

# HP Operations Management for UNIX Administration UI Release Notes

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## Conventions

<b>Boldface</b>	Words in boldface type represent programs and commands.
Capitalization	Capitalized first letters represent company or product names.
Computer font	Words in computer font represent file or path names, command syntax statements, prompts or messages that appear on your screen or text you should type on your workstation or terminal.
<i>Italics</i>	Words in italics represent variables in syntax statements or words that are emphasized in the text.
{ }	Represents required elements in a syntax statement. When several elements are separated by the   symbol you must select one of the elements.
[ ]	Represents optional elements in a syntax statement.

FONTS used:

Arial, A.C.M.E.\_Secret\_Agent\_Italic.ttf, Bitstream Vera Serif, Courier New

## Table of Content

1	What's New in this Release.....	<a href="#">8</a>
2	Documentation Updates.....	<a href="#">8</a>
3	Installation Hints.....	<a href="#">8</a>
3.1	Special Installation Instructions.....	<a href="#">9</a>
3.1.1	Browser Cache.....	<a href="#">9</a>
3.1.2	Connection tools.....	<a href="#">9</a>
3.1.3	Solaris problems.....	<a href="#">9</a>
4	Known Problems, Limitations and Workarounds.....	<a href="#">10</a>
5	Local Language Support.....	<a href="#">14</a>
6	Known Localization Problems.....	<a href="#">14</a>
7	HP Software Support.....	<a href="#">16</a>

# 1 What's New in this Release

HPOM for UNIX 9.1.0 Administration UI is a maintenance release for 9.0.0 and installation is recommended. Additional features are the complete localization in Japanese, improved authentication mechanisms and a new license enforcement component. The policy editor has again the old icons to work with conditions.

## 2 Documentation Updates

The first page of this release notes document contains the following identifying information:

- Version number, which indicates the software version.
- Document Version and Publish date, which changes each time the document is updated.

To check for recent updates or to verify that you are using the most recent edition, visit the following URL:

<http://h20230.www2.hp.com/selfsolve/manuals>

This site requires that you register for an HP Passport and sign-in. To register for an HP Passport ID, go to:

<http://h20229.www2.hp.com/passport-registration.html>

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You will also receive updated or new editions if you subscribe to the appropriate product support service.

Contact your HP sales representative for details.

**NOTE** To view files in PDF format (\*.pdf), Adobe Acrobat Reader must be installed on your system. To download Adobe Acrobat Reader, go to the following web site: <http://www.adobe.com/>

## 3 Installation Hints

HPOM for UNIX 9.0.1 Administration UI cannot be upgraded to HPOM for UNIX 9.1.0 Administration UI. The old version has to be deinstalled, the obsolete files removed manually(/opt/OV/OMU/adminUI) and the new version installed afterwards.

Please refer to the Installation Manual for detailed Installation Information.

For detailed information about the prerequisites, which must be met before installing and configuring HPOM Administration UI, and the procedures themselves, refer to the Installation Guide.

The /README.TXT readme file describes the HPOM for UNIX Administration UI media DVD contents and layout and help you to locate products and documentation.

**TIP** The most recent edition of the *HPOM Administration UI Release Notes* is always available in English from the HP web site. There may be a short delay in translating and publishing the Japanese

version. If you are experiencing a problem and there is a more recent version of the *HPOM Administration UI Release Notes* available in English, it is recommended that you first check this



---

document.

### **3.1 *Special Installation Instructions***

#### **3.1.1 Browser Cache**

**After reconnecting to the web application server, please be sure to clear your browser cache or use “Shift-Reload” on the first pages, otherwise you might encounter strange problems, because of changes in the Javascript code of the product.**

#### **3.1.2 Connection tools**

**For connecting to unix boxes, VNC may cause problems with the Install Anyway HPOM for UNIX Administration UI installer. It is recommended to use other tools.**

#### **3.1.3 Solaris problems**

**On Solaris it may occur that a problem with shared libraries occurs. Please refer to the end of section 2, Symptom**

## 4 Known Problems, Limitations and Workarounds

This section describes problems with the software that are already known and could *not* be fixed with version HP OMU Administration UI 9.1.0. Where necessary, recommended workarounds are provided.

**IMPORTANT** The workarounds documented in these Release Notes reflect the status of the latest patch level. It is strongly recommended to install the most recent patches to ensure that you have the latest functionality and fixes. It is also strongly recommended to install the most recent patches for HPOM for UNIX as well.

NOTE Before you install, read this section in its entirety.

