component \"Application Deployment Manager Batch Processor\" -perf -status -  
max\_tasks -task\_exit

#### **SIEBSPI\_ADM\_OBJ\_MGR\_COMPONENT**

ADM Object Mgr

Execute every: 5m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ADM\_OBJ\_MGR\_COMPONENT -  
component \"Application Deployment Manager Object Manager\" -perf -status -  
max\_tasks -task\_exit

#### **SIEBSPI\_ADM\_PROC\_COMPONENT**

ADM Processor

Execute every: 5m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ADM\_PROC\_COMPONENT - component \"Application Deployment Manager Processor\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI-Assignment Management**

##### **SIEBSPI\_ASGN\_BATCH\_COMPONENT**

Batch Assignment

Execute every: 5m15s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ASGN\_BATCH\_COMPONENT - component \"Batch Assignment\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

##### **SIEBSPI\_ASGN\_SRVR\_COMPONENT**

Assignment Manager

Execute every: 7m15s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ASGN\_SRVR\_COMPONENT - component \"Assignment Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

## **SIEBSPI-Auxiliary System Management**

### **SIEBSPI\_ADMIN\_NOTIFY\_COMPONENT**

Siebel Administrator Notification Component

Execute every: 15m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ADMIN\_NOTIFY\_COMPONENT -component \"Siebel Administrator Notification Component\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

### **SIEBSPI\_CLIENT\_ADM\_COMPONENT**

Client Administration

Execute every: 15m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_CLIENT\_ADM\_COMPONENT -component \"Client Administration\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

### **SIEBSPI\_FS\_MGR\_COMPONENT**

File System Manager

Execute every: 15m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_FS\_MGR\_COMPONENT -component \"File System Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000  
Severity: Critical

Description: other error  
Threshold: 99  
Severity: Major

**SIEBSPI\_REQ\_PROC\_COMPONENT**

Server Request Processor

Execute every: 15m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_REQ\_PROC\_COMPONENT -  
component \"Server Request Processor\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1  
Threshold: 0.500000  
Severity: Critical

Description: other error  
Threshold: 99  
Severity: Major

**SIEBSPI\_SVR\_TASK\_PERSIST\_COMPONENT**

Server Task Persistence

Execute every: 15m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SVR\_TASK\_PERSIST\_COMPONENT -  
component \"Server Task Persistence\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1  
Threshold: 0.500000  
Severity: Critical

Description: other error  
Threshold: 99  
Severity: Major



#### **SIEBSPI\_SVR\_TBL\_CLEANUP\_COMPONENT**

Server Tables Cleanup

Execute every: 15m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SVR\_TBL\_CLEANUP\_COMPONENT -component \"Server Tables Cleanup\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI-Communications Management**

##### **SIEBSPI\_COMM\_CONF\_MGR\_COMPONENT**

Communications Configuration Manager

Execute every: 25m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_COMM\_CONF\_MGR\_COMPONENT -component \"Communications Configuration Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

##### **SIEBSPI\_COMM\_IN\_MGR\_COMPONENT**

Communications Inbound Manager

Execute every: 23m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_COMM\_IN\_MGR\_COMPONENT -component \"Communications Inbound Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000  
Severity: Critical

Description: other error  
Threshold: 99  
Severity: Major

#### **SIEBSPI\_COMM\_IN\_PROC\_COMPONENT**

Communications Inbound Processor

Execute every: 23m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_COMM\_IN\_PROC\_COMPONENT -  
component \"Communications Inbound Processor\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1  
Threshold: 0.500000  
Severity: Critical

Description: other error  
Threshold: 99  
Severity: Major

#### **SIEBSPI\_COMM\_IN\_RECV\_COMPONENT**

Communications Inbound Receiver

Execute every: 27m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_COMM\_IN\_RECV\_COMPONENT -  
component \"Communications Inbound Receiver\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1  
Threshold: 0.500000  
Severity: Critical

Description: other error  
Threshold: 99  
Severity: Major

**SIEBSPI\_COMM\_OUT\_MGR\_COMPONENT**

Communications Outbound Manager

Execute every: 23m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_COMM\_OUT\_MGR\_COMPONENT -component \"Communications Outbound Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_COMM\_SESS\_MGR\_COMPONENT**

Communications Session Manager

Execute every: 23m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_COMM\_SESS\_MGR\_COMPONENT -component \"Communications Session Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_EMAIL\_MGR\_COMPONENT**

Email Manager

Execute every: 22m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_EMAIL\_MGR\_COMPONENT -component \"Email Manager\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_PAGE\_MGR\_COMPONENT**

Page Manager

Execute every: 23m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_PAGE\_MGR\_COMPONENT -  
component \"Page Manager\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_SMRT\_ANSW\_MGR\_COMPONENT**

Smart Answer Manager

Execute every: 23m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SMRT\_ANSW\_MGR\_COMPONENT -  
component \"Smart Answer Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI-Content Center**

##### **SIEBSPI\_CNT\_PROJ\_PUB\_COMPONENT**

Content Project Publish

Execute every: 20m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_CNT\_PROJ\_PUB\_COMPONENT -component \"Content Project Publish\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_CNT\_PROJ\_STRT\_COMPONENT**

Content Project Start

Execute every: 20m15s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_CNT\_PROJ\_STRT\_COMPONENT -component \"Content Project Start\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI-Data Quality**

##### **SIEBSPI\_DATA\_QUALITY\_MGR\_COMPONENT**

Data Quality Manager

Execute every: 18m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_DATA\_QUALITY\_MGR\_COMPONENT -component \"Data Quality Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

### **SIEBSPI-DCommerce**

#### **SIEBSPI\_DCOMM\_ALERTS\_COMPONENT**

DCommerce Alerts

Execute every: 23m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_DCOMM\_ALERTS\_COMPONENT -component \"DCommerce Alerts\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_DCOMM\_AUT\_AUC\_CLOSE\_COMPONENT**

DCommerce Automatic Auction Close

Execute every: 18m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_DCOMM\_AUT\_AUC\_CLOSE\_COMPONENT -component \"DCommerce Automatic Auction Close\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_DYN\_COMM\_COMPONENT**

Dynamic Commerce

Execute every: 21m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_DYN\_COMM\_COMPONENT -component \"Dynamic Commerce\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI-Dun and Bradstreet**

##### **SIEBSPI\_DNB\_UP\_MGR\_DB\_COMPONENT**

D&B Update Mgr (D&B)

Execute every: 18m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_DNB\_UP\_MGR\_DB\_COMPONENT -component \"D&B Update Mgr (D&B)\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

##### **SIEBSPI\_DNB\_UP\_MGR\_MULTI\_TASK\_COMPONENT**

D&B Update Mgr (Multi-task)

Execute every: 18m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_DNB\_UP\_MGR\_MULTI\_TASK\_COMPONENT -component \"D&B Update Mgr (Multi-task)\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000  
Severity: Critical

Description: other error  
Treshold: 99  
Severity: Major

#### **SIEBSPI\_DNB\_UP\_MGR\_SIE\_COMPONENT**

D&B Update Mgr (Siebel)

Execute every: 18m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_DNB\_UP\_MGR\_SIE\_COMPONENT -  
component \"D&B Update Mgr (Siebel)\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1  
Treshold: 0.500000  
Severity: Critical

Description: other error  
Treshold: 99  
Severity: Major

#### **SIEBSPI-EAI Enterprise Application Integration**

##### **SIEBSPI\_BUS\_INT\_BATCH\_MGR\_COMPONENT**

Business Integration Batch Manager

Execute every: 18m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_BUS\_INT\_BATCH\_MGR\_COMPONENT -component \"Business Integration  
Batch Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1  
Treshold: 0.500000  
Severity: Critical

Description: other error  
Treshold: 99  
Severity: Major



**SIEBSPI\_BUS\_INT\_MGR\_COMPONENT**

Business Integration Manager

Execute every: 19m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_BUS\_INT\_MGR\_COMPONENT -component \"Business Integration Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

**SIEBSPI\_CUST\_APP\_OBJ\_COMPONENT**

Custom Application Object Manager

Execute every: 5m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_CUST\_APP\_OBJ\_COMPONENT -component \"Custom Application Object Manager\" -perf -status -max\_tasks -task\_exit

**SIEBSPI\_EAI\_OBJECT\_MGR\_COMPONENT**

EAI Object Manager

Execute every: 19m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_EAI\_OBJECT\_MGR\_COMPONENT -component \"EAI Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

**SIEBSPI\_EIM\_COMPONENT**

Enterprise Integration Mgr

Execute every: 18m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_EIM\_COMPONENT -component  
\"Enterprise Integration Mgr\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_JMS\_RECV\_COMPONENT**

JMS Receiver

Execute every: 20m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_JMS\_RECV\_COMPONENT -component  
\"JMS Receiver\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_MQ\_SERIES\_AMI\_RCVR\_COMPONENT**

MQSeries AMI Receiver

Execute every: 19m30s

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_MQ\_SERIES\_AMI\_RCVR\_COMPONENT -component \"MQSeries AMI  
Receiver\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99  
Severity: Major

**SIEBSPI\_MQ\_SERIES\_SRV\_RCVR\_COMPONENT**

MQSeries Server Receiver

Execute every: 19m30s

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_MQ\_SERIES\_SRV\_RCVR\_COMPONENT -component \"MQSeries Server  
Receiver\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_MSMQ\_RCVR\_COMPONENT**

MSMQ Receiver

Execute every: 19m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_MSMQ\_RCVR\_COMPONENT -  
component \"MSMQ Receiver\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_SMQ\_RECV\_COMPONENT**

SMQ Receiver

Execute every: 22m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SMQ\_RECV\_COMPONENT -  
component \"SMQ Receiver\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_WCS\_MQ\_SERIES\_RCVR\_COMPONENT**

WCS MQSeries Receiver

Execute every: 19m30s

Command line: siebspi\_extmon -srvr -m

SIEBSPI\_WCS\_MQ\_SERIES\_RCVR\_COMPONENT -component \"WCS MQSeries Receiver\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI-Field Service**

##### **SIEBSPI\_APPT\_BOOK\_COMPONENT**

Appointment Booking Engine

Execute every: 22m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_APPT\_BOOK\_COMPONENT -component \"Appointment Booking Engine\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_FS\_CYC\_CNT\_COMPONENT**

Field Service Cycle Counting Engine

Execute every: 16m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_FS\_CYC\_CNT\_COMPONENT -  
component \"Field Service Cycle Counting Engine\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

**SIEBSPI\_FS\_FULFILL\_COMPONENT**

Service Order Fulfillment Engine

Execute every: 16m45s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_FS\_FULFILL\_COMPONENT -  
component \"Service Order Fulfillment Engine\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

**SIEBSPI\_FS\_INV\_TXN\_COMPONENT**

Field Service Mobile Inventory Transaction Engine

Execute every: 16m45s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_FS\_INV\_TXN\_COMPONENT -  
component \"Field Service Mobile Inventory Transaction Engine\" -perf -status -  
max\_tasks -task\_exit

Rules:

Description: error1  
Treshold: 0.500000  
Severity: Critical

Description: other error  
Treshold: 99  
Severity: Major

#### **SIEBSPI\_FS\_INVOICE\_COMPONENT**

Invoice Engine

Execute every: 23m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_FS\_INVOICE\_COMPONENT -  
component \"Invoice Engine\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1  
Treshold: 0.500000  
Severity: Critical

Description: other error  
Treshold: 99  
Severity: Major

#### **SIEBSPI\_FS\_LOCATE\_COMPONENT**

Service Order Part Locator Engine

Execute every: 16m45s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_FS\_LOCATE\_COMPONENT -  
component \"Service Order Part Locator Engine\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1  
Treshold: 0.500000  
Severity: Critical

Description: other error  
Treshold: 99  
Severity: Major

**SIEBSPI\_FS\_OBJ\_MGR\_COMPONENT**

Field Service Object Manager

Execute every: 22m45s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_FS\_OBJ\_MGR\_COMPONENT -component \"Field Service Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_FS\_PREV\_MAINT\_COMPONENT**

