# HP Performance Manager

for the Windows®, HP-UX, Solaris, and Linux operating systems

Software Version: 9.00

# Installation, Upgrade, and Migration Guide



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#### Acknowledgements

This product includes software developed by the OpenSSL Project for use in the OpenSSL Toolkit (http://www.openssl.org/)

This product includes cryptographic software written by Eric Young (eay@cryptsoft.com)

This product includes software written by Tim Hudson (tjh@cryptsoft.com)

## **Documentation Updates**

The title page of this document contains the following identifying information:

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To find more information about access levels, go to:

http://h20230.www2.hp.com/new\_access\_levels.jsp

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# 1 Conventions Used in this Document

The following conventions are used in this document when referring to the location of files on the HP Performance Manager server system.



The forward slash "/" is used on UNIX systems and the backward slash "\" is used on Windows systems. The forward slash "/" is used in the examples and specifications through out this document:

Convention	Description	On Windows Systems	On UNIX Systems
<install_dir></install_dir>	The directory where Performance Manager is installed.	The default installation directory is C:\Program Files\HP\HP BTO Software. If you have the previous versions of HP Software products such as OpenView Performance Agent, OpenView Reporter or OpenView Operations installed on your system, the default Performance Manager installation directory is C:\Program Files\HP OpenView.	On HP-UX, Solaris, and Linux systems, the installation directory is / opt/OV.
<data_dir></data_dir>	The common data directory where data files and log files related to HP Software products are stored	On Windows 2003, the default data directory is C:\Documents and Settings\All Users\Application Data\HP\HP BTO Software.  On Windows 2008, the default data directory is C:\ProgramData\HP\HP BTO Software  If you have the previous versions of HP Software products such as OpenView Performance Agent, OpenView Reporter or OpenView Operations installed on your system, the default data directory is C:\Program Files\HP OpenView\data.	On HP-UX, Solaris, and Linux systems, the data directory is /var/opt/OV.

Convention	Description	On Windows Systems	On UNIX Systems
<pm_data_dir></pm_data_dir>	The directory where the Performance Manager data files are placed.	On Windows, the default Performance Manager data directory is <data _dir="">\shared\server\. However the default data directory on windows cluster is different. For more information, see Installing Performance Manager on a Cluster Environment.</data>	On HP-UX, Solaris, and Linux systems, the Performance Manager data directory is /var/opt/ OV/shared/server.

# 2 Installation Overview

This guide instructs you on how to install Performance Manager 9.00, upgrade to Performance Manager 9.00.

This chapter provides information about the following:

- The operating systems, on which the current version of Performance Manager is available.
- Hardware and software components that are required to run Performance Manager.
- The components required for each operating environment.

Before installing HP Performance Manager, make sure you go through the Installation Requirements. For information about documentation on Performance Manager, see Related Documentation.

If you are using HP Performance Manager with HP Operations Manager (HPOM) for Windows or UNIX, then HPOM has to be installed and configured before installing Performance Manager.

# Supported Platforms

This version of Performance Manager is available on the following platforms:

Operating Systems	Architecture	Versions
Microsoft Windows	X86 and x64 (includes AMD64 and EM64T)	<ul> <li>Windows Server 2003, Service Pack 2</li> <li>Windows Server 2003 Release 2, Service Pack 2</li> <li>Windows Server 2008, Service Pack 1</li> <li>Windows Server 2008, Service Pack 2</li> <li>Windows Server 2008 Release 2</li> <li>Windows Server 2008 Release 2, Service Pack 1</li> </ul>
HP-UX	IPF	HP-UX 11iV2 and HP-UX 11iV3
Sun Solaris	Sun SPARC	Solaris Sparc 10
Linux	Intel 64	RHEL 5.2, 5.3, and 5.4

## Supported configurations for Performance Manager on Solaris Zones

Performance Manager is supported only on Solaris 10 native zones. While installing Performance Manager on Zones, the only supported configuration for Performance Manager installation is as follows:

```
SUNW_PKG_ALLZONES = false
SUNW_PKG_HOLLOW=false
SUNW PKG_THISZONE=true
```

Hence Performance Manager is installed only on the global or non-global zone which you selected. You need to manually perform the installation on all the zones as required. For install instructions, see Installation Steps.

# Installation Requirements

During installation, HP Software Installer performs the following tasks:

- Checks if your system meets the disk space requirements. For information on the disk space see Hardware Requirements on page 11.
- Checks if your system has any other HP software product installed.
- Checks if the ports are in use. If there is a conflict, it prompts you to change the port settings.
- Provides a detailed log of what is detected.
- Provides a list of components installed.



During installation, HP Installer detects if the default http, https, Shutdown port and JK2-AJP 13 ports, that is, 8081, 8444, 8006 and 8010 respectively, are in use by any other application. If any of these ports are in use by other applications, the following warning message appears.

```
INFO: Shutdown port is free
INFO: HTTP Port is free
WARNING: HTTPS Port is in use. Change after installation
```

Though the installation of Performance Manager will be successful, you will not be able to access Performance Manager using the default port numbers. In such a case, you need to change the default http, https, shutdown and JK2-AJP 13 port settings to access Performance Manager. For more information, see *HP* Performance Manager *Administrator Guide*.

## Hardware Requirements

A minimum 1 GB of memory is recommended for optimal performance. Installing on a slower system or one with less memory may result in slow performance.

#### Disk Space

The minimum disk space required to install HP Performance Manager:

Platform	Disk Space required
HP-UX IPF	750 MB
Windows x86	350 MB
Windows x64	450 MB
Solaris	300 MB
Linux	350 MB



During the process of installation, the installer displays the disk space requirements. But the values displayed by the installer is incorrect and much lesser than the actual disk space required. If the actual disk space on the system is less than the required amount specified here, the installation fails.

### **Memory Requirements**

Minimum 1 GB of physical memory. If it is a cluster environment, I GB physical memory on each node of the cluster.



It is recommended that you have 2 GB of physical memory for optimal performance.

# Supported Browsers

The web browsers that are required to access Performance Manager are as follows:

Operating Systems	Supported Browsers
Microsoft Windows	• Firefox 3.5.x and 3.6
	• Internet Explorer 7 and 8
HP-UX	Firefox 3.0.x
Sun Solaris	Firefox 3.5.x
Linux	Firefox 3.5.x

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To view the Performance Manager home page, install Adobe<sup>®</sup> Flash Player 10 and enable JavaScript support for the Internet Explorer (IE) or Mozilla Firefox browser by adding Performance Manager to your list of Trusted Sites. For more information, see *HP* Performance Manager *Administrator Guide*.