### **Symptom QC41535**

#### **Node Selector shows non-IP nodes for applications**

When adding a node to an application (in the application editor) only certain node types are allowed, but CVP currently shows all in the selection list, thus you could add nodes that are not allowed to add.

#### **Solution:**

Select only appropriate nodes.

### **Symptom QC41693**

#### **Virtual nodes may not "Agent sends alive" option**

When editing a virtual node only certain control types should be available (check in original Motif GUI)

#### **Solution:**

Select only the applicable options.

### **Symptom QC41963**

#### **Menu popups should not flow into the invisible area of a page**

When having e.g. a list of policies, and opening the action menu for the last policy on the page, the menu cannot be seen. One has to scroll down first. Now using the mouse wheel this is no problem but if there's no mouse wheel and one has to use the scroll bar instead, the menu will close when scrolling and has to be re-opened after scrolling - very annoying.

#### **Solution:**

Scroll in the browser to see the menu or popup.

### **Symptom QC42034**

#### **Physical nodes configured for a virtual node should be validated**

Administration UI does not make sure that those physical nodes are of the same type as the virtual node that is currently being edited.

#### **Solution:**

Keep track of this yourself.

### **Symptom QC42068**

#### **Java Console - login to administration UI each time**

Currently there is no single sign-on, so a operator switching from the Java Console to the Administration UI, has to log in once more.

#### **Solution:**

Log in once more.

### **Symptom QC42072**

#### **Edit of an OMU user does not show profiles which are assigned**

When editing an OMU user, you cannot see what profiles are already assigned to him.

**Solution:**

Use the browse menu to see the assigned profiles.

**Symptom QC42217****Exclamation marks to indicate missing required fields are blue instead of red in IE6**

Exclamation marks to indicate missing required fields are blue instead of red in Internet Explorer 6

**Solution:**

None

**Symptom QC42227****Terminal type selectable in Windows node set-up, but useless**

When adding a windows node, the tab 'Advanced' shows the option 'Virtual Terminal', which is useless for Windows nodes. This should be shaded out for Windows nodes.

**Solution:**

Do not select that option, the value will be ignored anyhow.

**Symptom QC59878****copy threshold option in measurement threshold editor is missing**

Copying a threshold in a measurement threshold monitoring is missing.

**Solution:**

Currently, a copy is not possible.

**Symptom QC59897****Make New Policy on the main menu behave like the drop down in the policy list**

The "Add Policy" menu currently only opens up a list of policy types. After that the user has to click on a policy type to open up an editor. It would be better if the list of policy types upon add would popup like a menu.

**Symptom QC60970****View service discovery policy as file shows the whole policy in one line (same for raw edit)**

The whole xml from the service discovery is showed in one line. Happens also for edit raw.

**Solution:**

There is no XML formatting in the administration UI. Anyway editing a service discovery policy by hand is not recommended.

**Symptom QC61096****Certificate granting: "Map force ..." does NOT work (when agent was re-installed)**

After completely re-installing an OM HTTPS agent on Windows, the new certificate grant request was pending on the server. Even using "Map Force ..." action in the GUI, granting the request is not possible.

**Solution:**

After deleting the CORE-ID manually from the command line

```
#opcnode node_name= -del_id
```

it is possible to perform the "Map ..." action in step 1, and in step 2 to "Grant" the certificate request

**Symptom QC93256****"Operator Report" does NOT work in case started via OMU9 web-based admin UI**

When running the "Operator Report" from the OMU9 adminUI "Server Configuration → Reports" it does NOT work. Only an empty report will be listed. But it's working

when called directly from command line.

**Solution:**

Run the command from the command line, e.g. # /opt/OV/bin/OpC/call\_sqlplus.sh  
sel\_oper opc\_op

**Symptom QC95166**

**OMU 9 - Condition and instance IDs not preserved for advmonitor policies**

Used the attached policy and the default adminUI policy editor. Whenever I edit the first threshold script and save the policy, a new ID + CONDITION\_ID is generated although the original Ids are sent into the API.

**Solution:** None

**Symptom QC98111**

**Logged-on users - multiple defects**

Logged-on users – multiple defects: time stamp is wrong, user logged in twice, but appears only once, entry even appears for users who have tried to log on but failed

**Solution:** None

**Symptom QC100576**

**Hardcode: Some title descriptions are hardcoded**

Overviews like “Orphaned Nodes” or “Unassigned Nodes” lack complete translation.