Preventive Maintenance Engine

Execute every: 17m15s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_FS\_PREV\_MAINT\_COMPONENT -component \"Preventive Maintenance Engine\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_FS\_REPL\_COMPONENT**

Field Service Replenishment Engine

Execute every: 17m15s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_FS\_REPL\_COMPONENT -component \"Field Service Replenishment Engine\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_OPTIMIZER\_COMPONENT**

Optimization Engine

Execute every: 22m45s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_OPTIMIZER\_COMPONENT -  
component \"Optimization Engine\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI-Forecast Service Management**

##### **SIEBSPI\_FORECAST\_COMPONENT**

Forecast Service Manager

Execute every: 22m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_FORECAST\_COMPONENT -  
component \"Forecast Service Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major



## **SIEBSPI-Handheld Synchronization**

### **SIEBSPI\_BATCH\_SYNC\_COMPONENT**

BatchSync

Execute every: 5m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_BATCH\_SYNC\_COMPONENT -component \"BatchSync\" -perf -status -max\_tasks -task\_exit

### **SIEBSPI\_SALESCE\_OBJ\_MGR\_COMPONENT**

Handheld Sales CE

Execute every: 24m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SALESCE\_OBJ\_MGR\_COMPONENT -component \"Handheld Sales CE\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

### **SIEBSPI\_SVCCE\_OBJ\_MGR\_COMPONENT**

Siebel Service Handheld 7.5

Execute every: 30m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SVCCE\_OBJ\_MGR\_COMPONENT -component \"Siebel Service Handheld 7.5\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

## **SIEBSPI-Handheld Synchronization SIA**

### **SIEBSPI\_HAND\_ECG\_SALES\_SYNCH\_OBJMGR\_COMPONENT**

Handheld eCG Sales CE Synchronization Object Manager

Execute every: 18m

Command line: siebspi\_extmon -srvr -m

```
SIEBSPI_HAND_ECG_SALES_SYNCH_OBJMGR_COMPONENT -component  
\"Handheld eCG Sales CE Synchronization Object Manager\" -perf -status -max_tasks -  
task_exit
```

### **SIEBSPI\_HAND\_EPHARMA\_SYNCH\_OBJMGR\_COMPONENT**

Handheld ePharma CE Synchronization Object Manager

Execute every: 18m

Command line: siebspi\_extmon -srvr -m

```
SIEBSPI_HAND_EPHARMA_SYNCH_OBJMGR_COMPONENT -component  
\"Handheld ePharma CE Synchronization Object Manager\" -perf -status -max_tasks -  
task_exit
```

### **SIEBSPI\_HAND\_MEDICAL\_SYNCH\_OBJMGR\_COMPONENT**

Handheld Medical CE Synchronization Object Manager

Execute every: 16m

Command line: siebspi\_extmon -srvr -m

```
SIEBSPI_HAND_MEDICAL_SYNCH_OBJMGR_COMPONENT -component \"Handheld  
Medical CE Synchronization Object Manager\" -perf -status -max_tasks -task_exit
```

### **SIEBSPI\_HAND\_SIA\_SALES\_SYNCH\_OBJMGR\_COMPONENT**

Handheld SIA Sales Synchronization Object Manager

Execute every: 16m

Command line: siebspi\_extmon -srvr -m

```
SIEBSPI_HAND_SIA_SALES_SYNCH_OBJMGR_COMPONENT -component  
\"Handheld SIA Sales Synchronization Object Manager\" -perf -status -max_tasks -  
task_exit
```

### **SIEBSPI\_HAND\_SIA\_SERVICE\_SYNCH\_OBJMGR\_COMPONENT**

Handheld SIA Service Synchronization Object Manager

Execute every: 16m

Command line: siebspi\_extmon -srvr -m

```
SIEBSPI_HAND_SIA_SERVICE_SYNCH_OBJMGR_COMPONENT -component  
\"Handheld SIA Service Synchronization Object Manager\" -perf -status -max_tasks -  
task_exit
```

## **SIEBSPI-Incentive Compensation**

### **SIEBSPI\_ICM\_CALC\_ENG\_COMPONENT**

ICM Calc Engine

Execute every: 15m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ICM\_CALC\_ENG\_COMPONENT -component \"ICM Calc Engine\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_ICM\_CALC\_IMP\_COMPONENT**

ICM CalcWkbk Import

Execute every: 16m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ICM\_CALC\_IMP\_COMPONENT -component \"ICM CalcWkbk Import\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_ICM\_CONT\_CALC\_COMPONENT**

ICM Container Calculation

Execute every: 16m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ICM\_CONT\_CALC\_COMPONENT -component \"ICM Container Calculation\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99  
Severity: Major

**SIEBSPI\_ICM\_CONT\_RETRO\_COMPONENT**

ICM Container Recalculation

Execute every: 29m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ICM\_CONT\_RETRO\_COMPONENT -component \"ICM Container Recalculation\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_ICM\_MGR\_COMPONENT**

Incentive Compensation Mgr

Execute every: 17m40s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ICM\_MGR\_COMPONENT -component \"Incentive Compensation Mgr\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_ICM\_ORD\_IMP\_COMPONENT**

ICM Order Import

Execute every: 16m15s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ICM\_ORD\_IMP\_COMPONENT -component \"ICM Order Import\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_ICM\_QUOTA\_IMPORT\_COMPONENT**

ICM Quota Import

Execute every: 24m15s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ICM\_QUOTA\_IMPORT\_COMPONENT -component \"ICM Quota Import\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI-Marketing**

##### **SIEBSPI\_ANALYS\_CACHE\_MGR\_COMPONENT**

Analysis Cache Manager

Execute every: 25m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ANALYS\_CACHE\_MGR\_COMPONENT -component \"Analysis Cache Manager\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_ANALYS\_PROXY\_MGR\_COMPONENT**

Analysis Proxy Manager

Execute every: 25m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_ANALYS\_PROXY\_MGR\_COMPONENT -component \"Analysis Proxy  
Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

**SIEBSPI\_ANALYS\_QUERY\_MGR\_COMPONENT**

Analysis Query Manager

Execute every: 25m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_ANALYS\_QUERY\_MGR\_COMPONENT -component \"Analysis Query  
Manager\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

**SIEBSPI\_DBM\_CAMP\_MGR\_COMPONENT**

DBM Campaign Manager

Execute every: 25m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_DBM\_CAMP\_MGR\_COMPONENT -  
component \"DBM Campaign Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_LIST\_MGR\_COMPONENT**

List Manager

Execute every: 24m45s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_LIST\_MGR\_COMPONENT -component  
\"List Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_SME\_CAMP\_MGR\_COMPONENT**

SME Campaign Manager

Execute every: 25m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SME\_CAMP\_MGR\_COMPONENT -  
component \"SME Campaign Manager\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_SME\_CELL\_SRV\_COMPONENT**

SME Cell Server

Execute every: 25m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SME\_CELL\_SRV\_COMPONENT -component \"SME Cell Server\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_SME\_SEG\_SRV\_COMPONENT**

SME Segment Server

Execute every: 25m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SME\_SEG\_SRV\_COMPONENT -component \"SME Segment Server\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI-Marketing Object Manager**

##### **SIEBSPI\_EEVENTS\_OBJ\_MGR\_COMPONENT**

eEvents Object Manager

Execute every: 24m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_EEVENTS\_OBJ\_MGR\_COMPONENT -component \"eEvents Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000



Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_EMARKETING\_OBJ\_MGR\_COMPONENT**

eMarketing Object Manager

Execute every: 17m

Command line: siebspi\_extmon -srvr -m

SIEBSPI\_EMARKETING\_OBJ\_MGR\_COMPONENT -component \"eMarketing Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_MKTG\_OBJ\_MGR\_COMPONENT**

Marketing Object Manager

Execute every: 24m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_MKTG\_OBJ\_MGR\_COMPONENT -component \"Marketing Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

## **SIEBSPI-Marketing Server**

### **SIEBSPI\_DATA\_DICT\_MGR\_COMPONENT**

Data Dictionary Manager

Execute every: 24m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_DATA\_DICT\_MGR\_COMPONENT -  
component \"Data Dictionary Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

### **SIEBSPI\_LIST\_IMP\_SVC\_MGR\_COMPONENT**

List Import Service Manager

Execute every: 25m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_LIST\_IMP\_SVC\_MGR\_COMPONENT -  
component \"List Import Service Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

### **SIEBSPI\_MKTG\_SRVR\_COMPONENT**

Marketing Server

Execute every: 25m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_MKTG\_SRVR\_COMPONENT -  
component \"Marketing Server\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

## **SIEBSPI-MWC Real Time Sync**

### **SIEBSPI\_RTS\_DISP\_COMPONENT**

Real Time Sync Transaction Dispatcher

Execute every: 5m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_RTS\_DISP\_COMPONENT -component  
\"Real Time Sync Transaction Dispatcher\" -perf -status -max\_tasks -task\_exit -min\_tasks  
1

### **SIEBSPI\_RTS\_EXTR\_COMPONENT**

Real Time Sync Data Extractor

Execute every: 5m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_RTS\_EXTR\_COMPONENT -component  
\"Real Time Sync Data Extractor\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

### **SIEBSPI\_RTS\_SEND\_COMPONENT**

Real Time Sync Message Sender

Execute every: 5m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_RTS\_SEND\_COMPONENT -  
component \"Real Time Sync Message Sender\" -perf -status -max\_tasks -task\_exit -  
min\_tasks 1

### **SIEBSPI\_RTSQ\_APP\_COMPONENT**

Real Time Sync Transaction Applier

Execute every: 5m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_RTSQ\_APP\_COMPONENT -  
component \"Real Time Sync Transaction Applier\" -perf -status -max\_tasks -task\_exit -  
min\_tasks 1

## **SIEBSPI-Oracle Connector**

### **SIEBSPI\_ORACLE\_RCVR\_COMPONENT**

Oracle Receiver

Execute every: 25m45s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ORACLE\_RCVR\_COMPONENT -  
component \"Oracle Receiver\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

### **SIEBSPI-PIM Server Integration Management**

#### **SIEBSPI\_PIMSI\_DISP\_COMPONENT**

PIMSI Dispatcher

Execute every: 5m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_PIMSI\_DISP\_COMPONENT -  
component \"PIMSI Dispatcher\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_PIMSI\_ENG\_COMPONENT**

PIMSI Engine

Execute every: 12m45s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_PIMSI\_ENG\_COMPONENT -  
component \"PIMSI Engine\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

### **SIEBSPI-Sales Credit Assignment**

#### **SIEBSPI\_CCREDIT\_ASGN\_COMPONENT**

Incentive Compensation Credit Assignment Engine

Execute every: 29m10s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_CCREDIT\_ASGN\_COMPONENT -  
component \"Incentive Compensation Credit Assignment Engine\" -perf -status -  
max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_CCREDIT\_ASGN\_DB\_COMPONENT**

Incentive Compensation Credit Assignment DB Operations Bus Svc

Execute every: 29m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_CCREDIT\_ASGN\_DB\_COMPONENT -component \"Incentive Compensation Credit Assignment DB Operations Bus Svc\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_CCREDIT\_UP\_MGR\_COMPONENT**

Incentive Compensation Credit Rules to AM Rules Update Mgr

Execute every: 29m20s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_CCREDIT\_UP\_MGR\_COMPONENT -component \"Incentive Compensation Credit Rules to AM Rules Update Mgr\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_RULE\_MGR\_SVC\_COMPONENT**

Incentive Compensation Rule Manager Business Svc

Execute every: 29m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_RULE\_MGR\_SVC\_COMPONENT -  
component \"Incentive Compensation Rule Manager Business Svc\" -perf -status -  
max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

**SIEBSPI-Sales Hierarchy Service**

**SIEBSPI\_SALES\_HIER\_SVC\_COMPONENT**

Sales Hierarchy Service Manager

Execute every: 26m15s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SALES\_HIER\_SVC\_COMPONENT -  
component \"Sales Hierarchy Service Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

