Get It!

Release Notes
Release 1.2 SP3
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Peregrine SYSTEMS®
The Infrastructure Management Company™

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This edition applies to version 1.2 SP3 of the licensed program.

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Get.It! 1.2 Service Pack 3 Release Notes

Welcome to Peregrine Systems' Get.It! version 1.2 Service Pack 3.

The media shipped with this release comprise a complete installation of the product. Refer to the packing list included with your shipment for a description of the media.

What's in these Release Notes

These release notes include:

- Enhancements included in this release (see page 1).
- Considerations for installing this release (see page 1).
- Notes on related documentation and the compatibility matrix (see page 2).
- Contact details for further assistance (see page 3).

Enhancements

This service pack includes an enhancement to improve performance throughout Get.It!.

Considerations for Installing this Release

In order to install Get.It! 1.2 SP3, you must already be using Get.It! 1.2 SP1 or SP2.

When you insert the CD in the CD-ROM drive, the updated files will automatically replace the appropriate files in your current installation. This will not affect any files that you might have updated. There is no reinstallation of Get.It!, and no post-installation configuration is needed.

Related Documentation

The complete set of manuals for Get.It! 1.2 includes documents for installation, administration, and tailoring. These documents also apply to Get.It! 1.2 Service Pack 3.

Documentation Web Site

For a complete listing of the current Get.It! documentation, see the Documentation pages on the Peregrine Systems, Inc. Customer Support web site at:

http://support.peregrine.com

You will need the current login and password to access this Web page.

For copies of the manuals, you can download PDF files of the documentation using Adobe Acrobat Reader (also available on the Web site). Additionally, you can order printed copies of the documentation through your Peregrine Sales Representative.

Compatibility Matrix

A compatibility matrix, identifying the hardware and software requirements for installing this release, is also available via the Customer Support Web site at

http://support.peregrine.com

The matrix lists those platforms on which Get.It! can be installed.

Peregrine recommends that you check the Web sites of the suppliers of the platforms in use at your site to verify that they are still supported. Peregrine does not support platforms that are no longer supported by the vendor.

Need Further Assistance?

For further information and assistance with this new release or Get.It! in general, contact Peregrine Systems' Customer Support. Current details of local support offices are available through these main contacts.

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