**Solution:** None

**Symptom QC100659**

**CVPL installed - cvp\_download.sh: not found, some TCs failed** During SVT execution on Solaris10 where also CVPL is installed (on non default ORA location, settings) 3 TC failed (E90\_DBF\_UpDwnIncreasedDBFields, E90\_UpDwn\_\_Services\_Loggings, E90\_UpDwn\_\_Sel\_Policy\_Group).

Reason for failed TCs - cvp\_download.sh: not found.

File (cvp\_download.sh) exists on the location which is mentioned in the path.

This also occurs with the default ORA location on all three platforms during opccfgdwn/opccfgupld ( if CVPL installed).

...

+ copying "/etc/opt/OV/share/conf/OpC/mgmt\_sv/opcsvcm/loggings"

+ downloading ec libraries

+ downloading ec modules

+ opccfgdwn finished

# ksh:

/etc/opt/OV/share/conf/OpC/mgmt\_sv/integration/cfgdwn/post/cvp\_download.sh: not found

# ls /etc/opt/OV/share/conf/OpC/mgmt\_sv/integration/cfgdwn/post/  
cvp\_download.sh discovery\_components.sh

**Solution:** None

**Symptom QC102260**

**snmp trap policy adds hundreds of empty lines after changing of one condition**

- use IE from Window

- open policy "SNMP Traps (NNM 7.01)" with OML 9.01 admin gui

- change one condition

- save

Problem:

Nearly all lines get an additional empty space line added

**Solution:** however, after modifying that policy again the empty spaces disappear, anyway, no data is destroyed and user can continue working with policy

**Symptom QC102581****Problem with assignment mode MinorToLatest**

PG with policy and assignment mode MinorToLatest. Policy v1.x

→ change policy to v2.0

→ PG contains v2.0 although MinorToLatest should still give 1.x

**Solution:** This only happens if the assigned version of the policy is edited.

**Symptom QC106871****Enabling LDAP for the Java GUI causes errors modifying user params in AdminUI**

When PAM is enabled and the AdminUI is started and you attempt to modify a user parameter such as Node Hierarchy, you will receive an error that there is a problem with the password.

Then when you log into the JavaGUI that modification did not take.

Customer is using LDAP for User Authentication. In the AdminUI it detects that the User Credentials are being provided by LDAP and will not allow the Admin to change the local username/password, since it is being provided externally from LDAP.

**Solution:** Since we have the restore points in 9.1 we now have the problem that the editor on add does not close but everything went well and the user was created. The customer has to close the editor via cancel manually now.

We have the same behavior when editing and renaming the user. If the customer only changes other user attributes the error is visible after closing the editor via save.

**Symptom QC107610****Cannot change node type for node**

I got errors while editing node, where I wanted to change node type from one value to another (from MACH\_BBC\_LX26RPM\_X86 to MACH\_BBC\_HPUX\_PA\_RISC). CVPL UI required field Label (which is not mandatory if you add node via cli, and also should be not mandatory for CVPL!) AND IP address.

But there was already value for IP Address "Please enter a host name first", and it could not be edited, because it was the only selection. So editing node to another node type failed totally. It is not possible.

**Solution:** with 9.1.0 there is a button "Resolve hostname" for better IP address resolution. Adding a node without node type however is not possible with the adminUI.

**Symptom QC110794****A threshold policy with instance filters contains different ids for the conditions of the instance filter**

A measurement threshold policy with instance filters has different rule ids (keyword ID) for the conditions of the same instance rule. It looks like OML uses the INSTANCERULE description to decide which conditions belong to an instance rule.

Because OMW uses the rule id to decide which condition belongs to an instance rule, the OMW policy editor shows too much instance rules.

**Solution:** use the RAW editor

**Symptom QC111265****License status check needs restart of adminUI to visualize changes**

If there are not enough licenses for the OM server service (ovosv) the adminUI now shows this before login. Unfortunately, if you correct this issue and apply new licenses, the adminUI server must be restarted. The adminUI server should show the newly applied licenses without restart.

**Solution:** restart the adminUI manually

### **Symptom QC101499**

#### **Admin UI Measurement\_Threshold policy editor can not accept "," as Threshold.**

In a Spanish platform, when set the number with "," in Policy edit in Admin UI, it can't be saved. The "," needs to be changed to "."

But in Spanish numeric, in the numbers, they use "," instead of "."