**SIEBSPI-SAP Connector**

**SIEBSPI\_SAP\_BAPI\_TRFC\_RCVR\_COMPONENT**

SAP BAPI tRFC Receiver

Execute every: 12m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_SAP\_BAPI\_TRFC\_RCVR\_COMPONENT -component \"SAP BAPI tRFC  
Receiver\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_SAP\_IDOC\_AMI\_RCVR\_MQSER\_COMPONENT**

SAP IDOC AMI Receiver for MQ Series

Execute every: 12m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_SAP\_IDOC\_AMI\_RCVR\_MQSER\_COMPONENT -component \"SAP IDOC  
AMI Receiver for MQ Series\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_SAP\_IDOC\_RCVR\_MQSER\_COMPONENT**

SAP IDOC Receiver for MQ Series

Execute every: 12m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_SAP\_IDOC\_RCVR\_MQSER\_COMPONENT -component \"SAP IDOC Receiver  
for MQ Series\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_SAP\_PROC\_TRANS\_COMPONENT**

SAP Process Transaction

Execute every: 12m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SAP\_PROC\_TRANS\_COMPONENT -component \"SAP Process Transaction\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_SAP\_SEND\_TRANS\_COMPONENT**

SAP Send Transaction

Execute every: 12m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SAP\_SEND\_TRANS\_COMPONENT -component \"SAP Send Transaction\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

### **SIEBSPI-Search Processing**

#### **SIEBSPI\_SEARCH\_DATA\_COMPONENT**

Search Data Processor

Execute every: 5m



Command line: siebspi\_extmon -srvr -m SIEBSPI\_SEARCH\_DATA\_COMPONENT - component \"Search Data Processor\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_SEARCH\_IND\_COMPONENT**

Search Incremental Index Processor

Execute every: 5m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SEARCH\_IND\_COMPONENT - component \"Search Incremental Index Processor\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI-Siebel Anywhere**

##### **SIEBSPI\_UPGR\_KIT\_BUILD\_COMPONENT**

Upgrade Kit Builder

Execute every: 27m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_UPGR\_KIT\_BUILD\_COMPONENT - component \"Upgrade Kit Builder\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI-Siebel Call Center**

##### **SIEBSPI\_ESERVICE\_OBJ\_MGR\_COMPONENT**

eService Object Manager

Execute every: 17m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ESERVICE\_OBJ\_MGR\_COMPONENT - component \"eService Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_SCC\_OBJ\_MGR\_COMPONENT**

Call Center Object Manager

Execute every: 19m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SCC\_OBJ\_MGR\_COMPONENT -component \"Call Center Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI-Siebel CME**

##### **SIEBSPI\_COMM\_ECHANNEL\_POWER\_OBJMGR\_COMPONENT**

eChannel Power Communications Object Manager

Execute every: 19m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_COMM\_ECHANNEL\_POWER\_OBJMGR\_COMPONENT -component \"eChannel Power Communications Object Manager\" -perf -status -max\_tasks -task\_exit

##### **SIEBSPI\_COMM\_ECOMM\_WIRELESS\_OBJMGR\_COMPONENT**

eCommunications for Wireless Object Manager

Execute every: 13m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_COMM\_ECOMM\_WIRELESS\_OBJMGR\_COMPONENT -component \"eCommunications for Wireless Object Manager\" -perf -status -max\_tasks -task\_exit

##### **SIEBSPI\_COMM\_ECOMMUNICATION\_OBJMGR\_COMPONENT**

eCommunications Object Manager

Execute every: 13m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_COMM\_ECOMMUNICATION\_OBJMGR\_COMPONENT -component \"eCommunications Object Manager\" -perf -status -max\_tasks -task\_exit

##### **SIEBSPI\_COMM\_ECUSTOMER\_POWER\_OBJMGR\_COMPONENT**

eCustomer Power Communications Object Manager

Execute every: 13m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_COMM\_ECUSTOMER\_POWER\_OBJMGR\_COMPONENT -component  
\"eCustomer Power Communications Object Manager\" -perf -status -max\_tasks -  
task\_exit

#### **SIEBSPI\_COMM\_EENERGY\_OBJMGR\_COMPONENT**

eEnergy Object Manager

Execute every: 13m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_COMM\_EENERGY\_OBJMGR\_COMPONENT -component \"eEnergy Object  
Manager\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_COMM\_EMEDIA\_OBJMGR\_COMPONENT**

eMedia Object Manager

Execute every: 16m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_COMM\_EMEDIA\_OBJMGR\_COMPONENT -component \"eMedia Object  
Manager\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_COMM\_EOIL\_CHEM\_OBJMGR\_COMPONENT**

eOil Gas & Chemicals Object Manager

Execute every: 16m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_COMM\_EOIL\_CHEM\_OBJMGR\_COMPONENT -component \"eOil Gas &  
Chemicals Object Manager\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_COMM\_ESALES\_POWER\_OBJMGR\_COMPONENT**

eSales Power Communications Object Manager

Execute every: 15m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_COMM\_ESALES\_POWER\_OBJMGR\_COMPONENT -component \"eSales  
Power Communications Object Manager\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI-Siebel Core Reference Application**

SIEBSPI\_CRA\_OBJ\_MGR\_COMPONENT

Core Reference Application Object Manager

Execute every: 29m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_CRA\_OBJ\_MGR\_COMPONENT -  
component \"Core Reference Application Object Manager\" -perf -status -max\_tasks

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

### **SIEBSPI-Siebel eAutomotive**

#### **SIEBSPI\_EAVTO\_BUSSINES\_RULE\_COMPONENT**

eAuto Business Rule Execution Component

Execute every: 12m45s

Command line: siebspi\_extmon -srvr -m

SIEBSPI\_EAVTO\_BUSSINES\_RULE\_COMPONENT -component \"eAuto Business Rule Execution Component\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_EAVTO\_EDEALER\_OBJMGR\_COMPONENT**

eDealer Object Manager

Execute every: 14m45s

Command line: siebspi\_extmon -srvr -m

SIEBSPI\_EAVTO\_EDEALER\_OBJMGR\_COMPONENT -component \"eDealer Object Manager\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_EAVTO\_EDEALERSCW\_OBJMGR\_COMPONENT**

eDealerscw Object Manager

Execute every: 14m45s

Command line: siebspi\_extmon -srvr -m

SIEBSPI\_EAVTO\_EDEALERSCW\_OBJMGR\_COMPONENT -component \"eDealerscw Object Manager\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_EAVTO\_OBJMGR\_COMPONENT**

eAutomotive Object Manager

Execute every: 12m45s

Command line: siebspi\_extmon -srvr -m

SIEBSPI\_EAVTO\_OBJMGR\_COMPONENT -component \"eAutomotive Object Manager\" -perf -status -max\_tasks -task\_exit

### **SIEBSPI-Siebel eChannel**

#### **SIEBSPI\_ECHANNEL\_OBJ\_MGR\_COMPONENT**

eChannel Object Manager

Execute every: 17m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_ECHANNEL\_OBJ\_MGR\_COMPONENT -component \"eChannel Object  
Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_PART\_MGR\_OBJ\_MGR\_COMPONENT**

Partner Manager Object Manager

Execute every: 12m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_PART\_MGR\_OBJ\_MGR\_COMPONENT -component \"Partner Manager Object  
Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI-Siebel eConsumerSector**

##### **SIEBSPI\_ECHANNEL\_CG\_OBJMGR\_COMPONENT**

eConsumer-> eChannel CG Object Manager

Execute every: 14m45s

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_ECHANNEL\_CG\_OBJMGR\_COMPONENT -component \"eChannel CG Object  
Manager\" -perf -status -max\_tasks -task\_exit

##### **SIEBSPI\_ECONSUMER\_OBJMGR\_COMPONENT**

eConsumer-> eConsumer Object Manager

Execute every: 14m45s

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_ECONSUMER\_OBJMGR\_COMPONENT -component \"eConsumer Object  
Manager\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_ECONSUMER\_SECTOR\_OBJMGR\_COMPONENT**

eConsumer-> eConsumerSector Object Manager

Execute every: 16m45s

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_ECONSUMER\_SECTOR\_OBJMGR\_COMPONENT -component  
\"eConsumerSector Object Manager\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_ERETAILE\_OBJMGR\_COMPONENT**

eConsumer-> eRetail Object Manager

Execute every: 15m45s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ERETAILE\_OBJMGR\_COMPONENT -  
component \"eRetail Object Manager\" -perf -status -max\_tasks -task\_exit

### **SIEBSPI-Siebel eDocuments**

#### **SIEBSPI\_DOC\_SERVER\_COMPONENT**

Document Server

Execute every: 22m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_DOC\_SERVER\_COMPONENT -  
component \"Document Server\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

### **SIEBSPI-Siebel eHospitality**

#### **SIEBSPI\_EHOSPITALITY\_OBJMGR\_COMPONENT**

eHospitality Object Manager

Execute every: 14m45s

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_EHOSPITALITY\_OBJMGR\_COMPONENT -component \"eHospitality Object  
Manager\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_HOSPITALITY\_QUOTE\_GENERATION\_COMPONENT**

Hospitality Quote Generation

Execute every: 14m45s

Command line: siebspi\_extmon -srvr -m

SIEBSPI\_HOSPITALITY\_QUOTE\_GENERATION\_COMPONENT -component  
\"Hospitality Quote Generation\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI-Siebel Employee Relationship Management**

##### **SIEBSPI\_ERM\_ADMIN\_OBJ\_MGR\_COMPONENT**

Employee Relationship Management Administration Object Manager

Execute every: 14m30s

Command line: siebspi\_extmon -srvr -m

SIEBSPI\_ERM\_ADMIN\_OBJ\_MGR\_COMPONENT -component \"Employee Relationship  
Management Administration Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

##### **SIEBSPI\_ERM\_COMPENS\_PLAN\_SRVC\_COMPONENT**

ERM Compensation Planning Service

Execute every: 12m

Command line: siebspi\_extmon -srvr -m

SIEBSPI\_ERM\_COMPENS\_PLAN\_SRVC\_COMPONENT -component \"ERM  
Compensation Planning Service\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

**SIEBSPI\_ERM\_EMB\_OBJ\_MGR\_COMPONENT**

Employee Relationship Management Embedded Object Manager

Execute every: 15m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ERM\_EMB\_OBJ\_MGR\_COMPONENT -component \"Employee Relationship Management Embedded Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

**SIEBSPI\_ERM\_OBJ\_MGR\_COMPONENT**

Employee Relationship Management Object Manager

Execute every: 12m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ERM\_OBJ\_MGR\_COMPONENT -component \"Employee Relationship Management Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

**SIEBSPI\_ETRAINING\_OBJ\_MGR\_COMPONENT**

eTraining Object Manager

Execute every: 16m45s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ETRAINING\_OBJ\_MGR\_COMPONENT -component \"eTraining Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1



Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

## **SIEBSPI-Siebel Financial Services**

### **SIEBSPI\_FINS\_CRM\_CONSOLE\_OBJMGR\_COMPONENT**

FINS Customer Relationship Console Object Manager

Execute every: 15m

Command line: siebspi\_extmon -srvr -m

SIEBSPI\_FINS\_CRM\_CONSOLE\_OBJMGR\_COMPONENT -component \"FINS Customer Relationship Console Object Manager\" -perf -status -max\_tasks -task\_exit

### **SIEBSPI\_FINS\_EBANKING\_OBJMGR\_COMPONENT**

FINS eBanking Object Manager

Execute every: 15m

Command line: siebspi\_extmon -srvr -m

SIEBSPI\_FINS\_EBANKING\_OBJMGR\_COMPONENT -component \"FINS eBanking Object Manager\" -perf -status -max\_tasks -task\_exit

### **SIEBSPI\_FINS\_EBROKERAGE\_OBJMGR\_COMPONENT**

FINS eBrokerage Object Manager

Execute every: 15m

Command line: siebspi\_extmon -srvr -m

SIEBSPI\_FINS\_EBROKERAGE\_OBJMGR\_COMPONENT -component \"FINS eBrokerage Object Manager\" -perf -status -max\_tasks -task\_exit