### Java Runtime Environment (JRE) Requirements

#### For HP-UX

The default HP-UX configuration, specifically kernel parameters and system tuneables, do not support certain types of Java applications. Applications that typically need to be tuned manually are large, server-side Java applications that run long, have large numbers of threads, and have a large ratio of client to server connects, such as Performance Manager. To resolve this install, Java Out-of-Box (JOOB), which is a stand-alone bundle. JOOB installs startup (RC) scripts, modifies kernel parameters, rebuilds the kernel, and reboots the system. During startup, the startup scripts modify system tuneables, thus provide better out of the box behavior for Java. For more information, visit the following website:

#### http://www.hp.com/products1/unix/java/java2/outofbox/index.html

For more information on patches for the HP-UX systems, visit the following web site:

#### http://www.hp.com/products1/unix/java/patches/index.html

#### For Windows

Before you install Performance Manager on Windows systems, apply the following versions of patches or more recent versions of the same

Required Patch higher	es to support Java Runtime Environment (JRE) version 1.50 or
Windows 2003	Windows Scripting Host version 5.6, C++ library msvcp60.dll

For information on patches for Windows systems, visit the following web site:

http://java.sun.com

# Installation Pre-requisites

Before installing Performance Manager, you must stop all processes or applications using OvJREB. For instructions to stop the process or application, see the respective product documentation for the product or the application.

# Language Options

The Performance Manager 9.00 version is available in English, Japanese, and Simplified Chinese languages. In localization, the user interface elements, web pages, log files are translated to English, Japanese, and Simplified Chinese. The online help and user documentation are translated to English and Japanese.

While installing Performance Manager, the installer prompts you to select the language at the beginning of the installation. You will have the option of choosing between English and the language to which your system locale is set. In an English locale, only 'English' option appears.

For example: In Japanese locale, you will have the options: Japanese and English.

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# 3 Installation Steps



To install Performance Manager 9.00 on your systems, you must log on as administrator (for Windows systems) or root user (for HP-UX, Solaris, and Linux systems).

If OvTomcatB is installed by any other HP software product, before installing Performance Manager, make sure OvTomcatb is not configured to run in the non-privileged mode, that is without the root user privileges (HP-UX, Solaris, and Linux systems) or administrative privileges (on Windows systems). If OvTomcatB is configured to run in the non-privileged mode, modify the settings to run OvTomcatB as root user or administrator.

You can install Performance Manager on the Windows or HP-UX, Solaris, and Linux systems by following the procedures described in the following sections:

- Installing Performance Manager on Windows on page 16
- Installing HP Performance Manager on HP-UX, Sun Solaris, and Linux on page 18



During installation, if the default http, https, Shutdown port and JK2-AJP 13 ports, that is, 8081, 8444, 8006 and 8010 respectively, are in use by any other application, the following warning message appears.

```
INFO:Shutdown port is free
INFO:HTTP Port is free
WARNING:HTTPS Port is in use.Change after installation
```

Although the installation of Performance Manager will be successful, you will not be able to access Performance Manager using the default port numbers. You need to change the default http, https, shutdown and JK2-AJP 13 port settings to access Performance Manager. For more information, see the *HP* Performance Manager *Administrator Guide*.

When you upgrade HP Reporter 3.70 to Reporter 3.80, the Graphing Component (GC) 4.x will not be removed from your system. When you try to install Performance Manager 9.00 on the same system, the installer prompts you to uninstall GC 4.x. To uninstall GC 4.x, run the following command at the command prompt:

```
msiexec /x {90605306-2C02-4D00-ADD1-A3D0F1573EAA} /qb
```

However, if your system has Operations Manager for Windows 7.5 installed and is upgraded to Operations Manager for Windows 8.16, GC 4.x will be automatically removed from your system.



While installing Performance Manager, the installer prompts you to select the language at the beginning of the installation. You will have the option of choosing between English and the language to which your system locale is set. In an English locale, only 'English' option appears.

## Installing Performance Manager on Windows

You can install Performance Manager on your Windows system by using either of the following procedures:

- Attended Installation
- Unattended Installation



If you are installing Performance Manager on Windows x64, make sure that you select the installer for x64. Refer to the *Release Notes* for the corresponding part number.

#### Attended Installation

To carry out attended installation:

- Insert the HP Performance Manager CD/DVD media for Windows to the CD/DVD-ROM drive. The HP Performance Manager Installation Home page appears.
- 2 Click Install HP Performance Manager.

Or

If autorun is not enabled, from the CD/DVD-ROM drive, double-click index.html.

The HP Performance Manager Installation wizard appears.



If you are installing Performance Manager for the first-time on your Windows system, the <code>ovinstallparams.ini</code> file containing installation parameters, is created in the system's <code>temporary directory</code>. During installation, the HP Software Installer checks for the <code>ovinstallparams.ini</code> file. If the installer detects the <code>ovinstallparams.ini</code> file on your system, a message asking if you want to reuse the values in the file appears.

- Click **Yes** to use the values in the configuration file as default values.
- Click No to overwrite the existing configuration file.

If the Installer does not find the file, the installer creates the ovinstallparams.ini file with default values in the temporary directory. To save the ovinstallparams.ini data, copy the file to an alternate location before installing other HP Software products.

If you have configured the locale of the system to one of the following languages: English, Japanese, and Simplified Chinese, the installer prompts you to select the language at the beginning of the installation. You will have the option of choosing the language to which your system locale is set. If the system locale is set to any other language apart from these, the installer displays only 'English'.

3 On the Installation wizard, click Next. The License Agreement screen appears.

4 Read the terms of license agreement and select the 'I accept the terms of License Agreement' option. The installation wizard performs install checks.



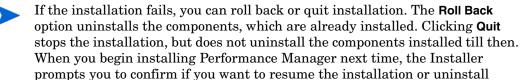
If you have other HP Software products installed on your system, the installation wizard displays the application folder path and data folder path of those products as the default directories for your Performance Manager installation. If no other HP products are installed and you are installing Performance Manager for the first time, specify the folder paths for the following directories:

- The application folder path or directory, where you want to store the program files. The default application directory is C:\Program Files\HP\HP BTO Software.
- b The data folder path or directory, where you want to store data files such as log files. On Windows 2003, the default data directory is C:\Documents and Settings\All Users\Application Data\HP\HP BTO Software. On Windows 2008, the default data directory is C:\ProgramData\HP\HP BTO Software.
- 5 Click **Next**. The Pre-Install Summary screen appears. This screen displays the list of components that will be installed.
- 6 Click Install.



