

**SCAuto for HP OpenView IT/O
Version 1.0
patch 1.01**

Release Notes

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This edition applies to version 1.0 of the licensed program

SCAuto™ for HP OpenView IT/O

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Release Notes

Warning! This patch must be installed before running SCAuto for HP OpenView IT/O.

This patch contains bug fixes for SCAuto for HP OpenView IT/O, and applies to ServiceCenter versions 1.4, 2.0, 2.1 and 3.0. You must have version 1.0 of the SCAuto for HP OpenView IT/O product installed prior to the installation of this patch.

The patch is comprised of a README that includes these release notes, the *install.sh* install script and the *scito101.tar* tar file. The *install2.sh* script from within this tar file is executed when the patch is installed. This script applies the binary files, plus the configuration files to your current installation of SCAuto for HP OpenView IT/O v1.0.

Installation Instructions

1. Shut down all the SCITO processes before beginning.
You may do this by either:
 - Executing the **Stop All Adapters** menu option in the ITO window
 - or -
 - Executing the following command from the command line:
ovstop scevmon scfromitMSI scfromitMEI sctoito
2. Since the installation of this patch creates an SCITO_UNPACK directory in the *tmp* directory that you specify, check that the directory does not exist from previous installations of the product.
3. Execute the installation script *install.sh*.
4. Enter the directory where the file resides when prompted to enter the path for the *scito101.tar* file.
For example, you would enter */cdrom/* if the patch is being installed from the CD-ROM.
5. Provide all the information as prompted during the installation.

Patch Fixes

- The patch prevents the *Assigned Problems* and *Help Desk Service Center* applications from hanging at the splash screen. These applications are invoked through the ITO/ServiceCenter menu integration.
- The other applications in the ITO/ServiceCenter menu integration now can be invoked all by Unix users. Without the patch, the applications do not start if the ITO console is run by any other user.
- The *super user* password is no longer stored in clear text. Without the patch, the ITO administrator password was stored in clear text in an SCAuto/ITO configuration file.

The patch has enhanced the monitoring processes to implement the default behavior of the *opc_connect()* API. This enhancement applies in the case where the password argument is NULL to access the Unix user account for the password.

To use this feature:

- Specify the string literal in the OPC_PASSWORD field **USE_ETC_PASSWD** in the *event.ini* files that specify the OPC_USER and OPC_PASSWORD fields.

This string literal instructs the API to access the equivalent Unix user account for the password. This adds the requirement to have a Unix user of the same username and password as the ITO user that you want to access the ITO database. This also hides the super user password by using standard Unix user accounting.

- This patch fixes various issues regarding the event monitor (scevmon) not forwarding events, as well as interface processes locking up during execution.