### **SIEBSPI\_FINS\_ECHANNEL\_OBJMGR\_COMPONENT**

FINS eChannel Object Manager

Execute every: 15m

Command line: siebspi\_extmon -srvr -m

SIEBSPI\_FINS\_ECHANNEL\_OBJMGR\_COMPONENT -component \"FINS eChannel Object Manager\" -perf -status -max\_tasks -task\_exit

### **SIEBSPI\_FINS\_ECUSTOMER\_OBJMGR\_COMPONENT**

Financial eCustomer Object Manager

Execute every: 13m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_FINS\_ECUSTOMER\_OBJMGR\_COMPONENT -component \ "Financial  
eCustomer Object Manager\" -perf -status -max\_tasks -task\_exit

**SIEBSPI\_FINS\_EENROLLMENT\_OBJMGR\_COMPONENT**

FINS eEnrollment Object Manager

Execute every: 13m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_FINS\_EENROLLMENT\_OBJMGR\_COMPONENT -component \ "FINS  
eEnrollment Object Manager\" -perf -status -max\_tasks -task\_exit

**SIEBSPI\_FINS\_ESALES\_OBJMGR\_COMPONENT**

FINS eSales Object Manager

Execute every: 13m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_FINS\_ESALES\_OBJMGR\_COMPONENT -component \ "FINS eSales Object  
Manager\" -perf -status -max\_tasks -task\_exit

**SIEBSPI\_FINS\_INSURANCE\_ESERVICE\_OBJMGR\_COMPONENT**

Insurance eService Object Manager

Execute every: 14m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_FINS\_INSURANCE\_ESERVICE\_OBJMGR\_COMPONENT -component  
\ "Insurance eService Object Manager\" -perf -status -max\_tasks -task\_exit

**SIEBSPI\_FINS\_OBJMGR\_COMPONENT**

FINS Object Manager

Execute every: 15m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_FINS\_OBJMGR\_COMPONENT -  
component \ "FINS Object Manager\" -perf -status -max\_tasks -task\_exit

**SIEBSPI-Siebel High Tech Industrial Manufacturing**

**SIEBSPI\_HTIM\_OBJMGR\_COMPONENT**

HTIM Object Manager

Execute every: 14m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_HTIM\_OBJMGR\_COMPONENT -  
component \ "HTIM Object Manager\" -perf -status -max\_tasks -task\_exit

**SIEBSPI\_HTIM\_PRM\_OBJMGR\_COMPONENT**

HTIM PRM Object Manager

Execute every: 14m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_HTIM\_PRM\_OBJMGR\_COMPONENT  
-component \ "HTIM PRM Object Manager\" -perf -status -max\_tasks -task\_exit

## **SIEBSPI-Siebel Industry Marketing**

### **SIEBSPI\_SIA\_MARKETING\_OBJMGR\_COMPONENT**

SIA Marketing Object Manager

Execute every: 12m15s

Command line: siebspi\_extmon -srvr -m

SIEBSPI\_SIA\_MARKETING\_OBJMGR\_COMPONENT -component \"SIA Marketing Object Manager\" -perf -status -max\_tasks -task\_exit

## **SIEBSPI-Siebel ISS**

### **SIEBSPI\_ECUSTOMER\_OBJ\_MGR\_COMPONENT**

eCustomer Object Manager

Execute every: 16m15s

Command line: siebspi\_extmon -srvr -m

SIEBSPI\_ECUSTOMER\_OBJ\_MGR\_COMPONENT -component \"eCustomer Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

### **SIEBSPI\_ESALES\_OBJ\_MGR\_COMPONENT**

eSales Object Manager

Execute every: 18m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ESALES\_OBJ\_MGR\_COMPONENT -component \"eSales Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_PROD\_CFG\_OBJ\_MGR\_COMPONENT**

Siebel Product Configuration Object Manager

Execute every: 12m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_PROD\_CFG\_OBJ\_MGR\_COMPONENT  
-component \"Siebel Product Configuration Object Manager\" -perf -status -max\_tasks -  
task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

### **SIEBSPI-Siebel Life Sciences**

#### **SIEBSPI\_LIFE\_ECLINICAL\_OBJMGR\_COMPONENT**

eClinical Object Manager

Execute every: 15m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_LIFE\_ECLINICAL\_OBJMGR\_COMPONENT -component \"eClinical Object  
Manager\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_LIFE\_ECONSUMERPHARMA\_OBJMGR\_COMPONENT**

eConsumerPharma Object Manager

Execute every: 16m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_LIFE\_ECONSUMERPHARMA\_OBJMGR\_COMPONENT -component  
\"eConsumerPharma Object Manager\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_LIFE\_EMEDICAL\_OBJMGR\_COMPONENT**

eMedical Object Manager

Execute every: 16m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_LIFE\_EMEDICAL\_OBJMGR\_COMPONENT -component \"eMedical Object  
Manager\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_LIFE\_EPHARMA\_OBJMGR\_COMPONENT**

ePharma Object Manager

Execute every: 16m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_LIFE\_EPHARMA\_OBJMGR\_COMPONENT -component \"ePharma Object  
Manager\" -perf -status -max\_tasks -task\_exit

**SIEBSPI\_LIFE\_EPROFI\_PHARMA\_OBJMGR\_COMPONENT**

eProfessionalPharma Object Manager

Execute every: 15m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_LIFE\_EPROFI\_PHARMA\_OBJMGR\_COMPONENT -component  
\"eProfessionalPharma Object Manager\" -perf -status -max\_tasks -task\_exit

**SIEBSPI\_LIFE\_ESITES\_CLINICAL\_OBJMGR\_COMPONENT**

eSitesClinical Object Manager

Execute every: 15m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_LIFE\_ESITES\_CLINICAL\_OBJMGR\_COMPONENT -component \"eSitesClinical  
Object Manager\" -perf -status -max\_tasks -task\_exit

**SIEBSPI-Siebel Loyalty**

**SIEBSPI\_LOYALTY\_CLINICAL\_OBJMGR\_COMPONENT**

Loyalty Object Manager

Execute every: 14m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_LOYALTY\_CLINICAL\_OBJMGR\_COMPONENT -component \"Loyalty Object  
Manager\" -perf -status -max\_tasks -task\_exit

**SIEBSPI\_LOYALTY\_EMEMBER\_CLINICAL\_OBJMGR\_COMPONENT**

Loyalty eMember Object Manager

Execute every: 13m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_LOYALTY\_EMEMBER\_CLINICAL\_OBJMGR\_COMPONENT -component  
\"Loyalty eMember Object Manager\" -perf -status -max\_tasks -task\_exit

**SIEBSPI\_LOYALTY\_PPORTAL\_CLINICAL\_OBJMGR\_COMPONENT**

Loyalty Partner Portal Object Manager

Execute every: 16m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_LOYALTY\_PPORTAL\_CLINICAL\_OBJMGR\_COMPONENT -component  
\"Loyalty Partner Portal Object Manager\" -perf -status -max\_tasks -task\_exit

**SIEBSPI-Siebel Loyalty Engine**

**SIEBSPI\_ELOYALTY\_PROCENGINE\_BATCH\_COMPONENT**

eLoyalty Processing Engine - Batch

Execute every: 17m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_ELOYALTY\_PROCENGINE\_BATCH\_COMPONENT -component \"eLoyalty  
Processing Engine - Batch\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_ELOYALTY\_PROCENGINE\_INTERACTIVE\_COMPONENT**

eLoyalty Processing Engine - Interactive

Execute every: 17m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_ELOYALTY\_PROCENGINE\_INTERACTIVE\_COMPONENT -component  
\"eLoyalty Processing Engine - Interactive\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_ELOYALTY\_PROCENGINE\_REALTIME\_COMPONENT**

eLoyalty Processing Engine - Realtime

Execute every: 16m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_ELOYALTY\_PROCENGINE\_REALTIME\_COMPONENT -component  
\"eLoyalty Processing Engine - Realtime\" -perf -status -max\_tasks -task\_exit

### **SIEBSPI-Siebel Public Sector**

#### **SIEBSPI\_PUBLIC\_ESERVICE\_OBJMGR\_COMPONENT**

Public Sector eService Object Manager

Execute every: 14m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_PUBLIC\_ESERVICE\_OBJMGR\_COMPONENT -component \"Public Sector  
eService Object Manager\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI\_PUBLIC\_OBJMGR\_COMPONENT**

Public Sector Object Manager

Execute every: 13m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_PUBLIC\_OBJMGR\_COMPONENT -  
component \"Public Sector eService Object Manager\" -perf -status -max\_tasks -task\_exit

### **SIEBSPI-Siebel Remote**

#### **SIEBSPI\_DB\_XTRACT\_COMPONENT**

Database Extract

Execute every: 4m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_DB\_XTRACT\_COMPONENT -  
component \"Database Extract\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_GEN\_NEW\_DB\_COMPONENT**

Generate New Database

Execute every: 3m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_GEN\_NEW\_DB\_COMPONENT -  
component \"Generate New Database\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_PAR\_DB\_EXTRACT\_COMPONENT**

Parallel Database Extract

Execute every: 6m45s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_PAR\_DB\_EXTRACT\_COMPONENT -  
component \"Parallel Database Extract\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_REP\_AGENT\_COMPONENT**

Replication Agent

Execute every: 15m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_REP\_AGENT\_COMPONENT -component \"Replication Agent\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_SYNCH\_MGR\_COMPONENT**

Synchronization Manager

Execute every: 8m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SYNCH\_MGR\_COMPONENT -component \"Synchronization Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_TXN\_MERGE\_COMPONENT**

Transaction Merger

Execute every: 7m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_TXN\_MERGE\_COMPONENT -component \"Transaction Merger\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error



Threshold: 99  
Severity: Major

#### **SIEBSPI\_TXN\_PROC\_COMPONENT**

Transaction Processor

Execute every: 6m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_TXN\_PROC\_COMPONENT -  
component \"Transaction Processor\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_TXN\_ROUTE\_COMPONENT**

Transaction Router

Execute every: 6m45s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_TXN\_ROUTE\_COMPONENT -  
component \"Transaction Router\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI-Siebel RTI**

##### **SIEBSPI\_RTI\_BATCH\_COMPONENT**

RTI Batch

Execute every: 15m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_RTI\_BATCH\_COMPONENT -  
component \"RTI Batch\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

### **SIEBSPI-Siebel Sales**

#### **SIEBSPI\_MOBILE\_CONN\_OBJ\_MGR\_COMPONENT**

Siebel Mobile Connector Object Manager

Execute every: 12m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_MOBILE\_CONN\_OBJ\_MGR\_COMPONENT -component \"Siebel Mobile  
Connector Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_SALES\_OBJ\_MGR\_COMPONENT**

Sales Web Client Object Manager

Execute every: 18m15s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SALES\_OBJ\_MGR\_COMPONENT -  
component \"Sales Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

### **SIEBSPI-Siebel Thin Client**

#### **SIEBSPI\_EBRIEFINGS\_DC\_OBJ\_MGR\_COMPONENT**

eBriefings DC Object Manager

Execute every: 15m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_EBRIEFINGS\_DC\_OBJ\_MGR\_COMPONENT -component \"eBriefings DC  
Object Manager\" --perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_EBRIEFINGS\_OBJ\_MGR\_COMPONENT**

eBriefings Object Manager

Execute every: 16m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_EBRIEFINGS\_OBJ\_MGR\_COMPONENT -component \"eBriefings Object  
Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_PARTNER\_FINDER\_OBJ\_MGR\_COMPONENT**

Partner Finder Object Manager

Execute every: 27m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_PARTNER\_FINDER\_OBJ\_MGR\_COMPONENT -component \"Partner Finder  
Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error  
Threshold: 99  
Severity: Major

**SIEBSPI\_SSV\_OBJ\_MGR\_COMPONENT**

Service Object Manager  
Execute every: 19m30s  
Command line: siebspi\_extmon -srvr -m SIEBSPI\_SSV\_OBJ\_MGR\_COMPONENT -  
component \"Service Object Manager\" -perf -status -max\_tasks -task\_exit  
Rules:  
Description: error1  
Threshold: 0.500000  
Severity: Critical