If some components are already installed, you will see the **Force Repair of Already Installed Component Packages** check box during installation. You can use either of the following options:

- Select the Force Repair of Already Installed Component Packages check box to reinstall the selected components, as applicable.
- Clear the Force Repair of Already Installed Component Packages check box to prevent the reinstallation of selected components, as applicable. Clearing the check box leaves the currently installed software unchanged.



Performance Manager.

- 7 Click the **Details** tab and expand the components tree to view the list of components shared among Performance Manager and other HP products.
- 8 To view the log file on your system, click View Log Files.
- 9 Click **Done** to complete the installation. The Performance Manager icon will be created on your Desktop. To start Performance Manager, double-click the Performance Manager icon. The HP Performance Manager Home page appears.



If the system requires restarting, the message, 'You may need to restart your system for the configuration changes made to the system to take effect. Would you like to quit this installation?' appears. It is recommended that you restart your system after installation, though it is not mandatory.

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#### Unattended Installation



In the unattended installation procedure, the installer uses the values in the ovinstallparams.ini file as default values, if it is present in the system's temporary directory. Make sure this file is available before you start installation. If you want to make any changes to the file, modify it before you start installation.

#### To carry out unattended installation:

Open the Windows command prompt and type the name of the drive, where the **HPOVPM 9.00.000 setup.exe** file is located, as shown below:

<drive>:

In this instance, **drive** is the CD/DVD-ROM drive containing the Performance Manager files.

2 Enter the following syntax at the command prompt:

HPOvPM 9.00.000 setup.exe -i silent



The installation process happens in the background. You can open the Windows Task Manager -> Processes and check for HPOvPM\_9.00.000\_setup.exe listed. You can also check the log files <temp\_directory>\HPOvInstaller\HPOvPM\_9.00.000\_HpOvInstallerLog.txt and <temp\_directory>\HPOvInstaller\PerfUtil-mm-dd-yyyy.log.0 to verify if the installation is complete.

In this instance, the <temp\_directory> refers to the system's temporary directory and mm indicates the month, dd indicates the day, and yyyy indicates the year. The file name indicates the time stamp when the install was performed.

## Installing HP Performance Manager on HP-UX, Sun Solaris, and Linux

You can install HP Performance Manager on your HP-UX, Solaris, or Linux system by using any of the following procedures:

- Attended Installation
- Unattended Installation

#### Attended Installation

You can install HP Performance Manager on your HP-UX, Solaris, or Linux systems through Graphical and command line interfaces.

#### Installing HP Performance Manager through Graphical Interface

To install Performance Manager using X 11 interface, perform the following tasks:

- 1 Login as a root user.
- 2 Place the HP Performance Manager 9.00 CD/DVD-ROM media in the CD/DVD drive. If necessary, mount the CD/DVD-ROM.
- 3 To start installation, if you want to use the X11 terminal window, export the DISPLAY variable to point to an X11 terminal type the following command:

export DISPLAY=<IP\_Address/sytem\_name>:0.0

4 Type the following:

#### <CD/DVD-ROM> HPOvPM 9.00.000 setup.bin

The HP Performance Manager Installation wizard appears. This window displays an introductory message.



If you are installing HP Performance Manager for the first-time on your HP-UX, Solaris, or Linux system, the ovinstallparams.ini file containing the installation parameters is created in the system's temporary directory. During installation, HP Installer checks for the ovinstallparams.ini file. If HP Installer detects the ovinstallparams.ini file on your system, a message asking if you want to reuse the values in the file appears.

- Click **Yes** to use the values in the configuration file as default values.
- Click **No** to overwrite the existing configuration file.

If HP Installer does not find the file, the system creates the ovinstallparams.ini file with default values in the temporary directory. To save the ovinstallparams.ini data, copy the file to an alternate location, before installing other HP products.

If you have configured the locale of the system to one of the following languages: English, Japanese, and Simplified Chinese, the installer prompts you to select the language at the beginning of the installation. You will have the option of choosing the language to which your system locale is set. If the system locale is set to any other language apart from these, the installer displays only 'English'.

- 5 On the HP Performance Manager Installation wizard, click **Next**. The License Agreement screen appears.
- 6 Read the terms of license agreement. To continue with installation, select I accept the terms of License Agreement option. The installation wizard performs install checks.
- 7 Click **Next**. The Pre-Install Summary screen appears. The screen displays the list of components that will be installed.
- 8 Click Install.



While installing, you might see the **Force Repair of Already Installed Component Packages** checkbox. You can use either of the following options:

- Select the Force Repair of Already Installed Component Packages check box to reinstall the selected components, as applicable.
- Clear the Force Repair of Already Installed Component Packages check box to
  prevent reinstallation of the selected HP Software components, as applicable.
  Clearing the checkbox does not change the currently installed software
  components.
- If the installation fails, you can roll back or quit installation. The **Roll Back** option uninstalls the components, which are already installed. Clicking **Quit** stops the installation, but does not uninstall the components installed till then. When you begin installing Performance Manager next time, the Installer prompts you to confirm if you want to resume the installation or uninstall Performance Manager.
- 9 Click the **Details** tab and expand the components tree to view the list of components.
- 10 To view the log file on your system, click View Log Files.

Installation Steps 19

11 Click **Done** to complete the installation.



If the system requires to be restarted, the message, 'You may need to restart your system for the configuration changes made to the system to take effect. Would you like to quit this installation?' appears. It is recommended that you restart your system after installation, though it is not mandatory.

#### Installing HP Performance Manager through Command Line Interface

To install Performance Manager through Command Line interface:

- 1 Login as a root user.
- 2 Insert the HP Performance Manager 9.00 CD/DVD-ROM media into the CD/DVD drive. If necessary, mount the CD/DVD-ROM.
- 3 Run the following command:
  - If you are installing Performance Manager on a stand-alone system:

```
<CD/DVDROM_mount>/HPOvPM_9.00.000_setup.bin -i console
```

If you have configured the locale of the system to one of the following languages: English, Japanese, and Simplified Chinese, the installer prompts you to select the language at the beginning of the installation. You will have the option of choosing the language to which your system locale is set. If the system locale is set to any other language apart from these, the installer displays only 'English'.