**Solution:** use "." as separator for entering the thresholds

### **Symptom QC115765**

#### **Web AdminUI fails to start - httpport already read -- jetty.xml usermgmt.properties**

Once 9.10 AdminUI is installed accessing the adminui via the web browser fails, The wrapper.log shows

```
/opt/OV/OMU/adminUI/lib/ovo/libovoapi_common.so: ld.so.1: java: fatal:
libovocompat.so: open failed: No such file or directory
```

**Solution:** execute the following commands:

```
ln -s /opt/OV/OMU/adminUI/lib/ovo/libovocompat.so /opt/OV/lib/libovocompat.so
```

```
ln -s /opt/OV/OMU/adminUI/lib/ovo/libicuuc.so.32.0 /opt/OV/lib/libicuuc.so.32
```

```
ln -s /opt/OV/OMU/adminUI/lib/ovo/libicui18n.so.32.0 /opt/OV/lib/libicui18n.so.32
```

```
ln -s /opt/OV/OMU/adminUI/lib/ovo/libicudata.so.32.0 /opt/OV/lib/libicudata.so.32
```

After these operations, perform "adminui clean" followed by "adminui start", then the adminui should work as expected.

## **5 Local Language Support**

The HPOM Administration UI 9.1.0 is localized for japanese. The HPOM 9.1.0 printed documentation and the online Help are localized for japanese.

## **6 Known Localization Problems**

This section describes problems with the japanese localization software that are already known and could *not* be fixed with version HP OMU Administration UI 9.1.0.

**IMPORTANT** It is strongly recommended to install the most recent patches to ensure that you have the latest functionality and fixes. It is also strongly recommended to install the most recent patches for HPOM for UNIX as well.

#### **Symptom QC96174**

**The displaying characters in AdminUI is not proper. Some characters can't be shown.**

In AdminUI, edit a tool and input some Four-Byte characters in it. Then save.

The character is shown as a ?. it's wrong.

The problem is not the admin ui, but the browser. It seems that the fonts installed on the system cannot not display the character.

**Solution:** if some characters are not displayed, try to install all available fonts of the language

#### **Symptom QC100568**

**Some mouseovers in IE are in english language**

Microsoft Internet Explorer shows the mouseovers on certain UI elements in the english language although using japanese localization of AdminUI. The shown hints are not part of the help or documentation but only the Ids of the graphical elements and therefore could not be localized.

**Solution:** use firefox or ignore the mouseovers

#### **Symptom QC100570**

**Layout problems: The hint layout of some UI items is strange**

Some box hints are displayed with wrong layout. The text is not aligned to the left

**Solution:**

#### **Symptom QC100572**

**Layout problems: Layout of View Policy for SNMP trap policy type is strange**

In AdminUI, when browsing to the view page of a policy with type "SNMP trap", the layout of the lower part (conditions) is twisted on Microsoft Internet Explorer.

**Solution:** use firefox or ignore problem

#### **Symptom QC100576**

**Hardcode: Some title descriptions are still in english language**

For the views "All orphaned nodes", "All Unused Nodes" and "All Unassigned Nodes", the description still is in english language although localized japanese was chosen.

**Solution:**

#### **Symptom QC100584**

**Node Type selection dropdown list contains english elements**

When adding a new node and defining the node type, the dropdown list shows english characters.

**Solution:****Symptom QC101011****A window with no word in it after click "!" besides threshold.**

When trying to create a Measurement Threshold policy, on entering the threshold an error box opens when the character is not a valid number. This error box is not localized properly.

**Solution:****Symptom QC115202****"Apply Filter" and "Reset Filter" button on the policy bank was truncated.**

Log on Admin UI main page and select "node bank" from "Browse" dropdown menu.

Click "Filter" button.

"Apply Filter" and "Reset Filter" button on the policy bank are truncated due to the size of the buttons.

**Solution:****Symptom QC115549****Word is truncated during the installation of the AdminUI.**

When installing with the japanese locale, the help button is not displayed correctly.

**Solution:****Symptom QC115587****OMU9.1 AdminUI [L10n]: The localized installation window title is not correctly displayed**

When installing with the japanese locale, the window title is not correctly displayed.

**Solution:**

## 7 HP Software Support

You can visit the HP Software support web site at:

[www.hp.com/go/hpsoftwaresupport](http://www.hp.com/go/hpsoftwaresupport)

This web site provides contact information and details about the products, services, and support that HP Software offers.

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- Submit and track support cases and enhancement requests
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- Enter into discussions with other software customers
- Research and register for software training



Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract.

To find more information about support access levels, go to the following URL:

[http://h20230.www2.hp.com/new\\_access\\_levels.jsp](http://h20230.www2.hp.com/new_access_levels.jsp)

To register for an HP Passport ID, go to the following URL:

<http://h20229.www2.hp.com/passport-registration.html>