Description: other error  
Threshold: 99  
Severity: Major

**SIEBSPI\_WEBPHONE\_SALES\_OBJ\_MGR\_COMPONENT**

Siebel Sales Webphone  
Execute every: 20m30s  
Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_WEBPHONE\_SALES\_OBJ\_MGR\_COMPONENT -component \"Siebel Sales  
Webphone Object Manager\" -perf -status -max\_tasks -task\_exit  
Rules:  
Description: error1  
Threshold: 0.500000  
Severity: Critical

Description: other error  
Threshold: 99  
Severity: Major

**SIEBSPI\_WEBPHONE\_SERVICE\_OBJ\_MGR\_COMPONENT**

Siebel Service Webphone  
Execute every: 21m35s

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_WEBPHONE\_SERVICE\_OBJ\_MGR\_COMPONENT -component \"Siebel Service  
Webphone Object Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

### **SIEBSPI-Siebel to Siebel Connector**

#### **SIEBSPI\_HA\_UPG\_MQRCVR\_COMPONENT**

HA Upgrade MQSeries Server Receiver

Execute every: 25m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_HA\_UPG\_MQRCVR\_COMPONENT -  
component \"HA Upgrade MQSeries Server Receiver\" -perf -status -max\_tasks -  
task\_exit -min\_tasks 1

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_S2S\_MQRCVR\_COMPONENT**

Siebel to Siebel MQSeries Server Receiver

Execute every: 27m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_S2S\_MQRCVR\_COMPONENT -  
component \"Siebel to Siebel MQSeries Server Receiver\" -perf -status -max\_tasks -  
task\_exit -min\_tasks 1

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_S2S\_MSMQRCVR\_COMPONENT**

Siebel to Siebel MSMQ Receiver

Execute every: 27m15s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_S2S\_MSMQRCVR\_COMPONENT -component \"Siebel to Siebel MSMQ Receiver\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI-Siebel Universal Customer Master**

**SIEBSPI\_UCM\_BATCH\_MGR\_COMPONENT**

UCM Batch Manager

Execute every: 14m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_UCM\_BATCH\_MGR\_COMPONENT -component \"UCM Batch Manager\" -perf -status -max\_tasks -task\_exit

**SIEBSPI\_UCM\_BATCH\_PUBLISH\_SUB\_COMPONENT**

UCM Batch Publish Subscribe

Execute every: 15m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_UCM\_BATCH\_PUBLISH\_SUB\_COMPONENT -component \"UCM Batch Publish Subscribe\" -perf -status -max\_tasks -task\_exit

**SIEBSPI\_UCM\_OBJMGR\_COMPONENT**

UCM Object Manager

Execute every: 15m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_UCM\_OBJMGR\_COMPONENT -component \ "UCM Object Manager\ " -perf -status -max\_tasks -task\_exit

### **SIEBSPI-Siebel Wireless**

#### **SIEBSPI\_ECHANNEL\_WIRELESS\_COMPONENT**

Siebel eChannel Wireless

Execute every: 28m45s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_ECHANNEL\_WIRELESS\_COMPONENT -component \ "Siebel eChannel Wireless\ " -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_SALES\_WIRELESS\_COMPONENT**

Siebel Sales Wireless

Execute every: 28m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SALES\_WIRELESS\_COMPONENT -component \ "Siebel Sales Wireless\ " -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_SELF\_SRVC\_WIRELESS\_COMPONENT**

Siebel Self Service Wireless

Execute every: 28m15s

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_SELF\_SRVC\_WIRELESS\_COMPONENT -component \"Siebel Self Service  
Wireless\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_SRVC\_WIRELESS\_COMPONENT**

Siebel Service Wireless

Execute every: 28m15s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SRVC\_WIRELESS\_COMPONENT -  
component \"Siebel Service Wireless\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

### **SIEBSPI-System Management**

#### **SIEBSPI\_SC\_BROKER\_COMPONENT**

Siebel Connection Broker

Execute every: 9m45s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SC\_BROKER\_COMPONENT -  
component \"Siebel Connection Broker\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical



Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_SERVER\_MGR\_COMPONENT**

Server Manager

Execute every: 10m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SERVER\_MGR\_COMPONENT -component \"Server Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_SERVER\_REQ\_BROKER\_COMPONENT**

Server Request Broker

Execute every: 15m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SERVER\_REQ\_BROKER\_COMPONENT -component \"Server Request Broker\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_SIEB\_SRVR\_COMPONENT**

Siebel Server

Execute every: 10m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SIEB\_SRVR\_COMPONENT -  
component \"Siebel Server\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_SRVR\_SCHED\_COMPONENT**

Siebel Server Scheduler

Execute every: 15m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SRVR\_SCHED\_COMPONENT -  
component \"Siebel Server Scheduler\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI-Task UI**

##### **SIEBSPI\_TASK\_UI\_COMPONENT**

Task Log Cleanup

Execute every: 5m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_TASK\_UI\_COMPONENT -component  
\"Task Log Cleanup\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI-Territory Management**

##### **SIEBSPI\_MAJ\_TERR\_MERGE\_MGR\_COMPONENT**

Major Alignment - Territory Rules Merge Manager

Execute every: 16m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_MAJ\_TERR\_MERGE\_MGR\_COMPONENT -component \"Major Alignment -  
Territory Rules Merge Manager\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

#### **SIEBSPI\_MIN\_TERR\_MERGE\_MGR\_COMPONENT**

Minor Alignment - Territory Rules Merge Manager

Execute every: 15m

Command line: siebspi\_extmon -srvr -m  
SIEBSPI\_MIN\_TERR\_MERGE\_MGR\_COMPONENT -component \"Minor Alignment -  
Territory Rules Merge Manager\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Treshold: 99

Severity: Major

### **SIEBSPI-Web Collaboration**

#### **SIEBSPI\_WEB\_COLL\_COMPONENT**

Web Collaboration Server Component

Execute every: 15m15s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_WEB\_COLL\_COMPONENT -  
component \"Web Collaboration Server Component\" -perf -status -max\_tasks

Rules:

Description: error1

Treshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

### **SIEBSPI-Workflow Management**

#### **SIEBSPI\_GEN\_TRIG\_COMPONENT**

Generate Triggers

Execute every: 12m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_GEN\_TRIG\_COMPONENT -component \"Generate Triggers\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_WF\_PROC\_BATCH\_MGR\_COMPONENT**

Workflow Process Batch Manager

Execute every: 3m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_WF\_PROC\_BATCH\_MGR\_COMPONENT -component \"Workflow Process Batch Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_WF\_PROC\_MGR\_COMPONENT**

Workflow Process Manager

Execute every: 4m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_WF\_PROC\_MGR\_COMPONENT -  
component \"Workflow Process Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_WF\_RECV\_MGR\_COMPONENT**

Workflow Recovery Manager

Execute every: 7m45s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_WF\_RECV\_MGR\_COMPONENT -  
component \"Workflow Recovery Manager\" -perf -status -max\_tasks -task\_exit

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

**SIEBSPI\_WORK\_ACTN\_COMPONENT**

Workflow Action Agent

Execute every: 2m35s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_WORK\_ACTN\_COMPONENT -  
component \"Workflow Action Agent\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI\_WORK\_MON\_COMPONENT**

Workflow Monitor Agent

Execute every: 2m45s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_WORK\_MON\_COMPONENT -component \"Workflow Monitor Agent\" -perf -status -max\_tasks -task\_exit -min\_tasks 1

Rules:

Description: error1

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 99

Severity: Major

#### **SIEBSPI-XMLP Report**

##### **SIEBSPI\_XMLP\_REPORT\_SRVSR\_COMPONENT**

XMLP Report Server

Execute every: 14m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_XMLP\_REPORT\_SRVSR\_COMPONENT -component \"XMLP Report Server\" -perf -status -max\_tasks -task\_exit

#### **SIEBSPI-Siebel Database**

##### **SIEBSPI\_DB\_CONNECTIVITY**

Monitors the connectivity of Siebel server to the Siebel database.

Execute every: 4m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_DB\_CONNECTIVITY

##### **SIEBSPI\_DB\_LOGIN\_PERFORMANCE**

Collects the database login time data.

Execute every: 5m

Command line: siebspi\_dbperf -mon SIEBSPI\_DB\_LOGIN\_PERFORMANCE -login -p

Rules:

Description: warning  
Treshold: 0.500000 FOR "15m"  
Severity: Warning

#### **SIEBSPI\_DB\_LOGIN\_TIME**

Monitors the database server login time.  
Execute every: 5m20s  
Command line: siebspi\_dbperf -mon SIEBSPI\_DB\_LOGIN\_TIME -login

#### **SIEBSPI\_DB\_SESSION**

Monitors the open database connections.  
Execute every: 6m10s  
Command line: siebspi\_dbperf -m SIEBSPI\_DB\_SESSION -db\_session

#### **SIEBSPI\_DB\_SESSION\_PERFORMANCE**

Collects the data about the number of database sessions.  
Execute every: 6m  
Command line: siebspi\_dbperf -m SIEBSPI\_DB\_SESSION\_PERFORMANCE -db\_session -p

#### **SIEBSPI\_DB\_TRANSACTION\_PERFORMANCE**

Collects the database transaction execution time data.  
Execute every: 7m  
Command line: siebspi\_dbperf -mon SIEBSPI\_DB\_TRANSACTION\_PERFORMANCE -transaction -p

#### **SIEBSPI\_DB\_TRANSACTION\_TIME**

Monitors the database server transaction time.  
Execute every: 7m30s  
Command line: siebspi\_dbperf -mon SIEBSPI\_DB\_TRANSACTION\_TIME -transaction

### **SIEBSPI-Siebel Log Files**

#### **SIEBSPI\_CRASH\_FILES**

Monitors the Siebel crash files.  
Execute every: 5m  
Command line: siebspi\_extmon -mon SIEBSPI\_CRASH\_FILES -extmon SIEBSPI\_CRASH\_FILES\_EXT  
Rules:  
Description: error  
Treshold: 1

Severity: Warning

**SIEBSPI\_CRASH\_FILES\_EXT**

Intercepts the Siebel crash files messages.

**SIEBSPI\_FDR\_FILES**

Monitors the Siebel FDR files.

Execute every: 5m

Command line: siebspi\_extmon -mon SIEBSPI\_FDR\_FILES -extmon SIEBSPI\_FDR\_FILES\_EXT

Rules:

Description: error

Treshold: 1

Severity: Warning

**SIEBSPI\_FDR\_FILES\_EXT**

Intercepts the Siebel FDR files messages.

**SIEBSPI-System Management Logs**

**SIEBSPI\_SC\_BROKER\_LOG**

Monitors the SCBroker (Siebel Connection Broker) component log file.

Event log name: <`siebspi\_logn -l logfile -file SCBroker`>

**SIEBSPI\_SERVER\_MGR\_LOG**

Monitors the ServerMgr (Server Manager) component log file.

Event log name: <`siebspi\_logn -l logfile -file ServerMgr`>

**SIEBSPI\_SERVER\_REQ\_BROKER\_LOG**

Monitors the SRBroker (Service Request Broker) component log file.

Event log name: <`siebspi\_logn -l logfile -file SRBroker`>

**SIEBSPI-Siebel Server Base**

**SIEBSPI\_SERVER\_AVAILABILITY**

Monitors the status of the gateway (naming server) and of the Siebel servers.

Execute every: 2m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SERVER\_AVAILABILITY -f SERVER\_AVAILABILITY



#### **SIEBSPI\_SERVER\_AVAILABILITY\_EXT**

Intercepts the messages about the status of the gateway (naming server) and of the Siebel servers.

Rules:

Description: Siebel gateway not available

Treshold: 10.500000

Severity: Critical

Description: Siebel server not available

Treshold: 3.500000

Severity: Critical

Description: Siebel gateway available

Treshold: 9.500000

Severity: Normal

Description: Siebel server running

Treshold: 0.500000

Severity: Normal

Description: Siebel server shutdown

Treshold: 1.500000

Severity: Warning

Description: Siebel server shutting down

Treshold: 2.500000

Severity: Warning

#### **SIEBSPI\_SERVER\_EVENT\_LOG**

Monitors the Siebel servers event log files.