- 4 When the prompt, 'I accept the terms of the License Agreement' for the License information appears, type Y to accept the terms and continue installation. The installer checks all the Install Requirements.
- 5 Click **Enter** to continue. The pre-installation summary appears.
- 6 Click **Enter** to continue.

When the installation is complete, you will receive a message which states that the installation was completed successfully.

#### Unattended Installation

To carry out unattended installation:

- 1 Login as a root user.
- 2 Insert the HP Performance Manager 9.00 CD/DVD-ROM media into the CD/DVD drive. If necessary, mount the CD/DVD-ROM.
- 3 Type the following syntax at the command prompt:

HPOvPM 9.00.000 setup.bin -i silent.



If the installer finds a working installation of HP Performance Manager, it will uninstall HP Performance Manager when you run the -i silent command. If not, it will install Performance Manager.

4 To verify the installation, check the log files.

#### Installation Results

On successful installation:

- On the HP-UX, Solaris, and Linux systems, the application directory and data directory paths are displayed.
- To view install log files see the following:
  - For Unix: /var/tmp/HPOvPM\_9.00.000\_HPOvInstaller.txt /var/tmp/HPOvInstaller/PerfUtil-mm-dd-yyyy.log.0

In this instance, mm indicates the month, dd indicates the day, and yyyy indicates the year. The file name indicates the time stamp when the install was performed.

The HP Performance Manager documentation is available in the install directory, the location specified for program files. See Chapter 6, Related Documentation, for a comprehensive list of documentation on HP Performance Manager.



After you install, migrate or upgrade Performance Manager to the latest version, the files OVPMconfig.ini and OVPMUsers.xml located at /var/opt/OV/shared/server/conf/perf/ directory includes one or more of the following messages as appropriate:

- If you have installed Performance Manager 9.00 for the first time the message will be: Performance Manager Version 09.00.000.
- If you have migrated data from Performance Manager, version 8.10 or 8.20, the message will be: Migrated to Performance Manager Version 09.00.000.
- If you have upgraded from Performance Manager, version 8.10 or 8.20, the message will be: Upgraded to Performance Manager Version 09.00.000.

# Installing the Performance Manager License Key

To use Performance Manager, you require a license key. When you install Performance Manager and use it for the first time, a 60-days trial license (also known as Instant On license) is granted. Within this 60-day period, you must obtain a permanent license key or a trial evaluation extension to continue using the product.



If you are using Performance Manager, version 8.10 or 8.20, with a 60-day trial license (also known as Instant-on license) and if you upgrade to Performance Manager 9.00 before the trial license expires, the version 9.00 will be installed with a new trial license for a period of 60 days. For example, if you are using Performance Manager, version 8.10 or 8.20, with a 60-day trial license and after 15 days you upgrade to version 9.00, Performance Manager 9.00 will be installed with a new 60-day trial license.

To obtain a permanent license, you can use one of the following options

Request a permanent license or an extension of the trial license from the website **www.webware.hp.com**. The license key is delivered to you by email or internet connection.

To verify and install the license key, follow these steps

1 Run the following command at the command prompt:

Installation Steps 21

#### <bin dir>\ovpm license

The status of your Performance Manager license is displayed and the "License Command>" command line prompt appears.

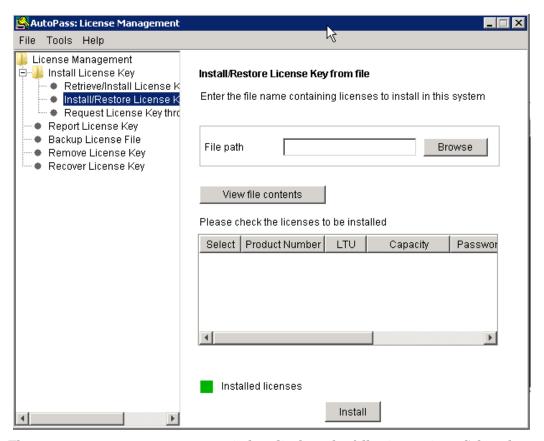


On HP-UX, Solaris, and Linux systems, export the **DISPLAY** variable to direct the License Management GUI to the proper display window, before running the **ovpm** license command.

If you are running Performance Manager with a trial license, the message "Instant On: Yes", license expiration date and the number of days left for the expiration of license appear.

If you have installed the permanent product license, the message "HP Performance Manager has a permanent license" appears.

2 Run the command gui at the command prompt License Command>. The AutoPass: License Management user interface appears.



- 3 The AutoPass: License Management window displays the following options. Select the option which suits your requirement:
  - Install License Key
    - Retrieve/Install License Key Use this option to retrieve license keys for your HP software product using an Internet connection.
    - Install/Restore License Key from file Use this option to install a license key from a ASCII text file.
    - Request License Key through Email/Fax Use this option to request for a license key using the HP Order Number.

4 Click any of the options and continue with the steps that follow. For more information, see the *HP Autopass Online Help*.

Alternatively, if you have the license key in a ASCII text file, you can run the following commands line options to install the same:

1 Enter the following command:

#### <bin dir>\ovpm license

The license command prompt appears

2 Run the following command:

#### License Command> install

- 3 A message asking you to enter the input file name appears.
- 4 Enter the file name of the text file with the complete path.

You will receive a confirmation message once the license is installed.



Following are the other options available from the **Autopass: License Management** user interface. For more information, see the *HP Autopass Online Help*.:

- Report License Key Use this option to view the list of product licenses installed.
- Backup License Key Use this option to backup license key in a file.
- Remove License Key Use this option to remove installed license.
- Recover License Key Use this option to add licenses which you removed using the 'Remove License Key' option.

# Removing HP Performance Manager

You can remove Performance Manager installed on your Windows or HP-UX, Solaris, or Linux systems by using the procedures described in the following sections:

- Uninstalling HP Performance Manager on Windows
- Uninstalling HP Performance Manager on HP-UX, Solaris, and Linux

# Uninstalling HP Performance Manager on Windows

You can uninstall HP Performance Manager on your Windows system by using any of the following procedures:

- Attended Uninstallation
- Unattended Uninstallation

#### Attended Uninstallation

To uninstall Performance Manager using the Uninstallation wizard,

- 1 Stop HP Performance Manager, if it is running.
- 2 Go to Start > Settings > Control Panel.