Execute every: 2m

Command line: siebspi\_extmon -m SIEBSPI\_SERVER\_EVENT\_LOG -srvr -f  
SERVER\_EVENT\_LOG

#### **SIEBSPI\_SERVER\_EVENT\_LOG\_EXT**

Intercepts the messages about the Siebel servers event log files.

Rules:

Description: fatal error

Threshold: 0.500000  
Severity: Major

Description: detail  
Threshold: 4.500000  
Severity: Normal

Description: info  
Threshold: 3.500000  
Severity: Normal

Description: warning  
Threshold: 2.500000  
Severity: Warning

Description: error  
Threshold: 1.500000  
Severity: Minor

**SIEBSPI\_SERVER\_LOG**

Monitors the Siebel server log file.

Execute every: 3m

Command line: siebspi\_extmon -m SIEBSPI\_SERVER\_LOG -srvr -f SERVER\_LOG

**SIEBSPI\_SERVER\_LOG\_DIR**

Monitors the size of the log directories on the Siebel Server.

Execute every: 10h

Command line: siebspi\_extmon -m SIEBSPI\_SERVER\_LOG\_DIR -srvr -f  
SERVER\_LOG\_DIR

**SIEBSPI\_SERVER\_LOG\_DIR\_EXT**

Intercepts the messages about the size of the log directories on the Siebel Server.

**SIEBSPI\_SERVER\_LOG\_EXT**

Intercepts the messages about the Siebel server log file.

Rules:

Description: fatal error

Threshold: 0.500000

Severity: Major

Description: detail  
Threshold: 4.500000  
Severity: Normal

Description: info  
Threshold: 3.500000  
Severity: Normal

Description: warning  
Threshold: 2.500000  
Severity: Warning

Description: error  
Threshold: 1.500000  
Severity: Minor

#### **SIEBSPI\_SERVER\_LOGARCHIVE\_DIR**

Monitors the size of the log archive directories on the Siebel Server.

Execute every: 12h

Command line: siebspi\_extmon -m SIEBSPI\_SERVER\_LOGARCHIVE\_DIR -srvr -f  
SERVER\_LOGARCHIVE\_DIR

#### **SIEBSPI\_SERVER\_LOGARCHIVE\_DIR\_EXT**

Intercepts the messages about the size of the log archive directories on the Siebel Server.

#### **SIEBSPI\_SERVER\_PROCESS**

Monitors the siebsvc server service/daemon (on each Siebel server).

Execute every: 2m30s

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SERVER\_PROCESS -f  
SERVER\_PROCESS

#### **SIEBSPI\_SERVER\_PROCESS\_CPU\_MEM**

Monitors the Siebel server process CPU and memory utilization.

Execute every: 9m45s

Command line: siebspi\_extmon -m SIEBSPI\_SERVER\_PROCESS\_CPU\_MEM -srvr -cpu -  
mem -cpu\_ind -mem\_ind -f SERVER\_PROCESS\_CPU\_MEM

#### **SIEBSPI\_SERVER\_PROCESS\_EXT**

Intercepts the messages about the siebsvc server service/daemon (on each Siebel server).

**SIEBSPI\_SESSION\_PROCESS\_CPU\_MEM**

Monitors the Siebel 'siebsess' process CPU and memory utilization.

Execute every: 13m15s

Command line: siebspi\_extmon -m SIEBSPI\_SESSION\_PROCESS\_CPU\_MEM -srvr -cpu -mem -cpu\_ind -mem\_ind -f SESSION\_PROCESS\_CPU\_MEM

**SIEBSPI\_SIEBEL\_CPU\_MEM\_EXT**

Intercepts the messages about the memory and CPU usage for the Siebel processes (siebsvc, siebsess, siebmtsh, siebmtshmw, siebproc, siebprocmw...).

**SIEBSPI\_SIEBEL\_FS\_EXT**

Intercepts the messages about the Siebel filesystem status and availability.

**SIEBSPI\_SIEBMTSH\_PROCESS\_CPU\_MEM**

Monitors the Siebel 'siebmtsh' process CPU and memory utilization.

Execute every: 13m

Command line: siebspi\_extmon -m SIEBSPI\_SIEBMTSH\_PROCESS\_CPU\_MEM -srvr -cpu -mem -cpu\_ind -mem\_ind -f SIEBMTSH\_PROCESS\_CPU\_MEM

**SIEBSPI\_SIEBMTSHMW\_PROCESS\_CPU\_MEM**

Monitors the Siebel 'siebmtshmw' process CPU and memory utilization.

Execute every: 11m

Command line: siebspi\_extmon -m SIEBSPI\_SIEBMTSHMW\_PROCESS\_CPU\_MEM -srvr -cpu -mem -cpu\_ind -mem\_ind -f SIEBMTSHMW\_PROCESS\_CPU\_MEM

**SIEBSPI\_SIEBPROC\_PROCESS\_CPU\_MEM**

Monitors the Siebel 'siebproc' process CPU and memory utilization.

Execute every: 11m30s

Command line: siebspi\_extmon -m SIEBSPI\_SIEBPROC\_PROCESS\_CPU\_MEM -srvr -cpu -mem -cpu\_ind -mem\_ind -f SIEBPROC\_PROCESS\_CPU\_MEM

**SIEBSPI\_SIEBPROCMW\_PROCESS\_CPU\_MEM**

Monitors the Siebel 'siebprocmw' process CPU and memory utilization.

Execute every: 10m30s

Command line: siebspi\_extmon -m SIEBSPI\_SIEBPROCMW\_PROCESS\_CPU\_MEM -srvr -cpu -mem -cpu\_ind -mem\_ind -f SIEBPROCMW\_PROCESS\_CPU\_MEM

**SIEBSPI\_SIEBSH\_PROCESS\_CPU\_MEM**

Monitors the Siebel 'siebsh' process CPU and memory utilization.

Execute every: 11m

Command line: siebspi\_extmon -m SIEBSPI\_SIEBSH\_PROCESS\_CPU\_MEM -srvr -cpu -mem -cpu\_ind -mem\_ind -f SIEBSH\_PROCESS\_CPU\_MEM

#### **SIEBSPI\_SIEBSHMW\_PROCESS\_CPU\_MEM**

Monitors the Siebel 'siebshmw' process CPU and memory utilization.

Execute every: 9m30s

Command line: siebspi\_extmon -m SIEBSPI\_SIEBSHMW\_PROCESS\_CPU\_MEM -srvr -cpu -mem -cpu\_ind -mem\_ind -f SIEBSHMW\_PROCESS\_CPU\_MEM

#### **SIEBSPI\_SRVRMGR\_PROCESS\_CPU\_MEM**

Monitors the Siebel 'srvrmgr' process CPU and memory utilization.

Execute every: 9m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_SRVRMGR\_PROCESS\_CPU\_MEM -cpu\_ind -mem\_ind -f SRVRMGR\_PROCESS\_CPU\_MEM

#### **SIEBSPI\_SIEBEL\_FS**

Monitors the Siebel filesystem status and availability.

Execute on:

Minute: 2,7,12,17,22,27,32,37,42,47,52,57

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_extmon -srvr -f SIEBEL\_FS -extmon SIEBSPI\_SIEBEL\_FS\_EXT

### **SIEBSPI-Siebel Server Performance Data**

#### **SIEBSPI\_SERVER\_AVAILABILITY\_PERFORMANCE**

Collects the performance data of the Siebel server availability.

Execute on:

Minute: 4,9,14,19,24,29,34,39,44,49,54,59

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_extmon -f SERVER\_AVAILABILITY\_PERFORMANCE -srvr

#### **SIEBSPI\_SERVER\_FS\_PERFORMANCE**

Collects the performance data of the Siebel server filesystem.

Execute on:

Minute: 17,47

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_extmon -f SERVER\_FS\_PERFORMANCE -srvr

**SIEBSPI\_SERVER\_PROCESS\_PERFORMANCE**

Collects the performance data of the Siebel server processes.

Execute on:

Minute: 3,8,13,18,23,28,33,38,43,48,53,58

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_extmon -f SERVER\_PROCESS\_PERFORMANCE -srvr

**SIEBSPI\_SERVER\_REMOTE\_PERFORMANCE**

Collects the performance data of the Siebel remote clients.

Execute on:

Minute: 53

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_extmon -f SERVER\_REMOTE\_PERFORMANCE -srvr

**SIEBSPI\_SERVER\_STATS\_PERFORMANCE**

Collects the performance data of the Siebel server statistics.

Execute on:

Minute: 45

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_extmon -f SERVER\_STATS\_PERFORMANCE -srvr

**SIEBSPI\_SERVER\_TASKS\_PERFORMANCE**

Collects the performance data of the Siebel server tasks.

Execute on:

Minute: 31

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_extmon -f SERVER\_TASKS\_PERFORMANCE -srvr

## **SIEBSPI-Siebel Users Activity**

### **SIEBSPI\_USER\_ACTION\_PERFORMANCE**

Collects the data about the last time when a Siebel user added or changed the account, contact, or opportunity.

Execute on:

Minute: 50

Hour: 1

Day: 1-31

Month: 1-12

Command line: siebspi\_dbperf -last\_action

### **SIEBSPI\_USER\_LOGIN\_PERFORMANCE**

Collects the Siebel users last login time data.

Execute on:

Minute: 44

Hour: 0

Day: 1-31

Month: 1-12

Command line: siebspi\_dbperf -last\_login

## **SIEBSPI-Statistics Metrics**

### **SIEBSPI\_COMPONENT\_STATS**

Monitor custom component statistics metrics

Execute every: 6m

Command line: siebspi\_extmon -mon SIEBSPI\_COMPONENT\_STATS -stats\_list  
\"AvgConnTime AvgSQLExecTime\" -component \"comp alias e.g SCCObjMgr\_enu\"

### **SIEBSPI\_COMPONENT\_STATS\_EXT**

Intercepts the custom component statistics metrics messages .

### **SIEBSPI\_SERVER\_STATS**

Monitors the custom server statistics metrics.

Execute every: 3m

Command line: siebspi\_extmon -mon SIEBSPI\_SERVER\_STATS -stats\_list  
\"NumDBConnRtrs NumDLRbkRtrs TotalTasks\"

### **SIEBSPI\_SERVER\_STATS\_EXT**

Intercepts the custom server statistics metrics messages .

## **SIEBSPI-Siebel Gateway Server**

**SIEBSPI\_GATEWAY\_LOG**

Monitors the Siebel Gateway log file.

Execute every: 5m10s

Command line: siebspi\_extmon -m SIEBSPI\_GATEWAY\_LOG -gtwy -f GATEWAY\_LOG

**SIEBSPI\_GATEWAY\_LOG\_DIR**

Monitors the size of the Siebel Gateway log directory.

Execute every: 1h

Command line: siebspi\_extmon -m SIEBSPI\_GATEWAY\_LOG\_DIR -gtwy -trace -f GATEWAY\_LOG\_DIR

**SIEBSPI\_GATEWAY\_LOG\_EXT**

Intercepts the Siebel gateway log file messages.

Rules:

Description: fatal error

Treshold: 0.500000

Severity: Major

Description: detail

Treshold: 4.500000

Severity: Normal

Description: info

Treshold: 3.500000

Severity: Normal

Description: warning

Treshold: 2.500000

Severity: Warning

Description: error

Treshold: 1.500000

Severity: Minor

**SIEBSPI\_GATEWAY\_PERFORMANCE**

Collects the performance data of the Siebel Name server (Siebel Gateway).

Execute every: 5m



Command line: siebspi\_extmon -gtwy -m SIEBSPI\_GATEWAY\_PERFORMANCE -f GATEWAY\_PERFORMANCE

#### **SIEBSPI\_GATEWAY\_PROCESS**

Monitors the Siebel Gateway service availability.

Execute every: 2m

Command line: siebspi\_extmon -gtwy -m SIEBSPI\_GATEWAY\_PROCESS -f GATEWAY\_PROCESS

#### **SIEBSPI\_GATEWAY\_PROCESS\_CPU**

Monitors the Siebel Gateway process CPU utilization.

Execute every: 5m30s

Command line: siebspi\_extmon -m SIEBSPI\_GATEWAY\_PROCESS\_CPU -gtwy -f GATEWAY\_PROCESS\_CPU

#### **SIEBSPI\_GATEWAY\_PROCESS\_MEM**

Monitors the Siebel Gateway process memory utilization.

Execute every: 7m30s

Command line: siebspi\_extmon -m SIEBSPI\_GATEWAY\_PROCESS\_MEM -gtwy -f GATEWAY\_PROCESS\_MEM

### **SIEBSPI-Siebel Remote Client**

#### **SIEBSPI\_CLI\_INBOX\_DIR**

Monitors the size of the inbox directory on the Siebel remote client.

Execute every: 3m

Command line: siebspi\_extmon -m SIEBSPI\_CLI\_INBOX\_DIR -rcli

#### **SIEBSPI\_CLI\_OUTBOX\_DIR**

Monitors the size of the outbox directory on the Siebel remote client.

Execute every: 3m

Command line: siebspi\_extmon -m SIEBSPI\_CLI\_OUTBOX\_DIR -rcli

#### **SIEBSPI\_DOCKING\_DIR**

Monitors the size of the docking directory on the Siebel Server.

Execute every: 2h

Command line: siebspi\_extmon -m SIEBSPI\_DOCKING\_DIR -srvr

#### **SIEBSPI\_DOCKING\_DIR\_EXT**

Intercepts the messages about the size of the docking directory on the Siebel Server.

#### **SIEBSPI\_DOCKING\_INBOX\_DIR**

Monitors the size of the docking inbox directories of Siebel users on the Siebel Server.

Execute every: 1h10m

Command line: siebspi\_extmon -m SIEBSPI\_DOCKING\_INBOX\_DIR -srvr

#### **SIEBSPI\_DOCKING\_INBOX\_DIR\_EXT**

Intercepts the size of the docking inbox directories of Siebel remote users on the Siebel Server.

#### **SIEBSPI\_DOCKING\_OUTBOX\_DIR**

Monitors the size of the docking outbox directories of Siebel users on the Siebel Server.

Execute every: 1h

Command line: siebspi\_extmon -m SIEBSPI\_DOCKING\_OUTBOX\_DIR -srvr

#### **SIEBSPI\_DOCKING\_OUTBOX\_DIR\_EXT**

Intercepts the messages about the size of the docking outbox directories of Siebel remote users on the Siebel Server.

### **SIEBSPI-Siebel Web Server Extension**

#### **SIEBSPI\_WEB\_SERVER\_LOG**

Monitors the Siebel Web server log file for errors. If an error is detected in the log file, a message is sent to the SPI for Siebel operator.

Event log name: < siebspi\_webl >

### **SIEBSPI-Port Response and Availability**

#### **SIEBSPI\_PORT\_AVAILABILITY**

Monitors the target hosts port availability.

Execute every: 2m

Command line: siebspi\_extmon -m SIEBSPI\_PORT\_AVAILABILITY -target target\_host -port port1,port2,..

#### **SIEBSPI\_PORT\_AVAILABILITY\_EXT**

Intercepts the target hosts port availability messages.

Rules:

Description: Port is reachable

Treshold: 0.500000

Severity: Normal

Description: Port is not reachable

Treshold: 1.500000

Severity: Warning

**SIEBSPI\_PORT\_RESPONSE\_TIME**

Monitors the target hosts port response time.

Execute every: 2m

Command line: siebspi\_extmon -m SIEBSPI\_PORT\_RESPONSE\_TIME -target targethost -port port1,port2,...

**SIEBSPI\_PORT\_RESPONSE\_TIME\_EXT**

Intercepts the target hosts port response time messages.

**SIEBSPI-Siebel End User Performance****SIEBSPI\_SWSE\_LIST\_ACCOUNTS\_PERF**

Collects the performance data for Siebel Web Server extension action List Accounts.

Execute on:

Minute: 6,11,16,21,26,31,36,41,46,51,56

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_web -f SWSE\_LIST\_ACCOUNTS\_PERF -a \"Application name e.g. callcenter\_enu\" -user

**SIEBSPI\_SWSE\_LIST\_CONTACTS\_PERF**

Collects the performance data for Siebel Web Server extension action List Contacts.

Execute on:

Minute: 4,9,14,19,24,29,34,39,44,49,54

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_web -f SWSE\_LIST\_CONTACTS\_PERF -a \"Application name e.g. callcenter\_enu\" -user

**SIEBSPI\_SWSE\_LIST OPPORTUNITIES\_PERF**

Collects the performance data for Siebel Web Server extension action List Opportunities.

Execute on:

Minute: 5,10,15,20,25,30,35,40,45,50,55

Hour: 0-23

Day: 1-31

Month: 1-12

Command line: siebspi\_web -f SWSE\_LIST OPPORTUNITIES\_PERF -a \"Application name e.g. callcenter\_enu\" -user

## **SIEBSPI-SWSE Statistics Page**

### **SIEBSPI\_SWSE\_APPLICATION\_STATISTIC\_PERF**

Collects the SWSE application statistics performance data.

Execute every: 10m

Command line: siebspi\_web -application \"Application name, e.g. callcenter\_enu\" -f APP\_LOG -mon SIEBSPI\_SWSE\_APPLICATION\_STATISTIC\_PERF

### **SIEBSPI\_SWSE\_AVERAGE\_APPLICATION\_RESPONSE\_TIME**

Monitors the SWSE application average response time.

Execute every: 6m30s

Command line: siebspi\_web -application \"Application name, e.g. callcenter\_enu\" -f SWSE\_APP\_RESPONSE\_TIME -mon SIEBSPI\_SWSE\_AVERAGE\_APPLICATION\_RESPONSE\_TIME

### **SIEBSPI\_SWSE\_AVERAGE\_CLOSE\_SESSION\_TIME**

Monitors the SWSE system average close session time.

Execute every: 5m

Command line: siebspi\_web -application \"Application name, e.g. callcenter\_enu\" -f SWSE\_AVG\_CLOSE\_TIME -mon SIEBSPI\_SWSE\_AVERAGE\_CLOSE\_SESSION\_TIME

### **SIEBSPI\_SWSE\_AVERAGE\_OPEN\_SESSION\_TIME**

Monitors the SWSE system average open session time.

Execute every: 5m30s

Command line: siebspi\_web -application \"Application name, e.g. callcenter\_enu\" -f SWSE\_AVG\_OPEN\_TIME -mon SIEBSPI\_SWSE\_AVERAGE\_OPEN\_SESSION\_TIME

### **SIEBSPI\_SWSE\_AVERAGE\_REQUEST\_TIME**

Monitors the SWSE system average request time.

Execute every: 7m

Command line: siebspi\_web -application \"Application name, e.g. callcenter\_enu\" -f SWSE\_AVG\_REQUEST\_TIME -mon SIEBSPI\_SWSE\_AVERAGE\_REQUEST\_TIME

### **SIEBSPI\_SWSE\_AVERAGE\_RESPONSE\_TIME**

Monitors the SWSE system average response time

Execute every: 6m

Command line: siebspi\_web -application \"Application name, e.g. callcenter\_enu\" -f SWSE\_AVG\_RESPONSE\_TIME -mon SIEBSPI\_SWSE\_AVERAGE\_RESPONSE\_TIME

### **SIEBSPI\_SWSE\_SYSTEM\_STATISTIC\_PERF**

Collects the SWSE system statistics performance data.

Execute every: 10m

Command line: siebspi\_web -application \"Application name, e.g. callcenter\_enu\" -f SYSTEM\_LOG -mon SIEBSPI\_SWSE\_SYSTEM\_STATISTIC\_PERF

## **SIEBSPI-Smart Probe**

### **SIEBSPI\_SP\_LOGIN\_TIME**

Monitors the Siebel client (for example, CallCenter client) login time.

Execute every: 4m

Command line: siebspi\_sp -l

### **SIEBSPI\_SP\_PERFORMANCE**

Collects the database login and transaction time of a client.

Execute every: 5m

Command line: siebspi\_sp -p

Rules:

Description: warning

Treshold: 0.500000 FOR "15m"

Severity: Warning

### **SIEBSPI\_SP\_TRANSACTION\_TIME**

Monitors the Siebel client (for example, CallCenter client) time needed for a simple transaction (for example, query for a name in Accounts).

Execute every: 5m10s

Command line: siebspi\_sp -t

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## **SIEBSPI-Resonate Central Dispatch**

### **SIEBSPI\_RES\_SVC\_EXT**

Connects the messages from the Resonate CD with the Service Graph.

Rules:

Description: error detected in log file

Treshold: 0.500000

Severity: Critical

Description: warning detected in log file

Treshold: 1.500000

Severity: Warning

**SIEBSPI\_RESONATE\_CDAGENT\_PROCESS**

Monitors the Resonate CD 'cdagent' service availability.

Execute every: 1m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_RESONATE\_CDAGENT\_PROCESS -ressvc cdagent

Rules:

Description: service is not running

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 1.500000

Severity: Warning

**SIEBSPI\_RESONATE\_CONTROLLER\_PROCESS**

Monitors the Resonate CD 'controller' service availability.

Execute every: 1m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_RESONATE\_CONTROLLER\_PROCESS -ressvc controller

Rules:

Description: service is not running

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 1.500000

Severity: Warning

**SIEBSPI\_RESONATE\_REPORTER\_AGENT\_PROCESS**

Monitors the Resonate CD 'reporter-agent' service availability.

Execute every: 1m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_RESONATE\_REPORTER\_AGENT\_PROCESS -ressvc reporter-agent

Rules:

Description: service is not running

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 1.500000

Severity: Warning

#### **SIEBSPI\_RESONATE\_REPORTER\_PROCESS**

Monitors the Resonate CD 'reporter' service availability

Execute every: 1m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_RESONATE\_REPORTER\_PROCESS -ressvc reporter

Rules:

Description: service is not running

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 1.500000

Severity: Warning

#### **SIEBSPI\_RESONATE\_SENTINEL\_PROCESS**

Monitors the Resonate CD 'sentinel' service availability.

Execute every: 1m

Command line: siebspi\_extmon -srvr -m SIEBSPI\_RESONATE\_SENTINEL\_PROCESS -ressvc sentinel

Rules:

Description: service is not running

Threshold: 0.500000

Severity: Critical

Description: other error

Threshold: 1.500000

Severity: Warning

#### **SIEBSPI\_RCD\_AGT\_LOG**

Monitors Resonate Central Dispatch Agent logfile messages with severity 3,2 and 1.

Event log name: <`siebspi\_resl`>

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## **SIEBSPI-Web Servers**

### **SIEBSPI-Apache Tomcat**

#### **SIEBSPI-Apache Tomcat 4.1.26**

**SIEBSPI\_TOMCAT\_PROCESS**

Monitors the Tomcat service availability.

Execute every: 2m

Command line: siebspi\_extmon -m SIEBSPI\_TOMCAT\_PROCESS

Rules:

Description: service is not running

Treshold: 0.500000

Severity: Critical

### **SIEBSPI-IBM HTTP Web Server**

#### **SIEBSPI-IBM HTTP 2.0.47 Web Server**

**SIEBSPI\_WEB\_IBM\_HTTP\_SERVER\_STATUS**

Monitors the Web service availability.

Execute every: 2m

Command line: siebspi\_extmon -m SIEBSPI\_WEB\_IBM\_HTTP\_SERVER\_STATUS -f WEB\_SERVER\_STATUS -d httpd

Rules:

Description: service is not running

Treshold: 0.500000

Severity: Critical

### **SIEBSPI-Microsoft IIS**

#### **SIEBSPI-MS IIS**

**SIEBSPI\_WEB\_WIN\_SERVER\_STATUS**

Monitors the Web service availability.