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- 3 Double-click Add or Remove Programs.
- 4 Select HP Performance Manager.
- 5 Click **Change/Remove** to uninstall. The HP Performance Manager Uninstallation wizard appears.
- 6 Select the **Uninstall** option.
- 7 Click **Next.** The Pre-uninstall summary screen appears.
- 8 Click **Uninstall.** The wizard starts uninstalling Performance Manager.
- 9 Click **Done** to complete uninstallation.

#### Unattended Uninstallation

To uninstall Performance Manager through command prompt:

Open the Windows command prompt and type the name of the drive, where the HP Performance Manager HPOvPM\_9.00.000\_setup.exe file is located, as shown below:

```
<drive>:
```

In this instance, *drive* is the location of Performance Manager files.

2 Run the following command.

```
<drive>/HPOvPM 9.00.000 setup.exe -i silent
```

## Uninstalling HP Performance Manager on HP-UX, Solaris, and Linux

- 1 Log on as root user.
- 2 Change to the directory /opt/OV/Uninstall/HPOvPM.
- 3 Run the uninstallation:
  - To use an X11 interface, export the **DISPLAY** variable to point to an X11 terminal if necessary. Then run the command:

```
./setup.bin
```

— To use a command line interface, run the command:

```
./setup.bin -i console
```

4 Select Uninstall.

## Removing configurations and user graph templates

Removing Performance Manager does not remove configurations or user graph templates. You need to manually remove the files from the data directory.

## Removing Performance Manager Files using the Clean-up Script

After removing Performance Manager components, you must run the following clean-up script. This script is available in the *<install\_dir>\support*:

```
clnup_ovpm.bat for Windows
clnup ovpm.sh for UNIX
```

The clean-up script removes the following files from <*PM\_data\_dir*>\conf\perf:

- OVPMconfig.ini
- OVPMUsers.xml
- OVPMSystems.xml
- ovpm.tcf
- VPI\_GraphsUserFavorites.txt
- OVPMReportTemplate.htm
- Any folder which starts with the name "VPI\_".

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# 4 Upgrading to Performance Manager 9.00

If you have HPOM installed on your system, before upgrading to Performance Manager version 9.00, make sure you have HPOM for windows, version 8.10 or higher and HPOM for UNIX, version 8.31 or higher on your system.

- In case you have modified the contents in the <install\_dir>/newconfig directory, it is recommended that you save the VPI\_Graphs template files available in the <install\_dir>/newconfig directory to another location before upgrading to Performance Manager 9.00, as HP Installer replaces these files while upgrading.
  - 2 You cannot upgrade from earlier versions of Performance Manager (5.X, 6.X, and 8.00) to version 9.00 directly. If you want to upgrade from earlier versions of Performance Manager to version 9.00, you must first upgrade to version 8.10 and then upgrade to version 9.00. For instructions, refer to the *HP Performance Manager Installation and Upgrade Guide, version 8.10*.
  - 3 If you are using Performance Manager, version 8.10 or 8.20, with a 60-day trial license (also known as Instant-on license) and if you upgrade to Performance Manager 9.00 before the trial license expires, the version 9.00 will be installed with a new trial license for a period of 60 days. For example, if you are using Performance Manager, version 8.10 or 8.20, with a 60-day trial license and after 15 days you upgrade to version 9.00, Performance Manager 9.00 will be installed with a new 60-day trial license. For more information on licensing for Performance Manager, see Installing the Performance Manager License Key.
- If you have upgraded from Performance Manager version 8.10 or 8.20 to 9.00, you will find that the out-of-the-box graph structure is modified. The Family name of the out-of-the-box performance graph templates is renamed as Systems Infrastructure from Performance History. The graph templates are restructured into new categories. New graph templates and categories are added. For more information on the new architecture of the out-of-the-box graph templates, see *HP Performance Manager Tutorials*.
- If you want to view the earlier architecture of the out-of-the-box graph template, in the Performance Manager user interface, see *HP Performance Manager Administrator Guide*.

# Upgrading from Performance Manager version 8.10

HP Installer detects the presence of Performance Manager 8.10 on your system, it will upgrade to Performance Manager 9.00.

Click Done to complete the installation.

Upgrading to Performance Manager 9.00 on HP-UX, Solaris, and Linux

## Upgrading to Performance Manager 9.00 on Windows

To upgrade to Performance Manager 9.00:

- 1 Insert the HP Performance Manager 9.00 CD/DVD for Windows on the CD/DVD-ROM drive. The HP Performance Manager Installation Home page appears.
- 2 Click Install HP Performance Manager.

Or

On the CD/DVD-ROM drive, double-click HPOvPM\_9.00.000\_setup.exe. The HP Performance Manager Installation wizard that displays the location of the media files and log files appears.

- 3 Click **Next**. The License Agreement screen appears.
- 4 Read the terms of license agreement and select the 'I accept the terms of License Agreement' option.
- 5 Click **Next**. The Installer checks for the install requirements. When the install requirements check is complete, click **Next**. The Pre-Install Summary screen appears. This screen displays the list of components that will be installed with Performance Manager.
- 6 Click Upgrade.
- 7 Click the **Details** tab and expand the components tree to view the list of components.

Click **Done** to complete the upgrade process. The Performance Manager, version 8.10 or 8.20, will be removed from your system and the Performance Manager 9.00 desktop icon will be created. To start Performance Manager, double-click the Performance Manager icon. The HP Performance Manager Home page appears.

# Upgrading to Performance Manager 9.00 on HP-UX, Solaris, and Linux

To upgrade to Performance Manager through the command line interface:

- 1 Login as a root user.
- 2 Insert the HP Performance Manager 9.00 CD/DVD-ROM into the CD/DVD drive. If necessary, mount the CD/DVD-ROM.
- 3 Run the following command:

```
<CD/DVDrom_mount>/HPOvPM 9.00.000 setup.bin -i console
```

- When the installer prompts you to continue with installtion, press Enter. The prompt, 'I accept the terms of the License Agreement' for the License information appears.
- 5 Type Y to accept the terms and continue installation. The installer checks if your system meets the installation requirements.
- 6 Press **Enter** to continue with installation. The pre-installation summary details such as the name and version of the application being installed, application directory and data directory paths will be displayed.
- 7 Press **Enter** to continue with installation.

#### To upgrade to Performance Manager through X11 interface:

- 1 Login as a root user.
- 2 Insert the HP Performance Manager 9.00 CD/DVD-ROM into the CD/DVD drive. If necessary, mount the CD/DVD-ROM.
- 3 Export the DISPLAY variable to point to a X11 terminal.
- 4 Run the following command:
  - <CD/DVDrom\_mount>/HPOvPM 9.00.000 setup.bin
  - The HP Performance Manager Installation wizard appears, click **Next**. The License Agreement screen appears.
- 5 Read the terms of license agreement. To continue with installation, select I accept the terms of License Agreement option.
- 6 Click **Next**. The Pre-Install Summary screen appears. The screen displays the list of components that will be upgraded.
- 7 Click **Upgrade**.
  - While installing, you might see the **Force Repair of Already Installed Component Packages** check box. You can use either of the following options:
    - Select the Force Repair of Already Installed Component Packages check box to reinstall the selected components, as applicable.
    - Clear the Force Repair of Already Installed Component Packages check box to
      prevent reinstallation of the selected HP Software components, as applicable.
      Clearing the checkbox does not change the currently installed software
      components.
  - If the upgrade fails, you can roll back or quit upgrade. The **Roll Back** option uninstalls the components, which are already installed. Clicking **Quit** stops the upgrade, but does not uninstall the components installed till then. When you begin upgrading Performance Manager next time, the Installer prompts you to confirm if you want to resume the upgrade or uninstall Performance Manager.
- 8 Click the **Details** tab and expand the components tree to view the list of components.
- 9 To view the log file on your system, click View Log Files.
- 10 Click **Done** to complete the installation.

## Migrating Data from Performance Manager version 8.10 to 9.00

Performance Manager provides a command line option which allows you to migrate the data from Performance Manager 8.10 installed on any of the supported platforms to Performance Manager 9.00 on any of the supported platforms. To migrate the data, perform the following tasks:

- From the system where Performance Manager 8.10 is installed, browse to the location <pm\_data\_dir>/conf and copy the folder 'Perf' to the same location on the system where Performance Manager 9.00 is installed.
- 2 On the system where Performance Manager 9.00 is installed, run the following command:

#### ovpm migrate

All the data from Performance Manager 8.10 is migrated to the system where Performance Manager, version 9.00 is installed.

Migrate related log files are available in the <temp\_directory>/HPOvInstaller directories. The log files also contain appropriate messages. The format of the file name of log file is PerfUtil-MM-dd-yyyy.log.0.



It is not required to run **ovpm migrate** command to migrate data from Performance Manager 8.20 to 9.00.

## **Upgrade Results**

On successful upgrade:

- On the HP-UX, Solaris, and Linux systems, the application directory and data directory paths are displayed.
- On the Windows systems, the HP\HP BTO Software\Performance Manager folder is added to the Start > Programs menu on the Windows systems.
- Post upgrade related log files are available in the <temp\_directory>/HPOvInstaller directories. The log files also contain appropriate messages. The format of the file name of log file is PerfUtil-MM-dd-yyyy.log.0.

In this instance, MM indicates the month, dd indicates the day, and yyyy indicates the year. The file name indicates the time stamp when the last upgrade was performed.

The HP Performance Manager documentation is available in the install directory, the location specified for program files. See Chapter 6, Related Documentation, for a comprehensive list of documentation on HP Performance Manager.



After you install, migrate or upgrade Performance Manager to the latest version, the files OVPMconfig.ini and OVPMUsers.xml includes one or more of the following messages as appropriate:

- If you have installed Performance Manager 9.00 for the first time the message will be: Performance Manager Version 09.00.000.
- If you have migrated data from Performance Manager, version 8.10 or 8.20, the message will be: Migrated to Performance Manager Version 09.00.000.
- If you have upgraded from Performance Manager 8.10 the message will be: Upgraded to Performance Manager Version 09.00.000.

# 5 Installing Performance Manager on a Cluster Environment

You can install Performance Manager on Windows, HP-UX, Solaris, or Linux cluster environments by following the procedures described in the following sections. The HP Performance Manager installation wizard does not detect a cluster environment:

- Installing Performance Manager on a Windows Cluster on page 32
- Installing Performance Manager on a HP-UX, Solaris, or Linux Cluster on page 35

If you are using HP Performance Manager with HP Operations Manager (HPOM) for Windows or UNIX, then HPOM has to be installed and configured before installing Performance Manager.

## Cluster Terminologies

#### Resource Group

In cluster environments such as VERITAS Cluster, Sun Cluster or MC/ServiceGuard, applications are represented as compounds of resources. The resources constitute a Resource Group, which represents an application running in a cluster environment.

The terminologies for a resource group are different in various cluster environment, see Table 1 for a list of terms on different cluster environment. Instead of cluster specific terms, High Availability (HA) Resource Group is used in this document as a generic term for a resource group in a cluster environment. Performance Manager is cluster-aware and requires a dedicated resource group.

Table 1 Resource Group in cluster environments

Cluster Environment	Abbreviation	HA Resource Group Represented As
MC ServiceGuard	MC/SG	Package
VERITAS Cluster Server	VCS	Service Group
Sun Cluster	SC	Resource Group
Microsoft Server Cluster	MSCS	Resource Group



- If HPOM is installed on the cluster system, Performance Manager has to be configured on the same resource group.
- If Performance Manager and Reporter are installed on your system, then you can either configure the same resource group or configure different resource groups for both Performance Manager and Reporter.

# System Requirements

Before installing Performance Manager, make sure that the Installation Requirements on page 10 are met on each node of the cluster.

# Requirements to Install Performance Manager on a Cluster

To setup Performance Manager on a cluster, make sure the following resources are available:

- Minimum two node server cluster
- Shared disk to store the Performance Manager configuration files
- At least one dedicated static IP address resolving to the cluster's virtual server name

## Read before Installation

If you do not have HP Operations Manager installed on the system, before installing Performance Manager on a cluster you need to prepare your file system for data directory. For instructions, refer to the procedures described in the following sections:

- Preparing File System for Data Directory on a Windows Node on page 33.
- Preparing File System for Data Directory on a HP-UX, Solaris, and Linux Node on page 35.