Execute every: 2m

Command line: siebspi\_extmon -m SIEBSPI\_WEB\_WIN\_SERVER\_STATUS -f WEB\_SERVER\_STATUS

Rules:

Description: service is not running



Threshold: 0.500000

Severity: Critical

## **SIEBSPI-Sun ONE Web Server**

### **SIEBSPI-Sun ONE 6.0 Web Server**

#### **SIEBSPI\_WEB\_SUN60\_SERVER\_STATUS**

Monitors the Web service availability.

Execute every: 2m

Command line: siebspi\_extmon -m SIEBSPI\_WEB\_SUN60\_SERVER\_STATUS -f  
WEB\_SERVER\_STATUS -d uxwdog

Rules:

Description: service is not running

Threshold: 0.500000

Severity: Critical

### **SIEBSPI-Sun ONE 6.1 Web Server**

#### **SIEBSPI\_WEB\_SUN61\_SERVER\_STATUS**

Monitors the Web service.

Execute every: 4m

Command line: siebspi\_extmon -m SIEBSPI\_WEB\_SUN61\_SERVER\_STATUS -f  
WEB\_SERVER\_STATUS -d webservd

Rules:

Description: service is not running

Threshold: 0.500000

Severity: Critical

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## SPI for Siebel Graphs

The SPI for Siebel graph family contains the following graph categories and graphs:

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### Business Intelligence User Usage Tracking

This graph category contains the following graphs:

**Max Total Time vs. Average Total Time**

Displays query maximal total time vs. query average total time of usage tracking.

**Number of Queries**

Displays the number of executed queries.

**Number of Rows Returned by the Back-End Database**

Displays the number of rows returned by the back-end database.

**Number of Rows Returned to the Client**

Displays the number of rows returned to the client.

**Number of Users**

Displays the number of users connected to Business Intelligence.

**Sum Total Time**

Displays the sum of total time.

**Total Time, Compile Time, Time in DB**

Displays total time, compile time, and time in database.

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### Business Intelligence User Usage Tracking Query

This graph category contains the following graphs:

**Longest Running Queries**

Displays the longest running queries.

**Query Analysis**

Displays Query Analysis for BI Usage Tracking Table

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### Business Intelligence Cache

This graph category contains the following graphs:

**Business Intelligence Cache Size and Used Cache**

Displays cache size and used cache for Business Intelligence.

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**Cache Consumption**

Displays cache consumption for Business Intelligence in percentage.

**Cache Performance (Hits and Inserted)**

Displays cache performance (hits and inserted) for Business

**Cache Performance (Hits)**

Displays cache performance (hits) for Business Intelligence.

**Cache Performance (Inserts)**

Displays cache performance (inserts) for Business Intelligence.

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**Business Intelligence Database**

This graph category contains the following graphs:

**Database Login Time**

Displays Business Intelligence database login time.

**Database Login Time vs. Transaction Time**

Displays Business Intelligence database login time vs. transaction time.

**Database Transaction Time**

Displays Business Intelligence database transaction time.

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**Business Intelligence Jobs**

This graph category contains the following graphs:

**Business Intelligence Jobs**

Displays Business Intelligence jobs statistics.

---

**Business Intelligence Process Consumption**

This graph category contains the following graphs:

**Business Intelligence Process Consumption CPU(%)**

Displays CPU consumption for Business Intelligence processes.

**Business Intelligence Process Memory Consumption**

Displays memory consumption for Business Intelligence processes.

**Business Intelligence Service Availability**

Displays availability of Business Intelligence services, for example, BI Server, BI Presentation Server, BI Scheduler.

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## Client Smart Probe

This graph category contains the following graphs:

### Client Smart Probe

Displays login time required by the client to connect to the server and transaction execute time from the client host.

### Login Time

Displays login time required by the client to connect to the server.

### Transaction Time

Displays transaction execute time from the client host.

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## Mobile Clients (backlogs)

This graph category contains the following graphs:

### Clients not Synchronized

Displays number of users needing to synchronize and number of remote clients on the Siebel enterprise.

### Files Transaction Router Backlogs

Displays transaction router backlogs.

### Synchronization Backlogs

Displays synchronization backlogs.

### Transaction Router Backlogs

Displays transaction router backlogs.

---

## Performance per Components

This graph category contains the following graphs:

### CPU Time

Displays component CPU time.

### CPU Utilization

Displays component CPU utilization.

### Memory Usage

Displays component memory usage.

### SQL Times

Displays SQL times per components.

### **Total Tasks**

Displays number of total tasks per components.

---

## **Performance per Components**

This graph category contains the following graphs:

### **Average SQL Times**

Displays average SQL times per components.

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## **Siebel Datasources**

This graph category contains the following graphs:

### **Database Sessions**

Displays number of database session.

### **DS Login Time**

Displays login time required by the DB client to connect to the database.

### **DS Transaction Time**

Displays transaction time.

### **Transaction Processor Backlog**

Displays transaction processor backlog.

### **Workflow Policies Backlog**

Displays workflow policies backlog.

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## **Siebel Name Server (Gateway)**

This graph category contains the following graphs:

### **Name Server CPU Utilization**

Displays gateway CPU utilization.

### **Name Server Memory Usage**

Displays gateway memory usage.

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## **Siebel Server**

This graph category contains the following graphs:

### **Siebel File System**

Includes information on Siebel file server disk usage (kb) and disk free space (%).

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**Siebel Server Availability**

Displays Siebel Server availability.

**Siebel Server CPU Utilization**

Displays Siebel server CPU utilization.

**Siebel Server Memory Usage**

Displays Siebel server memory usage.

**Siebel Server Number of Server Processes**

Displays Number of Server Processes.

**Siebel Tasks**

Displays the number of Siebel tasks, active tasks, completed tasks, and completed tasks with an error.

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**Siebel Web Extension**

This graph category contains the following graphs:

**Average Close Session Time**

Displays the average close session time of Siebel Web Extension.

**Average Open Session Time**

Displays the average open session time of Siebel Web Extension.

**Average Open Session Time Per Application**

Displays the average open time of the specific Siebel Web Extension Application.

**Average Request Time**

Displays the average request time of Siebel Web Extension.

**Average Response Time**

Displays the average response time of Siebel Web Extension.

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**User Activity**

This graph category contains the following graphs:

**All Active and Connected Users**

Displays number of active and connected users for Siebel Application (Component).

**All Active Users**

Displays number of active users for Siebel Application (Component).

**All Connected Users**

Displays number of connected users for Siebel Application (Component).

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## **Web End User Experience**

This graph category contains the following graphs:

### **Web End User Experience**

Displays web end user login time, action time, and logoff time.

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## SPI for Siebel Reports

When you install SPI for Siebel Reports, a new top level report group is added in the HP Reporter GUI. The SPI for Siebel report group contains all reports used for managing your Siebel environment.

When you use SPI for Siebel, reports are grouped by their purpose. This structure helps you to quickly find the report that you need to use.

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### NOTE

**All reports require SPI for Siebel performance policies assigned on a server for at least two days.**

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## Reports for Group: SPI for Siebel

### Siebel Enterprise

#### **Gateway CPU Utilization for last 30 days**

Shows the average CPU consumption of the Siebel gateway server processes for the last 30 days.

#### **Gateway Memory Utilization for last 30 days**

Shows the amount of physical memory in use for Siebel gateway server processes for the last 30 days.

#### **Siebel Servers Availability for last 30 days**

Shows the number and percentage of running servers for the last 30 days and the size of the Siebel file system.

#### **File System Usage for last 30 days**

Shows the number of remote clients and the number of clients that must perform synchronization for the last 30 days.

### Siebel Servers

#### **Siebel Server CPU Utilization for last 30 days**

Shows the average CPU utilization of all Siebel server processes and the average CPU utilization of the siebmtsh and siebses processes separately for the last 30 days.

#### **Siebel Server Memory Usage for last 30 days**

Shows the average memory usage of all Siebel server processes and the average memory usage of the siebmtsh and siebses processes separately for the last 30 days.



**Siebel Server Tasks for last 30 days**

Shows the average number of tasks started for server components, average number of active tasks, completed tasks, and tasks completed with an error for the last 30 days.

**Siebel Server Messages for last 30 days**

Shows the average size and average number of reply (request) messages sent (received) by the servers for the last 30 days.

**Siebel Object Manager Sessions for last 30 days**

Shows the average connect and response time for Object Manager sessions, average number of requests per Object Manager session, and the average number of errors during the Object Manager session.

**Siebel Server SQL Operations for last 30 days**

Shows the average time and average number of SQL execute, fetch, and parse operations for Siebel servers for the last 30 days.

**Siebel Components****Siebel Component CPU Utilization for last 30 days**

Shows the average CPU utilization for the Siebel components for the last 30 days.

**Siebel Component Memory Usage for last 30 days**

Shows the average memory usage for the Siebel components for the last 30 days.

**Siebel Component SQL Operations for last 30 days**

Shows the average time and average number of SQL execute, fetch, and parse operations for the Siebel components for the last 30 days.

**Siebel Component Tasks for last 30 days**

Shows the number of total tasks for the Siebel components for the last 30 days.

**Siebel Clients****Siebel Clients for last 30 days**

Shows the number of remote clients and the number of clients that have to perform synchronization for the last 30 days

**Siebel Clients Response for last 30 days**

Shows the average response time for Siebel clients for the last 30 days.

**Synchronization Backlogs for last 30 days**

Shows the number of files that need to be sent to the particular client for the last 30 days.

### **Transaction Merger Backlogs for last 30 days**

Shows the number of files that need to be merged from the particular client for the last 30 days.

### **Transaction Router Backlogs for last 30 days**

Shows the number of transactions that need to be routed to the particular client for the last 30 days.

## **Siebel Datasources**

### **Siebel DB Login Time for last 30 days**

Shows the average DB login time for Siebel servers for the last 30 days.

### **Siebel DB Transaction Time for last 30 days**

Shows the average DB transaction time for the last 30 days.

### **Siebel DB Table Size Growth for last 30 days**

Shows the average number of records in the Siebel database tables for the last 30 days.

## **Siebel Users Activity**

### **Siebel users activity in Siebel Applications per user for last 30 days**

Shows Siebel users activity in Siebel Applications for the last 30 days. The first part of the report focuses on determining top and bottom 30 Siebel users by the time spent using Siebel Applications. The second part of the report shows in detail for each user when they logged in, logged out, and for how long they were connected to Siebel Application.

### **Siebel users activity in Siebel Applications per user for yesterday**

Shows Siebel users activity in Siebel Applications for yesterday. The first part of the report focuses on determining top and bottom 30 Siebel users by the time spent using Siebel Applications. The second part of the report shows in detail for each user when they logged in, logged out, and for how long they were connected to Siebel Application.

### **Siebel users activity in Siebel Applications per Application for last 30 days**

Shows the Siebel users activity in Siebel Applications for the last 30 days. The first part of the report focuses on determining the summary connection time for Siebel Applications and the summary number of Siebel users. The second part of the report shows in detail for each user when they logged in, logged out, and for how long they were connected to Siebel Application. Grouping is performed by Siebel Enterprise and Siebel Servers.

### **Siebel users activity in Siebel Applications per Application for yesterday**

Shows the Siebel users activity in Siebel Applications for yesterday. The first part of the report focuses on determining the summary connection time for Siebel Applications and the summary number of Siebel users. The second part of the report shows in detail for

each user when they logged in, logged out, and for how long they were connected to Siebel Application. Grouping is performed by Siebel Enterprise and Siebel Servers.

**Number of users connected to Siebel Applications for last 30 days**

Shows the number of users connected to Siebel Applications (Object Manager Components) between two monitoring intervals and the number of users active in the monitoring moment.

**Number of users connected to Siebel Applications for yesterday**

Shows the number of users connected to Siebel Applications (Object Manager Components) between two monitoring intervals and the number of users active in the monitoring moment.

**Siebel user last login time into Siebel database**

Shows how many days ago a Siebel user last logged in and the last login time for the top 20 inactive Siebel users.

**Siebel user last change of opportunities, contacts or accounts**

Shows the date and time a Siebel user last added or changed an account, contact or opportunity, and the number of days since the last action for the top 20 inactive Siebel users.