If you have HP Operations Manager installed on a cluster, you need not prepare the file system and you can proceed with the installation. For instructions, refer to the procedures described in the following sections:

- Installing Performance Manager on a Windows Cluster on page 32.
- Installing Performance Manager on a HP-UX, Solaris, or Linux Cluster on page 35.



Do not start the installation on multiple nodes on the same cluster simultaneously. You must install Performance Manager on one node at a time.

## Installing Performance Manager on a Windows Cluster

To run Performance Manager on a cluster, Performance Manager must be installed on all the nodes of the cluster. To install Performance Manager 9.00 on a cluster system, perform the following tasks:

# If you are installing Performance Manager on a node where HPOM is installed

- For instructions to install, see Installing Performance Manager on Windows on page 16. Do not make any configuration changes.
- 2 Go to step 9.

#### If you are installing Performance Manager on a node where HPOM is not installed

You need to prepare the file system. For instructions, see Preparing File System for Data Directory on a Windows Node on page 33. After you prepare the file system, you can proceed with the installation. For installation instructions, see Installation Steps After Preparation Of File System on Windows.

#### Preparing File System for Data Directory on a Windows Node

- Identify the location on the cluster's shared drive where you want the <PM data dir>.
- 2 Create the directory structure. For example: If you want R:\HP as your data directory, then create the complete directory structure on the shared cluster drive, R:\HP\<data\_dir>.

#### Installation Steps After Preparation Of File System on Windows

After you prepare the file system for data directory, to install Performance Manager, perform the following tasks:

1 Type the following syntax on the command prompt:

HPOvPM\_9.00.00\_setup.exe -Dpmdatadir=<PM\_data\_dir>

The HP Performance Manager Installation wizard appears.



If you are installing Performance Manager for the first-time on your Windows system, the <code>ovinstallparams.ini</code> file containing installation parameters, is created in the system's <code>temporary directory</code>. During installation, the HP Software Installer checks for the <code>ovinstallparams.ini</code> file. If the installer detects the <code>ovinstallparams.ini</code> file on your system, a message asking if you want to reuse the values in the file appears.

- Click **Yes** to use the values in the configuration file as default values.
- Click **No** to overwrite the existing configuration file.

If the Installer does not find the file, the installer creates the ovinstallparams.ini file with default values in the temporary directory. To save the ovinstallparams.ini data, copy the file to an alternate location before installing other HP Software products.

If you have configured the locale of the system to one of the following languages: English, Japanese, and Simplified Chinese, the installer prompts you to select the language at the beginning of the installation. You will have the option of choosing the language to which your system locale is set. If the system locale is set to any other language apart from these, the installer displays only 'English'.

2 On the Installation wizard, click **Next**. The License Agreement screen appears.

3 Read the terms of license agreement and select the 'I accept the terms of License Agreement' option.



If you have other HP Software products installed on your system, the installation wizard displays the application folder path and data folder path of those products as the default directories for your Performance Manager installation. If no other HP products are installed and you are installing Performance Manager for the first time, specify the folder paths for the following directories:

- The application folder path or directory, where you want to store the program files. The default application directory is C:\Program Files\HP\HP BTO Software.
- b The data folder path or directory, where you want to store data files such as log files. On Windows 2003, the default data directory is C:\Documents and Settings\All Users\Application Data\HP\HP BTO Software. On Windows 2008, the default data directory is C:\ProgramData\HP\HP BTO Software.
- 4 Click **Next**. The Pre-Install Summary screen appears. This screen displays the list of components that will be installed.
- 5 Click Install.



If some components are already installed, you will see the **Force Repair of Already Installed Component Packages** check box during installation. You can use either of the following options:

- Select the Force Repair of Already Installed Component Packages check box to reinstall the selected components, as applicable.
- Clear the Force Repair of Already Installed Component Packages check box to prevent the reinstallation of selected components, as applicable. Clearing the check box leaves the currently installed software unchanged.



If the installation fails, you can roll back or quit installation. The **Roll Back** option uninstalls the components, which are already installed. Clicking **Quit** stops the installation, but does not uninstall the components installed till then. When you begin installing Performance Manager next time, the Installer prompts you to confirm if you want to resume the installation or uninstall Performance Manager.

- 6 Click the **Details** tab and expand the components tree to view the list of components shared among Performance Manager and other HP products.
- 7 To view the log file on your system, click **View Log Files**.
- 8 Click **Done** to complete the installation. The Performance Manager icon will be created on your Desktop. To start Performance Manager, double-click the Performance Manager icon. The HP Performance Manager Home page appears.



If the system requires to be restarted, the message, 'You may need to restart your system for the configuration changes made to the system to take effect. Would you like to quit this installation?' appears. It is recommended that you restart your system after installation, though it is not mandatory.

- 9 To verify the installation, see Installation Results on page 20.
- 10 Make sure that the Performance Manager home page is accessible through a browser. You need to specify the name or IP address of the node in the url.

#### Example: http://xyz.abc.hp.com:8081/OVPM

11 Stop Performance Manager, by typing the following syntax at the command prompt:

#### ovc -stop ovtomcatB

- 12 Move the resource group which contains the shared drive to the next node.
- 13 Verify if the shared drive is accessible from this node of the cluster.
- 14 Repeat step 1 to step 11 on all nodes of the cluster.
- 15 After you install Performance Manager, start Performance Manager on all the nodes by typing the following syntax at the command prompt:

```
ovc -start ovtomcatB
```

16 After installing Performance Manager on all the nodes, make sure that the Performance Manager home page is accessible through a browser. You need to specify the virtual name or virtual IP address of the cluster in the url:

Syntax:

#### http://<clustername>:8081/OVPM

#### http://<clusterIPaddress>:8081/OVPM

If you are using the Performance Manager icon on the desktop to open Performance Manager, you need to modify the shortcut to point to the cluster name or IP address. By default the shortcut will point to the name or IP address of the physical node.



If you are configuring Performance Manager, make sure the configuration changes are consistent across all the nodes of the cluster. For information, see *HP Performance Manager Administrator Guide*.

## Preparing File System for Data Directory on a HP-UX, Solaris, and Linux Node

To prepare the file system for the data directory, follow these steps:

- 1 Create the directories < OVDataDir > / shared/server. The default data directory (OVDataDir) is: /var/opt/OV/conf/perf. You cannot specify an alternate directory.
- 2 Prepare mount points for the shared drive:
  - /var/opt/OV/shared/server

Make sure that the mount has 'write' permissions for a root user. After you mount the file system, you can proceed with the installation.

# Installing Performance Manager on a HP-UX, Solaris, or Linux Cluster

To run Performance Manager on a cluster, Performance Manager must be installed on all nodes of a cluster. To install Performance Manager 9.00 on a cluster system, perform the following tasks:

1 If you are installing Performance Manager on a node where HPOM is installed, go to step 2. If you are installing Performance Manager on a node where HPOM is not installed, you need to prepare the file system for data directory. For instructions on preparing a file system, refer to the section Preparing File System for Data Directory on a HP-UX, Solaris, and Linux Node on page 35.

- 2 Install Performance Manager 9.00 on this node. For installation instructions, see Installing HP Performance Manager on HP-UX, Sun Solaris, and Linux on page 18. Do not make any configuration changes.
- 3 To verify the installation on all the nodes, see Installation Results on page 20.
- Make sure that the Performance Manager 9.00 home page is accessible through a browser. You need to specify the name or IP address of the primary node of the cluster in the url.

Example: http://xvz.abc.hp.com:8081/OVPM

5 Stop Performance Manager 9.00, by typing the following syntax at the command prompt:

ovc -stop ovtomcatB

- 6 Move the resource group which contains the shared disk to the next node.
- 7 Verify if the shared drive is accessible from this node of the cluster.
- 8 Repeat step 1 to step 5 on all nodes of the cluster.
- After you install Performance Manager on all the nodes, start Performance Manager on all the nodes by typing the following syntax at the command prompt:

ovc -start ovtomcatB

10 After installing Performance Manager on all the nodes, make sure that the Performance Manager home page is accessible through a browser. You need to specify the virtual name or virtual IP address of the cluster in the url:

http://<clustername>:8081/OVPM

http://<clusterIPaddress>:8081/OVPM



If you are configuring Performance Manager, make sure the configuration changes are consistent across all the nodes of the cluster. For information, see *HP Performance Manager Administrator Guide*.

# Upgrading to Performance Manager 9.00 Installed on a Cluster

You can upgrade to Performance Manager 9.00 installed on all the nodes, one node at a time. For instruction, refer to the procedures described in the section: Upgrading from Performance Manager version 8.10.

# Removing HP Performance Manager

For instructions to uninstall Performance Manager, see Removing HP Performance Manager on page 23. While uninstalling Performance Manager from the last node of the cluster, make sure that the shared drive is active on the last node.

# 6 Related Documentation

Information on Performance Manager is available from several sources. The context-sensitive help system is the primary source of information on how to use Performance Manager. When you install Performance Manager on your system, the Installation Guide and Release Notes will also be installed.

Document	Location	Purpose
Context-Sensitive Online Help	<ul> <li>Available on Performance         Manager Help drop-down         menu</li> <li>Context-sensitive help pages         are available for the         respective screens and can be         viewed by clicking the Help         buttons on screens and dialog         boxes.</li> </ul>	To guide the user to perform the following tasks:  Drawing various types of graphs using out-of-the-box templates  Designing instance comparison, system comparison and multi-source graphs  Editing an existing graph definition and saving it as a user-defined graph  Drilling down to view data at the required granularity  Adding graphs to the Favorites list  Deleting Graphs
Tutorials	Performance Manager Help drop-down menu	To provide step-by-step instructions on configuring and performing various tasks in Performance Manager.
Administration Guide		To provide information on configuring data sources, secure communication, using batch parameters, managing customers, users, logons, nodes and so on.
Release Notes		To provide information on Performance Manager 9.00 release.

# A Components and Patches

The components and patches available with installation package of various versions of Performance Manager are listed in the following table:

mponents/ Component Dependencies/ Patches
HPOvBbc - 06.10.070
HPOvJbbc - 06.10.070
HPOvCtrl - 06.00.080
HPOvJsec - 6.00.050
HPOvSecCo - 6.00.050
HPOvJxpl - 6.00.096
HPOvXpl - 6.00.096
HPOvLic -
— 05.50.066 (Windows)
— 05.51.061 (HPUX)
— 05.51.053 (Solaris)
HPOvJPacc 10.50.090
HPOvTomcatB 05.05.236
HPOvJREB 1.05.006
HPOvSecCC 6.00.050
HPOvBbc - 06.10.105
HPOvJsec - 06.10.015
HPOvSecCC - 06.00.055
HPOvCtrl - 06.10.015
HPOvJxpl - 06.10.035
HPOvSecCo - 06.10.015
HPOvGC - 08.21.000
HPOvLcja - 06.10.010
HPOvTomcatB - 06.00.020
HPOvJbbc - 06.10.105
HPOvLcko - 06.10.010
HPOvXpl - 06.10.035
HPOvJPacc - 11.00.006
HPOvLczC - 06.10.010
HPOvJREB - 01.06.001
HPOvPM - 08.21.000

Product Version / Patches	Components/ Component Dependencies/ Patches
9.00	• HPOvBbc - 11.00.043
	• HPOvJbbc - 11.00.043
	• HPOvCtrl - 11.00.043
	• HPOvJsec - 11.00.043
	• HPOvSecCo - 11.00.043
	• HPOvGC - 09.00.000
	• HPOvJxp - 11.00.043
	• HPOvXpl - 11.00.043
	• HPOvJPacc - 11.00.043
	HPOvTomcatB - 06.00.029
	• HPOvJREB - 01.06.006
	• HPOvSecCC - 11.00.043
	• HPSpilnfG - 01.60.063
	• HPOvLic - 06.00.013
	• OvAgtLc - 11.00.043
	• HPOvPM - 09.00.000

40 Chapter A

# **B** Patch Commands

## Site Specific Patch

You can use the following command to deploy a site specific patch (hotfix) for Performance Manager:

- ovpm deploywar "<location>" To deploy and extract Performance Manager war file. Before using this command, refer to the readme file associated with the site specific patch for detailed information. In this instance, location refers to the location of the war file. When you use this command, all the graphs generated by ovpmbatch will be deleted. This option automatically does the following:
  - a Stops Performance Manager application.
  - b Extracts the Perf.war file from the location specified to <Install\_dir>/www/webapps/OVPM. This file contains the binaries for Performance Manager.
  - By default if you do not specify the location, the Perf.war file is extracted from the location <Install\_Dir>/newconfig/OVPM to <Install\_dir>/www/webapps/OVPM.
  - c Starts Performance Manager application.

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